

# 2011 Yearbook of Natural Gas Distributors Ontario Energy Board

Published on September 13, 2012





### Background on 2011 Statistical Yearbook of Natural Gas Distributors

The Ontario Energy Board is the regulator of Ontario's natural gas and electricity industries. In the natural gas sector, the Board reviews and approves rates proposed to be charged to customers by regulated natural gas distributors\*. The OEB licenses all marketers who sell natural gas to residential and small commercial customers.

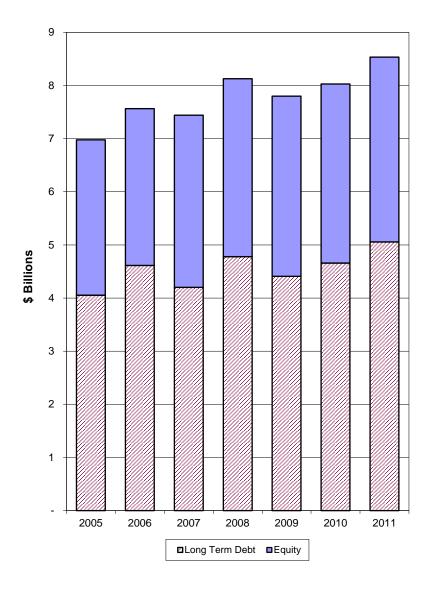
The 2011 statistical yearbook of Natural Gas Distributors provides interested parties and the general public with financial and operational information collected from regulated natural gas distributors. It is compiled from data for the fiscal year ending in 2011, submitted by the distributors through the Ontario Energy Board's Reporting and Record-Keeping Requirements system. This yearbook is also available electronically on the OEB website.

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\*There are five small gas companies that are exempt from rate regulation under the OEB Act, as well as two municipally owned gas companies (City of Kitchener and City of Kingston) that are not rate regulated by the Board.

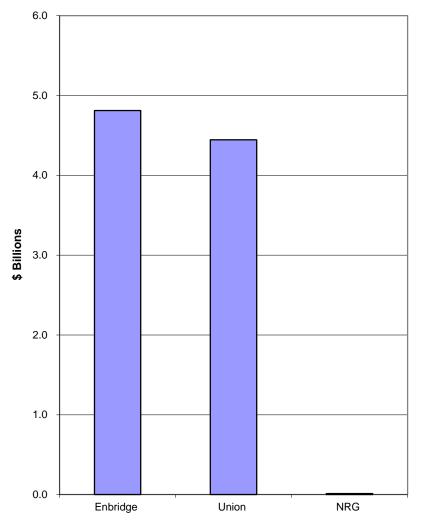
#### **BALANCE SHEET**

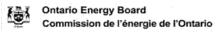
ASSETS	ENBRIDGE	UNION	NRG	TOTAL
Current Assets				
Cash	\$ -	\$ -	\$ 368,100	
Accounts Receivable	611,707,429	489,041,265	1,023,557	1,101,772,251
Gas Inventories	376,473,685	256,717,332	-	633,191,017
Other Current Assets	37,645,298	40,202,868	114,724	77,962,890
Total Current Assets	1,025,826,412	785,961,465	1,506,381	1,813,294,258
Non-Current Assets				
Property, Plant & Equipment	4,811,295,272	4,444,947,291	13,323,363	9,269,565,926
Long-Term Investments	897,983,470	37,858,290	-	935,841,760
Deferred Charges	232,532,421	417,917,233	257,069	650,706,723
Other Non-Current Assets	249,324,170	8,832,535	163,673	258,320,378
Total Non-Current Assets	6,191,135,333	4,909,555,349	13,744,105	11,114,434,787
TOTAL ASSETS	\$ 7,216,961,745	\$ 5,695,516,814	\$ 15,250,485	\$ 12,927,729,044
LIABILITIES & SHAREHOLDERS' EQUITY				
Current Liabilities	FF0 704 040	070 000 000		007 000 000
Bank Overdraft, Loans and Notes Payable Accounts Payable & Accrued Liabilities	559,731,210	278,229,393	- 2,409,634	837,960,603
Other Current Liabilities	542,440,532 81,960,473	577,082,190 46,540,480		1,121,932,356 128,506,832
Income Taxes Payable	13,118,489	40,540,480 52,552,322	5,878 91,060	65,761,871
	13,110,409	52,552,522	91,000	05,701,071
Current Portion of Long-Term Debt Total Current Liabilities	-	954,404,385	 2,506,572	-
Non-Current Liabilities	1,197,250,704	954,404,365	2,506,572	2,154,161,661
	2,755,000,000	2,294,858,600	6,755,407	5,056,614,007
Long-Term Debt Deferred Income Taxes				
Other Non-Current Liabilities	1,944,334 1,292,535,699	383,012,882 561,436,265	499,000	385,456,216
Total Non-Current Liabilities	 4,049,480,033	3,239,307,747	7,254,407	1,853,971,964 <b>7,296,042,187</b>
Total Non-Current Liabilities	4,049,400,033	3,239,307,747	7,234,407	7,290,042,107
TOTAL LIABILITIES	5,246,730,737	4,193,712,132	9,760,979	9,450,203,848
SHAREHOLDERS' EQUITY Share Capital & Retained Earnings	1,970,231,008	1,501,804,683	5,489,506	3,477,525,197
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 7,216,961,745	\$ 5,695,516,814	\$ 15,250,485	\$ 12,927,729,044



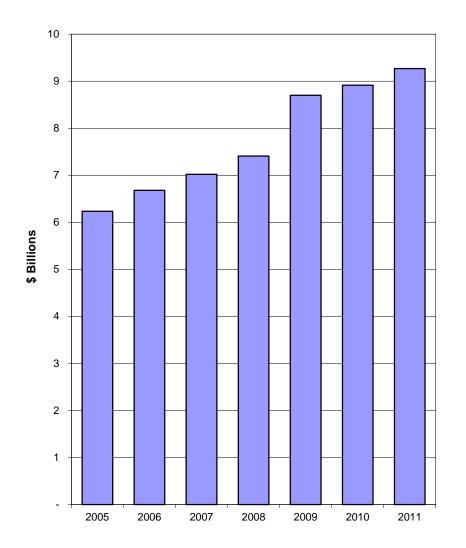
Long-Term Debt & Equity

#### Net Property and Equipment by Distributor \$ 9.3 Billion





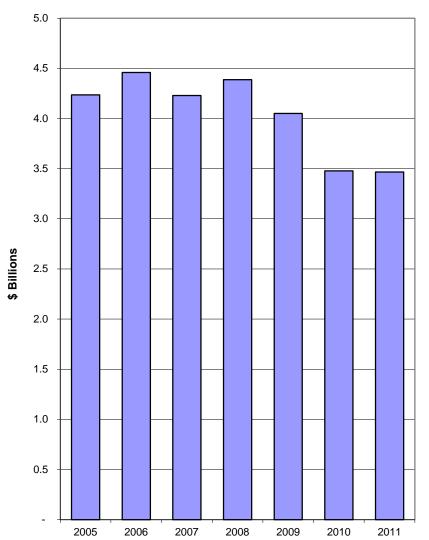


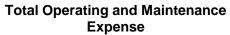


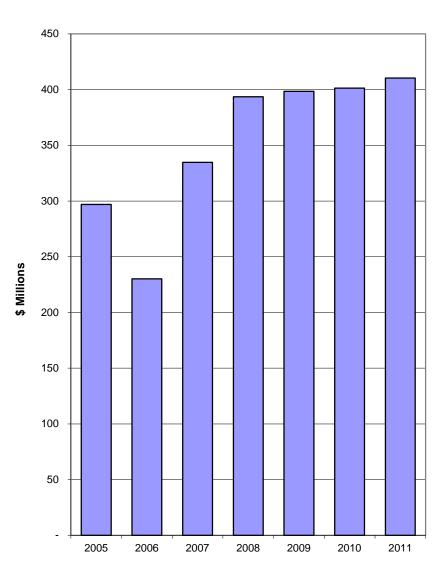
## **INCOME STATEMENT**

	ENBRIDGE	UNION	NRG	TOTAL
Revenues				
Operating Revenues	\$ 2,422,689,136	\$ 1,778,561,365	\$ 11,030,870	\$ 4,212,281,372
Other Income	1,471,313	34,145,526	1,040	35,617,879
	2,424,160,449	1,812,706,891	11,031,911	4,247,899,251
Expenses				
Gas Cost, Operating and Maintenance	2,048,163,581	1,407,691,882	10,130,302	3,465,985,764
Interest	172,258,277	152,793,716	398,251	325,450,245
	2,220,421,858	1,560,485,598	10,528,553	3,791,436,009
Net Operating Income	203,738,591	252,221,293	503,358	456,463,242
Miscellaneous Income	53,824,716	3,537,826	(224,607)	57,137,935
Income Before Income Taxes	257,563,307	255,759,119	278,751	513,601,177
Income Taxes (Current and Future)	49,715,989	59,839,170	35,000	109,590,159
Net Income After Taxes	207,847,318	195,919,949	243,751	404,011,018
Extraordinary Items	-	6,402,000	-	6,402,000
Net Income	\$ 207,847,318	\$ 202,321,949	\$ 243,751	\$ 410,413,018

Note: Reported results include certain non-utility activities that are not regulated by the Ontario Energy Board.







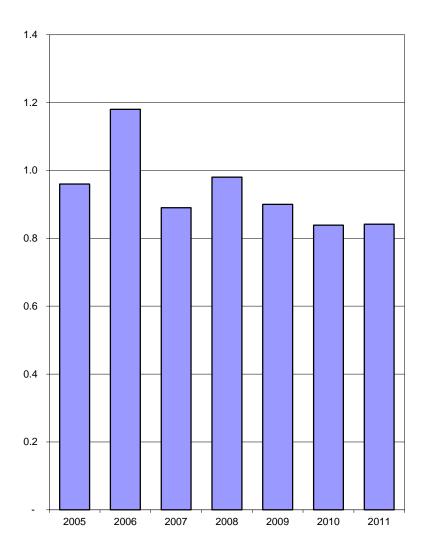




#### **FINANCIAL RATIOS**

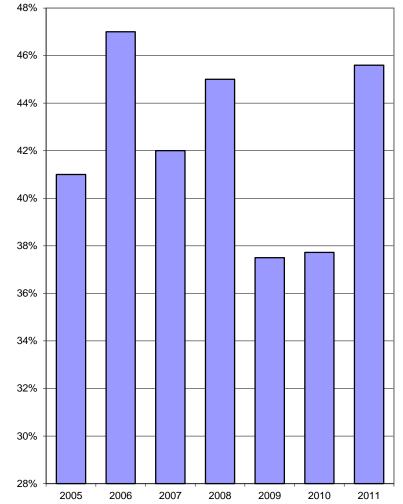
	ENBRIDGE	UNION	NRG	TOTAL
<b>Liquidity Ratios</b> Current Ratio (Current Assets/Current Liabilities)	0.86	0.82	0.60	0.84
Leverage Ratios Debt Ratio (Total Debt/Total Assets)	46%	45%	44%	46%
Debt to Equity Ratio (Total Debt/Shareholders' Equity)	1.68	1.71	1.23	1.70
Interest Coverage (EBIT/Interest Charges)	2.50	2.67	1.70	2.58
<b>Profitability Ratios</b> Financial Statement Return on Assets (Net Income/Total Assets)	2.88%	3.55%	1.60%	3.17%
Financial Statement Return on Equity (Net Income/Shareholders' Equity)	10.55%	13.47%	4.44%	11.80%

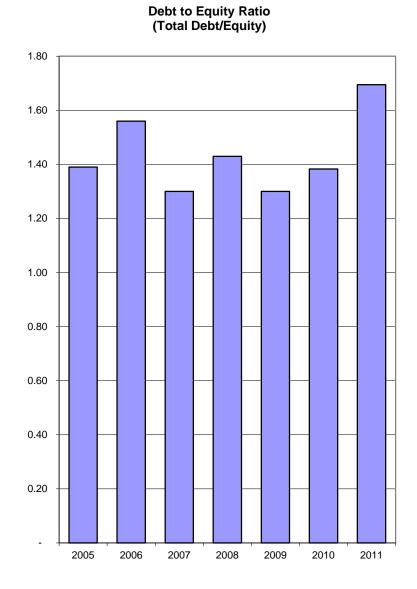




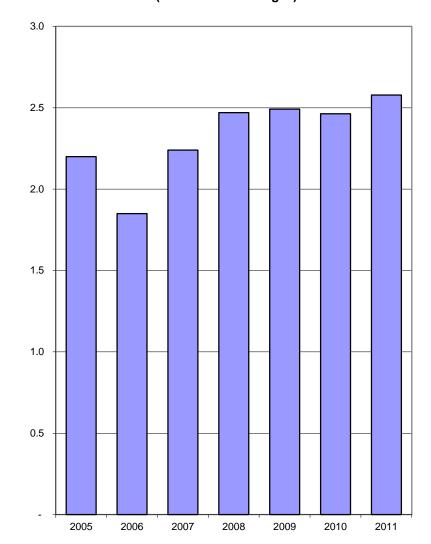
#### Current Ratio (Current Assets/Current Liabilities)

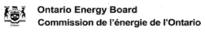
#### Debt Ratio (Total Debt/Total Assets)

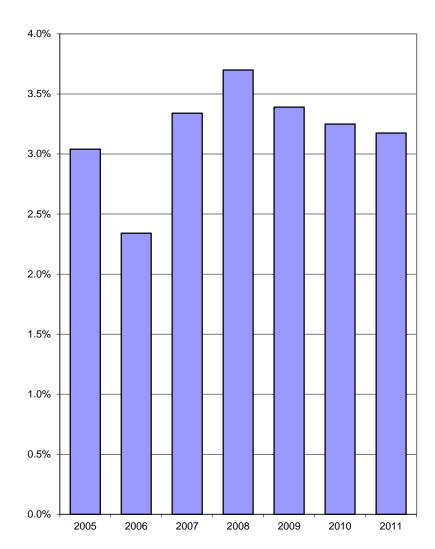




#### Interest Coverage (EBIT/Interest Charges)

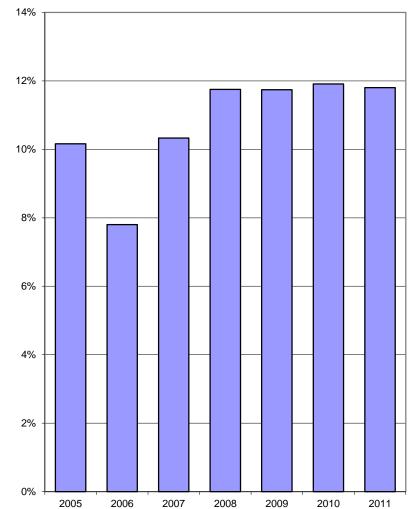






## Financial Statement Return on Assets (Net Income/Total Assets)

#### Financial Statement Return on Equity (Net Income/Shareholders' Equity)



### **General Customer Information**

#### System Gas Customers \*

Low Volume

Large Volume

#### **Total Number of Customers**

Total (includes customers of marketers)

#### Service Quality Requirements

#### **Call Answering Service Level**

(OEB Minimum Standard: 75%)

Number of Calls Abandon Rate (OEB Standard: not exceed 10%)

### Meter Reading Performance

(OEB Standard: not exceed 0.5%)

Appointments Met within Designated Time Period (OEB Minimum Standard: 85%)

**Time to Reschedule Missed Appointments** (OEB Standard: 100%)

Emergency Calls Responded within One Hour (OEB Minimum Standard: 90%)

Number of Days to provide a Written Response (OEB Minimum Standard: 80%)

Number of Days to Reconnect a Customer (OEB Minimum Standard: 85%)

ENBRIDGE	UNION	NRG	TOTAL
1,626,716	1,113,414	7,085	2,747,215
7,810	4,628	6	12,444

ENBRIDGE	UNION	NRG	TOTAL
1,985,547	1,360,056	7,120	3,352,723

ENBRIDGE	UNION	NRG
75.20%	79.90%	96.90%
4.10%	4.30%	2.20%
0.70%	0.10%	0.00%
95.30%	98.20%	97.50%
92.79%	99.82%	100.00%
95.20%	98.30%	97.80%
N/A	100.00%	100.00%
93.80%	93.50%	95.70%

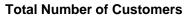
\*Low Volume Customer - Less than 50,000 cubic meters/year; Large Volume Customer - 50, 000 cubic meters/year or more.

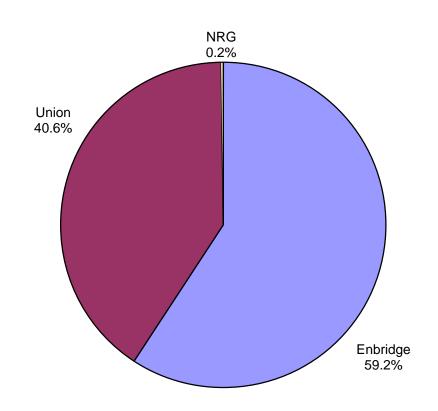
N/A - Denominator is zero.



#### Percentage of Customers by Distributor

## 3.40 3.35 3.30 3.25 **Millions of Customers** 3.20 3.15 3.10 3.05 3.00 2.95 2.90 2006 2007 2008 2009 2010 2011







## **Cross-Reference to Uniform System of Accounts**

	Aggregation of Trial Balance (RRR section 2.1.7) accounts		
Cash	Accounts 130-131 if debit balance		
Accounts Receivable - Net	Accounts 132+140-147		
Gas Inventories	Accounts 152+153		
Other Current Assets	Accounts 150+151+160-163		
Property, Plant & Equipment	Accounts 100-116		
Long Term Investments	Accounts 120-123		
Deferred Charges	Accounts 170-179		
Other Non-Current Assets	Accounts 180-183		
Bank Overdraft, Loans and Notes Payable	Accounts 130-131 if credit balance + 250		
Accounts Payable & Accrued Liabilities	Accounts 251+252+254+259		
Other Current Liabilities	Accounts 253+255+257+260+263		
Income Taxes Payable	Account 256		
Current Portion of Long-term Loan	Accounts 258+262		
Long-term Debt	Accounts 220-249		
Total Debt	Accounts 130-131 if credit balance + 220-249 + 250 + 258 + 262		
Deferred Income Taxes	Account 276		
Other Non-Current Liabilities	Accounts 270+271+278+279+290		
Share Capital Retained Earnings	Accounts 200-216		
Operating Revenues	Account 300		
Other Income	Account 319		
Gas Cost, Operating and Maintenance Expenses	Accounts 301-305+311+321+326-331		
Interest Expense	Accounts 320+322+323		
Miscellaneous Income (Expense)	Accounts 307+308+310+312-316+324+325+333		
Income Taxes (Current and Future)	Account 306		
Extraordinary Items	Accounts 338-339		