### **Ontario Energy Board**

2014 Yearbook of Electricity Distributors

Published on July 31, 2015







# Background on Statistical Yearbook of Electricity Distributors

The Ontario Energy Board (OEB) is the regulator of Ontario's natural gas and electricity sectors. In the electricity sector, the OEB sets transmission and distribution rates, and approves the Independent Electricity System Operator's (IESO) budgets and fees. The OEB also sets the rate for the Standard Supply Service for distribution utilities that supply electricity (commodity) directly to consumers.

The OEB provides this Yearbook of Electricity Distributors to publish the financial and operational information collected from electricity distributors. It is compiled from data submitted by the distributors through the Reporting and Record-Keeping Requirements.\* Hydro One Remote Communities and direct connections to the transmission grid are not presented. This Yearbook is also available electronically on the OEB's website.

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<sup>\*</sup>The following distributors have not filed RRR information: Attawapiskat Power Corporation, Fort Albany Power Corporation and Kashechewan Power Corporation.

#### **NOTES**

#### **Financial Statement Disclosures**

- 1. Balance sheet and income statement disclosures reflect the utilities' audited financial statements.
- 2. Accounting and financial statement disclosures have changed during the period from 2010 to present. Year-over-year comparisons and trending may be affected, particularly with property, plant & equipment and accumulated depreciation & amortization for those utilities that adopted Modified International Financial Reporting Standards (MIFRS).
- 3. Debit balances reported in credit fields were reclassified to assets; and credit balances in debit fields were reclassified to liabilities.
- 4. Since 2011, total debt is used to calculate the debt ratio and debt to equity ratio.
- 5. Deferred tax assets and liabilities may have been classified by utilities as regulatory assets or liabilities in their filings with the Board. Wherever possible, this has been classified in the yearbook as other non-current assets or deferred tax liabilities depending on sign.
- 6. Intangible assets and related accumulated amortization have been included in property, plant & equipment and accumulated depreciation and amortization respectively.
- 7. The grouping formerly known as other expense has been included in administrative expense.

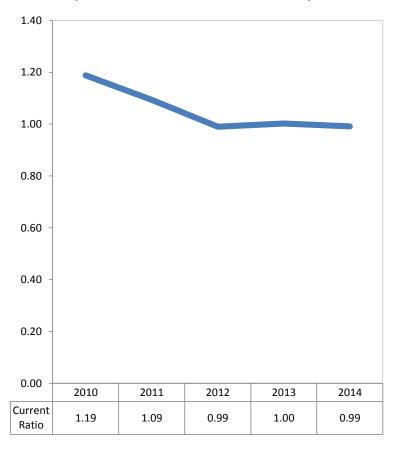
#### **Statistical**

- 8. Loss of Supply Adjusted System Reliability Indicators are published under the Unitized Statistics and Service Quality Requirements tab.
- 9. Total customer figure is the sum of residential, GS<50, GS>50, large user and sub transmission rate classes. Changes in customer counts could be caused by rate reclassifications of customers implemented by some distributors.
- 10. Billing Accuracy measure is published under the Unitized Statistics and Service Quality Requirements tab.
- 11. Outage frequency and outage duration statistics by cause code are provided under the System Reliability tab.

### **Overview of Ontario Electricity Distributors**

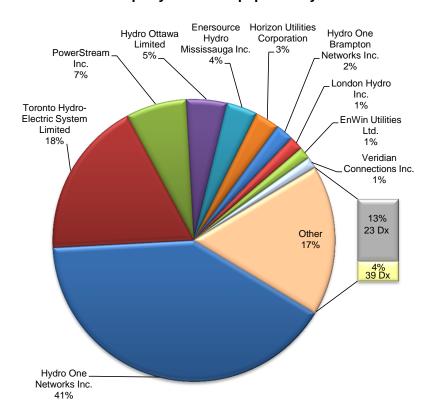
Balance Sheet	As of
	December 31, 2014
Cash & cash equivalents	\$ 322,280,803
Receivables	3,017,720,908
Inventory	93,104,291
Inter-company receivables	21,781,533,347
Other current assets	94,542,335
Current assets	25,309,181,684
Property plant & equipment	26,032,848,330
Accumulated depreciation & amortization	(9,913,167,475)
	16,119,680,854
Regulatory assets	1,512,119,705
Inter-company investments	48,003,467
Other non-current assets	740,012,128
Total Assets	\$ 43,728,997,838
Accounts payable & accrued charges	2,226,500,862
Other current liabilities	199,358,152
Inter-company payables	22,568,773,623
Loans, notes payable, current portion long term debt	533,686,796
Current liabilities	25,528,319,432
Long-term debt	4,713,640,448
Inter-company long-term debt & advances	3,353,375,958
Regulatory liabilities	689,825,771
Other deferred amounts & customer deposits	585,957,634
Employee future benefits	1,394,223,174
Deferred taxes	419,531,000
Total Liabilities	36,684,873,417
Shareholders' Equity	7,044,124,422
Total Liabilities & Equity	\$ 43,728,997,838

# Current Ratio (Current Assets / Current Liabilites)



See notes 1, 2, 3, 4, 6

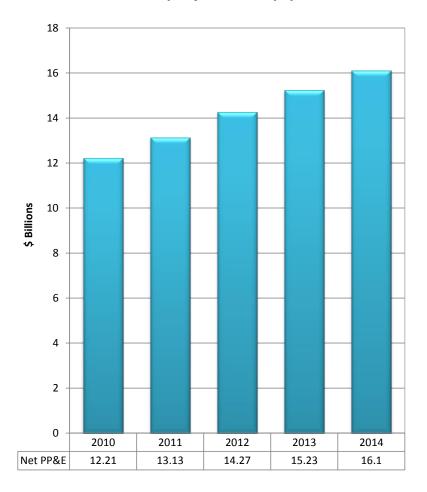
### **Net Property Plant & Equipment by Distributor**



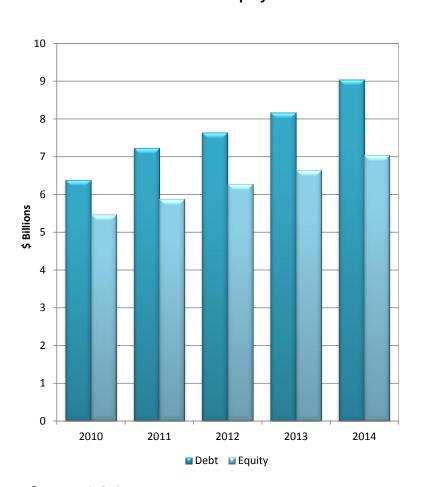
Note: 10 distributors have net property, plant & equipment (PP&E) greater than \$200 million. The Other category consists of distributors that have PP&E values:

■ Between \$50 million to \$200 million ■ Less than \$50 million

### **Net Property Plant & Equipment**

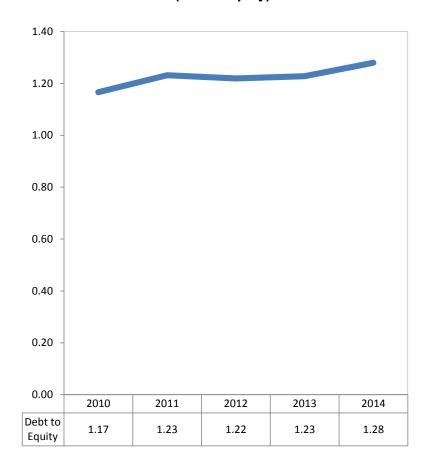


**Debt & Equity** 



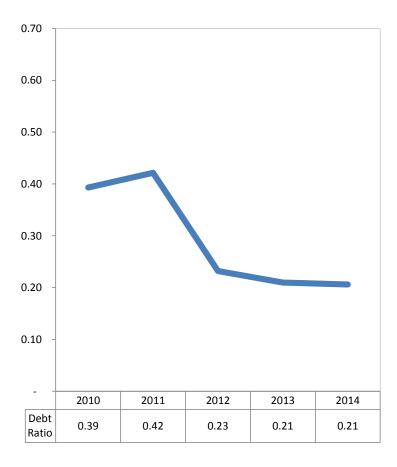
See notes 1, 2, 4

Debt to Equity Ratio (Debt / Equity)



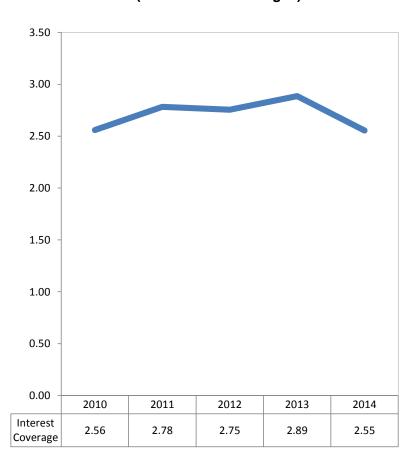
See notes 1, 2, 4

Debt Ratio (Debt / Total Assets)



See notes 1, 2, 4

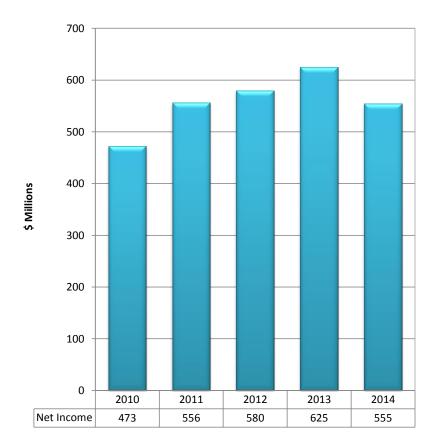
Interest Coverage (EBIT / Interest Charges)



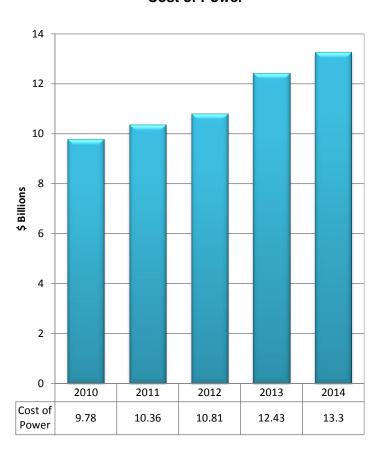
### **Overview of Ontario Electricity Distributors**

Income Statement	Year ended December 31, 2014
Revenue	
Power & Distribution Revenue	\$ 16,690,373,535
Cost of Power & Related Costs Revenues from Service - Distribution	13,267,437,302 3,422,936,233
Other Income	43,671,248
Expenses	
Operating	363,455,940
Maintenance	433,298,182
Administration	895,953,654
Depreciation and Amortization	796,555,442
Financing	382,605,921
	2,871,869,141
Net Income Before Taxes	594,738,340
PILS and Income Taxes	
Current	31,003,243
Deferred	8,960,694
	39,963,937
Net Income	\$ 554,774,403
Other Comprehensive Income	(10,946,690)
Comprehensive Income	\$ 543,827,712

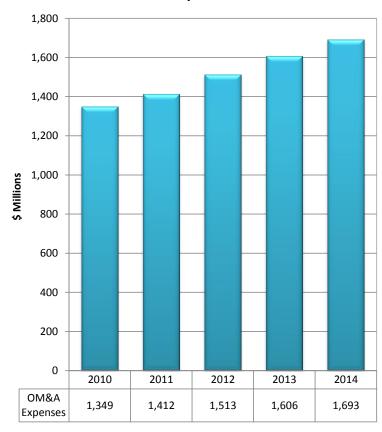
### **Net Income**



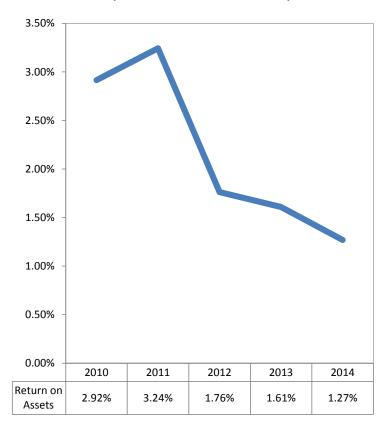
### **Cost of Power**



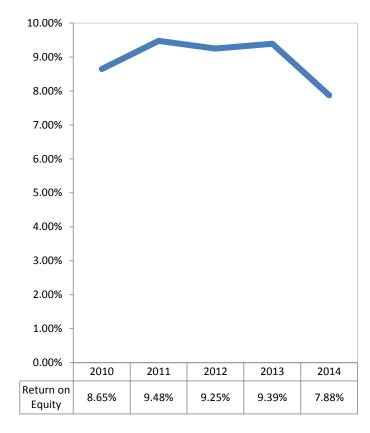
## Operating, Maintenance & Administrative Expenses



# Financial Statement Return on Assets (Net Income / Total Assets)



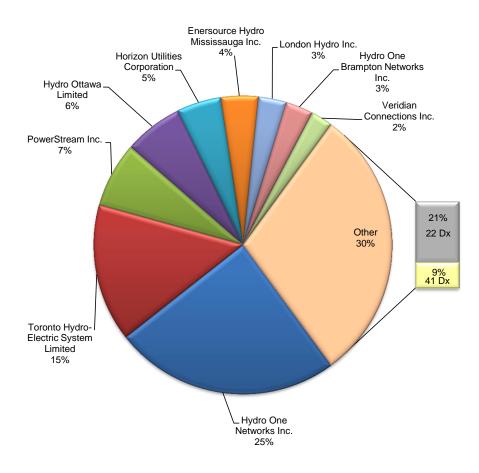
# Financial Statement Return on Equity (Net Income / Shareholder's Equity)



### **Overview of Ontario Electricity Distributors**

GENERAL STATISTICS	D	Year ended ecember 31, 2014
Total Customers	D.	4,988,859
Residential Customers		4,502,650
General Service <50kW Customers		430,842
General Service (50-4999kW) Customers Large User (>5000kW) Customers Sub Transmission Total Service Area (sq km) % Rural % Urban		54,688 117 562 <b>681,518</b> 99% 1%
Total km of Line		198,148
Overhead km of line Underground km of line		152,699 45,449
Total kWh Purchased		25,035,416,655
Total kWh Delivered (excluding losses)	1	19,847,286,046
Total kWh Delivered on Long-Term Load Transfer Total Distribution Losses (kWh)		121,300,413 5,066,830,196
Gross Capital Additions for the Year (\$) High Voltage Capital Additions for the Year (\$)	<b>\$</b> \$	<b>1,923,430,285</b> 639,698,843
	•	
High Voltage Capital Additions for the Year (\$)	•	
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS	•	639,698,843
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line  Average Power & Distribution Revenue less Cost	\$	639,698,843
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line  Average Power & Distribution Revenue less Cost of Power & Related Costs	\$	7.32 25.18
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line Average Power & Distribution Revenue less Cost of Power & Related Costs  Per Customer	\$	7.32 25.18 686.12
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line Average Power & Distribution Revenue less Cost of Power & Related Costs  Per Customer Per Total kWh Purchased  Annual Average Cost of Power & Related Costs  Per Customer	\$ \$ \$	639,698,843 7.32 25.18 686.12 0.027 2,659
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line Average Power & Distribution Revenue less Cost of Power & Related Costs  Per Customer Per Total kWh Purchased  Annual Average Cost of Power & Related Costs  Per Customer Per total kWh Purchased	\$ \$ \$	639,698,843 7.32 25.18 686.12 0.027 2,659 0.106
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line Average Power & Distribution Revenue less Cost of Power & Related Costs  Per Customer Per Total kWh Purchased  Annual Average Cost of Power & Related Costs  Per Customer Per total kWh Purchased  Average monthly total kWh consumed per customer	\$\$ \$\$	639,698,843 7.32 25.18 686.12 0.027 2,659 0.106 2,089
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS # of Customers per sq km of Service Area # of Customers per km of Line Average Power & Distribution Revenue less Cost of Power & Related Costs Per Customer Per Total kWh Purchased Annual Average Cost of Power & Related Costs Per Customer Per total kWh Purchased Average monthly total kWh consumed per customer OM&A per customer	\$ \$\$ \$\$ \$	639,698,843 7.32 25.18 686.12 0.027 2,659 0.106 2,089 339
High Voltage Capital Additions for the Year (\$)  UNITIZED STATISTICS  # of Customers per sq km of Service Area  # of Customers per km of Line Average Power & Distribution Revenue less Cost of Power & Related Costs  Per Customer Per Total kWh Purchased  Annual Average Cost of Power & Related Costs  Per Customer Per total kWh Purchased  Average monthly total kWh consumed per customer	\$\$ \$\$	639,698,843 7.32 25.18 686.12 0.027 2,659 0.106 2,089

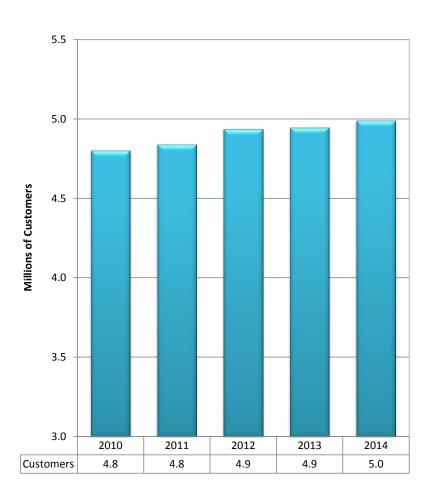
### **Percentage of Distribution Customers**



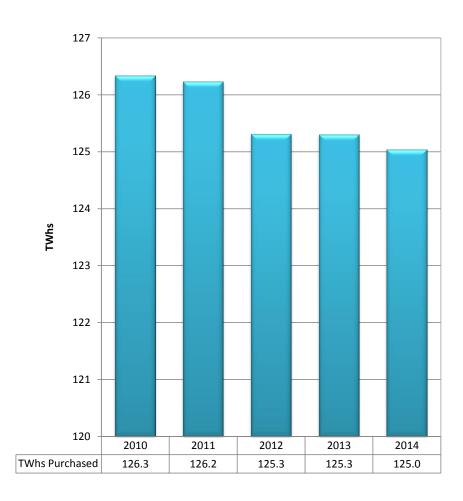
Note: 9 distributors have greater than 100,000 customers. The Other category consists of distributors:

■Between 25,000 to 100,000 customers ■Less than 25, 000 customers

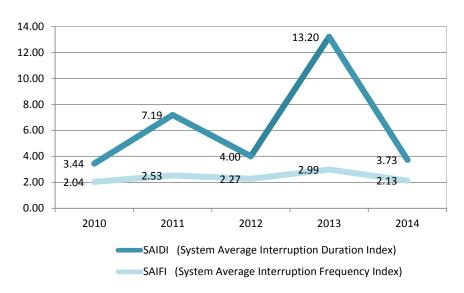
### **Total Number of Customers**



### **Total TWhs Purchased from IESO**



### **Industry System Reliability Indicators**

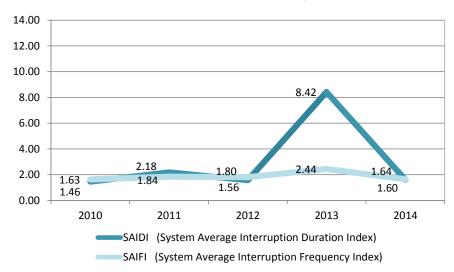


#### Industry

	<i></i>				
	2010	2011	2012	2013	2014
SAIDI	3.44	7.19	4.00	13.20	3.73
SAIFI	2.04	2.53	2.27	2.99	2.13

December in 2013 was an unusual month when the province of Ontario experienced a major ice storm. Excluding the outage statistics for the month of December 2013, the SAIDI and SAIFI for the industry would be 7.33 and 2.34 respectively.

### **Industry System Reliability Indicators Excluding Hydro One Networks**



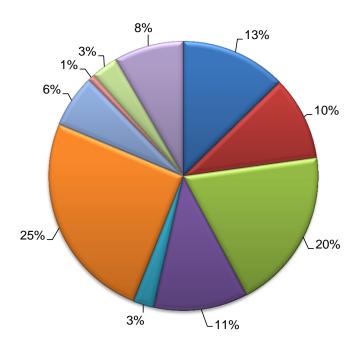
#### **Industry Excluding Hydro One Networks**

maaoti	Excluding riyare one networks								
	2010	2011	2012	2013	2014				
SAIDI	1.46	2.18	1.56	8.42	1.60				
SAIFI	1.63	1.84	1.80	2.44	1.64				

December in 2013 was an unusual month when the province of Ontario experienced a major ice storm. Excluding the outage statistics for month of December 2013, the SAIDI and SAIFI for the industry excluding Hydro One Networks would be 2.92 and 1.78 respectively.

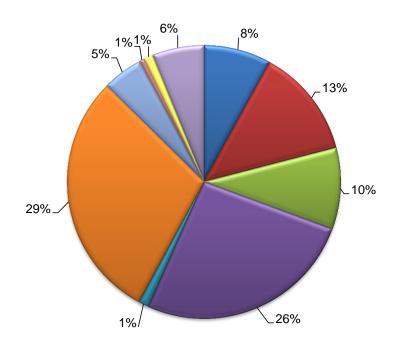
Note: Outage statistics report all outages affecting customers including those arising from within the distributor service area and those arising upstream from the distributor.

### **Outage Frequency by Type of Interruption**



Customer Interruptions						
0 - Unknown/Other	1,366,366					
1 - Scheduled Outage	1,085,205					
2 - Loss of Supply	2,084,059					
3 - Tree Contacts	1,218,800					
4 - Lightning	269,934					
5 - Defective Equipment	2,714,585					
6 - Adverse Weather	684,306					
7 - Adverse Environment	85,151					
8 - Human Element	344,069					
9 - Foreign Interference	897,856					
Total	10,750,331					

### **Outage Duration by Type of Interruption**



Customer-hours of Interruptions						
0 - Unknown/Other	1,506,969					
1 - Scheduled Outage	2,442,178					
2 - Loss of Supply	1,817,023					
3 - Tree Contacts	4,911,045					
4 - Lightning	225,765					
5 - Defective Equipment	5,560,699					
6 - Adverse Weather	901,870					
7 - Adverse Environment	116,036					
8 - Human Element	201,833					
9 - Foreign Interference	1,150,468					
Total	18,833,886					

Balance Sheet As of December 31	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Cash & cash equivalents Receivables Inventory Inter-company receivables	6,733,371 38,519 1,059,067	\$ 321,373 843,083 102,639	\$ 4,047,957 20,850,074 411,266 401,239	\$ 7,580 8,055,180 338,398 -	20,999,549 1,831,926 -	\$ 14,305,361 39,952,545 2,238,799 590,679
Other current assets  Current assets	181,140	43,930	558,117	174,952	944,796	2,353,256
	8,760,902	1,311,025	26,268,653	8,576,110	34,470,289	59,440,640
Property plant & equipment Accumulated depreciation & amortization	153,470,809	5,972,923	98,075,152	37,953,749	101,825,789	250,145,905
	(62,120,317)	(3,320,273)	(46,006,445)	(14,059,348)	(38,560,523)	(143,564,243)
	91,350,492	2,652,650	52,068,707	23,894,400	63,265,266	106,581,662
Regulatory assets Inter-company investments Other non-current assets Total Assets	6,826,234 - 2,906,053 \$ 109,843,680	321,623 - 103,679 \$ 4,388,978	4,521,874 - - - \$ 82,859,234	2,551,538 - - - - \$ 35,022,047	7,196,420 - 1,433,301 \$ 106,365,275	5,923,927 - 5,057,671 \$ 177,003,901
Accounts payable & accrued charges Other current liabilities Inter-company payables Loans and notes payable, and current portion of long term debt Current liabilities	\$ 3,730,533 36,902 - - - 3,767,435	\$ 826,072 28,579 - 117,723 972,375	\$ 14,600,621 512,149 2,458,024 51,643 17,622,437	\$ 4,774,455 469,814 - 889,785 6,134,055	\$ 14,476,493 245,063 714,413 2,508,471 17,944,441	\$ 25,157,724 562,744 - 768,634 26,489,102
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits Deferred taxes Total Liabilities	52,000,000	245,340	24,590,725	8,000,000	18,202,136	14,987,758
	-	402,000	-	-	24,189,168	47,878,608
	4,480,076	176,417	3,755,629	2,042,568	3,901,190	4,506,905
	-	104,852	1,266,058	149,151	727,071	5,757,640
	7,135,700	-	8,905,087	771,617	2,099,345	3,684,433
	-	103,679	-	-	-	-
	67,383,211	2,004,662	56,139,936	17,097,391	67,063,351	103,304,447
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	42,460,469	2,384,315	26,719,298	17,924,657	39,301,924	73,699,453
	\$ 109,843,680	\$ 4,388,978	\$ 82,859,234	\$ 35,022,047	\$ 106,365,275	\$ 177,003,901

Balance Sheet As of December 31	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
Cash & cash equivalents Receivables Inventory Inter-company receivables Other current assets	\$ - 34,509,577 2,127,854 - 385,968	\$ 1,217,196 11,291,486 142,647 - 430,416	\$ 2,056,561 4,513,452 298,515 - 88,008	\$ 346,624 810,532 51,704 587,520	8,557,199 264,373 - 183,014	\$ 1,679,809 794,458 - - -
Current assets Property plant & equipment Accumulated depreciation & amortization	37,023,399 214,280,983 (104,142,494) 110,138,489	13,081,745 138,249,690 (53,958,520) 84,291,170	6,956,535 22,614,143 (10,591,250) 12,022,892	1,796,380 2,700,740 (1,623,263) 1,077,477	10,495,429 33,142,715 (17,164,218) 15,978,497	2,474,267 4,171,365 (1,800,016) 2,371,349
Regulatory assets Inter-company investments Other non-current assets Total Assets	6,695,216 33,579,321 203,719	4,351,819 - 3,810,726 \$ 105,535,459	1,131,293 - 1,174,981	307,348 - - \$ 3,181,206	3,730,019 - 731,689 \$ 30,935,633	230,682 - 36,836
Accounts payable & accrued charges Other current liabilities Inter-company payables Loans and notes payable, and current portion of long term debt Current liabilities	\$ 20,399,893 1,043,795 3,891 27,273,252 48,720,831	\$ 8,110,447 134,129 31,707,871 - 39,952,447	\$ 3,941,161 95,767 - 61,868 4,098,795	\$ 426,326 12,728 440,605 - 879,660	\$ 9,146,488 9,196 - 409,227 9,564,912	\$ 800,861 - - - 800,861
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits Deferred taxes Total Liabilities	35,000,000 6,684,703 8,921,505 10,827,117 2,101,279 - 112,255,435	16,050,000 20,000,000 3,574,317 - 6,651,600 1,502,679 87,731,044	2,463,045 5,046,753 615,734 1,201,457 161,980 - 13,587,764	- 273,706 28,634 - - 1,181,999	10,067,235 - 2,321,587 425,045 335,365 - 22,714,144	102,073 18,643 - - - 921,576
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	75,384,708 \$ 187,640,143	17,804,416	7,697,938	1,999,207	8,221,490	4,191,558

Balance Sheet As of December 31	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
Cash & cash equivalents Receivables Inventory	\$ 3,484,026 5,273,395 297,798	\$ - 129,163,014 3,814,046	\$ 3,714,286 19,662,987 756,533	\$ 5,831,108 47,952,332 3,574,583	\$ 20,805 10,015,766 169,979	\$ 829,887 2,078,865 75,348
Inter-company receivables Other current assets Current assets	234,177 468,148 9,757,544	723,850 7,392,249 141,093,159	375,346 277,302 24,786,455	4,353,788 943,741 62,655,551	238 493,719 10,700,507	108,983 3,093,083
Property plant & equipment Accumulated depreciation & amortization	22,646,687 (14,727,322) 7,919,365	669,497,753 (98,126,955) 571,370,798	132,890,635 (60,864,871) 72,025,764	260,650,590 (39,128,651) 221,521,939	48,812,436 (18,566,358) 30,246,079	8,594,377 (5,072,699) 3,521,678
Regulatory assets Inter-company investments Other non-current assets Total Assets	11,518,685 100 161,920	23,632,208 - 41,778,694 \$ 777,874,859	8,058,975 - - - \$ 104,871,194	7,201,310 5,342,385 12,469,123 \$ 309,190,309	4,855,386 - 339,000	1,801,619 - 168,544
Accounts payable & accrued charges Other current liabilities Inter-company payables Loans and notes payable, and current portion of long term debt	\$ 3,242,690 56,793 532,260	\$ 113,087,927 - 5 10,800,507	\$ 15,226,328 171,591 -	\$ 28,056,235 514,278 20,531,269 326,359	\$ 10,120,595 - 2,972,442 5,411,329	\$ 2,331,732 78,598 - 1,300,000
Current liabilities  Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits Deferred taxes	3,831,742 5,900,000 - 10,532,983 1,096,386 688,452	123,888,438 - 320,000,000 18,677,971 39,337,302 5,712,323 -	15,397,919 - 47,073,326 4,401,598 2,588,294 2,651,999 -	49,428,142 51,000,000 - 16,620,509 22,157,581 51,219,830	18,504,365 8,038,524 - 2,716,095 1,157,911 653,100 339,000	3,710,330 - 1,524,511 502,877 83,444 - 199,460
Total Liabilities  Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	22,049,563 7,308,051 \$ 29,357,613	507,616,035 270,258,824 \$ 777,874,859	72,113,135 32,758,059 \$ 104,871,194	190,426,061 118,764,248 \$ 309,190,309	31,408,997 14,731,975 \$ 46,140,972	6,020,621 2,564,302 \$ 8,584,924

Balance Sheet As of December 31	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
Cash & cash equivalents	\$ 140,632	\$ 1,060	\$ 2,425,065	\$ -	\$ 727,297	\$ -
Receivables	13,819,694	12,251,395	2,374,363	26,472,054	3,054,079	31,853,298
Inventory	60,000	102,865	121,318	1,356,140	535,806	1,854,596
Inter-company receivables	-	1,360,918	-	2,441,823	14,103	858,485
Other current assets	321,984	518,667	52,723	2,752,043	284,558	2,083,162
Current assets	14,342,310	14,234,905	4,973,469	33,022,059	4,615,841	36,649,541
Property plant & equipment	68,788,086	77,753,428	11,820,456	194,848,561	21,265,355	152,124,712
Accumulated depreciation & amortization	(24,523,471)	(38,760,824)	(8,350,399)	(116,987,084)	(2,618,883)	(26,342,478)
	44,264,615	38,992,603	3,470,057	77,861,476	18,646,473	125,782,234
Regulatory assets Inter-company investments	6,949,077 -	19,287,219	450,930 -	4,198,685 400,000	1,021,980	12,276,182
Other non-current assets	_	2,659,199	-	9,532,666	237,538	2,828,812
Total Assets	\$ 65,556,001	\$ 75,173,926	\$ 8,894,457	\$ 125,014,886	\$ 24,521,832	\$ 177,536,769
Accounts payable & accrued charges	\$ 12,416,733	\$ 9,742,278	\$ 1,024,241	\$ 17,513,622	\$ 3,045,629	\$ 28,282,316
Other current liabilities	26,681	245,436	173,244	426,932	96,654	367,982
Inter-company payables Loans and notes payable, and current portion of	-	16,313,739	-	48,645,457	37,221	1,569,550
long term debt	3,258,617	3,217,604	-	4,476,346	2,924,435	2,559,753
Current liabilities	15,702,032	29,519,057	1,197,485	71,062,357	6,103,940	32,779,601
Long-term debt	16,128,549	14,780,081	-	-	1,421,935	65,000,000
Inter-company long-term debt & advances	373,943	-	-	-	5,782,746	-
Regulatory liabilities	7,946,196	4,609,077	579,416	4,341,354	283,178	1,949,775
Other deferred amounts & customer deposits	972,245	954,500	1,211,717	1,076,479	2,894,410	3,233,223
Employee future benefits	3,962,578	1,401,958	-	22,727,870	-	9,358,850
Deferred taxes	-	-	205,211	9,532,666	-	-
Total Liabilities	45,085,543	51,264,674	3,193,828	108,740,726	16,486,210	112,321,449
Shareholders' Equity	20,470,458	23,909,252	5,700,629	16,274,160	8,035,623	65,215,320
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 65,556,001	\$ 75,173,926	\$ 8,894,457	\$ 125,014,886	\$ 24,521,832	\$ 177,536,769

Balance Sheet As of December 31	Haldimand County Hydro Inc	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
Cash & cash equivalents Receivables Inventory	\$ 5,529,815 11,591,539 1,470,227	14,050,570 1,226,655	\$ 3,398,602 1,909,449 132,761	98,229,377 7,355,268	\$ 120,487 329,727	\$ 585,754 3,015,567 97,252
Inter-company receivables Other current assets Current assets	40,815 1,328,337 19,960,733	1,532,933	25,786 5,466,598	13,004,956 2,554,760 124,098,479	24,192 474,406	23,902 3,722,476
Property plant & equipment Accumulated depreciation & amortization	79,685,612 (31,950,166 47,735,446	(5,552,532)	4,340,222 (3,416,526) 923,696	524,094,122 (76,107,125) 447,986,997	1,272,712 (737,842) 534,870	6,956,532 (2,257,966)
Regulatory assets Inter-company investments Other non-current assets Total Assets	1,146,273 - - \$ 68,842,452	4,979,258 - 3,966,506	1,225,760 - 10,400 \$ 7,626,454	25,870,987 - 13,169,459 \$ 611,125,922	162,597 - 52,582	4,698,567 820,607 - - - \$ 9,241,650
Accounts payable & accrued charges Other current liabilities Inter-company payables Loans and notes payable, and current portion of	\$ 9,591,526 352,857	\$ 10,663,420	\$ 2,363,970 40,415	\$ 84,323,963 1,293,078 43,120,573		\$ 3,185,338
long term debt Current liabilities	5,203,103 15,147,486		- 2,404,385	- 128,737,614	- 272,856	743,633 3,928,971
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits	10,706,440 - 3,078,479 1,033,967	16,141,969	1,250,000 - 591,651 70,029	- 190,000,000 14,639,977 35,460,436 28,778,183	- - 141,241 - -	683,850 - 463,315 479,518 -
Deferred taxes  Total Liabilities	29,966,372	4,022,972	- 4,316,065	397,616,211	30,856 444,953	21,221 5,576,876
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	38,876,080 \$ 68,842,452		3,310,389 \$ 7,626,454	213,509,710 \$ 611,125,922	779,502 \$ 1,224,455	3,664,774 \$ 9,241,650

Balance Sheet As of December 31	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
Cash & cash equivalents Receivables	\$ 20 64,520,991	\$ 6,528 935,288,725	141,190,771	\$ 1,521,585 6,832,446	\$ 828,121 1,845,590	\$ 5,956,155 14,250,887
Inventory Inter-company receivables	1,194,994	6,733,824 21,738,665,856	11,359,538 5,027,382	439,097 22,555	156,786 1,451,228	1,589,731 -
Other current assets  Current assets	666,871 66,382,875	18,231,887 22,698,926,819	1,158,649 178,156,983	337,601 9,153,284	55,960 4,337,685	995,394 22,792,167
Property plant & equipment Accumulated depreciation & amortization	628,237,434 (295,327,525)	10,218,757,550 (3,682,713,854)	873,161,337 (120,636,814)	78,087,864 (31,686,257)	17,180,972 (8,619,682)	65,254,191 (25,269,693)
Regulatory assets	332,909,908 21,542,872	6,536,043,696 417,442,546	752,524,523 20,413,946	46,401,607 2,584,335	8,561,290 597,936	39,984,498 14,199,408
Inter-company investments Other non-current assets	3,795,027	0 550,785,207	20,413,940 - 458,815	- 755,221	926,532	-
Total Assets	\$ 424,630,682	\$ 30,203,198,268		\$ 58,894,446	\$ 14,423,443	\$ 76,976,073
Accounts payable & accrued charges	\$ 72,931,390	\$ 474,961,651		\$ 6,559,787	\$ 1,540,377	\$ 9,395,033
Other current liabilities Inter-company payables Loans and notes payable, and current portion of	1,488,531	155,015,283 21,962,867,778	5,120,702 4,185,821	433,000 3,826,968	38,999 680,164	-
long term debt  Current liabilities	4,116,738 78,536,659	258,824,532 22,851,669,243	49,000,000 208,026,020	11,605,905 22,425,660	- 2,259,540	10,705,021 20,100,054
Long-term debt	193,000,000	3,171,051,829	-	19,555,303	4,569,279	13,638,967
Inter-company long-term debt & advances Regulatory liabilities	16,093,118	229,912,702	417,185,000 21,932,544	918,687	843,364	10,880,619 4,494,203
Other deferred amounts & customer deposits Employee future benefits Deferred taxes	113,890 7,565,000	124,154,867 843,710,691 387,724,331	12,665,491 9,836,400	162,841 75,073	49,382 259,849	886,188 908,944
Total Liabilities	295,308,667	27,608,223,662	669,645,455	43,137,564	7,981,414	50,908,975
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	129,322,016 \$ 424,630,682	2,594,974,606 \$ 30,203,198,268	281,908,812 \$ 951,554,267	15,756,882 \$ 58,894,446	6,442,029 \$ 14,423,443	26,067,098 \$ 76,976,073

Balance Sheet As of						
December 31	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
Cash & cash equivalents	\$ 12,500,988	\$ 1,921,385	\$ -	\$ 6,211,872	\$ 6,300	\$ 5,600,053
Receivables	49,921,511	5,828,047	9,353,267	71,295,535	4,413,574	18,605,112
Inventory	2,850,396	231,824	370,337	655,493	197,823	1,390,311
Inter-company receivables	180,441	-	155,415	-	-	230,699
Other current assets	2,230,738	385,060	235,767	1,790,585	191,652	495,555
Current assets	67,684,074	8,366,315	10,114,786	79,953,485	4,809,349	26,321,730
Property plant & equipment	334,636,244	26,396,761	43,031,118	442,227,975	25,118,333	132,585,106
Accumulated depreciation & amortization	(148,262,955)	(10,611,701)	(18,499,460)	(194,011,059)	(12,373,287)	(60,308,681)
	186,373,289	15,785,059	24,531,657	248,216,916	12,745,046	72,276,425
Regulatory assets Inter-company investments	6,925,441	1,520,161 -	4,020,607	15,191,376 -	1,440,716 -	6,660,525
Other non-current assets	1,545,882	-	1,131,450	737,000	1,366,423	-
Total Assets	\$ 262,528,686	\$ 25,671,535	\$ 39,798,500	\$ 344,098,777	\$ 20,361,534	\$ 105,258,680
Accounts payable & accrued charges	\$ 33,641,821	\$ 4,295,955	\$ 4,574,866	\$ 52,398,024	\$ 3,966,272	\$ 15,149,233
Other current liabilities	62,546	-	161,260	3,079,848	41,088	-
Inter-company payables Loans and notes payable, and current portion of	-	-	963,975	7,284,427	-	318,047
long term debt	1,027,046	680,376	2,217,318	2,304,000	1,037,328	1,103,996
Current liabilities	34,731,413	4,976,331	7,917,419	65,066,298	5,044,688	16,571,276
Long-term debt	5,025,812	10,084,889	6,186,387	93,434,000	3,978,384	42,683,050
Inter-company long-term debt & advances	76,962,142	-	-	-	-	-
Regulatory liabilities	6,168,411	1,174,199	4,287,086	8,444,578	468,841	3,685,478
Other deferred amounts & customer deposits	5,453,344	52,757	339,763	15,150,386	291,113	4,445,286
Employee future benefits	5,833,516	293,644	-	12,018,400	78,448	288,978
Deferred taxes	-	-	-	-	-	557,104
Total Liabilities	134,174,639	16,581,821	18,730,656	194,113,662	9,861,475	68,231,172
Shareholders' Equity	128,354,047	9,089,715	21,067,844	149,985,115	10,500,060	37,027,508
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 262,528,686	\$ 25,671,535	\$ 39,798,500	\$ 344,098,777	\$ 20,361,534	\$ 105,258,680

Balance Sheet As of December 31	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
Cash & cash equivalents Receivables Inventory Inter-company receivables Other current assets	\$ 10,746,567 22,419,750 1,301,688 - 4,122,952	\$ 10,592,335 28,631,313 1,481,013 5,851 3,437,244	\$ - 4,817,114 192,033 - 85,247	\$ 2,159,589 10,814,610 443,179 66,000 130,343	\$ 8,181,321 14,321,074 524,925 520,843 1,063,804	\$ - 3,423,668 445,997 - 99,121
Current assets	38,590,958	44,147,757	5,094,394	13,613,720	24,611,968	3,968,786
Property plant & equipment Accumulated depreciation & amortization	106,727,100 (51,591,543) 55,135,557	241,146,031 (120,930,650) 120,215,381	47,330,719 (23,829,774) 23,500,945	56,592,302 (848,711) 55,743,591	108,908,210 (56,227,646) 52,680,565	11,625,199 (5,301,225) 6,323,974
Regulatory assets Inter-company investments Other non-current assets Total Assets	2,786,909 - - - \$ 96,513,424	8,078,986 - - - \$ 172,442,124	827,350 - 1,205,469 \$ 30,628,158	3,562,564 - 1,237,074 \$ 74,156,949	2,813,161 - - - \$ 80,105,693	734,384 - 17,657 \$ 11,044,801
Accounts payable & accrued charges Other current liabilities Inter-company payables Loans and notes payable, and current portion of long term debt Current liabilities	\$ 13,152,657 318,359 - 1,017,249 14,488,266	\$ 20,137,403 1,469 23,575 3,515,075 23,677,522	\$ 4,927,124 15,727 550,158 2,668,030 8,161,040	\$ 5,896,511 233,085 - - - - 6,129,596	\$ 11,417,602 1,042,340 238,463 698,480 13,396,885	\$ 2,219,823 1,071 32,127 1,000,413 3,253,434
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits Deferred taxes Total Liabilities	23,742,821 2,393,957 7,942,149 2,537,654 1,162,477 - 52,267,323	33,724,570 25,605,090 13,968,583 816,039 3,907,283 - 101,699,086	1,016,667 3,304,613 1,918,835 813,186 413,843 - 15,628,183	33,174,332 6,427,840 59,622 1,113,902 - 46,905,290	5,535,821 19,511,601 4,514,612 852,733 4,518,065 - 48,329,716	4,271,849 - 314,588 36,791 81,487 - 7,958,149
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	44,246,101 \$ 96,513,424	70,743,037	14,999,975	27,251,659	31,775,977	3,086,652

Balance Sheet As of December 31	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated
Cash & cash equivalents Receivables Inventory Inter-company receivables Other current assets	\$ 22,471,162	\$ 2,387,052	\$ 76,612	\$ 164,015	\$ 2,936,988	\$ 4,035,077
	37,618,296	6,427,240	8,005,041	21,671,922	5,112,935	16,729,827
	3,000,586	278,778	526,437	43,250	417,635	987,976
	-	-	787,485	-	-	-
	838,152	119,823	194,983	612,607	374,669	189,898
Current assets	63,928,197	9,212,893	9,590,558	22,491,794	8,842,227	21,942,778
Property plant & equipment Accumulated depreciation & amortization	284,853,137	35,102,528	41,570,707	169,962,209	27,669,175	101,994,102
	(122,399,885)	(18,544,142)	(20,015,596)	(84,642,185)	(18,913,569)	(44,095,100)
	162,453,252	16,558,386	21,555,111	85,320,024	8,755,606	57,899,002
Regulatory assets Inter-company investments Other non-current assets Total Assets	9,482,668	1,515,395	2,196,118	11,826,295	2,777,541	7,571,710
	-	-	-	-	-	-
	15,726,348	420,000	1,457,000	562,670	697,033	2,453,000
	\$ 251,590,464	\$ 27,706,674	\$ 34,798,787	\$ 120,200,783	\$ 21,072,407	\$ 89,866,490
Accounts payable & accrued charges Other current liabilities	\$ 39,247,722 424,767	\$ 4,367,451 1,722	\$ 6,417,365 222,506	\$ 20,445,301 245,156	\$ 4,716,304	\$ 13,825,947 178,028
Inter-company payables Loans and notes payable, and current portion of long term debt Current liabilities	492,911 40,165,400	423,852 4,793,026	76,681 200,000 6,916,552	4,973,393 1,000,000 26,663,850	182,687 101,243 5,000,234	1,378,000 15,381,975
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits	21,023,012	10,910,584	1,155,000	30,359,097	5,585,838	40,079,184
	67,945,839	-	9,762,000	-	-	1,500,000
	5,414,270	1,056,749	2,970,618	7,042,661	2,269,609	2,501,825
	26,781,897	908,224	345,221	4,114,919	278,388	1,284,039
	8,022,400	314,566	562,958	11,895,069	199,911	42,235
Deferred taxes  Total Liabilities	169,352,818	420,000 18,403,149	21,712,349	80,075,596	13,333,980	60,789,258
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	82,237,646	9,303,524	13,086,438	40,125,187	7,738,426	29,077,232
	\$ 251,590,464	\$ 27,706,674	\$ 34,798,787	\$ 120,200,783	\$ 21,072,407	\$ 89,866,490

Balance Sheet As of December 31	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.
Cash & cash equivalents	\$ 9,534,846	\$ 4,118,664	\$ 342,775	\$ 492,008	\$ 60,311	\$ 6,070,668
Receivables	208,333,144	17,549,268	2,435,909	3,107,570	2,947,419	7,219,361
Inventory	3,085,076	1,614,472	296,155	229,589	55,798	554,767
Inter-company receivables	6,724,069	-	44,090	-	-	-
Other current assets	4,170,290	1,064,542	59,915	308,095	209,268	1,768,866
Current assets	231,847,425	24,346,945	3,178,845	4,137,262	3,272,797	15,613,662
Property plant & equipment	1,268,106,234	142,986,863	14,297,509	8,664,020	8,938,895	51,177,919
Accumulated depreciation & amortization	(148,291,240)	(58,423,149)	(9,289,672)	(3,289,887)	(3,986,797)	(25,665,800)
	1,119,814,994	84,563,714	5,007,838	5,374,133	4,952,097	25,512,119
Regulatory assets	23,755,855	2,837,480	1,137,186	526,206	402,212	2,357,695
Inter-company investments	8,681,661	-	-	-	-	-
Other non-current assets	25,911,600	23,460	-	-	82,886	100
Total Assets	\$ 1,410,011,535	\$ 111,771,599	\$ 9,323,868	\$ 10,037,601	\$ 8,709,992	\$ 43,483,576
Accounts payable & accrued charges	\$ 120,695,919	\$ 12,555,952	\$ 1,686,102	\$ 2,054,647	\$ 3,170,747	\$ 5,092,048
Other current liabilities	6,469,458	-	21,588	775	18,429	67,760
Inter-company payables Loans and notes payable, and current portion of	14,483,488	1,945,721	176,578	1,572,286	-	8,153,493
long term debt	85,420,174	6,822	38,751	172,619	221,942	_
Current liabilities	227,069,039	14,508,495	1,923,019	3,800,327	3,411,118	13,313,302
Long-term debt	347,287,772	40,383,569	58,607	689,290	1,726,918	3,500,000
Inter-company long-term debt & advances	182,429,859	26,534,040	2,705,168	1,163,352	-	7,714,426
Regulatory liabilities	44,304,769	2,583,133	882,627	418,115	420,220	1,835,296
Other deferred amounts & customer deposits	160,103,485	152,133	110,037	65,594	113,855	396,321
Employee future benefits	17,362,424	-	-	-	18,190	1,231,328
Deferred taxes	5,885,287	-	-	-	-	1,018,441
Total Liabilities	984,442,635	84,161,370	5,679,459	6,136,678	5,690,300	29,009,114
Shareholders' Equity	425,568,900	27,610,230	3,644,409	3,900,922	3,019,692	14,474,462
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 1,410,011,535	\$ 111,771,599	\$ 9,323,868	\$ 10,037,601	\$ 8,709,992	\$ 43,483,576

Balance Sheet As of December 31	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
Cash & cash equivalents Receivables Inventory Inter-company receivables Other current assets	\$ 3,263,859 24,717,263 1,686,009 690,490 1,608,390	\$ 719,864 4,423,754 253,953 - 84,230	\$ 87,652,927 501,529,910 8,649,272 795,509 16,533,440	\$ 8,518,596 58,815,447 2,366,913 - 964,288	\$ 2,317,483 3,501,076 - - 175,054	\$ 35,272 35,509,567 3,316,374 - 615,757
Current assets  Property plant & equipment Accumulated depreciation & amortization	31,966,011 194,002,546 (102,853,901) 91,148,646	5,481,802 20,408,915 (10,658,062) 9,750,853	615,161,058 5,662,863,877 (2,758,960,707) 2,903,903,170	70,665,244 439,931,721 (230,716,901) 209,214,820	5,993,614 24,611,444 (12,639,975) 11,971,469	39,476,970 320,740,197 (133,975,417) 186,764,780
Regulatory assets Inter-company investments Other non-current assets Total Assets	789,888 - 4,112,754 \$ 128,017,298	603,392 - - - \$ 15,836,046	697,944,314 - 8,066,234 \$ 4,225,074,776	8,719,694 - 7,360,924 \$ 295,960,682	847,532 - 167,697 \$ 18,980,312	6,654,535 - 916,723 \$ 233,813,008
Accounts payable & accrued charges Other current liabilities Inter-company payables Loans and notes payable, and current portion of long term debt Current liabilities	\$ 16,306,046 211,394 27,228 696,277 17,240,945	\$ 2,520,582 87,075 304,949 136,595 3,049,201	\$ 504,045,600 13,579,324 381,353,994 - 898,978,917	\$ 44,938,084 892,612 700,000 1,559,490 48,090,186	\$ 3,586,089 27,696 - - 3,613,785	\$ 33,860,295 1,807,876 953 8,530,018 44,199,142
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits Employee future benefits Deferred taxes Total Liabilities	16,905,724 26,490,500 3,172,818 513,317 2,570,696 - 66,894,000	401,662 - 381,079 2,153,845 - - 5,985,786	1,632,196,529 131,371,315 57,095,434 292,443,208 352,815 3,012,438,218	54,922,674 75,388,000 5,350,037 11,553,701 - 5,777,528 201,082,126	3,593,269 1,226,569 142,008 - - - 8,575,630	94,672,732 - 3,269,515 3,842,814 4,390,991 - 150,375,194
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	61,123,299 \$ 128,017,298	9,850,260	1,212,636,558 \$ 4,225,074,776	94,878,556	10,404,682	83,437,814

Balance Sheet As of December 31	Electric	d Hydro- System orp.	llington North Power Inc.		Vest Coast on Energy Inc.	We	stario Power Inc.	/hitby Hydro Electric Corporation	odstock Hydro Services Inc.
Cash & cash equivalents Receivables Inventory Inter-company receivables	8	,589,030 ,028,224 424,606 118,140	\$ - 2,835,278 109,852 -	\$	1,474,960 1,479,013 581,220	\$	4,033,350 10,390,217 659,247	\$ 4,699,335 20,157,257 999,561	\$ 2,953,419 10,394,010 559,958 292
Other current assets  Current assets		258,009	17,485 2,962,616		40,804 3,575,997		800,612 15,883,426	967,365 26,823,519	320,576 14,228,255
Property plant & equipment Accumulated depreciation & amortization	(28	,839,149 ,672,809) ,166,339	12,978,641 (7,017,802) 5,960,839		13,934,434 (2,818,333) 11,116,101		63,000,859 (22,705,296) 40,295,563	153,293,087 (82,450,276) 70,842,811	52,499,900 (24,087,395) 28,412,505
Regulatory assets Inter-company investments Other non-current assets		555,299 - ,400,285	1,785,630 - 298,145		978,580 - -		7,855,528 - 282,017	4,901,300 - 1,291,636	3,508,700 - 1,986,764
Total Assets  Accounts payable & accrued charges		,539,932	\$ 2,753,639	\$ \$	15,670,678	\$	9,319,245	\$ 12,855,121	\$ 48,136,224 6,330,590
Other current liabilities Inter-company payables Loans and notes payable, and current portion of		202,282	-		29,633 -		-	214,593 4,682,324	213,015 -
long term debt Current liabilities	6	- ,486,734	1,019,744 3,773,383		2,132,312 3,861,212		1,005,197 10,324,442	400,000 18,152,038	665,646 7,209,250
Long-term debt Inter-company long-term debt & advances Regulatory liabilities Other deferred amounts & customer deposits		- ,499,953 829,435 ,645,804	3,291,228 - 194,434 217,981		2,787,292 - 225,925 2,925,872		19,369,007 - 3,506,825	4,400,000 28,337,942 3,650,720 1,185,964	16,274,556 - 3,943,068 4,654,831
Employee future benefits Deferred taxes Total Liabilities	1	,496,483	142,040 296,000 7,915,066		349,500 14,750 10,164,551		346,824 1,527,000 35,074,098	55,726,664	1,162,798 - 33,244,504
Shareholders' Equity LIABILITIES & SHAREHOLDERS' EQUITY	15	,581,523 ,539,932	\$ 3,092,163 11,007,229	\$	5,506,127 15,670,678	\$	29,242,436 64,316,534	\$ 48,132,601 103,859,265	\$ 14,891,721 48,136,224

Balance Sheet	
As of	
December 31	Total Industry
	Total Industry
Cash & cash equivalents	\$ 322,280,803
Receivables	3,017,720,908
Inventory	93,104,291
Inter-company receivables	21,781,533,347
Other current assets	94,542,335
Current assets	25,309,181,684
Property plant & equipment	26,032,848,330
Accumulated depreciation & amortization	(9,913,167,475)
	16,119,680,854
Regulatory assets	1,512,119,705
Inter-company investments	48,003,467
Other non-current assets	740,012,128
Total Assets	\$ 43,728,997,838
	0.000 =00.000
Accounts payable & accrued charges	\$ 2,226,500,862
Other current liabilities	199,358,152
Inter-company payables	22,568,773,623
Loans and notes payable, and current portion of long term debt	533,686,796
Current liabilities	25,528,319,432
Long-term debt	4,713,640,448
Inter-company long-term debt & advances	3,353,375,958
Regulatory liabilities	689,825,771
Other deferred amounts & customer deposits	585,957,634
Employee future benefits	1,394,223,174
Deferred taxes	419,531,000
Total Liabilities	36,684,873,417
Shareholders' Equity	7,044,124,422
LIABILITIES & SHAREHOLDERS' EQUITY	\$ 43,728,997,838

Income Statement For the year ended December 31	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.	
Power and Distribution Revenue	\$ 42,646,990	\$ 4,105,217	\$ 114,085,324	\$ 37,318,194	\$ 115,087,342	\$ 214,978,252	
Cost of Power and Related Costs	21,625,791	2,703,976	92,525,798	31,025,345	97,788,366	184,198,618	
Revenues from Service - Distribution	21,021,200	1,401,242	21,559,526	6,292,849	17,298,977	30,779,634	
Other Income	(1,042,588)	48,081	444,847	239,911	143,866	44,828	
Expenses							
Operating	1,515,698	262,875	3,619,461	685,096	1,569,559	6,119,957	
Maintenance	4,175,263	49,620	98,269	930,928	1,668,155	2,609,626	
Administrative	5,695,511	527,226	8,433,891	2,470,002	5,905,252	8,758,913	
Depreciation and Amortization	3,095,839	196,885	4,799,225	929,404	3,015,739	4,129,198	
Financing	2,788,361	23,414	1,502,971	189,822	2,354,005	3,424,464	
	17,270,671	1,060,021	18,453,817	5,205,252	14,512,710	25,042,159	
Net Income Before Taxes	2,707,941	389,302	3,550,556	1,327,507	2,930,132	5,782,303	
PILs and Income Taxes							
Current	(218,348)	-	944,000	(319,085)	(64,914)	(2,052,008)	
Deferred	149,547	-	-	656,186	172,728	1,734,747	
	(68,801)	-	944,000	337,101	107,814	(317,261)	
Net Income (Loss)	2,776,742	389,302	2,606,556	990,406	2,822,318	6,099,565	
Other Comprehensive Income (Loss)	-	-	-	-	-	-	
Comprehensive Income (Loss)	\$ 2,776,742	\$ 389,302	\$ 2,606,556	\$ 990,406	\$ 2,822,318	\$ 6,099,565	

Income Statement		0 "	0.1	0	0011110	o .:	
For the year ended	Cambridge and North Dumfries	Canadian Niagara Power	Centre Wellington Hydro	Chapleau Public Utilities	COLLUS PowerStream	Cooperative Hydro Embrun	
December 31	Hydro Inc.	Inc.	Ltd.	Corporation	Corp.	Inc.	
	Tiyaro inc.	iiic.	Ltd.	Corporation	σοιρ.	mo.	
Power and Distribution Revenue	\$ 165,076,998	\$ 75,205,922	\$ 19,666,807	\$ 4,486,164	\$ 39,791,365	\$ 3,914,660	
Cost of Power and Related Costs	137,394,239	56,490,297	16,182,418	3,507,606	32,977,774	3,122,917	
Revenues from Service - Distribution	27,682,759	18,715,624	3,484,389	978,558	6,813,591	791,743	
Other Income	137,284	1,438,545	60,199	154	89,526	37,993	
Expenses							
Operating	2,053,511	1,726,744	293,305	223,211	706,743	28,851	
Maintenance	2,187,948	1,893,749	283,489	-	1,462,370	44,655	
Administrative	10,209,385	5,812,476	1,494,019	528,513	2,395,188	499,055	
Depreciation and Amortization	5,022,678	4,013,825	547,856	72,466	808,701	119,533	
Financing	2,141,846	2,660,732	452,975	6,037	441,514	115	
	21,615,368	16,107,526	3,071,645	830,227	5,814,516	692,210	
Net Income Before Taxes	6,204,675	4,046,643	472,943	148,485	1,088,600	137,526	
PILs and Income Taxes							
Current	546,071	706,529	401	-	165,187	12,873	
Deferred	-	-	(80,861)	-	-	-	
	546,071	706,529	(80,460)	-	165,187	12,873	
Net Income (Loss)	5,658,604	3,340,114	553,403	148,485	923,413	124,653	
Other Comprehensive Income (Loss)	-	-		-	-	-	
Comprehensive Income (Loss)	\$ 5,658,604	\$ 3,340,114	\$ 553,403	\$ 148,485	\$ 923,413	\$ 124,653	

Income Statement For the year ended December 31	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
Power and Distribution Revenue	\$ 26,887,299	\$ 867,147,214	\$ 123,600,960	\$ 292,476,192	\$ 59,817,354	\$ 9,169,136
Cost of Power and Related Costs	23,341,336	740,188,024	103,652,003	237,532,111	49,839,585	7,153,891
Revenues from Service - Distribution	3,545,964	126,959,190	19,948,958	54,944,081	9,977,769	2,015,246
Other Income	329,443	2,477,693	(1,223,739)	1,098,515	(51,610)	24,399
Expenses						
Operating	260,055	11,286,492	1,124,883	2,174,361	110,018	265,312
Maintenance	546,411	11,131,552	1,556,353	1,989,659	578,159	277,162
Administrative	1,458,843	30,013,141	6,648,557	20,633,262	4,963,303	758,202
Depreciation and Amortization	352,695	29,224,803	3,566,100	11,411,640	1,467,478	93,802
Financing	310,612	16,663,658	2,351,208	2,443,609	1,390,497	86,099
	2,928,616	98,319,645	15,247,101	38,652,530	8,509,455	1,480,576
Net Income Before Taxes	946,791	31,117,238	3,478,118	17,390,066	1,416,704	559,068
PILs and Income Taxes						
Current	115,000	5,093,340	(359,633)	3,352,528	216,000	-
Deferred	-	21,672	-	-	-	-
	115,000	5,115,013	(359,633)	3,352,528	216,000	-
Net Income (Loss)	831,791	26,002,226	3,837,751	14,037,539	1,200,704	559,068
Other Comprehensive Income (Loss)	-	(439,980)	-	(4,208,375)	-	-
Comprehensive Income (Loss)	\$ 831,791	\$ 25,562,246	\$ 3,837,751	\$ 9,829,164	\$ 1,200,704	\$ 559,068

Income Statement For the year ended December 31	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
Power and Distribution Revenue	\$ 69,135,569	\$ 78,463,802	\$ 10,404,645	\$ 129,225,718	\$ 23,419,447	\$ 212,392,984
Cost of Power and Related Costs	57,503,389	67,087,035	8,609,168	105,387,759	19,160,748	183,149,271
Revenues from Service - Distribution	11,632,179	11,376,767	1,795,477	23,837,959	4,258,699	29,243,713
Other Income	475,573	(692,741)	92,546	490,888	96,170	1,039,497
Expenses						
Operating	1,328,451	922,264	235,535	5,469,505	594,775	4,608,958
Maintenance	1,245,495	1,229,625	267,016	1,781,691	436,218	1,453,878
Administrative	4,174,842	4,404,928	1,103,362	8,247,735	1,784,213	8,317,315
Depreciation and Amortization	1,726,509	1,751,593	237,004	3,545,847	678,594	4,645,348
Financing	1,243,067	1,746,439	13,587	4,792,951	414,545	3,405,529
	9,718,363	10,054,848	1,856,503	23,837,730	3,908,345	22,431,027
Net Income Before Taxes	2,389,389	629,177	31,520	491,118	446,523	7,852,182
PILs and Income Taxes						
Current	277,656	411,000	(90,466)	41,224	(185,098)	(402,749)
Deferred	-	(549,451)	-	-	360,927	766,874
	277,656	(138,451)	(90,466)	41,224	175,829	364,125
Net Income (Loss)	2,111,733	767,628	121,986	449,894	270,694	7,488,057
Other Comprehensive Income (Loss)	-	-	-	-	-	(1,332,236)
Comprehensive Income (Loss)	\$ 2,111,733	\$ 767,628	\$ 121,986	\$ 449,894	\$ 270,694	\$ 6,155,821

Income Statement For the year ended December 31	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
Power and Distribution Revenue	\$ 60,417,852	\$ 65,658,152	\$ 10,597,636	\$ 626,857,271	\$ 2,664,788	\$ 13,034,963
Cost of Power and Related Costs	47,184,590	55,410,232	9,341,649	515,128,447	2,130,330	11,405,626
Revenues from Service - Distribution	13,233,261	10,247,920	1,255,986	111,728,824	534,458	1,629,337
Other Income	728,728	499,068	145,331	1,670,369	28,560	14,613
Expenses						
Operating	1,573,402	791,622	138,474	27,062,497	13,618	51,300
Maintenance	2,092,060	615,219	330,694	3,748,384	300	181,555
Administrative	3,853,520	3,896,954	501,847	29,506,875	340,407	753,077
Depreciation and Amortization	2,055,824	1,419,473	85,605	20,530,775	58,304	178,036
Financing	562,978	824,898	200,247	7,215,834	9,632	6,452
	10,137,785	7,548,166	1,256,867	88,064,366	422,260	1,170,420
Net Income Before Taxes	3,824,204	3,198,822	144,450	25,334,828	140,758	473,530
PILs and Income Taxes						
Current	622,375	(452,226)	11,135	3,857,358	(8,056)	143,181
Deferred	60,476	231,731	37,050	3,110,960	29,873	(42,519)
	682,851	(220,495)	48,185	6,968,318	21,817	100,662
Net Income (Loss)	3,141,353	3,419,317	96,265	18,366,510	118,941	372,868
Other Comprehensive Income (Loss)	-	-	-	(4,681,666)	-	-
Comprehensive Income (Loss)	\$ 3,141,353	\$ 3,419,317	\$ 96,265	\$ 13,684,844	\$ 118,941	\$ 372,868

Income Statement For the year ended	Hydro One				Kenora Hydro	
December 31	Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation	Electric Corporation Ltd.	Kingston Hydro Corporation
				•		,
Power and Distribution Revenue	\$ 484,109,048	\$ 4,247,665,800	\$ 961,006,774	\$ 35,895,469	\$ 14,388,849	\$ 87,558,749
Cost of Power and Related Costs	416,843,751	2,919,855,904	799,271,975	27,773,907	11,422,800	74,734,539
Revenues from Service - Distribution	67,265,297	1,327,809,896	161,734,800	8,121,562	2,966,049	12,824,210
Other Income	2,595,313	28,694,133	3,093,017	138,766	103,405	(917,253)
Expenses						
Operating	6,065,782	125,137,219	16,335,459	1,342,976	161,668	2,013,677
Maintenance	5,674,743	246,816,243	10,972,727	471,480	489,147	1,037,659
Administrative	15,013,526	298,040,169	53,432,911	3,454,875	1,318,062	3,416,823
Depreciation and Amortization	14,600,766	346,941,990	36,940,437	1,252,112	561,659	1,666,551
Financing	11,288,741	147,540,893	18,167,779	858,048	126,593	1,281,504
	52,643,558	1,164,476,514	135,849,314	7,379,490	2,657,129	9,416,214
Net Income Before Taxes	17,217,053	192,027,515	28,978,502	880,838	412,325	2,490,743
PILs and Income Taxes						
Current	35,090	2,874,777	908,250	(26,457)	25,347	288,226
Deferred	2,682,254	-	-	519,000	-	(10,636)
	2,717,344	2,874,777	908,250	492,543	25,347	277,590
Net Income (Loss)	14,499,709	189,152,738	28,070,252	388,295	386,978	2,213,153
Other Comprehensive Income (Loss)	-	-	-	-	-	-
Comprehensive Income (Loss)	\$ 14,499,709	\$ 189,152,738	\$ 28,070,252	\$ 388,295	\$ 386,978	\$ 2,213,153

Income Statement For the year ended						
December 31	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
Power and Distribution Revenue	\$ 233,451,013	\$ 31,337,917	\$ 41,512,711	\$ 430,556,348	\$ 21,634,513	\$ 106,836,410
Cost of Power and Related Costs	194,067,387	26,772,828	33,004,252	363,384,203	17,647,784	90,675,254
Revenues from Service - Distribution	39,383,626	4,565,089	8,508,459	67,172,145	3,986,728	16,161,156
Other Income	1,194,879	106,061	279,085	1,822,719	90,581	202,204
Expenses						
Operating	4,503,129	596,391	359,120	8,370,681	853,626	1,997,119
Maintenance	5,613,513	219,341	1,329,762	7,055,177	118,875	1,004,506
Administrative	6,899,457	1,685,846	3,484,312	16,950,909	1,337,950	5,542,272
Depreciation and Amortization	7,058,505	932,271	1,240,988	16,839,849	703,703	2,495,154
Financing	4,331,346	693,126	290,027	4,837,762	245,687	1,954,914
	28,405,950	4,126,975	6,704,208	54,054,378	3,259,840	12,993,965
Net Income Before Taxes	12,172,556	544,175	2,083,336	14,940,486	817,469	3,369,395
PILs and Income Taxes						
Current	1,524,847	77,760	377,078	2,403,011	(81,002)	427,695
Deferred	(16,439)	53,700	(191,000)	-	-	-
	1,508,408	131,460	186,078	2,403,011	(81,002)	427,695
Net Income (Loss)	10,664,148	412,715	1,897,258	12,537,475	898,470	2,941,700
Other Comprehensive Income (Loss)	-	-	-	-	-	-
Comprehensive Income (Loss)	\$ 10,664,148	\$ 412,715	\$ 1,897,258	\$ 12,537,475	\$ 898,470	\$ 2,941,700

Income Statement For the year ended December 31	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
Power and Distribution Revenue	\$ 87,353,111	\$ 169,207,950	\$ 25,205,346	\$ 49,580,052	\$ 70,789,195	\$ 16,747,785
Cost of Power and Related Costs	69,753,058	136,846,497	20,290,110	37,669,462	56,449,330	13,450,479
Revenues from Service - Distribution	17,600,053	32,361,453	4,915,236	11,910,590	14,339,865	3,297,306
Other Income	(1,071,761)	(2,534,956)	(294,643)	54,661	(979,251)	33,366
Expenses						
Operating	1,418,440	4,297,319	491,400	1,264,840	682,170	720,255
Maintenance	1,547,597	2,422,915	412,259	1,744,158	1,585,026	424,552
Administrative	5,106,039	10,341,607	1,334,356	4,204,165	4,286,527	1,316,237
Depreciation and Amortization	2,876,194	5,643,645	816,773	2,421,945	3,301,494	357,653
Financing	1,504,087	2,592,428	444,658	3,036,293	1,045,876	204,524
	12,452,358	25,297,914	3,499,445	12,671,402	10,901,094	3,023,221
Net Income Before Taxes	4,075,934	4,528,583	1,121,148	(706,151)	2,459,520	307,451
PILs and Income Taxes						
Current	1,077,000	572,867	(132,334)	(110,297)	475,000	41,560
Deferred	-	(123,517)	139,395	(999,397)	-	5,975
	1,077,000	449,350	7,061	(1,109,694)	475,000	47,535
Net Income (Loss)	2,998,934	4,079,232	1,114,087	403,543	1,984,520	259,916
Other Comprehensive Income (Loss)		-	-	-	-	-
Comprehensive Income (Loss)	\$ 2,998,934	\$ 4,079,232	\$ 1,114,087	\$ 403,543	\$ 1,984,520	\$ 259,916

Income Statement For the year ended December 31	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated
Power and Distribution Revenue	\$ 215,093,407	\$ 32,204,067	\$ 41,781,758	\$ 123,073,748	\$ 24,777,374	\$ 104,085,380
Cost of Power and Related Costs	176,669,504	26,967,661	33,184,443	103,265,711	20,512,776	88,576,415
Revenues from Service - Distribution	38,423,903	5,236,406	8,597,315	19,808,037	4,264,598	15,508,965
Other Income	45,735	2,629	(617,299)	381,383	87,846	(1,445,098)
Expenses						
Operating	7,164,444	455,612	763,288	1,374,416	589,388	1,934,708
Maintenance	2,406,422	463,655	1,105,211	1,096,732	707,406	1,392,136
Administrative	7,927,764	2,304,428	2,772,422	8,736,748	1,591,428	5,392,239
Depreciation and Amortization	8,260,513	697,295	1,086,835	3,723,306	600,327	2,698,756
Financing	6,043,164	372,632	711,059	1,975,321	439,363	1,699,659
	31,802,307	4,293,621	6,438,815	16,906,523	3,927,912	13,117,498
Net Income Before Taxes	6,667,332	945,414	1,541,201	3,282,897	424,532	946,369
PILs and Income Taxes						
Current	(223,157)	230,236	73,650	184,792	64,169	422,235
Deferred	460,281	· -	262,000	, -	-	(261,540)
	237,124	230,236	335,650	184,792	64,169	160,695
Net Income (Loss)	6,430,208	715,178	1,205,551	3,098,105	360,363	785,674
Other Comprehensive Income (Loss)	-	-	-	(168,461)	-	-
Comprehensive Income (Loss)	\$ 6,430,208	\$ 715,178	\$ 1,205,551	\$ 2,929,644	\$ 360,363	\$ 785,674

Income Statement For the year ended December 31	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.
Power and Distribution Revenue	\$ 1,097,998,676	\$ 89,127,778	\$ 11,574,242	\$ 15,053,741	\$ 9,852,338	\$ 37,041,312
Cost of Power and Related Costs	925,279,680	70,473,134	9,652,816	12,377,941	7,768,594	29,879,088
Revenues from Service - Distribution	172,718,996	18,654,644	1,921,426	2,675,800	2,083,744	7,162,224
Other Income	3,838,680	(74,746)	(128,044)	16,683	378	302,654
Expenses						
Operating	21,391,631	3,558,776	291,184	202,676	581,576	787,423
Maintenance	9,072,954	2,214,631	171,743	377,142	190,949	277,900
Administrative	55,353,778	5,263,933	777,233	1,403,877	817,499	3,059,877
Depreciation and Amortization	38,223,117	3,657,061	213,223	338,092	208,581	1,160,778
Financing	21,663,376	3,016,592	209,352	99,856	73,640	917,306
	145,704,856	17,710,993	1,662,735	2,421,644	1,872,245	6,203,283
Net Income Before Taxes	30,852,820	868,905	130,647	270,840	211,877	1,261,595
PILs and Income Taxes						
Current	(5,261,487)	(278,563)	41,574	17,660	11,047	87,244
Deferred	-	-	-	-	19,537	12,888
	(5,261,487)	(278,563)	41,574	17,660	30,584	100,132
Net Income (Loss)	36,114,307	1,147,468	89,073	253,180	181,292	1,161,463
Other Comprehensive Income (Loss)	-	-	-	-	-	-
Comprehensive Income (Loss)	\$ 36,114,307	\$ 1,147,468	\$ 89,073	\$ 253,180	\$ 181,292	\$ 1,161,463

Income Statement						
For the year ended	Thunder Bay		Toronto Hydro-			
December 31	Hydro Electricity	Tillsonburg Hydro	Electric System	Veridian	Wasaga	Waterloo North
	Distribution Inc.	Inc.	Limited	Connections Inc.	Distribution Inc.	Hydro Inc.
Power and Distribution Revenue	\$ 123,536,267	\$ 25,664,426	\$ 3,277,303,580	\$ 315,199,374	\$ 18,567,466	\$ 189,770,323
Cost of Power and Related Costs	103,108,692	22,146,038	2,720,979,826	263,217,892	14,506,669	155,508,973
Revenues from Service - Distribution	20,427,575	3,518,388	556,323,754	51,981,482	4,060,798	34,261,350
Other Income	222,584	42,406	6,110,443	(2,701,274)	37,391	(3,861,877)
Expenses						
Operating	3,173,481	900,612	48,869,865	5,693,201	56,210	6,246,578
Maintenance	4,158,597	118,102	63,666,500	3,462,636	720,468	1,845,658
Administrative	6,455,985	1,472,447	128,565,590	17,047,246	2,069,091	6,079,018
Depreciation and Amortization	3,104,349	346,396	148,336,490	10,374,565	597,388	7,622,808
Financing	823,289	56,561	66,524,401	6,138,633	165,331	4,601,929
	17,715,702	2,894,118	455,962,846	42,716,281	3,608,487	26,395,991
Net Income Before Taxes	2,934,457	666,677	106,471,351	6,563,927	489,701	4,003,482
PILs and Income Taxes						
Current	(144,343)	59,390	11,158,421	723,184	44,455	346,472
Deferred	1,062,279	-	367,222	(441,070)	(14,668)	(916,723)
	917,936	59,390	11,525,643	282,114	29,787	(570,251)
Net Income (Loss)	2,016,521	607,287	94,945,708	6,281,813	459,914	4,573,733
Other Comprehensive Income (Loss)	-	-	-	-	-	-
Comprehensive Income (Loss)	\$ 2,016,521	\$ 607,287	\$ 94,945,708	\$ 6,281,813	\$ 459,914	\$ 4,573,733

Income Statement For the year ended December 31	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
Power and Distribution Revenue	\$ 52,384,604	\$ 12,771,763	\$ 12,030,476	\$ 57,519,240	\$ 118,996,365	\$ 52,394,573
Cost of Power and Related Costs	43,111,546	10,212,158	9,511,677	47,497,179	96,480,975	43,886,057
Revenues from Service - Distribution	9,273,057	2,559,605	2,518,799	10,022,061	22,515,390	8,508,516
Other Income	275,284	27,459	175,983	259,195	(646,868)	(176,553)
Expenses						
Operating	1,275,288	341,075	208,223	278,333	2,920,832	969,319
Maintenance	1,651,436	226,874	266,708	1,574,688	1,723,958	600,492
Administrative	3,301,869	1,170,912	1,234,969	3,414,976	5,948,487	2,535,984
Depreciation and Amortization	1,253,314	464,010	275,687	1,542,240	3,788,982	1,548,860
Financing	893,264	164,373	204,987	1,374,311	2,220,832	2,104,309
	8,375,170	2,367,245	2,190,574	8,184,548	16,603,091	7,758,963
Net Income Before Taxes	1,173,171	219,819	504,208	2,096,708	5,265,431	573,000
PILs and Income Taxes						
Current	-	22,001	27,952	100,000	163,619	11,000
Deferred	44,663	-	71,550	(105,000)	-	(320,000)
	44,663	22,001	99,502	(5,000)	163,619	(309,000)
Net Income (Loss)	1,128,508	197,818	404,706	2,101,708	5,101,812	882,000
Other Comprehensive Income (Loss)	-	-	(115,973)	-	-	-
Comprehensive Income (Loss)	\$ 1,128,508	\$ 197,818	\$ 288,733	\$ 2,101,708	\$ 5,101,812	\$ 882,000

Income Statement		
For the year ended		
December 31		
		Total Industry
	Ĺ	10 000 070 505
Power and Distribution Revenue	\$	16,690,373,535
Cost of Power and Related Costs		13,267,437,302
Revenues from Service - Distribution		3,422,936,233
Other Income		43,671,248
Expenses		
Operating		363,455,940
Maintenance		433,298,182
Administrative		895,953,654
Depreciation and Amortization		796,555,442
Financing		382,605,921
		2,871,869,141
Net Income Before Taxes		594,738,340
PILs and Income Taxes		
Current		31,003,243
Deferred		8,960,694
		39,963,937
Net Income (Loss)		554,774,403
Other Comprehensive Income (Loss)		(10,946,690)
Comprehensive Income (Loss)	\$	543,827,712

Financial Ratios For the year ended December 31	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)	2.33	1.35	1.49	1.40	1.92	2.24
Leverage Ratios  Debt Ratio (Debt/Total Assets)	0.47	0.17	0.30	0.25	0.41	0.36
Debt to Equity Ratio (Debt/Total Equity)	1.22	0.32	0.92	0.50	1.11	0.86
Interest Coverage (EBIT/Interest Charges)	1.97	17.63	3.36	7.99	2.24	2.69
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.53%	8.87%	3.15%	2.83%	2.65%	3.45%
Financial Statement Return on Equity (Net Income/Total Equity)	6.54%	16.33%	9.76%	5.53%	7.18%	8.28%

Financial Ratios For the year ended December 31	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	0.76	0.33	1.70	2.04	1.10	3.09
Leverage Ratios						
Debt Ratio (Debt/Total Assets)	0.37	0.34	0.36	0.00	0.34	0.00
Debt to Equity Ratio (Debt/Total Equity)	0.91	2.02	0.98	0.00	1.27	0.00
Interest Coverage (EBIT/Interest Charges)	3.90	2.52	2.04	25.59	3.47	1,196.05
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	3.02%	3.16%	2.60%	4.67%	2.98%	2.44%
Financial Statement Return on Equity (Net Income/Total Equity)	7.51%	18.76%	7.19%	7.43%	11.23%	2.97%

Financial Ratios For the year ended December 31	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)	2.55	1.14	1.61	1.27	0.58	0.83
Leverage Ratios  Debt Ratio (Debt/Total Assets)	0.20	0.42	0.45	0.21	0.34	0.33
Debt to Equity Ratio (Debt/Total Equity)	0.81	1.21	1.44	0.56	1.05	1.10
Interest Coverage (EBIT/Interest Charges)	4.05	2.87	2.48	8.12	2.02	7.49
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.83%	3.29%	3.66%	3.18%	2.60%	6.51%
Financial Statement Return on Equity (Net Income/Total Equity)	11.38%	9.46%	11.72%	8.28%	8.15%	21.80%

Financial Ratios For the year ended December 31	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)	0.91	0.48	4.15	0.46	0.76	1.12
Leverage Ratios  Debt Ratio (Debt/Total Assets)	0.30	0.45	0.00	0.42	0.41	0.38
Debt to Equity Ratio (Debt/Total Equity)	0.97	1.40	0.00	3.26	1.24	1.03
Interest Coverage (EBIT/Interest Charges)	2.92	1.36	3.32	1.10	2.08	3.31
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	3.22%	1.02%	1.37%	0.36%	1.10%	3.47%
Financial Statement Return on Equity (Net Income/Total Equity)	10.32%	3.21%	2.14%	2.76%	3.37%	9.44%

Financial Ratios For the year ended December 31	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)	1.32	1.09	2.27	0.96	1.74	0.95
Leverage Ratios  Debt Ratio (Debt/Total Assets)	0.23	0.39	0.16	0.31	0.03	0.15
Debt to Equity Ratio (Debt/Total Equity)	0.41	1.04	0.38	0.89	0.05	0.39
Interest Coverage (EBIT/Interest Charges)	7.79	4.88	1.72	4.51	15.61	74.39
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	4.56%	4.39%	1.26%	2.24%	9.71%	4.03%
Financial Statement Return on Equity (Net Income/Total Equity)	8.08%	11.77%	2.91%	6.41%	15.26%	10.17%

Financial Ratios For the year ended December 31	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	0.85	0.99	0.86	0.41	1.92	1.13
Leverage Ratios						
Debt Ratio (Debt/Total Assets)	0.46	0.11	0.49	0.55	0.32	0.46
Debt to Equity Ratio (Debt/Total Equity)	1.51	1.31	1.65	2.04	0.71	1.35
Interest Coverage (EBIT/Interest Charges)	2.53	2.30	2.60	2.03	4.26	2.94
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	3.41%	0.63%	2.95%	0.66%	2.68%	2.88%
Financial Statement Return on Equity (Net Income/Total Equity)	11.21%	7.29%	9.96%	2.46%	6.01%	8.49%

Financial Ratios For the year ended December 31	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.
Liquidity Ratios  Current Ratio	1.95	1.68	1.28	1.23	0.95	1.59
(Current Assets/Current Liabilities)  Leverage Ratios						
Debt Ratio (Debt/Total Assets)	0.32	0.42	0.21	0.28	0.25	0.41
Debt to Equity Ratio (Debt/Total Equity)	0.65	1.18			0.48	1.17
Interest Coverage (EBIT/Interest Charges)	3.81	1.79	8.18	4.09	4.33	2.72
Profitability Ratios  Financial Statement Return on Assets (Net Income/Total Assets)	4.06%	1.61%	4.77%	3.64%	4.41%	2.79%
Financial Statement Return on Equity (Net Income/Total Equity)	8.31%	4.54%	9.01%	8.36%	8.56%	7.94%

Financial Ratios For the year ended December 31	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
Liquidity Ratios						
Current Ratio (Current Assets/Current Liabilities)	2.66	1.86	0.62	2.22	1.84	1.22
Leverage Ratios						
Debt Ratio (Debt/Total Assets)	0.28	0.36	0.23	0.45	0.32	0.48
Debt to Equity Ratio (Debt/Total Equity)	0.61	0.89	0.46	1.22	0.81	1.71
Interest Coverage (EBIT/Interest Charges)	3.71	2.75	3.52	0.77	3.35	2.50
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	3.11%	2.37%	3.64%	0.54%	2.48%	2.35%
Financial Statement Return on Equity (Net Income/Total Equity)	6.78%	5.77%	7.43%	1.48%	6.25%	8.42%

Financial Ratios For the year ended December 31	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)	1.59	1.92	1.39	0.84	1.77	1.43
Leverage Ratios  Debt Ratio (Debt/Total Assets)	0.36	0.41	0.32	0.26	0.27	0.48
Debt to Equity Ratio (Debt/Total Equity)	1.09	1.21	0.85	0.78	0.72	1.48
Interest Coverage (EBIT/Interest Charges)	2.10	3.54	3.17	2.66	1.97	1.56
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.56%	2.58%	3.46%	2.44%	1.71%	0.87%
Financial Statement Return on Equity (Net Income/Total Equity)	7.82%	7.69%	9.21%	7.30%	4.66%	2.70%

Financial Ratios For the year ended December 31	PowerStream Inc.	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)  Leverage Ratios	1.02	1.68	1.65	1.09	0.96	1.17
Debt Ratio (Debt/Total Assets)	0.44	0.60	0.30	0.20	0.22	0.26
Debt to Equity Ratio (Debt/Total Equity)	1.46	2.42	0.77	0.52	0.64	0.77
Interest Coverage (EBIT/Interest Charges)	2.42	1.29	1.62	3.71	3.88	2.38
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.56%	1.03%	0.96%	2.52%	2.08%	2.67%
Financial Statement Return on Equity (Net Income/Total Equity)	8.49%	4.16%	2.44%	6.49%	6.00%	8.02%

Financial Ratios For the year ended December 31	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)	1.85	1.80	0.68	1.47	1.66	0.89
Leverage Ratios  Debt Ratio (Debt/Total Assets)	0.34	0.03	0.47	0.45	0.19	0.44
Debt to Equity Ratio (Debt/Total Equity)	0.72	0.05	1.65	1.39	0.35	1.24
Interest Coverage (EBIT/Interest Charges)	4.56	12.79	2.60	2.07	3.96	1.87
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	1.58%	3.83%	2.25%	2.12%	2.42%	1.96%
Financial Statement Return on Equity (Net Income/Total Equity)	3.30%	6.17%	7.83%	6.62%	4.42%	5.48%

Financial Ratios For the year ended December 31	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
Liquidity Ratios  Current Ratio (Current Assets/Current Liabilities)  Leverage Ratios	1.61	0.79	0.93	1.54	1.48	1.97
Debt Ratio (Debt/Total Assets)	0.34	0.39	0.31	0.32	0.32	0.35
Debt to Equity Ratio (Debt/Total Equity)	0.87	1.39	0.89	0.70	0.69	1.14
Interest Coverage (EBIT/Interest Charges)	2.31	2.34	3.46	2.53	3.37	1.27
Profitability Ratios						
Financial Statement Return on Assets (Net Income/Total Assets)	2.85%	1.80%	1.84%	3.27%	4.91%	1.83%
Financial Statement Return on Equity (Net Income/Total Equity)	7.24%	6.40%	5.24%	7.19%	10.60%	5.92%

General Statistics For the year ended December 31	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brant County Power Inc.	Brantford Power Inc.	Burlington Hydro Inc.
Residential	11,607	1,408	32,215	8,569	35,576	60,095
General Service < 50 kW	-	235	3,501	1,275	2,776	5,244
General Service >= 50 kW	43	20	397	127	437	1,027
Large User	-	-	2	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	11,650	1,663	36,115	9,971	38,789	66,366
Rural Service Area (sq km)	14,197	_	147	242	_	90
Urban Service Area (sq km)	3	380	54	14	74	98
Total Service Area (sq km)	14,200	380	201	256	74	188
Overhead km of Line	1,834	92	574	469	267	852
Underground km of Line	14	-	214	85	233	668
Total km of Line	1,848	92	788	554	500	1,520
Total kWh Delivered (excluding losses)	205,806,696	23,377,488	997,700,222	286,132,926	878,501,652	1,614,003,971
Total kWh Delivered on Long-Term Load Transfer Total Distribution Losses (kWh)	-	-	383,688	775,035	-	1,222,813
Total kWh Purchased	18,248,330 224,055,026	2,255,685 25,633,173	29,375,638 1,027,459,548	16,907,468 303,815,429	35,045,133 913,546,785	58,500,306 1,673,727,090
Total Riving di Gradou	224,033,020	23,033,173	1,027,409,040	303,013,423	313,340,703	1,073,727,030
Winter Peak (kW)	42,870	4,927	143,413	51,958	161,723	285,149
Summer Peak (kW)	27,786	4,429	169,643	56,197	169,310	325,553
Average Peak (kW)	33,399	4,081	104,189	48,061	145,635	275,119
Gross Capital Additions for the Year (\$)	6,347,839	462,816	4,098,112	1,492,564	3,087,615	11,838,820
High Voltage Capital Additions for the Year (\$)	-	-	-	-	-	-
Full-time Equivalent Number of Employees	58	7	105	27	57	95

General Statistics For the year ended December 31	Cambridge and North Dumfries Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.
Residential	47,143	25,896	5,955	1,068	14,591	1,809
General Service < 50 kW	4,816	2,505	716	154	1,712	165
General Service >= 50 kW	723	226	58	13	123	11
Large User	2	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	52,684	28,627	6,729	1,235	16,426	1,985
Rural Service Area (sq km)	216	284				-
Urban Service Area (sq km)	90	73	10	2	45	5
Total Service Area (sq km)	306	357	10	2	45	5
Overhead km of Line	722	935	79	26	213	16
Underground km of Line	421	76	72	1	134	17
Total km of Line	1,143	1,011	151	27	347	33
Total kWh Delivered (excluding losses)	1,454,531,392	511,104,041	145,293,760	27,940,070	299,118,644	28,817,757
Total kWh Delivered on Long-Term Load Transfer	578,105	51,104,041	108,269	27,940,070	68,726	20,017,757
Total Distribution Losses (kWh)	23,494,769	25,551,837	6,676,522	2,000,106	11,443,284	1,423,851
Total kWh Purchased	1,478,604,266	536,706,901	152,078,551	29,940,176	310,630,654	30,241,608
			· · ·		· · ·	
Winter Peak (kW)	247,078	98,856	26,850	6,991	56,809	6,888
Summer Peak (kW)	280,687	97,280	25,007	4,805	47,775	5,775
Average Peak (kW)	242,095	86,294	23,988	4,620	47,120	5,420
Gross Capital Additions for the Year (\$)	9,207,615	8,542,867	2,422,811	40,554	2,142,439	1,145,838
High Voltage Capital Additions for the Year (\$)	-	-	-	-	-	1,049,872
Full-time Equivalent Number of Employees	105	84	16	5	13	3

General Statistics For the year ended December 31	E.L.K. Energy Inc.	Enersource Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Erie Thames Powerlines Corporation	Espanola Regional Hydro Distribution Corporation
Residential	10,852	179,182	36,131	78,144	16,327	2,862
General Service < 50 kW	1,379	17,809	3,874	7,302	1,787	410
General Service >= 50 kW	167	4,359	497	1,211	150	29
Large User	-	9	1	5	1	-
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	12,398	201,359	40,503	86,662	18,265	3,301
Rural Service Area (sq km)	_	_	-	-	1,830	76
Urban Service Area (sq km)	22	292	96	120	57	26
Total Service Area (sq km)	22	292	96	120	1,887	102
Overhead km of Line	89	1,794	683	688	247	127
Underground km of Line	68	3,386	272	469	95	11
Total km of Line	157	5,180	955	1,157	342	138
Total kWh Delivered (excluding losses)	231,117,742	7,352,353,485	937,418,189	2,471,950,156	489,568,782	61,496,791
Total kWh Delivered on Long-Term Load Transfer	-	642,670	2,868,762	1,729,681	1,686,219	215,101
Total Distribution Losses (kWh)	12,209,981	221,046,874	37,143,138	42,347,040	22,897,534	2,755,307
Total kWh Purchased	243,327,723	7,574,043,029	977,430,089	2,516,026,877	514,152,534	64,467,199
Winter Peak (kW)	45,237	1,163,509	148,138	399,100	80,997	12,075
Summer Peak (kW)	54,882	1,350,195	173,750	451,500	76,610	7,837
Average Peak (kW)	43,392	1,166,107	143,464	380,517	74,276	9,956
Gross Capital Additions for the Year (\$)	383,055	53,157,635	7,844,203	19,920,856	4,001,932	272,121
High Voltage Capital Additions for the Year (\$)	-	-	-	-	-	13,822
Full-time Equivalent Number of Employees	20	349	48	190	46	7

General Statistics For the year ended December 31	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Guelph Hydro Electric Systems Inc.
Residential	26,471	18,099	3,298	42,680	10,180	48,384
General Service < 50 kW	1,922	2,041	408	3,996	749	3,976
General Service >= 50 kW	247	221	47	511	109	599
Large User	-	1	-	-	-	4
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	28,640	20,362	3,753	47,187	11,038	52,963
Rural Service Area (sq km)	38	-	-	120	50	-
Urban Service Area (sq km)	66	45	26	290	19	93
Total Service Area (sq km)	104	45	26	410	69	93
Overhead km of Line	192	165	66	752	172	427
Underground km of Line	269	93	10	244	73	682
Total km of Line	461	258	76	996	245	1,109
Total kWh Delivered (excluding losses)	501,872,117	597,966,371	78,876,429	925,450,625	179,826,388	1,731,366,637
Total kWh Delivered on Long-Term Load Transfer	2,732,554	15,815	-	427,231	64,479	-
Total Distribution Losses (kWh)	23,729,444	17,412,904	3,691,697	46,586,839	8,293,064	28,372,706
Total kWh Purchased	528,334,115	615,395,090	82,568,126	972,464,695	188,183,931	1,759,739,343
Winter Peak (kW)	85,153	97,782	17,924	194,174	32,688	270,343
Summer Peak (kW)	122,201	100,080	12,720	134,630	38,288	285,265
Average Peak (kW)	88,484	70,516	13,417	148,154	20,954	266,322
Gross Capital Additions for the Year (\$)	6,078,169	2,551,930	287,758	8,350,244	3,078,233	10,932,986
High Voltage Capital Additions for the Year (\$)	-	-	26,512	-	-	- 312,119
Full-time Equivalent Number of Employees	48	45	9	66	18	119

General Statistics For the year ended December 31	Haldimand County Hydro Inc.	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.
Residential	18,819	19,623	2,264	219,536	1,069	4,818
General Service < 50 kW	2,343	1,701	2,20 <del>4</del> 410	18,464	1,069	600
General Service >= 50 kW	2,343	210	42	2,065	11	81
Large User	101	210	2	2,003	_ ''	-
Sub Transmission Customers	-	-	2	11	-	-
Total Customers	21,323	21,534	2,718	240,076	1,221	5,499
Total Guotomoro	21,020	21,001	2,710	210,070	1,221	0,100
Rural Service Area (sq km)	1,216	255	_	88	-	_
Urban Service Area (sq km)	36	26	93	342	9	8
Total Service Area (sq km)	1,252	281	93	430	9	8
Overhead km of Line	1,638	896	57	1,507	18	57
Underground km of Line	93	631	11	1,966	3	11
Total km of Line	1,731	1,527	68	3,473	21	68
Total kWh Delivered (excluding losses)	427,696,143	509,742,327	84,874,598	4,716,489,427	22,826,761	143,606,220
Total kWh Delivered on Long-Term Load Transfer	2,013,504	2,152,182	31,932	3,002,917	113,755	-
Total Distribution Losses (kWh)	22,308,552	21,921,686	1,879,102	153,275,193	2,234,813	4,602,007
Total kWh Purchased	452,018,199	533,816,195	86,785,632	4,872,767,537	25,175,329	148,208,227
Winter Peak (kW)	81,848	91,522	17,346	871,321	6,213	33,821
Summer Peak (kW)	75,727	98,677	11,938	944,108	3,773	23,800
Average Peak (kW)	69,909	87,658	13,957	840,835	3,989	25,173
Gross Capital Additions for the Year (\$)	6,739,936	9,475,080	129,407	42,072,055	79,384	845,105
High Voltage Capital Additions for the Year (\$)	-	-	-	-	-	749,782
Full-time Equivalent Number of Employees	55	53	4	340	3	8

General Statistics						
For the year ended	Hydro One				Kenora Hydro	
December 31	Brampton	Hydro One	Hydro Ottawa	Innpower	Electric	Kingston Hydro
	Networks Inc.	Networks Inc.	Limited	Corporation	Corporation Ltd.	Corporation
Residential	138,992	1,106,663	291,759	14,728	4,751	24,046
General Service < 50 kW	9,019	104,083	24,149	993	745	2,981
General Service >= 50 kW	1,601	7,984	3,617	69	62	326
Large User	6	-	11	-	-	3
Sub Transmission Customers	-	562	-	-	-	-
Total Customers	149,618	1,219,292	319,536	15,790	5,558	27,356
Rural Service Area (sq km)		650,000	650	219		
Urban Service Area (sq km)	- 269	050,000	454	73	24	32
Total Service Area (sq km)	269	650,000	1,104	292	24	32
,	200	000,000	1,101	202		02
Overhead km of Line	784	110,732	2,704	650	88	230
Underground km of Line	2,458	8,660	2,802	168	10	127
Total km of Line	3,242	119,392	5,506	818	98	357
Total kWh Delivered (excluding losses)	3,904,199,907	24,085,369,286	7,425,540,554	235,894,902	105,946,615	710,613,237
Total kWh Delivered on Long-Term Load Transfer	19,223,048	48,543,166	3,995,183	1,158,299	-	-
Total Distribution Losses (kWh) Total kWh Purchased	103,571,888	1,758,839,671	206,618,598	11,174,093	3,633,160	24,285,085
Total kwn Purchased	4,026,994,843	25,892,752,123	7,636,154,335	248,227,294	109,579,775	734,898,322
Winter Peak (kW)	629,788	3,769,643	1,254,239	51,363	21,755	134,473
Summer Peak (kW)	746,955	2,735,971	1,307,651	45,869	16,223	108,242
Average Peak (kW)	633,728	2,867,284	1,147,085	43,602	17,037	108,180
Gross Capital Additions for the Year (\$)	45,810,457	678,687,618	133,483,454	6,447,854	742,698	3,684,062
High Voltage Capital Additions for the Year (\$)	-	620,659,437	11,296,788	-	-	-
Full-time Equivalent Number of Employees	213	3,214	640	39	13	-

General Statistics						
For the year ended	Less I Mari	1 1 6 (11000)			M. II . I D	N. C. L. L. L.
December 31	Kitchener-Wilmot	Lakefront Utilities	Lakeland Power	l ondon lludro Inc	Midland Power	Milton Hydro
	Hydro Inc.	Inc.	Distribution Ltd.	London Hydro Inc.	Utility Corporation	Distribution Inc.
Residential	82,425	8,800	10,986	138,568	6,163	32,268
General Service < 50 kW	7,776	1,068	2,105	12,368	762	2,544
General Service >= 50 kW	941	128	173	1,605	110	296
Large User	1	-	-	3	-	3
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	91,143	9,996	13,264	152,544	7,035	35,111
Rural Service Area (sq km)	284	-	128	258	-	315
Urban Service Area (sq km)	125	27	33	163	20	56
Total Service Area (sq km)	409	27	161	421	20	371
Overhead km of Line	1,029	141	287	1,379	84	587
Underground km of Line	875	50	88	1,537	45	422
Total km of Line	1,904	191	375	2,916	129	1,009
	.,001		0.0		0	.,000
Total kWh Delivered (excluding losses)	1,817,570,944	239,818,267	297,867,595	3,209,724,929	192,221,954	836,470,877
Total kWh Delivered on Long-Term Load Transfer	1,663,047	205,864	438,874	429,591	-	2,065,589
Total Distribution Losses (kWh)	50,295,951	7,259,072	14,033,248	95,899,706	6,828,436	32,409,173
Total kWh Purchased	1,869,529,942	247,283,204	312,339,717	3,306,054,226	199,050,390	870,945,639
Winter Peak (kW)	322,515	44,140	62,606	557,232	33,778	140,512
Summer Peak (kW)	322,990	39,817	43,219	646,075	34,241	157,634
Average Peak (kW)	292,684	38,653	48,376	525,405	31,595	137,985
Gross Capital Additions for the Year (\$)	18,289,815	1,430,104	2,612,351	26,521,819	601,670	15,246,467
High Voltage Capital Additions for the Year (\$)	1,092,997	-	-	-	-	-
Full-time Equivalent Number of Employees	180	20	25	312	17	52

General Statistics For the year ended December 31	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	Norfolk Power Distribution Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.
Residential	31,349	46,600	7,230	17,393	21,067	5,237
General Service < 50 kW	3,142	4,395	1,309	2,006	2,654	755
General Service >= 50 kW	380	829	133	160	254	70
Large User	-	-	-	-	-	-
Sub Transmission Customers	-	-	•	-	-	-
Total Customers	34,871	51,824	8,672	19,559	23,975	6,062
Rural Service Area (sq km)	3	759	119	549	279	_
Urban Service Area (sq km)	71	68	14	144	51	28
Total Service Area (sq km)	74	827	133	693	330	28
Overhead km of Line	360	1,458	235	663	492	367
Underground km of Line	485	519	91	130	74	3
Total km of Line	845	1,977	326	793	566	370
Total kWh Delivered (excluding losses)	655,588,093	1,195,394,887	191,105,311	357,179,989	537,983,046	120,753,861
Total kWh Delivered on Long-Term Load Transfer	-	3,018,874	106,695	2,024,261	-	-
Total Distribution Losses (kWh)	26,431,027	40,958,754	6,251,740	19,123,677	23,796,895	5,849,486
Total kWh Purchased	682,019,120	1,239,372,515	197,463,746	378,327,927	561,779,940	126,603,347
Winter Peak (kW)	110.070	210,287	31,525	60,261	100.000	24.246
Summer Peak (kW)	118,072		39,098	68,652	108,862	24,246
Average Peak (kW)	132,948	226,446 188,354	39,098 31,042	51,895	78,523 82,716	17,433 19,421
Average Feak (KVV)	113,382	100,334	31,042	51,095	02,710	19,421
Gross Capital Additions for the Year (\$)	4,596,413	15,734,034	1,982,063	4,161,720	9,082,971	633,763
High Voltage Capital Additions for the Year (\$)	-	-	11,056	-	-	-
Full-time Equivalent Number of Employees	57	128	16	46	45	5

General Statistics For the year ended December 31	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated
Residential	60,486	10,407	11,816	50,365	9,358	32,140
General Service < 50 kW	5,104	1.141	1,358	3,860	1,315	3,549
General Service >= 50 kW	940	137	166	505	147	367
Large User	-	_	-	1	-	2
Sub Transmission Customers	-	_	_	-	-	-
Total Customers	66,530	11,685	13,340	54,731	10,820	36,058
Rural Service Area (sq km)	37	_	-	78	-	_
Urban Service Area (sq km)	106	17	27	71	35	64
Total Service Area (sq km)	143	17	27	149	35	64
Overhead km of Line	486	79	176	521	143	386
Underground km of Line	1,348	129	66	429	24	178
Total km of Line	1,834	208	242	950	167	564
Total kWh Delivered (excluding losses)	1,556,435,337	242,533,277	308,087,169	1,082,328,815	186,711,870	790,201,081
Total kWh Delivered on Long-Term Load Transfer	836,430	1,141,809	300,007,109	1,002,320,013	39,497	7 90,201,001
Total Distribution Losses (kWh)	54,228,482	9,162,719	10,108,508	52,641,328	7,794,424	44,805,053
Total kWh Purchased	1,611,500,248	252,837,805	318,195,677	1,134,970,143	194,545,791	835,006,134
			· · ·			
Winter Peak (kW)	271,891	44,583	57,953	214,547	43,158	148,426
Summer Peak (kW)	330,022	43,161	51,817	196,947	33,756	134,130
Average Peak (kW)	269,050	40,015	49,231	107,273	31,681	128,344
Gross Capital Additions for the Year (\$)	13,086,330	2,167,163	3,265,191	12,989,720	1,198,235	5,613,000
High Voltage Capital Additions for the Year (\$)	3,109,165	-	-	-	-	-
Full-time Equivalent Number of Employees	115	23	33	76	28	1

General Statistics For the year ended				Rideau St.		
December 31		PUC Distribution	Renfrew Hydro	Lawrence	Sioux Lookout	St. Thomas
	PowerStream Inc.	Inc.	Inc.	Distribution Inc.	Hydro Inc.	Energy Inc.
Residential	316,596	29,635	3,756	5,040	2,335	15,046
General Service < 50 kW	31,897	3,481	429	754	395	1,731
General Service >= 50 kW	4,789	371	61	64	49	141
Large User	2	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	353,284	33,487	4,246	5,858	2,779	16,918
Rural Service Area (sq km)	303	284		7	530	8
Urban Service Area (sq km)	503	58	13	11	6	25
Total Service Area (sq km)	806	342	13	18	536	33
		<b>.</b>			333	
Overhead km of Line	2,531	622	72	93	277	150
Underground km of Line	5,070	122	7	12	9	108
Total km of Line	7,601	744	79	105	286	258
Total kWh Delivered (excluding losses)	8,384,408,848	701,843,128	86,248,298	107,040,345	85,561,762	276,552,576
Total kWh Delivered on Long-Term Load Transfer	1,441,010	-	-	552,656	539,410	39,761
Total Distribution Losses (kWh)  Total kWh Purchased	307,943,677	28,647,157	4,058,375	8,356,735	3,481,779	6,673,750
Total kwn Purchased	8,693,793,535	730,490,285	90,306,673	115,949,736	89,582,951	283,266,087
Winter Peak (kW)	1,404,070	143,172	16.114	22,997	20,858	48,609
Summer Peak (kW)	1,677,375	93,737	14,492	17,961	13,582	53,886
Average Peak (kW)	1,406,765	108,223	13,907	18,707	13,951	46,068
Gross Capital Additions for the Year (\$)	131,124,988	7,706,780	357,636	444,566	370,613	2,185,860
High Voltage Capital Additions for the Year (\$)	1,189,300	617,923	-	-	-	-
Full-time Equivalent Number of Employees	545	-	10	13	9	27

General Statistics For the year ended December 31	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
Residential	45,319	6,191	661,959	107,574	12,165	48,409
General Service < 50 kW	4,654	652	71,387	8,874	785	5,570
General Service >= 50 kW	509	92	10,864	1,044	35	694
Large User	-	-	42	2	-	1
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	50,482	6,935	744,252	117,494	12,985	54,674
Rural Service Area (sq km)	208	2	-	386	8	607
Urban Service Area (sq km)	179	22	630	253	53	65
Total Service Area (sq km)	387	24	630	639	61	672
Overhead km of Line	898	79	4,119	1,452	161	1,068
Underground km of Line	240	54	6,065	1,106	123	513
Total km of Line	1,138	133	10,184	2,558	284	1,581
Total kWh Delivered (excluding losses)	963,552,125	194,957,532	24,380,018,627	2,557,696,848	124,966,046	1,440,243,498
Total kWh Delivered on Long-Term Load Transfer	366,658	346,441	4,893,827	958,219	114,535	2,787,101
Total Distribution Losses (kWh)	38,345,154	6,690,136	875,899,626	103,016,587	4,843,002	55,023,330
Total kWh Purchased	1,002,263,937	201,994,109	25,260,812,080	2,661,671,654	129,923,582	1,498,053,929
Winter Peak (kW)	182,512	32,719	4,203,353	445,077	26,181	257,470
Summer Peak (kW)	149,488	35,858	4,273,504	444,688	29,088	269,240
Average Peak (kW)	132,580	31,816	3,891,627	407,720	23,173	239,064
Gross Capital Additions for the Year (\$)	10,643,443	411,085	468,681,974	24,155,323	1,874,404	19,694,007
High Voltage Capital Additions for the Year (\$)	-	-	-	-	-	194,308
Full-time Equivalent Number of Employees	133	19	1,511	225	19	131

General Statistics For the year ended December 31	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Woodstock Hydro Services Inc.
Residential	20,549	3,213	3,273	20,060	38,963	14,299
General Service < 50 kW	1,759	478	473	2,528	2,156	1,247
General Service >= 50 kW	161	40	50	234	369	199
Large User	1	-	1	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
Total Customers	22,470	3,731	3,797	22,822	41,488	15,745
Rural Service Area (sq km)	-	-	-	-	81	-
Urban Service Area (sq km)	81	14	8	64	67	29
Total Service Area (sq km)	81	14	8	64	148	29
Overhead km of Line	333	66	47	372	497	147
Underground km of Line	133	10	14	145	576	102
Total km of Line	466	76	61	517	1,073	249
Total kWh Delivered (excluding losses)	377,153,289	105,286,722	150,595,705	435,737,607	859,082,435	393,971,046
Total kWh Delivered on Long-Term Load Transfer	746,875	47,422	-	2,679,047	-	12,763
Total Distribution Losses (kWh)	12,790,375	7,086,368	3,632,756	33,369,663	36,090,633	11,250,109
Total kWh Purchased	390,690,539	112,420,512	154,228,461	471,786,317	895,173,068	405,233,918
Winter Peak (kW)	76,387	17,897	26,253	86,152	152,191	74,595
Summer Peak (kW)	75,088	16,357	26,580	68,204	171,946	73,084
Average Peak (kW)	66,292	16,309	24,983	70,854	145,580	66,877
Gross Capital Additions for the Year (\$)	2,459,423	756,715	795,470	4,417,969	8,142,740	4,108,336
High Voltage Capital Additions for the Year (\$)	-	-	-	-	-	-
Full-time Equivalent Number of Employees	39	13	10	32	2	39

Unitized Statistics and Service Quality Requirements			1	I	1	1
For the year ended			Bluewater Power			
December 31	Algoma Power	Atikokan Hydro	Distribution	Brant County	Brantford Power	Burlington Hydro
December 31	Inc.	Inc.	Corporation	Power Inc.	Inc.	Inc.
# of Customers per sq km of Service Area	0.82	4.38	179.68	38.95	524.18	353.01
# of Customers per km of Line	6.30	18.08	45.83	18.00	77.58	43.66
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 1,804.39	\$ 842.60	\$ 596.97	\$ 631.12	\$ 445.98	\$ 463.79
Per Total kWh Purchased	\$ 0.094	\$ 0.055	\$ 0.021	\$ 0.021	\$ 0.019	\$ 0.018
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,856.29	\$ 1,625.96	\$ 2,561.98	\$ 3,111.56	\$ 2,521.03	\$ 2,775.50
Per Total kWh Purchased	\$ 0.097	\$ 0.105	\$ 0.090	\$ 0.102	\$ 0.107	\$ 0.110
Avg Monthly kWh Consumed per Customer	1,602.68	1,284.48	2,370.81	2,539.16	1,962.64	2,101.64
Avg Peak (kW) per Customer	2.87	2.45	2.88	4.82	3.75	4.15
OM&A Per Customer	\$ 977.38	\$ 504.94	\$ 336.47	\$ 409.79	\$ 235.71	\$ 263.52
Net Income Per Customer	\$ 238.35	\$ 234.10	\$ 72.17	\$ 99.33	\$ 72.76	\$ 91.91
Net Fixed Assets per Customer	\$ 7,841.24					\$ 1,605.97
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	94.20	100.00	100.00	91.10
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	N/A	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	82.60	100.00	73.10	94.50	76.90	74.90
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	99.80	97.70	100.00	99.30
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	99.70	97.80
Emergency Urban Response (OEB Min. Standard: 80%)	N/A	N/A	100.00	100.00	100.00	99.20
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	N/A	100.00	100.00	N/A	99.20
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	4.80	-	4.30	0.40	1.90	6.00
Appointments Scheduling (OEB Min. Standard: 90%)	97.20	100.00	98.20	100.00	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	N/A	86.10	100.00	N/A	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	N/A	87.50	100.00	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.88	100.00	99.92	99.99	100.00	99.96
System Reliability Indicators						
SAIDI-Annual	12.31	0.37	2.19	3.28	0.42	0.94
SAIFI-Annual	6.47	0.09	1.32	1.09	0.66	0.94
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	10.12	0.37	0.89	2.71	0.42	0.93
SAIFI-Annual	4.04	0.09	0.68	0.92	0.66	0.87

Unitized Statistics and Service Quality Requirements			I	I	1	1
For the year ended	Cambridge and	Canadian	Centre	Chapleau Public	COLLUS	Cooperative
December 31	North Dumfries	Niagara Power	Wellington Hydro	Utilities	PowerStream	Hydro Embrun
	Hydro Inc.	Inc.	Ltd.	Corporation	Corp.	Inc.
# of Customers per sq km of Service Area	172.17	80.19	672.90	617.50	365.02	397.00
# of Customers per km of Line	46.09	28.32	44.56	45.74	47.34	60.15
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 525.45	\$ 653.78	\$ 517.82	\$ 792.35	\$ 414.81	\$ 398.86
Per Total kWh Purchased	\$ 0.019					
	φ 0.019	φ 0.035	\$ 0.023	φ 0.033	φ 0.022	φ 0.026
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,607.89	\$ 1,973.32				\$ 1,573.26
Per Total kWh Purchased	\$ 0.093		•			· ·
Avg Monthly kWh Consumed per Customer	2,338.79	1,562.36	1,883.37	2,020.25	1,575.91	1,269.59
Avg Peak (kW) per Customer	4.60	3.01	3.56	3.74	2.87	2.73
OM&A Per Customer	\$ 274.29	\$ 329.51	\$ 307.74	\$ 608.68	\$ 277.87	\$ 288.44
Net Income Per Customer	\$ 107.41	\$ 116.68	\$ 82.24	\$ 120.23	\$ 56.22	\$ 62.80
Net Fixed Assets per Customer	\$ 2,090.55	\$ 2,944.46	\$ 1,786.73	\$ 872.45	\$ 972.76	\$ 1,194.63
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	96.00	96.60	100.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	N/A	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	83.00	78.20	99.70	100.00	70.90	97.60
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	91.70	100.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	99.80	100.00	99.60	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	96.20	100.00	100.00	N/A	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	4.50	4.00	N/A	N/A	6.00	2.40
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	97.70	94.60	100.00	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	N/A	100.00	N/A	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	100.00	100.00	98.50	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	95.65	100.00	N/A	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	100.00	99.92	99.99	100.00	99.94	99.98
System Reliability Indicators						
SAIDI-Annual	0.69	1.95	0.02	5.09	0.03	0.01
SAIFI-Annual	1.45	2.07	0.76	2.46	0.95	1.14
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	0.64	1.95	0.02	0.28	0.03	0.01
SAIFI-Annual	1.33	2.07	0.08	0.38	0.63	0.13

Unitized Statistics and Service Quality Requirements		F			Fully Thomas	Espanola
For the year ended		Enersource	Find a similar	Callin Hillitiaa	Erie Thames	Regional Hydro
December 31	E.L.K. Energy Inc.	Hydro Mississauga Inc.	Entegrus Powerlines Inc.	EnWin Utilities Ltd.	Powerlines Corporation	Distribution Corporation
# of Contamons non on long of Complete Area		-		•	•	·
# of Customers per sq km of Service Area	563.55	689.59	421.91	722.18	9.68	32.36
# of Customers per km of Line	78.97	38.87	42.41	74.90	53.41	23.92
Average Power & Distribution Revenue less Cost of						
Power & Related Costs						
Per Customer Annually	\$ 286.01	\$ 630.51	\$ 492.53			1
Per Total kWh Purchased	\$ 0.015	\$ 0.017	\$ 0.020	\$ 0.022	\$ 0.019	\$ 0.031
Average Cost of Power & Related Costs						
Per Customer Annually	7	+ -,	\$ 2,559.12	1	1	
Per Total kWh Purchased	\$ 0.096	\$ 0.098	\$ 0.106	\$ 0.094	\$ 0.097	\$ 0.111
Avg Monthly kWh Consumed per Customer	1,635.53	3,134.55	2,011.02	2,419.39	2,345.80	1,627.47
Avg Peak (kW) per Customer	3.50	5.79	3.54	4.39	4.07	3.02
OM&A Per Customer	\$ 182.72	\$ 260.39	\$ 230.35	\$ 286.14	\$ 309.42	\$ 394.02
Net Income Per Customer	\$ 67.09	\$ 129.13	\$ 94.75	\$ 161.98	\$ 65.74	\$ 169.36
Net Fixed Assets per Customer	\$ 638.76	\$ 2,837.57	\$ 1,778.28	\$ 2,556.16	\$ 1,655.96	\$ 1,066.85
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	92.90	97.60	98.80	100.00	99.40	100.00
High Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	N/A	100.00	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	97.00	84.80	72.70	86.80	95.50	77.30
Appointments Met (OEB Min. Standard: 90%)	100.00	99.80	98.00	100.00	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	98.70	100.00	100.00	99.20	98.60	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	92.90	96.40	88.40	98.10	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	N/A	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	0.10	1.50	2.70	1.30	4.40	3.80
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	97.60	100.00	100.00	94.50	99.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	100.00	100.00	N/A	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	99.20	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	92.86	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.97	98.73	99.73	99.86	99.85	99.83
System Reliability Indicators						
SAIDI-Annual	3.97	0.67	1.56	0.81	2.21	1.27
SAIFI-Annual	1.80	1.13	1.36	1.91	0.91	2.29
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	1.12	0.67	1.31	0.81	0.59	0.29
SAIFI-Annual	0.50	1.13	0.84	1.85	0.30	0.15

Unitized Statistics and Service Quality Requirements			Fort Frances			Guelph Hydro
For the year ended	Essex Powerlines	Festival Hydro	Power	Greater Sudbury	Grimsby Power	Electric Systems
December 31	Corporation	Inc.	Corporation	Hydro Inc.	Incorporated	Inc.
# of Customers per sq km of Service Area	275.38	452.49	144.35	115.09	159.97	569.49
# of Customers per km of Line	62.13	78.92	49.38	47.38	45.05	47.76
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 406.15	\$ 558.73	\$ 478.41	\$ 505.18	\$ 385.82	\$ 552.15
Per Total kWh Purchased	\$ 0.022		1			· ·
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,007.80	\$ 3,294.72	\$ 2,293.94	\$ 2,233.41	\$ 1,735.89	\$ 3,458.06
Per Total kWh Purchased	\$ 0.109	\$ 0.109	\$ 0.104	\$ 0.108	\$ 0.102	\$ 0.104
Avg Monthly kWh Consumed per Customer	1,537.29	2,518.56	1,833.38	1,717.40	1,420.73	2,768.82
Avg Peak (kW) per Customer	3.09	3.46	3.58	3.14	1.90	5.03
OM&A Per Customer	\$ 235.64	\$ 322.01	\$ 427.90	\$ 328.46	\$ 255.05	\$ 271.51
Net Income Per Customer	\$ 73.73	\$ 37.70	\$ 32.50	\$ 9.53	\$ 24.52	\$ 141.38
Net Fixed Assets per Customer	\$ 1,545.55	\$ 1,914.97	\$ 924.61	\$ 1,650.06	\$ 1,689.30	\$ 2,374.91
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	93.00	100.00	100.00	99.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	N/A	N/A	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	78.00	84.60	94.30	72.10	69.30	87.70
Appointments Met (OEB Min. Standard: 90%)	94.70	100.00	100.00	100.00	100.00	83.90
Written Response to Enquiries (OEB Min. Standard: 80%)	91.70	100.00	95.90	99.80	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	96.30	100.00	100.00	90.50	100.00	94.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	1.20	1.30	5.70	1.70	5.60	5.80
Appointments Scheduling (OEB Min. Standard: 90%)	95.50	97.50	100.00	99.00	100.00	85.40
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	100.00	N/A	N/A	N/A	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)	99.10	99.50	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.84	99.89	99.27	99.86	99.98	99.89
System Reliability Indicators						
SAIDI-Annual	3.82	2.61	1.18	2.24	0.73	0.75
SAIFI-Annual	2.46	2.90	1.17	2.71	0.52	1.24
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	1.16	1.27	1.18	1.21	0.73	0.52
SAIFI-Annual	0.66	1.56	1.17	1.83	0.52	1.05

Unitized Statistics and Service Quality Requirements						
For the year ended			Hearst Power			
December 31	Haldimand	Halton Hills Hydro	Distribution	Horizon Utilities		Hydro
	County Hydro Inc.	Inc.	Company Limited	Corporation	Hydro 2000 Inc.	Hawkesbury Inc.
# of Customers per sq km of Service Area	17.03	76.63	29.23	558.32	135.67	687.38
# of Customers per km of Line	12.32	14.10	39.97	69.13	58.14	80.87
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 620.61	\$ 475.89	\$ 462.10	\$ 465.39	\$ 437.72	\$ 296.30
Per Total kWh Purchased	\$ 0.029	\$ 0.019	\$ 0.014	\$ 0.023	\$ 0.021	\$ 0.011
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,212.85	\$ 2,573.15	\$ 3,436.96	\$ 2,145.69	\$ 1,744.74	\$ 2,074.13
Per Total kWh Purchased	\$ 0.104	\$ 0.104	\$ 0.108	\$ 0.106	\$ 0.085	\$ 0.077
Avg Monthly kWh Consumed per Customer	1,766.55	2,065.79	2,660.83	1,691.40	1,718.22	2,245.99
Avg Peak (kW) per Customer	3.28	4.07	5.14	3.50	3.27	4.58
OM&A Per Customer	\$ 352.62	\$ 246.30	\$ 357.25	\$ 251.24	\$ 290.19	\$ 179.29
Net Income Per Customer	\$ 147.32	\$ 158.79	\$ 35.42	\$ 76.50	\$ 97.41	\$ 67.81
Net Fixed Assets per Customer	\$ 2,238.68	\$ 2,424.87	\$ 339.84	\$ 1,866.02	\$ 438.06	\$ 854.44
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	96.20	100.00	100.00	99.90	N/A	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	100.00	100.00	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	82.40	89.70	96.70	82.10	99.40	99.90
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	100.00	97.60	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	99.80	100.00	100.00	99.80	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	93.30	100.00	100.00	97.90	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	93.80	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	2.20	1.00	-	1.40	0.60	-
Appointments Scheduling (OEB Min. Standard: 90%)	98.70	100.00	100.00	96.50	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	100.00	N/A	100.00	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	100.00	N/A	100.00	N/A	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.96	99.95	99.98	99.65	99.86	99.99
System Reliability Indicators						
SAIDI-Annual	5.38	1.25	1.36	2.18	0.01	11.33
SAIFI-Annual	2.68	1.61	1.48	1.91	0.01	5.07
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	5.24	1.21	0.98	1.59	0.01	0.13
SAIFI-Annual	2.62	1.47	0.35	1.65	0.01	0.25

Unitized Statistics and Service Quality Requirements						
For the year ended	Hydro One				Kenora Hydro	
December 31	Brampton	Hydro One	Hydro Ottawa	Innpower	Electric	Kingston Hydro
	Networks Inc.	Networks Inc.	Limited	Corporation	Corporation Ltd.	Corporation
# of Customers per sq km of Service Area	556.20	1.88	289.43	54.08	231.58	854.88
# of Customers per km of Line	46.15	10.21	58.03	19.30	56.71	76.63
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 449.58	\$ 1,089.00	\$ 506.16	\$ 514.35	\$ 533.65	\$ 468.79
Per Total kWh Purchased	\$ 0.017	· '	1			
Average Cost of Power & Related Costs	•					,
Per Customer Annually	\$ 2,786.05	\$ 2,394.71	\$ 2,501.35	\$ 1,758.96	\$ 2,055.20	\$ 2,731.92
Per Total kWh Purchased	\$ 0.104	· ·		· ·	· ·	
Avg Monthly kWh Consumed per Customer	2,242.93	1,769.66	1,991.47	1,310.04	1,642.97	2,238.69
Avg Peak (kW) per Customer	4.24	2.35	3.59	2.76	3.07	3.95
OM&A Per Customer	\$ 178.82					\$ 236.44
Net Income Per Customer	\$ 96.91	\$ 155.13	\$ 87.85	\$ 24.59	\$ 69.63	\$ 80.90
Net Fixed Assets per Customer		\$ 5,360.52				
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	97.40	100.00	96.40	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	100.00	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	75.00	69.60	80.30	70.60	69.10	67.00
Appointments Met (OEB Min. Standard: 90%)	100.00	99.30	98.30	94.40	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	98.40	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	N/A	98.80	N/A	100.00	92.90
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	81.10	N/A	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	2.50	4.70	2.30	7.50	5.30	3.10
Appointments Scheduling (OEB Min. Standard: 90%)	97.70	99.30	100.00	97.90	100.00	90.90
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	95.10	100.00	100.00	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	95.70	100.00	98.90	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	95.56	100.00	100.00	100.00	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.61	94.63	99.61	99.95	100.00	99.74
System Reliability Indicators						
SAIDI-Annual	0.57	9.92	1.66	4.79	0.53	0.97
SAIFI-Annual	0.95	3.55	1.08	3.52	0.29	0.52
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	0.55	9.42	1.59	4.70	0.53	0.97
SAIFI-Annual	0.90	2.96	0.86	3.14	0.29	0.52

Unitized Statistics and Service Quality Requirements		Π		1		
For the year ended						
December 31	Kitchener-Wilmot	Lakefront Utilities	Lakeland Power		Midland Power	Milton Hydro
December of	Hydro Inc.	Inc.	Distribution Ltd.	London Hydro Inc.		Distribution Inc.
# of Customers per sq km of Service Area	222.84	370.22	82.39	362.34	351.75	94.64
# of Customers per km of Line	47.87	52.34	35.37	52.31	54.53	34.80
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 432.11	\$ 456.69	\$ 641.47	\$ 440.35	\$ 566.70	\$ 460.29
Per Total kWh Purchased	\$ 0.021	\$ 0.018	\$ 0.027	\$ 0.020	\$ 0.020	\$ 0.019
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,129.26	\$ 2,678.35	\$ 2,488.26	\$ 2,382.16	\$ 2,508.57	\$ 2,582.53
Per Total kWh Purchased	\$ 0.104	\$ 0.108	\$ 0.106	\$ 0.110	\$ 0.089	\$ 0.104
Avg Monthly kWh Consumed per Customer	1,709.34	2,061.52	1,962.33	1,806.07	2,357.86	2,067.12
Avg Peak (kW) per Customer	3.21	3.87	3.65	3.44	4.49	3.93
OM&A Per Customer	\$ 186.70	\$ 250.26	\$ 390.02	\$ 212.25	\$ 328.42	\$ 243.34
Net Income Per Customer	\$ 117.00	\$ 41.29	\$ 143.04	\$ 82.19	\$ 127.71	\$ 83.78
Net Fixed Assets per Customer	\$ 2,044.84	\$ 1,579.14	\$ 1,849.49	\$ 1,627.18	\$ 1,811.66	\$ 2,058.51
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	90.90	93.90	94.60	100.00	100.00	99.50
High Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	80.40	96.60	97.30	65.90	100.00	77.80
Appointments Met (OEB Min. Standard: 90%)	95.30	100.00	99.80	99.30	100.00	99.80
Written Response to Enquiries (OEB Min. Standard: 80%)	99.80	100.00	100.00	100.00	94.20	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	85.40	100.00	100.00	99.10	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	100.00	N/A	N/A	N/A	N/A	100.00
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	1.70	0.50	0.60	3.20	N/A	2.60
Appointments Scheduling (OEB Min. Standard: 90%)	88.40	100.00	100.00	95.30	92.20	96.90
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	N/A	100.00	100.00	N/A	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	92.50	100.00	99.10	100.00	95.10
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	N/A	100.00	100.00	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	100.00	99.98	99.99	99.28	99.94	99.96
System Reliability Indicators						
SAIDI-Annual	0.72	1.06	4.74	1.11	0.04	1.23
SAIFI-Annual	1.03	0.34	2.20	1.58	0.01	1.06
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	0.72	1.06	1.00	0.98	0.04	1.22
SAIFI-Annual	1.03	0.34	0.39	1.17	0.01	1.06

Unitized Statistics and Service Quality Requirements						
For the year ended	Newmarket-Tay	Niagara			North Bay Hydro	
December 31	Power	Peninsula Energy	Niagara-on-the-	Norfolk Power	Distribution	Northern Ontario
	Distribution Ltd.	Inc.	Lake Hydro Inc.	Distribution Inc.	Limited	Wires Inc.
# of Customers per sq km of Service Area	471.23	62.67	65.20	28.22	72.65	216.50
# of Customers per km of Line	41.27	26.21	26.60	24.66	42.36	16.38
Average Power & Distribution Revenue less Cost of						
Power & Related Costs						
Per Customer Annually	\$ 504.72	\$ 624.45	\$ 566.79	\$ 608.96	\$ 598.12	\$ 543.93
Per Total kWh Purchased	\$ 0.026	\$ 0.026	\$ 0.025	\$ 0.031	\$ 0.026	\$ 0.026
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,000.32	\$ 2,640.60	\$ 2,339.73	\$ 1,925.94	\$ 2,354.51	\$ 2,218.82
Per Total kWh Purchased	\$ 0.102	\$ 0.110	\$ 0.103	\$ 0.100	\$ 0.100	\$ 0.106
Avg Monthly kWh Consumed per Customer	1,629.86	1,992.92	1,897.52	1,611.91	1,952.66	1,740.40
Avg Peak (kW) per Customer	3.25	3.63	3.58	2.65	3.45	3.20
OM&A Per Customer	\$ 231.48	\$ 329.23	\$ 258.07	\$ 368.79	\$ 273.36	\$ 405.98
Net Income Per Customer	\$ 86.00	\$ 78.71	\$ 128.47	\$ 20.63	\$ 82.77	\$ 42.88
Net Fixed Assets per Customer	\$ 1,581.13					\$ 1,043.22
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	91.00	98.60	95.20	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	100.00	87.10	100.00	N/A	100.00	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	84.90	81.60	85.30	82.80	78.40	100.00
Appointments Met (OEB Min. Standard: 90%)	96.50	95.10	100.00	98.50	100.00	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	99.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	91.70	94.70	100.00	94.40	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	81.00	100.00	100.00	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	1.50	1.10	0.20	4.50	8.00	
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	100.00	99.40	95.80	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	100.00	100.00	61.10	N/A	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%) New Micro-embedded Generation Facilities Connected	100.00	100.00	100.00	100.00	100.00	95.80
(OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	N/A
Billing Accuracy (OEB Min. Standard: 98%)	99.98	99.58	99.77	99.98	99.92	100.00
System Reliability Indicators						
SAIDI-Annual	0.68	3.92	0.94	5.13	1.95	5.44
SAIFI-Annual	0.79	1.75	1.07	3.27	1.17	1.77
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	0.68	3.69	0.94	3.50	1.95	2.19
SAIFI-Annual	0.79	1.51	1.07	2.65	1.14	1.41

Unitized Statistics and Service Quality Requirements						
For the year ended	Oakville Hydro		Orillia Power		Ottawa River	Peterborough
December 31	Electricity	Orangeville Hydro	Distribution	Oshawa PUC	Power	Distribution
	Distribution Inc.	Limited	Corporation	Networks Inc.	Corporation	Incorporated
# of Customers per sq km of Service Area	465.24	687.35	494.07	367.32	309.14	563.41
# of Customers per km of Line	36.28	56.18	55.12	57.61	64.79	63.93
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 577.54	\$ 448.13	\$ 644.48	\$ 361.92	\$ 394.14	\$ 430.11
Per Total kWh Purchased	\$ 0.024	•	1 7		1 '	•
Average Cost of Power & Related Costs	0.021	0.021	0.027	σ.σ.γ	Ψ 0.022	0.010
Per Customer Annually	\$ 2,655.49	\$ 2,307.89	\$ 2,487.59	\$ 1,886.79	\$ 1,895.82	\$ 2,456.50
Per Total kWh Purchased	\$ 2,033.49		,	· ·		
Avg Monthly kWh Consumed per Customer	2,018.51	1,803.15	1,987.73	1,728.10	1,498.35	1,929.78
Avg Peak (kW) per Customer	2,016.51 4.04	3.42	3.69	1,728.10	2.93	3.56
OM&A Per Customer	\$ 263.02		\$ 347.90			\$ 241.81
	1	·	*	· ·		l '
Net Income Per Customer	\$ 96.65		\$ 90.37			\$ 21.79
Net Fixed Assets per Customer	\$ 2,441.80	\$ 1,417.06	\$ 1,615.83	\$ 1,558.90	\$ 809.21	\$ 1,605.72
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	90.70	100.00	100.00	95.60	100.00	99.10
High Voltage Connections (OEB Min. Standard: 90%)	N/A	100.00	N/A	N/A	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	81.50	100.00	99.70	72.00	99.90	76.50
Appointments Met (OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	99.60
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	100.00	99.30
Emergency Urban Response (OEB Min. Standard: 80%)	N/A	100.00	100.00	100.00	100.00	85.70
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	100.00	N/A	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	1.50	-	0.20	1.90	0.10	1.90
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	99.80	97.00	100.00	100.00	94.50
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	N/A	N/A	100.00	N/A	93.30
Reconnection Performance Standards (OEB Min. Standard: 85%) New Micro-embedded Generation Facilities Connected	98.90	98.70	100.00	100.00	100.00	100.00
(OEB Min. Standard: 90%)	100.00	100.00	100.00	100.00	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.92	99.99	99.98	99.88	99.95	99.74
System Reliability Indicators						
SAIDI-Annual	0.47	0.62	2.19	1.43	1.74	1.52
SAIFI-Annual	0.70	0.84	6.02	1.98	3.99	1.64
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	0.46	0.14	2.15	1.34	1.24	0.90
SAIFI-Annual	0.58	0.17	1.28	1.19	0.79	0.83

Unitized Statistics and Service Quality Requirements						
For the year ended				Rideau St.		
December 31		PUC Distribution	Renfrew Hydro	Lawrence	Sioux Lookout	St. Thomas
	PowerStream Inc.	Inc.	Inc.	Distribution Inc.	Hydro Inc.	Energy Inc.
# of Customers per sq km of Service Area	438.32	97.92	326.62	325.44	5.18	512.67
# of Customers per km of Line	46.48	45.01	53.75	55.79	9.72	65.57
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 488.90	\$ 557.07	\$ 452.53	\$ 456.78	\$ 749.82	\$ 423.35
Per Total kWh Purchased	\$ 0.020		\$ 0.021	\$ 0.023	\$ 0.023	\$ 0.025
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,619.08	\$ 2,104.49	\$ 2,273.39	\$ 2,113.00	\$ 2,795.46	\$ 1,766.11
Per Total kWh Purchased	\$ 0.106	\$ 0.096	\$ 0.107	\$ 0.107	\$ 0.087	\$ 0.105
Avg Monthly kWh Consumed per Customer	2,050.71	1,817.85	1,772.39	1,649.45	2,686.31	1,395.29
Avg Peak (kW) per Customer	3.98	3.23	3.28	3.19	5.02	2.72
OM&A Per Customer	\$ 242.92	\$ 329.60	\$ 292.08	\$ 338.63	\$ 572.16	\$ 243.83
Net Income Per Customer	\$ 102.22	\$ 34.27	\$ 20.98	\$ 43.22	\$ 65.24	\$ 68.65
Net Fixed Assets per Customer	\$ 3,169.73		\$ 1,179.42			
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	97.80	93.00	100.00	91.40	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Accessibility (OEB Min. Standard: 65%)	92.50	81.90	89.40	98.50	100.00	68.20
Appointments Met (OEB Min. Standard: 90%)	99.70	95.40	100.00	98.80	98.20	100.00
Written Response to Enquiries (OEB Min. Standard: 80%)	99.50	98.40	100.00	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	96.80	87.50	100.00	100.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	2.40	1.80	6.10	1.40	-	2.80
Appointments Scheduling (OEB Min. Standard: 90%)	100.00	86.70	96.10	94.30	98.20	95.90
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	96.00	N/A	100.00	100.00	N/A
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	93.57	100.00	N/A	100.00	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.93	99.83	99.82	99.58	99.67	99.91
System Reliability Indicators						
SAIDI-Annual	1.46	1.19	2.67	0.83	6.18	1.35
SAIFI-Annual	1.72	1.21	2.10	0.80	3.69	2.82
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	1.40	1.19	1.92	0.30	1.28	1.26
SAIFI-Annual	1.66	1.21	1.10	0.14	0.74	1.93

Unitized Statistics and Service Quality Requirements			1			
For the year ended	Thunder Bay		Toronto Hydro-			
December 31	Hydro Electricity	Tillsonburg Hydro	Electric System	Veridian	Wasaga	Waterloo North
December 51	Distribution Inc.	Inc.	Limited	Connections Inc.	Distribution Inc.	Hydro Inc.
# of Customers per sq km of Service Area	130.44	288.96	1,181.35	183.87	212.87	81.36
# of Customers per km of Line	44.36	52.14	73.08	45.93	45.72	34.58
Average Power & Distribution Revenue less Cost of Power & Related Costs						
Per Customer Annually	\$ 404.65	\$ 507.34	\$ 747.49	\$ 442.42	\$ 312.73	\$ 626.65
Per Total kWh Purchased	\$ 0.020		1		*	•
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 2,042.48	\$ 3,193.37	\$ 3,655.99	\$ 2,240.27	\$ 1,117.19	\$ 2,844.29
Per Total kWh Purchased	\$ 0.103	\$ 0.110	\$ 0.108	\$ 0.099	\$ 0.112	\$ 0.104
Avg Monthly kWh Consumed per Customer	1,654.49	2,427.23	2,828.43	1,887.81	833.81	2,283.31
Avg Peak (kW) per Customer	2.63	4.59	5.23	3.47	1.78	4.37
OM&A Per Customer	\$ 273.13	\$ 359.22	\$ 323.95	\$ 223.02	\$ 219.16	\$ 259.20
Net Income Per Customer	\$ 39.95	\$ 87.57	\$ 127.57	\$ 53.46	\$ 35.42	\$ 83.65
Net Fixed Assets per Customer		\$ 1,406.03				
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	100.00	93.10	91.50	100.00	100.00	100.00
High Voltage Connections (OEB Min. Standard: 90%)	100.00	N/A	100.00	100.00	N/A	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	87.10	71.80	71.90	64.30	100.00	88.80
Appointments Met (OEB Min. Standard: 90%)	100.00	95.20	99.80	100.00	100.00	99.60
Written Response to Enquiries (OEB Min. Standard: 80%)	96.90	98.20	85.80	100.00	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	92.20	100.00	92.00	95.10	100.00	93.00
Emergency Rural Response (OEB Min. Standard: 80%)	97.20	N/A	N/A	100.00	100.00	100.00
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	1.30	5.60	1.70	8.70	N/A	4.60
Appointments Scheduling (OEB Min. Standard: 90%)	98.80	100.00	96.20	93.70	100.00	100.00
Rescheduling a Missed Appointment (OEB Standard: 100%)	N/A	100.00	94.60	N/A	N/A	100.00
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	98.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	N/A	100.00	93.33	100.00	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.97	99.81	96.62	99.70	99.92	99.96
System Reliability Indicators						
SAIDI-Annual	2.15	0.81	1.44	2.53	1.67	0.97
SAIFI-Annual	2.95	2.56	1.73	2.65	1.55	1.71
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	1.92	0.29	1.14	1.97	1.53	0.81
SAIFI-Annual	2.69	0.56	1.36	1.72	1.46	1.21

Unitized Statistics and Service Quality Requirements						
For the year ended	Welland Hydro-				Whitby Hydro	
December 31	Electric System	Wellington North	West Coast	Westario Power	Electric	Woodstock Hydro
	Corp.	Power Inc.	Huron Energy Inc.	Inc.	Corporation	Services Inc.
# of Customers per sq km of Service Area	277.41	266.50	474.63	356.59	280.32	542.93
# of Customers per km of Line	48.22	49.09	62.25	44.14	38.67	63.23
Average Power & Distribution Revenue less Cost of						
Power & Related Costs						
Per Customer Annually	\$ 412.69	\$ 686.04	\$ 663.37	\$ 439.14	\$ 542.70	\$ 540.39
Per Total kWh Purchased	\$ 0.024	\$ 0.023	\$ 0.016	\$ 0.021	\$ 0.025	\$ 0.021
Average Cost of Power & Related Costs						
Per Customer Annually	\$ 1,918.63	\$ 2,737.11	\$ 2,505.05	\$ 2,081.20	\$ 2,325.52	\$ 2,787.30
Per Total kWh Purchased	\$ 0.110	\$ 0.091	\$ 0.062	\$ 0.101	\$ 0.108	\$ 0.108
Avg Monthly kWh Consumed per Customer	1,448.93	2,510.96	3,384.88	1,722.70	1,798.06	2,144.78
Avg Peak (kW) per Customer	2.95	4.37	6.58	3.10	3.51	4.25
OM&A Per Customer	\$ 277.20	\$ 466.06	\$ 450.33	\$ 230.83	\$ 255.33	\$ 260.77
Net Income Per Customer	\$ 50.22	\$ 53.02	\$ 106.59	\$ 92.09	\$ 122.97	\$ 56.02
Net Fixed Assets per Customer	\$ 1,209.00					
Service Quality Requirements						
Low Voltage Connections (OEB Min. Standard: 90%)	94.00	100.00	100.00	100.00	96.10	100.00
High Voltage Connections (OEB Min. Standard: 90%)	N/A	N/A	100.00	N/A	100.00	100.00
Telephone Accessibility (OEB Min. Standard: 65%)	96.90	100.00	98.30	79.60	73.80	78.70
Appointments Met (OEB Min. Standard: 90%)	99.70	100.00	100.00	100.00	100.00	99.80
Written Response to Enquiries (OEB Min. Standard: 80%)	100.00	100.00	100.00	89.50	100.00	100.00
Emergency Urban Response (OEB Min. Standard: 80%)	100.00	100.00	100.00	100.00	100.00	100.00
Emergency Rural Response (OEB Min. Standard: 80%)	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Call Abandon Rate (OEB Standard: not exceed 10%)	2.30	-	1.30	9.90	1.80	4.30
Appointments Scheduling (OEB Min. Standard: 90%)	95.50	99.80	96.20	98.30	98.40	90.70
Rescheduling a Missed Appointment (OEB Standard: 100%)	100.00	100.00	100.00	100.00	N/A	-
Reconnection Performance Standards (OEB Min. Standard: 85%)	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected (OEB Min. Standard: 90%)	100.00	N/A	N/A	100.00	92.86	100.00
Billing Accuracy (OEB Min. Standard: 98%)	99.99	99.73	99.88	99.76	99.89	99.94
System Reliability Indicators						
SAIDI-Annual	1.53	2.34	1.83	7.42	2.00	0.80
SAIFI-Annual	1.76	0.71	3.20	1.88	3.38	0.92
Loss of Supply Adjusted System Reliability Indicators						
SAIDI-Annual	1.53	0.12	0.24	4.76	1.89	0.80
SAIFI-Annual	1.76	0.11	0.19	1.20	2.32	0.92

Statistics by Customer Class For the year ended December 31	А	lgoma Power Inc.	Α	tikokan Hydro Inc.	ВІ	uewater Power Distribution Corporation		Brant County Power Inc.	Е	Brantford Power Inc.	Вι	ırlington Hydro Inc.
Residential Customers												
Number of Customers		11,607		1,408		32,215		8,569		35,576		60,095
Metered kWh		120,525,525		9,743,006		248,491,220		81,835,503		282,925,750		528,231,336
Distribution Revenue	\$	16,870,493	\$	792,802	\$	11,215,840	\$	3,059,540	\$	9,389,728	\$	17,877,960
Metered kWh per Customer		10,384		6,920		7,714	ľ	9,550	ľ	7,953		8,790
Distribution Revenue per Customer	\$	1,453	\$	563	\$	348	\$	357	\$	264	\$	297
General Service <50kW Customers												
Number of Customers		-		235		3,501		1,275		2,776		5,244
Metered kWh		-		5,315,999		103,923,431		37,296,462		99,356,580		171,801,204
Distribution Revenue	\$	-	\$	278,127	\$	3,066,867	\$	1,020,014	\$	1,684,534	\$	4,007,276
Metered kWh per Customer		-		22,621		29,684		29,252		35,791		32,761
Distribution Revenue per Customer		-	\$	1,184	\$	876	\$	800	\$	607	\$	764
General Service >50kW, Large User (>5000kW) and Sub Transmission Number of GS >50kW Customers		43		20		397		127		437		1,027
Number of Large Users		-		-		2		-		-		-
Number of Sub Transmission Customers		-		-		_		-		-		-
Metered kWh		83,470,708		7,851,921		634,458,273		165,127,616		497,985,709		898,691,394
Distribution Revenue	\$	2,957,516	\$	165,123	\$	5,364,975	\$		\$	4,709,456	\$	7,026,526
Metered kWh per Customer		1,941,179		392,596		1,590,121		1,300,217		1,139,555		875,065
Distribution Revenue per Customer	\$	68,779	\$	8,256	\$	13,446	\$	11,180	\$	10,777	\$	6,842
Unmetered Scattered Load Connections												
Number of Connections		-		-		263		51		470		584
Metered kWh		-		-		2,203,828		442,068		1,528,194		2,918,355
Distribution Revenue	\$	-	\$	-	\$	106,580	\$		\$	76,992	\$	113,021
Metered kWh per Connection		-		-		8,380		8,668		3,251		4,997
Distribution Revenue per Connection	\$	-	\$	-	\$	405	\$	229	\$	164	\$	194

Statistics by Customer Class							Ī		Ī			
For the year ended	С	ambridge and		Canadian		Centre	1	Chapleau Public		COLLUS		Cooperative
December 31	N	lorth Dumfries			Wellington Hydro		Utilities		PowerStream		H	Hydro Embrun
		Hydro Inc.		Inc.		Ltd.		Corporation	-	Corp.		Inc.
Residential Customers												
Number of Customers		47,143		25,896		5,955		1,068		14,591		1,809
Metered kWh		395,480,269		202,495,777		46,179,255		15,225,943		126,841,012		19,479,913
Distribution Revenue	\$	12,572,784	\$	10,080,220	\$	1,803,003	\$	611,583	\$	4,197,118	\$	585,847
Metered kWh per Customer		8,389		7,820		7,755		14,257		8,693		10,768
Distribution Revenue per Customer	\$	267	\$	389	\$	303	\$	573	\$	288	\$	324
General Service <50kW Customers												
Number of Customers		4,816		2,505		716		154		1,712		165
Metered kWh		160,543,970		69,135,015		20,579,247		5,251,375		48,496,763		4,699,450
Distribution Revenue	\$	2,827,440	\$	2,403,023	\$	572,167	\$	179,491	\$	1,056,979	\$	99,929
Metered kWh per Customer		33,336		27,599		28,742		34,100		28,328		28,482
Distribution Revenue per Customer	\$	587	\$	959	\$	799	\$	1,166	\$	617	\$	606
General Service >50kW, Large User												
(>5000kW) and Sub Transmission												
Number of GS >50kW Customers		723		226		58		13		123		11
Number of Large Users		2		-		-		-		-		-
Number of Sub Transmission Customers		-		-		-		-		-		-
Metered kWh		887,379,248		232,523,397		76,836,047		7,157,299		119,833,155		4,189,855
Distribution Revenue	\$	9,099,095	\$	4,593,869	\$	728,866	\$	111,693	\$	950,632	\$	69,001
Metered kWh per Customer		1,223,971		1,028,865		1,324,759		550,561		974,253		380,896
Distribution Revenue per Customer	\$	12,550	\$	20,327	\$	12,567	\$	8,592	\$	7,729	\$	6,273
Unmetered Scattered Load Connections												
Number of Connections		480		38		13	1	4		30		18
Metered kWh		2,009,374		1,503,003		563,396	1	4,068		427,729		89,075
Distribution Revenue	\$	58,509	\$	99,292	\$	6,198	\$		\$	.,	\$	4,867
Metered kWh per Connection		4,186		39,553		43,338	1	1,017		14,258		4,949
Distribution Revenue per Connection	\$	122	\$	2,613	\$	477	\$	404	\$	164	\$	270

Statistics by Customer Class							I		Ī			Espanola
For the year ended				Enersource						Erie Thames	F	Regional Hydro
December 31				Hydro		Entegrus		EnWin Utilities		Powerlines		Distribution
	E.L	.K. Energy Inc.	Λ	lississauga Inc.	F	Powerlines Inc.		Ltd.		Corporation		Corporation
Residential Customers												
Number of Customers		10,852		179,182		36,131		78,144		16,327		2,862
Metered kWh		89,131,087		1,469,096,847		289,455,445		602,750,975		137,516,625		32,890,577
Distribution Revenue	\$	2,213,912	\$	49,598,231	\$	10,744,304	\$	27,085,197	\$	5,308,101	\$	1,227,307
Metered kWh per Customer		8,213		8,199		8,011		7,713		8,423		11,492
Distribution Revenue per Customer	\$	204	\$	277	\$	297	\$	347	\$	325	\$	429
General Service <50kW Customers												
Number of Customers		1,379		17,809		3,874		7,302		1,787		410
Metered kWh		30,006,261		647,112,058		109,826,278		213,455,530		47,965,405		10,747,812
Distribution Revenue	\$	431,737	\$	16,714,687	\$	3,045,561	\$	6,117,550	\$	1,220,581	\$	327,877
Metered kWh per Customer		21,759		36,336		28,350		29,232		26,841		26,214
Distribution Revenue per Customer	\$	313	\$	939	\$	786	\$	838	\$	683	\$	800
General Service >50kW, Large User												
(>5000kW) and Sub Transmission												
Number of GS >50kW Customers		167		4,359		497		1,211		150		29
Number of Large Users		-		9		1		5		1		-
Number of Sub Transmission Customers		-		-		-		-		-		-
Metered kWh		109,497,614		5,193,362,113		531,813,884		1,635,005,281		285,914,887		17,091,907
Distribution Revenue	\$	590,077	\$	55,200,901	\$	4,641,535	\$		\$		\$	244,357
Metered kWh per Customer		655,674		1,188,957		1,067,899		1,344,577		1,893,476		589,376
Distribution Revenue per Customer	\$	3,533	\$	12,638	\$	9,320	\$	14,578	\$	15,227	\$	8,426
Unmetered Scattered Load Connections												
Number of Connections		-		2,967		250		780	ĺ	120		21
Metered kWh		-		11,501,822		1,249,443		2,510,000		536,717		123,636
Distribution Revenue	\$	-	\$	469,746	\$	35,492	\$	100,218	\$	,	\$	5,668
Metered kWh per Connection		-		3,877		4,998		3,218		4,473		5,887
Distribution Revenue per Connection	\$	<u>-</u>	\$	158	\$	142	\$	128	\$	572	\$	270

Statistics by Customer Class For the year ended December 31	Es	Essex Powerlines Corporation		Festival Hydro Inc.		Fort Frances Power Corporation		Greater Sudbury Hydro Inc.		Grimsby Power Incorporated		Guelph Hydro lectric Systems Inc.
Residential Customers												
Number of Customers		26,471		18,099		3,298		42,680		10,180		48,384
Metered kWh		242,521,435		140,764,991		39,656,512		398,920,605		91,767,951		368,319,726
Distribution Revenue	\$	7,711,531	\$	6,260,684	\$	1,057,946	\$	13,093,304	\$	2,975,287	\$	15,879,625
Metered kWh per Customer		9,162		7,778		12,024		9,347		9,015		7,612
Distribution Revenue per Customer	\$	291	\$	346	\$	321	\$	307	\$	292	\$	328
General Service <50kW Customers												
Number of Customers		1,922		2,041		408		3,996		749		3,976
Metered kWh		64,524,896		64,490,147		14,297,211		143,418,004		18,770,642		145,738,547
Distribution Revenue	\$	1,537,373	\$	1,804,921	\$	301,059	\$	3,763,608	\$	412,654	\$	2,779,218
Metered kWh per Customer		33,572		31,597		35,042		35,890		25,061		36,655
Distribution Revenue per Customer	\$	800	\$	884	\$	738	\$	942	\$	551	\$	699
General Service >50kW, Large User (>5000kW) and Sub Transmission Number of GS >50kW Customers		247		221		47		511		109		599
Number of Large Users		-		1		-		-		-		4
Number of Sub Transmission Customers		-		-		-		-		-		-
Metered kWh		164,065,849		387,539,008		24,355,546		373,764,503		64,068,469		1,205,449,910
Distribution Revenue	\$	1,499,281	\$	2,596,983	\$	301,220	\$	4,823,646	\$	513,142	\$	9,119,304
Metered kWh per Customer		664,234		1,745,671		518,203		731,437		587,784		1,999,088
Distribution Revenue per Customer	\$	6,070	\$	11,698	\$	6,409	\$	9,440	\$	4,708	\$	15,123
Unmetered Scattered Load Connections												
Number of Connections		137		230		6		330		73		553
Metered kWh		1,569,183		663,456		62,628		1,325,682		370,711		1,880,319
Distribution Revenue	\$	59,384	\$	45,912	\$	2,301	\$		\$	20,575	\$	3,346
Metered kWh per Connection		11,454		2,885		10,438		4,017		5,078		3,400
Distribution Revenue per Connection	\$	433	\$	200	\$	383	\$	127	\$	282	\$	6

Statistics by Customer Class For the year ended					Hearst Power					
December 31	Co	Haldimand unty Hydro Inc.	на	Iton Hills Hydro Inc.	Distribution ompany Limited		Horizon Utilities Corporation	Hydro 2000 Inc.	На	Hydro awkesbury Inc.
Residential Customers										
Number of Customers		18,819		19,623	2,264		219,536	1,069		4,818
Metered kWh		170,207,650		204,287,561	25,700,870		1,605,906,184	13,902,355		51,395,624
Distribution Revenue	\$	8,646,677	\$	5,781,927	\$ 653,677	\$	66,828,662	\$ 381,880	\$	887,821
Metered kWh per Customer		9,044		10,411	11,352		7,315	13,005		10,667
Distribution Revenue per Customer	\$	459	\$	295	\$ 289	\$	304	\$ 357	\$	184
General Service <50kW Customers										
Number of Customers		2,343		1,701	410		18,464	141		600
Metered kWh		55,013,561		51,514,856	11,256,239		600,073,699	4,303,433		18,998,367
Distribution Revenue	\$	1,921,593	\$	1,066,520	\$ 180,576	\$	13,335,917	\$ 83,040	\$	223,491
Metered kWh per Customer		23,480		30,285	27,454		32,500	30,521		31,664
Distribution Revenue per Customer	\$	820	\$	627	\$ 440	\$	722	\$ 589	\$	372
General Service >50kW, Large User										
(>5000kW) and Sub Transmission										
Number of GS >50kW Customers		161		210	42		2,065	11		81
Number of Large Users		-		-	2		11	-		-
Number of Sub Transmission Customers		-		-	-		-	-		-
Metered kWh		123,567,515		245,492,754	46,866,142		3,246,023,800	4,422,738		71,472,278
Distribution Revenue	\$	1,438,973	\$	2,273,588	\$ 245,840	\$		\$ ·	\$	365,986
Metered kWh per Customer		767,500		1,169,013	1,065,140		1,563,595	402,067		882,374
Distribution Revenue per Customer	\$	8,938	\$	10,827	\$ 5,587	\$	11,489	\$ 2,640	\$	4,518
Unmetered Scattered Load Connections										
Number of Connections		68		147	-		3,049	4		5
Metered kWh	1	375,730		919,638	-	ĺ	11,637,434	18,611		281,727
Distribution Revenue	\$	16,255	\$	15,836	\$ -	\$	- ,	\$ .,	\$	1,358
Metered kWh per Connection	1	5,525		6,256	-	ĺ	3,817	4,653		56,345
Distribution Revenue per Connection	\$	239	\$	108	\$ -	\$	170	\$ 360	\$	272

Statistics by Customer Class For the year ended December 31	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation	(	Kenora Hydro Electric Corporation Ltd.	К	ingston Hydro Corporation
Residential Customers								
Number of Customers	138,992	1,106,663	291,759	14,728		4,751		24,046
Metered kWh	1,202,316,597	12,267,537,224	2,241,029,046	150,836,885		38,996,254		192,061,408
Distribution Revenue	\$ 35,919,376	\$ 875,176,124	\$ 84,422,583	\$ 6,122,233	\$	1,654,714	\$	7,652,335
Metered kWh per Customer	8,650	11,085	7,681	10,242		8,208		7,987
Distribution Revenue per Customer	\$ 258	\$ 791	\$ 289	\$ 416	\$	348	\$	318
General Service <50kW Customers								
Number of Customers	9,019	104,083	24,149	993		745		2,981
Metered kWh	331,606,199	2,889,363,380	714,938,854	32,282,916		24,170,621		91,470,555
Distribution Revenue	\$ 8,075,325	\$ 140,282,264	\$ 19,507,492	\$ 647,909	\$	484,374	\$	1,926,796
Metered kWh per Customer	36,768	27,760	29,605	32,510		32,444		30,685
Distribution Revenue per Customer	\$ 895	\$ 1,348	\$ 808	\$ 652	\$	650	\$	646
General Service >50kW, Large User (>5000kW) and Sub Transmission								
Number of GS >50kW Customers	1,601	7,984	3,617	69		62		326
Number of Large Users	6	-	11	-		-		3
Number of Sub Transmission Customers	-	562	-	-		-		-
Metered kWh	2,333,232,893	8,786,717,020	4,405,229,721	50,856,711		40,952,896		424,016,320
Distribution Revenue	\$ 18,422,701	\$ 167,155,058	\$ 50,263,348	\$ 521,306	\$	546,693	\$	2,779,554
Metered kWh per Customer	1,451,918	1,028,167	1,214,231	737,054		660,531		1,288,803
Distribution Revenue per Customer	\$ 11,464	\$ 19,559	\$ 13,854	\$ 7,555	\$	8,818	\$	8,448
Unmetered Scattered Load Connections								
Number of Connections	1,517	5,579	3,425	73		33		143
Metered kWh	4,766,624	36,418,896	16,412,499	29,808		180,033		1,247,036
Distribution Revenue	\$ 92,036	\$ 1,799,536	\$ 525,357	\$ 15,942	\$	1,232	\$	39,629
Metered kWh per Connection	3,142	6,528	4,792	408		5,456		8,721
Distribution Revenue per Connection	\$ 61	\$ 323	\$ 153	\$ 218	\$	37	\$	277

Statistics by Customer Class							Π					
For the year ended												
December 31	Kit	chener-Wilmot	Lal	kefront Utilities	La	akeland Power				Midland Power		Milton Hydro
		Hydro Inc.		Inc.	Е	Distribution Ltd.	L	ondon Hydro Inc.	U	Itility Corporation	D	istribution Inc.
Residential Customers												
Number of Customers		82,425		8,800		10,986		138,568		6,163		32,268
Metered kWh		637,186,640		73,609,485		114,417,960		1,096,195,854		48,316,282		290,591,984
Distribution Revenue	\$	20,562,008	\$	2,069,978	\$	4,757,808	\$	38,986,536	\$	2,157,178	\$	9,882,095
Metered kWh per Customer		7,731		8,365		10,415		7,911		7,840		9,006
Distribution Revenue per Customer	\$	249	\$	235	\$	433	\$	281	\$	350	\$	306
General Service <50kW Customers												
Number of Customers		7,776		1,068		2,105		12,368		762		2,544
Metered kWh		242,185,854		32,894,683		58,200,318		405,335,151		23,627,440		88,384,425
Distribution Revenue	\$	5,668,569	\$	548,611	\$	1,719,683	\$	8,704,300	\$	526,539	\$	2,010,676
Metered kWh per Customer		31,145		30,800		27,649		32,773		31,007		34,742
Distribution Revenue per Customer	\$	729	\$	514	\$	817	\$	704	\$	691	\$	790
General Service >50kW, Large User												
(>5000kW) and Sub Transmission												
Number of GS >50kW Customers		941		128		173		1,605		110		296
Number of Large Users		1		-		-		3		-		3
Number of Sub Transmission Customers		-		-		-		-		-		-
Metered kWh		872,186,263		131,405,679		123,050,760		1,691,901,529		119,050,591		448,763,760
Distribution Revenue	\$	11,018,079	\$	1,162,519	\$	1,352,134	\$	14,249,388	\$	957,350	\$	2,957,074
Metered kWh per Customer		925,888		1,026,607		711,276		1,052,178		1,082,278		1,500,882
Distribution Revenue per Customer	\$	11,696	\$	9,082	\$	7,816	\$	8,862	\$	8,703	\$	9,890
Unmetered Scattered Load Connections												
Number of Connections		889		92		52		1,523		11		189
Metered kWh		4,039,940		607,224		180,166		5,568,049		384,595		1,339,771
Distribution Revenue	\$	133,432	\$	35,245	\$	18,809	\$		\$	,	\$	39,815
Metered kWh per Connection		4,544		6,600		3,465		3,656		34,963		7,089
Distribution Revenue per Connection	\$	150	\$	383	\$	362	\$	87	\$	501	\$	211

Statistics by Customer Class											
For the year ended	N	ewmarket-Tay		Niagara				Ν	lorth Bay Hydro		
December 31		Power	Pe	eninsula Energy	١	Niagara-on-the-	Norfolk Power		Distribution	No	rthern Ontario
	D	istribution Ltd.		Inc.	L	ake Hydro Inc.	Distribution Inc.		Limited		Wires Inc.
Residential Customers											
Number of Customers		31,349		46,600		7,230	17,393		21,067		5,237
Metered kWh		277,064,224		416,585,049		69,164,029	140,638,038		205,950,079		43,480,804
Distribution Revenue	\$	9,575,052	\$	18,019,392	\$	2,492,947	\$ 7,259,539	\$	8,173,845	\$	1,965,402
Metered kWh per Customer		8,838		8,940		9,566	8,086		9,776		8,303
Distribution Revenue per Customer	\$	305	\$	387	\$	345	\$ 417	\$	388	\$	375
General Service <50kW Customers											
Number of Customers		3,142		4,395		1,309	2,006		2,654		755
Metered kWh		92,626,021		129,969,466		39,184,628	58,713,751		85,369,053		20,165,300
Distribution Revenue	\$	2,873,675	\$	4,122,217	\$	1,103,737	\$ 2,163,792	\$	2,533,943	\$	548,265
Metered kWh per Customer		29,480		29,572		29,935	29,269		32,166		26,709
Distribution Revenue per Customer	\$	915	\$	938	\$	843	\$ 1,079	\$	955	\$	726
General Service >50kW, Large User											
(>5000kW) and Sub Transmission											
Number of GS >50kW Customers		380		829		133	160		254		70
Number of Large Users		-		-		-	-		-		-
Number of Sub Transmission Customers		-		-		-	-		-		-
Metered kWh		280,278,130		639,303,434		81,046,957	124,206,754		244,162,743		55,514,123
Distribution Revenue	\$	3,538,968	\$	8,302,483	\$	842,669	\$ 1,695,717	\$	2,064,280	\$	256,986
Metered kWh per Customer		737,574		771,174		609,376	776,292		961,271		793,059
Distribution Revenue per Customer	\$	9,313	\$	10,015	\$	6,336	\$ 10,598	\$	8,127	\$	3,671
Unmetered Scattered Load Connections											
Number of Connections		60		422		22	73		14		23
Metered kWh		180,516		1,851,221		237,520	479,510		50,610		157,125
Distribution Revenue	\$		\$	123,173	\$	12,312	\$ 18,052	\$	1,598	\$	6,177
Metered kWh per Connection		3,009		4,387		10,796	6,569		3,615		6,832
Distribution Revenue per Connection	\$	254	\$	292	\$	560	\$ 247	\$	114	\$	269

Statistics by Customer Class For the year ended December 31		Pakville Hydro Electricity istribution Inc.	Ora	angeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	ı	Peterborough Distribution Incorporated
Residential Customers									
Number of Customers		60,486		10,407	11,816	50,365	9,358		32,140
Metered kWh		571,205,089		85,735,759	107,122,733	485,612,487	79,483,998		287,195,436
Distribution Revenue	\$	20,511,738	\$	3,187,626	\$ 4,188,207	\$ 10,834,399	\$ 2,408,552	\$	8,411,019
Metered kWh per Customer		9,444		8,238	9,066	9,642	8,494		8,936
Distribution Revenue per Customer	\$	339	\$	306	\$ 354	\$ 215	\$ 257	\$	262
General Service <50kW Customers									
Number of Customers		5,104		1,141	1,358	3,860	1,315		3,549
Metered kWh		169,008,719		34,481,597	45,695,188	135,378,637	31,649,726		117,175,344
Distribution Revenue	\$	5,137,267	\$	795,437	\$ 1,530,488	\$ 2,688,818	\$ 691,375	\$	2,396,056
Metered kWh per Customer		33,113		30,221	33,649	35,072	24,068		33,016
Distribution Revenue per Customer	\$	1,007	\$	697	\$ 1,127	\$ 697	\$ 526	\$	675
General Service >50kW, Large User (>5000kW) and Sub Transmission									
Number of GS >50kW Customers		940		137	166	505	147		367
Number of Large Users		-		-	-	1	-		2
Number of Sub Transmission Customers		-		-	-	-	-		-
Metered kWh		758,064,179		119,994,247	151,567,085	466,418,779	72,512,849		377,411,194
Distribution Revenue	\$	10,214,897	\$	816,710	\$ 1,977,301	\$ 4,102,904	\$ 789,463	\$	2,745,983
Metered kWh per Customer		806,451		875,870	913,055	921,776	493,285		1,022,795
Distribution Revenue per Customer	\$	10,867	\$	5,961	\$ 11,911	\$ 8,109	\$ 5,370	\$	7,442
Unmetered Scattered Load Connections									
Number of Connections	1	685		73	153	269	76		446
Metered kWh	1	3,763,921		386,058	806,994	1,048,873	454,406		1,812,182
Distribution Revenue	\$	130,708	\$	10,158	\$ 25,308	\$	\$ •	\$	16,840
Metered kWh per Connection	1	5,495		5,288	5,274	3,899	5,979		4,063
Distribution Revenue per Connection	\$	191	\$	139	\$ 165	\$ 185	\$ 32	\$	38

Statistics by Customer Class	T		Ι				Τ		Γ		
For the year ended								Rideau St.			
December 31			Ы	UC Distribution	F	Renfrew Hydro		Lawrence		Sioux Lookout	St. Thomas
	Р	owerStream Inc.		Inc.		Inc.		Distribution Inc.		Hydro Inc.	Energy Inc.
Residential Customers											
Number of Customers		316,596		29,635		3,756		5,040		2,335	15,046
Metered kWh		2,695,331,933		334,950,383		30,037,011		42,272,228		37,252,100	116,304,330
Distribution Revenue	\$	85,257,491	\$	9,293,675	\$	1,051,562	\$	1,394,352	\$	1,209,006	\$ 4,360,358
Metered kWh per Customer		8,513		11,303		7,997		8,387		15,954	7,730
Distribution Revenue per Customer	\$	269	\$	314	\$	280	\$	277	\$	518	\$ 290
General Service <50kW Customers											
Number of Customers		31,897		3,481		429		754		395	1,731
Metered kWh		1,047,674,588		99,153,426		11,294,125		20,739,791		13,441,759	39,854,821
Distribution Revenue	\$	24,715,925	\$	2,680,001	\$	313,357	\$	456,058	\$	311,466	\$ 1,114,409
Metered kWh per Customer		32,846		28,484		26,327		27,506		34,030	23,024
Distribution Revenue per Customer	\$	775	\$	770	\$	730	\$	605	\$	789	\$ 644
General Service >50kW, Large User											
(>5000kW) and Sub Transmission											
Number of GS >50kW Customers		4,789		371		61		64		49	141
Number of Large Users		2		-		-		-		-	-
Number of Sub Transmission Customers		-		-		-		-		-	-
Metered kWh		4,620,169,308		258,807,830		43,640,624		42,584,416		34,347,455	115,391,634
Distribution Revenue	\$	46,258,809	\$	3,769,099	\$	378,402	\$	436,506	\$	345,504	\$ 1,043,261
Metered kWh per Customer		964,343		697,595		715,420		665,382		700,968	818,380
Distribution Revenue per Customer	\$	9,655	\$	10,159	\$	6,203	\$	6,820	\$	7,051	\$ 7,399
Unmetered Scattered Load Connections											
Number of Connections		2,890		20		33		61		1	-
Metered kWh		14,454,691		876,024		155,019		565,759		2,235	-
Distribution Revenue	\$	472,579	\$	29,446	\$	18,574	\$		\$	281	\$ -
Metered kWh per Connection		5,002		43,801		4,698		9,275		2,235	-
Distribution Revenue per Connection	\$	164	\$	1,472	\$	563	\$	214	\$	281	\$ -

Statistics by Customer Class For the year ended		Thunder Bay			_	Toronto Hydro-					
December 31		ydro Electricity	Till	sonburg Hydro		Electric System		Veridian	Wasaga	٧	Vaterloo North
	D	istribution Inc.		Inc.		Limited	C	Connections Inc.	Distribution Inc.		Hydro Inc.
Residential Customers											
Number of Customers		45,319		6,191		661,959		107,574	12,165		48,409
Metered kWh		341,552,037		49,053,799		4,994,491,725		960,995,713	87,750,108		410,104,642
Distribution Revenue	\$	10,871,335	\$	2,170,057	\$	233,979,642	\$	31,570,515	\$ 2,910,810	\$	17,916,114
Metered kWh per Customer		7,537		7,923		7,545		8,933	7,213		8,472
Distribution Revenue per Customer	\$	240	\$	351	\$	353	\$	293	\$ 239	\$	370
General Service <50kW Customers											
Number of Customers		4,654		652		71,387		8,874	785		5,570
Metered kWh		139,304,494		21,676,169		2,214,389,454		304,186,507	16,826,926		197,096,101
Distribution Revenue	\$	3,402,943	\$	560,346	\$	70,110,535	\$	6,652,305	\$ 363,519	\$	5,282,838
Metered kWh per Customer		29,932		33,246		31,020		34,278	21,436		35,385
Distribution Revenue per Customer	\$	731	\$	859	\$	982	\$	750	\$ 463	\$	948
General Service >50kW, Large User											
(>5000kW) and Sub Transmission											
Number of GS >50kW Customers		509		92		10,864		1,044	35		694
Number of Large Users		-		-		42		2	-		1
Number of Sub Transmission Customers		-		-		-		-	-		-
Metered kWh		470,975,158		122,685,226		17,304,306,886		1,267,428,896	17,583,264		791,047,939
Distribution Revenue	\$	4,453,192	\$	572,629	\$	214,953,325	\$	9,653,227	\$ 235,395	\$	9,680,682
Metered kWh per Customer		925,295		1,333,535		1,586,678		1,211,691	502,379		1,138,198
Distribution Revenue per Customer	\$	8,749	\$	6,224	\$	19,710	\$	9,229	\$ 6,726	\$	13,929
Unmetered Scattered Load Connections											
Number of Connections		457		61		11,982		905	40		531
Metered kWh		2,099,482		386,568		40,754,460		4,969,242	250,292		2,544,974
Distribution Revenue	\$	58,284	\$	8,686	\$	2,631,714	\$	165,024	\$ 3,805	\$	156,056
Metered kWh per Connection		4,594		6,337		3,401		5,491	6,257		4,793
Distribution Revenue per Connection	\$	128	\$	142	\$	220	\$	182	\$ 95	\$	294

Statistics by Customer Class			Π				Ī		Ī			
For the year ended	٧	Velland Hydro-								Whitby Hydro		
December 31	E	lectric System	W	ellington North		West Coast	٧	Westario Power		Electric	W	oodstock Hydro
		Corp.		Power Inc.	Нι	uron Energy Inc.		Inc.		Corporation		Services Inc.
Residential Customers												
Number of Customers		20,549		3,213		3,273		20,060		38,963		14,299
Metered kWh		158,185,053		25,720,644		24,958,509		193,810,737		354,735,995		110,492,347
Distribution Revenue	\$	6,008,630	\$	1,223,241	\$	1,303,508	\$	6,064,073	\$	14,246,367	\$	4,840,407
Metered kWh per Customer		7,698		8,005		7,626		9,662		9,104		7,727
Distribution Revenue per Customer	\$	292	\$	381	\$	398	\$	302	\$	366	\$	339
General Service <50kW Customers												
Number of Customers		1,759		478		473		2,528		2,156		1,247
Metered kWh		53,903,009		11,853,213		14,196,470		67,910,428		85,014,850		44,450,580
Distribution Revenue	\$	1,024,770	\$	447,241	\$	354,199	\$	1,457,647	\$	2,522,141	\$	1,147,887
Metered kWh per Customer		30,644		24,798		30,014		26,863		39,432		35,646
Distribution Revenue per Customer	\$	583	\$	936	\$	749	\$	577	\$	1,170	\$	921
General Service >50kW, Large User												
(>5000kW) and Sub Transmission												
Number of GS >50kW Customers		161		40		50		234		369		199
Number of Large Users		1		-		1		-		-		-
Number of Sub Transmission Customers		-		-		-		-		-		-
Metered kWh		160,825,705		66,960,932		110,266,801		168,755,215		408,344,810		235,822,808
Distribution Revenue	\$	1,450,067	\$	675,443	\$	572,542	\$	1,476,535	\$	4,379,173	\$	1,767,892
Metered kWh per Customer		992,751		1,674,023		2,162,094		721,176		1,106,626		1,185,039
Distribution Revenue per Customer	\$	8,951	\$	16,886	\$	11,226	\$	6,310	\$	11,868	\$	8,884
Unmetered Scattered Load Connections												
Number of Connections		261		1		3		57		381		131
Metered kWh		966,945		5,733		83,678		292,340		1,748,609		580,348
Distribution Revenue	\$	42,242	\$	361	\$	7,975	\$	10,809	\$	97,400	\$	26,244
Metered kWh per Connection		3,705		5,733		27,893		5,129		4,590		4,430
Distribution Revenue per Connection	\$	162	\$	361	\$	2,658	\$	190	\$	256	\$	200

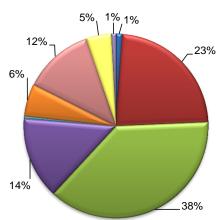
Statistics by Customer Class		
For the year ended		
December 31		<b>T</b>
	-	Total Industry
Residential Customers		
Number of Customers		4,502,650
Metered kWh		40,141,980,168
Distribution Revenue	\$	1,937,454,816
Metered kWh per Customer		8,915
Distribution Revenue per Customer	\$	430
General Service <50kW Customers		
Number of Customers		430,842
Metered kWh		13,274,756,980
Distribution Revenue	\$	412,069,003
Metered kWh per Customer		30,811
Distribution Revenue per Customer	\$	956
General Service >50kW, Large User		
(>5000kW) and Sub Transmission		
Number of GS >50kW Customers		54,688
Number of Large Users		117
Number of Sub Transmission Customers		562
Metered kWh		66,383,068,344
Distribution Revenue	\$	775,792,238
Metered kWh per Customer		1,198,965
Distribution Revenue per Customer	\$	14,012
Unmetered Scattered Load Connections		
Number of Connections		44,348
Metered kWh	1	199,855,805
Distribution Revenue	\$	8,882,746
Metered kWh per Connection	1	4,507
Distribution Revenue per Connection	\$	200

December 31

#### Algoma Power Inc.

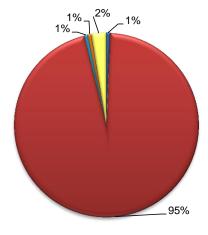
#### Atikokan Hydro Inc.

#### **Outage Frequency by Type**



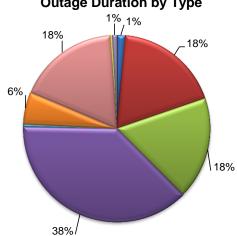
Customer Interruptions								
Customer Interruption	ns							
0 - Unknown/Other	879							
1 - Scheduled Outage	17,498							
2 - Loss of Supply	28,367							
3 - Tree Contacts	10,869							
4 - Lightning	311							
5 - Defective Equipment	4,270							
6 - Adverse Weather	35							
7 - Adverse Environment	9,361							
8 - Human Element	3,365							
9 - Foreign Interference	588							
Total	75,543							

#### **Outage Frequency by Type**



Customer Interruptions	
0 - Unknown/Other	1
1 - Scheduled Outage	150
2 - Loss of Supply	-
3 - Tree Contacts	-
4 - Lightning	1
5 - Defective Equipment	1
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	4
9 - Foreign Interference	-
Total	157

### **Outage Duration by Type**



Customer-hours of Interr	uptions
0 - Unknown/Other	2,096
1 - Scheduled Outage	26,257
2 - Loss of Supply	25,527
3 - Tree Contacts	54,265
4 - Lightning	626
5 - Defective Equipment	7,917
6 - Adverse Weather	92
7 - Adverse Environment	25,210
8 - Human Element	541
9 - Foreign Interference	1,074
Total	143,604

# Outage Duration by Type $^{4\%}$



Customer-hours of Interruptions	
0 - Unknown/Other	1
1 - Scheduled Outage	592
2 - Loss of Supply	-
3 - Tree Contacts	-
4 - Lightning	1
5 - Defective Equipment	1
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	24
9 - Foreign Interference	-
Total	619

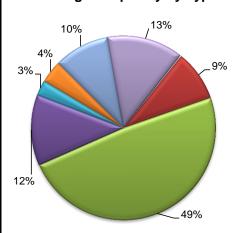
For year ended

December 31

Bluewater Power Distribution Corporation

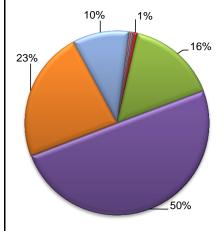
Brant County Power Inc.

#### **Outage Frequency by Type**



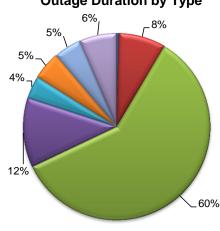
Customer Interruptions	
0 - Unknown/Other	93
1 - Scheduled Outage	4,263
2 - Loss of Supply	23,233
3 - Tree Contacts	5,918
4 - Lightning	1,268
5 - Defective Equipment	1,879
6 - Adverse Weather	4,645
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	6,390
Total	47,689

#### **Outage Frequency by Type**

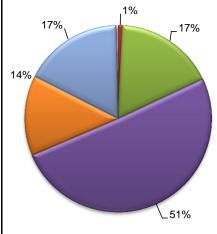


Customer Interruptions	
0 - Unknown/Other	5
1 - Scheduled Outage	80
2 - Loss of Supply	1,718
3 - Tree Contacts	5,443
4 - Lightning	-
5 - Defective Equipment	2,508
6 - Adverse Weather	1,081
7 - Adverse Environment	37
8 - Human Element	-
9 - Foreign Interference	41
Total	10,913

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	312
1 - Scheduled Outage	6,391
2 - Loss of Supply	47,003
3 - Tree Contacts	9,458
4 - Lightning	3,082
5 - Defective Equipment	3,857
6 - Adverse Weather	3,755
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	5,135
Total	78,992



Customer-hours of Interruptions	
0 - Unknown/Other	10
1 - Scheduled Outage	240
2 - Loss of Supply	5,669
3 - Tree Contacts	16,607
4 - Lightning	-
5 - Defective Equipment	4,548
6 - Adverse Weather	5,646
7 - Adverse Environment	53
8 - Human Element	-
9 - Foreign Interference	56
Total	32,831

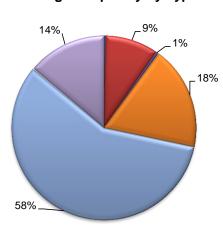
For year ended

December 31

Brantford Power Inc.

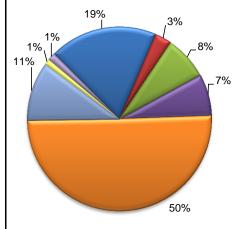
Burlington Hydro Inc.

#### **Outage Frequency by Type**



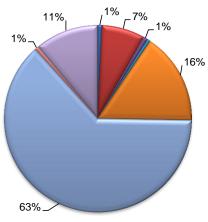
Customer Interruptions		
0 - Unknown/Other	91	
1 - Scheduled Outage	2,345	
2 - Loss of Supply	-	
3 - Tree Contacts	103	
4 - Lightning	41	
5 - Defective Equipment	4,604	
6 - Adverse Weather	14,622	
7 - Adverse Environment	47	
8 - Human Element	-	
9 - Foreign Interference	3,512	
Total	25,365	

### **Outage Frequency by Type**

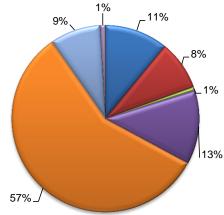


Customer Interruptions	
0 - Unknown/Other	11,821
1 - Scheduled Outage	1,838
2 - Loss of Supply	4,805
3 - Tree Contacts	4,573
4 - Lightning	1
5 - Defective Equipment	31,401
6 - Adverse Weather	6,484
7 - Adverse Environment	=
8 - Human Element	623
9 - Foreign Interference	836
Total	62,382

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	118
1 - Scheduled Outage	1,203
2 - Loss of Supply	-
3 - Tree Contacts	120
4 - Lightning	85
5 - Defective Equipment	2,569
6 - Adverse Weather	10,211
7 - Adverse Environment	110
8 - Human Element	=
9 - Foreign Interference	1,785
Total	16,201



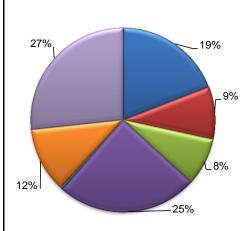
Customer-hours of Interruptions	
0 - Unknown/Other	6,812
1 - Scheduled Outage	5,316
2 - Loss of Supply	401
3 - Tree Contacts	7,896
4 - Lightning	7
5 - Defective Equipment	35,727
6 - Adverse Weather	5,379
7 - Adverse Environment	-
8 - Human Element	73
9 - Foreign Interference	541
Total	62,152

For year ended December 31

Cambridge and North Dumfries Hydro Inc.

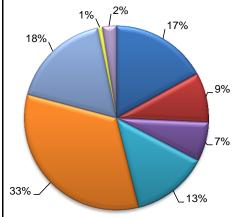
Canadian Niagara Power Inc.

#### **Outage Frequency by Type**



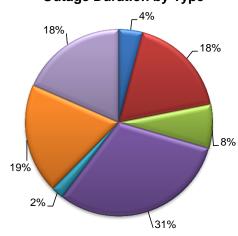
Customer Interruptions	
0 - Unknown/Other	14,644
1 - Scheduled Outage	7,100
2 - Loss of Supply	6,389
3 - Tree Contacts	18,881
4 - Lightning	279
5 - Defective Equipment	8,777
6 - Adverse Weather	19
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	20,436
Total	76,525

### **Outage Frequency by Type**

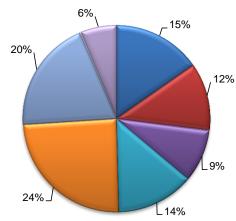


Customer Interruptions	
0 - Unknown/Other	10,111
1 - Scheduled Outage	5,165
2 - Loss of Supply	11
3 - Tree Contacts	4,122
4 - Lightning	7,983
5 - Defective Equipment	19,620
6 - Adverse Weather	10,445
7 - Adverse Environment	15
8 - Human Element	494
9 - Foreign Interference	1,446
Total	59,412

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1,504
1 - Scheduled Outage	6,477
2 - Loss of Supply	2,763
3 - Tree Contacts	11,249
4 - Lightning	771
5 - Defective Equipment	6,932
6 - Adverse Weather	13
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	6,733
Total	36,441



Customer-hours of Interruptions	
0 - Unknown/Other	8,592
1 - Scheduled Outage	6,534
2 - Loss of Supply	42
3 - Tree Contacts	5,113
4 - Lightning	7,547
5 - Defective Equipment	13,684
6 - Adverse Weather	10,989
7 - Adverse Environment	12
8 - Human Element	119
9 - Foreign Interference	3,477
Total	56,109

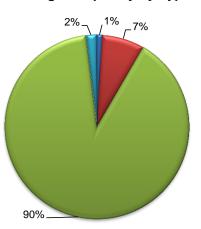
For year ended

December 31

Centre Wellington Hydro Ltd.

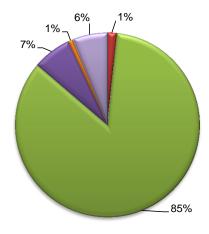
Chapleau Public Utilities Corporation

#### **Outage Frequency by Type**



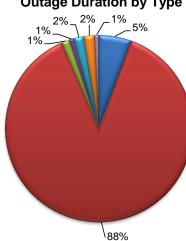
Customer Interruptions	
0 - Unknown/Other	50
1 - Scheduled Outage	380
2 - Loss of Supply	4,622
3 - Tree Contacts	1
4 - Lightning	91
5 - Defective Equipment	5
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	1
Total	5,150

## **Outage Frequency by Type**

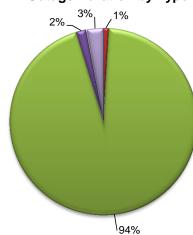


Customer Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	50
2 - Loss of Supply	2,620
3 - Tree Contacts	211
4 - Lightning	-
5 - Defective Equipment	26
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	188
Total	3,095

## **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	8
1 - Scheduled Outage	130
2 - Loss of Supply	2
3 - Tree Contacts	1
4 - Lightning	3
5 - Defective Equipment	3
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	1
Total	148



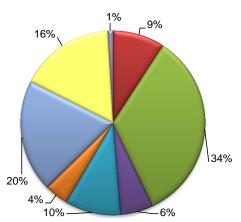
Customer-hours of Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	57
2 - Loss of Supply	6,060
3 - Tree Contacts	107
4 - Lightning	-
5 - Defective Equipment	9
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	184
Total	6,417

December 31

#### COLLUS PowerStream Corp.

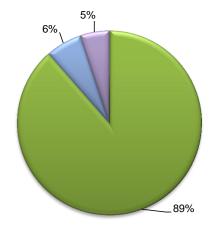
#### Cooperative Hydro Embrun Inc.

#### **Outage Frequency by Type**



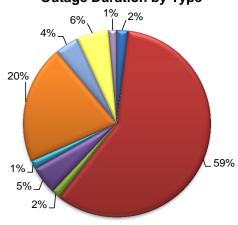
Customer Interruptions	
0 - Unknown/Other	11
1 - Scheduled Outage	1,430
2 - Loss of Supply	5,317
3 - Tree Contacts	905
4 - Lightning	1,546
5 - Defective Equipment	652
6 - Adverse Weather	3,110
7 - Adverse Environment	-
8 - Human Element	2,624
9 - Foreign Interference	146
Total	15,741

# Outage Frequency by Type

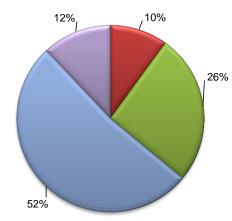


Customer Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	2
2 - Loss of Supply	2,002
3 - Tree Contacts	-
4 - Lightning	-
5 - Defective Equipment	-
6 - Adverse Weather	143
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	116
Total	2,263

### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	8
1 - Scheduled Outage	258
2 - Loss of Supply	7
3 - Tree Contacts	21
4 - Lightning	7
5 - Defective Equipment	90
6 - Adverse Weather	18
7 - Adverse Environment	-
8 - Human Element	24
9 - Foreign Interference	6
Total	440



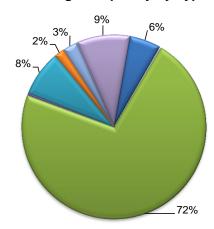
Customer-hours of Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	3
2 - Loss of Supply	7
3 - Tree Contacts	-
4 - Lightning	-
5 - Defective Equipment	-
6 - Adverse Weather	13
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	3
Total	25

For year ended December 31

E.L.K. Energy Inc.

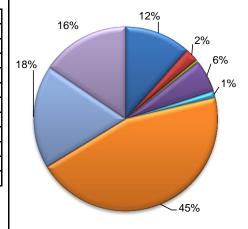
Enersource Hydro Mississauga Inc.

#### **Outage Frequency by Type**



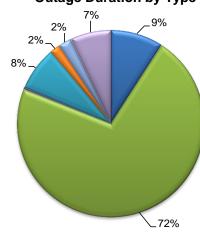
Customer Interruptions	
0 - Unknown/Other	1,140
1 - Scheduled Outage	55
2 - Loss of Supply	15,025
3 - Tree Contacts	78
4 - Lightning	1,677
5 - Defective Equipment	366
6 - Adverse Weather	538
7 - Adverse Environment	20
8 - Human Element	1
9 - Foreign Interference	1,941
Total	20,841
·	

### **Outage Frequency by Type**

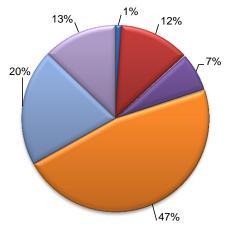


Customer Interruptions		
0 - Unknown/Other	26,504	
1 - Scheduled Outage	5,376	
2 - Loss of Supply	1,051	
3 - Tree Contacts	12,952	
4 - Lightning	2,733	
5 - Defective Equipment	102,753	
6 - Adverse Weather	41,289	
7 - Adverse Environment	2	
8 - Human Element	135	
9 - Foreign Interference	35,456	
Total	228,251	

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	4,157
1 - Scheduled Outage	49
2 - Loss of Supply	32,990
3 - Tree Contacts	150
4 - Lightning	3,507
5 - Defective Equipment	790
6 - Adverse Weather	1,017
7 - Adverse Environment	68
8 - Human Element	3
9 - Foreign Interference	3,200
Total	45,930



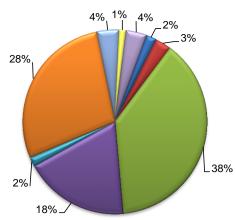
Customer-hours of Interruptions	
0 - Unknown/Other	1,439
1 - Scheduled Outage	16,385
2 - Loss of Supply	318
3 - Tree Contacts	8,879
4 - Lightning	219
5 - Defective Equipment	63,470
6 - Adverse Weather	27,409
7 - Adverse Environment	50
8 - Human Element	42
9 - Foreign Interference	17,358
Total	135,570

December 31

#### Entegrus Powerlines Inc.

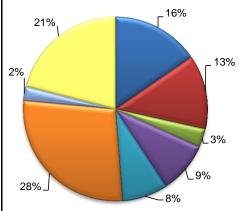
#### EnWin Utilities Ltd.

# Outage Frequency by Type



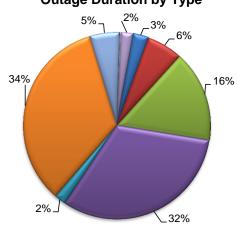
Customer Interruptions	
0 - Unknown/Other	1,011
1 - Scheduled Outage	1,558
2 - Loss of Supply	21,295
3 - Tree Contacts	10,243
4 - Lightning	864
5 - Defective Equipment	15,625
6 - Adverse Weather	2,172
7 - Adverse Environment	-
8 - Human Element	676
9 - Foreign Interference	2,006
Total	55,450

## **Outage Frequency by Type**

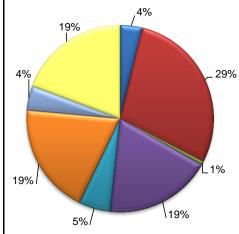


Customer Interruptions	
0 - Unknown/Other	25,857
1 - Scheduled Outage	21,806
2 - Loss of Supply	5,408
3 - Tree Contacts	15,124
4 - Lightning	13,427
5 - Defective Equipment	46,346
6 - Adverse Weather	4,091
7 - Adverse Environment	104
8 - Human Element	35,192
9 - Foreign Interference	-
Total	167,355

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1,719
1 - Scheduled Outage	3,921
2 - Loss of Supply	10,027
3 - Tree Contacts	20,163
4 - Lightning	1,219
5 - Defective Equipment	21,487
6 - Adverse Weather	3,228
7 - Adverse Environment	-
8 - Human Element	137
9 - Foreign Interference	1,331
Total	63,232



Customer-hours of Interruptions	
Customer-nours of interruptions	
0 - Unknown/Other	2,731
1 - Scheduled Outage	20,463
2 - Loss of Supply	449
3 - Tree Contacts	13,158
4 - Lightning	3,901
5 - Defective Equipment	13,694
6 - Adverse Weather	3,003
7 - Adverse Environment	17
8 - Human Element	13,757
9 - Foreign Interference	-
Total	71,174

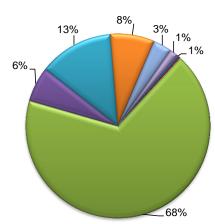
For year ended

December 31

#### Erie Thames Powerlines Corporation

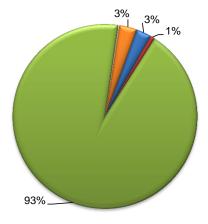
#### Espanola Regional Hydro Distribution Corporation

#### **Outage Frequency by Type**



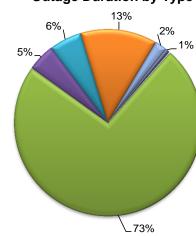
Customer Interruptions	
0 - Unknown/Other	76
1 - Scheduled Outage	48
2 - Loss of Supply	11,610
3 - Tree Contacts	1,052
4 - Lightning	2,247
5 - Defective Equipment	1,331
6 - Adverse Weather	560
7 - Adverse Environment	-
8 - Human Element	=
9 - Foreign Interference	245
Total	17,169

# **Outage Frequency by Type**

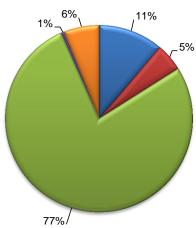


Customer Interruptions	
0 - Unknown/Other	212
1 - Scheduled Outage	64
2 - Loss of Supply	7,455
3 - Tree Contacts	12
4 - Lightning	1
5 - Defective Equipment	246
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	-
Total	7,990

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	123
1 - Scheduled Outage	54
2 - Loss of Supply	30,503
3 - Tree Contacts	1,994
4 - Lightning	2,337
5 - Defective Equipment	5,518
6 - Adverse Weather	873
7 - Adverse Environment	-
8 - Human Element	=
9 - Foreign Interference	187
Total	41,588



Customer-hours of Interruptions	
0 - Unknown/Other	499
1 - Scheduled Outage	212
2 - Loss of Supply	3,425
3 - Tree Contacts	24
4 - Lightning	1
5 - Defective Equipment	267
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	-
Total	4,427

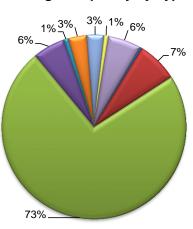
For year ended

December 31

#### **Essex Powerlines Corporation**

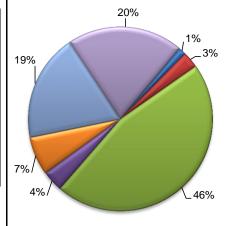
#### Festival Hydro Inc.

#### **Outage Frequency by Type**



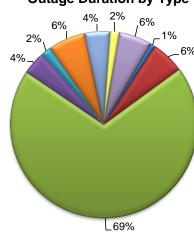
Customer Interruptions	
0 - Unknown/Other	316
1 - Scheduled Outage	5,060
2 - Loss of Supply	52,034
3 - Tree Contacts	4,010
4 - Lightning	591
5 - Defective Equipment	2,295
6 - Adverse Weather	2,130
7 - Adverse Environment	-
8 - Human Element	559
9 - Foreign Interference	4,129
Total	71,124

### **Outage Frequency by Type**

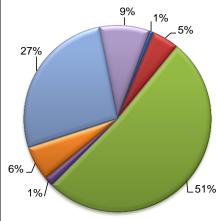


Customer Interruptions	
0 - Unknown/Other	759
1 - Scheduled Outage	1,680
2 - Loss of Supply	27,186
3 - Tree Contacts	2,156
4 - Lightning	=
5 - Defective Equipment	3,980
6 - Adverse Weather	11,131
7 - Adverse Environment	-
8 - Human Element	8
9 - Foreign Interference	12,009
Total	58,909

## **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1,029
1 - Scheduled Outage	6,300
2 - Loss of Supply	76,785
3 - Tree Contacts	4,498
4 - Lightning	1,890
5 - Defective Equipment	7,066
6 - Adverse Weather	4,865
7 - Adverse Environment	-
8 - Human Element	1,733
9 - Foreign Interference	6,283
Total	110,449



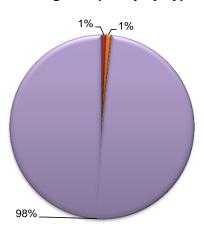
Customer-hours of Interruptions	
0 - Unknown/Other	373
1 - Scheduled Outage	2,476
2 - Loss of Supply	27,371
3 - Tree Contacts	849
4 - Lightning	-
5 - Defective Equipment	3,184
6 - Adverse Weather	14,285
7 - Adverse Environment	-
8 - Human Element	4
9 - Foreign Interference	4,609
Total	53,150

December 31

Fort Frances Power Corporation

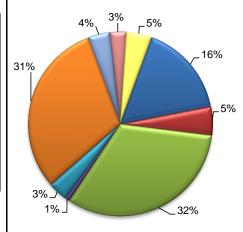
Greater Sudbury Hydro Inc.

#### **Outage Frequency by Type**



Customer Interruption	S
0 - Unknown/Other	-
1 - Scheduled Outage	30
2 - Loss of Supply	-
3 - Tree Contacts	2
4 - Lightning	-
5 - Defective Equipment	38
6 - Adverse Weather	3
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	4,324
Total	4,397

### **Outage Frequency by Type**

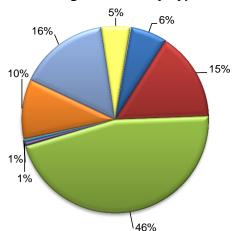


Customer Interruptions	
0 - Unknown/Other	21,179
1 - Scheduled Outage	6,439
2 - Loss of Supply	41,739
3 - Tree Contacts	1,101
4 - Lightning	4,362
5 - Defective Equipment	39,666
6 - Adverse Weather	4,938
7 - Adverse Environment	3,693
8 - Human Element	5,752
9 - Foreign Interference	68
Total	128,937

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	44
2 - Loss of Supply	-
3 - Tree Contacts	2
4 - Lightning	-
5 - Defective Equipment	10
6 - Adverse Weather	4
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	4,365
Total	4,425



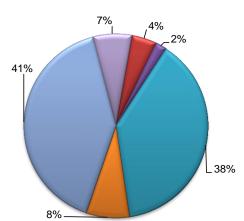
Customer-hours of Interruptions	
0 - Unknown/Other	6,642
1 - Scheduled Outage	16,391
2 - Loss of Supply	49,004
3 - Tree Contacts	775
4 - Lightning	482
5 - Defective Equipment	11,031
6 - Adverse Weather	16,528
7 - Adverse Environment	159
8 - Human Element	5,218
9 - Foreign Interference	215
Total	106,443

December 31

#### **Grimsby Power Incorporated**

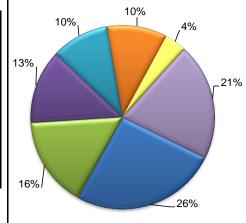
#### Guelph Hydro Electric Systems Inc.

#### **Outage Frequency by Type**



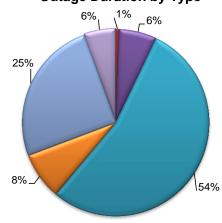
Customer Interruptions	
Customer interruptions	
0 - Unknown/Other	2
1 - Scheduled Outage	245
2 - Loss of Supply	-
3 - Tree Contacts	113
4 - Lightning	2,174
5 - Defective Equipment	430
6 - Adverse Weather	2,300
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	384
Total	5,648

# Outage Frequency by Type

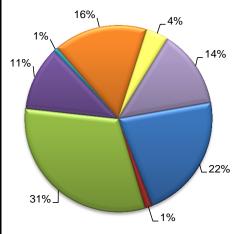


Customer Interruptions	
0 - Unknown/Other	16,876
1 - Scheduled Outage	82
2 - Loss of Supply	10,298
3 - Tree Contacts	8,533
4 - Lightning	6,662
5 - Defective Equipment	6,866
6 - Adverse Weather	3
7 - Adverse Environment	8
8 - Human Element	2,488
9 - Foreign Interference	13,421
Total	65,237

### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1
1 - Scheduled Outage	46
2 - Loss of Supply	-
3 - Tree Contacts	519
4 - Lightning	4,302
5 - Defective Equipment	649
6 - Adverse Weather	2,009
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	440
Total	7,965



Customer-hours of Interruptions	
0 - Unknown/Other	8,656
1 - Scheduled Outage	500
2 - Loss of Supply	12,364
3 - Tree Contacts	4,399
4 - Lightning	304
5 - Defective Equipment	6,402
6 - Adverse Weather	2
7 - Adverse Environment	22
8 - Human Element	1,534
9 - Foreign Interference	5,304
Total	39,485

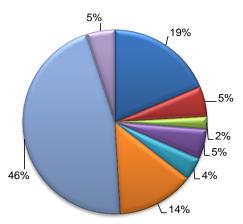
For year ended

December 31

Haldimand County Hydro Inc.

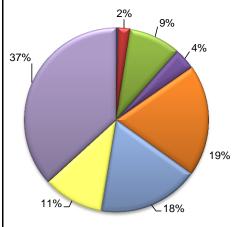
Halton Hills Hydro Inc.

#### **Outage Frequency by Type**



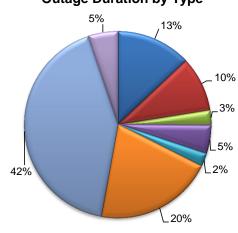
Customer Interruptions	
0 - Unknown/Other	10,680
1 - Scheduled Outage	3,061
2 - Loss of Supply	1,222
3 - Tree Contacts	3,026
4 - Lightning	2,245
5 - Defective Equipment	7,752
6 - Adverse Weather	26,143
7 - Adverse Environment	15
8 - Human Element	54
9 - Foreign Interference	2,812
Total	57,010

#### **Outage Frequency by Type**

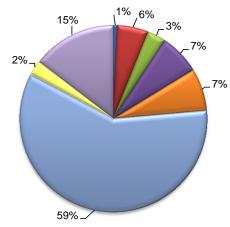


Customer Interruptions	
0 - Unknown/Other	102
1 - Scheduled Outage	751
2 - Loss of Supply	3,213
3 - Tree Contacts	1,324
4 - Lightning	10
5 - Defective Equipment	6,904
6 - Adverse Weather	6,230
7 - Adverse Environment	37
8 - Human Element	3,747
9 - Foreign Interference	12,956
Total	35,274

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	14,897
1 - Scheduled Outage	10,955
2 - Loss of Supply	2,939
3 - Tree Contacts	5,593
4 - Lightning	2,649
5 - Defective Equipment	23,440
6 - Adverse Weather	48,005
7 - Adverse Environment	41
8 - Human Element	99
9 - Foreign Interference	5,806
Total	114,424



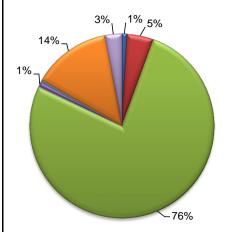
Customer-hours of Interruptions		
0 - Unknown/Other	186	
1 - Scheduled Outage	1,470	
2 - Loss of Supply	867	
3 - Tree Contacts	1,916	
4 - Lightning	10	
5 - Defective Equipment	1,985	
6 - Adverse Weather	16,110	
7 - Adverse Environment	74	
8 - Human Element	650	
9 - Foreign Interference	3,973	
Total	27,241	

December 31

Hearst Power Distribution Company Limited

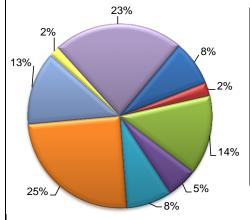
Horizon Utilities Corporation

#### **Outage Frequency by Type**



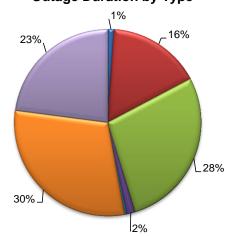
Customer Interruptions		
0 - Unknown/Other	37	
1 - Scheduled Outage	189	
2 - Loss of Supply	3,140	
3 - Tree Contacts	38	
4 - Lightning	13	
5 - Defective Equipment	566	
6 - Adverse Weather	-	
7 - Adverse Environment	-	
8 - Human Element	-	
9 - Foreign Interference	121	
Total	4,104	

#### **Outage Frequency by Type**

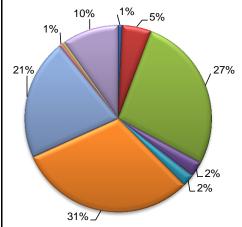


Customer Interruptions		
0 - Unknown/Other	36,790	
1 - Scheduled Outage	11,009	
2 - Loss of Supply	64,081	
3 - Tree Contacts	25,070	
4 - Lightning	37,138	
5 - Defective Equipment	114,165	
6 - Adverse Weather	59,434	
7 - Adverse Environment	729	
8 - Human Element	7,726	
9 - Foreign Interference	105,356	
Total	461,498	

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	42
1 - Scheduled Outage	611
2 - Loss of Supply	1,057
3 - Tree Contacts	57
4 - Lightning	13
5 - Defective Equipment	1,131
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	866
Total	3,777



Customer-hours of Interruptions		
0 - Unknown/Other	3,623	
1 - Scheduled Outage	26,595	
2 - Loss of Supply	142,210	
3 - Tree Contacts	13,926	
4 - Lightning	11,024	
5 - Defective Equipment	161,365	
6 - Adverse Weather	110,181	
7 - Adverse Environment	3,899	
8 - Human Element	1,513	
9 - Foreign Interference	51,371	
Total	525,707	

#### System Reliability Indicators For year ended December 31 Hydro 2000 Inc. Hydro Hawkesbury Inc. **Outage Frequency by Type Outage Frequency by Type Customer Interruptions Customer Interruptions** 0 - Unknown/Other 0 - Unknown/Other 25% 1 - Scheduled Outage -1 - Scheduled Outage 1,073 2 - Loss of Supply 2 - Loss of Supply 27,216 3 - Tree Contacts 3 - Tree Contacts \_ 4 - Lightning 4 - Lightning 5 - Defective Equipment 3 5 - Defective Equipment 302 6 - Adverse Weather 6 - Adverse Weather -7 - Adverse Environment 7 - Adverse Environment 8 - Human Element 8 - Human Element 9 - Foreign Interference 9 9 - Foreign Interference 60 12 Total 28.652 **Total** 75%\_ 95% **Outage Duration by Type Outage Duration by Type Customer-hours of Interruptions Customer-hours of Interruptions** 0 - Unknown/Other 0 - Unknown/Other 1 - Scheduled Outage \_ 1 - Scheduled Outage 453 2 - Loss of Supply 2 - Loss of Supply 63,244 3 - Tree Contacts 3 - Tree Contacts 4 - Lightning 4 - Lightning 5 - Defective Equipment 5 - Defective Equipment 253 7 6 - Adverse Weather 6 - Adverse Weather 7 - Adverse Environment 7 - Adverse Environment 0 8 - Human Element 8 - Human Element 9 - Foreign Interference 9 - Foreign Interference 47 8 **Total** Total 63,997 **87%**

99%

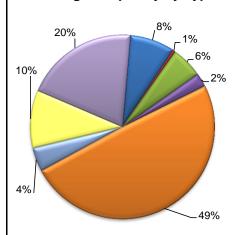
# System Reliability Indicators For year ended

December 31

Hydro One Brampton Networks Inc.

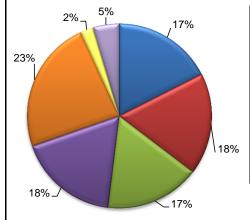
Hydro One Networks Inc.

# **Outage Frequency by Type**



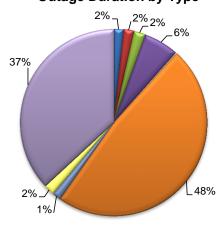
Customer Interruptions	
0 - Unknown/Other	11,100
1 - Scheduled Outage	676
2 - Loss of Supply	7,807
3 - Tree Contacts	3,336
4 - Lightning	31
5 - Defective Equipment	69,561
6 - Adverse Weather	5,839
7 - Adverse Environment	12
8 - Human Element	14,285
9 - Foreign Interference	28,090
Total	140,737

#### **Outage Frequency by Type**

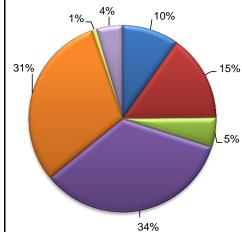


Customer Interruptions	
0 - Unknown/Other	803,984
1 - Scheduled Outage	815,931
2 - Loss of Supply	760,897
3 - Tree Contacts	811,549
4 - Lightning	=
5 - Defective Equipment	1,074,122
6 - Adverse Weather	-
7 - Adverse Environment	1,166
8 - Human Element	102,572
9 - Foreign Interference	211,077
Total	4,581,298

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1,387
1 - Scheduled Outage	1,489
2 - Loss of Supply	1,712
3 - Tree Contacts	5,021
4 - Lightning	207
5 - Defective Equipment	40,088
6 - Adverse Weather	1,189
7 - Adverse Environment	39
8 - Human Element	1,511
9 - Foreign Interference	30,831
Total	83,473



Customer-hours of Interruptions	
0 - Unknown/Other	1,252,041
1 - Scheduled Outage	1,929,728
2 - Loss of Supply	648,695
3 - Tree Contacts	4,380,103
4 - Lightning	-
5 - Defective Equipment	3,919,428
6 - Adverse Weather	-
7 - Adverse Environment	5,032
8 - Human Element	98,109
9 - Foreign Interference	577,809
Total	12,810,945

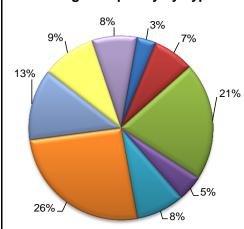
#### System Reliability Indicators For year ended

December 31

#### Hydro Ottawa Limited

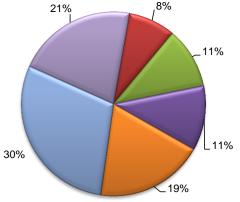
#### Innpower Corporation

#### **Outage Frequency by Type**



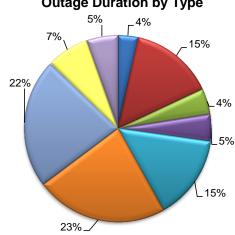
Customer Interruptions	
0 - Unknown/Other	11,751
1 - Scheduled Outage	24,851
2 - Loss of Supply	71,072
3 - Tree Contacts	15,652
4 - Lightning	29,279
5 - Defective Equipment	88,483
6 - Adverse Weather	43,110
7 - Adverse Environment	287
8 - Human Element	32,295
9 - Foreign Interference	27,097
Total	343,877

# **Outage Frequency by Type**

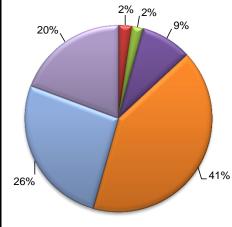


Customer Interruptions	
0 - Unknown/Other	16
1 - Scheduled Outage	4,702
2 - Loss of Supply	6,091
3 - Tree Contacts	6,449
4 - Lightning	1
5 - Defective Equipment	10,807
6 - Adverse Weather	16,709
7 - Adverse Environment	1
8 - Human Element	19
9 - Foreign Interference	11,950
Total	56,745

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	18,575
1 - Scheduled Outage	76,844
2 - Loss of Supply	23,371
3 - Tree Contacts	24,950
4 - Lightning	77,122
5 - Defective Equipment	120,603
6 - Adverse Weather	117,892
7 - Adverse Environment	870
8 - Human Element	38,396
9 - Foreign Interference	28,608
Total	527,231



Customer-hours of Interruptions	
0 - Unknown/Other	32
1 - Scheduled Outage	1,753
2 - Loss of Supply	1,530
3 - Tree Contacts	6,777
4 - Lightning	1
5 - Defective Equipment	31,894
6 - Adverse Weather	20,311
7 - Adverse Environment	3
8 - Human Element	11
9 - Foreign Interference	14,910
Total	77,221

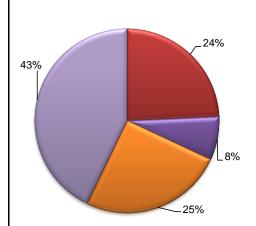
# System Reliability Indicators For year ended

December 31

#### Kenora Hydro Electric Corporation Ltd.

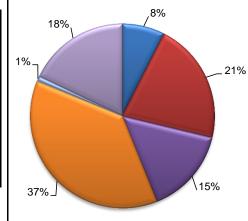
#### Kingston Hydro Corporation

#### **Outage Frequency by Type**



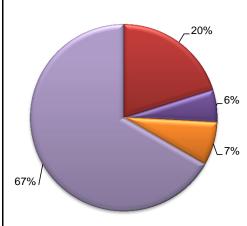
Customer Interruptions	;
0 - Unknown/Other	-
1 - Scheduled Outage	397
2 - Loss of Supply	-
3 - Tree Contacts	125
4 - Lightning	-
5 - Defective Equipment	413
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	701
Total	1,636

# **Outage Frequency by Type**

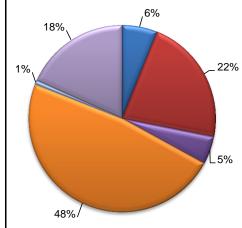


Customer Interruption	S
0 - Unknown/Other	1,063
1 - Scheduled Outage	3,023
2 - Loss of Supply	-
3 - Tree Contacts	2,148
4 - Lightning	-
5 - Defective Equipment	5,292
6 - Adverse Weather	130
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	2,549
Total	14,205

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	593
2 - Loss of Supply	-
3 - Tree Contacts	166
4 - Lightning	-
5 - Defective Equipment	218
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	1,960
Total	2,938



Customer-hours of Interruptions	
0 - Unknown/Other	1,609
1 - Scheduled Outage	5,796
2 - Loss of Supply	-
3 - Tree Contacts	1,274
4 - Lightning	-
5 - Defective Equipment	12,649
6 - Adverse Weather	202
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	4,823
Total	26,353

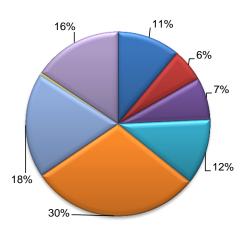
For year ended

December 31

Kitchener-Wilmot Hydro Inc.

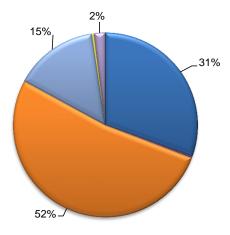
Lakefront Utilities Inc.

#### **Outage Frequency by Type**



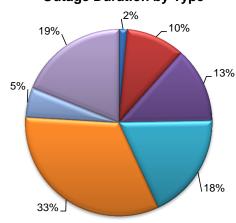
Customer Interruptions	
0 - Unknown/Other	10,352
1 - Scheduled Outage	5,367
2 - Loss of Supply	-
3 - Tree Contacts	6,967
4 - Lightning	10,736
5 - Defective Equipment	27,817
6 - Adverse Weather	17,272
7 - Adverse Environment	-
8 - Human Element	353
9 - Foreign Interference	14,627
Total	93,491

#### **Outage Frequency by Type**

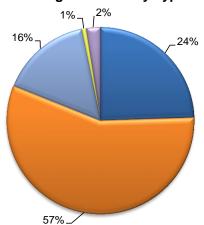


Customer Interruptions	
0 - Unknown/Other	1,053
1 - Scheduled Outage	-
2 - Loss of Supply	-
3 - Tree Contacts	11
4 - Lightning	-
5 - Defective Equipment	1,801
6 - Adverse Weather	508
7 - Adverse Environment	-
8 - Human Element	15
9 - Foreign Interference	67
Total	3,455

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	956
1 - Scheduled Outage	6,648
2 - Loss of Supply	ı
3 - Tree Contacts	8,546
4 - Lightning	12,012
5 - Defective Equipment	21,444
6 - Adverse Weather	3,296
7 - Adverse Environment	-
8 - Human Element	98
9 - Foreign Interference	12,345
Total	65,344



Customer-hours of Interruptions	
0 - Unknown/Other	2,604
1 - Scheduled Outage	-
2 - Loss of Supply	-
3 - Tree Contacts	9
4 - Lightning	-
5 - Defective Equipment	6,032
6 - Adverse Weather	1,676
7 - Adverse Environment	-
8 - Human Element	85
9 - Foreign Interference	259
Total	10,665

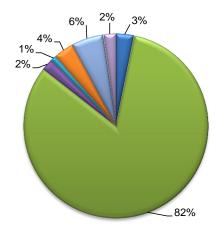
For year ended

December 31

Lakeland Power Distribution Ltd.

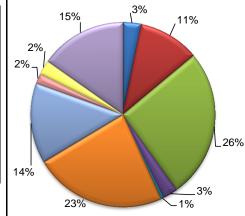
#### London Hydro Inc.

#### **Outage Frequency by Type**



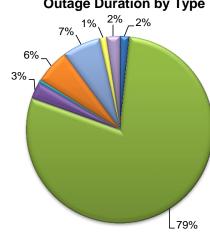
Customer Interruptions	
0 - Unknown/Other	914
1 - Scheduled Outage	29
2 - Loss of Supply	24,141
3 - Tree Contacts	601
4 - Lightning	289
5 - Defective Equipment	1,027
6 - Adverse Weather	1,616
7 - Adverse Environment	1
8 - Human Element	73
9 - Foreign Interference	610
Total	29,301

# **Outage Frequency by Type**

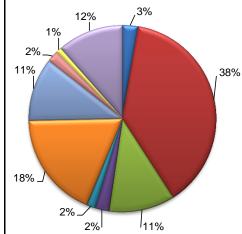


Customer Interruptions	
0 - Unknown/Other	7,670
1 - Scheduled Outage	25,620
2 - Loss of Supply	62,685
3 - Tree Contacts	6,303
4 - Lightning	1,262
5 - Defective Equipment	55,496
6 - Adverse Weather	33,736
7 - Adverse Environment	4,248
8 - Human Element	5,947
9 - Foreign Interference	36,464
Total	239,431

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1,015
1 - Scheduled Outage	43
2 - Loss of Supply	49,686
3 - Tree Contacts	1,806
4 - Lightning	345
5 - Defective Equipment	3,778
6 - Adverse Weather	4,185
7 - Adverse Environment	2
8 - Human Element	752
9 - Foreign Interference	1,437
Total	63,048



Customer-hours of Interruptions	
0 - Unknown/Other	4,539
1 - Scheduled Outage	64,214
2 - Loss of Supply	19,088
3 - Tree Contacts	4,052
4 - Lightning	2,552
5 - Defective Equipment	30,932
6 - Adverse Weather	18,372
7 - Adverse Environment	3,415
8 - Human Element	1,571
9 - Foreign Interference	19,227
Total	167,964

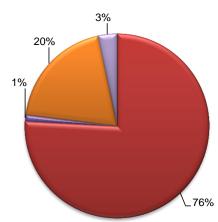
#### System Reliability Indicators For year ended

December 31

#### Midland Power Utility Corporation

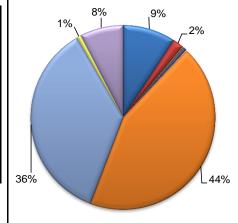
Milton Hydro Distribution Inc.

#### **Outage Frequency by Type**



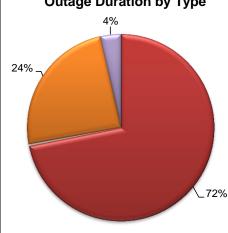
Customer Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	69
2 - Loss of Supply	-
3 - Tree Contacts	1
4 - Lightning	-
5 - Defective Equipment	18
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	3
Total	91

#### **Outage Frequency by Type**

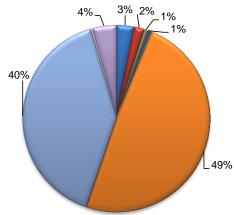


Customer Interruptions	
0 - Unknown/Other	3,413
1 - Scheduled Outage	705
2 - Loss of Supply	104
3 - Tree Contacts	205
4 - Lightning	58
5 - Defective Equipment	16,163
6 - Adverse Weather	13,278
7 - Adverse Environment	5
8 - Human Element	270
9 - Foreign Interference	2,808
Total	37,009

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	207
2 - Loss of Supply	-
3 - Tree Contacts	1
4 - Lightning	-
5 - Defective Equipment	70
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	10
Total	288



Customer-hours of Interruptions		
0 - Unknown/Other	1,303	
1 - Scheduled Outage	778	
2 - Loss of Supply	245	
3 - Tree Contacts	184	
4 - Lightning	140	
5 - Defective Equipment	21,087	
6 - Adverse Weather	17,297	
7 - Adverse Environment	15	
8 - Human Element	109	
9 - Foreign Interference	1,807	
Total	42,965	

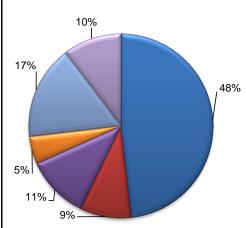
For year ended

December 31

Newmarket-Tay Power Distribution Ltd.

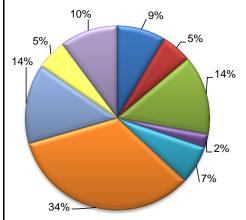
Niagara Peninsula Energy Inc.

#### **Outage Frequency by Type**



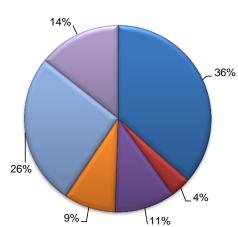
Customer Interruptions	
0 - Unknown/Other	13,214
1 - Scheduled Outage	2,472
2 - Loss of Supply	-
3 - Tree Contacts	3,037
4 - Lightning	-
5 - Defective Equipment	1,328
6 - Adverse Weather	4,543
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	2,824
Total	27,418

#### **Outage Frequency by Type**

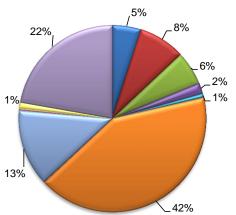


Customer Interruptions	
0 - Unknown/Other	7,784
1 - Scheduled Outage	4,889
2 - Loss of Supply	12,739
3 - Tree Contacts	2,158
4 - Lightning	6,135
5 - Defective Equipment	30,729
6 - Adverse Weather	12,778
7 - Adverse Environment	35
8 - Human Element	4,813
9 - Foreign Interference	9,304
Total	91,364

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	8,565
1 - Scheduled Outage	855
2 - Loss of Supply	
3 - Tree Contacts	2,464
4 - Lightning	
5 - Defective Equipment	2,090
6 - Adverse Weather	6,183
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	3,360
Total	23,517



Customer-hours of Interruptions		
0 - Unknown/Other	10,096	
1 - Scheduled Outage	16,454	
2 - Loss of Supply	12,027	
3 - Tree Contacts	3,840	
4 - Lightning	1,412	
5 - Defective Equipment	85,013	
6 - Adverse Weather	27,168	
7 - Adverse Environment	778	
8 - Human Element	2,139	
9 - Foreign Interference	45,408	
Total	204,334	

#### System Reliability Indicators For year ended December 31 Niagara-on-the-Lake Hydro Inc. **Outage Frequency by Type Customer Interruptions** 0 - Unknown/Other 5,254 1 - Scheduled Outage 191 34% 2 - Loss of Supply 3 - Tree Contacts 3,094 44 4 - Lightning 5 - Defective Equipment 599 6 - Adverse Weather -7 - Adverse Environment 8 - Human Element .57% 9 - Foreign Interference 11 Total 9.193 **Outage Duration by Type Customer-hours of Interruptions**

10%

54%

\30%

0 - Unknown/Other

2 - Loss of Supply

3 - Tree Contacts 4 - Lightning

**Total** 

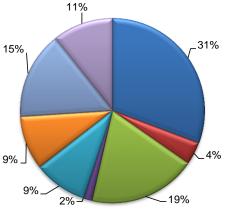
1 - Scheduled Outage

5 - Defective Equipment6 - Adverse Weather

7 - Adverse Environment8 - Human Element9 - Foreign Interference

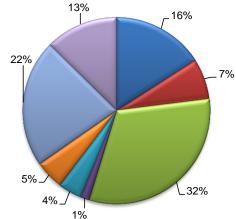
Norfolk Power Distribution Inc.

# Outage Frequency by Type



Customer Interruptions	
0 - Unknown/Other	19,732
1 - Scheduled Outage	2,546
2 - Loss of Supply	12,144
3 - Tree Contacts	971
4 - Lightning	6,032
5 - Defective Equipment	6,110
6 - Adverse Weather	9,835
7 - Adverse Environment	-
8 - Human Element	16
9 - Foreign Interference	6,876
Total	64,262

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	16,105
1 - Scheduled Outage	7,099
2 - Loss of Supply	31,940
3 - Tree Contacts	1,560
4 - Lightning	4,101
5 - Defective Equipment	5,027
6 - Adverse Weather	22,253
7 - Adverse Environment	-
8 - Human Element	13
9 - Foreign Interference	12,676
Total	100,774

340

787

2,394

108 4,317

\_

99

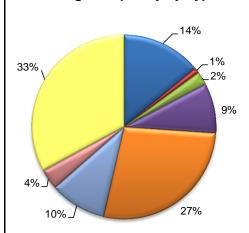
8,043

For year ended December 31

North Bay Hydro Distribution Limited

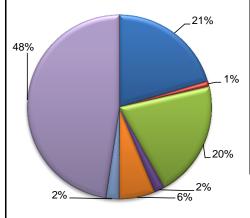
Northern Ontario Wires Inc.

#### **Outage Frequency by Type**



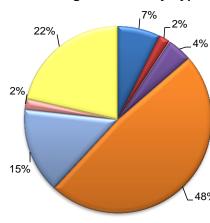
Customer Interruptions	
0 - Unknown/Other	3,946
1 - Scheduled Outage	273
2 - Loss of Supply	650
3 - Tree Contacts	2,463
4 - Lightning	10
5 - Defective Equipment	7,741
6 - Adverse Weather	2,802
7 - Adverse Environment	1,002
8 - Human Element	9,258
9 - Foreign Interference	-
Total	28,145

# **Outage Frequency by Type**

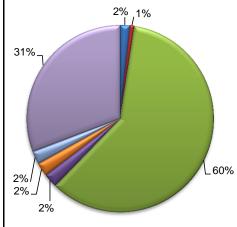


Customer Interruptions	
0 - Unknown/Other	2,200
1 - Scheduled Outage	101
2 - Loss of Supply	2,200
3 - Tree Contacts	200
4 - Lightning	-
5 - Defective Equipment	678
6 - Adverse Weather	250
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	5,116
Total	10,745

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	3,450
1 - Scheduled Outage	874
2 - Loss of Supply	76
3 - Tree Contacts	2,008
4 - Lightning	13
5 - Defective Equipment	22,718
6 - Adverse Weather	6,963
7 - Adverse Environment	866
8 - Human Element	10,094
9 - Foreign Interference	-
Total	47,062



Customer-hours of Interruptions	
0 - Unknown/Other	550
1 - Scheduled Outage	252
2 - Loss of Supply	19,800
3 - Tree Contacts	800
4 - Lightning	=
5 - Defective Equipment	770
6 - Adverse Weather	750
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	10,176
Total	33,098

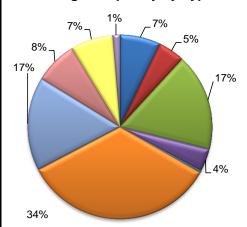
For year ended

December 31

Oakville Hydro Electricity Distribution Inc.

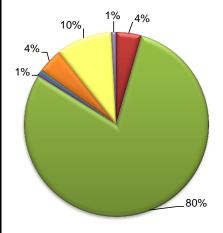
#### Orangeville Hydro Limited

#### **Outage Frequency by Type**



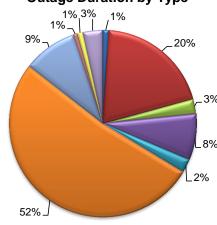
r	
Customer Interruptions	
0 - Unknown/Other	3,333
1 - Scheduled Outage	2,174
2 - Loss of Supply	7,941
3 - Tree Contacts	1,843
4 - Lightning	177
5 - Defective Equipment	15,860
6 - Adverse Weather	7,670
7 - Adverse Environment	3,513
8 - Human Element	3,443
9 - Foreign Interference	596
Total	46,550

#### **Outage Frequency by Type**

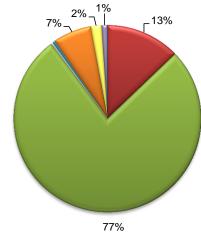


Customer Interruptions	
0 - Unknown/Other	1
1 - Scheduled Outage	430
2 - Loss of Supply	7,832
3 - Tree Contacts	57
4 - Lightning	43
5 - Defective Equipment	439
6 - Adverse Weather	2
7 - Adverse Environment	-
8 - Human Element	972
9 - Foreign Interference	78
Total	9,854

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	327
1 - Scheduled Outage	6,222
2 - Loss of Supply	804
3 - Tree Contacts	2,515
4 - Lightning	722
5 - Defective Equipment	16,344
6 - Adverse Weather	2,949
7 - Adverse Environment	230
8 - Human Element	298
9 - Foreign Interference	1,077
Total	31,488



Customer-hours of Interruptions		
0 - Unknown/Other	0	
1 - Scheduled Outage	933	
2 - Loss of Supply	5,606	
3 - Tree Contacts	20	
4 - Lightning	33	
5 - Defective Equipment	485	
6 - Adverse Weather	0	
7 - Adverse Environment	-	
8 - Human Element	136	
9 - Foreign Interference	71	
Total	7,284	

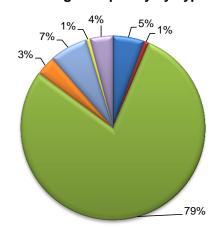
For year ended

December 31

Orillia Power Distribution Corporation

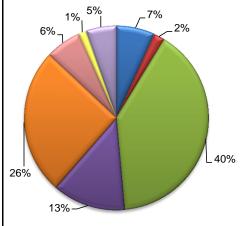
Oshawa PUC Networks Inc.

#### **Outage Frequency by Type**



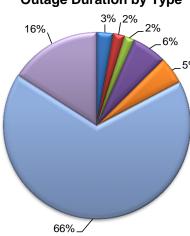
Customer Interruptions		
0 - Unknown/Other	4,390	
1 - Scheduled Outage	665	
2 - Loss of Supply	62,942	
3 - Tree Contacts	80	
4 - Lightning	-	
5 - Defective Equipment	2,721	
6 - Adverse Weather	5,346	
7 - Adverse Environment	-	
8 - Human Element	572	
9 - Foreign Interference	3,196	
Total	79,912	

#### **Outage Frequency by Type**

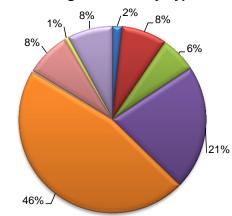


Customer Interruptions		
0 - Unknown/Other	7,369	
1 - Scheduled Outage	2,091	
2 - Loss of Supply	43,457	
3 - Tree Contacts	14,016	
4 - Lightning	-	
5 - Defective Equipment	27,883	
6 - Adverse Weather	13	
7 - Adverse Environment	6,876	
8 - Human Element	1,514	
9 - Foreign Interference	5,763	
Total	108,982	

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	819
1 - Scheduled Outage	564
2 - Loss of Supply	529
3 - Tree Contacts	1,741
4 - Lightning	-
5 - Defective Equipment	1,368
6 - Adverse Weather	19,355
7 - Adverse Environment	-
8 - Human Element	19
9 - Foreign Interference	4,624
Total	29,019



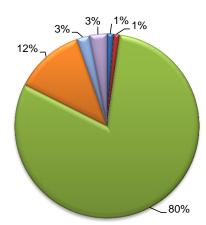
Customer-hours of Interruptions	
0 - Unknown/Other	1,328
1 - Scheduled Outage	6,144
2 - Loss of Supply	4,887
3 - Tree Contacts	16,969
4 - Lightning	-
5 - Defective Equipment	36,413
6 - Adverse Weather	112
7 - Adverse Environment	6,085
8 - Human Element	523
9 - Foreign Interference	6,191
Total	78,652

For year ended December 31

#### Ottawa River Power Corporation

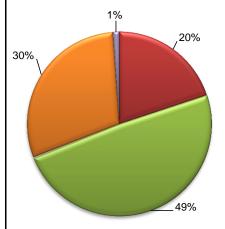
#### Peterborough Distribution Incorporated

#### **Outage Frequency by Type**



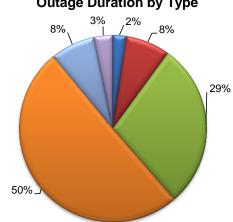
Customer Interruptions		
500		
441		
34,544		
=		
-		
5,270		
974		
-		
1		
1,322		
43,052		

#### **Outage Frequency by Type**

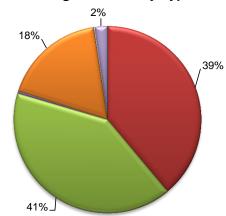


Customer Interruptions		
0 - Unknown/Other	4	
1 - Scheduled Outage	11,750	
2 - Loss of Supply	28,968	
3 - Tree Contacts	94	
4 - Lightning	-	
5 - Defective Equipment	17,565	
6 - Adverse Weather	25	
7 - Adverse Environment	-	
8 - Human Element	-	
9 - Foreign Interference	639	
Total	59,045	

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	436
1 - Scheduled Outage	1,440
2 - Loss of Supply	5,361
3 - Tree Contacts	-
4 - Lightning	-
5 - Defective Equipment	9,448
6 - Adverse Weather	1,442
7 - Adverse Environment	-
8 - Human Element	1
9 - Foreign Interference	611
Total	18,739



Customer-hours of Interruptions	
0 - Unknown/Other	21
1 - Scheduled Outage	21,382
2 - Loss of Supply	22,350
3 - Tree Contacts	212
4 - Lightning	-
5 - Defective Equipment	9,699
6 - Adverse Weather	144
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	1,191
Total	55,000

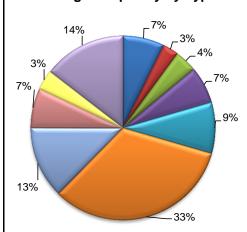
For year ended

December 31

#### PowerStream Inc.

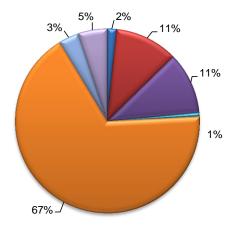
#### PUC Distribution Inc.

#### **Outage Frequency by Type**



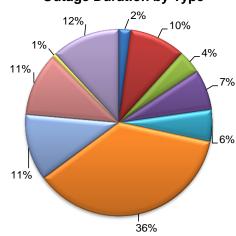
Customer Interruptions		
0 - Unknown/Other	44,060	
1 - Scheduled Outage	16,916	
2 - Loss of Supply	23,409	
3 - Tree Contacts	39,740	
4 - Lightning	54,143	
5 - Defective Equipment	198,591	
6 - Adverse Weather	76,756	
7 - Adverse Environment	41,997	
8 - Human Element	21,037	
9 - Foreign Interference	87,938	
Total	604,587	

#### **Outage Frequency by Type**

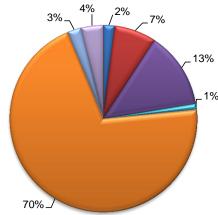


Customer Interruptions		
0 - Unknown/Other	663	
1 - Scheduled Outage	4,452	
2 - Loss of Supply	-	
3 - Tree Contacts	4,370	
4 - Lightning	256	
5 - Defective Equipment	27,034	
6 - Adverse Weather	1,407	
7 - Adverse Environment	-	
8 - Human Element	-	
9 - Foreign Interference	2,062	
Total	40,244	

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	10,759
1 - Scheduled Outage	49,571
2 - Loss of Supply	20,776
3 - Tree Contacts	35,938
4 - Lightning	28,738
5 - Defective Equipment	187,670
6 - Adverse Weather	59,104
7 - Adverse Environment	56,978
8 - Human Element	3,402
9 - Foreign Interference	60,963
Total	513,898



Customer-hours of Interruptions		
0 - Unknown/Other	776	
1 - Scheduled Outage	2,879	
2 - Loss of Supply	-	
3 - Tree Contacts	5,272	
4 - Lightning	384	
5 - Defective Equipment	27,881	
6 - Adverse Weather	937	
7 - Adverse Environment	-	
8 - Human Element	-	
9 - Foreign Interference	1,531	
Total	39,660	

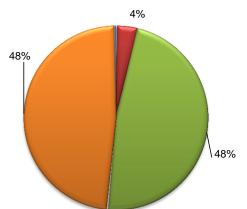
# System Reliability Indicators For year ended

December 31

#### Renfrew Hydro Inc.

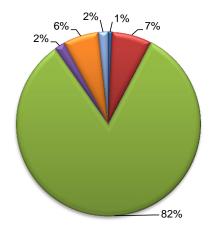
#### Rideau St. Lawrence Distribution Inc.

# Outage Frequency by Type



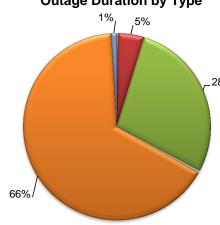
Customer Interruption	
Customer interruption	3
0 - Unknown/Other	22
1 - Scheduled Outage	313
2 - Loss of Supply	4,274
3 - Tree Contacts	7
4 - Lightning	24
5 - Defective Equipment	4,304
6 - Adverse Weather	28
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	2
Total	8,974

# **Outage Frequency by Type**

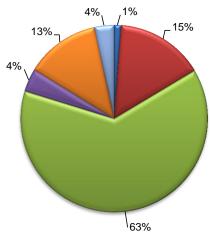


Customer Interruptions	
0 - Unknown/Other	32
1 - Scheduled Outage	328
2 - Loss of Supply	3,900
3 - Tree Contacts	89
4 - Lightning	-
5 - Defective Equipment	291
6 - Adverse Weather	82
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	-
Total	4,722

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	22
1 - Scheduled Outage	515
2 - Loss of Supply	3,206
3 - Tree Contacts	9
4 - Lightning	24
5 - Defective Equipment	7,518
6 - Adverse Weather	103
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	4
Total	11,400



Customer-hours of Interruptions	
0 - Unknown/Other	59
1 - Scheduled Outage	740
2 - Loss of Supply	3,081
3 - Tree Contacts	195
4 - Lightning	=
5 - Defective Equipment	626
6 - Adverse Weather	164
7 - Adverse Environment	=
8 - Human Element	=
9 - Foreign Interference	-
Total	4,865

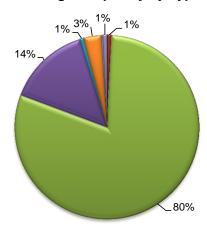
#### System Reliability Indicators For year ended

December 31

Sioux Lookout Hydro Inc.

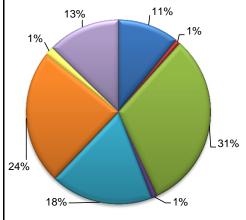
St. Thomas Energy Inc.

#### **Outage Frequency by Type**



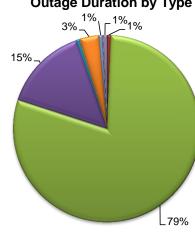
Customer Interruptions	
0 - Unknown/Other	14
1 - Scheduled Outage	62
2 - Loss of Supply	8,203
3 - Tree Contacts	1,490
4 - Lightning	73
5 - Defective Equipment	314
6 - Adverse Weather	32
7 - Adverse Environment	1
8 - Human Element	-
9 - Foreign Interference	69
Total	10,258

#### **Outage Frequency by Type**

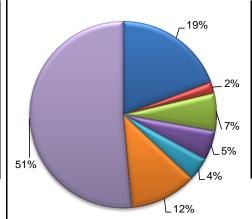


Customer Interruptions	
0 - Unknown/Other	5,112
1 - Scheduled Outage	416
2 - Loss of Supply	15,013
3 - Tree Contacts	499
4 - Lightning	8,563
5 - Defective Equipment	11,245
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	717
9 - Foreign Interference	6,076
Total	47,641

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	11
1 - Scheduled Outage	104
2 - Loss of Supply	13,624
3 - Tree Contacts	2,527
4 - Lightning	95
5 - Defective Equipment	578
6 - Adverse Weather	106
7 - Adverse Environment	21
8 - Human Element	=
9 - Foreign Interference	103
Total	17,170



Customer-hours of Interruptions	
0 - Unknown/Other	4,398
1 - Scheduled Outage	448
2 - Loss of Supply	1,474
3 - Tree Contacts	1,158
4 - Lightning	917
5 - Defective Equipment	2,605
6 - Adverse Weather	
7 - Adverse Environment	-
8 - Human Element	38
9 - Foreign Interference	11,680
Total	22,719

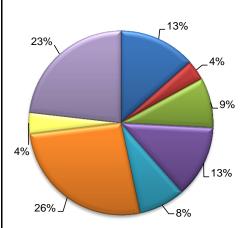
For year ended

December 31

Thunder Bay Hydro Electricity Distribution Inc.

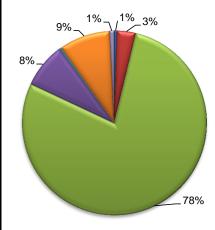
Tillsonburg Hydro Inc.

#### **Outage Frequency by Type**



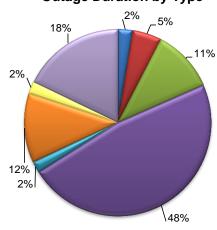
Customer Interruptions	
20,041	
5,236	
12,987	
18,840	
12,049	
39,174	
-	
-	
5,497	
34,355	
148,179	

#### **Outage Frequency by Type**

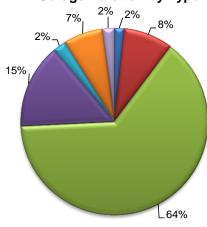


Customer Interruptions	
0 - Unknown/Other	87
1 - Scheduled Outage	568
2 - Loss of Supply	13,815
3 - Tree Contacts	1,400
4 - Lightning	63
5 - Defective Equipment	1,584
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	140
Total	17,657

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	2,788
1 - Scheduled Outage	5,452
2 - Loss of Supply	11,738
3 - Tree Contacts	51,700
4 - Lightning	2,095
5 - Defective Equipment	12,968
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	2,298
9 - Foreign Interference	19,350
Total	108,389



Customer-hours of Interruptions	
0 - Unknown/Other	94
1 - Scheduled Outage	476
2 - Loss of Supply	3,573
3 - Tree Contacts	816
4 - Lightning	126
5 - Defective Equipment	380
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	116
Total	5,580

#### System Reliability Indicators For year ended December 31 Toronto Hydro-Electric System Limited Veridian Connections Inc. **Outage Frequency by Type Outage Frequency by Type Customer Interruptions Customer Interruptions** 0 - Unknown/Other 119,138 0 - Unknown/Other 67,677 .22% 1% 1 - Scheduled Outage 31,764 1 - Scheduled Outage 4,038 18% 2 - Loss of Supply 273,838 2 - Loss of Supply 109,417 14% 3 - Tree Contacts 81,608 3 - Tree Contacts 20,790 4,675 16,103 22% 4 - Lightning 4 - Lightning 5 - Defective Equipment 407,496 5 - Defective Equipment 56,009 6 - Adverse Weather 173,323 6 - Adverse Weather 11,672 7 - Adverse Environment 11.866 7 - Adverse Environment 19 8 - Human Element 53,237 8 - Human Element 10,983 9 - Foreign Interference 9 - Foreign Interference 15,851 111,755 1.268.700 5%. 312,559 **Total** Total 6% \_35% 32% **Outage Duration by Type Outage Duration by Type Customer-hours of Interruptions Customer-hours of Interruptions** 0 - Unknown/Other 0 - Unknown/Other 39,633 49.889 13% 2% 1 - Scheduled Outage 33,980 1 - Scheduled Outage 11,287 2 - Loss of Supply 214,105 2 - Loss of Supply 65,862 16% 3 - Tree Contacts 86,235 3 - Tree Contacts 50,145 20% 10,129 3.370 4 - Lightning 4 - Lightning 5 - Defective Equipment 65,676 361,298 5 - Defective Equipment 6 - Adverse Weather 165,070 6 - Adverse Weather 37,784 7 - Adverse Environment 11,921 7 - Adverse Environment 39 8 - Human Element 13,938 8 - Human Element 1,266 9 - Foreign Interference 117,230 9 - Foreign Interference 12,289 \_22% .8% 22% 1,053,539 **Total Total** 297,607 1% 34%\_

17%

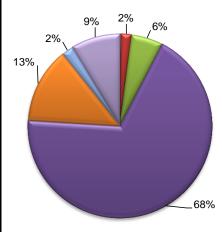
#### System Reliability Indicators For year ended

December 31

#### Wasaga Distribution Inc.

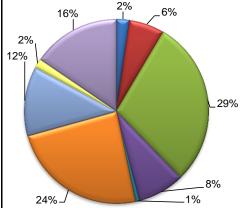
#### Waterloo North Hydro Inc.

#### **Outage Frequency by Type**



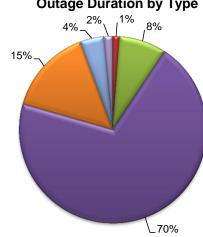
Customer Interruptions	
0 - Unknown/Other	39
1 - Scheduled Outage	370
2 - Loss of Supply	1,104
3 - Tree Contacts	13,719
4 - Lightning	1
5 - Defective Equipment	2,671
6 - Adverse Weather	422
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	1,728
Total	20,054

#### **Outage Frequency by Type**

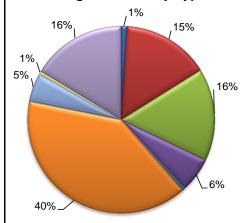


Customer Interruptions	
0 - Unknown/Other	2,141
1 - Scheduled Outage	5,752
2 - Loss of Supply	27,184
3 - Tree Contacts	7,670
4 - Lightning	680
5 - Defective Equipment	22,341
6 - Adverse Weather	11,308
7 - Adverse Environment	52
8 - Human Element	1,478
9 - Foreign Interference	14,414
Total	93,020

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	6
1 - Scheduled Outage	245
2 - Loss of Supply	1,756
3 - Tree Contacts	15,180
4 - Lightning	1
5 - Defective Equipment	3,222
6 - Adverse Weather	901
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	328
Total	21,639



Customer-hours of Interruptions	
0 - Unknown/Other	517
1 - Scheduled Outage	7,940
2 - Loss of Supply	8,389
3 - Tree Contacts	3,158
4 - Lightning	230
5 - Defective Equipment	20,787
6 - Adverse Weather	2,586
7 - Adverse Environment	29
8 - Human Element	249
9 - Foreign Interference	8,609
Total	52,494

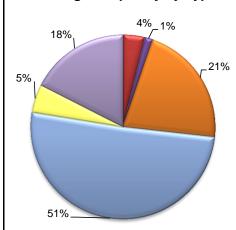
For year ended

December 31

Welland Hydro-Electric System Corp.

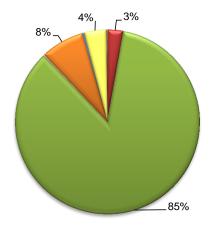
Wellington North Power Inc.

#### **Outage Frequency by Type**



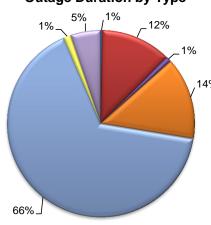
Customer Interruptions		
0 - Unknown/Other	40	
1 - Scheduled Outage	1,458	
2 - Loss of Supply	-	
3 - Tree Contacts	573	
4 - Lightning	-	
5 - Defective Equipment	8,480	
6 - Adverse Weather	20,018	
7 - Adverse Environment	-	
8 - Human Element	1,946	
9 - Foreign Interference	6,909	
Total	39,424	

#### **Outage Frequency by Type**



Customer Interruptions	
0 - Unknown/Other	1
1 - Scheduled Outage	71
2 - Loss of Supply	2,258
3 - Tree Contacts	4
4 - Lightning	-
5 - Defective Equipment	202
6 - Adverse Weather	10
7 - Adverse Environment	-
8 - Human Element	100
9 - Foreign Interference	6
Total	2,652

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	101
1 - Scheduled Outage	4,158
2 - Loss of Supply	-
3 - Tree Contacts	330
4 - Lightning	-
5 - Defective Equipment	4,859
6 - Adverse Weather	22,567
7 - Adverse Environment	-
8 - Human Element	422
9 - Foreign Interference	1,786
Total	34,223



Customer-hours of Interruptions	
0 - Unknown/Other	0
1 - Scheduled Outage	90
2 - Loss of Supply	8,315
3 - Tree Contacts	7
4 - Lightning	-
5 - Defective Equipment	287
6 - Adverse Weather	6
7 - Adverse Environment	-
8 - Human Element	25
9 - Foreign Interference	47
Total	8,777

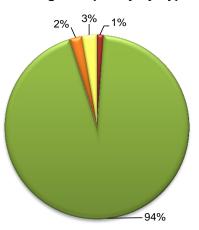
For year ended

December 31

West Coast Huron Energy Inc.

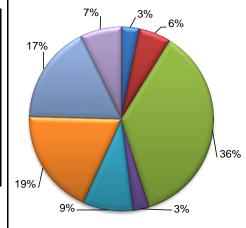
Westario Power Inc.

#### **Outage Frequency by Type**



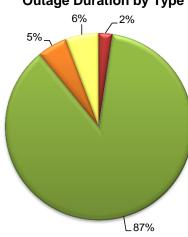
Customer Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	134
2 - Loss of Supply	11,457
3 - Tree Contacts	-
4 - Lightning	-
5 - Defective Equipment	267
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	317
9 - Foreign Interference	1
Total	12,176

#### **Outage Frequency by Type**

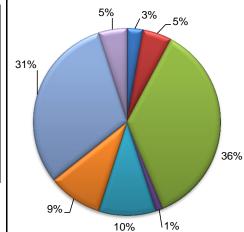


Customer Interruptions	
0 - Unknown/Other	1,388
1 - Scheduled Outage	2,426
2 - Loss of Supply	15,785
3 - Tree Contacts	1,206
4 - Lightning	3,863
5 - Defective Equipment	8,072
6 - Adverse Weather	7,506
7 - Adverse Environment	-
8 - Human Element	-
9 - Foreign Interference	3,164
Total	43,410

# **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	-
1 - Scheduled Outage	159
2 - Loss of Supply	6,061
3 - Tree Contacts	-
4 - Lightning	-
5 - Defective Equipment	358
6 - Adverse Weather	-
7 - Adverse Environment	-
8 - Human Element	402
9 - Foreign Interference	2
Total	6,981



Customer-hours of Interruptions		
0 - Unknown/Other	4,769	
1 - Scheduled Outage	8,597	
2 - Loss of Supply	61,587	
3 - Tree Contacts	2,178	
4 - Lightning	16,987	
5 - Defective Equipment	16,072	
6 - Adverse Weather	52,781	
7 - Adverse Environment	-	
8 - Human Element	-	
9 - Foreign Interference	8,430	
Total	171,401	

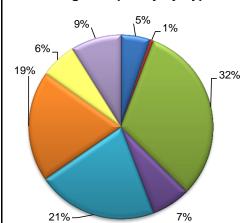
For year ended

December 31

Whitby Hydro Electric Corporation

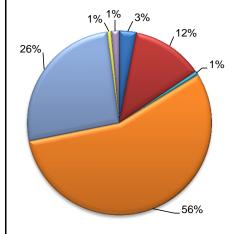
Woodstock Hydro Services Inc.

#### **Outage Frequency by Type**



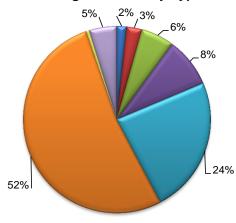
Customer Interruptions		
0 - Unknown/Other	7,189	
1 - Scheduled Outage	875	
2 - Loss of Supply	44,144	
3 - Tree Contacts	9,575	
4 - Lightning	29,575	
5 - Defective Equipment	27,190	
6 - Adverse Weather	-	
7 - Adverse Environment	-	
8 - Human Element	8,790	
9 - Foreign Interference	12,420	
Total	139,758	

#### **Outage Frequency by Type**

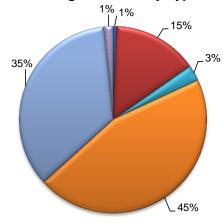


Customer Interruptions		
0 - Unknown/Other	432	
1 - Scheduled Outage	1,806	
2 - Loss of Supply	=	
3 - Tree Contacts	-	
4 - Lightning	104	
5 - Defective Equipment	8,020	
6 - Adverse Weather	3,760	
7 - Adverse Environment	1	
8 - Human Element	101	
9 - Foreign Interference	201	
Total	14,425	

#### **Outage Duration by Type**



Customer-hours of Interruptions	
0 - Unknown/Other	1,394
1 - Scheduled Outage	2,215
2 - Loss of Supply	4,732
3 - Tree Contacts	7,044
4 - Lightning	19,572
5 - Defective Equipment	43,269
6 - Adverse Weather	
7 - Adverse Environment	-
8 - Human Element	440
9 - Foreign Interference	3,957
Total	82,623



Customer-hours of Interruptions		
0 - Unknown/Other	78	
1 - Scheduled Outage	1,841	
2 - Loss of Supply		
3 - Tree Contacts	-	
4 - Lightning	345	
5 - Defective Equipment	5,649	
6 - Adverse Weather	4,386	
7 - Adverse Environment	1	
8 - Human Element	19	
9 - Foreign Interference	185	
Total	12,505	

# **Glossary of Terms**

# FINANCIAL INFORMATION

	Aggregation of Trial Balance (RRR section 2.1.7) accounts
Cash & cash equivalents	1005-1070
Receivables	1100-1170
Inventory	1305-1350
Inter-company receivables	1200 + 1210
Other current assets	1180 + 1190 + 2290 debit + 2296 debit
Property plant & equipment	1605-2075
Accumulated depreciation & amortization	2105-2180
Regulatory assets	1505-1595 + 2405 + 2425 debit
Inter-company investments	1480-1490
Other non-current assets	1405-1475 + 1495 debit + 2350 debit
Accounts payable & accrued charges	2205-2220 + 2250-2256 + 2294
Other current liabilities	2264 + 2285-2292 credit + 2296 credit
Inter-company payables	2240 + 2242
Loans and notes payable, and current portion of long-term debt	2225, 2260, 2262, 2268, 2270, 2272
Long-term debt	2505-2525
Inter-company long-term debt & advances	2530 + 2550
Total debt	2225 + 2242 + 2260 + 2262 + 2270 + 2505-2525 + 2550
Regulatory liabilities	1505-1595 + 2405 + 2425 credit
Other deferred amounts & customer deposits	2305 + 2308-2348 + 2410 + 2415 + 2435 + 2440
Employee future benefits	2265+ 2306 + 2312 + 2313
Deferred taxes	2350 credit + 1495 credit
Shareholders' equity	3005-3090
Power and distribution revenue	4006-4245
Cost of power and related costs	4705-4751
Other income	4305-4420+ 6305
Operating expense	4505-4565 + 4805-4850 + 5005-5096
Maintenance expense	4605-4640 + 4905-4965 + 5105-5195
Administrative expense	5205-5215 + 5305-5695 + 6105 + 6205-6225 + 6310-6415
Depreciation and amortization expense	5705-5740
Financing expense	6005-6045
Current tax	6110
Deferred tax	6115
Other comprehensive income	7005-7030

#### FINANCIAL RATIOS

Liquidity Ratios measure the business' ability to cover short-term debt obligations.

**Current Ratio** measures whether the business has enough resources to pay its short-term debt obligations over the next 12 months.

**Leverage Ratios** determine the degree to which the business is leveraging itself through its use of borrowed money.

**Debt to Equity Ratio** measures the proportion of total debt and shareholders' equity to assess actual capital structure.

**Debt Ratio** measures debt financing as a proportion of total assets.

**Interest Coverage Ratio** measures the business' ability to pay interest on outstanding debt.

Profitability Ratios measure the business' use of its assets and control of its expenses to generate an acceptable rate of return.

**Return on Assets Ratio** measures how the business is efficiently using its assets to generate returns.

Return on Equity Ratio measures the actual rate of return on the balance sheet shareholders' equity.

#### **GENERAL**

**Residential Customers** applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation.

**General Service < 50 kW Customers** applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

**General Service 50 to 4,999 kW Customers** applies to a non residential account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 50 kW but less than 5,000 kW.

**Large User Customers** applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW.

**Sub Transmission** applies to an account who has embedded supply to Local Distribution Companies or an account that is directly connected to and supplied by the distributor's assets.

Unmetered Scattered Load refers to certain instances where connections can be provided without metering.

**Total kWh Purchased** represents total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid or from a host distributor and from all embedded generation facilities.

**Total kWh Delivered (excluding losses)** represents the total kWhs of electricity delivered to all customers in the distributor's licensed service area and to any embedded distributors.

**Total kWh Delivered on Long-Term Load Transfer** represents the total kWhs of electricity delivered to load transfer customers from a geographic distributor to a physical distributor. A load transfer arrangement optimizes load service to specific customers where the geographic distributor is constrained in its ability to otherwise provide that load service. The geographic distributor is licensed to service the load transfer customer. The physical distributor provides the delivery of electricity to the load transfer customer.

Total Distribution Losses (kwh) is the sum of distribution system line losses, metering error and energy theft.

Winter Peak (kW) is the peak load on the distributor system from October to March, including embedded generation.

Summer Peak (kW) is the peak load on the distributor system from April to September, including embedded generation.

Average Peak (kW) is the average of daily peaks throughout the year, including embedded generation.

Capital Additions (\$) represent the investment for assets (including high voltage assets) placed in-service.

**High Voltage Capital Additions (\$)** represent the investment for high voltage assets placed in-service.

Metered kWh (meter read) refers to the yearly billed kWhs without the loss factor.

#### SERVICE QUALITY REQUIREMENTS

**Low Voltage Connections** is the percentage of new low voltage (<750 Volts) connection requests where the connection is made within 5 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**High Voltage Connections** is the percentage of new high voltage (>=750 Volts) connection requests where the connection is made within 10 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**Telephone Accessibility** is the percentage of calls to the utility's general inquiry number that are answered in person within 30 seconds. Must be met 65% of the time.

**Appointments Met** is the percentage of appointments met where customer presence is required. Must be met 90% of the time.

**Written Response to Enquiries** is the percentage of customer inquiries relating to a customer's account and requiring a written response where the response is provided within 10 working days of receipt of the inquiry. Must be met 80% of the time.

**Emergency Urban Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 60 minutes of the call. Urban areas are defined by the respective municipality. Must be met 80% of the time.

**Emergency Rural Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 120 minutes of the call. Rural areas are defined by the respective municipality. Must be met 80% of the time.

**Telephone Call Abandon Rate** is the percentage of qualified calls (abandoned after 30 seconds) to a distributor's customer care telephone number that are abandoned before they are answered. Must be less than 10%.

**Appointment Scheduling** is the percentage of when a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place with in 5 business days. Must be met 90% of the time.

**Rescheduling a Missed Appointment** is the percentage of missed appointments that the customer is contacted within 1 business day to reschedule the appointment. Must be met 100% of the time.

**Reconnection Performance Standard** is the percentage of customers disconnected for non-payment who were reconnected within two business days. Must be met 85% of the time.

**New Micro-embedded Generation Facilities Connected** is the percentage of new micro-embedded generation facilities connected to its distribution system within 5 business days. Must be met 90% of the time.

Billing Accuracy Measure is the percentage of accurate bills expressed as a percentage of total bills issued. Must be met 98% of the time.

#### SYSTEM RELIABILITY INDICATORS

Average Number of Customers Served (by month) by a distributor is the average number of customers served in the distributor's licensed service area during the month. It is calculated by adding the total number of customers served on the first day of the month and the total number of customers served on the last day of the month and dividing by two. On an annual basis, the average number of customers served is calculated as the sum of 12 months, divided by 12.

**Customer-hours of Interruptions** is the total number of hours of interruptions that all customers experienced for all hours of interruptions. As an example, if a distributor experienced 2 interruptions, where the first affected 100 customers for 1 hour, and the second affected 200 customers for 1.5 hours, the total customer-hours of interruption would be 400 customer-hours.

**Customer Interruptions** is the total number of customers affected by all interruptions. As an example, if a distributor experienced 2 interruptions where the first affected 100 customers, and the second affected 200 customers, then the total customer interruptions would be 300.

**SAIDI (System Average Interruption Duration Index)** is an index of system reliability that expresses the average amount of time per reporting period that the supply to a customer is interrupted. It is calculated by dividing the total monthly duration of all interruptions experienced by all customers, in hours, by the average number of customers served.

It is expressed as follows: Total customer hours of interruptions/ Average Number of Customers Served.

**SAIFI (System Average Interruption Frequency Index)** is an index of system reliability that expresses the number of times per reporting period that the supply to a customer is interrupted. The index is calculated by dividing the total number of interruptions experienced by all customers, by the Average Number of Customers Served.

It is expressed as follows: Total customer interruptions/ Average Number of Customers Served.

Loss of Supply Adjusted System Reliability Indicators exclude outages caused by a loss of supply. Loss of supply refers to customer interruptions due to problems in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on established ownership demarcation points.

#### **CAUSE CODES**

Cause Code 0 (Unknown/Other) includes customer interruptions with no apparent cause that contributed to the outage.

**Cause Code 1 (Scheduled Outage)** includes customer interruptions due to the disconnection at a selected time for the purpose of construction or preventive maintenance.

Cause Code 2 (Loss of Supply) includes customer interruptions due to problems associated with assets owned and/or operated by another party, and/or in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on ownership demarcation.

Cause Code 3 (Tree Contacts) includes customer interruptions caused by faults resulting from tree contact with energized circuits.

**Cause Code 4 (Lightning)** includes customer interruptions due to lightning striking the distribution system, resulting in an insulation breakdown and/or flash-overs.

Cause Code 5 (Defective Equipment) includes customer interruptions resulting from distributor equipment failures due to deterioration from age, incorrect maintenance, or imminent failures detected by maintenance.

Cause Code 6 (Adverse Weather) includes customer interruptions resulting from rain, ice storms, snow, winds, extreme temperatures, freezing rain, frost, or other extreme weather conditions (exclusive of Code 3 and Code 4 events).

Cause Code 7 (Adverse Environment) includes customer interruptions due to distributor equipment being subject to abnormal environments, such as salt spray, industrial contamination, humidity, corrosion, vibration, fire, or flowing.

Cause Code 8 (Human Element) includes customer interruptions due to the interface of distributor staff with the distribution system.

Cause Code 9 (Foreign Interference) includes customer interruptions beyond the control of the distributor, such as those caused by animals, vehicles, dig-ins, vandalism, sabotage, and foreign objects.