



# 2017

## YEARBOOK OF ELECTRICITY DISTRIBUTORS

PUBLISHED ON AUGUST 23, 2018





## Background on Statistical Yearbook of Electricity Distributors

The Ontario Energy Board (OEB) is the regulator of Ontario's natural gas and electricity sectors. In the electricity sector, the OEB sets transmission and distribution rates, and approves the Independent Electricity System Operator's (IESO) budgets and fees. The OEB also sets the rate for the Standard Supply Service for distribution utilities that supply electricity (commodity) directly to consumers.

The OEB provides this Yearbook of Electricity Distributors to publish the financial and operational information collected from electricity distributors. It is compiled from data submitted by the distributors through the Reporting and Record-Keeping Requirements.\*

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\*The following distributors have not filed RRR information: Attawapiskat Power Corporation, Fort Albany Power Corporation and Kashechewan Power Corporation.

## NOTES

### Financial Statement Disclosures

1. The Balance Sheet and Income Statement presented in the Yearbook are derived from trial balances reported under the regulatory accounting framework of the OEB. These statements may differ from the distributors' audited financial statements.
2. Year-over-year comparisons and trending may be affected due to changes in accounting and financial statement reporting.
3. Debit balances reported in credit fields were reclassified to assets; and credit balances in debit fields were reclassified to liabilities.
4. Deferred tax assets and liabilities may have been classified by utilities as regulatory assets or liabilities in their filings with the OEB. Wherever possible, this has been classified in the yearbook as other non-current assets or deferred tax liabilities depending on the sign.
5. Intangible assets and related accumulated amortization have been included in property, plant & equipment and accumulated depreciation and amortization respectively.
6. Inter-company receivables and payables are presented on a net basis in the balance sheet.

### Statistical Information

7. The total customer figure is the sum of Residential, General Service <50, General Service >50, Large User and Sub Transmission rate classes. Changes in customer counts could be caused by rate reclassifications of customers implemented by some distributors.



## Key Metrics Overview of Ontario Electricity Distributors' Sector

### Industry Metrics Snapshot

Financial Item / Metric	2013	2014	2015	2016	2017
Power & Distribution Revenues (\$)	15,483,829,651	16,480,111,559	17,267,350,271	18,894,934,371	16,663,743,668
Distribution Revenues (\$)	3,216,192,710	3,343,550,357	3,295,921,115	3,433,473,113	3,297,218,769
Total Net Income (\$)	624,618,574	554,774,402	671,820,220	721,991,181	667,677,455
Return on Shareholders' Equity (%) <sup>i</sup>	9.46%	7.88%	9.03%	9.32%	7.98%
Total OM&A Expenses (\$)	1,606,257,437	1,692,707,777	1,610,695,415	1,619,995,861	1,615,224,052
Net Property, Plant and Equipment (\$)	15,229,923,980	16,119,680,854	17,888,654,036	19,195,046,094	20,925,688,923
Gross Capital Additions for Year (\$)	1,891,729,188	1,922,688,740	2,230,339,205	2,147,359,116	2,129,757,110
Depreciation Expense (\$)	788,353,877	796,555,442	863,846,599	925,455,321	946,039,197
Total Electricity Delivered (kWh) <sup>ii</sup>	132,417,731,276	132,168,695,217	130,749,665,017	130,187,188,150	126,378,180,878
Residential Consumption (kWh)	39,588,477,479	40,094,998,739	40,861,218,090	39,196,063,133	38,088,034,111
Total Number of Customers	4,944,488	4,988,859	5,054,739	5,106,528	5,159,331
Number of Residential Customers	4,460,593	4,502,650	4,564,835	4,612,551	4,665,055
Average Power and Distribution Revenues / Customer (\$/customer)	3,132	3,303	3,416	3,700	3,230
Average Distribution Revenues / Customer (\$/customer)	650	670	652	672	639
Net Income / Customer (\$/customer)	126	111	133	141	129
Average OM&A Expenses / Customer (\$/customer)	325	339	319	317	313

<sup>i</sup> Return on Equity ratio is calculated as the sum of electricity distributors' net income divided by total shareholders' equity.

<sup>ii</sup> This metric represents the total kWh of electricity delivered to all customers in the distributor's licensed service area and to any embedded distributors. Past figures have been updated to reflect distributor data revisions.

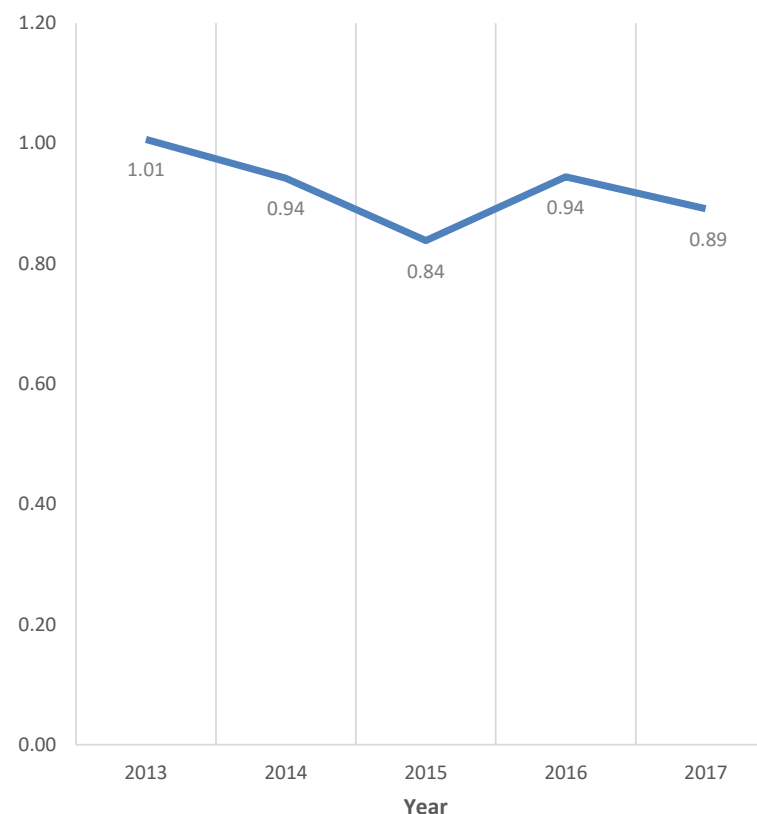
## Key Metrics Overview of Ontario Electricity Distributors' Sector

### Balance Sheet – Consolidated

As of  
December 31

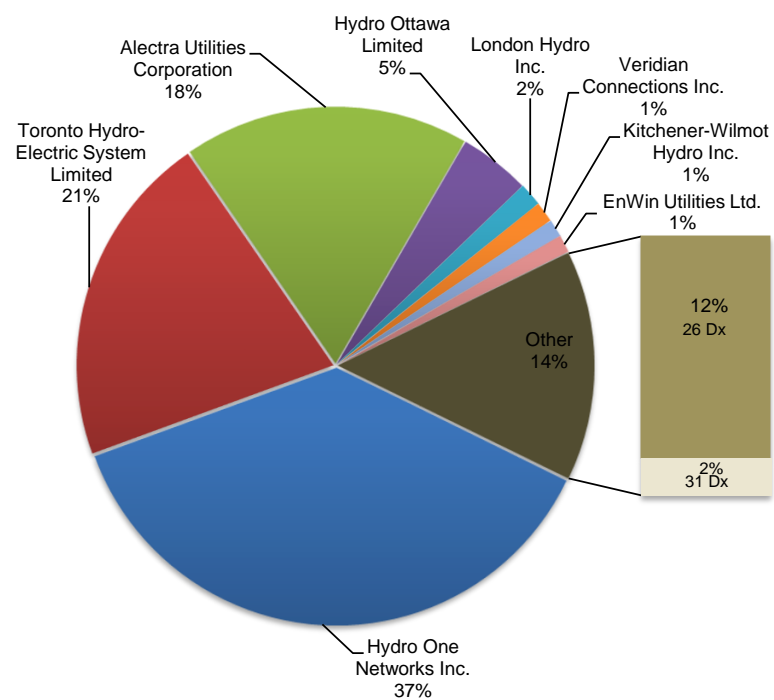
Cash & cash equivalents	\$ 410,912,878
Receivables	2,745,746,265
Inventory	96,644,258
Inter-company receivables	112,554,617
Other current assets	102,725,884
<b>Current assets</b>	<b>3,468,583,902</b>
Property plant & equipment	28,983,847,019
Accumulated depreciation & amortization	(8,058,158,096)
	20,925,688,923
Regulatory assets	734,676,581
Inter-company investments	3,605,975
Other non-current assets	728,744,179
<b>Total Assets</b>	<b>\$ 25,861,299,559</b>
Accounts payable & accrued charges	2,455,813,628
Other current liabilities	246,174,324
Inter-company payables	359,259,822
Loans, notes payable, current portion long term debt	830,753,524
<b>Current liabilities</b>	<b>3,892,001,297</b>
Long-term debt	4,679,224,053
Inter-company long-term debt & advances	5,039,073,138
Regulatory liabilities	762,571,894
Other deferred amounts & customer deposits	1,081,500,082
Employee future benefits	1,446,108,292
Deferred taxes	589,747,393
<b>Total Liabilities</b>	<b>17,490,226,149</b>
Shareholders' Equity	8,371,073,410
<b>Total Liabilities &amp; Equity</b>	<b>\$ 25,861,299,559</b>

Current Ratio  
(Current Assets / Current Liabilities)



See Notes 1, 2, 3, 4, 6 on page 2

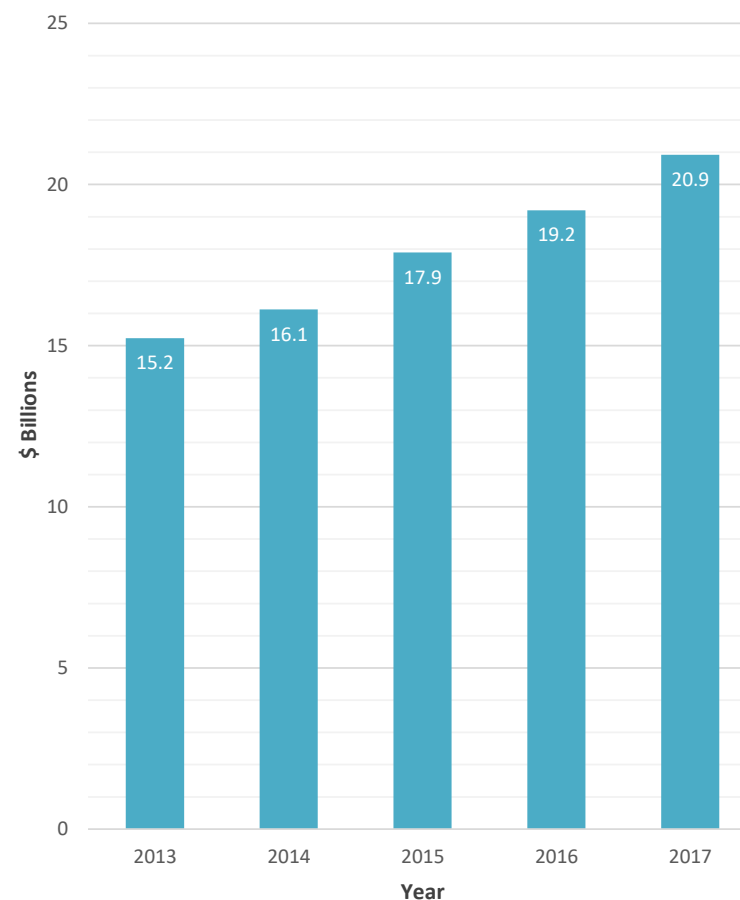
Net Property Plant & Equipment by Distributor



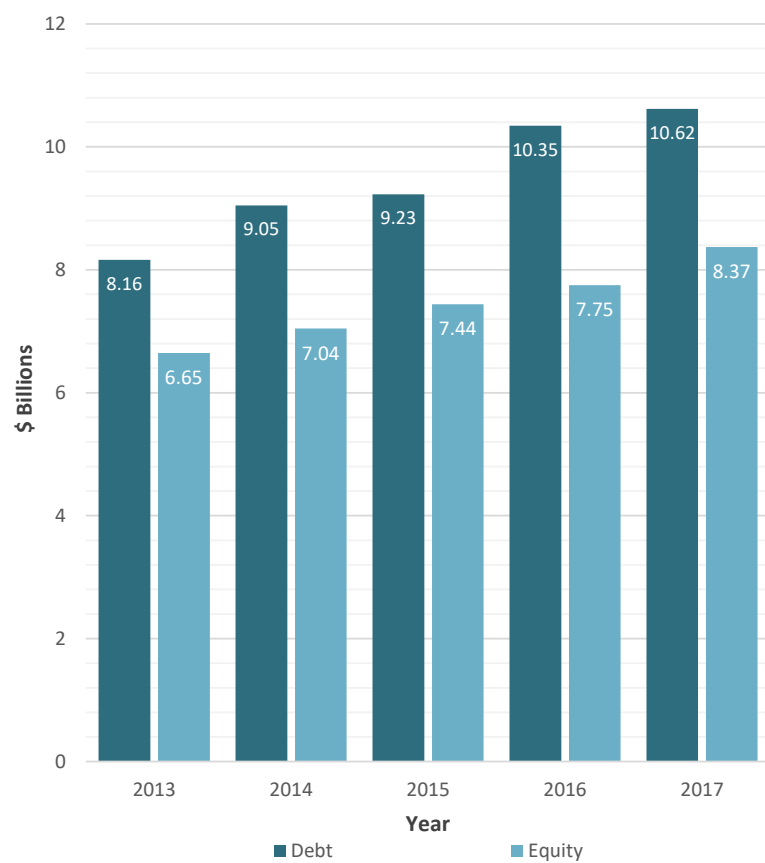
Note: 8 noted distributors above have net property, plant & equipment (PP&E) greater than \$225 million. The Other category consists of distributors that have PP&E values:

■ Between \$50 million to \$225 million    ■ Less than \$50 million

Net Property Plant & Equipment

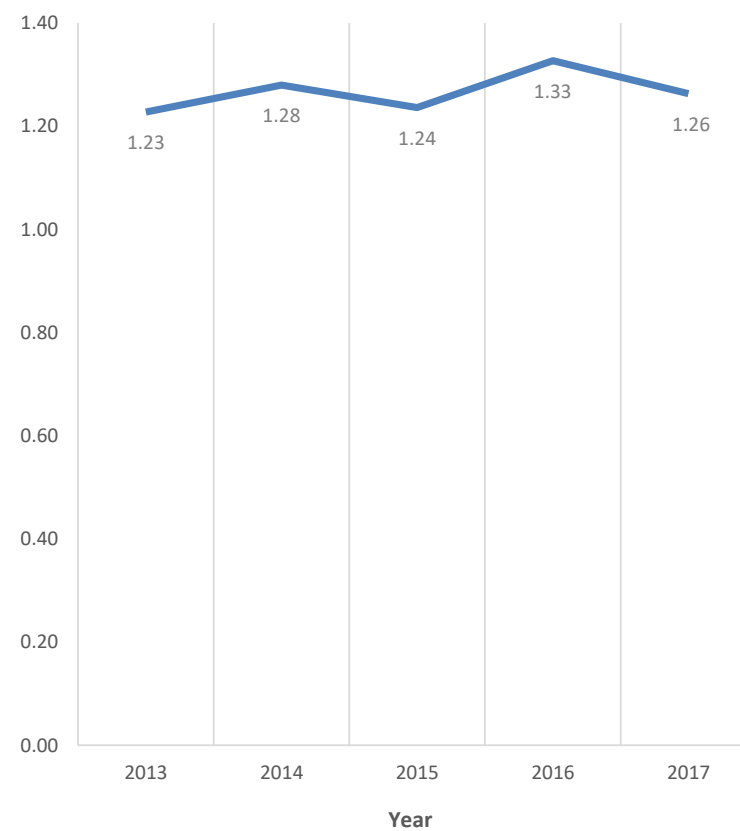


Debt & Equity



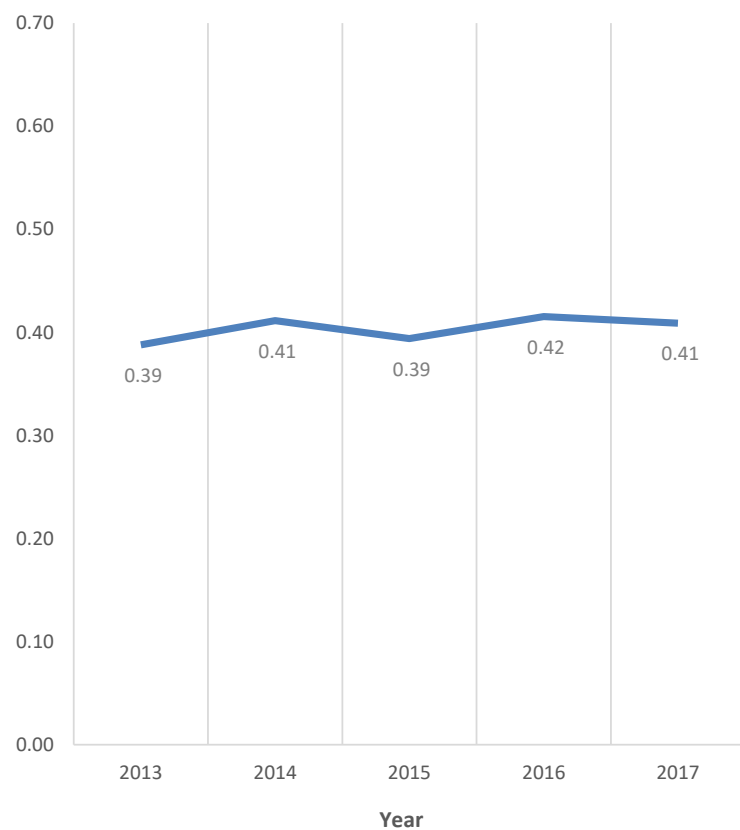
See Notes 1 and 2 on page 2

Debt to Equity Ratio  
(Debt / Equity)

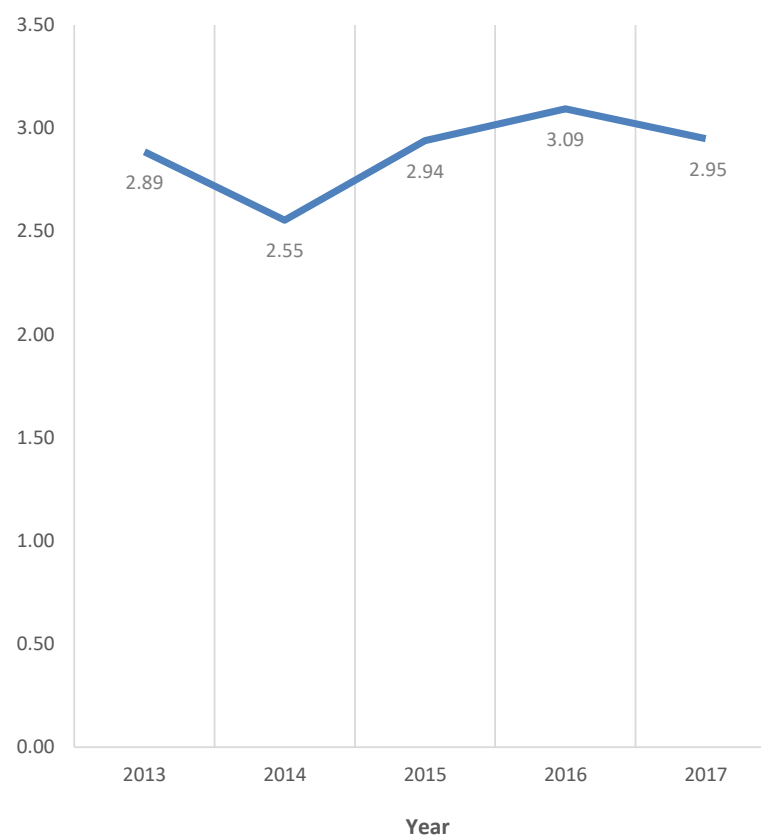


See Notes 1 and 2 on page 2

Debt Ratio  
(Debt / Total Assets)



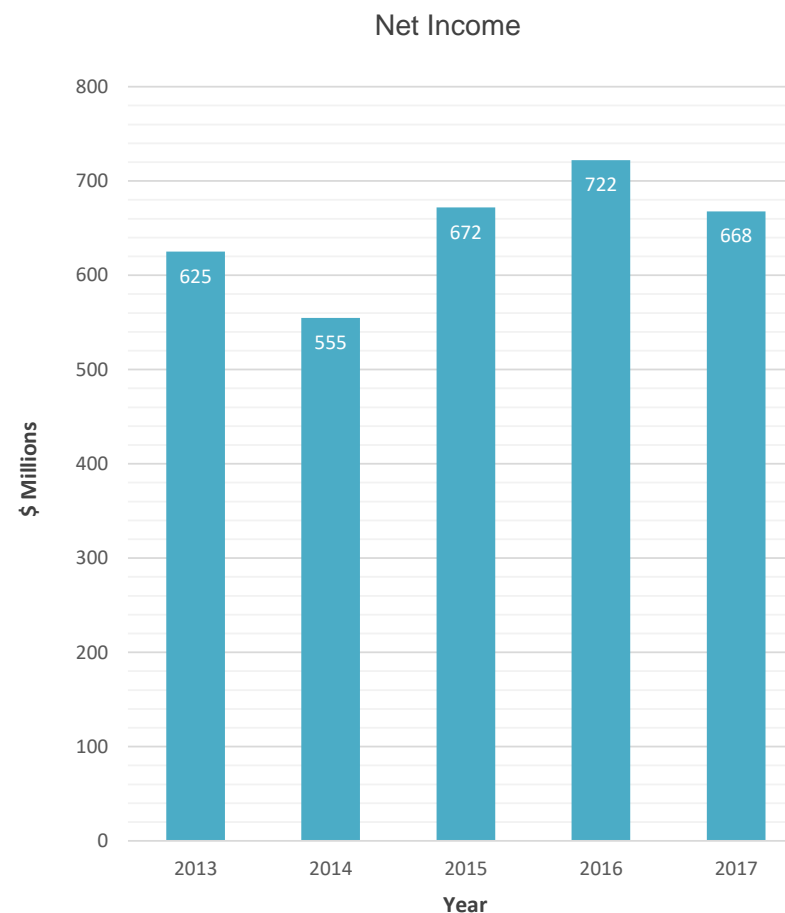
Interest Coverage  
(EBIT / Interest Charges)



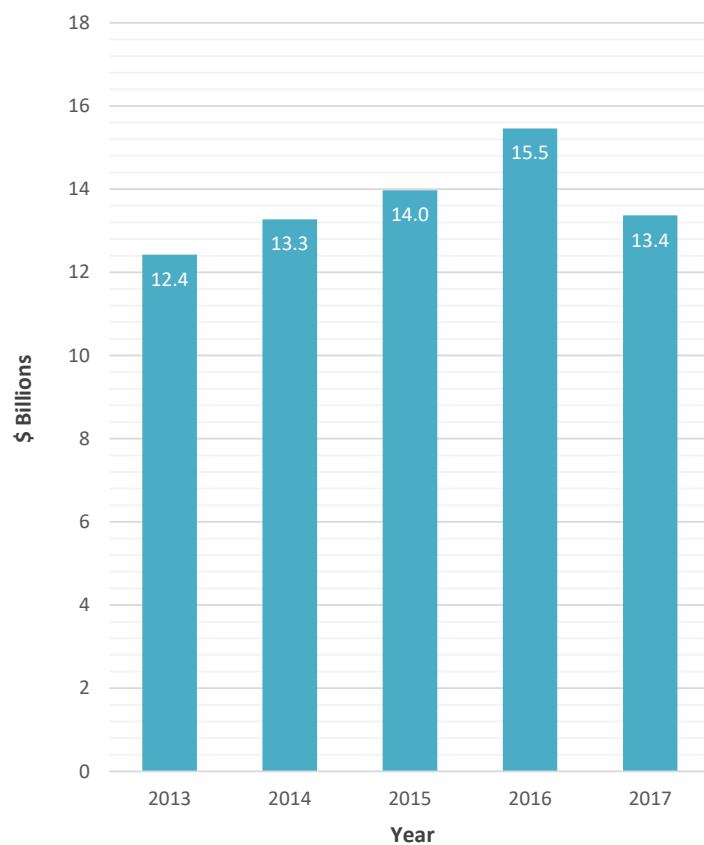
See Notes 1 and 2 on page 2

## Key Metrics Overview of Ontario Electricity Distributors' Sector

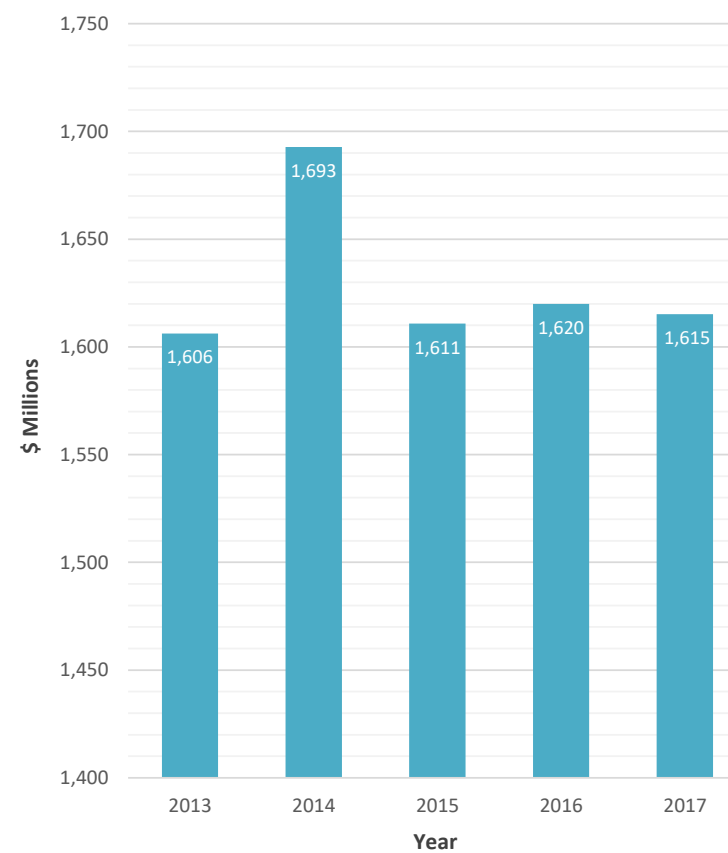
<b><u>Income Statement – Consolidated</u></b>	Year ended December 31
<b>Revenue</b>	
Power & Distribution Revenue	\$ 16,663,743,668
Cost of Power & Related Costs	13,366,524,899
Distribution Revenue	3,297,218,769
<b>Other Income</b>	456,097,764
<b>Expenses</b>	
Operating	326,517,232
Maintenance	417,537,732
Administration	871,169,089
Depreciation and Amortization	946,039,197
Financing	404,269,117
	2,965,532,366
<b>Net Income Before Taxes</b>	787,784,167
<b>PILS and Income Taxes</b>	
Current	146,313,559
Deferred	(26,206,847)
	120,106,712
<b>Net Income</b>	<b>\$ 667,677,455</b>
Other Comprehensive Income	(8,589,419)
<b>Comprehensive Income</b>	<b>\$ 659,088,036</b>



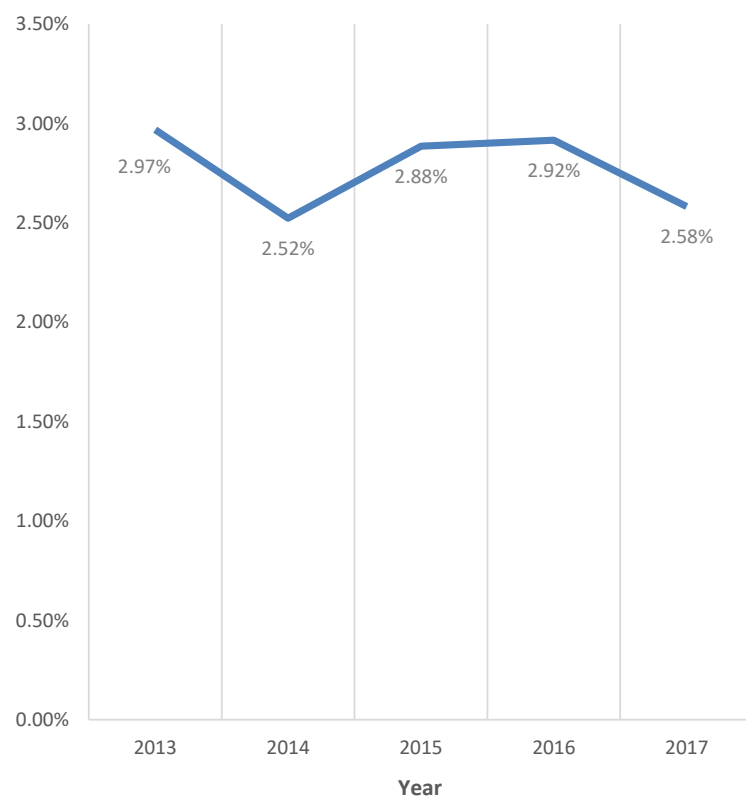
Cost of Power



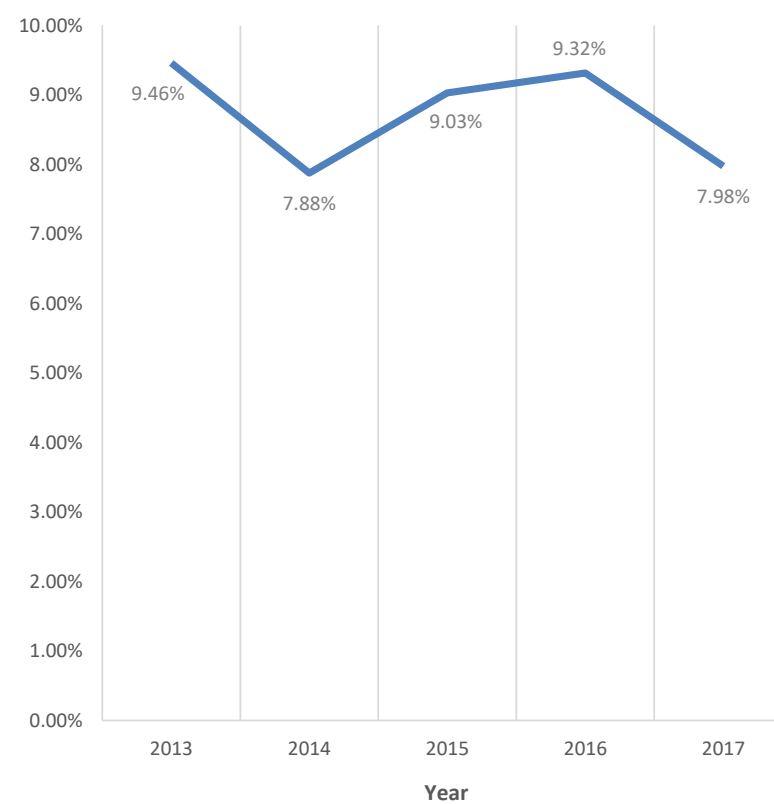
Operating, Maintenance & Administrative  
Expenses



Financial Statement Return on Assets  
(Net Income / Total Assets)



Financial Statement Return on Equity  
(Net Income / Shareholder's Equity)





## Key Metrics Overview of Ontario Electricity Distributors' Sector

		Year ended December 31
<b><u>General Statistics – Consolidated</u></b>		
<b>Total Customers</b>		<b>5,159,331</b>
Residential Customers		4,665,055
General Service <50kW Customers		438,956
General Service (50-4999kW) Customers		54,649
Large User (>5000kW) Customers		127
Sub Transmission		544
<b>Total Service Area (sq km)</b>		<b>991,108</b>
% Rural		99%
% Urban		1%
<b>Total Circuit km of Line</b>		<b>225,091</b>
Overhead circuit km of line		167,535
Underground circuit km of line		57,556
<b>Total kWh Supplied</b>		<b>131,507,457,611</b>
Total kWh Delivered (excluding losses)		126,378,180,878
Total kWh Delivered on Long-Term Load Transfer		43,445,339
Total Distribution Losses (kWh)		5,085,831,394
<b>Gross Capital Additions for the Year (\$)</b>	<b>\$</b>	<b>2,129,757,110</b>
High Voltage Capital Additions for the Year (\$)	\$	86,217,621

### **Unitized Statistics - Consolidated**

# of Customers per sq km of Service Area	5.21
# of Customers per km of Line	22.92

#### **Distribution Revenue:**

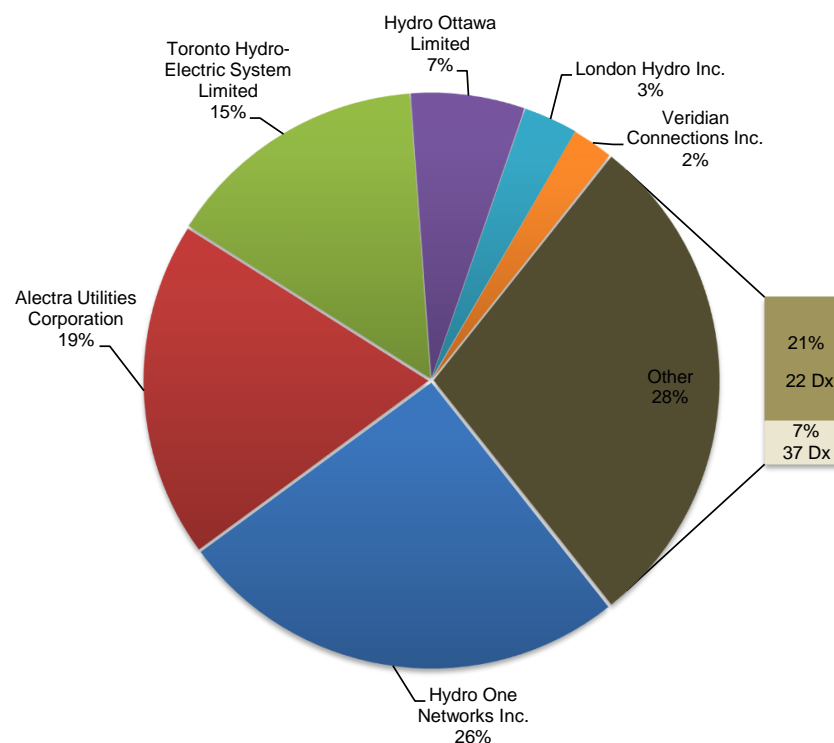
Per Customer	\$	639.08
Per Total kWh Delivered	\$	0.03
Average monthly total kWh delivered per customer		2,041

#### **Annual Cost of Power & Related Costs:**

Per Customer	\$	2,591
Per Total kWh Delivered	\$	0.11

<b>OM&amp;A per customer</b>	\$	313
<b>Net Income per customer</b>	\$	129
<b>Net Fixed Assets per customer</b>	\$	4,056

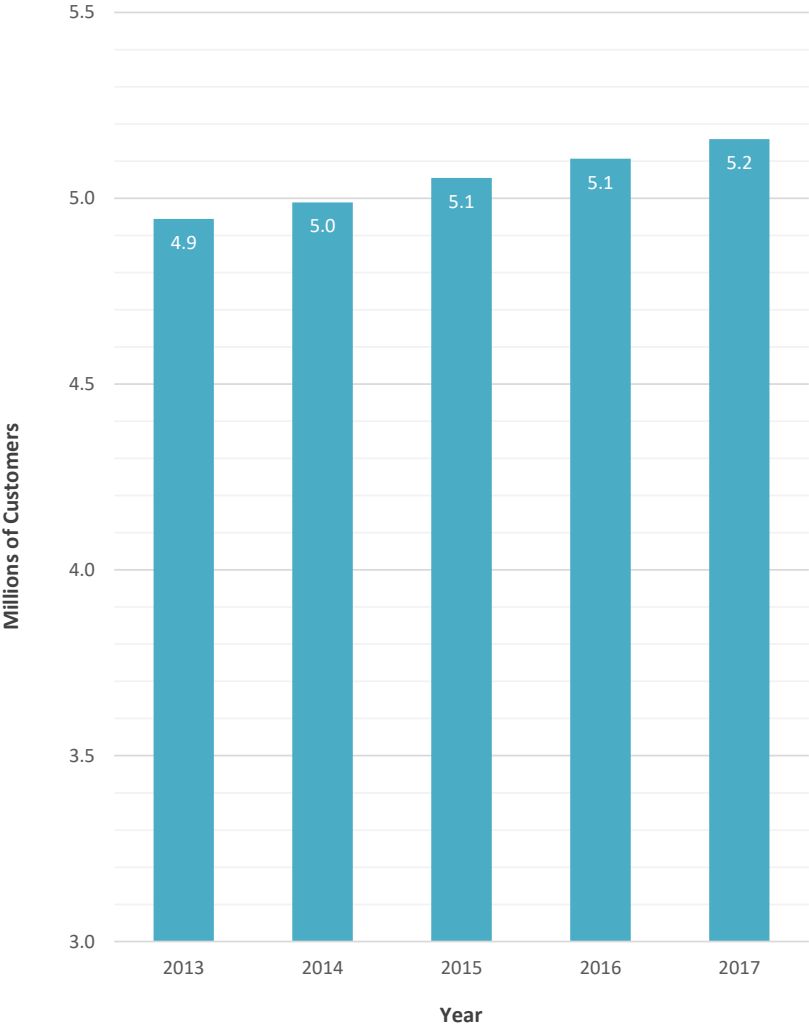
Percentage of Distribution Customers



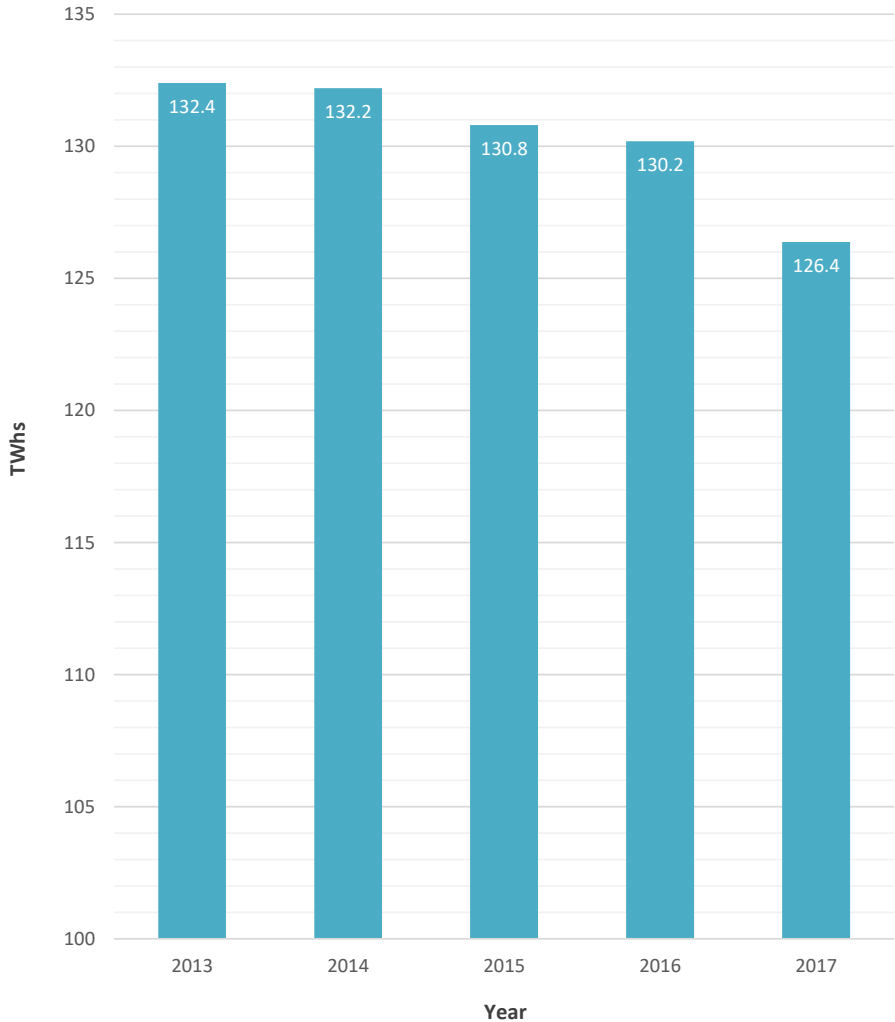
Note: 6 noted distributors above have greater than 100,000 customers.  
The Other category consists of distributors:

■ Between 25,000 to 100,000 customers ■ Less than 25,000 customers

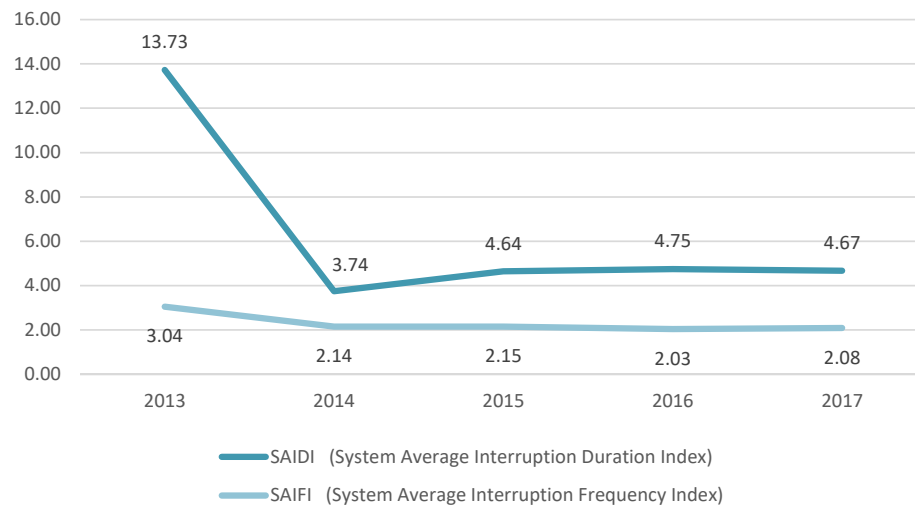
Total Number of Customers



Total TWhs Delivered



### Industry System Reliability Indicators - Total Outages

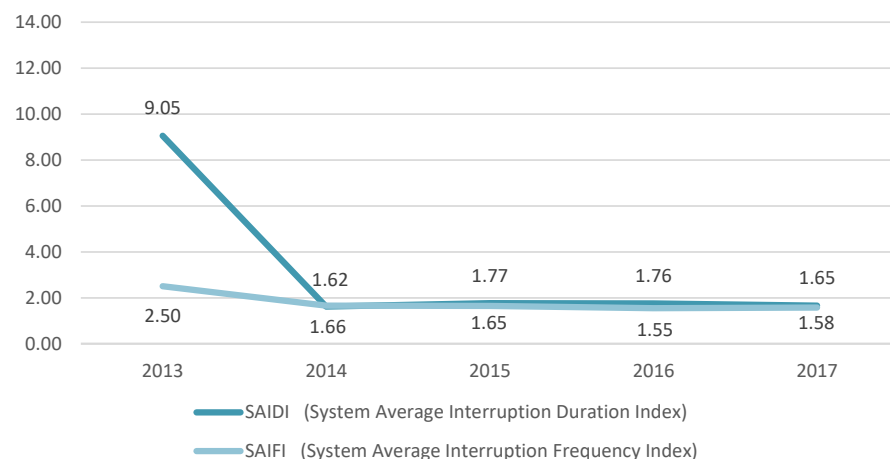


#### Industry Average

	2013	2014	2015	2016	2017
<b>SAIDI</b>	13.73	3.74	4.64	4.75	4.67
<b>SAIFI</b>	3.04	2.14	2.15	2.03	2.08

December 2013 was an unusual month when the province of Ontario experienced a major ice storm.

### Industry System Reliability Indicators - Total Outages Excluding Hydro One Networks



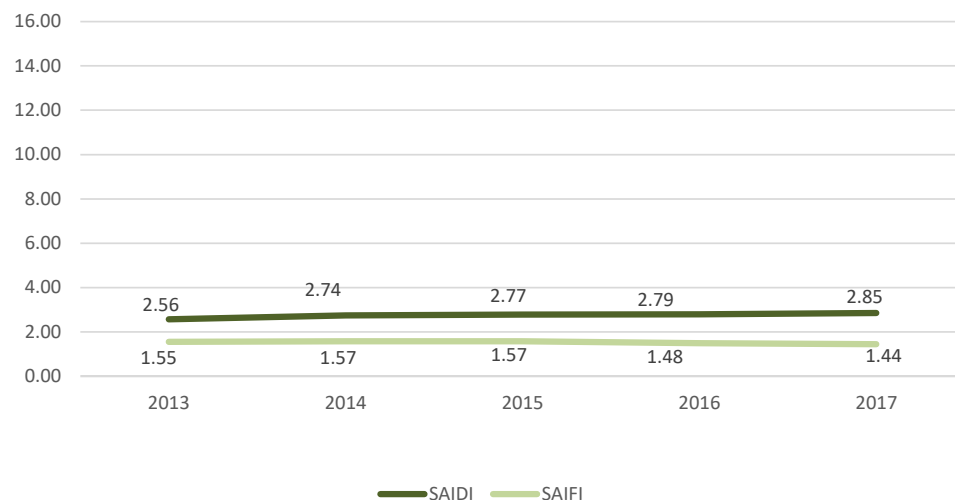
#### Industry Average Excluding Hydro One Networks

	2013	2014	2015	2016	2017
<b>SAIDI</b>	9.05	1.62	1.77	1.76	1.65
<b>SAIFI</b>	2.50	1.66	1.65	1.55	1.58

December 2013 was an unusual month when the province of Ontario experienced a major ice storm.

*Note:* Outage statistics report all outages affecting customers including those arising from within the distributor service areas and those arising upstream from the distributors.

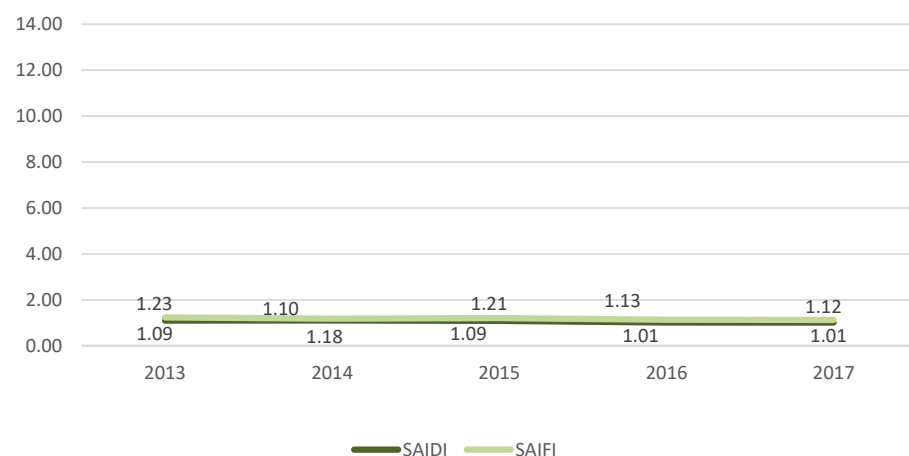
### Industry System Reliability Indicators - Adjusted for Loss of Supply and Major Event



#### Industry Average

	2013	2014	2015	2016	2017
<b>SAIDI</b>	2.56	2.74	2.77	2.79	2.85
<b>SAIFI</b>	1.55	1.57	1.57	1.48	1.44

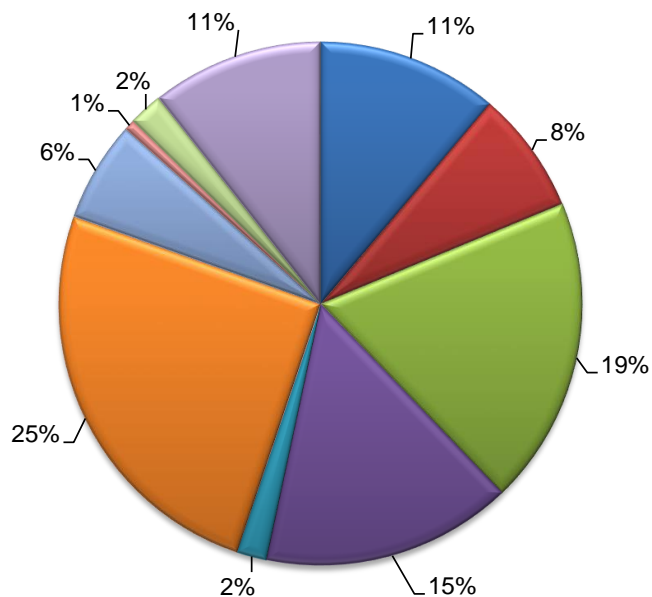
### Industry System Reliability Indicators - Adjusted for Loss of Supply and Major Event Excluding Hydro One Networks



#### Industry Average Excluding Hydro One Networks

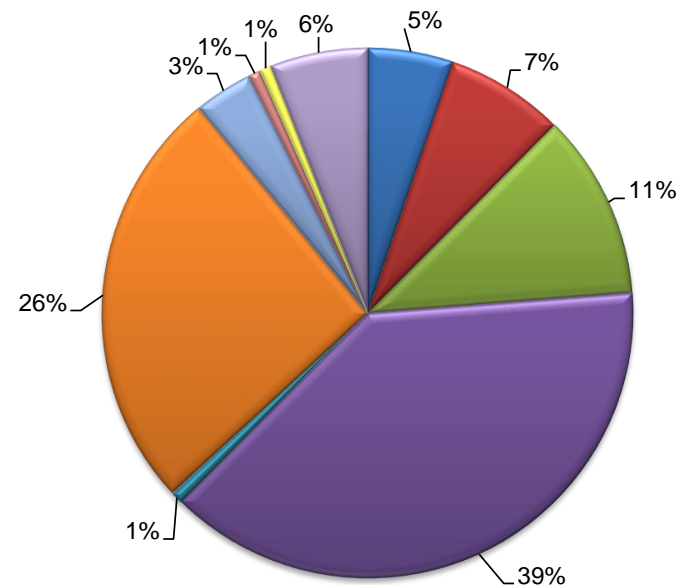
	2013	2014	2015	2016	2017
<b>SAIDI</b>	1.09	1.10	1.09	1.01	1.01
<b>SAIFI</b>	1.23	1.18	1.21	1.13	1.12

**Frequency by Cause of Interruptions**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,213,291	66,843
1 - Scheduled Outage	822,045	41,582
2 - Loss of Supply	2,066,821	203,082
3 - Tree Contacts	1,678,748	454,137
4 - Lightning	199,787	13,118
5 - Defective Equipment	2,737,851	328,611
6 - Adverse Weather	672,183	298,616
7 - Adverse Environment	73,118	229
8 - Human Element	227,750	9,337
9 - Foreign Interference	1,149,056	46,214
<b>Total</b>	<b>10,840,650</b>	<b>1,461,769</b>

**Duration by Cause of Interruptions**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,262,875	294,216
1 - Scheduled Outage	1,764,365	59,867
2 - Loss of Supply	2,755,561	613,967
3 - Tree Contacts	9,398,993	3,855,973
4 - Lightning	168,419	17,795
5 - Defective Equipment	6,309,619	1,834,523
6 - Adverse Weather	870,070	561,366
7 - Adverse Environment	174,581	458
8 - Human Element	174,953	8,862
9 - Foreign Interference	1,440,823	77,522
<b>Total</b>	<b>24,320,259</b>	<b>7,324,550</b>



<b>Balance Sheet As of December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
Cash & cash equivalents	\$ 119,353,423	\$ 811,042	\$ 397,813	\$ 10,492,932	\$ 14,993,401	\$ 16,723,341
Receivables	518,096,774	4,458,392	823,753	18,155,292	21,868,342	37,484,880
Inventory	20,017,961	126,117	125,468	379,209	1,819,058	3,450,124
Inter-company receivables	96,149,713	-	-	356,475	-	703,695
Other current assets	7,478,409	215,996	52,415	1,009,980	181,872	1,576,405
<b>Current assets</b>	<b>761,096,280</b>	<b>5,611,547</b>	<b>1,399,450</b>	<b>30,393,888</b>	<b>38,862,672</b>	<b>59,938,445</b>
Property plant & equipment	4,428,054,306	175,899,233	6,706,093	119,942,170	80,340,649	288,263,142
Accumulated depreciation & amortization	(675,323,925)	(69,190,783)	(3,755,809)	(58,981,151)	(12,967,651)	(158,208,228)
	<b>3,752,730,380</b>	<b>106,708,449</b>	<b>2,950,285</b>	<b>60,961,019</b>	<b>67,372,997</b>	<b>130,054,915</b>
Regulatory assets	49,605,681	3,338,027	338,474	1,431,661	1,725,797	6,377,337
Inter-company investments	-	-	-	-	-	-
Other non-current assets	10,000	4,416,370	116,897	-	1,380,860	30,603
<b>TOTAL ASSETS</b>	<b>\$ 4,563,442,342</b>	<b>\$ 120,074,393</b>	<b>\$ 4,805,106</b>	<b>\$ 92,786,569</b>	<b>\$ 109,342,327</b>	<b>\$ 196,401,300</b>
Accounts payable & accrued charges	\$ 447,006,138	\$ 4,477,323	\$ 786,057	\$ 19,721,009	\$ 15,067,270	\$ 24,983,260
Other current liabilities	9,655,476	124,448	29,103	540,318	708,804	767,843
Inter-company payables	-	10,419,270	-	2,761,115	324,269	92,559
Loans and notes payable, and current portion of long term debt	186,184,848	-	89,419	31,151	2,098,553	1,015,237
<b>Current liabilities</b>	<b>642,846,462</b>	<b>15,021,041</b>	<b>904,579</b>	<b>23,053,593</b>	<b>18,198,897</b>	<b>26,858,900</b>
Long-term debt	1,150,000	52,000,000	100,601	22,504,863	14,702,522	12,469,502
Inter-company long-term debt & advances	1,801,568,899	-	222,000	-	24,189,168	47,878,608
Regulatory liabilities	85,460,065	1,249,896	474,992	3,121,934	3,675,063	4,390,406
Other deferred amounts & customer deposits	379,764,662	-	125,152	1,457,183	1,809,057	17,577,253
Employee future benefits	64,778,753	7,424,600	-	13,238,634	1,416,269	5,156,791
Deferred taxes	14,499,473	-	116,897	-	201,324	428,865
<b>Total Liabilities</b>	<b>2,990,068,313</b>	<b>75,695,537</b>	<b>1,944,222</b>	<b>63,376,208</b>	<b>64,192,301</b>	<b>114,760,325</b>
<b>Shareholders' Equity</b>	<b>1,573,374,029</b>	<b>44,378,857</b>	<b>2,860,884</b>	<b>29,410,361</b>	<b>45,150,026</b>	<b>81,640,975</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 4,563,442,342</b>	<b>\$ 120,074,393</b>	<b>\$ 4,805,106</b>	<b>\$ 92,786,569</b>	<b>\$ 109,342,327</b>	<b>\$ 196,401,300</b>

<b>Balance Sheet As of December 31</b>	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.
Cash & cash equivalents	\$ 4,916,816	\$ 1,138,652	\$ 673,001	\$ 2,255,077	\$ 860,885	\$ 2,400,859
Receivables	9,816,464	4,381,472	586,473	7,828,481	768,500	5,569,567
Inventory	98,124	321,304	37,889	288,487	-	340,098
Inter-company receivables	-	-	524,587	105,870	-	155,070
Other current assets	595,940	243,732	-	522,592	628	83,903
<b>Current assets</b>	<b>15,427,343</b>	<b>6,085,159</b>	<b>1,821,949</b>	<b>11,000,507</b>	<b>1,630,014</b>	<b>8,549,496</b>
Property plant & equipment	159,468,425	27,084,504	2,861,812	27,076,148	6,445,109	24,418,847
Accumulated depreciation & amortization	(63,465,390)	(11,416,725)	(1,776,077)	(4,124,728)	(2,134,119)	(15,601,886)
	96,003,036	15,667,779	1,085,734	22,951,420	4,310,990	8,816,961
Regulatory assets	2,129,007	1,164,778	550,691	4,907,302	260,433	5,897,109
Inter-company investments	-	-	-	-	-	100
Other non-current assets	5,901,763	770,499	-	442,488	50,412	168,576
<b>TOTAL ASSETS</b>	<b>\$ 119,461,150</b>	<b>\$ 23,688,216</b>	<b>\$ 3,458,374</b>	<b>\$ 39,301,717</b>	<b>\$ 6,251,849</b>	<b>\$ 23,432,242</b>
Accounts payable & accrued charges	\$ 11,153,027	\$ 4,075,924	\$ 488,437	\$ 7,621,956	\$ 989,824	\$ 4,062,130
Other current liabilities	188,171	86,579	6,953	-	-	42,521
Inter-company payables	27,591,168	-	440,605	-	-	526,873
Loans and notes payable, and current portion of long term debt	4,000,000	123,019	-	602,360	-	-
<b>Current liabilities</b>	<b>42,932,366</b>	<b>4,285,522</b>	<b>935,995</b>	<b>8,224,317</b>	<b>989,824</b>	<b>4,631,525</b>
Long-term debt	16,050,000	4,013,726	-	13,922,123	714,243	4,100,000
Inter-company long-term debt & advances	26,500,000	5,046,753	-	-	-	-
Regulatory liabilities	1,630,143	443,495	417,553	1,768,274	4,669	3,166,536
Other deferred amounts & customer deposits	-	1,656,008	20,584	3,490,599	30,843	1,510,180
Employee future benefits	7,657,099	225,715	-	844,331	-	517,902
Deferred taxes	2,614,595	-	-	-	-	-
<b>Total Liabilities</b>	<b>97,384,203</b>	<b>15,671,218</b>	<b>1,374,131</b>	<b>28,249,644</b>	<b>1,739,578</b>	<b>13,926,143</b>
<b>Shareholders' Equity</b>	<b>22,076,947</b>	<b>8,016,997</b>	<b>2,084,243</b>	<b>11,052,073</b>	<b>4,512,271</b>	<b>9,506,100</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 119,461,150</b>	<b>\$ 23,688,216</b>	<b>\$ 3,458,374</b>	<b>\$ 39,301,717</b>	<b>\$ 6,251,849</b>	<b>\$ 23,432,242</b>



<b>Balance Sheet As of December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
Cash & cash equivalents	\$ 11,078,120	\$ 3,147,475	\$ 26,205,337	\$ -	\$ 1,483,510	\$ 700
Receivables	40,846,939	23,803,535	47,782,861	11,083,131	1,760,275	12,795,353
Inventory	2,360,259	950,542	4,096,833	80,968	71,199	556,353
Inter-company receivables	617	-	3,259,376	42,783	-	-
Other current assets	522,771	274,608	1,766,882	496,933	162,855	177,568
<b>Current assets</b>	<b>54,808,706</b>	<b>28,176,159</b>	<b>83,111,289</b>	<b>11,703,815</b>	<b>3,477,838</b>	<b>13,529,974</b>
Property plant & equipment	200,511,054	101,516,547	308,449,062	43,980,321	10,252,701	90,914,799
Accumulated depreciation & amortization	(18,029,246)	(14,857,850)	(78,948,081)	(4,914,980)	(5,612,656)	(33,541,107)
	182,481,808	86,658,697	229,500,981	39,065,341	4,640,045	57,373,691
Regulatory assets	9,033,861	4,141,013	8,445,521	6,330,767	2,682,998	9,539,642
Inter-company investments	-	-	2,876,670	-	-	-
Other non-current assets	482,136	-	18,159,385	25,502	10,510	-
<b>TOTAL ASSETS</b>	<b>\$ 246,806,511</b>	<b>\$ 118,975,869</b>	<b>\$ 342,093,846</b>	<b>\$ 57,125,424</b>	<b>\$ 10,811,391</b>	<b>\$ 80,443,307</b>
Accounts payable & accrued charges	\$ 33,051,923	\$ 19,956,113	\$ 31,232,655	\$ 11,618,685	\$ 2,898,187	\$ 14,594,760
Other current liabilities	1,723,302	384,413	1,669,496	-	70,221	104,909
Inter-company payables	-	379,798	12,092,188	105,496	-	43,191
Loans and notes payable, and current portion of long term debt	1	-	326,359	1,243,563	-	6,036,171
<b>Current liabilities</b>	<b>34,775,225</b>	<b>20,720,325</b>	<b>45,320,698</b>	<b>12,967,743</b>	<b>2,968,408</b>	<b>20,779,031</b>
Long-term debt	85,000,000	-	51,000,000	19,973,968	2,241,423	17,188,609
Inter-company long-term debt & advances	6,684,703	49,523,326	-	-	1,524,511	373,943
Regulatory liabilities	13,877,441	3,163,246	29,405,088	3,228,298	419,419	8,599,195
Other deferred amounts & customer deposits	16,388,764	4,966,368	29,529,771	4,197,302	356,451	4,869,306
Employee future benefits	3,373,594	3,475,605	68,392,400	895,200	-	2,674,873
Deferred taxes	-	-	-	400,000	81,426	1,037,040
<b>Total Liabilities</b>	<b>160,099,727</b>	<b>81,848,870</b>	<b>223,647,957</b>	<b>41,662,511</b>	<b>7,591,638</b>	<b>55,521,997</b>
<b>Shareholders' Equity</b>	<b>86,706,783</b>	<b>37,126,999</b>	<b>118,445,889</b>	<b>15,462,914</b>	<b>3,219,753</b>	<b>24,921,310</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 246,806,511</b>	<b>\$ 118,975,869</b>	<b>\$ 342,093,846</b>	<b>\$ 57,125,424</b>	<b>\$ 10,811,391</b>	<b>\$ 80,443,307</b>

<b>Balance Sheet As of December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
Cash & cash equivalents	\$ -	\$ 3,231,732	\$ 1,409,388	\$ 19,823	\$ 20,864,753	\$ -
Receivables	13,824,585	2,041,049	20,371,474	3,848,140	28,279,496	13,036,563
Inventory	23,084	73,097	1,454,234	566,393	2,097,915	1,294,966
Inter-company receivables	176,983	-	-	139,600	1,946,768	1,552,093
Other current assets	395,407	81,902	414,034	418,236	2,219,893	667,388
<b>Current assets</b>	<b>14,420,058</b>	<b>5,427,780</b>	<b>23,649,130</b>	<b>4,992,192</b>	<b>55,408,825</b>	<b>16,551,010</b>
Property plant & equipment	63,318,945	13,051,167	209,218,387	35,220,283	187,458,898	84,063,782
Accumulated depreciation & amortization	(8,780,907)	(9,083,753)	(121,931,741)	(7,887,598)	(44,824,345)	(8,957,246)
	54,538,038	3,967,414	87,286,646	27,332,685	142,634,553	75,106,536
Regulatory assets	1,200,048	291,837	4,706,158	1,324,222	11,049,452	3,229,983
Inter-company investments	-	-	614,874	-	-	-
Other non-current assets	294,815	-	7,718,676	-	1,169,450	4,780,881
<b>TOTAL ASSETS</b>	<b>\$ 70,452,959</b>	<b>\$ 9,687,031</b>	<b>\$ 123,975,484</b>	<b>\$ 33,649,100</b>	<b>\$ 210,262,281</b>	<b>\$ 99,668,410</b>
Accounts payable & accrued charges	\$ 8,101,134	\$ 964,122	\$ 12,680,483	\$ 3,902,269	\$ 27,049,753	\$ 10,127,008
Other current liabilities	199,203	133,308	349,280	55,947	326,687	371,056
Inter-company payables	15,574,318	-	-	11,757	-	-
Loans and notes payable, and current portion of long term debt	4,775,149	-	2,396,738	687,881	564,990	4,773,066
<b>Current liabilities</b>	<b>28,649,804</b>	<b>1,097,430</b>	<b>15,426,501</b>	<b>4,657,854</b>	<b>27,941,429</b>	<b>15,271,130</b>
Long-term debt	13,041,944	-	640,449	7,706,791	95,000,000	20,334,624
Inter-company long-term debt & advances	-	-	48,645,457	5,782,746	-	16,141,969
Regulatory liabilities	180,216	415,512	4,104,079	317,493	4,628,862	4,297,378
Other deferred amounts & customer deposits	1,780,536	2,006,326	1,398,757	5,349,554	704,888	6,842,377
Employee future benefits	1,422,778	-	18,705,736	-	10,856,031	902,826
Deferred taxes	-	158,852	7,842,393	47,675	-	4,287,305
<b>Total Liabilities</b>	<b>45,075,278</b>	<b>3,678,119</b>	<b>96,763,371</b>	<b>23,862,113</b>	<b>139,131,210</b>	<b>68,077,609</b>
<b>Shareholders' Equity</b>	<b>25,377,682</b>	<b>6,008,912</b>	<b>27,212,113</b>	<b>9,786,987</b>	<b>71,131,071</b>	<b>31,590,802</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 70,452,959</b>	<b>\$ 9,687,031</b>	<b>\$ 123,975,484</b>	<b>\$ 33,649,100</b>	<b>\$ 210,262,281</b>	<b>\$ 99,668,410</b>

<b>Balance Sheet As of December 31</b>	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
Cash & cash equivalents	\$ 3,087,741	\$ 400	\$ 1,322,182	\$ 1,150	\$ 4,645	\$ 502,758
Receivables	1,738,704	723,854	3,019,221	726,886,421	159,230,199	6,033,161
Inventory	96,723	-	124,297	4,142,056	11,495,661	543,262
Inter-company receivables	-	-	-	-	-	8,083
Other current assets	40,226	19,886	29,872	34,360,101	3,352,214	402,703
<b>Current assets</b>	4,963,393	744,140	4,495,572	765,389,729	174,082,718	7,489,968
Property plant & equipment	2,324,325	974,476	9,927,419	12,144,926,754	1,080,357,431	62,657,942
Accumulated depreciation & amortization	(837,797)	(229,644)	(2,883,777)	(4,364,771,109)	(148,770,467)	(8,653,827)
	1,486,527	744,831	7,043,643	7,780,155,645	931,586,965	54,004,115
Regulatory assets	446,457	754,269	524,120	283,185,671	6,561,887	4,955,697
Inter-company investments	-	-	-	-	-	-
Other non-current assets	16,000	4,655	-	587,402,397	212,871	-
<b>TOTAL ASSETS</b>	\$ 6,912,378	\$ 2,247,895	\$ 12,063,334	\$ 9,416,133,443	\$ 1,112,444,441	\$ 66,449,780
Accounts payable & accrued charges	\$ 2,083,783	\$ 645,625	\$ 3,227,237	\$ 652,474,660	\$ 121,698,033	\$ 5,354,112
Other current liabilities	38,176	6	-	203,957,376	4,739,016	54,073
Inter-company payables	-	-	-	167,657,432	2,924,425	1,937,268
Loans and notes payable, and current portion of long term debt	-	319,195	711,309	377,147,289	12,260,536	1,162,237
<b>Current liabilities</b>	2,121,959	964,826	3,938,546	1,401,236,758	141,622,010	8,507,689
Long-term debt	1,250,000	-	2,107,953	3,498,078,693	-	34,644,673
Inter-company long-term debt & advances	-	-	-	-	567,185,000	-
Regulatory liabilities	156,769	25,842	1,054,250	345,836,490	22,401,884	2,646,360
Other deferred amounts & customer deposits	134,427	129,142	433,731	66,077,309	32,240,819	401,661
Employee future benefits	-	-	-	837,838,779	13,333,800	156,696
Deferred taxes	-	74,525	-	498,928,978	-	-
<b>Total Liabilities</b>	3,663,155	1,194,334	7,534,479	6,647,997,006	776,783,514	46,357,078
<b>Shareholders' Equity</b>	3,249,222	1,053,561	4,528,855	2,768,136,437	335,660,927	20,092,701
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	\$ 6,912,378	\$ 2,247,895	\$ 12,063,334	\$ 9,416,133,443	\$ 1,112,444,441	\$ 66,449,780

<b>Balance Sheet As of December 31</b>	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
Cash & cash equivalents	\$ 1,930,814	\$ 2,195,786	\$ 28,765,352	\$ 14,807	\$ 4,745,368	\$ 4,363,958
Receivables	1,448,596	21,216,638	39,960,871	5,616,973	8,276,229	74,109,038
Inventory	237,614	2,094,349	1,889,878	275,438	365,961	646,966
Inter-company receivables	1,062,939	-	83,404	-	68,324	-
Other current assets	65,292	148,792	919,225	299,659	279,490	5,043,136
<b>Current assets</b>	4,745,255	25,655,565	71,618,730	6,206,877	13,735,371	84,163,099
Property plant & equipment	8,502,533	61,908,038	403,502,125	23,009,862	57,825,982	502,520,924
Accumulated depreciation & amortization	-	(7,565,175)	(168,396,894)	(4,014,819)	(24,575,282)	(195,801,431)
	8,502,533	54,342,863	235,105,232	18,995,044	33,250,701	306,719,493
Regulatory assets	569,956	3,186,809	5,909,157	2,542,234	2,182,104	5,046,211
Inter-company investments	-	-	-	-	-	-
Other non-current assets	222,850	102,830	4,164,152	-	659,517	4,001,463
<b>TOTAL ASSETS</b>	<b>\$ 14,040,594</b>	<b>\$ 83,288,067</b>	<b>\$ 316,797,271</b>	<b>\$ 27,744,155</b>	<b>\$ 49,827,693</b>	<b>\$ 399,930,266</b>
Accounts payable & accrued charges	\$ 1,193,414	\$ 4,990,808	\$ 34,659,752	\$ 3,887,905	\$ 5,120,294	\$ 49,682,201
Other current liabilities	30,240	1,057	136,431	-	67,053	3,329,378
Inter-company payables	24,453	-	-	3,032,179	1,048,991	8,723,917
Loans and notes payable, and current portion of long term debt	100,000	8,984,111	1,150,430	672,556	1,413,525	2,304,000
<b>Current liabilities</b>	1,348,107	13,975,976	35,946,613	7,592,640	7,649,863	64,039,496
Long-term debt	4,210,946	19,891,630	1,782,742	9,469,947	16,426,932	116,522,000
Inter-company long-term debt & advances	-	10,880,619	76,962,142	-	-	-
Regulatory liabilities	1,047,112	2,818,246	11,021,034	549,990	1,314,788	10,905,360
Other deferred amounts & customer deposits	300,448	6,275,490	35,735,590	234,165	6,623,325	29,066,749
Employee future benefits	292,200	1,028,626	5,213,339	421,313	57,444	15,213,100
Deferred taxes	-	191,798	2,638,987	-	-	3,766,363
<b>Total Liabilities</b>	7,198,813	55,062,385	169,300,449	18,268,056	32,072,353	239,513,068
<b>Shareholders' Equity</b>	6,841,781	28,225,682	147,496,822	9,476,099	17,755,340	160,417,198
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 14,040,594</b>	<b>\$ 83,288,067</b>	<b>\$ 316,797,271</b>	<b>\$ 27,744,155</b>	<b>\$ 49,827,693</b>	<b>\$ 399,930,266</b>

<b>Balance Sheet As of December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
Cash & cash equivalents	\$ 6,300	\$ 10,059,224	\$ 10,381,961	\$ 20,731,676	\$ -	\$ 12,132,663
Receivables	4,707,695	19,763,892	21,358,356	26,826,927	5,689,145	12,273,439
Inventory	173,722	1,325,720	858,956	1,555,752	167,526	610,225
Inter-company receivables	-	586,425	-	8,229	-	1,247,918
Other current assets	229,766	980,835	281,898	2,516,165	59,207	659,211
<b>Current assets</b>	<b>5,117,483</b>	<b>32,716,096</b>	<b>32,881,171</b>	<b>51,638,748</b>	<b>5,915,878</b>	<b>26,923,456</b>
Property plant & equipment	17,904,964	163,236,409	111,987,831	280,968,085	53,075,930	127,459,880
Accumulated depreciation & amortization	(2,869,082)	(66,797,512)	(14,252,831)	(145,454,104)	(25,886,296)	(61,562,640)
	15,035,882	96,438,897	97,735,000	135,513,981	27,189,633	65,897,239
Regulatory assets	1,126,693	2,817,698	7,702,846	4,073,322	2,903,224	522,348
Inter-company investments	-	-	-	-	-	-
Other non-current assets	1,282,624	350,000	5,658,273	14,078,765	372,056	4,145,266
<b>TOTAL ASSETS</b>	<b>\$ 22,562,682</b>	<b>\$ 132,322,691</b>	<b>\$ 143,977,290</b>	<b>\$ 205,304,816</b>	<b>\$ 36,380,792</b>	<b>\$ 97,488,310</b>
Accounts payable & accrued charges	\$ 3,330,235	\$ 17,026,155	\$ 12,753,324	\$ 20,963,138	\$ 5,177,150	\$ 9,503,645
Other current liabilities	27,867	2,661	521,971	1,355	8,575	1,285,645
Inter-company payables	-	280,168	-	-	-	221,433
Loans and notes payable, and current portion of long term debt	1,950,944	1,689,642	703,200	11,513,894	1,937,893	3,047,498
<b>Current liabilities</b>	<b>5,309,046</b>	<b>18,998,626</b>	<b>13,978,495</b>	<b>32,478,387</b>	<b>7,123,618</b>	<b>14,058,222</b>
Long-term debt	4,000,968	51,359,636	28,818,886	41,461,323	716,667	33,988,488
Inter-company long-term debt & advances	-	-	2,636,879	25,605,090	6,288,901	-
Regulatory liabilities	409,979	1,861,738	13,546,824	10,906,134	1,409,517	1,960,993
Other deferred amounts & customer deposits	2,318,240	14,938,316	34,702,065	99,062	3,743,942	3,943,128
Employee future benefits	86,629	343,892	1,047,729	3,883,400	522,130	4,360,962
Deferred taxes	211,290	2,877,086	521,340	10,263,050	2,884	2,555,522
<b>Total Liabilities</b>	<b>12,336,152</b>	<b>90,379,294</b>	<b>95,252,218</b>	<b>124,696,446</b>	<b>19,807,659</b>	<b>60,867,315</b>
<b>Shareholders' Equity</b>	<b>10,226,530</b>	<b>41,943,397</b>	<b>48,725,072</b>	<b>80,608,370</b>	<b>16,573,133</b>	<b>36,620,995</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 22,562,682</b>	<b>\$ 132,322,691</b>	<b>\$ 143,977,290</b>	<b>\$ 205,304,816</b>	<b>\$ 36,380,792</b>	<b>\$ 97,488,310</b>

<b>Balance Sheet As of December 31</b>	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation
Cash & cash equivalents	\$ -	\$ 21,770,835	\$ 2,521,688	\$ 482,012	\$ 1,953,310	\$ 2,432,402
Receivables	3,523,632	36,233,137	6,751,627	7,261,049	24,634,206	4,626,441
Inventory	238,546	3,787,455	289,430	569,364	57,890	466,773
Inter-company receivables	-	-	-	692,906	0	-
Other current assets	160,648	845,073	188,937	117,832	974,609	628,146
<b>Current assets</b>	3,922,825	62,636,500	9,751,682	9,123,163	27,620,016	8,153,762
Property plant & equipment	9,138,941	229,329,214	23,263,583	34,475,522	198,653,880	15,140,618
Accumulated depreciation & amortization	(2,350,135)	(34,993,485)	(3,412,736)	(4,184,121)	(91,791,108)	(4,087,358)
	6,788,806	194,335,729	19,850,847	30,291,401	106,862,772	11,053,259
Regulatory assets	327,840	9,091,532	2,191,305	2,069,596	6,434,090	1,331,907
Inter-company investments	-	-	-	-	-	-
Other non-current assets	31,164	11,538,809	420,000	2,651,000	593,123	852,290
<b>TOTAL ASSETS</b>	\$ 11,070,635	\$ 277,602,571	\$ 32,213,834	\$ 44,135,160	\$ 141,510,000	\$ 21,391,219
Accounts payable & accrued charges	\$ 2,804,103	\$ 32,801,783	\$ 5,836,930	\$ 7,527,154	\$ 23,260,727	\$ 5,270,058
Other current liabilities	-	971,869	46,770	189,567	16,090	-
Inter-company payables	32,260	1,686,000	-	169,426	4,731,060	112,732
Loans and notes payable, and current portion of long term debt	318,221	4,619,027	521,138	5,210,000	-	75,027
<b>Current liabilities</b>	3,154,584	40,078,679	6,404,839	13,096,147	28,007,878	5,457,817
Long-term debt	3,352,321	19,344,710	11,556,964	315,000	22,000,000	5,585,838
Inter-company long-term debt & advances	-	69,631,519	-	9,762,000	23,064,000	-
Regulatory liabilities	648,214	4,207,676	767,740	3,373,820	3,277,891	1,410,750
Other deferred amounts & customer deposits	243,703	44,269,463	2,422,152	2,425,571	4,509,239	721,775
Employee future benefits	148,900	11,958,405	352,533	591,183	13,861,823	203,984
Deferred taxes	-	-	420,000	-	27,735	-
<b>Total Liabilities</b>	7,547,721	189,490,451	21,924,229	29,563,721	94,748,566	13,380,165
<b>Shareholders' Equity</b>	3,522,914	88,112,120	10,289,605	14,571,439	46,761,434	8,011,054
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	\$ 11,070,635	\$ 277,602,571	\$ 32,213,834	\$ 44,135,160	\$ 141,510,000	\$ 21,391,219

<b>Balance Sheet As of December 31</b>	<b>Peterborough Distribution Incorporated</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>
Cash & cash equivalents	\$ 5,989,048	\$ 1,291,082	\$ 71,577	\$ 117,517	\$ -	\$ 200
Receivables	13,877,264	16,518,619	2,218,148	2,812,733	2,681,525	7,825,787
Inventory	1,137,657	1,445,792	283,405	242,847	81,178	25,855
Inter-company receivables	-	-	57,851	-	-	-
Other current assets	210,722	747,315	97,633	287,284	179,299	272,240
<b>Current assets</b>	<b>21,214,691</b>	<b>20,002,808</b>	<b>2,728,614</b>	<b>3,460,381</b>	<b>2,942,001</b>	<b>8,124,082</b>
Property plant & equipment	137,656,402	106,452,838	7,266,218	8,025,986	10,008,265	34,212,459
Accumulated depreciation & amortization	(58,296,714)	(14,031,209)	(1,138,277)	(1,481,005)	(4,582,164)	(4,796,391)
	79,359,687	92,421,628	6,127,941	6,544,981	5,426,102	29,416,068
Regulatory assets	4,575,752	854,291	347,589	504,003	222,733	1,462,029
Inter-company investments	-	-	-	-	-	-
Other non-current assets	1,545,000	-	328,789	133,585	85,828	656,846
<b>TOTAL ASSETS</b>	<b>\$ 106,695,131</b>	<b>\$ 113,278,728</b>	<b>\$ 9,532,932</b>	<b>\$ 10,642,949</b>	<b>\$ 8,676,664</b>	<b>\$ 39,659,024</b>
Accounts payable & accrued charges	\$ 8,635,302	\$ 12,318,162	\$ 1,297,589	\$ 1,804,351	\$ 2,811,898	\$ 7,254,477
Other current liabilities	108,486	-	34,828	54,855	-	8,458
Inter-company payables	-	-	496,133	1,687,085	-	65,523
Loans and notes payable, and current portion of long term debt	4,305,500	-	4,966	671,567	333,348	2,398,547
<b>Current liabilities</b>	<b>13,049,288</b>	<b>12,318,162</b>	<b>1,833,516</b>	<b>4,217,858</b>	<b>3,145,245</b>	<b>9,727,006</b>
Long-term debt	36,015,314	37,413,151	5,145	26,490	1,153,145	3,500,000
Inter-company long-term debt & advances	1,510,000	26,534,040	2,705,168	1,163,352	-	-
Regulatory liabilities	4,747,678	5,717,654	864,758	766,917	861,443	3,051,882
Other deferred amounts & customer deposits	18,994,938	-	199,328	421,773	371,580	2,938,617
Employee future benefits	716,469	-	152,848	30,538	54,981	1,377,146
Deferred taxes	-	-	-	-	-	-
<b>Total Liabilities</b>	<b>75,033,687</b>	<b>81,983,007</b>	<b>5,760,764</b>	<b>6,626,928</b>	<b>5,586,395</b>	<b>20,594,650</b>
<b>Shareholders' Equity</b>	<b>31,661,444</b>	<b>31,295,721</b>	<b>3,772,169</b>	<b>4,016,022</b>	<b>3,090,269</b>	<b>19,064,374</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 106,695,131</b>	<b>\$ 113,278,728</b>	<b>\$ 9,532,932</b>	<b>\$ 10,642,949</b>	<b>\$ 8,676,664</b>	<b>\$ 39,659,024</b>

<b>Balance Sheet As of December 31</b>	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
Cash & cash equivalents	\$ 7,645,628	\$ 778,783	\$ -	\$ 9,363,051	\$ 3,093,871	\$ 5,487,940
Receivables	22,703,356	4,332,792	472,691,233	51,246,297	3,483,835	34,220,766
Inventory	2,092,662	320,315	9,345,336	3,019,960	-	2,589,537
Inter-company receivables	995,921	-	2,041,500	-	-	-
Other current assets	1,631,280	39,078	22,392,773	1,279,881	236,422	527,349
<b>Current assets</b>	<b>35,068,847</b>	<b>5,470,967</b>	<b>506,470,841</b>	<b>64,909,189</b>	<b>6,814,128</b>	<b>42,825,592</b>
Property plant & equipment	220,739,677	23,319,517	5,076,590,809	316,562,933	14,745,464	369,554,444
Accumulated depreciation & amortization	(111,950,228)	(11,504,758)	(683,098,859)	(47,182,415)	(2,295,119)	(160,374,527)
	108,789,449	11,814,758	4,393,491,950	269,380,518	12,450,345	209,179,917
Regulatory assets	1,237,336	586,532	203,289,546	7,002,654	758,340	2,794,514
Inter-company investments	114,331	-	-	-	-	-
Other non-current assets	843,997	-	36,372,884	945,496	282,203	544,658
<b>TOTAL ASSETS</b>	<b>\$ 146,053,960</b>	<b>\$ 17,872,257</b>	<b>\$ 5,139,625,222</b>	<b>\$ 342,237,857</b>	<b>\$ 20,305,016</b>	<b>\$ 255,344,681</b>
Accounts payable & accrued charges	\$ 19,131,667	\$ 2,143,580	\$ 540,618,098	\$ 42,146,031	\$ 3,173,698	\$ 33,000,571
Other current liabilities	215,544	-	11,948,517	512,943	379	-
Inter-company payables	39,223	426,823	82,739,632	-	-	1,002,563
Loans and notes payable, and current portion of long term debt	1,177,482	109,112	156,716,639	1,000,013	-	5,564,000
<b>Current liabilities</b>	<b>20,563,915</b>	<b>2,679,516</b>	<b>792,022,886</b>	<b>43,658,987</b>	<b>3,174,076</b>	<b>39,567,134</b>
Long-term debt	27,975,979	500,000	-	63,095,369	-	106,514,423
Inter-company long-term debt & advances	26,490,500	-	2,029,892,220	73,988,000	3,593,269	-
Regulatory liabilities	2,766,193	674,581	91,586,705	12,591,135	1,658,371	4,846,740
Other deferred amounts & customer deposits	917,906	2,779,750	207,353,993	38,469,140	159,722	4,018,761
Employee future benefits	2,617,757	-	311,560,000	-	-	4,463,413
Deferred taxes	-	-	32,385,645	303,939	-	-
<b>Total Liabilities</b>	<b>81,332,251</b>	<b>6,633,846</b>	<b>3,464,801,448</b>	<b>232,106,570</b>	<b>8,585,437</b>	<b>159,410,471</b>
<b>Shareholders' Equity</b>	<b>64,721,709</b>	<b>11,238,411</b>	<b>1,674,823,774</b>	<b>110,131,287</b>	<b>11,719,579</b>	<b>95,934,210</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 146,053,960</b>	<b>\$ 17,872,257</b>	<b>\$ 5,139,625,222</b>	<b>\$ 342,237,857</b>	<b>\$ 20,305,016</b>	<b>\$ 255,344,681</b>



<b>Balance Sheet As of December 31</b>	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Total Industry
Cash & cash equivalents	\$ 1,926,031	\$ 321,415	\$ 142,320	\$ 34,759	\$ 2,784,545	\$ 410,912,878
Receivables	7,864,404	2,635,085	2,169,549	9,142,669	18,100,958	2,745,746,265
Inventory	470,681	124,685	399,193	1,269,573	1,152,342	96,644,258
Inter-company receivables	192,955	-	-	-	394,532	112,554,617
Other current assets	325,727	250,907	21,565	1,085,615	977,526	102,725,884
<b>Current assets</b>	<b>10,779,797</b>	<b>3,332,092</b>	<b>2,732,627</b>	<b>11,532,616</b>	<b>23,409,902</b>	<b>3,468,583,902</b>
Property plant & equipment	62,077,936	11,229,433	11,337,998	63,396,220	193,081,373	28,983,847,019
Accumulated depreciation & amortization	(31,865,193)	(1,719,438)	(1,521,059)	(7,694,293)	(96,168,838)	(8,058,158,096)
	30,212,743	9,509,995	9,816,939	55,701,927	96,912,535	20,925,688,923
Regulatory assets	24,859	890,022	708,773	8,171,941	5,086,894	734,676,581
Inter-company investments	-	-	-	-	-	3,605,975
Other non-current assets	1,254,528	95,336	-	285,789	679,312	728,744,179
<b>TOTAL ASSETS</b>	<b>\$ 42,271,927</b>	<b>\$ 13,827,445</b>	<b>\$ 13,258,339</b>	<b>\$ 75,692,273</b>	<b>\$ 126,088,642</b>	<b>\$ 25,861,299,559</b>
Accounts payable & accrued charges	\$ 7,021,208	\$ 3,073,192	\$ 661,983	\$ 8,704,013	\$ 14,136,133	\$ 2,455,813,628
Other current liabilities	119,539	-	34,790	13,369	159,402	246,174,324
Inter-company payables	-	-	2,000,000	-	7,858,489	359,259,822
Loans and notes payable, and current portion of long term debt	-	256,254	936,434	4,119,484	400,000	830,753,524
<b>Current liabilities</b>	<b>7,140,747</b>	<b>3,329,447</b>	<b>3,633,207</b>	<b>12,836,866</b>	<b>22,554,024</b>	<b>3,892,001,297</b>
Long-term debt	-	4,779,786	2,387,188	11,916,358	3,200,000	4,679,224,053
Inter-company long-term debt & advances	13,499,953	-	-	5,260,461	28,337,942	5,039,073,138
Regulatory liabilities	2,580,704	728,633	430,593	2,356,524	4,342,732	762,571,894
Other deferred amounts & customer deposits	885,024	651,711	728,443	8,483,973	16,303,992	1,081,500,082
Employee future benefits	1,417,677	171,755	278,974	390,730	-	1,446,108,292
Deferred taxes	-	109,636	43,409	2,178,000	531,360	589,747,393
<b>Total Liabilities</b>	<b>25,524,105</b>	<b>9,770,968</b>	<b>7,501,814</b>	<b>43,422,912</b>	<b>75,270,050</b>	<b>17,490,226,149</b>
<b>Shareholders' Equity</b>	<b>16,747,822</b>	<b>4,056,477</b>	<b>5,756,525</b>	<b>32,269,361</b>	<b>50,818,592</b>	<b>8,371,073,410</b>
<b>LIABILITIES &amp; SHAREHOLDERS' EQUITY</b>	<b>\$ 42,271,927</b>	<b>\$ 13,827,445</b>	<b>\$ 13,258,339</b>	<b>\$ 75,692,273</b>	<b>\$ 126,088,642</b>	<b>\$ 25,861,299,559</b>



<b>Income Statement For the year ended December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 2,960,573,871	\$ 45,326,604	\$ 5,300,324	\$ 113,517,768	\$ 126,438,962	\$ 222,409,466
<b>Cost of Power and Related Costs</b>	2,489,690,903	22,304,577	3,915,671	92,252,769	108,714,878	192,295,536
<b>Distribution Revenue</b>	470,882,968	23,022,027	1,384,653	21,264,998	17,724,085	30,113,930
<b>Other Income (Loss)</b>	18,480,033	(434,381)	165,790	1,413,188	1,127,552	1,722,170
<b>Expenses</b>						
Operating	55,776,105	1,451,821	441,293	3,935,620	1,477,784	3,976,850
Maintenance	27,671,305	5,263,562	102,932	173,897	1,610,248	5,098,438
Administrative	150,059,937	5,550,762	607,948	9,722,293	7,020,712	9,149,969
Depreciation and Amortization	113,975,594	3,438,399	192,622	4,042,541	3,168,628	5,562,540
Financing	54,334,002	2,777,798	18,470	1,489,944	1,813,976	3,128,801
	401,816,943	18,482,342	1,363,264	19,364,295	15,091,347	26,916,597
<b>Net Income Before Taxes</b>	87,546,058	4,105,304	187,179	3,313,890	3,760,290	4,919,503
<b>PILs and Income Taxes</b>						
Current	(469,520)	355,073	31,698	210,000	448,515	(427,308)
Deferred	10,986,041	120,289	-	-	215,717	985,389
	10,516,520	475,362	31,698	210,000	664,232	558,081
<b>Net Income (Loss)</b>	77,029,538	3,629,942	155,481	3,103,890	3,096,058	4,361,421
Other Comprehensive Income (Loss)	(2,262,044)	-	-	(1,051,143)	(9,462)	(211,664)
<b>Comprehensive Income (Loss)</b>	\$ 74,767,493	\$ 3,629,942	\$ 155,481	\$ 2,052,747	\$ 3,086,596	\$ 4,149,757

The 2017 financial information provided above by Alectra Utilities Corporation is for an average 11-month reporting period.

<b>Income Statement For the year ended December 31</b>	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.
<b>Power and Distribution Revenue</b>	\$ 75,008,091	\$ 20,857,985	\$ 3,434,623	\$ 41,497,013	\$ 4,102,330	\$ 34,232,566
<b>Cost of Power and Related Costs</b>	55,996,746	17,554,865	2,667,417	34,704,960	3,247,571	30,973,150
<b>Distribution Revenue</b>	19,011,345	3,303,120	767,207	6,792,053	854,758	3,259,416
<b>Other Income (Loss)</b>	2,551,248	286,270	39,691	619,188	66,871	852,013
<b>Expenses</b>						
Operating	1,773,093	349,250	237,909	886,046	34,257	284,584
Maintenance	2,154,314	396,811	-	1,303,848	46,132	626,094
Administrative	5,340,385	1,623,270	486,593	2,429,832	589,024	1,754,760
Depreciation and Amortization	4,506,021	562,972	49,114	944,462	145,310	347,372
Financing	2,652,245	541,432	4,020	588,175	5,123	138,225
	16,426,059	3,473,735	777,635	6,152,363	819,845	3,151,034
<b>Net Income Before Taxes</b>	5,136,534	115,655	29,262	1,258,878	101,784	960,395
<b>PILs and Income Taxes</b>						
Current	953,118	(78,684)	4,126	138,233	(750)	196,374
Deferred	58,143	180,100	-	118,442	-	121,600
	1,011,261	101,416	4,126	256,675	(750)	317,974
<b>Net Income (Loss)</b>	4,125,273	14,239	25,136	1,002,203	102,534	642,421
Other Comprehensive Income (Loss)	-	221	-	-	-	4,008
<b>Comprehensive Income (Loss)</b>	\$ 4,125,273	\$ 14,460	\$ 25,136	\$ 1,002,203	\$ 102,534	\$ 646,429

<b>Income Statement For the year ended December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b>Power and Distribution Revenue</b>	\$ 216,715,154	\$ 129,942,661	\$ 301,033,449	\$ 64,713,071	\$ 8,700,634	\$ 70,287,539
<b>Cost of Power and Related Costs</b>	183,497,547	112,204,284	250,390,291	54,478,957	7,112,372	58,324,525
<b>Distribution Revenue</b>	33,217,607	17,738,376	50,643,158	10,234,114	1,588,262	11,963,015
<b>Other Income (Loss)</b>	1,227,257	2,039,989	2,011,649	291,292	137,935	384,609
<b>Expenses</b>						
Operating	3,204,993	800,622	7,269,859	405,969	300,622	1,109,771
Maintenance	2,541,688	1,831,711	2,487,236	870,049	285,370	1,188,216
Administrative	11,929,939	7,508,282	17,846,744	4,515,221	811,389	4,648,500
Depreciation and Amortization	5,912,459	3,964,230	11,469,873	1,931,170	144,902	2,173,960
Financing	4,118,319	2,306,913	2,600,994	1,612,888	166,044	967,542
	27,707,399	16,411,757	41,674,705	9,335,298	1,708,326	10,087,989
<b>Net Income Before Taxes</b>	6,737,465	3,366,608	10,980,101	1,190,108	17,872	2,259,634
<b>PILs and Income Taxes</b>						
Current	818,249	(351,793)	3,740,382	279,000	(63,196)	485,284
Deferred	30,376	-	-	-	-	-
	848,625	(351,793)	3,740,382	279,000	(63,196)	485,284
<b>Net Income (Loss)</b>	5,888,840	3,718,401	7,239,720	911,108	81,068	1,774,350
Other Comprehensive Income (Loss)	(84,251)	407,383	(4,231,983)	74,782	(4,327)	283,725
<b>Comprehensive Income (Loss)</b>	\$ 5,804,589	\$ 4,125,784	\$ 3,007,737	\$ 985,890	\$ 76,741	\$ 2,058,075

<b>Income Statement For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 81,961,556	\$ 10,554,425	\$ 126,231,125	\$ 28,715,817	\$ 222,818,656	\$ 69,861,045
<b>Cost of Power and Related Costs</b>	71,071,415	8,701,256	103,515,300	23,381,553	193,732,805	59,744,886
<b>Distribution Revenue</b>	10,890,141	1,853,169	22,715,826	5,334,264	29,085,852	10,116,159
<b>Other Income (Loss)</b>	977,012	186,699	1,915,432	407,157	3,109,079	1,161,596
<b>Expenses</b>						
Operating	915,160	451,144	6,784,994	800,624	4,883,004	1,422,770
Maintenance	1,353,625	324,830	1,813,537	497,770	1,298,779	283,003
Administrative	3,430,039	929,812	5,704,006	1,798,550	9,001,644	4,388,891
Depreciation and Amortization	2,264,309	318,110	3,666,463	1,108,916	5,963,945	1,950,940
Financing	1,498,971	4,751	4,246,883	469,908	4,658,271	1,158,749
	9,462,104	2,028,646	22,215,884	4,675,768	25,805,643	9,204,353
<b>Net Income Before Taxes</b>	2,405,049	11,221	2,415,374	1,065,653	6,389,288	2,073,403
<b>PILs and Income Taxes</b>						
Current	231,000	-	17,702	-	(1,437,330)	33,078
Deferred	-	-	515,593	114,523	628,842	(62,795)
	231,000	-	533,295	114,523	(808,488)	(29,717)
<b>Net Income (Loss)</b>	2,174,049	11,221	1,882,079	951,130	7,197,776	2,103,120
Other Comprehensive Income (Loss)	(67,822)	-	(1,036,797)	-	(558,893)	(82,324)
<b>Comprehensive Income (Loss)</b>	\$ 2,106,227	\$ 11,221	\$ 845,282	\$ 951,130	\$ 6,638,883	\$ 2,020,796

<b>Income Statement For the year ended December 31</b>	<b>Hearst Power Distribution Company Limited</b>	<b>Hydro 2000 Inc.</b>	<b>Hydro Hawkesbury Inc.</b>	<b>Hydro One Networks Inc.</b>	<b>Hydro Ottawa Limited</b>	<b>Innpower Corporation</b>
<b>Power and Distribution Revenue</b>	\$ 10,794,680	\$ 3,019,216	\$ 10,876,099	\$ 3,962,285,208	\$ 1,045,022,405	\$ 39,513,164
<b>Cost of Power and Related Costs</b>	9,639,620	2,509,801	9,293,779	2,833,751,472	875,802,391	30,238,176
<b>Distribution Revenue</b>	1,155,060	509,415	1,582,320	1,128,533,736	169,220,014	9,274,988
<b>Other Income (Loss)</b>	167,562	42,120	154,360	303,906,670	13,400,393	656,664
<b>Expenses</b>						
Operating	180,412	35,482	126,069	82,532,886	17,999,858	1,600,622
Maintenance	257,745	43,625	195,608	229,459,766	11,071,767	616,264
Administrative	654,440	424,688	846,997	247,007,492	53,596,776	3,874,858
Depreciation and Amortization	100,725	47,324	225,270	388,008,854	41,682,623	2,363,240
Financing	77,091	1,855	- 1,206	165,033,272	17,981,807	1,307,602
	1,270,413	552,975	1,392,739	1,112,042,269	142,332,831	9,762,586
<b>Net Income Before Taxes</b>	52,210	(1,440)	343,942	320,398,137	40,287,577	169,067
<b>PILs and Income Taxes</b>						
Current	2,661	(2,676)	30,931	100,262,804	3,827,952	67,982
Deferred	-	2,461	-	(44,446,029)	-	65,784
	2,661	(215)	30,931	55,816,775	3,827,952	133,766
<b>Net Income (Loss)</b>	49,549	(1,225)	313,011	264,581,362	36,459,625	35,301
Other Comprehensive Income (Loss)	22,522	-	-	-	-	-
<b>Comprehensive Income (Loss)</b>	\$ 72,070	\$ (1,225)	\$ 313,011	\$ 264,581,362	\$ 36,459,625	\$ 35,301

<b>Income Statement For the year ended December 31</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 14,049,660	\$ 89,642,079	\$ 241,643,811	\$ 33,243,186	\$ 43,030,273	\$ 439,983,806
<b>Cost of Power and Related Costs</b>	11,341,086	78,029,482	201,467,225	29,030,376	34,889,268	373,466,345
<b>Distribution Revenue</b>	2,708,574	11,612,597	40,176,585	4,212,811	8,141,006	66,517,461
<b>Other Income (Loss)</b>	380,906	840,814	2,984,064	540,869	818,623	8,720,538
<b>Expenses</b>						
Operating	133,439	1,919,242	5,143,786	574,731	322,743	9,494,980
Maintenance	583,930	1,445,415	5,480,837	260,745	1,348,677	8,484,781
Administrative	1,517,399	3,760,291	7,706,137	1,614,189	3,039,964	19,779,283
Depreciation and Amortization	637,871	2,095,293	8,565,130	1,184,544	1,414,343	17,350,372
Financing	137,730	1,406,039	4,226,242	681,538	458,657	3,168,564
	3,010,369	10,626,280	31,122,131	4,315,748	6,584,384	58,277,981
<b>Net Income Before Taxes</b>	79,111	1,827,131	12,038,518	437,931	2,375,245	16,960,018
<b>PILs and Income Taxes</b>						
Current	(908)	171,608	1,840,697	42,950	482,266	1,390,575
Deferred	-	430,075	(12,263)	97,270	177,335	933,700
	(908)	601,683	1,828,434	140,220	659,601	2,324,275
<b>Net Income (Loss)</b>	80,019	1,225,448	10,210,084	297,711	1,715,644	14,635,743
Other Comprehensive Income (Loss)	(5,100)	(364,887)	(33,129)	(38,724)	-	-
<b>Comprehensive Income (Loss)</b>	\$ 74,919	\$ 860,561	\$ 10,176,955	\$ 258,987	\$ 1,715,644	\$ 14,635,743



<b>Income Statement For the year ended December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
<b>Power and Distribution Revenue</b>	\$ 19,554,087	\$ 119,477,981	\$ 89,181,061	\$ 175,611,941	\$ 28,777,300	\$ 68,393,994
<b>Cost of Power and Related Costs</b>	15,601,044	102,862,811	74,225,796	146,426,517	23,792,943	56,443,994
<b>Distribution Revenue</b>	3,953,044	16,615,170	14,955,265	29,185,424	4,984,357	11,950,000
<b>Other Income (Loss)</b>	448,942	1,787,223	1,570,563	2,404,040	264,737	1,018,740
<b>Expenses</b>						
Operating	824,234	2,239,574	1,527,832	4,732,154	673,867	737,777
Maintenance	262,488	1,095,331	1,332,994	2,660,236	414,737	1,632,098
Administrative	1,559,399	5,606,341	6,537,299	10,876,047	1,538,893	4,222,214
Depreciation and Amortization	796,446	3,482,059	3,598,756	6,937,287	717,757	1,833,811
Financing	224,111	2,623,790	1,454,213	2,860,307	476,144	931,726
	3,666,678	15,047,095	14,451,094	28,066,032	3,821,399	9,357,627
<b>Net Income Before Taxes</b>	735,307	3,355,298	2,074,733	3,523,432	1,427,695	3,611,113
<b>PILs and Income Taxes</b>						
Current	83,430	(249,676)	823,576	325,010	400,436	130,864
Deferred	31,391	539,792	- 1,074,667	232,779	- 357,196	101,826
	114,821	290,116	(251,091)	557,789	43,240	232,690
<b>Net Income (Loss)</b>	620,486	3,065,182	2,325,824	2,965,643	1,384,455	3,378,423
Other Comprehensive Income (Loss)	-	(101,797)	107,930	-	(107,457)	(282,424)
<b>Comprehensive Income (Loss)</b>	\$ 620,486	\$ 2,963,385	\$ 2,433,754	\$ 2,965,643	\$ 1,276,998	\$ 3,095,999

<b>Income Statement For the year ended December 31</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>
<b>Power and Distribution Revenue</b>	\$ 17,568,968	\$ 217,174,486	\$ 34,842,326	\$ 44,516,008	\$ 129,108,038	\$ 27,229,906
<b>Cost of Power and Related Costs</b>	14,483,857	178,276,122	29,609,584	36,061,333	106,565,348	22,606,687
<b>Distribution Revenue</b>	3,085,111	38,898,364	5,232,741	8,454,675	22,542,690	4,623,219
<b>Other Income (Loss)</b>	418,474	2,995,572	448,759	(72,487)	1,335,025	383,983
<b>Expenses</b>						
Operating	734,009	7,472,835	446,425	1,009,373	1,711,345	565,513
Maintenance	495,810	1,845,105	543,006	1,103,593	1,013,520	692,292
Administrative	1,462,435	9,065,614	2,339,469	2,759,020	10,349,720	2,005,331
Depreciation and Amortization	414,285	9,156,545	687,935	1,183,380	4,362,249	717,910
Financing	148,829	5,912,617	408,851	812,727	1,584,499	347,056
	3,255,368	33,452,715	4,425,686	6,868,093	19,021,334	4,328,102
<b>Net Income Before Taxes</b>	248,217	8,441,220	1,255,814	1,514,095	4,856,382	679,100
<b>PILs and Income Taxes</b>						
Current	40,563	1,013,253	185,663	59,000	498,042	111,454
Deferred	(1,195)	28,000	-	239,000	-	-
	39,368	1,041,253	185,663	298,000	498,042	111,454
<b>Net Income (Loss)</b>	208,849	7,399,967	1,070,151	1,216,095	4,358,340	567,646
Other Comprehensive Income (Loss)	-	(356,856)	-	-	549,000	-
<b>Comprehensive Income (Loss)</b>	\$ 208,849	\$ 7,043,111	\$ 1,070,151	\$ 1,216,095	\$ 4,907,340	\$ 567,646

<b>Income Statement For the year ended December 31</b>	<b>Peterborough Distribution Incorporated</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 105,748,169	\$ 115,372,017	\$ 12,844,548	\$ 15,651,587	\$ 9,880,121	\$ 40,284,720
<b>Cost of Power and Related Costs</b>	91,521,530	98,932,478	10,655,126	13,082,377	7,958,451	32,961,521
<b>Distribution Revenue</b>	14,226,639	16,439,539	2,189,422	2,569,209	1,921,670	7,323,198
<b>Other Income (Loss)</b>	1,823,364	2,330,883	(85,805)	300,513	136,551	1,026,882
<b>Expenses</b>						
Operating	2,636,101	3,924,156	282,646	340,099	519,703	791,486
Maintenance	767,027	1,992,459	110,842	474,059	227,609	206,645
Administrative	5,610,931	5,733,149	1,026,836	1,457,513	824,449	3,272,099
Depreciation and Amortization	3,585,437	3,666,323	328,560	427,050	223,701	1,311,590
Financing	1,711,534	3,199,549	202,506	87,736	60,685	585,263
	14,311,031	18,515,637	1,951,390	2,786,457	1,856,148	6,167,083
<b>Net Income Before Taxes</b>	1,738,972	254,784	152,228	83,266	202,073	2,182,997
<b>PILs and Income Taxes</b>						
Current	221,235	127,500	3,601	(8,267)	(4,005)	418,365
Deferred	255,233	-	9,321	21,149	13,326	-
	476,468	127,500	12,922	12,882	9,321	418,365
<b>Net Income (Loss)</b>	1,262,504	127,283	139,306	70,384	192,752	1,764,632
Other Comprehensive Income (Loss)	894,425	-	-	2,616	-	(29,399)
<b>Comprehensive Income (Loss)</b>	\$ 2,156,929	\$ 127,283	\$ 139,306	\$ 73,000	\$ 192,752	\$ 1,735,233

<b>Income Statement For the year ended December 31</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>
<b>Power and Distribution Revenue</b>	\$ 126,704,796	\$ 27,076,663	\$ 3,508,384,479	\$ 331,701,064	\$ 19,291,619	\$ 203,384,952
<b>Cost of Power and Related Costs</b>	106,057,582	23,593,380	2,829,226,804	279,364,412	15,177,499	169,230,868
<b>Distribution Revenue</b>	20,647,214	3,483,283	679,157,675	52,336,652	4,114,120	34,154,084
<b>Other Income (Loss)</b>	1,369,194	217,445	51,731,854	5,274,284	512,159	3,678,553
<b>Expenses</b>						
Operating	2,750,985	571,936	54,940,322	5,754,086	86,785	6,180,252
Maintenance	5,319,768	110,751	64,369,266	3,879,621	755,902	1,627,604
Administrative	7,690,449	2,012,373	131,275,676	18,198,604	2,312,909	6,248,363
Depreciation and Amortization	3,544,405	364,128	228,284,811	12,002,916	565,019	8,643,425
Financing	1,051,933	44,444	79,921,227	5,241,943	139,848	4,751,753
	20,357,540	3,103,632	558,791,302	45,077,170	3,860,463	27,451,397
<b>Net Income Before Taxes</b>	1,658,868	597,095	172,098,227	12,533,766	765,816	10,381,240
<b>PILs and Income Taxes</b>						
Current	45,000	(63,102)	27,039,751	813,445	143,005	456,255
Deferred	521,279	-	389,265	677,472	59,141	676,735
	566,279	(63,102)	27,429,016	1,490,917	202,146	1,132,990
<b>Net Income (Loss)</b>	1,092,590	660,197	144,669,212	11,042,849	563,670	9,248,250
Other Comprehensive Income (Loss)	(68,116)	-	-	24,555	-	-
<b>Comprehensive Income (Loss)</b>	\$ 1,024,474	\$ 660,197	\$ 144,669,212	\$ 11,067,404	\$ 563,670	\$ 9,248,250

<b>Income Statement For the year ended December 31</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>	<b>Total Industry</b>
<b>Power and Distribution Revenue</b>	\$ 52,026,069	\$ 14,109,787	\$ 12,350,746	\$ 57,769,875	\$ 122,388,038	\$ 16,663,743,668
<b>Cost of Power and Related Costs</b>	42,574,040	11,609,608	9,999,139	48,106,852	99,583,941	13,366,524,899
<b>Distribution Revenue</b>	9,452,029	2,500,179	2,351,607	9,663,023	22,804,097	3,297,218,769
<b>Other Income (Loss)</b>	678,456	150,898	200,373	372,877	22,791	456,097,764
<b>Expenses</b>						
Operating	1,492,815	444,043	121,823	380,800	3,585,862	326,517,232
Maintenance	1,885,768	222,539	299,474	1,918,862	1,805,771	417,537,732
Administrative	3,392,310	1,064,758	1,271,559	3,946,936	6,837,377	871,169,089
Depreciation and Amortization	1,429,127	407,729	340,018	1,886,263	3,659,835	946,039,197
Financing	886,760	215,007	233,966	178,289	2,190,166	404,269,117
	9,086,779	2,354,075	2,266,840	8,311,150	18,079,011	2,965,532,366
<b>Net Income Before Taxes</b>	1,043,706	297,001	285,140	1,724,750	4,747,876	787,784,167
<b>PILs and Income Taxes</b>						
Current	(6,155)	(12,918)	56,696	-	431,447	146,313,559
Deferred	44,321	(1,412)	-	127,000	-	(26,206,847)
	38,166	(14,330)	56,696	127,000	431,447	120,106,712
<b>Net Income (Loss)</b>	1,005,540	311,331	228,444	1,597,750	4,316,429	667,677,455
Other Comprehensive Income (Loss)	-	7,999	-	20,016	-	(8,589,419)
<b>Comprehensive Income (Loss)</b>	\$ 1,005,540	\$ 319,329	\$ 228,444	\$ 1,617,766	\$ 4,316,429	\$ 659,088,036



<b>Financial Ratios For the year ended December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.18	0.37	1.55	1.32	2.14	2.23
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.43	0.43	0.09	0.24	0.37	0.31
Debt to Equity Ratio (Debt/Total Equity)	1.26	1.17	0.14	0.77	0.89	0.75
Interest Coverage (EBIT/Interest Charges)	2.61	2.48	11.13	3.22	3.07	2.57
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	1.69%	3.02%	3.24%	3.35%	2.83%	2.22%
Financial Statement Return on Equity (Net Income/Total Equity)	4.90%	8.18%	5.43%	10.55%	6.86%	5.34%

<b>Financial Ratios For the year ended December 31</b>	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.36	1.42	1.95	1.34	1.65	1.85
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.39	0.39	0.00	0.37	0.11	0.17
Debt to Equity Ratio (Debt/Total Equity)	2.11	1.15	0.00	1.31	0.16	0.43
Interest Coverage (EBIT/Interest Charges)	2.94	1.21	8.28	3.14	20.87	7.95
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.45%	0.06%	0.73%	2.55%	1.64%	2.74%
Financial Statement Return on Equity (Net Income/Total Equity)	18.69%	0.18%	1.21%	9.07%	2.27%	6.76%



<b>Financial Ratios For the year ended December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.58	1.36	1.83	0.90	1.17	0.65
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.37	0.42	0.15	0.37	0.35	0.29
Debt to Equity Ratio (Debt/Total Equity)	1.06	1.33	0.43	1.37	1.17	0.95
Interest Coverage (EBIT/Interest Charges)	2.64	2.46	5.22	1.74	1.11	3.34
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	2.39%	3.13%	2.12%	1.59%	0.75%	2.21%
Financial Statement Return on Equity (Net Income/Total Equity)	6.79%	10.02%	6.11%	5.89%	2.52%	7.12%

<b>Financial Ratios For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.50	4.95	1.53	1.07	1.98	1.08
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.47	0.00	0.42	0.42	0.45	0.41
Debt to Equity Ratio (Debt/Total Equity)	1.32	0.00	1.90	1.44	1.34	1.31
Interest Coverage (EBIT/Interest Charges)	2.60	3.36	1.57	3.27	2.37	2.79
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	3.09%	0.12%	1.52%	2.83%	3.42%	2.11%
Financial Statement Return on Equity (Net Income/Total Equity)	8.57%	0.19%	6.92%	9.72%	10.12%	6.66%

<b>Financial Ratios For the year ended December 31</b>	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	2.34	0.77	1.14	0.55	1.23	0.88
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.18	0.14	0.23	0.41	0.52	0.54
Debt to Equity Ratio (Debt/Total Equity)	0.38	0.30	0.62	1.39	1.73	1.78
Interest Coverage (EBIT/Interest Charges)	1.68	0.22	3.35	2.94	3.24	1.13
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	0.72%	-0.05%	2.59%	2.81%	3.28%	0.05%
Financial Statement Return on Equity (Net Income/Total Equity)	1.52%	-0.12%	6.91%	9.56%	10.86%	0.18%

<b>Financial Ratios For the year ended December 31</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	3.52	1.84	1.99	0.82	1.80	1.31
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.31	0.48	0.25	0.37	0.36	0.30
Debt to Equity Ratio (Debt/Total Equity)	0.63	1.41	0.54	1.07	1.00	0.74
Interest Coverage (EBIT/Interest Charges)	1.57	2.30	3.85	1.64	6.18	6.35
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	0.57%	1.47%	3.22%	1.07%	3.44%	3.66%
Financial Statement Return on Equity (Net Income/Total Equity)	1.17%	4.34%	6.92%	3.14%	9.66%	9.12%

<b>Financial Ratios For the year ended December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	0.96	1.72	2.35	1.59	0.83	1.92
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.26	0.40	0.22	0.38	0.25	0.38
Debt to Equity Ratio (Debt/Total Equity)	0.58	1.25	0.66	0.97	0.54	1.01
Interest Coverage (EBIT/Interest Charges)	4.28	2.28	2.43	2.23	4.00	4.88
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	2.75%	2.32%	1.62%	1.44%	3.81%	3.47%
Financial Statement Return on Equity (Net Income/Total Equity)	6.07%	7.31%	4.77%	3.68%	8.35%	9.23%

<b>Financial Ratios For the year ended December 31</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.24	1.56	1.52	0.70	0.99	1.49
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.33	0.32	0.37	0.35	0.32	0.26
Debt to Equity Ratio (Debt/Total Equity)	1.04	1.02	1.17	1.05	0.96	0.70
Interest Coverage (EBIT/Interest Charges)	2.67	2.43	4.07	2.86	4.06	2.96
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	1.89%	2.67%	3.32%	2.76%	3.08%	2.65%
Financial Statement Return on Equity (Net Income/Total Equity)	5.93%	8.40%	10.40%	8.35%	9.32%	7.09%

<b>Financial Ratios For the year ended December 31</b>	<b>Peterborough Distribution Incorporated</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.63	1.62	1.49	0.82	0.94	0.84
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.39	0.56	0.28	0.17	0.17	0.15
Debt to Equity Ratio (Debt/Total Equity)	1.32	2.04	0.72	0.46	0.48	0.31
Interest Coverage (EBIT/Interest Charges)	2.02	1.08	1.75	1.95	4.33	4.73
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	1.18%	0.11%	1.46%	0.66%	2.22%	4.45%
Financial Statement Return on Equity (Net Income/Total Equity)	3.99%	0.41%	3.69%	1.75%	6.24%	9.26%

<b>Financial Ratios For the year ended December 31</b>	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
<b>Liquidity Ratios</b>						
Current Ratio (Current Assets/Current Liabilities)	1.71	2.04	0.64	1.49	2.15	1.08
<b>Leverage Ratios</b>						
Debt Ratio (Debt/Total Assets)	0.38	0.03	0.44	0.40	0.18	0.44
Debt to Equity Ratio (Debt/Total Equity)	0.86	0.05	1.34	1.25	0.31	1.18
Interest Coverage (EBIT/Interest Charges)	2.58	14.43	3.15	3.39	6.48	3.18
<b>Profitability Ratios</b>						
Financial Statement Return on Assets (Net Income/Total Assets)	0.75%	3.69%	2.81%	3.23%	2.78%	3.62%
Financial Statement Return on Equity (Net Income/Total Equity)	1.69%	5.87%	8.64%	10.03%	4.81%	9.64%



<b>Financial Ratios For the year ended December 31</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>
<b>Liquidity Ratios</b>					
Current Ratio (Current Assets/Current Liabilities)	1.51	1.00	0.75	0.90	1.04
<b>Leverage Ratios</b>					
Debt Ratio (Debt/Total Assets)	0.32	0.36	0.40	0.28	0.25
Debt to Equity Ratio (Debt/Total Equity)	0.81	1.24	0.92	0.66	0.63
Interest Coverage (EBIT/Interest Charges)	2.18	2.38	2.22	10.67	3.17
<b>Profitability Ratios</b>					
Financial Statement Return on Assets (Net Income/Total Assets)	2.38%	2.25%	1.72%	2.11%	3.42%
Financial Statement Return on Equity (Net Income/Total Equity)	6.00%	7.67%	3.97%	4.95%	8.49%



<b>General Statistics For the year ended December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
Residential	889,842	11,685	1,388	32,703	36,349	60,593
General Service < 50 kW	79,168	-	232	3,480	2,815	5,523
General Service >= 50 kW	12,983	39	17	398	458	1,006
Large User	29	-	-	4	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>982,022</b>	<b>11,724</b>	<b>1,637</b>	<b>36,585</b>	<b>39,622</b>	<b>67,122</b>
Rural Service Area (sq km)	391	14,197	-	113	-	90
Urban Service Area (sq km)	1,435	3	380	95	74	98
<b>Total Service Area (sq km)</b>	<b>1,826</b>	<b>14,200</b>	<b>380</b>	<b>208</b>	<b>74</b>	<b>188</b>
Overhead Circuit km of Line	6,612	1,836	90	566	269	855
Underground Circuit km of Line	13,167	14	2	209	238	679
<b>Total Circuit km of Line</b>	<b>19,779</b>	<b>1,850</b>	<b>92</b>	<b>775</b>	<b>507</b>	<b>1,534</b>
Winter Peak (kW)	3,698,799	41,832	8,634	128,331	141,752	246,646
Summer Peak (kW)	4,721,254	29,095	5,417	154,393	172,881	321,211
Average Peak (kW)	3,891,771	31,376	5,434	129,324	142,254	263,087
<b>Full-time Equivalent Number of Employees</b>	<b>1,516</b>	<b>68</b>	<b>7</b>	<b>119</b>	<b>59</b>	<b>90</b>

<b>General Statistics For the year ended December 31</b>	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.
Residential	26,371	6,115	1,065	15,282	2,068	10,800
General Service < 50 kW	2,488	747	160	1,751	165	1,418
General Service >= 50 kW	197	54	16	139	9	126
Large User	-	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>29,056</b>	<b>6,916</b>	<b>1,241</b>	<b>17,172</b>	<b>2,242</b>	<b>12,344</b>
Rural Service Area (sq km)	284	-	-	-	-	-
Urban Service Area (sq km)	73	11	14	45	5	23
<b>Total Service Area (sq km)</b>	<b>357</b>	<b>11</b>	<b>14</b>	<b>45</b>	<b>5</b>	<b>23</b>
Overhead Circuit km of Line	942	79	28	211	18	89
Underground Circuit km of Line	85	77	2	136	18	68
<b>Total Circuit km of Line</b>	<b>1,027</b>	<b>156</b>	<b>30</b>	<b>347</b>	<b>36</b>	<b>157</b>
Winter Peak (kW)	76,432	23,739	6,489	51,563	6,165	44,168
Summer Peak (kW)	88,875	24,770	3,889	47,569	6,517	57,221
Average Peak (kW)	72,807	22,211	4,017	45,765	5,489	45,399
<b>Full-time Equivalent Number of Employees</b>	<b>82</b>	<b>15</b>	<b>5</b>	<b>28</b>	<b>3</b>	<b>18</b>

<b>General Statistics For the year ended December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
Residential	57,573	36,780	79,478	16,965	2,872	27,523
General Service < 50 kW	6,320	3,943	7,679	1,822	388	1,978
General Service >= 50 kW	829	417	1,256	160	28	255
Large User	2	2	9	1	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>64,724</b>	<b>41,142</b>	<b>88,422</b>	<b>18,948</b>	<b>3,288</b>	<b>29,756</b>
Rural Service Area (sq km)	458	-	-	1,830	76	31
Urban Service Area (sq km)	104	96	121	57	26	62
<b>Total Service Area (sq km)</b>	<b>562</b>	<b>96</b>	<b>121</b>	<b>1,887</b>	<b>102</b>	<b>93</b>
Overhead Circuit km of Line	980	697	2,703	239	130	190
Underground Circuit km of Line	507	291	2,074	108	11	265
<b>Total Circuit km of Line</b>	<b>1,487</b>	<b>988</b>	<b>4,777</b>	<b>347</b>	<b>141</b>	<b>455</b>
Winter Peak (kW)	250,923	133,853	345,800	81,295	11,586	73,110
Summer Peak (kW)	305,718	173,916	464,200	81,156	8,125	109,252
Average Peak (kW)	256,284	140,078	377,442	71,613	8,908	80,453
<b>Full-time Equivalent Number of Employees</b>	<b>126</b>	<b>78</b>	<b>198</b>	<b>42</b>	<b>7</b>	<b>46</b>

<b>General Statistics For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
Residential	18,799	3,275	42,827	10,462	50,542	20,188
General Service < 50 kW	2,088	431	4,100	775	4,079	1,810
General Service >= 50 kW	220	42	500	116	614	197
Large User	1	-	-	-	4	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>21,108</b>	<b>3,748</b>	<b>47,427</b>	<b>11,353</b>	<b>55,239</b>	<b>22,195</b>
Rural Service Area (sq km)	-	-	120	50	-	253
Urban Service Area (sq km)	45	32	290	19	93	26
<b>Total Service Area (sq km)</b>	<b>45</b>	<b>32</b>	<b>410</b>	<b>69</b>	<b>93</b>	<b>279</b>
Overhead Circuit km of Line	165	71	754	356	427	921
Underground Circuit km of Line	97	10	251	321	716	724
<b>Total Circuit km of Line</b>	<b>262</b>	<b>81</b>	<b>1,005</b>	<b>677</b>	<b>1,143</b>	<b>1,645</b>
Winter Peak (kW)	93,753	15,025	163,611	32,379	246,810	81,647
Summer Peak (kW)	104,450	12,240	128,786	50,033	277,330	95,399
Average Peak (kW)	92,668	11,968	133,003	36,639	245,152	80,762
<b>Full-time Equivalent Number of Employees</b>	<b>39</b>	<b>12</b>	<b>67</b>	<b>16</b>	<b>126</b>	<b>53</b>

<b>General Statistics For the year ended December 31</b>	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
Residential	2,255	1,097	4,837	1,199,513	303,571	16,103
General Service < 50 kW	404	145	615	111,284	24,888	1,034
General Service >= 50 kW	38	12	82	8,744	3,305	91
Large User	-	-	-	-	13	-
Sub Transmission Customers	-	-	-	544	-	-
<b>Total Customers</b>	<b>2,697</b>	<b>1,254</b>	<b>5,534</b>	<b>1,320,085</b>	<b>331,777</b>	<b>17,228</b>
Rural Service Area (sq km)	-	-	-	960,604	662	215
Urban Service Area (sq km)	93	9	8	894	454	77
<b>Total Service Area (sq km)</b>	<b>93</b>	<b>9</b>	<b>8</b>	<b>961,498</b>	<b>1,116</b>	<b>292</b>
Overhead Circuit km of Line	71	18	57	113,754	2,732	662
Underground Circuit km of Line	16	3	12	9,365	2,980	200
<b>Total Circuit km of Line</b>	<b>87</b>	<b>21</b>	<b>69</b>	<b>123,119</b>	<b>5,712</b>	<b>862</b>
Winter Peak (kW)	15,428	5,590	27,794	5,361,992	1,187,581	50,927
Summer Peak (kW)	11,797	3,883	25,414	5,180,132	1,360,318	51,036
Average Peak (kW)	12,798	3,672	23,955	4,841,312	1,151,353	44,231
<b>Full-time Equivalent Number of Employees</b>	<b>7</b>	<b>3</b>	<b>7</b>	<b>4,187</b>	<b>628</b>	<b>39</b>

<b>General Statistics For the year ended December 31</b>	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
Residential	4,778	24,316	86,846	9,117	11,208	143,018
General Service < 50 kW	745	2,941	7,964	1,116	2,146	12,543
General Service >= 50 kW	58	322	946	116	137	1,626
Large User	-	3	1	-	-	1
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>5,581</b>	<b>27,582</b>	<b>95,757</b>	<b>10,349</b>	<b>13,491</b>	<b>157,188</b>
Rural Service Area (sq km)	-	-	300	-	128	260
Urban Service Area (sq km)	24	36	125	28	19	163
<b>Total Service Area (sq km)</b>	<b>24</b>	<b>36</b>	<b>425</b>	<b>28</b>	<b>147</b>	<b>423</b>
Overhead Circuit km of Line	88	226	1,018	156	271	1,366
Underground Circuit km of Line	10	108	950	63	87	1,518
<b>Total Circuit km of Line</b>	<b>98</b>	<b>334</b>	<b>1,968</b>	<b>219</b>	<b>358</b>	<b>2,884</b>
Winter Peak (kW)	18,576	117,931	279,305	40,045	50,947	514,321
Summer Peak (kW)	16,571	108,712	329,672	40,516	40,433	633,604
Average Peak (kW)	15,544	104,963	277,081	37,136	38,293	500,813
<b>Full-time Equivalent Number of Employees</b>	<b>11</b>	<b>-</b>	<b>190</b>	<b>16</b>	<b>20</b>	<b>325</b>



<b>General Statistics For the year ended December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
Residential	6,392	34,878	32,185	49,606	7,913	21,205
General Service < 50 kW	768	2,668	3,156	4,505	1,337	2,649
General Service >= 50 kW	107	346	371	808	127	263
Large User	-	3	-	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>7,267</b>	<b>37,895</b>	<b>35,712</b>	<b>54,919</b>	<b>9,377</b>	<b>24,117</b>
Rural Service Area (sq km)	-	309	3	759	119	279
Urban Service Area (sq km)	20	56	71	68	14	51
<b>Total Service Area (sq km)</b>	<b>20</b>	<b>365</b>	<b>74</b>	<b>827</b>	<b>133</b>	<b>330</b>
Overhead Circuit km of Line	84	749	359	1,448	235	495
Underground Circuit km of Line	46	1,866	496	557	98	79
<b>Total Circuit km of Line</b>	<b>130</b>	<b>2,615</b>	<b>855</b>	<b>2,005</b>	<b>333</b>	<b>574</b>
Winter Peak (kW)	30,255	134,788	103,201	185,626	31,220	93,113
Summer Peak (kW)	33,691	162,865	132,749	234,890	39,670	76,815
Average Peak (kW)	29,484	137,197	73,583	186,911	31,948	76,442
<b>Full-time Equivalent Number of Employees</b>	<b>16</b>	<b>56</b>	<b>50</b>	<b>127</b>	<b>17</b>	<b>47</b>

<b>General Statistics For the year ended December 31</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>
Residential	5,194	64,073	11,084	12,284	52,993	9,676
General Service < 50 kW	733	5,512	1,149	1,382	4,058	1,283
General Service >= 50 kW	53	906	132	164	532	150
Large User	-	-	-	-	1	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>5,980</b>	<b>70,491</b>	<b>12,365</b>	<b>13,830</b>	<b>57,584</b>	<b>11,109</b>
Rural Service Area (sq km)	-	33	-	-	78	-
Urban Service Area (sq km)	28	110	17	27	71	35
<b>Total Service Area (sq km)</b>	<b>28</b>	<b>143</b>	<b>17</b>	<b>27</b>	<b>149</b>	<b>35</b>
Overhead Circuit km of Line	367	491	77	172	520	364
Underground Circuit km of Line	3	1,421	144	70	460	126
<b>Total Circuit km of Line</b>	<b>370</b>	<b>1,912</b>	<b>221</b>	<b>242</b>	<b>980</b>	<b>490</b>
Winter Peak (kW)	23,708	238,190	41,758	53,469	189,505	34,903
Summer Peak (kW)	21,210	312,509	46,147	53,433	208,627	31,424
Average Peak (kW)	19,318	261,711	39,867	48,481	174,606	26,943
<b>Full-time Equivalent Number of Employees</b>	<b>4</b>	<b>110</b>	<b>15</b>	<b>32</b>	<b>84</b>	<b>26</b>

<b>General Statistics For the year ended December 31</b>	<b>Peterborough Distribution Incorporated</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>
Residential	33,482	29,803	3,810	5,089	2,385	15,651
General Service < 50 kW	3,504	3,414	436	741	408	1,737
General Service >= 50 kW	361	362	54	63	49	131
Large User	2	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>37,349</b>	<b>33,579</b>	<b>4,300</b>	<b>5,893</b>	<b>2,842</b>	<b>17,519</b>
Rural Service Area (sq km)	-	284	-	7	533	-
Urban Service Area (sq km)	68	58	13	11	6	34
<b>Total Service Area (sq km)</b>	<b>68</b>	<b>342</b>	<b>13</b>	<b>18</b>	<b>539</b>	<b>34</b>
Overhead Circuit km of Line	384	617	72	95	644	139
Underground Circuit km of Line	187	123	8	12	67	109
<b>Total Circuit km of Line</b>	<b>571</b>	<b>740</b>	<b>80</b>	<b>107</b>	<b>711</b>	<b>248</b>
Winter Peak (kW)	126,003	125,683	12,992	23,593	19,015	44,867
Summer Peak (kW)	126,759	90,753	13,888	19,093	8,159	54,276
Average Peak (kW)	90,992	96,500	11,876	17,777	12,752	44,707
<b>Full-time Equivalent Number of Employees</b>	<b>34</b>	<b>84</b>	<b>11</b>	<b>16</b>	<b>9</b>	<b>28</b>

<b>General Statistics For the year ended December 31</b>	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
Residential	45,679	6,413	685,344	110,330	12,738	50,463
General Service < 50 kW	4,673	683	71,703	9,036	819	5,835
General Service >= 50 kW	492	105	10,853	1,088	35	742
Large User	-	-	46	3	-	1
Sub Transmission Customers	-	-	-	-	-	-
<b>Total Customers</b>	<b>50,844</b>	<b>7,201</b>	<b>767,946</b>	<b>120,457</b>	<b>13,592</b>	<b>57,041</b>
Rural Service Area (sq km)	208	2	-	386	8	607
Urban Service Area (sq km)	179	22	630	253	53	65
<b>Total Service Area (sq km)</b>	<b>387</b>	<b>24</b>	<b>630</b>	<b>639</b>	<b>61</b>	<b>672</b>
Overhead Circuit km of Line	905	75	15,543	1,466	165	1,080
Underground Circuit km of Line	254	59	13,220	1,168	113	566
<b>Total Circuit km of Line</b>	<b>1,159</b>	<b>134</b>	<b>28,763</b>	<b>2,634</b>	<b>278</b>	<b>1,646</b>
Winter Peak (kW)	154,390	30,096	3,642,930	394,989	26,920	225,653
Summer Peak (kW)	137,254	35,939	4,246,688	450,688	25,648	270,341
Average Peak (kW)	116,260	30,786	3,661,521	378,148	22,716	227,410
<b>Full-time Equivalent Number of Employees</b>	<b>129</b>	<b>19</b>	<b>1,584</b>	<b>221</b>	<b>18</b>	<b>127</b>

<b>General Statistics For the year ended December 31</b>	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
Residential	21,093	3,261	3,343	20,594	39,890
General Service < 50 kW	1,796	471	488	2,589	2,238
General Service >= 50 kW	159	38	45	190	370
Large User	-	-	1	-	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>23,048</b>	<b>3,770</b>	<b>3,877</b>	<b>23,373</b>	<b>42,498</b>
Rural Service Area (sq km)	-	-	-	-	65
Urban Service Area (sq km)	81	14	8	64	84
<b>Total Service Area (sq km)</b>	<b>81</b>	<b>14</b>	<b>8</b>	<b>64</b>	<b>148</b>
Overhead Circuit km of Line	337	69	47	384	505
Underground Circuit km of Line	142	10	14	157	599
<b>Total Circuit km of Line</b>	<b>479</b>	<b>79</b>	<b>61</b>	<b>541</b>	<b>1,104</b>
Winter Peak (kW)	58,098	16,381	27,235	74,293	135,964
Summer Peak (kW)	73,021	16,004	25,122	66,349	175,818
Average Peak (kW)	58,624	15,454	24,764	66,343	135,186
<b>Full-time Equivalent Number of Employees</b>	<b>38</b>	<b>13</b>	<b>9</b>	<b>33</b>	<b>3</b>



<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
# of Customers per square km of Service Area	537.80	0.83	4.31	175.89	535.43	357.03
# of Customers per km of Line	49.65	6.34	17.79	47.21	78.15	43.76
Total kWh Delivered (excluding losses)	24,397,164,880	203,142,174	29,609,898	977,522,794	942,059,033	1,556,148,998
Total kWh Delivered on Long-Term Load Transfer	5,237,049	-	-	215,433	-	884,294
Total Distribution Losses (kWh)	842,827,478	18,471,915	2,310,621	23,106,408	22,681,597	58,851,794
<b>Total kWh Supplied</b>	<b>25,245,229,407</b>	<b>221,614,090</b>	<b>31,920,519</b>	<b>1,000,844,635</b>	<b>964,740,630</b>	<b>1,615,885,086</b>
Average Monthly kWh Delivered per Customer	2,070.32	1,443.92	1,507.33	2,226.60	1,981.35	1,931.99
Average Peak (kW) per Customer	3.96	2.68	3.32	3.53	3.59	3.92
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 479.50	\$ 1,963.67	\$ 845.85	\$ 581.25	\$ 447.33	\$ 448.64
Per Total kWh Delivered	\$ 0.02	\$ 0.11	\$ 0.05	\$ 0.02	\$ 0.02	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,535.27	\$ 1,902.47	\$ 2,391.98	\$ 2,521.60	\$ 2,743.80	\$ 2,864.87
Per Total kWh Delivered	\$ 0.10	\$ 0.11	\$ 0.13	\$ 0.09	\$ 0.12	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 237.78	\$ 1,046.24	\$ 703.83	\$ 378.07	\$ 255.13	\$ 271.52
<b>Net Income (Loss) Per Customer</b>	\$ 78.44	\$ 309.62	\$ 94.98	\$ 84.84	\$ 78.14	\$ 64.98
<b>Net Fixed Assets per Customer</b>	\$ 3,821.43	\$ 9,101.71	\$ 1,802.25	\$ 1,666.28	\$ 1,700.39	\$ 1,937.59
<b>Gross Capital Additions for the Year</b>	\$ 319,754,362	\$ 7,472,000	\$ 260,787	\$ 7,707,327	\$ 4,357,574	\$ 13,264,151
<b>High Voltage Capital Additions for the Year</b>	\$ 31,664,250	\$ -	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.
# of Customers per square km of Service Area	81.39	610.41	91.93	381.60	448.40	548.62
# of Customers per km of Line	28.29	44.33	41.37	49.49	62.28	78.62
Total kWh Delivered (excluding losses)	453,559,560	137,602,886	23,552,025	291,298,653	27,828,405	222,884,140
Total kWh Delivered on Long-Term Load Transfer	197,959	17,081	1,021,183	84,754	-	-
Total Distribution Losses (kWh)	25,935,553	6,830,464	1,643,301	17,972,593	1,431,326	13,175,160
<b>Total kWh Supplied</b>	<b>479,693,071</b>	<b>144,450,431</b>	<b>26,216,509</b>	<b>309,356,000</b>	<b>29,259,731</b>	<b>236,059,300</b>
Average Monthly kWh Delivered per Customer	1,300.82	1,658.03	1,581.52	1,413.63	1,034.36	1,504.67
Average Peak (kW) per Customer	2.51	3.21	3.24	2.67	2.45	3.68
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 654.30	\$ 477.61	\$ 618.22	\$ 395.53	\$ 381.25	\$ 264.05
Per Total kWh Delivered	\$ 0.04	\$ 0.02	\$ 0.03	\$ 0.02	\$ 0.03	\$ 0.01
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 1,927.20	\$ 2,538.30	\$ 2,149.41	\$ 2,021.02	\$ 1,448.52	\$ 2,509.17
Per Total kWh Delivered	\$ 0.12	\$ 0.13	\$ 0.11	\$ 0.12	\$ 0.12	\$ 0.14
<b>OM&amp;A per Customer</b>	\$ 318.96	\$ 342.59	\$ 583.80	\$ 269.03	\$ 298.58	\$ 215.93
<b>Net Income (Loss) Per Customer</b>	\$ 141.98	\$ 2.06	\$ 20.25	\$ 58.36	\$ 45.73	\$ 52.04
<b>Net Fixed Assets per Customer</b>	\$ 3,304.07	\$ 2,265.44	\$ 874.89	\$ 1,336.56	\$ 1,922.83	\$ 714.27
<b>Gross Capital Additions for the Year</b>	\$ 10,493,000	\$ 1,501,988	\$ 56,756	\$ 3,469,137	\$ 1,750,905	\$ 815,789
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ 1,539,094	\$ -



<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
# of Customers per square km of Service Area	115.17	428.56	730.76	10.04	32.24	320.65
# of Customers per km of Line	43.53	41.64	18.51	54.61	23.32	65.40
Total kWh Delivered (excluding losses)	1,642,017,689	888,719,145	2,367,134,925	478,242,315	54,516,683	527,150,928
Total kWh Delivered on Long-Term Load Transfer	880,227	1,231,174	-	1,623,140	175,647	177,036
Total Distribution Losses (kWh)	41,872,008	33,475,567	56,260,133	12,366,152	3,480,469	12,406,834
<b>Total kWh Supplied</b>	<b>1,684,769,924</b>	<b>923,425,886</b>	<b>2,423,395,058</b>	<b>492,231,607</b>	<b>58,172,799</b>	<b>539,734,798</b>
Average Monthly kWh Delivered per Customer	2,114.13	1,800.11	2,230.91	2,103.31	1,381.71	1,476.32
Average Peak (kW) per Customer	3.96	3.40	4.27	3.78	2.71	2.70
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 513.22	\$ 431.15	\$ 572.74	\$ 540.12	\$ 483.05	\$ 402.04
Per Total kWh Delivered	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,835.08	\$ 2,727.24	\$ 2,831.76	\$ 2,875.18	\$ 2,163.13	\$ 1,960.09
Per Total kWh Delivered	\$ 0.11	\$ 0.13	\$ 0.11	\$ 0.11	\$ 0.13	\$ 0.11
<b>OM&amp;A per Customer</b>	\$ 273.11	\$ 246.48	\$ 312.18	\$ 305.64	\$ 424.99	\$ 233.45
<b>Net Income (Loss) Per Customer</b>	\$ 90.98	\$ 90.38	\$ 81.88	\$ 48.08	\$ 24.66	\$ 59.63
<b>Net Fixed Assets per Customer</b>	\$ 2,819.38	\$ 2,106.33	\$ 2,595.52	\$ 2,061.71	\$ 1,411.21	\$ 1,928.14
<b>Gross Capital Additions for the Year</b>	\$ 18,873,629	\$ 10,212,278	\$ 16,024,514	\$ 3,874,526	\$ 641,889	\$ 6,373,189
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ 1,086,645	\$ -	\$ 165,932	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
# of Customers per square km of Service Area	469.07	116.40	115.68	164.54	593.97	79.56
# of Customers per km of Line	80.56	46.27	47.19	16.77	48.33	13.49
Total kWh Delivered (excluding losses)	592,768,370	72,308,934	847,721,373	202,905,103	1,602,158,273	481,228,433
Total kWh Delivered on Long-Term Load Transfer	282,307	-	292,985	74,768	-	1,847,723
Total Distribution Losses (kWh)	14,079,585	2,854,078	39,727,977	8,573,820	58,759,215	19,309,337
<b>Total kWh Supplied</b>	<b>607,130,262</b>	<b>75,163,011</b>	<b>887,742,335</b>	<b>211,553,691</b>	<b>1,660,917,488</b>	<b>502,385,493</b>
Average Monthly kWh Delivered per Customer	2,340.22	1,607.72	1,489.52	1,489.36	2,417.01	1,806.82
Average Peak (kW) per Customer	4.39	3.19	2.80	3.23	4.44	3.64
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 515.92	\$ 494.44	\$ 478.96	\$ 469.86	\$ 526.55	\$ 455.79
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.03	\$ 0.03	\$ 0.02	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 3,367.04	\$ 2,321.57	\$ 2,182.62	\$ 2,059.50	\$ 3,507.17	\$ 2,691.82
Per Total kWh Delivered	\$ 0.12	\$ 0.12	\$ 0.12	\$ 0.12	\$ 0.12	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 269.98	\$ 455.12	\$ 301.57	\$ 272.79	\$ 274.87	\$ 274.60
<b>Net Income (Loss) Per Customer</b>	\$ 103.00	\$ 2.99	\$ 39.68	\$ 83.78	\$ 130.30	\$ 94.76
<b>Net Fixed Assets per Customer</b>	\$ 2,583.76	\$ 1,058.54	\$ 1,840.44	\$ 2,407.53	\$ 2,582.13	\$ 3,383.94
<b>Gross Capital Additions for the Year</b>	\$ 2,908,329	\$ 641,863	\$ 9,491,829	\$ 2,147,523	\$ 14,785,381	\$ 9,883,110
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ 4,207	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
# of Customers per square km of Service Area	29.00	139.33	691.75	1.37	297.29	59.00
# of Customers per km of Line	31.00	59.71	80.20	10.72	58.08	19.99
Total kWh Delivered (excluding losses)	77,259,507	24,568,745	138,957,085	33,796,268,349	7,224,848,131	242,651,316
Total kWh Delivered on Long-Term Load Transfer	51,719	-	-	7,928,205	14,965	950,723
Total Distribution Losses (kWh)	2,840,135	659,177	4,976,789	2,045,517,897	221,031,928	13,167,396
<b>Total kWh Supplied</b>	<b>80,151,361</b>	<b>25,227,922</b>	<b>143,933,874</b>	<b>35,849,714,451</b>	<b>7,445,895,024</b>	<b>256,769,435</b>
Average Monthly kWh Delivered per Customer	2,387.21	1,632.69	2,092.48	2,133.47	1,814.68	1,173.73
Average Peak (kW) per Customer	4.75	2.93	4.33	3.67	3.47	2.57
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 428.28	\$ 406.23	\$ 285.93	\$ 854.89	\$ 510.04	\$ 538.37
Per Total kWh Delivered	\$ 0.01	\$ 0.02	\$ 0.01	\$ 0.03	\$ 0.02	\$ 0.04
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 3,574.20	\$ 2,001.44	\$ 1,679.40	\$ 2,146.64	\$ 2,639.73	\$ 1,755.18
Per Total kWh Delivered	\$ 0.12	\$ 0.10	\$ 0.07	\$ 0.08	\$ 0.12	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 405.12	\$ 401.75	\$ 211.18	\$ 423.46	\$ 249.17	\$ 353.60
<b>Net Income (Loss) Per Customer</b>	\$ 18.37	\$ (0.98)	\$ 56.56	\$ 200.43	\$ 109.89	\$ 2.05
<b>Net Fixed Assets per Customer</b>	\$ 551.18	\$ 593.96	\$ 1,272.79	\$ 5,893.68	\$ 2,807.87	\$ 3,134.67
<b>Gross Capital Additions for the Year</b>	\$ 166,897	\$ 45,376	\$ 983,217	\$ 744,465,071	\$ 122,692,101	\$ 4,460,324
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ 14,595,693	\$ 42,575	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Kenora Hydro Electric Corporation Ltd.	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
# of Customers per square km of Service Area	232.54	772.61	225.31	376.33	91.78	371.52
# of Customers per km of Line	56.95	82.58	48.66	47.26	37.68	54.50
Total kWh Delivered (excluding losses)	94,075,661	687,828,987	1,729,388,751	236,405,060	278,325,632	3,100,314,360
Total kWh Delivered on Long-Term Load Transfer	-	-	1,222,913	264,262	507,611	218,280
Total Distribution Losses (kWh)	4,509,529	21,656,472	55,287,617	6,990,525	12,459,578	94,959,222
<b>Total kWh Supplied</b>	<b>98,585,190</b>	<b>709,485,459</b>	<b>1,785,899,281</b>	<b>243,659,847</b>	<b>291,292,821</b>	<b>3,195,491,862</b>
Average Monthly kWh Delivered per Customer	1,404.70	2,078.13	1,505.02	1,903.61	1,719.21	1,643.63
Average Peak (kW) per Customer	2.79	3.81	2.89	3.59	2.84	3.19
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 485.32	\$ 421.02	\$ 419.57	\$ 407.07	\$ 603.44	\$ 423.17
Per Total kWh Delivered	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,032.09	\$ 2,829.00	\$ 2,103.94	\$ 2,805.14	\$ 2,586.11	\$ 2,375.92
Per Total kWh Delivered	\$ 0.12	\$ 0.11	\$ 0.12	\$ 0.12	\$ 0.13	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 400.42	\$ 258.32	\$ 191.43	\$ 236.71	\$ 349.22	\$ 240.22
<b>Net Income (Loss) Per Customer</b>	\$ 14.34	\$ 44.43	\$ 106.62	\$ 28.77	\$ 127.17	\$ 93.11
<b>Net Fixed Assets per Customer</b>	\$ 1,523.48	\$ 1,970.23	\$ 2,455.23	\$ 1,835.45	\$ 2,464.66	\$ 1,951.29
<b>Gross Capital Additions for the Year</b>	\$ 589,140	\$ 8,172,029	\$ 22,408,879	\$ 2,562,505	\$ 2,345,613	\$ 32,522,017
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ 2,484,885	\$ 1,617,260	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
# of Customers per square km of Service Area	363.35	103.82	482.59	66.41	70.50	73.08
# of Customers per km of Line	55.90	14.49	41.77	27.39	28.16	42.02
Total kWh Delivered (excluding losses)	182,282,775	861,979,714	626,869,220	1,164,435,207	196,959,263	482,398,546
Total kWh Delivered on Long-Term Load Transfer	-	1,510,687	-	3,001,639	72,279	-
Total Distribution Losses (kWh)	6,145,882	27,320,533	17,804,603	44,764,370	6,704,079	18,299,793
<b>Total kWh Supplied</b>	<b>188,428,657</b>	<b>890,810,934</b>	<b>644,673,823</b>	<b>1,212,201,216</b>	<b>203,735,620</b>	<b>500,698,339</b>
Average Monthly kWh Delivered per Customer	2,090.30	1,895.54	1,462.79	1,766.90	1,750.38	1,666.87
Average Peak (kW) per Customer	4.06	3.62	2.06	3.40	3.41	3.17
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 543.97	\$ 438.45	\$ 418.77	\$ 531.43	\$ 531.55	\$ 495.50
Per Total kWh Delivered	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,146.83	\$ 2,714.42	\$ 2,078.46	\$ 2,666.23	\$ 2,537.37	\$ 2,340.42
Per Total kWh Delivered	\$ 0.09	\$ 0.12	\$ 0.12	\$ 0.13	\$ 0.12	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 364.13	\$ 235.95	\$ 263.16	\$ 332.64	\$ 280.21	\$ 273.34
<b>Net Income (Loss) Per Customer</b>	\$ 85.38	\$ 80.89	\$ 65.13	\$ 54.00	\$ 147.64	\$ 140.08
<b>Net Fixed Assets per Customer</b>	\$ 2,069.06	\$ 2,544.90	\$ 2,736.76	\$ 2,467.52	\$ 2,899.61	\$ 2,732.40
<b>Gross Capital Additions for the Year</b>	\$ 1,376,632	\$ 8,924,115	\$ 6,191,846	\$ 14,933,017	\$ 1,622,011	\$ 6,191,840
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ 62,902	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>
# of Customers per square km of Service Area	213.57	492.94	727.35	512.22	386.47	317.40
# of Customers per km of Line	16.16	36.87	55.95	57.15	58.76	22.67
Total kWh Delivered (excluding losses)	115,940,780	1,547,320,770	244,964,859	303,221,840	1,038,848,724	177,934,181
Total kWh Delivered on Long-Term Load Transfer	-	222,866	1,078,065	-	-	28,406
Total Distribution Losses (kWh)	4,903,467	53,080,745	4,802,090	9,913,285	35,325,960	7,732,667
<b>Total kWh Supplied</b>	<b>120,844,247</b>	<b>1,600,624,381</b>	<b>250,845,014</b>	<b>313,135,125</b>	<b>1,074,174,684</b>	<b>185,695,254</b>
Average Monthly kWh Delivered per Customer	1,615.67	1,829.22	1,650.93	1,827.08	1,503.38	1,334.76
Average Peak (kW) per Customer	3.23	3.71	3.22	3.51	3.03	2.43
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 515.90	\$ 551.82	\$ 423.19	\$ 611.33	\$ 391.47	\$ 416.17
Per Total kWh Delivered	\$ 0.03	\$ 0.03	\$ 0.02	\$ 0.03	\$ 0.02	\$ 0.03
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,422.05	\$ 2,529.06	\$ 2,394.63	\$ 2,607.47	\$ 1,850.61	\$ 2,034.99
Per Total kWh Delivered	\$ 0.12	\$ 0.12	\$ 0.12	\$ 0.12	\$ 0.10	\$ 0.13
<b>OM&amp;A per Customer</b>	\$ 450.21	\$ 260.79	\$ 269.22	\$ 352.28	\$ 227.05	\$ 293.74
<b>Net Income (Loss) Per Customer</b>	\$ 34.92	\$ 104.98	\$ 86.55	\$ 87.93	\$ 75.69	\$ 51.10
<b>Net Fixed Assets per Customer</b>	\$ 1,135.25	\$ 2,756.89	\$ 1,605.41	\$ 2,190.27	\$ 1,855.77	\$ 994.98
<b>Gross Capital Additions for the Year</b>	\$ 810,159	\$ 17,886,851	\$ 2,551,610	\$ 3,572,280	\$ 9,083,922	\$ 1,692,123
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Peterborough Distribution Incorporated	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.
# of Customers per square km of Service Area	546.84	98.18	330.77	327.39	5.27	516.78
# of Customers per km of Line	65.41	45.38	53.75	55.07	4.00	70.64
Total kWh Delivered (excluding losses)	761,662,758	622,542,513	85,164,725	98,239,213	74,027,558	275,150,459
Total kWh Delivered on Long-Term Load Transfer	-	-	-	599,096	208,002	153,067
Total Distribution Losses (kWh)	34,977,613	30,427,958	3,741,493	4,825,890	3,661,339	5,559,739
<b>Total kWh Supplied</b>	<b>796,640,371</b>	<b>652,970,471</b>	<b>88,906,219</b>	<b>103,664,199</b>	<b>77,896,899</b>	<b>280,863,264</b>
Average Monthly kWh Delivered per Customer	1,699.43	1,544.97	1,650.48	1,389.21	2,170.64	1,308.82
Average Peak (kW) per Customer	2.44	2.87	2.76	3.02	4.49	2.55
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 380.91	\$ 489.58	\$ 509.17	\$ 435.98	\$ 676.17	\$ 418.01
Per Total kWh Delivered	\$ 0.02	\$ 0.03	\$ 0.03	\$ 0.03	\$ 0.03	\$ 0.03
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,450.44	\$ 2,946.26	\$ 2,477.94	\$ 2,219.99	\$ 2,800.30	\$ 1,881.47
Per Total kWh Delivered	\$ 0.12	\$ 0.16	\$ 0.13	\$ 0.13	\$ 0.11	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 241.35	\$ 346.94	\$ 330.31	\$ 385.49	\$ 553.05	\$ 243.75
<b>Net Income (Loss) Per Customer</b>	\$ 33.80	\$ 3.79	\$ 32.40	\$ 11.94	\$ 67.82	\$ 100.73
<b>Net Fixed Assets per Customer</b>	\$ 2,124.81	\$ 2,752.36	\$ 1,425.10	\$ 1,110.64	\$ 1,909.25	\$ 1,679.10
<b>Gross Capital Additions for the Year</b>	\$ 5,847,000	\$ 6,352,193	\$ 558,903	\$ 1,201,654	\$ 585,165	\$ 2,645,990
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ 1,177,041	\$ -	\$ -	\$ -	\$ -

<b>Unitized Statistics &amp; Other For the year ended December 31</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>
# of Customers per square km of Service Area	131.38	300.04	1,218.96	188.51	222.82	84.88
# of Customers per km of Line	43.87	53.74	26.70	45.73	48.89	34.65
Total kWh Delivered (excluding losses)	887,325,914	183,641,957	23,928,552,779	2,508,174,716	124,605,685	1,402,935,594
Total kWh Delivered on Long-Term Load Transfer	782,924	168,401	4,893,827	356,774	73,504	2,202,171
Total Distribution Losses (kWh)	27,718,568	5,931,669	684,335,053	105,261,310	5,700,769	47,818,403
<b>Total kWh Supplied</b>	<b>915,827,406</b>	<b>189,742,027</b>	<b>24,617,781,659</b>	<b>2,613,792,800</b>	<b>130,379,958</b>	<b>1,452,956,168</b>
Average Monthly kWh Delivered per Customer	1,454.33	2,125.19	2,596.60	1,735.18	763.96	2,049.60
Average Peak (kW) per Customer	2.29	4.28	4.77	3.14	1.67	3.99
<b>Distribution Revenue:</b>						
Per Customer Annually	\$ 406.09	\$ 483.72	\$ 884.38	\$ 434.48	\$ 302.69	\$ 598.76
Per Total kWh Delivered	\$ 0.02	\$ 0.02	\$ 0.03	\$ 0.02	\$ 0.03	\$ 0.02
<b>Average Cost of Power &amp; Related Costs:</b>						
Per Customer Annually	\$ 2,085.94	\$ 3,276.40	\$ 3,684.15	\$ 2,319.20	\$ 1,116.65	\$ 2,966.83
Per Total kWh Delivered	\$ 0.12	\$ 0.13	\$ 0.12	\$ 0.11	\$ 0.12	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 309.99	\$ 374.26	\$ 326.31	\$ 231.06	\$ 232.17	\$ 246.42
<b>Net Income (Loss) Per Customer</b>	\$ 21.49	\$ 91.68	\$ 188.38	\$ 91.67	\$ 41.47	\$ 162.13
<b>Net Fixed Assets per Customer</b>	\$ 2,139.67	\$ 1,640.71	\$ 5,721.09	\$ 2,236.32	\$ 916.01	\$ 3,667.19
<b>Gross Capital Additions for the Year</b>	\$ 11,256,399	\$ 1,696,551	\$ 548,964,114	\$ 26,811,166	\$ 1,737,291	\$ 20,470,098
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ 31,583,172	\$ -	\$ -	\$ 193,964



<b>Unitized Statistics &amp; Other For the year ended December 31</b>	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation
# of Customers per square km of Service Area	284.54	269.29	484.63	365.20	286.28
# of Customers per km of Line	48.12	47.72	63.56	43.20	38.49
Total kWh Delivered (excluding losses)	353,716,802	100,777,475	139,220,348	415,790,203	823,359,099
Total kWh Delivered on Long-Term Load Transfer	370,167	-	-	2,322,028	-
Total Distribution Losses (kWh)	14,709,401	6,345,227	3,138,082	10,112,983	32,308,773
<b>Total kWh Supplied</b>	<b>368,796,370</b>	<b>107,122,702</b>	<b>142,358,430</b>	<b>428,225,214</b>	<b>855,667,872</b>
Average Monthly kWh Delivered per Customer	1,278.91	2,227.62	2,992.44	1,482.44	1,614.51
Average Peak (kW) per Customer	2.54	4.10	6.39	2.84	3.18
<b>Distribution Revenue:</b>					
Per Customer Annually	\$ 410.10	\$ 663.18	\$ 606.55	\$ 413.43	\$ 536.59
Per Total kWh Delivered	\$ 0.03	\$ 0.02	\$ 0.02	\$ 0.02	\$ 0.03
<b>Average Cost of Power &amp; Related Costs:</b>					
Per Customer Annually	\$ 1,847.19	\$ 3,079.47	\$ 2,579.09	\$ 2,058.22	\$ 2,343.26
Per Total kWh Delivered	\$ 0.12	\$ 0.12	\$ 0.07	\$ 0.12	\$ 0.12
<b>OM&amp;A per Customer</b>	\$ 293.77	\$ 459.24	\$ 436.64	\$ 267.26	\$ 287.75
<b>Net Income (Loss) Per Customer</b>	\$ 43.63	\$ 82.58	\$ 58.92	\$ 68.36	\$ 101.57
<b>Net Fixed Assets per Customer</b>	\$ 1,310.86	\$ 2,522.55	\$ 2,532.10	\$ 2,383.17	\$ 2,280.40
<b>Gross Capital Additions for the Year</b>	\$ 2,332,938	\$ 744,253	\$ 850,390	\$ 4,901,467	\$ 9,790,126
<b>High Voltage Capital Additions for the Year</b>	\$ -	\$ -	\$ -	\$ -	\$ -



<b>Statistics by Customer Class For the year ended December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
<b>Residential Customers</b>						
Number of Customers	889,842	11,685	1,388	32,703	36,349	60,593
Metered kWh	6,762,754,010	107,969,098	8,711,446	243,571,743	273,448,641	499,660,804
Distribution Revenue	\$ 277,949,986	\$ 18,863,148	\$ 754,760	\$ 11,771,917	\$ 9,814,415	\$ 18,278,641
Metered kWh per Customer	7,600	9,240	6,276	7,448	7,523	8,246
Distribution Revenue per Customer	\$ 312	\$ 1,614	\$ 544	\$ 360	\$ 270	\$ 302
<b>General Service &lt;50kW Customers</b>						
Number of Customers	79,168	-	232	3,480	2,815	5,523
Metered kWh	2,517,907,970	-	4,776,480	98,894,799	96,495,542	165,968,773
Distribution Revenue	\$ 73,108,206	\$ -	\$ 244,269	\$ 3,115,336	\$ 2,059,508	\$ 4,177,214
Metered kWh per Customer	31,805	-	20,588	28,418	34,279	30,050
Distribution Revenue per Customer	923	-	\$ 1,053	\$ 895	\$ 732	\$ 756
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	12,983	39	17	398	458	1,006
Number of Large Users	29	-	-	4	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	14,935,080,106	94,512,143	15,667,365	628,070,367	519,770,271	878,667,071
Distribution Revenue	\$ 162,092,890	\$ 4,000,797	\$ 266,076	\$ 5,675,100	\$ 5,271,409	\$ 7,307,782
Metered kWh per Customer	1,147,793	2,423,388	921,610	1,562,364	1,134,870	873,427
Distribution Revenue per Customer	\$ 12,457	\$ 102,585	\$ 15,652	\$ 14,117	\$ 11,510	\$ 7,264
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	10,598	-	-	257	425	582
Metered kWh	42,360,613	-	-	2,156,982	1,524,181	3,130,312
Distribution Revenue	\$ 1,715,525	\$ -	\$ -	\$ 114,046	\$ 78,627	\$ 114,311
Metered kWh per Connection	3,997	-	-	8,393	3,586	5,379
Distribution Revenue per Connection	\$ 162	\$ -	\$ -	\$ 444	\$ 185	\$ 196

<b>Statistics by Customer Class For the year ended December 31</b>	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	COLLUS PowerStream Corp.	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.
<b>Residential Customers</b>						
Number of Customers	26,371	6,115	1,065	15,282	2,068	10,800
Metered kWh	192,333,397	43,231,908	12,775,802	116,631,538	19,163,638	86,529,651
Distribution Revenue	\$ 11,246,292	\$ 1,844,648	\$ 483,503	\$ 4,454,829	\$ 666,434	\$ 2,126,749
Metered kWh per Customer	7,293	7,070	11,996	7,632	9,267	8,012
Distribution Revenue per Customer	\$ 426	\$ 302	\$ 454	\$ 292	\$ 322	\$ 197
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,488	747	160	1,751	165	1,418
Metered kWh	66,385,178	23,043,700	4,702,580	45,205,488	4,556,065	27,228,067
Distribution Revenue	\$ 2,693,769	\$ 702,352	\$ 148,561	\$ 1,209,147	\$ 103,401	\$ 398,344
Metered kWh per Customer	26,682	30,848	29,391	25,817	27,613	19,202
Distribution Revenue per Customer	\$ 1,083	\$ 940	\$ 929	\$ 691	\$ 627	\$ 281
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	197	54	16	139	9	126
Number of Large Users	-	-	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	185,980,426	70,216,219	6,797,046	127,833,335	3,809,003	47,449,870
Distribution Revenue	\$ 4,541,995	\$ 674,955	\$ 93,833	\$ 958,506	\$ 61,254	\$ 466,210
Metered kWh per Customer	944,063	1,300,300	424,815	919,664	423,223	376,586
Distribution Revenue per Customer	\$ 23,056	\$ 12,499	\$ 5,865	\$ 6,896	\$ 6,806	\$ 3,700
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	50	13	4	30	17	31
Metered kWh	1,308,270	563,770	2,892	400,177	93,084	255,469
Distribution Revenue	\$ 62,890	\$ 6,676	\$ 1,313	\$ 4,779	\$ 4,880	\$ 2,794
Metered kWh per Connection	26,165	43,367	723	13,339	5,476	8,241
Distribution Revenue per Connection	\$ 1,258	\$ 514	\$ 328	\$ 159	\$ 287	\$ 90

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b>Residential Customers</b>						
Number of Customers	57,573	36,780	79,478	16,965	2,872	27,523
Metered kWh	454,252,338	272,960,897	583,235,038	131,992,850	28,754,521	240,448,047
Distribution Revenue	\$ 16,964,395	\$ 10,470,666	\$ 24,582,093	\$ 5,971,742	\$ 992,087	\$ 8,450,326
Metered kWh per Customer	7,890	7,421	7,338	7,780	10,012	8,736
Distribution Revenue per Customer	\$ 295	\$ 285	\$ 309	\$ 352	\$ 345	\$ 307
<b>General Service &lt;50kW Customers</b>						
Number of Customers	6,320	3,943	7,679	1,822	388	1,978
Metered kWh	189,050,249	113,926,044	199,305,813	48,159,950	9,880,355	64,475,272
Distribution Revenue	\$ 4,081,599	\$ 2,561,934	\$ 5,988,260	\$ 1,188,674	\$ 318,637	\$ 1,638,891
Metered kWh per Customer	29,913	28,893	25,955	26,432	25,465	32,596
Distribution Revenue per Customer	\$ 646	\$ 650	\$ 780	\$ 652	\$ 821	\$ 829
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	829	417	1,256	160	28	255
Number of Large Users	2	2	9	1	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	976,314,813	470,263,304	1,574,465,069	279,681,547	15,394,137	181,133,179
Distribution Revenue	\$ 10,871,506	\$ 4,424,051	\$ 18,180,189	\$ 2,288,391	\$ 217,052	\$ 1,607,176
Metered kWh per Customer	1,174,867	1,122,347	1,244,636	1,737,152	549,791	710,326
Distribution Revenue per Customer	\$ 13,082	\$ 10,559	\$ 14,372	\$ 14,214	\$ 7,752	\$ 6,303
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	497	228	730	108	21	132
Metered kWh	2,276,081	1,348,221	2,368,616	501,009	123,304	1,678,768
Distribution Revenue	\$ 64,855	\$ 31,126	\$ 97,896	\$ 61,413	\$ 5,464	\$ 60,500
Metered kWh per Connection	4,580	5,913	3,245	4,639	5,872	12,718
Distribution Revenue per Connection	\$ 130	\$ 137	\$ 134	\$ 569	\$ 260	\$ 458

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b>Residential Customers</b>						
Number of Customers	18,799	3,275	42,827	10,462	50,542	20,188
Metered kWh	134,065,184	34,559,926	354,259,333	89,264,141	342,442,311	193,694,443
Distribution Revenue	\$ 6,076,538	\$ 1,246,680	\$ 13,395,231	\$ 3,389,235	\$ 16,031,551	\$ 6,303,528
Metered kWh per Customer	7,132	10,553	8,272	8,532	6,775	9,595
Distribution Revenue per Customer	\$ 323	\$ 381	\$ 313	\$ 324	\$ 317	\$ 312
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,088	431	4,100	775	4,079	1,810
Metered kWh	62,117,168	14,276,972	132,255,650	18,815,506	136,257,078	50,527,239
Distribution Revenue	\$ 1,858,683	\$ 367,952	\$ 3,687,029	\$ 589,370	\$ 2,963,144	\$ 1,181,592
Metered kWh per Customer	29,750	33,125	32,257	24,278	33,405	27,916
Distribution Revenue per Customer	\$ 890	\$ 854	\$ 899	\$ 760	\$ 726	\$ 653
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	220	42	500	116	614	197
Number of Large Users	1	-	-	-	4	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	393,174,421	22,977,236	352,142,097	63,769,438	1,111,290,989	234,683,399
Distribution Revenue	\$ 2,834,189	\$ 206,028	\$ 4,856,064	\$ 803,676	\$ 9,685,244	\$ 2,425,056
Metered kWh per Customer	1,779,070	547,077	704,284	549,737	1,798,205	1,191,286
Distribution Revenue per Customer	\$ 12,824	\$ 4,905	\$ 9,712	\$ 6,928	\$ 15,672	\$ 12,310
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	231	6	298	67	558	152
Metered kWh	659,309	62,628	1,179,515	387,046	1,923,140	934,714
Distribution Revenue	\$ 18,566	\$ 3,395	\$ 39,318	\$ 33,041	\$ 73,438	\$ 19,105
Metered kWh per Connection	2,854	10,438	3,958	5,777	3,446	6,149
Distribution Revenue per Connection	\$ 80	\$ 566	\$ 132	\$ 493	\$ 132	\$ 126

<b>Statistics by Customer Class For the year ended December 31</b>	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
<b>Residential Customers</b>						
Number of Customers	2,255	1,097	4,837	1,199,513	303,571	16,103
Metered kWh	21,777,282	1,392,285	46,872,504	11,838,612,856	2,188,889,238	145,250,461
Distribution Revenue	\$ 721,103	\$ 405,983	\$ 942,834	\$ 721,523,387	\$ 92,970,029	\$ 7,367,770
Metered kWh per Customer	9,657	1,269	9,690	9,870	7,210	9,020
Distribution Revenue per Customer	\$ 320	\$ 370	\$ 195	\$ 602	\$ 306	\$ 458
<b>General Service &lt;50kW Customers</b>						
Number of Customers	404	145	615	111,284	24,888	1,034
Metered kWh	10,320,404	4,046,548	17,794,586	2,988,027,112	712,368,650	32,775,442
Distribution Revenue	\$ 179,642	\$ 29,394	\$ 224,215	\$ 177,614,099	\$ 21,132,353	\$ 762,772
Metered kWh per Customer	25,546	27,907	28,934	26,850	28,623	31,698
Distribution Revenue per Customer	\$ 445	\$ 203	\$ 365	\$ 1,596	\$ 849	\$ 738
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	38	12	82	8,744	3,305	91
Number of Large Users	-	-	-	-	13	-
Number of Sub Transmission Customers	-	-	-	544	-	-
Metered kWh	44,704,845	3,405,348	73,422,068	8,449,981,208	4,266,474,960	63,107,665
Distribution Revenue	\$ 201,292	\$ 12,000	\$ 395,542	\$ 214,462,055	\$ 53,433,393	\$ 737,458
Metered kWh per Customer	1,176,443	283,779	895,391	909,774	1,285,857	693,491
Distribution Revenue per Customer	\$ 5,297	\$ 1,000	\$ 4,824	\$ 23,090	\$ 16,104	\$ 8,104
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	4	9	5,605	3,433	71
Metered kWh	-	16,980	302,268	30,855,528	15,230,364	460,196
Distribution Revenue	\$ -	\$ 7,426	\$ 1,922	\$ 3,356,693	\$ 529,459	\$ 19,187
Metered kWh per Connection	-	4,245	33,585	5,505	4,436	6,482
Distribution Revenue per Connection	\$ -	\$ 1,856	\$ 214	\$ 599	\$ 154	\$ 270

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>
<b>Residential Customers</b>						
Number of Customers	4,778	24,316	86,846	9,117	11,208	143,018
Metered kWh	34,103,591	176,056,575	621,996,671	71,069,927	103,129,633	1,041,232,119
Distribution Revenue	\$ 1,675,703	\$ 6,886,201	\$ 22,499,819	\$ 2,276,691	\$ 4,847,251	\$ 41,980,668
Metered kWh per Customer	7,138	7,240	7,162	7,795	9,201	7,280
Distribution Revenue per Customer	\$ 351	\$ 283	\$ 259	\$ 250	\$ 432	\$ 294
<b>General Service &lt;50kW Customers</b>						
Number of Customers	745	2,941	7,964	1,116	2,146	12,543
Metered kWh	21,799,859	87,047,731	232,588,463	31,692,564	57,585,352	384,261,420
Distribution Revenue	\$ 479,000	\$ 1,827,672	\$ 5,615,245	\$ 597,494	\$ 1,783,085	\$ 8,927,718
Metered kWh per Customer	29,262	29,598	29,205	28,398	26,834	30,636
Distribution Revenue per Customer	\$ 643	\$ 621	\$ 705	\$ 535	\$ 831	\$ 712
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	58	322	946	116	137	1,626
Number of Large Users	-	3	1	-	-	1
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	37,572,045	421,473,149	835,644,952	131,909,842	116,753,504	1,618,716,994
Distribution Revenue	\$ 506,712	\$ 2,734,723	\$ 11,403,459	\$ 1,128,797	\$ 1,268,340	\$ 14,374,901
Metered kWh per Customer	647,794	1,296,840	882,413	1,137,154	852,215	994,909
Distribution Revenue per Customer	\$ 8,736	\$ 8,415	\$ 12,042	\$ 9,731	\$ 9,258	\$ 8,835
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	35	161	916	84	51	1,530
Metered kWh	194,459	1,270,089	3,907,712	610,018	166,068	5,549,550
Distribution Revenue	\$ 6,749	\$ 27,277	\$ 129,662	\$ 27,159	\$ 18,879	\$ 135,881
Metered kWh per Connection	5,556	7,889	4,266	7,262	3,256	3,627
Distribution Revenue per Connection	\$ 193	\$ 169	\$ 142	\$ 323	\$ 370	\$ 89



<b>Statistics by Customer Class For the year ended December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
<b>Residential Customers</b>						
Number of Customers	6,392	34,878	32,185	49,606	7,913	21,205
Metered kWh	46,632,749	294,216,630	260,534,762	409,560,929	71,017,299	184,546,623
Distribution Revenue	\$ 2,300,742	\$ 11,078,754	\$ 9,071,592	\$ 18,892,614	\$ 2,731,715	\$ 6,978,369
Metered kWh per Customer	7,295	8,436	8,095	8,256	8,975	8,703
Distribution Revenue per Customer	\$ 360	\$ 318	\$ 282	\$ 381	\$ 345	\$ 329
<b>General Service &lt;50kW Customers</b>						
Number of Customers	768	2,668	3,156	4,505	1,337	2,649
Metered kWh	22,630,791	82,579,648	88,737,652	126,442,236	40,733,064	78,774,627
Distribution Revenue	\$ 575,531	\$ 2,015,661	\$ 2,625,866	\$ 3,868,955	\$ 1,097,529	\$ 2,218,037
Metered kWh per Customer	29,467	30,952	28,117	28,067	30,466	29,737
Distribution Revenue per Customer	\$ 749	\$ 755	\$ 832	\$ 859	\$ 821	\$ 837
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	107	346	371	808	127	263
Number of Large Users	-	3	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	112,104,166	476,181,353	274,428,086	622,317,313	84,099,297	216,868,917
Distribution Revenue	\$ 952,490	\$ 3,120,104	\$ 2,777,263	\$ 5,978,182	\$ 876,154	\$ 2,257,641
Metered kWh per Customer	1,047,702	1,364,416	739,698	770,195	662,199	824,597
Distribution Revenue per Customer	\$ 8,902	\$ 8,940	\$ 7,486	\$ 7,399	\$ 6,899	\$ 8,584
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	11	182	46	366	28	10
Metered kWh	395,187	1,094,954	266,413	1,535,116	250,759	42,934
Distribution Revenue	\$ 5,793	\$ 40,585	\$ 4,438	\$ 109,915	\$ 7,674	\$ 1,152
Metered kWh per Connection	35,926	6,016	5,792	4,194	8,956	4,293
Distribution Revenue per Connection	\$ 527	\$ 223	\$ 96	\$ 300	\$ 274	\$ 115

<b>Statistics by Customer Class For the year ended December 31</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>
<b>Residential Customers</b>						
Number of Customers	5,194	64,073	11,084	12,284	52,993	9,676
Metered kWh	37,520,309	548,059,105	82,405,642	102,069,063	452,123,373	76,119,517
Distribution Revenue	\$ 2,146,785	\$ 21,426,764	\$ 3,352,629	\$ 4,405,778	\$ 14,152,615	\$ 2,876,655
Metered kWh per Customer	7,224	8,554	7,435	8,309	8,532	7,867
Distribution Revenue per Customer	\$ 413	\$ 334	\$ 302	\$ 359	\$ 267	\$ 297
<b>General Service &lt;50kW Customers</b>						
Number of Customers	733	5,512	1,149	1,382	4,058	1,283
Metered kWh	17,723,916	164,696,340	34,262,940	43,314,458	128,640,162	28,872,533
Distribution Revenue	\$ 611,561	\$ 5,092,826	\$ 919,218	\$ 1,534,388	\$ 2,823,027	\$ 738,265
Metered kWh per Customer	24,180	29,880	29,820	31,342	31,700	22,504
Distribution Revenue per Customer	\$ 834	\$ 924	\$ 800	\$ 1,110	\$ 696	\$ 575
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	53	906	132	164	532	150
Number of Large Users	-	-	-	-	1	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	60,018,404	782,557,562	129,453,609	154,202,928	449,690,299	70,829,349
Distribution Revenue	\$ 289,377	\$ 10,813,897	\$ 870,180	\$ 2,154,861	\$ 4,798,030	\$ 865,621
Metered kWh per Customer	1,132,423	863,750	980,709	940,262	843,697	472,196
Distribution Revenue per Customer	\$ 5,460	\$ 11,936	\$ 6,592	\$ 13,139	\$ 9,002	\$ 5,771
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	23	721	97	154	248	88
Metered kWh	164,178	4,316,530	400,466	767,439	821,287	611,519
Distribution Revenue	\$ 7,048	\$ 130,419	\$ 10,928	\$ 27,227	\$ 53,765	\$ 4,433
Metered kWh per Connection	7,138	5,987	4,129	4,983	3,312	6,949
Distribution Revenue per Connection	\$ 306	\$ 181	\$ 113	\$ 177	\$ 217	\$ 50

<b>Statistics by Customer Class For the year ended December 31</b>	Peterborough Distribution Incorporated	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	St. Thomas Energy Inc.
<b>Residential Customers</b>						
Number of Customers	33,482	29,803	3,810	5,089	2,385	15,651
Metered kWh	270,423,728	282,820,547	28,151,208	39,379,535	33,911,196	114,039,828
Distribution Revenue	\$ 8,427,117	\$ 9,399,841	\$ 1,339,052	\$ 1,500,818	\$ 1,213,657	\$ 4,848,283
Metered kWh per Customer	8,077	9,490	7,389	7,738	14,219	7,286
Distribution Revenue per Customer	\$ 252	\$ 315	\$ 351	\$ 295	\$ 509	\$ 310
<b>General Service &lt;50kW Customers</b>						
Number of Customers	3,504	3,414	436	741	408	1,737
Metered kWh	114,185,212	91,035,995	10,907,791	19,816,423	12,711,260	38,212,022
Distribution Revenue	\$ 2,285,386	\$ 2,685,305	\$ 362,753	\$ 495,355	\$ 317,119	\$ 1,120,227
Metered kWh per Customer	32,587	26,665	25,018	26,743	31,155	21,999
Distribution Revenue per Customer	\$ 652	\$ 787	\$ 832	\$ 668	\$ 777	\$ 645
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	361	362	54	63	49	131
Number of Large Users	2	-	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	368,262,005	245,166,376	44,820,170	38,286,678	27,248,516	121,192,723
Distribution Revenue	\$ 2,843,052	\$ 3,836,107	\$ 414,994	\$ 425,839	\$ 310,936	\$ 1,131,566
Metered kWh per Customer	1,014,496	677,255	830,003	607,725	556,092	925,135
Distribution Revenue per Customer	\$ 7,832	\$ 10,597	\$ 7,685	\$ 6,759	\$ 6,346	\$ 8,638
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	394	22	34	57	-	-
Metered kWh	2,083,063	907,713	161,875	539,097	-	-
Distribution Revenue	\$ 66,709	\$ 31,815	\$ 16,395	\$ 13,087	\$ -	\$ -
Metered kWh per Connection	5,287	41,260	4,761	9,458	-	-
Distribution Revenue per Connection	\$ 169	\$ 1,446	\$ 482	\$ 230	\$ -	\$ -

<b>Statistics by Customer Class For the year ended December 31</b>	Thunder Bay Hydro Electricity Distribution Inc.	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Veridian Connections Inc.	Wasaga Distribution Inc.	Waterloo North Hydro Inc.
<b>Residential Customers</b>						
Number of Customers	45,679	6,413	685,344	110,330	12,738	50,463
Metered kWh	318,894,625	48,492,050	4,754,068,887	914,861,396	87,878,523	396,801,470
Distribution Revenue	\$ 12,098,751	\$ 2,084,861	\$ 297,501,843	\$ 34,490,209	\$ 3,387,773	\$ 18,376,977
Metered kWh per Customer	6,981	7,562	6,937	8,292	6,899	7,863
Distribution Revenue per Customer	\$ 265	\$ 325	\$ 434	\$ 313	\$ 266	\$ 364
<b>General Service &lt;50kW Customers</b>						
Number of Customers	4,673	683	71,703	9,036	819	5,835
Metered kWh	138,709,073	20,051,896	2,303,434,007	285,644,090	17,031,696	189,981,989
Distribution Revenue	\$ 3,630,376	\$ 590,615	\$ 98,046,791	\$ 6,713,567	\$ 408,115	\$ 5,238,473
Metered kWh per Customer	29,683	29,359	32,125	31,612	20,796	32,559
Distribution Revenue per Customer	\$ 777	\$ 865	\$ 1,367	\$ 743	\$ 498	\$ 898
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	492	105	10,853	1,088	35	742
Number of Large Users	-	-	46	3	-	1
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	420,936,750	113,283,570	16,708,736,016	1,283,390,998	18,861,071	773,756,870
Distribution Revenue	\$ 4,519,217	\$ 754,708	\$ 267,182,219	\$ 10,498,754	\$ 254,568	\$ 10,383,693
Metered kWh per Customer	855,563	1,078,891	1,533,052	1,176,344	538,888	1,041,396
Distribution Revenue per Customer	\$ 9,185	\$ 7,188	\$ 24,514	\$ 9,623	\$ 7,273	\$ 13,975
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	431	62	12,272	821	34	539
Metered kWh	2,070,870	356,101	41,057,051	4,706,768	148,721	2,679,470
Distribution Revenue	\$ 58,534	\$ 9,947	\$ 3,530,169	\$ 152,326	\$ 2,992	\$ 106,640
Metered kWh per Connection	4,805	5,744	3,346	5,733	4,374	4,971
Distribution Revenue per Connection	\$ 136	\$ 160	\$ 288	\$ 186	\$ 88	\$ 198

<b>Statistics by Customer Class For the year ended December 31</b>	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	West Coast Huron Energy Inc.	Westario Power Inc.	Whitby Hydro Electric Corporation	Total Industry
<b>Residential Customers</b>						
Number of Customers	21,093	3,261	3,343	20,594	39,890	4,665,055
Metered kWh	153,825,741	23,863,110	23,714,630	175,230,053	339,777,738	38,088,034,111
Distribution Revenue	\$ 6,619,626	\$ 1,334,276	\$ 1,303,537	\$ 6,260,957	\$ 15,329,032	\$ 1,901,158,455
Metered kWh per Customer	7,293	7,318	7,094	8,509	8,518	8,165
Distribution Revenue per Customer	\$ 314	\$ 409	\$ 390	\$ 304	\$ 384	\$ 408
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,796	471	488	2,589	2,238	438,956
Metered kWh	52,319,962	11,410,391	14,034,984	67,751,219	86,378,928	13,005,545,376
Distribution Revenue	\$ 1,133,719	\$ 445,996	\$ 344,461	\$ 1,526,650	\$ 2,570,389	\$ 485,594,724
Metered kWh per Customer	29,131	24,226	28,760	26,169	38,596	29,628
Distribution Revenue per Customer	\$ 631	\$ 947	\$ 706	\$ 590	\$ 1,149	\$ 1,106
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	159	38	45	190	370	54,649
Number of Large Users	-	-	1	-	-	127
Number of Sub Transmission Customers	-	-	-	-	-	544
Metered kWh	144,490,127	64,780,140	101,004,700	172,094,365	390,654,149	63,722,025,934
Distribution Revenue	\$ 1,709,255	\$ 691,777	\$ 591,940	\$ 1,327,622	\$ 4,437,392	\$ 897,535,539
Metered kWh per Customer	908,743	1,704,741	2,195,754	905,760	1,055,822	1,151,880
Distribution Revenue per Customer	\$ 10,750	\$ 18,205	\$ 12,868	\$ 6,987	\$ 11,993	\$ 16,224
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	262	2	3	53	372	44,266
Metered kWh	958,727	6,801	83,100	261,753	1,744,019	192,233,242
Distribution Revenue	\$ 40,771	\$ 883	\$ 8,262	\$ 9,172	\$ 99,494	\$ 11,424,823
Metered kWh per Connection	3,659	3,401	27,700	4,939	4,688	4,343
Distribution Revenue per Connection	\$ 156	\$ 441	\$ 2,754	\$ 173	\$ 267	\$ 258



<b>Service Quality Requirements For the year ended December 31</b>	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	97.02	99.24	100.00	99.27	99.59	97.72
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	N/A	N/A	N/A	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	79.14	80.06	100.00	78.01	73.18	80.13
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.28	100.00	N/A	99.82	100.00	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	98.92	83.29	100.00	99.99	99.79	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	94.30	N/A	N/A	100.00	100.00	95.97
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	100.00	N/A	100.00	N/A	95.97
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	1.51	7.39	-	3.62	3.82	5.00
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	95.72	97.11	100.00	99.97	99.99	100.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	N/A	N/A	100.00	N/A	N/A
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	99.39	100.00	100.00	99.39	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	98.34	100.00	N/A	100.00	100.00	97.87
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.62	99.48	99.99	99.99	99.89	99.96
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.14	15.90	2.75	3.13	0.61	1.52
SAIFI <i>(Average number of times power interrupted)</i>	1.34	5.97	2.42	2.20	1.59	0.96
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.07	11.10	2.75	1.31	0.29	1.50
SAIFI <i>(Average number of times power interrupted)</i>	1.23	4.26	2.40	0.96	1.07	0.91
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.83	7.68	2.74	1.31	0.29	1.04
SAIFI <i>(Average number of times power interrupted)</i>	1.12	3.95	2.39	0.96	1.07	0.64

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Canadian Niagara Power Inc.</b>	<b>Centre Wellington Hydro Ltd.</b>	<b>Chapleau Public Utilities Corporation</b>	<b>COLLUS PowerStream Corp.</b>	<b>Cooperative Hydro Embrun Inc.</b>	<b>E.L.K. Energy Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	90.81	100.00	100.00	100.00	100.00	94.44
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	N/A	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	77.33	98.81	99.68	81.92	93.42	96.60
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	100.00	100.00	98.63
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	96.59	100.00	100.00	95.19	100.00	98.90
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	N/A	N/A	100.00	88.89
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	N/A	N/A	N/A	N/A	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	6.61	0.02	N/A	1.36	6.58	0.09
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	90.68	98.31	100.00	100.00	100.00	98.68
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	100.00	N/A	N/A	N/A	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	97.34	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	N/A	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.91	99.98	99.99	99.97	99.79	99.99
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	9.65	0.13	16.74	4.52	0.09	0.63
SAIFI <i>(Average number of times power interrupted)</i>	5.28	0.08	3.21	2.14	1.00	0.21
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.83	0.13	0.94	1.51	0.09	0.63
SAIFI <i>(Average number of times power interrupted)</i>	2.33	0.08	0.69	0.84	0.01	0.21
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.11	0.13	0.94	1.51	0.09	0.63
SAIFI <i>(Average number of times power interrupted)</i>	2.04	0.08	0.69	0.84	0.01	0.21

N/A - Denominator is zero.



<b>Service Quality Requirements For the year ended December 31</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>EnWin Utilities Ltd.</b>	<b>Erie Thames Powerlines Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	98.48	100.00	98.84	100.00	90.35
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	80.12	75.60	78.21	96.23	72.62	79.47
Appointments Met <i>(OEB Min. Standard: 90%)</i>	98.90	99.38	99.76	99.54	98.18	93.12
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	99.86	100.00	99.99	100.00	90.43	98.77
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	88.12	100.00	100.00	100.00	80.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	100.00	N/A	N/A	N/A	N/A	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	3.35	0.94	3.88	1.67	4.68	0.72
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	97.48	98.82	98.53	96.57	97.94	93.40
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00	97.19
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.99	99.88	99.99	99.50	99.95	99.91
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.57	3.66	0.73	1.86	9.48	3.29
SAIFI <i>(Average number of times power interrupted)</i>	2.43	2.21	1.75	0.69	4.79	1.32
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.53	1.72	0.72	0.90	0.35	0.83
SAIFI <i>(Average number of times power interrupted)</i>	2.18	1.07	1.70	0.35	0.10	0.57
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.53	1.72	0.72	0.90	0.35	0.83
SAIFI <i>(Average number of times power interrupted)</i>	2.18	1.07	1.70	0.35	0.10	0.57

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Festival Hydro Inc.</b>	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Guelph Hydro Electric Systems Inc.</b>	<b>Halton Hills Hydro Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	98.66	100.00	98.78	98.02	96.97	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	N/A	N/A	N/A	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	84.71	96.90	67.16	75.37	87.47	95.85
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.42	100.00	100.00	100.00	99.57	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	94.74	97.07	100.00	100.00	99.61
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	94.83	100.00	96.83	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	100.00	N/A	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	1.09	2.27	1.50	1.44	4.94	1.10
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	96.84	100.00	95.55	84.44	99.17	100.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	N/A	N/A	100.00	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.99	99.46	99.92	99.96	99.94	99.77
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.76	0.12	2.53	1.20	0.47	1.68
SAIFI <i>(Average number of times power interrupted)</i>	2.52	0.18	1.98	0.99	1.30	1.61
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.23	0.12	1.65	1.20	0.37	1.65
SAIFI <i>(Average number of times power interrupted)</i>	2.11	0.18	1.34	0.99	1.04	1.13
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.69	0.12	1.65	1.20	0.37	1.65
SAIFI <i>(Average number of times power interrupted)</i>	1.92	0.18	1.34	0.99	1.04	1.13

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Hearst Power Distribution Company Limited</b>	<b>Hydro 2000 Inc.</b>	<b>Hydro Hawkesbury Inc.</b>	<b>Hydro One Networks Inc.</b>	<b>Hydro Ottawa Limited</b>	<b>Innpower Corporation</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	100.00	98.06	100.00	93.28
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	87.30	100.00	99.99	81.85	85.07	80.23
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	97.59	98.94	99.43	93.50
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	99.51	100.00	99.89	99.46
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	100.00	N/A	99.53	N/A
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	77.28	N/A	95.65
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	-	N/A	-	2.14	1.74	5.55
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	97.54	98.96	100.00	97.83
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	99.65	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	91.89	98.19	100.00	98.47
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	99.77	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.96	99.95	99.94	99.28	99.90	99.79
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	13.39	-	4.20	13.04	1.58	1.54
SAIFI <i>(Average number of times power interrupted)</i>	4.86	-	2.27	3.48	1.03	1.05
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	4.33	-	4.13	12.18	1.51	1.54
SAIFI <i>(Average number of times power interrupted)</i>	1.77	-	1.53	2.92	0.83	1.05
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	4.33	-	4.13	7.95	1.11	1.54
SAIFI <i>(Average number of times power interrupted)</i>	1.77	-	1.53	2.32	0.73	1.05

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Kenora Hydro Electric Corporation Ltd.</b>	<b>Kingston Hydro Corporation</b>	<b>Kitchener-Wilmot Hydro Inc.</b>	<b>Lakefront Utilities Inc.</b>	<b>Lakeland Power Distribution Ltd.</b>	<b>London Hydro Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	98.93	99.44	100.00	97.56
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	100.00	N/A	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	99.98	68.76	92.80	91.95	88.20	68.57
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.48	100.00	97.93	100.00	100.00	99.87
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	99.99	100.00	96.61	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	94.74	100.00	100.00	96.46
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	100.00	N/A	100.00	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	0.02	3.05	0.68	0.25	1.69	2.95
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.72	98.37	95.92	96.65	100.00	95.21
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	100.00	N/A	N/A	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	99.65	100.00	100.00	100.00	99.92
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	N/A	100.00	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.93	97.09	99.58	99.97	99.94	99.83
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	4.56	1.42	0.92	0.45	23.03	1.42
SAIFI <i>(Average number of times power interrupted)</i>	2.88	1.94	1.03	0.18	5.54	1.51
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.84	1.40	0.92	0.32	3.07	1.31
SAIFI <i>(Average number of times power interrupted)</i>	1.88	1.07	1.03	0.17	1.04	1.28
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.84	1.40	0.92	0.32	1.46	0.93
SAIFI <i>(Average number of times power interrupted)</i>	1.88	1.07	1.03	0.17	0.83	1.00

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Midland Power Utility Corporation</b>	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	96.76	99.77	91.48	98.94	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	100.00	100.00	100.00	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	100.00	96.52	76.64	87.99	87.26	86.56
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	99.91	98.34	100.00	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	99.49	100.00	100.00	93.06	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	95.00	97.06	100.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	100.00	N/A	100.00	100.00	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	N/A	1.64	0.87	0.93	0.49	4.87
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	97.91	100.00	99.72	100.00	100.00	100.00
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	100.00	N/A	N/A
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.75	99.96	99.95	99.46	99.85	99.74
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.22	1.07	1.22	1.51	0.50	1.33
SAIFI <i>(Average number of times power interrupted)</i>	0.16	0.78	1.06	1.69	0.88	1.12
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.18	0.61	1.16	1.37	0.50	1.11
SAIFI <i>(Average number of times power interrupted)</i>	0.14	0.49	1.03	1.55	0.88	0.94
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	0.18	0.61	0.42	1.37	0.50	1.11
SAIFI <i>(Average number of times power interrupted)</i>	0.14	0.49	0.54	1.55	0.88	0.94

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>	<b>Ottawa River Power Corporation</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	97.03	100.00	100.00	99.47	98.57
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	100.00	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	100.00	80.62	99.99	97.43	90.52	99.87
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	99.83	100.00	98.53	99.14
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	95.83	100.00	100.00	99.91	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	100.00	100.00	100.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	N/A	100.00	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	N/A	2.12	0.01	0.03	0.42	-
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	97.72	92.78	99.85
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	N/A	100.00	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	98.05	100.00	100.00	99.82	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	N/A	100.00	100.00	100.00	100.00	N/A
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.89	99.99	99.93	99.98	99.94	99.98
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	9.92	0.63	0.98	3.96	0.75	4.35
SAIFI <i>(Average number of times power interrupted)</i>	4.51	1.24	1.32	1.43	1.18	2.55
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.43	0.50	0.33	3.63	0.73	0.95
SAIFI <i>(Average number of times power interrupted)</i>	1.56	0.79	0.45	0.92	0.98	0.62
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.43	0.50	0.32	3.63	0.73	0.95
SAIFI <i>(Average number of times power interrupted)</i>	1.56	0.79	0.45	0.92	0.98	0.62

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Peterborough Distribution Incorporated</b>	<b>PUC Distribution Inc.</b>	<b>Renfrew Hydro Inc.</b>	<b>Rideau St. Lawrence Distribution Inc.</b>	<b>Sioux Lookout Hydro Inc.</b>	<b>St. Thomas Energy Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	97.52	96.67	100.00	97.78	100.00	95.72
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	N/A	N/A	N/A	N/A
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	90.42	79.88	98.67	72.87	93.54	77.26
Appointments Met <i>(OEB Min. Standard: 90%)</i>	99.90	97.62	97.47	95.77	100.00	100.00
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	99.28	98.81	86.30	100.00	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	86.59	100.00	100.00	100.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	N/A	100.00	N/A
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	0.75	3.07	0.07	1.60	3.09	2.04
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	90.09	91.07	98.31	99.67	98.39	91.73
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	100.00	100.00	100.00	N/A
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	99.72	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	95.24	N/A	100.00	N/A	N/A	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.51	99.94	99.88	99.69	99.96	99.95
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.97	1.96	2.63	3.83	16.48	0.72
SAIFI <i>(Average number of times power interrupted)</i>	2.94	1.61	4.19	1.68	3.44	1.57
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	2.22	1.96	0.44	0.45	2.28	0.47
SAIFI <i>(Average number of times power interrupted)</i>	2.53	1.61	0.19	0.29	1.44	0.58
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.60	1.43	0.44	0.45	1.38	0.47
SAIFI <i>(Average number of times power interrupted)</i>	2.26	1.21	0.19	0.29	1.26	0.58

N/A - Denominator is zero.

<b>Service Quality Requirements For the year ended December 31</b>	<b>Thunder Bay Hydro Electricity Distribution Inc.</b>	<b>Tillsonburg Hydro Inc.</b>	<b>Toronto Hydro- Electric System Limited</b>	<b>Veridian Connections Inc.</b>	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>
<b><u>Service Quality Requirements</u></b>						
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	99.47	98.32	98.62	100.00	100.00
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	98.41	100.00	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	94.81	84.57	77.92	80.83	99.99	72.77
Appointments Met <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	99.37	99.56	100.00	96.40
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	98.96	99.95	99.32	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	93.33	100.00	93.60	100.00	100.00	96.55
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	96.00	N/A	N/A	100.00	100.00	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	0.24	2.57	1.89	1.83	N/A	3.70
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	96.16	99.10	81.81	93.12	92.90	99.62
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	N/A	N/A	100.00	100.00	N/A	100.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	99.38	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	92.41	100.00	100.00	100.00
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.88	99.36	99.24	99.92	99.88	99.97
<b><u>System Reliability Indicators</u></b>						
<b>Total Outages</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.42	3.00	1.13	2.09	2.61	0.86
SAIFI <i>(Average number of times power interrupted)</i>	4.66	2.28	1.49	1.77	2.41	1.61
<b>Loss of Supply Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	3.18	2.92	1.05	1.07	2.03	0.86
SAIFI <i>(Average number of times power interrupted)</i>	4.04	1.55	1.24	1.07	1.48	1.58
<b>Loss of Supply and Major Event Adjusted</b>						
SAIDI <i>(Average number of hours power interrupted)</i>	1.63	1.14	0.91	1.07	0.45	0.76
SAIFI <i>(Average number of times power interrupted)</i>	3.05	1.10	1.18	1.07	0.46	1.50

N/A - Denominator is zero.



<b>Service Quality Requirements For the year ended December 31</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>West Coast Huron Energy Inc.</b>	<b>Westario Power Inc.</b>	<b>Whitby Hydro Electric Corporation</b>
<b><u>Service Quality Requirements</u></b>					
Low Voltage Connections <i>(OEB Min. Standard: 90%)</i>	100.00	100.00	100.00	92.25	95.60
High Voltage Connections <i>(OEB Min. Standard: 90%)</i>	N/A	N/A	N/A	N/A	100.00
Telephone Accessibility <i>(OEB Min. Standard: 65%)</i>	96.19	99.72	98.49	82.29	87.93
Appointments Met <i>(OEB Min. Standard: 90%)</i>	98.64	99.42	98.46	94.86	99.46
Written Response to Enquiries <i>(OEB Min. Standard: 80%)</i>	99.97	100.00	100.00	97.52	100.00
Emergency Urban Response <i>(OEB Min. Standard: 80%)</i>	100.00	100.00	100.00	50.00	100.00
Emergency Rural Response <i>(OEB Min. Standard: 80%)</i>	N/A	N/A	N/A	N/A	100.00
Telephone Call Abandon Rate <i>(OEB Standard: not exceed 10%)</i>	0.93	-	1.15	2.99	0.91
Appointments Scheduling <i>(OEB Min. Standard: 90%)</i>	99.29	100.00	99.16	99.63	66.63
Rescheduling a Missed Appointment <i>(OEB Standard: 100%)</i>	100.00	100.00	100.00	100.00	50.00
Reconnection Performance Standards <i>(OEB Min. Standard: 85%)</i>	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected <i>(OEB Min. Standard: 90%)</i>	100.00	N/A	N/A	100.00	91.89
Billing Accuracy <i>(OEB Min. Standard: 98%)</i>	99.98	99.60	99.75	99.99	99.88
<b><u>System Reliability Indicators</u></b>					
<b>Total Outages</b>					
SAIDI <i>(Average number of hours power interrupted)</i>	1.95	3.79	10.72	2.10	1.32
SAIFI <i>(Average number of times power interrupted)</i>	2.28	4.04	2.47	0.71	2.71
<b>Loss of Supply Adjusted</b>					
SAIDI <i>(Average number of hours power interrupted)</i>	1.83	0.10	0.23	1.20	1.32
SAIFI <i>(Average number of times power interrupted)</i>	1.56	0.16	0.47	0.26	2.71
<b>Loss of Supply and Major Event Adjusted</b>					
SAIDI <i>(Average number of hours power interrupted)</i>	1.83	0.10	0.23	1.20	0.69
SAIFI <i>(Average number of times power interrupted)</i>	1.56	0.16	0.47	0.26	1.23

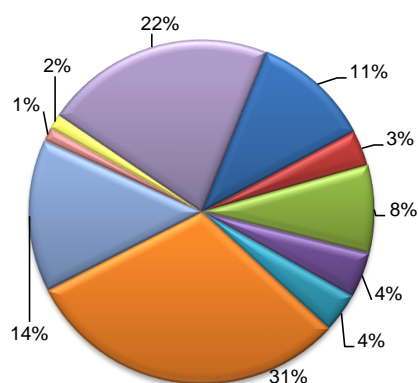
N/A - Denominator is zero.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

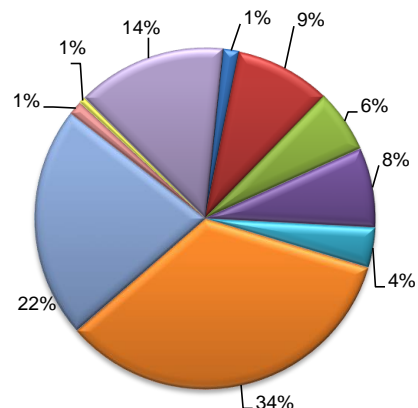
Alectra Utilities Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	146,649	1,905
1 - Scheduled Outage	43,894	27
2 - Loss of Supply	107,706	5,698
3 - Tree Contacts	55,986	4,892
4 - Lightning	48,369	-
5 - Defective Equipment	401,759	2,920
6 - Adverse Weather	187,644	99,009
7 - Adverse Environment	16,878	-
8 - Human Element	19,030	-
9 - Foreign Interference	283,161	149
<b>Total</b>	<b>1,311,076</b>	<b>114,600</b>

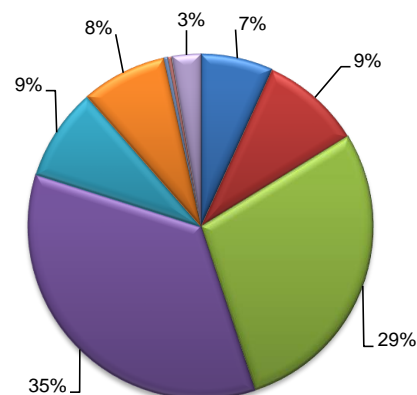
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	17,119	273
1 - Scheduled Outage	101,154	67
2 - Loss of Supply	66,598	555
3 - Tree Contacts	84,208	15,170
4 - Lightning	42,470	-
5 - Defective Equipment	377,581	9,970
6 - Adverse Weather	244,955	209,473
7 - Adverse Environment	14,651	-
8 - Human Element	6,586	-
9 - Foreign Interference	157,613	288
<b>Total</b>	<b>1,112,935</b>	<b>235,795</b>

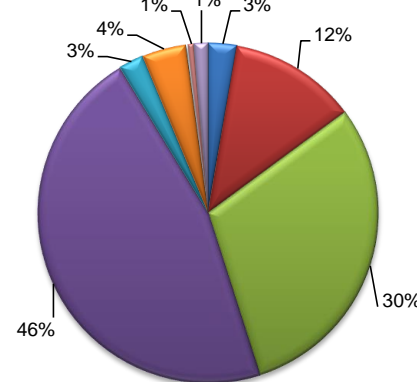
Algoma Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,746	-
1 - Scheduled Outage	6,621	-
2 - Loss of Supply	20,072	6,017
3 - Tree Contacts	24,480	3,612
4 - Lightning	6,074	2
5 - Defective Equipment	5,602	-
6 - Adverse Weather	290	-
7 - Adverse Environment	247	-
8 - Human Element	-	-
9 - Foreign Interference	1,870	3
<b>Total</b>	<b>70,002</b>	<b>9,634</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,074	-
1 - Scheduled Outage	22,667	-
2 - Loss of Supply	56,266	3,309
3 - Tree Contacts	86,180	40,013
4 - Lightning	4,427	22
5 - Defective Equipment	7,774	-
6 - Adverse Weather	473	-
7 - Adverse Environment	1,050	-
8 - Human Element	-	-
9 - Foreign Interference	2,407	50
<b>Total</b>	<b>186,320</b>	<b>43,394</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

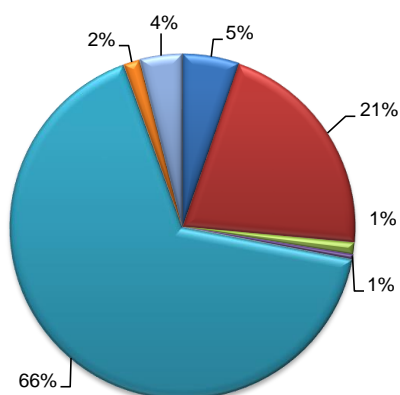
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

Atikokan Hydro Inc.

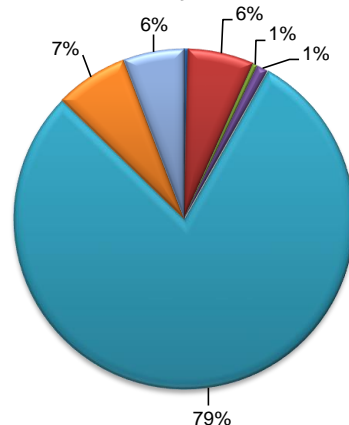
Bluewater Power Distribution Corporation

**Frequency by Cause**



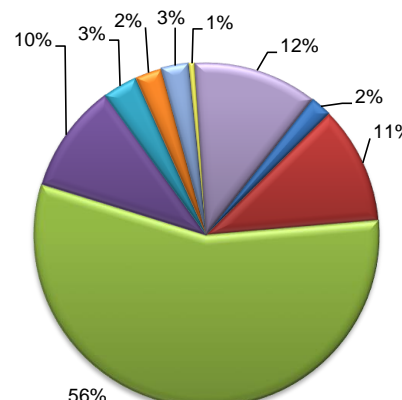
Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	200	-
1 - Scheduled Outage	801	-
2 - Loss of Supply	41	-
3 - Tree Contacts	18	-
4 - Lightning	2,516	-
5 - Defective Equipment	58	-
6 - Adverse Weather	152	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>3,786</b>	<b>-</b>

**Duration by Cause**



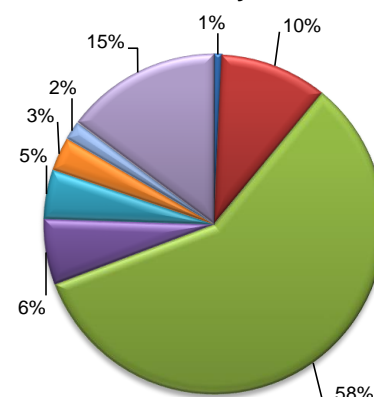
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	17	-
1 - Scheduled Outage	269	-
2 - Loss of Supply	21	-
3 - Tree Contacts	46	-
4 - Lightning	3,416	-
5 - Defective Equipment	298	-
6 - Adverse Weather	249	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>4,314</b>	<b>-</b>

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,634	-
1 - Scheduled Outage	8,856	-
2 - Loss of Supply	44,958	12,075
3 - Tree Contacts	8,225	-
4 - Lightning	2,633	-
5 - Defective Equipment	2,016	-
6 - Adverse Weather	2,069	-
7 - Adverse Environment	12	-
8 - Human Element	435	-
9 - Foreign Interference	9,299	-
<b>Total</b>	<b>80,137</b>	<b>12,075</b>

**Duration by Cause**



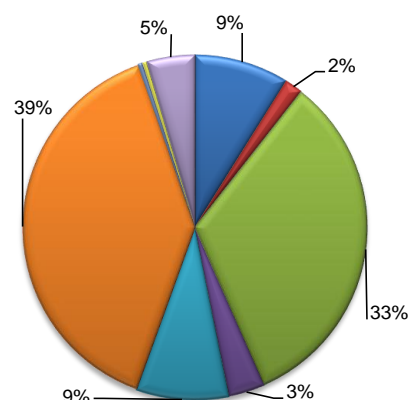
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	838	-
1 - Scheduled Outage	11,658	-
2 - Loss of Supply	66,746	26,901
3 - Tree Contacts	7,165	-
4 - Lightning	5,380	-
5 - Defective Equipment	3,665	-
6 - Adverse Weather	2,014	-
7 - Adverse Environment	13	-
8 - Human Element	33	-
9 - Foreign Interference	16,902	-
<b>Total</b>	<b>114,413</b>	<b>26,901</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

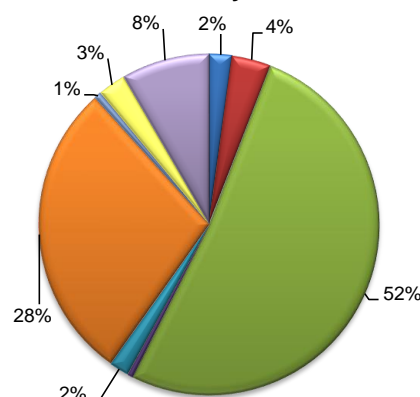
Brantford Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,557	-
1 - Scheduled Outage	1,070	-
2 - Loss of Supply	20,609	-
3 - Tree Contacts	2,131	-
4 - Lightning	5,439	-
5 - Defective Equipment	24,554	-
6 - Adverse Weather	274	-
7 - Adverse Environment	-	-
8 - Human Element	251	-
9 - Foreign Interference	2,800	-
<b>Total</b>	<b>62,685</b>	<b>-</b>

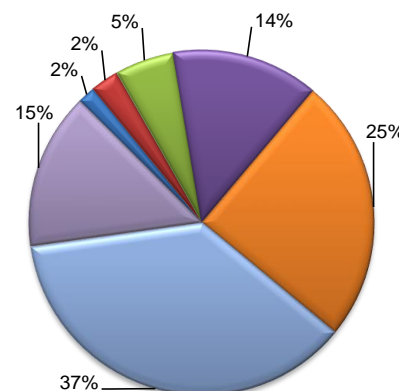
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	518	-
1 - Scheduled Outage	888	-
2 - Loss of Supply	12,348	-
3 - Tree Contacts	127	-
4 - Lightning	446	-
5 - Defective Equipment	6,833	-
6 - Adverse Weather	163	-
7 - Adverse Environment	-	-
8 - Human Element	628	-
9 - Foreign Interference	2,004	-
<b>Total</b>	<b>23,955</b>	<b>-</b>

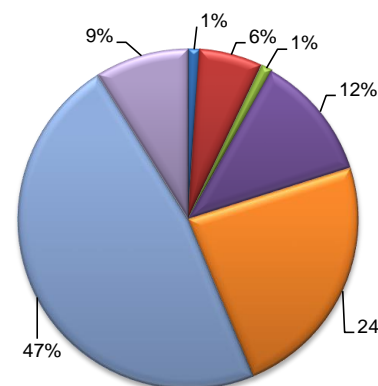
Burlington Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,089	-
1 - Scheduled Outage	1,695	-
2 - Loss of Supply	3,574	-
3 - Tree Contacts	8,902	1,560
4 - Lightning	13	-
5 - Defective Equipment	16,013	-
6 - Adverse Weather	23,772	16,325
7 - Adverse Environment	-	-
8 - Human Element	17	-
9 - Foreign Interference	9,503	-
<b>Total</b>	<b>64,578</b>	<b>17,885</b>

**Duration by Cause**



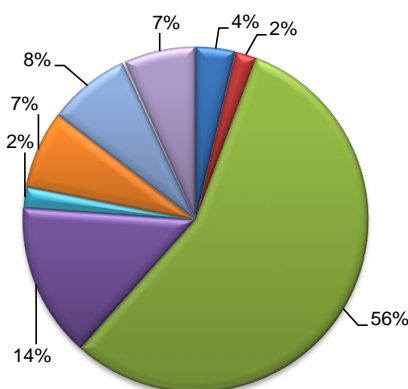
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,089	-
1 - Scheduled Outage	6,058	-
2 - Loss of Supply	1,110	-
3 - Tree Contacts	12,117	1,476
4 - Lightning	49	-
5 - Defective Equipment	23,971	-
6 - Adverse Weather	48,057	29,213
7 - Adverse Environment	-	-
8 - Human Element	10	-
9 - Foreign Interference	9,035	-
<b>Total</b>	<b>101,496</b>	<b>30,689</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

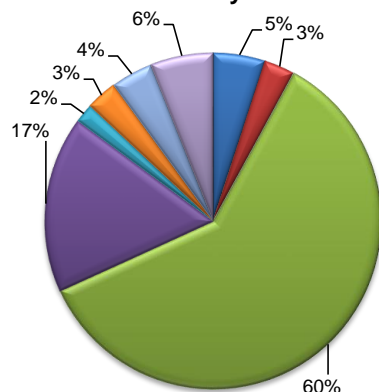
Canadian Niagara Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,656	-
1 - Scheduled Outage	3,077	-
2 - Loss of Supply	85,614	-
3 - Tree Contacts	22,253	8,232
4 - Lightning	2,957	-
5 - Defective Equipment	11,182	4
6 - Adverse Weather	11,820	-
7 - Adverse Environment	107	-
8 - Human Element	248	-
9 - Foreign Interference	10,281	-
<b>Total</b>	<b>153,195</b>	<b>8,236</b>

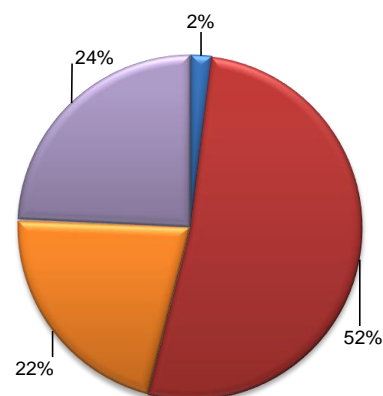
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13,992	-
1 - Scheduled Outage	8,200	-
2 - Loss of Supply	168,833	-
3 - Tree Contacts	47,382	20,958
4 - Lightning	5,198	-
5 - Defective Equipment	8,372	8
6 - Adverse Weather	11,227	-
7 - Adverse Environment	83	-
8 - Human Element	98	-
9 - Foreign Interference	16,739	-
<b>Total</b>	<b>280,125</b>	<b>20,966</b>

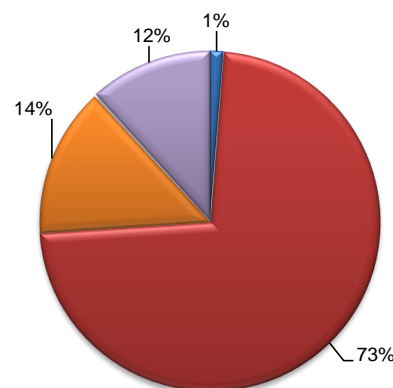
Centre Wellington Hydro Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	11	-
1 - Scheduled Outage	294	-
2 - Loss of Supply	-	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	122	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	1	-
9 - Foreign Interference	137	-
<b>Total</b>	<b>565</b>	<b>-</b>

**Duration by Cause**



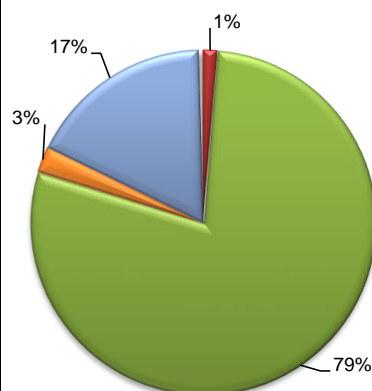
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	11	-
1 - Scheduled Outage	642	-
2 - Loss of Supply	-	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	125	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	2	-
9 - Foreign Interference	103	-
<b>Total</b>	<b>883</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

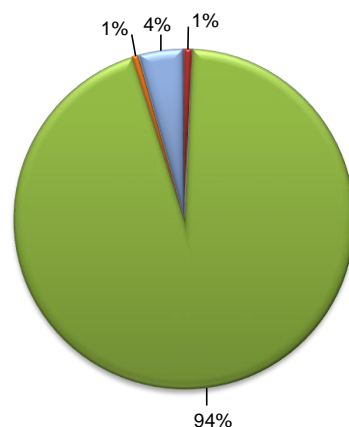
Chapleau Public Utilities Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	50	-
2 - Loss of Supply	3,140	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	99	-
6 - Adverse Weather	694	-
7 - Adverse Environment	-	-
8 - Human Element	11	-
9 - Foreign Interference	7	-
<b>Total</b>	<b>4,001</b>	<b>-</b>

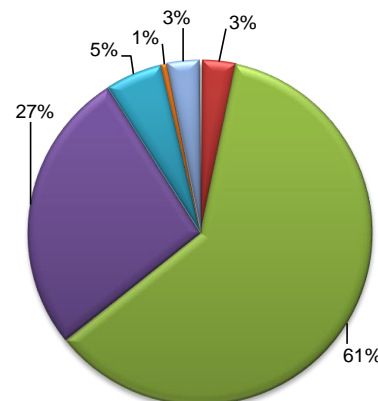
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	145	-
2 - Loss of Supply	19,705	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	129	-
6 - Adverse Weather	879	-
7 - Adverse Environment	-	-
8 - Human Element	11	-
9 - Foreign Interference	7	-
<b>Total</b>	<b>20,875</b>	<b>-</b>

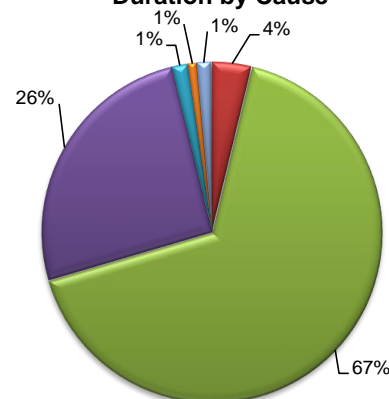
COLLUS PowerStream Corp.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	51	-
1 - Scheduled Outage	1,151	-
2 - Loss of Supply	22,243	-
3 - Tree Contacts	9,714	-
4 - Lightning	1,968	-
5 - Defective Equipment	220	-
6 - Adverse Weather	1,058	-
7 - Adverse Environment	-	-
8 - Human Element	58	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>36,463</b>	<b>-</b>

**Duration by Cause**



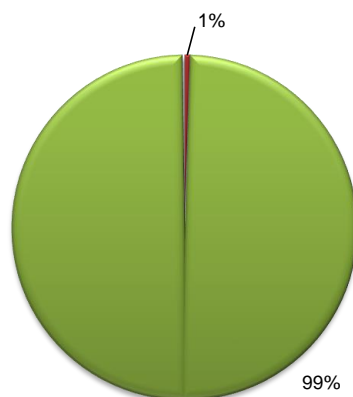
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	29	-
1 - Scheduled Outage	2,863	-
2 - Loss of Supply	51,350	-
3 - Tree Contacts	19,832	-
4 - Lightning	1,195	-
5 - Defective Equipment	639	-
6 - Adverse Weather	1,005	-
7 - Adverse Environment	-	-
8 - Human Element	83	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>76,996</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

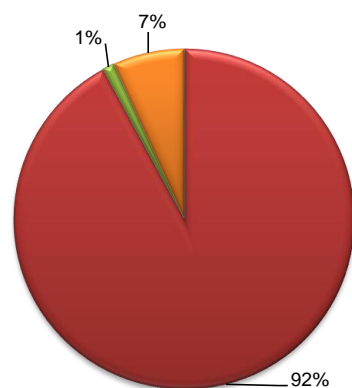
Cooperative Hydro Embrun Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	10	-
2 - Loss of Supply	2,175	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	5	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>2,190</b>	<b>-</b>

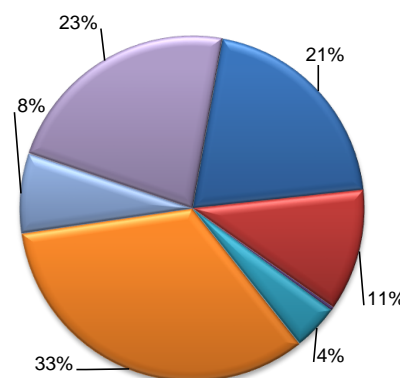
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	190	-
2 - Loss of Supply	2	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	14	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>206</b>	<b>-</b>

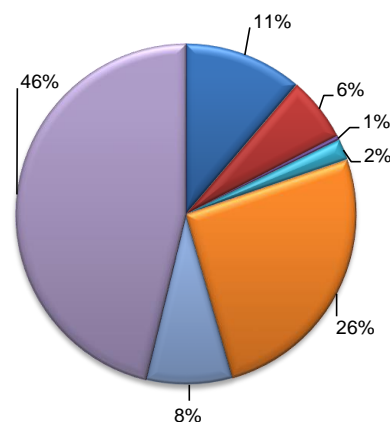
E.L.K. Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	494	-
1 - Scheduled Outage	275	-
2 - Loss of Supply	-	-
3 - Tree Contacts	8	-
4 - Lightning	103	-
5 - Defective Equipment	804	-
6 - Adverse Weather	180	-
7 - Adverse Environment	1	-
8 - Human Element	-	-
9 - Foreign Interference	544	-
<b>Total</b>	<b>2,409</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	832	-
1 - Scheduled Outage	455	-
2 - Loss of Supply	-	-
3 - Tree Contacts	31	-
4 - Lightning	146	-
5 - Defective Equipment	1,909	-
6 - Adverse Weather	605	-
7 - Adverse Environment	1	-
8 - Human Element	-	-
9 - Foreign Interference	3,418	-
<b>Total</b>	<b>7,397</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

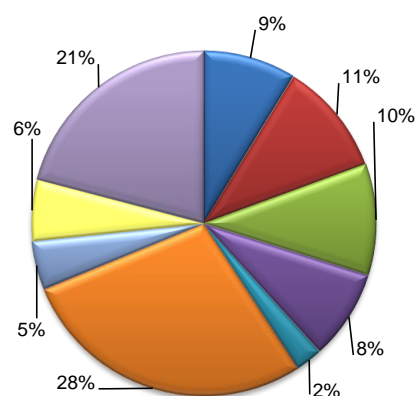


**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

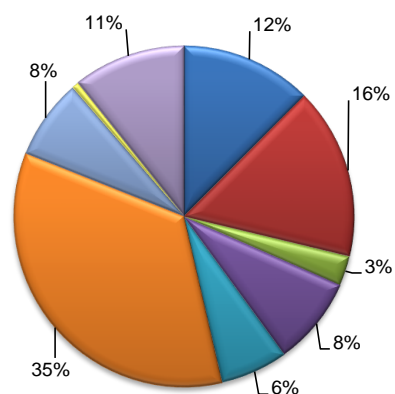
Energy+ Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13,696	-
1 - Scheduled Outage	16,764	-
2 - Loss of Supply	16,414	-
3 - Tree Contacts	13,199	-
4 - Lightning	3,940	-
5 - Defective Equipment	43,978	-
6 - Adverse Weather	7,212	-
7 - Adverse Environment	-	-
8 - Human Element	8,949	-
9 - Foreign Interference	32,827	-
<b>Total</b>	<b>156,979</b>	<b>-</b>

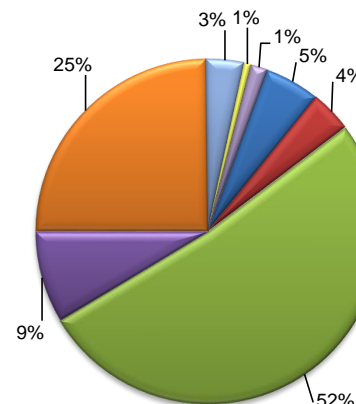
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	12,671	-
1 - Scheduled Outage	16,507	-
2 - Loss of Supply	2,882	-
3 - Tree Contacts	8,555	-
4 - Lightning	6,430	-
5 - Defective Equipment	35,147	-
6 - Adverse Weather	7,740	-
7 - Adverse Environment	-	-
8 - Human Element	689	-
9 - Foreign Interference	10,805	-
<b>Total</b>	<b>101,426</b>	<b>-</b>

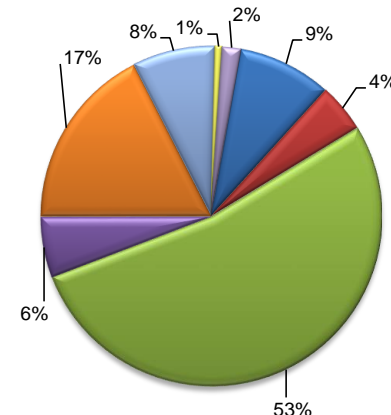
Entegrus Powerlines Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,675	-
1 - Scheduled Outage	3,477	-
2 - Loss of Supply	46,194	-
3 - Tree Contacts	7,716	-
4 - Lightning	-	-
5 - Defective Equipment	22,152	-
6 - Adverse Weather	3,140	-
7 - Adverse Environment	-	-
8 - Human Element	615	-
9 - Foreign Interference	1,378	-
<b>Total</b>	<b>89,347</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13,194	-
1 - Scheduled Outage	6,838	-
2 - Loss of Supply	78,347	-
3 - Tree Contacts	8,513	-
4 - Lightning	-	-
5 - Defective Equipment	25,948	-
6 - Adverse Weather	11,598	-
7 - Adverse Environment	-	-
8 - Human Element	998	-
9 - Foreign Interference	2,610	-
<b>Total</b>	<b>148,046</b>	<b>-</b>

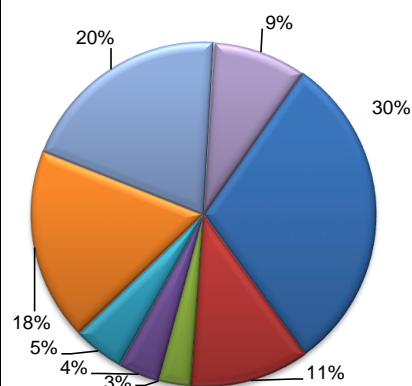
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

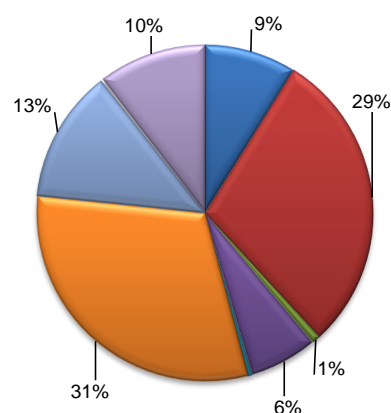
EnWin Utilities Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	46,853	-
1 - Scheduled Outage	17,213	-
2 - Loss of Supply	4,746	-
3 - Tree Contacts	5,970	-
4 - Lightning	7,402	-
5 - Defective Equipment	27,992	-
6 - Adverse Weather	30,802	-
7 - Adverse Environment	70	-
8 - Human Element	131	-
9 - Foreign Interference	13,410	-
<b>Total</b>	<b>154,589</b>	-

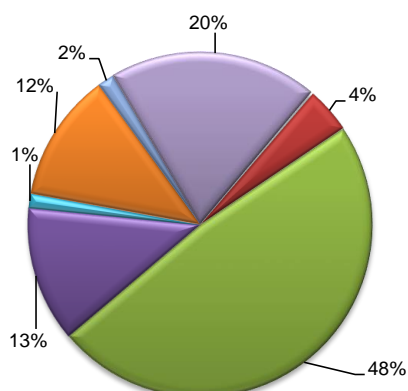
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,699	-
1 - Scheduled Outage	18,882	-
2 - Loss of Supply	514	-
3 - Tree Contacts	4,175	-
4 - Lightning	312	-
5 - Defective Equipment	19,820	-
6 - Adverse Weather	8,242	-
7 - Adverse Environment	139	-
8 - Human Element	17	-
9 - Foreign Interference	6,666	-
<b>Total</b>	<b>64,468</b>	-

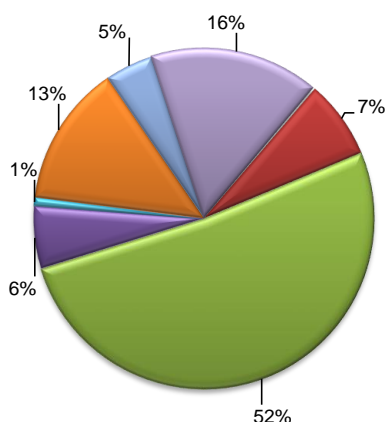
Erie Thames Powerlines Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	28	-
1 - Scheduled Outage	567	-
2 - Loss of Supply	6,422	-
3 - Tree Contacts	1,688	-
4 - Lightning	175	-
5 - Defective Equipment	1,616	-
6 - Adverse Weather	210	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,597	-
<b>Total</b>	<b>13,303</b>	-

**Duration by Cause**



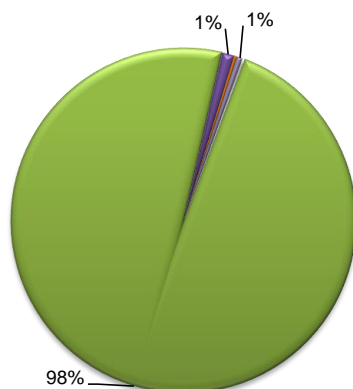
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	57	-
1 - Scheduled Outage	2,691	-
2 - Loss of Supply	18,594	-
3 - Tree Contacts	2,134	-
4 - Lightning	294	-
5 - Defective Equipment	4,870	-
6 - Adverse Weather	1,639	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	5,809	-
<b>Total</b>	<b>36,088</b>	-

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

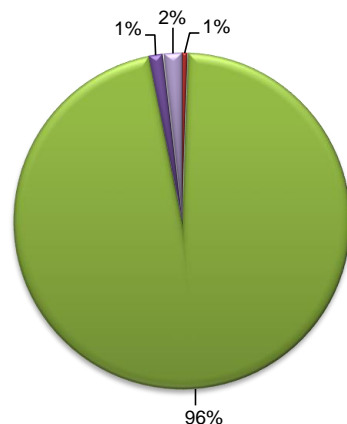
Espanola Regional Hydro Distribution Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	29	-
2 - Loss of Supply	15,404	9,863
3 - Tree Contacts	181	-
4 - Lightning	-	-
5 - Defective Equipment	51	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	79	-
<b>Total</b>	<b>15,744</b>	<b>9,863</b>

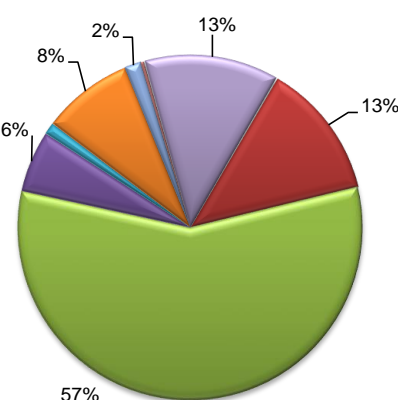
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	168	-
2 - Loss of Supply	30,003	13,182
3 - Tree Contacts	403	-
4 - Lightning	-	-
5 - Defective Equipment	52	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	521	-
<b>Total</b>	<b>31,147</b>	<b>13,182</b>

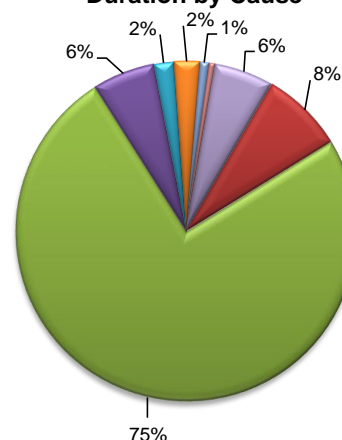
Essex Powerlines Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	28	-
1 - Scheduled Outage	5,019	-
2 - Loss of Supply	22,416	-
3 - Tree Contacts	2,266	-
4 - Lightning	428	-
5 - Defective Equipment	3,350	-
6 - Adverse Weather	616	-
7 - Adverse Environment	121	-
8 - Human Element	-	-
9 - Foreign Interference	4,942	-
<b>Total</b>	<b>39,186</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	75	-
1 - Scheduled Outage	7,631	-
2 - Loss of Supply	73,067	-
3 - Tree Contacts	5,783	-
4 - Lightning	1,839	-
5 - Defective Equipment	2,390	-
6 - Adverse Weather	831	-
7 - Adverse Environment	580	-
8 - Human Element	-	-
9 - Foreign Interference	5,465	-
<b>Total</b>	<b>97,661</b>	<b>-</b>

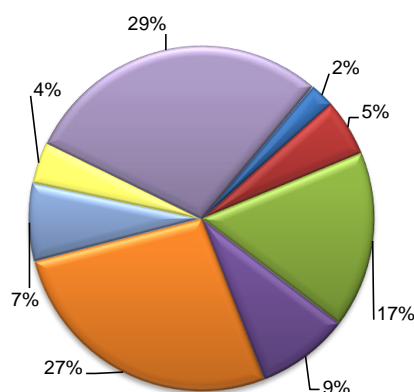
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

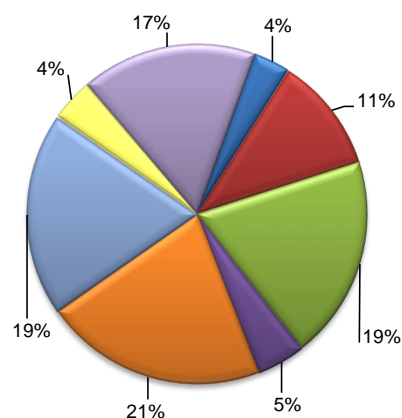
Festival Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,241	-
1 - Scheduled Outage	2,836	12
2 - Loss of Supply	8,822	675
3 - Tree Contacts	4,638	-
4 - Lightning	-	-
5 - Defective Equipment	14,324	-
6 - Adverse Weather	3,877	3,864
7 - Adverse Environment	15	-
8 - Human Element	2,078	-
9 - Foreign Interference	15,379	-
<b>Total</b>	<b>53,210</b>	<b>4,551</b>

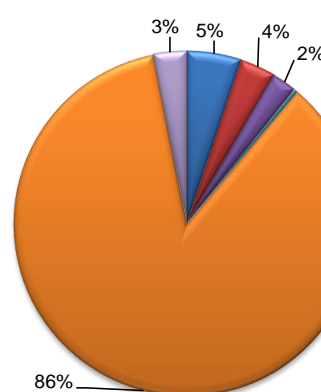
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,011	-
1 - Scheduled Outage	6,428	23
2 - Loss of Supply	11,274	2,016
3 - Tree Contacts	2,703	-
4 - Lightning	-	-
5 - Defective Equipment	12,347	-
6 - Adverse Weather	11,241	11,233
7 - Adverse Environment	90	-
8 - Human Element	2,334	-
9 - Foreign Interference	9,771	-
<b>Total</b>	<b>58,198</b>	<b>13,273</b>

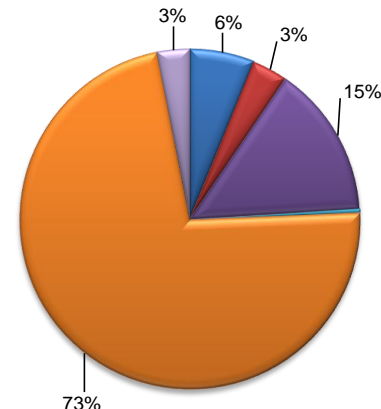
Fort Frances Power Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	35	-
1 - Scheduled Outage	23	-
2 - Loss of Supply	-	-
3 - Tree Contacts	16	-
4 - Lightning	2	-
5 - Defective Equipment	588	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	21	-
<b>Total</b>	<b>685</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	27	-
1 - Scheduled Outage	15	-
2 - Loss of Supply	-	-
3 - Tree Contacts	64	-
4 - Lightning	1	-
5 - Defective Equipment	317	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	13	-
<b>Total</b>	<b>437</b>	<b>-</b>

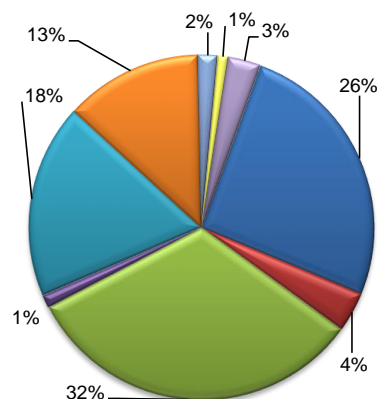
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

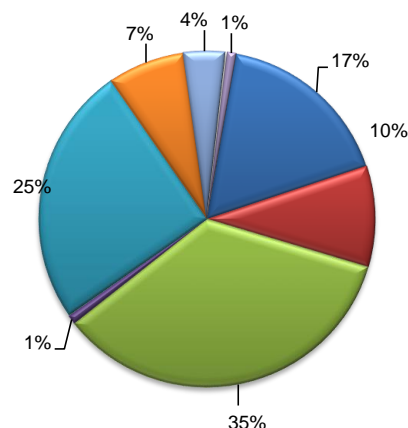
Greater Sudbury Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	24,347	-
1 - Scheduled Outage	3,544	-
2 - Loss of Supply	30,610	-
3 - Tree Contacts	1,112	-
4 - Lightning	17,234	-
5 - Defective Equipment	12,219	-
6 - Adverse Weather	1,679	-
7 - Adverse Environment	22	-
8 - Human Element	930	-
9 - Foreign Interference	2,932	-
<b>Total</b>	<b>94,629</b>	-

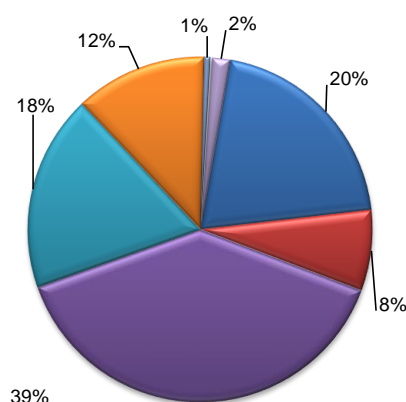
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	20,686	-
1 - Scheduled Outage	11,715	-
2 - Loss of Supply	42,058	-
3 - Tree Contacts	1,058	-
4 - Lightning	30,365	-
5 - Defective Equipment	8,911	-
6 - Adverse Weather	4,782	-
7 - Adverse Environment	27	-
8 - Human Element	133	-
9 - Foreign Interference	1,073	-
<b>Total</b>	<b>120,808</b>	-

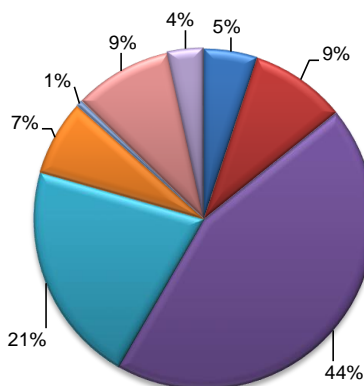
Grimsby Power Incorporated

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,298	-
1 - Scheduled Outage	849	-
2 - Loss of Supply	-	-
3 - Tree Contacts	4,377	-
4 - Lightning	2,066	-
5 - Defective Equipment	1,395	-
6 - Adverse Weather	61	-
7 - Adverse Environment	19	-
8 - Human Element	-	-
9 - Foreign Interference	194	-
<b>Total</b>	<b>11,259</b>	-

**Duration by Cause**



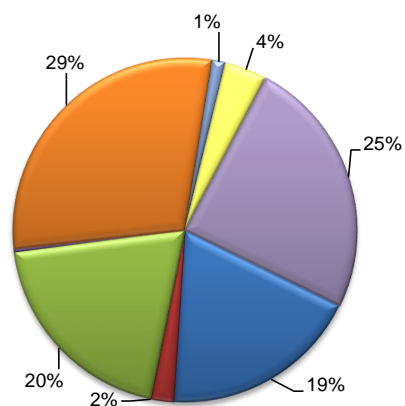
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	690	-
1 - Scheduled Outage	1,237	-
2 - Loss of Supply	-	-
3 - Tree Contacts	6,008	-
4 - Lightning	2,865	-
5 - Defective Equipment	978	-
6 - Adverse Weather	84	-
7 - Adverse Environment	1,267	-
8 - Human Element	-	-
9 - Foreign Interference	466	-
<b>Total</b>	<b>13,595</b>	-

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

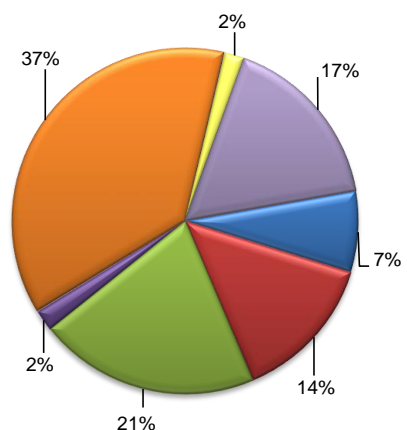
Guelph Hydro Electric Systems Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	13,403	-
1 - Scheduled Outage	1,517	-
2 - Loss of Supply	14,130	-
3 - Tree Contacts	220	-
4 - Lightning	-	-
5 - Defective Equipment	20,862	-
6 - Adverse Weather	883	-
7 - Adverse Environment	-	-
8 - Human Element	2,843	-
9 - Foreign Interference	17,416	-
<b>Total</b>	<b>71,274</b>	<b>-</b>

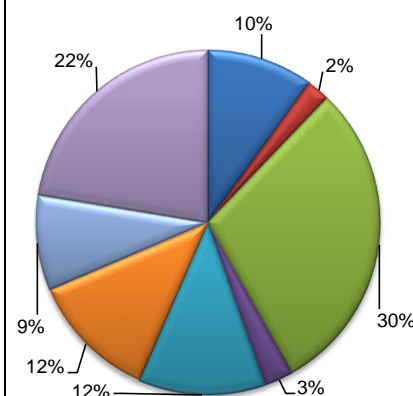
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,958	-
1 - Scheduled Outage	3,576	-
2 - Loss of Supply	5,374	-
3 - Tree Contacts	511	-
4 - Lightning	-	-
5 - Defective Equipment	9,670	-
6 - Adverse Weather	15	-
7 - Adverse Environment	-	-
8 - Human Element	475	-
9 - Foreign Interference	4,334	-
<b>Total</b>	<b>25,913</b>	<b>-</b>

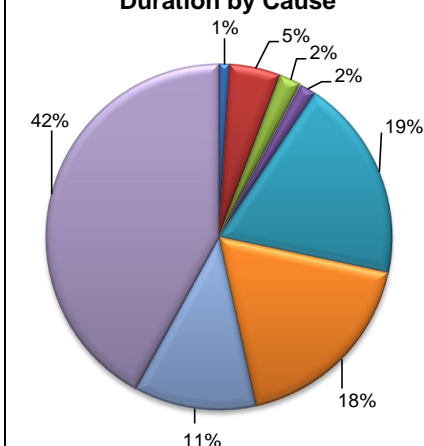
Halton Hills Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,646	-
1 - Scheduled Outage	796	-
2 - Loss of Supply	10,846	-
3 - Tree Contacts	992	-
4 - Lightning	4,350	-
5 - Defective Equipment	4,404	-
6 - Adverse Weather	3,256	-
7 - Adverse Environment	21	-
8 - Human Element	-	-
9 - Foreign Interference	8,172	-
<b>Total</b>	<b>36,483</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	372	-
1 - Scheduled Outage	1,825	-
2 - Loss of Supply	766	-
3 - Tree Contacts	587	-
4 - Lightning	7,215	-
5 - Defective Equipment	6,925	-
6 - Adverse Weather	4,343	-
7 - Adverse Environment	5	-
8 - Human Element	-	-
9 - Foreign Interference	15,963	-
<b>Total</b>	<b>38,001</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

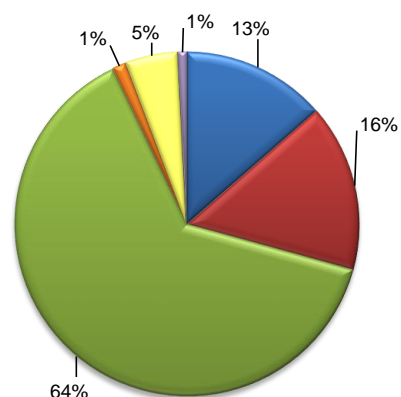


**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

Hearst Power Distribution Company Limited

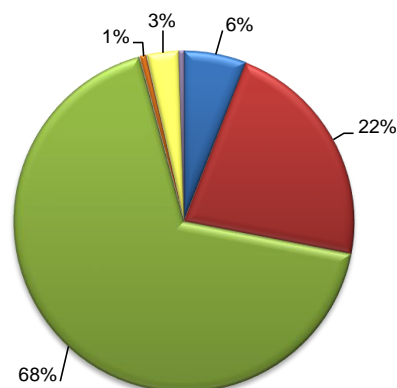
Hydro 2000 Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,819	-
1 - Scheduled Outage	2,114	-
2 - Loss of Supply	8,550	-
3 - Tree Contacts	1	-
4 - Lightning	6	-
5 - Defective Equipment	172	-
6 - Adverse Weather	4	-
7 - Adverse Environment	-	-
8 - Human Element	664	-
9 - Foreign Interference	107	-
<b>Total</b>	<b>13,437</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,196	-
1 - Scheduled Outage	8,185	-
2 - Loss of Supply	25,047	-
3 - Tree Contacts	17	-
4 - Lightning	23	-
5 - Defective Equipment	225	-
6 - Adverse Weather	7	-
7 - Adverse Environment	-	-
8 - Human Element	1,117	-
9 - Foreign Interference	180	-
<b>Total</b>	<b>36,997</b>	<b>-</b>

Hydro 2000 reported zero outages.

Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	-	-
2 - Loss of Supply	-	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	-	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>-</b>	<b>-</b>

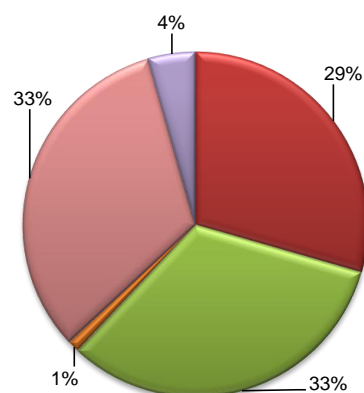
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	-	-
2 - Loss of Supply	-	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	-	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>-</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

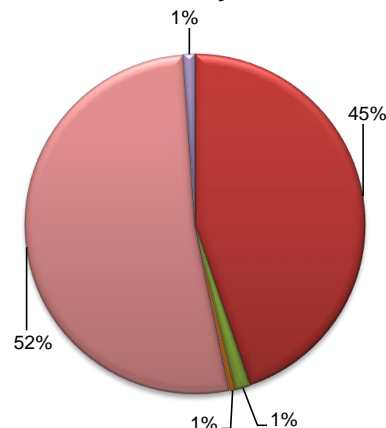
Hydro Hawkesbury Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	3,711	-
2 - Loss of Supply	4,093	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	130	-
6 - Adverse Weather	15	-
7 - Adverse Environment	4,095	-
8 - Human Element	-	-
9 - Foreign Interference	557	-
<b>Total</b>	<b>12,601</b>	<b>-</b>

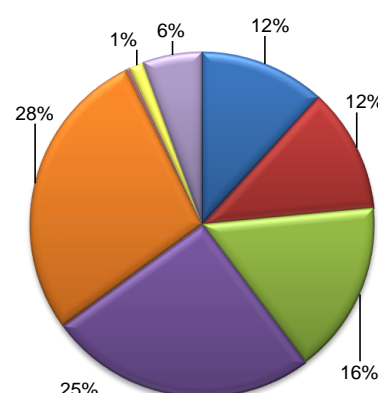
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	10,424	-
2 - Loss of Supply	341	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	122	-
6 - Adverse Weather	12	-
7 - Adverse Environment	12,144	-
8 - Human Element	-	-
9 - Foreign Interference	256	-
<b>Total</b>	<b>23,298</b>	<b>-</b>

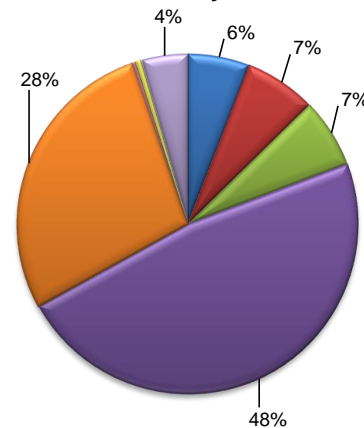
Hydro One Networks Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	567,204	63,158
1 - Scheduled Outage	561,273	40,977
2 - Loss of Supply	782,078	94,339
3 - Tree Contacts	1,212,571	399,230
4 - Lightning	-	-
5 - Defective Equipment	1,329,769	312,967
6 - Adverse Weather	-	-
7 - Adverse Environment	20,341	193
8 - Human Element	64,259	1,112
9 - Foreign Interference	266,676	3,835
<b>Total</b>	<b>4,804,171</b>	<b>915,811</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,060,653	293,498
1 - Scheduled Outage	1,223,817	58,037
2 - Loss of Supply	1,184,547	356,513
3 - Tree Contacts	8,576,210	3,671,879
4 - Lightning	-	-
5 - Defective Equipment	4,996,014	1,798,099
6 - Adverse Weather	-	-
7 - Adverse Environment	71,731	346
8 - Human Element	91,169	3,185
9 - Foreign Interference	785,222	12,313
<b>Total</b>	<b>17,989,364</b>	<b>6,193,871</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

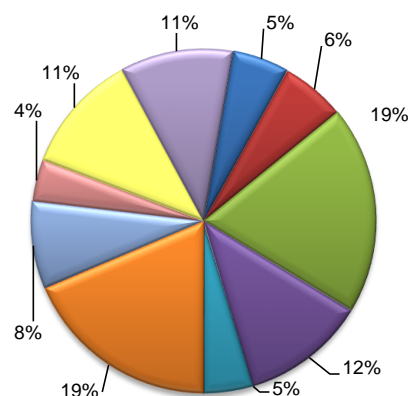


**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

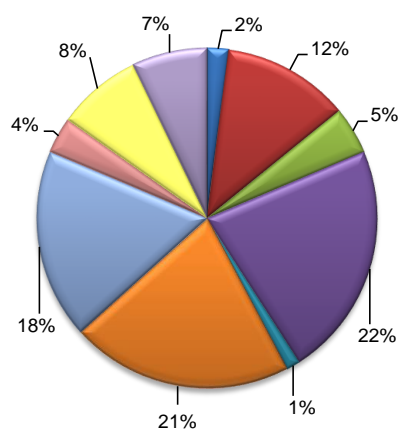
Hydro Ottawa Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	17,961	-
1 - Scheduled Outage	20,436	338
2 - Loss of Supply	66,181	400
3 - Tree Contacts	39,675	17,230
4 - Lightning	15,711	-
5 - Defective Equipment	62,993	2,274
6 - Adverse Weather	27,839	9,588
7 - Adverse Environment	13,338	36
8 - Human Element	38,459	650
9 - Foreign Interference	36,021	5
<b>Total</b>	<b>338,614</b>	<b>30,521</b>

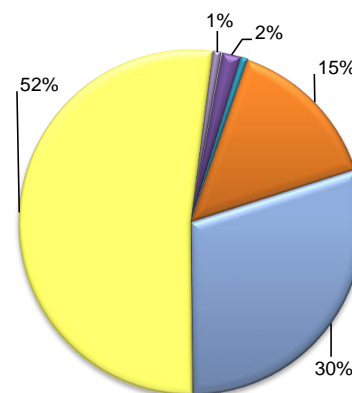
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	10,625	-
1 - Scheduled Outage	62,770	1,171
2 - Loss of Supply	23,557	1,785
3 - Tree Contacts	115,929	53,296
4 - Lightning	6,919	-
5 - Defective Equipment	109,659	6,328
6 - Adverse Weather	93,957	69,152
7 - Adverse Environment	17,794	112
8 - Human Element	42,095	271
9 - Foreign Interference	36,999	6
<b>Total</b>	<b>520,304</b>	<b>132,121</b>

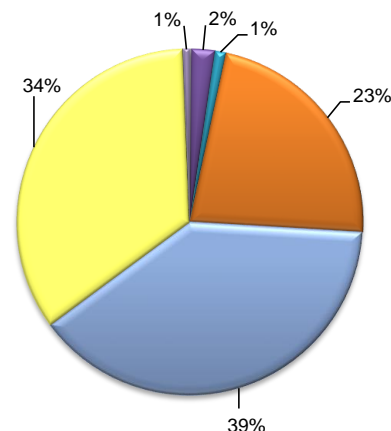
Innpower Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	12	-
1 - Scheduled Outage	3	-
2 - Loss of Supply	-	-
3 - Tree Contacts	317	-
4 - Lightning	125	-
5 - Defective Equipment	2,625	-
6 - Adverse Weather	5,306	-
7 - Adverse Environment	2	-
8 - Human Element	9,304	-
9 - Foreign Interference	131	-
<b>Total</b>	<b>17,825</b>	<b>-</b>

**Duration by Cause**



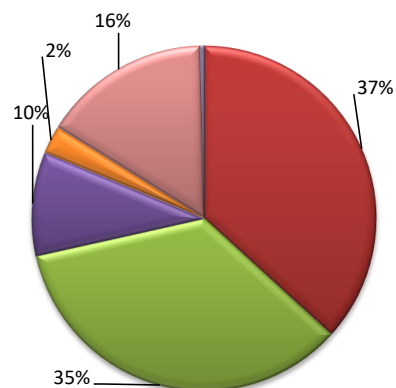
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	36	-
1 - Scheduled Outage	2	-
2 - Loss of Supply	-	-
3 - Tree Contacts	566	-
4 - Lightning	276	-
5 - Defective Equipment	5,878	-
6 - Adverse Weather	10,139	-
7 - Adverse Environment	4	-
8 - Human Element	8,984	-
9 - Foreign Interference	156	-
<b>Total</b>	<b>26,040</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

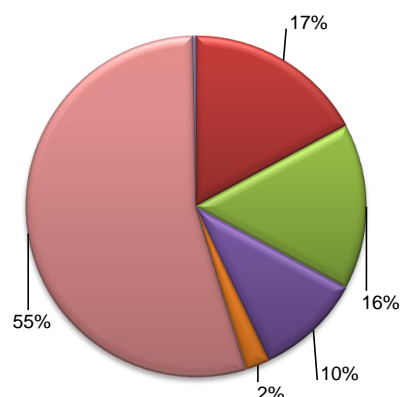
Kenora Hydro Electric Corporation Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	5,894	-
2 - Loss of Supply	5,576	-
3 - Tree Contacts	1,560	-
4 - Lightning	-	-
5 - Defective Equipment	414	-
6 - Adverse Weather	1	-
7 - Adverse Environment	2,527	-
8 - Human Element	-	-
9 - Foreign Interference	65	-
<b>Total</b>	<b>16,037</b>	<b>-</b>

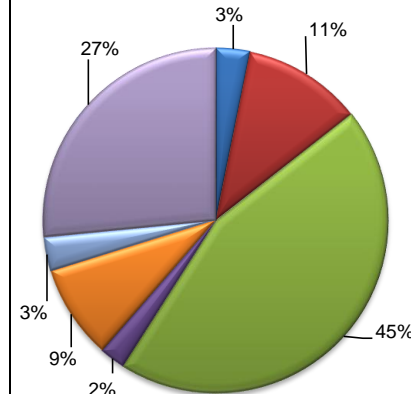
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	4,354	-
2 - Loss of Supply	3,996	-
3 - Tree Contacts	2,567	-
4 - Lightning	-	-
5 - Defective Equipment	575	-
6 - Adverse Weather	1	-
7 - Adverse Environment	13,833	-
8 - Human Element	-	-
9 - Foreign Interference	80	-
<b>Total</b>	<b>25,406</b>	<b>-</b>

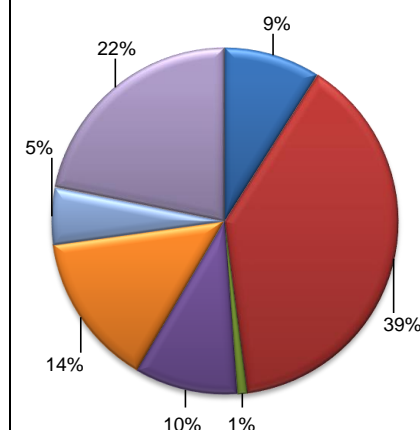
Kingston Hydro Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,700	-
1 - Scheduled Outage	5,972	-
2 - Loss of Supply	23,738	-
3 - Tree Contacts	1,294	-
4 - Lightning	-	-
5 - Defective Equipment	4,693	-
6 - Adverse Weather	1,672	-
7 - Adverse Environment	-	-
8 - Human Element	25	-
9 - Foreign Interference	14,123	-
<b>Total</b>	<b>53,217</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,513	-
1 - Scheduled Outage	15,164	-
2 - Loss of Supply	355	-
3 - Tree Contacts	3,753	-
4 - Lightning	-	-
5 - Defective Equipment	5,601	-
6 - Adverse Weather	2,047	-
7 - Adverse Environment	-	-
8 - Human Element	44	-
9 - Foreign Interference	8,496	-
<b>Total</b>	<b>38,973</b>	<b>-</b>

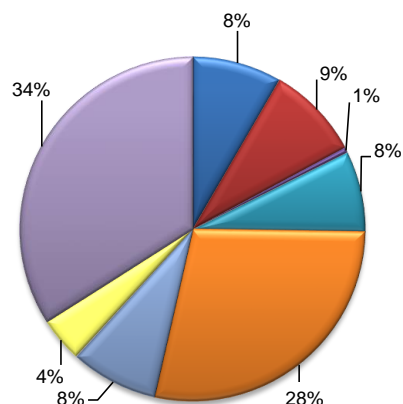
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

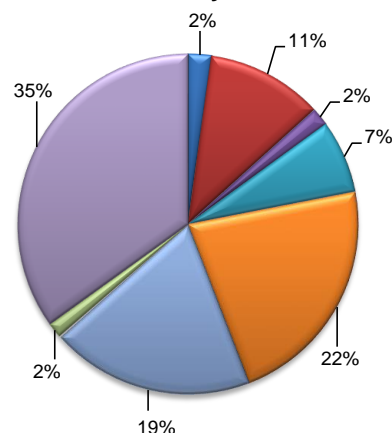
Kitchener-Wilmot Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	8,180	-
1 - Scheduled Outage	8,648	-
2 - Loss of Supply	-	-
3 - Tree Contacts	487	-
4 - Lightning	7,414	-
5 - Defective Equipment	27,737	-
6 - Adverse Weather	7,995	-
7 - Adverse Environment	60	-
8 - Human Element	4,081	-
9 - Foreign Interference	33,333	-
<b>Total</b>	<b>97,935</b>	-

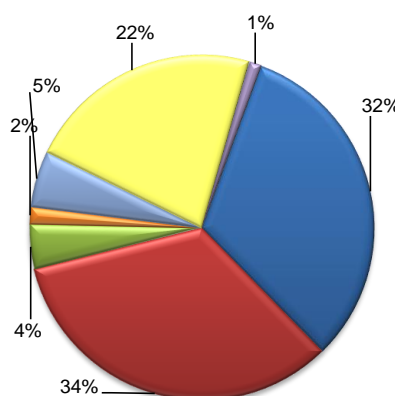
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,927	-
1 - Scheduled Outage	9,662	-
2 - Loss of Supply	-	-
3 - Tree Contacts	1,533	-
4 - Lightning	6,086	-
5 - Defective Equipment	19,463	-
6 - Adverse Weather	16,870	-
7 - Adverse Environment	188	-
8 - Human Element	1,256	-
9 - Foreign Interference	30,593	-
<b>Total</b>	<b>87,578</b>	-

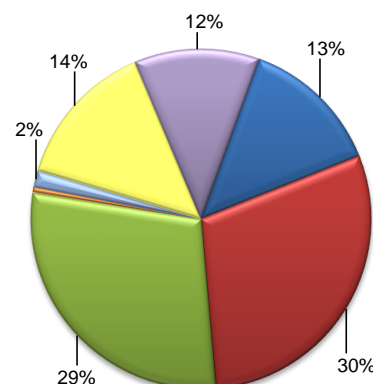
Lakefront Utilities Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	606	-
1 - Scheduled Outage	632	-
2 - Loss of Supply	78	-
3 - Tree Contacts	1	-
4 - Lightning	-	-
5 - Defective Equipment	30	-
6 - Adverse Weather	100	-
7 - Adverse Environment	-	-
8 - Human Element	419	-
9 - Foreign Interference	21	-
<b>Total</b>	<b>1,887</b>	-

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	627	-
1 - Scheduled Outage	1,385	-
2 - Loss of Supply	1,349	-
3 - Tree Contacts	1	-
4 - Lightning	-	-
5 - Defective Equipment	23	-
6 - Adverse Weather	75	-
7 - Adverse Environment	-	-
8 - Human Element	657	-
9 - Foreign Interference	556	-
<b>Total</b>	<b>4,673</b>	-

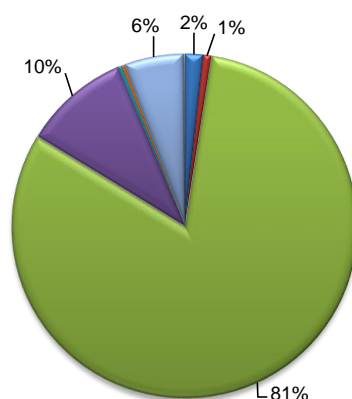
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

Lakeland Power Distribution Ltd.

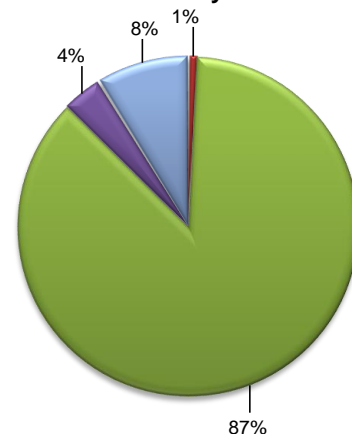
London Hydro Inc.

**Frequency by Cause**



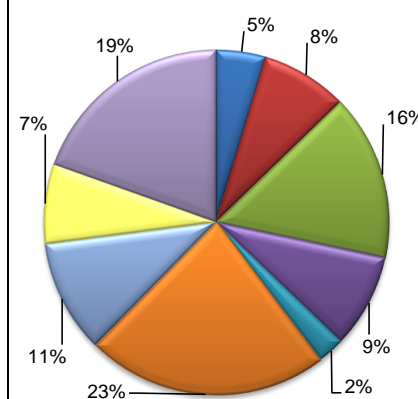
Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,259	-
1 - Scheduled Outage	570	-
2 - Loss of Supply	60,816	15,714
3 - Tree Contacts	7,428	1
4 - Lightning	311	1
5 - Defective Equipment	225	43
6 - Adverse Weather	4,091	2,784
7 - Adverse Environment	4	-
8 - Human Element	60	-
9 - Foreign Interference	62	-
<b>Total</b>	<b>74,826</b>	<b>18,543</b>

**Duration by Cause**



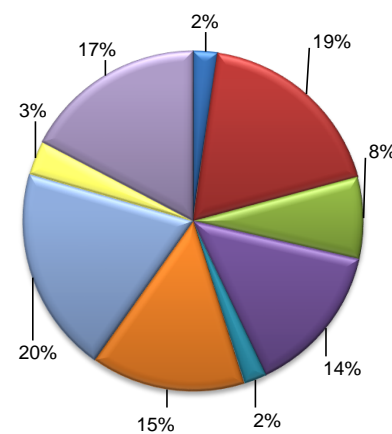
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	521	-
1 - Scheduled Outage	1,876	-
2 - Loss of Supply	269,684	147,015
3 - Tree Contacts	11,351	39
4 - Lightning	498	2
5 - Defective Equipment	461	28
6 - Adverse Weather	26,534	21,748
7 - Adverse Environment	10	-
8 - Human Element	65	-
9 - Foreign Interference	173	-
<b>Total</b>	<b>311,172</b>	<b>168,832</b>

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	10,958	-
1 - Scheduled Outage	19,169	224
2 - Loss of Supply	36,839	13,469
3 - Tree Contacts	20,892	-
4 - Lightning	5,922	-
5 - Defective Equipment	53,688	38
6 - Adverse Weather	25,063	18,792
7 - Adverse Environment	-	-
8 - Human Element	17,680	7,575
9 - Foreign Interference	46,175	16,595
<b>Total</b>	<b>236,386</b>	<b>56,693</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,103	-
1 - Scheduled Outage	41,058	551
2 - Loss of Supply	17,233	15,539
3 - Tree Contacts	31,968	-
4 - Lightning	4,737	-
5 - Defective Equipment	32,597	768
6 - Adverse Weather	43,484	36,372
7 - Adverse Environment	-	-
8 - Human Element	7,208	5,407
9 - Foreign Interference	38,386	16,663
<b>Total</b>	<b>221,775</b>	<b>75,300</b>

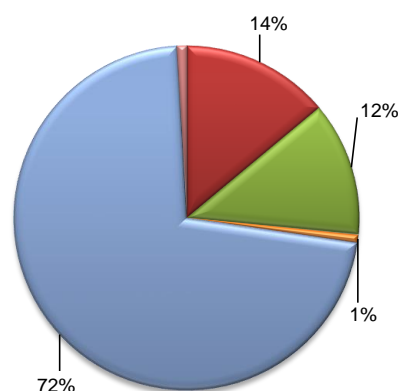
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

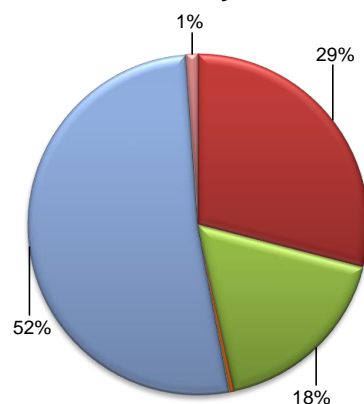
Midland Power Utility Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	162	-
2 - Loss of Supply	147	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	9	-
6 - Adverse Weather	837	-
7 - Adverse Environment	10	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>1,165</b>	<b>-</b>

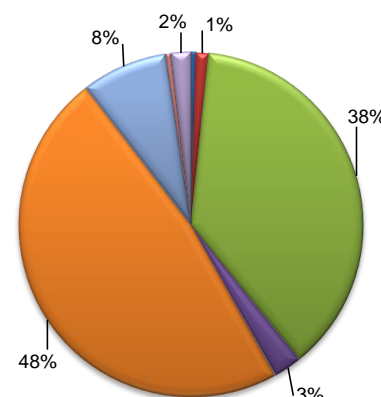
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	461	-
2 - Loss of Supply	279	-
3 - Tree Contacts	-	-
4 - Lightning	-	-
5 - Defective Equipment	7	-
6 - Adverse Weather	823	-
7 - Adverse Environment	18	-
8 - Human Element	-	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>1,588</b>	<b>-</b>

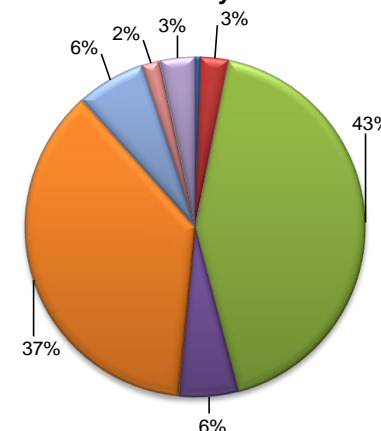
Milton Hydro Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	127	-
1 - Scheduled Outage	350	-
2 - Loss of Supply	11,074	-
3 - Tree Contacts	775	-
4 - Lightning	17	-
5 - Defective Equipment	14,051	-
6 - Adverse Weather	2,376	-
7 - Adverse Environment	139	-
8 - Human Element	2	-
9 - Foreign Interference	559	-
<b>Total</b>	<b>29,470</b>	<b>-</b>

**Duration by Cause**



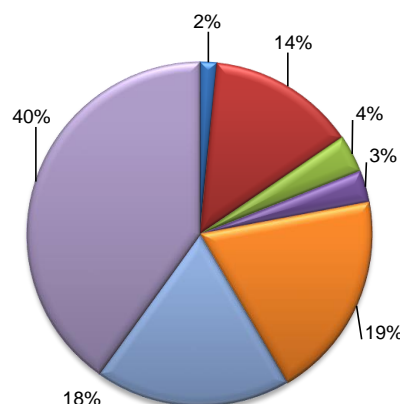
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	194	-
1 - Scheduled Outage	1,081	-
2 - Loss of Supply	17,228	-
3 - Tree Contacts	2,264	-
4 - Lightning	28	-
5 - Defective Equipment	14,827	-
6 - Adverse Weather	2,647	-
7 - Adverse Environment	675	-
8 - Human Element	3	-
9 - Foreign Interference	1,356	-
<b>Total</b>	<b>40,303</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

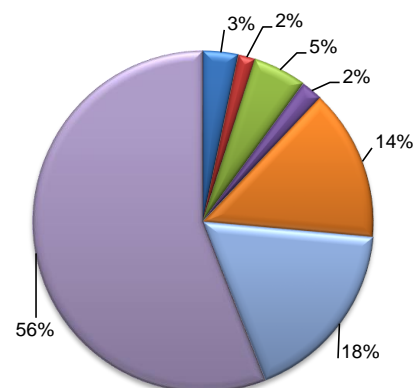
Newmarket-Tay Power Distribution Ltd.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	597	-
1 - Scheduled Outage	5,261	-
2 - Loss of Supply	1,347	-
3 - Tree Contacts	1,131	-
4 - Lightning	2	-
5 - Defective Equipment	7,379	-
6 - Adverse Weather	6,937	4,278
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	15,160	13,034
<b>Total</b>	<b>37,814</b>	<b>17,312</b>

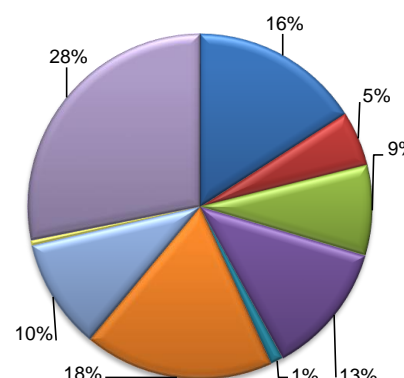
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,436	-
1 - Scheduled Outage	703	-
2 - Loss of Supply	2,196	-
3 - Tree Contacts	891	-
4 - Lightning	1	-
5 - Defective Equipment	6,247	-
6 - Adverse Weather	7,635	3,559
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	24,291	22,838
<b>Total</b>	<b>43,402</b>	<b>26,397</b>

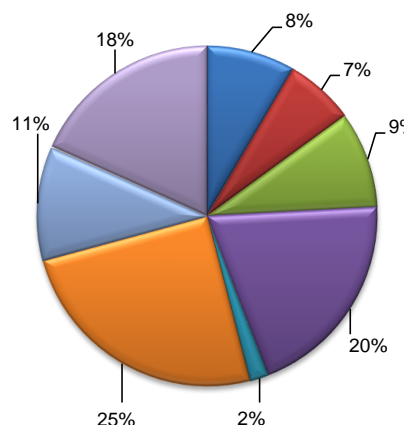
Niagara Peninsula Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	14,808	-
1 - Scheduled Outage	4,792	-
2 - Loss of Supply	7,866	-
3 - Tree Contacts	11,563	-
4 - Lightning	1,086	-
5 - Defective Equipment	16,595	-
6 - Adverse Weather	9,591	-
7 - Adverse Environment	-	-
8 - Human Element	419	-
9 - Foreign Interference	26,146	-
<b>Total</b>	<b>92,866</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	6,955	-
1 - Scheduled Outage	5,459	-
2 - Loss of Supply	7,629	-
3 - Tree Contacts	16,576	-
4 - Lightning	1,493	-
5 - Defective Equipment	20,619	-
6 - Adverse Weather	8,976	-
7 - Adverse Environment	-	-
8 - Human Element	94	-
9 - Foreign Interference	15,160	-
<b>Total</b>	<b>82,960</b>	<b>-</b>

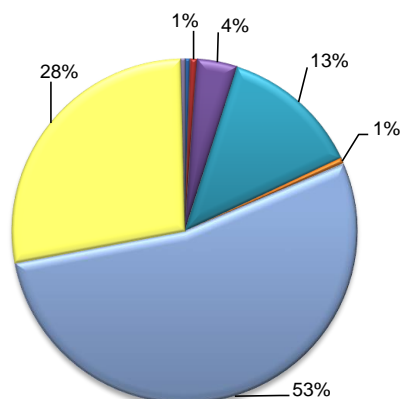
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

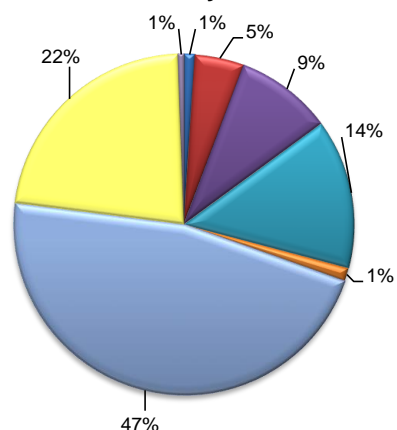
Niagara-on-the-Lake Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	39	-
1 - Scheduled Outage	54	-
2 - Loss of Supply	-	-
3 - Tree Contacts	308	-
4 - Lightning	1,073	-
5 - Defective Equipment	45	-
6 - Adverse Weather	4,362	-
7 - Adverse Environment	-	-
8 - Human Element	2,255	-
9 - Foreign Interference	30	-
<b>Total</b>	<b>8,166</b>	<b>-</b>

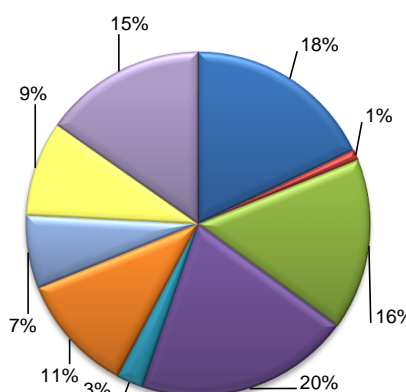
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	48	-
1 - Scheduled Outage	220	-
2 - Loss of Supply	-	-
3 - Tree Contacts	432	-
4 - Lightning	664	-
5 - Defective Equipment	60	-
6 - Adverse Weather	2,186	-
7 - Adverse Environment	-	-
8 - Human Element	1,052	-
9 - Foreign Interference	26	-
<b>Total</b>	<b>4,688</b>	<b>-</b>

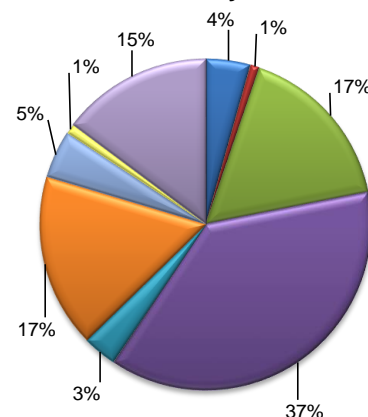
North Bay Hydro Distribution Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,856	-
1 - Scheduled Outage	279	-
2 - Loss of Supply	4,368	-
3 - Tree Contacts	5,485	-
4 - Lightning	692	-
5 - Defective Equipment	3,026	-
6 - Adverse Weather	1,855	-
7 - Adverse Environment	-	-
8 - Human Element	2,437	-
9 - Foreign Interference	4,126	-
<b>Total</b>	<b>27,124</b>	<b>-</b>

**Duration by Cause**



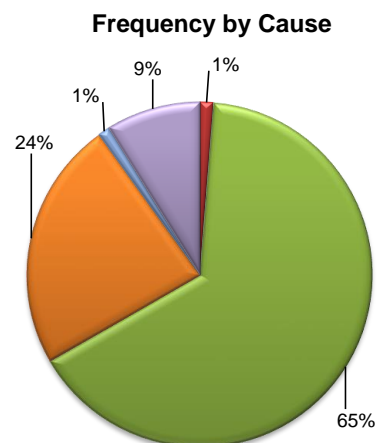
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,399	-
1 - Scheduled Outage	283	-
2 - Loss of Supply	5,355	-
3 - Tree Contacts	12,043	-
4 - Lightning	1,063	-
5 - Defective Equipment	5,438	-
6 - Adverse Weather	1,493	-
7 - Adverse Environment	-	-
8 - Human Element	321	-
9 - Foreign Interference	4,736	-
<b>Total</b>	<b>32,131</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

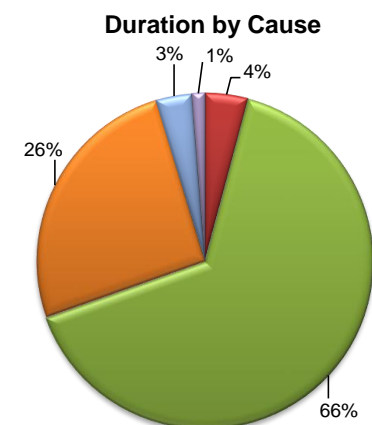
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

Northern Ontario Wires Inc.

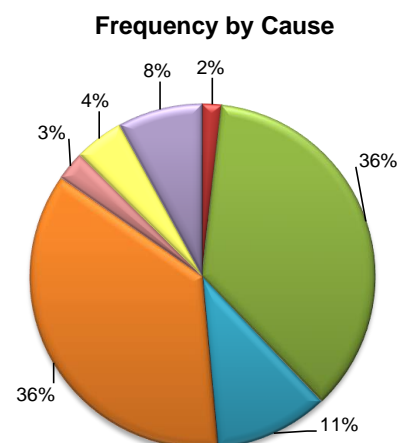


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	342	-
2 - Loss of Supply	17,748	-
3 - Tree Contacts	2	-
4 - Lightning	-	-
5 - Defective Equipment	6,352	-
6 - Adverse Weather	303	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,387	-
<b>Total</b>	<b>27,134</b>	<b>-</b>

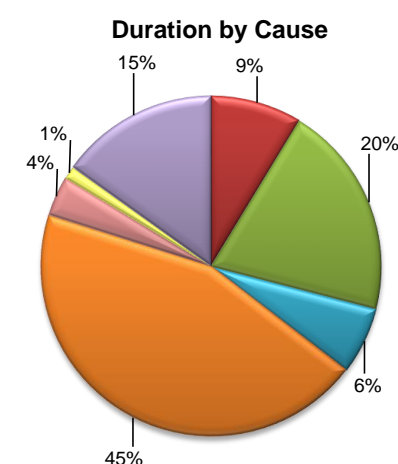


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	2,469	-
2 - Loss of Supply	39,075	-
3 - Tree Contacts	4	-
4 - Lightning	-	-
5 - Defective Equipment	15,393	-
6 - Adverse Weather	2,033	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	731	-
<b>Total</b>	<b>59,705</b>	<b>-</b>

Oakville Hydro Electricity Distribution Inc.



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,558	-
2 - Loss of Supply	31,442	28,966
3 - Tree Contacts	1	-
4 - Lightning	9,312	-
5 - Defective Equipment	31,490	-
6 - Adverse Weather	1	-
7 - Adverse Environment	2,388	-
8 - Human Element	4,011	-
9 - Foreign Interference	6,928	-
<b>Total</b>	<b>87,131</b>	<b>28,966</b>



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	3,792	-
2 - Loss of Supply	8,934	7,823
3 - Tree Contacts	1	-
4 - Lightning	2,794	-
5 - Defective Equipment	19,502	-
6 - Adverse Weather	7	-
7 - Adverse Environment	1,665	-
8 - Human Element	532	-
9 - Foreign Interference	6,627	-
<b>Total</b>	<b>43,854</b>	<b>7,823</b>

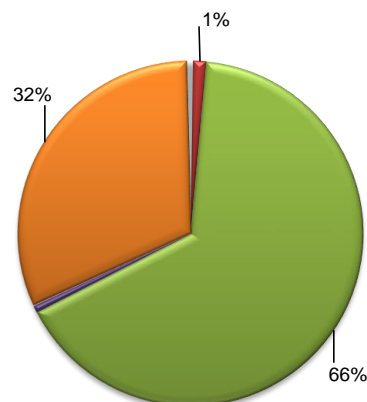
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

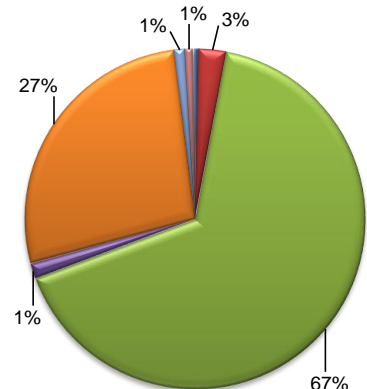
Orangeville Hydro Limited

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	36	-
1 - Scheduled Outage	196	-
2 - Loss of Supply	10,690	4,211
3 - Tree Contacts	103	-
4 - Lightning	8	-
5 - Defective Equipment	5,081	-
6 - Adverse Weather	30	30
7 - Adverse Environment	10	-
8 - Human Element	1	-
9 - Foreign Interference	27	-
<b>Total</b>	<b>16,182</b>	<b>4,241</b>

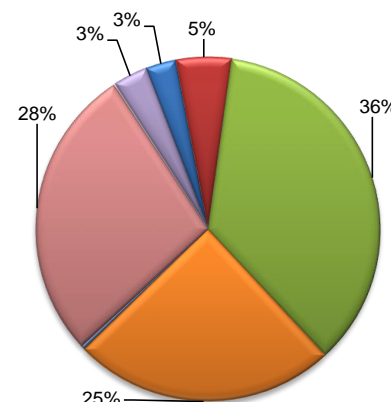
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	41	-
1 - Scheduled Outage	308	-
2 - Loss of Supply	7,948	2,456
3 - Tree Contacts	168	-
4 - Lightning	6	-
5 - Defective Equipment	3,256	-
6 - Adverse Weather	124	124
7 - Adverse Environment	86	-
8 - Human Element	0	-
9 - Foreign Interference	26	-
<b>Total</b>	<b>11,962</b>	<b>2,580</b>

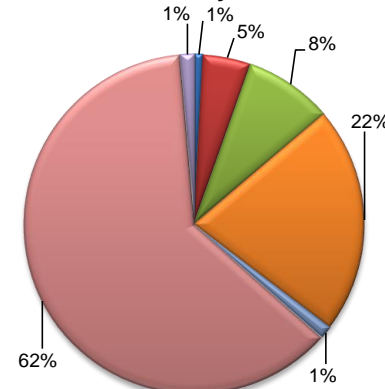
Orillia Power Distribution Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	554	-
1 - Scheduled Outage	1,015	-
2 - Loss of Supply	7,000	-
3 - Tree Contacts	2	-
4 - Lightning	-	-
5 - Defective Equipment	4,801	-
6 - Adverse Weather	90	-
7 - Adverse Environment	5,377	-
8 - Human Element	30	-
9 - Foreign Interference	639	-
<b>Total</b>	<b>19,508</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	457	-
1 - Scheduled Outage	2,447	-
2 - Loss of Supply	4,550	-
3 - Tree Contacts	4	-
4 - Lightning	-	-
5 - Defective Equipment	11,679	-
6 - Adverse Weather	660	-
7 - Adverse Environment	33,599	-
8 - Human Element	35	-
9 - Foreign Interference	709	-
<b>Total</b>	<b>54,140</b>	<b>-</b>

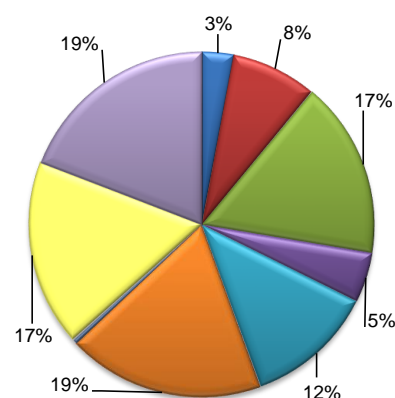
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

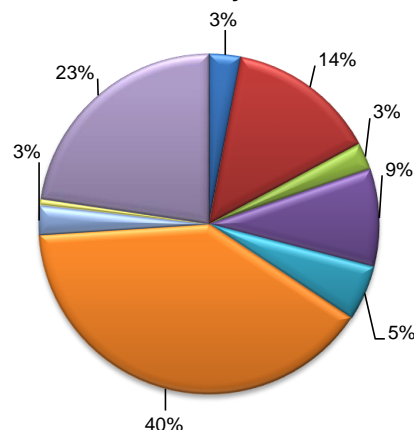
Oshawa PUC Networks Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,014	-
1 - Scheduled Outage	5,422	-
2 - Loss of Supply	11,218	-
3 - Tree Contacts	3,171	-
4 - Lightning	8,186	-
5 - Defective Equipment	12,479	-
6 - Adverse Weather	260	-
7 - Adverse Environment	78	-
8 - Human Element	11,755	-
9 - Foreign Interference	12,924	-
<b>Total</b>	<b>67,507</b>	-

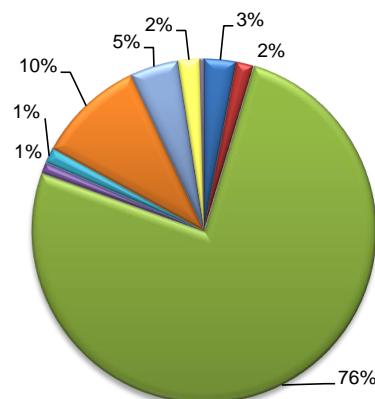
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,286	-
1 - Scheduled Outage	6,062	-
2 - Loss of Supply	1,122	-
3 - Tree Contacts	3,953	-
4 - Lightning	2,245	-
5 - Defective Equipment	16,998	-
6 - Adverse Weather	1,158	-
7 - Adverse Environment	42	-
8 - Human Element	237	-
9 - Foreign Interference	9,688	-
<b>Total</b>	<b>42,791</b>	-

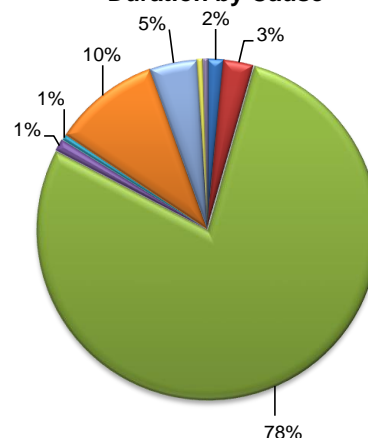
Ottawa River Power Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	850	-
1 - Scheduled Outage	456	-
2 - Loss of Supply	21,363	-
3 - Tree Contacts	283	-
4 - Lightning	425	-
5 - Defective Equipment	2,838	-
6 - Adverse Weather	1,276	-
7 - Adverse Environment	-	-
8 - Human Element	586	-
9 - Foreign Interference	100	-
<b>Total</b>	<b>28,177</b>	-

**Duration by Cause**



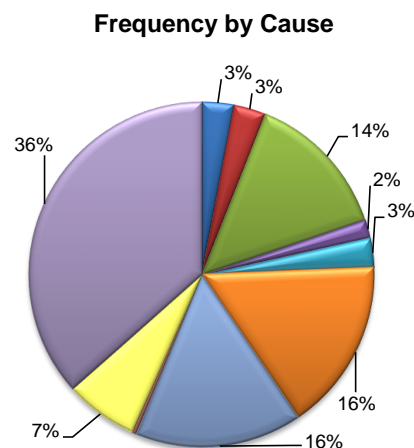
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	742	-
1 - Scheduled Outage	1,369	-
2 - Loss of Supply	37,715	-
3 - Tree Contacts	552	-
4 - Lightning	278	-
5 - Defective Equipment	4,903	-
6 - Adverse Weather	2,188	-
7 - Adverse Environment	-	-
8 - Human Element	246	-
9 - Foreign Interference	195	-
<b>Total</b>	<b>48,188</b>	-

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

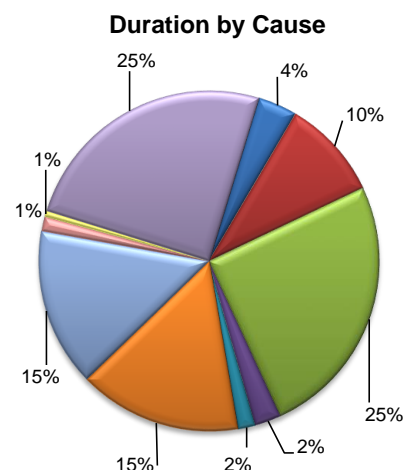
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

Peterborough Distribution Incorporated

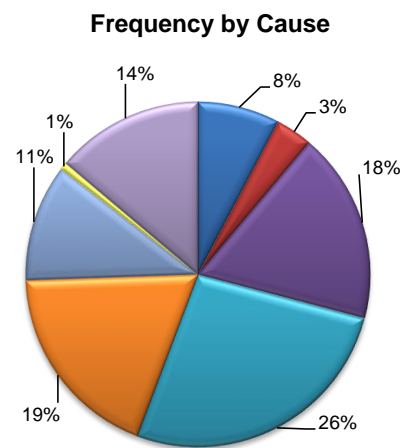


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	3,251	-
1 - Scheduled Outage	3,319	-
2 - Loss of Supply	15,155	8,819
3 - Tree Contacts	1,854	338
4 - Lightning	3,006	-
5 - Defective Equipment	17,643	-
6 - Adverse Weather	17,092	338
7 - Adverse Environment	468	-
8 - Human Element	7,474	-
9 - Foreign Interference	39,916	9,365
<b>Total</b>	<b>109,178</b>	<b>18,860</b>

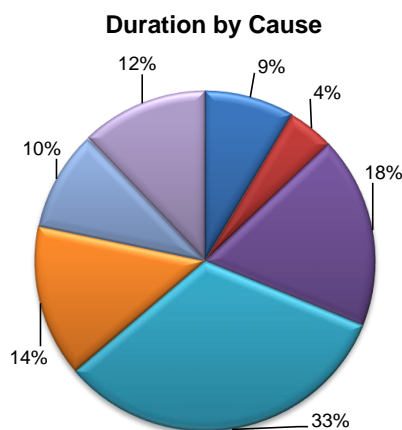


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,090	-
1 - Scheduled Outage	10,495	-
2 - Loss of Supply	27,783	19,629
3 - Tree Contacts	2,772	1,632
4 - Lightning	1,838	-
5 - Defective Equipment	17,052	-
6 - Adverse Weather	16,611	9,124
7 - Adverse Environment	1,519	-
8 - Human Element	643	-
9 - Foreign Interference	27,520	12,572
<b>Total</b>	<b>110,322</b>	<b>42,957</b>

PUC Distribution Inc.



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,162	-
1 - Scheduled Outage	1,856	-
2 - Loss of Supply	-	-
3 - Tree Contacts	9,696	1
4 - Lightning	14,392	13,115
5 - Defective Equipment	10,100	-
6 - Adverse Weather	5,935	20
7 - Adverse Environment	1	-
8 - Human Element	394	-
9 - Foreign Interference	7,466	-
<b>Total</b>	<b>54,002</b>	<b>13,136</b>



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	5,593	-
1 - Scheduled Outage	2,946	-
2 - Loss of Supply	-	-
3 - Tree Contacts	12,034	2
4 - Lightning	21,505	17,772
5 - Defective Equipment	9,546	-
6 - Adverse Weather	6,279	69
7 - Adverse Environment	0	-
8 - Human Element	59	-
9 - Foreign Interference	7,990	-
<b>Total</b>	<b>65,952</b>	<b>17,842</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

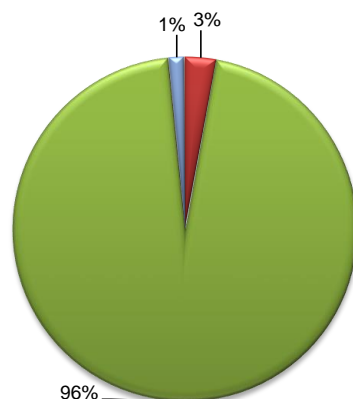
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

Renfrew Hydro Inc.

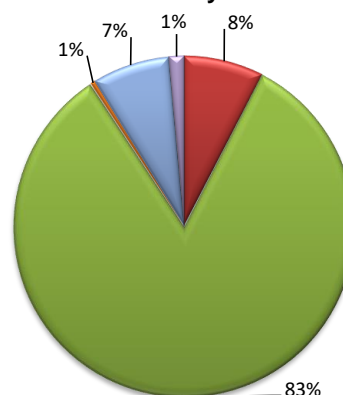
Rideau St. Lawrence Distribution Inc.

**Frequency by Cause**



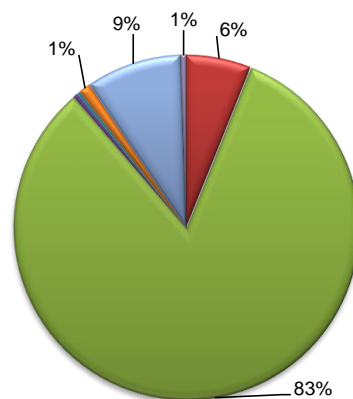
Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	513	-
2 - Loss of Supply	17,172	-
3 - Tree Contacts	7	-
4 - Lightning	-	-
5 - Defective Equipment	19	-
6 - Adverse Weather	237	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	26	-
<b>Total</b>	<b>17,974</b>	<b>-</b>

**Duration by Cause**



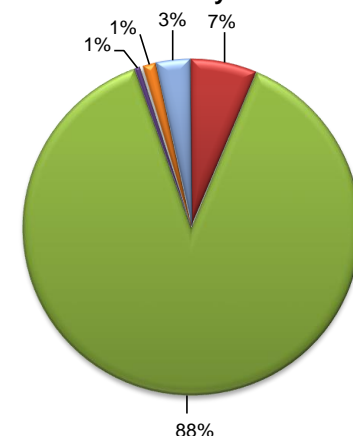
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	850	-
2 - Loss of Supply	9,372	-
3 - Tree Contacts	9	-
4 - Lightning	-	-
5 - Defective Equipment	53	-
6 - Adverse Weather	825	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	162	-
<b>Total</b>	<b>11,271</b>	<b>-</b>

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	599	-
2 - Loss of Supply	8,163	-
3 - Tree Contacts	43	-
4 - Lightning	30	-
5 - Defective Equipment	107	-
6 - Adverse Weather	883	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	52	-
<b>Total</b>	<b>9,877</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,423	-
2 - Loss of Supply	19,891	-
3 - Tree Contacts	116	-
4 - Lightning	60	-
5 - Defective Equipment	291	-
6 - Adverse Weather	722	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	41	-
<b>Total</b>	<b>22,542</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

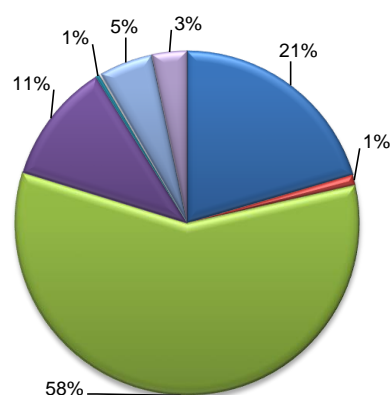
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

Sioux Lookout Hydro Inc.

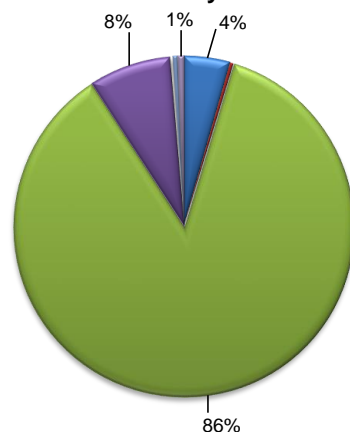
St. Thomas Energy Inc.

**Frequency by Cause**



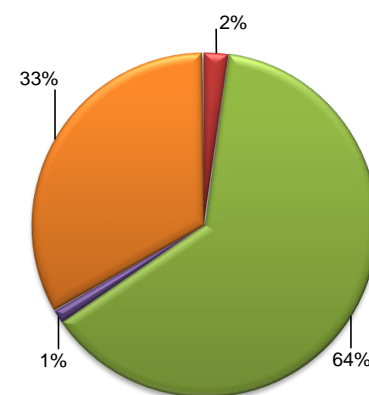
Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,992	-
1 - Scheduled Outage	100	-
2 - Loss of Supply	5,678	2,836
3 - Tree Contacts	1,105	506
4 - Lightning	36	-
5 - Defective Equipment	16	-
6 - Adverse Weather	491	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	322	-
<b>Total</b>	<b>9,740</b>	<b>3,342</b>

**Duration by Cause**



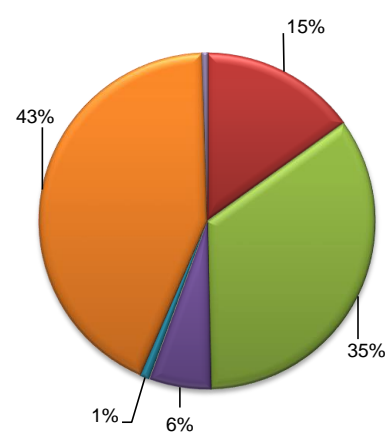
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,031	-
1 - Scheduled Outage	152	-
2 - Loss of Supply	40,178	17,243
3 - Tree Contacts	3,627	2,529
4 - Lightning	111	-
5 - Defective Equipment	37	-
6 - Adverse Weather	211	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	272	-
<b>Total</b>	<b>46,619</b>	<b>19,772</b>

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	601	-
2 - Loss of Supply	17,324	-
3 - Tree Contacts	337	-
4 - Lightning	33	-
5 - Defective Equipment	9,022	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	63	-
<b>Total</b>	<b>27,380</b>	<b>-</b>

**Duration by Cause**

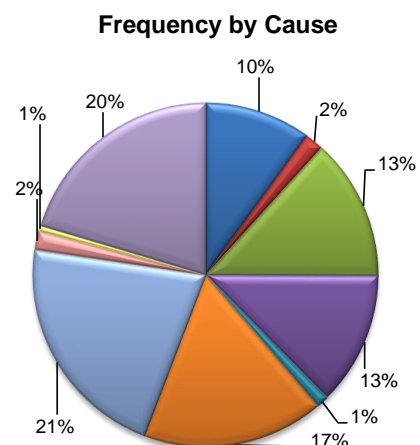


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	1,883	-
2 - Loss of Supply	4,331	-
3 - Tree Contacts	741	-
4 - Lightning	118	-
5 - Defective Equipment	5,381	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	58	-
<b>Total</b>	<b>12,513</b>	<b>-</b>

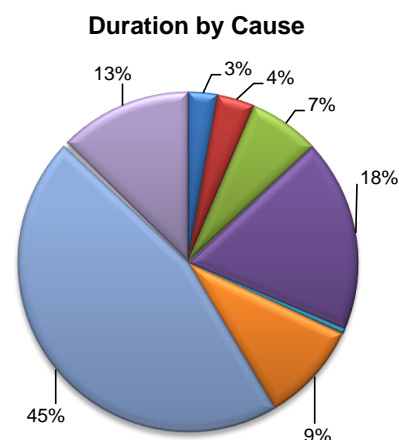
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

Thunder Bay Hydro Electricity Distribution Inc.

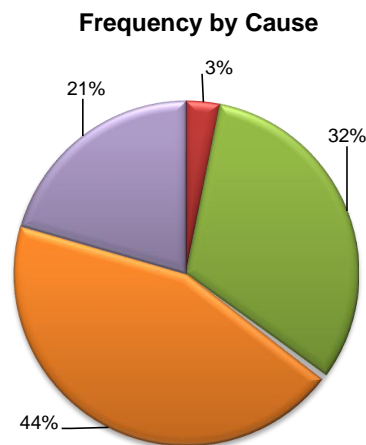


Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	23,625	-
1 - Scheduled Outage	4,151	-
2 - Loss of Supply	31,511	-
3 - Tree Contacts	29,609	113
4 - Lightning	2,717	-
5 - Defective Equipment	40,430	-
6 - Adverse Weather	50,854	50,067
7 - Adverse Environment	4,164	-
8 - Human Element	1,306	-
9 - Foreign Interference	48,167	-
<b>Total</b>	<b>236,534</b>	<b>50,180</b>

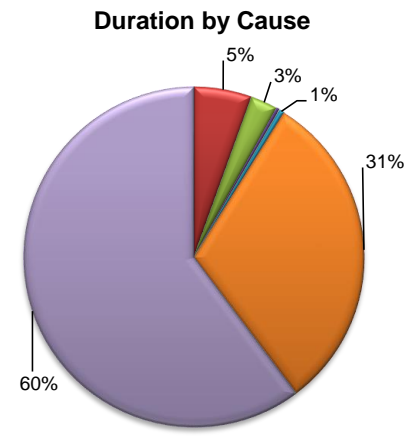


Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4,829	-
1 - Scheduled Outage	6,192	-
2 - Loss of Supply	11,682	-
3 - Tree Contacts	31,616	1,455
4 - Lightning	958	-
5 - Defective Equipment	16,520	-
6 - Adverse Weather	78,906	77,503
7 - Adverse Environment	277	-
8 - Human Element	419	-
9 - Foreign Interference	21,870	-
<b>Total</b>	<b>173,269</b>	<b>78,959</b>

Tillsonburg Hydro Inc.



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1	-
1 - Scheduled Outage	512	-
2 - Loss of Supply	5,230	-
3 - Tree Contacts	35	-
4 - Lightning	40	-
5 - Defective Equipment	7,209	-
6 - Adverse Weather	3	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	3,367	3,228
<b>Total</b>	<b>16,397</b>	<b>3,228</b>



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1	-
1 - Scheduled Outage	1,184	-
2 - Loss of Supply	549	-
3 - Tree Contacts	63	-
4 - Lightning	110	-
5 - Defective Equipment	6,654	-
6 - Adverse Weather	3	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	12,976	12,791
<b>Total</b>	<b>21,540</b>	<b>12,791</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



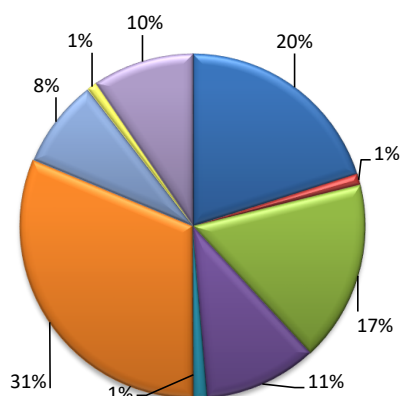
**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

Toronto Hydro-Electric System Limited

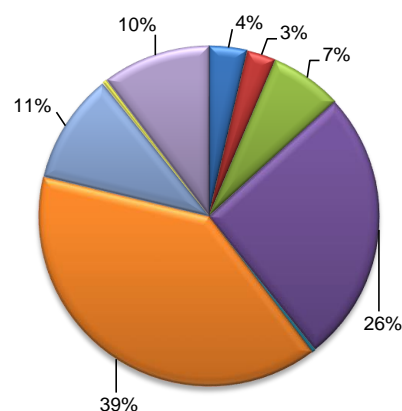
Veridian Connections Inc.

**Frequency by Cause**



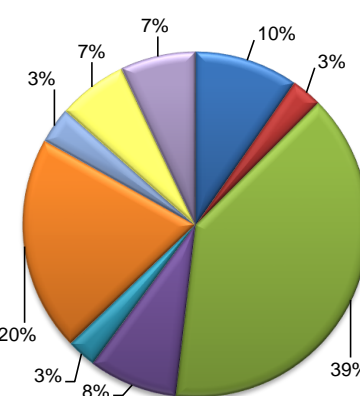
Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	228,142	-
1 - Scheduled Outage	12,046	2
2 - Loss of Supply	191,909	-
3 - Tree Contacts	119,958	15,426
4 - Lightning	14,251	-
5 - Defective Equipment	355,208	10,355
6 - Adverse Weather	93,543	17,392
7 - Adverse Environment	439	-
8 - Human Element	11,456	-
9 - Foreign Interference	107,065	-
<b>Total</b>	<b>1,134,017</b>	<b>43,175</b>

**Duration by Cause**



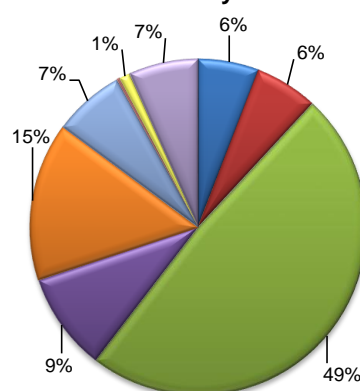
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	31,054	-
1 - Scheduled Outage	23,489	2
2 - Loss of Supply	59,009	-
3 - Tree Contacts	224,375	42,424
4 - Lightning	3,282	-
5 - Defective Equipment	336,294	19,313
6 - Adverse Weather	89,924	46,108
7 - Adverse Environment	919	-
8 - Human Element	3,674	-
9 - Foreign Interference	88,287	-
<b>Total</b>	<b>860,307</b>	<b>107,846</b>

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	20,721	-
1 - Scheduled Outage	6,128	-
2 - Loss of Supply	84,022	-
3 - Tree Contacts	17,788	-
4 - Lightning	5,864	-
5 - Defective Equipment	43,135	-
6 - Adverse Weather	7,164	-
7 - Adverse Environment	179	-
8 - Human Element	13,874	-
9 - Foreign Interference	15,026	-
<b>Total</b>	<b>213,901</b>	<b>-</b>

**Duration by Cause**



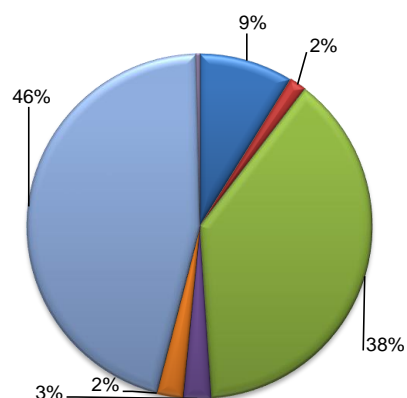
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	14,753	-
1 - Scheduled Outage	15,271	-
2 - Loss of Supply	122,637	-
3 - Tree Contacts	23,772	-
4 - Lightning	248	-
5 - Defective Equipment	38,346	-
6 - Adverse Weather	17,292	-
7 - Adverse Environment	761	-
8 - Human Element	2,595	-
9 - Foreign Interference	16,930	-
<b>Total</b>	<b>252,605</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
**For year ended**  
**December 31**

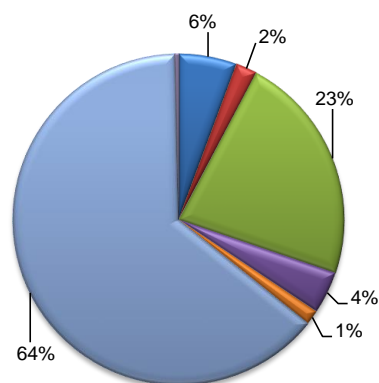
Wasaga Distribution Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	2,854	-
1 - Scheduled Outage	527	-
2 - Loss of Supply	12,499	-
3 - Tree Contacts	848	-
4 - Lightning	-	-
5 - Defective Equipment	810	-
6 - Adverse Weather	14,805	13,792
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	113	-
<b>Total</b>	<b>32,456</b>	<b>13,792</b>

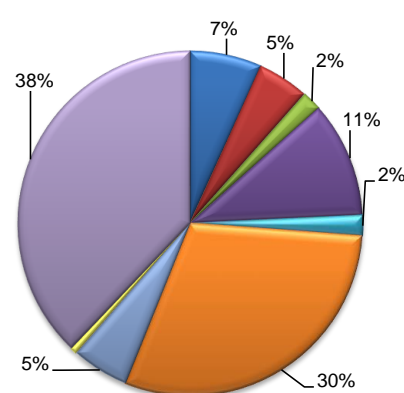
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,996	-
1 - Scheduled Outage	733	-
2 - Loss of Supply	7,916	-
3 - Tree Contacts	1,455	-
4 - Lightning	-	-
5 - Defective Equipment	498	-
6 - Adverse Weather	22,523	21,281
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	116	-
<b>Total</b>	<b>35,238</b>	<b>21,281</b>

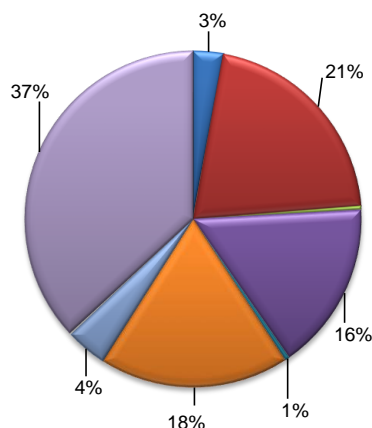
Waterloo North Hydro Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	6,121	1,780
1 - Scheduled Outage	4,381	2
2 - Loss of Supply	1,711	-
3 - Tree Contacts	9,907	2,996
4 - Lightning	1,728	-
5 - Defective Equipment	27,325	10
6 - Adverse Weather	4,885	-
7 - Adverse Environment	1	-
8 - Human Element	569	-
9 - Foreign Interference	34,530	-
<b>Total</b>	<b>91,158</b>	<b>4,788</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,399	445
1 - Scheduled Outage	10,199	16
2 - Loss of Supply	186	-
3 - Tree Contacts	7,893	5,102
4 - Lightning	226	-
5 - Defective Equipment	8,924	8
6 - Adverse Weather	1,935	-
7 - Adverse Environment	0	-
8 - Human Element	50	-
9 - Foreign Interference	18,003	-
<b>Total</b>	<b>48,815</b>	<b>5,571</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

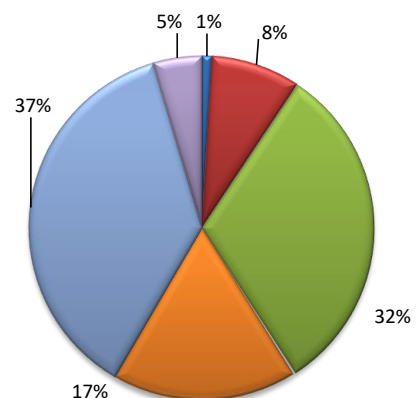


**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

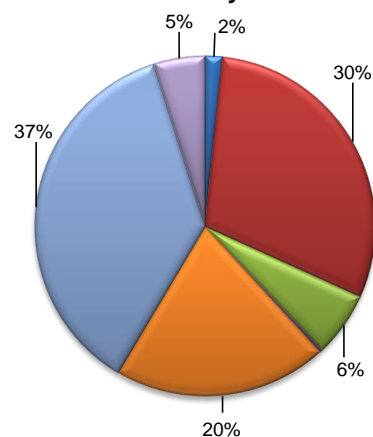
Welland Hydro-Electric System Corp.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	493	-
1 - Scheduled Outage	4,376	-
2 - Loss of Supply	16,477	-
3 - Tree Contacts	95	-
4 - Lightning	-	-
5 - Defective Equipment	9,046	-
6 - Adverse Weather	19,313	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,382	-
<b>Total</b>	<b>52,182</b>	<b>-</b>

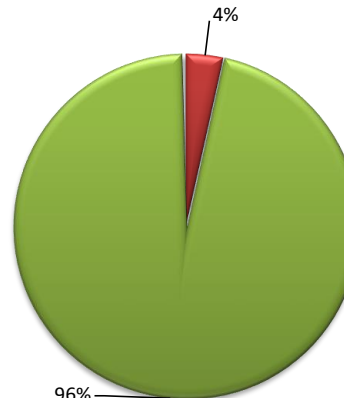
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	735	-
1 - Scheduled Outage	13,449	-
2 - Loss of Supply	2,746	-
3 - Tree Contacts	139	-
4 - Lightning	-	-
5 - Defective Equipment	9,071	-
6 - Adverse Weather	16,328	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	2,189	-
<b>Total</b>	<b>44,656</b>	<b>-</b>

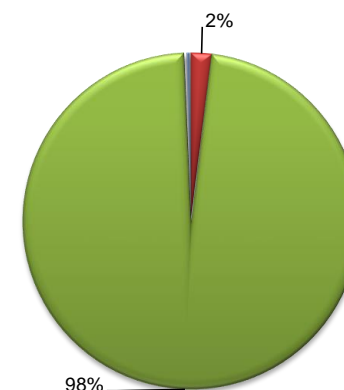
Wellington North Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1	-
1 - Scheduled Outage	529	-
2 - Loss of Supply	14,745	-
3 - Tree Contacts	1	-
4 - Lightning	-	-
5 - Defective Equipment	38	-
6 - Adverse Weather	22	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	9	-
<b>Total</b>	<b>15,345</b>	<b>-</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	0	-
1 - Scheduled Outage	276	-
2 - Loss of Supply	14,029	-
3 - Tree Contacts	1	-
4 - Lightning	-	-
5 - Defective Equipment	36	-
6 - Adverse Weather	40	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	20	-
<b>Total</b>	<b>14,403</b>	<b>-</b>

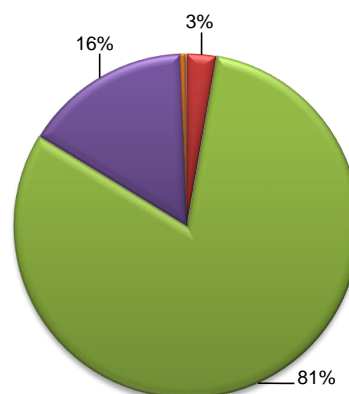
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**

For year ended  
December 31

West Coast Huron Energy Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	261	-
2 - Loss of Supply	7,748	-
3 - Tree Contacts	1,500	-
4 - Lightning	-	-
5 - Defective Equipment	44	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	14	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>9,567</b>	<b>-</b>

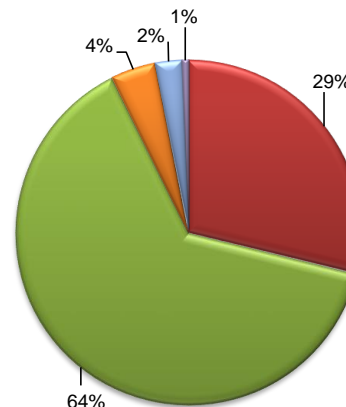
**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	-	-
1 - Scheduled Outage	104	-
2 - Loss of Supply	40,677	-
3 - Tree Contacts	750	-
4 - Lightning	-	-
5 - Defective Equipment	18	-
6 - Adverse Weather	-	-
7 - Adverse Environment	-	-
8 - Human Element	10	-
9 - Foreign Interference	-	-
<b>Total</b>	<b>41,558</b>	<b>-</b>

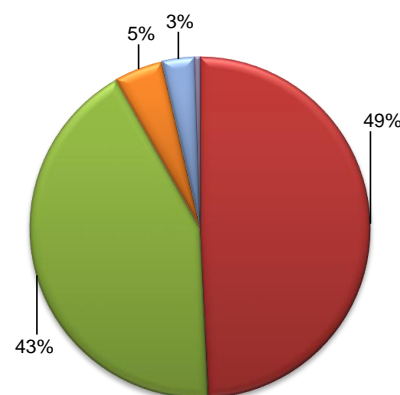
Westario Power Inc.

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	4	-
1 - Scheduled Outage	4,796	-
2 - Loss of Supply	10,645	-
3 - Tree Contacts	8	-
4 - Lightning	-	-
5 - Defective Equipment	700	-
6 - Adverse Weather	417	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	98	-
<b>Total</b>	<b>16,668</b>	<b>-</b>

**Duration by Cause**



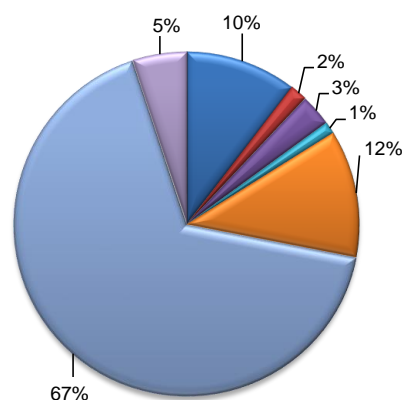
Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	8	-
1 - Scheduled Outage	24,158	-
2 - Loss of Supply	20,880	-
3 - Tree Contacts	17	-
4 - Lightning	-	-
5 - Defective Equipment	2,252	-
6 - Adverse Weather	1,529	-
7 - Adverse Environment	-	-
8 - Human Element	-	-
9 - Foreign Interference	246	-
<b>Total</b>	<b>49,089</b>	<b>-</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**System Reliability by Cause of Interruptions for Loss of Electricity Power (see Glossary for Cause of Interruption Codes definitions)**  
For year ended  
December 31

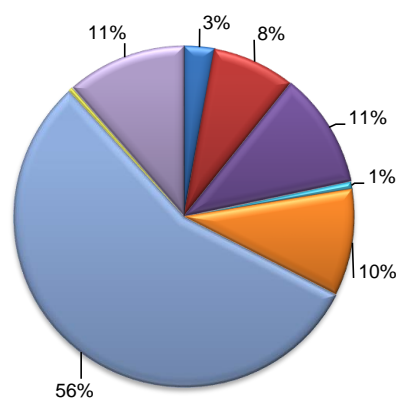
Whitby Hydro Electric Corporation

**Frequency by Cause**



Number of Customer Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	11,941	-
1 - Scheduled Outage	1,862	-
2 - Loss of Supply	-	-
3 - Tree Contacts	3,385	-
4 - Lightning	1,299	-
5 - Defective Equipment	13,653	-
6 - Adverse Weather	76,578	62,337
7 - Adverse Environment	-	-
8 - Human Element	110	-
9 - Foreign Interference	5,726	-
<b>Total</b>	<b>114,554</b>	<b>62,337</b>

**Duration by Cause**



Number Customer-hours Interruptions		
Cause of Interruption	Total Outages	Major Events
0 - Unknown/Other	1,593	-
1 - Scheduled Outage	4,388	-
2 - Loss of Supply	-	-
3 - Tree Contacts	6,124	-
4 - Lightning	401	-
5 - Defective Equipment	5,619	-
6 - Adverse Weather	31,101	26,406
7 - Adverse Environment	-	-
8 - Human Element	224	-
9 - Foreign Interference	6,346	-
<b>Total</b>	<b>55,796</b>	<b>26,406</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



## Glossary of Terms

### FINANCIAL INFORMATION

	Aggregation of Trial Balance (RRR section 2.1.7) accounts
Cash & cash equivalents	1005-1070
Receivables	1100-1170
Inventory	1305-1350
Inter-company receivables	1200 + 1210
Other current assets	1180 + 1190 + 2290 debit + 2296 debit
Property plant & equipment	1606-1612 + 1805-2075
Accumulated depreciation & amortization	2105-2180
Regulatory assets	1505-1595 + 2405 + 2425 debit
Inter-company investments	1480-1490
Other non-current assets	1405-1475 + 1495 debit + 2350 debit
Accounts payable & accrued charges	2205-2220 + 2250-2256 + 2294
Other current liabilities	2264 + 2285-2292 credit + 2296 credit
Inter-company payables	2240 + 2242
Loans and notes payable, and current portion of long-term debt	2225, 2260, 2262, 2268, 2270, 2272
Long-term debt	2505-2525
Inter-company long-term debt & advances	2530 + 2550
Total debt	2225 + 2242 + 2260 + 2262 + 2270 + 2505-2525 + 2550
Regulatory liabilities	1505-1595 + 2405 + 2425 credit
Other deferred amounts & customer deposits	2305 + 2308-2348 + 2410 + 2415 + 2435 + 2440
Employee future benefits	2265+ 2306 + 2312 + 2313
Deferred taxes	2350 credit + 1495 credit
Shareholders' equity	3005-3090
Power and distribution revenue	4006-4080
Cost of power and related costs	4705-4751
Other income (loss)	4082-4245+ 4305-4420+ 6305
Operating expense	5005-5096
Maintenance expense	5105-5195
Administrative expense	5205-5215 + 5305-5695 + 6105 + 6205-6225 + 6310-6415
Depreciation and amortization expense	5705-5740
Financing expense	6005-6045
Current tax	6110
Deferred tax	6115
Other comprehensive income	7005-7030

## FINANCIAL RATIOS

**Liquidity Ratios** measure the business' ability to cover short-term debt obligations.

**Current Ratio** measures whether the business has enough resources to pay its short-term debt obligations over the next 12 months.

**Leverage Ratios** determine the degree to which the business is leveraging itself through its use of borrowed money.

**Debt to Equity Ratio** measures the proportion of total debt and shareholders' equity to assess actual capital structure.

**Debt Ratio** measures debt financing as a proportion of total assets.

**Interest Coverage Ratio** measures the business' ability to pay interest on outstanding debt.

**Profitability Ratios** measure the business' use of its assets and control of its expenses to generate an acceptable rate of return.

**Return on Assets Ratio** measures how the business is efficiently using its assets to generate returns.

**Return on Equity Ratio** measures the actual rate of return on the balance sheet shareholders' equity.

## GENERAL

**Residential Customers** applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation.

**General Service < 50 kW Customers** applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

**General Service 50 to 4,999 kW Customers** applies to a non residential account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 50 kW but less than 5,000 kW.

**Large User Customers** applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW.

**Sub Transmission** applies to an account who has embedded supply to Local Distribution Companies or an account that is directly connected to and supplied by the distributor's assets.

**Unmetered Scattered Load** refers to certain instances where connections can be provided without metering.

**Total kWh Supplied** represents total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid or from a host distributor and from all embedded generation facilities.

**Total kWh Delivered (excluding losses)** represents the total kWhs of electricity delivered to all customers in the distributor's licensed service area, including wholesale market participants and any embedded distributors.

**Total kWh Delivered on Long-Term Load Transfer** represents the total kWhs of electricity delivered to load transfer customers from a geographic distributor to a physical distributor. A load transfer arrangement optimizes load service to specific customers where the geographic distributor is constrained in its ability to otherwise provide that load service. The geographic distributor is licensed to service the load transfer customer. The physical distributor provides the delivery of electricity to the load transfer customer.

**Total Distribution Losses (kwh)** is the sum of distribution system line losses, metering error and energy theft.

**Winter Peak (kW)** is the peak load on the distributor system for the period from November 1st to April 30th including load of embedded distributors.

**Summer Peak (kW)** is the peak load on the distributor system for the period from May 1st to October 31st including load of embedded distributors.

**Average Peak (kW)** is the average of the totalized distributor's monthly or hourly peaks including load of embedded distributors.

**Capital Additions (\$)** represent the investment for assets (including high voltage assets) placed in-service.

**High Voltage Capital Additions (\$)** represent the investment for high voltage assets placed in-service.

**Metered kWh** (meter read) refers to the yearly billed kWhs without the loss factor.

## SERVICE QUALITY REQUIREMENTS

**Low Voltage Connections** is the percentage of new low voltage (<750 Volts) connection requests where the connection is made within 5 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**High Voltage Connections** is the percentage of new high voltage ( $\geq 750$  Volts) connection requests where the connection is made within 10 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**Telephone Accessibility** is the percentage of calls to the utility's general inquiry number that are answered in person within 30 seconds. Must be met 65% of the time.

**Appointments Met** is the percentage of appointments met where customer presence is required. Must be met 90% of the time.

**Written Response to Enquiries** is the percentage of customer inquiries relating to a customer's account and requiring a written response where the response is provided within 10 working days of receipt of the inquiry. Must be met 80% of the time.

**Emergency Urban Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 60 minutes of the call. Urban areas are defined by the respective municipality. Must be met 80% of the time.

**Emergency Rural Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 120 minutes of the call. Rural areas are defined by the respective municipality. Must be met 80% of the time.

**Telephone Call Abandon Rate** is the percentage of qualified calls (abandoned after 30 seconds) to a distributor's customer care telephone number that are abandoned before they are answered. Must be less than 10%.

**Appointment Scheduling** is the percentage of when a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days. Must be met 90% of the time.

**Rescheduling a Missed Appointment** is the percentage of missed appointments that the customer is contacted within 1 business day to reschedule the appointment. Must be met 100% of the time.

**Reconnection Performance Standard** is the percentage of customers disconnected for non-payment who were reconnected within two business days. Must be met 85% of the time.

**New Micro-embedded Generation Facilities Connected** is the percentage of new micro-embedded generation facilities connected to its distribution system within 5 business days. Must be met 90% of the time.

**Billing Accuracy Measure** is the percentage of accurate bills expressed as a percentage of total bills issued. Must be met 98% of the time.



## SYSTEM RELIABILITY INDICATORS

**Average Number of Customers Served** (by month) by a distributor is the average number of customers served in the distributor's licensed service area during the month. It is calculated by adding the total number of customers served on the first day of the month and the total number of customers served on the last day of the month and dividing by two. On an annual basis, the average number of customers served is calculated as the sum of 12 months, divided by 12.

**Interruption** is the loss of electrical power, being a complete loss of voltage, of a duration of one minute or more, to one or more customers, including planned interruptions scheduled by the distributor but excluding part power situations, outages scheduled by a customer, interruptions by order of emergency services, disconnections for non-payment or power quality issues such as sags, swells, impulses or harmonics. The "cause of interruption codes" are provided below.

**Customer-hours of Interruptions** is the total number of hours of interruptions that all customers experienced for all hours of interruptions. As an example, if a distributor experienced 2 interruptions, where the first affected 100 customers for 1 hour, and the second affected 200 customers for 1.5 hours, the total customer-hours of interruption would be 400 customer-hours.

**Customer Interruptions** is the total number of customers affected by all interruptions. As an example, if a distributor experienced 2 interruptions where the first affected 100 customers, and the second affected 200 customers, then the total customer interruptions would be 300.

**SAIDI (System Average Interruption Duration Index)** is an index of system reliability that expresses the average amount of time per reporting period that the supply to a customer is interrupted. It is calculated by dividing the total monthly duration of all interruptions experienced by all customers, in hours, by the average number of customers served.

It is expressed as follows:  $\text{Total customer hours of interruptions} / \text{Average Number of Customers Served}$ .

**SAIFI (System Average Interruption Frequency Index)** is an index of system reliability that expresses the number of times per reporting period that the supply to a customer is interrupted. The index is calculated by dividing the total number of interruptions experienced by all customers, by the Average Number of Customers Served.

It is expressed as follows:  $\text{Total customer interruptions} / \text{Average Number of Customers Served}$ .

**Loss of Supply Adjusted System Reliability Indicators** exclude outages caused by a loss of supply. Loss of supply refers to customer interruptions due to problems in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on established ownership demarcation points.

**Loss of Supply and Major Event Adjusted System Reliability Indicators** exclude outages caused by a loss of supply and outages related to Major Event(s).

## CAUSE OF INTERRUPTION CODES

**Cause Code 0 (Unknown/Other)** includes customer interruptions with no apparent cause that contributed to the outage.

**Cause Code 1 (Scheduled Outage)** includes customer interruptions due to the disconnection at a selected time for the purpose of construction or preventive maintenance.

**Cause Code 2 (Loss of Supply)** includes customer interruptions due to problems associated with assets owned and/or operated by another party, and/or in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on ownership demarcation.

**Cause Code 3 (Tree Contacts)** includes customer interruptions caused by faults resulting from tree contact with energized circuits.

**Cause Code 4 (Lightning)** includes customer interruptions due to lightning striking the distribution system, resulting in an insulation breakdown and/or flash-overs.

**Cause Code 5 (Defective Equipment)** includes customer interruptions resulting from distributor equipment failures due to deterioration from age, incorrect maintenance, or imminent failures detected by maintenance.

**Cause Code 6 (Adverse Weather)** includes customer interruptions resulting from rain, ice storms, snow, winds, extreme temperatures, freezing rain, frost, or other extreme weather conditions (exclusive of Code 3 and Code 4 events).

**Cause Code 7 (Adverse Environment)** includes customer interruptions due to distributor equipment being subject to abnormal environments, such as salt spray, industrial contamination, humidity, corrosion, vibration, fire, or flowing.

**Cause Code 8 (Human Element)** includes customer interruptions due to the interface of distributor staff with the distribution system.

**Cause Code 9 (Foreign Interference)** includes customer interruptions beyond the control of the distributor, such as those caused by animals, vehicles, dig-ins, vandalism, sabotage, and foreign objects.

**Major Event** is defined as an event that is beyond the control of the distributor and is:

- a) unforeseeable;
- b) unpredictable;
- c) unpreventable; or
- d) unavoidable.

Such events disrupt normal business operations and occur so infrequently that it would be uneconomical to take them into account when designing and operating the distribution system. Such events cause exceptional and/or extensive damage to assets, they take significantly longer than usual to repair, and they affect a substantial number of customers.

"Beyond the control of the distributor" means events that include, but are not limited to, force majeure events and Loss of Supply events.

Distributors shall include all outages that occurred during the Major Event, including those that may be unrelated to the event itself, but occurred at the same time.