

PBR Working Group

DRAFT Agenda

Location: Ontario Energy Board
ADR Room, 25th floor
2300 Yonge Street
Toronto, Ontario

Monday, February 4, 2013

9:30 AM - 10:00 AM

Overview for the Next Two Days &
Review of Action from Last Meeting (Board Staff)

Effectiveness and/or continuous improvement in achieving desired performance outcomes

10:00 AM - 11:00 AM Primer on Continuous Improvement Concepts (Lisa Brickenden, Board Staff)

11:00 AM - 12:00 PM Customer Value Analysis (Colin McLorg, Toronto Hydro)

12:00 PM - 12:30 PM

Lunch

The scorecard as an effective performance reporting and management tool

12:30 PM - 1:30 PM The Evolution of the Hydro One Scorecard (Carm Altomare, Hydro One)

Staff's Proposed Measures and Scorecard – Part One

1:30 PM - 4:30 PM Staff Presentation & General Discussion (Start today, continue Feb 14th)

Reference Materials:

Board Staff proposal issued on December 6, 2012:

- [Presentation](#)
- [List of Measures](#)
- [Scorecard](#)

Presentations made at our January 21 & 22, 2013 meetings:

- [Incentives, Behaviour and Consequences: Data and Potential Benchmarking Alternatives \(Frank Cronin, Power Workers' Union\)](#)
 - [Note on the Price-Dual Total Factor Productivity \(TFP\) Approach](#)
- [Toronto Hydro Productivity Studies \(Ben La Pianta, Toronto Hydro\)](#)
- [CEIRM's Benchmarking Submission to 3GIRM Consultation 2008 \(Neil Freeman, Horizon Utilities\)](#)
- [Performance Diagnostics \(Jay Shepherd, School Energy Coalition\)](#)
- [Office of Gas and Electricity Markets "OFGEM": Revenue = Incentives + Innovation + Outputs "RIIO" \(Jane Scott, Hydro Ottawa\)](#)

1. *Do the proposed measures align with, and reflect a distributor's effectiveness in achieving, the Board's performance outcomes?*
 2. *Do they meet the Board's criteria?*
3. *What other measures should be considered? What are your preferred measures and why?*
4. *Do existing consequences associated with the proposed measures continue to be appropriate? Why/why not?*
5. *What might be the costs of tracking the "new" proposed measures?*
 6. *With respect to the scorecard features:*
 - a. *is five-years appropriate?*
 - b. *is the trend line appropriate?*
 - c. *should all measures have targets? If so, how?*
 - d. *are other features needed?*
7. *Should "aggregate" performance be on the scorecard? Why/why not? E.g.:*
 - a. *Should categories be weighted? If so, how and by whom?*
 - b. *Should measures be weighted? If so, how and by whom?*

4:30 PM

Adjournment

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Tuesday, February 5, 2013

“Datapaloosa” II

9:30 AM - General Discussion

The Ontario Electricity Distributor Historical Cost Data – General Discussion, including:

1. Continuation of January 22, 2012 discussion on defining and measuring a “standard distributor” for the purposes of total cost benchmarking:
 - a. The treatment of LV and HV costs
 - b. Business conditions (i.e., cost drivers)

12:00 PM - 12:30 PM

Lunch

- 2:00 PM
2. The reliability of the pre-2002 data for accuracy and consistency with the 2002 to 2011 Reporting & Record Keeping Requirements data
 3. Implications to empirical analysis and benchmarking

2:00 PM - 4:00 PM

Finalizing the Data Request to Electricity Distributors

4:00 PM - 4:30 PM

Wrap Up & Next Steps (Board Staff)

4:30 PM

Adjournment