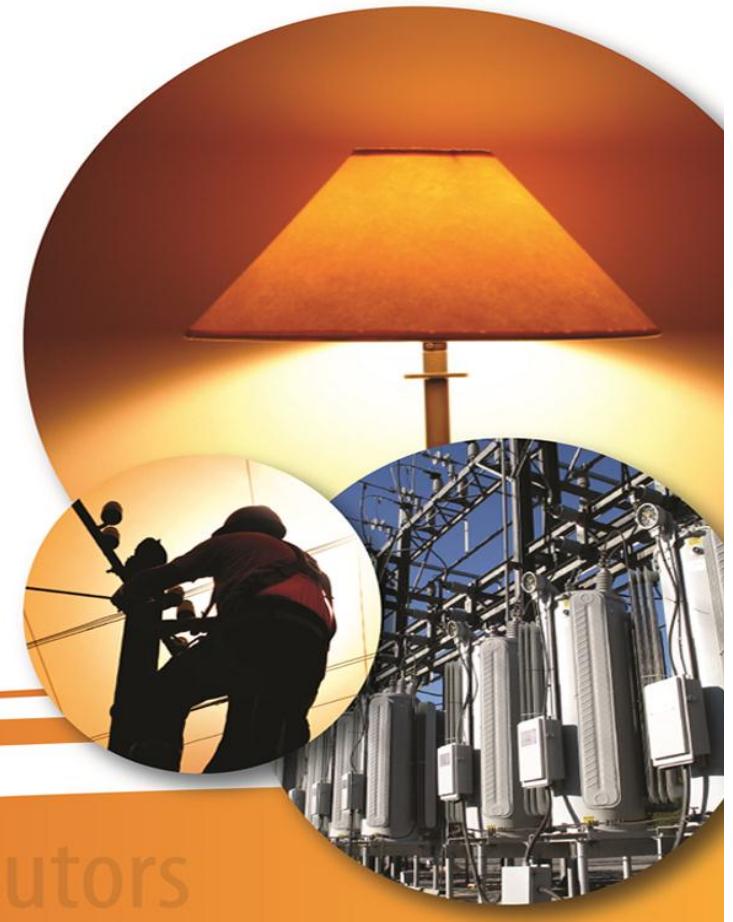


**Ontario Energy Board**  
**2013** Yearbook  
of Electricity Distributors

Published on August 14, 2014

Electricity Distributors







## Background on Statistical Yearbook of Electricity Distributors

The Ontario Energy Board (the "Board") is the regulator of Ontario's natural gas and electricity sectors. In the electricity sector, the Board sets transmission and distribution rates, and approves the Independent Electricity System Operator's ("IESO") and Ontario Power Authority's ("OPA") budgets and fees. The Board also sets the rate for the Standard Supply Service for distribution utilities that supply electricity (commodity) directly to consumers.

The Board provides this Yearbook of Electricity Distributors to publish the financial and operational information collected from electricity distributors. It is compiled from data submitted by the distributors through the Reporting and Record-Keeping Requirements.\* Hydro One Remote Communities and direct connections to the transmission grid are not presented. This Yearbook is also available electronically on the Board's website.

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\*The following distributors have not filed RRR information: Attawapiskat Power Corporation, Fort Albany Power Corporation and Kashechewan Power Corporation.

## NOTES

### Financial Statement Disclosures

1. Balance sheet and income statement disclosures reflect the utilities' audited financial statements.
2. Accounting and financial statement disclosures have changed during the period from 2010 to present. Year-over-year comparisons and trending may be affected, particularly with property, plant & equipment and accumulated depreciation & amortization for those utilities that adopted MIFRS.
3. Debit balances reported in credit fields were reclassified to assets; and credit balances in debit fields were reclassified to liabilities.
4. Since 2011, total debt is used to calculate the debt ratio and debt to equity ratio.
5. Regulatory assets and liabilities are netted together and classified as regulatory assets or liabilities (net) depending on sign.
6. Deferred tax assets and liabilities may have been classified by utilities as regulatory assets or liabilities in their filings with the Board. Wherever possible, this has been classified in the yearbook as other non-current assets or deferred tax liabilities depending on sign.
7. Intangible assets and related accumulated amortization have been included in property, plant & equipment and accumulated depreciation and amortization respectively.
8. The grouping formerly known as other expense has been included in administrative expense.

### Statistical

9. Loss of Supply Adjusted Service Reliability Indices are published under the Unitized Statistics and Service Quality Requirements tab.
10. Total customer figure is the sum of residential, GS<50, GS>50, large user and sub transmission rate classes.
11. Full time equivalent number of employees statistic is published under the General Statistics tab.

## Overview of Ontario Electricity Distributors

### Balance Sheet

Cash & cash equivalents	\$ 291,319,863
Receivables	3,354,902,382
Inventory	92,839,143
Inter-company receivables	17,920,252,293
Other current assets	85,798,928
<b>Current assets</b>	<b>21,745,112,609</b>
Property plant & equipment	24,566,366,542
Accumulated depreciation & amortization	(9,336,442,562)

Regulatory assets	15,229,923,980
Inter-company investments	1,158,717,034
Other non-current assets	16,200,453
	700,491,215

### **Total Assets**

Accounts payable & accrued charges	\$ 38,850,445,291
Other current liabilities	2,144,913,341
Inter-company payables	181,222,759
Loans, notes payable, current portion long term debt	18,819,140,267
<b>Current liabilities</b>	<b>574,094,209</b>
Long-term debt	21,719,370,575

Inter-company long-term debt & advances	4,314,762,541
Regulatory liabilities	3,038,876,253
Other deferred amounts & customer deposits	940,610,538
Employee future benefits	560,787,179
Deferred taxes	1,292,087,500

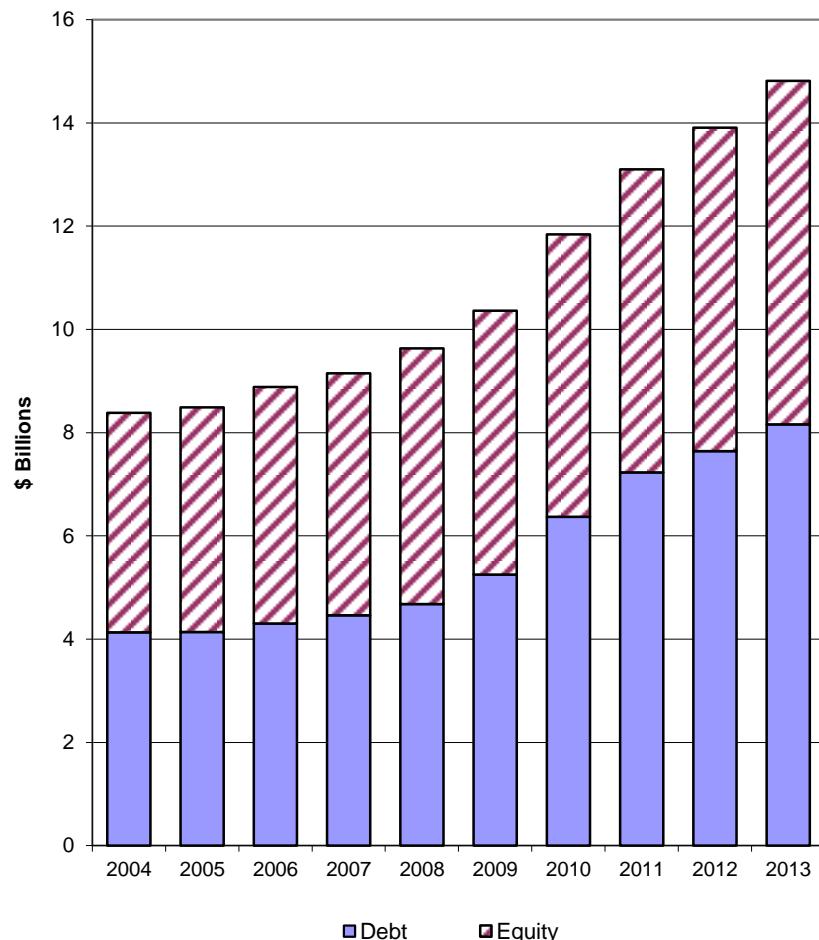
### **Total Liabilities**

Shareholders' Equity	334,574,916
	32,201,069,502
<b>Total Liabilities &amp; Equity</b>	<b>6,649,375,788</b>

As of  
December 31, 2013

\$ 291,319,863
3,354,902,382
92,839,143
17,920,252,293
85,798,928
<b>21,745,112,609</b>
24,566,366,542
(9,336,442,562)
15,229,923,980
1,158,717,034
16,200,453
700,491,215
<b>\$ 38,850,445,291</b>
2,144,913,341
181,222,759
18,819,140,267
574,094,209
<b>21,719,370,575</b>
4,314,762,541
3,038,876,253
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334,574,916
32,201,069,502
<b>\$ 38,850,445,291</b>

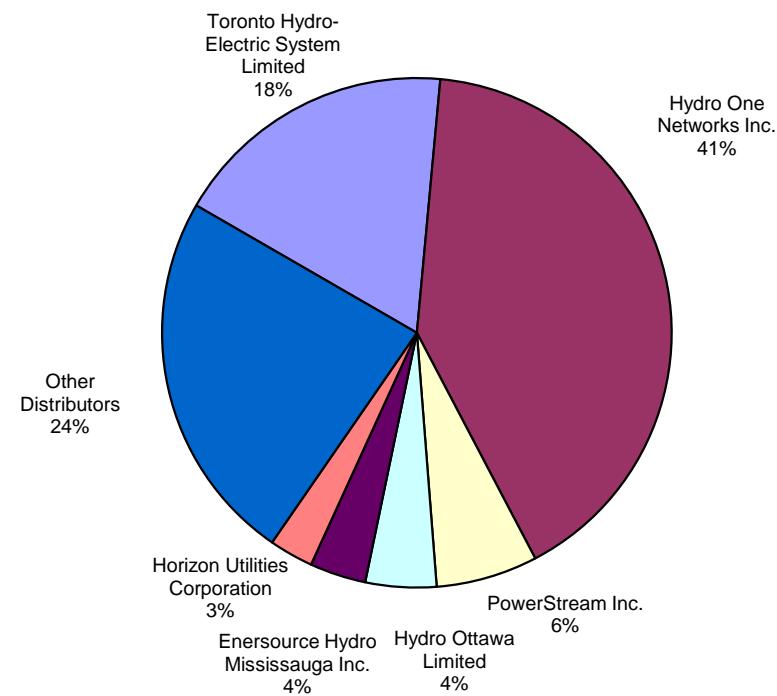
### **Debt & Equity**



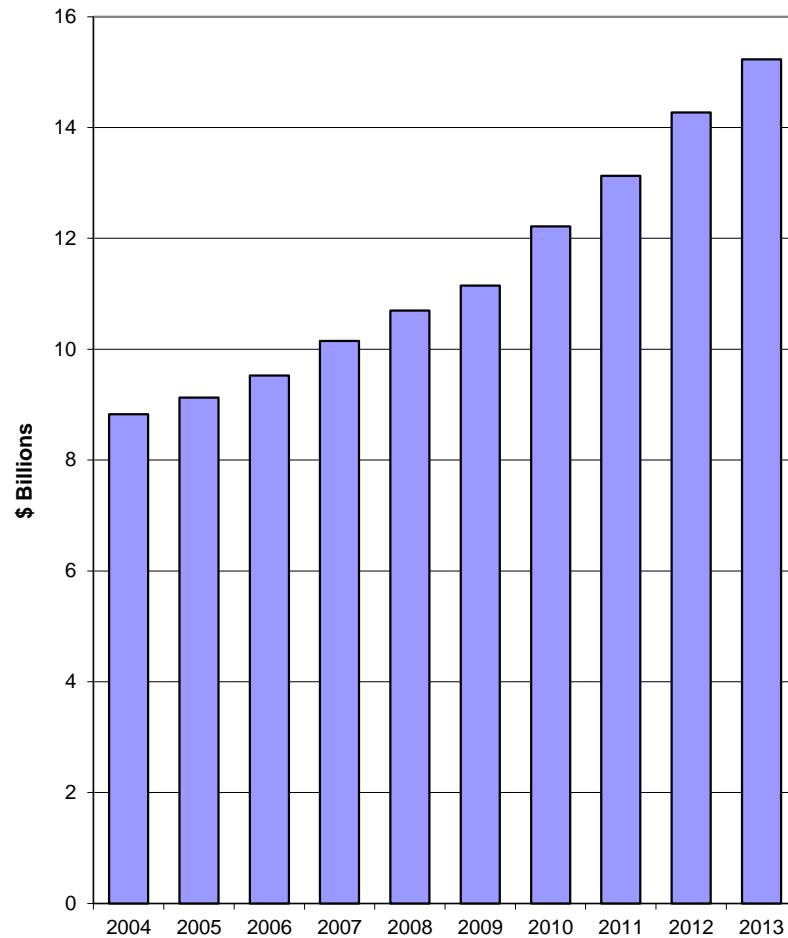
See notes 1, 2, 4



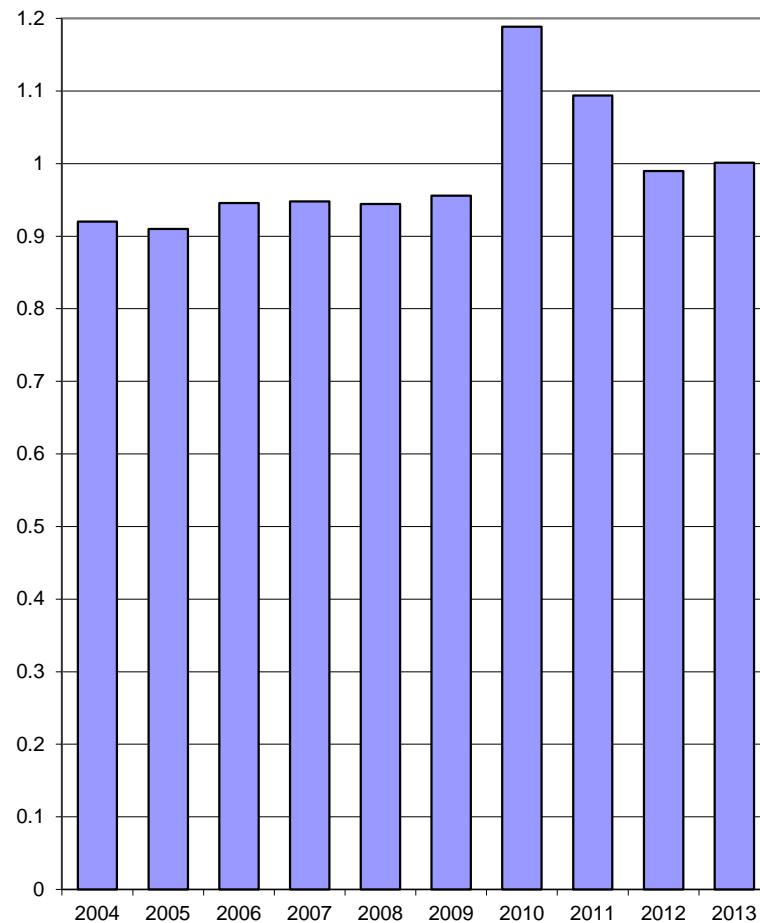
**Net Property Plant & Equipment by Distributor**  
**\$15.2 billion**



**Net Property Plant & Equipment**

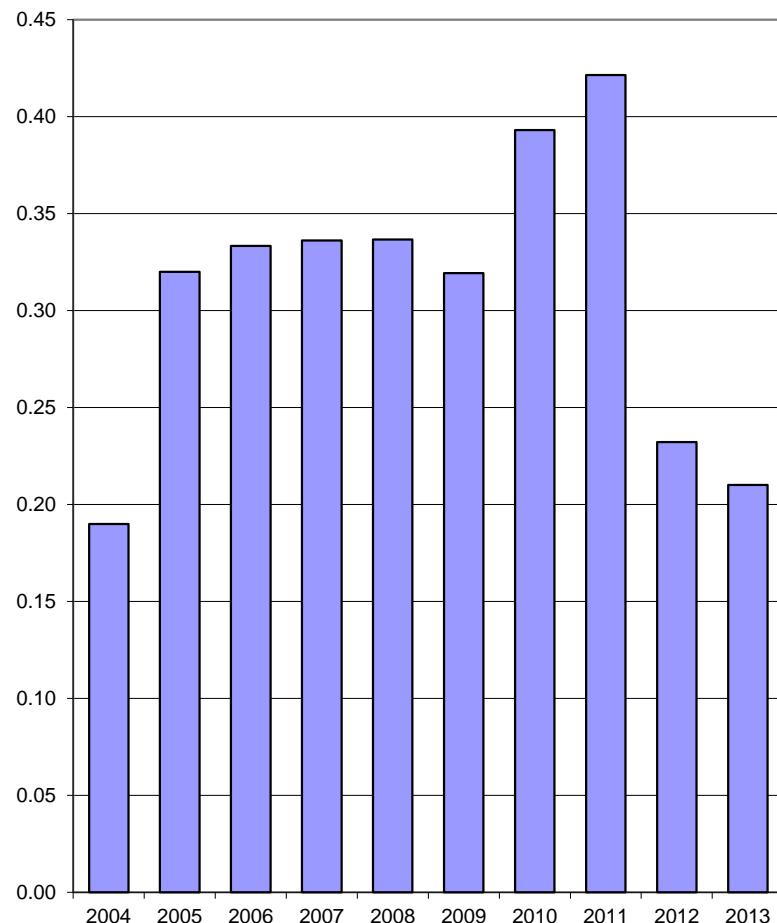


**Current Ratio**  
**(Current Assets / Current Liabilities)**



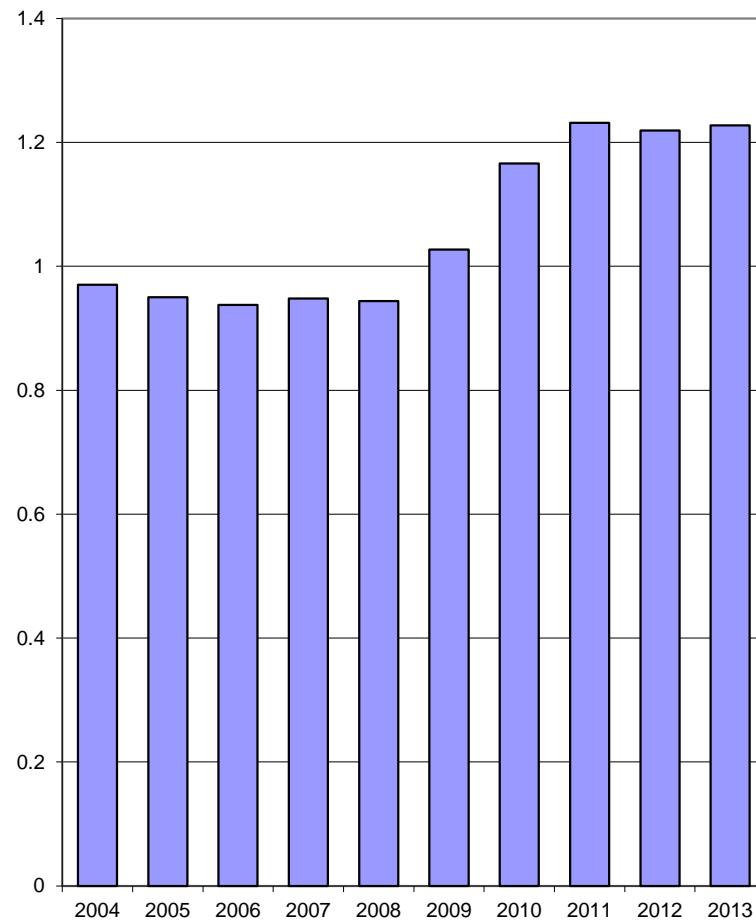
See notes 1, 2, 3, 4, 6

**Debt Ratio**  
**(Debt / Total Assets)**

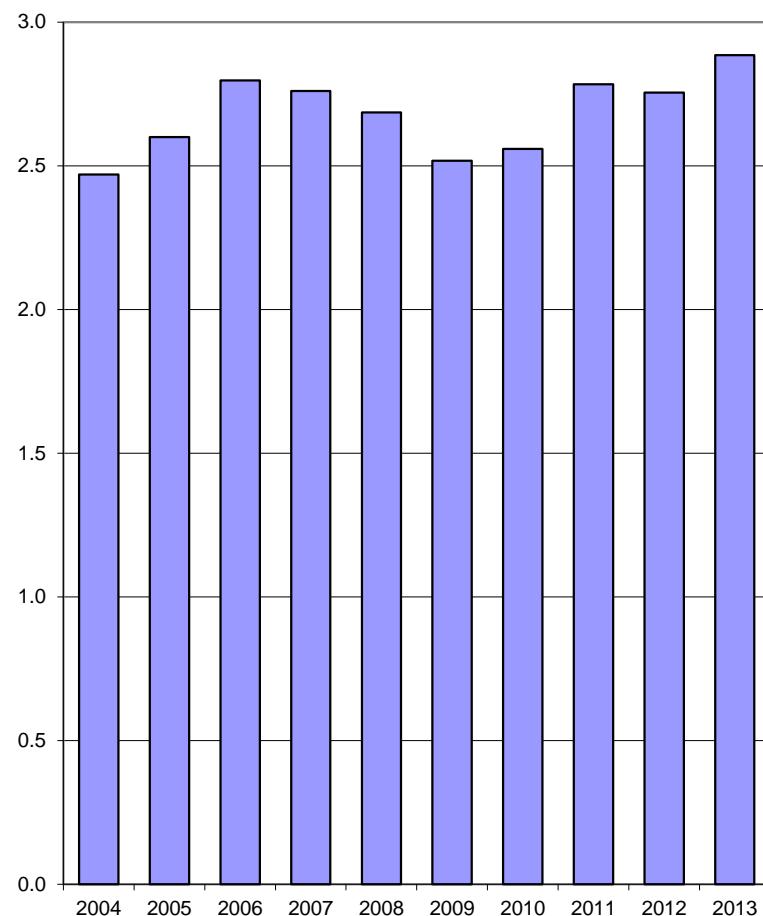


See notes 1, 2, 4

**Debt to Equity Ratio  
(Debt / Equity)**



**Interest Coverage  
(EBIT / Interest Charges)**



See notes 1, 2, 4



## Overview of Ontario Electricity Distributors

### Income Statement

#### **Revenue**

Power & Distribution Revenue	\$ 15,846,025,890
Cost of Power & Related Costs	<u>12,427,643,707</u>
	3,418,382,183
	41,566,857

#### **Other Income**

Operating	346,435,960
Maintenance	442,298,646
Administration	817,522,832
Depreciation and Amortization	788,353,877
Financing	<u>369,248,507</u>
	2,763,859,822

#### **Net Income Before Taxes**

#### **PILS and Income Taxes**

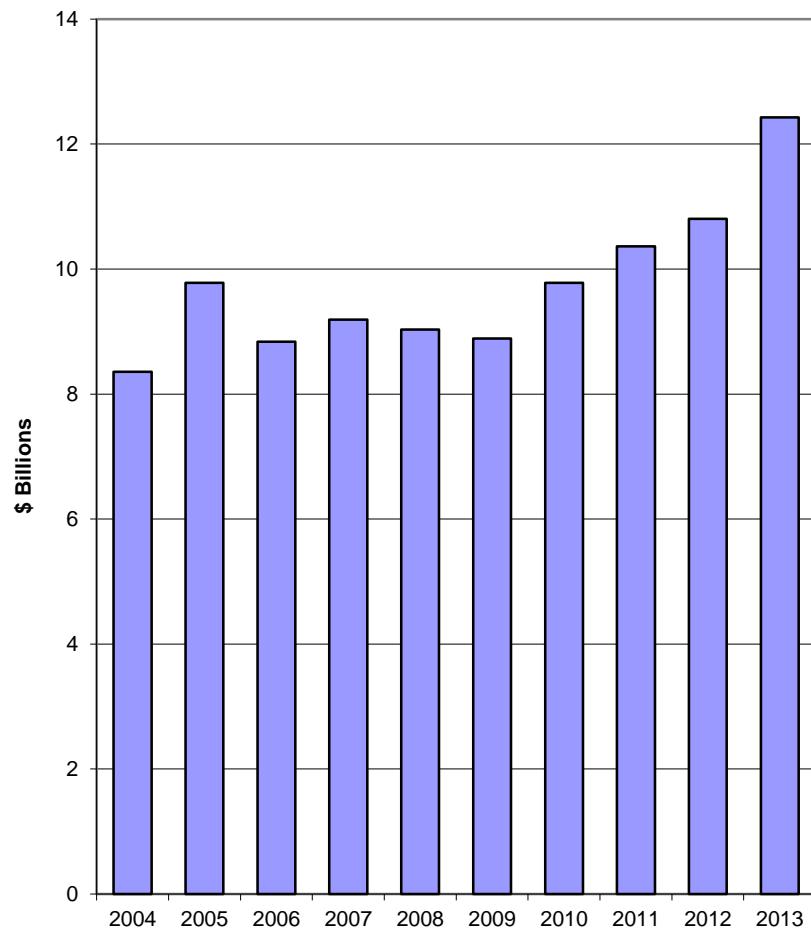
Current	60,243,156
Deferred	<u>11,227,488</u>
	71,470,644

#### **Net Income**

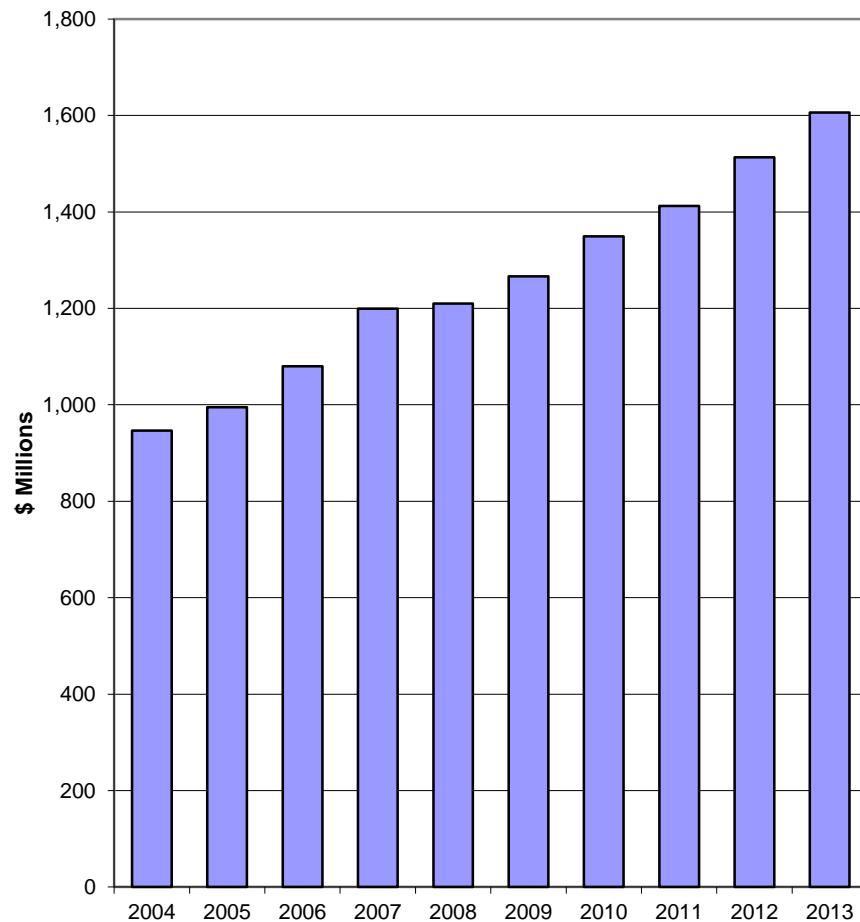
Other Comprehensive Income	4,423,385
<b>Comprehensive Income</b>	<b>\$ 629,041,958</b>

Year ended  
December 31, 2013

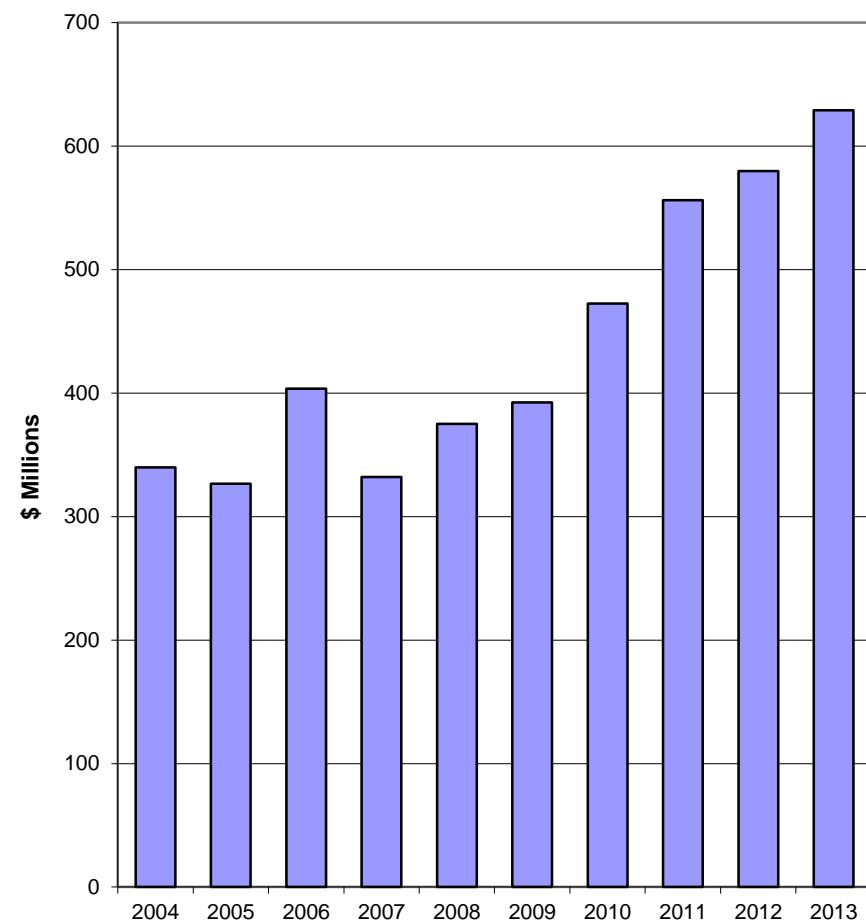
### **Cost of Power**



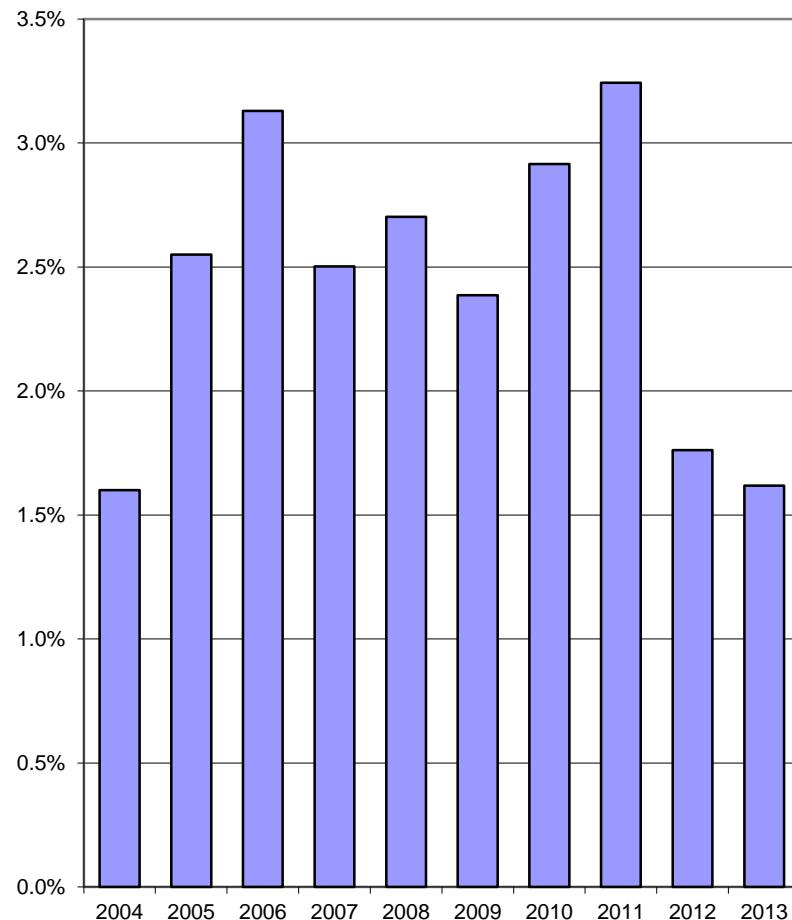
**Operating, Maintenance & Administrative Expenses**



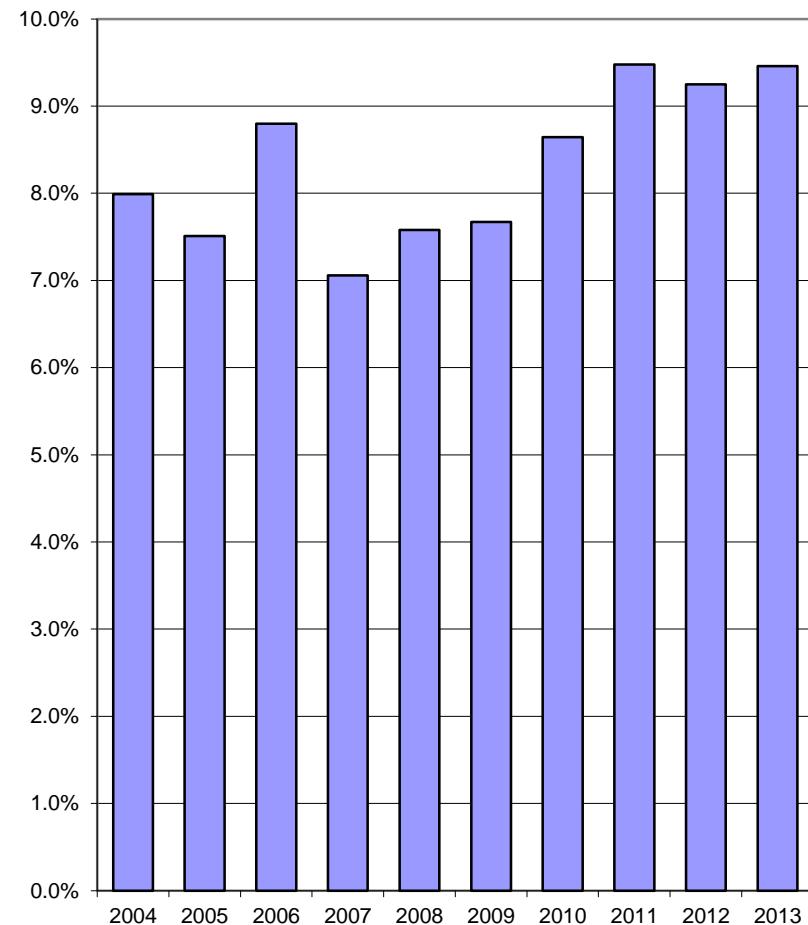
**Comprehensive Income**



**Financial Statement Return on Assets  
(Comprehensive Income / Total Assets)**



**Financial Statement Return on Equity  
(Comprehensive Income / Shareholder's Equity)**



## Overview of Ontario Electricity Distributors

### GENERAL STATISTICS

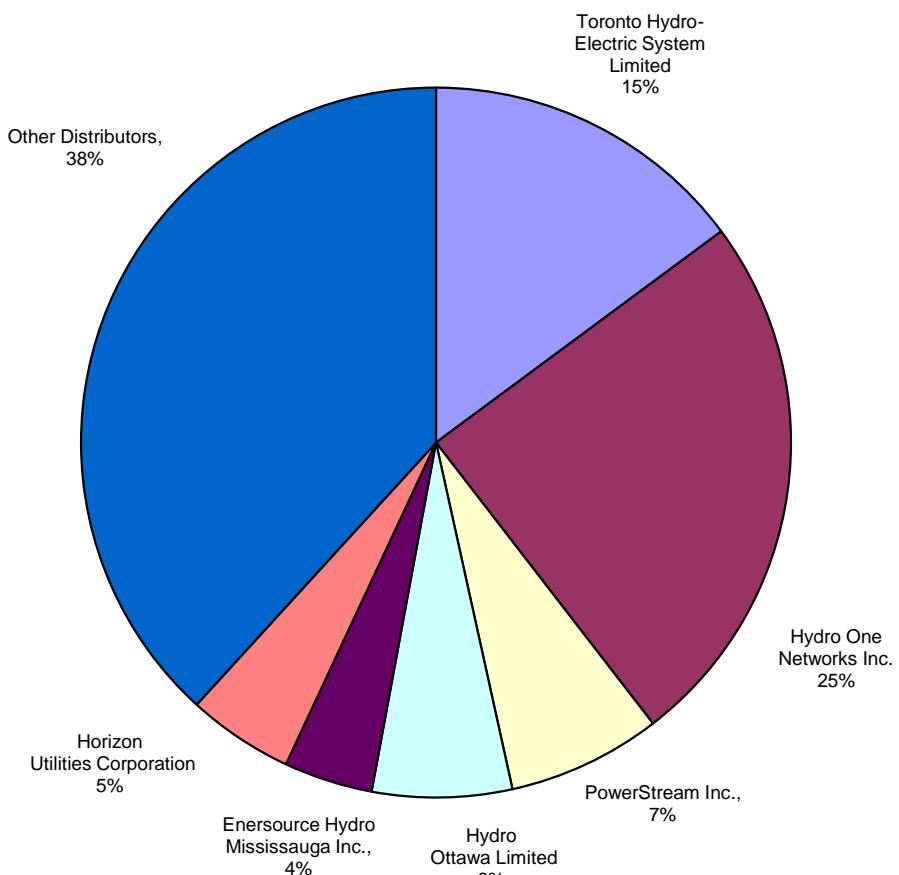
Total Customers	<b>4,944,488</b>
Residential Customers	4,460,593
General Service <50kW Customers	426,819
General Service (50-4999kW) Customers	56,411
Large User (>5000kW) Customers	132
Sub Transmission	533
<b>Total Service Area (sq km)</b>	<b>681,502</b>
% Rural	99%
% Urban	1%
<b>Total km of Line</b>	<b>197,808</b>
Overhead km of line	153,012
Underground km of line	44,796
<b>Total kWh Purchased</b>	<b>125,306,563,096</b>
Total kWh Delivered (excluding losses)	120,111,508,541
Total Distribution Losses (kWh)	5,195,054,555
<b>Gross Capital Additions for the Year (\$)</b>	<b>\$ 1,891,729,188</b>
High Voltage Capital Additions for the Year (\$)	\$ 723,607,122
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 1,897,643,282</b>

### UNITIZED STATISTICS

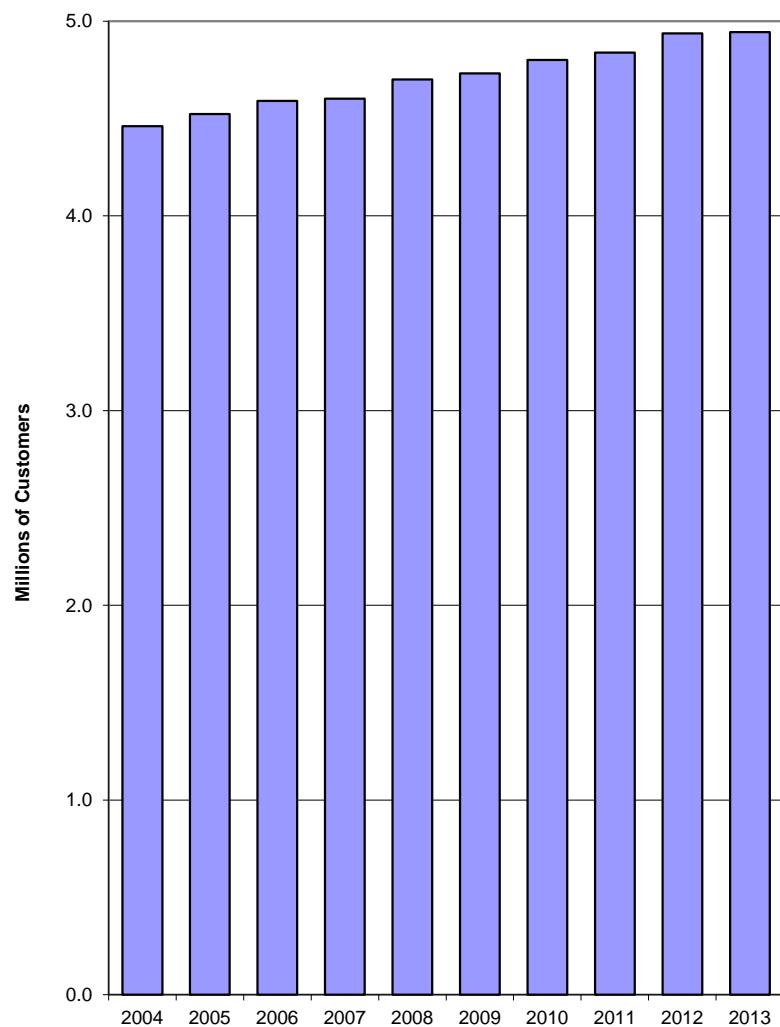
# of Customers per sq km of Service Area	7.26
# of Customers per km of Line	25.00
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>	
Per Customer annually	\$ 691.35
Per Total kWh Purchased	\$ 0.027
<b>Annual Average Cost of Power &amp; Related Costs</b>	
Per Customer	\$ 2,513
Per total kWh Purchased	\$ 0.099
Average monthly total kWh consumed per customer	2,112
OM&A per customer	\$ 325
<b>Comprehensive Income per customer</b>	<b>\$ 127</b>
Net Fixed Assets per customer	\$ 3,080

Year ended  
December 31, 2013

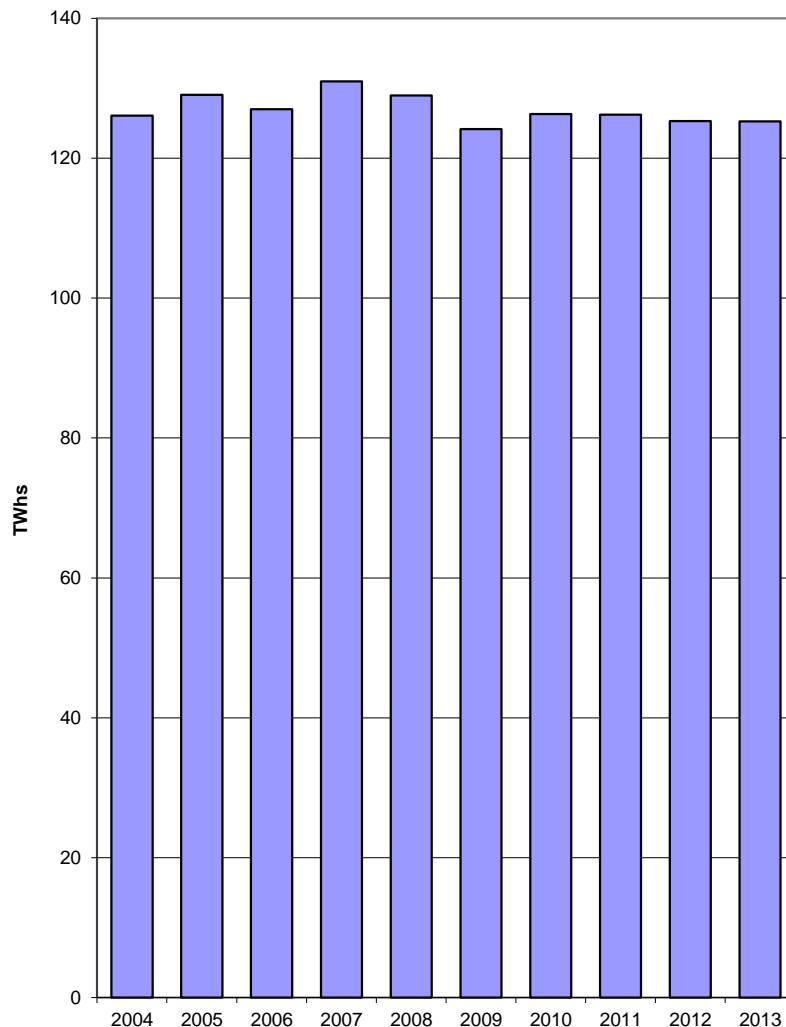
### Percentage of Distribution Customers



**Total Number of Customers**



**Total TWhs Purchased from IESO**

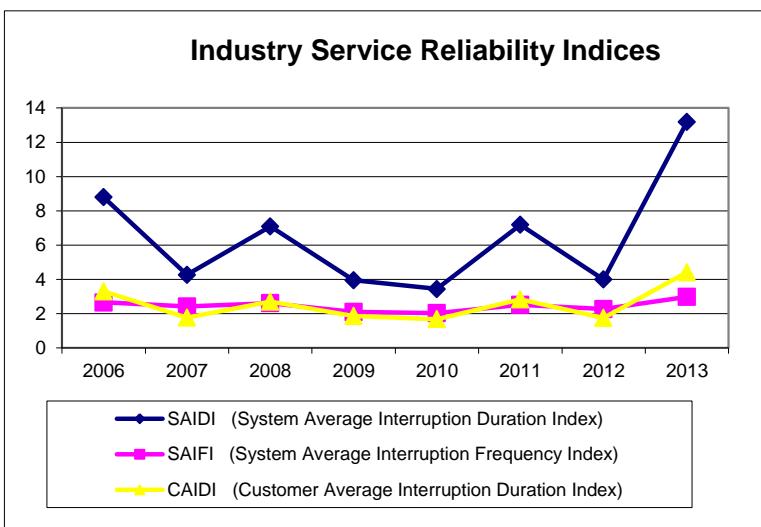


## Service Reliability Indices

### Industry

	2006	2007	2008	2009	2010	2011	2012	2013
<b>SAIDI</b>	8.8	4.27	7.10	3.96	3.44	7.19	4.00	13.20
<b>SAIFI</b>	2.66	2.42	2.62	2.11	2.04	2.53	2.27	2.99
<b>CAIDI</b>	3.31	1.77	2.71	1.87	1.69	2.84	1.76	4.42

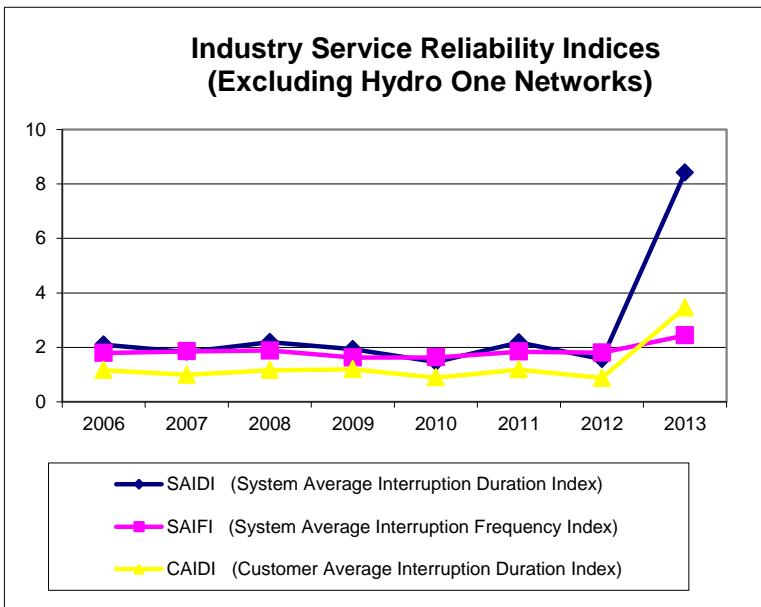
December in 2013 was an unusual month when the province of Ontario experienced a major ice storm. Excluding the outage statistics for the month of December 2013, the SAIDI, SAIFI, and CAIDI for the industry would be 7.33, 2.34 and 3.14 respectively.



### Industry Excluding Hydro One Networks

	2006	2007	2008	2009	2010	2011	2012	2013
<b>SAIDI</b>	2.09	1.83	2.19	1.93	1.46	2.18	1.56	8.42
<b>SAIFI</b>	1.79	1.85	1.88	1.62	1.63	1.84	1.80	2.44
<b>CAIDI</b>	1.16	0.99	1.16	1.19	0.89	1.18	0.87	3.46

December in 2013 was an unusual month when the province of Ontario experienced a major ice storm. Excluding the outage statistics for month of December 2013, the SAIDI, SAIFI, and CAIDI for the industry excluding Hydro One Networks would be 2.92, 1.78 and 1.64 respectively.



Note: Outage statistics report all outages affecting customers including those arising from within the distributor service area and those arising upstream from the distributor.

Balance Sheet As of December 31, 2013	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Cash & cash equivalents	\$ 798,115	\$ 63,687	\$ 3,888,760	\$ 192,850	\$ 13,962,800	\$ 19,379,704
Receivables	7,793,940	724,601	21,927,515	7,469,305	20,293,174	40,867,890
Inventory	42,666	118,739	529,317	272,452	1,864,038	2,261,813
Inter-company receivables	1,445,154	-	256,817	66,066	-	291,731
Other current assets	227,753	42,550	662,191	336,544	478,229	486,545
<b>Current assets</b>	<b>10,307,628</b>	<b>949,577</b>	<b>27,264,600</b>	<b>8,337,216</b>	<b>36,598,240</b>	<b>63,287,683</b>
Property plant & equipment	147,789,528	5,791,257	93,400,488	36,802,509	93,741,143	242,601,943
Accumulated depreciation & amortization	(59,234,921)	(3,400,591)	(41,068,193)	(13,136,269)	(34,119,194)	(139,042,353)
Regulatory assets	88,554,607	2,390,666	52,332,295	23,666,239	59,621,949	103,559,590
Inter-company investments	3,662,445	268,770	2,854,440	1,031,812	10,869,859	6,908,728
Other non-current assets	4,915,316	149,643	-	256,878	-	1,689,687
<b>Total Assets</b>	<b>\$ 107,439,995</b>	<b>\$ 3,758,656</b>	<b>\$ 82,451,335</b>	<b>\$ 33,292,145</b>	<b>\$ 108,779,736</b>	<b>\$ 178,432,899</b>
Accounts payable & accrued charges	\$ 5,153,777	\$ 565,204	\$ 13,737,006	\$ 4,356,509	\$ 13,726,500	\$ 26,339,141
Other current liabilities	34,464	-	309,882	133,467	459,392	304,051
Inter-company payables	-	-	2,322,290	1,366	1,232,781	139,296
Loans and notes payable, and current portion of long term debt	-	117,723	57,540	-	2,458,383	735,753
<b>Current liabilities</b>	<b>5,188,242</b>	<b>682,927</b>	<b>16,426,718</b>	<b>4,491,341</b>	<b>17,877,057</b>	<b>27,518,242</b>
Long-term debt	52,000,000	303,064	25,240,817	8,000,000	19,326,702	15,756,392
Inter-company long-term debt & advances	-	335,000	-	-	24,189,168	47,878,608
Regulatory liabilities	3,223,549	172,200	5,913,108	2,919,014	7,296,482	9,938,047
Other deferred amounts & customer deposits	-	120,810	1,237,428	52,997	772,192	4,459,542
Employee future benefits	5,344,477	-	8,651,665	755,889	2,114,875	3,532,179
Deferred taxes	-	149,643	-	-	-	-
<b>Total Liabilities</b>	<b>65,756,268</b>	<b>1,763,643</b>	<b>57,469,736</b>	<b>16,219,241</b>	<b>71,576,476</b>	<b>109,083,010</b>
<b>Shareholders' Equity</b>	<b>41,683,727</b>	<b>1,995,013</b>	<b>24,981,599</b>	<b>17,072,904</b>	<b>37,203,260</b>	<b>69,349,889</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 107,439,995</b>	<b>\$ 3,758,656</b>	<b>\$ 82,451,335</b>	<b>\$ 33,292,145</b>	<b>\$ 108,779,736</b>	<b>\$ 178,432,899</b>

Balance Sheet As of December 31, 2013	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
Cash & cash equivalents	\$ 12,635,389	\$ 1,307,858	\$ 1,437,855	\$ 305,892	\$ 1,604,306	\$ 1,975,643
Receivables	32,185,295	11,502,448	4,167,423	693,357	6,948,223	765,396
Inventory	2,052,370	80,130	286,758	53,669	271,284	-
Inter-company receivables	-	-	-	495,559	89,107	-
Other current assets	840,029	482,394	54,170	-	874,194	-
<b>Current assets</b>	<b>47,713,083</b>	<b>13,372,830</b>	<b>5,946,206</b>	<b>1,548,477</b>	<b>9,787,113</b>	<b>2,741,040</b>
Property plant & equipment	204,967,953	131,482,178	20,853,693	2,660,187	31,895,739	3,971,657
Accumulated depreciation & amortization	(100,583,724)	(49,661,460)	(10,630,670)	(1,550,797)	(16,499,155)	(1,691,416)
Regulatory assets	104,384,229	81,820,718	10,223,022	1,109,389	15,396,584	2,280,240
Inter-company investments	5,324,593	2,838,385	946,139	327,904	3,450,421	150,088
Other non-current assets	1,160,588	3,616,548	718,955	-	100	-
<b>Total Assets</b>	<b>\$ 158,582,492</b>	<b>\$ 101,648,480</b>	<b>\$ 17,834,323</b>	<b>\$ 2,985,770</b>	<b>\$ 28,634,218</b>	<b>\$ 5,171,368</b>
Accounts payable & accrued charges	\$ 19,658,903	\$ 8,696,235	\$ 2,734,286	\$ 441,585	\$ 7,438,363	\$ 874,164
Other current liabilities	877,444	176,927	89,099	936	5,018	-
Inter-company payables	2,122	27,715,108	-	440,605	-	-
Loans and notes payable, and current portion of long term debt	-	3,000,000	29,746	-	404,651	-
<b>Current liabilities</b>	<b>20,538,469</b>	<b>39,588,270</b>	<b>2,853,132</b>	<b>883,127</b>	<b>7,848,032</b>	<b>874,164</b>
Long-term debt	35,000,000	16,050,000	1,294,424	-	10,445,918	-
Inter-company long-term debt & advances	6,684,703	20,000,000	5,046,753	-	-	-
Regulatory liabilities	9,646,914	3,094,565	523,386	224,017	2,112,921	173,427
Other deferred amounts & customer deposits	11,890,834	-	820,753	27,904	222,496	56,873
Employee future benefits	2,126,383	4,573,621	154,283	-	339,774	-
Deferred taxes	-	1,377,722	-	-	-	-
<b>Total Liabilities</b>	<b>85,887,304</b>	<b>84,684,178</b>	<b>10,692,731</b>	<b>1,135,048</b>	<b>20,969,142</b>	<b>1,104,464</b>
<b>Shareholders' Equity</b>	<b>72,695,188</b>	<b>16,964,302</b>	<b>7,141,592</b>	<b>1,850,723</b>	<b>7,665,076</b>	<b>4,066,904</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 158,582,492</b>	<b>\$ 101,648,480</b>	<b>\$ 17,834,323</b>	<b>\$ 2,985,770</b>	<b>\$ 28,634,218</b>	<b>\$ 5,171,368</b>

Balance Sheet As of December 31, 2013	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thamess Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
Cash & cash equivalents	\$ 6,166,583	\$ 32,134,394	\$ 7,508,843	\$ 14,189,119	\$ 18,621	\$ 519,873
Receivables	5,745,890	124,205,112	20,141,556	39,259,177	12,304,749	2,134,505
Inventory	247,725	8,203,950	727,005	3,615,850	96,769	79,165
Inter-company receivables	263,967	1,213,132	-	1,457,352	1,204	-
Other current assets	383,405	8,530,057	990,876	1,047,793	410,609	58,501
<b>Current assets</b>	<b>12,807,571</b>	<b>174,286,645</b>	<b>29,368,280</b>	<b>59,569,290</b>	<b>12,831,952</b>	<b>2,792,044</b>
Property plant & equipment	22,441,325	615,100,438	124,238,587	231,434,746	45,839,315	8,342,165
Accumulated depreciation & amortization	(14,374,627)	(72,489,400)	(57,344,949)	(26,090,218)	(17,249,204)	(4,928,832)
Regulatory assets	8,066,698	542,611,038	66,893,638	205,344,528	28,590,112	3,413,332
Inter-company investments	7,919,405	11,097,065	5,290,497	24,674,991	3,273,304	550,718
Other non-current assets	100	-	-	6,986,195	-	-
<b>Total Assets</b>	<b>\$ 28,949,200</b>	<b>\$ 765,327,998</b>	<b>\$ 101,552,414</b>	<b>\$ 305,508,004</b>	<b>\$ 45,261,368</b>	<b>\$ 6,935,303</b>
Accounts payable & accrued charges	\$ 3,580,012	\$ 117,016,050	\$ 16,410,958	\$ 28,927,337	\$ 8,851,141	\$ 2,273,407
Other current liabilities	45,325	-	175,461	445,507	-	107,890
Inter-company payables	501,799	81,660	8,836,351	20,703,774	2,288,817	-
Loans and notes payable, and current portion of long term debt	-	2,844,503	-	323,471	6,033,352	-
<b>Current liabilities</b>	<b>4,127,136</b>	<b>119,942,213</b>	<b>25,422,770</b>	<b>50,400,089</b>	<b>17,173,310</b>	<b>2,381,297</b>
Long-term debt	6,700,000	-	-	51,000,000	8,038,524	-
Inter-company long-term debt & advances	-	320,000,000	37,073,326	-	-	1,524,511
Regulatory liabilities	9,883,765	34,224,847	2,631,401	28,886,546	4,475,292	713,090
Other deferred amounts & customer deposits	1,069,980	33,030,609	3,393,301	20,031,885	1,420,470	99,091
Employee future benefits	693,056	4,852,154	2,711,308	41,504,407	622,500	-
Deferred taxes	-	-	-	-	-	212,080
<b>Total Liabilities</b>	<b>22,473,937</b>	<b>512,049,824</b>	<b>71,232,106</b>	<b>191,822,927</b>	<b>31,730,096</b>	<b>4,930,069</b>
<b>Shareholders' Equity</b>	<b>6,475,262</b>	<b>253,278,174</b>	<b>30,320,309</b>	<b>113,685,077</b>	<b>13,531,271</b>	<b>2,005,234</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 28,949,200</b>	<b>\$ 765,327,998</b>	<b>\$ 101,552,414</b>	<b>\$ 305,508,004</b>	<b>\$ 45,261,368</b>	<b>\$ 6,935,303</b>

Balance Sheet As of December 31, 2013	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
Cash & cash equivalents	\$ 1,481,378	\$ 1,060	\$ 3,127,702	\$ 30,889	\$ 762,577	\$ 619,826
Receivables	13,199,796	11,778,662	2,286,900	26,810,026	3,822,323	32,637,720
Inventory	60,000	156,243	117,878	1,744,578	524,346	1,521,821
Inter-company receivables	-	1,109,088	-	2,489,271	17,310	607,700
Other current assets	515,730	306,032	28,930	2,372,825	121,515	177,536
<b>Current assets</b>	<b>15,256,904</b>	<b>13,351,085</b>	<b>5,561,409</b>	<b>33,447,590</b>	<b>5,248,071</b>	<b>35,564,603</b>
Property plant & equipment	66,161,913	91,040,454	11,544,816	187,713,429	18,187,123	155,689,339
Accumulated depreciation & amortization	(23,151,088)	(52,047,875)	(8,115,918)	(113,470,350)	(1,840,451)	(21,687,660)
	43,010,825	38,992,579	3,428,898	74,243,079	16,346,672	134,001,680
Regulatory assets	145,856,101	17,452,646	260,737	3,258,006	1,101,006	9,680,055
Inter-company investments	-	-	-	400,000	-	-
Other non-current assets	1,332,000	2,821,561	-	9,373,742	508,610	5,041,788
<b>Total Assets</b>	<b>\$ 205,455,830</b>	<b>\$ 72,617,871</b>	<b>\$ 9,251,044</b>	<b>\$ 120,722,417</b>	<b>\$ 23,204,358</b>	<b>\$ 184,288,126</b>
Accounts payable & accrued charges	\$ 12,677,937	\$ 9,235,014	\$ 1,416,469	\$ 17,120,388	\$ 2,464,114	\$ 24,716,648
Other current liabilities	26,681	141,440	228,529	568,624	55,426	431,720
Inter-company payables	-	16,345,499	-	48,645,457	-	1,341,657
Loans and notes payable, and current portion of long term debt	2,381,801	1,868,699	-	3,671,904	1,450,824	236,443
<b>Current liabilities</b>	<b>15,086,419</b>	<b>27,590,652</b>	<b>1,644,997</b>	<b>70,006,373</b>	<b>3,970,364</b>	<b>26,726,468</b>
Long-term debt	15,584,514	15,320,842	-	-	1,531,513	65,000,000
Inter-company long-term debt & advances	581,681	-	-	-	5,782,746	-
Regulatory liabilities	147,955,109	3,501,753	624,097	4,933,327	1,449,152	5,549,473
Other deferred amounts & customer deposits	1,655,717	415,477	1,062,290	876,926	2,423,873	16,677,367
Employee future benefits	3,885,489	1,397,008	-	19,707,783	-	7,928,490
Deferred taxes	1,332,000	-	226,288	9,373,742	-	-
<b>Total Liabilities</b>	<b>186,080,929</b>	<b>48,225,732</b>	<b>3,557,672</b>	<b>104,898,151</b>	<b>15,157,648</b>	<b>121,881,797</b>
<b>Shareholders' Equity</b>	<b>19,374,900</b>	<b>24,392,139</b>	<b>5,693,372</b>	<b>15,824,266</b>	<b>8,046,710</b>	<b>62,406,329</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 205,455,830</b>	<b>\$ 72,617,871</b>	<b>\$ 9,251,044</b>	<b>\$ 120,722,417</b>	<b>\$ 23,204,358</b>	<b>\$ 184,288,126</b>

<b>Balance Sheet</b> <b>As of</b> <b>December 31, 2013</b>	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
Cash & cash equivalents	\$ 4,953,977	\$ -	\$ 4,246,772	\$ 27,382,790	\$ 279,028	\$ 447,360
Receivables	12,855,046	14,251,922	1,864,720	96,360,128	238,067	3,137,921
Inventory	1,359,899	821,824	123,812	6,261,205	-	93,493
Inter-company receivables	-	88,153	-	91,715,924	-	-
Other current assets	1,996,272	461,576	129,460	2,837,315	21,810	28,640
<b>Current assets</b>	<b>21,165,194</b>	<b>15,623,475</b>	<b>6,364,765</b>	<b>224,557,362</b>	<b>538,906</b>	<b>3,707,414</b>
Property plant & equipment	73,790,500	70,797,035	4,195,958	483,023,362	1,193,328	6,367,686
Accumulated depreciation & amortization	(30,175,392)	(25,102,356)	(3,369,696)	(55,751,738)	(679,539)	(2,274,688)
Regulatory assets	43,615,107	45,694,679	826,262	427,271,624	513,789	4,092,999
Inter-company investments	1,535,173	7,199,507	1,070,295	8,116,284	1,941,961	1,180,503
Other non-current assets	-	2,560,696	47,450	14,678,985	648	-
<b>Total Assets</b>	<b>\$ 66,315,475</b>	<b>\$ 71,078,357</b>	<b>\$ 8,308,773</b>	<b>\$ 674,624,255</b>	<b>\$ 2,995,304</b>	<b>\$ 8,980,916</b>
Accounts payable & accrued charges	\$ 10,543,723	\$ 10,589,823	\$ 2,318,830	\$ 91,362,881	\$ 261,500	\$ 3,091,660
Other current liabilities	403,044	148,762	-	1,420,968	159	-
Inter-company payables	505,080	-	-	297,083,956	88,277	-
Loans and notes payable, and current portion of long term debt	1,299,602	3,937,094	206,533	-	-	742,868
<b>Current liabilities</b>	<b>12,751,449</b>	<b>14,675,679</b>	<b>2,525,363</b>	<b>389,867,806</b>	<b>349,936</b>	<b>3,834,528</b>
Long-term debt	11,909,542	7,857,309	1,700,000	-	-	703,688
Inter-company long-term debt & advances	-	16,141,969	-	-	-	-
Regulatory liabilities	3,695,590	2,048,303	818,046	18,610,415	1,984,807	541,582
Other deferred amounts & customer deposits	1,484,292	505,282	51,061	30,707,731	-	461,004
Employee future benefits	-	547,447	-	21,938,006	-	-
Deferred taxes	-	2,385,431	-	-	-	63,740
<b>Total Liabilities</b>	<b>29,840,873</b>	<b>44,161,420</b>	<b>5,094,469</b>	<b>461,123,959</b>	<b>2,334,743</b>	<b>5,604,543</b>
<b>Shareholders' Equity</b>	<b>36,474,602</b>	<b>26,916,937</b>	<b>3,214,304</b>	<b>213,500,296</b>	<b>660,561</b>	<b>3,376,373</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 66,315,475</b>	<b>\$ 71,078,357</b>	<b>\$ 8,308,773</b>	<b>\$ 674,624,255</b>	<b>\$ 2,995,304</b>	<b>\$ 8,980,916</b>

Balance Sheet As of December 31, 2013	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
Cash & cash equivalents	\$ 100	\$ 3,328	\$ 5,038,492	\$ -	\$ 804,968	\$ 5,698,810
Receivables	66,409,848	1,255,865,838	162,403,049	8,521,347	1,748,870	14,529,944
Inventory	1,195,039	6,260,349	10,493,336	461,816	158,991	1,584,471
Inter-company receivables	-	17,806,555,256	3,959,064	-	1,252,214	-
Other current assets	402,547	17,428,763	2,963,649	327,645	46,606	1,379,567
<b>Current assets</b>	<b>68,007,534</b>	<b>19,086,113,535</b>	<b>184,857,590</b>	<b>9,310,808</b>	<b>4,011,649</b>	<b>23,192,792</b>
Property plant & equipment	604,602,494	9,644,091,490	790,311,056	65,179,089	16,438,274	61,923,256
Accumulated depreciation & amortization	(283,453,330)	(3,424,986,097)	(105,238,025)	(30,611,416)	(7,998,074)	(23,664,440)
Regulatory assets	321,149,164	6,219,105,393	685,073,031	34,567,672	8,440,200	38,258,816
Inter-company investments	8,565,934	348,174,687	29,479,940	2,485,503	416,647	12,612,369
Other non-current assets	-	0	-	-	-	-
<b>Total Assets</b>	<b>\$ 404,212,182</b>	<b>\$ 26,153,457,670</b>	<b>\$ 899,910,561</b>	<b>\$ 47,670,179</b>	<b>\$ 13,811,924</b>	<b>\$ 74,154,655</b>
Accounts payable & accrued charges	\$ 64,677,977	\$ 507,143,746	\$ 112,957,215	\$ 6,217,081	\$ 1,635,693	\$ 9,204,470
Other current liabilities	1,892,654	135,995,777	3,684,614	1,252,579	19,702	-
Inter-company payables	-	18,178,397,726	3,231,423	2,680,257	378,677	-
Loans and notes payable, and current portion of long term debt	9,496,067	213,670,130	53,000,000	4,522,695	-	11,652,155
<b>Current liabilities</b>	<b>76,066,698</b>	<b>19,035,207,379</b>	<b>172,873,251</b>	<b>14,672,612</b>	<b>2,034,072</b>	<b>20,856,625</b>
Long-term debt	183,000,000	3,151,058,447	-	14,213,485	4,569,279	12,844,796
Inter-company long-term debt & advances	-	-	387,185,000	1,045,000	-	10,880,619
Regulatory liabilities	12,883,937	233,226,585	49,096,246	1,530,609	850,113	2,691,105
Other deferred amounts & customer deposits	3,185,348	139,275,169	13,384,301	177,635	50,450	1,142,991
Employee future benefits	7,068,004	824,177,940	8,533,204	-	252,958	862,431
Deferred taxes	-	305,794,767	-	193,500	-	-
<b>Total Liabilities</b>	<b>282,203,987</b>	<b>23,688,740,288</b>	<b>631,072,001</b>	<b>31,832,841</b>	<b>7,756,872</b>	<b>49,278,567</b>
<b>Shareholders' Equity</b>	<b>122,008,195</b>	<b>2,464,717,382</b>	<b>268,838,560</b>	<b>15,837,337</b>	<b>6,055,052</b>	<b>24,876,088</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 404,212,182</b>	<b>\$ 26,153,457,670</b>	<b>\$ 899,910,561</b>	<b>\$ 47,670,179</b>	<b>\$ 13,811,924</b>	<b>\$ 74,154,655</b>

<b>Balance Sheet As of December 31, 2013</b>	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
Cash & cash equivalents	\$ 12,249,132	\$ 736,082	\$ 510	\$ 8,040	\$ 266,208	\$ 4,293,903
Receivables	46,947,514	5,715,373	6,113,834	71,007,289	4,160,088	19,525,374
Inventory	2,824,086	271,215	223,908	730,995	193,422	1,075,783
Inter-company receivables	89,194	3,002,737	93,800	-	-	81,504
Other current assets	928,133	333,369	280,568	1,455,353	224,245	443,850
<b>Current assets</b>	<b>63,038,059</b>	<b>10,058,776</b>	<b>6,712,620</b>	<b>73,201,677</b>	<b>4,843,963</b>	<b>25,420,414</b>
Property plant & equipment	322,571,881	25,048,647	29,688,997	427,818,447	24,587,824	118,483,832
Accumulated depreciation & amortization	(141,520,263)	(9,701,300)	(12,305,589)	(187,125,455)	(11,720,514)	(57,714,660)
Regulatory assets	181,051,618	15,347,347	17,383,408	240,692,992	12,867,310	60,769,172
Inter-company investments	12,714,558	899,423	1,891,281	6,891,936	1,412,456	3,999,026
Other non-current assets	1,529,443	-	940,450	52,700	1,337,420	423,835
<b>Total Assets</b>	<b>\$ 258,333,677</b>	<b>\$ 26,305,546</b>	<b>\$ 26,927,759</b>	<b>\$ 320,839,305</b>	<b>\$ 20,461,149</b>	<b>\$ 90,612,447</b>
Accounts payable & accrued charges	\$ 28,434,441	\$ 3,666,572	\$ 4,367,372	\$ 50,627,554	\$ 3,282,945	\$ 14,186,959
Other current liabilities	23,706	-	31,072	2,416,290	22,198	2,580
Inter-company payables	-	-	869,284	6,577,312	-	102,227
Loans and notes payable, and current portion of long term debt	989,280	-	2,514,871	5,315,705	1,930,668	847,111
<b>Current liabilities</b>	<b>29,447,427</b>	<b>3,666,572</b>	<b>7,782,598</b>	<b>64,936,861</b>	<b>5,235,811</b>	<b>15,138,877</b>
Long-term debt	6,018,453	10,458,778	3,487,500	10,738,000	3,735,928	31,788,851
Inter-company long-term debt & advances	76,962,142	-	-	70,000,000	-	-
Regulatory liabilities	14,033,405	2,899,047	772,272	11,389,930	1,110,338	2,977,495
Other deferred amounts & customer deposits	5,081,869	61,319	190,756	11,593,774	301,033	5,106,161
Employee future benefits	5,771,482	282,730	-	11,733,100	76,450	265,257
Deferred taxes	-	-	-	-	-	-
<b>Total Liabilities</b>	<b>137,314,777</b>	<b>17,368,446</b>	<b>12,233,126</b>	<b>180,391,665</b>	<b>10,459,560</b>	<b>55,276,641</b>
<b>Shareholders' Equity</b>	<b>121,018,900</b>	<b>8,937,100</b>	<b>14,694,633</b>	<b>140,447,639</b>	<b>10,001,589</b>	<b>35,335,806</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 258,333,677</b>	<b>\$ 26,305,546</b>	<b>\$ 26,927,759</b>	<b>\$ 320,839,305</b>	<b>\$ 20,461,149</b>	<b>\$ 90,612,447</b>

<b>Balance Sheet</b> <b>As of</b> <b>December 31, 2013</b>	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
Cash & cash equivalents	\$ 12,046,416	\$ 11,481,267	\$ -	\$ -	\$ 7,588,784	\$ -
Receivables	19,564,379	27,163,583	4,113,874	10,711,683	15,064,594	3,291,915
Inventory	808,950	1,621,583	256,066	485,917	448,742	413,540
Inter-company receivables	-	2,100	-	7,009	667,391	15,229
Other current assets	3,876,146	3,249,417	74,458	492,644	608,750	125,032
<b>Current assets</b>	<b>36,295,891</b>	<b>43,517,951</b>	<b>4,444,398</b>	<b>11,697,254</b>	<b>24,378,260</b>	<b>3,845,716</b>
Property plant & equipment	107,197,221	227,452,923	45,584,332	86,948,865	103,252,245	11,063,965
Accumulated depreciation & amortization	(51,911,884)	(115,990,438)	(23,016,745)	(32,106,820)	(55,271,308)	(4,855,089)
Regulatory assets	55,285,337	111,462,485	22,567,588	54,842,045	47,980,937	6,208,876
Inter-company investments	3,282,145	11,216,317	802,436	1,872,429	4,936,038	423,999
Other non-current assets	-	-	1,684,254	478,481	-	23,632
<b>Total Assets</b>	<b>\$ 94,863,373</b>	<b>\$ 166,196,753</b>	<b>\$ 29,498,676</b>	<b>\$ 68,890,210</b>	<b>\$ 77,295,235</b>	<b>\$ 10,502,224</b>
Accounts payable & accrued charges	\$ 13,226,838	\$ 14,511,394	\$ 3,365,739	\$ 6,265,276	\$ 11,897,069	\$ 1,981,757
Other current liabilities	272,157	-	70,509	162,835	1,979,043	2,223
Inter-company payables	-	6,913,022	-	-	313,021	-
Loans and notes payable, and current portion of long term debt	-	1,869,628	3,130,573	2,274,876	593,895	437,798
<b>Current liabilities</b>	<b>13,498,995</b>	<b>23,294,043</b>	<b>6,566,822</b>	<b>8,702,987</b>	<b>14,783,028</b>	<b>2,421,778</b>
Long-term debt	-	27,239,645	1,116,667	25,766,038	2,216,667	4,339,444
Inter-company long-term debt & advances	26,056,144	25,605,090	3,800,929	-	19,511,601	-
Regulatory liabilities	8,640,829	16,815,822	2,339,084	2,606,867	4,542,566	705,958
Other deferred amounts & customer deposits	2,875,807	859,534	1,111,691	76,192	1,216,877	132,428
Employee future benefits	1,107,432	3,886,289	427,596	1,032,872	4,511,393	75,880
Deferred taxes	-	-	-	-	0	-
<b>Total Liabilities</b>	<b>52,179,207</b>	<b>97,700,423</b>	<b>15,362,788</b>	<b>38,184,956</b>	<b>46,782,132</b>	<b>7,675,488</b>
<b>Shareholders' Equity</b>	<b>42,684,166</b>	<b>68,496,330</b>	<b>14,135,888</b>	<b>30,705,253</b>	<b>30,513,103</b>	<b>2,826,736</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 94,863,373</b>	<b>\$ 166,196,753</b>	<b>\$ 29,498,676</b>	<b>\$ 68,890,210</b>	<b>\$ 77,295,235</b>	<b>\$ 10,502,224</b>

Balance Sheet As of December 31, 2013	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation
Cash & cash equivalents	\$ 16,248,283	\$ 1,141,564	\$ 20,269	\$ 3,426,806	\$ 5,525,018	\$ 12,945
Receivables	33,638,685	6,516,538	7,509,250	22,011,344	5,174,129	2,368,009
Inventory	3,327,042	251,620	617,704	37,541	424,376	124,513
Inter-company receivables	-	-	929,315	(2,553,696)	-	49,201
Other current assets	1,160,860	124,098	398,853	918,805	90,227	93,385
<b>Current assets</b>	<b>54,374,870</b>	<b>8,033,819</b>	<b>9,475,391</b>	<b>23,840,799</b>	<b>11,213,750</b>	<b>2,648,054</b>
Property plant & equipment	270,976,705	34,048,406	39,608,146	160,929,045	27,047,517	10,015,670
Accumulated depreciation & amortization	(114,049,226)	(18,092,586)	(19,141,490)	(83,425,527)	(18,528,890)	(5,029,172)
Regulatory assets	156,927,479	15,955,820	20,466,656	77,503,518	8,518,628	4,986,498
Inter-company investments	6,216,506	1,771,993	2,673,556	9,938,859	2,582,687	2,581,716
Other non-current assets	17,835,367	460,000	1,458,539	171,761	524,620	-
<b>Total Assets</b>	<b>\$ 235,354,223</b>	<b>\$ 26,221,632</b>	<b>\$ 34,074,143</b>	<b>\$ 111,454,938</b>	<b>\$ 22,839,685</b>	<b>\$ 10,216,368</b>
Accounts payable & accrued charges	\$ 29,245,884	\$ 4,594,796	\$ 5,137,373	\$ 19,798,481	\$ 6,503,612	\$ 1,647,910
Other current liabilities	479,017	29,890	179,065	162,244	308,462	31,273
Inter-company payables	-	-	103,434	-	347,967	0
Loans and notes payable, and current portion of long term debt	477,727	1,939,010	950,000	-	101,243	50,000
<b>Current liabilities</b>	<b>30,202,627</b>	<b>6,563,696</b>	<b>6,369,871</b>	<b>19,960,726</b>	<b>7,261,284</b>	<b>1,729,183</b>
Long-term debt	21,140,578	7,278,548	1,365,000	7,000,000	5,585,838	-
Inter-company long-term debt & advances	67,945,839	-	9,762,000	23,064,000	-	2,433,728
Regulatory liabilities	3,722,824	1,796,668	3,852,402	6,569,166	1,793,697	2,480,845
Other deferred amounts & customer deposits	28,794,224	817,408	308,715	4,268,268	542,403	94,349
Employee future benefits	7,740,693	293,170	535,267	11,648,800	-	90,165
Deferred taxes	-	460,000	-	-	-	-
<b>Total Liabilities</b>	<b>159,546,785</b>	<b>17,209,490</b>	<b>22,193,256</b>	<b>72,510,960</b>	<b>15,183,222</b>	<b>6,828,270</b>
<b>Shareholders' Equity</b>	<b>75,807,438</b>	<b>9,012,142</b>	<b>11,880,887</b>	<b>38,943,978</b>	<b>7,656,463</b>	<b>3,388,098</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 235,354,223</b>	<b>\$ 26,221,632</b>	<b>\$ 34,074,143</b>	<b>\$ 111,454,938</b>	<b>\$ 22,839,685</b>	<b>\$ 10,216,368</b>

Balance Sheet As of December 31, 2013	Peterborough Distribution Incorporated	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.
Cash & cash equivalents	\$ 1,227,883	\$ -	\$ 314,787	\$ 593,855	\$ 389,741	\$ 56,203
Receivables	18,304,650	206,190,681	19,459,045	2,444,159	2,823,413	2,745,535
Inventory	1,258,035	2,954,796	1,675,485	294,185	256,696	58,324
Inter-company receivables	-	2,697,255	-	32,133	-	-
Other current assets	140,815	4,767,086	228,183	218,748	278,352	646,416
<b>Current assets</b>	<b>20,931,383</b>	<b>216,609,818</b>	<b>21,677,499</b>	<b>3,583,080</b>	<b>3,748,202</b>	<b>3,506,478</b>
Property plant & equipment	97,210,544	1,088,734,843	136,051,017	13,981,432	8,241,125	8,670,367
Accumulated depreciation & amortization	(41,399,880)	(106,538,470)	(54,583,019)	(9,120,404)	(2,933,121)	(3,743,172)
Regulatory assets	55,810,665	982,196,373	81,467,997	4,861,028	5,308,004	4,927,194
Inter-company investments	4,824,184	23,596,698	1,085,963	982,752	713,507	543,089
Other non-current assets	-	8,557,179	-	-	-	-
<b>Total Assets</b>	<b>\$ 83,393,533</b>	<b>\$ 1,263,080,577</b>	<b>\$ 104,231,460</b>	<b>\$ 9,426,859</b>	<b>\$ 9,769,713</b>	<b>\$ 9,079,185</b>
Accounts payable & accrued charges	\$ 10,205,628	\$ 130,811,616	\$ 12,308,295	\$ 2,064,934	\$ 1,950,683	\$ 3,253,322
Other current liabilities	186,892	6,272,638	-	2,353	23,137	33,973
Inter-company payables	-	13,250,594	8,054,961	1,763	987,243	-
Loans and notes payable, and current portion of long term debt	1,313,333	131,556,729	-	31,972	172,619	217,637
<b>Current liabilities</b>	<b>11,705,853</b>	<b>281,891,576</b>	<b>20,363,256</b>	<b>2,101,022</b>	<b>3,133,682</b>	<b>3,504,932</b>
Long-term debt	36,923,184	198,221,416	26,104,039	74,362	861,909	1,943,289
Inter-company long-term debt & advances	-	182,429,859	26,534,040	2,705,168	1,163,352	-
Regulatory liabilities	3,135,835	65,531,833	4,615,231	872,725	760,079	446,180
Other deferred amounts & customer deposits	1,079,574	138,752,047	152,133	90,016	42,949	121,703
Employee future benefits	25,862	19,317,373	-	-	-	24,682
Deferred taxes	-	3,213,731	-	-	-	-
<b>Total Liabilities</b>	<b>52,870,308</b>	<b>889,357,836</b>	<b>77,768,698</b>	<b>5,843,293</b>	<b>5,961,971</b>	<b>6,040,785</b>
<b>Shareholders' Equity</b>	<b>30,523,224</b>	<b>373,722,742</b>	<b>26,462,762</b>	<b>3,583,566</b>	<b>3,807,743</b>	<b>3,038,399</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 83,393,533</b>	<b>\$ 1,263,080,577</b>	<b>\$ 104,231,460</b>	<b>\$ 9,426,859</b>	<b>\$ 9,769,713</b>	<b>\$ 9,079,185</b>

Balance Sheet As of <b>December 31, 2013</b>	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.
Cash & cash equivalents	\$ -	\$ 2,634,586	\$ 946,916	\$ 14,003,466	\$ -	\$ 3,805,438
Receivables	7,513,091	24,301,696	4,208,733	523,476,024	57,789,672	3,259,853
Inventory	474,127	1,449,805	283,079	8,566,175	2,089,121	-
Inter-company receivables	94,899	812,242	61,991	703,891	-	-
Other current assets	1,962,090	1,702,361	94,883	8,853,920	1,405,811	252,942
<b>Current assets</b>	<b>10,044,206</b>	<b>30,900,691</b>	<b>5,595,602</b>	<b>555,603,475</b>	<b>61,284,604</b>	<b>7,318,233</b>
Property plant & equipment	49,654,139	186,632,164	19,997,829	5,384,508,580	419,865,620	23,433,547
Accumulated depreciation & amortization	(24,686,619)	(99,874,159)	(10,296,894)	(2,621,940,698)	(219,818,812)	(12,079,688)
Regulatory assets	24,967,520	86,758,005	9,700,936	2,762,567,881	200,046,808	11,353,859
Inter-company investments	569,953	3,661,344	248,772	312,692,628	22,909,936	929,690
Other non-current assets	100	5,244,364	-	8,022,493	8,368,358	153,029
<b>Total Assets</b>	<b>\$ 35,581,778</b>	<b>\$ 126,564,403</b>	<b>\$ 15,545,310</b>	<b>\$ 3,638,886,476</b>	<b>\$ 292,609,706</b>	<b>\$ 19,754,811</b>
Accounts payable & accrued charges	\$ 4,768,842	\$ 21,296,826	\$ 2,309,186	\$ 459,937,660	\$ 32,615,159	\$ 3,196,437
Other current liabilities	81,993	214,729	84,721	16,503,105	-	25,310
Inter-company payables	2,122,531	34,186	-	161,565,057	4,008,525	-
Loans and notes payable, and current portion of long term debt	123,703	453,766	124,770	60,000,000	17,187,035	-
<b>Current liabilities</b>	<b>7,097,070</b>	<b>21,999,508</b>	<b>2,518,678</b>	<b>698,005,821</b>	<b>53,810,719</b>	<b>3,221,746</b>
Long-term debt	3,500,000	11,556,089	669,142	-	41,319,136	-
Inter-company long-term debt & advances	7,714,426	26,490,500	-	1,433,199,461	70,204,516	3,593,269
Regulatory liabilities	912,144	5,077,321	753,465	108,017,382	18,693,533	2,648,765
Other deferred amounts & customer deposits	371,658	724,363	2,211,051	44,215,438	7,605,306	146,264
Employee future benefits	1,081,373	2,559,845	-	237,713,000	-	-
Deferred taxes	1,225,644	-	-	-	7,320,628	-
<b>Total Liabilities</b>	<b>21,902,315</b>	<b>68,407,625</b>	<b>6,152,336</b>	<b>2,521,151,102</b>	<b>198,953,838</b>	<b>9,610,043</b>
<b>Shareholders' Equity</b>	<b>13,679,463</b>	<b>58,156,778</b>	<b>9,392,974</b>	<b>1,117,735,375</b>	<b>93,655,868</b>	<b>10,144,768</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 35,581,778</b>	<b>\$ 126,564,403</b>	<b>\$ 15,545,310</b>	<b>\$ 3,638,886,476</b>	<b>\$ 292,609,706</b>	<b>\$ 19,754,811</b>

Balance Sheet As of December 31, 2013	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
Cash & cash equivalents	\$ 132,538	\$ 6,424,776	\$ 913,339	\$ -	\$ 1,092,754	\$ 6,905,733
Receivables	33,097,972	7,489,285	2,781,469	1,524,216	9,440,646	19,497,341
Inventory	2,557,875	387,748	82,221	620,200	708,001	768,955
Inter-company receivables	-	91,559	-	-	-	-
Other current assets	643,589	82,214	70,751	80,028	911,568	799,014
<b>Current assets</b>	<b>36,431,974</b>	<b>14,475,583</b>	<b>3,847,780</b>	<b>2,224,444</b>	<b>12,152,969</b>	<b>27,971,043</b>
Property plant & equipment	309,012,651	53,784,599	12,689,969	10,265,718	58,495,044	147,955,943
Accumulated depreciation & amortization	(131,404,275)	(27,545,824)	(6,871,611)	(2,644,501)	(21,053,346)	(79,108,678)
Regulatory assets	177,608,376	26,238,775	5,818,358	7,621,217	37,441,698	68,847,265
Inter-company investments	547,331	1,052,614	374,456	1,496,368	7,173,771	3,459,776
Other non-current assets	-	1,817,059	312,145	56,800	355,879	3,055,485
<b>Total Assets</b>	<b>\$ 214,587,681</b>	<b>\$ 43,584,031</b>	<b>\$ 10,352,739</b>	<b>\$ 11,398,829</b>	<b>\$ 57,124,317</b>	<b>\$ 103,333,569</b>
Accounts payable & accrued charges	\$ 28,968,510	\$ 6,235,940	\$ 2,345,341	\$ 1,942,431	\$ 8,065,505	\$ 15,304,975
Other current liabilities	1,498,611	286,402	-	21,967	12,615	282,058
Inter-company payables	953	-	-	-	-	924,207
Loans and notes payable, and current portion of long term debt	7,244,802	3,700,000	184,267	2,386,756	807,186	400,000
<b>Current liabilities</b>	<b>37,712,876</b>	<b>10,222,342</b>	<b>2,529,608</b>	<b>4,351,154</b>	<b>8,885,306</b>	<b>16,911,239</b>
Long-term debt	47,205,853	-	3,481,766	974,454	16,989,792	4,800,000
Inter-company long-term debt & advances	33,513,211	13,499,953	-	-	-	28,337,942
Regulatory liabilities	6,278,950	1,514,244	717,146	311,652	2,124,811	5,533,516
Other deferred amounts & customer deposits	2,952,843	1,948,161	362,103	195,727	-	940,234
Employee future benefits	4,288,657	1,446,316	139,323	223,448	345,188	-
Deferred taxes	-	-	310,000	-	936,000	-
<b>Total Liabilities</b>	<b>131,952,390</b>	<b>28,631,016</b>	<b>7,539,946</b>	<b>6,056,435</b>	<b>29,281,097</b>	<b>56,522,932</b>
<b>Shareholders' Equity</b>	<b>82,635,291</b>	<b>14,953,016</b>	<b>2,812,792</b>	<b>5,342,394</b>	<b>27,843,220</b>	<b>46,810,638</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 214,587,681</b>	<b>\$ 43,584,031</b>	<b>\$ 10,352,739</b>	<b>\$ 11,398,829</b>	<b>\$ 57,124,317</b>	<b>\$ 103,333,569</b>

<b>Balance Sheet</b>		Woodstock Hydro Services Inc.	Total Industry
<b>As of</b>			
<b>December 31, 2013</b>			
Cash & cash equivalents	\$ 3,863,274	\$ 291,319,863	
Receivables	10,105,761	3,354,902,382	
Inventory	474,513	92,839,143	
Inter-company receivables	468	17,920,252,293	
Other current assets	329,707	85,798,928	
<b>Current assets</b>	<b>14,773,722</b>	<b>21,745,112,609</b>	
Property plant & equipment	49,251,295	24,566,366,542	
Accumulated depreciation & amortization	(22,578,330)	(9,336,442,562)	
	26,672,966	15,229,923,980	
Regulatory assets	3,919,920	1,158,717,034	
Inter-company investments	-	16,200,453	
Other non-current assets	2,280,764	700,491,215	
<b>Total Assets</b>	<b>\$ 47,647,371</b>	<b>\$ 38,850,445,291</b>	
Accounts payable & accrued charges	\$ 6,174,333	\$ 2,144,913,341	
Other current liabilities	84,148	181,222,759	
Inter-company payables	-	18,819,140,267	
Loans and notes payable, and current portion of long term debt	625,310	574,094,209	
<b>Current liabilities</b>	<b>6,883,791</b>	<b>21,719,370,575</b>	
Long-term debt	16,412,919	4,314,762,541	
Inter-company long-term debt & advances	-	3,038,876,253	
Regulatory liabilities	5,573,690	940,610,538	
Other deferred amounts & customer deposits	3,198,724	560,787,179	
Employee future benefits	1,168,528	1,292,087,500	
Deferred taxes	-	334,574,916	
<b>Total Liabilities</b>	<b>33,237,651</b>	<b>32,201,069,502</b>	
<b>Shareholders' Equity</b>	<b>14,409,721</b>	<b>6,649,375,788</b>	
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 47,647,371</b>	<b>\$ 38,850,445,291</b>	



<b>Income Statement For the year ended December 31, 2013</b>	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
<b>Power and Distribution Revenue</b>	\$ 41,753,650	\$ 3,838,150	\$ 110,088,022	\$ 36,539,476	\$ 111,544,750	\$ 205,719,358
<b>Cost of Power and Related Costs</b>	19,702,095	2,420,668	88,976,390	30,046,452	95,741,330	173,126,140
	22,051,555	1,417,482	21,111,632	6,493,024	15,803,420	32,593,218
<b>Other Income</b>	(1,192,014)	15,195	346,139	409,842	257,165	(1,761,102)
<b>Expenses</b>						
Operating	1,492,104	267,514	3,564,380	650,133	1,440,365	5,272,098
Maintenance	4,283,360	98,937	132,434	1,233,806	1,902,706	3,630,374
Administrative	5,195,180	673,193	8,843,788	2,315,164	5,504,068	8,449,176
Depreciation and Amortization	4,248,142	176,231	4,757,472	948,966	3,143,957	4,188,632
Financing	2,754,895	74,128	1,632,035	293,675	2,485,688	4,035,898
	17,973,681	1,290,004	18,930,109	5,441,743	14,476,784	25,576,179
<b>Net Income Before Taxes</b>	2,885,860	142,674	2,527,662	1,461,122	1,583,801	5,255,938
<b>PILs and Income Taxes</b>						
Current	268,116	-	(366,000)	50,464	(1,431,893)	975,897
Deferred	160,803	-	-	169,854	336,403	(976,182)
	428,919	-	(366,000)	220,318	(1,095,490)	(285)
<b>Net Income (Loss)</b>	2,456,941	142,674	2,893,662	1,240,804	2,679,291	5,256,223
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 2,456,941	\$ 142,674	\$ 2,893,662	\$ 1,240,804	\$ 2,679,291	\$ 5,256,223

<b>Income Statement For the year ended December 31, 2013</b>	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
<b>Power and Distribution Revenue</b>	\$ 199,698,627	\$ 73,298,392	\$ 19,179,564	\$ 3,733,600	\$ 36,404,146	\$ 3,890,130
<b>Cost of Power and Related Costs</b>	172,054,897	53,921,476	15,607,801	2,835,527	29,953,202	3,000,873
	27,643,730	19,376,916	3,571,762	898,073	6,450,944	889,257
<b>Other Income</b>	(1,598,469)	1,139,903	78,329	(16,353)	84,010	48,393
<b>Expenses</b>						
Operating	2,057,172	1,533,641	273,358	220,412	657,706	27,849
Maintenance	2,006,498	1,939,325	317,930	-	1,395,752	29,120
Administrative	10,280,023	5,389,253	1,478,075	425,182	2,383,440	578,011
Depreciation and Amortization	4,610,097	5,316,581	877,169	72,025	893,188	108,970
Financing	2,046,986	2,663,111	395,403	7,170	477,319	1,304
	21,000,776	16,841,910	3,341,936	724,789	5,807,404	745,254
<b>Net Income Before Taxes</b>	5,044,485	3,674,909	308,156	156,931	727,550	192,396
<b>PILs and Income Taxes</b>						
Current	(15,085)	970,046	(53,160)	-	94,848	30,685
Deferred	-	-	41,249	-	-	-
	(15,085)	970,046	(11,911)	-	94,848	30,685
<b>Net Income (Loss)</b>	5,059,570	2,704,863	320,067	156,931	632,702	161,711
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 5,059,570	\$ 2,704,863	\$ 320,067	\$ 156,931	\$ 632,702	\$ 161,711

<b>Income Statement For the year ended December 31, 2013</b>	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
<b>Power and Distribution Revenue</b>	\$ 25,513,434	\$ 852,545,109	\$ 116,632,153	\$ 271,719,986	\$ 59,431,801	\$ 8,665,809
<b>Cost of Power and Related Costs</b>	21,665,931	730,840,862	96,981,247	220,352,271	48,381,613	6,620,871
	3,847,503	121,704,247	19,650,906	51,367,715	11,050,189	2,044,938
<b>Other Income</b>	(93,196)	2,953,461	(497,591)	1,757,619	(880,837)	23,345
<b>Expenses</b>						
Operating	233,391	10,650,420	930,955	2,007,082	100,096	302,640
Maintenance	491,922	10,459,175	2,020,899	1,987,679	645,161	283,343
Administrative	1,429,558	33,805,139	6,629,258	18,693,031	4,904,490	793,332
Depreciation and Amortization	543,195	24,800,436	3,642,088	7,398,366	1,840,191	68,704
Financing	389,082	17,130,160	2,386,015	2,834,892	1,283,122	81,691
	3,087,147	96,845,330	15,609,214	32,921,050	8,773,059	1,529,710
<b>Net Income Before Taxes</b>	667,159	27,812,378	3,544,100	20,204,284	1,396,293	538,573
<b>PILs and Income Taxes</b>						
Current	229,247	2,999,966	866,315	4,396,116	17,000	-
Deferred	-	2,608,786	-	-	-	-
	229,247	5,608,752	866,315	4,396,116	17,000	-
<b>Net Income (Loss)</b>	437,912	22,203,627	2,677,785	15,808,168	1,379,293	538,573
Other Comprehensive Income (Loss)	-	860,516	-	1,952,594	-	-
<b>Comprehensive Income (Loss)</b>	\$ 437,912	\$ 23,064,142	\$ 2,677,785	\$ 17,760,762	\$ 1,379,293	\$ 538,573

<b>Income Statement For the year ended December 31, 2013</b>	<b>Essex Powerlines Corporation</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 63,299,335	\$ 73,629,704	\$ 9,968,097	\$ 124,746,250	\$ 22,378,080	\$ 195,282,446
<b>Cost of Power and Related Costs</b>	51,542,202	62,171,050	8,004,069	97,542,827	17,959,981	167,693,661
	11,757,133	11,458,653	1,964,028	27,203,424	4,418,099	27,588,784
<b>Other Income</b>	770,973	380,731	102,284	595,522	129,680	1,421,398
<b>Expenses</b>						
Operating	989,797	748,925	203,958	5,269,346	522,827	4,091,889
Maintenance	1,274,077	1,279,122	217,156	2,601,978	519,679	2,042,953
Administrative	3,783,698	3,021,003	1,064,357	4,289,979	1,675,076	9,463,060
Depreciation and Amortization	2,144,849	1,968,067	200,032	4,575,278	585,912	5,745,418
Financing	1,155,397	1,318,361	9,493	4,756,233	397,142	3,547,824
	9,347,820	8,335,479	1,694,996	21,492,814	3,700,637	24,891,144
<b>Net Income Before Taxes</b>	3,180,286	3,503,906	371,316	6,306,132	847,142	4,119,038
<b>PILs and Income Taxes</b>						
Current	384,523	438,000	(28,005)	484,882	197,098	(1,382,728)
Deferred	-	408,339	-	-	86,481	1,129,805
	384,523	846,339	(28,005)	484,882	283,579	(252,923)
<b>Net Income (Loss)</b>	2,795,763	2,657,567	399,320	5,821,250	563,563	4,371,961
Other Comprehensive Income (Loss)	-	-	-	-	-	306,259
<b>Comprehensive Income (Loss)</b>	\$ 2,795,763	\$ 2,657,567	\$ 399,320	\$ 5,821,250	\$ 563,563	\$ 4,678,220

<b>Income Statement For the year ended December 31, 2013</b>	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
<b>Power and Distribution Revenue</b>	\$ 59,879,717	\$ 60,360,105	\$ 9,825,326	\$ 596,435,437	\$ 2,005,184	\$ 11,625,963
<b>Cost of Power and Related Costs</b>	44,716,344	50,626,400	8,648,417	487,025,361	1,481,131	10,025,516
	15,163,374	9,733,705	1,176,908	109,410,076	524,054	1,600,447
<b>Other Income</b>	(830,843)	467,208	147,058	63,796	(5,683)	11,733
<b>Expenses</b>						
Operating	1,715,783	800,458	125,808	25,708,382	10,375	89,660
Maintenance	2,112,516	742,556	347,220	4,219,425	13,761	212,912
Administrative	3,635,798	3,634,605	376,195	25,295,911	368,844	868,624
Depreciation and Amortization	2,125,614	1,360,873	118,127	19,727,648	61,981	208,525
Financing	626,134	789,250	213,750	7,003,553	26,415	(11,712)
	10,215,845	7,327,742	1,181,099	81,954,919	481,376	1,368,008
<b>Net Income Before Taxes</b>	4,116,686	2,873,171	142,867	27,518,953	36,995	244,172
<b>PILs and Income Taxes</b>						
Current	873,050	(733,828)	12,734	5,553,921	20,329	50,746
Deferred	31,472	(16,609)	4,350	1,863,000	(14,595)	(12,900)
	904,522	(750,437)	17,084	7,416,921	5,734	37,846
<b>Net Income (Loss)</b>	3,212,164	3,623,608	125,783	20,102,032	31,261	206,326
Other Comprehensive Income (Loss)	-	-	-	1,296,392	-	-
<b>Comprehensive Income (Loss)</b>	\$ 3,212,164	\$ 3,623,608	\$ 125,783	\$ 21,398,423	\$ 31,261	\$ 206,326

<b>Income Statement For the year ended December 31, 2013</b>	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
<b>Power and Distribution Revenue</b>	\$ 468,874,876	\$ 3,940,660,150	\$ 926,670,689	\$ 33,484,487	\$ 13,799,398	\$ 86,166,176
<b>Cost of Power and Related Costs</b>	399,575,125	2,617,946,312	768,078,763	25,531,065	10,798,949	72,630,924
<b>Other Income</b>	69,299,751	1,322,713,839	158,591,926	7,953,422	3,000,449	13,535,252
<b>Expenses</b>	3,077,678	22,401,919	2,359,593	31,208	54,341	(986,727)
Operating	4,616,444	104,268,306	15,607,433	1,324,001	139,970	2,904,286
Maintenance	5,729,940	251,326,026	9,611,544	463,149	463,991	983,793
Administrative	13,427,372	249,061,632	50,132,983	3,243,297	1,309,037	3,127,269
Depreciation and Amortization	17,288,488	321,351,272	36,895,091	1,177,128	528,807	2,257,208
Financing	11,052,115	136,780,029	16,382,467	781,831	128,554	1,189,020
	52,114,359	1,062,787,265	128,629,518	6,989,405	2,570,359	10,461,576
<b>Net Income Before Taxes</b>	20,263,070	282,328,493	32,322,001	995,225	484,431	2,086,949
<b>PILs and Income Taxes</b>						
Current	2,547,121	23,997,821	6,736,945	(50,248)	37,540	348,703
Deferred	1,101,502	-	-	826,500	-	(19,003)
	3,648,623	23,997,821	6,736,945	776,252	37,540	329,700
<b>Net Income (Loss)</b>	16,614,447	258,330,672	25,585,056	218,973	446,891	1,757,249
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 16,614,447	\$ 258,330,672	\$ 25,585,056	\$ 218,973	\$ 446,891	\$ 1,757,249

<b>Income Statement For the year ended December 31, 2013</b>	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
<b>Power and Distribution Revenue</b>	\$ 228,862,474	\$ 30,886,863	\$ 28,157,947	\$ 408,158,797	\$ 19,733,440	\$ 98,840,313
<b>Cost of Power and Related Costs</b>	187,383,166	26,129,213	22,539,317	341,135,582	15,980,834	83,153,242
	41,479,308	4,757,650	5,618,631	67,023,216	3,752,606	15,687,071
<b>Other Income</b>	(1,515,746)	(63,706)	123,176	1,379,806	156,547	254,567
<b>Expenses</b>						
Operating	4,755,731	658,285	215,607	8,060,736	822,325	1,853,450
Maintenance	5,729,460	239,277	880,751	7,265,720	98,210	1,697,519
Administrative	6,274,728	1,692,576	2,360,795	16,378,240	1,318,171	4,885,004
Depreciation and Amortization	8,502,226	861,205	870,933	16,210,678	634,583	2,427,165
Financing	5,173,690	641,102	163,641	5,082,367	246,850	1,846,313
	30,435,834	4,092,446	4,491,726	52,997,740	3,120,140	12,709,451
<b>Net Income Before Taxes</b>	9,527,728	601,499	1,250,080	15,405,281	789,013	3,232,187
<b>PILs and Income Taxes</b>						
Current	1,249,426	41,500	47,513	1,566,264	16,784	50,972
Deferred	(44,034)	100,300	58,150	-	-	(56,038)
	1,205,392	141,800	105,663	1,566,264	16,784	(5,066)
<b>Net Income (Loss)</b>	8,322,336	459,699	1,144,417	13,839,017	772,229	3,237,253
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 8,322,336	\$ 459,699	\$ 1,144,417	\$ 13,839,017	\$ 772,229	\$ 3,237,253

<b>Income Statement For the year ended December 31, 2013</b>	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
<b>Power and Distribution Revenue</b>	\$ 82,181,404	\$ 159,869,082	\$ 23,403,486	\$ 48,623,868	\$ 68,334,438	\$ 17,422,862
<b>Cost of Power and Related Costs</b>	66,052,608	130,559,982	18,045,856	36,360,580	56,023,658	13,463,456
	16,128,796	29,309,100	5,357,630	12,263,288	12,310,780	3,959,406
<b>Other Income</b>	46,331	(2,666,015)	(531,829)	132,576	(714,245)	(10,183)
<b>Expenses</b>						
Operating	1,219,691	4,131,174	461,410	1,269,690	764,711	611,284
Maintenance	1,369,940	2,149,552	521,522	1,015,204	1,397,537	533,243
Administrative	4,850,433	7,871,583	1,269,689	3,712,443	3,493,322	2,406,701
Depreciation and Amortization	2,745,298	5,302,933	1,043,708	2,354,339	2,050,588	655,388
Financing	1,460,674	2,445,708	555,649	1,594,388	1,149,551	198,674
	11,646,035	21,900,950	3,851,978	9,946,064	8,855,709	4,405,291
<b>Net Income Before Taxes</b>	4,529,092	4,742,136	973,822	2,449,800	2,740,825	(456,068)
<b>PILs and Income Taxes</b>						
Current	1,150,000	85,936	416,547	282,000	536,307	(35,319)
Deferred	60,000	510,994	(460,135)	-	-	327,678
	1,210,000	596,930	(43,588)	282,000	536,307	292,359
<b>Net Income (Loss)</b>	3,319,092	4,145,206	1,017,410	2,167,800	2,204,518	(748,427)
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 3,319,092	\$ 4,145,206	\$ 1,017,410	\$ 2,167,800	\$ 2,204,518	\$ (748,427)

<b>Income Statement For the year ended December 31, 2013</b>	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation
<b>Power and Distribution Revenue</b>	\$ 200,722,696	\$ 31,121,562	\$ 39,415,303	\$ 121,610,996	\$ 23,580,216	\$ 10,950,287
<b>Cost of Power and Related Costs</b>	164,079,290	25,330,554	31,036,227	102,012,056	19,362,954	7,969,549
	36,643,407	5,791,007	8,379,075	19,598,940	4,217,262	2,980,738
<b>Other Income</b>	145,508	(236,142)	(661,000)	259,823	234,353	4,379
<b>Expenses</b>						
Operating	7,578,489	513,392	1,115,128	919,397	595,899	142,104
Maintenance	2,875,835	509,628	769,950	1,313,715	840,521	293,896
Administrative	7,059,627	2,279,439	2,723,641	8,976,983	1,660,877	1,316,779
Depreciation and Amortization	8,831,962	878,953	1,020,108	3,652,144	609,445	573,632
Financing	5,998,839	333,416	729,962	1,933,020	434,103	214,971
	32,344,752	4,514,828	6,358,789	16,795,258	4,140,846	2,541,382
<b>Net Income Before Taxes</b>	4,444,163	1,040,038	1,359,287	3,063,505	310,769	443,734
<b>PILs and Income Taxes</b>						
Current	(536,756)	287,970	85,158	161,616	19,385	63,990
Deferred	273,189	-	224,000	-	-	-
	(263,567)	287,970	309,158	161,616	19,385	63,990
<b>Net Income (Loss)</b>	4,707,730	752,068	1,050,129	2,901,889	291,384	379,744
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 4,707,730	\$ 752,068	\$ 1,050,129	\$ 2,901,889	\$ 291,384	\$ 379,744

<b>Income Statement For the year ended December 31, 2013</b>	Peterborough Distribution Incorporated	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.
<b>Power and Distribution Revenue</b>	\$ 100,166,820	\$ 1,049,174,867	\$ 88,808,977	\$ 11,220,695	\$ 14,103,372	\$ 9,560,992
<b>Cost of Power and Related Costs</b>	83,858,057	880,222,940	68,769,142	9,286,938	11,349,790	7,508,181
	16,308,764	168,951,927	20,039,835	1,933,758	2,753,581	2,052,811
<b>Other Income</b>	1,547,929	3,321,199	227,693	(140,725)	21,761	13,671
<b>Expenses</b>						
Operating	1,519,522	20,490,076	3,667,836	219,590	172,502	535,159
Maintenance	1,352,471	9,561,590	2,324,284	198,908	442,916	215,047
Administrative	7,043,357	51,140,208	6,213,765	836,398	1,282,376	672,504
Depreciation and Amortization	2,661,997	34,929,839	3,538,651	192,475	329,924	207,534
Financing	1,509,881	20,907,565	2,376,099	212,831	143,272	83,688
	14,087,227	137,029,279	18,120,636	1,660,202	2,370,990	1,713,931
<b>Net Income Before Taxes</b>	3,769,465	35,243,846	2,146,891	132,830	404,352	352,550
<b>PILs and Income Taxes</b>						
Current	544,079	750,105	35,925	19,911	34,457	18,915
Deferred	432,700	-	-	-	-	19,554
	976,779	750,105	35,925	19,911	34,457	38,469
<b>Net Income (Loss)</b>	2,792,686	34,493,741	2,110,966	112,919	369,895	314,082
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 2,792,686	\$ 34,493,741	\$ 2,110,966	\$ 112,919	\$ 369,895	\$ 314,082

<b>Income Statement For the year ended December 31, 2013</b>	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.
<b>Power and Distribution Revenue</b>	\$ 36,574,162	\$ 118,683,947	\$ 24,134,574	\$ 3,106,222,552	\$ 298,284,622	\$ 16,723,502
<b>Cost of Power and Related Costs</b>	29,347,928	99,075,247	20,171,254	2,538,119,027	246,385,408	13,040,219
	7,226,234	19,608,700	3,963,320	568,103,525	51,899,214	3,683,282
<b>Other Income</b>	511,275	273,212	59,198	3,667,683	2,843,625	64,560
<b>Expenses</b>						
Operating	868,534	3,532,888	1,190,472	59,545,741	6,137,841	68,206
Maintenance	274,854	3,551,460	167,665	66,814,097	2,640,432	708,239
Administrative	2,867,974	6,174,961	1,620,427	120,094,092	16,963,294	1,951,184
Depreciation and Amortization	1,143,709	3,105,964	356,190	167,694,704	10,278,336	565,048
Financing	968,732	633,545	72,197	69,076,333	6,466,681	185,957
	6,123,803	16,998,818	3,406,951	483,224,967	42,486,584	3,478,635
<b>Net Income Before Taxes</b>	1,613,706	2,883,094	615,568	88,546,241	12,256,255	269,207
<b>PILs and Income Taxes</b>						
Current	(5,672)	75,000	68,874	3,122,853	519,642	(14,858)
Deferred	31,300	1,354,115	-	-	133,017	(9,175)
	25,628	1,429,115	68,874	3,122,853	652,659	(24,033)
<b>Net Income (Loss)</b>	1,588,078	1,453,979	546,694	85,423,388	11,603,596	293,240
Other Comprehensive Income (Loss)	-	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 1,588,078	\$ 1,453,979	\$ 546,694	\$ 85,423,388	\$ 11,603,596	\$ 293,240

<b>Income Statement For the year ended December 31, 2013</b>	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
<b>Power and Distribution Revenue</b>	\$ 180,231,153	\$ 51,004,575	\$ 13,925,597	\$ 11,794,100	\$ 55,705,483	\$ 88,995,925
<b>Cost of Power and Related Costs</b>	146,930,128	41,761,440	11,381,869	9,072,180	44,875,052	65,090,461
	33,301,025	9,243,136	2,543,728	2,721,920	10,830,431	23,905,464
<b>Other Income</b>	673,260	267,689	326	89,720	128,678	(1,176,493)
<b>Expenses</b>						
Operating	6,122,581	1,232,460	348,432	269,925	381,172	2,693,193
Maintenance	1,283,983	1,653,692	239,542	221,152	1,769,218	1,781,344
Administrative	5,822,917	3,315,583	1,169,041	1,382,269	3,605,462	6,496,460
Depreciation and Amortization	7,780,419	1,213,224	457,735	406,107	2,270,482	4,293,437
Financing	4,268,447	993,189	111,392	140,480	427,916	2,426,570
	25,278,347	8,408,148	2,326,141	2,419,933	8,454,250	17,691,005
<b>Net Income Before Taxes</b>	8,695,938	1,102,677	217,913	391,707	2,504,859	5,037,966
<b>PILs and Income Taxes</b>						
Current	541,412	-	19,090	75,631	146,000	105,332
Deferred	-	-	-	(14,381)	123,000	-
	541,412	-	19,090	61,250	269,000	105,332
<b>Net Income (Loss)</b>	8,154,526	1,102,677	198,823	330,457	2,235,859	4,932,634
Other Comprehensive Income (Loss)	-	-	-	-	7,624	-
<b>Comprehensive Income (Loss)</b>	\$ 8,154,526	\$ 1,102,677	\$ 198,823	\$ 330,457	\$ 2,243,483	\$ 4,932,634

<b>Income Statement</b> <b>For the year ended</b> <b>December 31, 2013</b>	<b>Woodstock Hydro</b> <b>Services Inc.</b>	<b>Total Industry</b>
<b>Power and Distribution Revenue</b>	\$ 49,546,363	\$ 15,846,025,890
<b>Cost of Power and Related Costs</b>	40,552,581	12,427,643,707
	8,993,782	3,418,382,183
<b>Other Income</b>	1,568,686	41,566,857
<b>Expenses</b>		
Operating	932,361	346,435,960
Maintenance	576,055	442,298,646
Administrative	2,791,429	817,522,832
Depreciation and Amortization	1,748,086	788,353,877
Financing	922,383	369,248,507
	6,970,313	2,763,859,822
<b>Net Income Before Taxes</b>	3,592,154	696,089,218
<b>PILs and Income Taxes</b>		
Current	176,000	60,243,156
Deferred	434,000	11,227,488
	610,000	71,470,644
<b>Net Income (Loss)</b>	2,982,154	624,618,574
Other Comprehensive Income (Loss)	-	4,423,385
<b>Comprehensive Income (Loss)</b>	<b>\$ 2,982,154</b>	<b>\$ 629,041,958</b>



<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.99	1.39	1.66	1.86	2.05	2.30
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.48	0.20	0.31	0.24	0.41	0.36
Debt to Equity Ratio (Debt/Total Equity)	1.25	0.38	1.01	0.47	1.20	0.93
Interest Coverage (EBIT/Interest Charges)	2.05	2.92	2.55	5.98	1.64	2.30
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	2.29%	3.80%	3.51%	3.73%	2.46%	2.95%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	5.89%	7.15%	11.58%	7.27%	7.20%	7.58%

<b>Financial Ratios For the year ended December 31, 2013</b>	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	2.32	0.34	2.08	1.75	1.25	3.14
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.26	0.38	0.36	0.00	0.38	0.00
Debt to Equity Ratio (Debt/Total Equity)	0.57	2.30	0.89	0.00	1.41	0.00
Interest Coverage (EBIT/Interest Charges)	3.46	2.38	1.78	22.89	2.52	148.50
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	3.19%	2.66%	1.79%	5.26%	2.21%	3.13%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	6.96%	15.94%	4.48%	8.48%	8.25%	3.98%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	3.10	1.45	1.16	1.18	0.75	1.17
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.23	0.42	0.37	0.22	0.36	0.22
Debt to Equity Ratio (Debt/Total Equity)	1.03	1.26	1.22	0.58	1.19	0.76
Interest Coverage (EBIT/Interest Charges)	2.71	2.62	2.49	8.13	2.09	7.59
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	1.51%	3.01%	2.64%	5.81%	3.05%	7.77%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	6.76%	9.11%	8.83%	15.62%	10.19%	26.86%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.01	0.48	3.38	0.48	1.32	1.33
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.09	0.45	0.00	0.43	0.37	0.35
Debt to Equity Ratio (Debt/Total Equity)	0.96	1.34	0.00	3.31	1.07	1.04
Interest Coverage (EBIT/Interest Charges)	3.75	3.66	40.11	2.33	3.13	2.16
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	1.36%	3.66%	4.32%	4.82%	2.43%	2.54%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	14.43%	10.90%	7.01%	36.79%	7.00%	7.50%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.66	1.06	2.52	0.58	1.54	0.97
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.20	0.39	0.23	0.28	0.03	0.16
Debt to Equity Ratio (Debt/Total Equity)	0.36	1.04	0.59	0.89	0.12	0.43
Interest Coverage (EBIT/Interest Charges)	7.57	4.64	1.67	4.93	2.40	-19.85
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	4.84%	5.10%	1.51%	3.17%	1.04%	2.30%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	8.81%	13.46%	3.91%	10.02%	4.73%	6.11%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.89	1.00	1.07	0.63	1.97	1.11
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.47	0.13	0.49	0.43	0.33	0.48
Debt to Equity Ratio (Debt/Total Equity)	1.57	1.35	1.64	1.30	0.75	1.42
Interest Coverage (EBIT/Interest Charges)	2.83	3.06	2.97	2.27	4.77	2.76
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	4.11%	0.99%	2.84%	0.46%	3.24%	2.37%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	13.62%	10.48%	9.52%	1.38%	7.38%	7.06%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	2.14	2.74	0.86	1.13	0.93	1.68
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.32	0.40	0.22	0.27	0.28	0.36
Debt to Equity Ratio (Debt/Total Equity)	0.69	1.17	0.41	0.61	0.57	0.92
Interest Coverage (EBIT/Interest Charges)	2.84	1.94	8.64	4.03	4.20	2.75
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	3.22%	1.75%	4.25%	4.31%	3.77%	3.57%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	6.88%	5.14%	7.79%	9.85%	7.72%	9.16%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	2.69	1.87	0.68	1.34	1.65	1.59
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.27	0.33	0.27	0.41	0.29	0.45
Debt to Equity Ratio (Debt/Total Equity)	0.61	0.80	0.57	0.91	0.72	1.69
Interest Coverage (EBIT/Interest Charges)	4.10	2.94	2.75	2.54	3.38	-1.30
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	3.50%	2.49%	3.45%	3.15%	2.85%	-7.13%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	7.78%	6.05%	7.20%	7.06%	7.22%	-26.48%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.80	1.22	1.49	1.19	1.54	1.53
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.38	0.35	0.35	0.27	0.24	0.24
Debt to Equity Ratio (Debt/Total Equity)	1.18	1.02	1.02	0.77	0.73	0.73
Interest Coverage (EBIT/Interest Charges)	1.74	4.12	2.86	2.58	1.72	3.06
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	2.00%	2.87%	3.08%	2.60%	1.28%	3.72%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	6.21%	8.35%	8.84%	7.45%	3.81%	11.21%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Peterborough Distribution Incorporated	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.79	0.77	1.06	1.71	1.20	1.00
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.46	0.41	0.51	0.30	0.22	0.24
Debt to Equity Ratio (Debt/Total Equity)	1.25	1.39	1.99	0.78	0.58	0.71
Interest Coverage (EBIT/Interest Charges)	3.50	2.69	1.90	1.62	3.82	5.21
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	3.35%	2.73%	2.03%	1.20%	3.79%	3.46%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	9.15%	9.23%	7.98%	3.15%	9.71%	10.34%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.42	1.40	2.22	0.80	1.14	2.27
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.32	0.30	0.05	0.41	0.44	0.18
Debt to Equity Ratio (Debt/Total Equity)	0.83	0.66	0.08	1.34	1.37	0.35
Interest Coverage (EBIT/Interest Charges)	2.67	5.55	9.53	2.28	2.90	2.45
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	4.46%	1.15%	3.52%	2.35%	3.97%	1.48%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	11.61%	2.50%	5.82%	7.64%	12.39%	2.89%

<b>Financial Ratios For the year ended December 31, 2013</b>	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.97	1.42	1.52	0.51	1.37	1.65
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.41	0.39	0.35	0.29	0.31	0.32
Debt to Equity Ratio (Debt/Total Equity)	1.06	1.15	1.30	0.63	0.64	0.72
Interest Coverage (EBIT/Interest Charges)	3.04	2.11	2.96	3.79	6.85	3.08
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	3.80%	2.53%	1.92%	2.90%	3.93%	4.77%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	9.87%	7.37%	7.07%	6.19%	8.06%	10.54%

<b>Financial Ratios</b> <b>For the year ended</b> <b>December 31, 2013</b>	Woodstock Hydro Services Inc.
<b>Liquidity Ratios</b>	
Current Ratio (Current Assets/Current Liabilities)	2.15
<b>Leverage Ratios</b>	
Debt Ratio (Debt/Total Assets)	0.36
Debt to Equity Ratio (Debt/Total Equity)	1.18
Interest Coverage (EBIT/Interest Charges)	4.89
<b>Profitability Ratios</b>	
Financial Statement Return on Assets (Comprehensive Income/Total Assets)	6.26%
Financial Statement Return on Equity (Comprehensive Income/Total Equity)	20.70%



<b>General Statistics For the year ended December 31, 2013</b>	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Residential	11,604	1,414	32,078	8,471	35,351	60,386
General Service (<50 kW)	-	233	3,493	1,268	2,762	5,298
General Service (50-4999 kW)	51	18	408	119	430	1,020
Large User (>5000 kW)	-	-	3	-	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>11,655</b>	<b>1,665</b>	<b>35,982</b>	<b>9,858</b>	<b>38,543</b>	<b>66,704</b>
Rural Service Area (sq km)	14,197	-	147	242	-	90
Urban Service Area (sq km)	3	380	54	14	74	98
<b>Total Service Area (sq km)</b>	<b>14,200</b>	<b>380</b>	<b>201</b>	<b>256</b>	<b>74</b>	<b>188</b>
Overhead km of Line	1,834	92	586	478	269	857
Underground km of Line	14	-	215	39	227	661
<b>Total km of Line</b>	<b>1,848</b>	<b>92</b>	<b>801</b>	<b>517</b>	<b>496</b>	<b>1,518</b>
Total kWh Delivered (excluding losses)	199,217,390	22,327,354	1,008,390,618	285,643,231	926,349,236	1,623,827,451
Total Distribution Losses (kWh)	20,559,135	2,236,508	28,766,103	15,399,252	32,219,529	59,844,009
<b>Total kWh Purchased</b>	<b>219,776,525</b>	<b>24,563,862</b>	<b>1,037,156,721</b>	<b>301,042,483</b>	<b>958,568,765</b>	<b>1,683,671,460</b>
Winter Peak (kW)	43,003	3,439	137,990	49,023	153,286	267,867
Summer Peak (kW)	28,428	3,626	176,331	60,448	197,591	376,298
Average Peak (kW)	32,987	3,902	105,009	45,223	157,636	286,495
<b>Gross Capital Additions for the Year (\$)</b>	\$ 11,537,488	\$ 329,895	\$ 5,502,883	\$ 1,656,013	\$ 3,677,801	\$ 8,047,827
High Voltage Capital Additions for the Year (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 11,459,961</b>	<b>\$ 518,584</b>	<b>\$ 5,502,883</b>	<b>\$ 1,656,013</b>	<b>\$ 3,677,801</b>	<b>\$ 8,047,827</b>
<b>Full-time Equivalent Number of Employees</b>	62	6	107	27	64	96

<b>General Statistics For the year ended December 31, 2013</b>	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
Residential	46,744	25,840	5,939	1,076	14,424	1,790
General Service (<50 kW)	4,702	2,519	714	157	1,712	161
General Service (50-4999 kW)	763	225	57	14	124	11
Large User (>5000 kW)	3	-	-	-	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>52,212</b>	<b>28,584</b>	<b>6,710</b>	<b>1,247</b>	<b>16,260</b>	<b>1,962</b>
Rural Service Area (sq km)	216	284	-	-	-	-
Urban Service Area (sq km)	90	73	10	2	45	5
<b>Total Service Area (sq km)</b>	<b>306</b>	<b>357</b>	<b>10</b>	<b>2</b>	<b>45</b>	<b>5</b>
Overhead km of Line	721	951	79	26	207	16
Underground km of Line	414	72	72	1	134	12
<b>Total km of Line</b>	<b>1,135</b>	<b>1,023</b>	<b>151</b>	<b>27</b>	<b>341</b>	<b>28</b>
Total kWh Delivered (excluding losses)	1,462,841,921	505,167,326	151,277,745	27,174,709	291,747,974	29,088,283
Total Distribution Losses (kWh)	16,789,720	28,773,383	6,937,922	2,575,215	17,329,813	753,025
<b>Total kWh Purchased</b>	<b>1,479,631,641</b>	<b>533,940,709</b>	<b>158,215,667</b>	<b>29,749,924</b>	<b>309,077,787</b>	<b>29,841,308</b>
Winter Peak (kW)	237,151	93,106	26,279	7,119	54,496	6,684
Summer Peak (kW)	292,235	107,389	28,656	4,923	51,293	6,365
Average Peak (kW)	249,011	86,915	25,415	4,603	52,895	5,668
<b>Gross Capital Additions for the Year (\$)</b>	\$ 18,067,532	\$ 14,377,383	\$ 3,688,253	\$ 88,575	\$ 1,439,877	\$ 272,382
High Voltage Capital Additions for the Year (\$)	\$ 39,194	\$ -	\$ -	\$ -	\$ -	\$ 254,776
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 18,067,533</b>	<b>\$ 14,062,564</b>	<b>\$ 3,688,252</b>	<b>\$ 88,576</b>	<b>\$ 1,439,877</b>	<b>\$ 15,022</b>
<b>Full-time Equivalent Number of Employees</b>	101	85	15	5	12	3

<b>General Statistics For the year ended December 31, 2013</b>	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thamess Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
Residential	10,114	177,872	36,016	77,628	16,185	2,866
General Service (<50 kW)	1,206	17,614	3,872	7,186	1,753	406
General Service (50-4999 kW)	163	4,377	496	1,195	180	29
Large User (>5000 kW)	-	8	1	9	1	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>11,483</b>	<b>199,871</b>	<b>40,385</b>	<b>86,018</b>	<b>18,119</b>	<b>3,301</b>
Rural Service Area (sq km)	-	-	-	-	1,830	73
Urban Service Area (sq km)	22	292	96	120	57	26
<b>Total Service Area (sq km)</b>	<b>22</b>	<b>292</b>	<b>96</b>	<b>120</b>	<b>1,887</b>	<b>99</b>
Overhead km of Line	89	1,798	683	688	245	127
Underground km of Line	66	3,376	274	469	92	11
<b>Total km of Line</b>	<b>155</b>	<b>5,174</b>	<b>957</b>	<b>1,157</b>	<b>337</b>	<b>138</b>
Total kWh Delivered (excluding losses)	226,750,217	7,437,097,003	939,230,635	2,457,724,025	489,252,353	61,423,309
Total Distribution Losses (kWh)	13,825,700	251,050,437	37,690,917	70,766,181	6,126,355	1,330,225
<b>Total kWh Purchased</b>	<b>240,575,917</b>	<b>7,688,147,440</b>	<b>976,921,552</b>	<b>2,528,490,206</b>	<b>495,378,708</b>	<b>62,753,534</b>
Winter Peak (kW)	42,696	1,147,734	142,550	373,200	98,051	13,956
Summer Peak (kW)	57,592	1,540,527	193,033	491,100	108,683	9,304
Average Peak (kW)	43,150	1,225,007	148,337	397,325	96,092	10,273
<b>Gross Capital Additions for the Year (\$)</b>	\$ 303,169	\$ 49,071,780	\$ 9,025,489	\$ 20,091,776	\$ 3,502,544	\$ 608,418
High Voltage Capital Additions for the Year (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 257,329
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 339,087</b>	<b>\$ 49,071,779</b>	<b>\$ 9,057,208</b>	<b>\$ 20,091,777</b>	<b>\$ 3,502,545</b>	<b>\$ 562,433</b>
<b>Full-time Equivalent Number of Employees</b>	20	335	51	198	47	7

<b>General Statistics For the year ended December 31, 2013</b>	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
Residential	26,303	17,939	3,242	42,602	9,783	47,832
General Service (<50 kW)	1,891	2,024	408	3,950	701	3,912
General Service (50-4999 kW)	206	223	47	522	111	574
Large User (>5000 kW)	-	1	-	-	-	5
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>28,400</b>	<b>20,187</b>	<b>3,697</b>	<b>47,074</b>	<b>10,595</b>	<b>52,323</b>
Rural Service Area (sq km)	38	-	-	120	50	-
Urban Service Area (sq km)	66	45	26	290	19	93
<b>Total Service Area (sq km)</b>	<b>104</b>	<b>45</b>	<b>26</b>	<b>410</b>	<b>69</b>	<b>93</b>
Overhead km of Line	195	162	66	749	167	427
Underground km of Line	272	94	10	231	73	672
<b>Total km of Line</b>	<b>467</b>	<b>256</b>	<b>76</b>	<b>980</b>	<b>240</b>	<b>1,099</b>
Total kWh Delivered (excluding losses)	523,118,519	591,620,810	78,778,343	923,781,797	177,397,427	1,710,129,645
Total Distribution Losses (kWh)	13,820,795	15,316,491	3,913,157	49,019,557	8,213,395	36,716,303
<b>Total kWh Purchased</b>	<b>536,939,314</b>	<b>606,937,301</b>	<b>82,691,500</b>	<b>972,801,354</b>	<b>185,610,822</b>	<b>1,746,845,948</b>
Winter Peak (kW)	82,181	95,784	17,165	195,749	31,057	266,570
Summer Peak (kW)	133,124	105,361	13,154	154,498	43,917	298,913
Average Peak (kW)	96,572	94,253	13,154	152,280	32,827	264,985
<b>Gross Capital Additions for the Year (\$)</b>	\$ 5,234,577	\$ 4,957,246	\$ 399,660	\$ 7,466,025	\$ 1,563,707	\$ 11,395,480
High Voltage Capital Additions for the Year (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 537,200
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 5,234,577</b>	<b>\$ 4,957,246</b>	<b>\$ 399,660</b>	<b>\$ 14,494,774</b>	<b>\$ 1,561,763</b>	<b>\$ 11,509,608</b>
<b>Full-time Equivalent Number of Employees</b>	44	47	9	65	18	114

<b>General Statistics For the year ended December 31, 2013</b>	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
Residential	18,717	19,511	2,336	218,262	1,069	4,834
General Service (<50 kW)	2,342	1,768	405	18,380	140	590
General Service (50-4999 kW)	158	220	46	2,124	11	93
Large User (>5000 kW)	-	-	-	11	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>21,217</b>	<b>21,499</b>	<b>2,787</b>	<b>238,777</b>	<b>1,220</b>	<b>5,517</b>
Rural Service Area (sq km)	1,216	255	-	88	-	-
Urban Service Area (sq km)	36	25	93	338	9	8
<b>Total Service Area (sq km)</b>	<b>1,252</b>	<b>280</b>	<b>93</b>	<b>426</b>	<b>9</b>	<b>8</b>
Overhead km of Line	1,647	891	57	1,502	18	57
Underground km of Line	93	636	11	1,899	3	11
<b>Total km of Line</b>	<b>1,740</b>	<b>1,527</b>	<b>68</b>	<b>3,401</b>	<b>21</b>	<b>68</b>
Total kWh Delivered (excluding losses)	429,132,380	500,284,418	81,843,005	4,718,181,702	23,508,249	150,131,144
Total Distribution Losses (kWh)	23,043,251	19,784,083	3,630,142	165,077,874	2,041,425	4,665,335
<b>Total kWh Purchased</b>	<b>452,175,631</b>	<b>520,068,501</b>	<b>85,473,147</b>	<b>4,883,259,576</b>	<b>25,549,674</b>	<b>154,796,479</b>
Winter Peak (kW)	86,047	89,743	17,327	850,815	6,201	32,540
Summer Peak (kW)	102,682	111,279	17,541	1,093,152	4,029	26,109
Average Peak (kW)	83,846	89,485	14,298	866,362	4,201	25,424
<b>Gross Capital Additions for the Year (\$)</b>	\$ 7,453,829	\$ 7,797,337	\$ 58,965	\$ 44,513,972	\$ 28,790	\$ 1,033,871
High Voltage Capital Additions for the Year (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 841,977
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 7,453,829</b>	<b>\$ 7,797,337</b>	<b>\$ 58,965</b>	<b>\$ 46,110,576</b>	<b>\$ 28,790</b>	<b>\$ 1,033,871</b>
<b>Full-time Equivalent Number of Employees</b>	53	52	5	395	3	8

<b>General Statistics For the year ended December 31, 2013</b>	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
Residential	135,612	1,106,925	287,191	14,315	4,754	23,622
General Service (<50 kW)	8,735	104,750	23,972	960	748	3,099
General Service (50-4999 kW)	1,630	7,893	3,548	66	65	374
Large User (>5000 kW)	6	-	11	-	-	3
Sub Transmission	-	533	-	-	-	-
<b>Total Customers</b>	<b>145,983</b>	<b>1,220,101</b>	<b>314,722</b>	<b>15,341</b>	<b>5,567</b>	<b>27,098</b>
Rural Service Area (sq km)	-	650,000	650	221	-	-
Urban Service Area (sq km)	269	-	454	71	24	32
<b>Total Service Area (sq km)</b>	<b>269</b>	<b>650,000</b>	<b>1,104</b>	<b>292</b>	<b>24</b>	<b>32</b>
Overhead km of Line	778	110,967	2,703	630	88	233
Underground km of Line	2,325	8,549	2,781	163	10	129
<b>Total km of Line</b>	<b>3,103</b>	<b>119,516</b>	<b>5,484</b>	<b>793</b>	<b>98</b>	<b>362</b>
Total kWh Delivered (excluding losses)	3,900,320,043	24,076,000,000	7,519,454,130	234,744,741	105,588,685	711,572,650
Total Distribution Losses (kWh)	126,887,436	1,753,000,000	202,697,511	11,616,024	4,420,822	23,053,983
<b>Total kWh Purchased</b>	<b>4,027,207,479</b>	<b>25,829,000,000</b>	<b>7,722,151,641</b>	<b>246,360,765</b>	<b>110,009,507</b>	<b>734,626,633</b>
Winter Peak (kW)	621,219	6,367,000	1,283,182	58,025	21,269	133,035
Summer Peak (kW)	831,796	6,036,000	1,430,303	53,226	18,360	131,466
Average Peak (kW)	654,934	5,481,000	1,179,886	48,196	17,513	113,682
<b>Gross Capital Additions for the Year (\$)</b>	\$ 52,983,264	\$ 727,069,888	\$ 129,265,856	\$ 5,179,998	\$ 530,434	\$ 5,035,388
High Voltage Capital Additions for the Year (\$)	\$ 2,092,080	\$ 678,311,168	\$ 15,040,976	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 30,789,303</b>	<b>\$ 688,128,464</b>	<b>\$ 134,445,347</b>	<b>\$ 3,584,889</b>	<b>\$ 530,434</b>	<b>\$ 4,983,511</b>
<b>Full-time Equivalent Number of Employees</b>	211	3,291	648	40	13	-

<b>General Statistics For the year ended December 31, 2013</b>	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
Residential	81,351	8,654	8,073	137,191	6,152	31,309
General Service (<50 kW)	7,713	1,054	1,591	12,084	751	2,477
General Service (50-4999 kW)	951	138	101	1,639	110	284
Large User (>5000 kW)	3	-	-	3	-	3
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>90,018</b>	<b>9,846</b>	<b>9,765</b>	<b>150,917</b>	<b>7,013</b>	<b>34,073</b>
Rural Service Area (sq km)	284	-	128	258	-	315
Urban Service Area (sq km)	125	27	16	163	20	56
<b>Total Service Area (sq km)</b>	<b>409</b>	<b>27</b>	<b>144</b>	<b>421</b>	<b>20</b>	<b>371</b>
Overhead km of Line	1,029	95	221	1,374	83	582
Underground km of Line	872	20	78	1,507	52	412
<b>Total km of Line</b>	<b>1,901</b>	<b>115</b>	<b>299</b>	<b>2,881</b>	<b>135</b>	<b>994</b>
Total kWh Delivered (excluding losses)	1,813,256,631	247,320,132	209,684,827	3,212,414,982	194,041,762	815,808,271
Total Distribution Losses (kWh)	55,160,603	7,198,267	11,153,262	134,034,727	6,907,014	16,701,357
<b>Total kWh Purchased</b>	<b>1,868,417,234</b>	<b>254,518,399</b>	<b>220,838,089</b>	<b>3,346,449,709</b>	<b>200,948,776</b>	<b>832,509,628</b>
Winter Peak (kW)	310,283	44,104	42,958	547,301	33,307	131,240
Summer Peak (kW)	379,777	45,202	35,432	713,073	36,227	173,828
Average Peak (kW)	310,552	44,652	35,156	541,794	32,032	134,098
<b>Gross Capital Additions for the Year (\$)</b>	\$ 26,252,288	\$ 1,184,260	\$ 1,849,101	\$ 24,191,412	\$ 1,473,717	\$ 7,218,032
High Voltage Capital Additions for the Year (\$)	\$ 3,559,472	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 20,187,697</b>	<b>\$ 1,290,114</b>	<b>\$ 1,849,101</b>	<b>\$ 27,710,036</b>	<b>\$ 1,473,717</b>	<b>\$ 7,218,032</b>
<b>Full-time Equivalent Number of Employees</b>	<b>177</b>	<b>20</b>	<b>16</b>	<b>308</b>	<b>16</b>	<b>52</b>

<b>General Statistics For the year ended December 31, 2013</b>	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
Residential	31,110	46,101	7,303	17,175	21,064	5,249
General Service (<50 kW)	3,136	4,265	1,200	1,998	2,654	748
General Service (50-4999 kW)	380	847	136	164	255	68
Large User (>5000 kW)	-	-	-	-	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>34,626</b>	<b>51,213</b>	<b>8,639</b>	<b>19,337</b>	<b>23,973</b>	<b>6,065</b>
Rural Service Area (sq km)	3	759	119	549	279	-
Urban Service Area (sq km)	71	68	14	144	51	28
<b>Total Service Area (sq km)</b>	<b>74</b>	<b>827</b>	<b>133</b>	<b>693</b>	<b>330</b>	<b>28</b>
Overhead km of Line	360	1,458	235	662	510	367
Underground km of Line	484	519	91	126	73	3
<b>Total km of Line</b>	<b>844</b>	<b>1,977</b>	<b>326</b>	<b>788</b>	<b>583</b>	<b>370</b>
Total kWh Delivered (excluding losses)	659,512,951	1,202,305,265	183,801,851	352,413,393	548,196,762	125,706,365
Total Distribution Losses (kWh)	35,768,260	48,659,779	5,968,621	20,357,925	25,221,975	8,355,449
<b>Total kWh Purchased</b>	<b>695,281,211</b>	<b>1,250,965,044</b>	<b>189,770,472</b>	<b>372,771,318</b>	<b>573,418,737</b>	<b>134,061,814</b>
Winter Peak (kW)	116,165	193,763	29,045	64,375	110,029	24,398
Summer Peak (kW)	152,711	268,583	44,925	77,138	91,507	20,765
Average Peak (kW)	119,185	204,345	31,549	56,261	87,524	21,329
<b>Gross Capital Additions for the Year (\$)</b>	\$ 7,576,190	\$ 13,640,421	\$ 2,184,398	\$ 3,800,742	\$ 6,420,161	\$ 2,208,879
High Voltage Capital Additions for the Year (\$)	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 7,576,190</b>	<b>\$ 13,640,421</b>	<b>\$ 2,184,397</b>	<b>\$ 3,800,742</b>	<b>\$ 6,420,161</b>	<b>\$ 2,208,879</b>
<b>Full-time Equivalent Number of Employees</b>	57	127	19	47	45	5

<b>General Statistics For the year ended December 31, 2013</b>	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation
Residential	58,832	10,261	11,702	49,662	9,258	2,884
General Service (<50 kW)	5,032	1,120	1,349	3,802	1,320	509
General Service (50-4999 kW)	929	127	168	504	146	70
Large User (>5000 kW)	-	-	-	1	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>64,793</b>	<b>11,508</b>	<b>13,219</b>	<b>53,969</b>	<b>10,724</b>	<b>3,463</b>
Rural Service Area (sq km)	37	-	-	78	-	-
Urban Service Area (sq km)	106	17	27	71	35	15
<b>Total Service Area (sq km)</b>	<b>143</b>	<b>17</b>	<b>27</b>	<b>149</b>	<b>35</b>	<b>15</b>
Overhead km of Line	480	80	177	578	143	118
Underground km of Line	1,313	124	65	429	24	11
<b>Total km of Line</b>	<b>1,793</b>	<b>204</b>	<b>242</b>	<b>1,007</b>	<b>167</b>	<b>129</b>
Total kWh Delivered (excluding losses)	1,539,401,165	244,348,021	301,309,040	1,083,491,345	188,547,052	82,768,485
Total Distribution Losses (kWh)	58,262,032	6,025,984	10,332,596	49,828,597	1,731,818	4,439,796
<b>Total kWh Purchased</b>	<b>1,597,663,197</b>	<b>250,374,005</b>	<b>311,641,636</b>	<b>1,133,319,942</b>	<b>190,278,870</b>	<b>87,208,281</b>
Winter Peak (kW)	250,158	41,684	57,759	199,808	47,940	18,179
Summer Peak (kW)	365,537	47,081	58,786	227,923	39,572	13,516
Average Peak (kW)	277,594	40,856	52,028	128,581	43,756	13,775
<b>Gross Capital Additions for the Year (\$)</b>	\$ 11,657,023	\$ 1,349,033	\$ 3,614,115	\$ 12,482,700	\$ 1,336,555	\$ 1,656,095
High Voltage Capital Additions for the Year (\$)	\$ 46,881	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 11,657,023</b>	<b>\$ 1,349,004</b>	<b>\$ 2,797,485</b>	<b>\$ 12,482,701</b>	<b>\$ 1,482,535</b>	<b>\$ 1,258,169</b>
<b>Full-time Equivalent Number of Employees</b>	<b>112</b>	<b>23</b>	<b>33</b>	<b>72</b>	<b>29</b>	<b>10</b>

<b>General Statistics For the year ended December 31, 2013</b>	Peterborough Distribution Incorporated	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.
Residential	31,905	310,600	29,516	3,730	5,035	2,326
General Service (<50 kW)	3,573	31,149	3,483	436	759	390
General Service (50-4999 kW)	365	4,867	368	59	65	51
Large User (>5000 kW)	2	2	-	-	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>35,845</b>	<b>346,618</b>	<b>33,367</b>	<b>4,225</b>	<b>5,859</b>	<b>2,767</b>
Rural Service Area (sq km)	-	303	284	-	7	530
Urban Service Area (sq km)	64	503	58	13	11	6
<b>Total Service Area (sq km)</b>	<b>64</b>	<b>806</b>	<b>342</b>	<b>13</b>	<b>18</b>	<b>536</b>
Overhead km of Line	387	2,535	620	56	93	277
Underground km of Line	177	5,034	121	4	11	6
<b>Total km of Line</b>	<b>564</b>	<b>7,569</b>	<b>741</b>	<b>60</b>	<b>104</b>	<b>283</b>
Total kWh Delivered (excluding losses)	800,066,515	8,437,622,927	688,834,668	87,411,656	107,193,012	83,168,942
Total Distribution Losses (kWh)	38,171,833	301,605,857	41,733,642	3,042,783	9,402,081	4,592,139
<b>Total kWh Purchased</b>	<b>838,238,348</b>	<b>8,739,228,784</b>	<b>730,568,310</b>	<b>90,454,439</b>	<b>116,595,093</b>	<b>87,761,081</b>
Winter Peak (kW)	147,403	1,373,297	139,361	17,150	38,183	20,657
Summer Peak (kW)	158,060	1,971,765	105,070	16,800	36,992	14,659
Average Peak (kW)	135,317	1,480,625	112,035	14,998	24,971	14,192
<b>Gross Capital Additions for the Year (\$)</b>	\$ 5,209,179	\$ 114,770,752	\$ 11,797,525	\$ 383,329	\$ 530,909	\$ 319,944
High Voltage Capital Additions for the Year (\$)	\$ -	\$ 2,435,920	\$ 448,214	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 5,209,179</b>	<b>\$ 117,116,667</b>	<b>\$ 11,797,526</b>	<b>\$ 383,329</b>	<b>\$ 530,908</b>	<b>\$ 295,423</b>
<b>Full-time Equivalent Number of Employees</b>	1	573	-	11	13	9

<b>General Statistics For the year ended December 31, 2013</b>	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.
Residential	14,061	45,113	6,117	652,198	106,381	11,999
General Service (<50 kW)	1,654	4,558	649	69,912	8,829	781
General Service (50-4999 kW)	131	519	92	12,415	1,073	36
Large User (>5000 kW)	-	-	-	51	2	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>15,846</b>	<b>50,190</b>	<b>6,858</b>	<b>734,576</b>	<b>116,285</b>	<b>12,816</b>
Rural Service Area (sq km)	8	259	2	-	386	8
Urban Service Area (sq km)	25	122	22	630	253	53
<b>Total Service Area (sq km)</b>	<b>33</b>	<b>381</b>	<b>24</b>	<b>630</b>	<b>639</b>	<b>61</b>
Overhead km of Line	149	906	75	4,141	1,475	140
Underground km of Line	104	239	79	6,019	1,114	118
<b>Total km of Line</b>	<b>253</b>	<b>1,145</b>	<b>154</b>	<b>10,160</b>	<b>2,589</b>	<b>258</b>
Total kWh Delivered (excluding losses)	277,724,811	958,810,425	191,018,447	24,425,748,755	2,542,483,069	122,614,000
Total Distribution Losses (kWh)	10,192,801	43,124,254	6,397,453	874,448,606	105,293,971	6,293,243
<b>Total kWh Purchased</b>	<b>287,917,612</b>	<b>1,001,934,679</b>	<b>197,415,900</b>	<b>25,300,197,361</b>	<b>2,647,777,040</b>	<b>128,907,243</b>
Winter Peak (kW)	48,741	181,192	31,120	3,981,613	437,777	25,657
Summer Peak (kW)	60,526	162,647	39,113	4,914,898	516,710	28,783
Average Peak (kW)	48,301	133,626	32,120	4,134,646	423,540	23,333
<b>Gross Capital Additions for the Year (\$)</b>	\$ 2,017,249	\$ 11,140,320	\$ 658,082	\$ 381,267,616	\$ 23,831,754	\$ 1,967,913
High Voltage Capital Additions for the Year (\$)	\$ -	\$ -	\$ -	\$ -	\$ 18,998,838	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 2,017,249</b>	<b>\$ 7,183,839</b>	<b>\$ 658,082</b>	<b>\$ 445,661,376</b>	<b>\$ 19,936,965</b>	<b>\$ 1,967,913</b>
<b>Full-time Equivalent Number of Employees</b>	27	136	21	1,487	225	19

<b>General Statistics For the year ended December 31, 2013</b>	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
Residential	47,974	20,441	3,178	3,240	19,958	38,730
General Service (<50 kW)	5,519	1,718	472	471	2,511	2,094
General Service (50-4999 kW)	671	170	45	50	256	376
Large User (>5000 kW)	1	1	-	1	-	-
Sub Transmission	-	-	-	-	-	-
<b>Total Customers</b>	<b>54,165</b>	<b>22,330</b>	<b>3,695</b>	<b>3,762</b>	<b>22,725</b>	<b>41,200</b>
Rural Service Area (sq km)	607	-	-	-	-	81
Urban Service Area (sq km)	65	81	14	8	64	67
<b>Total Service Area (sq km)</b>	<b>672</b>	<b>81</b>	<b>14</b>	<b>8</b>	<b>64</b>	<b>148</b>
Overhead km of Line	1,071	331	66	47	372	499
Underground km of Line	503	117	10	14	144	568
<b>Total km of Line</b>	<b>1,574</b>	<b>448</b>	<b>76</b>	<b>61</b>	<b>516</b>	<b>1,067</b>
Total kWh Delivered (excluding losses)	1,448,566,259	394,112,708	104,299,320	148,341,222	436,666,604	865,160,283
Total Distribution Losses (kWh)	52,451,959	18,914,577	6,014,740	3,028,342	33,953,355	39,087,331
<b>Total kWh Purchased</b>	<b>1,501,018,218</b>	<b>413,027,285</b>	<b>110,314,060</b>	<b>151,369,564</b>	<b>470,619,959</b>	<b>904,247,614</b>
Winter Peak (kW)	242,504	76,288	17,714	25,491	84,001	150,501
Summer Peak (kW)	295,130	93,583	16,920	27,606	73,231	198,176
Average Peak (kW)	243,029	74,718	16,027	24,957	72,778	151,986
<b>Gross Capital Additions for the Year (\$)</b>	\$ 21,852,540	\$ 2,109,347	\$ 766,428	\$ 1,829,668	\$ 3,280,120	\$ 10,371,990
High Voltage Capital Additions for the Year (\$)	\$ 743,097	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 22,150,377</b>	<b>\$ 2,109,347</b>	<b>\$ 785,713</b>	<b>\$ 1,829,668</b>	<b>\$ 3,280,120</b>	<b>\$ 10,371,990</b>
<b>Full-time Equivalent Number of Employees</b>	137	40	13	9	37	2

<b>General Statistics</b>	
<b>For the year ended</b>	
<b>December 31, 2013</b>	
	Woodstock Hydro Services Inc.
Residential	14,113
General Service (<50 kW)	1,227
General Service (50-4999 kW)	194
Large User (>5000 kW)	-
Sub Transmission	-
<b>Total Customers</b>	<b>15,534</b>
Rural Service Area (sq km)	-
Urban Service Area (sq km)	29
<b>Total Service Area (sq km)</b>	<b>29</b>
Overhead km of Line	137
Underground km of Line	100
<b>Total km of Line</b>	<b>237</b>
Total kWh Delivered (excluding losses)	387,218,150
Total Distribution Losses (kWh)	11,306,513
<b>Total kWh Purchased</b>	<b>398,524,663</b>
Winter Peak (kW)	79,037
Summer Peak (kW)	87,431
Average Peak (kW)	69,769
<b>Gross Capital Additions for the Year (\$)</b>	\$ 4,272,029
High Voltage Capital Additions for the Year (\$)	\$ -
<b>Gross Capital Expenditures for the Year (\$)</b>	<b>\$ 3,818,541</b>
<b>Full-time Equivalent Number of Employees</b>	<b>39</b>



<b>Unitized Statistics and Service Quality Requirements</b>		Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		0.82	4.38	179.01	38.51	520.85	354.81
# of Customers per km of Line		6.31	18.10	44.92	19.07	77.71	43.94
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	1,892.03	\$ 851.34	\$ 586.73	\$ 658.66	\$ 410.02	\$ 488.62
Per Total kWh Purchased	\$	0.100	\$ 0.058	\$ 0.020	\$ 0.022	\$ 0.016	\$ 0.019
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	1,690.44	\$ 1,453.85	\$ 2,472.80	\$ 3,047.93	\$ 2,484.01	\$ 2,595.44
Per Total kWh Purchased	\$	0.090	\$ 0.099	\$ 0.086	\$ 0.100	\$ 0.100	\$ 0.103
Avg Monthly kWh Consumed per Customer		1,571.40	1,229.42	2,402.03	2,544.82	2,072.51	2,103.41
Avg Peak (kW) per Customer		2.83	2.34	2.92	4.59	4.09	4.30
OM&A Per Customer	\$	941.28	\$ 624.41	\$ 348.52	\$ 425.96	\$ 229.54	\$ 260.13
<b>Comprehensive Income Per Customer</b>	\$	210.81	\$ 85.69	\$ 80.42	\$ 125.87	\$ 69.51	\$ 78.80
Net Fixed Assets per Customer	\$	7,597.99	\$ 1,435.84	\$ 1,454.40	\$ 2,400.71	\$ 1,546.89	\$ 1,552.52
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		99.00	N/A	92.20	100.00	99.70	96.70
High Voltage Connections (OEB Min. Standard: 90%)		N/A	N/A	100.00	N/A	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)		82.90	100.00	77.00	96.40	67.50	74.80
Appointments Met (OEB Min. Standard: 90%)		100.00	100.00	100.00	100.00	100.00	99.30
Written Response to Enquiries (OEB Min. Standard: 80%)		100.00	100.00	99.90	100.00	99.90	100.00
Emergency Urban Response (OEB Min. Standard: 80%)		N/A	100.00	100.00	100.00	100.00	93.20
Emergency Rural Response (OEB Min. Standard: 80%)		83.30	N/A	100.00	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		4.90	-	3.60	3.60	7.00	6.10
Appointments Scheduling (OEB Min. Standard: 90%)		95.60	100.00	100.00	100.00	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		N/A	N/A	N/A	N/A	N/A	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)		100.00	100.00	100.00	100.00	99.20	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		96.90	N/A	100.00	100.00	100.00	100.00
<b>Service Reliability Indices</b>							
SAIDI-Annual		16.73	3.43	2.61	9.57	0.98	1.98
SAIFI-Annual		8.15	1.12	2.26	1.38	1.36	1.16
CAIDI-Annual		2.05	3.07	1.16	6.95	0.72	1.70
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		11.91	3.43	1.82	3.04	0.56	1.98
SAIFI-Annual		3.64	1.12	1.48	0.81	0.71	1.16
CAIDI-Annual		3.27	3.07	1.23	3.77	0.78	1.70

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		170.63	80.07	671.00	623.50	361.33	392.40
# of Customers per km of Line		46.00	27.94	44.44	46.19	47.68	70.07
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	529.45	\$ 677.89	\$ 532.30	\$ 720.19	\$ 396.74	\$ 453.24
Per Total kWh Purchased	\$	0.019	\$ 0.036	\$ 0.023	\$ 0.030	\$ 0.021	\$ 0.030
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	3,295.31	\$ 1,886.42	\$ 2,326.05	\$ 2,273.88	\$ 1,842.14	\$ 1,529.50
Per Total kWh Purchased	\$	0.116	\$ 0.101	\$ 0.099	\$ 0.095	\$ 0.097	\$ 0.101
Avg Monthly kWh Consumed per Customer		2,361.58	1,556.64	1,964.92	1,988.10	1,584.04	1,267.47
Avg Peak (kW) per Customer		4.77	3.04	3.79	3.69	3.25	2.89
OM&A Per Customer	\$	274.72	\$ 310.04	\$ 308.40	\$ 517.72	\$ 272.87	\$ 323.64
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$	96.90	\$ 94.63	\$ 47.70	\$ 125.85	\$ 38.91	\$ 82.42
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		99.30	93.10	100.00	100.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)		N/A	N/A	N/A	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)		87.30	82.60	99.90	100.00	98.00	97.00
Appointments Met (OEB Min. Standard: 90%)		99.50	100.00	99.40	100.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)		100.00	100.00	100.00	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)		100.00	100.00	100.00	100.00	N/A	100.00
Emergency Rural Response (OEB Min. Standard: 80%)		100.00	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		3.60	2.50	N/A	N/A	N/A	3.00
Appointments Scheduling (OEB Min. Standard: 90%)		100.00	99.10	98.30	100.00	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		N/A	N/A	100.00	N/A	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)		100.00	100.00	100.00	100.00	100.00	95.70
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	97.80	100.00	N/A	100.00	100.00
<b>Service Reliability Indices</b>							
SAIDI-Annual		3.66	3.46	10.97	2.32	1.78	1.54
SAIFI-Annual		3.41	2.97	2.39	2.85	3.81	1.02
CAIDI-Annual		1.07	1.17	4.59	0.81	0.47	1.51
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		2.67	3.22	2.87	2.18	0.87	0.04
SAIFI-Annual		2.35	2.72	0.89	2.58	1.39	0.02
CAIDI-Annual		1.14	1.19	3.24	0.85	0.63	2.44

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Themas Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area	521.95		684.49	420.68	716.82	9.60	33.34
# of Customers per km of Line	74.08		38.63	42.20	74.35	53.77	23.92
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 335.06	\$ 608.91	\$ 486.59	\$ 597.17	\$ 609.87	\$ 619.49	
Per Total kWh Purchased	\$ 0.016	\$ 0.016	\$ 0.020	\$ 0.020	\$ 0.022	\$ 0.033	
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 1,886.78	\$ 3,656.56	\$ 2,401.42	\$ 2,561.70	\$ 2,670.21	\$ 2,005.72	
Per Total kWh Purchased	\$ 0.090	\$ 0.095	\$ 0.099	\$ 0.087	\$ 0.098	\$ 0.106	
Avg Monthly kWh Consumed per Customer	1,745.88	3,205.46	2,015.85	2,449.57	2,278.36	1,584.21	
Avg Peak (kW) per Customer	3.76	6.13	3.67	4.62	5.30	3.11	
OM&A Per Customer	\$ 187.66	\$ 274.75	\$ 237.24	\$ 263.76	\$ 311.81	\$ 417.85	
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$ 702.49	\$ 2,714.81	\$ 1,656.40	\$ 2,387.23	\$ 1,577.91	\$ 1,034.03	
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)	94.40	98.60	97.00	99.70	98.80	94.70	
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	N/A	N/A	N/A	N/A	
Telephone Accessibility (OEB Min. Standard: 65%)	97.40	84.30	77.40	82.20	95.80	74.80	
Appointments Met (OEB Min. Standard: 90%)	96.20	99.20	99.40	100.00	100.00	95.40	
Written Response to Enquiries (OEB Min. Standard: 80%)	90.20	100.00	100.00	99.90	98.80	98.00	
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	68.30	96.70	98.00	100.00	100.00	
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	N/A	N/A	
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	-	2.70	2.90	2.10	4.20	4.50	
Appointments Scheduling (OEB Min. Standard: 90%)	97.30	97.90	99.70	100.00	100.00	98.90	
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	95.00	100.00	100.00	N/A	N/A	
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	99.70	100.00	100.00	100.00	100.00	
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	98.40	100.00	N/A	100.00	100.00	
<b>Service Reliability Indices</b>							
SAIDI-Annual	1.24	5.34	1.53	1.02	1.23	1.05	
SAIFI-Annual	0.47	2.72	1.29	2.43	0.51	0.40	
CAIDI-Annual	2.65	1.97	1.18	0.42	2.39	2.66	
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual	1.05	1.49	1.23	0.94	0.41	1.05	
SAIFI-Annual	0.44	1.37	0.94	2.29	0.20	0.40	
CAIDI-Annual	2.37	1.09	1.31	0.41	2.10	2.66	

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		273.08	448.60	142.19	114.81	153.55	562.61
# of Customers per km of Line		60.81	78.86	48.64	48.03	44.15	47.61
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	413.98	\$ 567.63	\$ 531.25	\$ 577.89	\$ 417.00	\$ 527.28
Per Total kWh Purchased	\$	0.022	\$ 0.019	\$ 0.024	\$ 0.028	\$ 0.024	\$ 0.016
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	1,814.87	\$ 3,079.76	\$ 2,165.02	\$ 2,072.12	\$ 1,695.14	\$ 3,204.97
Per Total kWh Purchased	\$	0.096	\$ 0.102	\$ 0.097	\$ 0.100	\$ 0.097	\$ 0.096
Avg Monthly kWh Consumed per Customer		1,575.53	2,505.48	1,863.93	1,722.11	1,459.89	2,782.15
Avg Peak (kW) per Customer		3.40	4.67	3.56	3.23	3.10	5.06
OM&A Per Customer	\$	212.94	\$ 250.11	\$ 401.80	\$ 258.34	\$ 256.50	\$ 298.11
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$	1,514.47	\$ 1,931.57	\$ 927.48	\$ 1,577.16	\$ 1,542.87	\$ 2,561.05
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		92.70	99.40	100.00	99.60	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)		N/A	100.00	N/A	N/A	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)		66.40	84.50	100.00	77.30	87.00	83.70
Appointments Met (OEB Min. Standard: 90%)		94.30	99.80	100.00	100.00	100.00	97.10
Written Response to Enquiries (OEB Min. Standard: 80%)		91.20	100.00	95.90	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)		92.90	100.00	100.00	98.30	100.00	89.70
Emergency Rural Response (OEB Min. Standard: 80%)		N/A	N/A	N/A	N/A	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		1.70	2.10	-	1.60	5.40	3.00
Appointments Scheduling (OEB Min. Standard: 90%)		96.50	99.20	100.00	98.40	100.00	97.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		100.00	100.00	N/A	N/A	N/A	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)		93.30	99.30	100.00	100.00	100.00	94.10
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	100.00	100.00	100.00	100.00	100.00
<b>Service Reliability Indices</b>							
SAIDI-Annual		5.37	5.44	11.37	1.49	2.38	3.41
SAIFI-Annual		3.58	3.40	3.19	1.23	1.70	4.01
CAIDI-Annual		1.50	1.60	3.56	1.22	1.40	0.85
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		2.24	4.00	0.10	1.35	2.38	2.21
SAIFI-Annual		1.12	3.11	0.14	1.16	1.70	3.36
CAIDI-Annual		2.00	1.28	0.74	1.16	1.40	0.66

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area	16.95		76.78	29.97	560.51	135.56	689.63
# of Customers per km of Line	12.19		14.08	40.99	70.21	58.10	81.13
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 714.68	\$ 452.75	\$ 422.28	\$ 458.21	\$ 429.55	\$ 290.09	
Per Total kWh Purchased	\$ 0.034	\$ 0.019	\$ 0.014	\$ 0.022	\$ 0.021	\$ 0.010	
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 2,107.57	\$ 2,354.83	\$ 3,103.13	\$ 2,039.67	\$ 1,214.04	\$ 1,817.20	
Per Total kWh Purchased	\$ 0.099	\$ 0.097	\$ 0.101	\$ 0.100	\$ 0.058	\$ 0.065	
Avg Monthly kWh Consumed per Customer	1,776.00	2,015.86	2,555.71	1,704.26	1,745.20	2,338.17	
Avg Peak (kW) per Customer	3.95	4.16	5.13	3.63	3.44	4.61	
OM&A Per Customer	\$ 351.80	\$ 240.83	\$ 304.71	\$ 231.28	\$ 322.11	\$ 212.29	
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$ 2,055.67	\$ 2,125.43	\$ 296.47	\$ 1,789.42	\$ 421.14	\$ 741.89	
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)	93.20	100.00	100.00	99.90	100.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	N/A	100.00	N/A	100.00	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	81.10	83.20	100.00	81.00	99.70	100.00	
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	100.00	98.20	100.00	97.40	
Written Response to Enquiries (OEB Min. Standard: 80%)	99.70	99.90	100.00	99.70	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	90.00	100.00	100.00	98.60	100.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	97.30	100.00	N/A	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	3.40	1.70	-	1.70	0.10	-	
Appointments Scheduling (OEB Min. Standard: 90%)	99.90	100.00	100.00	98.80	100.00	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	100.00	N/A	100.00	N/A	100.00	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	90.90	99.90	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	100.00	N/A
<b>Service Reliability Indices</b>							
SAIDI-Annual	12.14	2.51	6.97	4.97	8.36	4.61	
SAIFI-Annual	3.41	1.99	1.34	2.09	4.25	1.67	
CAIDI-Annual	3.56	1.26	5.21	2.38	1.97	2.75	
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual	9.69	2.08	5.32	4.36	0.02	1.09	
SAIFI-Annual	2.57	1.48	1.41	1.76	0.02	0.47	
CAIDI-Annual	3.78	1.41	3.76	2.48	1.21	2.31	

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		542.69	1.88	285.07	52.54	231.96	846.81
# of Customers per km of Line		47.05	10.21	57.39	19.35	56.81	74.86
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	474.71	\$ 1,084.10	\$ 503.91	\$ 518.44	\$ 538.97	\$ 499.49
Per Total kWh Purchased	\$	0.017	\$ 0.051	\$ 0.021	\$ 0.032	\$ 0.027	\$ 0.018
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	2,737.13	\$ 2,145.68	\$ 2,440.50	\$ 1,664.24	\$ 1,939.81	\$ 2,680.31
Per Total kWh Purchased	\$	0.099	\$ 0.101	\$ 0.099	\$ 0.104	\$ 0.098	\$ 0.099
Avg Monthly kWh Consumed per Customer		2,298.90	1,764.13	2,044.70	1,338.25	1,646.75	2,259.17
Avg Peak (kW) per Customer		4.49	4.49	3.75	3.14	3.15	4.20
OM&A Per Customer	\$	162.85	\$ 495.58	\$ 239.42	\$ 327.91	\$ 343.63	\$ 258.89
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$	2,199.91	\$ 5,097.21	\$ 2,176.76	\$ 2,253.29	\$ 1,516.11	\$ 1,411.87
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		99.80	97.40	100.00	89.90	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)		100.00	100.00	100.00	N/A	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)		80.60	63.90	82.20	67.10	98.50	66.90
Appointments Met (OEB Min. Standard: 90%)		100.00	98.40	97.40	83.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)		100.00	99.30	99.30	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)		100.00	N/A	97.60	N/A	100.00	95.70
Emergency Rural Response (OEB Min. Standard: 80%)		N/A	90.20	N/A	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		1.20	5.60	1.90	8.90	4.00	3.70
Appointments Scheduling (OEB Min. Standard: 90%)		100.00	98.70	100.00	97.60	100.00	95.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		100.00	87.10	100.00	N/A	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)		100.00	97.30	100.00	98.60	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	99.70	100.00	100.00	N/A	100.00
<b>Service Reliability Indices</b>							
SAIDI-Annual		10.46	27.42	1.67	2.14	1.42	4.91
SAIFI-Annual		3.64	4.63	1.53	1.10	1.11	3.33
CAIDI-Annual		2.88	5.93	1.10	1.95	1.28	1.48
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		9.84	26.57	0.04	2.10	0.36	4.87
SAIFI-Annual		3.30	4.23	0.17	0.92	0.11	3.19
CAIDI-Annual		2.98	6.28	0.21	2.29	3.12	1.53

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area	220.09	364.67	67.81	358.47	350.65	91.84	
# of Customers per km of Line	47.35	85.62	32.66	52.38	51.95	34.28	
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 460.79	\$ 483.21	\$ 575.38	\$ 444.11	\$ 535.09	\$ 460.40	
Per Total kWh Purchased	\$ 0.022	\$ 0.019	\$ 0.025	\$ 0.020	\$ 0.019	\$ 0.019	
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 2,081.62	\$ 2,653.79	\$ 2,308.17	\$ 2,260.42	\$ 2,278.74	\$ 2,440.44	
Per Total kWh Purchased	\$ 0.100	\$ 0.103	\$ 0.102	\$ 0.102	\$ 0.080	\$ 0.100	
Avg Monthly kWh Consumed per Customer	1,729.67	2,154.16	1,884.61	1,847.84	2,387.81	2,036.09	
Avg Peak (kW) per Customer	3.45	4.54	3.60	3.59	4.57	3.94	
OM&A Per Customer	\$ 186.18	\$ 263.07	\$ 354.04	\$ 210.08	\$ 319.22	\$ 247.59	
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$ 2,011.28	\$ 1,558.74	\$ 1,780.17	\$ 1,594.87	\$ 1,834.78	\$ 1,783.50	
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)	91.30	100.00	100.00	99.90	100.00	98.00	
High Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	N/A	100.00	N/A	100.00	
Telephone Accessibility (OEB Min. Standard: 65%)	78.60	100.00	95.00	67.10	100.00	74.50	
Appointments Met (OEB Min. Standard: 90%)	96.10	100.00	95.60	99.90	100.00	99.70	
Written Response to Enquiries (OEB Min. Standard: 80%)	99.70	100.00	100.00	100.00	98.90	100.00	
Emergency Urban Response (OEB Min. Standard: 80%)	87.70	100.00	100.00	98.10	100.00	100.00	
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	N/A	100.00	N/A	N/A	100.00	
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	3.30	N/A	0.80	2.40	N/A	5.70	
Appointments Scheduling (OEB Min. Standard: 90%)	95.10	100.00	98.40	96.70	100.00	94.30	
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	N/A	100.00	100.00	N/A	N/A	
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	100.00	98.60	100.00	91.20	
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	100.00	
<b>Service Reliability Indices</b>							
SAIDI-Annual	0.87	3.36	8.17	1.02	1.63	8.41	
SAIFI-Annual	0.69	2.45	4.22	1.38	0.98	1.02	
CAIDI-Annual	1.26	1.37	1.94	0.74	1.65	8.29	
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual	0.87	2.48	2.06	0.99	1.46	7.94	
SAIFI-Annual	0.69	1.24	0.82	1.24	0.57	0.99	
CAIDI-Annual	1.26	2.00	2.51	0.80	2.56	8.03	

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		467.92	61.93	64.95	27.90	72.65	216.61
# of Customers per km of Line		41.03	25.90	26.50	24.54	41.12	16.39
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	465.80	\$ 572.30	\$ 620.17	\$ 634.19	\$ 513.53	\$ 652.83
Per Total kWh Purchased	\$	0.023	\$ 0.023	\$ 0.028	\$ 0.033	\$ 0.021	\$ 0.030
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	1,907.60	\$ 2,549.35	\$ 2,088.88	\$ 1,880.36	\$ 2,336.95	\$ 2,219.86
Per Total kWh Purchased	\$	0.095	\$ 0.104	\$ 0.095	\$ 0.098	\$ 0.098	\$ 0.100
Avg Monthly kWh Consumed per Customer		1,673.31	2,035.56	1,830.56	1,606.47	1,993.28	1,842.01
Avg Peak (kW) per Customer		3.44	3.99	3.65	2.91	3.65	3.52
OM&A Per Customer	\$	214.87	\$ 276.34	\$ 260.75	\$ 310.15	\$ 235.91	\$ 585.53
<b>Comprehensive Income Per Customer</b>	\$	95.86	\$ 80.94	\$ 117.77	\$ 112.11	\$ 91.96	\$ (123.40)
Net Fixed Assets per Customer	\$	1,596.64	\$ 2,176.45	\$ 2,612.29	\$ 2,836.12	\$ 2,001.46	\$ 1,023.72
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		100.00	79.20	100.00	94.80	100.00	91.90
High Voltage Connections (OEB Min. Standard: 90%)		100.00	90.00	100.00	100.00	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)		83.60	80.70	91.70	83.50	78.20	100.00
Appointments Met (OEB Min. Standard: 90%)		94.90	96.20	100.00	99.30	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)		100.00	100.00	100.00	98.70	100.00	99.10
Emergency Urban Response (OEB Min. Standard: 80%)		100.00	86.70	100.00	81.30	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)		N/A	82.10	100.00	100.00	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		1.80	1.40	0.20	4.20	6.10	N/A
Appointments Scheduling (OEB Min. Standard: 90%)		100.00	100.00	100.00	98.30	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		100.00	100.00	N/A	100.00	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)		100.00	100.00	89.70	100.00	100.00	87.50
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	95.80	100.00	100.00	100.00	100.00
<b>Service Reliability Indices</b>							
SAIDI-Annual		7.08	5.56	3.55	2.73	2.81	7.43
SAIFI-Annual		1.39	2.21	0.42	1.72	3.07	3.10
CAIDI-Annual		5.09	2.51	8.38	1.59	0.91	2.40
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		0.78	5.31	3.55	2.04	2.32	3.89
SAIFI-Annual		0.54	1.94	0.42	1.32	1.89	1.62
CAIDI-Annual		1.44	2.74	8.38	1.55	1.23	2.41

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		453.10	676.94	489.59	362.21	306.40	230.87
# of Customers per km of Line		36.14	56.41	54.62	53.59	64.22	26.84
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	565.55	\$ 503.22	\$ 633.87	\$ 363.15	\$ 393.25	\$ 860.74
Per Total kWh Purchased	\$	0.023	\$ 0.023	\$ 0.027	\$ 0.017	\$ 0.022	\$ 0.034
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	2,532.36	\$ 2,201.13	\$ 2,347.85	\$ 1,890.20	\$ 1,805.57	\$ 2,301.34
Per Total kWh Purchased	\$	0.103	\$ 0.101	\$ 0.100	\$ 0.090	\$ 0.102	\$ 0.091
Avg Monthly kWh Consumed per Customer		2,054.83	1,813.04	1,964.61	1,749.96	1,478.61	2,098.57
Avg Peak (kW) per Customer		4.28	3.55	3.94	2.38	4.08	3.98
OM&A Per Customer	\$	270.31	\$ 286.97	\$ 348.64	\$ 207.71	\$ 288.82	\$ 506.14
<b>Comprehensive Income Per Customer</b>	\$	72.66	\$ 65.35	\$ 79.44	\$ 53.77	\$ 27.17	\$ 109.66
Net Fixed Assets per Customer	\$	2,421.98	\$ 1,386.50	\$ 1,548.28	\$ 1,436.07	\$ 794.35	\$ 1,439.94
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		95.40	98.20	100.00	97.60	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)		N/A	100.00	N/A	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)		82.10	100.00	99.70	71.50	99.90	100.00
Appointments Met (OEB Min. Standard: 90%)		100.00	93.80	100.00	98.90	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)		100.00	100.00	100.00	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)		N/A	100.00	100.00	90.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)		N/A	N/A	N/A	50.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		1.60	-	0.20	1.60	-	N/A
Appointments Scheduling (OEB Min. Standard: 90%)		100.00	91.80	100.00	100.00	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		N/A	100.00	N/A	N/A	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)		99.60	98.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	100.00	100.00	100.00	N/A	N/A
<b>Service Reliability Indices</b>							
SAIDI-Annual		2.60	4.12	1.64	6.86	3.97	1.10
SAIFI-Annual		2.52	5.94	2.38	2.39	3.04	0.69
CAIDI-Annual		1.03	0.69	0.69	2.87	1.30	1.60
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		0.83	2.51	1.13	6.86	0.91	1.10
SAIFI-Annual		1.09	5.24	1.03	2.39	0.81	0.69
CAIDI-Annual		0.76	0.48	1.10	2.87	1.13	1.60

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		Peterborough Distribution Incorporated	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		560.08	430.05	97.56	325.00	325.50	5.16
# of Customers per km of Line		63.55	45.79	45.03	70.42	56.34	9.78
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	454.98	\$ 487.43	\$ 600.59	\$ 457.69	\$ 469.97	\$ 741.89
Per Total kWh Purchased	\$	0.019	\$ 0.019	\$ 0.027	\$ 0.021	\$ 0.024	\$ 0.023
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	2,339.46	\$ 2,539.46	\$ 2,060.99	\$ 2,198.09	\$ 1,937.15	\$ 2,713.47
Per Total kWh Purchased	\$	0.100	\$ 0.101	\$ 0.094	\$ 0.103	\$ 0.097	\$ 0.086
Avg Monthly kWh Consumed per Customer		1,948.76	2,101.07	1,824.58	1,784.11	1,658.35	2,643.09
Avg Peak (kW) per Customer		3.78	4.27	3.36	3.55	4.26	5.13
OM&A Per Customer	\$	276.62	\$ 234.24	\$ 365.81	\$ 297.02	\$ 323.91	\$ 514.17
<b>Comprehensive Income Per Customer</b>	\$	77.91	\$ 99.52	\$ 63.27	\$ 26.73	\$ 63.13	\$ 113.51
Net Fixed Assets per Customer	\$	1,557.00	\$ 2,833.66	\$ 2,441.57	\$ 1,150.54	\$ 905.96	\$ 1,780.70
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		98.10	98.10	96.50	100.00	96.80	95.00
High Voltage Connections (OEB Min. Standard: 90%)		100.00	N/A	100.00	100.00	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)		78.90	68.30	80.90	87.80	98.30	98.60
Appointments Met (OEB Min. Standard: 90%)		99.10	99.80	97.10	100.00	98.10	98.50
Written Response to Enquiries (OEB Min. Standard: 80%)		99.80	99.20	98.50	100.00	100.00	97.20
Emergency Urban Response (OEB Min. Standard: 80%)		100.00	95.90	95.60	100.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)		N/A	N/A	N/A	N/A	N/A	100.00
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		1.40	2.50	2.10	9.60	1.50	0.30
Appointments Scheduling (OEB Min. Standard: 90%)		92.10	100.00	97.60	100.00	94.90	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)		93.00	100.00	100.00	N/A	100.00	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)		100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	93.80	100.00	100.00	N/A	N/A
<b>Service Reliability Indices</b>							
SAIDI-Annual		2.73	10.68	2.65	0.23	4.41	4.73
SAIFI-Annual		1.41	2.54	3.53	0.12	2.09	1.28
CAIDI-Annual		1.93	4.20	0.75	1.91	2.12	3.70
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		2.73	9.77	2.48	0.23	0.62	0.23
SAIFI-Annual		1.41	2.24	2.67	0.12	0.24	0.28
CAIDI-Annual		1.93	4.37	0.93	1.91	2.55	0.81

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>		St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro-Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area	480.18		131.73	285.75	1,165.99	181.98	210.10
# of Customers per km of Line	62.63		43.83	44.53	72.30	44.92	49.67
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 456.03	\$ 390.69	\$ 577.91	\$ 773.38	\$ 446.31	\$ 287.40	
Per Total kWh Purchased	\$ 0.025	\$ 0.020	\$ 0.020	\$ 0.022	\$ 0.020	\$ 0.029	
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$ 1,852.07	\$ 1,974.00	\$ 2,941.27	\$ 3,455.22	\$ 2,118.81	\$ 1,017.50	
Per Total kWh Purchased	\$ 0.102	\$ 0.099	\$ 0.102	\$ 0.100	\$ 0.093	\$ 0.101	
Avg Monthly kWh Consumed per Customer	1,514.14	1,663.57	2,398.85	2,870.16	1,897.48	838.19	
Avg Peak (kW) per Customer	3.05	2.66	4.68	5.63	3.64	1.82	
OM&A Per Customer	\$ 253.15	\$ 264.18	\$ 434.32	\$ 335.51	\$ 221.37	\$ 212.83	
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$ 1,575.64	\$ 1,728.59	\$ 1,414.54	\$ 3,760.77	\$ 1,720.31	\$ 885.91	
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	99.80	-	94.20	100.00	100.00	
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	-	100.00	100.00	N/A	
Telephone Accessibility (OEB Min. Standard: 65%)	76.50	91.80	-	82.00	61.40	100.00	
Appointments Met (OEB Min. Standard: 90%)	100.00	97.80	-	99.60	100.00	100.00	
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	99.60	-	98.90	100.00	100.00	
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	97.60	-	74.40	98.00	93.80	
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	100.00	-	N/A	100.00	100.00	
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	2.70	0.70	-	1.20	9.80	N/A	
Appointments Scheduling (OEB Min. Standard: 90%)	91.90	97.80	-	96.60	75.80	100.00	
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	N/A	-	93.50	N/A	N/A	
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	-	100.00	100.00	100.00	
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	100.00	-	100.00	100.00	100.00	
<b>Service Reliability Indices</b>							
SAIDI-Annual	1.93	1.04	-	21.19	20.97	0.37	
SAIFI-Annual	1.95	2.14	-	2.91	3.67	0.41	
CAIDI-Annual	0.99	0.49	-	7.27	5.72	0.90	
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual	0.99	1.03	-	17.81	18.21	0.35	
SAIFI-Annual	1.42	2.02	-	2.39	2.80	0.41	
CAIDI-Annual	0.70	0.51	-	7.46	6.51	0.85	

N/A - Denominator is zero.

\* Tillsonburg Hydro's RRR 2.1.4 for 2013 was not available for publication.

<b>Unitized Statistics and Service Quality Requirements</b>		Waterloo North Hydro Inc.	Welland Hydro-Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
<b>For the year ended December 31, 2013</b>							
# of Customers per sq km of Service Area		80.60	275.68	263.93	470.25	355.08	278.38
# of Customers per km of Line		34.41	49.84	48.62	61.67	44.04	38.61
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	614.81	\$ 413.93	\$ 688.42	\$ 723.53	\$ 476.59	\$ 580.23
Per Total kWh Purchased	\$	0.022	\$ 0.022	\$ 0.023	\$ 0.018	\$ 0.023	\$ 0.026
<b>Average Cost of Power &amp; Related Costs</b>							
Per Customer Annually	\$	2,712.64	\$ 1,870.19	\$ 3,080.34	\$ 2,411.53	\$ 1,974.70	\$ 1,579.87
Per Total kWh Purchased	\$	0.098	\$ 0.101	\$ 0.103	\$ 0.060	\$ 0.095	\$ 0.072
Avg Monthly kWh Consumed per Customer		2,309.33	1,541.38	2,487.91	3,353.04	1,725.78	1,828.98
Avg Peak (kW) per Customer		4.49	3.35	4.34	6.63	3.20	3.69
OM&A Per Customer	\$	244.24	\$ 277.73	\$ 475.51	\$ 497.97	\$ 253.28	\$ 266.29
<b>Comprehensive Income Per Customer</b>							
Net Fixed Assets per Customer	\$	3,279.02	\$ 1,175.05	\$ 1,574.66	\$ 2,025.84	\$ 1,647.60	\$ 1,671.05
<b>Service Quality Requirements</b>							
Low Voltage Connections (OEB Min. Standard: 90%)		100.00	100.00	100.00	100.00	91.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)		N/A	N/A	N/A	100.00	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)		95.10	99.00	100.00	98.50	75.10	68.00
Appointments Met (OEB Min. Standard: 90%)		99.90	99.40	100.00	99.40	97.10	99.50
Written Response to Enquiries (OEB Min. Standard: 80%)		99.90	100.00	100.00	99.90	93.40	100.00
Emergency Urban Response (OEB Min. Standard: 80%)		98.00	100.00	100.00	100.00	91.70	100.00
Emergency Rural Response (OEB Min. Standard: 80%)		96.90	N/A	N/A	N/A	N/A	100.00
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)		9.70	1.70	N/A	1.40	3.70	2.70
Appointments Scheduling (OEB Min. Standard: 90%)		100.00	99.80	100.00	92.00	100.00	98.50
Rescheduling a Missed Appointment (OEB Standard: 100%)		100.00	100.00	N/A	100.00	100.00	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)		100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)		100.00	100.00	N/A	N/A	100.00	100.00
<b>Service Reliability Indices</b>							
SAIDI-Annual		9.08	4.99	16.04	23.05	9.45	4.95
SAIFI-Annual		3.95	3.60	3.23	4.16	1.53	2.80
CAIDI-Annual		2.30	1.39	4.96	5.55	6.20	1.77
<b>Loss of Supply Adjusted Service Reliability Indices</b>							
SAIDI-Annual		5.17	4.86	0.14	3.56	2.64	4.95
SAIFI-Annual		3.14	2.34	0.10	1.16	0.65	2.80
CAIDI-Annual		1.64	2.08	1.40	3.07	4.04	1.77

N/A - Denominator is zero.

<b>Unitized Statistics and Service Quality Requirements</b>	
<b>For the year ended</b>	
<b>December 31, 2013</b>	
# of Customers per sq km of Service Area	535.66
# of Customers per km of Line	65.54
<b>Average Power &amp; Distribution Revenue less Cost of Power &amp; Related Costs</b>	
Per Customer Annually	\$ 578.97
Per Total kWh Purchased	\$ 0.023
<b>Average Cost of Power &amp; Related Costs</b>	
Per Customer Annually	\$ 2,610.57
Per Total kWh Purchased	\$ 0.102
Avg Monthly kWh Consumed per Customer	2,137.92
Avg Peak (kW) per Customer	4.49
OM&A Per Customer	\$ 276.80
<b>Comprehensive Income Per Customer</b>	
Net Fixed Assets per Customer	\$ 1,717.07
<b>Service Quality Requirements</b>	
Low Voltage Connections (OEB Min. Standard: 90%)	99.60
High Voltage Connections (OEB Min. Standard: 90%)	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	79.90
Appointments Met (OEB Min. Standard: 90%)	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	3.60
Appointments Scheduling (OEB Min. Standard: 90%)	92.20
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00
<b>Service Reliability Indices</b>	
SAIDI-Annual	1.26
SAIFI-Annual	1.54
CAIDI-Annual	0.82
<b>Loss of Supply Adjusted Service Reliability Indices</b>	
SAIDI-Annual	1.26
SAIFI-Annual	1.54
CAIDI-Annual	0.82

N/A - Denominator is zero.



<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
<b>Residential Customers</b>						
Number of Customers	11,604	1,414	32,078	8,471	35,351	60,386
Billed kWh	114,709,285	9,693,709	255,389,580	81,425,107	282,501,947	538,816,471
Distribution Revenue	\$ 7,423,353	\$ 783,369	\$ 10,864,154	\$ 3,223,976	\$ 8,324,144	\$ 19,064,990
Billed kWh per Customer	9,885	6,856	7,962	9,612	7,991	8,923
Distribution Revenue per Customer	\$ 640	\$ 554	\$ 339	\$ 381	\$ 235	\$ 316
<b>General Service &lt;50kW Customers</b>						
Number of Customers	-	233	3,493	1,268	2,762	5,298
Billed kWh	-	5,184,541	103,284,258	37,126,734	99,838,335	174,628,885
Distribution Revenue	\$ -	\$ 283,175	\$ 2,895,974	\$ 1,107,665	\$ 1,389,970	\$ 4,469,742
Billed kWh per Customer	-	22,251	29,569	29,280	36,147	32,961
Distribution Revenue per Customer	-	\$ 1,215	\$ 829	\$ 874	\$ 503	\$ 844
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	51	18	408	119	430	1,020
Number of Large Users	-	-	3	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	83,700,857	6,981,381	516,404,709	164,797,069	534,621,114	897,449,336
Distribution Revenue	\$ 841,613	\$ 174,643	\$ 4,688,342	\$ 1,403,892	\$ 4,826,642	\$ 7,129,496
Billed kWh per Customer	1,641,193	387,855	1,256,459	1,384,849	1,243,305	879,852
Distribution Revenue per Customer	\$ 16,502	\$ 9,702	\$ 11,407	\$ 11,797	\$ 11,225	\$ 6,990
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	-	261	45	472	23
Billed kWh	-	-	2,183,026	442,068	1,552,345	3,068,232
Distribution Revenue	\$ -	\$ -	\$ 118,970	\$ 17,511	\$ 71,675	\$ 124,655
Billed kWh per Connection	-	-	8,364	9,824	3,289	133,401
Distribution Revenue per Connection	\$ -	\$ -	\$ 456	\$ 389	\$ 152	\$ 5,420

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
<b>Residential Customers</b>						
Number of Customers	46,744	25,840	5,939	1,076	14,424	1,790
Billed kWh	384,916,688	206,257,082	46,509,674	14,615,491	118,599,730	19,662,666
Distribution Revenue	\$ 13,689,326	\$ 9,889,917	\$ 1,967,229	\$ 478,658	\$ 4,050,927	\$ 610,867
Billed kWh per Customer	8,235	7,982	7,831	13,583	8,222	10,985
Distribution Revenue per Customer	\$ 293	\$ 383	\$ 331	\$ 445	\$ 281	\$ 341
<b>General Service &lt;50kW Customers</b>						
Number of Customers	4,702	2,519	714	157	1,712	161
Billed kWh	156,590,626	68,674,577	20,402,986	5,220,157	47,583,829	4,699,450
Distribution Revenue	\$ 3,376,347	\$ 2,337,779	\$ 611,622	\$ 151,786	\$ 1,092,846	\$ 162,830
Billed kWh per Customer	33,303	27,263	28,576	33,249	27,794	29,189
Distribution Revenue per Customer	\$ 718	\$ 928	\$ 857	\$ 967	\$ 638	\$ 1,011
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	763	225	57	14	124	11
Number of Large Users	3	-	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	865,848,027	223,619,908	79,272,494	7,033,427	119,990,933	4,289,465
Distribution Revenue	\$ 8,667,790	\$ 4,538,282	\$ 605,943	\$ 97,879	\$ 854,444	\$ 95,511
Billed kWh per Customer	1,130,350	993,866	1,390,746	502,388	967,669	389,951
Distribution Revenue per Customer	\$ 11,316	\$ 20,170	\$ 10,631	\$ 6,991	\$ 6,891	\$ 8,683
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	484	40	13	5	31	19
Billed kWh	1,988,577	1,532,802	548,407	5,052	421,335	77,238
Distribution Revenue	\$ 70,567	\$ 117,822	\$ 9,851	\$ 1,508	\$ 7,068	\$ 9,698
Billed kWh per Connection	4,109	38,320	42,185	1,010	13,591	4,065
Distribution Revenue per Connection	\$ 146	\$ 2,946	\$ 758	\$ 302	\$ 228	\$ 510

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
<b>Residential Customers</b>						
Number of Customers	10,114	177,872	36,016	77,628	16,185	2,866
Billed kWh	88,791,402	1,513,631,515	281,071,800	614,676,622	138,975,942	32,605,812
Distribution Revenue	\$ 2,168,322	\$ 47,490,104	\$ 10,712,879	\$ 23,260,221	\$ 5,496,828	\$ 1,166,483
Billed kWh per Customer	8,779	8,510	7,804	7,918	8,587	11,377
Distribution Revenue per Customer	\$ 214	\$ 267	\$ 297	\$ 300	\$ 340	\$ 407
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,206	17,614	3,872	7,186	1,753	406
Billed kWh	29,082,196	645,357,536	107,017,065	216,632,783	47,769,542	11,192,454
Distribution Revenue	\$ 389,551	\$ 15,878,294	\$ 2,997,908	\$ 5,857,705	\$ 1,080,052	\$ 420,112
Billed kWh per Customer	24,115	36,639	27,639	30,147	27,250	27,568
Distribution Revenue per Customer	\$ 323	\$ 901	\$ 774	\$ 815	\$ 616	\$ 1,035
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	163	4,377	496	1,195	180	29
Number of Large Users	-	8	1	9	1	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	106,301,994	5,230,266,622	537,501,504	1,344,541,384	282,589,712	16,850,053
Distribution Revenue	\$ 704,772	\$ 52,563,241	\$ 4,669,762	\$ 15,080,790	\$ 2,137,483	\$ 238,049
Billed kWh per Customer	652,159	1,192,763	1,081,492	1,116,729	1,561,269	581,036
Distribution Revenue per Customer	\$ 4,324	\$ 11,987	\$ 9,396	\$ 12,526	\$ 11,809	\$ 8,209
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	2,971	251	1,097	122	21
Billed kWh	-	10,388,390	1,238,249	3,363,734	538,153	132,130
Distribution Revenue	\$ -	\$ 458,529	\$ 34,792	\$ 97,942	\$ 57,341	\$ 4,350
Billed kWh per Connection	-	3,497	4,933	3,066	4,411	6,292
Distribution Revenue per Connection	\$ -	\$ 154	\$ 139	\$ 89	\$ 470	\$ 207

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
<b>Residential Customers</b>						
Number of Customers	26,303	17,939	3,242	42,602	9,783	47,832
Billed kWh	251,655,122	141,618,047	39,523,060	402,516,417	92,148,646	370,660,140
Distribution Revenue	\$ 7,876,390	\$ 6,286,761	\$ 840,707	\$ 16,117,349	\$ 2,953,287	\$ 14,342,642
Billed kWh per Customer	9,568	7,894	12,191	9,448	9,419	7,749
Distribution Revenue per Customer	\$ 299	\$ 350	\$ 259	\$ 378	\$ 302	\$ 300
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,891	2,024	408	3,950	701	3,912
Billed kWh	65,519,025	64,506,324	14,530,795	144,051,447	18,439,214	142,654,551
Distribution Revenue	\$ 1,591,911	\$ 1,831,558	\$ 243,403	\$ 4,306,026	\$ 527,368	\$ 2,738,358
Billed kWh per Customer	34,648	31,871	35,615	36,469	26,304	36,466
Distribution Revenue per Customer	\$ 842	\$ 905	\$ 597	\$ 1,090	\$ 752	\$ 700
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	206	223	47	522	111	574
Number of Large Users	-	1	-	-	-	5
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	197,780,507	380,291,147	23,920,596	367,477,861	60,751,799	1,177,845,421
Distribution Revenue	\$ 1,415,445	\$ 2,617,801	\$ 342,484	\$ 4,624,353	\$ 481,876	\$ 8,836,726
Billed kWh per Customer	960,100	1,697,728	508,949	703,981	547,314	2,034,275
Distribution Revenue per Customer	\$ 6,871	\$ 11,687	\$ 7,287	\$ 8,859	\$ 4,341	\$ 15,262
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	142	229	6	341	73	548
Billed kWh	1,581,327	664,332	70,601	1,425,344	375,824	1,914,008
Distribution Revenue	\$ 59,767	\$ 45,146	\$ 2,528	\$ 45,751	\$ 20,641	\$ 9,762
Billed kWh per Connection	11,136	2,901	11,767	4,180	5,148	3,493
Distribution Revenue per Connection	\$ 421	\$ 197	\$ 421	\$ 134	\$ 283	\$ 18

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
<b>Residential Customers</b>						
Number of Customers	18,717	19,511	2,336	218,262	1,069	4,834
Billed kWh	169,969,351	207,413,684	24,899,139	1,623,315,563	14,237,667	52,109,144
Distribution Revenue	\$ 9,924,192	\$ 5,603,199	\$ 627,447	\$ 64,491,610	\$ 354,491	\$ 868,349
Billed kWh per Customer	9,081	10,631	10,659	7,437	13,319	10,780
Distribution Revenue per Customer	\$ 530	\$ 287	\$ 269	\$ 295	\$ 332	\$ 180
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,342	1,768	405	18,380	140	590
Billed kWh	54,795,842	56,899,723	11,273,887	602,378,509	4,322,741	18,952,242
Distribution Revenue	\$ 2,234,702	\$ 993,032	\$ 164,158	\$ 13,521,627	\$ 90,026	\$ 237,915
Billed kWh per Customer	23,397	32,183	27,837	32,774	30,877	32,122
Distribution Revenue per Customer	\$ 954	\$ 562	\$ 405	\$ 736	\$ 643	\$ 403
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	158	220	46	2,124	11	93
Number of Large Users	-	-	-	11	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	120,153,845	226,710,815	44,623,010	2,440,795,220	4,602,068	77,368,540
Distribution Revenue	\$ 1,766,889	\$ 2,152,295	\$ 232,696	\$ 20,267,829	\$ 39,162	\$ 352,238
Billed kWh per Customer	760,467	1,030,504	970,065	1,143,230	418,370	831,920
Distribution Revenue per Customer	\$ 11,183	\$ 9,783	\$ 5,059	\$ 9,493	\$ 3,560	\$ 3,788
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	69	146	-	3,052	4	5
Billed kWh	364,467	900,276	-	11,734,741	18,611	242,993
Distribution Revenue	\$ 16,593	\$ 14,205	\$ -	\$ 503,813	\$ 1,421	\$ 996
Billed kWh per Connection	5,282	6,166	-	3,845	4,653	48,599
Distribution Revenue per Connection	\$ 240	\$ 97	\$ -	\$ 165	\$ 355	\$ 199

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innisfil Hydro Distribution Systems Limited	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
<b>Residential Customers</b>						
Number of Customers	135,612	1,106,925	287,191	14,315	4,754	23,622
Billed kWh	1,205,442,527	12,384,150,704	2,256,501,094	149,683,526	38,270,926	189,838,641
Distribution Revenue	\$ 38,037,495	\$ 830,158,960	\$ 83,033,529	\$ 6,000,110	\$ 1,664,497	\$ 7,796,220
Billed kWh per Customer	8,889	11,188	7,857	10,456	8,050	8,037
Distribution Revenue per Customer	\$ 280	\$ 750	\$ 289	\$ 419	\$ 350	\$ 330
<b>General Service &lt;50kW Customers</b>						
Number of Customers	8,735	104,750	23,972	960	748	3,099
Billed kWh	322,744,540	2,705,658,268	720,479,340	31,141,868	24,291,759	86,582,360
Distribution Revenue	\$ 7,790,642	\$ 152,847,548	\$ 19,140,367	\$ 622,756	\$ 485,351	\$ 2,215,683
Billed kWh per Customer	36,948	25,830	30,055	32,439	32,476	27,939
Distribution Revenue per Customer	\$ 892	\$ 1,459	\$ 798	\$ 649	\$ 649	\$ 715
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	1,630	7,893	3,548	66	65	374
Number of Large Users	6	-	11	-	-	3
Number of Sub Transmission Customers	-	533	-	-	-	-
Billed kWh	2,280,018,838	7,132,036,944	4,477,196,108	50,837,709	41,172,275	426,737,646
Distribution Revenue	\$ 18,498,011	\$ 158,966,588	\$ 48,785,589	\$ 555,695	\$ 576,794	\$ 3,057,078
Billed kWh per Customer	1,393,655	846,432	1,257,993	770,268	633,420	1,131,930
Distribution Revenue per Customer	\$ 11,307	\$ 18,866	\$ 13,708	\$ 8,420	\$ 8,874	\$ 8,109
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	1,487	5,517	3,402	75	33	149
Billed kWh	5,696,274	43,417,113	17,054,550	474,042	182,682	866,225
Distribution Revenue	\$ 119,751	\$ 3,104,310	\$ 492,094	\$ 25,775	\$ 6,642	\$ 36,103
Billed kWh per Connection	3,831	7,870	5,013	6,321	5,536	5,814
Distribution Revenue per Connection	\$ 81	\$ 563	\$ 145	\$ 344	\$ 201	\$ 242

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
<b>Residential Customers</b>						
Number of Customers	81,351	8,654	8,073	137,191	6,152	31,309
Billed kWh	642,374,666	73,377,809	80,672,813	1,091,107,756	48,564,667	287,291,134
Distribution Revenue	\$ 21,633,549	\$ 2,188,451	\$ 3,094,448	\$ 39,712,129	\$ 1,987,984	\$ 9,471,141
Billed kWh per Customer	7,896	8,479	9,993	7,953	7,894	9,176
Distribution Revenue per Customer	\$ 266	\$ 253	\$ 383	\$ 289	\$ 323	\$ 303
<b>General Service &lt;50kW Customers</b>						
Number of Customers	7,713	1,054	1,591	12,084	751	2,477
Billed kWh	241,725,607	32,930,461	43,160,628	400,291,647	24,014,883	87,021,883
Distribution Revenue	\$ 6,420,375	\$ 591,623	\$ 1,192,807	\$ 8,856,689	\$ 576,544	\$ 1,951,409
Billed kWh per Customer	31,340	31,243	27,128	33,126	31,977	35,132
Distribution Revenue per Customer	\$ 832	\$ 561	\$ 750	\$ 733	\$ 768	\$ 788
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	951	138	101	1,639	110	284
Number of Large Users	3	-	-	3	-	3
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	908,932,574	139,140,249	84,114,225	1,690,282,168	120,044,058	431,763,689
Distribution Revenue	\$ 11,241,860	\$ 1,195,394	\$ 848,310	\$ 13,828,520	\$ 854,283	\$ 2,799,154
Billed kWh per Customer	952,760	1,008,263	832,814	1,029,404	1,091,310	1,504,403
Distribution Revenue per Customer	\$ 11,784	\$ 8,662	\$ 8,399	\$ 8,422	\$ 7,766	\$ 9,753
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	837	92	38	1,508	12	192
Billed kWh	3,704,154	618,375	124,260	5,630,160	396,700	1,336,647
Distribution Revenue	\$ 163,339	\$ 35,765	\$ 7,338	\$ 115,600	\$ 7,951	\$ 38,914
Billed kWh per Connection	4,426	6,721	3,270	3,734	33,058	6,962
Distribution Revenue per Connection	\$ 195	\$ 389	\$ 193	\$ 77	\$ 663	\$ 203

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
<b>Residential Customers</b>						
Number of Customers	31,110	46,101	7,303	17,175	21,064	5,249
Billed kWh	276,773,219	412,298,278	67,121,534	142,136,070	207,806,639	42,878,051
Distribution Revenue	\$ 9,438,857	\$ 15,302,543	\$ 2,361,486	\$ 7,520,795	\$ 6,396,750	\$ 1,834,434
Billed kWh per Customer	8,897	8,943	9,191	8,276	9,865	8,169
Distribution Revenue per Customer	\$ 303	\$ 332	\$ 323	\$ 438	\$ 304	\$ 349
<b>General Service &lt;50kW Customers</b>						
Number of Customers	3,136	4,265	1,200	1,998	2,654	748
Billed kWh	92,616,326	124,179,905	34,819,170	58,515,408	85,119,330	20,071,066
Distribution Revenue	\$ 2,853,919	\$ 3,596,554	\$ 1,149,210	\$ 2,283,585	\$ 2,163,326	\$ 510,339
Billed kWh per Customer	29,533	29,116	29,016	29,287	32,072	26,833
Distribution Revenue per Customer	\$ 910	\$ 843	\$ 958	\$ 1,143	\$ 815	\$ 682
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	380	847	136	164	255	68
Number of Large Users	-	-	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	284,044,357	655,968,805	78,580,995	118,192,600	252,389,490	61,056,431
Distribution Revenue	\$ 3,580,201	\$ 9,004,870	\$ 947,250	\$ 1,806,514	\$ 2,114,796	\$ 317,247
Billed kWh per Customer	747,485	774,461	577,801	720,687	989,763	897,889
Distribution Revenue per Customer	\$ 9,422	\$ 10,631	\$ 6,965	\$ 11,015	\$ 8,293	\$ 4,665
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	60	428	21	76	14	23
Billed kWh	350,574	2,247,877	236,038	469,513	89,084	163,919
Distribution Revenue	\$ 28,345	\$ 133,167	\$ 17,526	\$ 18,259	\$ 40,852	\$ 5,966
Billed kWh per Connection	5,843	5,252	11,240	6,178	6,363	7,127
Distribution Revenue per Connection	\$ 472	\$ 311	\$ 835	\$ 240	\$ 2,918	\$ 259

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Parry Sound Power Corporation
<b>Residential Customers</b>						
Number of Customers	58,832	10,261	11,702	49,662	9,258	2,884
Billed kWh	572,236,945	86,211,195	106,997,102	477,916,296	80,138,213	32,271,894
Distribution Revenue	\$ 19,811,525	\$ 3,573,382	\$ 4,127,145	\$ 10,532,840	\$ 2,407,839	\$ 1,637,622
Billed kWh per Customer	9,727	8,402	9,143	9,623	8,656	11,190
Distribution Revenue per Customer	\$ 337	\$ 348	\$ 353	\$ 212	\$ 260	\$ 568
<b>General Service &lt;50kW Customers</b>						
Number of Customers	5,032	1,120	1,349	3,802	1,320	509
Billed kWh	172,953,883	37,418,771	45,899,615	132,993,117	31,708,039	14,523,071
Distribution Revenue	\$ 5,191,072	\$ 959,538	\$ 1,529,338	\$ 2,554,048	\$ 695,499	\$ 568,254
Billed kWh per Customer	34,371	33,410	34,025	34,980	24,021	28,533
Distribution Revenue per Customer	\$ 1,032	\$ 857	\$ 1,134	\$ 672	\$ 527	\$ 1,116
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	929	127	168	504	146	70
Number of Large Users	-	-	-	1	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	782,141,054	117,152,664	144,672,158	460,675,952	73,596,923	35,036,437
Distribution Revenue	\$ 9,174,874	\$ 845,156	\$ 1,858,316	\$ 4,209,010	\$ 796,514	\$ 495,137
Billed kWh per Customer	841,917	922,462	861,144	912,230	504,089	500,521
Distribution Revenue per Customer	\$ 9,876	\$ 6,655	\$ 11,061	\$ 8,335	\$ 5,456	\$ 7,073
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	679	104	153	270	76	17
Billed kWh	52,920	387,032	795,024	2,768,941	453,471	57,472
Distribution Revenue	\$ 141,371	\$ 12,702	\$ 25,379	\$ 11,579	\$ 2,530	\$ 13,962
Billed kWh per Connection	78	3,721	5,196	10,255	5,967	3,381
Distribution Revenue per Connection	\$ 208	\$ 122	\$ 166	\$ 43	\$ 33	\$ 821

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Peterborough Distribution Incorporated	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.
<b>Residential Customers</b>						
Number of Customers	31,905	310,600	29,516	3,730	5,035	2,326
Billed kWh	287,135,105	2,691,200,335	324,185,392	30,486,731	42,764,838	36,433,318
Distribution Revenue	\$ 8,555,707	\$ 82,215,424	\$ 9,404,506	\$ 1,045,589	\$ 1,438,484	\$ 1,163,086
Billed kWh per Customer	9,000	8,665	10,983	8,173	8,494	15,664
Distribution Revenue per Customer	\$ 268	\$ 265	\$ 319	\$ 280	\$ 286	\$ 500
<b>General Service &lt;50kW Customers</b>						
Number of Customers	3,573	31,149	3,483	436	759	390
Billed kWh	117,056,288	1,023,964,950	95,827,695	11,531,242	20,094,189	12,905,373
Distribution Revenue	\$ 2,683,101	\$ 23,300,699	\$ 2,872,532	\$ 308,682	\$ 495,170	\$ 325,333
Billed kWh per Customer	32,761	32,873	27,513	26,448	26,475	33,091
Distribution Revenue per Customer	\$ 751	\$ 748	\$ 825	\$ 708	\$ 652	\$ 834
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	365	4,867	368	59	65	51
Number of Large Users	2	2	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	387,386,924	4,647,602,182	259,048,750	44,119,354	42,246,503	33,328,969
Distribution Revenue	\$ 2,966,072	\$ 45,713,194	\$ 3,852,622	\$ 374,977	\$ 449,162	\$ 339,849
Billed kWh per Customer	1,055,550	954,529	703,937	747,786	649,946	653,509
Distribution Revenue per Customer	\$ 8,082	\$ 9,389	\$ 10,469	\$ 6,356	\$ 6,910	\$ 6,664
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	415	2,864	21	33	61	1
Billed kWh	1,760,029	13,143,808	1,447,923	155,619	531,898	2,154
Distribution Revenue	\$ 172,013	\$ 439,797	\$ 27,667	\$ 17,658	\$ 11,306	\$ 276
Billed kWh per Connection	4,241	4,589	68,949	4,716	8,720	2,154
Distribution Revenue per Connection	\$ 414	\$ 154	\$ 1,317	\$ 535	\$ 185	\$ 276

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	St. Thomas Energy Inc.	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.
<b>Residential Customers</b>						
Number of Customers	14,061	45,113	6,117	652,198	106,381	11,999
Billed kWh	117,307,459	338,841,443	49,712,193	5,072,507,820	965,281,735	89,679,729
Distribution Revenue	\$ 4,366,523	\$ 10,115,531	\$ 2,274,982	\$ 269,445,223	\$ 31,247,810	\$ 2,560,673
Billed kWh per Customer	8,343	7,511	8,127	7,778	9,074	7,474
Distribution Revenue per Customer	\$ 311	\$ 224	\$ 372	\$ 413	\$ 294	\$ 213
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,654	4,558	649	69,912	8,829	781
Billed kWh	38,546,793	136,308,887	22,057,503	2,165,701,302	303,525,953	18,699,809
Distribution Revenue	\$ 1,119,678	\$ 3,230,984	\$ 660,284	\$ 72,698,489	\$ 6,757,792	\$ 335,626
Billed kWh per Customer	23,305	29,905	33,987	30,978	34,378	23,943
Distribution Revenue per Customer	\$ 677	\$ 709	\$ 1,017	\$ 1,040	\$ 765	\$ 430
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	131	519	92	12,415	1,073	36
Number of Large Users	-	-	-	51	2	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	118,685,303	470,971,819	117,321,022	17,034,196,807	1,246,782,610	16,468,269
Distribution Revenue	\$ 1,113,287	\$ 4,238,855	\$ 777,891	\$ 214,893,975	\$ 9,698,262	\$ 237,426
Billed kWh per Customer	905,995	907,460	1,275,229	1,366,452	1,159,798	457,452
Distribution Revenue per Customer	\$ 8,498	\$ 8,167	\$ 8,455	\$ 17,238	\$ 9,022	\$ 6,595
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	468	67	11,710	915	42
Billed kWh	-	1,990,558	388,747	40,092,939	5,560,249	309,857
Distribution Revenue	\$ -	\$ 55,953	\$ 14,898	\$ 2,571,509	\$ 195,822	\$ 3,958
Billed kWh per Connection	-	4,253	5,802	3,424	6,077	7,378
Distribution Revenue per Connection	\$ -	\$ 120	\$ 222	\$ 220	\$ 214	\$ 94

<b>Statistics by Customer Class</b> <b>For the year ended</b> <b>December 31, 2013</b>	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
<b>Residential Customers</b>						
Number of Customers	47,974	20,441	3,178	3,240	19,958	38,730
Billed kWh	409,442,945	158,724,607	25,357,835	25,514,628	194,595,056	360,899,717
Distribution Revenue	\$ 17,211,065	\$ 6,035,509	\$ 1,186,574	\$ 1,413,412	\$ 6,399,190	\$ 15,833,550
Billed kWh per Customer	8,535	7,765	7,979	7,875	9,750	9,318
Distribution Revenue per Customer	\$ 359	\$ 295	\$ 373	\$ 436	\$ 321	\$ 409
<b>General Service &lt;50kW Customers</b>						
Number of Customers	5,519	1,718	472	471	2,511	2,094
Billed kWh	194,737,949	52,726,257	12,012,886	14,156,813	65,659,946	85,347,922
Distribution Revenue	\$ 5,411,555	\$ 1,001,165	\$ 518,849	\$ 427,458	\$ 1,520,807	\$ 2,553,550
Billed kWh per Customer	35,285	30,690	25,451	30,057	26,149	40,758
Distribution Revenue per Customer	\$ 981	\$ 583	\$ 1,099	\$ 908	\$ 606	\$ 1,219
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	671	170	45	50	256	376
Number of Large Users	1	1	-	1	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Billed kWh	795,939,806	177,778,147	65,668,246	107,505,720	171,169,776	407,955,497
Distribution Revenue	\$ 9,306,239	\$ 1,409,700	\$ 627,813	\$ 709,214	\$ 1,929,841	\$ 4,149,771
Billed kWh per Customer	1,184,434	1,039,638	1,459,294	2,107,955	668,632	1,084,988
Distribution Revenue per Customer	\$ 13,849	\$ 8,244	\$ 13,951	\$ 13,906	\$ 7,538	\$ 11,037
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	509	259	2	4	57	385
Billed kWh	2,352,595	989,250	5,733	84,824	293,679	1,750,137
Distribution Revenue	\$ 155,365	\$ 41,460	\$ 317	\$ 6,209	\$ 16,231	\$ 92,970
Billed kWh per Connection	4,622	3,819	2,867	21,206	5,152	4,546
Distribution Revenue per Connection	\$ 305	\$ 160	\$ 159	\$ 1,552	\$ 285	\$ 241

<b>Statistics by Customer Class</b>	
<b>For the year ended</b>	
<b>December 31, 2013</b>	
	Woodstock Hydro Services Inc.
<b>Residential Customers</b>	
Number of Customers	14,113
Billed kWh	111,832,319
Distribution Revenue	\$ 5,179,776
Billed kWh per Customer	7,924
Distribution Revenue per Customer	\$ 367
<b>General Service &lt;50kW Customers</b>	
Number of Customers	1,227
Billed kWh	45,498,622
Distribution Revenue	\$ 1,302,132
Billed kWh per Customer	37,081
Distribution Revenue per Customer	\$ 1,061
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>	
Number of GS >50kW Customers	194
Number of Large Users	-
Number of Sub Transmission Customers	-
Billed kWh	226,696,896
Distribution Revenue	\$ 1,762,846
Billed kWh per Customer	1,168,541
Distribution Revenue per Customer	\$ 9,087
<b>Unmetered Scattered Load Connections</b>	
Number of Connections	131
Billed kWh	576,607
Distribution Revenue	\$ 32,023
Billed kWh per Connection	4,402
Distribution Revenue per Connection	\$ 244



## Glossary of Terms

### FINANCIAL INFORMATION

	<b>Aggregation of Trial Balance (RRR section 2.1.7) accounts</b>
<b>Cash &amp; cash equivalents</b>	1005-1070
<b>Receivables</b>	1100-1170
<b>Inventory</b>	1305-1350
<b>Inter-company receivables</b>	1200 + 1210
<b>Other current assets</b>	1180 + 1190 + 2290 if debit balance + 2296 if debit balance
<b>Property plant &amp; equipment</b>	1605-2075
<b>Accumulated depreciation &amp; amortization</b>	2105-2180
<b>Regulatory assets</b>	1505-1595 + 2405 + 2425 if debit balance
<b>Inter-company investments</b>	1480-1490
<b>Other non-current assets</b>	1405-1475 + 1495 + 2350 if debit balance
<b>Accounts payable &amp; accrued charges</b>	2205-2220 + 2250-2256 + 2294
<b>Other current liabilities</b>	2264 + 2285-2292 if credit balance
<b>Inter-company payables</b>	2240 + 2242
<b>Loans and notes payable, and current portion of long-term debt</b>	2225, 2260, 2262, 2268, 2270, 2272
<b>Long-term debt</b>	2505-2525
<b>Inter-company long-term debt &amp; advances</b>	2530 + 2550
<b>Total debt</b>	2225 + 2242 + 2260 + 2262 + 2270 + 2505-2525 + 2550
<b>Regulatory liabilities</b>	1505-1595 + 2405 + 2425 if credit balance
<b>Other deferred amounts &amp; customer deposits</b>	2305 + 2308-2348 + 2410 + 2415 + 2435 + 2440
<b>Employee future benefits</b>	2265+ 2306 + 2312 + 2313
<b>Deferred taxes</b>	2296 if credit balance + 2350 if credit balance
<b>Shareholders' equity</b>	3005-3090
<b>Power and distribution revenue</b>	4006-4245
<b>Cost of power and related costs</b>	4705-4751
<b>Other income</b>	4305-4420+ 6305
<b>Operating expense</b>	4505-4565 + 4805-4850 + 5005-5096
<b>Maintenance expense</b>	4605-4640 + 4905-4965 + 5105-5195
<b>Administrative expense</b>	5205-5215 + 5305-5695 + 6105 + 6205-6225 + 6310-6415
<b>Depreciation and amortization expense</b>	5705-5740
<b>Financing expense</b>	6005-6045
<b>Current tax</b>	6110
<b>Deferred tax</b>	6115
<b>Other comprehensive income</b>	7005-7030

## Glossary of Terms

### **FINANCIAL RATIOS**

**Liquidity Ratios** measure the availability of cash to pay debt.

**Current Ratio** is a financial ratio that measures whether or not a firm has enough resources to pay its debts over the next 12 months.

**Leverage Ratios** are the financial statement ratios which show the degree to which the business is leveraging itself through its use of borrowed money.

**Debt Ratio** is debt over total assets.

**Debt to Equity Ratio** is debt over total equity.

**Interest Coverage Ratio** is used to determine a firm's ability to pay interest on outstanding debt.

**Profitability Ratios** measure the firm's use of its assets and control of its expenses to generate an acceptable rate of return.

**Return on Equity** measures the actual rate of return on the balance sheet shareholders' equity.

## Glossary of Terms

**Population Served** is the estimated number of people served as customers of the utility.

**Municipal Population** is the Stats Canada population of the municipalities served. May not equal Population Served as other utilities may also serve the same community.

**Seasonal Population** represents cottagers etc.

**Residential Customers** applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation.

**General Service < 50 kW Customers** applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

**General Service 50 to 4,999 kW Customers** applies to a non residential account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 50 kW but less than 5,000 kW.

**Large User Customers** applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW.

**Sub Transmission** applies to an account who has embedded supply to Local Distribution Companies or an account that is directly connected to and supplied by the Distributors assets.

**Unmetered Scattered Load** refers to certain instances where connections can be provided without metering.

**Total kWh Purchased** represents total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid or from a host distributor and from all embedded generation facilities.

**Total kWh Delivered (excluding losses)** represents the total kWhs of electricity delivered to all customers in the distributor's licensed service area and to any embedded distributors.

**Total Distribution Losses (kwh)** is the sum of distribution system line losses, metering error and energy theft.

**Winter Peak (kW)** is the peak load on the distributor system from October to March, including embedded generation.

**Summer Peak (kW)** is the peak load on the distributor system from April to September, including embedded generation.

**Average Peak (kW)** is the average of daily peaks throughout the year, including embedded generation.

**Capital Additions** represent the investment for assets (including high voltage assets) placed in-service.

**High Voltage Capital Additions** represent the investment for high voltage assets placed in-service.

**Capital Expenditures** represent the overall investment for assets and include assets not placed in service (CWIP).

**Billed kWh** (meter read) refers to the yearly billed kWhs without the loss factor.

## Glossary of Terms

### SERVICE QUALITY REQUIREMENTS

**Low Voltage Connections** is the percentage of new low voltage (<750 Volts) connection requests where the connection is made within 5 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**High Voltage Connections** is the percentage of new high voltage (>=750 Volts) connection requests where the connection is made within 10 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**Telephone Accessibility** is the percentage of calls to the utility's general inquiry number that are answered in person within 30 seconds. Must be met 65% of the time.

**Appointments Met** is the percentage of appointments met where customer presence is required. Must be met 90% of the time.

**Written Response to Enquiries** is the percentage of customer inquiries relating to a customer's account and requiring a written response where the response is provided within 10 working days of receipt of the inquiry. Must be met 80% of the time.

**Emergency Urban Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 60 minutes of the call. Urban areas are defined by the respective municipality. Must be met 80% of the time.

**Emergency Rural Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 120 minutes of the call. Rural areas are defined by the respective municipality. Must be met 80% of the time.

**Telephone Call Abandon Rate** is the percentage of qualified calls (abandoned after 30 seconds) to a distributor's customer care telephone number that are abandoned before they are answered. Must be less than 10%.

**Appointment Scheduling** is the percentage of when a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days. Must be met 90% of the time.

**Rescheduling a Missed Appointment** is the percentage of missed appointments that the customer is contacted within 1 business day to reschedule the appointment. Must be met 100% of the time.

**Reconnection Performance Standard** is the percentage of customers disconnected for non-payment who were reconnected within two business days. Must be met 85% of the time.

**New Micro-embedded Generation Facilities Connected** is the percentage of new micro-embedded generation facilities connected to its distribution system within 5 business days. Must be met 90% of the time.

**SAIDI** is the average forced sustained interruption duration per customer served per year (measured in hours). Calculation is "Total Customer Hours of Interruptions" divided by "Total Number of Customers".

**SAIFI** is the average number of forced sustained interruptions experienced per customer served per year (measured in outages). Calculation is the "Total Customer Interruptions" divided by "Total Number of Customers".

**CAIDI** is the average forced sustained interruption duration experienced by interrupted customers per year (measured in hours). Calculation is SAIDI divided by SAIFI.

**Loss of Supply Adjusted Service Reliability Indices** exclude outages caused by a loss of supply. Loss of supply refers to customer interruptions due to problems in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on ownership demarcation.