

Data Reported by Electricity Distributors for All Residential Customers

Distributors	Number of residential customer accounts in arrears <sup>1</sup> at year end			Total dollar amount of arrears for residential customer accounts in arrears at year end		
	2013	2014	2015	2013	2014	2015
Algoma Power Inc.	384	224	146	\$ 83,167	\$ 52,556	\$ 20,365
Atikokan Hydro Inc.	134	105	177	\$ 16,785	\$ 17,160	\$ 22,015
Bluewater Power Distribution Corporation	2,505	3,207	3,558	\$ 661,933	\$ 666,804	\$ 526,906
Brant County Power Inc.	890	385	252	\$ 695,961	\$ 43,848	\$ 21,856
Brantford Power Inc.	9,021	6,733	7,380	\$ 1,799,519	\$ 1,494,649	\$ 1,723,443
Burlington Hydro Inc.	3,612	3,217	3,362	\$ 528,792	\$ 452,637	\$ 562,819
Cambridge and North Dumfries Hydro Inc.	1,026	1,614	1,252	\$ 70,988	\$ 130,356	\$ 95,641
Canadian Niagara Power Inc.	2,034	1,357	1,055	\$ 363,640	\$ 212,053	\$ 153,540
Centre Wellington Hydro Ltd.	189	172	133	\$ 12,179	\$ 19,602	\$ 8,415
Chapleau Public Utilities Corporation	145	136	95	\$ 36,644	\$ 43,173	\$ 22,594
Collus PowerStream Corp.	460	499	658	\$ 33,081	\$ 41,764	\$ 57,303
Cooperative Hydro Embrun Inc.	1,245	1,200	1,492	\$ 75,592	\$ 320,037	\$ 155,772
Cornwall Street Railway Light and Power Company Limited	1,567	1,519	843	\$ 303,453	\$ 143,495	\$ 110,914
E.L.K. Energy Inc.	6,407	3,990	3,256	\$ 1,150,862	\$ 1,112,416	\$ 889,417
Enersource Hydro Mississauga Inc.	28,852	24,624	25,967	\$ 5,738,024	\$ 5,148,651	\$ 5,421,258
Entegrus Powerlines Inc.	2,572	1,647	2,385	\$ 214,490	\$ 199,057	\$ 262,426
EnWin Utilities Ltd.	2,570	2,172	6,078	\$ 661,169	\$ 217,204	\$ 1,180,762
Erie Thames Powerlines Corporation	285	229	548	\$ 22,099	\$ 101,852	\$ 92,593
Espanola Regional Hydro Distribution Corporation	142	121	116	\$ 37,501	\$ 31,274	\$ 42,159
Essex Powerlines Corporation	902	932	1,250	\$ 114,415	\$ 136,333	\$ 307,953
Festival Hydro Inc.	1,622	1,676	1,394	\$ 199,232	\$ 220,486	\$ 193,273
Fort Frances Power Corporation	506	398	214	\$ 84,822	\$ 42,761	\$ 37,415
Greater Sudbury Hydro Inc.	5,276	4,511	2,866	\$ 1,754,825	\$ 215,243	\$ 842,872
Grimsby Power Incorporated	142	140	125	\$ 16,799	\$ 15,115	\$ 9,005
Guelph Hydro Electric Systems Inc.	6,408	8,325	8,421	\$ 1,288,288	\$ 1,368,288	\$ 1,954,024
Haldimand County Hydro Inc.	2,081	1,654	1,746	\$ 459,289	\$ 341,781	\$ 417,433
Halton Hills Hydro Inc.	1,367	1,367	1,434	\$ 268,731	\$ 276,411	\$ 308,638
Hearst Power Distribution Company Limited	2,267	128	112	\$ 53,373	\$ 20,847	\$ 22,062
Horizon Utilities Corporation	10,996	11,439	11,852	\$ 1,541,792	\$ 1,668,197	\$ 1,767,196

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Distributors	Number of residential customer accounts in arrears <sup>1</sup> at year end			Total dollar amount of arrears for residential customer accounts in arrears at year end		
	2013	2014	2015	2013	2014	2015
Hydro 2000 Inc.	66	105	126	\$ 22,173	\$ 58,934	\$ 83,877
Hydro Hawkesbury Inc.	457	1,216	378	\$ 73,862	\$ 188,155	\$ 41,541
Hydro One Brampton Networks Inc.	26,768	28,411	28,223	\$ 3,864,689	\$ 4,872,562	\$ 4,557,702
Hydro One Networks Inc.	183,934	223,198	225,952	\$ 53,789,967	\$ 134,240,610	\$ 105,583,215
Hydro One Remote Communities Inc.	-	1,105	1,147	\$ -	\$ 353,471	\$ 253,623
Hydro Ottawa Limited	24,903	45,495	38,110	\$ 2,450,646	\$ 11,475,330	\$ 5,393,690
Innpower Corporation	783	563	520	\$ 233,007	\$ 133,377	\$ 128,744
Kenora Hydro Electric Corporation Ltd.	317	286	437	\$ 43,964	\$ 72,187	\$ 27,049
Kingston Hydro Corporation	1,641	1,772	1,841	\$ 171,116	\$ 182,508	\$ 202,730
Kitchener-Wilmot Hydro Inc.	6,655	6,920	5,706	\$ 1,079,827	\$ 1,123,734	\$ 738,414
Lakefront Utilities Inc.	2,308	368	389	\$ 363,779	\$ 62,724	\$ 79,043
Lakeland Power Distribution Ltd.	251	444	789	\$ 53,527	\$ 120,258	\$ 306,762
London Hydro Inc.	11,077	11,404	12,406	\$ 2,105,383	\$ 2,299,356	\$ 2,526,966
Midland Power Utility Corporation	320	416	328	\$ 56,033	\$ 62,464	\$ 63,705
Milton Hydro Distribution Inc.	772	893	2,349	\$ 77,097	\$ 110,896	\$ 355,187
Newmarket-Tay Power Distribution Ltd.	701	258	144	\$ 80,654	\$ 131,565	\$ 55,814
Niagara Peninsula Energy Inc.	-	-	4,652	\$ -	\$ -	\$ 831,757
Niagara-on-the-Lake Hydro Inc.	66	589	235	\$ 19,776	\$ 119,288	\$ 44,757
Norfolk Power Distribution Inc.	1,276	1,376	-	\$ 213,177	\$ 227,406	\$ -
North Bay Hydro Distribution Limited	4,716	4,797	5,016	\$ 888,133	\$ 1,043,944	\$ 1,151,520
Northern Ontario Wires Inc.	570	437	961	\$ 200,881	\$ 149,552	\$ 245,894
Oakville Hydro Electricity Distribution Inc.	2,550	2,647	3,370	\$ 271,313	\$ 488,344	\$ 653,004
Orangeville Hydro Limited	607	598	1,053	\$ 69,223	\$ 74,734	\$ 99,385
Orillia Power Distribution Corporation	718	730	672	\$ 126,142	\$ 116,922	\$ 92,417
Oshawa PUC Networks Inc.	134	4,560	72	\$ 57,807	\$ 589,347	\$ 88,238
Ottawa River Power Corporation	304	878	459	\$ 85,285	\$ 176,817	\$ 110,474
Parry Sound Power Corporation	265	-	-	\$ 94,342	\$ -	\$ -
Peterborough Distribution Incorporated	22,701	2,941	3,305	\$ 4,205,668	\$ 526,251	\$ 691,617
PowerStream Inc.	-	54,605	55,891	\$ -	\$ 17,346,177	\$ 12,985,055

Data Reported by Electricity Distributors for All Residential Customers

Distributors	Number of residential customer accounts in arrears <sup>1</sup> at year end			Total dollar amount of arrears for residential customer accounts in arrears at year end		
	2013	2014	2015	2013	2014	2015
PUC Distribution Inc.	-	-	1,306	\$ -	\$ -	\$ 720,355
Renfrew Hydro Inc.	459	486	337	\$ 60,415	\$ 71,177	\$ 70,278
Rideau St. Lawrence Distribution Inc.	1,597	1,488	752	\$ 383,567	\$ 360,498	\$ 114,259
Sioux Lookout Hydro Inc.	431	395	390	\$ 47,987	\$ 100,544	\$ 127,991
St. Thomas Energy Inc.	1,142	691	711	\$ 145,038	\$ 56,712	\$ 53,348
Thunder Bay Hydro Electricity Distribution Inc.	2,330	5,303	5,377	\$ 154,714	\$ 425,431	\$ 758,661
Tillsonburg Hydro Inc.	127	144	113	\$ 25,126	\$ 28,629	\$ 27,306
Toronto Hydro-Electric System Limited	60,236	61,751	60,528	\$ 15,408,777	\$ 14,671,235	\$ 13,194,511
Veridian Connections Inc.	6,480	5,614	5,624	\$ 1,490,809	\$ 1,542,144	\$ 1,445,283
Wasaga Distribution Inc.	460	521	652	\$ 90,901	\$ 101,557	\$ 123,171
Waterloo North Hydro Inc.	1,782	1,834	1,776	\$ 243,764	\$ 237,520	\$ 218,508
Welland Hydro-Electric System Corp.	1,288	1,047	708	\$ 177,356	\$ 185,943	\$ 142,961
Wellington North Power Inc.	10	66	48	\$ 20,135	\$ 4,079	\$ 2,646
West Coast Huron Energy Inc.	86	20	59	\$ 19,736	\$ 3,402	\$ 11,330
Westario Power Inc.	1,273	1,913	1,637	\$ 144,104	\$ 628,362	\$ 367,821
Whitby Hydro Electric Corporation	3,829	4,559	3,539	\$ 565,335	\$ 443,335	\$ 454,126
Woodstock Hydro Services Inc.	623	600	647	\$ 91,158	\$ 125,214	\$ 103,333
<b>Total</b>	<b>472,620</b>	<b>567,165</b>	<b>566,902</b>	<b>\$ 108,053,838</b>	<b>\$ 210,086,745</b>	<b>\$ 172,558,137</b>

1. "Arrears" means an account that is 30 or more days past the 16-day minimum payment period

Data Reported by Electricity Distributors for All Residential Customers

Distributors	Number of arrears payment agreements entered into during the course of the year with residential customers			Total amount of monies owing under arrears payment agreement entered into during the year with residential customers		
	2013	2014	2015	2013	2014	2015
Algoma Power Inc.	21	37	9	\$ 11,488	\$ 38,147	\$ 11,988
Atikokan Hydro Inc.	-	-	-	\$ -	\$ -	\$ -
Bluewater Power Distribution Corporation	1	-	-	\$ 1,737	\$ -	\$ -
Brant County Power Inc.	4	2	-	\$ 1,777	\$ 1,087	\$ -
Brantford Power Inc.	64	143	144	\$ 36,160	\$ 19,441	\$ 16,199
Burlington Hydro Inc.	15	13	10	\$ 277	\$ 330	\$ 1,398
Cambridge and North Dumfries Hydro Inc.	13,617	15,823	-	\$ 3,091,392	\$ 4,049,268	\$ -
Canadian Niagara Power Inc.	247	318	131	\$ 161,865	\$ 215,975	\$ 56,014
Centre Wellington Hydro Ltd.	2	1	1	\$ 1,313	\$ 644	\$ 516
Chapleau Public Utilities Corporation	-	-	-	\$ -	\$ -	\$ -
Collus PowerStream Corp.	-	-	1,519	\$ -	\$ -	\$ 1,841,303
Cooperative Hydro Embrun Inc.	-	-	-	\$ -	\$ -	\$ -
Cornwall Street Railway Light and Power Company Limited	104	130	122	\$ 56,788	\$ 63,292	\$ 55,077
E.L.K. Energy Inc.	50	41	45	\$ 24,712	\$ 38,847	\$ 34,779
Enersource Hydro Mississauga Inc.	6	14	20	\$ 7,764	\$ 9,341	\$ 25,183
Entegrus Powerlines Inc.	40	96	91	\$ 14,894	\$ 50,751	\$ 47,573
EnWin Utilities Ltd.	1,085	1,384	1,762	\$ 295,746	\$ 489,110	\$ 666,547
Erie Thames Powerlines Corporation	2	2	3	\$ 2,826	\$ 929	\$ 3,315
Espanola Regional Hydro Distribution Corporation	5	10	7	\$ 3,732	\$ 13,021	\$ 6,553
Essex Powerlines Corporation	4,849	5,481	6,171	\$ 1,333,051	\$ 2,215,602	\$ 1,864,341
Festival Hydro Inc.	12	18	15	\$ 5,755	\$ 12,739	\$ 8,149
Fort Frances Power Corporation	7	7	2	\$ 8,028	\$ 4,960	\$ 1,801
Greater Sudbury Hydro Inc.	7	4	7	\$ 3,820	\$ 1,920	\$ 5,191
Grimsby Power Incorporated	-	1	1	\$ -	\$ 404	\$ 655
Guelph Hydro Electric Systems Inc.	480	339	467	\$ 47,410	\$ 158,506	\$ 209,184
Haldimand County Hydro Inc.	13	10	21	\$ 8,211	\$ 4,249	\$ 13,233
Halton Hills Hydro Inc.	148	107	253	\$ 131,719	\$ 89,842	\$ 162,378
Hearst Power Distribution Company Limited	55	135	108	\$ 22,780	\$ 114,316	\$ 57,479
Horizon Utilities Corporation	2,451	1,939	1,729	\$ 105,108	\$ 85,441	\$ 104,522

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Distributors	Number of arrears payment agreements entered into during the course of the year with residential customers			Total amount of monies owing under arrears payment agreement entered into during the year with residential customers		
	2013	2014	2015	2013	2014	2015
Hydro 2000 Inc.	151	235	103	\$ 123,000	\$ 87,741	\$ 45,887
Hydro Hawkesbury Inc.	445	690	637	\$ 158,010	\$ 290,003	\$ 294,272
Hydro One Brampton Networks Inc.	74	77	253	\$ 42,577	\$ 54,957	\$ 177,734
Hydro One Networks Inc.	69,024	47,241	59,233	\$ 57,165,780	\$ 62,067,288	\$ 97,058,890
Hydro One Remote Communities Inc.	-	277	125	\$ -	\$ 437,401	\$ 110,695
Hydro Ottawa Limited	1,500	334	47	\$ 638,714	\$ 74,443	\$ 36,820
Innpower Corporation	103	96	1,350	\$ 61,838	\$ 81,151	\$ 1,115,414
Kenora Hydro Electric Corporation Ltd.	-	248	321	\$ -	\$ -	\$ 156,758
Kingston Hydro Corporation	3	3	2	\$ 1,948	\$ 3,062	\$ 834
Kitchener-Wilmot Hydro Inc.	8	8	7	\$ 2,419	\$ 3,936	\$ 3,088
Lakefront Utilities Inc.	17	1	639	\$ 6,811	\$ 1,347	\$ 382,930
Lakeland Power Distribution Ltd.	3	-	-	\$ 5,710	\$ -	\$ -
London Hydro Inc.	80	150	196	\$ 39,580	\$ 72,247	\$ 114,927
Midland Power Utility Corporation	2	4	-	\$ 599	\$ 2,200	\$ -
Milton Hydro Distribution Inc.	18	8	2	\$ 11,894	\$ 5,261	\$ 1,673
Newmarket-Tay Power Distribution Ltd.	7	9	14	\$ -	\$ 9,670	\$ 8,836
Niagara Peninsula Energy Inc.	134	204	34	\$ 46,916	\$ 116,769	\$ 16,296
Niagara-on-the-Lake Hydro Inc.	-	-	26	\$ -	\$ -	\$ 26,444
Norfolk Power Distribution Inc.	115	202	-	\$ 2,545	\$ 6,767	\$ -
North Bay Hydro Distribution Limited	36	82	126	\$ 22,979	\$ 51,497	\$ 67,017
Northern Ontario Wires Inc.	-	182	83	\$ -	\$ 36,400	\$ 33,949
Oakville Hydro Electricity Distribution Inc.	6,686	4,871	6,838	\$ 1,820,480	\$ 1,351,838	\$ 2,113,978
Orangeville Hydro Limited	-	-	-	\$ -	\$ -	\$ -
Orillia Power Distribution Corporation	2	21	33	\$ 1,543	\$ 15,617	\$ 26,644
Oshawa PUC Networks Inc.	280	152	128	\$ 172,843	\$ 100,314	\$ 92,063
Ottawa River Power Corporation	1	1	-	\$ 312	\$ 1,861	\$ -
Parry Sound Power Corporation	-	-	-	\$ -	\$ -	\$ -
Peterborough Distribution Incorporated	17	35	37	\$ 5,252	\$ 11,344	\$ 8,477
PowerStream Inc.	-	-	-	\$ -	\$ -	\$ -

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	2013	2014	2015	2013	2014	2015
PUC Distribution Inc.	214	194	70	\$ -	\$ 196,485	\$ 87,391
Renfrew Hydro Inc.	138	-	11	\$ 18,124	\$ -	\$ 9,432
Rideau St. Lawrence Distribution Inc.	399	8	10	\$ 840,722	\$ 5,972	\$ 5,840
Sioux Lookout Hydro Inc.	2	3	17	\$ 4,380	\$ 3,074	\$ 6,413
St. Thomas Energy Inc.	1	2	1	\$ 361	\$ 1,395	\$ 768
Thunder Bay Hydro Electricity Distribution Inc.	282	430	599	\$ 154,778	\$ 242,406	\$ 310,485
Tillsonburg Hydro Inc.	-	3	2	\$ -	\$ 539	\$ 1,079
Toronto Hydro-Electric System Limited	992	2,204	1,973	\$ 887,799	\$ 1,514,780	\$ 1,226,235
Veridian Connections Inc.	266	160	346	\$ 147,909	\$ 134,107	\$ 214,382
Wasaga Distribution Inc.	3	1	2	\$ 555	\$ 1,486	\$ 1,753
Waterloo North Hydro Inc.	10	8	-	\$ 644	\$ 765	\$ -
Welland Hydro-Electric System Corp.	1	13	10	\$ 529	\$ 7,492	\$ 5,419
Wellington North Power Inc.	833	630	-	\$ 129,888	\$ 102,660	\$ -
West Coast Huron Energy Inc.	-	-	-	\$ -	\$ -	\$ -
Westario Power Inc.	8	82	153	\$ 4,446	\$ 42,615	\$ 80,836
Whitby Hydro Electric Corporation	-	-	-	\$ -	\$ -	\$ -
Woodstock Hydro Services Inc.	5	13	24	\$ 5,510	\$ 13,510	\$ 19,520
<b>Total</b>	<b>105,145</b>	<b>84,937</b>	<b>86,090</b>	<b>\$ 67,905,748</b>	<b>\$ 74,828,562</b>	<b>\$ 109,056,557</b>

1. "Arrears" means an account that is 30 or more days past the 16-day minimum payment period

Data Reported by Electricity Distributors for All Residential Customers

Distributors	Number of arrear payment agreements with residential customers that were cancelled during the year due to nonpayment		
	2013	2014	2015
Algoma Power Inc.	16	33	5
Atikokan Hydro Inc.	-	-	-
Bluewater Power Distribution Corporation	-	-	-
Brant County Power Inc.	-	1	-
Brantford Power Inc.	35	66	45
Burlington Hydro Inc.	16	13	7
Cambridge and North Dumfries Hydro Inc.	1,406	1,700	-
Canadian Niagara Power Inc.	228	262	113
Centre Wellington Hydro Ltd.	2	-	1
Chapleau Public Utilities Corporation	-	-	-
Collus PowerStream Corp.	-	-	-
Cooperative Hydro Embrun Inc.	-	-	-
Cornwall Street Railway Light and Power Company Limited	91	100	94
E.L.K. Energy Inc.	29	18	37
Enersource Hydro Mississauga Inc.	7	10	18
Entegrus Powerlines Inc.	13	12	10
EnWin Utilities Ltd.	311	394	168
Erie Thames Powerlines Corporation	-	1	2
Espanola Regional Hydro Distribution Corporation	2	7	-
Essex Powerlines Corporation	363	322	266
Festival Hydro Inc.	1	6	6
Fort Frances Power Corporation	-	-	1
Greater Sudbury Hydro Inc.	-	3	1
Grimsby Power Incorporated	-	-	-
Guelph Hydro Electric Systems Inc.	20	1	251
Haldimand County Hydro Inc.	6	8	7
Halton Hills Hydro Inc.	1	1	3
Hearst Power Distribution Company Limited	-	-	3
Horizon Utilities Corporation	2,055	1,620	1,353

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	2013	2014	2015
Hydro 2000 Inc.	76	17	22
Hydro Hawkesbury Inc.	31	27	36
Hydro One Brampton Networks Inc.	67	74	173
Hydro One Networks Inc.	18,086	6,520	17,821
Hydro One Remote Communities Inc.	-	146	90
Hydro Ottawa Limited	845	25	15
Innpower Corporation	25	18	239
Kenora Hydro Electric Corporation Ltd.	-	40	142
Kingston Hydro Corporation	3	3	2
Kitchener-Wilmot Hydro Inc.	4	5	6
Lakefront Utilities Inc.	-	-	-
Lakeland Power Distribution Ltd.	2	-	-
London Hydro Inc.	30	114	156
Midland Power Utility Corporation	-	4	-
Milton Hydro Distribution Inc.	8	4	1
Newmarket-Tay Power Distribution Ltd.	-	-	12
Niagara Peninsula Energy Inc.	-	160	83
Niagara-on-the-Lake Hydro Inc.	-	-	8
Norfolk Power Distribution Inc.	78	146	-
North Bay Hydro Distribution Limited	17	54	59
Northern Ontario Wires Inc.	-	-	41
Oakville Hydro Electricity Distribution Inc.	2,206	1,217	1,153
Orangeville Hydro Limited	-	-	-
Orillia Power Distribution Corporation	1	14	15
Oshawa PUC Networks Inc.	243	153	114
Ottawa River Power Corporation	1	1	-
Parry Sound Power Corporation	-	-	-
Peterborough Distribution Incorporated	5	12	9
PowerStream Inc.	-	-	-



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	2013	2014	2015
PUC Distribution Inc.	82	112	46
Renfrew Hydro Inc.	-	-	3
Rideau St. Lawrence Distribution Inc.	188	5	12
Sioux Lookout Hydro Inc.	1	1	9
St. Thomas Energy Inc.	1	-	1
Thunder Bay Hydro Electricity Distribution Inc.	148	216	393
Tillsonburg Hydro Inc.	-	3	2
Toronto Hydro-Electric System Limited	151	246	2,308
Veridian Connections Inc.	103	127	149
Wasaga Distribution Inc.	1	-	1
Waterloo North Hydro Inc.	1	-	-
Welland Hydro-Electric System Corp.	1	-	4
Wellington North Power Inc.	80	60	-
West Coast Huron Energy Inc.	-	-	-
Westario Power Inc.	8	64	135
Whitby Hydro Electric Corporation	-	-	-
Woodstock Hydro Services Inc.	1	4	19
<b>Total</b>	<b>27,096</b>	<b>14,170</b>	<b>25,670</b>

1. "Arrears" means an account that is 30 or more days past the 16-day minimum payment period

Data Reported by Electricity Distributors for All Residential Customers

Distributors	Number of residential customer accounts written off in whole or in part during the year			Total dollar amount of writeoffs for residential customer accounts during year		
	2013	2014	2015	2013	2014	2015
	Algoma Power Inc.	50	180	182	\$ 23,440	\$ 67,364
Atikokan Hydro Inc.	4	2	4	\$ 465	\$ 684	\$ 722
Bluewater Power Distribution Corporation	430	455	394	\$ 222,123	\$ 261,714	\$ 254,462
Brant County Power Inc.	867	89	153	\$ 271,356	\$ 37,066	\$ 89,850
Brantford Power Inc.	752	715	678	\$ 246,963	\$ 246,538	\$ 251,958
Burlington Hydro Inc.	381	397	-	\$ 117,713	\$ 129,458	\$ -
Cambridge and North Dumfries Hydro Inc.	616	526	460	\$ 196,419	\$ 189,968	\$ 161,449
Canadian Niagara Power Inc.	485	1,402	1,610	\$ 128,386	\$ 290,256	\$ 264,477
Centre Wellington Hydro Ltd.	36	68	66	\$ 7,280	\$ 17,065	\$ 9,645
Chapleau Public Utilities Corporation	4	6	13	\$ 2,482	\$ 1,568	\$ 3,812
Collus PowerStream Corp.	179	195	218	\$ 38,133	\$ 50,414	\$ 55,764
Cooperative Hydro Embrun Inc.	-	19	7	\$ -	\$ 5,255	\$ 5,001
Cornwall Street Railway Light and Power Company Limited	356	946	835	\$ 134,372	\$ 251,390	\$ 226,030
E.L.K. Energy Inc.	-	-	-	\$ 7,134	\$ 136,322	\$ 4,070
Enersource Hydro Mississauga Inc.	2,966	2,164	2,180	\$ 1,172,587	\$ 741,151	\$ 721,159
Entegrus Powerlines Inc.	593	626	843	\$ 187,943	\$ 196,036	\$ 201,728
EnWin Utilities Ltd.	1,465	2,756	3,215	\$ 405,652	\$ 495,499	\$ 612,782
Erie Thames Powerlines Corporation	781	454	45	\$ 87,312	\$ 36,570	\$ 54,224
Espanola Regional Hydro Distribution Corporation	51	83	56	\$ 15,107	\$ 39,426	\$ 36,357
Essex Powerlines Corporation	436	417	426	\$ 259,819	\$ 205,157	\$ 98,043
Festival Hydro Inc.	282	228	270	\$ 84,232	\$ 80,056	\$ 95,048
Fort Frances Power Corporation	16	17	26	\$ 11,271	\$ 9,998	\$ 10,276
Greater Sudbury Hydro Inc.	131	4,117	127	\$ 834	\$ 977,002	\$ 874
Grimsby Power Incorporated	37	54	70	\$ 9,013	\$ 11,507	\$ 15,497
Guelph Hydro Electric Systems Inc.	358	401	421	\$ 127,000	\$ 188,660	\$ 205,816
Haldimand County Hydro Inc.	176	214	551	\$ 54,912	\$ 66,552	\$ 239,349
Halton Hills Hydro Inc.	143	100	122	\$ 52,882	\$ 27,440	\$ 50,064
Hearst Power Distribution Company Limited	27	68	27	\$ 7,376	\$ 22,337	\$ 8,122
Horizon Utilities Corporation	6,149	5,166	6,064	\$ 1,817,911	\$ 1,744,373	\$ 1,716,379

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	2013	2014	2015	2013	2014	2015
	Hydro 2000 Inc.	13	31	39	\$ 5,618	\$ 21,164
Hydro Hawkesbury Inc.	32	64	53	\$ 6,912	\$ 22,416	\$ 23,336
Hydro One Brampton Networks Inc.	883	905	1,008	\$ 388,292	\$ 289,974	\$ 305,576
Hydro One Networks Inc.	19,537	24,382	12,878	\$ 10,407,123	\$ 17,214,807	\$ 16,504,125
Hydro One Remote Communities Inc.	-	92	140	\$ -	\$ 57,632	\$ 85,035
Hydro Ottawa Limited	12,333	19,794	20,527	\$ 1,352,000	\$ 52,410	\$ 2,400,318
Innpower Corporation	166	220	227	\$ 64,055	\$ 108,086	\$ 142,501
Kenora Hydro Electric Corporation Ltd.	58	50	-	\$ 11,784	\$ 11,273	\$ -
Kingston Hydro Corporation	-	-	-	\$ -	\$ -	\$ -
Kitchener-Wilmot Hydro Inc.	886	802	756	\$ 207,186	\$ 222,196	\$ 218,461
Lakefront Utilities Inc.	125	373	126	\$ 46,524	\$ 128,558	\$ 39,252
Lakeland Power Distribution Ltd.	78	-	131	\$ 29,894	\$ -	\$ 49,962
London Hydro Inc.	5,693	4,865	4,490	\$ 566,532	\$ 614,551	\$ 692,411
Midland Power Utility Corporation	126	208	214	\$ 30,238	\$ 28,797	\$ 47,109
Milton Hydro Distribution Inc.	234	144	184	\$ 55,000	\$ 34,330	\$ 53,093
Newmarket-Tay Power Distribution Ltd.	281	265	198	\$ -	\$ 96,714	\$ 87,886
Niagara Peninsula Energy Inc.	790	860	801	\$ 311,107	\$ 274,753	\$ 307,944
Niagara-on-the-Lake Hydro Inc.	-	97	122	\$ -	\$ 22,625	\$ 35,769
Norfolk Power Distribution Inc.	334	336	-	\$ 129,114	\$ 139,055	\$ -
North Bay Hydro Distribution Limited	240	156	145	\$ 10,633	\$ 17,519	\$ 25,573
Northern Ontario Wires Inc.	10	45	169	\$ 2,461	\$ 26,999	\$ 59,523
Oakville Hydro Electricity Distribution Inc.	580	379	732	\$ 75,134	\$ 66,030	\$ 138,570
Orangeville Hydro Limited	218	165	283	\$ 24,340	\$ 39,838	\$ 48,508
Orillia Power Distribution Corporation	310	372	394	\$ 106,840	\$ 118,031	\$ 151,431
Oshawa PUC Networks Inc.	1,022	1,010	857	\$ 439,400	\$ 443,824	\$ 358,801
Ottawa River Power Corporation	230	265	383	\$ 42,468	\$ 87,870	\$ 95,388
Parry Sound Power Corporation	18	-	-	\$ 11,693	\$ -	\$ -
Peterborough Distribution Incorporated	755	810	680	\$ 218,422	\$ 270,509	\$ 217,387
PowerStream Inc.	2,616	2,541	1,331	\$ 977,890	\$ 961,925	\$ 508,891

Data Reported by Electricity Distributors for All Residential Customers

Distributors	Number of residential customer accounts written off in whole or in part during the year			Total dollar amount of writeoffs for residential customer accounts during year		
	2013	2014	2015	2013	2014	2015
	PUC Distribution Inc.	-	-	258	\$ -	\$ -
Renfrew Hydro Inc.	121	116	86	\$ 44,539	\$ 29,463	\$ 26,032
Rideau St. Lawrence Distribution Inc.	190	210	167	\$ 51,288	\$ 65,273	\$ 57,092
Sioux Lookout Hydro Inc.	34	46	26	\$ 18,310	\$ 24,635	\$ 12,628
St. Thomas Energy Inc.	643	548	538	\$ 93,753	\$ 121,454	\$ 63,994
Thunder Bay Hydro Electricity Distribution Inc.	470	481	509	\$ 106,022	\$ 94,881	\$ 101,329
Tillsonburg Hydro Inc.	170	323	188	\$ 33,506	\$ 51,629	\$ 46,818
Toronto Hydro-Electric System Limited	25,456	10,258	15,675	\$ 8,323,678	\$ 3,362,142	\$ 5,279,368
Veridian Connections Inc.	1,497	1,455	1,760	\$ 644,842	\$ 643,993	\$ 667,894
Wasaga Distribution Inc.	79	108	79	\$ 25,868	\$ 36,589	\$ 23,326
Waterloo North Hydro Inc.	315	283	63	\$ 81,217	\$ 97,657	\$ 20,434
Welland Hydro-Electric System Corp.	443	575	393	\$ 93,000	\$ 114,348	\$ 127,977
Wellington North Power Inc.	75	69	53	\$ 19,499	\$ 17,580	\$ 12,177
West Coast Huron Energy Inc.	37	25	37	\$ 11,691	\$ 10,752	\$ 13,392
Westario Power Inc.	458	4	619	\$ 74,826	\$ 97	\$ 237,058
Whitby Hydro Electric Corporation	343	327	277	\$ 124,712	\$ 104,185	\$ 112,001
Woodstock Hydro Services Inc.	293	292	256	\$ 68,114	\$ 71,000	\$ 62,248
<b>Total</b>	<b>95,963</b>	<b>96,216</b>	<b>86,915</b>	<b>\$ 31,025,642</b>	<b>\$ 32,744,390</b>	<b>\$ 35,172,817</b>

1. "Arrears" means an account that is 30 or more days past the 16-day minimum payment period

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears of eligible low income customer <sup>2</sup> accounts in arrears at year end			Total dollar amount of arrears for eligible low income customer accounts in arrears at year end		
	2013	2014	2015	2013	2014	2015
Algoma Power Inc.	33	11	16	\$ 6,102	\$ 1,297	\$ 2,966
Atikokan Hydro Inc.	4	-	4	\$ 1,753	\$ -	\$ 3,506
Bluewater Power Distribution Corporation	217	239	265	\$ 57,560	\$ 59,948	\$ 47,369
Brant County Power Inc.	34	11	15	\$ 9,154	\$ 2,137	\$ 1,392
Brantford Power Inc.	173	92	85	\$ 56,150	\$ 19,800	\$ 19,624
Burlington Hydro Inc.	14	10	8	\$ 2,664	\$ 1,440	\$ 1,135
Cambridge and North Dumfries Hydro Inc.	146	113	152	\$ 10,021	\$ 7,070	\$ 13,920
Canadian Niagara Power Inc.	148	123	81	\$ 33,539	\$ 19,509	\$ 13,390
Centre Wellington Hydro Ltd.	10	7	9	\$ 282	\$ 1,002	\$ 266
Chapleau Public Utilities Corporation	4	8	9	\$ 788	\$ 2,436	\$ 1,835
Collus PowerStream Corp.	13	17	15	\$ 1,497	\$ 2,246	\$ 1,599
Cooperative Hydro Embrun Inc.	5	-	-	\$ 1,851	\$ -	\$ -
Cornwall Street Railway Light and Power Company Limited	91	111	80	\$ 17,910	\$ 14,302	\$ 8,487
E.L.K. Energy Inc.	18	13	14	\$ 6,967	\$ 4,181	\$ 5,606
Enersource Hydro Mississauga Inc.	423	508	561	\$ 151,212	\$ 171,332	\$ 188,284
Entegrus Powerlines Inc.	516	364	641	\$ 50,770	\$ 59,625	\$ 82,077
EnWin Utilities Ltd.	155	291	561	\$ 22,472	\$ 34,960	\$ 173,102
Erie Thames Powerlines Corporation	24	15	61	\$ 2,407	\$ 962	\$ 14,212
Espanola Regional Hydro Distribution Corporation	4	11	3	\$ 3,854	\$ 4,407	\$ 628
Essex Powerlines Corporation	50	38	202	\$ 25,509	\$ 24,632	\$ 88,171
Festival Hydro Inc.	103	74	74	\$ 24,515	\$ 10,773	\$ 11,482
Fort Frances Power Corporation	29	17	21	\$ 3,455	\$ 1,091	\$ 3,671
Greater Sudbury Hydro Inc.	86	45	26	\$ 34,569	\$ 19,326	\$ 5,149
Grimsby Power Incorporated	1	11	9	\$ 263	\$ 1,088	\$ 508
Guelph Hydro Electric Systems Inc.	99	270	358	\$ 15,947	\$ 46,418	\$ 91,631
Haldimand County Hydro Inc.	49	86	105	\$ 12,632	\$ 22,290	\$ 31,565
Halton Hills Hydro Inc.	23	31	26	\$ 6,008	\$ 6,737	\$ 6,079
Hearst Power Distribution Company Limited	-	1	-	\$ -	\$ 188	\$ -
Horizon Utilities Corporation	1,077	1,482	1,717	\$ 165,552	\$ 233,264	\$ 262,793

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears of eligible low income customer <sup>2</sup> accounts in arrears at year end			Total dollar amount of arrears for eligible low income customer accounts in arrears at year end		
	2013	2014	2015	2013	2014	2015
Hydro 2000 Inc.	40	36	88	\$ 12,538	\$ 15,927	\$ 63,056
Hydro Hawkesbury Inc.	34	63	9	\$ 4,334	\$ 16,805	\$ 1,930
Hydro One Brampton Networks Inc.	56	49	7	\$ 14,011	\$ 14,411	\$ 1,640
Hydro One Networks Inc.	4,734	4,852	7,570	\$ 3,146,146	\$ 6,666,265	\$ 9,881,098
Hydro One Remote Communities Inc.	-	33	34	\$ -	\$ 11,618	\$ 7,304
Hydro Ottawa Limited	451	399	352	\$ 81,395	\$ 118,046	\$ 63,826
Innpower Corporation	36	36	22	\$ 10,048	\$ 13,299	\$ 8,749
Kenora Hydro Electric Corporation Ltd.	8	12	14	\$ 765	\$ 4,141	\$ 1,100
Kingston Hydro Corporation	195	166	151	\$ 25,353	\$ 19,946	\$ 20,471
Kitchener-Wilmot Hydro Inc.	57	86	88	\$ 9,242	\$ 12,197	\$ 10,196
Lakefront Utilities Inc.	14	14	17	\$ 2,539	\$ 2,303	\$ 5,151
Lakeland Power Distribution Ltd.	22	19	60	\$ 4,765	\$ 6,439	\$ 23,633
London Hydro Inc.	1,663	1,851	1,590	\$ 430,890	\$ 483,411	\$ 446,992
Midland Power Utility Corporation	20	115	121	\$ 1,703	\$ 1,001	\$ 1,521
Milton Hydro Distribution Inc.	58	37	32	\$ 10,267	\$ 6,437	\$ 5,444
Newmarket-Tay Power Distribution Ltd.	162	33	13	\$ -	\$ 4,320	\$ 4,541
Niagara Peninsula Energy Inc.	-	-	165	\$ -	\$ -	\$ 52,493
Niagara-on-the-Lake Hydro Inc.	1	2	5	\$ 24	\$ 985	\$ 801
Norfolk Power Distribution Inc.	26	68	-	\$ 5,648	\$ 10,100	\$ -
North Bay Hydro Distribution Limited	12	54	62	\$ 4,049	\$ 13,665	\$ 15,095
Northern Ontario Wires Inc.	5	1	2	\$ 1,190	\$ 140	\$ 993
Oakville Hydro Electricity Distribution Inc.	32	52	64	\$ 5,555	\$ 9,283	\$ 15,010
Orangeville Hydro Limited	24	46	42	\$ 3,825	\$ 9,429	\$ 5,439
Orillia Power Distribution Corporation	90	94	50	\$ 23,895	\$ 30,968	\$ 11,896
Oshawa PUC Networks Inc.	5	60	5	\$ 1,666	\$ 6,156	\$ 4,662
Ottawa River Power Corporation	7	26	20	\$ 812	\$ 5,491	\$ 2,926
Parry Sound Power Corporation	27	-	-	\$ 6,372	\$ -	\$ -
Peterborough Distribution Incorporated	488	253	296	\$ 127,431	\$ 63,848	\$ 85,658
PowerStream Inc.	-	328	535	\$ -	\$ 102,681	\$ 147,042

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears of eligible low income customer <sup>2</sup> accounts in arrears at year end			Total dollar amount of arrears for eligible low income customer accounts in arrears at year end		
	2013	2014	2015	2013	2014	2015
PUC Distribution Inc.	-	-	213	\$ -	\$ -	\$ 198,871
Renfrew Hydro Inc.	20	14	41	\$ 4,091	\$ 2,267	\$ 11,189
Rideau St. Lawrence Distribution Inc.	21	42	29	\$ 6,446	\$ 15,282	\$ 4,378
Sioux Lookout Hydro Inc.	15	26	33	\$ 8,067	\$ 13,965	\$ 9,663
St. Thomas Energy Inc.	72	44	42	\$ 13,377	\$ 4,035	\$ 3,544
Thunder Bay Hydro Electricity Distribution Inc.	170	373	584	\$ 21,103	\$ 47,286	\$ 180,675
Tillsonburg Hydro Inc.	21	30	18	\$ 5,433	\$ 8,031	\$ 6,331
Toronto Hydro-Electric System Limited	1,320	1,768	1,805	\$ 507,831	\$ 554,693	\$ 456,819
Veridian Connections Inc.	147	85	196	\$ 33,265	\$ 19,884	\$ 73,855
Wasaga Distribution Inc.	23	17	17	\$ 5,813	\$ 5,181	\$ 6,099
Waterloo North Hydro Inc.	44	61	47	\$ 44,859	\$ 4,637	\$ 4,857
Welland Hydro-Electric System Corp.	119	82	52	\$ 21,513	\$ 16,531	\$ 4,293
Wellington North Power Inc.	1	5	4	\$ 5	\$ 117	\$ 89
West Coast Huron Energy Inc.	11	12	9	\$ 1,880	\$ 1,206	\$ 1,726
Westario Power Inc.	1	307	98	\$ 199	\$ 38,698	\$ 12,197
Whitby Hydro Electric Corporation	23	58	84	\$ 4,036	\$ 15,971	\$ 33,684
Woodstock Hydro Services Inc.	175	152	110	\$ 59,401	\$ 34,280	\$ 28,154
<b>Total</b>	<b>13,999</b>	<b>15,860</b>	<b>19,914</b>	<b>\$ 5,397,185</b>	<b>\$ 9,203,837</b>	<b>\$ 13,005,538</b>

2. "Eligible low-income customer" means a residential consumer approved for OESP or Emergency Financial Assistance

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears payment agreements entered during the course of the year with low income customers			Total amount of monies owing under arrears payment agreements entered into during the year eligible low income customers		
	2013	2014	2015	2013	2014	2015
Algoma Power Inc.	3	5	1	\$ 1,817	\$ 3,941	\$ 1,547
Atikokan Hydro Inc.	-	-	-	\$ -	\$ -	\$ -
Bluewater Power Distribution Corporation	1	-	2	\$ 1,737	\$ -	\$ 4,372
Brant County Power Inc.	4	-	-	\$ 1,777	\$ -	\$ -
Brantford Power Inc.	6	9	12	\$ 3,330	\$ 796	\$ 1,733
Burlington Hydro Inc.	1	-	-	\$ -	\$ -	\$ -
Cambridge and North Dumfries Hydro Inc.	527	350	-	\$ 306,344	\$ 232,082	\$ -
Canadian Niagara Power Inc.	56	88	24	\$ 36,234	\$ 53,654	\$ 9,761
Centre Wellington Hydro Ltd.	-	-	1	\$ -	\$ -	\$ 516
Chapleau Public Utilities Corporation	-	-	-	\$ -	\$ -	\$ -
Collus PowerStream Corp.	-	-	40	\$ -	\$ -	\$ 30,125
Cooperative Hydro Embrun Inc.	-	-	-	\$ -	\$ -	\$ -
Cornwall Street Railway Light and Power Company Limited	18	35	22	\$ 7,796	\$ 15,453	\$ 10,287
E.L.K. Energy Inc.	1	3	1	\$ 535	\$ 2,107	\$ 494
Enersource Hydro Mississauga Inc.	-	6	6	\$ -	\$ 3,708	\$ 4,619
Entegrus Powerlines Inc.	36	79	64	\$ 13,828	\$ 41,211	\$ 33,886
EnWin Utilities Ltd.	249	1,165	432	\$ 38,972	\$ 402,952	\$ 173,453
Erie Thames Powerlines Corporation	-	-	2	\$ -	\$ -	\$ 2,375
Espanola Regional Hydro Distribution Corporation	1	-	-	\$ 778	\$ -	\$ -
Essex Powerlines Corporation	228	71	564	\$ 57,401	\$ 20,019	\$ 151,673
Festival Hydro Inc.	4	9	6	\$ 1,776	\$ 6,487	\$ 2,034
Fort Frances Power Corporation	-	1	1	\$ -	\$ 210	\$ 405
Greater Sudbury Hydro Inc.	2	1	2	\$ 1,392	\$ 359	\$ 1,885
Grimsby Power Incorporated	-	1	-	\$ -	\$ 404	\$ -
Guelph Hydro Electric Systems Inc.	384	241	35	\$ 37,928	\$ 120,500	\$ 12,101
Haldimand County Hydro Inc.	5	4	9	\$ 2,142	\$ 1,096	\$ 5,737
Halton Hills Hydro Inc.	5	7	9	\$ 2,657	\$ 2,522	\$ 3,975
Hearst Power Distribution Company Limited	-	-	5	\$ -	\$ -	\$ 2,023
Horizon Utilities Corporation	561	533	507	\$ 24,993	\$ 26,207	\$ 28,939



Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears payment agreements entered during the course of the year with low income customers			Total amount of monies owing under arrears payment agreements entered into during the year eligible low income customers		
	2013	2014	2015	2013	2014	2015
Hydro 2000 Inc.	74	111	60	\$ 49,300	\$ 40,337	\$ 29,505
Hydro Hawkesbury Inc.	65	76	67	\$ 18,078	\$ 26,564	\$ 33,989
Hydro One Brampton Networks Inc.	1	5	1	\$ 536	\$ 4,315	\$ 586
Hydro One Networks Inc.	1,589	2,311	4,869	\$ 1,775,661	\$ 3,683,059	\$ 9,835,658
Hydro One Remote Communities Inc.	-	15	2	\$ -	\$ 23,835	\$ 891
Hydro Ottawa Limited	84	4	3	\$ 36,965	\$ 2,332	\$ 850
Innpower Corporation	28	17	72	\$ 17,157	\$ 12,621	\$ 63,886
Kenora Hydro Electric Corporation Ltd.	-	43	47	\$ -	\$ -	\$ 20,795
Kingston Hydro Corporation	3	3	2	\$ 1,948	\$ 3,062	\$ 834
Kitchener-Wilmot Hydro Inc.	1	2	3	\$ 123	\$ 1,382	\$ 674
Lakefront Utilities Inc.	-	-	32	\$ -	\$ -	\$ 26,320
Lakeland Power Distribution Ltd.	-	-	-	\$ -	\$ -	\$ -
London Hydro Inc.	50	117	127	\$ 27,631	\$ 56,223	\$ 58,381
Midland Power Utility Corporation	2	4	-	\$ 599	\$ 2,200	\$ -
Milton Hydro Distribution Inc.	4	6	2	\$ 2,470	\$ 3,609	\$ 1,108
Newmarket-Tay Power Distribution Ltd.	5	4	6	\$ -	\$ 2,034	\$ 2,952
Niagara Peninsula Energy Inc.	-	17	2	\$ -	\$ 10,570	\$ 821
Niagara-on-the-Lake Hydro Inc.	-	-	1	\$ -	\$ -	\$ 1,822
Norfolk Power Distribution Inc.	29	68	-	\$ 720	\$ 2,725	\$ -
North Bay Hydro Distribution Limited	1	5	20	\$ 362	\$ 2,598	\$ 8,780
Northern Ontario Wires Inc.	-	-	6	\$ -	\$ -	\$ 1,134
Oakville Hydro Electricity Distribution Inc.	211	155	278	\$ 51,597	\$ 51,991	\$ 74,277
Orangeville Hydro Limited	-	-	-	\$ -	\$ -	\$ -
Orillia Power Distribution Corporation	-	9	10	\$ -	\$ 7,178	\$ 7,874
Oshawa PUC Networks Inc.	10	4	15	\$ 7,661	\$ 1,970	\$ 10,283
Ottawa River Power Corporation	-	-	-	\$ -	\$ -	\$ -
Parry Sound Power Corporation	-	-	-	\$ -	\$ -	\$ -
Peterborough Distribution Incorporated	3	6	7	\$ 1,689	\$ 2,426	\$ 1,775
PowerStream Inc.	-	-	-	\$ -	\$ -	\$ -

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears payment agreements entered during the course of the year with low income customers			Total amount of monies owing under arrears payment agreements entered into during the year eligible low income customers		
	2013	2014	2015	2013	2014	2015
PUC Distribution Inc.	56	43	15	\$ -	\$ 44,919	\$ 15,660
Renfrew Hydro Inc.	10	-	3	\$ 2,019	\$ -	\$ 1,946
Rideau St. Lawrence Distribution Inc.	36	2	6	\$ 29,351	\$ 2,020	\$ 4,580
Sioux Lookout Hydro Inc.	1	-	3	\$ 2,622	\$ -	\$ 923
St. Thomas Energy Inc.	1	1	1	\$ 361	\$ 1,395	\$ 768
Thunder Bay Hydro Electricity Distribution Inc.	63	104	180	\$ 34,375	\$ 56,612	\$ 89,025
Tillsonburg Hydro Inc.	2	3	2	\$ 617	\$ 539	\$ 1,079
Toronto Hydro-Electric System Limited	93	648	426	\$ 143,641	\$ 422,186	\$ 230,916
Veridian Connections Inc.	20	9	28	\$ 12,799	\$ 8,328	\$ 18,980
Wasaga Distribution Inc.	-	-	1	\$ -	\$ -	\$ 3,901
Waterloo North Hydro Inc.	2	3	-	\$ 338	\$ 540	\$ -
Welland Hydro-Electric System Corp.	1	6	6	\$ 529	\$ 4,136	\$ 2,949
Wellington North Power Inc.	25	55	-	\$ 5,576	\$ 10,430	\$ -
West Coast Huron Energy Inc.	-	-	-	\$ -	\$ -	\$ -
Westario Power Inc.	4	4	1	\$ 1,907	\$ 1,570	\$ 407
Whitby Hydro Electric Corporation	-	-	-	\$ -	\$ -	\$ -
Woodstock Hydro Services Inc.	2	9	15	\$ 1,465	\$ 10,851	\$ 13,925
<b>Total</b>	<b>4,568</b>	<b>6,477</b>	<b>8,064</b>	<b>\$ 2,769,534</b>	<b>\$ 5,438,265</b>	<b>\$ 11,050,194</b>

2. "Eligible low-income customer" means a residential consumer approved for OESP or Emergency Financial Assistance

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears payment agreements with eligible low income customers cancelled in year due to nonpayment		
	2013	2014	2015
Algoma Power Inc.	1	5	1
Atikokan Hydro Inc.	-	-	-
Bluewater Power Distribution Corporation	-	-	-
Brant County Power Inc.	-	-	-
Brantford Power Inc.	1	12	-
Burlington Hydro Inc.	1	-	-
Cambridge and North Dumfries Hydro Inc.	175	115	-
Canadian Niagara Power Inc.	52	79	23
Centre Wellington Hydro Ltd.	-	-	1
Chapleau Public Utilities Corporation	-	-	-
Collus PowerStream Corp.	-	-	-
Cooperative Hydro Embrun Inc.	-	-	-
Cornwall Street Railway Light and Power Company Limited	18	30	16
E.L.K. Energy Inc.	1	-	-
Enersource Hydro Mississauga Inc.	1	3	6
Entegrus Powerlines Inc.	13	10	8
EnWin Utilities Ltd.	32	349	31
Erie Thames Powerlines Corporation	-	-	1
Espanola Regional Hydro Distribution Corporation	-	-	-
Essex Powerlines Corporation	17	19	27
Festival Hydro Inc.	1	5	4
Fort Frances Power Corporation	-	-	1
Greater Sudbury Hydro Inc.	-	1	1
Grimsby Power Incorporated	-	-	-
Guelph Hydro Electric Systems Inc.	-	-	28
Haldimand County Hydro Inc.	6	2	3
Halton Hills Hydro Inc.	-	-	-
Hearst Power Distribution Company Limited	-	-	-
Horizon Utilities Corporation	403	416	392

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears payment agreements with eligible low income customers cancelled in year due to nonpayment		
	2013	2014	2015
Hydro 2000 Inc.	-	15	14
Hydro Hawkesbury Inc.	3	6	7
Hydro One Brampton Networks Inc.	1	5	1
Hydro One Networks Inc.	440	200	976
Hydro One Remote Communities Inc.	-	2	1
Hydro Ottawa Limited	49	2	1
Innpower Corporation	5	5	13
Kenora Hydro Electric Corporation Ltd.	-	4	23
Kingston Hydro Corporation	3	3	2
Kitchener-Wilmot Hydro Inc.	1	2	3
Lakefront Utilities Inc.	-	-	-
Lakeland Power Distribution Ltd.	-	-	-
London Hydro Inc.	19	92	104
Midland Power Utility Corporation	-	4	-
Milton Hydro Distribution Inc.	2	-	4
Newmarket-Tay Power Distribution Ltd.	-	-	6
Niagara Peninsula Energy Inc.	-	15	10
Niagara-on-the-Lake Hydro Inc.	-	-	-
Norfolk Power Distribution Inc.	20	40	-
North Bay Hydro Distribution Limited	-	3	10
Northern Ontario Wires Inc.	-	-	1
Oakville Hydro Electricity Distribution Inc.	84	28	56
Orangeville Hydro Limited	-	-	-
Orillia Power Distribution Corporation	-	8	4
Oshawa PUC Networks Inc.	9	1	9
Ottawa River Power Corporation	-	-	-
Parry Sound Power Corporation	-	-	-
Peterborough Distribution Incorporated	-	2	2
PowerStream Inc.	-	-	-

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of arrears payment agreements with eligible low income customers cancelled in year due to nonpayment		
	2013	2014	2015
PUC Distribution Inc.	28	21	18
Renfrew Hydro Inc.	-	-	1
Rideau St. Lawrence Distribution Inc.	17	2	5
Sioux Lookout Hydro Inc.	-	-	1
St. Thomas Energy Inc.	1	-	1
Thunder Bay Hydro Electricity Distribution Inc.	41	63	147
Tillsonburg Hydro Inc.	-	3	2
Toronto Hydro-Electric System Limited	50	74	665
Veridian Connections Inc.	3	4	8
Wasaga Distribution Inc.	-	-	1
Waterloo North Hydro Inc.	-	-	-
Welland Hydro-Electric System Corp.	1	-	2
Wellington North Power Inc.	3	4	-
West Coast Huron Energy Inc.	-	-	-
Westario Power Inc.	4	2	-
Whitby Hydro Electric Corporation	-	-	-
Woodstock Hydro Services Inc.	1	3	12
<b>Total</b>	<b>1,507</b>	<b>1,659</b>	<b>2,653</b>

2. "Eligible low-income customer" means a residential consumer approved for OESP or Emergency Financial Assistance

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of eligible low income customer accounts written off in whole or in part during the year			Total dollar amount of write offs for eligible low income customer accounts during year		
	2013	2014	2015	2013	2014	2015
Algoma Power Inc.	1	3	24	\$ 2,734	\$ 4,533	\$ 14,532
Atikokan Hydro Inc.	-	-	-	\$ -	\$ -	\$ -
Bluewater Power Distribution Corporation	59	63	64	\$ 30,493	\$ 42,198	\$ 40,364
Brant County Power Inc.	-	5	1	\$ -	\$ 2,818	\$ 348
Brantford Power Inc.	6	28	19	\$ 1,413	\$ 12,159	\$ 11,249
Burlington Hydro Inc.	-	5	-	\$ -	\$ 2,381	\$ -
Cambridge and North Dumfries Hydro Inc.	108	81	84	\$ 41,473	\$ 28,768	\$ 33,968
Canadian Niagara Power Inc.	38	44	158	\$ 14,670	\$ 13,177	\$ 51,417
Centre Wellington Hydro Ltd.	3	2	3	\$ 683	\$ 776	\$ 877
Chapleau Public Utilities Corporation	-	-	-	\$ -	\$ -	\$ -
Collus PowerStream Corp.	6	8	13	\$ 2,713	\$ 3,905	\$ 7,069
Cooperative Hydro Embrun Inc.	-	-	-	\$ -	\$ -	\$ -
Cornwall Street Railway Light and Power Company Limited	4	58	190	\$ 577	\$ 18,938	\$ 48,188
E.L.K. Energy Inc.	-	-	-	\$ -	\$ -	\$ -
Enersource Hydro Mississauga Inc.	22	65	74	\$ 19,054	\$ 46,879	\$ 54,053
Entegrus Powerlines Inc.	307	171	323	\$ 114,731	\$ 70,962	\$ 107,620
EnWin Utilities Ltd.	168	88	331	\$ 62,334	\$ 18,257	\$ 123,771
Erie Thames Powerlines Corporation	-	-	-	\$ -	\$ -	\$ -
Espanola Regional Hydro Distribution Corporation	10	29	9	\$ 3,101	\$ 7,617	\$ 4,100
Essex Powerlines Corporation	3	10	4	\$ 1,715	\$ 6,635	\$ 1,719
Festival Hydro Inc.	35	28	28	\$ 13,632	\$ 15,554	\$ 15,554
Fort Frances Power Corporation	-	2	14	\$ -	\$ 698	\$ 5,533
Greater Sudbury Hydro Inc.	-	5	-	\$ -	\$ 1,457	\$ -
Grimsby Power Incorporated	4	7	12	\$ 807	\$ 1,304	\$ 3,220
Guelph Hydro Electric Systems Inc.	5	38	38	\$ 2,171	\$ 16,110	\$ 16,110
Haldimand County Hydro Inc.	-	-	44	\$ -	\$ -	\$ 18,287
Halton Hills Hydro Inc.	4	7	3	\$ 1,256	\$ 4,223	\$ 1,569
Hearst Power Distribution Company Limited	-	-	1	\$ -	\$ -	\$ 157
Horizon Utilities Corporation	485	844	986	\$ 241,061	\$ 419,367	\$ 450,891

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of eligible low income customer accounts written off in whole or in part during the year			Total dollar amount of write offs for eligible low income customer accounts during year		
	2013	2014	2015	2013	2014	2015
Hydro 2000 Inc.	11	16	19	\$ 4,502	\$ 8,669	\$ 6,288
Hydro Hawkesbury Inc.	7	25	16	\$ 2,622	\$ 9,997	\$ 7,218
Hydro One Brampton Networks Inc.	-	1	2	\$ -	\$ 1,079	\$ 17
Hydro One Networks Inc.	405	729	875	\$ 327,230	\$ 1,019,154	\$ 1,798,531
Hydro One Remote Communities Inc.	-	2	3	\$ -	\$ 576	\$ 516
Hydro Ottawa Limited	151	18	67	\$ 51,114	\$ 2,830	\$ 27,256
Innpower Corporation	-	5	19	\$ -	\$ 3,791	\$ 15,196
Kenora Hydro Electric Corporation Ltd.	-	4	-	\$ -	\$ 457	\$ -
Kingston Hydro Corporation	-	-	-	\$ -	\$ -	\$ -
Kitchener-Wilmot Hydro Inc.	2	43	89	\$ 375	\$ 6,580	\$ 31,676
Lakefront Utilities Inc.	-	-	3	\$ -	\$ -	\$ 944
Lakeland Power Distribution Ltd.	-	-	-	\$ -	\$ -	\$ -
London Hydro Inc.	87	78	88	\$ 28,775	\$ 29,331	\$ 38,670
Midland Power Utility Corporation	-	35	42	\$ -	\$ 5,118	\$ 13,726
Milton Hydro Distribution Inc.	10	1	11	\$ 3,601	\$ 176	\$ 3,831
Newmarket-Tay Power Distribution Ltd.	-	2	31	\$ -	\$ 603	\$ 20,513
Niagara Peninsula Energy Inc.	37	55	89	\$ 19,650	\$ 22,168	\$ 40,089
Niagara-on-the-Lake Hydro Inc.	-	1	2	\$ -	\$ 342	\$ 1,114
Norfolk Power Distribution Inc.	7	34	-	\$ 4,961	\$ 21,842	\$ -
North Bay Hydro Distribution Limited	-	-	2	\$ -	\$ -	\$ 138
Northern Ontario Wires Inc.	-	-	-	\$ -	\$ -	\$ -
Oakville Hydro Electricity Distribution Inc.	16	13	20	\$ 6,679	\$ 4,183	\$ 9,593
Orangeville Hydro Limited	-	5	3	\$ -	\$ 1,284	\$ 592
Orillia Power Distribution Corporation	2	50	10	\$ 528	\$ 20,615	\$ 5,104
Oshawa PUC Networks Inc.	-	-	-	\$ -	\$ -	\$ -
Ottawa River Power Corporation	19	-	26	\$ 3,617	\$ -	\$ 10,747
Parry Sound Power Corporation	-	-	-	\$ -	\$ -	\$ -
Peterborough Distribution Incorporated	4	74	68	\$ 947	\$ 27,228	\$ 14,859
PowerStream Inc.	-	12	13	\$ -	\$ 7,950	\$ 5,763

Data Reported by Ontario Electricity Distributors for Eligible Low-Income Customers

Distributors	Number of eligible low income customer accounts written off in whole or in part during the year			Total dollar amount of write offs for eligible low income customer accounts during year		
	2013	2014	2015	2013	2014	2015
PUC Distribution Inc.	-	-	46	\$ -	\$ -	\$ 49,852
Renfrew Hydro Inc.	-	-	26	\$ -	\$ -	\$ 11,357
Rideau St. Lawrence Distribution Inc.	-	8	29	\$ -	\$ 4,417	\$ 15,059
Sioux Lookout Hydro Inc.	1	-	-	\$ -	\$ -	\$ -
St. Thomas Energy Inc.	30	59	53	\$ 4,262	\$ 10,888	\$ 11,111
Thunder Bay Hydro Electricity Distribution Inc.	61	120	118	\$ 9,881	\$ 34,760	\$ 26,525
Tillsonburg Hydro Inc.	-	-	4	\$ -	\$ -	\$ 1,118
Toronto Hydro-Electric System Limited	-	75	495	\$ -	\$ 29,401	\$ 351,409
Veridian Connections Inc.	10	3	20	\$ 6,498	\$ 1,937	\$ 14,269
Wasaga Distribution Inc.	-	13	8	\$ -	\$ 8,214	\$ 3,473
Waterloo North Hydro Inc.	18	25	4	\$ 5,651	\$ 9,977	\$ 1,198
Welland Hydro-Electric System Corp.	91	6	109	\$ 20,318	\$ 8	\$ 43,932
Wellington North Power Inc.	-	5	5	\$ -	\$ 2,835	\$ 1,289
West Coast Huron Energy Inc.	-	6	18	\$ -	\$ 2,893	\$ 6,753
Westario Power Inc.	3	-	4	\$ 157	\$ -	\$ 848
Whitby Hydro Electric Corporation	-	-	-	\$ -	\$ -	\$ -
Woodstock Hydro Services Inc.	58	66	63	\$ 19,911	\$ 22,027	\$ 19,400
<b>Total</b>	<b>2,298</b>	<b>3,180</b>	<b>4,923</b>	<b>\$ 1,075,897</b>	<b>\$ 2,060,046</b>	<b>\$ 3,620,570</b>

2. "Eligible low-income customer" means a residential consumer approved for OESP or Emergency Financial Assistance