



# 2016 YEARBOOK OF ELECTRICITY DISTRIBUTORS

PUBLISHED ON AUGUST 17, 2017





## Background on Statistical Yearbook of Electricity Distributors

The Ontario Energy Board (OEB) is the regulator of Ontario's natural gas and electricity sectors. In the electricity sector, the OEB sets transmission and distribution rates, and approves the Independent Electricity System Operator's (IESO) budgets and fees. The OEB also sets the rate for the Standard Supply Service for distribution utilities that supply electricity (commodity) directly to consumers.

The OEB provides this Yearbook of Electricity Distributors to publish the financial and operational information collected from electricity distributors. It is compiled from data submitted by the distributors through the Reporting and Record-Keeping Requirements.\* This Yearbook is also available electronically on the OEB's website.

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\*The following distributors have not filed RRR information: Attawapiskat Power Corporation, Fort Albany Power Corporation and Kashechewan Power Corporation.

## NOTES

### Financial Statement Disclosures

1. The Balance Sheet and Income Statement presented in the Yearbook are derived from trial balances reported under the regulatory accounting framework of the OEB. These statements may differ from the distributors' audited financial statements.
2. Year-over-year comparisons and trending may be affected due to changes in accounting and financial statement reporting.
3. Debit balances reported in credit fields were reclassified to assets; and credit balances in debit fields were reclassified to liabilities.
4. Deferred tax assets and liabilities may have been classified by utilities as regulatory assets or liabilities in their filings with the OEB. Wherever possible, this has been classified in the yearbook as other non-current assets or deferred tax liabilities depending on the sign.
5. Intangible assets and related accumulated amortization have been included in property, plant & equipment and accumulated depreciation and amortization respectively.
6. Inter-company receivables and payables are presented on a net basis in the balance sheet.

### Statistical Information

7. The total customer figure is the sum of residential, GS<50, GS>50, large user and sub transmission rate classes. Changes in customer counts could be caused by rate reclassifications of customers implemented by some distributors.
8. Starting in 2015, the number of customers and metered consumption for the sub transmission rate class do not include embedded distributors.



## Key Metrics Overview of Ontario Electricity Distributors' Sector

### Industry Metrics Snapshot

Financial Item / Metric	2012	2013	2014	2015	2016
Power & Distribution Revenues (\$) <sup>i</sup>	14,379,010,579	15,483,829,651	16,480,111,559	17,267,350,271	18,893,982,995
Distribution Revenues (\$) <sup>i</sup>	3,143,453,132	3,216,192,710	3,343,550,357	3,295,921,115	3,432,927,549
Total Net Income (\$)	581,313,354	624,618,574	554,774,402	671,820,220	721,519,155
Return on Shareholders' Equity (%) <sup>ii</sup>	9.25%	9.46%	7.88%	9.03%	9.31%
Total OM&A Expenses (\$)	1,513,210,665	1,606,257,437	1,692,707,777	1,610,695,415	1,619,995,861
Net Property, Plant and Equipment (\$)	14,273,013,590	15,229,923,980	16,119,680,854	17,888,654,036	19,194,493,564
Gross Capital Additions for Year (\$)	1,864,090,893	1,891,729,188	1,922,688,740	2,230,339,205	2,159,876,482
Depreciation Expense (\$)	783,141,384	788,353,877	796,555,442	863,846,599	925,455,321
Total Electricity Delivered (kWh) <sup>iii</sup>	132,774,222,852	132,417,731,276	132,168,695,217	130,749,665,017	130,194,306,824
Residential Consumption (kWh)	40,403,354,966	39,588,477,479	40,094,998,739	40,861,218,090	39,196,063,132
Total Number of Customers	4,893,782	4,944,488	4,988,859	5,054,739	5,106,528
Number of Residential Customers	4,406,331	4,460,593	4,502,650	4,564,835	4,612,551
Average Power and Distribution Revenues / Customer (\$/customer)	2,938	3,132	3,303	3,416	3,700
Average Distribution Revenues / Customer (\$/customer)	642	650	670	652	672
Net Income / Customer (\$/customer)	119	126	111	133	141
Average OM&A Expenses / Customer (\$/customer)	309	325	339	319	317

<sup>i</sup> The 2016 account classification has changed from previous Yearbook presentation. Please refer to the Glossary for the grouping of accounts. For consistency, the previous 4 years figures have also been updated to align with the current account classification.

<sup>ii</sup> Return on Equity ratio is calculated as the sum of electricity distributors' net income divided by total shareholders' equity.

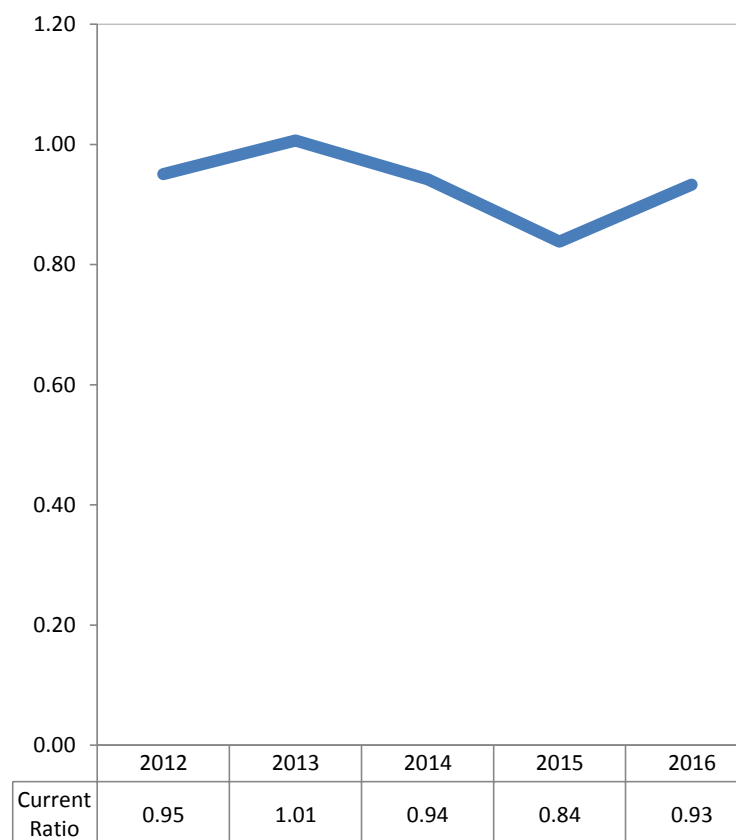
<sup>iii</sup> This metric represents the total kWh of electricity delivered to all customers in the distributor's licensed service area and to any embedded distributors. Past figures have been updated to reflect distributor data revisions.

## Key Metrics Overview of Ontario Electricity Distributors' Sector

### Balance Sheet – Consolidated

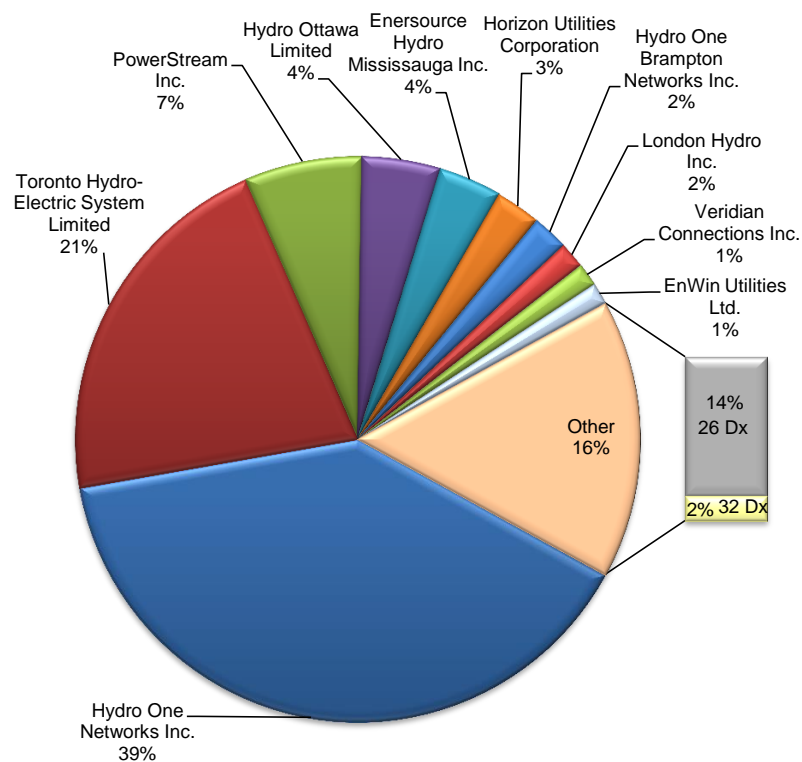
	As of December 31, 2016
Cash & cash equivalents	\$ 291,764,414
Receivables	3,215,501,819
Inventory	97,748,679
Inter-company receivables	55,903,897
Other current assets	112,512,369
<b>Current assets</b>	<b>3,773,431,178</b>
Property plant & equipment	26,607,122,705
Accumulated depreciation & amortization	(7,412,629,141)
	19,194,493,564
Regulatory assets	951,284,944
Inter-company investments	13,390,613
Other non-current assets	829,617,964
<b>Total Assets</b>	<b>\$ 24,762,218,264</b>
Accounts payable & accrued charges	2,408,466,910
Other current liabilities	231,802,285
Inter-company payables	604,623,939
Loans, notes payable, current portion long term debt	799,021,177
<b>Current liabilities</b>	<b>4,043,914,311</b>
Long-term debt	5,543,919,259
Inter-company long-term debt & advances	3,630,773,155
Regulatory liabilities	858,092,719
Other deferred amounts & customer deposits	916,217,350
Employee future benefits	1,457,272,435
Deferred taxes	564,176,330
<b>Total Liabilities</b>	<b>17,014,365,559</b>
Shareholders' Equity	7,747,852,704
<b>Total Liabilities &amp; Equity</b>	<b>\$ 24,762,218,264</b>

### Current Ratio (Current Assets / Current Liabilities)



See Notes 1, 2, 3, 4, 6 on page 2

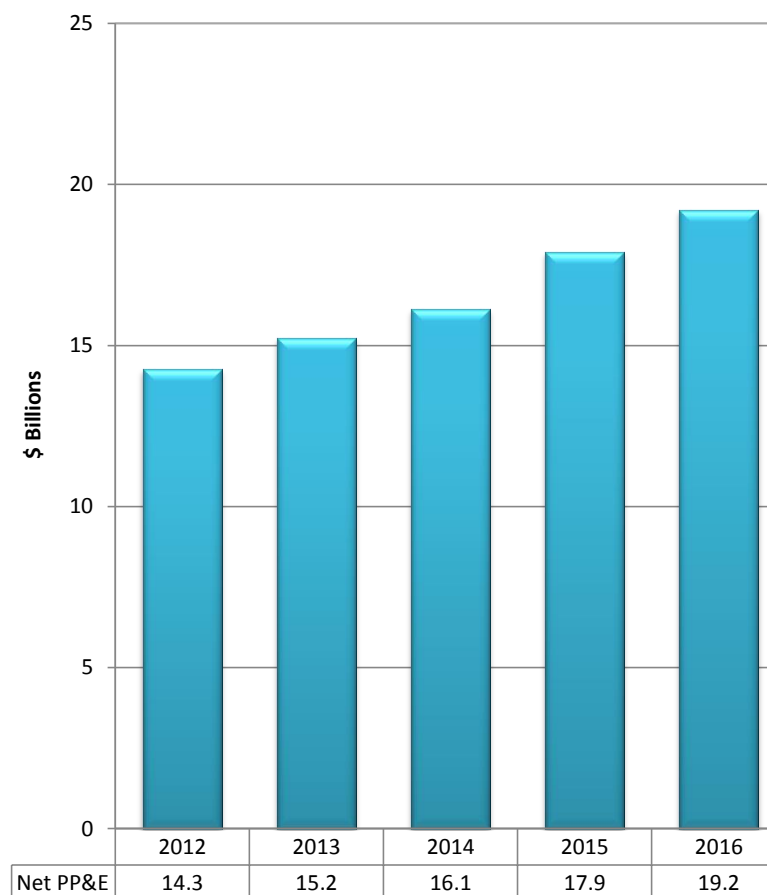
**Net Property Plant & Equipment by Distributor**



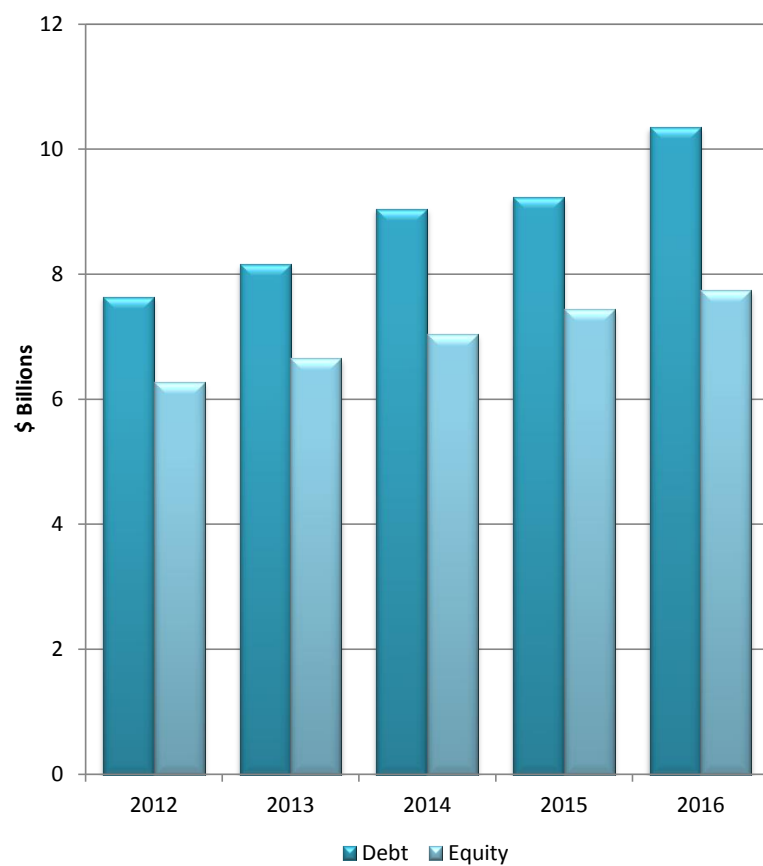
Note: 10 distributors have net property, plant & equipment (PP&E) greater than \$225 million. The Other category consists of distributors that have PP&E values:

■ Between \$50 million to \$225 million ■ Less than \$50 million

**Net Property Plant & Equipment**

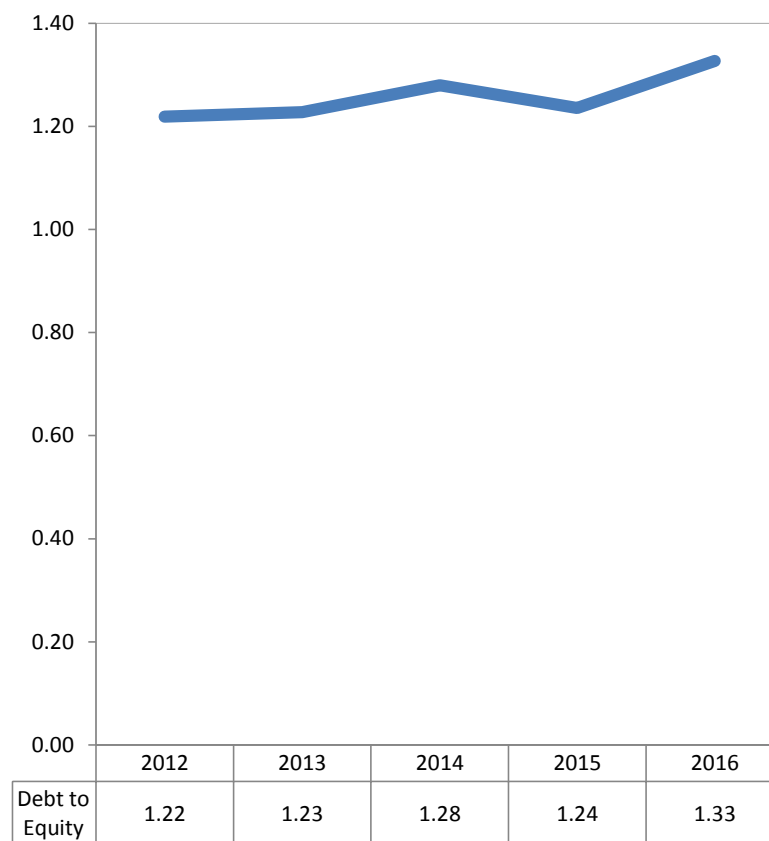


**Debt & Equity**



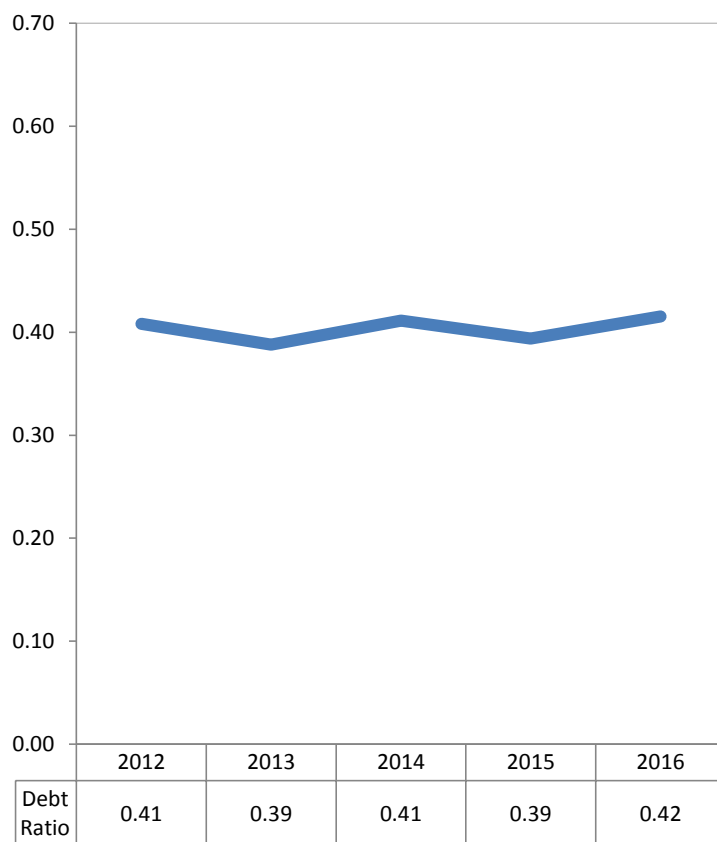
See Notes 1 and 2 on page 2

**Debt to Equity Ratio  
(Debt / Equity)**



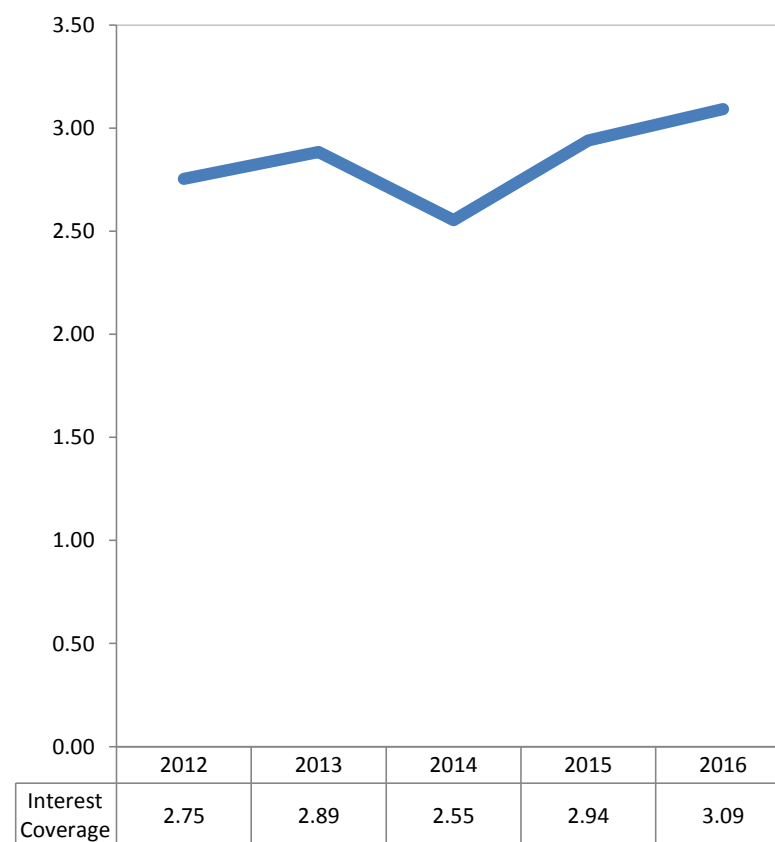
See Notes 1 and 2 on page 2

**Debt Ratio  
(Debt / Total Assets)**



See Notes 1 and 2 on page 2

**Interest Coverage  
(EBIT / Interest Charges)**



## Key Metrics Overview of Ontario Electricity Distributors' Sector

### Income Statement – Consolidated

Year ended  
December 31, 2016

#### Revenue

Power & Distribution Revenue	\$ 18,893,982,995
Cost of Power & Related Costs	15,461,055,446
Distribution Revenue	3,432,927,549

#### Other Income

346,840,217

#### Expenses

Operating	345,691,477
Maintenance	435,521,655
Administration	838,782,729
Depreciation and Amortization	925,455,321
Financing	399,168,105
	2,944,619,287

#### Net Income Before Taxes

835,148,479

#### PILS and Income Taxes

Current	75,717,597
Deferred	37,911,727
	113,629,324

#### Net Income

**\$ 721,519,155**

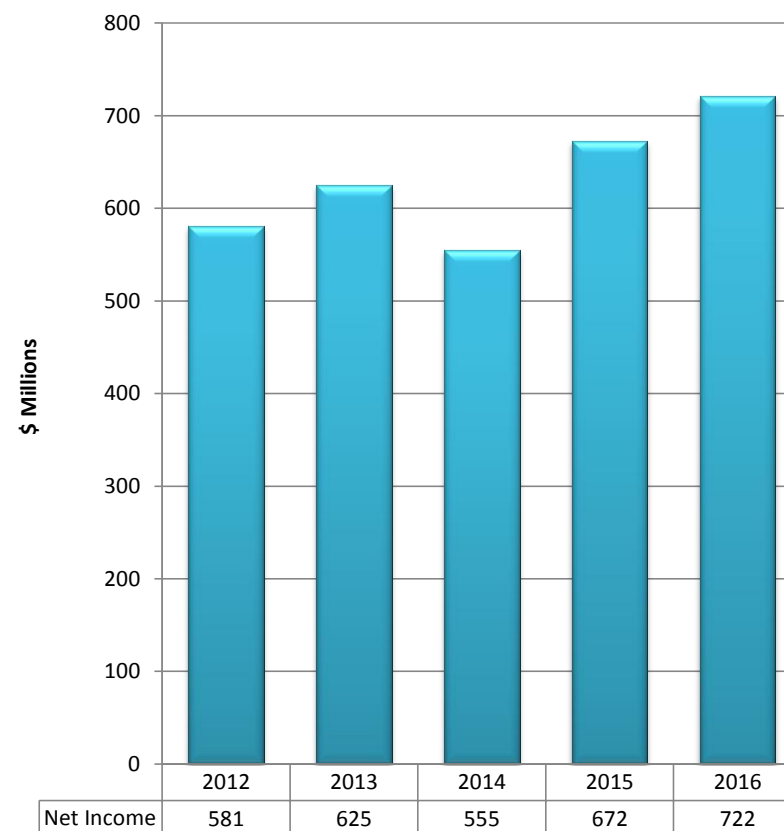
#### Other Comprehensive Income

2,644,284

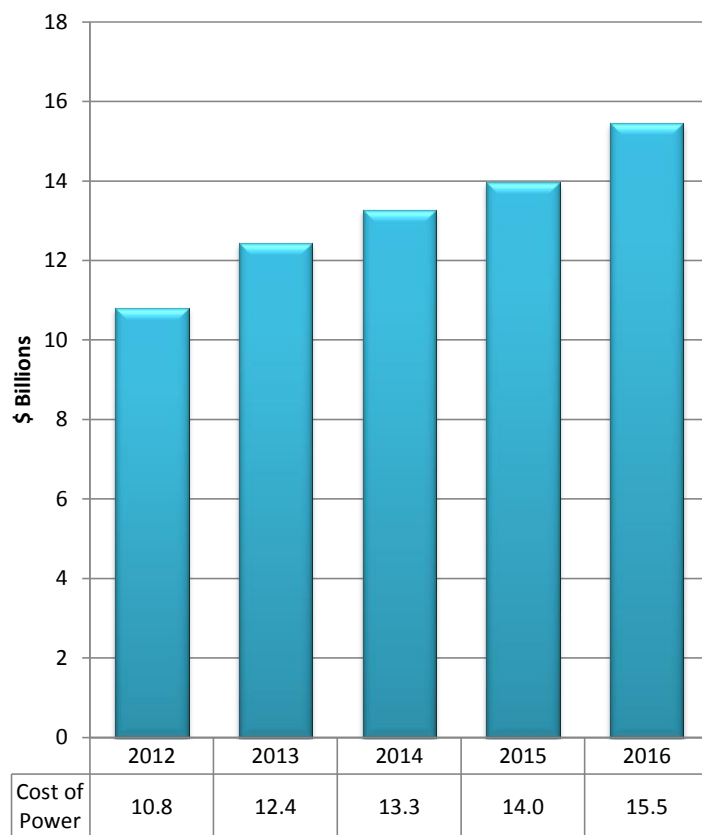
#### Comprehensive Income

**\$ 724,163,439**

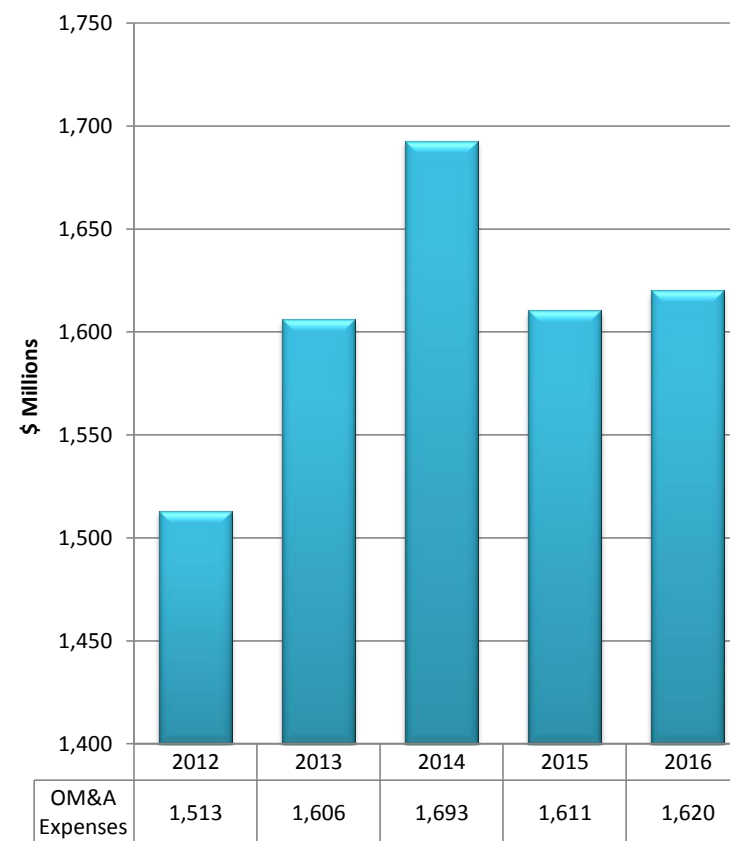
### Net Income



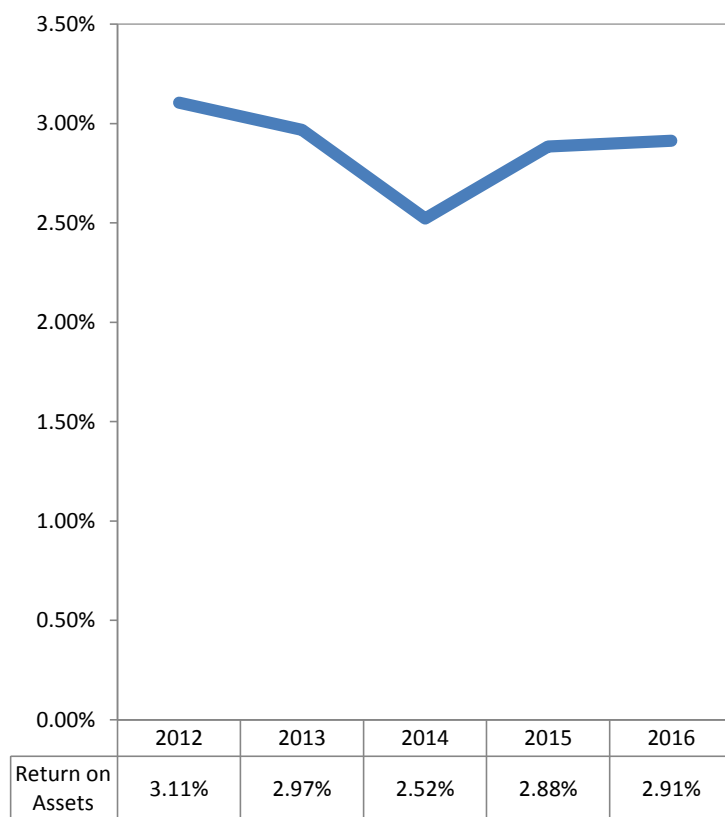
**Cost of Power**



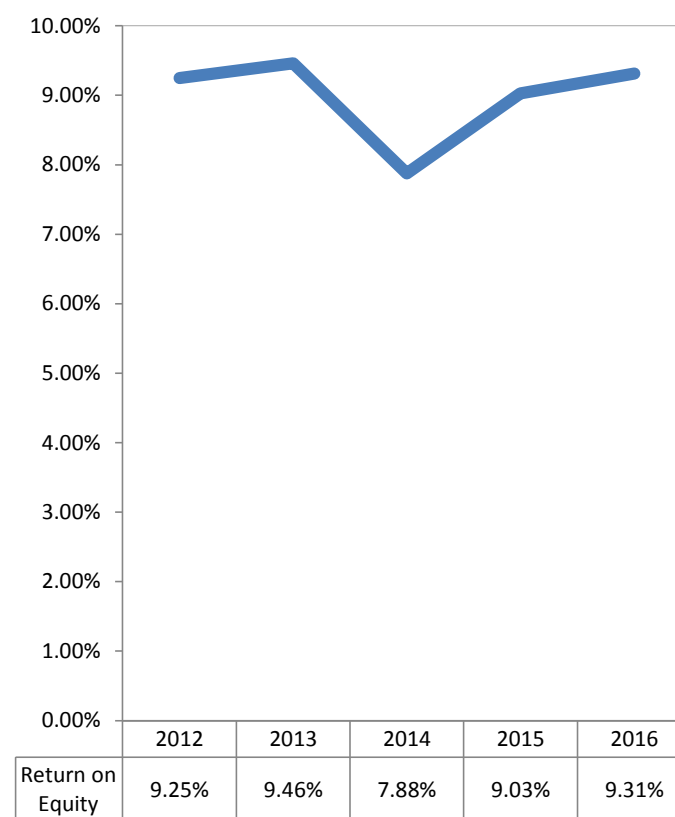
**Operating, Maintenance & Administrative Expenses**



**Financial Statement Return on Assets  
(Net Income / Total Assets)**



**Financial Statement Return on Equity  
(Net Income / Shareholder's Equity)**





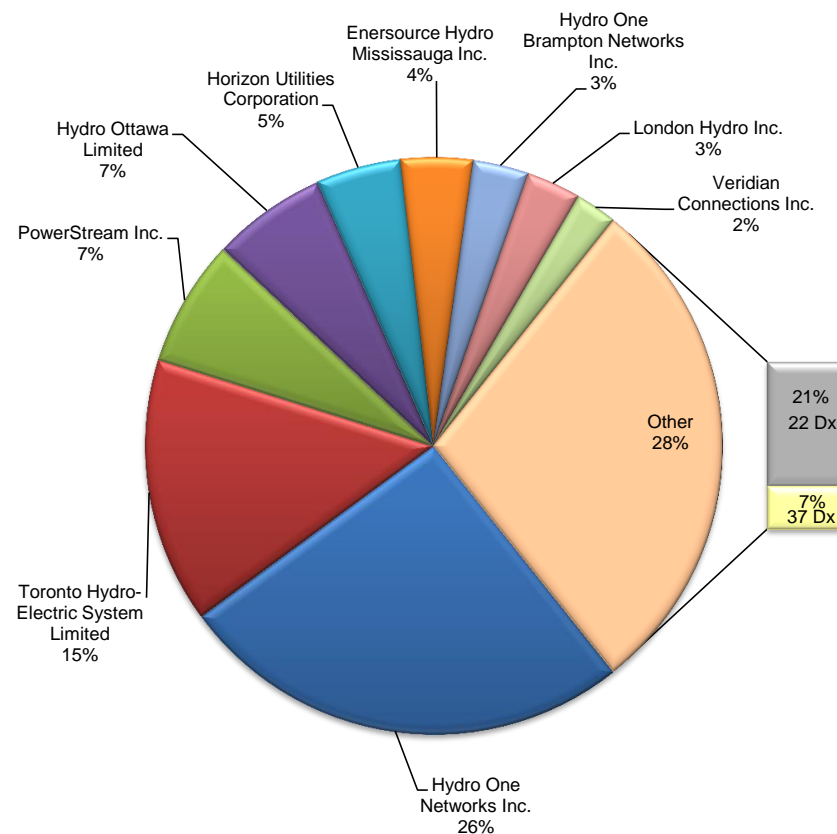
## Key Metrics Overview of Ontario Electricity Distributors' Sector

<u>General Statistics – Consolidated</u>		Year ended December 31, 2016
<b>Total Customers</b>		<b>5,106,528</b>
Residential Customers		4,612,551
General Service <50kW Customers		437,396
General Service (50-4999kW) Customers		55,876
Large User (>5000kW) Customers		126
Sub Transmission		579
<b>Total Service Area (sq km)</b>		<b>992,354</b>
% Rural		99%
% Urban		1%
<b>Total Circuit km of Line</b>		<b>217,622</b>
Overhead circuit km of line		164,184
Underground circuit km of line		53,438
<b>Total kWh Supplied</b>		<b>135,092,458,977</b>
Total kWh Delivered (excluding losses)		130,194,306,824
Total kWh Delivered on Long-Term Load Transfer		84,433,871
Total Distribution Losses (kWh)		4,813,718,283
<b>Gross Capital Additions for the Year (\$)</b>	<b>\$</b>	<b>2,159,876,482</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>\$</b>	<b>75,638,066</b>

### Unitized Statistics - Consolidated

# of Customers per sq km of Service Area		5.15
# of Customers per km of Line		23.47
<b>Distribution Revenue:</b>		
Per Customer	\$	672.26
Per Total kWh Delivered	\$	0.03
Average monthly total kWh delivered per customer		2,125
<b>Annual Cost of Power &amp; Related Costs:</b>		
Per Customer	\$	3,028
Per Total kWh Delivered	\$	0.12
OM&A per customer	\$	317
<b>Net Income per customer</b>	\$	141
<b>Net Fixed Assets per customer</b>	\$	3,759

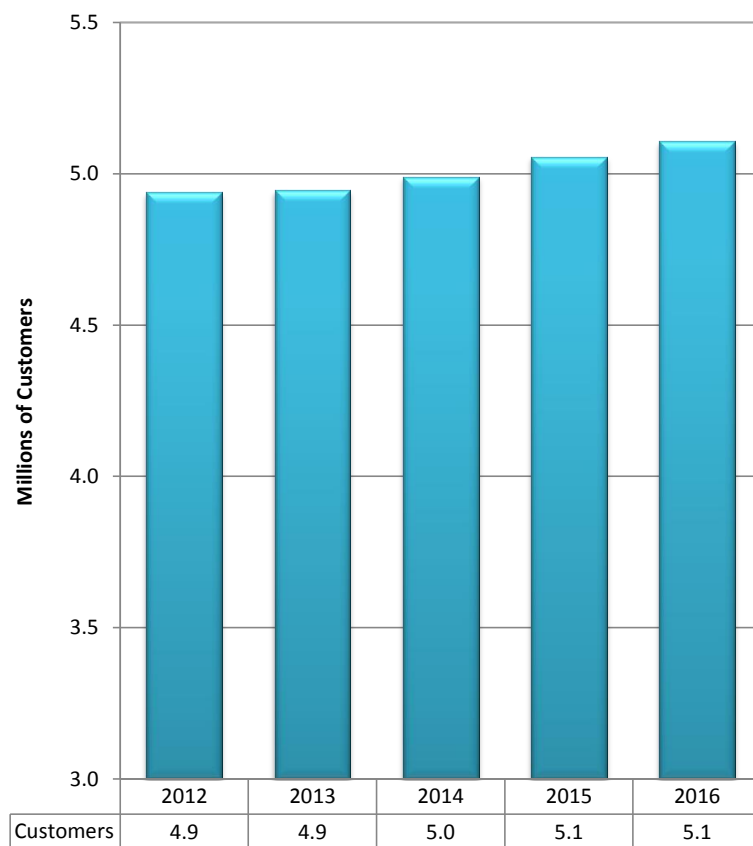
Percentage of Distribution Customers



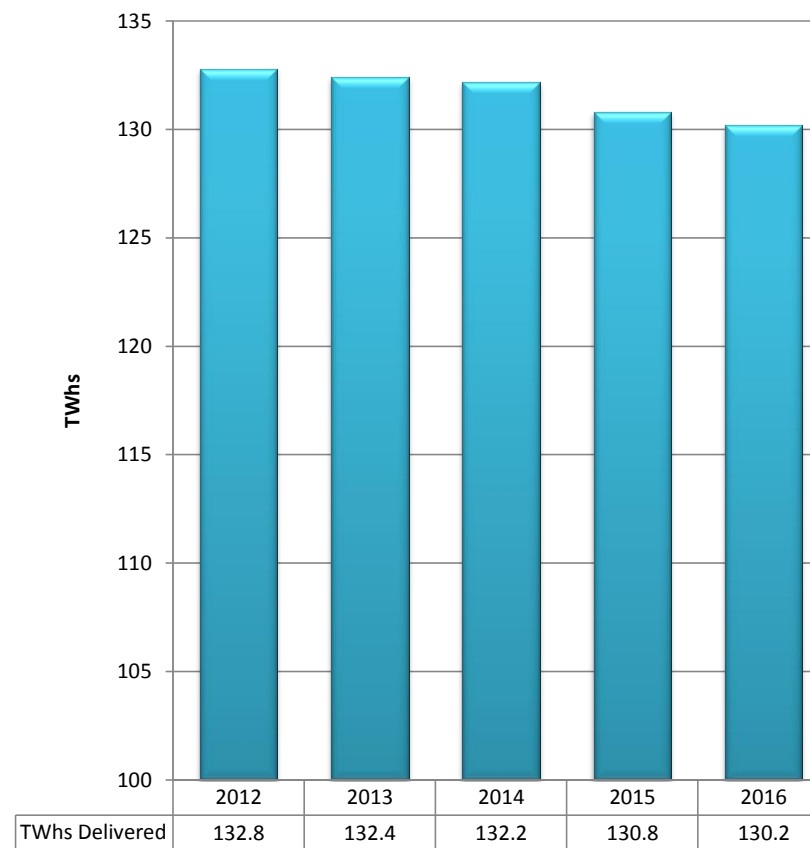
Note: 9 distributors have greater than 100,000 customers.  
The Other category consists of distributors:

■ Between 25,000 to 100,000 customers ■ Less than 25,000 customers

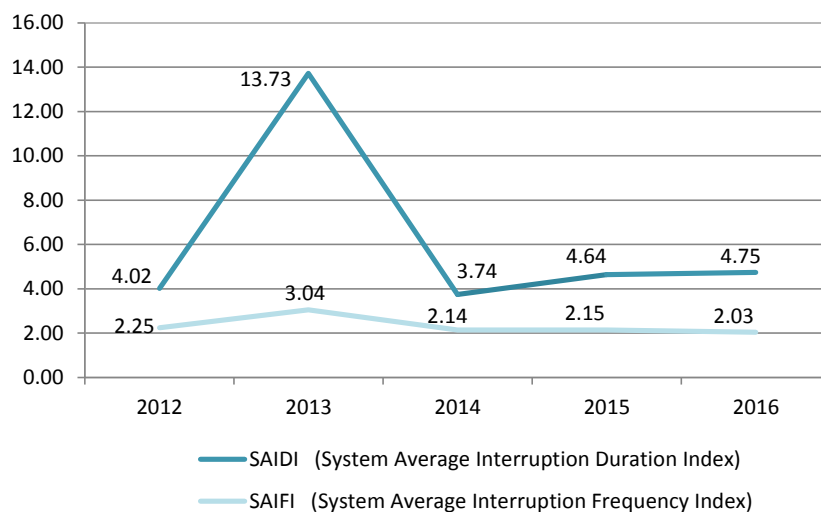
**Total Number of Customers**



**Total TWhs Delivered**



### Industry System Reliability Indicators - Total Outages

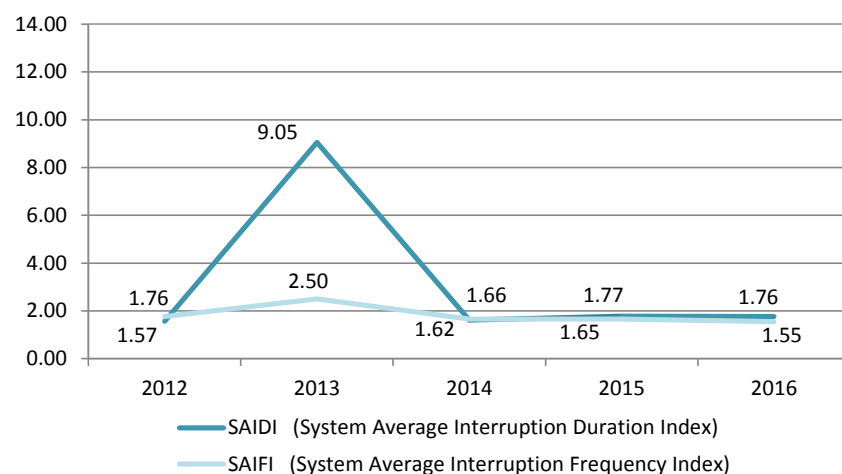


#### Industry Average

	2012	2013	2014	2015	2016
<b>SAIDI</b>	4.02	13.73	3.74	4.64	4.75
<b>SAIFI</b>	2.25	3.04	2.14	2.15	2.03

December 2013 was an unusual month when the province of Ontario experienced a major ice storm.

### Industry System Reliability Indicators - Total Outages Excluding Hydro One Networks



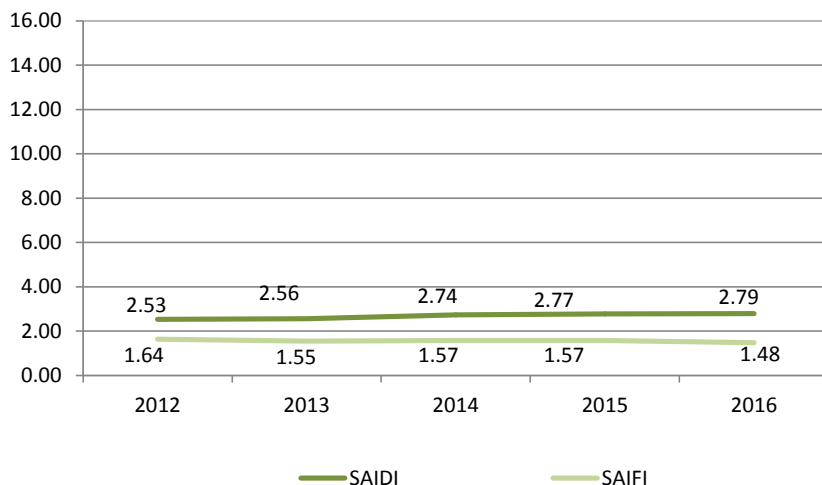
#### Industry Average Excluding Hydro One Networks

	2012	2013	2014	2015	2016
<b>SAIDI</b>	1.57	9.05	1.62	1.77	1.76
<b>SAIFI</b>	1.76	2.50	1.66	1.65	1.55

December 2013 was an unusual month when the province of Ontario experienced a major ice storm.

*Note:* Outage statistics report all outages affecting customers including those arising from within the distributor service area and those arising upstream from the distributor.

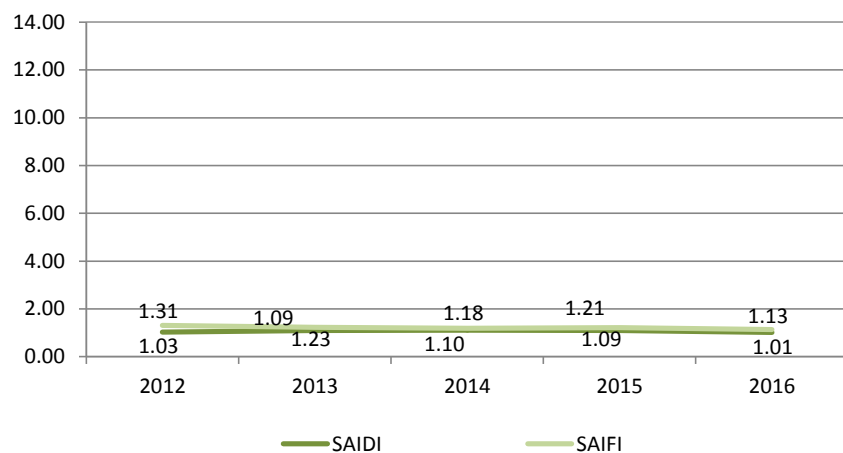
### Industry System Reliability Indicators - Loss of Supply and Major Event Adjusted



Industry Average

	2012	2013	2014	2015	2016
SAIDI	2.53	2.56	2.74	2.77	2.79
SAIFI	1.64	1.55	1.57	1.57	1.48

### Industry System Reliability Indicators - Loss of Supply and Major Event Excluding Hydro One Networks

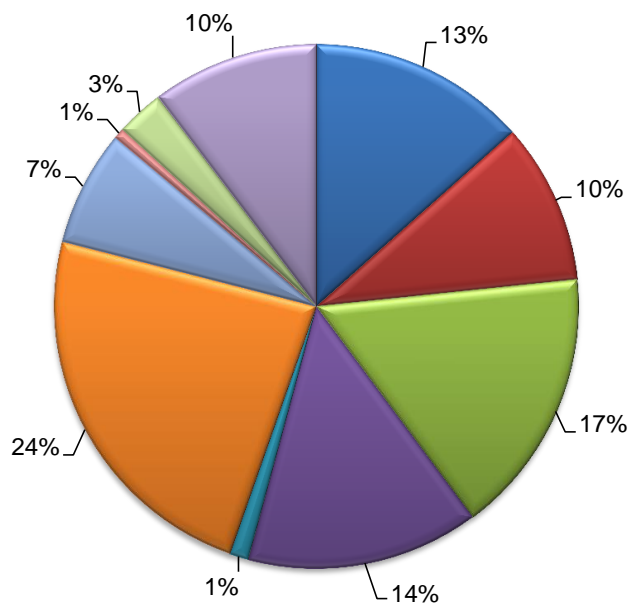


Industry Average Excluding Hydro One Networks

	2012	2013	2014	2015	2016
SAIDI	1.03	1.09	1.10	1.09	1.01
SAIFI	1.31	1.23	1.18	1.21	1.13

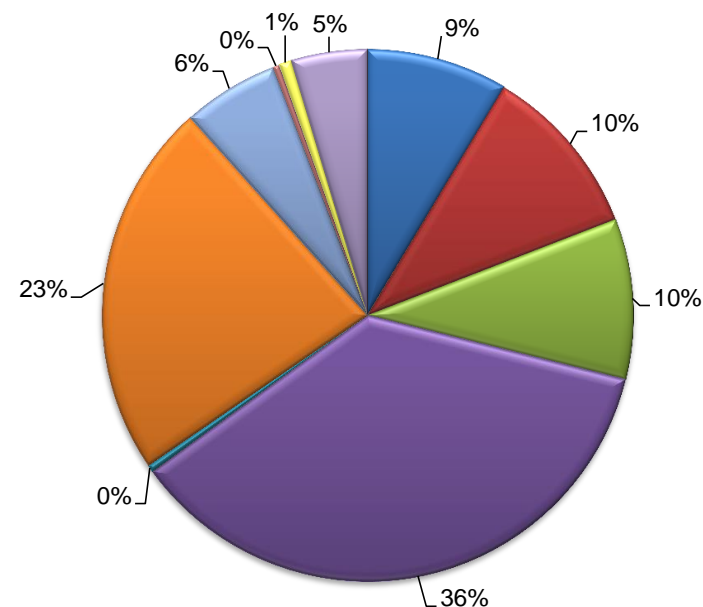
*Note:* Outage statistics report all outages affecting customers including those arising from within the distributor service area and those arising upstream from the distributor.

**Frequency by Cause of Interruptions**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,402,852	89,548
1 - Scheduled Outage	1,036,281	15,379
2 - Loss of Supply	1,720,125	152,695
3 - Tree Contacts	1,495,227	305,321
4 - Lightning	125,282	12,368
5 - Defective Equipment	2,466,602	230,135
6 - Adverse Weather	746,682	399,331
7 - Adverse Environment	71,456	14,748
8 - Human Element	304,862	8,362
9 - Foreign Interference	1,072,311	40,969
<b>Total</b>	<b>10,441,680</b>	<b>1,268,856</b>

**Duration by Cause of Interruptions**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,087,322	561,682
1 - Scheduled Outage	2,570,620	34,585
2 - Loss of Supply	2,371,550	680,380
3 - Tree Contacts	8,803,985	4,339,391
4 - Lightning	107,351	14,962
5 - Defective Equipment	5,574,904	1,523,780
6 - Adverse Weather	1,428,778	1,098,076
7 - Adverse Environment	92,299	8,082
8 - Human Element	190,314	3,017
9 - Foreign Interference	1,123,687	61,393
<b>Total</b>	<b>24,350,809</b>	<b>8,325,348</b>



<b>Balance Sheet As of December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
Cash & cash equivalents	\$ 1,024,587	\$ 490,450	\$ -	\$ 10,649,066	\$ 6,965,818	\$ 1,911,616
Receivables	5,335,663	924,399	24,684,310	25,926,067	52,105,068	10,584,250
Inventory	68,784	105,867	393,481	1,783,064	2,758,601	42,174
Inter-company receivables	-	-	520,678	-	760,715	-
Other current assets	258,598	60,079	1,081,057	405,850	704,611	426,442
<b>Current assets</b>	<b>6,687,632</b>	<b>1,580,795</b>	<b>26,679,525</b>	<b>38,764,047</b>	<b>63,294,813</b>	<b>12,964,482</b>
Property plant & equipment	169,421,013	6,460,667	112,659,853	74,476,229	274,982,853	150,815,292
Accumulated depreciation & amortization	(66,055,422)	(3,591,975)	(55,118,857)	(9,632,017)	(152,786,423)	(58,974,645)
	103,365,591	2,868,692	57,540,996	64,844,212	122,196,430	91,840,647
Regulatory assets	4,574,544	138,099	2,377,229	2,582,879	4,631,129	3,486,564
Inter-company investments	-	-	-	-	-	-
Other non-current assets	2,981,357	120,252	-	895,048	1,236,606	4,752,351
<b>TOTAL ASSETS</b>	<b>\$ 117,609,124</b>	<b>\$ 4,707,838</b>	<b>\$ 86,597,750</b>	<b>\$ 107,086,186</b>	<b>\$ 191,358,977</b>	<b>\$ 113,044,043</b>
Accounts payable & accrued charges	\$ 3,598,114	\$ 786,634	\$ 14,875,880	\$ 14,712,214	\$ 23,502,102	\$ 9,691,387
Other current liabilities	116,181	29,276	355,927	489,890	771,980	211,330
Inter-company payables	2,388,550	-	3,153,048	635,208	80,492	25,966,168
Loans and notes payable, and current portion of long term debt	-	117,723	242,739	2,083,707	971,607	4,000,000
<b>Current liabilities</b>	<b>6,102,845</b>	<b>933,633</b>	<b>18,627,593</b>	<b>17,921,019</b>	<b>25,326,180</b>	<b>39,868,885</b>
Long-term debt	52,000,000	129,894	23,223,511	15,882,410	13,345,887	16,050,000
Inter-company long-term debt & advances	-	282,000	-	24,189,168	47,878,608	20,000,000
Regulatory liabilities	1,746,364	408,490	3,100,627	3,897,621	7,623,231	2,655,430
Other deferred amounts & customer deposits	-	128,164	1,517,277	990,362	13,530,990	-
Employee future benefits	7,011,000	-	11,736,497	1,332,175	4,777,098	7,528,499
Deferred taxes	-	120,252	-	-	-	2,489,555
<b>Total Liabilities</b>	<b>66,860,210</b>	<b>2,002,434</b>	<b>58,205,506</b>	<b>64,212,756</b>	<b>112,481,994</b>	<b>88,592,370</b>
<b>Shareholders' Equity</b>	<b>50,748,915</b>	<b>2,705,403</b>	<b>28,392,244</b>	<b>42,873,430</b>	<b>78,876,983</b>	<b>24,451,673</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 117,609,124</b>	<b>\$ 4,707,838</b>	<b>\$ 86,597,750</b>	<b>\$ 107,086,186</b>	<b>\$ 191,358,977</b>	<b>\$ 113,044,043</b>

<b>Balance Sheet As of December 31</b>	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Energy+ Inc.
Cash & cash equivalents	\$ 230,306	\$ 564,644	\$ 940,680	\$ 1,445,957	\$ 2,125,113	\$ 6,655,052
Receivables	5,053,028	744,745	9,348,240	871,703	7,613,357	47,930,065
Inventory	298,143	36,465	310,242	-	275,459	2,406,293
Inter-company receivables	-	503,776	200,022	-	172,439	21
Other current assets	99,589	-	513,080	-	85,589	528,341
<b>Current assets</b>	5,681,066	1,849,630	11,312,264	2,317,659	10,271,956	57,519,772
Property plant & equipment	25,637,117	2,837,645	23,703,768	4,728,744	23,849,611	184,354,704
Accumulated depreciation & amortization	(10,873,769)	(1,726,964)	(3,031,455)	(1,947,466)	(15,254,514)	(12,749,886)
	14,763,348	1,110,681	20,672,313	2,781,278	8,595,097	171,604,818
Regulatory assets	889,451	466,547	8,622,693	394,415	5,203,804	9,988,199
Inter-company investments	-	-	-	-	100	-
Other non-current assets	810,760	-	-	-	168,089	531,698
<b>TOTAL ASSETS</b>	\$ 22,144,625	\$ 3,426,858	\$ 40,607,270	\$ 5,493,353	\$ 24,239,046	\$ 239,644,487
Accounts payable & accrued charges	\$ 3,048,006	\$ 468,827	\$ 8,229,164	\$ 873,117	\$ 4,484,104	\$ 27,851,183
Other current liabilities	67,673	-	2,709	-	47,035	1,087,145
Inter-company payables	-	440,605	-	-	510,858	-
Loans and notes payable, and current portion of long term debt	118,346	-	534,270	-	-	-
<b>Current liabilities</b>	3,234,025	909,432	8,766,143	873,117	5,041,998	28,938,327
Long-term debt	4,136,755	-	11,447,235	-	4,600,000	85,000,000
Inter-company long-term debt & advances	5,046,753	-	-	-	-	6,684,703
Regulatory liabilities	420,125	430,341	7,018,238	161,579	3,708,062	13,871,800
Other deferred amounts & customer deposits	1,086,850	27,979	3,047,871	35,566	1,499,562	18,938,547
Employee future benefits	217,580	-	838,844	-	525,745	3,140,004
Deferred taxes	-	-	-	-	-	-
<b>Total Liabilities</b>	14,142,087	1,367,752	31,118,330	1,070,261	15,375,367	156,573,382
<b>Shareholders' Equity</b>	8,002,537	2,059,106	9,488,940	4,423,091	8,863,679	83,071,105
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	\$ 22,144,625	\$ 3,426,858	\$ 40,607,270	\$ 5,493,353	\$ 24,239,046	\$ 239,644,487



<b>Balance Sheet As of December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
Cash & cash equivalents	\$ -	\$ 3,799,744	\$ 15,144,551	\$ -	\$ 2,283,367	\$ -
Receivables	178,271,607	20,099,368	56,329,710	12,663,383	2,026,332	14,682,238
Inventory	4,663,410	880,440	5,194,682	88,158	75,846	643,381
Inter-company receivables	311,707	26,096	3,766,885	141,813	-	129,503
Other current assets	9,236,951	817,442	1,817,839	528,702	53,557	182,414
<b>Current assets</b>	<b>192,483,674</b>	<b>25,623,090</b>	<b>82,253,667</b>	<b>13,422,056</b>	<b>4,439,103</b>	<b>15,637,536</b>
Property plant & equipment	846,642,249	93,554,234	298,190,511	40,244,413	9,620,090	79,924,145
Accumulated depreciation & amortization	(150,450,221)	(10,947,388)	(62,956,322)	(2,922,578)	(5,466,631)	(28,997,793)
	696,192,028	82,606,845	235,234,190	37,321,835	4,153,459	50,926,352
Regulatory assets	16,887,851	4,823,447	8,139,242	7,312,864	2,450,752	8,373,107
Inter-company investments	-	-	3,698,575	-	-	-
Other non-current assets	26,253,963	-	12,698,404	42,230	9,826	-
<b>TOTAL ASSETS</b>	<b>\$ 931,817,517</b>	<b>\$ 113,053,383</b>	<b>\$ 342,024,077</b>	<b>\$ 58,098,986</b>	<b>\$ 11,053,140</b>	<b>\$ 74,936,995</b>
Accounts payable & accrued charges	\$ 123,651,276	\$ 15,161,656	\$ 36,471,565	\$ 12,173,901	\$ 3,236,164	\$ 16,585,585
Other current liabilities	-	195,627	546,066	-	86,243	240,367
Inter-company payables	1,783,020	-	13,976,314	351,076	-	-
Loans and notes payable, and current portion of long term debt	119,047,226	-	326,359	2,700,479	-	5,471,551
<b>Current liabilities</b>	<b>244,481,523</b>	<b>15,357,282</b>	<b>51,320,305</b>	<b>15,225,456</b>	<b>3,322,407</b>	<b>22,297,503</b>
Long-term debt	-	-	51,000,000	19,929,303	2,322,067	16,105,746
Inter-company long-term debt & advances	334,000,000	49,523,326	-	-	1,524,511	373,943
Regulatory liabilities	26,933,126	5,636,887	22,818,892	4,199,775	349,918	6,791,864
Other deferred amounts & customer deposits	48,896,855	4,150,837	24,813,230	3,320,763	356,701	1,060,667
Employee future benefits	5,446,047	3,883,836	59,627,762	797,100	-	4,080,582
Deferred taxes	386,435	-	-	-	34,523	540,840
<b>Total Liabilities</b>	<b>660,143,985</b>	<b>78,552,168</b>	<b>209,580,188</b>	<b>43,472,396</b>	<b>7,910,127</b>	<b>51,251,146</b>
<b>Shareholders' Equity</b>	<b>271,673,532</b>	<b>34,501,215</b>	<b>132,443,889</b>	<b>14,626,589</b>	<b>3,143,012</b>	<b>23,685,849</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 931,817,517</b>	<b>\$ 113,053,383</b>	<b>\$ 342,024,077</b>	<b>\$ 58,098,986</b>	<b>\$ 11,053,140</b>	<b>\$ 74,936,995</b>

<b>Balance Sheet As of December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
Cash & cash equivalents	\$ -	\$ 3,489,472	\$ -	\$ 106,714	\$ 22,701,063	\$ -
Receivables	15,315,662	2,268,188	27,687,216	4,215,744	40,076,840	13,452,314
Inventory	121,944	106,179	1,331,391	632,887	1,915,320	885,349
Inter-company receivables	96,889	-	296,367	15,321	1,579,716	904,847
Other current assets	385,327	78,843	1,575,990	550,204	2,676,222	675,538
<b>Current assets</b>	<b>15,919,823</b>	<b>5,942,682</b>	<b>30,890,964</b>	<b>5,520,870</b>	<b>68,949,162</b>	<b>15,918,048</b>
Property plant & equipment	60,467,898	12,423,013	202,850,397	33,415,639	175,379,056	72,967,843
Accumulated depreciation & amortization	(6,457,560)	(8,775,853)	(119,780,757)	(6,781,377)	(38,402,234)	(6,537,664)
	54,010,338	3,647,160	83,069,640	26,634,261	136,976,822	66,430,179
Regulatory assets	709,807	196,546	3,532,910	1,117,864	6,648,137	1,677,910
Inter-company investments	-	-	400,000	-	-	-
Other non-current assets	566,403	-	6,328,911	-	1,612,292	4,214,395
<b>TOTAL ASSETS</b>	<b>\$ 71,206,370</b>	<b>\$ 9,786,388</b>	<b>\$ 124,222,425</b>	<b>\$ 33,272,995</b>	<b>\$ 214,186,413</b>	<b>\$ 88,240,532</b>
Accounts payable & accrued charges	\$ 10,133,921	\$ 1,104,844	\$ 17,390,132	\$ 4,053,509	\$ 28,121,700	\$ 10,676,407
Other current liabilities	311,471	221,023	408,926	56,501	373,678	474,829
Inter-company payables	15,564,421	-	48,645,457	18,041	-	-
Loans and notes payable, and current portion of long term debt	3,193,723	-	3,196,755	5,107,339	564,990	6,351,936
<b>Current liabilities</b>	<b>29,203,535</b>	<b>1,325,867</b>	<b>69,641,270</b>	<b>9,235,390</b>	<b>29,060,368</b>	<b>17,503,172</b>
Long-term debt	13,640,922	-	730,405	3,690,879	95,000,000	12,299,655
Inter-company long-term debt & advances	-	-	-	5,782,746	-	16,141,969
Regulatory liabilities	969,607	445,069	3,489,247	886,064	9,821,932	1,993,074
Other deferred amounts & customer deposits	1,456,585	1,849,144	1,248,797	4,534,671	3,081,371	4,952,229
Employee future benefits	1,401,539	-	16,293,248	-	9,763,767	763,168
Deferred taxes	-	168,618	6,452,628	93,069	-	3,813,295
<b>Total Liabilities</b>	<b>46,672,189</b>	<b>3,788,698</b>	<b>97,855,595</b>	<b>24,222,818</b>	<b>146,727,438</b>	<b>57,466,561</b>
<b>Shareholders' Equity</b>	<b>24,534,182</b>	<b>5,997,691</b>	<b>26,366,831</b>	<b>9,050,177</b>	<b>67,458,976</b>	<b>30,773,970</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 71,206,370</b>	<b>\$ 9,786,388</b>	<b>\$ 124,222,425</b>	<b>\$ 33,272,995</b>	<b>\$ 214,186,413</b>	<b>\$ 88,240,532</b>

<b>Balance Sheet As of December 31</b>	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.
Cash & cash equivalents	\$ 3,235,176	\$ 500	\$ 400	\$ 1,074,609	\$ 55,214,752	\$ 8,628,758
Receivables	2,197,153	122,296,932	693,425	3,388,659	87,473,630	819,996,613
Inventory	82,586	9,411,535	-	95,423	1,342,165	4,144,713
Inter-company receivables	-	5,630,660	-	-	-	-
Other current assets	22,396	3,026,626	3,103	13,784	1,236,962	39,994,860
<b>Current assets</b>	<b>5,537,313</b>	<b>140,366,253</b>	<b>696,927</b>	<b>4,572,476</b>	<b>145,267,509</b>	<b>872,764,944</b>
Property plant & equipment	2,155,249	611,021,740	924,881	7,328,320	437,007,938	11,706,283,655
Accumulated depreciation & amortization	(700,991)	(114,613,044)	(178,322)	(599,499)	(40,288,666)	(4,173,113,617)
	1,454,258	496,408,696	746,559	6,728,821	396,719,273	7,533,170,038
Regulatory assets	355,697	5,862,997	495,954	670,069	14,831,835	374,654,503
Inter-company investments	-	-	-	-	-	-
Other non-current assets	16,000	10,988,611	4,601	87,302	10,491,035	656,683,072
<b>TOTAL ASSETS</b>	<b>\$ 7,363,268</b>	<b>\$ 653,626,556</b>	<b>\$ 1,944,042</b>	<b>\$ 12,058,667</b>	<b>\$ 567,309,652</b>	<b>\$ 9,437,272,557</b>
Accounts payable & accrued charges	\$ 2,097,836	\$ 103,995,260	\$ 620,277	\$ 3,649,364	\$ 72,306,630	\$ 589,925,871
Other current liabilities	34,059	1,893,733	14,377	-	1,527,126	183,889,644
Inter-company payables	454,567	32,093,469	-	-	-	75,361,013
Loans and notes payable, and current portion of long term debt	-	13,670,364	14,493	1,453,995	18,930,574	236,620,321
<b>Current liabilities</b>	<b>2,586,462</b>	<b>151,652,826</b>	<b>649,147</b>	<b>5,103,359</b>	<b>92,764,330</b>	<b>1,085,796,849</b>
Long-term debt	1,250,000	-	-	641,755	193,000,000	3,838,244,660
Inter-company long-term debt & advances	-	190,000,000	-	-	-	-
Regulatory liabilities	232,279	17,757,314	24,095	1,065,617	21,347,794	270,420,496
Other deferred amounts & customer deposits	117,375	36,669,251	133,914	781,361	39,048,633	79,163,998
Employee future benefits	-	29,896,900	-	-	3,751,000	905,749,366
Deferred taxes	-	-	72,100	-	4,032,932	491,790,859
<b>Total Liabilities</b>	<b>4,186,116</b>	<b>425,976,291</b>	<b>879,256</b>	<b>7,592,093</b>	<b>353,944,690</b>	<b>6,671,166,227</b>
<b>Shareholders' Equity</b>	<b>3,177,152</b>	<b>227,650,265</b>	<b>1,064,786</b>	<b>4,466,574</b>	<b>213,364,962</b>	<b>2,766,106,330</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 7,363,268</b>	<b>\$ 653,626,556</b>	<b>\$ 1,944,042</b>	<b>\$ 12,058,667</b>	<b>\$ 567,309,652</b>	<b>\$ 9,437,272,557</b>

<b>Balance Sheet As of December 31</b>	Hydro Ottawa Limited	Innpower Corporation	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.
Cash & cash equivalents	\$ 6,367,249	\$ -	\$ 1,999,094	\$ 4,504,640	\$ 20,118,659	\$ 457,741
Receivables	179,572,782	8,827,755	1,887,708	16,700,173	51,124,045	7,139,892
Inventory	12,765,788	466,228	208,531	2,082,191	2,524,429	305,576
Inter-company receivables	8,055,006	469,076	860,493	-	67,401	3,701,179
Other current assets	3,804,106	378,064	79,142	198,987	1,295,042	156,556
<b>Current assets</b>	210,564,930	10,141,123	5,034,968	23,485,991	75,129,576	11,760,944
Property plant & equipment	966,315,194	58,685,691	8,551,266	54,243,132	383,446,600	20,959,261
Accumulated depreciation & amortization	(111,802,887)	(6,358,479)	-	(5,488,066)	(160,194,693)	(2,944,562)
	854,512,307	52,327,212	8,551,266	48,755,066	223,251,907	18,014,699
Regulatory assets	4,302,813	3,558,232	416,808	11,484,490	4,487,356	2,589,794
Inter-company investments	-	-	-	-	-	-
Other non-current assets	438,721	58,823	254,066	252,751	1,500,957	-
<b>TOTAL ASSETS</b>	<b>\$ 1,069,818,771</b>	<b>\$ 66,085,390</b>	<b>\$ 14,257,108</b>	<b>\$ 83,978,298</b>	<b>\$ 304,369,796</b>	<b>\$ 32,365,438</b>
Accounts payable & accrued charges	\$ 147,061,565	\$ 5,454,791	\$ 1,365,938	\$ 15,195,338	\$ 36,899,136	\$ 3,985,096
Other current liabilities	3,144,608	-	25,849	-	307,144	-
Inter-company payables	4,713,426	2,802,282	62,604	-	-	5,195,882
Loans and notes payable, and current portion of long term debt	22,000,000	4,388,090	100,000	6,133,437	1,107,549	204,888
<b>Current liabilities</b>	176,919,599	12,645,164	1,554,391	21,328,775	38,313,828	9,385,865
Long-term debt	-	31,210,188	4,310,946	19,875,741	2,909,855	9,682,503
Inter-company long-term debt & advances	507,185,000	-	-	10,880,619	76,962,142	-
Regulatory liabilities	34,948,257	1,656,270	1,109,556	1,888,173	9,787,495	3,134,099
Other deferred amounts & customer deposits	18,463,713	428,289	233,053	1,881,915	29,846,321	221,038
Employee future benefits	12,500,900	139,779	282,300	987,730	5,034,988	383,425
Deferred taxes	-	-	-	-	-	-
<b>Total Liabilities</b>	750,017,469	46,079,689	7,490,246	56,842,953	162,854,629	22,806,931
<b>Shareholders' Equity</b>	319,801,302	20,005,701	6,766,862	27,135,345	141,515,167	9,558,506
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 1,069,818,771</b>	<b>\$ 66,085,390</b>	<b>\$ 14,257,108</b>	<b>\$ 83,978,298</b>	<b>\$ 304,369,796</b>	<b>\$ 32,365,438</b>

<b>Balance Sheet As of December 31</b>	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.
Cash & cash equivalents	\$ 2,813,363	\$ 713,346	\$ 70,397	\$ 10,780,281	\$ 9,691,630	\$ 21,563,744
Receivables	9,808,211	87,016,199	4,943,438	21,960,626	29,080,879	31,925,075
Inventory	373,474	844,569	183,713	1,553,268	875,151	1,364,874
Inter-company receivables	8,290	-	-	456,229	-	5,982
Other current assets	227,805	1,898,379	132,905	387,497	3,506,622	2,609,077
<b>Current assets</b>	<b>13,231,142</b>	<b>90,472,493</b>	<b>5,330,453</b>	<b>35,137,901</b>	<b>43,154,282</b>	<b>57,468,752</b>
Property plant & equipment	55,712,226	476,014,147	16,922,078	157,654,749	122,177,880	268,671,235
Accumulated depreciation & amortization	(23,099,831)	(189,667,362)	(2,293,379)	(65,971,651)	(57,441,310)	(139,281,327)
	32,612,395	286,346,784	14,628,699	91,683,098	64,736,571	129,389,908
Regulatory assets	2,581,491	4,477,799	1,168,173	2,856,371	2,939,013	3,615,895
Inter-company investments	-	-	-	-	-	-
Other non-current assets	836,852	2,331,463	1,282,879	-	-	3,773,736
<b>TOTAL ASSETS</b>	<b>\$ 49,261,880</b>	<b>\$ 383,628,539</b>	<b>\$ 22,410,205</b>	<b>\$ 129,677,370</b>	<b>\$ 110,829,866</b>	<b>\$ 194,248,290</b>
Accounts payable & accrued charges	\$ 6,548,157	\$ 54,713,832	\$ 3,625,688	\$ 15,733,068	\$ 15,227,450	\$ 19,683,030
Other current liabilities	41,773	3,457,145	74,322	-	525,942	1,341
Inter-company payables	941,320	8,671,138	-	86,975	-	-
Loans and notes payable, and current portion of long term debt	245,617	2,304,000	1,430,724	1,656,071	21,214	11,466,355
<b>Current liabilities</b>	<b>7,776,866</b>	<b>69,146,116</b>	<b>5,130,733</b>	<b>17,476,114</b>	<b>15,774,605</b>	<b>31,150,727</b>
Long-term debt	17,840,912	108,826,000	3,724,029	52,632,529	29,475,892	42,975,217
Inter-company long-term debt & advances	-	-	-	-	2,553,645	25,605,090
Regulatory liabilities	1,087,474	12,395,374	572,239	3,796,904	11,887,560	12,762,766
Other deferred amounts & customer deposits	6,461,821	26,835,932	2,311,318	13,335,166	2,317,478	92,517
Employee future benefits	55,109	14,481,000	87,612	319,821	876,508	2,619,248
Deferred taxes	-	1,162,663	278,230	1,738,621	-	-
<b>Total Liabilities</b>	<b>33,222,184</b>	<b>232,847,085</b>	<b>12,104,161</b>	<b>89,299,155</b>	<b>62,885,688</b>	<b>115,205,564</b>
<b>Shareholders' Equity</b>	<b>16,039,697</b>	<b>150,781,454</b>	<b>10,306,044</b>	<b>40,378,215</b>	<b>47,944,178</b>	<b>79,042,726</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 49,261,880</b>	<b>\$ 383,628,539</b>	<b>\$ 22,410,205</b>	<b>\$ 129,677,370</b>	<b>\$ 110,829,866</b>	<b>\$ 194,248,290</b>

<b>Balance Sheet As of December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
Cash & cash equivalents	\$ -	\$ 12,270,622	\$ -	\$ 13,697,515	\$ 801,553	\$ 364
Receivables	5,991,012	14,590,116	4,188,848	51,193,437	7,256,296	8,743,842
Inventory	361,700	511,305	215,901	3,507,224	310,154	526,786
Inter-company receivables	-	545,005	-	-	-	884,638
Other current assets	111,835	951,546	145,274	731,753	99,281	107,501
<b>Current assets</b>	6,464,547	28,868,595	4,550,023	69,129,928	8,467,284	10,263,131
Property plant & equipment	51,387,327	121,159,551	8,386,446	211,628,244	20,910,534	31,256,655
Accumulated depreciation & amortization	(25,387,285)	(59,875,145)	(1,809,976)	(25,858,828)	(2,572,657)	(3,201,920)
	26,000,041	61,284,406	6,576,470	185,769,416	18,337,877	28,054,735
Regulatory assets	3,770,159	964,913	797,653	10,619,307	1,647,929	2,469,938
Inter-company investments	-	-	-	-	-	-
Other non-current assets	236,940	3,758,177	29,969	12,849,475	420,000	2,890,000
<b>TOTAL ASSETS</b>	\$ 36,471,687	\$ 94,876,090	\$ 11,954,115	\$ 278,368,126	\$ 28,873,090	\$ 43,677,804
Accounts payable & accrued charges	\$ 4,255,072	\$ 9,882,675	\$ 2,526,909	\$ 41,061,087	\$ 4,898,715	\$ 6,980,879
Other current liabilities	6,475	921,759	-	892,761	9,804	164,490
Inter-company payables	-	478,430	7,745	-	-	252,639
Loans and notes payable, and current portion of long term debt	3,091,194	2,541,391	1,153,910	4,601,910	448,887	6,347,131
<b>Current liabilities</b>	7,352,741	13,824,255	3,688,564	46,555,758	5,357,406	13,745,139
Long-term debt	816,667	32,040,705	3,644,743	19,820,917	10,085,151	525,000
Inter-company long-term debt & advances	7,056,709	-	-	69,468,580	-	9,762,000
Regulatory liabilities	1,344,284	2,697,944	951,233	5,602,387	1,065,420	2,984,800
Other deferred amounts & customer deposits	3,672,764	3,183,296	235,366	40,930,527	1,739,344	2,116,185
Employee future benefits	357,440	4,005,164	60,145	11,221,000	340,021	589,336
Deferred taxes	74,948	2,868,194	-	-	420,000	-
<b>Total Liabilities</b>	20,675,553	58,619,558	8,580,051	193,599,170	19,007,342	29,722,460
<b>Shareholders' Equity</b>	15,796,135	36,256,532	3,374,065	84,768,955	9,865,748	13,955,344
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	\$ 36,471,687	\$ 94,876,090	\$ 11,954,115	\$ 278,368,126	\$ 28,873,090	\$ 43,677,804

<b>Balance Sheet As of December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
Cash & cash equivalents	\$ 9,265,323	\$ 2,463,052	\$ 5,334,704	\$ 1,579,287	\$ 3,999,922	\$ 950
Receivables	28,760,922	5,987,040	18,883,075	232,364,008	16,796,051	2,678,539
Inventory	77,714	495,908	1,159,388	3,719,351	1,486,453	251,253
Inter-company receivables	-	-	-	23,795,912	-	24,080
Other current assets	622,696	401,266	99,578	4,831,974	796,077	67,427
<b>Current assets</b>	<b>38,726,654</b>	<b>9,347,266</b>	<b>25,476,744</b>	<b>266,290,533</b>	<b>23,078,504</b>	<b>3,022,249</b>
Property plant & equipment	189,124,006	13,639,802	131,808,037	1,537,538,805	99,638,159	6,190,813
Accumulated depreciation & amortization	(90,001,620)	(3,201,614)	(54,711,278)	(248,072,404)	(12,072,523)	(704,641)
	99,122,386	10,438,188	77,096,760	1,289,466,401	87,565,635	5,486,172
Regulatory assets	7,401,724	1,115,389	4,764,173	42,825,579	1,172,360	1,037,007
Inter-company investments	-	-	-	9,177,607	-	-
Other non-current assets	907,649	972,184	2,122,965	-	-	322,978
<b>TOTAL ASSETS</b>	<b>\$ 146,158,414</b>	<b>\$ 21,873,027</b>	<b>\$ 109,460,641</b>	<b>\$ 1,607,760,119</b>	<b>\$ 111,816,499</b>	<b>\$ 9,868,405</b>
Accounts payable & accrued charges	\$ 26,353,860	\$ 5,786,725	\$ 11,504,812	\$ 123,848,525	\$ 15,144,729	\$ 1,785,756
Other current liabilities	215,290	3,019	433,877	7,486,519	-	25,599
Inter-company payables	6,889,816	249,905	-	17,340,146	-	477,367
Loans and notes payable, and current portion of long term debt	-	75,028	1,517,000	203,443,536	-	30,828
<b>Current liabilities</b>	<b>33,458,967</b>	<b>6,114,677</b>	<b>13,455,689</b>	<b>352,118,726</b>	<b>15,144,729</b>	<b>2,319,550</b>
Long-term debt	22,642,896	5,585,838	41,591,619	347,528,299	38,624,235	10,108
Inter-company long-term debt & advances	23,064,000	-	1,510,000	182,429,859	26,534,040	2,705,168
Regulatory liabilities	5,076,098	1,737,362	4,507,635	35,414,154	3,620,890	864,879
Other deferred amounts & customer deposits	4,507,108	499,037	17,460,789	213,024,821	-	176,530
Employee future benefits	13,255,706	214,704	630,395	20,294,905	-	159,308
Deferred taxes	-	-	-	3,862,471	-	-
<b>Total Liabilities</b>	<b>102,004,775</b>	<b>14,151,618</b>	<b>79,156,126</b>	<b>1,154,673,236</b>	<b>83,923,894</b>	<b>6,235,542</b>
<b>Shareholders' Equity</b>	<b>44,153,639</b>	<b>7,721,409</b>	<b>30,304,515</b>	<b>453,086,883</b>	<b>27,892,606</b>	<b>3,632,863</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 146,158,414</b>	<b>\$ 21,873,027</b>	<b>\$ 109,460,641</b>	<b>\$ 1,607,760,119</b>	<b>\$ 111,816,499</b>	<b>\$ 9,868,405</b>

<b>Balance Sheet As of December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
Cash & cash equivalents	\$ 284,239	\$ -	\$ 2,633,999	\$ 49,977	\$ 343,999	\$ 0
Receivables	3,774,411	2,771,667	8,214,963	27,249,336	6,208,798	541,074,385
Inventory	231,121	52,487	207,311	1,886,678	276,107	9,664,954
Inter-company receivables	-	-	-	1,090,010	-	749,564
Other current assets	183,550	237,005	300,648	1,949,185	28,644	14,489,409
<b>Current assets</b>	<b>4,473,322</b>	<b>3,061,159</b>	<b>11,356,921</b>	<b>32,225,187</b>	<b>6,857,548</b>	<b>565,978,312</b>
Property plant & equipment	6,923,339	9,515,618	31,374,925	212,453,931	21,841,477	4,587,769,949
Accumulated depreciation & amortization	(1,062,376)	(4,438,282)	(3,484,800)	(108,993,222)	(11,340,801)	(503,428,728)
	5,860,963	5,077,336	27,890,125	103,460,709	10,500,676	4,084,341,221
Regulatory assets	858,703	168,311	3,289,024	2,396,909	503,720	292,021,671
Inter-company investments	-	-	-	114,331	-	-
Other non-current assets	154,734	99,154	897,822	1,335,427	-	42,690,193
<b>TOTAL ASSETS</b>	<b>\$ 11,347,722</b>	<b>\$ 8,405,959</b>	<b>\$ 43,433,892</b>	<b>\$ 139,532,563</b>	<b>\$ 17,861,944</b>	<b>\$ 4,985,031,396</b>
Accounts payable & accrued charges	\$ 2,290,752	\$ 3,009,037	\$ 7,514,651	\$ 21,695,035	\$ 1,581,087	\$ 505,797,660
Other current liabilities	36,595	20,826	255,755	224,115	816,788	15,922,315
Inter-company payables	1,814,799	-	593,027	18,001	829,781	325,268,088
Loans and notes payable, and current portion of long term debt	181,001	268,597	16,938	842,604	149,528	85,288,819
<b>Current liabilities</b>	<b>4,323,146</b>	<b>3,298,461</b>	<b>8,380,371</b>	<b>22,779,756</b>	<b>3,377,184</b>	<b>932,276,882</b>
Long-term debt	449,670	1,266,383	11,214,426	19,295,592	109,219	-
Inter-company long-term debt & advances	1,163,352	-	-	26,490,500	-	1,830,595,099
Regulatory liabilities	1,029,691	472,077	3,977,474	3,578,314	1,209,694	211,937,434
Other deferred amounts & customer deposits	307,069	330,110	1,388,681	1,015,297	2,437,627	159,344,743
Employee future benefits	31,772	58,596	1,143,798	2,435,869	-	279,290,000
Deferred taxes	-	-	-	-	-	39,332,677
<b>Total Liabilities</b>	<b>7,304,700</b>	<b>5,425,627</b>	<b>26,104,751</b>	<b>75,595,327</b>	<b>7,133,725</b>	<b>3,452,776,835</b>
<b>Shareholders' Equity</b>	<b>4,043,022</b>	<b>2,980,333</b>	<b>17,329,141</b>	<b>63,937,235</b>	<b>10,728,219</b>	<b>1,532,254,561</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 11,347,722</b>	<b>\$ 8,405,959</b>	<b>\$ 43,433,892</b>	<b>\$ 139,532,563</b>	<b>\$ 17,861,944</b>	<b>\$ 4,985,031,396</b>



<b>Balance Sheet As of December 31</b>	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.
Cash & cash equivalents	\$ 4,953,074	\$ 1,931,169	\$ 3,194	\$ 1,551,660	\$ -	\$ 1,536,278
Receivables	66,475,406	4,231,802	45,445,488	8,338,997	3,138,069	2,580,216
Inventory	3,030,587	-	3,237,595	508,355	127,105	407,257
Inter-company receivables	-	-	-	133,578	-	-
Other current assets	1,201,897	310,421	785,745	176,226	244,804	16,859
<b>Current assets</b>	75,660,964	6,473,392	49,472,022	10,708,815	3,509,979	4,540,610
Property plant & equipment	287,143,341	13,973,675	356,112,684	60,377,949	10,526,620	10,432,837
Accumulated depreciation & amortization	(34,406,783)	(1,840,155)	(151,182,998)	(30,983,471)	(1,271,259)	(1,097,210)
	252,736,558	12,133,521	204,929,686	29,394,478	9,255,361	9,335,627
Regulatory assets	7,825,315	1,330,987	3,738,636	677,054	659,919	742,391
Inter-company investments	-	-	-	-	-	-
Other non-current assets	3,898,337	341,344	1,221,393	1,371,745	152,145	-
<b>TOTAL ASSETS</b>	<b>\$ 340,121,174</b>	<b>\$ 20,279,243</b>	<b>\$ 259,361,737</b>	<b>\$ 42,152,092</b>	<b>\$ 13,577,404</b>	<b>\$ 14,618,628</b>
Accounts payable & accrued charges	\$ 45,155,177	\$ 2,692,677	\$ 39,153,002	\$ 7,137,790	\$ 2,522,148	\$ 2,170,307
Other current liabilities	566,642	81,825	2,344,338	205,539	-	16,088
Inter-company payables	-	-	1,000,100	-	-	-
Loans and notes payable, and current portion of long term debt	968,724	-	6,257,014	-	775,445	2,705,286
<b>Current liabilities</b>	46,690,543	2,774,501	48,754,454	7,343,330	3,297,593	4,891,681
Long-term debt	63,940,295	-	104,679,646	-	5,037,357	2,520,658
Inter-company long-term debt & advances	74,688,000	3,593,269	-	13,499,953	-	-
Regulatory liabilities	13,116,083	2,349,902	6,240,327	2,385,877	532,762	699,598
Other deferred amounts & customer deposits	35,104,828	155,662	4,381,082	957,920	619,202	518,239
Employee future benefits	-	-	4,426,109	1,572,730	176,872	291,961
Deferred taxes	2,510,541	-	-	-	176,471	43,409
<b>Total Liabilities</b>	236,050,290	8,873,335	168,481,618	25,759,810	9,840,257	8,965,546
<b>Shareholders' Equity</b>	104,070,884	11,405,909	90,880,119	16,392,282	3,737,148	5,653,082
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 340,121,174</b>	<b>\$ 20,279,243</b>	<b>\$ 259,361,737</b>	<b>\$ 42,152,092</b>	<b>\$ 13,577,404</b>	<b>\$ 14,618,628</b>

<b>Balance Sheet As of December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>	<b>Total Industry</b>
Cash & cash equivalents	\$ 565,502	\$ 735,495	\$ 291,764,414
Receivables	10,447,430	23,874,970	3,215,501,819
Inventory	711,372	1,142,843	97,748,679
Inter-company receivables	-	-	55,903,897
Other current assets	1,414,397	493,189	112,512,369
<b>Current assets</b>	<b>13,138,701</b>	<b>26,246,498</b>	<b>3,773,431,178</b>
Property plant & equipment	59,243,282	183,082,470	26,607,122,705
Accumulated depreciation & amortization	(5,716,587)	(91,655,122)	(7,412,629,141)
	53,526,695	91,427,348	19,194,493,564
Regulatory assets	7,706,983	4,203,915	951,284,944
Inter-company investments	-	-	13,390,613
Other non-current assets	321,525	400,358	829,617,964
<b>TOTAL ASSETS</b>	<b>\$ 74,693,904</b>	<b>\$ 122,278,119</b>	<b>\$ 24,762,218,264</b>
Accounts payable & accrued charges	\$ 9,506,699	\$ 15,241,422	\$ 2,408,466,910
Other current liabilities	34,425	86,502	231,802,285
Inter-company payables	-	5,508,160	604,623,939
Loans and notes payable, and current portion of long term debt	2,139,968	400,000	799,021,177
<b>Current liabilities</b>	<b>11,681,092</b>	<b>21,236,084</b>	<b>4,043,914,311</b>
Long-term debt	11,754,941	3,600,000	5,543,919,259
Inter-company long-term debt & advances	5,260,461	28,337,942	3,630,773,155
Regulatory liabilities	4,522,022	4,923,251	858,092,719
Other deferred amounts & customer deposits	8,084,335	15,158,679	916,217,350
Employee future benefits	386,427	-	1,457,272,435
Deferred taxes	1,713,000	-	564,176,330
<b>Total Liabilities</b>	<b>43,402,278</b>	<b>73,255,956</b>	<b>17,014,365,559</b>
<b>Shareholders' Equity</b>	<b>31,291,626</b>	<b>49,022,163</b>	<b>7,747,852,704</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 74,693,904</b>	<b>\$ 122,278,119</b>	<b>\$ 24,762,218,264</b>

<b>Income Statement For the year ended December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 47,459,880	\$ 6,225,132	\$ 129,617,343	\$ 138,004,212	\$ 250,723,870	\$ 80,932,478
<b>Cost of Power and Related Costs</b>	24,749,483	4,891,255	108,110,150	121,260,802	221,163,950	63,239,709
<b>Distribution Revenue</b>	22,710,398	1,333,877	21,507,194	16,743,411	29,559,920	17,692,769
<b>Other Income (Loss)</b>	(144,840)	100,132	1,697,172	1,456,002	2,126,789	2,941,279
<b>Expenses</b>						
Operating	1,296,572	399,043	3,833,861	1,693,710	5,152,785	1,693,096
Maintenance	5,064,915	93,416	163,255	1,807,120	4,198,648	1,902,724
Administrative	5,583,419	601,622	9,764,927	6,917,503	8,864,186	6,012,842
Depreciation and Amortization	3,326,205	189,853	4,135,676	3,153,797	5,255,671	4,271,027
Financing	2,731,677	18,118	1,490,596	1,881,989	3,131,417	2,482,618
	18,002,788	1,302,053	19,388,314	15,454,118	26,602,706	16,362,308
<b>Net Income Before Taxes</b>	4,562,770	131,957	3,816,051	2,745,295	5,084,004	4,271,740
<b>PILs and Income Taxes</b>						
Current	311,560	25,301	399,000	24,949	1,052,813	738,340
Deferred	129,343	-	-	810,230	(598,519)	63,198
	440,903	25,301	399,000	835,179	454,294	801,538
<b>Net Income (Loss)</b>	4,121,867	106,656	3,417,051	1,910,116	4,629,710	3,470,202
Other Comprehensive Income (Loss)	-	-	(1,888,933)	(23,693)	(156,918)	-
<b>Comprehensive Income (Loss)</b>	\$ 4,121,867	\$ 106,656	\$ 1,528,118	\$ 1,886,423	\$ 4,472,792	\$ 3,470,202

<b>Income Statement For the year ended December 31</b>	<b>Centre Wellington Hydro Ltd.</b>	<b>Chapleau Public Utilities Corporation</b>	<b>COLLUS PowerStream Corp.</b>	<b>Cooperative Hydro Embrun Inc.</b>	<b>E.L.K. Energy Inc.</b>	<b>Energy+ Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 22,326,551	\$ 4,045,082	\$ 43,396,962	\$ 4,663,296	\$ 33,956,530	\$ 238,397,073
<b>Cost of Power and Related Costs</b>	19,179,014	3,263,340	36,667,055	3,838,439	30,683,184	205,119,062
<b>Distribution Revenue</b>	3,147,537	781,741	6,729,907	824,857	3,273,346	33,278,011
<b>Other Income (Loss)</b>	300,146	50,523	633,061	42,122	769,728	2,027,617
<b>Expenses</b>						
Operating	312,568	236,332	754,396	34,209	284,289	2,934,425
Maintenance	354,386	-	1,727,736	46,223	647,045	2,671,173
Administrative	1,504,232	514,694	2,438,380	522,674	1,625,228	11,759,032
Depreciation and Amortization	548,179	52,874	845,096	124,120	343,271	6,114,161
Financing	545,061	2,425	488,790	-	100,166	4,273,947
	3,264,427	806,326	6,254,397	727,225	3,000,000	27,752,738
<b>Net Income Before Taxes</b>	183,256	25,939	1,108,572	139,754	1,043,074	7,552,891
<b>PILs and Income Taxes</b>						
Current	(15,584)	1,902	150,279	13,540	326,000	669,321
Deferred	(12,765)	-	-	-	-	(36,644)
	(28,349)	1,902	150,279	13,540	326,000	632,677
<b>Net Income (Loss)</b>	211,605	24,037	958,293	126,214	717,074	6,920,213
Other Comprehensive Income (Loss)	(29,157)	-	(93,928)	-	45,077	(141,565)
<b>Comprehensive Income (Loss)</b>	\$ 182,448	\$ 24,037	\$ 864,365	\$ 126,214	\$ 762,151	\$ 6,778,648

<b>Income Statement For the year ended December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b>Power and Distribution Revenue</b>	\$ 1,026,384,371	\$ 139,232,107	\$ 334,094,633	\$ 70,067,200	\$ 9,488,529	\$ 83,704,839
<b>Cost of Power and Related Costs</b>	897,270,594	121,128,611	281,993,088	60,034,318	7,846,388	71,601,477
<b>Distribution Revenue</b>	129,113,777	18,103,497	52,101,544	10,032,882	1,642,141	12,103,362
<b>Other Income (Loss)</b>	8,237,370	2,014,886	4,617,409	392,736	135,426	(122,643)
<b>Expenses</b>						
Operating	12,376,304	1,281,676	2,445,426	91,574	293,867	1,050,289
Maintenance	12,057,111	1,747,848	2,028,985	286,802	353,215	1,439,707
Administrative	38,449,640	7,500,775	21,221,448	5,736,465	739,499	4,414,633
Depreciation and Amortization	33,305,664	3,846,009	10,501,504	1,712,622	129,660	1,493,988
Financing	18,077,874	2,846,129	2,892,954	1,553,622	165,261	946,282
	114,266,593	17,222,438	39,090,318	9,381,085	1,681,502	9,344,899
<b>Net Income Before Taxes</b>	23,084,555	2,895,945	17,628,635	1,044,533	96,065	2,635,820
<b>PILs and Income Taxes</b>						
Current	1,163,158	455,998	5,230,316	35,000	(24,151)	170,308
Deferred	134,707	-	-	-	-	-
	1,297,865	455,998	5,230,316	35,000	(24,151)	170,308
<b>Net Income (Loss)</b>	21,786,690	2,439,947	12,398,320	1,009,533	120,216	2,465,512
Other Comprehensive Income (Loss)	641,506	(524,826)	(2,120,549)	71,969	(1,329)	-
<b>Comprehensive Income (Loss)</b>	\$ 22,428,196	\$ 1,915,121	\$ 10,277,771	\$ 1,081,502	\$ 118,887	\$ 2,465,512

<b>Income Statement For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 89,518,859	\$ 11,386,325	\$ 138,439,207	\$ 27,214,575	\$ 240,302,271	\$ 78,690,636
<b>Cost of Power and Related Costs</b>	78,718,905	9,564,815	115,764,113	22,644,068	210,656,255	68,889,508
<b>Distribution Revenue</b>	10,799,954	1,821,510	22,675,094	4,570,507	29,646,016	9,801,128
<b>Other Income (Loss)</b>	841,505	179,180	2,895,430	825,778	2,924,244	961,318
<b>Expenses</b>						
Operating	904,318	514,922	5,954,274	786,475	4,843,935	1,460,237
Maintenance	1,228,752	307,191	2,162,163	661,048	1,455,021	444,659
Administrative	3,609,931	927,706	6,387,467	2,092,877	8,165,041	4,224,099
Depreciation and Amortization	2,156,996	210,483	3,685,266	1,081,719	5,645,805	1,795,856
Financing	1,739,454	3,002	4,620,875	488,310	4,623,749	1,083,977
	9,639,452	1,963,304	22,810,045	5,110,429	24,733,550	9,008,827
<b>Net Income Before Taxes</b>	2,002,008	37,386	2,760,479	285,856	7,836,710	1,753,619
<b>PILs and Income Taxes</b>						
Current	266,000	-	316,763	(20,000)	1,622,622	23,588
Deferred	-	-	(1,812,789)	(122,785)	687,155	379,943
	266,000	-	(1,496,026)	(142,785)	2,309,777	403,531
<b>Net Income (Loss)</b>	1,736,008	37,386	4,256,504	428,641	5,526,933	1,350,087
Other Comprehensive Income (Loss)	(22,973)	-	5,027,926	-	378,024	-
<b>Comprehensive Income (Loss)</b>	\$ 1,713,035	\$ 37,386	\$ 9,284,430	\$ 428,641	\$ 5,904,957	\$ 1,350,087

<b>Income Statement For the year ended December 31</b>	<b>Hearst Power Distribution Company Limited</b>	<b>Horizon Utilities Corporation</b>	<b>Hydro 2000 Inc.</b>	<b>Hydro Hawkesbury Inc.</b>	<b>Hydro One Brampton Networks Inc.</b>	<b>Hydro One Networks Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 11,831,766	\$ 723,252,912	\$ 3,390,800	\$ 12,377,142	\$ 591,176,319	\$ 4,533,337,720
<b>Cost of Power and Related Costs</b>	10,719,015	610,882,333	2,894,614	10,793,747	519,676,389	3,292,355,291
<b>Distribution Revenue</b>	1,112,750	112,370,579	496,186	1,583,395	71,499,929	1,240,982,430
<b>Other Income (Loss)</b>	183,105	4,759,102	54,511	213,537	5,937,846	183,196,611
<b>Expenses</b>						
Operating	129,461	28,957,361	28,341	68,472	7,229,708	91,631,017
Maintenance	282,006	4,597,742	14,113	168,399	4,995,779	248,120,233
Administrative	636,405	28,109,928	393,415	774,789	19,144,781	224,251,703
Depreciation and Amortization	94,346	22,282,559	52,237	194,087	18,203,923	375,051,162
Financing	80,946	7,552,136	2,848	- 4,963	11,683,953	156,107,933
	1,223,164	91,499,726	490,954	1,200,785	61,258,144	1,095,162,048
<b>Net Income Before Taxes</b>	72,691	25,629,954	59,743	596,148	16,179,632	329,016,993
<b>PILs and Income Taxes</b>						
Current	3,923	4,962,359	2,676	216,655	3,468,809	22,296,224
Deferred	8,200	1,864,968	4,093	(88,378)	(989,345)	36,171,158
	12,123	6,827,326	6,769	128,277	2,479,464	58,467,382
<b>Net Income (Loss)</b>	60,568	18,802,628	52,974	467,871	13,700,168	270,549,611
Other Comprehensive Income (Loss)	19,637	451,742	-	-	833,000	-
<b>Comprehensive Income (Loss)</b>	\$ 80,206	\$ 19,254,370	\$ 52,974	\$ 467,871	\$ 14,533,168	\$ 270,549,611

<b>Income Statement For the year ended December 31</b>	<b>Hydro Ottawa Limited</b>	<b>Innpower Corporation</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 1,130,037,270	\$ 42,829,831	\$ 15,023,502	\$ 98,658,643	\$ 268,902,751	\$ 35,461,729
<b>Cost of Power and Related Costs</b>	965,239,129	33,579,167	12,312,448	86,327,013	228,584,621	31,183,723
<b>Distribution Revenue</b>	164,798,141	9,250,664	2,711,054	12,331,630	40,318,129	4,278,006
<b>Other Income (Loss)</b>	13,171,018	1,002,798	459,729	(2,654,430)	2,619,674	638,554
<b>Expenses</b>						
Operating	17,491,732	1,352,091	139,803	2,074,448	4,499,779	547,312
Maintenance	10,563,440	731,242	570,654	1,540,546	4,998,354	273,923
Administrative	54,887,642	3,740,255	1,335,366	3,533,741	8,006,372	1,543,355
Depreciation and Amortization	40,097,278	2,348,783	678,946	1,600,252	8,710,983	1,178,282
Financing	16,936,740	1,257,050	138,999	1,298,829	4,232,098	703,505
	139,976,833	9,429,422	2,863,768	6,847,312	30,447,586	4,246,377
<b>Net Income Before Taxes</b>	37,992,326	824,039	307,015	2,829,888	12,490,218	670,183
<b>PILs and Income Taxes</b>						
Current	3,647,180	(233,375)	36,374	449,183	2,037,858	79,142
Deferred	-	438,762	-	379,824	(35,896)	88,900
	3,647,180	205,387	36,374	829,007	2,001,962	168,042
<b>Net Income (Loss)</b>	34,345,146	618,652	270,641	2,000,881	10,488,256	502,141
Other Comprehensive Income (Loss)	-	32,926	-	130,854	-	-
<b>Comprehensive Income (Loss)</b>	\$ 34,345,146	\$ 651,578	\$ 270,641	\$ 2,131,735	\$ 10,488,256	\$ 502,141



<b>Income Statement For the year ended December 31</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 46,993,779	\$ 488,163,590	\$ 22,720,914	\$ 130,597,737	\$ 100,188,591	\$ 194,053,615
<b>Cost of Power and Related Costs</b>	39,007,688	423,091,925	18,903,832	114,269,832	83,265,219	165,669,062
<b>Distribution Revenue</b>	7,986,091	65,071,665	3,817,082	16,327,905	16,923,372	28,384,553
<b>Other Income (Loss)</b>	759,896	6,947,357	402,489	1,877,125	(208,159)	2,580,305
<b>Expenses</b>						
Operating	340,160	8,748,779	846,831	2,436,465	1,497,581	4,411,325
Maintenance	1,292,351	8,326,377	207,028	1,360,880	1,497,959	2,203,115
Administrative	3,263,017	19,280,988	1,524,407	5,856,251	4,750,914	10,532,080
Depreciation and Amortization	1,349,997	17,771,936	816,330	3,301,468	3,068,914	6,462,385
Financing	345,732	3,021,405	235,901	2,517,805	1,614,464	2,576,609
	6,591,256	57,149,485	3,630,498	15,472,869	12,429,832	26,185,514
<b>Net Income Before Taxes</b>	2,154,731	14,869,537	589,073	2,732,161	4,285,381	4,779,345
<b>PILs and Income Taxes</b>						
Current	431,628	1,997,956	188,873	(135,464)	611,252	(188,872)
Deferred	132,385	405,100	(106,573)	(85,388)	569,371	(189,346)
	564,013	2,403,056	82,300	(220,852)	1,180,623	(378,218)
<b>Net Income (Loss)</b>	1,590,718	12,466,481	506,773	2,953,013	3,104,758	5,157,563
Other Comprehensive Income (Loss)	90,382	(293,900)	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 1,681,100	\$ 12,172,581	\$ 506,773	\$ 2,953,013	\$ 3,104,758	\$ 5,157,563

<b>Income Statement For the year ended December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
<b>Power and Distribution Revenue</b>	\$ 31,093,762	\$ 74,373,835	\$ 18,808,771	\$ 233,445,735	\$ 38,200,977	\$ 47,745,319
<b>Cost of Power and Related Costs</b>	26,282,848	62,782,581	15,960,445	193,072,811	33,273,556	39,704,706
<b>Distribution Revenue</b>	4,810,914	11,591,254	2,848,326	40,372,924	4,927,421	8,040,613
<b>Other Income (Loss)</b>	355,088	406,657	367,406	2,542,944	282,581	(1,442,279)
<b>Expenses</b>						
Operating	654,295	775,642	622,388	7,067,862	406,298	991,247
Maintenance	476,273	1,724,297	496,255	2,181,509	501,001	1,000,317
Administrative	1,433,396	3,317,508	1,389,372	8,730,864	2,414,908	3,122,018
Depreciation and Amortization	741,925	926,479	380,214	8,984,647	651,574	- 246,829
Financing	512,011	1,246,750	177,234	6,066,505	357,892	771,100
	3,817,900	7,990,676	3,065,464	33,031,386	4,331,672	5,637,853
<b>Net Income Before Taxes</b>	1,348,103	4,007,235	150,268	9,884,482	878,330	960,481
<b>PILs and Income Taxes</b>						
Current	164,216	165,881	29,370	1,964,000	135,491	913,000
Deferred	174,891	-	(9,233)	63,995	-	(1,506,359)
	339,107	165,881	20,137	2,027,995	135,491	(593,359)
<b>Net Income (Loss)</b>	1,008,996	3,841,353	130,131	7,856,488	742,839	1,553,840
Other Comprehensive Income (Loss)	-	512,276	-	(1,043,615)	-	14,865
<b>Comprehensive Income (Loss)</b>	\$ 1,008,996	\$ 4,353,629	\$ 130,131	\$ 6,812,873	\$ 742,839	\$ 1,568,705

<b>Income Statement For the year ended December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 161,855,899	\$ 29,754,637	\$ 118,036,875	\$ 1,301,272,967	\$ 97,514,348	\$ 13,723,083
<b>Cost of Power and Related Costs</b>	139,494,846	24,811,183	103,564,882	1,127,362,377	81,899,568	11,820,830
<b>Distribution Revenue</b>	22,361,053	4,943,453	14,471,994	173,910,590	15,614,780	1,902,253
<b>Other Income (Loss)</b>	1,853,364	329,118	2,003,201	19,409,463	2,533,523	(18,715)
<b>Expenses</b>						
Operating	1,646,675	630,729	2,517,181	22,891,417	3,771,353	284,869
Maintenance	1,370,654	613,081	573,281	8,547,936	2,206,518	168,606
Administrative	9,528,043	1,690,048	6,118,490	60,310,723	5,387,066	948,838
Depreciation and Amortization	4,437,246	1,503,773	3,423,805	48,291,289	4,089,742	270,394
Financing	2,206,228	561,404	1,724,559	25,547,026	3,058,063	200,841
	19,188,847	4,999,034	14,357,316	165,588,391	18,512,742	1,873,549
<b>Net Income Before Taxes</b>	5,025,570	273,537	2,117,878	27,731,663	(364,439)	9,990
<b>PILs and Income Taxes</b>						
Current	339,456	185,875	487,180	(6,441,772)	(44,000)	17,616
Deferred	-	-	20,035	-	-	32,312
	339,456	185,875	507,215	(6,441,772)	(44,000)	49,928
<b>Net Income (Loss)</b>	4,686,114	87,662	1,610,663	34,173,434	(320,439)	(39,938)
Other Comprehensive Income (Loss)	238,000	(25,086)	515,000	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 4,924,114	\$ 62,576	\$ 2,125,663	\$ 34,173,434	\$ (320,439)	\$ (39,938)

<b>Income Statement For the year ended December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
<b>Power and Distribution Revenue</b>	\$ 16,894,082	\$ 10,491,851	\$ 44,468,027	\$ 136,562,589	\$ 29,530,516	\$ 3,885,992,334
<b>Cost of Power and Related Costs</b>	14,476,880	8,628,548	37,081,428	116,753,897	26,120,389	3,189,458,386
<b>Distribution Revenue</b>	2,417,203	1,863,303	7,386,599	19,808,692	3,410,127	696,533,948
<b>Other Income (Loss)</b>	284,299	136,599	687,665	961,484	291,124	50,187,583
<b>Expenses</b>						
Operating	247,781	574,153	818,177	3,475,223	498,266	56,904,313
Maintenance	429,760	194,875	310,048	4,909,263	178,960	63,054,927
Administrative	1,452,665	762,980	3,311,370	7,105,547	2,047,779	126,640,592
Depreciation and Amortization	364,321	217,627	1,254,621	3,385,685	327,997	225,905,945
Financing	92,121	59,881	555,120	944,669	40,557	74,528,582
	2,586,649	1,809,517	6,249,336	19,820,387	3,093,560	547,034,359
<b>Net Income Before Taxes</b>	114,853	190,386	1,824,927	949,790	607,691	199,687,172
<b>PILs and Income Taxes</b>						
Current	(1,231)	9,362	290,565	(83,881)	124,500	21,762,400
Deferred	24,022	25,696	-	371,562	-	179,979
	22,791	35,058	290,565	287,681	124,500	21,942,379
<b>Net Income (Loss)</b>	92,062	155,328	1,534,362	662,109	483,191	177,744,793
Other Comprehensive Income (Loss)	(1,801)	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 90,261	\$ 155,328	\$ 1,534,362	\$ 662,109	\$ 483,191	\$ 177,744,793

<b>Income Statement For the year ended December 31</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 374,559,004	\$ 20,866,951	\$ 220,340,937	\$ 57,513,491	\$ 15,160,221	\$ 13,603,740
<b>Cost of Power and Related Costs</b>	322,536,491	16,918,837	186,434,129	48,433,330	12,571,629	11,271,592
<b>Distribution Revenue</b>	52,022,513	3,948,115	33,906,808	9,080,161	2,588,592	2,332,148
<b>Other Income (Loss)</b>	3,956,208	520,968	2,333,217	768,019	132,757	195,253
<b>Expenses</b>						
Operating	5,905,265	97,379	5,986,134	1,461,617	442,995	136,320
Maintenance	3,722,893	732,972	1,560,653	1,815,064	218,122	297,310
Administrative	17,817,915	2,224,530	5,746,284	3,466,056	1,096,431	1,400,308
Depreciation and Amortization	11,349,987	542,441	8,271,633	1,365,712	365,478	279,897
Financing	5,046,716	147,480	4,851,251	876,389	198,269	222,487
	43,842,776	3,744,802	26,415,955	8,984,839	2,321,295	2,336,322
<b>Net Income Before Taxes</b>	12,135,945	724,280	9,824,070	863,341	400,054	191,079
<b>PILs and Income Taxes</b>						
Current	1,156,419	139,918	551,449	(42,968)	(23,610)	23,526
Deferred	(73,450)	48,296	288,927	(81,826)	-	22,970
	1,082,969	188,214	840,376	(124,794)	(23,610)	46,496
<b>Net Income (Loss)</b>	11,052,976	536,066	8,983,694	988,135	423,664	144,583
Other Comprehensive Income (Loss)	(76,548)	-	93,538	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 10,976,428	\$ 536,066	\$ 9,077,232	\$ 988,135	\$ 423,664	\$ 144,583

<b>Income Statement For the year ended December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>	<b>Total Industry</b>
<b>Power and Distribution Revenue</b>	\$ 67,057,382	\$ 137,845,091	\$ 18,893,982,996
<b>Cost of Power and Related Costs</b>	57,528,471	115,778,176	15,461,055,446
<b>Distribution Revenue</b>	9,528,911	22,066,915	3,432,927,549
<b>Other Income (Loss)</b>	564,430	(645,181)	346,840,217
<b>Expenses</b>			
Operating	390,384	3,434,268	345,691,477
Maintenance	1,720,696	1,923,100	435,521,655
Administrative	3,671,831	6,503,438	838,782,729
Depreciation and Amortization	1,638,686	2,742,165	925,455,321
Financing	487,857	2,196,829	399,168,105
	7,909,454	16,799,801	2,944,619,287
<b>Net Income Before Taxes</b>	2,183,887	4,621,934	835,148,479
<b>PILs and Income Taxes</b>			
Current	102,000	983,431	75,717,597
Deferred	141,000	-	37,911,727
	243,000	983,431	113,629,324
<b>Net Income (Loss)</b>	1,940,887	3,638,502	721,519,155
Other Comprehensive Income (Loss)	(7,617)	-	2,644,284
<b>Comprehensive Income (Loss)</b>	\$ 1,933,270	\$ 3,638,502	\$ 724,163,439

<b>Financial Ratios For the year ended December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.10	1.69	1.43	2.16	2.50	0.33
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.44	0.11	0.27	0.38	0.33	0.35
Debt to Equity Ratio (Debt/Total Equity)	1.02	0.20	0.82	0.96	0.79	1.64
Interest Coverage (EBIT/Interest Charges)	2.67	8.28	3.56	2.46	2.62	2.72
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.50%	2.27%	3.95%	1.78%	2.42%	3.07%
Financial Statement Return on Equity (Net Income/Total Equity)	8.12%	3.94%	12.04%	4.46%	5.87%	14.19%

<b>Financial Ratios For the year ended December 31</b>	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Energy+ Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.76	2.03	1.29	2.65	2.04	1.99
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.42	0.00	0.29	0.00	0.19	0.38
Debt to Equity Ratio (Debt/Total Equity)	1.16	0.00	1.26	0.00	0.52	1.10
Interest Coverage (EBIT/Interest Charges)	1.34	11.69	3.27	N/A	11.41	2.77
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	0.96%	0.70%	2.36%	2.30%	2.96%	2.89%
Financial Statement Return on Equity (Net Income/Total Equity)	2.64%	1.17%	10.10%	2.85%	8.09%	8.33%



<b>Financial Ratios For the year ended December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.79	1.67	1.60	0.88	1.34	0.70
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.48	0.44	0.15	0.39	0.35	0.29
Debt to Equity Ratio (Debt/Total Equity)	1.66	1.44	0.39	1.55	1.22	0.93
Interest Coverage (EBIT/Interest Charges)	2.28	2.02	7.09	1.67	1.58	3.79
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	2.34%	2.16%	3.62%	1.74%	1.09%	3.29%
Financial Statement Return on Equity (Net Income/Total Equity)	8.02%	7.07%	9.36%	6.90%	3.82%	10.41%

<b>Financial Ratios For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.55	4.48	0.44	0.60	2.37	0.91
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.46	0.00	0.42	0.43	0.44	0.39
Debt to Equity Ratio (Debt/Total Equity)	1.32	0.00	1.99	1.60	1.41	1.13
Interest Coverage (EBIT/Interest Charges)	2.15	13.45	1.60	1.59	2.69	2.62
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	2.44%	0.38%	3.43%	1.29%	2.58%	1.53%
Financial Statement Return on Equity (Net Income/Total Equity)	7.08%	0.62%	16.14%	4.74%	8.19%	4.39%

<b>Financial Ratios For the year ended December 31</b>	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	2.14	0.93	1.07	0.90	1.57	0.80
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.17	0.31	0.01	0.17	0.34	0.43
Debt to Equity Ratio (Debt/Total Equity)	0.39	0.89	0.01	0.47	0.90	1.46
Interest Coverage (EBIT/Interest Charges)	1.90	4.39	21.98	9.61	2.38	3.11
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	0.82%	2.88%	2.72%	3.88%	2.41%	2.87%
Financial Statement Return on Equity (Net Income/Total Equity)	1.91%	8.26%	4.98%	10.47%	6.42%	9.78%

<b>Financial Ratios For the year ended December 31</b>	<b>Hydro Ottawa Limited</b>	<b>Innpower Corporation</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.19	0.80	3.24	1.10	1.96	1.25
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.49	0.54	0.31	0.44	0.27	0.31
Debt to Equity Ratio (Debt/Total Equity)	1.65	1.78	0.65	1.36	0.57	1.03
Interest Coverage (EBIT/Interest Charges)	3.24	1.66	3.21	3.18	3.95	1.95
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.21%	0.94%	1.90%	2.38%	3.45%	1.55%
Financial Statement Return on Equity (Net Income/Total Equity)	10.74%	3.09%	4.00%	7.37%	7.41%	5.25%

<b>Financial Ratios For the year ended December 31</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.70	1.31	1.04	2.01	2.74	1.84
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.37	0.29	0.23	0.42	0.29	0.41
Debt to Equity Ratio (Debt/Total Equity)	1.13	0.74	0.50	1.33	0.67	1.01
Interest Coverage (EBIT/Interest Charges)	7.23	5.92	3.50	2.09	3.65	2.85
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.23%	3.25%	2.26%	2.28%	2.80%	2.66%
Financial Statement Return on Equity (Net Income/Total Equity)	9.92%	8.27%	4.92%	7.31%	6.48%	6.53%

<b>Financial Ratios For the year ended December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.88	2.09	1.23	1.48	1.58	0.75
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.30	0.36	0.40	0.32	0.36	0.38
Debt to Equity Ratio (Debt/Total Equity)	0.69	0.95	1.42	1.06	1.06	1.19
Interest Coverage (EBIT/Interest Charges)	3.63	4.21	1.85	2.63	3.45	2.25
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	2.77%	4.05%	1.09%	2.82%	2.57%	3.56%
Financial Statement Return on Equity (Net Income/Total Equity)	6.39%	10.59%	3.86%	9.27%	7.53%	11.13%

<b>Financial Ratios For the year ended December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.16	1.53	1.89	0.76	1.52	1.30
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.31	0.26	0.41	0.46	0.58	0.28
Debt to Equity Ratio (Debt/Total Equity)	1.04	0.72	1.47	1.64	2.34	0.76
Interest Coverage (EBIT/Interest Charges)	3.28	1.49	2.23	2.09	0.88	1.05
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.21%	0.40%	1.47%	2.13%	-0.29%	-0.40%
Financial Statement Return on Equity (Net Income/Total Equity)	10.61%	1.14%	5.31%	7.54%	-1.15%	-1.10%

<b>Financial Ratios For the year ended December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.03	0.93	1.36	1.41	2.03	0.61
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.16	0.18	0.26	0.33	0.01	0.45
Debt to Equity Ratio (Debt/Total Equity)	0.44	0.51	0.65	0.73	0.02	1.45
Interest Coverage (EBIT/Interest Charges)	2.25	4.18	4.29	2.01	15.98	3.68
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	0.81%	1.85%	3.53%	0.47%	2.71%	3.57%
Financial Statement Return on Equity (Net Income/Total Equity)	2.28%	5.21%	8.85%	1.04%	4.50%	11.60%



<b>Financial Ratios For the year ended December 31</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.62	2.33	1.01	1.46	1.06	0.93
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.41	0.18	0.43	0.32	0.43	0.36
Debt to Equity Ratio (Debt/Total Equity)	1.34	0.32	1.23	0.82	1.56	0.92
Interest Coverage (EBIT/Interest Charges)	3.40	5.91	3.03	1.99	3.02	1.86
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.25%	2.64%	3.46%	2.34%	3.12%	0.99%
Financial Statement Return on Equity (Net Income/Total Equity)	10.62%	4.70%	9.89%	6.03%	11.34%	2.56%

<b>Financial Ratios For the year ended December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>
<b>Liquidity Ratios</b>		
Current Ratio (Current Assets/Current Liabilities)	1.12	1.24
<b>Leverage Ratios</b>		
Debt Ratio (Debt/Total Assets)	0.26	0.26
Debt to Equity Ratio (Debt/Total Equity)	0.61	0.66
Interest Coverage (EBIT/Interest Charges)	5.48	3.10
<b>Profitability Ratios</b>		
Financial Statement Return on Assets (Net Income/Total Assets)	2.60%	2.98%
Financial Statement Return on Equity (Net Income/Total Equity)	6.20%	7.42%

<b>General Statistics For the year ended December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
Residential	11,665	1,392	32,491	36,155	60,468	26,092
General Service < 50 kW	-	229	3,472	2,793	5,323	2,512
General Service >= 50 kW	42	18	388	457	1,033	204
Large User	-	-	4	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>11,707</b>	<b>1,639</b>	<b>36,355</b>	<b>39,405</b>	<b>66,824</b>	<b>28,808</b>
Rural Service Area (sq km)	14,197	-	109	-	90	284
Urban Service Area (sq km)	3	380	96	74	98	73
<b>Total Service Area (sq km)</b>	<b>14,200</b>	<b>380</b>	<b>205</b>	<b>74</b>	<b>188</b>	<b>357</b>
Overhead Circuit km of Line	1,836	90	568	270	832	941
Underground Circuit km of Line	14	2	205	233	674	84
<b>Total Circuit km of Line</b>	<b>1,850</b>	<b>92</b>	<b>773</b>	<b>503</b>	<b>1,506</b>	<b>1,025</b>
Winter Peak (kW)	40,592	6,745	129,015	140,228	257,037	80,952
Summer Peak (kW)	29,413	6,118	164,284	187,331	360,232	101,753
Average Peak (kW)	31,617	5,703	135,332	148,938	282,697	78,930
<b>Full-time Equivalent Number of Employees</b>	<b>57</b>	<b>7</b>	<b>110</b>	<b>57</b>	<b>91</b>	<b>84</b>

<b>General Statistics For the year ended December 31</b>	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Energy+ Inc.
Residential	6,006	1,072	14,984	1,965	10,312	56,989
General Service < 50 kW	743	162	1,753	161	1,381	6,297
General Service >= 50 kW	49	13	127	11	101	835
Large User	-	-	-	-	-	2
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>6,798</b>	<b>1,247</b>	<b>16,864</b>	<b>2,137</b>	<b>11,794</b>	<b>64,123</b>
Rural Service Area (sq km)	-	-	-	-	-	458
Urban Service Area (sq km)	11	2	45	5	22	104
<b>Total Service Area (sq km)</b>	<b>11</b>	<b>2</b>	<b>45</b>	<b>5</b>	<b>22</b>	<b>562</b>
Overhead Circuit km of Line	80	26	210	16	89	1,195
Underground Circuit km of Line	73	1	140	18	68	532
<b>Total Circuit km of Line</b>	<b>153</b>	<b>27</b>	<b>350</b>	<b>34</b>	<b>157</b>	<b>1,727</b>
Winter Peak (kW)	24,019	6,023	57,281	6,236	46,645	265,456
Summer Peak (kW)	27,793	4,979	50,903	6,446	60,936	334,471
Average Peak (kW)	23,717	4,133	48,680	5,616	47,467	274,609
<b>Full-time Equivalent Number of Employees</b>	<b>15</b>	<b>5</b>	<b>20</b>	<b>3</b>	<b>18</b>	<b>126</b>

<b>General Statistics For the year ended December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
Residential	182,224	36,478	79,048	16,671	2,861	27,131
General Service < 50 kW	18,025	3,907	7,590	1,806	393	1,944
General Service >= 50 kW	4,470	446	1,254	159	29	252
Large User	9	2	9	1	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>204,728</b>	<b>40,833</b>	<b>87,901</b>	<b>18,637</b>	<b>3,283</b>	<b>29,327</b>
Rural Service Area (sq km)	-	-	-	1,830	76	38
Urban Service Area (sq km)	292	96	120	57	26	66
<b>Total Service Area (sq km)</b>	<b>292</b>	<b>96</b>	<b>120</b>	<b>1,887</b>	<b>102</b>	<b>104</b>
Overhead Circuit km of Line	1,804	681	668	239	129	186
Underground Circuit km of Line	3,416	272	448	106	11	263
<b>Total Circuit km of Line</b>	<b>5,220</b>	<b>953</b>	<b>1,116</b>	<b>345</b>	<b>140</b>	<b>449</b>
Winter Peak (kW)	1,078,313	141,000	365,600	76,022	12,316	73,781
Summer Peak (kW)	1,455,239	195,283	486,400	84,530	8,815	119,448
Average Peak (kW)	1,178,199	143,950	390,250	73,512	9,402	85,849
<b>Full-time Equivalent Number of Employees</b>	<b>350</b>	<b>76</b>	<b>197</b>	<b>45</b>	<b>7</b>	<b>44</b>

<b>General Statistics For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
Residential	18,534	3,269	42,800	10,285	49,793	20,057
General Service < 50 kW	2,072	430	4,047	773	4,033	1,844
General Service >= 50 kW	218	47	515	111	583	211
Large User	1	-	-	-	5	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>20,825</b>	<b>3,746</b>	<b>47,362</b>	<b>11,169</b>	<b>54,414</b>	<b>22,112</b>
Rural Service Area (sq km)	-	-	120	50	-	255
Urban Service Area (sq km)	45	32	290	19	93	26
<b>Total Service Area (sq km)</b>	<b>45</b>	<b>32</b>	<b>410</b>	<b>69</b>	<b>93</b>	<b>281</b>
Overhead Circuit km of Line	165	69	751	167	420	912
Underground Circuit km of Line	95	11	250	79	712	701
<b>Total Circuit km of Line</b>	<b>260</b>	<b>80</b>	<b>1,001</b>	<b>246</b>	<b>1,132</b>	<b>1,613</b>
Winter Peak (kW)	93,467	15,953	171,316	29,525	253,633	82,154
Summer Peak (kW)	107,476	12,674	140,955	43,090	292,465	107,531
Average Peak (kW)	70,008	12,105	142,551	35,106	257,566	87,446
<b>Full-time Equivalent Number of Employees</b>	<b>39</b>	<b>12</b>	<b>66</b>	<b>17</b>	<b>124</b>	<b>54</b>

<b>General Statistics For the year ended December 31</b>	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.
Residential	2,257	223,311	1,163	4,834	146,977	1,186,723
General Service < 50 kW	402	18,774	152	610	9,989	111,671
General Service >= 50 kW	45	2,017	12	87	1,658	8,571
Large User	-	12	-	-	6	-
Sub Transmission Customers	-	-	-	-	-	579
<b>Total Customers</b>	<b>2,704</b>	<b>244,114</b>	<b>1,327</b>	<b>5,531</b>	<b>158,630</b>	<b>1,307,544</b>
Rural Service Area (sq km)	-	88	-	-	-	961,888
Urban Service Area (sq km)	93	342	9	8	269	886
<b>Total Service Area (sq km)</b>	<b>93</b>	<b>430</b>	<b>9</b>	<b>8</b>	<b>269</b>	<b>962,774</b>
Overhead Circuit km of Line	57	1,520	18	57	814	113,218
Underground Circuit km of Line	11	2,001	3	12	2,553	9,148
<b>Total Circuit km of Line</b>	<b>68</b>	<b>3,521</b>	<b>21</b>	<b>69</b>	<b>3,367</b>	<b>122,366</b>
Winter Peak (kW)	16,159	794,972	5,590	30,783	598,763	5,379,822
Summer Peak (kW)	12,377	1,033,474	3,730	29,664	836,218	5,641,078
Average Peak (kW)	13,350	840,330	3,922	26,507	664,299	5,106,196
<b>Full-time Equivalent Number of Employees</b>	<b>7</b>	<b>335</b>	<b>3</b>	<b>7</b>	<b>249</b>	<b>4,355</b>

<b>General Statistics For the year ended December 31</b>	Hydro Ottawa Limited	Innpower Corporation	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.
Residential	299,909	15,344	4,753	24,258	85,248	9,001
General Service < 50 kW	24,689	1,022	751	2,956	7,875	1,085
General Service >= 50 kW	3,271	77	59	324	934	128
Large User	11	-	-	3	1	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>327,880</b>	<b>16,443</b>	<b>5,563</b>	<b>27,541</b>	<b>94,058</b>	<b>10,214</b>
Rural Service Area (sq km)	662	217	-	-	284	-
Urban Service Area (sq km)	454	75	24	36	125	28
<b>Total Service Area (sq km)</b>	<b>1,116</b>	<b>292</b>	<b>24</b>	<b>36</b>	<b>409</b>	<b>28</b>
Overhead Circuit km of Line	2,721	660	88	226	1,017	142
Underground Circuit km of Line	2,887	183	10	110	931	50
<b>Total Circuit km of Line</b>	<b>5,608</b>	<b>843</b>	<b>98</b>	<b>336</b>	<b>1,948</b>	<b>192</b>
Winter Peak (kW)	1,193,901	49,363	19,063	122,976	293,555	41,183
Summer Peak (kW)	1,391,443	52,172	16,770	117,441	360,767	43,462
Average Peak (kW)	1,178,361	45,584	15,530	110,546	293,626	38,733
<b>Full-time Equivalent Number of Employees</b>	<b>628</b>	<b>39</b>	<b>12</b>	<b>-</b>	<b>187</b>	<b>17</b>



<b>General Statistics For the year ended December 31</b>	Lakeland Power Distribution Ltd.	London Hydro Inc.	Midland Power Utility Corporation	Milton Hydro Distribution Inc.	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.
Residential	11,119	141,323	6,347	33,867	31,945	48,400
General Service < 50 kW	2,138	12,556	775	2,629	3,147	4,457
General Service >= 50 kW	149	1,616	109	319	373	760
Large User	-	1	-	3	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>13,406</b>	<b>155,496</b>	<b>7,231</b>	<b>36,818</b>	<b>35,465</b>	<b>53,617</b>
Rural Service Area (sq km)	144	260	-	315	3	759
Urban Service Area (sq km)	19	163	20	56	71	68
<b>Total Service Area (sq km)</b>	<b>163</b>	<b>423</b>	<b>20</b>	<b>371</b>	<b>74</b>	<b>827</b>
Overhead Circuit km of Line	271	1,372	86	582	362	1,455
Underground Circuit km of Line	86	1,492	48	469	493	549
<b>Total Circuit km of Line</b>	<b>357</b>	<b>2,864</b>	<b>134</b>	<b>1,051</b>	<b>855</b>	<b>2,004</b>
Winter Peak (kW)	48,039	511,359	31,451	137,320	106,324	182,176
Summer Peak (kW)	46,425	683,790	35,419	178,292	143,582	261,493
Average Peak (kW)	41,016	526,861	30,849	143,581	76,133	198,105
<b>Full-time Equivalent Number of Employees</b>	<b>21</b>	<b>322</b>	<b>17</b>	<b>59</b>	<b>44</b>	<b>123</b>

<b>General Statistics For the year ended December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
Residential	7,772	21,152	5,208	62,501	10,730	12,028
General Service < 50 kW	1,333	2,658	739	5,371	1,129	1,382
General Service >= 50 kW	129	260	60	938	141	160
Large User	-	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>9,234</b>	<b>24,070</b>	<b>6,007</b>	<b>68,810</b>	<b>12,000</b>	<b>13,570</b>
Rural Service Area (sq km)	119	279	-	34	-	-
Urban Service Area (sq km)	14	51	28	109	17	27
<b>Total Service Area (sq km)</b>	<b>133</b>	<b>330</b>	<b>28</b>	<b>143</b>	<b>17</b>	<b>27</b>
Overhead Circuit km of Line	235	495	367	494	78	173
Underground Circuit km of Line	98	78	3	1,389	138	66
<b>Total Circuit km of Line</b>	<b>333</b>	<b>573</b>	<b>370</b>	<b>1,883</b>	<b>216</b>	<b>239</b>
Winter Peak (kW)	34,820	93,764	23,251	251,532	41,661	52,742
Summer Peak (kW)	45,910	81,789	19,720	373,874	47,804	54,485
Average Peak (kW)	34,552	79,288	20,020	285,934	41,338	49,437
<b>Full-time Equivalent Number of Employees</b>	<b>15</b>	<b>45</b>	<b>4</b>	<b>111</b>	<b>19</b>	<b>33</b>

<b>General Statistics For the year ended December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
Residential	52,273	9,550	32,763	325,741	29,708	3,780
General Service < 50 kW	4,006	1,294	3,446	32,397	3,419	435
General Service >= 50 kW	531	150	363	6,365	360	60
Large User	1	-	2	2	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>56,811</b>	<b>10,994</b>	<b>36,574</b>	<b>364,505</b>	<b>33,487</b>	<b>4,275</b>
Rural Service Area (sq km)	78	-	-	304	284	-
Urban Service Area (sq km)	71	35	68	503	58	13
<b>Total Service Area (sq km)</b>	<b>149</b>	<b>35</b>	<b>68</b>	<b>807</b>	<b>342</b>	<b>13</b>
Overhead Circuit km of Line	520	152	383	2,504	621	72
Underground Circuit km of Line	450	26	181	5,240	122	8
<b>Total Circuit km of Line</b>	<b>970</b>	<b>178</b>	<b>564</b>	<b>7,744</b>	<b>743</b>	<b>80</b>
Winter Peak (kW)	195,540	37,047	123,922	1,309,070	125,305	12,960
Summer Peak (kW)	221,781	35,163	145,205	1,874,833	90,384	15,052
Average Peak (kW)	190,039	30,177	122,186	1,473,208	100,106	12,652
<b>Full-time Equivalent Number of Employees</b>	<b>75</b>	<b>26</b>	<b>34</b>	<b>567</b>	<b>-</b>	<b>11</b>

<b>General Statistics For the year ended December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
Residential	5,071	2,348	15,389	45,602	6,346	679,897
General Service < 50 kW	740	394	1,722	4,679	656	71,207
General Service >= 50 kW	64	48	135	488	93	10,770
Large User	-	-	-	-	-	46
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>5,875</b>	<b>2,790</b>	<b>17,246</b>	<b>50,769</b>	<b>7,095</b>	<b>761,920</b>
Rural Service Area (sq km)	7	530	-	208	2	-
Urban Service Area (sq km)	11	6	33	179	22	630
<b>Total Service Area (sq km)</b>	<b>18</b>	<b>536</b>	<b>33</b>	<b>387</b>	<b>24</b>	<b>630</b>
Overhead Circuit km of Line	95	256	139	933	78	15,561
Underground Circuit km of Line	12	19	103	255	56	13,044
<b>Total Circuit km of Line</b>	<b>107</b>	<b>275</b>	<b>242</b>	<b>1,188</b>	<b>134</b>	<b>28,605</b>
Winter Peak (kW)	19,707	17,931	45,181	168,356	31,096	3,777,078
Summer Peak (kW)	24,788	9,528	58,935	136,523	39,302	4,591,559
Average Peak (kW)	18,314	12,582	46,949	119,250	32,014	3,961,102
<b>Full-time Equivalent Number of Employees</b>	<b>15</b>	<b>9</b>	<b>29</b>	<b>133</b>	<b>20</b>	<b>1,477</b>

<b>General Statistics For the year ended December 31</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>
Residential	109,483	12,504	49,767	20,907	3,232	3,305
General Service < 50 kW	8,991	806	5,730	1,783	467	474
General Service >= 50 kW	1,056	36	732	163	40	49
Large User	3	-	1	-	-	1
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>119,533</b>	<b>13,346</b>	<b>56,230</b>	<b>22,853</b>	<b>3,739</b>	<b>3,829</b>
Rural Service Area (sq km)	386	8	607	-	-	-
Urban Service Area (sq km)	253	53	65	81	14	8
<b>Total Service Area (sq km)</b>	<b>639</b>	<b>61</b>	<b>672</b>	<b>81</b>	<b>14</b>	<b>8</b>
Overhead Circuit km of Line	1,448	163	1,068	338	69	47
Underground Circuit km of Line	1,123	126	551	142	10	14
<b>Total Circuit km of Line</b>	<b>2,571</b>	<b>289</b>	<b>1,619</b>	<b>480</b>	<b>79</b>	<b>61</b>
Winter Peak (kW)	405,512	26,028	232,140	60,106	16,484	24,830
Summer Peak (kW)	494,731	28,947	291,414	77,480	16,466	26,961
Average Peak (kW)	412,835	23,599	240,346	61,537	15,877	24,449
<b>Full-time Equivalent Number of Employees</b>	<b>221</b>	<b>18</b>	<b>136</b>	<b>39</b>	<b>13</b>	<b>9</b>

<b>General Statistics For the year ended December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>
Residential	20,385	39,588
General Service < 50 kW	2,550	2,220
General Service >= 50 kW	233	370
Large User	-	-
Sub Transmission Customers	-	-
<b>Total Customers</b>	<b>23,168</b>	<b>42,178</b>
Rural Service Area (sq km)	-	64
Urban Service Area (sq km)	64	84
<b>Total Service Area (sq km)</b>	<b>64</b>	<b>148</b>
Overhead Circuit km of Line	378	507
Underground Circuit km of Line	152	588
<b>Total Circuit km of Line</b>	<b>530</b>	<b>1,095</b>
Winter Peak (kW)	69,686	140,154
Summer Peak (kW)	71,203	189,957
Average Peak (kW)	67,889	148,607
<b>Full-time Equivalent Number of Employees</b>	<b>30</b>	<b>2</b>

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
# of Customers per square km of Service Area	0.82	4.31	177.34	532.50	355.45	80.69
# of Customers per km of Line	6.33	17.82	47.03	78.34	44.37	28.11
Total kWh Delivered (excluding losses)	197,489,288	35,534,463	1,012,669,476	973,387,274	1,640,636,003	465,705,113
Total kWh Delivered on Long-Term Load Transfer	-	2,646	267,852	-	1,117,759	140,373
Total Distribution Losses (kWh)	15,625,556	2,412,068	32,192,793	27,297,555	58,110,071	26,890,231
<b>Total kWh Supplied</b>	<b>213,114,845</b>	<b>37,949,177</b>	<b>1,045,130,121</b>	<b>1,000,684,829</b>	<b>1,699,863,833</b>	<b>492,735,717</b>
Average Monthly kWh Delivered per Customer	1,405.78	1,806.71	2,321.25	2,058.51	2,045.97	1,347.15
Average Peak (kW) per Customer	2.70	3.48	3.72	3.78	4.23	2.74
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 1,939.90	\$ 813.84	\$ 591.59	\$ 424.91	\$ 442.35	\$ 614.16
Per Total kWh Delivered	\$ 0.11	\$ 0.04	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.04
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,114.08	\$ 2,984.29	\$ 2,973.74	\$ 3,077.29	\$ 3,309.65	\$ 2,195.21
Per Total kWh Delivered	\$ 0.13	\$ 0.14	\$ 0.11	\$ 0.12	\$ 0.13	\$ 0.14
<b>OM&amp;A per Customer</b>	\$ 1,020.32	\$ 667.53	\$ 378.55	\$ 264.39	\$ 272.59	\$ 333.54
<b>Net Income (Loss) Per Customer</b>	\$ 352.09	\$ 65.07	\$ 93.99	\$ 48.47	\$ 69.28	\$ 120.46
<b>Net Fixed Assets per Customer</b>	\$ 8,829.38	\$ 1,750.27	\$ 1,582.75	\$ 1,645.58	\$ 1,828.63	\$ 3,188.03
<b>Gross Capital Additions for the Year</b>	\$ 8,580,000	\$ 359,099	\$ 7,898,911	\$ 4,630,910	\$ 11,716,382	\$ 10,470,000
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Energy+ Inc.
# of Customers per square km of Service Area	631.20	623.50	374.76	427.40	536.09	114.10
# of Customers per km of Line	44.43	46.19	48.18	62.85	75.12	37.13
Total kWh Delivered (excluding losses)	141,189,275	23,488,152	299,772,716	28,472,872	238,667,221	1,711,419,562
Total kWh Delivered on Long-Term Load Transfer	21,397	1,086,687	94,980	-	-	1,065,459
Total Distribution Losses (kWh)	7,025,873	1,562,885	18,964,673	1,300,600	6,302,909	51,910,392
<b>Total kWh Supplied</b>	<b>148,236,546</b>	<b>26,137,724</b>	<b>318,832,369</b>	<b>29,773,472</b>	<b>244,970,130</b>	<b>1,764,395,413</b>
Average Monthly kWh Delivered per Customer	1,730.77	1,569.64	1,481.32	1,110.31	1,686.36	2,224.14
Average Peak (kW) per Customer	3.49	3.31	2.89	2.63	4.02	4.28
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 463.01	\$ 626.90	\$ 399.07	\$ 385.99	\$ 277.54	\$ 518.97
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.02	\$ 0.03	\$ 0.01	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,821.27	\$ 2,616.95	\$ 2,174.28	\$ 1,796.18	\$ 2,601.59	\$ 3,198.84
Per Total kWh Delivered	\$ 0.14	\$ 0.14	\$ 0.12	\$ 0.13	\$ 0.13	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 319.39	\$ 602.27	\$ 291.78	\$ 282.22	\$ 216.77	\$ 270.80
<b>Net Income (Loss) Per Customer</b>	\$ 31.13	\$ 19.28	\$ 56.82	\$ 59.06	\$ 60.80	\$ 107.92
<b>Net Fixed Assets per Customer</b>	\$ 2,171.72	\$ 890.68	\$ 1,225.82	\$ 1,301.49	\$ 728.77	\$ 2,676.18
<b>Gross Capital Additions for the Year</b>	\$ 2,181,292	\$ 36,284	\$ 3,765,684	\$ 465,096	\$ 898,957	\$ 16,043,120
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ 34,352	\$ -	\$ -	\$ -



<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
# of Customers per square km of Service Area	701.12	425.34	732.51	9.88	32.19	281.99
# of Customers per km of Line	39.22	42.85	78.76	54.02	23.45	65.32
Total kWh Delivered (excluding losses)	7,327,645,870	902,437,369	2,459,339,303	478,271,195	56,279,165	541,893,378
Total kWh Delivered on Long-Term Load Transfer	610,905	1,246,524	-	1,557,488	178,345	282,953
Total Distribution Losses (kWh)	241,137,147	40,345,292	71,357,159	16,873,820	2,599,927	20,861,685
<b>Total kWh Supplied</b>	<b>7,569,393,922</b>	<b>944,029,185</b>	<b>2,530,696,462</b>	<b>496,702,503</b>	<b>59,057,437</b>	<b>563,038,016</b>
Average Monthly kWh Delivered per Customer	2,982.68	1,841.72	2,331.54	2,138.54	1,428.55	1,539.80
Average Peak (kW) per Customer	5.75	3.53	4.44	3.94	2.86	2.93
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 630.66	\$ 443.35	\$ 592.73	\$ 538.33	\$ 500.20	\$ 412.70
Per Total kWh Delivered	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 4,382.74	\$ 2,966.44	\$ 3,208.08	\$ 3,221.24	\$ 2,390.01	\$ 2,441.49
Per Total kWh Delivered	\$ 0.12	\$ 0.13	\$ 0.11	\$ 0.13	\$ 0.14	\$ 0.13
<b>OM&amp;A per Customer</b>	\$ 307.15	\$ 257.89	\$ 292.33	\$ 328.10	\$ 422.35	\$ 235.44
<b>Net Income (Loss) Per Customer</b>	\$ 106.42	\$ 59.75	\$ 141.05	\$ 54.17	\$ 36.62	\$ 84.07
<b>Net Fixed Assets per Customer</b>	\$ 3,400.57	\$ 2,023.04	\$ 2,676.13	\$ 2,002.57	\$ 1,265.14	\$ 1,736.50
<b>Gross Capital Additions for the Year</b>	\$ 70,314,010	\$ 9,393,902	\$ 18,697,650	\$ 4,385,303	\$ 426,403	\$ 4,879,788
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
# of Customers per square km of Service Area	462.78	116.34	115.52	161.87	585.10	78.75
# of Customers per km of Line	80.10	46.83	47.31	45.40	48.07	13.71
Total kWh Delivered (excluding losses)	607,564,604	71,733,463	856,964,913	181,130,157	1,675,002,146	503,249,244
Total kWh Delivered on Long-Term Load Transfer	320,057	-	401,814	48,723	-	1,971,565
Total Distribution Losses (kWh)	16,483,762	4,143,961	47,286,772	8,716,874	44,587,186	22,328,883
<b>Total kWh Supplied</b>	<b>624,368,423</b>	<b>75,877,424</b>	<b>904,653,499</b>	<b>189,895,754</b>	<b>1,719,589,332</b>	<b>527,549,692</b>
Average Monthly kWh Delivered per Customer	2,431.23	1,595.78	1,507.83	1,351.44	2,565.21	1,896.59
Average Peak (kW) per Customer	3.36	3.23	3.01	3.14	4.73	3.95
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 518.61	\$ 486.25	\$ 478.76	\$ 409.21	\$ 544.82	\$ 443.25
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.03	\$ 0.03	\$ 0.02	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 3,780.02	\$ 2,553.34	\$ 2,444.24	\$ 2,027.40	\$ 3,871.36	\$ 3,115.48
Per Total kWh Delivered	\$ 0.13	\$ 0.13	\$ 0.14	\$ 0.13	\$ 0.13	\$ 0.14
<b>OM&amp;A per Customer</b>	\$ 275.77	\$ 467.12	\$ 306.24	\$ 316.98	\$ 265.81	\$ 277.18
<b>Net Income (Loss) Per Customer</b>	\$ 83.36	\$ 9.98	\$ 89.87	\$ 38.38	\$ 101.57	\$ 61.06
<b>Net Fixed Assets per Customer</b>	\$ 2,593.53	\$ 973.61	\$ 1,753.93	\$ 2,384.66	\$ 2,517.31	\$ 3,004.26
<b>Gross Capital Additions for the Year</b>	\$ 2,438,323	\$ 392,772	\$ 8,626,092	\$ 1,398,920	\$ 17,025,784	\$ 8,312,782
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ 1,746,188	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.
# of Customers per square km of Service Area	29.08	567.71	147.44	691.38	589.70	1.36
# of Customers per km of Line	39.76	69.33	63.19	80.16	47.11	10.69
Total kWh Delivered (excluding losses)	79,434,627	5,408,063,947	22,905,862	141,525,042	4,030,218,511	34,454,804,122
Total kWh Delivered on Long-Term Load Transfer	58,410	3,207,415	115,613	-	791,416	42,545,126
Total Distribution Losses (kWh)	2,806,846	135,175,726	646,252	2,243,196	117,524,555	1,624,913,208
<b>Total kWh Supplied</b>	<b>82,299,883</b>	<b>5,546,447,088</b>	<b>23,667,728</b>	<b>143,768,238</b>	<b>4,148,534,483</b>	<b>36,122,262,456</b>
Average Monthly kWh Delivered per Customer	2,448.06	1,846.15	1,438.45	2,132.30	2,117.20	2,195.90
Average Peak (kW) per Customer	4.94	3.44	2.96	4.79	4.19	3.91
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 411.52	\$ 460.32	\$ 373.92	\$ 286.28	\$ 450.73	\$ 949.09
Per Total kWh Delivered	\$ 0.01	\$ 0.02	\$ 0.02	\$ 0.01	\$ 0.02	\$ 0.04
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 3,964.13	\$ 2,502.45	\$ 2,181.32	\$ 1,951.50	\$ 3,276.03	\$ 2,517.97
Per Total kWh Delivered	\$ 0.13	\$ 0.11	\$ 0.13	\$ 0.08	\$ 0.13	\$ 0.10
<b>OM&amp;A per Customer</b>	\$ 387.53	\$ 252.61	\$ 328.46	\$ 182.91	\$ 197.76	\$ 431.35
<b>Net Income (Loss) Per Customer</b>	\$ 22.40	\$ 77.02	\$ 39.92	\$ 84.59	\$ 86.37	\$ 206.91
<b>Net Fixed Assets per Customer</b>	\$ 537.82	\$ 2,033.51	\$ 562.59	\$ 1,216.57	\$ 2,500.91	\$ 5,761.31
<b>Gross Capital Additions for the Year</b>	\$ 147,424	\$ 51,929,703	\$ 26,335	\$ 1,513,998	\$ 31,677,539	\$ 718,921,643
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ 15,250	\$ 1,267,249	\$ -	\$ 15,519,097

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Hydro Ottawa Limited	Innpower Corporation	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.
# of Customers per square km of Service Area	293.80	56.31	231.79	771.46	229.97	371.42
# of Customers per km of Line	58.47	19.51	56.77	81.97	48.28	53.20
Total kWh Delivered (excluding losses)	7,410,417,453	242,184,899	96,413,265	694,989,181	1,785,354,632	237,451,511
Total kWh Delivered on Long-Term Load Transfer	3,482,288	957,045	-	-	1,461,421	301,132
Total Distribution Losses (kWh)	225,210,763	12,864,696	4,346,919	34,010,760	52,915,942	7,384,052
<b>Total kWh Supplied</b>	<b>7,639,110,504</b>	<b>256,006,640</b>	<b>100,760,184</b>	<b>728,999,941</b>	<b>1,839,731,995</b>	<b>245,136,695</b>
Average Monthly kWh Delivered per Customer	1,883.42	1,227.40	1,444.26	2,102.89	1,581.79	1,937.30
Average Peak (kW) per Customer	3.59	2.77	2.79	4.01	3.12	3.79
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 502.62	\$ 562.59	\$ 487.34	\$ 447.76	\$ 428.65	\$ 418.84
Per Total kWh Delivered	\$ 0.02	\$ 0.04	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,943.88	\$ 2,042.16	\$ 2,213.27	\$ 3,134.49	\$ 2,430.25	\$ 3,053.04
Per Total kWh Delivered	\$ 0.13	\$ 0.14	\$ 0.13	\$ 0.12	\$ 0.13	\$ 0.13
<b>OM&amp;A per Customer</b>	\$ 252.97	\$ 354.17	\$ 367.76	\$ 259.57	\$ 186.10	\$ 231.50
<b>Net Income (Loss) Per Customer</b>	\$ 104.75	\$ 37.62	\$ 48.65	\$ 72.65	\$ 111.51	\$ 49.16
<b>Net Fixed Assets per Customer</b>	\$ 2,606.17	\$ 3,182.34	\$ 1,537.17	\$ 1,770.27	\$ 2,373.56	\$ 1,763.73
<b>Gross Capital Additions for the Year</b>	\$ 103,176,348	\$ 6,882,669	\$ 640,560	\$ 5,834,543	\$ 24,286,420	\$ 3,079,543
<b>High Voltage Capital Additions for the Year</b>	\$ 410,684	\$ -	\$ -	\$ -	\$ 190,239	\$ 2,397

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>
# of Customers per square km of Service Area	82.25	367.52	361.55	99.24	479.26	64.83
# of Customers per km of Line	37.55	54.29	53.96	35.03	41.48	26.75
Total kWh Delivered (excluding losses)	279,908,356	3,199,325,732	189,513,337	875,560,447	633,878,396	1,216,236,367
Total kWh Delivered on Long-Term Load Transfer	539,716	423,094	-	1,713,217	-	2,160,906
Total Distribution Losses (kWh)	14,479,989	99,138,098	6,369,937	28,473,936	30,849,709	39,434,041
<b>Total kWh Supplied</b>	<b>294,928,061</b>	<b>3,298,886,924</b>	<b>195,883,274</b>	<b>905,747,600</b>	<b>664,728,105</b>	<b>1,257,831,314</b>
Average Monthly kWh Delivered per Customer	1,739.94	1,714.58	2,184.04	1,981.73	1,489.45	1,890.32
Average Peak (kW) per Customer	3.06	3.39	4.27	3.90	2.15	3.69
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 595.71	\$ 418.48	\$ 527.88	\$ 443.48	\$ 477.19	\$ 529.39
Per Total kWh Delivered	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,909.72	\$ 2,720.92	\$ 2,614.28	\$ 3,103.64	\$ 2,347.81	\$ 3,089.86
Per Total kWh Delivered	\$ 0.14	\$ 0.13	\$ 0.10	\$ 0.13	\$ 0.13	\$ 0.14
<b>OM&amp;A per Customer</b>	\$ 365.17	\$ 233.81	\$ 356.56	\$ 262.20	\$ 218.43	\$ 319.80
<b>Net Income (Loss) Per Customer</b>	\$ 118.66	\$ 80.17	\$ 70.08	\$ 80.21	\$ 87.54	\$ 96.19
<b>Net Fixed Assets per Customer</b>	\$ 2,432.67	\$ 1,841.51	\$ 2,023.05	\$ 2,490.17	\$ 1,825.37	\$ 2,413.23
<b>Gross Capital Additions for the Year</b>	\$ 2,502,246	\$ 35,609,719	\$ 763,589	\$ 11,320,875	\$ 9,949,992	\$ 15,426,432
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
# of Customers per square km of Service Area	69.43	72.94	214.54	481.19	705.88	502.59
# of Customers per km of Line	27.73	42.01	16.24	36.54	55.56	56.78
Total kWh Delivered (excluding losses)	200,239,261	488,765,497	118,642,423	1,616,484,336	245,835,972	303,694,309
Total kWh Delivered on Long-Term Load Transfer	105,904	-	-	584,121	1,090,987	-
Total Distribution Losses (kWh)	8,861,954	20,222,127	7,470,053	58,366,714	8,908,615	9,815,387
<b>Total kWh Supplied</b>	<b>209,207,120</b>	<b>508,987,624</b>	<b>126,112,476</b>	<b>1,675,435,172</b>	<b>255,835,574</b>	<b>313,509,696</b>
Average Monthly kWh Delivered per Customer	1,807.08	1,692.17	1,645.89	1,957.67	1,707.19	1,864.99
Average Peak (kW) per Customer	3.74	3.29	3.33	4.16	3.44	3.64
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 521.00	\$ 481.56	\$ 474.17	\$ 586.73	\$ 410.62	\$ 592.53
Per Total kWh Delivered	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,846.31	\$ 2,608.33	\$ 2,656.97	\$ 2,805.88	\$ 2,772.80	\$ 2,925.92
Per Total kWh Delivered	\$ 0.13	\$ 0.13	\$ 0.13	\$ 0.12	\$ 0.14	\$ 0.13
<b>OM&amp;A per Customer</b>	\$ 277.67	\$ 241.69	\$ 417.52	\$ 261.30	\$ 276.85	\$ 376.83
<b>Net Income (Loss) Per Customer</b>	\$ 109.27	\$ 159.59	\$ 21.66	\$ 114.18	\$ 61.90	\$ 114.51
<b>Net Fixed Assets per Customer</b>	\$ 2,815.69	\$ 2,546.09	\$ 1,094.80	\$ 2,699.74	\$ 1,528.16	\$ 2,067.41
<b>Gross Capital Additions for the Year</b>	\$ 2,828,580	\$ 5,570,545	\$ 692,947	\$ 20,301,606	\$ 1,940,991	\$ 5,606,188
<b>High Voltage Capital Additions for the Year</b>	\$ 29,230	\$ -	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
# of Customers per square km of Service Area	381.28	314.11	535.49	451.90	97.92	328.85
# of Customers per km of Line	58.57	61.76	64.85	47.07	45.07	53.44
Total kWh Delivered (excluding losses)	1,082,034,739	183,317,003	788,547,109	8,560,551,340	637,462,404	85,946,976
Total kWh Delivered on Long-Term Load Transfer	-	13,754	-	1,853,776	-	-
Total Distribution Losses (kWh)	40,262,979	7,413,149	38,747,872	329,133,720	32,496,057	3,877,222
<b>Total kWh Supplied</b>	<b>1,122,297,718</b>	<b>190,743,906</b>	<b>827,294,981</b>	<b>8,891,538,836</b>	<b>669,958,461</b>	<b>89,824,198</b>
Average Monthly kWh Delivered per Customer	1,587.18	1,389.52	1,796.69	1,957.12	1,586.34	1,675.38
Average Peak (kW) per Customer	3.35	2.74	3.34	4.04	2.99	2.96
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 393.60	\$ 449.65	\$ 395.69	\$ 477.11	\$ 466.29	\$ 444.97
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,455.42	\$ 2,256.79	\$ 2,831.65	\$ 3,092.86	\$ 2,445.71	\$ 2,765.11
Per Total kWh Delivered	\$ 0.13	\$ 0.14	\$ 0.13	\$ 0.13	\$ 0.13	\$ 0.14
<b>OM&amp;A per Customer</b>	\$ 220.83	\$ 266.86	\$ 251.79	\$ 251.71	\$ 339.38	\$ 328.03
<b>Net Income (Loss) Per Customer</b>	\$ 82.49	\$ 7.97	\$ 44.04	\$ 93.75	\$ (9.57)	\$ (9.34)
<b>Net Fixed Assets per Customer</b>	\$ 1,744.77	\$ 949.44	\$ 2,107.97	\$ 3,537.58	\$ 2,614.91	\$ 1,283.32
<b>Gross Capital Additions for the Year</b>	\$ 10,425,039	\$ 1,201,956	\$ 5,766,000	\$ 127,384,901	\$ 5,988,626	\$ 437,215
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ 1,845,965	\$ 275,737	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
# of Customers per square km of Service Area	326.39	5.21	525.15	131.19	295.63	1,209.40
# of Customers per km of Line	54.91	10.15	71.26	42.73	52.95	26.64
Total kWh Delivered (excluding losses)	101,138,049	70,815,698	280,422,538	891,818,402	195,433,356	24,871,542,388
Total kWh Delivered on Long-Term Load Transfer	572,969	388,755	161,856	360,373	158,899	4,893,827
Total Distribution Losses (kWh)	4,417,808	4,310,715	10,365,277	41,487,455	6,092,966	711,475,515
<b>Total kWh Supplied</b>	<b>106,128,826</b>	<b>75,515,168</b>	<b>290,949,671</b>	<b>933,666,230</b>	<b>201,685,221</b>	<b>25,587,911,729</b>
Average Monthly kWh Delivered per Customer	1,434.58	2,115.16	1,355.01	1,463.85	2,295.44	2,720.27
Average Peak (kW) per Customer	3.12	4.51	2.72	2.35	4.51	5.20
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 411.44	\$ 667.85	\$ 428.31	\$ 390.17	\$ 480.64	\$ 914.18
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.03
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,464.15	\$ 3,092.67	\$ 2,150.15	\$ 2,299.71	\$ 3,681.52	\$ 4,186.08
Per Total kWh Delivered	\$ 0.14	\$ 0.12	\$ 0.13	\$ 0.13	\$ 0.13	\$ 0.13
<b>OM&amp;A per Customer</b>	\$ 362.59	\$ 549.11	\$ 257.43	\$ 305.11	\$ 384.07	\$ 323.66
<b>Net Income (Loss) Per Customer</b>	\$ 15.67	\$ 55.67	\$ 88.97	\$ 13.04	\$ 68.10	\$ 233.29
<b>Net Fixed Assets per Customer</b>	\$ 997.61	\$ 1,819.83	\$ 1,617.19	\$ 2,037.87	\$ 1,480.01	\$ 5,360.59
<b>Gross Capital Additions for the Year</b>	\$ 480,494	\$ 330,619	\$ 2,554,843	\$ 12,182,464	\$ 840,760	\$ 617,138,762
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 53,844,210



<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>
# of Customers per square km of Service Area	187.06	218.79	83.68	281.82	267.07	478.63
# of Customers per km of Line	46.49	46.18	34.73	47.61	47.33	62.77
Total kWh Delivered (excluding losses)	2,581,082,371	127,620,360	1,438,016,300	363,388,436	102,633,741	135,692,714
Total kWh Delivered on Long-Term Load Transfer	369,875	259,933	2,642,605	240,000	33,435	-
Total Distribution Losses (kWh)	107,236,778	5,860,502	53,476,871	17,192,001	6,445,259	4,367,963
<b>Total kWh Supplied</b>	<b>2,688,689,024</b>	<b>133,740,795</b>	<b>1,494,135,776</b>	<b>380,820,437</b>	<b>109,112,435</b>	<b>140,060,677</b>
Average Monthly kWh Delivered per Customer	1,799.42	796.87	2,131.15	1,325.09	2,287.46	2,953.18
Average Peak (kW) per Customer	3.45	1.77	4.27	2.69	4.25	6.39
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 435.21	\$ 295.83	\$ 603.00	\$ 397.33	\$ 692.32	\$ 609.07
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,698.30	\$ 1,267.71	\$ 3,315.56	\$ 2,119.34	\$ 3,362.30	\$ 2,943.74
Per Total kWh Delivered	\$ 0.12	\$ 0.13	\$ 0.13	\$ 0.13	\$ 0.12	\$ 0.08
<b>OM&amp;A per Customer</b>	\$ 229.61	\$ 228.90	\$ 236.41	\$ 295.05	\$ 470.06	\$ 478.96
<b>Net Income (Loss) Per Customer</b>	\$ 92.47	\$ 40.17	\$ 159.77	\$ 43.24	\$ 113.31	\$ 37.76
<b>Net Fixed Assets per Customer</b>	\$ 2,114.37	\$ 909.15	\$ 3,644.49	\$ 1,286.24	\$ 2,475.36	\$ 2,438.14
<b>Gross Capital Additions for the Year</b>	\$ 31,485,138	\$ 1,473,765	\$ 44,797,283	\$ 3,044,430	\$ 1,545,545	\$ 1,228,091
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ 457,468	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>
# of Customers per square km of Service Area	362.00	284.99
# of Customers per km of Line	43.71	38.52
Total kWh Delivered (excluding losses)	423,340,221	871,712,971
Total kWh Delivered on Long-Term Load Transfer	2,530,476	-
Total Distribution Losses (kWh)	17,049,299	33,257,324
<b>Total kWh Supplied</b>	<b>442,919,996</b>	<b>904,970,295</b>
Average Monthly kWh Delivered per Customer	1,522.72	1,722.29
Average Peak (kW) per Customer	2.93	3.52
<b>Distribution Revenue:</b>		
Per Customer Annually	\$ 411.30	\$ 523.19
Per Total kWh Delivered	\$ 0.02	\$ 0.03
<b>Average Cost of Power &amp; Related Costs:</b>		
Per Customer Annually	\$ 2,483.10	\$ 2,744.99
Per Total kWh Delivered	\$ 0.14	\$ 0.13
<b>OM&amp;A per Customer</b>	\$ 249.61	\$ 281.21
<b>Net Income (Loss) Per Customer</b>	\$ 83.77	\$ 86.27
<b>Net Fixed Assets per Customer</b>	\$ 2,310.37	\$ 2,167.65
<b>Gross Capital Additions for the Year</b>	\$ 5,740,396	\$ 11,862,259
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
<b>Residential Customers</b>						
Number of Customers	11,665	1,392	32,491	36,155	60,468	26,092
Metered kWh	107,099,604	8,885,318	254,829,615	291,366,741	543,441,721	202,182,964
Distribution Revenue	\$ 18,520,573	\$ 712,183	\$ 11,984,269	\$ 9,644,695	\$ 17,965,126	\$ 10,502,846
Metered kWh per Customer	9,181	6,383	7,843	8,059	8,987	7,749
Distribution Revenue per Customer	\$ 1,588	\$ 512	\$ 369	\$ 267	\$ 297	\$ 403
<b>General Service &lt;50kW Customers</b>						
Number of Customers	-	229	3,472	2,793	5,323	2,512
Metered kWh	-	4,951,711	103,858,081	99,430,250	168,159,643	69,095,397
Distribution Revenue	\$ -	\$ 258,788	\$ 3,194,181	\$ 1,582,551	\$ 3,930,051	\$ 2,448,265
Metered kWh per Customer	-	21,623	29,913	35,600	31,591	27,506
Distribution Revenue per Customer	-	\$ 1,130	\$ 920	\$ 567	\$ 738	\$ 975
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	42	18	388	457	1,033	204
Number of Large Users	-	-	4	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	89,578,886	21,235,005	646,118,361	508,048,388	913,512,381	191,444,613
Distribution Revenue	\$ 4,045,308	\$ 225,843	\$ 5,568,801	\$ 5,008,034	\$ 7,319,540	\$ 4,223,543
Metered kWh per Customer	2,132,831	1,179,723	1,648,261	1,111,703	884,330	938,454
Distribution Revenue per Customer	\$ 96,317	\$ 12,547	\$ 14,206	\$ 10,958	\$ 7,086	\$ 20,704
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	-	259	424	575	47
Metered kWh	-	-	2,221,667	1,510,794	3,115,068	1,416,419
Distribution Revenue	\$ -	\$ -	\$ 111,582	\$ 78,520	\$ 111,960	\$ 51,870
Metered kWh per Connection	-	-	8,578	3,563	5,418	30,137
Distribution Revenue per Connection	\$ -	\$ -	\$ 431	\$ 185	\$ 195	\$ 1,104

<b>Statistics by Customer Class For the year ended December 31</b>	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Energy+ Inc.
<b>Residential Customers</b>						
Number of Customers	6,006	1,072	14,984	1,965	10,312	56,989
Metered kWh	44,896,468	12,612,066	117,557,987	19,268,403	91,479,319	478,112,746
Distribution Revenue	\$ 1,790,890	\$ 493,867	\$ 4,352,029	\$ 630,448	\$ 2,173,572	\$ 16,495,528
Metered kWh per Customer	7,475	11,765	7,846	9,806	8,871	8,390
Distribution Revenue per Customer	\$ 298	\$ 461	\$ 290	\$ 321	\$ 211	\$ 289
<b>General Service &lt;50kW Customers</b>						
Number of Customers	743	162	1,753	161	1,381	6,297
Metered kWh	23,270,826	4,617,295	45,960,686	4,547,781	28,315,731	195,299,824
Distribution Revenue	\$ 664,555	\$ 149,134	\$ 1,083,497	\$ 100,327	\$ 392,925	\$ 4,059,569
Metered kWh per Customer	31,320	28,502	26,218	28,247	20,504	31,015
Distribution Revenue per Customer	\$ 894	\$ 921	\$ 618	\$ 623	\$ 285	\$ 645
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	49	13	127	11	101	835
Number of Large Users	-	-	-	-	-	2
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	71,875,959	7,048,334	132,829,263	4,242,389	59,051,959	1,012,472,362
Distribution Revenue	\$ 609,200	\$ 97,684	\$ 1,057,977	\$ 69,667	\$ 464,986	\$ 11,317,022
Metered kWh per Customer	1,466,856	542,180	1,045,900	385,672	584,673	1,209,644
Distribution Revenue per Customer	\$ 12,433	\$ 7,514	\$ 8,331	\$ 6,333	\$ 4,604	\$ 13,521
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	13	4	30	17	30	507
Metered kWh	562,067	2,892	398,421	93,284	257,059	2,363,434
Distribution Revenue	\$ 6,407	\$ 1,318	\$ 4,895	\$ 4,821	\$ 2,810	\$ 64,700
Metered kWh per Connection	43,236	723	13,281	5,487	8,569	4,662
Distribution Revenue per Connection	\$ 493	\$ 329	\$ 163	\$ 284	\$ 94	\$ 128

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b>Residential Customers</b>						
Number of Customers	182,224	36,478	79,048	16,671	2,861	27,131
Metered kWh	1,532,961,312	285,956,608	613,583,705	135,812,999	29,369,657	255,480,799
Distribution Revenue	\$ 52,677,044	\$ 10,654,471	\$ 24,593,913	\$ 5,896,553	\$ 1,029,988	\$ 8,394,579
Metered kWh per Customer	8,413	7,839	7,762	8,147	10,266	9,417
Distribution Revenue per Customer	\$ 289	\$ 292	\$ 311	\$ 354	\$ 360	\$ 309
<b>General Service &lt;50kW Customers</b>						
Number of Customers	18,025	3,907	7,590	1,806	393	1,944
Metered kWh	665,390,670	112,755,324	206,455,878	47,996,002	10,089,635	67,091,686
Distribution Revenue	\$ 18,121,760	\$ 2,702,561	\$ 6,348,450	\$ 1,216,304	\$ 327,422	\$ 1,795,691
Metered kWh per Customer	36,915	28,860	27,201	26,576	25,673	34,512
Distribution Revenue per Customer	\$ 1,005	\$ 692	\$ 836	\$ 673	\$ 833	\$ 924
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	4,470	446	1,254	159	29	252
Number of Large Users	9	2	9	1	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	5,102,244,791	491,272,889	1,621,377,687	275,776,454	16,330,523	181,081,118
Distribution Revenue	\$ 57,233,853	\$ 4,465,763	\$ 19,330,955	\$ 2,079,008	\$ 224,257	\$ 1,603,629
Metered kWh per Customer	1,139,148	1,096,591	1,283,751	1,723,603	563,121	718,576
Distribution Revenue per Customer	\$ 12,778	\$ 9,968	\$ 15,306	\$ 12,994	\$ 7,733	\$ 6,364
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	3,098	264	782	109	21	132
Metered kWh	11,246,375	1,254,321	2,415,557	514,359	123,304	1,551,291
Distribution Revenue	\$ 512,569	\$ 31,126	\$ 90,363	\$ 60,766	\$ 5,464	\$ 59,476
Metered kWh per Connection	3,630	4,751	3,089	4,719	5,872	11,752
Distribution Revenue per Connection	\$ 165	\$ 118	\$ 116	\$ 557	\$ 260	\$ 451

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b>Residential Customers</b>						
Number of Customers	18,534	3,269	42,800	10,285	49,793	20,057
Metered kWh	139,158,722	34,444,297	364,828,776	95,863,366	372,118,500	204,439,774
Distribution Revenue	\$ 6,055,766	\$ 1,209,303	\$ 13,448,829	\$ 3,197,935	\$ 17,769,203	\$ 6,041,377
Metered kWh per Customer	7,508	10,537	8,524	9,321	7,473	10,193
Distribution Revenue per Customer	\$ 327	\$ 370	\$ 314	\$ 311	\$ 357	\$ 301
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,072	430	4,047	773	4,033	1,844
Metered kWh	63,059,837	13,758,092	135,269,773	18,979,203	138,048,218	51,296,823
Distribution Revenue	\$ 1,806,887	\$ 350,725	\$ 3,816,342	\$ 524,025	\$ 2,658,409	\$ 1,068,922
Metered kWh per Customer	30,434	31,996	33,425	24,553	34,230	27,818
Distribution Revenue per Customer	\$ 872	\$ 816	\$ 943	\$ 678	\$ 659	\$ 580
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	218	47	515	111	583	211
Number of Large Users	1	-	-	-	5	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	401,825,944	23,072,741	347,751,693	65,267,801	1,152,706,989	244,482,430
Distribution Revenue	\$ 2,785,619	\$ 219,364	\$ 4,668,664	\$ 614,122	\$ 8,866,420	\$ 2,389,596
Metered kWh per Customer	1,834,822	490,909	675,246	587,998	1,960,386	1,158,685
Distribution Revenue per Customer	\$ 12,720	\$ 4,667	\$ 9,065	\$ 5,533	\$ 15,079	\$ 11,325
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	228	7	310	68	559	148
Metered kWh	665,566	62,628	1,218,851	344,840	1,915,482	924,057
Distribution Revenue	\$ 28,261	\$ 3,348	\$ 41,060	\$ 22,001	\$ 885	\$ 17,361
Metered kWh per Connection	2,919	8,947	3,932	5,071	3,427	6,244
Distribution Revenue per Connection	\$ 124	\$ 478	\$ 132	\$ 324	\$ 2	\$ 117

<b>Statistics by Customer Class For the year ended December 31</b>	Hearst Power Distribution Company Limited	Horizon Utilities Corporation	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Brampton Networks Inc.	Hydro One Networks Inc.
<b>Residential Customers</b>						
Number of Customers	2,257	223,311	1,163	4,834	146,977	1,186,723
Metered kWh	22,545,902	1,647,803,823	14,332,616	48,033,529	1,311,941,173	11,401,376,627
Distribution Revenue	\$ 685,660	\$ 70,238,545	\$ 379,350	\$ 934,066	\$ 41,228,816	\$ 842,556,561
Metered kWh per Customer	9,989	7,379	12,324	9,937	8,926	9,607
Distribution Revenue per Customer	\$ 304	\$ 315	\$ 326	\$ 193	\$ 281	\$ 710
<b>General Service &lt;50kW Customers</b>						
Number of Customers	402	18,774	152	610	9,989	111,671
Metered kWh	10,266,660	595,148,676	4,021,303	18,569,273	337,681,262	2,897,880,948
Distribution Revenue	\$ 164,490	\$ 15,807,095	\$ 76,556	\$ 228,261	\$ 9,025,273	\$ 177,189,355
Metered kWh per Customer	25,539	31,701	26,456	30,441	33,805	25,950
Distribution Revenue per Customer	\$ 409	\$ 842	\$ 504	\$ 374	\$ 904	\$ 1,587
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	45	2,017	12	87	1,658	8,571
Number of Large Users	-	12	-	-	6	-
Number of Sub Transmission Customers	-	-	-	-	-	579
Metered kWh	46,043,732	3,125,838,538	6,215,533	73,896,610	2,335,191,800	7,115,271,024
Distribution Revenue	\$ 183,121	\$ 23,823,899	\$ 30,314	\$ 398,853	\$ 19,350,983	\$ 166,298,669
Metered kWh per Customer	1,023,194	1,540,581	517,961	849,386	1,403,360	777,625
Distribution Revenue per Customer	\$ 4,069	\$ 11,742	\$ 2,526	\$ 4,585	\$ 11,629	\$ 18,175
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	3,019	4	9	1,470	5,605
Metered kWh	-	11,571,072	18,625	293,553	5,837,113	30,026,117
Distribution Revenue	\$ -	\$ 459,741	\$ 1,654	\$ 1,750	\$ 143,503	\$ 3,418,812
Metered kWh per Connection	-	3,833	4,656	32,617	3,971	5,357
Distribution Revenue per Connection	\$ -	\$ 152	\$ 413	\$ 194	\$ 98	\$ 610

<b>Statistics by Customer Class For the year ended December 31</b>	Hydro Ottawa Limited	Innpower Corporation	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.
<b>Residential Customers</b>						
Number of Customers	299,909	15,344	4,753	24,258	85,248	9,001
Metered kWh	2,260,335,626	150,148,943	34,713,385	181,817,508	650,672,520	72,513,063
Distribution Revenue	\$ 90,945,757	\$ 7,415,034	\$ 1,643,711	\$ 7,389,244	\$ 22,168,556	\$ 2,223,077
Metered kWh per Customer	7,537	9,786	7,303	7,495	7,633	8,056
Distribution Revenue per Customer	\$ 303	\$ 483	\$ 346	\$ 305	\$ 260	\$ 247
<b>General Service &lt;50kW Customers</b>						
Number of Customers	24,689	1,022	751	2,956	7,875	1,085
Metered kWh	733,311,565	33,474,909	22,083,795	88,264,843	239,091,361	31,677,494
Distribution Revenue	\$ 21,249,335	\$ 778,473	\$ 478,924	\$ 1,954,461	\$ 5,660,242	\$ 584,314
Metered kWh per Customer	29,702	32,754	29,406	29,860	30,361	29,196
Distribution Revenue per Customer	\$ 861	\$ 762	\$ 638	\$ 661	\$ 719	\$ 539
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	3,271	77	59	324	934	128
Number of Large Users	11	-	-	3	1	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	4,353,357,101	58,067,105	39,102,762	421,854,909	855,847,546	131,522,771
Distribution Revenue	\$ 50,854,279	\$ 681,659	\$ 547,503	\$ 2,883,506	\$ 11,814,486	\$ 1,218,099
Metered kWh per Customer	1,326,434	754,118	662,759	1,290,076	915,345	1,027,522
Distribution Revenue per Customer	\$ 15,495	\$ 8,853	\$ 9,280	\$ 8,818	\$ 12,636	\$ 9,516
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	3,424	73	33	143	884	84
Metered kWh	15,659,015	461,652	165,231	1,196,380	3,917,912	611,896
Distribution Revenue	\$ 534,169	\$ 19,585	\$ 6,209	\$ 26,612	\$ 129,648	\$ 37,086
Metered kWh per Connection	4,573	6,324	5,007	8,366	4,432	7,284
Distribution Revenue per Connection	\$ 156	\$ 268	\$ 188	\$ 186	\$ 147	\$ 442



<b>Statistics by Customer Class For the year ended December 31</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>
<b>Residential Customers</b>						
Number of Customers	11,119	141,323	6,347	33,867	31,945	48,400
Metered kWh	104,359,023	1,090,996,379	47,860,194	309,700,786	267,952,620	438,510,555
Distribution Revenue	\$ 4,703,088	\$ 40,858,603	\$ 2,208,904	\$ 10,878,467	\$ 9,988,381	\$ 18,312,456
Metered kWh per Customer	9,386	7,720	7,541	9,145	8,388	9,060
Distribution Revenue per Customer	\$ 423	\$ 289	\$ 348	\$ 321	\$ 313	\$ 378
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,138	12,556	775	2,629	3,147	4,457
Metered kWh	58,168,178	393,919,990	23,415,877	88,447,665	87,282,578	129,793,775
Distribution Revenue	\$ 1,746,905	\$ 9,372,618	\$ 612,765	\$ 2,062,522	\$ 2,915,449	\$ 3,791,810
Metered kWh per Customer	27,207	31,373	30,214	33,643	27,735	29,121
Distribution Revenue per Customer	\$ 817	\$ 746	\$ 791	\$ 785	\$ 926	\$ 851
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	149	1,616	109	319	373	760
Number of Large Users	-	1	-	3	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	116,625,513	1,663,524,402	117,301,496	468,350,335	275,397,097	641,153,142
Distribution Revenue	\$ 1,306,489	\$ 13,494,828	\$ 891,093	\$ 3,035,232	\$ 3,522,675	\$ 5,837,488
Metered kWh per Customer	782,722	1,028,772	1,076,161	1,454,504	738,330	843,623
Distribution Revenue per Customer	\$ 8,768	\$ 8,346	\$ 8,175	\$ 9,426	\$ 9,444	\$ 7,681
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	51	1,513	11	177	51	343
Metered kWh	166,068	5,610,879	394,107	1,113,107	275,297	1,544,838
Distribution Revenue	\$ 18,533	\$ 130,195	\$ 5,685	\$ 38,773	\$ 16,161	\$ 112,853
Metered kWh per Connection	3,256	3,708	35,828	6,289	5,398	4,504
Distribution Revenue per Connection	\$ 363	\$ 86	\$ 517	\$ 219	\$ 317	\$ 329

<b>Statistics by Customer Class For the year ended December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
<b>Residential Customers</b>						
Number of Customers	7,772	21,152	5,208	62,501	10,730	12,028
Metered kWh	72,859,329	188,194,721	38,772,515	589,977,048	84,770,868	104,895,361
Distribution Revenue	\$ 2,597,709	\$ 6,786,340	\$ 1,978,828	\$ 22,050,627	\$ 3,200,973	\$ 4,241,282
Metered kWh per Customer	9,375	8,897	7,445	9,439	7,900	8,721
Distribution Revenue per Customer	\$ 334	\$ 321	\$ 380	\$ 353	\$ 298	\$ 353
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,333	2,658	739	5,371	1,129	1,382
Metered kWh	42,806,409	80,643,104	18,349,612	167,865,347	33,991,437	43,617,289
Distribution Revenue	\$ 1,114,648	\$ 2,190,672	\$ 538,234	\$ 5,213,440	\$ 765,543	\$ 1,474,918
Metered kWh per Customer	32,113	30,340	24,830	31,254	30,108	31,561
Distribution Revenue per Customer	\$ 836	\$ 824	\$ 728	\$ 971	\$ 678	\$ 1,067
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	129	260	60	938	141	160
Number of Large Users	-	-	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	83,544,376	217,685,948	60,749,110	790,077,961	124,528,148	151,514,078
Distribution Revenue	\$ 835,662	\$ 2,123,836	\$ 318,399	\$ 11,214,005	\$ 888,196	\$ 1,968,354
Metered kWh per Customer	647,631	837,254	1,012,485	842,301	883,178	946,963
Distribution Revenue per Customer	\$ 6,478	\$ 8,169	\$ 5,307	\$ 11,955	\$ 6,299	\$ 12,302
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	16	10	23	721	97	155
Metered kWh	178,578	42,934	164,178	4,283,631	353,441	781,133
Distribution Revenue	\$ 2,134	\$ 1,140	\$ 6,653	\$ 128,014	\$ 10,939	\$ 26,946
Metered kWh per Connection	11,161	4,293	7,138	5,941	3,644	5,040
Distribution Revenue per Connection	\$ 133	\$ 114	\$ 289	\$ 178	\$ 113	\$ 174

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
<b>Residential Customers</b>						
Number of Customers	52,273	9,550	32,763	325,741	29,708	3,780
Metered kWh	477,527,824	76,635,115	278,770,514	2,770,663,828	288,746,486	28,890,618
Distribution Revenue	\$ 13,910,954	\$ 3,106,428	\$ 8,562,034	\$ 94,817,968	\$ 8,618,244	\$ 1,075,053
Metered kWh per Customer	9,135	8,025	8,509	8,506	9,719	7,643
Distribution Revenue per Customer	\$ 266	\$ 325	\$ 261	\$ 291	\$ 290	\$ 284
<b>General Service &lt;50kW Customers</b>						
Number of Customers	4,006	1,294	3,446	32,397	3,419	435
Metered kWh	131,950,149	29,514,061	115,273,707	1,035,123,196	92,174,996	10,820,876
Distribution Revenue	\$ 2,858,102	\$ 794,802	\$ 2,310,358	\$ 26,744,524	\$ 2,537,821	\$ 335,318
Metered kWh per Customer	32,938	22,808	33,451	31,951	26,960	24,876
Distribution Revenue per Customer	\$ 713	\$ 614	\$ 670	\$ 826	\$ 742	\$ 771
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	531	150	363	6,365	360	60
Number of Large Users	1	-	2	2	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	462,053,610	75,048,053	385,902,454	4,676,013,730	249,955,178	44,950,585
Distribution Revenue	\$ 4,846,763	\$ 904,233	\$ 2,925,668	\$ 49,436,391	\$ 3,820,742	\$ 408,150
Metered kWh per Customer	868,522	500,320	1,057,267	734,414	694,320	749,176
Distribution Revenue per Customer	\$ 9,110	\$ 6,028	\$ 8,016	\$ 7,764	\$ 10,613	\$ 6,802
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	248	76	394	2,962	22	34
Metered kWh	819,338	594,265	1,880,868	13,630,753	1,489,410	157,514
Distribution Revenue	\$ 59,603	\$ 3,480	\$ 63,164	\$ 495,833	\$ 30,762	\$ 19,014
Metered kWh per Connection	3,304	7,819	4,774	4,602	67,700	4,633
Distribution Revenue per Connection	\$ 240	\$ 46	\$ 160	\$ 167	\$ 1,398	\$ 559

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
<b>Residential Customers</b>						
Number of Customers	5,071	2,348	15,389	45,602	6,346	679,897
Metered kWh	40,480,043	32,665,847	119,226,547	315,500,353	50,190,739	5,120,156,929
Distribution Revenue	\$ 1,412,658	\$ 1,156,021	\$ 4,778,177	\$ 11,554,176	\$ 2,086,550	\$ 290,080,095
Metered kWh per Customer	7,983	13,912	7,748	6,919	7,909	7,531
Distribution Revenue per Customer	\$ 279	\$ 492	\$ 310	\$ 253	\$ 329	\$ 427
<b>General Service &lt;50kW Customers</b>						
Number of Customers	740	394	1,722	4,679	656	71,207
Metered kWh	20,348,623	11,845,216	39,742,886	134,542,473	21,213,828	2,355,601,175
Distribution Revenue	\$ 466,732	\$ 297,450	\$ 1,149,851	\$ 3,454,045	\$ 575,388	\$ 104,447,353
Metered kWh per Customer	27,498	30,064	23,079	28,755	32,338	33,081
Distribution Revenue per Customer	\$ 631	\$ 755	\$ 668	\$ 738	\$ 877	\$ 1,467
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	64	48	135	488	93	10,770
Number of Large Users	-	-	-	-	-	46
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	39,456,019	26,402,621	119,273,335	431,629,177	122,177,874	17,234,879,511
Distribution Revenue	\$ 419,957	\$ 311,730	\$ 1,239,355	\$ 4,377,434	\$ 759,903	\$ 285,425,094
Metered kWh per Customer	616,500	550,055	883,506	884,486	1,313,741	1,593,461
Distribution Revenue per Customer	\$ 6,562	\$ 6,494	\$ 9,180	\$ 8,970	\$ 8,171	\$ 26,389
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	58	-	-	433	61	12,106
Metered kWh	546,384	-	-	2,189,100	383,453	41,271,781
Distribution Revenue	\$ 12,979	\$ -	\$ -	\$ 58,833	\$ 10,255	\$ 3,202,346
Metered kWh per Connection	9,420	-	-	5,056	6,286	3,409
Distribution Revenue per Connection	\$ 224	\$ -	\$ -	\$ 136	\$ 168	\$ 265

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>
<b>Residential Customers</b>						
Number of Customers	109,483	12,504	49,767	20,907	3,232	3,305
Metered kWh	972,496,268	89,621,851	404,436,334	163,109,690	24,523,575	24,532,826
Distribution Revenue	\$ 34,114,331	\$ 3,243,252	\$ 18,163,057	\$ 6,364,943	\$ 1,278,073	\$ 1,295,565
Metered kWh per Customer	8,883	7,167	8,127	7,802	7,588	7,423
Distribution Revenue per Customer	\$ 312	\$ 259	\$ 365	\$ 304	\$ 395	\$ 392
<b>General Service &lt;50kW Customers</b>						
Number of Customers	8,991	806	5,730	1,783	467	474
Metered kWh	294,898,709	17,228,609	193,116,425	53,545,593	11,967,606	14,633,569
Distribution Revenue	\$ 6,710,856	\$ 390,939	\$ 5,097,846	\$ 932,977	\$ 444,909	\$ 347,401
Metered kWh per Customer	32,799	21,375	33,703	30,031	25,627	30,873
Distribution Revenue per Customer	\$ 746	\$ 485	\$ 890	\$ 523	\$ 953	\$ 733
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	1,056	36	732	163	40	49
Number of Large Users	3	-	1	-	-	1
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	1,288,229,135	19,913,562	796,568,341	143,431,671	65,390,259	96,027,813
Distribution Revenue	\$ 10,556,058	\$ 252,679	\$ 10,442,718	\$ 1,509,637	\$ 676,773	\$ 574,535
Metered kWh per Customer	1,216,458	553,155	1,086,724	879,949	1,634,756	1,920,556
Distribution Revenue per Customer	\$ 9,968	\$ 7,019	\$ 14,247	\$ 9,262	\$ 16,919	\$ 11,491
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	831	32	543	265	2	3
Metered kWh	4,759,713	183,647	2,729,041	976,708	5,184	83,100
Distribution Revenue	\$ 151,853	\$ 3,263	\$ 109,155	\$ 45,304	\$ 626	\$ 8,195
Metered kWh per Connection	5,728	5,739	5,026	3,686	2,592	27,700
Distribution Revenue per Connection	\$ 183	\$ 102	\$ 201	\$ 171	\$ 313	\$ 2,732

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>	<b>Total Industry</b>
<b>Residential Customers</b>			
Number of Customers	20,385	39,588	4,612,551
Metered kWh	179,123,216	367,928,949	39,196,063,132
Distribution Revenue	\$ 6,104,574	\$ 14,508,890	\$ 1,988,080,063
Metered kWh per Customer	8,787	9,294	8,498
Distribution Revenue per Customer	\$ 299	\$ 366	\$ 431
<b>General Service &lt;50kW Customers</b>			
Number of Customers	2,550	2,220	437,396
Metered kWh	65,361,600	88,118,791	13,194,493,806
Distribution Revenue	\$ 1,472,544	\$ 2,575,720	\$ 487,542,579
Metered kWh per Customer	25,632	39,693	30,166
Distribution Revenue per Customer	\$ 577	\$ 1,160	\$ 1,115
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>			
Number of GS >50kW Customers	233	370	55,876
Number of Large Users	-	-	126
Number of Sub Transmission Customers	-	-	579
Metered kWh	178,404,939	407,832,343	63,716,850,210
Distribution Revenue	\$ 1,477,528	\$ 4,488,025	\$ 852,863,857
Metered kWh per Customer	765,686	1,102,250	1,126,117
Distribution Revenue per Customer	\$ 6,341	\$ 12,130	\$ 15,073
<b>Unmetered Scattered Load Connections</b>			
Number of Connections	56	369	44,043
Metered kWh	277,132	1,759,728	192,581,612
Distribution Revenue	\$ 9,695	\$ 99,913	\$ 10,972,634
Metered kWh per Connection	4,949	4,769	4,373
Distribution Revenue per Connection	\$ 173	\$ 271	\$ 249

<b>Service Quality Requirements For the year ended December 31</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	99.40	100.00	98.30	99.70	96.70	91.10
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	100.00	N/A	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	86.60	100.00	69.10	67.10	74.70	75.70
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	99.60	99.80	100.00	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	99.30	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	N/A	100.00	100.00	100.00	95.90	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	N/A	100.00	N/A	95.90	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	3.80	-	4.80	5.10	6.40	5.30
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	98.20	100.00	99.60	100.00	100.00	100.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	100.00	N/A	N/A
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	96.43	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.85	99.98	99.96	99.89	99.97	99.81
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	6.22	7.01	1.75	0.65	1.26	5.71
SAIFI <i>(Average number of times power interrupted)</i>	3.85	1.22	2.68	1.93	0.73	4.03
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	5.46	1.01	1.38	0.60	0.98	3.47
SAIFI <i>(Average number of times power interrupted)</i>	2.57	0.22	1.38	1.49	0.60	2.29
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	5.46	1.01	1.38	0.45	0.98	3.47
SAIFI <i>(Average number of times power interrupted)</i>	2.57	0.22	1.38	1.24	0.60	2.29

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Centre Wellington Hydro Ltd.</b>	<b>Chapleau Public Utilities Corporation</b>	<b>COLLUS PowerStream Corp.</b>	<b>Cooperative Hydro Embrun Inc.</b>	<b>E.L.K. Energy Inc.</b>	<b>Energy+ Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	99.30	100.00	100.00	100.00	93.90	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	100.00	N/A	N/A	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	99.30	100.00	68.90	95.20	97.20	71.50
Appointments Met <i>(OEB Min. Standard: 90%)</i>	98.90	100.00	100.00	100.00	98.90	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	95.30	100.00	97.90	99.70
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	N/A	N/A	100.00	100.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	100.00	N/A	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	-	N/A	0.30	4.80	0.10	5.00
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.30	100.00	100.00	100.00	96.30	97.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	N/A	N/A	N/A	100.00	N/A
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	97.50	100.00	98.10	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.99	99.99	99.96	99.74	99.97	99.98
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.83	16.48	5.96	25.11	0.42	1.93
SAIFI <i>(Average number of times power interrupted)</i>	1.69	2.88	2.06	5.25	0.17	2.02
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.10	1.82	5.41	0.04	0.25	1.84
SAIFI <i>(Average number of times power interrupted)</i>	0.11	0.63	1.66	0.23	0.09	1.98
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.10	1.82	1.54	0.04	0.25	0.63
SAIFI <i>(Average number of times power interrupted)</i>	0.11	0.63	0.84	0.23	0.09	1.27

N/A - Denominator is zero.



<b>Service Quality Requirements For the year ended December 31</b>	<b>Enersource Hydro Mississauga Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	99.40	98.80	100.00	99.60	100.00	90.50
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	100.00	N/A	N/A	N/A	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	83.40	68.70	70.70	98.40	76.20	73.60
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.90	97.80	100.00	100.00	100.00	90.80
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	99.40	99.60	100.00	100.00	98.00	96.30
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	98.70	93.80	100.00	100.00	N/A	97.70
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	1.80	2.00	3.80	1.60	4.00	0.80
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	97.80	100.00	100.00	99.20	97.10	98.80
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	N/A	N/A	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	99.40	100.00	100.00	100.00	100.00	97.50
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	99.17	100.00	100.00	100.00	100.00	94.74
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.54	99.84	99.99	99.50	99.95	99.90
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.81	1.00	0.97	3.96	10.43	2.54
SAIFI <i>(Average number of times power interrupted)</i>	1.13	0.68	2.12	1.13	4.62	3.20
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.77	0.51	0.64	1.88	2.13	0.63
SAIFI <i>(Average number of times power interrupted)</i>	1.02	0.41	1.47	0.47	1.89	0.50
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.77	0.51	0.64	1.46	0.55	0.63
SAIFI <i>(Average number of times power interrupted)</i>	1.02	0.41	1.47	0.24	1.10	0.50

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	99.70	100.00	99.40	98.60	99.50	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	87.00	97.70	66.90	70.00	86.70	94.40
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	98.90	100.00	100.00	99.70	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	99.10	100.00	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	100.00	88.90	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	100.00	N/A	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	0.80	1.50	2.70	4.20	5.00	1.40
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.50	100.00	98.80	100.00	98.90	100.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	N/A	N/A	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	99.70	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.97	98.26	99.92	99.98	99.95	99.84
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.94	6.27	1.29	1.19	1.08	3.48
SAIFI <i>(Average number of times power interrupted)</i>	1.73	3.37	0.91	1.41	2.19	3.22
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.32	0.33	1.19	0.55	0.79	3.11
SAIFI <i>(Average number of times power interrupted)</i>	0.93	0.35	0.87	0.69	1.41	2.77
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.32	0.33	1.19	0.55	0.71	1.38
SAIFI <i>(Average number of times power interrupted)</i>	0.93	0.35	0.87	0.69	1.34	1.65

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Hearst Power Distribution Company Limited</b>	<b>Horizon Utilities Corporation</b>	<b>Hydro 2000 Inc.</b>	<b>Hydro Hawkesbury Inc.</b>	<b>Hydro One Brampton Networks Inc.</b>	<b>Hydro One Networks Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	99.70	100.00	100.00	99.80	98.60
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	N/A	100.00	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	87.30	82.20	99.70	100.00	82.30	74.20
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	99.30	98.80	95.20	99.90	99.50
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	99.50	100.00	99.60	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	93.10	100.00	100.00	100.00	N/A
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	N/A	N/A	75.30
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	N/A	1.30	N/A	-	1.50	2.70
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	100.00	96.60	100.00	98.30	97.20	99.50
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	100.00	100.00	100.00	100.00	98.50
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	N/A	100.00	100.00	98.50
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	N/A	100.00	N/A	N/A	100.00	99.22
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.91	99.90	99.93	99.99	99.64	99.04
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.28	1.64	0.01	7.65	0.45	13.19
SAIFI <i>(Average number of times power interrupted)</i>	1.73	1.98	0.16	1.82	0.72	3.41
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.19	1.23	-	1.39	0.41	12.57
SAIFI <i>(Average number of times power interrupted)</i>	1.27	1.62	-	0.60	0.69	2.92
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.19	1.10	-	1.39	0.41	7.83
SAIFI <i>(Average number of times power interrupted)</i>	1.27	1.57	-	0.60	0.69	2.47

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Hydro Ottawa Limited</b>	<b>Innpower Corporation</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	94.80	100.00	100.00	92.50	98.50
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	N/A	100.00	100.00	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	83.80	80.10	99.00	66.00	78.40	91.20
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.60	95.60	99.10	97.90	97.50	99.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	99.10	100.00	100.00	99.90	87.80
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	97.80	N/A	N/A	100.00	80.80	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	100.00	N/A	N/A	94.70	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	1.80	9.30	0.10	3.60	4.20	0.60
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	100.00	94.90	99.60	95.60	96.40	96.20
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	99.40	100.00	99.70	100.00	95.70
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.90	97.97	99.94	99.75	100.00	99.89
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.21	16.30	3.53	1.88	2.70	0.67
SAIFI <i>(Average number of times power interrupted)</i>	0.95	3.57	2.43	0.97	1.81	0.37
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.13	16.30	0.59	1.32	2.69	0.67
SAIFI <i>(Average number of times power interrupted)</i>	0.78	3.57	0.43	0.59	1.72	0.37
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.00	1.12	0.59	1.32	1.11	0.67
SAIFI <i>(Average number of times power interrupted)</i>	0.74	1.35	0.43	0.59	1.11	0.37

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	99.20	96.60	100.00	99.60	100.00	92.70
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	N/A	N/A	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	90.60	67.00	99.90	96.70	81.80	83.00
Appointments Met <i>(OEB Min. Standard: 90%)</i>	98.60	99.90	99.40	100.00	99.80	99.80
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	95.90	100.00	100.00	100.00	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	97.30	100.00	100.00	96.40	97.10
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	N/A	N/A	100.00	N/A	93.50
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	2.00	3.10	N/A	1.60	1.50	0.90
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.80	98.80	94.40	100.00	100.00	100.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	100.00	N/A	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	99.20	98.90	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	91.43	N/A	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.86	99.71	75.61	99.99	99.99	99.74
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	7.21	0.99	6.58	0.81	1.14	1.69
SAIFI <i>(Average number of times power interrupted)</i>	2.66	1.24	1.89	0.72	1.04	1.41
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.01	0.97	3.23	0.74	1.05	1.52
SAIFI <i>(Average number of times power interrupted)</i>	0.73	1.03	1.27	0.59	1.02	1.38
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.01	0.97	0.68	0.74	0.42	1.52
SAIFI <i>(Average number of times power interrupted)</i>	0.73	1.03	0.70	0.59	0.57	1.38

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	98.90	100.00	100.00	81.20	100.00	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	N/A	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	86.20	83.60	100.00	72.80	99.50	96.60
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.50	99.90	100.00	100.00	99.80	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	86.10	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	N/A	100.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	0.40	6.10	N/A	2.70	0.40	0.10
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	100.00	100.00	97.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	N/A	N/A	100.00	N/A
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	98.20	99.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	N/A	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.83	99.70	99.87	99.92	99.96	99.98
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.34	2.37	4.50	0.50	1.57	0.53
SAIFI <i>(Average number of times power interrupted)</i>	1.03	2.01	2.65	0.90	1.32	1.39
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.34	2.29	3.46	0.50	0.69	0.52
SAIFI <i>(Average number of times power interrupted)</i>	1.03	1.98	1.90	0.90	1.12	1.10
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.34	2.29	3.46	0.50	0.69	0.52
SAIFI <i>(Average number of times power interrupted)</i>	1.03	1.98	1.90	0.90	1.12	1.10

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>	<b>Peterborough Distribution Incorporated</b>	<b>PowerStream Inc.</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	92.60	100.00	97.00	99.50	98.90	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	100.00	100.00	100.00	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	73.70	99.90	84.60	75.90	81.30	91.90
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	99.60	99.20	98.30	95.70
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	99.50	100.00	100.00	99.60	99.20	99.40
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	96.10	89.80	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	1.30	-	1.30	1.30	1.50	-
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	100.00	99.60	93.60	100.00	98.50	98.40
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	100.00	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	85.00	92.26	N/A	N/A
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.94	99.99	99.78	99.15	99.97	99.43
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.61	3.36	2.21	2.74	2.53	0.34
SAIFI <i>(Average number of times power interrupted)</i>	2.08	1.18	2.52	1.41	2.21	0.28
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.61	3.31	2.01	1.93	2.46	0.34
SAIFI <i>(Average number of times power interrupted)</i>	2.06	1.15	2.34	1.33	2.11	0.28
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.61	1.55	2.01	0.88	1.49	0.34
SAIFI <i>(Average number of times power interrupted)</i>	2.06	0.84	2.34	0.93	1.41	0.28

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	98.40	100.00	97.60	97.70
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	100.00	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	74.20	94.00	75.80	93.30	64.00	64.70
Appointments Met <i>(OEB Min. Standard: 90%)</i>	94.50	91.70	100.00	100.00	98.30	99.50
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	100.00	100.00	93.10
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	95.70	100.00	91.80
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	100.00	N/A	100.00	N/A	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	2.30	2.80	2.10	0.30	8.20	3.10
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.10	93.30	94.30	99.20	98.90	72.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	N/A	N/A	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00	99.70
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	100.00	100.00	N/A	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.70	99.84	99.95	99.81	98.91	98.86
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.46	25.28	1.07	1.78	6.41	0.95
SAIFI <i>(Average number of times power interrupted)</i>	1.05	5.18	1.75	2.95	3.11	1.40
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.01	1.74	1.04	1.69	2.09	0.91
SAIFI <i>(Average number of times power interrupted)</i>	0.38	1.18	1.49	2.70	1.11	1.28
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.01	0.67	1.04	1.69	1.42	0.91
SAIFI <i>(Average number of times power interrupted)</i>	0.38	0.57	1.49	2.70	0.77	1.28

N/A - Denominator is zero.



<b>Service Quality Requirements For the year ended December 31</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	98.10	100.00	100.00	100.00	100.00	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	100.00	N/A	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	76.20	100.00	86.70	98.60	99.90	98.50
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	98.10	98.50	99.00	97.70
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	99.80	97.30	100.00	100.00	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	96.30	100.00	100.00	100.00	100.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	N/A	100.00	N/A	N/A	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	2.40	N/A	4.60	1.00	-	1.20
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	93.40	100.00	99.90	99.70	99.70	95.20
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	100.00	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	99.80	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	97.37	100.00	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.85	99.84	99.73	99.99	99.47	99.81
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.97	2.86	2.86	0.83	5.05	8.65
SAIFI <i>(Average number of times power interrupted)</i>	1.97	2.57	2.99	1.27	3.01	2.06
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.24	2.71	2.60	0.63	0.69	0.15
SAIFI <i>(Average number of times power interrupted)</i>	1.29	2.54	2.63	0.72	0.28	0.06
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.24	1.11	0.71	0.63	0.34	0.15
SAIFI <i>(Average number of times power interrupted)</i>	1.29	1.35	1.15	0.72	0.20	0.06

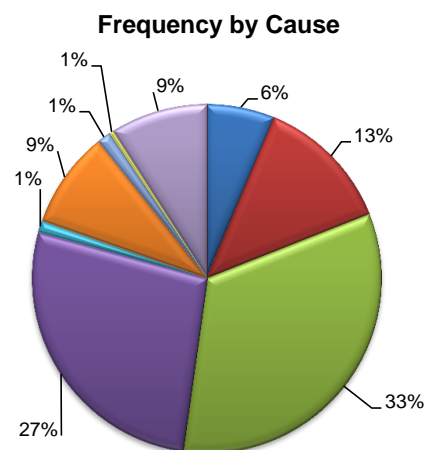
N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>
<b><u>Service Quality Requirements</u></b>		
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	92.10	95.10
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	82.90	80.60
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	99.60
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	96.40	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	57.10	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	1.60	1.10
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.70	96.70
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	-
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	99.50
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	N/A	78.95
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.96	99.81
<b><u>System Reliability Indicators</u></b>		
<b>Total Outages</b>		
SAIDI <i>(Average number of hours power interrupted)</i>	5.97	0.99
SAIFI <i>(Average number of times power interrupted)</i>	1.67	1.23
<b>Loss of Supply Adjusted</b>		
SAIDI <i>(Average number of hours power interrupted)</i>	2.41	0.99
SAIFI <i>(Average number of times power interrupted)</i>	0.63	1.23
<b>Loss of Supply and Major Event Adjusted</b>		
SAIDI <i>(Average number of hours power interrupted)</i>	2.41	0.99
SAIFI <i>(Average number of times power interrupted)</i>	0.63	1.23

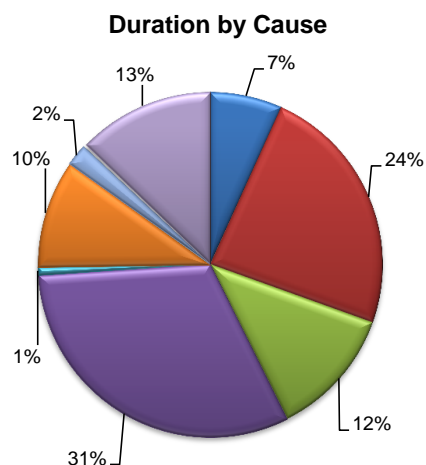
N/A - Denominator is zero.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

Algoma Power Inc.

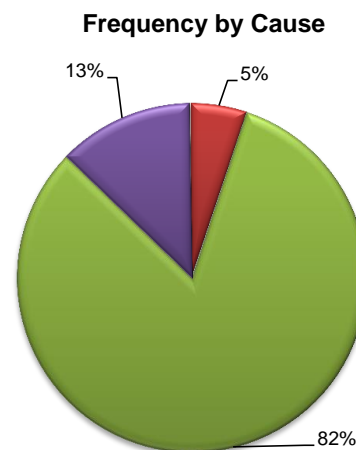


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,839	-
1 - Scheduled Outage	5,715	-
2 - Loss of Supply	14,968	-
3 - Tree Contacts	12,186	-
4 - Lightning	477	-
5 - Defective Equipment	4,057	-
6 - Adverse Weather	580	-
7 - Adverse Environment	12	-
8 - Human Element	171	-
9 - Foreign Interference	4,038	-
<b>Total</b>	<b>45,043</b>	<b>-</b>

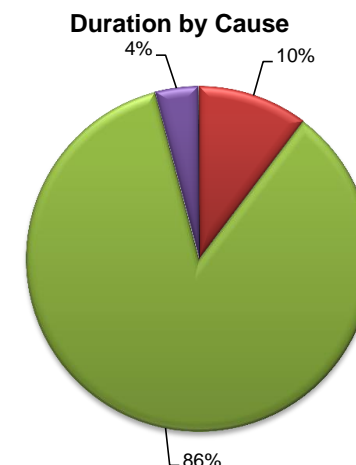


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,911	-
1 - Scheduled Outage	17,252	-
2 - Loss of Supply	8,827	-
3 - Tree Contacts	22,817	-
4 - Lightning	564	-
5 - Defective Equipment	7,317	-
6 - Adverse Weather	1,538	-
7 - Adverse Environment	10	-
8 - Human Element	160	-
9 - Foreign Interference	9,324	-
<b>Total</b>	<b>72,720</b>	<b>-</b>

Atikokan Hydro Inc.



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	102	-
2 - Loss of Supply	1,650	1,650
3 - Tree Contacts	250	-
4 - Lightning	1	-
5 - Defective Equipment	3	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	2	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>2,008</b>	<b>1,650</b>

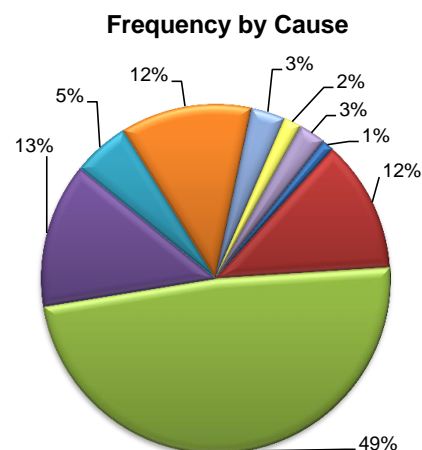


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,189	-
2 - Loss of Supply	9,900	9,900
3 - Tree Contacts	460	-
4 - Lightning	2	-
5 - Defective Equipment	7	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	4	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>11,562</b>	<b>9,900</b>

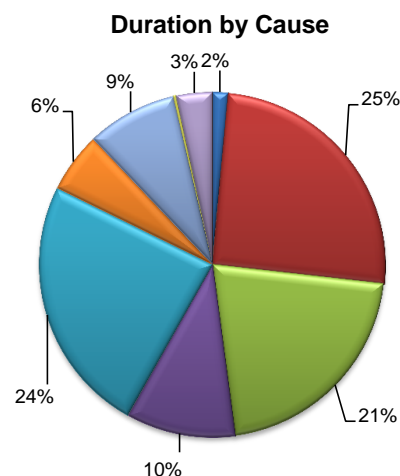
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

Bluewater Power Distribution Corporation

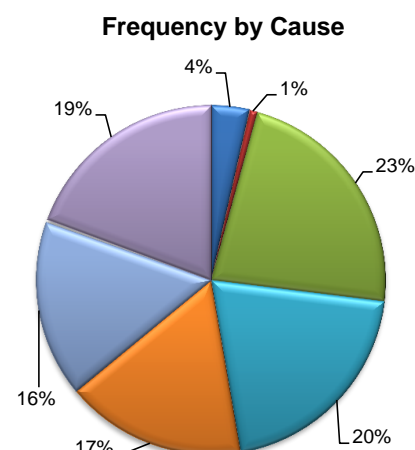


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,100	-
1 - Scheduled Outage	11,926	-
2 - Loss of Supply	47,055	-
3 - Tree Contacts	13,016	-
4 - Lightning	5,123	-
5 - Defective Equipment	11,819	-
6 - Adverse Weather	3,048	-
7 - Adverse Environment	-	-
8 - Human Element	1,595	-
9 - Foreign Interference	2,385	-
<b>Total</b>	<b>97,067</b>	<b>-</b>

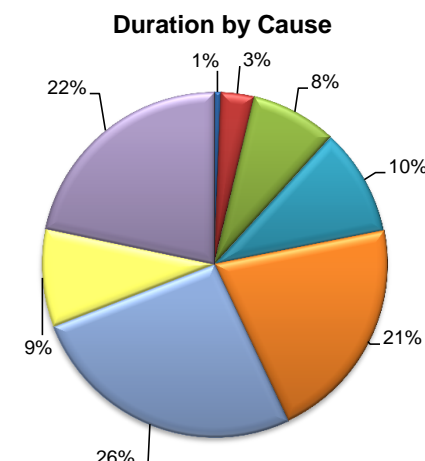


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	938	-
1 - Scheduled Outage	16,090	-
2 - Loss of Supply	13,420	-
3 - Tree Contacts	6,518	-
4 - Lightning	15,367	-
5 - Defective Equipment	3,587	-
6 - Adverse Weather	5,375	-
7 - Adverse Environment	-	-
8 - Human Element	187	-
9 - Foreign Interference	2,102	-
<b>Total</b>	<b>63,583</b>	<b>-</b>

Brantford Power Inc.



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,679	-
1 - Scheduled Outage	564	-
2 - Loss of Supply	17,173	-
3 - Tree Contacts	-	-
4 - Lightning	15,407	-
5 - Defective Equipment	12,676	-
6 - Adverse Weather	12,404	9,999
7 - Adverse Environment	-	-
8 - Human Element	194	-
9 - Foreign Interference	14,660	-
<b>Total</b>	<b>75,757</b>	<b>9,999</b>



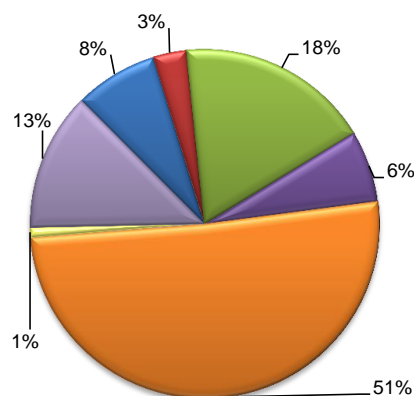
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	152	-
1 - Scheduled Outage	794	-
2 - Loss of Supply	2,049	-
3 - Tree Contacts	-	-
4 - Lightning	2,565	-
5 - Defective Equipment	5,367	-
6 - Adverse Weather	6,653	5,847
7 - Adverse Environment	-	-
8 - Human Element	2,328	-
9 - Foreign Interference	5,511	-
<b>Total</b>	<b>25,419</b>	<b>5,847</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

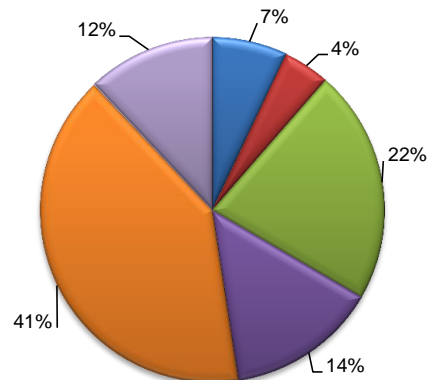
Burlington Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,776	-
1 - Scheduled Outage	1,505	-
2 - Loss of Supply	8,758	-
3 - Tree Contacts	3,202	-
4 - Lightning	-	-
5 - Defective Equipment	24,754	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	425	-
9 - Foreign Interference	6,247	-
<b>Total</b>	<b>48,667</b>	<b>-</b>

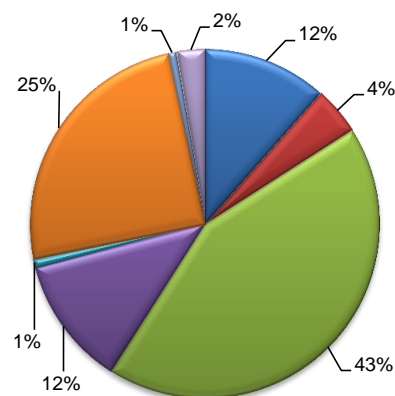
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,928	-
1 - Scheduled Outage	3,681	-
2 - Loss of Supply	18,471	-
3 - Tree Contacts	11,894	-
4 - Lightning	-	-
5 - Defective Equipment	33,936	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	53	-
9 - Foreign Interference	10,074	-
<b>Total</b>	<b>84,037</b>	<b>-</b>

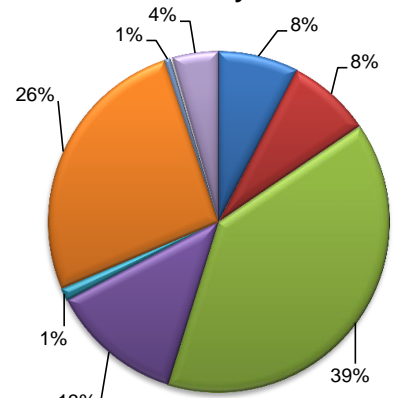
Canadian Niagara Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13,418	-
1 - Scheduled Outage	5,117	-
2 - Loss of Supply	50,042	-
3 - Tree Contacts	13,873	-
4 - Lightning	985	-
5 - Defective Equipment	28,843	-
6 - Adverse Weather	847	-
7 - Adverse Environment	35	-
8 - Human Element	109	-
9 - Foreign Interference	2,903	-
<b>Total</b>	<b>116,172</b>	<b>-</b>

**Duration by Cause**



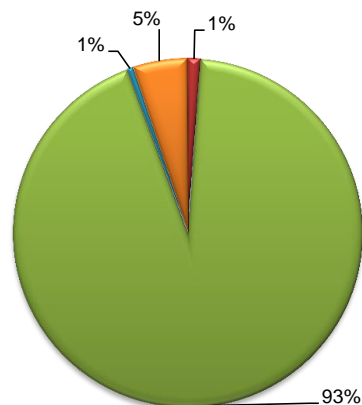
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	12,495	-
1 - Scheduled Outage	13,019	-
2 - Loss of Supply	64,792	-
3 - Tree Contacts	20,766	-
4 - Lightning	2,013	-
5 - Defective Equipment	43,263	-
6 - Adverse Weather	976	-
7 - Adverse Environment	94	-
8 - Human Element	166	-
9 - Foreign Interference	7,215	-
<b>Total</b>	<b>164,797</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

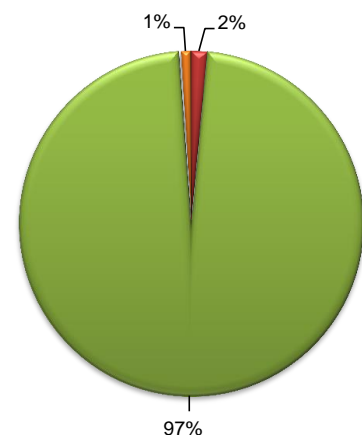
Centre Wellington Hydro Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	133	-
2 - Loss of Supply	10,757	10,757
3 - Tree Contacts	-	-
4 - Lightning	63	-
5 - Defective Equipment	571	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	14	-
<b>Total</b>	<b>11,538</b>	<b>10,757</b>

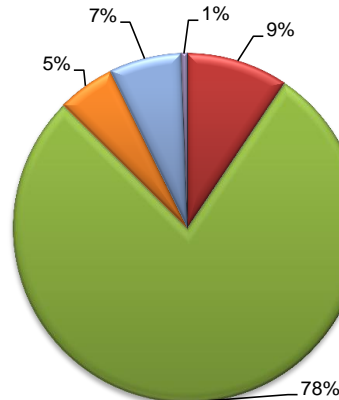
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	383	-
2 - Loss of Supply	25,449	25,449
3 - Tree Contacts	-	-
4 - Lightning	53	-
5 - Defective Equipment	230	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	20	-
<b>Total</b>	<b>26,135</b>	<b>25,449</b>

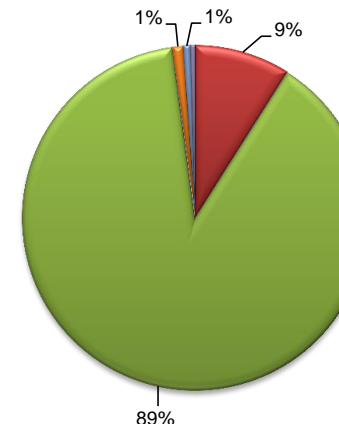
Chapleau Public Utilities Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	339	-
2 - Loss of Supply	2,811	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	191	-
6 - Adverse Weather	240	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	21	-
<b>Total</b>	<b>3,602</b>	<b>-</b>

**Duration by Cause**



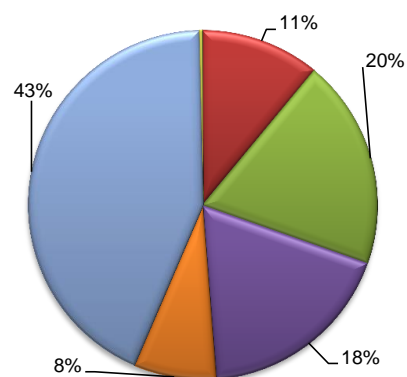
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,849	-
2 - Loss of Supply	18,321	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	208	-
6 - Adverse Weather	135	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	86	-
<b>Total</b>	<b>20,599</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

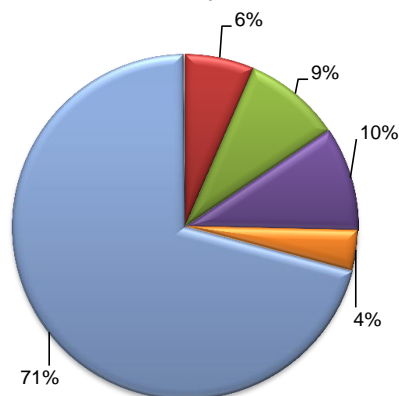
COLLUS PowerStream Corp.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	3,806	-
2 - Loss of Supply	6,718	-
3 - Tree Contacts	6,357	-
4 - Lightning	-	-
5 - Defective Equipment	2,657	-
6 - Adverse Weather	14,969	13,813
7 - Adverse Environment	-	-
8 - Human Element	99	-
9 - Foreign Interference	20	-
<b>Total</b>	<b>34,626</b>	<b>13,813</b>

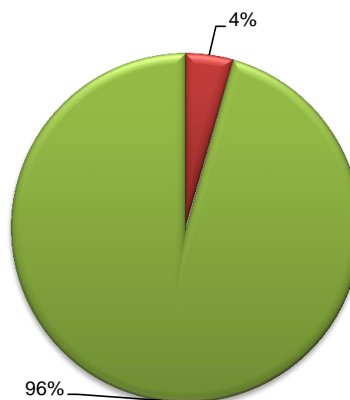
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	6,476	-
2 - Loss of Supply	9,105	-
3 - Tree Contacts	9,769	-
4 - Lightning	-	-
5 - Defective Equipment	3,762	-
6 - Adverse Weather	70,713	65,016
7 - Adverse Environment	-	-
8 - Human Element	84	-
9 - Foreign Interference	83	-
<b>Total</b>	<b>99,992</b>	<b>65,016</b>

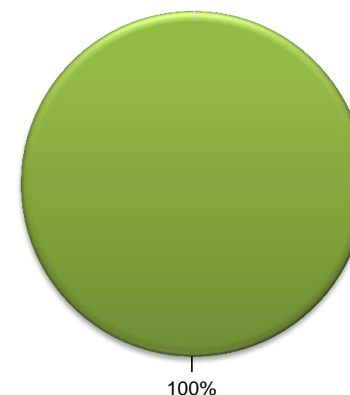
Cooperative Hydro Embrun Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	485	-
2 - Loss of Supply	10,622	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	-	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>11,107</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	88	-
2 - Loss of Supply	53,070	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	-	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>53,158</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

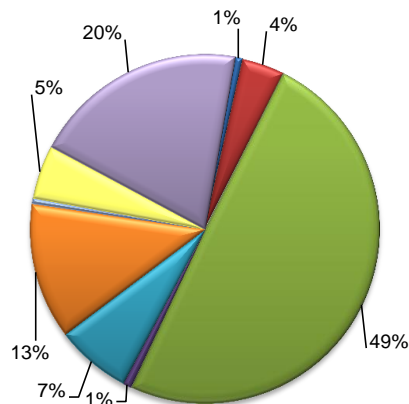
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended

December 31

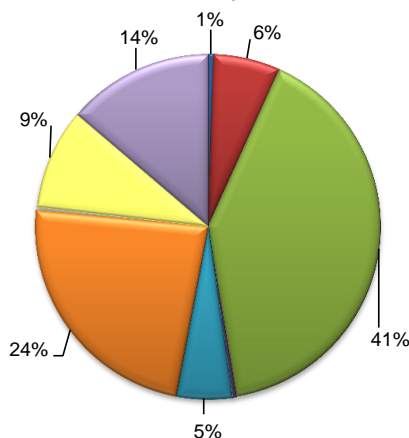
E.L.K. Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	14	-
1 - Scheduled Outage	79	-
2 - Loss of Supply	1,000	-
3 - Tree Contacts	16	-
4 - Lightning	141	-
5 - Defective Equipment	254	-
6 - Adverse Weather	10	-
7 - Adverse Environment	1	-
8 - Human Element	100	-
9 - Foreign Interference	403	-
<b>Total</b>	<b>2,018</b>	<b>-</b>

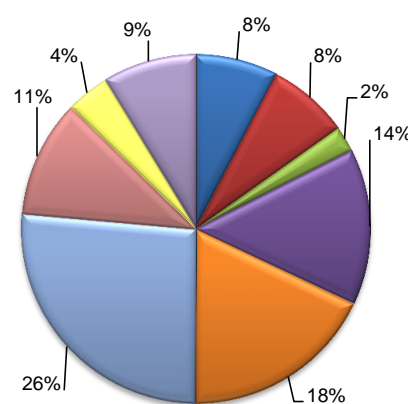
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	24	-
1 - Scheduled Outage	308	-
2 - Loss of Supply	2,000	-
3 - Tree Contacts	17	-
4 - Lightning	257	-
5 - Defective Equipment	1,155	-
6 - Adverse Weather	13	-
7 - Adverse Environment	2	-
8 - Human Element	465	-
9 - Foreign Interference	677	-
<b>Total</b>	<b>4,918</b>	<b>-</b>

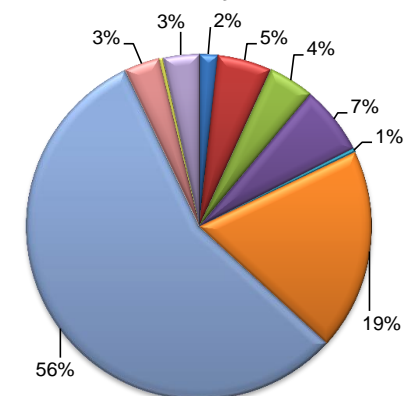
Energy+ Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	9,830	1
1 - Scheduled Outage	9,711	-
2 - Loss of Supply	3,057	-
3 - Tree Contacts	18,594	6,231
4 - Lightning	150	-
5 - Defective Equipment	23,162	8
6 - Adverse Weather	33,928	24,704
7 - Adverse Environment	14,012	14,011
8 - Human Element	5,184	-
9 - Foreign Interference	11,210	-
<b>Total</b>	<b>128,838</b>	<b>44,955</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,110	46
1 - Scheduled Outage	6,218	-
2 - Loss of Supply	5,281	-
3 - Tree Contacts	7,915	5,351
4 - Lightning	474	-
5 - Defective Equipment	23,088	50
6 - Adverse Weather	68,899	67,934
7 - Adverse Environment	4,068	4,065
8 - Human Element	449	-
9 - Foreign Interference	4,127	-
<b>Total</b>	<b>122,629</b>	<b>77,446</b>

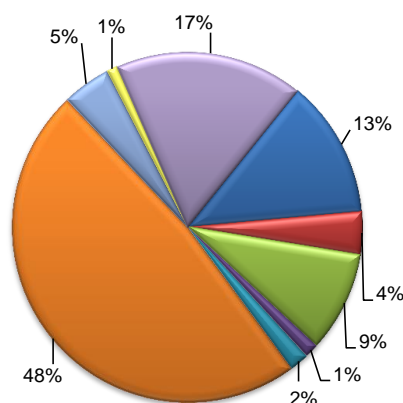
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

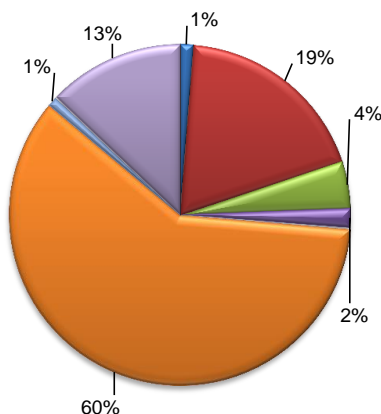
Enersource Hydro Mississauga Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	29,421	-
1 - Scheduled Outage	9,114	-
2 - Loss of Supply	21,398	-
3 - Tree Contacts	2,951	-
4 - Lightning	4,091	-
5 - Defective Equipment	110,651	-
6 - Adverse Weather	10,279	-
7 - Adverse Environment	19	-
8 - Human Element	2,312	-
9 - Foreign Interference	40,135	-
<b>Total</b>	<b>230,371</b>	-

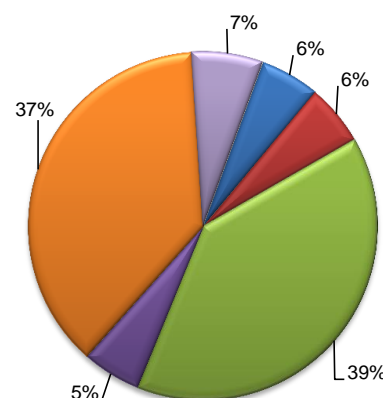
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,106	-
1 - Scheduled Outage	30,940	-
2 - Loss of Supply	7,388	-
3 - Tree Contacts	2,853	-
4 - Lightning	325	-
5 - Defective Equipment	98,945	-
6 - Adverse Weather	1,511	-
7 - Adverse Environment	2	-
8 - Human Element	128	-
9 - Foreign Interference	21,314	-
<b>Total</b>	<b>165,513</b>	-

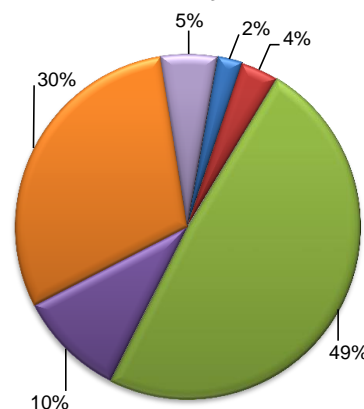
Entegrus Powerlines Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,510	-
1 - Scheduled Outage	1,554	-
2 - Loss of Supply	10,811	-
3 - Tree Contacts	1,484	-
4 - Lightning	-	-
5 - Defective Equipment	10,248	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	1,813	-
<b>Total</b>	<b>27,420</b>	-

**Duration by Cause**



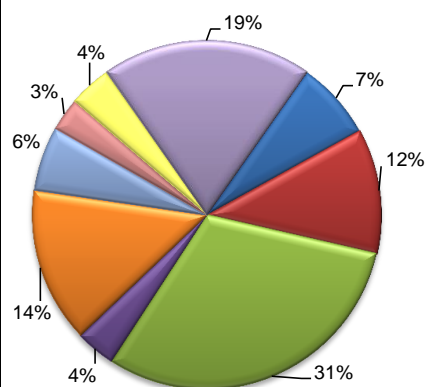
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	937	-
1 - Scheduled Outage	1,414	-
2 - Loss of Supply	19,658	-
3 - Tree Contacts	4,047	-
4 - Lightning	-	-
5 - Defective Equipment	12,113	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,118	-
<b>Total</b>	<b>40,287</b>	-

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

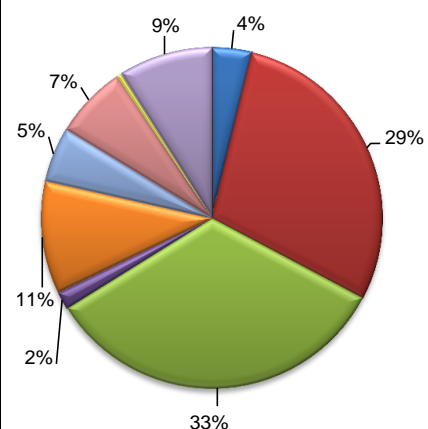
EnWin Utilities Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13,545	-
1 - Scheduled Outage	21,524	91
2 - Loss of Supply	56,964	20,550
3 - Tree Contacts	6,834	-
4 - Lightning	-	-
5 - Defective Equipment	26,820	166
6 - Adverse Weather	11,119	-
7 - Adverse Environment	5,736	-
8 - Human Element	7,345	-
9 - Foreign Interference	36,176	-
<b>Total</b>	<b>186,063</b>	<b>20,807</b>

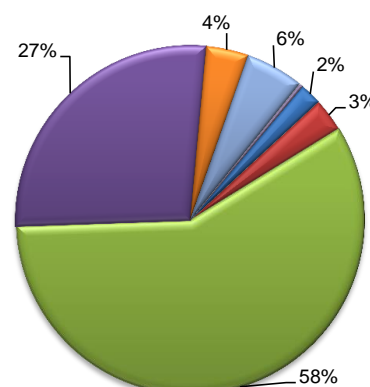
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,216	-
1 - Scheduled Outage	24,632	23
2 - Loss of Supply	28,425	14,008
3 - Tree Contacts	1,421	-
4 - Lightning	-	-
5 - Defective Equipment	9,064	571
6 - Adverse Weather	4,421	-
7 - Adverse Environment	5,892	-
8 - Human Element	383	-
9 - Foreign Interference	7,584	-
<b>Total</b>	<b>85,037</b>	<b>14,601</b>

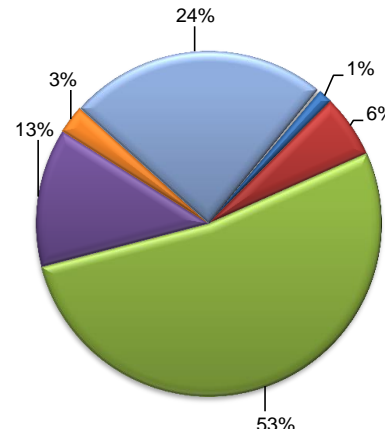
Erie Thames Powerlines Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	448	-
1 - Scheduled Outage	658	-
2 - Loss of Supply	12,562	3,000
3 - Tree Contacts	5,825	4,500
4 - Lightning	-	-
5 - Defective Equipment	846	-
6 - Adverse Weather	1,161	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	77	-
<b>Total</b>	<b>21,577</b>	<b>7,500</b>

**Duration by Cause**



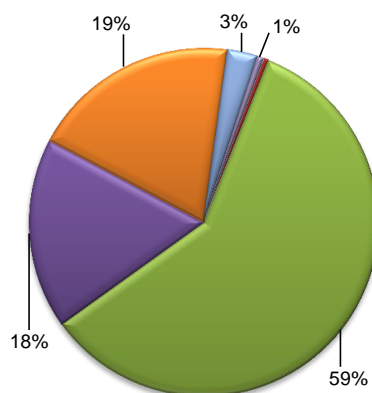
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,011	-
1 - Scheduled Outage	4,472	-
2 - Loss of Supply	39,869	10,550
3 - Tree Contacts	9,851	7,850
4 - Lightning	-	-
5 - Defective Equipment	2,021	-
6 - Adverse Weather	18,338	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	202	-
<b>Total</b>	<b>75,764</b>	<b>18,400</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

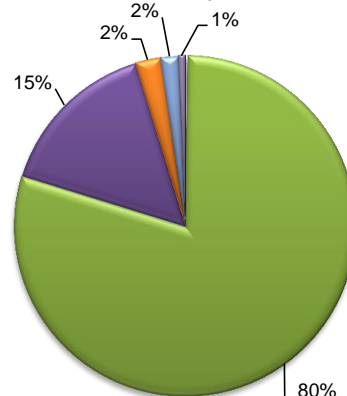
Espanola Regional Hydro Distribution Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	7	-
1 - Scheduled Outage	64	-
2 - Loss of Supply	8,972	3,286
3 - Tree Contacts	2,681	2,593
4 - Lightning	-	-
5 - Defective Equipment	2,941	-
6 - Adverse Weather	423	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	93	-
<b>Total</b>	<b>15,181</b>	<b>5,879</b>

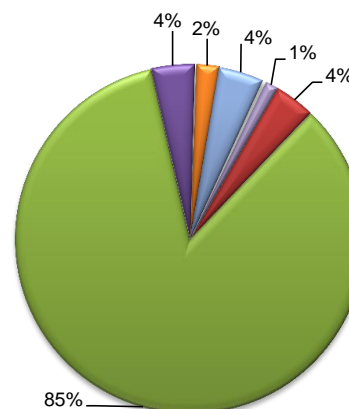
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	9	-
1 - Scheduled Outage	73	-
2 - Loss of Supply	27,256	1,669
3 - Tree Contacts	5,315	5,186
4 - Lightning	-	-
5 - Defective Equipment	846	-
6 - Adverse Weather	568	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	198	-
<b>Total</b>	<b>34,265</b>	<b>6,855</b>

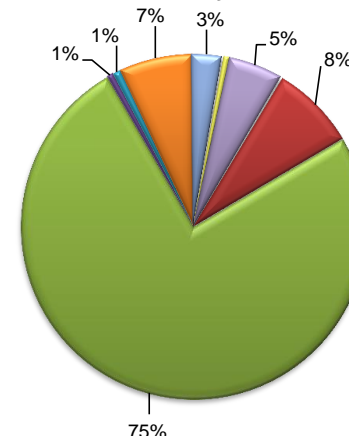
Essex Powerlines Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	59	-
1 - Scheduled Outage	3,514	-
2 - Loss of Supply	78,593	-
3 - Tree Contacts	3,675	-
4 - Lightning	166	-
5 - Defective Equipment	1,919	-
6 - Adverse Weather	3,901	-
7 - Adverse Environment	48	-
8 - Human Element	240	-
9 - Foreign Interference	1,123	-
<b>Total</b>	<b>93,238</b>	<b>-</b>

**Duration by Cause**



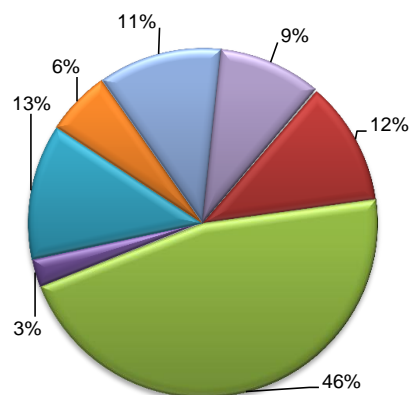
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	187	-
1 - Scheduled Outage	5,853	-
2 - Loss of Supply	55,502	-
3 - Tree Contacts	450	-
4 - Lightning	571	-
5 - Defective Equipment	5,014	-
6 - Adverse Weather	2,032	-
7 - Adverse Environment	102	-
8 - Human Element	429	-
9 - Foreign Interference	3,699	-
<b>Total</b>	<b>73,838</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

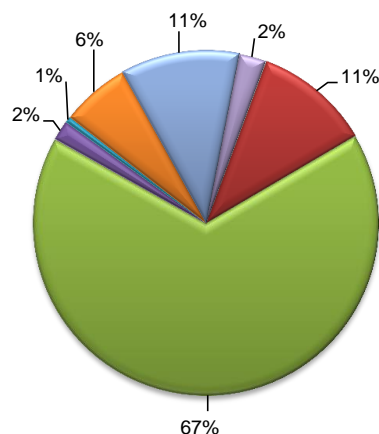
Festival Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	75	-
1 - Scheduled Outage	4,125	-
2 - Loss of Supply	16,620	14,066
3 - Tree Contacts	921	-
4 - Lightning	4,514	-
5 - Defective Equipment	2,144	17
6 - Adverse Weather	4,122	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	3,376	-
<b>Total</b>	<b>35,897</b>	<b>14,083</b>

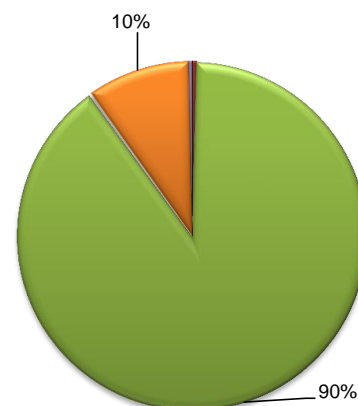
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	93	-
1 - Scheduled Outage	8,905	-
2 - Loss of Supply	54,413	48,120
3 - Tree Contacts	1,501	-
4 - Lightning	483	-
5 - Defective Equipment	5,267	17
6 - Adverse Weather	9,093	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,032	-
<b>Total</b>	<b>81,788</b>	<b>48,137</b>

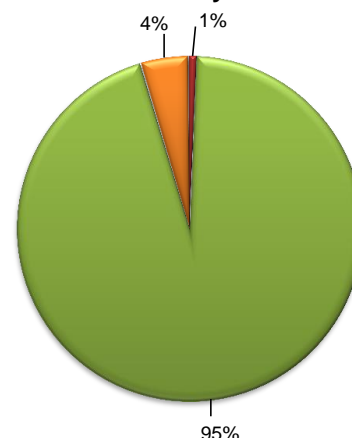
Fort Frances Power Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	48	-
2 - Loss of Supply	11,291	-
3 - Tree Contacts	2	-
4 - Lightning	26	-
5 - Defective Equipment	1,190	-
6 - Adverse Weather	7	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	36	-
<b>Total</b>	<b>12,600</b>	<b>-</b>

**Duration by Cause**



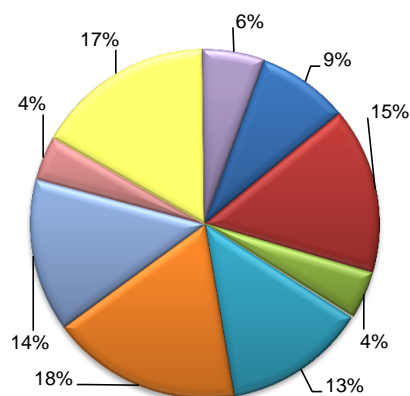
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	148	-
2 - Loss of Supply	22,202	-
3 - Tree Contacts	1	-
4 - Lightning	46	-
5 - Defective Equipment	1,012	-
6 - Adverse Weather	7	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	31	-
<b>Total</b>	<b>23,448</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

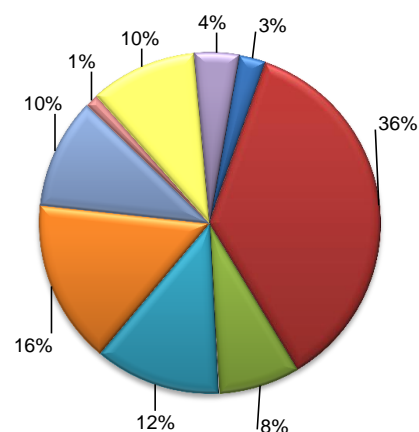
Greater Sudbury Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,685	-
1 - Scheduled Outage	6,701	-
2 - Loss of Supply	1,881	-
3 - Tree Contacts	85	-
4 - Lightning	5,771	-
5 - Defective Equipment	7,649	-
6 - Adverse Weather	6,154	-
7 - Adverse Environment	1,776	-
8 - Human Element	7,206	-
9 - Foreign Interference	2,487	-
<b>Total</b>	<b>43,395</b>	<b>-</b>

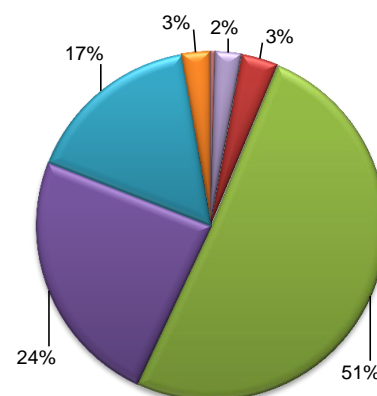
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,567	-
1 - Scheduled Outage	22,221	-
2 - Loss of Supply	4,683	-
3 - Tree Contacts	114	-
4 - Lightning	7,346	-
5 - Defective Equipment	9,587	-
6 - Adverse Weather	6,453	-
7 - Adverse Environment	763	-
8 - Human Element	6,241	-
9 - Foreign Interference	2,606	-
<b>Total</b>	<b>61,582</b>	<b>-</b>

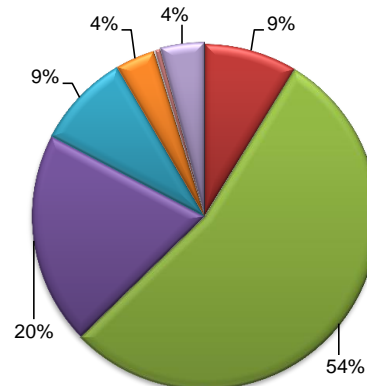
Grimsby Power Incorporated

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	15	-
1 - Scheduled Outage	531	-
2 - Loss of Supply	8,010	-
3 - Tree Contacts	3,785	-
4 - Lightning	2,587	-
5 - Defective Equipment	407	-
6 - Adverse Weather	15	-
7 - Adverse Environment	55	-
8 - Human Element	14	-
9 - Foreign Interference	371	-
<b>Total</b>	<b>15,790</b>	<b>-</b>

**Duration by Cause**



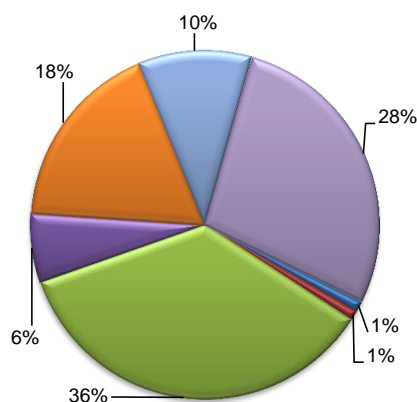
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	10	-
1 - Scheduled Outage	1,148	-
2 - Loss of Supply	7,197	-
3 - Tree Contacts	2,655	-
4 - Lightning	1,184	-
5 - Defective Equipment	492	-
6 - Adverse Weather	17	-
7 - Adverse Environment	66	-
8 - Human Element	1	-
9 - Foreign Interference	548	-
<b>Total</b>	<b>13,319</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

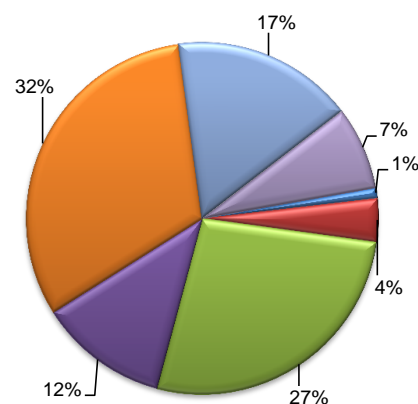
Guelph Hydro Electric Systems Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,190	-
1 - Scheduled Outage	1,071	14
2 - Loss of Supply	42,199	9,125
3 - Tree Contacts	7,559	183
4 - Lightning	3	-
5 - Defective Equipment	21,074	-
6 - Adverse Weather	12,478	3,952
7 - Adverse Environment	2	-
8 - Human Element	128	-
9 - Foreign Interference	32,970	-
<b>Total</b>	<b>118,674</b>	<b>13,274</b>

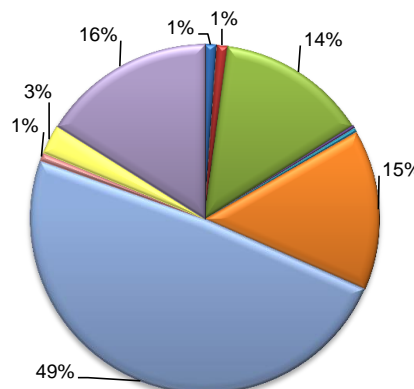
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	569	-
1 - Scheduled Outage	2,309	65
2 - Loss of Supply	15,702	9,308
3 - Tree Contacts	6,910	718
4 - Lightning	5	-
5 - Defective Equipment	18,517	-
6 - Adverse Weather	9,705	3,512
7 - Adverse Environment	5	-
8 - Human Element	19	-
9 - Foreign Interference	4,444	-
<b>Total</b>	<b>58,186</b>	<b>13,602</b>

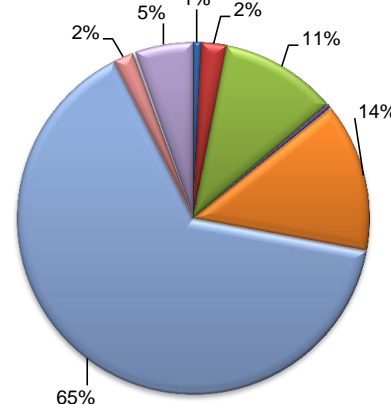
Halton Hills Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	789	-
1 - Scheduled Outage	746	-
2 - Loss of Supply	10,054	-
3 - Tree Contacts	212	-
4 - Lightning	280	-
5 - Defective Equipment	10,740	-
6 - Adverse Weather	35,323	25,217
7 - Adverse Environment	539	-
8 - Human Element	1,974	-
9 - Foreign Interference	11,645	-
<b>Total</b>	<b>72,302</b>	<b>25,217</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	553	-
1 - Scheduled Outage	1,839	-
2 - Loss of Supply	8,407	-
3 - Tree Contacts	293	-
4 - Lightning	75	-
5 - Defective Equipment	10,680	-
6 - Adverse Weather	50,561	38,795
7 - Adverse Environment	1,437	-
8 - Human Element	172	-
9 - Foreign Interference	4,190	-
<b>Total</b>	<b>78,207</b>	<b>38,795</b>

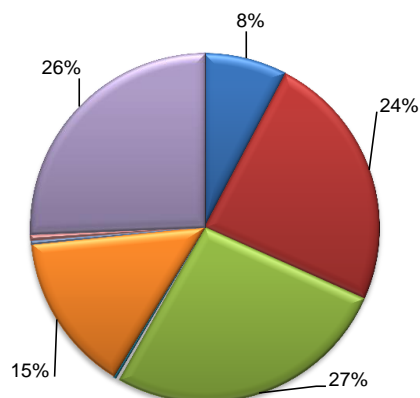
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

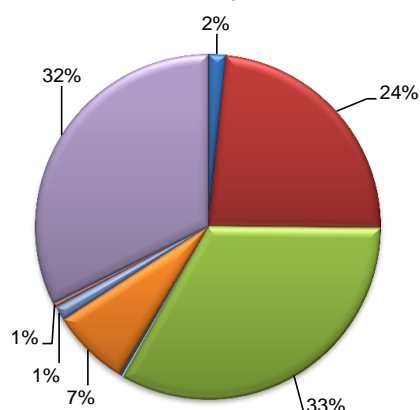
Hearst Power Distribution Company Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	367	-
1 - Scheduled Outage	1,150	-
2 - Loss of Supply	1,271	-
3 - Tree Contacts	11	-
4 - Lightning	15	-
5 - Defective Equipment	707	-
6 - Adverse Weather	17	-
7 - Adverse Environment	25	-
8 - Human Element	-	-
9 - Foreign Interference	1,227	-
<b>Total</b>	<b>4,790</b>	<b>-</b>

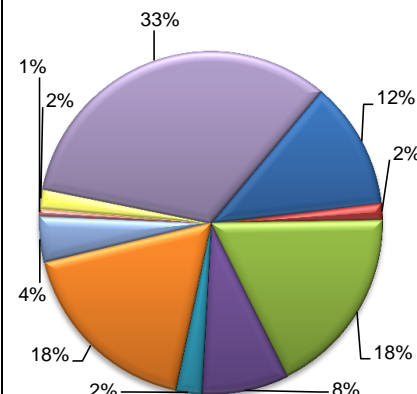
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	149	-
1 - Scheduled Outage	2,133	-
2 - Loss of Supply	2,999	-
3 - Tree Contacts	11	-
4 - Lightning	25	-
5 - Defective Equipment	664	-
6 - Adverse Weather	121	-
7 - Adverse Environment	37	-
8 - Human Element	-	-
9 - Foreign Interference	2,931	-
<b>Total</b>	<b>9,070</b>	<b>-</b>

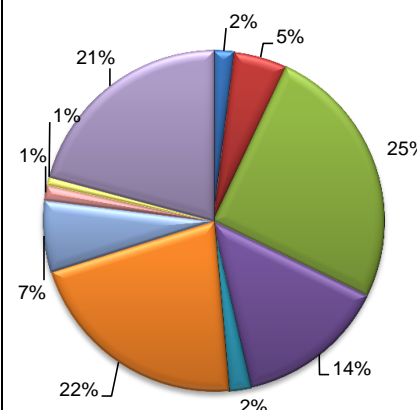
Horizon Utilities Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	58,774	39
1 - Scheduled Outage	7,253	-
2 - Loss of Supply	86,916	283
3 - Tree Contacts	39,589	5,898
4 - Lightning	11,918	-
5 - Defective Equipment	86,784	-
6 - Adverse Weather	20,991	6,595
7 - Adverse Environment	3,371	-
8 - Human Element	9,095	-
9 - Foreign Interference	159,449	-
<b>Total</b>	<b>484,140</b>	<b>12,815</b>

**Duration by Cause**



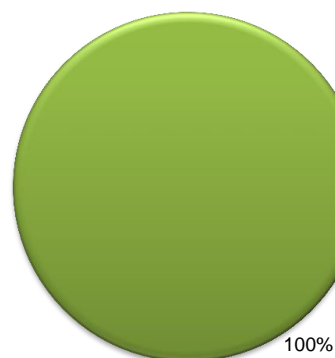
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	7,798	225
1 - Scheduled Outage	20,226	-
2 - Loss of Supply	101,253	1,296
3 - Tree Contacts	57,295	17,496
4 - Lightning	8,530	-
5 - Defective Equipment	86,693	-
6 - Adverse Weather	27,008	12,694
7 - Adverse Environment	5,751	-
8 - Human Element	3,168	-
9 - Foreign Interference	83,674	-
<b>Total</b>	<b>401,396</b>	<b>31,711</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

Hydro 2000 Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	-	-
2 - Loss of Supply	195	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	-	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>195</b>	<b>-</b>

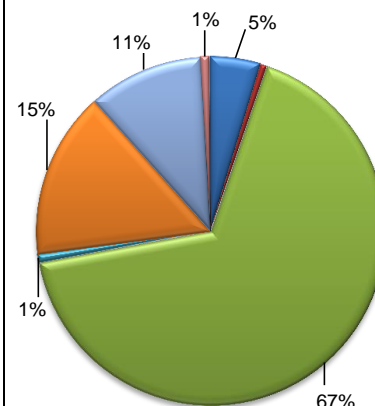
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	-	-
2 - Loss of Supply	18	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	-	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>18</b>	<b>-</b>

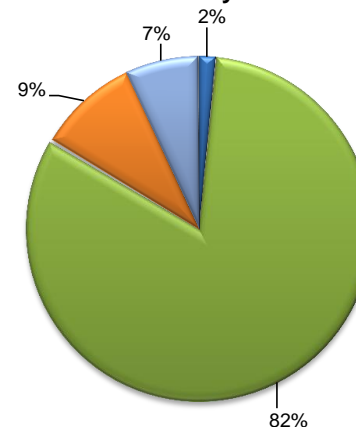
Hydro Hawkesbury Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	466	-
1 - Scheduled Outage	60	-
2 - Loss of Supply	6,751	-
3 - Tree Contacts	-	-
4 - Lightning	81	-
5 - Defective Equipment	1,561	-
6 - Adverse Weather	1,083	-
7 - Adverse Environment	78	-
8 - Human Element	-	-
9 - Foreign Interference	12	-
<b>Total</b>	<b>10,092</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	621	-
1 - Scheduled Outage	60	-
2 - Loss of Supply	34,655	-
3 - Tree Contacts	-	-
4 - Lightning	108	-
5 - Defective Equipment	3,987	-
6 - Adverse Weather	2,870	-
7 - Adverse Environment	58	-
8 - Human Element	-	-
9 - Foreign Interference	6	-
<b>Total</b>	<b>42,366</b>	<b>-</b>

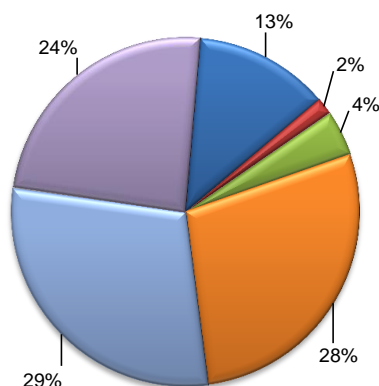
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

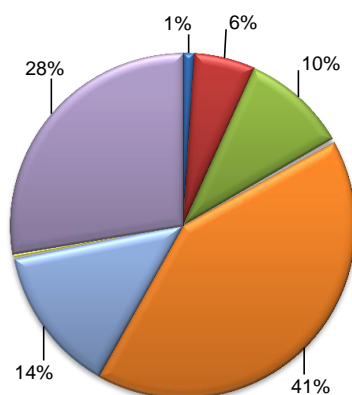
Hydro One Brampton Networks Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	14,145	-
1 - Scheduled Outage	1,758	-
2 - Loss of Supply	4,680	-
3 - Tree Contacts	66	-
4 - Lightning	27	-
5 - Defective Equipment	31,924	-
6 - Adverse Weather	33,015	-
7 - Adverse Environment	72	-
8 - Human Element	110	-
9 - Foreign Interference	27,195	-
<b>Total</b>	<b>112,992</b>	<b>-</b>

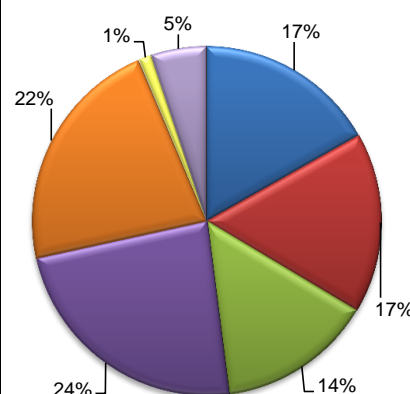
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	722	-
1 - Scheduled Outage	4,012	-
2 - Loss of Supply	6,946	-
3 - Tree Contacts	138	-
4 - Lightning	137	-
5 - Defective Equipment	28,966	-
6 - Adverse Weather	9,643	-
7 - Adverse Environment	115	-
8 - Human Element	234	-
9 - Foreign Interference	19,448	-
<b>Total</b>	<b>70,362</b>	<b>-</b>

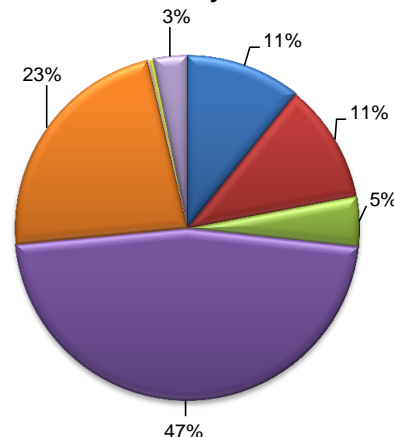
Hydro One Networks Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	769,293	89,488
1 - Scheduled Outage	766,013	15,234
2 - Loss of Supply	659,869	51,121
3 - Tree Contacts	1,080,478	279,005
4 - Lightning	-	-
5 - Defective Equipment	1,007,074	193,101
6 - Adverse Weather	-	-
7 - Adverse Environment	6,629	646
8 - Human Element	53,145	8,362
9 - Foreign Interference	233,624	12,493
<b>Total</b>	<b>4,576,125</b>	<b>649,450</b>

**Duration by Cause**



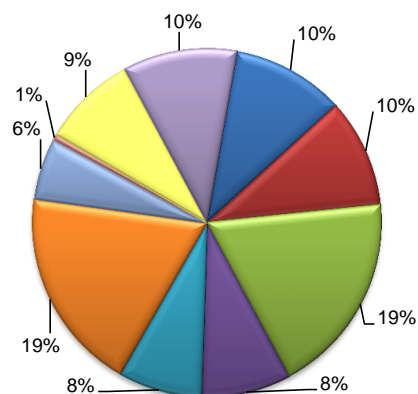
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,914,729	561,349
1 - Scheduled Outage	1,991,203	34,405
2 - Loss of Supply	822,705	240,947
3 - Tree Contacts	8,271,595	4,277,338
4 - Lightning	-	-
5 - Defective Equipment	4,021,763	1,450,408
6 - Adverse Weather	-	-
7 - Adverse Environment	42,442	2,824
8 - Human Element	72,253	3,017
9 - Foreign Interference	551,833	29,208
<b>Total</b>	<b>17,688,523</b>	<b>6,599,497</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

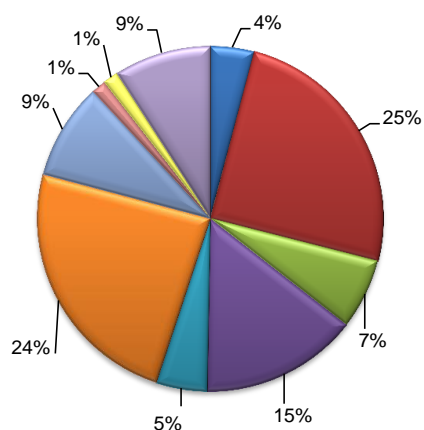
Hydro Ottawa Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	32,593	-
1 - Scheduled Outage	31,446	-
2 - Loss of Supply	58,466	-
3 - Tree Contacts	26,006	1,058
4 - Lightning	24,130	4,341
5 - Defective Equipment	58,747	1
6 - Adverse Weather	17,467	6,897
7 - Adverse Environment	1,960	-
8 - Human Element	27,288	-
9 - Foreign Interference	32,989	-
<b>Total</b>	<b>311,092</b>	<b>12,297</b>

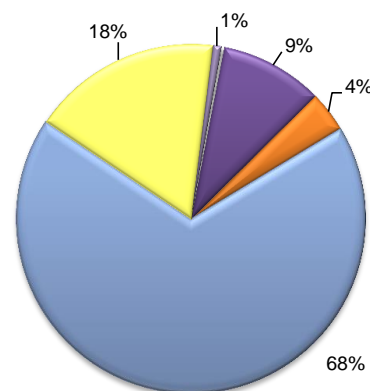
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	16,156	-
1 - Scheduled Outage	97,984	-
2 - Loss of Supply	26,002	-
3 - Tree Contacts	58,121	16,639
4 - Lightning	18,739	3,811
5 - Defective Equipment	94,802	10
6 - Adverse Weather	35,612	21,331
7 - Adverse Environment	5,389	-
8 - Human Element	5,624	-
9 - Foreign Interference	35,659	-
<b>Total</b>	<b>394,088</b>	<b>41,791</b>

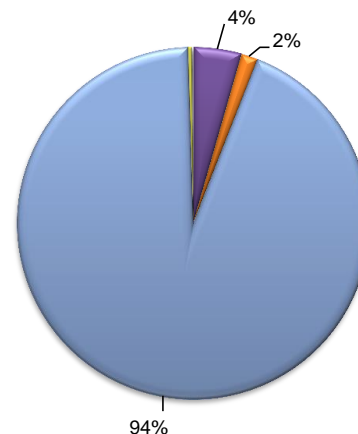
Innpower Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	161	-
1 - Scheduled Outage	5	-
2 - Loss of Supply	-	-
3 - Tree Contacts	5,575	4,150
4 - Lightning	11	-
5 - Defective Equipment	2,186	-
6 - Adverse Weather	39,685	32,132
7 - Adverse Environment	-	-
8 - Human Element	10,275	-
9 - Foreign Interference	455	-
<b>Total</b>	<b>58,353</b>	<b>36,282</b>

**Duration by Cause**



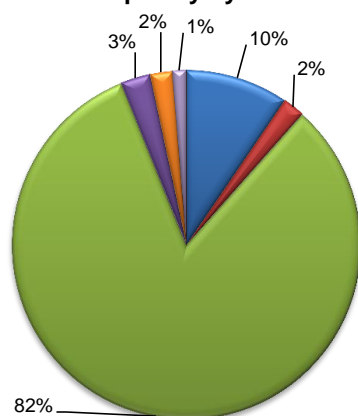
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	210	-
1 - Scheduled Outage	10	-
2 - Loss of Supply	-	-
3 - Tree Contacts	11,442	5,813
4 - Lightning	69	-
5 - Defective Equipment	4,060	-
6 - Adverse Weather	249,184	242,070
7 - Adverse Environment	-	-
8 - Human Element	857	-
9 - Foreign Interference	399	-
<b>Total</b>	<b>266,231</b>	<b>247,882</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

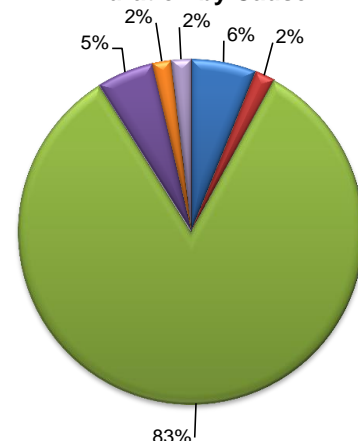
Kenora Hydro Electric Corporation Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,286	-
1 - Scheduled Outage	277	-
2 - Loss of Supply	11,144	-
3 - Tree Contacts	370	-
4 - Lightning	-	-
5 - Defective Equipment	284	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	168	-
<b>Total</b>	<b>13,529</b>	<b>-</b>

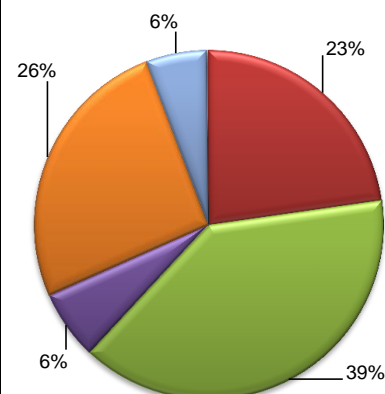
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,188	-
1 - Scheduled Outage	374	-
2 - Loss of Supply	16,345	-
3 - Tree Contacts	1,046	-
4 - Lightning	-	-
5 - Defective Equipment	344	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	361	-
<b>Total</b>	<b>19,657</b>	<b>-</b>

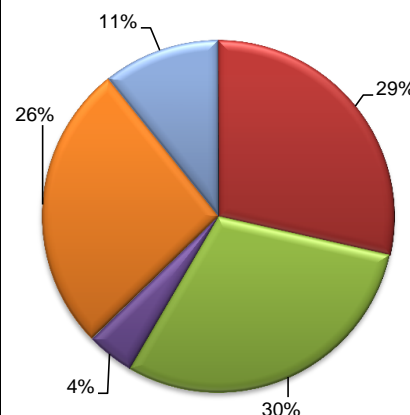
Kingston Hydro Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	6,016	-
2 - Loss of Supply	10,388	-
3 - Tree Contacts	1,692	-
4 - Lightning	-	-
5 - Defective Equipment	6,829	-
6 - Adverse Weather	1,484	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	45	-
<b>Total</b>	<b>26,454</b>	<b>-</b>

**Duration by Cause**



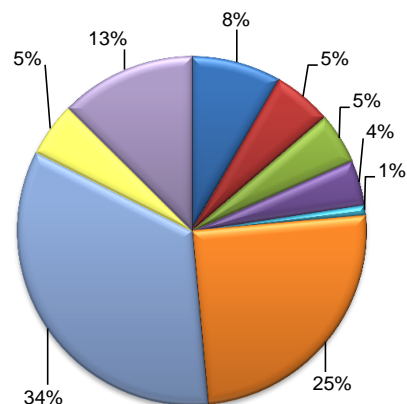
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	14,716	-
2 - Loss of Supply	15,433	-
3 - Tree Contacts	2,241	-
4 - Lightning	-	-
5 - Defective Equipment	13,677	-
6 - Adverse Weather	5,511	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	21	-
<b>Total</b>	<b>51,599</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

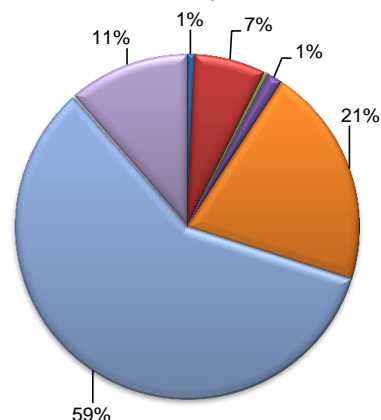
Kitchener-Wilmot Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	14,127	-
1 - Scheduled Outage	9,177	-
2 - Loss of Supply	8,000	-
3 - Tree Contacts	7,102	-
4 - Lightning	1,588	-
5 - Defective Equipment	42,299	-
6 - Adverse Weather	57,456	57,372
7 - Adverse Environment	-	-
8 - Human Element	8,475	-
9 - Foreign Interference	21,316	-
<b>Total</b>	<b>169,540</b>	<b>57,372</b>

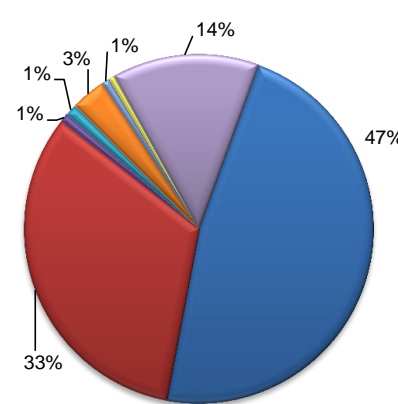
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,708	-
1 - Scheduled Outage	17,050	-
2 - Loss of Supply	800	-
3 - Tree Contacts	3,578	-
4 - Lightning	320	-
5 - Defective Equipment	52,242	-
6 - Adverse Weather	148,207	147,908
7 - Adverse Environment	-	-
8 - Human Element	635	-
9 - Foreign Interference	28,583	-
<b>Total</b>	<b>253,123</b>	<b>147,908</b>

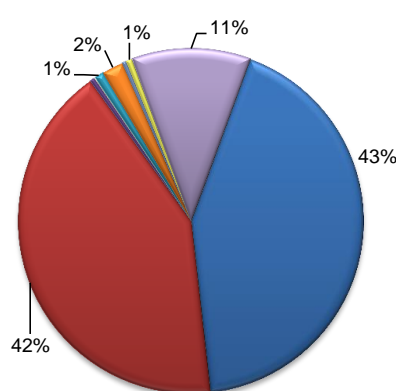
Lakefront Utilities Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,807	-
1 - Scheduled Outage	1,242	-
2 - Loss of Supply	1	-
3 - Tree Contacts	31	-
4 - Lightning	40	-
5 - Defective Equipment	122	-
6 - Adverse Weather	29	-
7 - Adverse Environment	-	-
8 - Human Element	20	-
9 - Foreign Interference	518	-
<b>Total</b>	<b>3,810</b>	<b>-</b>

**Duration by Cause**



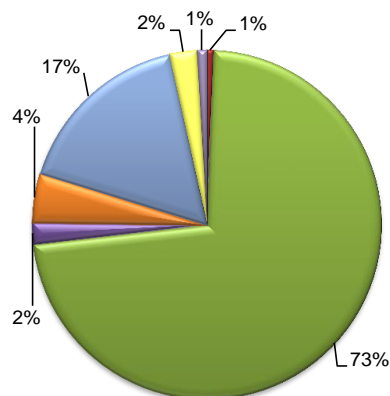
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,950	-
1 - Scheduled Outage	2,897	-
2 - Loss of Supply	1	-
3 - Tree Contacts	31	-
4 - Lightning	63	-
5 - Defective Equipment	140	-
6 - Adverse Weather	28	-
7 - Adverse Environment	-	-
8 - Human Element	40	-
9 - Foreign Interference	765	-
<b>Total</b>	<b>6,915</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

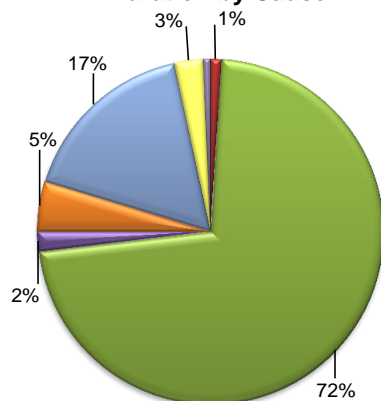
Lakeland Power Distribution Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	216	-
2 - Loss of Supply	25,907	-
3 - Tree Contacts	712	-
4 - Lightning	-	-
5 - Defective Equipment	1,617	-
6 - Adverse Weather	6,001	-
7 - Adverse Environment	4	-
8 - Human Element	912	-
9 - Foreign Interference	314	-
<b>Total</b>	<b>35,683</b>	<b>-</b>

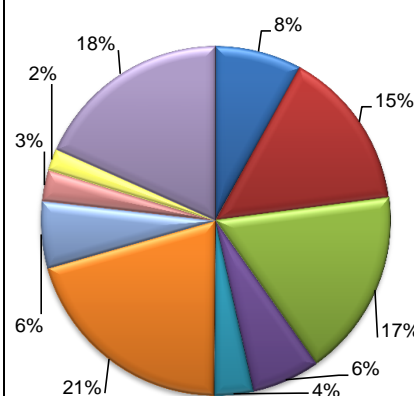
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	969	-
2 - Loss of Supply	69,876	-
3 - Tree Contacts	1,795	-
4 - Lightning	-	-
5 - Defective Equipment	4,521	-
6 - Adverse Weather	16,410	-
7 - Adverse Environment	0	-
8 - Human Element	2,651	-
9 - Foreign Interference	619	-
<b>Total</b>	<b>96,840</b>	<b>-</b>

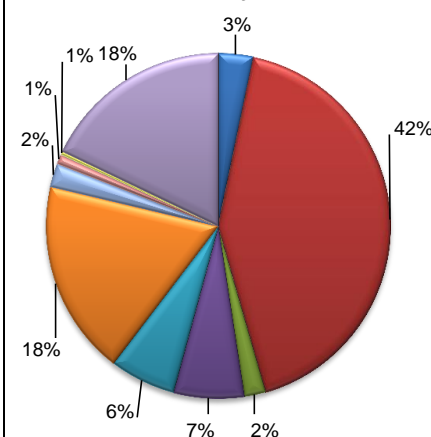
London Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	15,404	-
1 - Scheduled Outage	28,619	-
2 - Loss of Supply	33,231	-
3 - Tree Contacts	12,088	-
4 - Lightning	6,952	-
5 - Defective Equipment	39,381	-
6 - Adverse Weather	11,785	-
7 - Adverse Environment	5,501	-
8 - Human Element	3,909	-
9 - Foreign Interference	35,181	-
<b>Total</b>	<b>192,051</b>	<b>-</b>

**Duration by Cause**



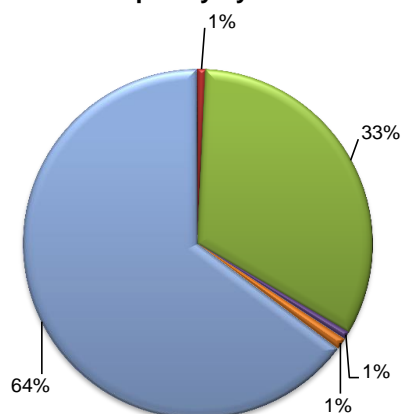
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,011	-
1 - Scheduled Outage	64,624	-
2 - Loss of Supply	3,084	-
3 - Tree Contacts	10,051	-
4 - Lightning	9,528	-
5 - Defective Equipment	27,897	-
6 - Adverse Weather	3,363	-
7 - Adverse Environment	1,320	-
8 - Human Element	557	-
9 - Foreign Interference	27,326	-
<b>Total</b>	<b>152,761</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

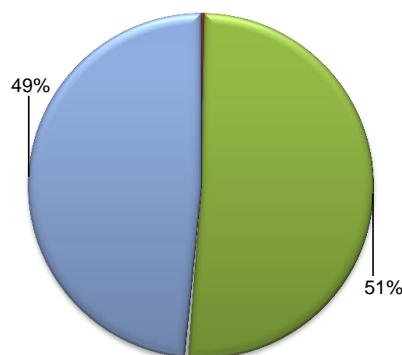
Midland Power Utility Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	101	-
2 - Loss of Supply	4,452	301
3 - Tree Contacts	98	-
4 - Lightning	-	-
5 - Defective Equipment	145	-
6 - Adverse Weather	8,808	4,158
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	10	-
<b>Total</b>	<b>13,614</b>	<b>4,459</b>

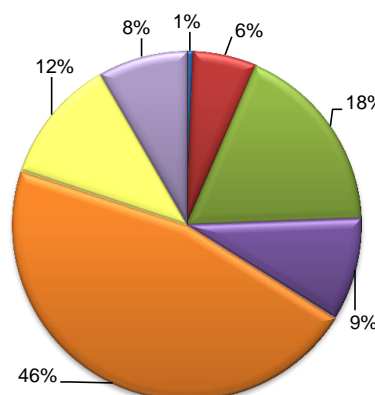
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	139	-
2 - Loss of Supply	24,134	4,214
3 - Tree Contacts	60	-
4 - Lightning	-	-
5 - Defective Equipment	116	-
6 - Adverse Weather	22,937	18,387
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	15	-
<b>Total</b>	<b>47,401</b>	<b>22,601</b>

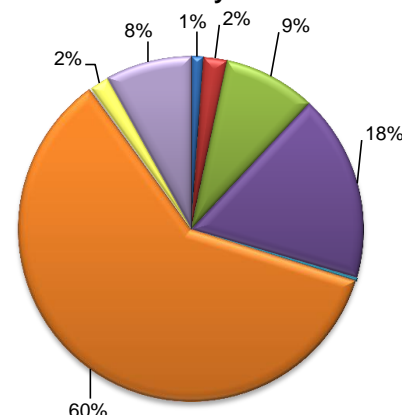
Milton Hydro Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	162	-
1 - Scheduled Outage	1,565	-
2 - Loss of Supply	4,803	-
3 - Tree Contacts	2,519	-
4 - Lightning	24	-
5 - Defective Equipment	12,333	-
6 - Adverse Weather	27	-
7 - Adverse Environment	-	-
8 - Human Element	3,102	-
9 - Foreign Interference	2,220	-
<b>Total</b>	<b>26,755</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	334	-
1 - Scheduled Outage	668	-
2 - Loss of Supply	2,604	-
3 - Tree Contacts	5,238	-
4 - Lightning	109	-
5 - Defective Equipment	18,058	-
6 - Adverse Weather	38	-
7 - Adverse Environment	-	-
8 - Human Element	546	-
9 - Foreign Interference	2,412	-
<b>Total</b>	<b>30,007</b>	<b>-</b>

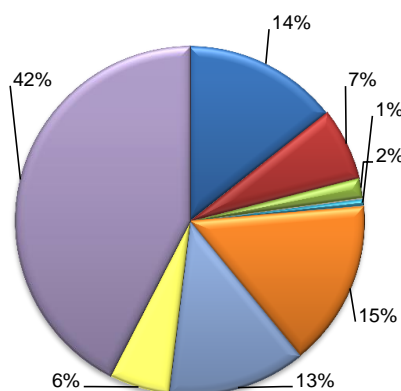
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

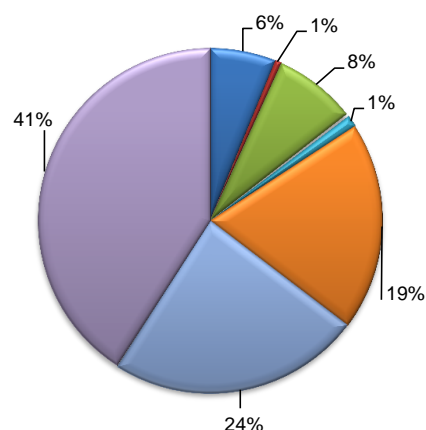
Newmarket-Tay Power Distribution Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,252	-
1 - Scheduled Outage	2,446	-
2 - Loss of Supply	652	-
3 - Tree Contacts	78	-
4 - Lightning	204	-
5 - Defective Equipment	5,636	-
6 - Adverse Weather	4,689	4,689
7 - Adverse Environment	-	-
8 - Human Element	2,042	-
9 - Foreign Interference	15,498	11,100
<b>Total</b>	<b>36,497</b>	<b>15,789</b>

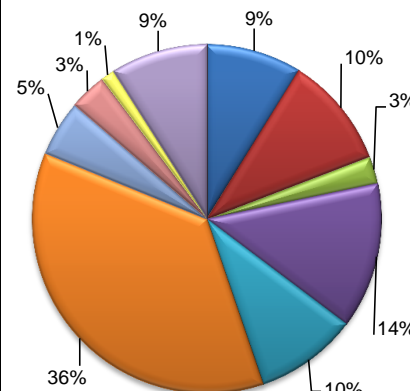
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,441	-
1 - Scheduled Outage	249	-
2 - Loss of Supply	3,075	-
3 - Tree Contacts	104	-
4 - Lightning	451	-
5 - Defective Equipment	7,798	-
6 - Adverse Weather	9,456	9,456
7 - Adverse Environment	-	-
8 - Human Element	40	-
9 - Foreign Interference	16,342	12,765
<b>Total</b>	<b>39,956</b>	<b>22,221</b>

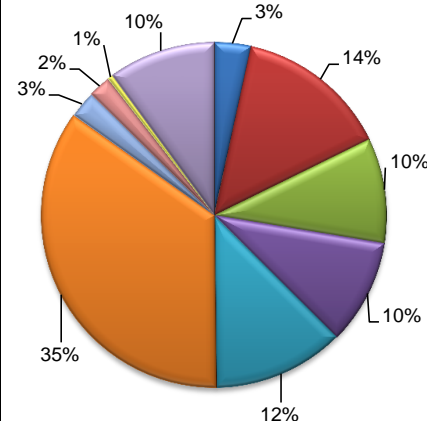
Niagara Peninsula Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	6,724	-
1 - Scheduled Outage	7,855	-
2 - Loss of Supply	1,923	-
3 - Tree Contacts	10,278	-
4 - Lightning	7,220	-
5 - Defective Equipment	27,623	-
6 - Adverse Weather	3,931	-
7 - Adverse Environment	2,616	-
8 - Human Element	962	-
9 - Foreign Interference	6,799	-
<b>Total</b>	<b>75,931</b>	<b>-</b>

**Duration by Cause**



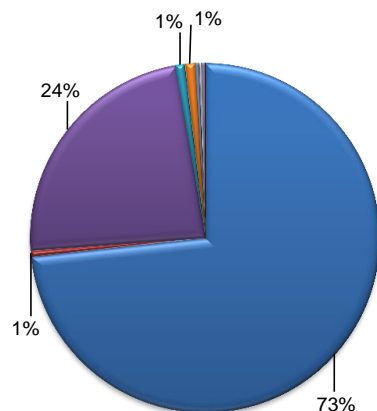
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,095	-
1 - Scheduled Outage	12,978	-
2 - Loss of Supply	8,886	-
3 - Tree Contacts	8,916	-
4 - Lightning	11,194	-
5 - Defective Equipment	31,683	-
6 - Adverse Weather	2,298	-
7 - Adverse Environment	1,869	-
8 - Human Element	486	-
9 - Foreign Interference	9,043	-
<b>Total</b>	<b>90,448</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

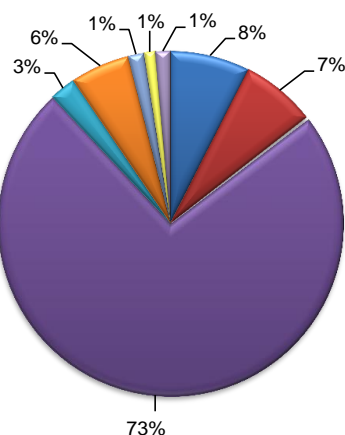
Niagara-on-the-Lake Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	6,873	-
1 - Scheduled Outage	47	-
2 - Loss of Supply	5	-
3 - Tree Contacts	2,202	-
4 - Lightning	79	-
5 - Defective Equipment	88	-
6 - Adverse Weather	32	-
7 - Adverse Environment	-	-
8 - Human Element	20	-
9 - Foreign Interference	31	-
<b>Total</b>	<b>9,377</b>	<b>-</b>

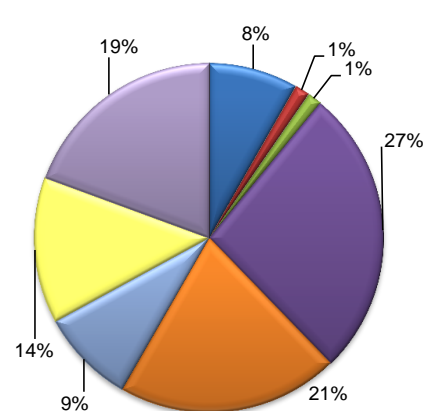
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	231	-
1 - Scheduled Outage	216	-
2 - Loss of Supply	6	-
3 - Tree Contacts	2,263	-
4 - Lightning	77	-
5 - Defective Equipment	171	-
6 - Adverse Weather	45	-
7 - Adverse Environment	-	-
8 - Human Element	33	-
9 - Foreign Interference	42	-
<b>Total</b>	<b>3,084</b>	<b>-</b>

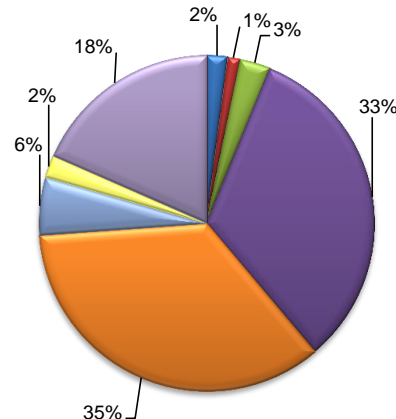
North Bay Hydro Distribution Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,020	-
1 - Scheduled Outage	661	-
2 - Loss of Supply	651	-
3 - Tree Contacts	13,010	-
4 - Lightning	-	-
5 - Defective Equipment	10,007	-
6 - Adverse Weather	4,268	-
7 - Adverse Environment	6	-
8 - Human Element	6,566	-
9 - Foreign Interference	9,434	-
<b>Total</b>	<b>48,623</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,127	-
1 - Scheduled Outage	687	-
2 - Loss of Supply	1,703	-
3 - Tree Contacts	18,710	-
4 - Lightning	-	-
5 - Defective Equipment	20,054	-
6 - Adverse Weather	3,171	-
7 - Adverse Environment	3	-
8 - Human Element	1,225	-
9 - Foreign Interference	10,554	-
<b>Total</b>	<b>57,235</b>	<b>-</b>

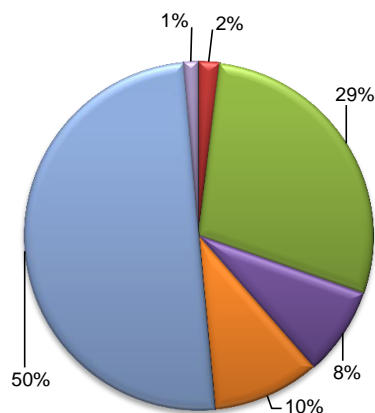
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

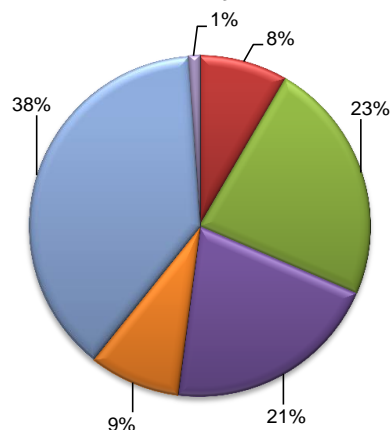
Northern Ontario Wires Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	309	-
2 - Loss of Supply	4,562	-
3 - Tree Contacts	1,313	-
4 - Lightning	-	-
5 - Defective Equipment	1,603	-
6 - Adverse Weather	8,047	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	217	-
<b>Total</b>	<b>16,051</b>	<b>-</b>

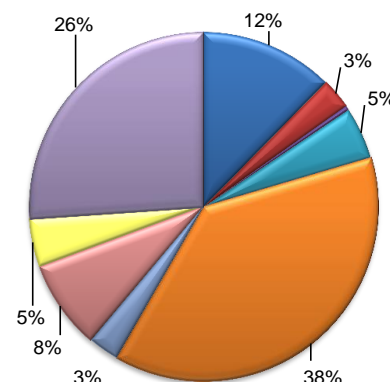
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	2,282	-
2 - Loss of Supply	6,273	-
3 - Tree Contacts	5,614	-
4 - Lightning	-	-
5 - Defective Equipment	2,347	-
6 - Adverse Weather	10,394	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	294	-
<b>Total</b>	<b>27,202</b>	<b>-</b>

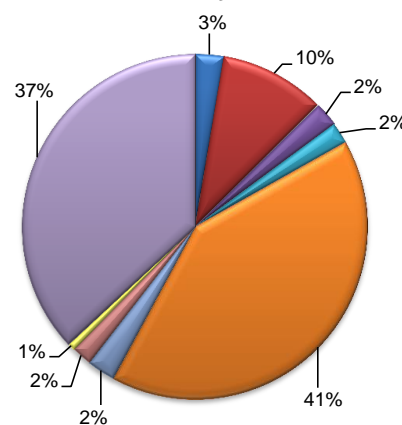
Oakville Hydro Electricity Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	7,634	-
1 - Scheduled Outage	1,767	-
2 - Loss of Supply	-	-
3 - Tree Contacts	272	-
4 - Lightning	2,959	-
5 - Defective Equipment	23,389	-
6 - Adverse Weather	1,752	-
7 - Adverse Environment	5,097	-
8 - Human Element	2,767	-
9 - Foreign Interference	16,104	-
<b>Total</b>	<b>61,741</b>	<b>-</b>

**Duration by Cause**



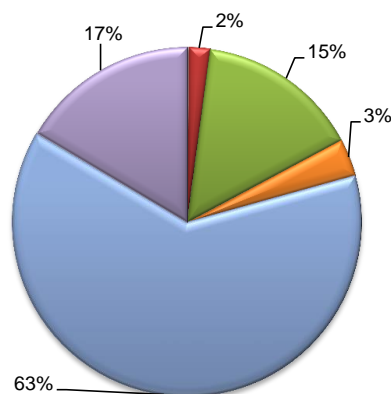
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	921	-
1 - Scheduled Outage	3,430	-
2 - Loss of Supply	-	-
3 - Tree Contacts	792	-
4 - Lightning	692	-
5 - Defective Equipment	14,193	-
6 - Adverse Weather	917	-
7 - Adverse Environment	657	-
8 - Human Element	228	-
9 - Foreign Interference	12,766	-
<b>Total</b>	<b>34,596</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

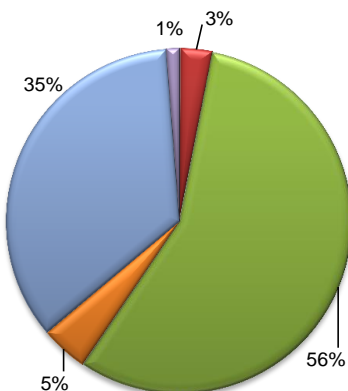
Orangeville Hydro Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	25	-
1 - Scheduled Outage	309	-
2 - Loss of Supply	2,400	-
3 - Tree Contacts	2	-
4 - Lightning	3	-
5 - Defective Equipment	548	-
6 - Adverse Weather	9,981	-
7 - Adverse Environment	-	-
8 - Human Element	1	-
9 - Foreign Interference	2,621	-
<b>Total</b>	<b>15,890</b>	<b>-</b>

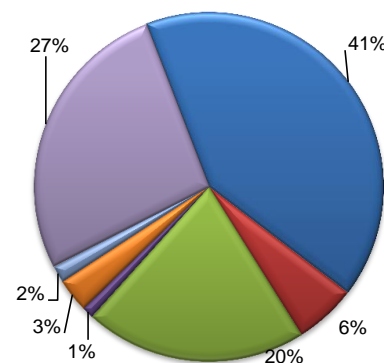
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	27	-
1 - Scheduled Outage	553	-
2 - Loss of Supply	10,627	-
3 - Tree Contacts	1	-
4 - Lightning	7	-
5 - Defective Equipment	828	-
6 - Adverse Weather	6,583	-
7 - Adverse Environment	-	-
8 - Human Element	1	-
9 - Foreign Interference	232	-
<b>Total</b>	<b>18,858</b>	<b>-</b>

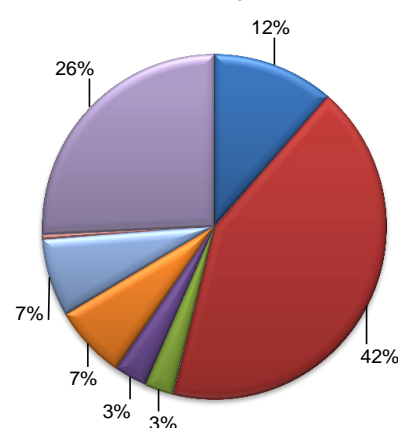
Orillia Power Distribution Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	7,700	-
1 - Scheduled Outage	1,065	-
2 - Loss of Supply	3,840	-
3 - Tree Contacts	208	-
4 - Lightning	-	-
5 - Defective Equipment	587	-
6 - Adverse Weather	290	-
7 - Adverse Environment	2	-
8 - Human Element	-	-
9 - Foreign Interference	4,993	-
<b>Total</b>	<b>18,685</b>	<b>-</b>

**Duration by Cause**



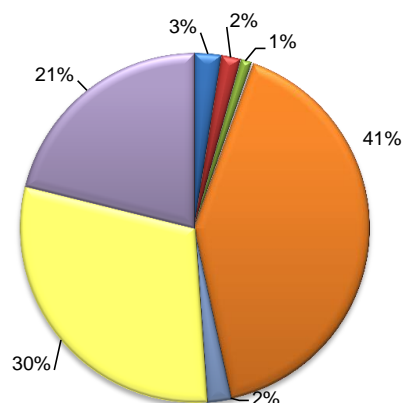
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	819	-
1 - Scheduled Outage	3,036	-
2 - Loss of Supply	192	-
3 - Tree Contacts	221	-
4 - Lightning	-	-
5 - Defective Equipment	493	-
6 - Adverse Weather	524	-
7 - Adverse Environment	31	-
8 - Human Element	-	-
9 - Foreign Interference	1,840	-
<b>Total</b>	<b>7,156</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

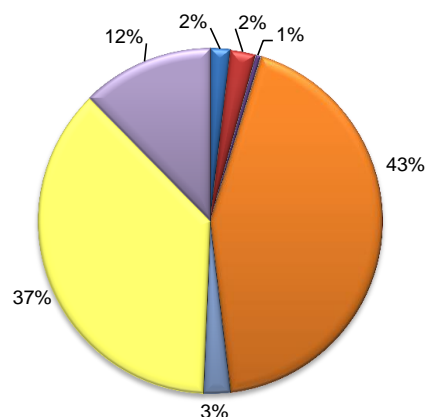
Oshawa PUC Networks Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,930	-
1 - Scheduled Outage	2,107	-
2 - Loss of Supply	1,176	-
3 - Tree Contacts	245	-
4 - Lightning	57	-
5 - Defective Equipment	48,976	-
6 - Adverse Weather	2,663	-
7 - Adverse Environment	-	-
8 - Human Element	35,621	-
9 - Foreign Interference	25,165	-
<b>Total</b>	<b>118,940</b>	<b>-</b>

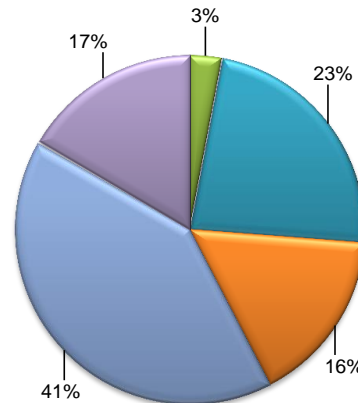
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,782	-
1 - Scheduled Outage	3,542	-
2 - Loss of Supply	22	-
3 - Tree Contacts	680	-
4 - Lightning	152	-
5 - Defective Equipment	64,591	-
6 - Adverse Weather	3,774	-
7 - Adverse Environment	-	-
8 - Human Element	55,165	-
9 - Foreign Interference	18,420	-
<b>Total</b>	<b>149,128</b>	<b>-</b>

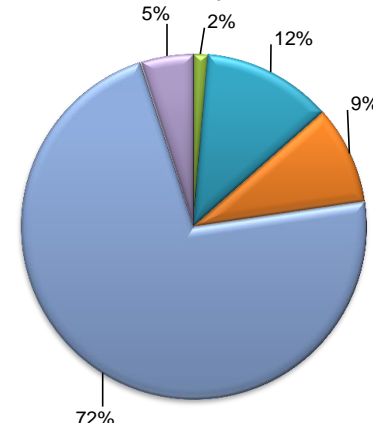
Ottawa River Power Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	-	-
2 - Loss of Supply	376	-
3 - Tree Contacts	14	-
4 - Lightning	3,009	-
5 - Defective Equipment	2,093	-
6 - Adverse Weather	5,294	3,429
7 - Adverse Environment	-	-
8 - Human Element	31	-
9 - Foreign Interference	2,144	-
<b>Total</b>	<b>12,961</b>	<b>3,429</b>

**Duration by Cause**



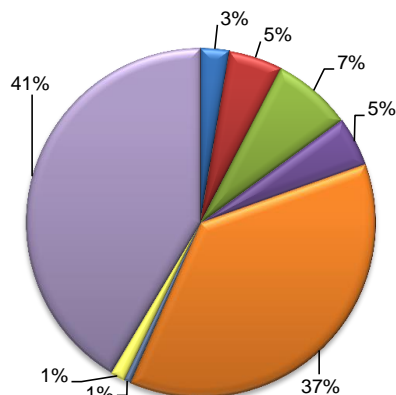
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	-	-
2 - Loss of Supply	496	-
3 - Tree Contacts	4	-
4 - Lightning	4,460	-
5 - Defective Equipment	3,375	-
6 - Adverse Weather	26,586	19,313
7 - Adverse Environment	-	-
8 - Human Element	66	-
9 - Foreign Interference	1,790	-
<b>Total</b>	<b>36,778</b>	<b>19,313</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

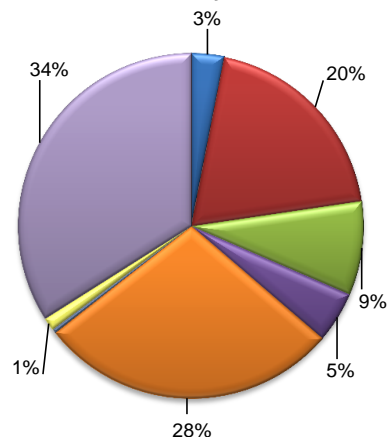
Peterborough Distribution Incorporated

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,441	-
1 - Scheduled Outage	4,596	-
2 - Loss of Supply	6,790	-
3 - Tree Contacts	4,236	-
4 - Lightning	-	-
5 - Defective Equipment	34,187	-
6 - Adverse Weather	596	-
7 - Adverse Environment	24	-
8 - Human Element	1,243	-
9 - Foreign Interference	38,266	-
<b>Total</b>	<b>92,379</b>	<b>-</b>

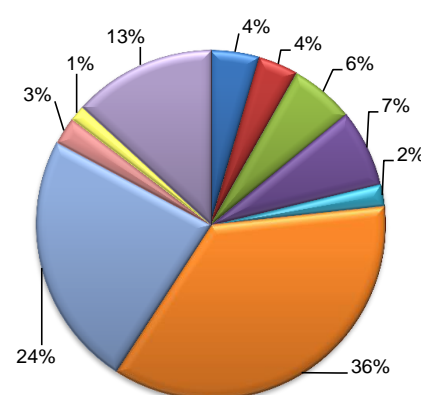
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,493	-
1 - Scheduled Outage	15,829	-
2 - Loss of Supply	7,126	-
3 - Tree Contacts	3,890	-
4 - Lightning	-	-
5 - Defective Equipment	22,742	-
6 - Adverse Weather	299	-
7 - Adverse Environment	18	-
8 - Human Element	970	-
9 - Foreign Interference	27,477	-
<b>Total</b>	<b>80,844</b>	<b>-</b>

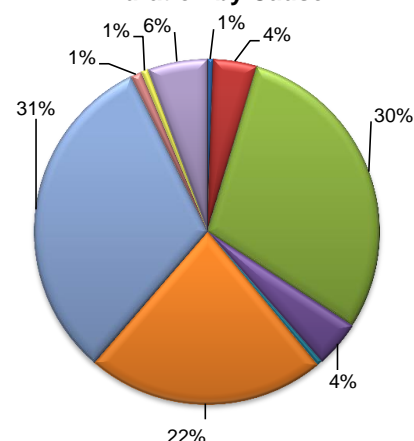
PowerStream Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	23,159	19
1 - Scheduled Outage	18,975	16
2 - Loss of Supply	30,703	20,384
3 - Tree Contacts	36,884	-
4 - Lightning	10,265	-
5 - Defective Equipment	184,501	36,569
6 - Adverse Weather	121,615	107,557
7 - Adverse Environment	13,064	91
8 - Human Element	7,509	-
9 - Foreign Interference	68,069	18
<b>Total</b>	<b>514,744</b>	<b>164,654</b>

**Duration by Cause**



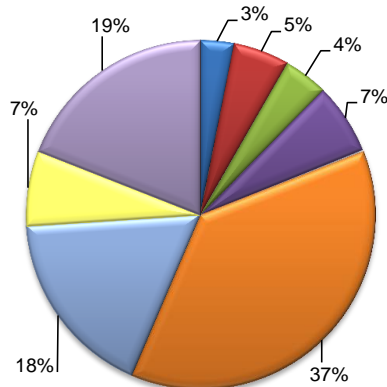
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,433	61
1 - Scheduled Outage	40,922	15
2 - Loss of Supply	295,491	286,159
3 - Tree Contacts	43,595	-
4 - Lightning	5,104	-
5 - Defective Equipment	223,490	72,712
6 - Adverse Weather	314,158	311,480
7 - Adverse Environment	10,287	1,192
8 - Human Element	6,875	-
9 - Foreign Interference	55,821	50
<b>Total</b>	<b>1,001,177</b>	<b>671,669</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

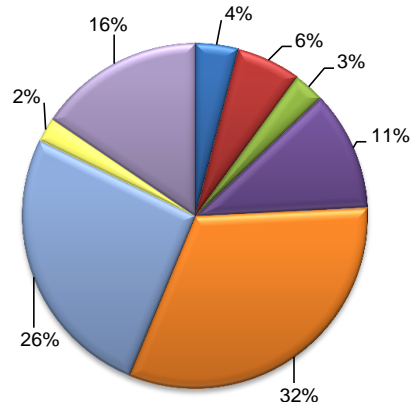
PUC Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,281	-
1 - Scheduled Outage	3,821	-
2 - Loss of Supply	3,045	-
3 - Tree Contacts	4,832	-
4 - Lightning	110	-
5 - Defective Equipment	27,643	-
6 - Adverse Weather	12,955	9,866
7 - Adverse Environment	8	-
8 - Human Element	5,142	-
9 - Foreign Interference	14,090	13,774
<b>Total</b>	<b>73,927</b>	<b>23,640</b>

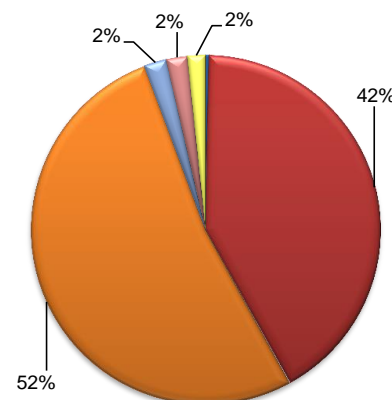
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,405	-
1 - Scheduled Outage	5,107	-
2 - Loss of Supply	2,487	-
3 - Tree Contacts	9,466	-
4 - Lightning	110	-
5 - Defective Equipment	27,123	-
6 - Adverse Weather	22,034	19,793
7 - Adverse Environment	1	-
8 - Human Element	1,922	-
9 - Foreign Interference	13,171	12,511
<b>Total</b>	<b>84,824</b>	<b>32,304</b>

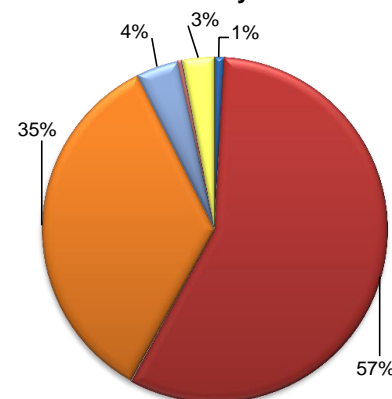
Renfrew Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4	-
1 - Scheduled Outage	492	-
2 - Loss of Supply	-	-
3 - Tree Contacts	-	-
4 - Lightning	1	-
5 - Defective Equipment	619	-
6 - Adverse Weather	25	-
7 - Adverse Environment	23	-
8 - Human Element	19	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>1,183</b>	<b>-</b>

**Duration by Cause**



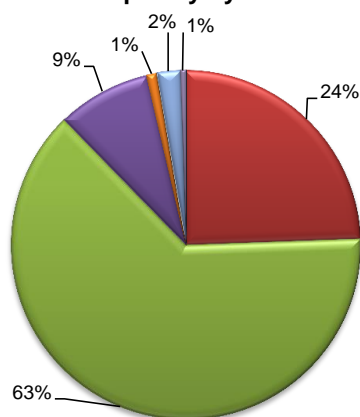
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13	-
1 - Scheduled Outage	819	-
2 - Loss of Supply	-	-
3 - Tree Contacts	-	-
4 - Lightning	2	-
5 - Defective Equipment	495	-
6 - Adverse Weather	57	-
7 - Adverse Environment	6	-
8 - Human Element	42	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>1,435</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

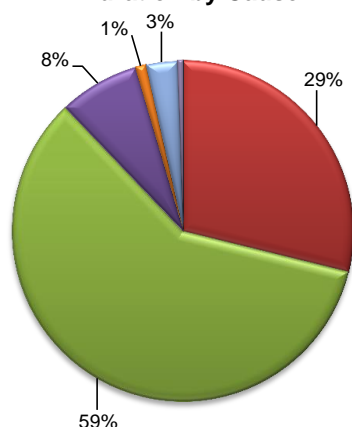
Rideau St. Lawrence Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,499	-
2 - Loss of Supply	3,886	-
3 - Tree Contacts	531	-
4 - Lightning	1	-
5 - Defective Equipment	59	-
6 - Adverse Weather	130	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	30	-
<b>Total</b>	<b>6,136</b>	<b>-</b>

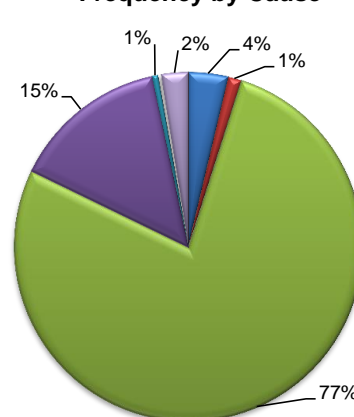
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	4,162	-
2 - Loss of Supply	8,523	-
3 - Tree Contacts	1,097	-
4 - Lightning	3	-
5 - Defective Equipment	152	-
6 - Adverse Weather	420	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	74	-
<b>Total</b>	<b>14,430</b>	<b>-</b>

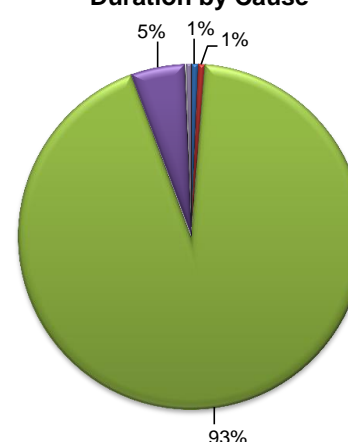
Sioux Lookout Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	530	-
1 - Scheduled Outage	180	-
2 - Loss of Supply	11,176	2,792
3 - Tree Contacts	2,098	1,700
4 - Lightning	81	-
5 - Defective Equipment	32	-
6 - Adverse Weather	6	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	361	-
<b>Total</b>	<b>14,464</b>	<b>4,492</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	423	-
1 - Scheduled Outage	470	-
2 - Loss of Supply	65,798	15,551
3 - Tree Contacts	3,513	2,975
4 - Lightning	51	-
5 - Defective Equipment	92	-
6 - Adverse Weather	15	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	286	-
<b>Total</b>	<b>70,648</b>	<b>18,526</b>

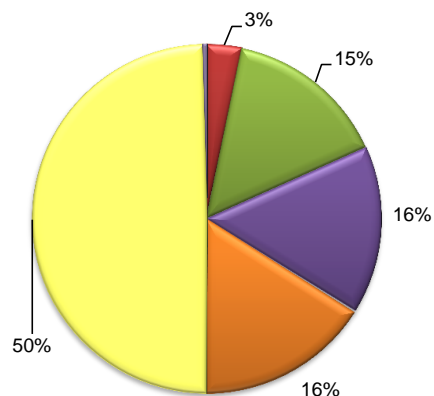
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

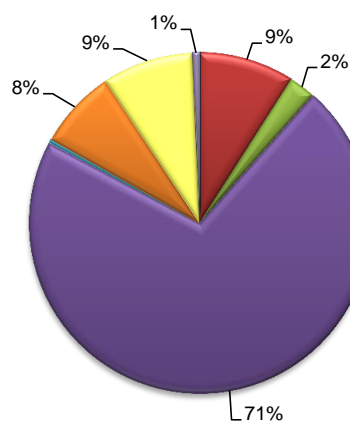
St. Thomas Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	975	-
2 - Loss of Supply	4,527	-
3 - Tree Contacts	4,687	-
4 - Lightning	57	-
5 - Defective Equipment	4,842	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	14,933	-
9 - Foreign Interference	106	-
<b>Total</b>	<b>30,127</b>	<b>-</b>

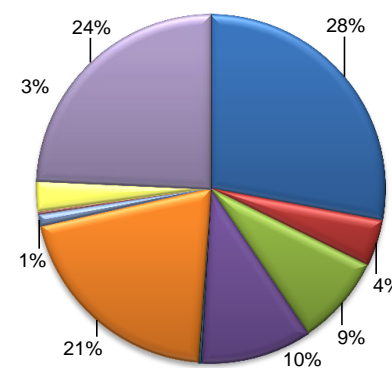
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,655	-
2 - Loss of Supply	462	-
3 - Tree Contacts	13,068	-
4 - Lightning	69	-
5 - Defective Equipment	1,384	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	1,586	-
9 - Foreign Interference	122	-
<b>Total</b>	<b>18,347</b>	<b>-</b>

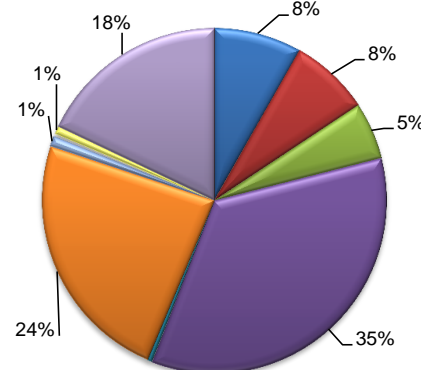
Thunder Bay Hydro Electricity Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	41,700	-
1 - Scheduled Outage	6,435	-
2 - Loss of Supply	12,483	-
3 - Tree Contacts	15,368	-
4 - Lightning	422	-
5 - Defective Equipment	30,465	-
6 - Adverse Weather	1,690	-
7 - Adverse Environment	433	-
8 - Human Element	4,115	-
9 - Foreign Interference	36,260	-
<b>Total</b>	<b>149,371</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	7,401	-
1 - Scheduled Outage	6,761	-
2 - Loss of Supply	4,818	-
3 - Tree Contacts	31,400	-
4 - Lightning	442	-
5 - Defective Equipment	21,407	-
6 - Adverse Weather	878	-
7 - Adverse Environment	231	-
8 - Human Element	703	-
9 - Foreign Interference	16,174	-
<b>Total</b>	<b>90,215</b>	<b>-</b>

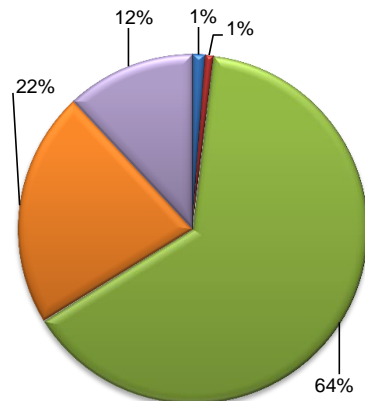
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

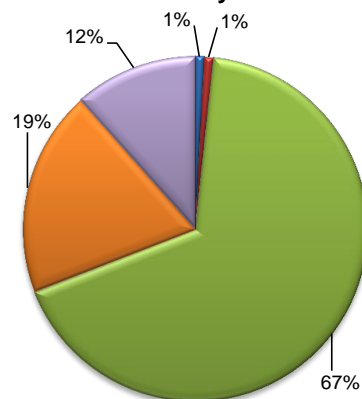
For year ended

December 31

Tillsonburg Hydro Inc.

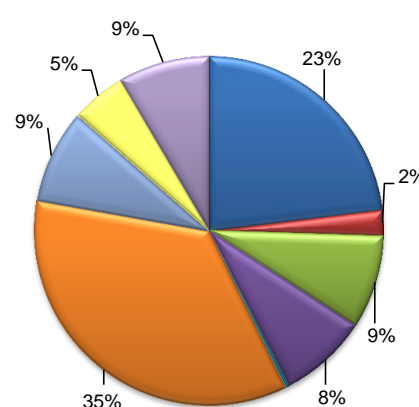
**Frequency by Cause**


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	252	-
1 - Scheduled Outage	169	-
2 - Loss of Supply	14,231	-
3 - Tree Contacts	6	-
4 - Lightning	20	-
5 - Defective Equipment	4,823	-
6 - Adverse Weather	2	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,647	2,400
<b>Total</b>	<b>22,150</b>	<b>2,400</b>

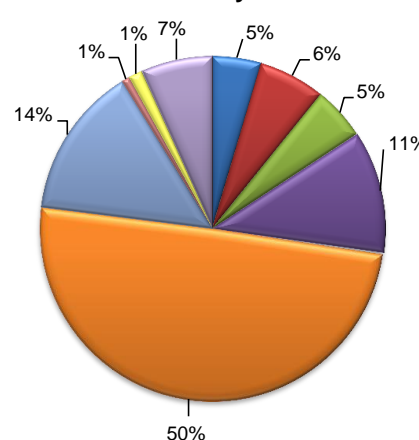
**Duration by Cause**


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	374	-
1 - Scheduled Outage	398	-
2 - Loss of Supply	30,761	-
3 - Tree Contacts	12	-
4 - Lightning	28	-
5 - Defective Equipment	8,807	-
6 - Adverse Weather	6	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	5,271	4,800
<b>Total</b>	<b>45,657</b>	<b>4,800</b>

Toronto Hydro-Electric System Limited

**Frequency by Cause**


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	244,876	-
1 - Scheduled Outage	25,226	-
2 - Loss of Supply	91,577	-
3 - Tree Contacts	87,477	-
4 - Lightning	3,747	-
5 - Defective Equipment	370,901	-
6 - Adverse Weather	90,771	-
7 - Adverse Environment	1,807	-
8 - Human Element	53,655	-
9 - Foreign Interference	89,150	-
<b>Total</b>	<b>1,059,187</b>	<b>-</b>

**Duration by Cause**


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	32,983	-
1 - Scheduled Outage	45,166	-
2 - Loss of Supply	35,866	-
3 - Tree Contacts	82,715	-
4 - Lightning	1,230	-
5 - Defective Equipment	358,473	-
6 - Adverse Weather	103,265	-
7 - Adverse Environment	5,570	-
8 - Human Element	9,344	-
9 - Foreign Interference	48,195	-
<b>Total</b>	<b>722,808</b>	<b>-</b>

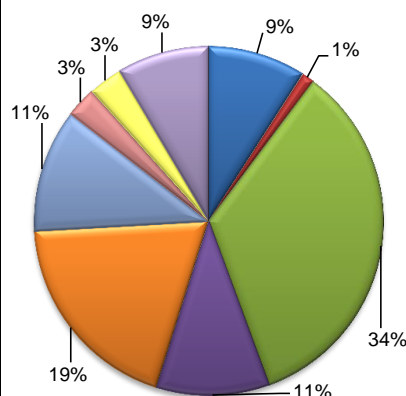
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

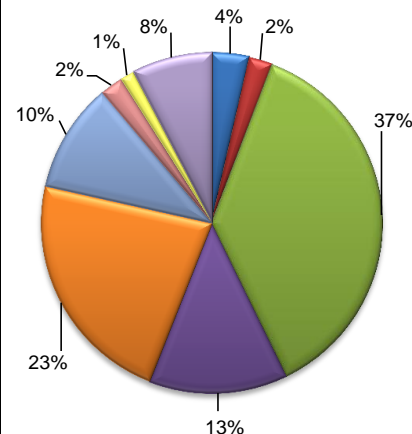
Veridian Connections Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	21,304	-
1 - Scheduled Outage	2,754	-
2 - Loss of Supply	80,732	-
3 - Tree Contacts	24,662	-
4 - Lightning	64	-
5 - Defective Equipment	45,377	-
6 - Adverse Weather	26,853	-
7 - Adverse Environment	6,689	-
8 - Human Element	7,419	-
9 - Foreign Interference	20,161	-
<b>Total</b>	<b>236,015</b>	<b>-</b>

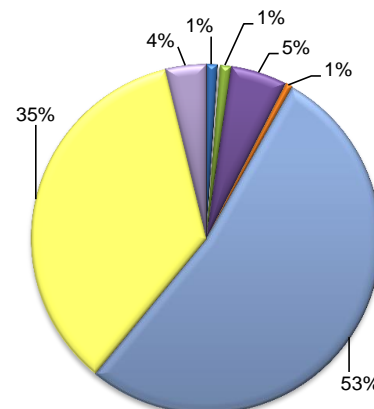
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	8,269	-
1 - Scheduled Outage	5,323	-
2 - Loss of Supply	87,574	-
3 - Tree Contacts	31,065	-
4 - Lightning	53	-
5 - Defective Equipment	53,250	-
6 - Adverse Weather	24,630	-
7 - Adverse Environment	5,146	-
8 - Human Element	3,122	-
9 - Foreign Interference	17,961	-
<b>Total</b>	<b>236,393</b>	<b>-</b>

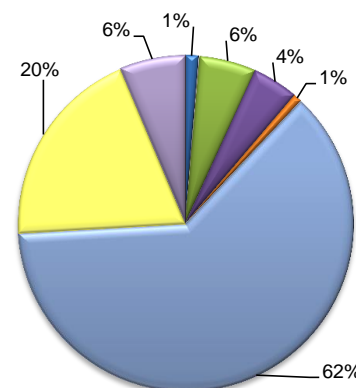
Wasaga Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	351	-
1 - Scheduled Outage	74	-
2 - Loss of Supply	366	-
3 - Tree Contacts	1,775	-
4 - Lightning	-	-
5 - Defective Equipment	235	-
6 - Adverse Weather	17,996	15,820
7 - Adverse Environment	-	-
8 - Human Element	12,056	-
9 - Foreign Interference	1,273	-
<b>Total</b>	<b>34,126</b>	<b>15,820</b>

**Duration by Cause**



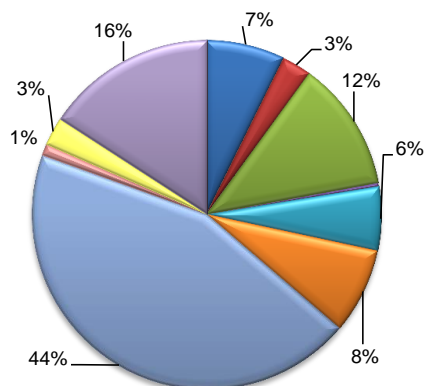
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	440	-
1 - Scheduled Outage	76	-
2 - Loss of Supply	2,061	-
3 - Tree Contacts	1,681	-
4 - Lightning	-	-
5 - Defective Equipment	307	-
6 - Adverse Weather	23,602	21,170
7 - Adverse Environment	-	-
8 - Human Element	7,435	-
9 - Foreign Interference	2,411	-
<b>Total</b>	<b>38,014</b>	<b>21,170</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
**December 31**

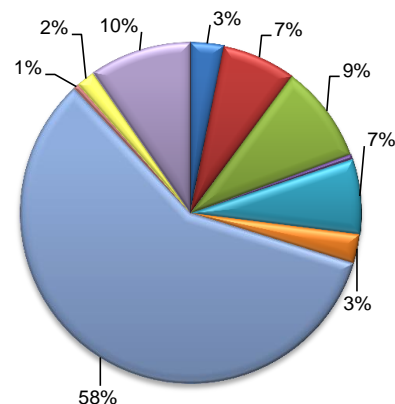
Waterloo North Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	12,026	1
1 - Scheduled Outage	4,587	24
2 - Loss of Supply	20,182	15,380
3 - Tree Contacts	580	3
4 - Lightning	9,778	8,027
5 - Defective Equipment	13,179	273
6 - Adverse Weather	73,622	72,847
7 - Adverse Environment	1,805	-
8 - Human Element	4,395	-
9 - Foreign Interference	26,299	1,184
<b>Total</b>	<b>166,453</b>	<b>97,739</b>

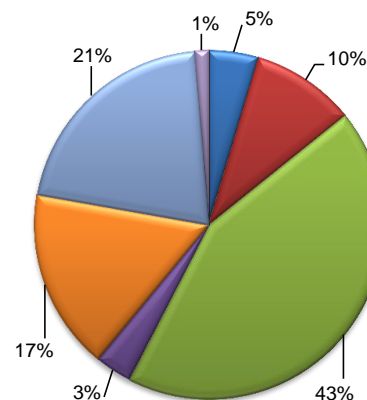
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,996	0
1 - Scheduled Outage	11,172	77
2 - Loss of Supply	14,793	13,210
3 - Tree Contacts	779	25
4 - Lightning	11,301	11,151
5 - Defective Equipment	4,447	14
6 - Adverse Weather	92,935	92,050
7 - Adverse Environment	913	-
8 - Human Element	2,812	-
9 - Foreign Interference	15,374	2,059
<b>Total</b>	<b>159,521</b>	<b>118,587</b>

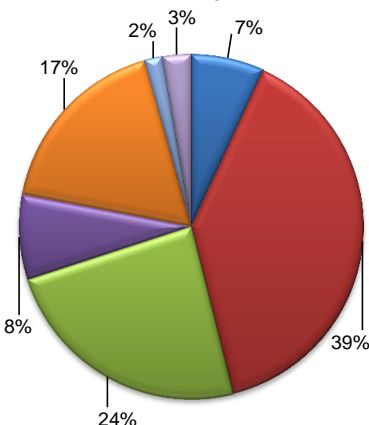
Welland Hydro-Electric System Corp.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,328	-
1 - Scheduled Outage	2,780	-
2 - Loss of Supply	12,505	-
3 - Tree Contacts	980	-
4 - Lightning	3	-
5 - Defective Equipment	4,855	-
6 - Adverse Weather	6,043	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	367	-
<b>Total</b>	<b>28,861</b>	<b>-</b>

**Duration by Cause**



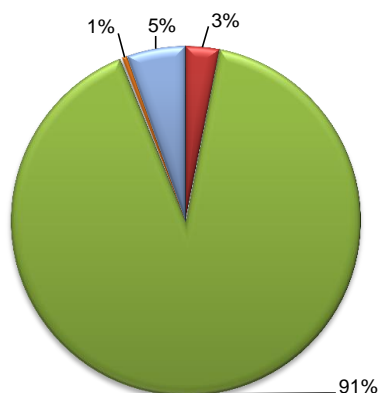
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,286	-
1 - Scheduled Outage	7,363	-
2 - Loss of Supply	4,497	-
3 - Tree Contacts	1,492	-
4 - Lightning	8	-
5 - Defective Equipment	3,310	-
6 - Adverse Weather	318	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	501	-
<b>Total</b>	<b>18,776</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

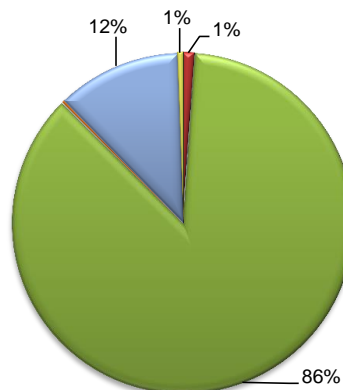
Wellington North Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1	-
1 - Schedulded Outage	346	-
2 - Loss of Supply	10,230	-
3 - Tree Contacts	28	-
4 - Lightning	-	-
5 - Defective Equipment	54	-
6 - Adverse Weather	609	284
7 - Adverse Environment	-	-
8 - Human Element	1	-
9 - Foreign Interference	1	-
<b>Total</b>	<b>11,270</b>	<b>284</b>

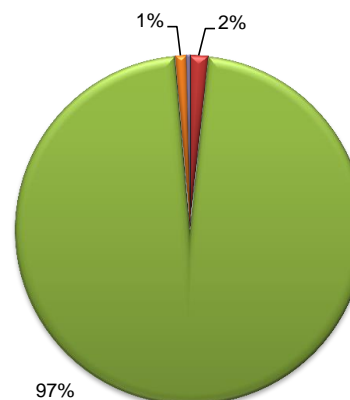
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	0	-
1 - Schedulded Outage	210	-
2 - Loss of Supply	16,331	-
3 - Tree Contacts	8	-
4 - Lightning	-	-
5 - Defective Equipment	55	-
6 - Adverse Weather	2,216	1,321
7 - Adverse Environment	-	-
8 - Human Element	95	-
9 - Foreign Interference	1	-
<b>Total</b>	<b>18,916</b>	<b>1,321</b>

West Coast Huron Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Schedulded Outage	134	-
2 - Loss of Supply	7,722	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	81	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	27	-
<b>Total</b>	<b>7,964</b>	<b>-</b>

**Duration by Cause**



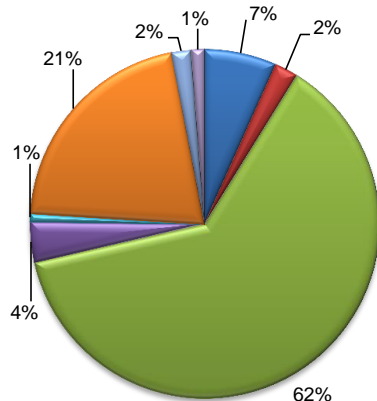
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Schedulded Outage	396	-
2 - Loss of Supply	32,820	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	125	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	48	-
<b>Total</b>	<b>33,388</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

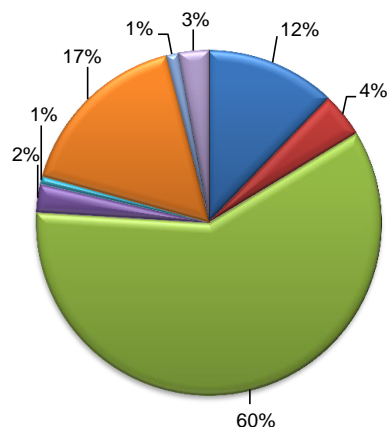
Westario Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,590	-
1 - Scheduled Outage	838	-
2 - Loss of Supply	24,345	-
3 - Tree Contacts	1,444	-
4 - Lightning	300	-
5 - Defective Equipment	8,164	-
6 - Adverse Weather	696	-
7 - Adverse Environment	7	-
8 - Human Element	1	-
9 - Foreign Interference	468	-
<b>Total</b>	<b>38,853</b>	<b>-</b>

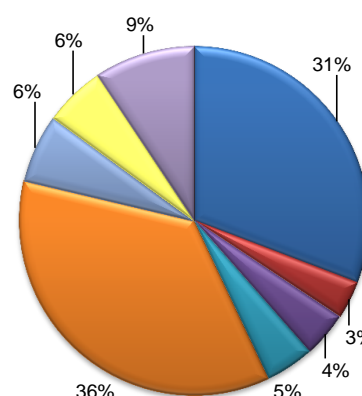
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	16,821	-
1 - Scheduled Outage	5,748	-
2 - Loss of Supply	82,624	-
3 - Tree Contacts	3,634	-
4 - Lightning	1,013	-
5 - Defective Equipment	23,135	-
6 - Adverse Weather	1,607	-
7 - Adverse Environment	14	-
8 - Human Element	5	-
9 - Foreign Interference	3,874	-
<b>Total</b>	<b>138,474</b>	<b>-</b>

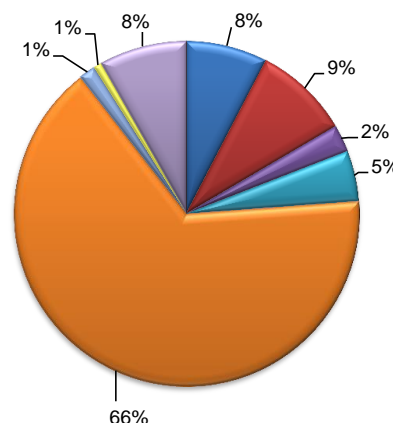
Whitby Hydro Electric Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	15,866	-
1 - Scheduled Outage	1,804	-
2 - Loss of Supply	-	-
3 - Tree Contacts	2,172	-
4 - Lightning	2,331	-
5 - Defective Equipment	18,426	-
6 - Adverse Weather	3,270	-
7 - Adverse Environment	-	-
8 - Human Element	2,935	-
9 - Foreign Interference	4,804	-
<b>Total</b>	<b>51,608</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,148	-
1 - Scheduled Outage	3,703	-
2 - Loss of Supply	-	-
3 - Tree Contacts	1,057	-
4 - Lightning	1,949	-
5 - Defective Equipment	27,169	-
6 - Adverse Weather	648	-
7 - Adverse Environment	-	-
8 - Human Element	323	-
9 - Foreign Interference	3,369	-
<b>Total</b>	<b>41,366</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

## Glossary of Terms

### FINANCIAL INFORMATION

	Aggregation of Trial Balance (RRR section 2.1.7) accounts
Cash & cash equivalents	1005-1070
Receivables	1100-1170
Inventory	1305-1350
Inter-company receivables	1200 + 1210
Other current assets	1180 + 1190 + 2290 debit + 2296 debit
Property plant & equipment	1605-2075
Accumulated depreciation & amortization	2105-2180
Regulatory assets	1505-1595 + 2405 + 2425 debit
Inter-company investments	1480-1490
Other non-current assets	1405-1475 + 1495 debit + 2350 debit
Accounts payable & accrued charges	2205-2220 + 2250-2256 + 2294
Other current liabilities	2264 + 2285-2292 credit + 2296 credit
Inter-company payables	2240 + 2242
Loans and notes payable, and current portion of long-term debt	2225, 2260, 2262, 2268, 2270, 2272
Long-term debt	2505-2525
Inter-company long-term debt & advances	2530 + 2550
Total debt	2225 + 2242 + 2260 + 2262 + 2270 + 2505-2525 + 2550
Regulatory liabilities	1505-1595 + 2405 + 2425 credit
Other deferred amounts & customer deposits	2305 + 2308-2348 + 2410 + 2415 + 2435 + 2440
Employee future benefits	2265+ 2306 + 2312 + 2313
Deferred taxes	2350 credit + 1495 credit
Shareholders' equity	3005-3090
Power and distribution revenue	4006-4080
Cost of power and related costs	4705-4751
Other income (loss)	4082-4245+ 4305-4420+ 6305
Operating expense	4505-4565 + 4805-4850 + 5005-5096
Maintenance expense	4605-4640 + 4905-4965 + 5105-5195
Administrative expense	5205-5215 + 5305-5695 + 6105 + 6205-6225 + 6310-6415
Depreciation and amortization expense	5705-5740
Financing expense	6005-6045
Current tax	6110
Deferred tax	6115
Other comprehensive income	7005-7030

## FINANCIAL RATIOS

**Liquidity Ratios** measure the business' ability to cover short-term debt obligations.

**Current Ratio** measures whether the business has enough resources to pay its short-term debt obligations over the next 12 months.

**Leverage Ratios** determine the degree to which the business is leveraging itself through its use of borrowed money.

**Debt to Equity Ratio** measures the proportion of total debt and shareholders' equity to assess actual capital structure.

**Debt Ratio** measures debt financing as a proportion of total assets.

**Interest Coverage Ratio** measures the business' ability to pay interest on outstanding debt.

**Profitability Ratios** measure the business' use of its assets and control of its expenses to generate an acceptable rate of return.

**Return on Assets Ratio** measures how the business is efficiently using its assets to generate returns.

**Return on Equity Ratio** measures the actual rate of return on the balance sheet shareholders' equity.

## GENERAL

**Residential Customers** applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation.

**General Service < 50 kW Customers** applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

**General Service 50 to 4,999 kW Customers** applies to a non residential account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 50 kW but less than 5,000 kW.

**Large User Customers** applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW.

**Sub Transmission** applies to an account who has embedded supply to Local Distribution Companies or an account that is directly connected to and supplied by the distributor's assets.

**Unmetered Scattered Load** refers to certain instances where connections can be provided without metering.

**Total kWh Supplied** represents total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid or from a host distributor and from all embedded generation facilities.

**Total kWh Delivered (excluding losses)** represents the total kWhs of electricity delivered to all customers in the distributor's licensed service area, including wholesale market participants and any embedded distributors.

**Total kWh Delivered on Long-Term Load Transfer** represents the total kWhs of electricity delivered to load transfer customers from a geographic distributor to a physical distributor. A load transfer arrangement optimizes load service to specific customers where the geographic distributor is constrained in its ability to otherwise provide that load service. The geographic distributor is licensed to service the load transfer customer. The physical distributor provides the delivery of electricity to the load transfer customer.

**Total Distribution Losses (kwh)** is the sum of distribution system line losses, metering error and energy theft.

**Winter Peak (kW)** is the peak load on the distributor system for the period from November 1st to April 30th including load of embedded distributors.

**Summer Peak (kW)** is the peak load on the distributor system for the period from May 1st to October 31st including load of embedded distributors.

**Average Peak (kW)** is the average of the totalized distributor's monthly or hourly peaks including load of embedded distributors.

**Capital Additions (\$)** represent the investment for assets (including high voltage assets) placed in-service.

**High Voltage Capital Additions (\$)** represent the investment for high voltage assets placed in-service.

**Metered kWh** (meter read) refers to the yearly billed kWhs without the loss factor.

## SERVICE QUALITY REQUIREMENTS

**Low Voltage Connections** is the percentage of new low voltage (<750 Volts) connection requests where the connection is made within 5 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**High Voltage Connections** is the percentage of new high voltage ( $\geq 750$  Volts) connection requests where the connection is made within 10 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**Telephone Accessibility** is the percentage of calls to the utility's general inquiry number that are answered in person within 30 seconds. Must be met 65% of the time.

**Appointments Met** is the percentage of appointments met where customer presence is required. Must be met 90% of the time.

**Written Response to Enquiries** is the percentage of customer inquiries relating to a customer's account and requiring a written response where the response is provided within 10 working days of receipt of the inquiry. Must be met 80% of the time.

**Emergency Urban Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 60 minutes of the call. Urban areas are defined by the respective municipality. Must be met 80% of the time.

**Emergency Rural Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 120 minutes of the call. Rural areas are defined by the respective municipality. Must be met 80% of the time.

**Telephone Call Abandon Rate** is the percentage of qualified calls (abandoned after 30 seconds) to a distributor's customer care telephone number that are abandoned before they are answered. Must be less than 10%.

**Appointment Scheduling** is the percentage of when a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days. Must be met 90% of the time.

**Rescheduling a Missed Appointment** is the percentage of missed appointments that the customer is contacted within 1 business day to reschedule the appointment. Must be met 100% of the time.

**Reconnection Performance Standard** is the percentage of customers disconnected for non-payment who were reconnected within two business days. Must be met 85% of the time.

**New Micro-embedded Generation Facilities Connected** is the percentage of new micro-embedded generation facilities connected to its distribution system within 5 business days. Must be met 90% of the time.

**Billing Accuracy Measure** is the percentage of accurate bills expressed as a percentage of total bills issued. Must be met 98% of the time.



## SYSTEM RELIABILITY INDICATORS

**Average Number of Customers Served** (by month) by a distributor is the average number of customers served in the distributor's licensed service area during the month. It is calculated by adding the total number of customers served on the first day of the month and the total number of customers served on the last day of the month and dividing by two. On an annual basis, the average number of customers served is calculated as the sum of 12 months, divided by 12.

**Interruption** is the loss of electrical power, being a complete loss of voltage, of a duration of one minute or more, to one or more customers, including planned interruptions scheduled by the distributor but excluding part power situations, outages scheduled by a customer, interruptions by order of emergency services, disconnections for non-payment or power quality issues such as sags, swells, impulses or harmonics. The "cause of interruption codes" are provided below.

**Customer-hours of Interruptions** is the total number of hours of interruptions that all customers experienced for all hours of interruptions. As an example, if a distributor experienced 2 interruptions, where the first affected 100 customers for 1 hour, and the second affected 200 customers for 1.5 hours, the total customer-hours of interruption would be 400 customer-hours.

**Customer Interruptions** is the total number of customers affected by all interruptions. As an example, if a distributor experienced 2 interruptions where the first affected 100 customers, and the second affected 200 customers, then the total customer interruptions would be 300.

**SAIDI (System Average Interruption Duration Index)** is an index of system reliability that expresses the average amount of time per reporting period that the supply to a customer is interrupted. It is calculated by dividing the total monthly duration of all interruptions experienced by all customers, in hours, by the average number of customers served.

It is expressed as follows:  $\text{Total customer hours of interruptions} / \text{Average Number of Customers Served}$ .

**SAIFI (System Average Interruption Frequency Index)** is an index of system reliability that expresses the number of times per reporting period that the supply to a customer is interrupted. The index is calculated by dividing the total number of interruptions experienced by all customers, by the Average Number of Customers Served.

It is expressed as follows:  $\text{Total customer interruptions} / \text{Average Number of Customers Served}$ .

**Loss of Supply Adjusted System Reliability Indicators** exclude outages caused by a loss of supply. Loss of supply refers to customer interruptions due to problems in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on established ownership demarcation points.

**Loss of Supply and Major Event Adjusted System Reliability Indicators** exclude outages caused by a loss of supply and outages related to Major Event(s).

## CAUSE OF INTERRUPTION CODES

**Cause Code 0 (Unknown/Other)** includes customer interruptions with no apparent cause that contributed to the outage.

**Cause Code 1 (Scheduled Outage)** includes customer interruptions due to the disconnection at a selected time for the purpose of construction or preventive maintenance.

**Cause Code 2 (Loss of Supply)** includes customer interruptions due to problems associated with assets owned and/or operated by another party, and/or in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on ownership demarcation.

**Cause Code 3 (Tree Contacts)** includes customer interruptions caused by faults resulting from tree contact with energized circuits.

**Cause Code 4 (Lightning)** includes customer interruptions due to lightning striking the distribution system, resulting in an insulation breakdown and/or flash-overs.

**Cause Code 5 (Defective Equipment)** includes customer interruptions resulting from distributor equipment failures due to deterioration from age, incorrect maintenance, or imminent failures detected by maintenance.

**Cause Code 6 (Adverse Weather)** includes customer interruptions resulting from rain, ice storms, snow, winds, extreme temperatures, freezing rain, frost, or other extreme weather conditions (exclusive of Code 3 and Code 4 events).

**Cause Code 7 (Adverse Environment)** includes customer interruptions due to distributor equipment being subject to abnormal environments, such as salt spray, industrial contamination, humidity, corrosion, vibration, fire, or flowing.

**Cause Code 8 (Human Element)** includes customer interruptions due to the interface of distributor staff with the distribution system.

**Cause Code 9 (Foreign Interference)** includes customer interruptions beyond the control of the distributor, such as those caused by animals, vehicles, dig-ins, vandalism, sabotage, and foreign objects.

**Major Event** is defined as an event that is beyond the control of the distributor and is:

- a) unforeseeable;
- b) unpredictable;
- c) unpreventable; or
- d) unavoidable.

Such events disrupt normal business operations and occur so infrequently that it would be uneconomical to take them into account when designing and operating the distribution system. Such events cause exceptional and/or extensive damage to assets, they take significantly longer than usual to repair, and they affect a substantial number of customers.

"Beyond the control of the distributor" means events that include, but are not limited to, force majeure events and Loss of Supply events.

Distributors shall include all outages that occurred during the Major Event, including those that may be unrelated to the event itself, but occurred at the same time.