



Ontario  
Energy  
Board

# YEARBOOK OF ELECTRICITY DISTRIBUTORS

---

2019/20



## Notes

### General Disclosures

- 1 Past figures in this Yearbook have been updated to reflect distributor data revisions.

### Financial Statement Disclosures

- 2 The Balance Sheet and Income Statement presented in the Yearbook are derived from trial balances reported under the regulatory accounting framework of the OEB. These statements may differ from the distributors' audited financial statements.
- 3 Year-over-year comparisons and trending may be affected due to changes in accounting and financial statement reporting.
- 4 Debit balances reported in credit fields were reclassified to assets; and credit balances in debit fields were reclassified to liabilities.
- 5 Deferred tax assets and liabilities may have been classified by utilities as regulatory assets or liabilities in their filings with the OEB. Wherever possible, this has been classified in the yearbook as other non-current assets or deferred tax liabilities depending on the sign.
- 6 Intangible assets and related accumulated amortization have been included in property, plant & equipment and accumulated depreciation and amortization respectively.
- 7 Inter-company receivables and payables are presented on a net basis in the balance sheet.

### Statistical Information Disclosures

- 8 The total customer figure is the sum of Residential, General Service <50, General Service >50, Large User and Sub Transmission rate classes. Changes in customer counts could be caused by rate reclassifications of customers implemented by some distributors.
- 9 Elexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.

## Background on Statistical Yearbook of Electricity Distributors

The Ontario Energy Board (**OEB**) is the regulator of Ontario's natural gas and electricity sectors. In the electricity sector, the OEB sets transmission and distribution rates, and approves the Independent Electricity System Operator's (**IESO**) budgets and fees.

The OEB also sets the rate for the Standard Supply Service for distribution utilities that supply electricity (commodity) directly to consumers.

The OEB provides this Yearbook of Electricity Distributors to publish the financial and operational information collected from electricity distributors. It is compiled from data submitted by the distributors through the Reporting and Record-Keeping Requirements.\*

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\*The following distributors have not filed RRR information: Attawapiskat Power Corporation, Fort Albany Power Corporation and Kashechewan Power Corporation.

## Consolidated Key Metrics of Ontario Electricity Distributors' Sector

### Industry Metrics Snapshot

Financial Item / Metric	2015	2016	2017*	2018	2019
Power & Distribution Revenues (\$)	17,393,427,164	19,064,816,501	16,911,175,635	17,012,321,425	<b>17,819,934,221</b>
Distribution Revenues (\$)	3,421,321,115	3,566,941,454	3,544,650,735	3,746,579,691	<b>3,921,857,499</b>
<b>Net Income (\$)</b>	671,820,220	721,991,181	668,225,063	782,134,258	<b>861,406,593</b>
<b>Return on Shareholders' Equity (%)<sup>i</sup></b>	9.03%	9.32%	7.98%	9.15%	<b>9.70%</b>
Total OM&A Expenses (\$)	1,610,695,415	1,619,995,861	1,615,224,052	1,647,306,325	<b>1,668,336,756</b>
Net Property, Plant and Equipment (\$) <sup>ii</sup>	17,583,492,402	18,695,631,171	20,185,113,666	20,930,711,333	<b>23,021,743,370</b>
Gross Capital Additions for Year (\$)	2,230,339,205	2,147,359,116	2,129,757,110	2,140,744,709	<b>2,314,056,339</b>
Depreciation Expense (\$)	863,846,599	925,455,321	946,039,197	997,889,808	<b>1,040,194,821</b>
Total Energy Delivered (kWh)	130,749,665,017	130,187,188,150	126,372,444,195	132,372,503,335	<b>129,764,882,800</b>
Residential Consumption (kWh)	40,861,218,090	39,196,063,133	38,098,738,923	41,318,383,306	<b>40,381,980,426</b>
Total Number of Customers	5,054,739	5,106,528	5,158,977	5,208,985	<b>5,253,152</b>
Number of Residential Customers	4,564,835	4,612,551	4,664,692	4,712,742	<b>4,754,995</b>
Avg. Power & Distribution Revenues / Customer (\$)	3,441	3,733	3,278	3,266	<b>3,392</b>
Avg. Distribution Revenues / Customer (\$)	677	699	687	719	<b>747</b>
<b>Net Income / Customer (\$)</b>	133	141	130	150	<b>164</b>
Average OM&A Expenses / Customer (\$)	319	317	313	316	<b>318</b>

\* 2017 numbers low due in part to missing distributor data resultant from amalgamations.

<sup>i</sup> Return on Equity ratio is calculated as the sum of electricity distributors' net income divided by total shareholders' equity

<sup>ii</sup> Net Property, Plant and Equipment is calculated as Property, Plant and Equipment less Accumulated Amortization

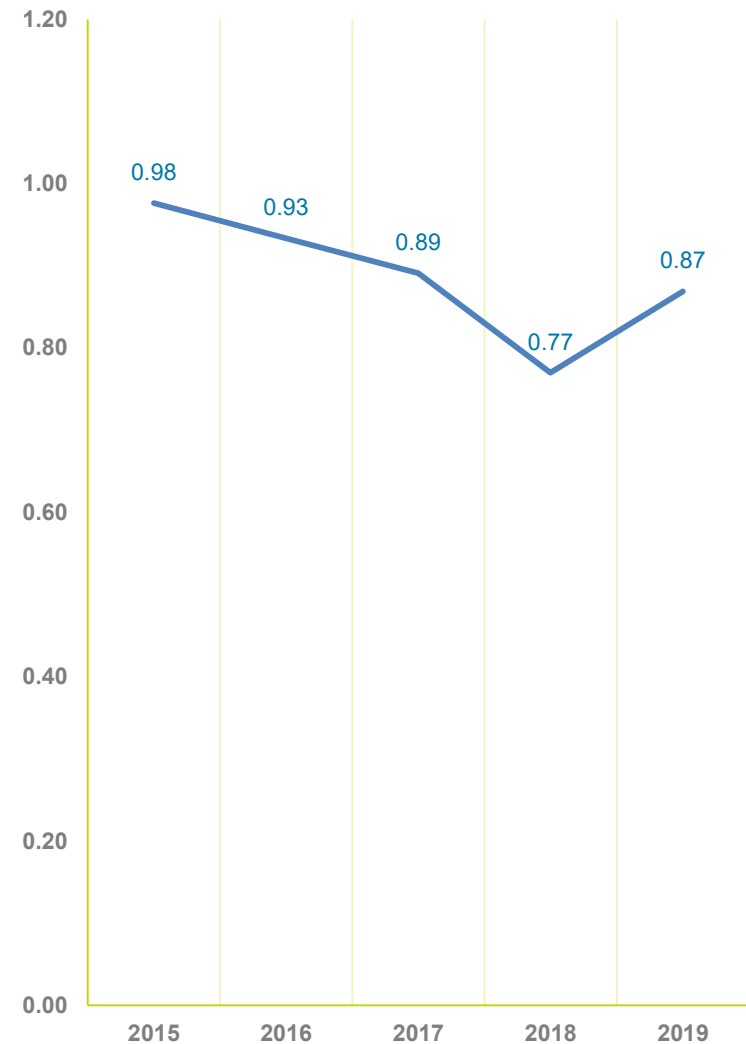
## Consolidated Key Metrics of Ontario Electricity Distributors' Sector

**Balance Sheet as of December 31 | Consolidated**

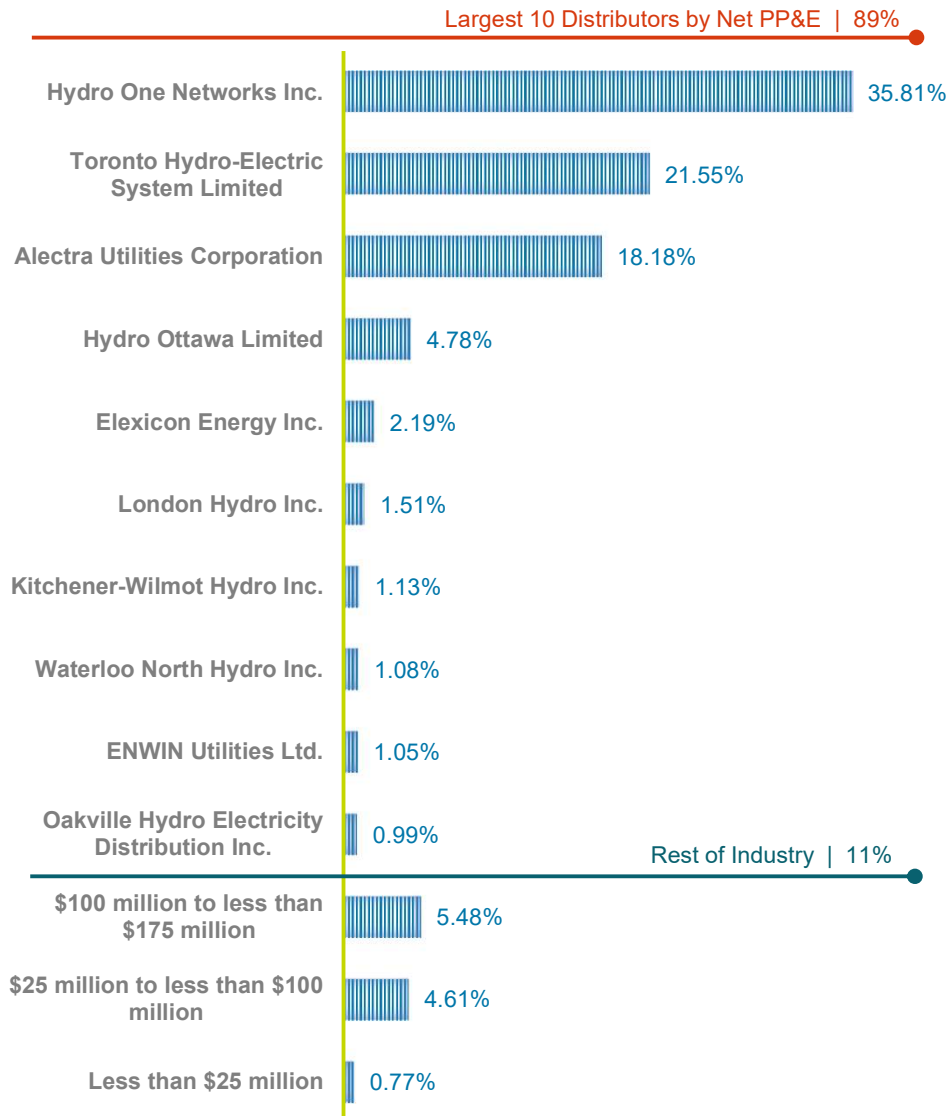
	\$
Cash & Cash Equivalents	238,695,360
Receivables	2,986,671,337
Inventory	110,904,129
Inter-company receivables	33,176,357
Other current assets	160,642,957
<b>Current assets</b>	<b>3,530,090,141</b>
Property, Plant & Equipment	32,436,487,978
Acc. Depreciation & Amortization	(9,414,744,608)
<b>Net Property, Plant and Equipment</b>	<b>23,021,743,370</b>
Regulatory assets	641,250,897
Inter-company investments	6,070,411
Other non-current assets	533,290,046
<b>Total Assets</b>	<b>27,732,444,865</b>
A/P & Accrued Charges	2,624,958,726
Other current liabilities	304,492,000
Inter-company payables	768,461,523
Loans, notes payable, current portion long term debt	365,326,928
<b>Current liabilities</b>	<b>4,063,239,177</b>
Long-term debt	5,481,621,380
Inter-company Long-Term Debt and Advances	5,292,413,000
Regulatory liabilities	721,450,520
Other Deferred Amounts and Customer Deposits	1,419,447,163
Employee future benefits	1,594,471,403
Deferred taxes	283,410,114
<b>Total Liabilities</b>	<b>18,856,052,757</b>
Shareholder's Equity	8,876,392,108
<b>Total Liabilities &amp; Equity</b>	<b>27,732,444,865</b>

### Current Ratio

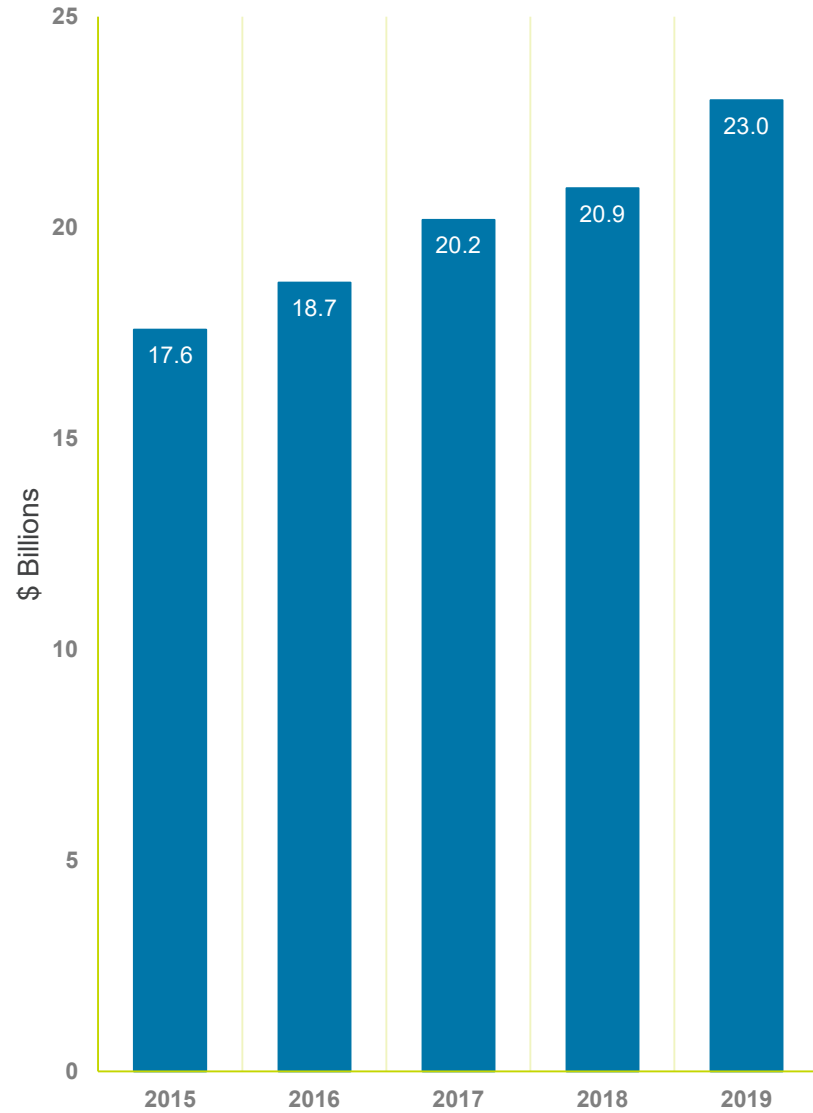
Current Assets / Current Liabilities



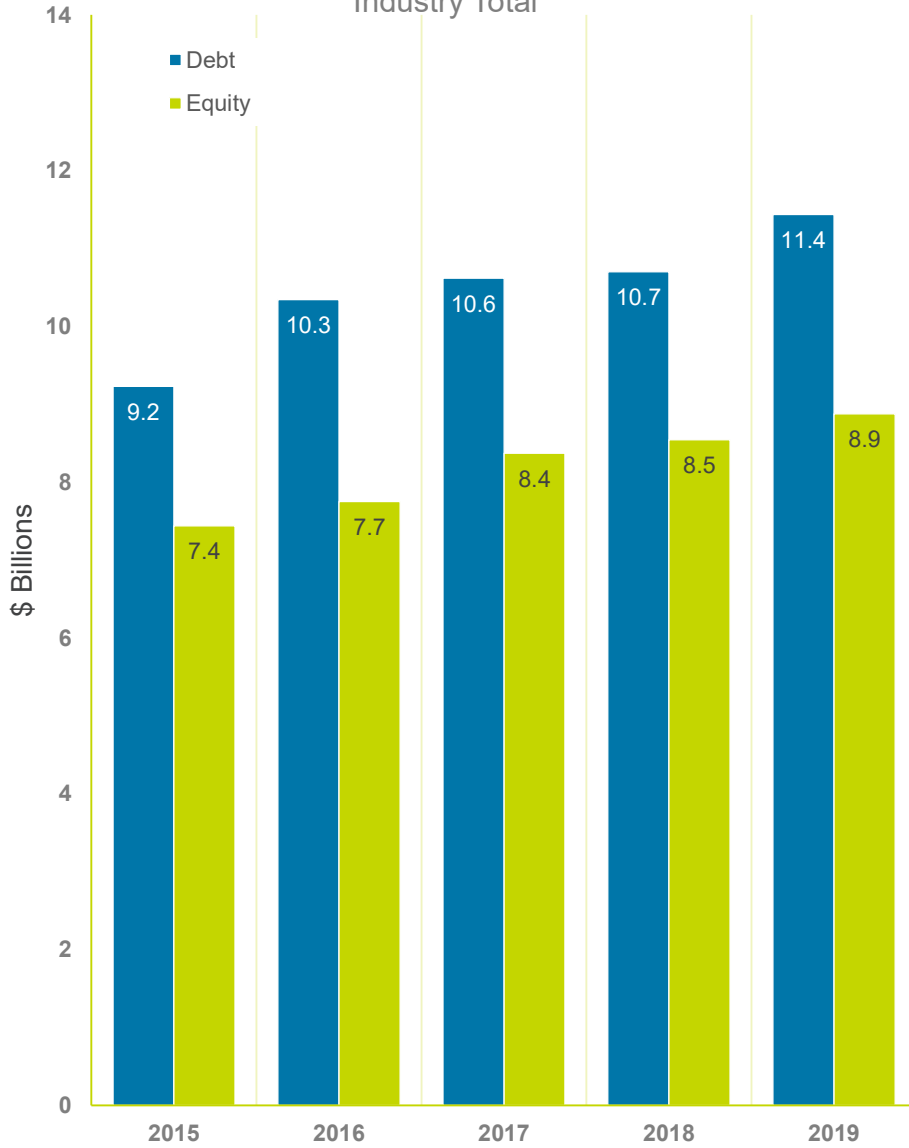
### Net Property, Plant & Equipment by Distributor (% of Industry Total)



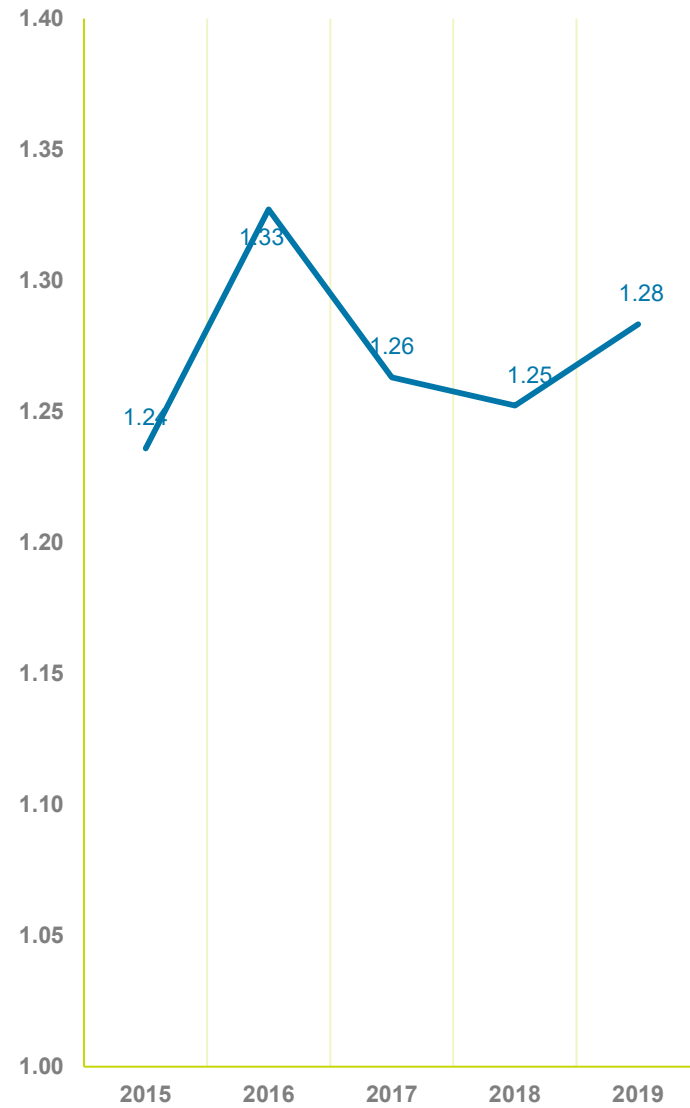
### Net Property, Plant & Equipment Industry Total



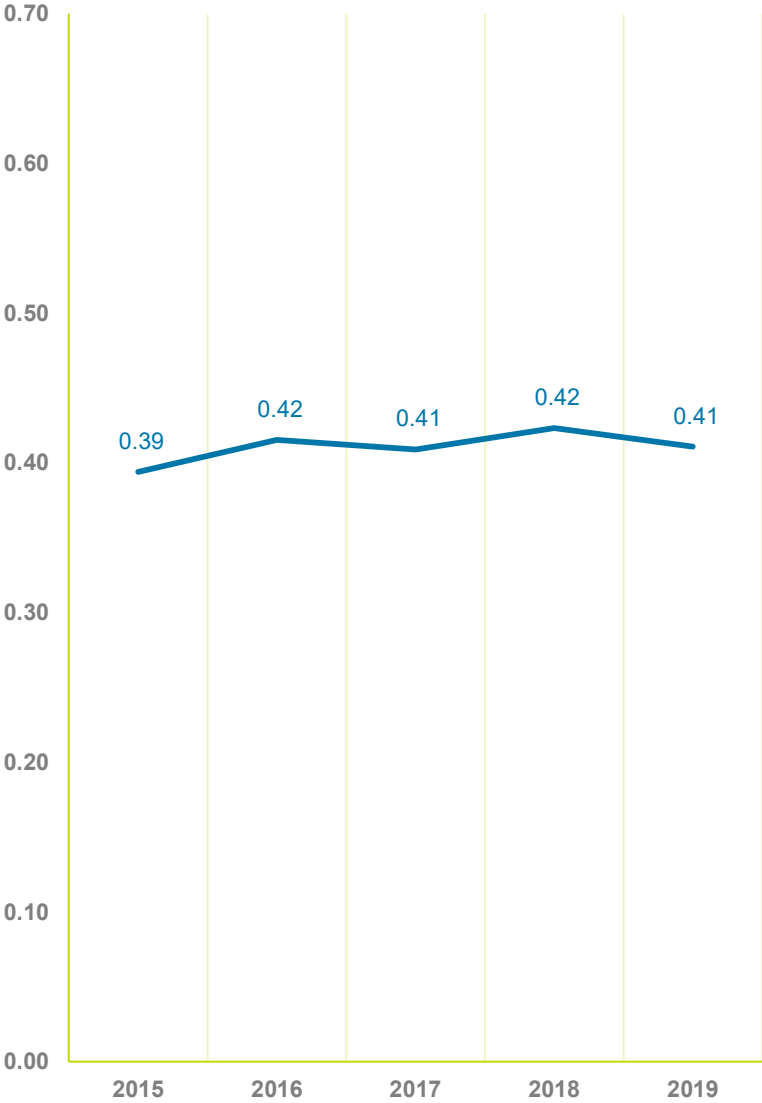
Debt & Equity  
Industry Total



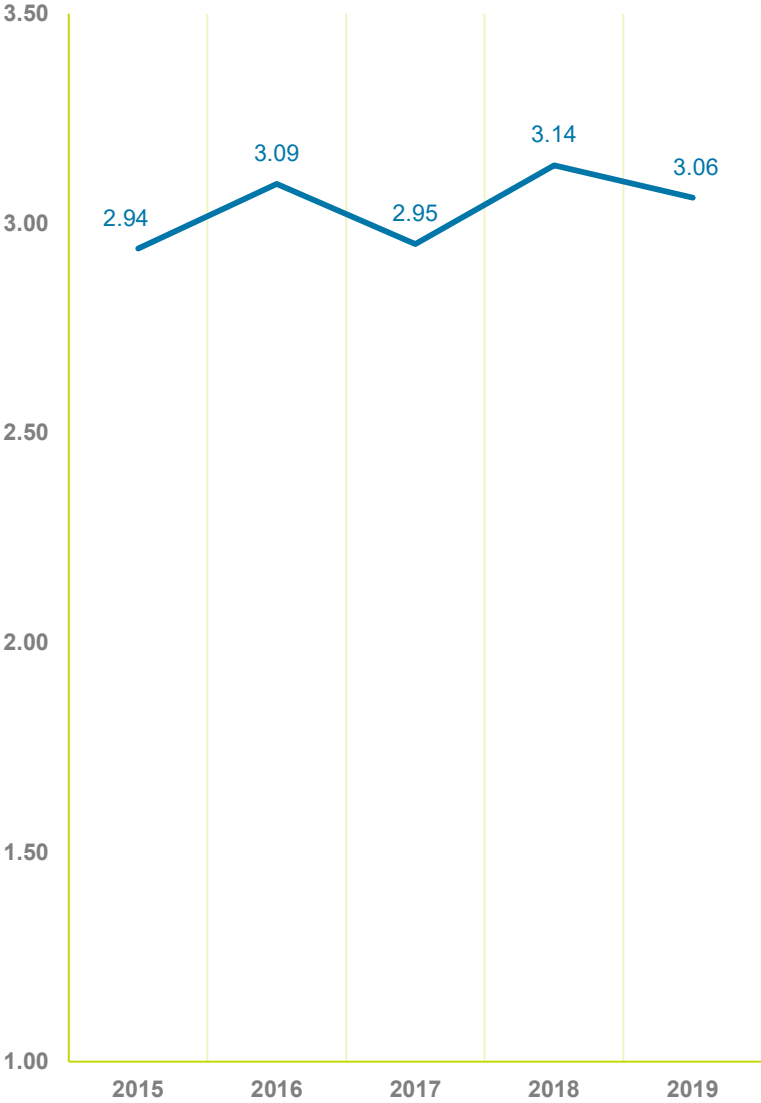
Debt to Equity Ratio  
Industry Total



**Debt Ratio**  
Industry Total (Debt / Total Assets)



**Interest Coverage**  
Industry Total (EBIT / Interest Charges)

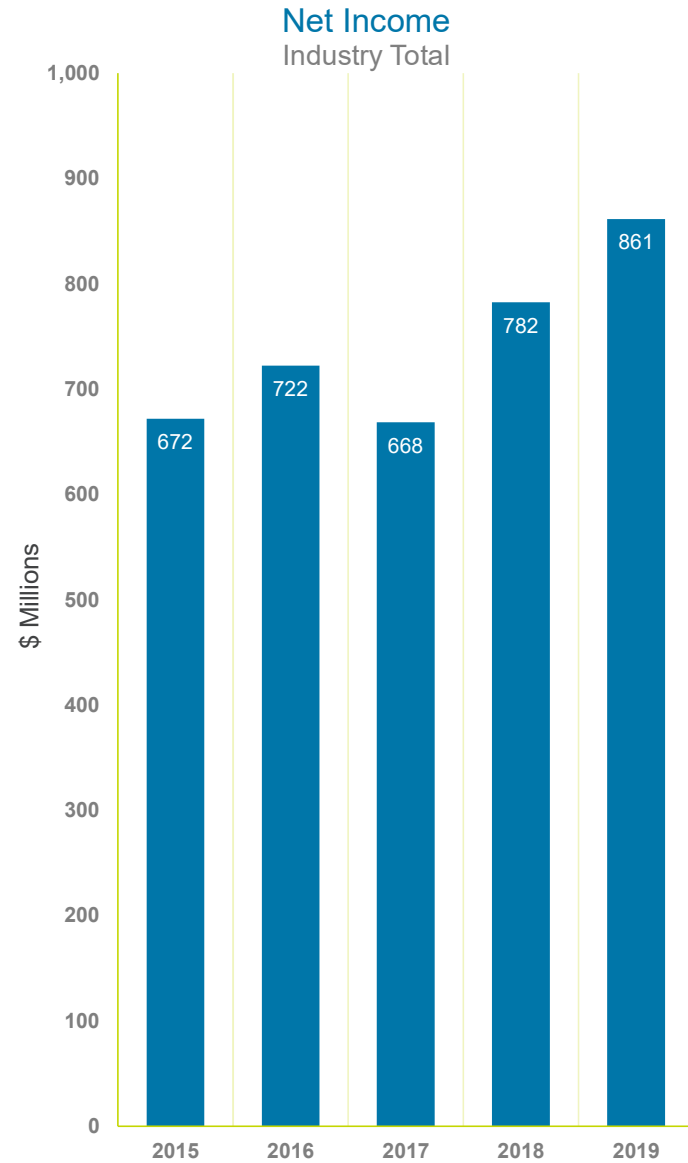


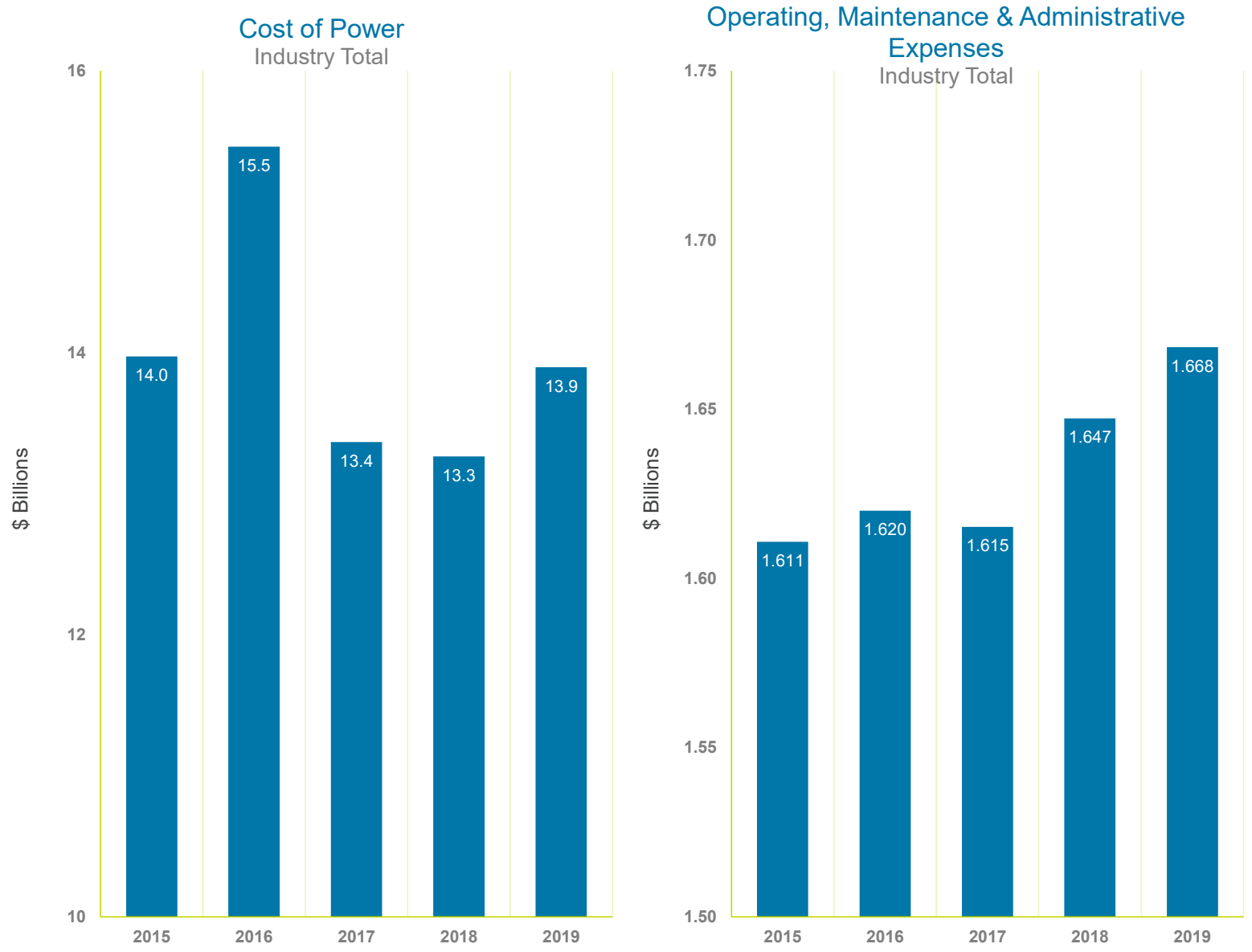


### Consolidated Key Metrics of Ontario Electricity Distributors' Sector

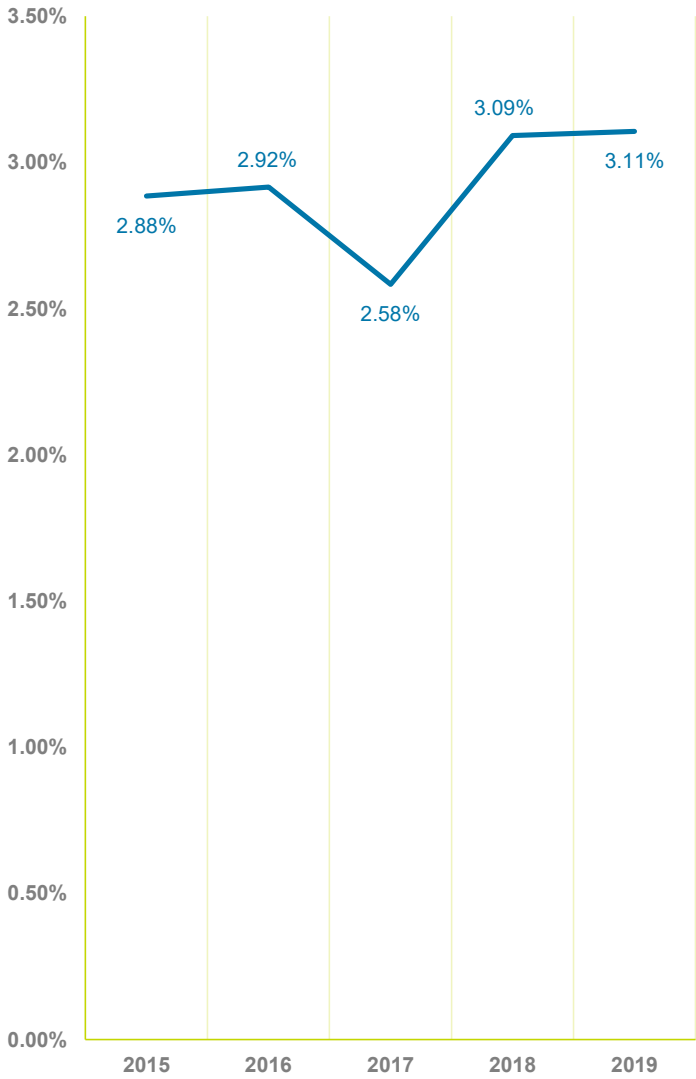
#### Income Statement for the Year Ended December 31, 2019 | Consolidated

<b>Revenue</b>	<b>\$</b>
Power & Distribution Revenue	17,819,934,221
Cost of Power and Related Costs	13,898,076,722
<b>Distribution Revenue</b>	<b>3,921,857,499</b>
<b>Other Income (Loss)</b>	<b>199,949,169</b>
<b>Expenses</b>	
Operating	358,665,216
Maintenance	453,891,574
Administrative	855,779,967
Depreciation & Amortization	1,040,194,821
Financing	461,806,643
	<b>3,170,338,220</b>
<b>Net Income Before Taxes</b>	<b>951,468,447</b>
<b>PILS and Income Taxes</b>	
Current	74,532,838
Deferred	15,529,016
	<b>90,061,854</b>
<b>Net Income</b>	<b>861,406,593</b>
Other Comprehensive Income (Loss)	(11,715,018)
<b>Comprehensive Income</b>	<b>849,691,575</b>

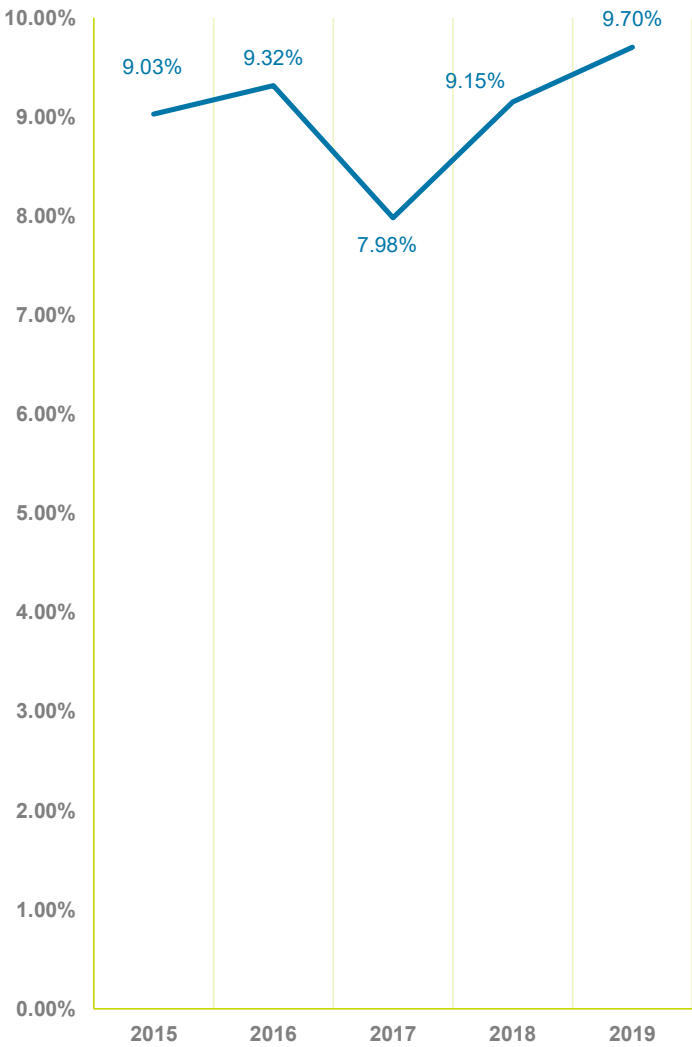




**Financial Statement Return on Assets**  
Industry Total (Net Income / Total Assets)



**Financial Statement Return on Equity**  
Industry Total (Net Income / Shareholders' Equity)



## Consolidated Key Metrics of Ontario Electricity Distributors' Sector

### For the Year Ended December 31, 2019 General Statistics | Consolidated

<b>Total Customers</b>	<b>5,253,152</b>
Residential	4,754,995
General Service < 50 kW	442,696
General Service >= 50 kW	54,734
Large User	125
Sub Transmission Customers	602
<b>Total Service Area (sq km)</b>	<b>990,717</b>
% Rural	99%
% Urban	1%
<b>Total Circuit km of Line</b>	<b>260,563</b>
Overhead circuit km of line	177,305
Underground circuit km of line	83,258
<b>Total kWh Distributed</b>	<b>135,053,462,090</b>
Total kWh Delivered (excluding losses)	129,764,882,800
Total kWh Delivered on Long-Term Load Transfer	10,742,410
Total Distribution Losses (kWh)	5,277,836,880
<b>Gross Capital Additions for the Year (\$)</b>	<b>2,314,056,339</b>
High Voltage Capital Additions for the Year (\$)	72,691,497

### Unitized Statistics | Consolidated

# of Customers per sq km of Service Area	5.30
# of Customers per km of Line	20.16

### Distribution Revenue:

Per Customer (\$)	747
Per Total kWh Delivered (\$)	0.03
Average monthly total kWh delivered per customer	2,059

### Annual Cost of Power & Related Costs:

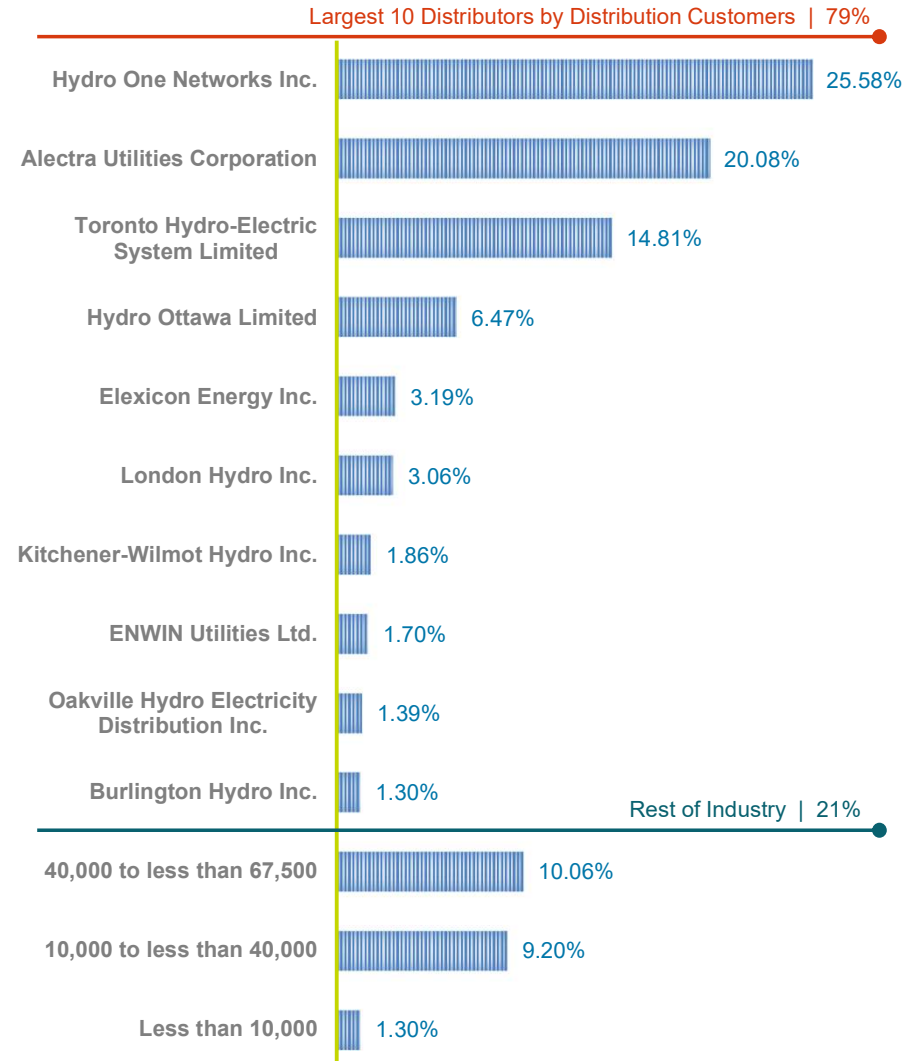
Per Customer (\$)	2,646
Per Total kWh Delivered (\$)	0.11

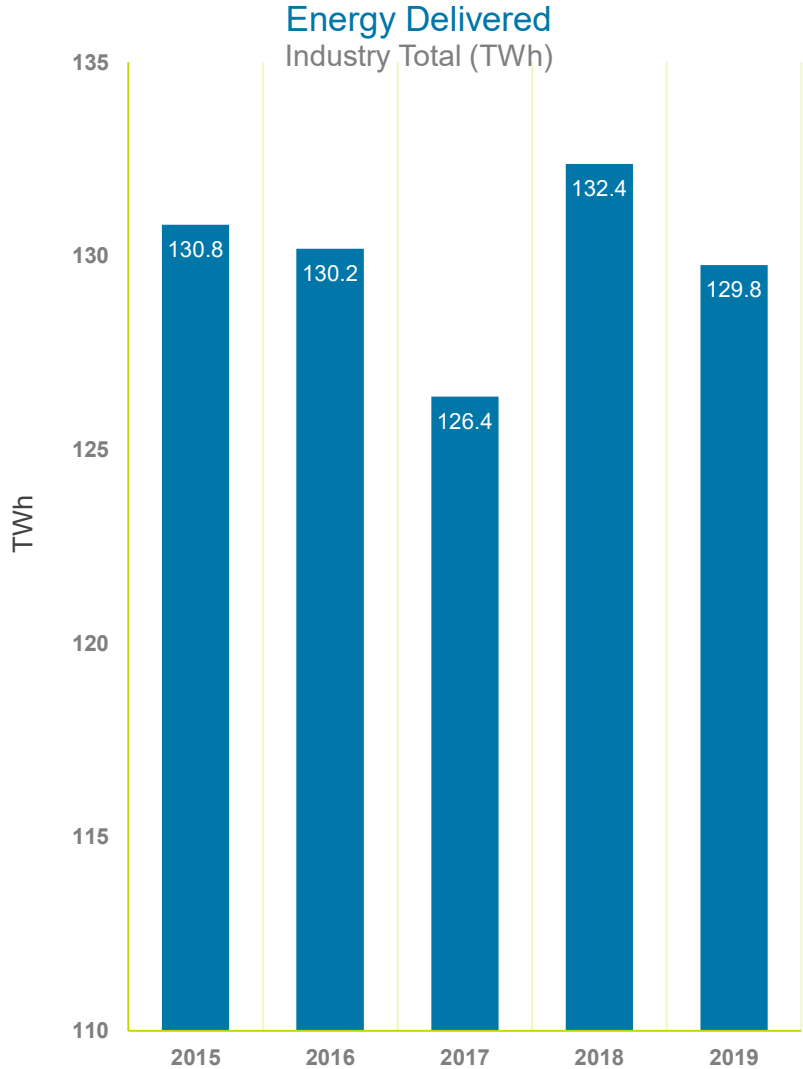
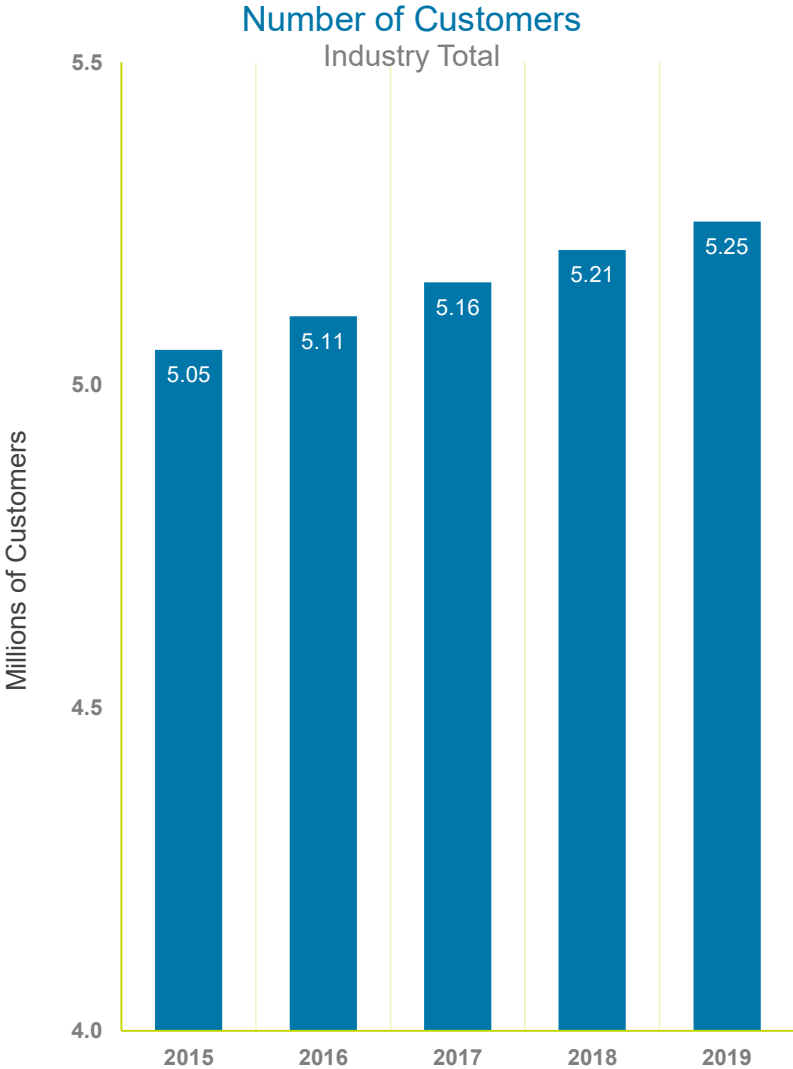
**OM&A per customer (\$)** **318**

**Net Income per customer (\$)** **164**

**Net Fixed Assets per customer (\$)** **4,382**

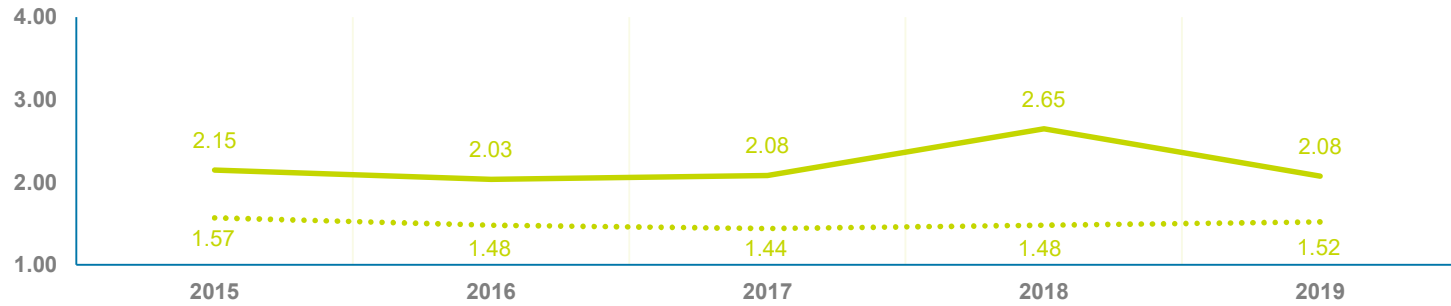
### Distribution Customers by Distributor





### System Reliability Indicators | SAIFI

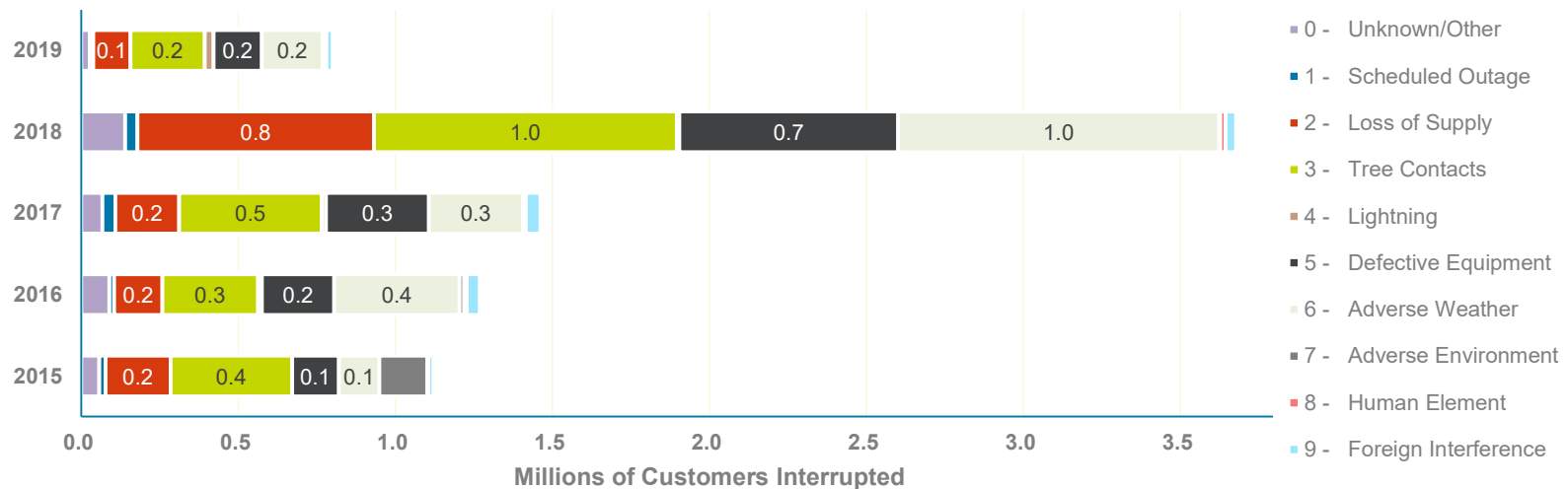
Industry Total vs. Adjusted (excluding Loss of Supply & Major Events)



#### Industry Average ▲

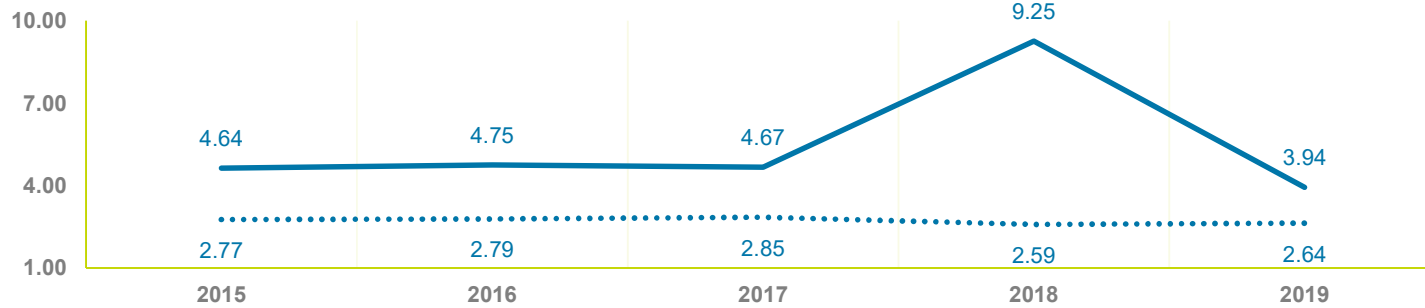
	2015	2016	2017	2018	2019
<b>SAIFI<sub>TOTAL</sub></b>	2.15	2.03	2.08	2.65	<b>2.08</b>
<b>SAIFI<sub>ADJUSTED</sub></b>	1.57	1.48	1.44	1.48	<b>1.52</b>

### Customers Interrupted - Major Events by Cause Code



### System Reliability Indicators | SAIDI

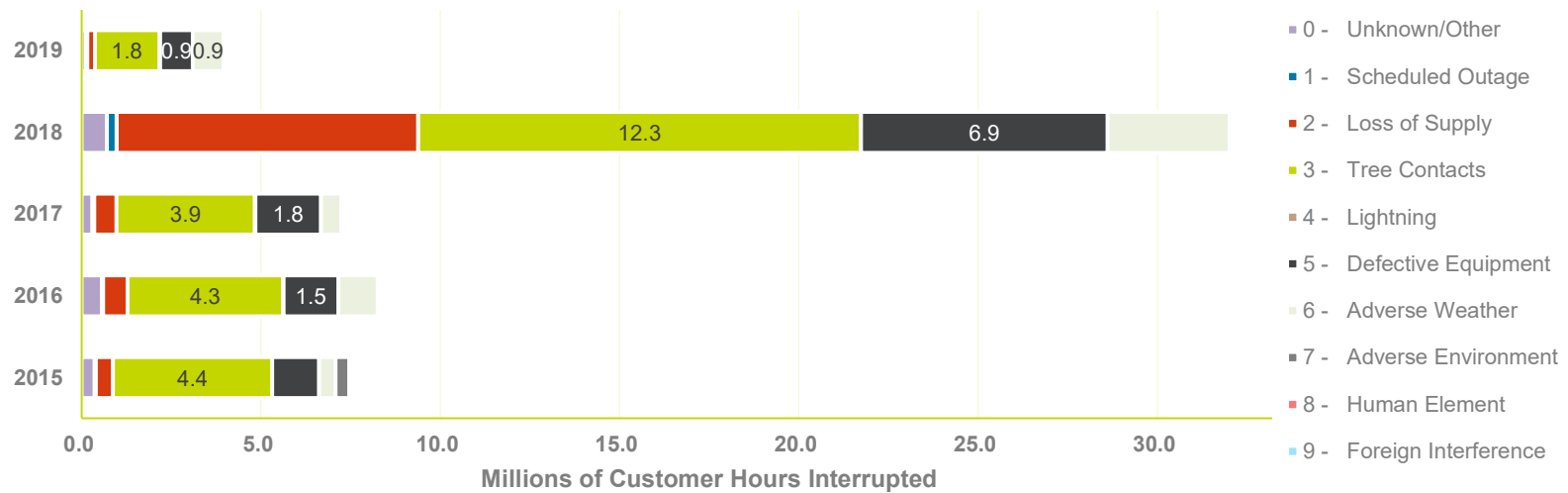
Industry Total vs. Adjusted (excluding Loss of Supply & Major Events)



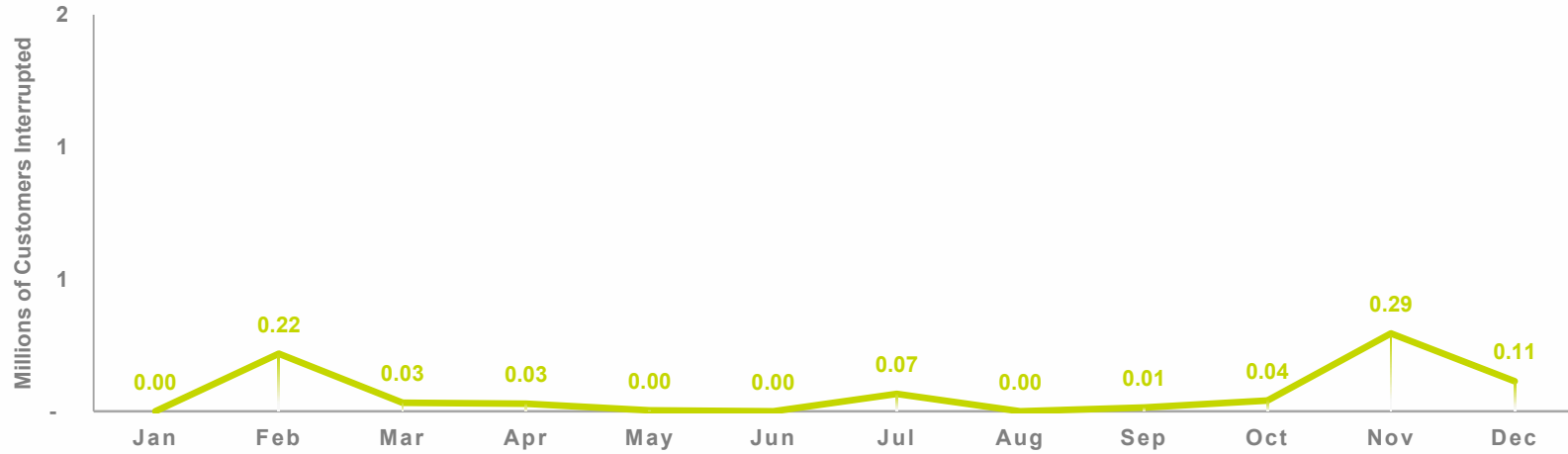
#### Industry Average ▲

	2015	2016	2017	2018	2019
<b>SAIDI<sub>TOTAL</sub></b>	4.64	4.75	4.67	9.25	<b>3.94</b>
<b>SAIDI<sub>ADJUSTED</sub></b>	2.77	2.79	2.85	2.59	<b>2.64</b>

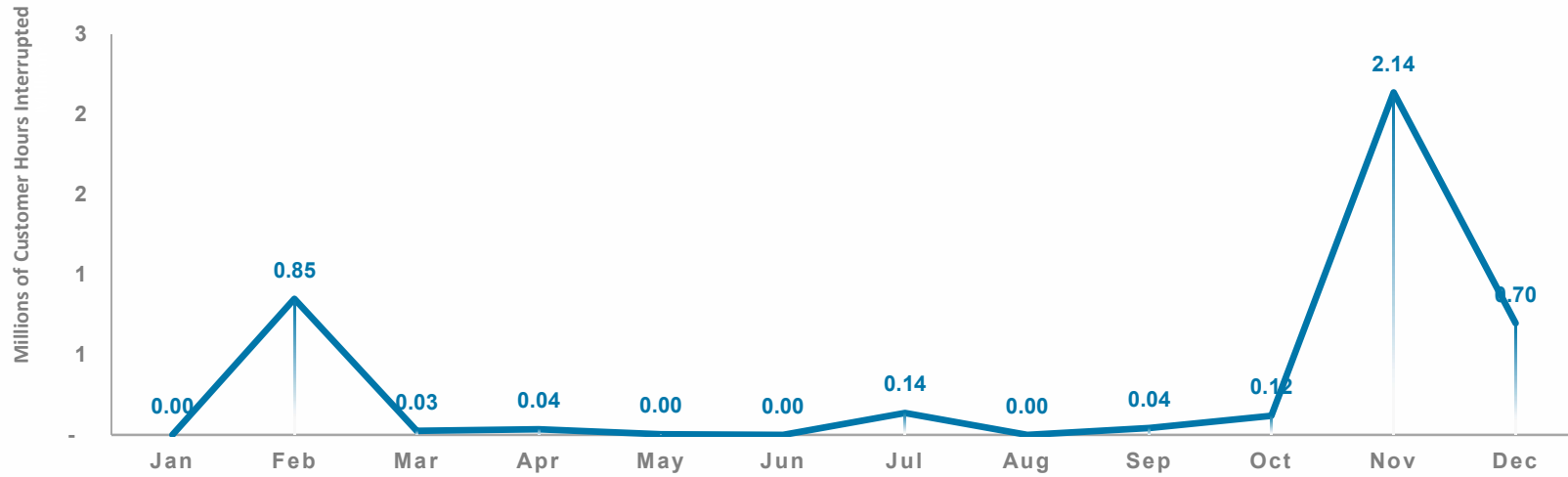
### Customer Hours Interrupted - Major Events by Cause Code



### Customers Interrupted During Major Events | 2019 by Month

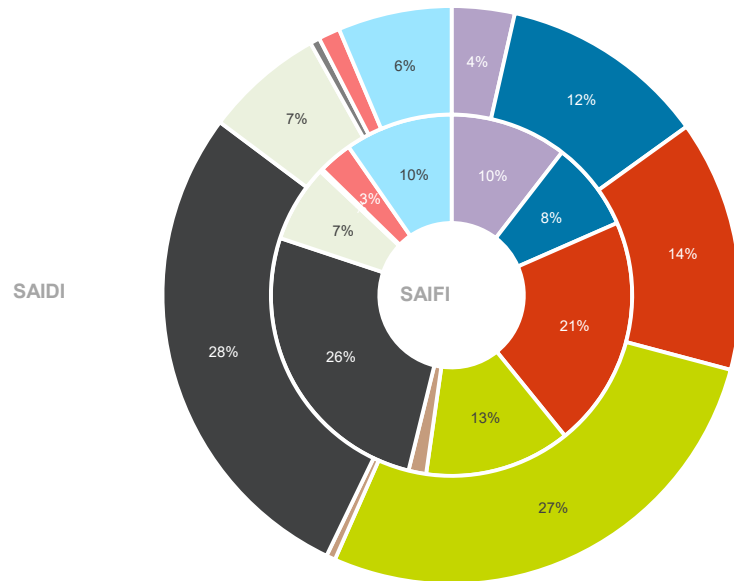


### Customer Hours Interrupted Major Events | 2019 by Month

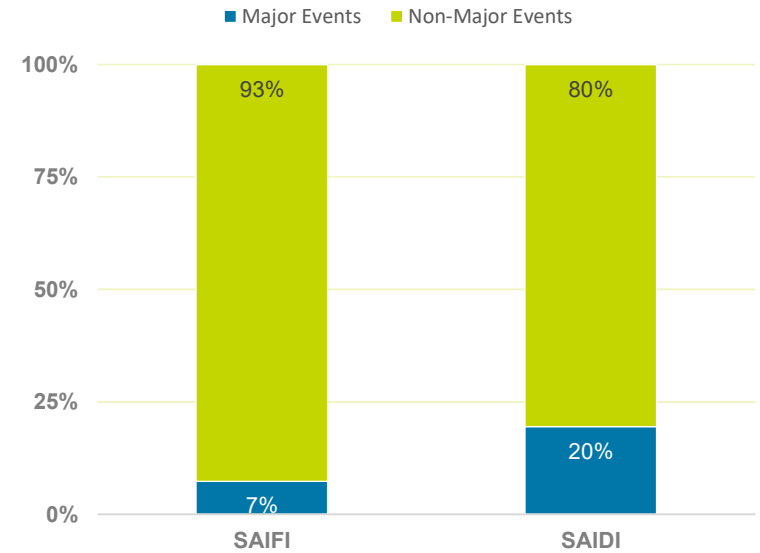




### Frequency & Duration of Industry Total Interruptions | 2019 by Cause Code



### Major Events Contribution to Industry Total Reliability | 2019



Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	1,111,923	27,214	601,574	122,590
1 Scheduled Outage	856,689	10,486	2,352,406	35,699
2 Loss of Supply	2,135,831	118,715	2,693,960	206,743
3 Tree Contacts	1,180,689	236,248	3,858,897	1,799,162
4 Lightning	143,248	28,879	74,148	30,203
5 Defective Equipment	2,703,300	153,046	4,888,599	903,643
6 Adverse Weather	555,873	194,672	517,661	857,282
7 Adverse Environment	28,940	649	108,230	4,804
8 Human Element	320,031	9,410	241,438	5,813
9 Foreign Interference	1,029,397	20,836	1,250,642	63,905
<b>Sub-Totals</b>	<b>10,065,921</b>	<b>800,155</b>	<b>16,587,554</b>	<b>4,029,845</b>
<b>Industry Total</b>	<b>10,866,076</b>		<b>20,617,399</b>	

**Balance Sheet  
as of  
December 31**

	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	19,601,162	404,543	140,011	-	6,315,966	8,843,672
Receivables	525,018,914	5,525,426	814,010	20,853,215	23,275,251	39,879,690
Inventory	26,568,692	71,274	132,611	384,113	1,895,560	5,316,430
Inter-company receivables	15,646,508	-	-	-	-	177,412
Other current assets	12,258,743	269,322	43,051	1,052,095	309,561	598,962
<b>Current assets</b>	<b>599,094,018</b>	<b>6,270,565</b>	<b>1,129,683</b>	<b>22,289,423</b>	<b>31,796,338</b>	<b>54,816,167</b>
Property, Plant & Equipment	5,157,654,516	193,359,169	7,402,149	91,789,737	105,774,303	318,273,038
Acc. Depreciation & Amortization	(971,239,859)	(76,478,073)	(3,887,246)	(19,351,695)	(19,713,177)	(169,291,526)
<b>Net PP&amp;E</b>	<b>4,186,414,657</b>	<b>116,881,096</b>	<b>3,514,903</b>	<b>72,438,042</b>	<b>86,061,127</b>	<b>148,981,513</b>
Regulatory assets	75,045,248	1,779,705	108,005	1,006,843	3,248,762	11,144,959
Inter-company investments	3,962,900	-	-	-	-	-
Other non-current assets	79,223,463	8,394,652	140,421	-	1,462,534	33,030
<b>Total Assets</b>	<b>4,943,740,287</b>	<b>133,326,017</b>	<b>4,893,012</b>	<b>95,734,308</b>	<b>122,568,761</b>	<b>214,975,670</b>
A/P & Accrued Charges	448,303,780	4,821,756	638,965	12,410,791	16,587,333	24,355,894
Other current liabilities	13,173,448	165,054	49,016	343,968	405,131	513,723
Inter-company payables	264,791,670	4,057,006	-	2,771,627	702,052	124,525
Loans/Notes Payable & Current Portion of Long-Term Debt	2,116,559	-	146,486	4,217,494	2,202,235	1,441,038
<b>Current liabilities</b>	<b>728,385,457</b>	<b>9,043,815</b>	<b>834,468</b>	<b>19,743,880</b>	<b>19,896,751</b>	<b>26,435,180</b>
Long-term debt	95,000,000	52,000,000	-	20,993,469	25,879,129	16,868,843
Inter-company Long-Term Debt and Advances	1,770,404,199	12,750,000	411,952	-	24,189,168	47,878,608
Regulatory liabilities	34,557,987	6,639,443	99,147	2,876,061	954,814	2,891,849
Other Deferred Amounts and Customer Deposits	376,667,827	325,450	215,376	3,220,030	2,041,245	25,217,214
Employee future benefits	92,487,802	5,033,499	-	12,644,433	1,245,300	4,489,718
Deferred taxes	50,764,279	-	140,421	-	675,978	3,048,000
<b>Total Liabilities</b>	<b>3,148,267,551</b>	<b>85,792,207</b>	<b>1,701,363</b>	<b>59,477,873</b>	<b>74,882,385</b>	<b>126,829,412</b>
<b>Shareholder's Equity</b>	<b>1,795,472,735</b>	<b>47,533,810</b>	<b>3,191,649</b>	<b>36,256,435</b>	<b>47,686,376</b>	<b>88,146,258</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>4,943,740,287</b>	<b>133,326,017</b>	<b>4,893,012</b>	<b>95,734,308</b>	<b>122,568,761</b>	<b>214,975,670</b>

**Balance Sheet  
as of  
December 31**

	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Ellexicon Energy Inc.
	\$	\$	\$	\$	\$	\$*
Cash & Cash Equivalents	-	453,158	609,450	1,182,925	7,902,516	-
Receivables	9,937,176	4,727,168	687,160	1,003,387	6,416,366	69,162,588
Inventory	123,435	404,950	121,984	-	356,921	4,371,638
Inter-company receivables	-	-	-	-	121,422	333,441
Other current assets	565,685	199,108	-	-	160,729	1,418,767
<b>Current assets</b>	<b>10,626,295</b>	<b>5,784,384</b>	<b>1,418,594</b>	<b>2,186,312</b>	<b>14,957,954</b>	<b>75,286,434</b>
Property, Plant & Equipment	188,028,508	29,796,325	3,858,653	6,422,189	25,748,037	603,304,195
Acc. Depreciation & Amortization	(71,908,881)	(12,167,068)	(2,244,419)	(2,099,262)	(16,348,037)	(99,534,391)
<b>Net PP&amp;E</b>	<b>116,119,627</b>	<b>17,629,256</b>	<b>1,614,234</b>	<b>4,322,926</b>	<b>9,400,000</b>	<b>503,769,804</b>
Regulatory assets	1,506,037	321,500	200,074	147,062	2,488,849	14,533,676
Inter-company investments	-	-	-	-	100	-
Other non-current assets	6,990,070	487,334	-	38,855	184,895	5,460,400
<b>Total Assets</b>	<b>135,242,030</b>	<b>24,222,473</b>	<b>3,232,902</b>	<b>6,695,155</b>	<b>27,031,798</b>	<b>599,050,315</b>
A/P & Accrued Charges	9,635,563	4,248,788	400,516	1,075,176	4,477,567	60,709,153
Other current liabilities	47,922	136,613	12,482	-	36,527	1,083,974
Inter-company payables	28,068,307	-	53,075	-	563,512	2,003,703
Loans/Notes Payable & Current Portion of Long-Term Debt	222,108	132,931	-	-	-	8,785,224
<b>Current liabilities</b>	<b>37,973,901</b>	<b>4,518,333</b>	<b>466,074</b>	<b>1,075,176</b>	<b>5,077,605</b>	<b>72,582,054</b>
Long-term debt	61,050,000	3,752,897	-	430,127	3,100,000	91,227,743
Inter-company Long-Term Debt and Advances	-	5,046,753	-	-	-	100,306,514
Regulatory liabilities	5,280,599	136,226	65,358	201,141	5,329,429	7,456,410
Other Deferred Amounts and Customer Deposits	474,462	1,351,139	15,399	34,783	1,882,944	94,320,332
Employee future benefits	6,278,200	261,196	-	-	470,557	9,494,930
Deferred taxes	3,186,763	-	-	-	-	2,399,457
<b>Total Liabilities</b>	<b>114,243,925</b>	<b>15,066,544</b>	<b>546,830</b>	<b>1,741,226</b>	<b>15,860,535</b>	<b>377,787,440</b>
<b>Shareholder's Equity</b>	<b>20,998,105</b>	<b>9,155,930</b>	<b>2,686,072</b>	<b>4,953,929</b>	<b>11,171,263</b>	<b>221,262,875</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>135,242,030</b>	<b>24,222,473</b>	<b>3,232,902</b>	<b>6,695,155</b>	<b>27,031,798</b>	<b>599,050,315</b>

\* Ellexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.

**Balance Sheet  
as of  
December 31**

	Energy+ Inc.	Entegrus Powerlines Inc.	ENWIN Utilities Ltd.	EPCOR Electricity Distribution Ontario Inc.	ERTH Power Corporation	Espanola Regional Hydro Distribution Corporation
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	-	4,368,524	33,571,165	1,470,614	-	317,887
Receivables	39,125,198	32,676,777	51,042,605	10,529,306	16,934,968	2,174,624
Inventory	2,403,495	1,229,050	4,626,214	532,869	81,861	48,049
Inter-company receivables	-	-	1,164,844	653,568	45,573	-
Other current assets	456,240	1,164,345	1,599,071	170,301	187,227	108,130
<b>Current assets</b>	<b>41,984,932</b>	<b>39,438,696</b>	<b>92,003,900</b>	<b>13,356,658</b>	<b>17,249,629</b>	<b>2,648,690</b>
Property, Plant & Equipment	227,541,419	154,989,752	347,144,936	36,293,311	74,915,462	14,191,199
Acc. Depreciation & Amortization	(27,456,125)	(25,387,634)	(105,529,209)	(6,531,831)	(10,794,426)	(5,724,077)
<b>Net PP&amp;E</b>	<b>200,085,294</b>	<b>129,602,118</b>	<b>241,615,728</b>	<b>29,761,480</b>	<b>64,121,036</b>	<b>8,467,122</b>
Regulatory assets	4,586,888	3,799,783	8,016,566	3,391,499	7,122,261	2,495,023
Inter-company investments	-	-	1,232,860	-	-	100
Other non-current assets	445,757	27,195	11,256,586	527,499	323,303	7,465
<b>Total Assets</b>	<b>247,102,870</b>	<b>172,867,792</b>	<b>354,125,639</b>	<b>47,037,136</b>	<b>88,816,229</b>	<b>13,618,400</b>
A/P & Accrued Charges	32,233,274	23,796,928	35,329,500	5,374,839	13,652,429	2,283,686
Other current liabilities	1,181,187	249,149	907,398	1,238,488	1,873,802	129,923
Inter-company payables	-	2,526,849	6,581,022	5,728,783	777,261	351,351
Loans/Notes Payable & Current Portion of Long-Term Debt	36,059,972	1,395,737	326,359	519,120	6,452,556	435,000
<b>Current liabilities</b>	<b>69,474,433</b>	<b>27,968,662</b>	<b>43,144,279</b>	<b>12,861,231</b>	<b>22,756,048</b>	<b>3,199,960</b>
Long-term debt	50,000,000	28,912,517	51,000,000	7,076,841	22,814,447	9,907,801
Inter-company Long-Term Debt and Advances	5,784,703	37,023,326	29,014,840	8,100,000	-	-
Regulatory liabilities	3,549,827	2,901,534	27,720,917	190,878	1,192,033	528,877
Other Deferred Amounts and Customer Deposits	15,927,453	15,796,262	34,503,310	6,429,159	10,142,588	444,483
Employee future benefits	2,513,596	4,296,628	62,142,101	880,722	1,522,200	-
Deferred taxes	6,636,605	-	-	-	1,267,000	-
<b>Total Liabilities</b>	<b>153,886,618</b>	<b>116,898,929</b>	<b>247,525,446</b>	<b>35,538,831</b>	<b>59,694,315</b>	<b>14,081,121</b>
<b>Shareholder's Equity</b>	<b>93,216,252</b>	<b>55,968,863</b>	<b>106,600,192</b>	<b>11,498,305</b>	<b>29,121,914</b>	<b>(462,721)</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>247,102,870</b>	<b>172,867,792</b>	<b>354,125,639</b>	<b>47,037,136</b>	<b>88,816,229</b>	<b>13,618,400</b>

**Balance Sheet  
as of  
December 31**

	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Halton Hills Hydro Inc.
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	1,031,736	-	3,006,309	1,425,303	-	-
Receivables	12,553,560	13,977,812	2,629,383	25,277,825	4,219,948	14,424,676
Inventory	613,310	131,327	111,754	1,405,904	791,703	1,107,039
Inter-company receivables	-	537,982	-	-	35	2,602,450
Other current assets	141,384	423,069	25,223	406,925	373,628	839,990
<b>Current assets</b>	<b>14,339,990</b>	<b>15,070,190</b>	<b>5,772,669</b>	<b>28,515,957</b>	<b>5,385,313</b>	<b>18,974,156</b>
Property, Plant & Equipment	102,720,818	69,934,501	13,844,829	220,527,763	39,388,079	120,095,842
Acc. Depreciation & Amortization	(38,359,915)	(13,168,666)	(9,701,067)	(125,231,641)	(10,233,077)	(14,634,679)
<b>Net PP&amp;E</b>	<b>64,360,903</b>	<b>56,765,836</b>	<b>4,143,762</b>	<b>95,296,122</b>	<b>29,155,001</b>	<b>105,461,163</b>
Regulatory assets	10,916,896	741,395	534,725	6,022,155	1,261,921	795,639
Inter-company investments	-	-	-	400,000	-	-
Other non-current assets	-	-	-	7,280,920	2,046,007	5,803,055
<b>Total Assets</b>	<b>89,617,788</b>	<b>72,577,421</b>	<b>10,451,155</b>	<b>137,515,153</b>	<b>37,848,243</b>	<b>131,034,013</b>
A/P & Accrued Charges	12,136,702	10,186,183	1,067,994	17,717,952	3,880,988	9,977,879
Other current liabilities	-	525,579	231,195	1,117,932	66,843	357,206
Inter-company payables	158,423	15,583,956	-	-	11,165	-
Loans/Notes Payable & Current Portion of Long-Term Debt	12,904,426	1,975,563	-	493,120	1,268,406	11,618,051
<b>Current liabilities</b>	<b>25,199,551</b>	<b>28,271,281</b>	<b>1,299,189</b>	<b>19,329,004</b>	<b>5,227,402</b>	<b>21,953,137</b>
Long-term debt	23,265,547	11,777,640	-	2,124,632	7,222,137	48,888,640
Inter-company Long-Term Debt and Advances	373,943	-	-	51,895,457	5,782,746	12,999,999
Regulatory liabilities	2,724,669	913,849	530,791	4,805,746	194,754	2,913,639
Other Deferred Amounts and Customer Deposits	6,472,231	2,862,945	2,245,922	1,660,710	6,049,943	7,500,070
Employee future benefits	2,732,165	1,472,268	-	19,176,084	-	940,114
Deferred taxes	1,003,368	745,865	219,994	7,589,506	2,151,178	4,437,544
<b>Total Liabilities</b>	<b>61,771,475</b>	<b>46,043,848</b>	<b>4,295,896</b>	<b>106,581,139</b>	<b>26,628,160</b>	<b>99,633,143</b>
<b>Shareholder's Equity</b>	<b>27,846,313</b>	<b>26,533,573</b>	<b>6,155,259</b>	<b>30,934,014</b>	<b>11,220,083</b>	<b>31,400,870</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>89,617,788</b>	<b>72,577,421</b>	<b>10,451,155</b>	<b>137,515,153</b>	<b>37,848,243</b>	<b>131,034,013</b>

**Balance Sheet  
as of  
December 31**

	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	2,977,024	221,286	2,576,140	-	-	-
Receivables	2,313,259	869,398	3,547,641	888,067,538	144,695,963	14,003,543
Inventory	106,604	-	94,885	5,525,755	15,113,947	1,082,927
Inter-company receivables	-	-	-	-	2,400,767	-
Other current assets	80,813	116,444	30,136	98,028,493	6,080,618	356,931
<b>Current assets</b>	<b>5,477,700</b>	<b>1,207,128</b>	<b>6,248,802</b>	<b>991,621,786</b>	<b>168,291,295</b>	<b>15,443,400</b>
Property, Plant & Equipment	2,785,860	1,157,357	8,265,758	13,027,592,864	1,327,472,830	70,528,876
Acc. Depreciation & Amortization	(1,052,006)	(323,272)	(1,388,276)	(4,783,240,454)	(228,143,968)	(13,884,649)
<b>Net PP&amp;E</b>	<b>1,733,854</b>	<b>834,085</b>	<b>6,877,483</b>	<b>8,244,352,411</b>	<b>1,099,328,862</b>	<b>56,644,227</b>
Regulatory assets	290,107	568,814	309,301	300,621,786	16,279,571	7,459,140
Inter-company investments	-	-	-	-	-	-
Other non-current assets	2,000	48,618	59,505	343,171,489	458,092	472,549
<b>Total Assets</b>	<b>7,503,661</b>	<b>2,658,645</b>	<b>13,495,090</b>	<b>9,879,767,472</b>	<b>1,284,357,819</b>	<b>80,019,316</b>
A/P & Accrued Charges	2,647,862	985,482	3,359,517	847,891,634	119,941,390	6,003,854
Other current liabilities	30,681	(6)	-	245,632,509	1,510,509	1,945,097
Inter-company payables	-	-	-	302,702,585	-	2,492,937
Loans/Notes Payable & Current Portion of Long-Term Debt	-	-	175,921	191,890,614	26,323,007	4,111,026
<b>Current liabilities</b>	<b>2,678,544</b>	<b>985,476</b>	<b>3,535,437</b>	<b>1,588,117,342</b>	<b>147,774,906</b>	<b>14,552,915</b>
Long-term debt	1,000,000	-	3,493,207	4,085,897,917	-	36,254,335
Inter-company Long-Term Debt and Advances	-	-	-	-	697,185,000	-
Regulatory liabilities	54,691	345,159	1,303,768	380,943,575	17,383,921	3,235,440
Other Deferred Amounts and Customer Deposits	177,932	165,112	373,885	85,033,775	27,289,403	659,751
Employee future benefits	-	-	-	946,390,826	14,404,200	100,336
Deferred taxes	-	35,025	-	158,237,000	-	-
<b>Total Liabilities</b>	<b>3,911,167</b>	<b>1,530,771</b>	<b>8,706,298</b>	<b>7,244,620,435</b>	<b>904,037,430</b>	<b>54,802,777</b>
<b>Shareholder's Equity</b>	<b>3,592,494</b>	<b>1,127,873</b>	<b>4,788,793</b>	<b>2,635,147,037</b>	<b>380,320,389</b>	<b>25,216,539</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>7,503,661</b>	<b>2,658,645</b>	<b>13,495,090</b>	<b>9,879,767,472</b>	<b>1,284,357,819</b>	<b>80,019,316</b>

**Balance Sheet  
as of  
December 31**

	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Milton Hydro Distribution Inc.
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	7,323,047	13,357,273	489,496	1,840,775	3,427,745	10,676,206
Receivables	17,933,250	44,706,338	6,438,937	9,374,608	69,142,354	21,436,857
Inventory	1,832,654	1,930,678	432,906	300,737	418,093	1,548,149
Inter-company receivables	-	347,192	-	31,530	-	2,834,473
Other current assets	97,666	1,714,721	127,553	479,567	2,552,145	797,519
<b>Current assets</b>	<b>27,186,618</b>	<b>62,056,202</b>	<b>7,488,892</b>	<b>12,027,216</b>	<b>75,540,338</b>	<b>37,293,204</b>
Property, Plant & Equipment	72,075,043	445,680,329	25,134,064	63,533,903	557,543,635	184,646,647
Acc. Depreciation & Amortization	(12,014,645)	(185,187,618)	(5,794,407)	(27,663,971)	(210,891,131)	(73,136,806)
<b>Net PP&amp;E</b>	<b>60,060,398</b>	<b>260,492,711</b>	<b>19,339,657</b>	<b>35,869,932</b>	<b>346,652,504</b>	<b>111,509,841</b>
Regulatory assets	3,912,594	3,290,668	2,047,692	965,232	25,250,110	1,770,354
Inter-company investments	-	-	-	-	-	-
Other non-current assets	-	5,791,057	-	323,902	9,417,407	-
<b>Total Assets</b>	<b>91,159,610</b>	<b>331,630,638</b>	<b>28,876,241</b>	<b>49,186,283</b>	<b>456,860,358</b>	<b>150,573,399</b>
A/P & Accrued Charges	15,591,277	39,026,915	4,226,879	5,607,096	44,901,364	19,267,316
Other current liabilities	39,640	144,963	-	171,141	3,581,429	129,773
Inter-company payables	-	-	1,207,179	1,353,670	6,952,416	2,562,948
Loans/Notes Payable & Current Portion of Long-Term Debt	2,913,442	621,978	250,575	-	-	1,915,025
<b>Current liabilities</b>	<b>18,544,359</b>	<b>39,793,856</b>	<b>5,684,633</b>	<b>7,131,907</b>	<b>55,435,208</b>	<b>23,875,062</b>
Long-term debt	21,639,680	-	10,148,400	18,186,387	155,000,000	56,392,096
Inter-company Long-Term Debt and Advances	10,880,619	76,962,142	-	-	-	-
Regulatory liabilities	1,576,331	1,988,648	2,174,059	789,224	6,381,489	2,229,523
Other Deferred Amounts and Customer Deposits	4,447,583	43,525,065	261,032	7,515,768	40,221,195	19,434,379
Employee future benefits	1,134,746	5,857,507	419,141	92,973	15,534,600	509,917
Deferred taxes	1,082,278	4,071,099	-	-	8,981,831	2,989,857
<b>Total Liabilities</b>	<b>59,305,597</b>	<b>172,198,317</b>	<b>18,687,266</b>	<b>33,716,259</b>	<b>281,554,323</b>	<b>105,430,834</b>
<b>Shareholder's Equity</b>	<b>31,854,013</b>	<b>159,432,321</b>	<b>10,188,975</b>	<b>15,470,025</b>	<b>175,306,035</b>	<b>45,142,565</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>91,159,610</b>	<b>331,630,638</b>	<b>28,876,241</b>	<b>49,186,283</b>	<b>456,860,358</b>	<b>150,573,399</b>



**Balance Sheet  
as of  
December 31**

	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>
	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>
Cash & Cash Equivalents	3,415,635	11,885,847	-	11,156,340	87,098	21,900,728
Receivables	32,183,537	31,812,343	4,976,267	14,025,305	3,168,558	37,862,025
Inventory	1,059,688	1,444,523	331,243	679,184	351,493	4,490,041
Inter-company receivables	-	8,656	-	1,853,361	-	-
Other current assets	543,075	3,053,949	165,469	607,996	212,878	1,436,530
<b>Current assets</b>	<b>37,201,934</b>	<b>48,205,318</b>	<b>5,472,978</b>	<b>28,322,186</b>	<b>3,820,027</b>	<b>65,689,324</b>
Property, Plant & Equipment	154,998,524	304,683,869	57,903,831	139,161,602	10,642,730	279,784,125
Acc. Depreciation & Amortization	(28,245,233)	(158,784,961)	(26,623,273)	(66,600,701)	(3,498,547)	(52,563,363)
<b>Net PP&amp;E</b>	<b>126,753,290</b>	<b>145,898,908</b>	<b>31,280,557</b>	<b>72,560,901</b>	<b>7,144,183</b>	<b>227,220,762</b>
Regulatory assets	3,909,733	2,983,734	2,499,615	1,160,914	25,995	5,974,069
Inter-company investments	-	-	-	360,120	-	-
Other non-current assets	2,458,132	15,895,547	640,625	1,838,954	-	5,892,202
<b>Total Assets</b>	<b>170,323,090</b>	<b>212,983,506</b>	<b>39,893,776</b>	<b>104,243,076</b>	<b>10,990,205</b>	<b>304,776,357</b>
A/P & Accrued Charges	19,576,542	20,089,279	4,324,649	11,021,258	2,102,753	45,084,378
Other current liabilities	552,872	193,871	7,650	1,341,758	-	693,487
Inter-company payables	-	-	-	273,868	6,061	2,239,003
Loans/Notes Payable & Current Portion of Long-Term Debt	7,016,662	1,044,472	5,528,551	4,085,068	142,977	4,655,381
<b>Current liabilities</b>	<b>27,146,076</b>	<b>21,327,621</b>	<b>9,860,850</b>	<b>16,721,951</b>	<b>2,251,791</b>	<b>52,672,249</b>
Long-term debt	46,915,775	82,834,630	516,667	36,428,435	3,584,303	18,333,301
Inter-company Long-Term Debt and Advances	-	-	4,256,955	-	-	70,184,951
Regulatory liabilities	3,008,651	5,805,550	344,848	1,438,806	293,240	1,351,452
Other Deferred Amounts and Customer Deposits	44,388,428	101,176	5,647,484	4,843,083	418,835	52,866,288
Employee future benefits	1,565,894	4,780,183	579,253	4,316,342	388,162	12,562,562
Deferred taxes	1,992,925	13,541,389	647,461	1,325,427	8,600	-
<b>Total Liabilities</b>	<b>125,017,749</b>	<b>128,390,550</b>	<b>21,853,518</b>	<b>65,074,045</b>	<b>6,944,930</b>	<b>207,970,803</b>
<b>Shareholder's Equity</b>	<b>45,305,341</b>	<b>84,592,957</b>	<b>18,040,258</b>	<b>39,169,031</b>	<b>4,045,274</b>	<b>96,805,553</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>170,323,090</b>	<b>212,983,506</b>	<b>39,893,776</b>	<b>104,243,076</b>	<b>10,990,205</b>	<b>304,776,357</b>



**Balance Sheet  
as of  
December 31**

	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	656,693	10,078	2,742,495	1,077,942	4,062,500	585,387
Receivables	6,833,241	8,485,247	30,349,363	6,972,526	15,508,246	17,532,019
Inventory	291,834	602,140	159,616	491,988	1,259,565	1,729,484
Inter-company receivables	-	310,755	-	339,313	-	-
Other current assets	146,112	95,797	965,797	375,563	78,422	950,947
<b>Current assets</b>	<b>7,927,880</b>	<b>9,504,017</b>	<b>34,217,271</b>	<b>9,257,332</b>	<b>20,908,734</b>	<b>20,797,838</b>
Property, Plant & Equipment	26,172,442	40,872,852	224,207,789	17,923,185	147,796,210	117,710,922
Acc. Depreciation & Amortization	(5,237,454)	(6,416,464)	(96,981,766)	(5,619,042)	(65,356,970)	(21,906,012)
<b>Net PP&amp;E</b>	<b>20,934,988</b>	<b>34,456,388</b>	<b>127,226,023</b>	<b>12,304,143</b>	<b>82,439,240</b>	<b>95,804,910</b>
Regulatory assets	2,740,351	3,091,133	4,362,961	2,361,779	3,221,418	3,895,518
Inter-company investments	-	-	-	-	-	-
Other non-current assets	4,000	2,603,543	68,092	933,887	874,000	966,000
<b>Total Assets</b>	<b>31,607,219</b>	<b>49,655,081</b>	<b>165,874,347</b>	<b>24,857,141</b>	<b>107,443,392</b>	<b>121,464,266</b>
A/P & Accrued Charges	3,928,348	7,223,588	21,320,922	4,737,876	12,439,846	13,026,126
Other current liabilities	17,712	174,178	208,963	5,630	270,148	-
Inter-company payables	-	79,141	5,765,168	-	-	9,041,731
Loans/Notes Payable & Current Portion of Long-Term Debt	604,564	8,100,000	-	1,697,242	472,361	-
<b>Current liabilities</b>	<b>4,550,625</b>	<b>15,576,907</b>	<b>27,295,053</b>	<b>6,440,747</b>	<b>13,182,354</b>	<b>22,067,858</b>
Long-term debt	12,444,972	-	-	5,585,838	32,523,124	34,839,628
Inter-company Long-Term Debt and Advances	-	9,762,000	60,064,000	-	1,510,000	26,534,040
Regulatory liabilities	581,101	5,219,364	10,251,007	1,585,975	5,657,208	2,330,982
Other Deferred Amounts and Customer Deposits	2,358,840	2,761,944	2,876,381	1,033,626	19,480,789	-
Employee future benefits	337,688	647,068	13,120,829	377,700	814,125	-
Deferred taxes	4,000	-	-	845,115	-	966,000
<b>Total Liabilities</b>	<b>20,277,225</b>	<b>33,967,283</b>	<b>113,607,271</b>	<b>15,869,001</b>	<b>73,167,601</b>	<b>86,738,507</b>
<b>Shareholder's Equity</b>	<b>11,329,994</b>	<b>15,687,798</b>	<b>52,267,076</b>	<b>8,988,140</b>	<b>34,275,791</b>	<b>34,725,759</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>31,607,219</b>	<b>49,655,081</b>	<b>165,874,347</b>	<b>24,857,141</b>	<b>107,443,392</b>	<b>121,464,266</b>

**Balance Sheet  
as of  
December 31**

	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited
	\$	\$	\$	\$	\$	\$
Cash & Cash Equivalents	176,766	374,490	430,130	4,517,718	75,390	36,751,485
Receivables	2,438,890	2,950,150	2,957,213	27,723,415	4,041,865	524,168,826
Inventory	289,035	247,452	94,165	2,360,355	539,458	7,813,482
Inter-company receivables	33,566	-	-	651,748	52,643	2,886,416
Other current assets	61,431	168,701	173,333	2,599,763	80,412	14,046,353
<b>Current assets</b>	<b>2,999,688</b>	<b>3,740,794</b>	<b>3,654,842</b>	<b>37,853,000</b>	<b>4,789,767</b>	<b>585,666,562</b>
Property, Plant & Equipment	9,281,673	9,137,815	10,837,899	256,713,694	28,388,822	6,063,084,067
Acc. Depreciation & Amortization	(1,886,295)	(2,254,437)	(4,910,291)	(122,421,940)	(12,664,654)	(1,101,660,535)
<b>Net PP&amp;E</b>	<b>7,395,378</b>	<b>6,883,379</b>	<b>5,927,607</b>	<b>134,291,754</b>	<b>15,724,168</b>	<b>4,961,423,532</b>
Regulatory assets	564,127	215,181	100,923	2,064,971	742,868	66,683,185
Inter-company investments	-	-	-	114,331	-	-
Other non-current assets	135,478	50,561	121,883	-	12,344	9,447,064
<b>Total Assets</b>	<b>11,094,670</b>	<b>10,889,914</b>	<b>9,805,255</b>	<b>174,324,056</b>	<b>21,269,148</b>	<b>5,623,220,343</b>
A/P & Accrued Charges	2,134,973	2,345,721	3,828,693	18,811,348	1,698,820	513,453,556
Other current liabilities	71,701	66,175	48,528	868,312	-	20,427,177
Inter-company payables	514,639	1,828,268	-	16,692	-	96,570,930
Loans/Notes Payable & Current Portion of Long-Term Debt	28,855	347,711	323,013	1,508,582	-	-
<b>Current liabilities</b>	<b>2,750,168</b>	<b>4,587,874</b>	<b>4,200,234</b>	<b>21,204,935</b>	<b>1,698,820</b>	<b>630,451,663</b>
Long-term debt	256,867	-	841,659	35,343,621	3,600,000	-
Inter-company Long-Term Debt and Advances	2,705,168	1,163,352	-	26,490,500	-	2,183,898,334
Regulatory liabilities	693,024	433,931	839,963	1,950,124	1,057,018	139,286,411
Other Deferred Amounts and Customer Deposits	442,167	585,785	601,198	1,948,911	3,289,024	390,877,672
Employee future benefits	221,372	47,460	59,764	2,890,526	-	333,291,000
Deferred taxes	-	-	9,715	1,352,397	12,344	1
<b>Total Liabilities</b>	<b>7,068,766</b>	<b>6,818,404</b>	<b>6,552,533</b>	<b>91,181,013</b>	<b>9,657,206</b>	<b>3,677,805,081</b>
<b>Shareholder's Equity</b>	<b>4,025,905</b>	<b>4,071,510</b>	<b>3,252,722</b>	<b>83,143,043</b>	<b>11,611,941</b>	<b>1,945,415,262</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>11,094,670</b>	<b>10,889,914</b>	<b>9,805,255</b>	<b>174,324,056</b>	<b>21,269,148</b>	<b>5,623,220,343</b>

**Balance Sheet  
as of  
December 31**

	<b>Wasaga Distribution Inc.</b>	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>Westario Power Inc.</b>	<b>Total Industry</b>
	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>
Cash & Cash Equivalents	1,491,108	1,696	486,957	-	3,274,944	238,695,360
Receivables	4,258,770	32,257,046	9,002,670	2,708,173	9,058,925	2,986,671,337
Inventory	-	3,721,642	523,346	122,569	1,084,306	110,904,129
Inter-company receivables	31,867	-	110,836	-	-	33,176,357
Other current assets	125,137	308,591	493,862	139,485	579,192	160,642,957
<b>Current assets</b>	<b>5,906,883</b>	<b>36,288,975</b>	<b>10,617,670</b>	<b>2,970,227</b>	<b>13,997,366</b>	<b>3,530,090,141</b>
Property, Plant & Equipment	17,288,430	427,292,482	67,052,612	12,203,824	73,932,684	32,436,487,978
Acc. Depreciation & Amortization	(3,480,286)	(179,648,815)	(34,336,808)	(2,584,052)	(11,325,526)	(9,414,744,608)
<b>Net PP&amp;E</b>	<b>13,808,145</b>	<b>247,643,667</b>	<b>32,715,804</b>	<b>9,619,772</b>	<b>62,607,158</b>	<b>23,021,743,370</b>
Regulatory assets	503,397	1,777,325	214,781	2,498,147	5,677,932	641,250,897
Inter-company investments	-	-	-	-	-	6,070,411
Other non-current assets	132,482	869,362	459,902	7,928	-	533,290,046
<b>Total Assets</b>	<b>20,350,907</b>	<b>286,579,329</b>	<b>44,008,157</b>	<b>15,096,073</b>	<b>82,282,456</b>	<b>27,732,444,865</b>
A/P & Accrued Charges	3,867,282	30,489,724	7,142,343	2,506,440	9,050,039	2,624,958,726
Other current liabilities	851	2,294,234	203,902	-	12,554	304,492,000
Inter-company payables	-	-	-	-	-	768,461,523
Loans/Notes Payable & Current Portion of Long-Term Debt	-	6,264,000	14,086	600,705	1,978,723	365,326,928
<b>Current liabilities</b>	<b>3,868,133</b>	<b>39,047,958</b>	<b>7,360,331</b>	<b>3,107,145</b>	<b>11,041,316</b>	<b>4,063,239,177</b>
Long-term debt	-	109,180,321	15,000,000	6,074,850	16,012,959	5,481,621,380
Inter-company Long-Term Debt and Advances	3,593,269	-	-	-	5,260,461	5,292,413,000
Regulatory liabilities	362,900	1,917,295	1,923,064	545,007	1,511,795	721,450,520
Other Deferred Amounts and Customer Deposits	171,695	29,889,549	254,326	558,433	9,145,373	1,419,447,163
Employee future benefits	-	3,990,062	1,394,138	178,948	382,565	1,594,471,403
Deferred taxes	-	-	-	6,692	3,035,000	283,410,114
<b>Total Liabilities</b>	<b>7,995,997</b>	<b>184,025,185</b>	<b>25,931,859</b>	<b>10,471,075</b>	<b>46,389,469</b>	<b>18,856,052,757</b>
<b>Shareholder's Equity</b>	<b>12,354,909</b>	<b>102,554,144</b>	<b>18,076,298</b>	<b>4,624,999</b>	<b>35,892,987</b>	<b>8,876,392,108</b>
<b>Liabilities &amp; Shareholders' Equity</b>	<b>20,350,907</b>	<b>286,579,329</b>	<b>44,008,157</b>	<b>15,096,073</b>	<b>82,282,456</b>	<b>27,732,444,865</b>

**Income Statement  
For the Year Ended  
December 31**

	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>	<b>Burlington Hydro Inc.</b>
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>3,488,636,179</b>	<b>50,091,951</b>	<b>5,127,686</b>	<b>118,326,247</b>	<b>135,135,725</b>	<b>222,742,742</b>
<b>Cost of Power and Related Costs</b>	<b>2,929,963,660</b>	<b>25,981,766</b>	<b>3,712,614</b>	<b>96,102,884</b>	<b>117,651,306</b>	<b>191,564,588</b>
<b>Distribution Revenue</b>	<b>558,672,519</b>	<b>24,110,186</b>	<b>1,415,073</b>	<b>22,223,363</b>	<b>17,484,419</b>	<b>31,178,154</b>
Other Income (Loss)	<b>54,939,231</b>	<b>(557,524)</b>	<b>86,986</b>	<b>1,446,368</b>	<b>1,155,199</b>	<b>3,216,427</b>
<b>Expenses</b>						
Operating	89,969,073	1,508,016	396,072	3,891,537	1,829,325	4,666,445
Maintenance	27,319,586	5,116,429	99,359	256,279	1,764,706	4,967,139
Administrative	150,505,328	5,661,735	614,479	9,496,297	7,572,583	10,021,408
Depreciation & Amortization	146,091,654	3,750,152	225,916	4,062,054	3,362,212	6,323,030
Financing	73,424,008	3,372,209	29,800	1,537,117	1,800,972	3,258,918
	487,309,649	19,408,540	1,365,627	19,243,284	16,329,798	29,236,941
<b>Net Income Before Taxes</b>	<b>126,302,101</b>	<b>4,144,121</b>	<b>136,432</b>	<b>4,426,447</b>	<b>2,309,820</b>	<b>5,157,641</b>
<b>PILs and Income Taxes</b>						
Current	662,005	206,249	-	558,000	(812,691)	141,329
Deferred	1,161,063	104,038	-	-	676,603	(352,198)
	1,823,068	310,287	-	558,000	(136,088)	(210,869)
<b>Net Income (Loss)</b>	<b>124,479,034</b>	<b>3,833,834</b>	<b>136,432</b>	<b>3,868,447</b>	<b>2,445,908</b>	<b>5,368,509</b>
Other Comprehensive Income (Loss)	(11,318,371)	-	-	401,089	(559,803)	364,934
<b>Comprehensive Income (Loss)</b>	<b>113,160,663</b>	<b>3,833,834</b>	<b>136,432</b>	<b>4,269,536</b>	<b>1,886,105</b>	<b>5,733,443</b>

**Income Statement  
For the Year Ended  
December 31**

	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Ellexicon Energy Inc.
	\$	\$	\$	\$	\$	\$*
<b>Power &amp; Distribution Revenue</b>	<b>75,299,027</b>	<b>21,295,390</b>	<b>3,950,563</b>	<b>4,641,414</b>	<b>34,728,936</b>	<b>352,641,339</b>
<b>Cost of Power and Related Costs</b>	<b>56,306,690</b>	<b>17,533,719</b>	<b>3,049,634</b>	<b>3,512,283</b>	<b>31,178,390</b>	<b>294,933,977</b>
<b>Distribution Revenue</b>	<b>18,992,337</b>	<b>3,761,671</b>	<b>900,928</b>	<b>1,129,131</b>	<b>3,550,546</b>	<b>57,707,362</b>
Other Income (Loss)	<b>1,591,137</b>	<b>298,405</b>	<b>142,150</b>	<b>9,454</b>	<b>1,014,926</b>	<b>472,850</b>
<b>Expenses</b>						
Operating	1,921,232	347,001	181,339	44,096	311,700	8,185,869
Maintenance	2,058,652	503,992	-	38,679	774,109	3,924,652
Administrative	6,263,085	1,746,492	650,715	618,183	1,804,870	19,271,857
Depreciation & Amortization	4,645,450	584,249	99,253	164,417	379,818	13,523,259
Financing	2,800,093	531,322	6,933	14,589	205,297	5,324,287
	17,688,512	3,713,056	938,240	879,964	3,475,794	50,229,925
<b>Net Income Before Taxes</b>	<b>2,894,962</b>	<b>347,020</b>	<b>104,838</b>	<b>258,621</b>	<b>1,089,678</b>	<b>7,950,287</b>
<b>PILs and Income Taxes</b>						
Current	21,677	50,798	-	17,511	181,275	(50,604)
Deferred	56,663	(237,202)	-	-	143,500	438,597
	78,340	(186,404)	-	17,511	324,775	387,993
<b>Net Income (Loss)</b>	<b>2,816,622</b>	<b>533,424</b>	<b>104,838</b>	<b>241,110</b>	<b>764,903</b>	<b>7,562,294</b>
Other Comprehensive Income (Loss)	-	9,312	-	-	(10,857)	-
<b>Comprehensive Income (Loss)</b>	<b>2,816,622</b>	<b>542,737</b>	<b>104,838</b>	<b>241,110</b>	<b>754,046</b>	<b>7,562,294</b>

\* Ellexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.

**Income Statement  
For the Year Ended  
December 31**

	Energy+ Inc.	Entegrus Powerlines Inc.	ENWIN Utilities Ltd.	EPCOR Electricity Distribution Ontario Inc.	ERTH Power Corporation	Espanola Regional Hydro Distribution Corporation
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>216,293,573</b>	<b>171,759,732</b>	<b>304,814,555</b>	<b>43,358,599</b>	<b>80,435,005</b>	<b>8,573,484</b>
<b>Cost of Power and Related Costs</b>	<b>181,900,111</b>	<b>145,654,061</b>	<b>253,423,026</b>	<b>36,125,185</b>	<b>66,969,399</b>	<b>6,939,503</b>
<b>Distribution Revenue</b>	<b>34,393,461</b>	<b>26,105,671</b>	<b>51,391,528</b>	<b>7,233,414</b>	<b>13,465,606</b>	<b>1,633,981</b>
Other Income (Loss)	<b>1,671,424</b>	<b>1,944,814</b>	<b>2,354,926</b>	<b>755,323</b>	<b>1,617,964</b>	<b>223,867</b>
<b>Expenses</b>						
Operating	3,541,717	1,723,930	6,896,841	866,849	553,058	428,161
Maintenance	2,629,707	2,616,736	2,708,434	1,391,638	1,722,179	292,825
Administrative	12,550,898	9,869,885	16,630,567	4,301,082	5,101,057	939,231
Depreciation & Amortization	6,174,967	5,482,883	11,552,625	1,211,080	2,500,594	158,755
Financing	4,169,375	3,004,966	3,674,992	915,421	2,063,209	262,401
	29,066,664	22,698,400	41,463,460	8,686,071	11,940,097	2,081,373
<b>Net Income Before Taxes</b>	<b>6,998,221</b>	<b>5,352,084</b>	<b>12,282,994</b>	<b>(697,333)</b>	<b>3,143,472</b>	<b>(223,526)</b>
<b>PILs and Income Taxes</b>						
Current	621,526	(261,901)	8,134,642	1,521	659,778	(2,025)
Deferred	(160,390)	-	-	(212,811)	-	-
	461,136	(261,901)	8,134,642	(211,290)	659,778	(2,025)
<b>Net Income (Loss)</b>	<b>6,537,085</b>	<b>5,613,985</b>	<b>4,148,352</b>	<b>(486,043)</b>	<b>2,483,694</b>	<b>(221,501)</b>
Other Comprehensive Income (Loss)	395,540	(1,144,903)	3,699,035	(37,263)	(472,158)	(12,469)
<b>Comprehensive Income (Loss)</b>	<b>6,932,625</b>	<b>4,469,082</b>	<b>7,847,387</b>	<b>(523,306)</b>	<b>2,011,537</b>	<b>(233,970)</b>

**Income Statement  
For the Year Ended  
December 31**

	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Halton Hills Hydro Inc.
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>74,158,417</b>	<b>82,469,385</b>	<b>10,573,927</b>	<b>128,868,878</b>	<b>32,735,861</b>	<b>70,492,209</b>
<b>Cost of Power and Related Costs</b>	<b>61,763,173</b>	<b>70,986,504</b>	<b>8,654,604</b>	<b>104,953,576</b>	<b>27,218,144</b>	<b>59,595,573</b>
<b>Distribution Revenue</b>	<b>12,395,243</b>	<b>11,482,881</b>	<b>1,919,323</b>	<b>23,915,303</b>	<b>5,517,717</b>	<b>10,896,636</b>
Other Income (Loss)	(590,565)	1,211,858	281,440	1,970,214	438,322	1,156,984
<b>Expenses</b>						
Operating	1,420,487	964,464	528,616	6,258,137	831,139	1,264,254
Maintenance	1,216,418	1,443,147	236,435	1,862,902	640,714	305,637
Administrative	4,753,557	3,706,491	1,013,042	7,660,525	1,745,096	4,845,918
Depreciation & Amortization	745,904	2,490,305	345,811	4,075,899	1,153,414	2,556,788
Financing	1,167,350	1,959,908	10,062	3,811,034	478,974	4,052,115
	9,303,718	10,564,315	2,133,965	23,668,497	4,849,338	13,024,713
<b>Net Income Before Taxes</b>	<b>2,500,960</b>	<b>2,130,424</b>	<b>66,798</b>	<b>2,217,019</b>	<b>1,106,702</b>	<b>(971,093)</b>
<b>PILs and Income Taxes</b>						
Current	246,396	188,225	-	(670,870)	1,425	(3,147)
Deferred	-	-	-	802,066	(19,207)	(606,265)
	246,396	188,225	-	131,196	(17,782)	(609,412)
<b>Net Income (Loss)</b>	<b>2,254,564</b>	<b>1,942,199</b>	<b>66,798</b>	<b>2,085,823</b>	<b>1,124,484</b>	<b>(361,681)</b>
Other Comprehensive Income (Loss)	(29,987)	(237,959)	-	(1,711,849)	-	-
<b>Comprehensive Income (Loss)</b>	<b>2,224,577</b>	<b>1,704,240</b>	<b>66,798</b>	<b>373,974</b>	<b>1,124,484</b>	<b>(361,681)</b>

**Income Statement  
For the Year Ended  
December 31**

	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>10,269,000</b>	<b>2,445,375</b>	<b>10,677,597</b>	<b>4,695,891,368</b>	<b>1,080,090,691</b>	<b>42,782,690</b>
<b>Cost of Power and Related Costs</b>	<b>9,042,549</b>	<b>1,913,989</b>	<b>8,979,980</b>	<b>3,102,452,111</b>	<b>892,224,311</b>	<b>31,538,081</b>
<b>Distribution Revenue</b>	<b>1,226,450</b>	<b>531,386</b>	<b>1,697,617</b>	<b>1,593,439,257</b>	<b>187,866,380</b>	<b>11,244,610</b>
Other Income (Loss)	<b>299,730</b>	<b>66,110</b>	<b>99,365</b>	<b>20,630,176</b>	<b>8,826,321</b>	<b>2,256,270</b>
<b>Expenses</b>						
Operating	169,073	13,475	83,464	85,566,695	20,863,261	1,313,975
Maintenance	305,687	28,068	92,791	270,666,614	7,692,891	652,489
Administrative	626,987	466,754	939,275	207,659,573	57,980,461	3,851,685
Depreciation & Amortization	114,571	51,739	268,253	408,242,593	48,613,110	2,656,247
Financing	88,406	16,575	182,109	188,803,535	22,532,016	1,882,593
	1,304,724	576,611	1,565,892	1,160,939,010	157,681,739	10,356,989
<b>Net Income Before Taxes</b>	<b>221,456</b>	<b>20,885</b>	<b>231,089</b>	<b>453,130,423</b>	<b>39,010,963</b>	<b>3,143,891</b>
<b>PILs and Income Taxes</b>						
Current	28,921	(31,830)	(229,311)	26,637,252	1,310,292	(65,720)
Deferred	6,000	27,845	219,284	8,034,615	-	569,590
	34,921	(3,985)	(10,027)	34,671,868	1,310,292	503,870
<b>Net Income (Loss)</b>	<b>186,535</b>	<b>24,870</b>	<b>241,116</b>	<b>418,458,555</b>	<b>37,700,671</b>	<b>2,640,021</b>
Other Comprehensive Income (Loss)	57,802	-	-	-	-	66,279
<b>Comprehensive Income (Loss)</b>	<b>244,337</b>	<b>24,870</b>	<b>241,116</b>	<b>418,458,555</b>	<b>37,700,671</b>	<b>2,706,300</b>



**Income Statement  
For the Year Ended  
December 31**

	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Milton Hydro Distribution Inc.
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>92,342,453</b>	<b>245,100,598</b>	<b>33,898,714</b>	<b>44,670,592</b>	<b>435,823,229</b>	<b>124,626,994</b>
<b>Cost of Power and Related Costs</b>	<b>79,877,573</b>	<b>203,127,920</b>	<b>29,531,634</b>	<b>36,690,851</b>	<b>368,248,825</b>	<b>106,666,165</b>
<b>Distribution Revenue</b>	<b>12,464,880</b>	<b>41,972,679</b>	<b>4,367,081</b>	<b>7,979,742</b>	<b>67,574,404</b>	<b>17,960,829</b>
Other Income (Loss)	<b>1,000,940</b>	<b>3,253,355</b>	<b>561,202</b>	<b>734,314</b>	<b>6,096,085</b>	<b>2,279,233</b>
<b>Expenses</b>						
Operating	2,108,628	5,447,296	680,237	370,938	10,625,499	2,460,780
Maintenance	1,360,302	6,264,293	305,444	1,339,716	8,519,922	1,512,621
Administrative	3,742,731	8,044,823	1,696,077	3,124,208	21,003,508	6,108,557
Depreciation & Amortization	2,255,469	9,563,158	1,100,194	1,499,092	18,415,548	4,100,681
Financing	1,385,431	4,221,538	776,922	565,008	4,799,262	2,925,970
	10,852,561	33,541,108	4,558,873	6,898,963	63,363,740	17,108,609
<b>Net Income Before Taxes</b>	<b>2,613,260</b>	<b>11,684,925</b>	<b>369,409</b>	<b>1,815,093</b>	<b>10,306,749</b>	<b>3,131,453</b>
<b>PILs and Income Taxes</b>						
Current	161,036	934,803	-	396,697	(1,551,362)	1,560,309
Deferred	(6,869)	(47,264)	100,267	68,821	(111,038)	(426,825)
	154,167	887,539	100,267	465,518	(1,662,400)	1,133,484
<b>Net Income (Loss)</b>	<b>2,459,093</b>	<b>10,797,386</b>	<b>269,142</b>	<b>1,349,575</b>	<b>11,969,149</b>	<b>1,997,969</b>
Other Comprehensive Income (Loss)	-	(341,984)	-	(28,312)	-	-
<b>Comprehensive Income (Loss)</b>	<b>2,459,093</b>	<b>10,455,403</b>	<b>269,142</b>	<b>1,321,263</b>	<b>11,969,149</b>	<b>1,997,969</b>

**Income Statement  
For the Year Ended  
December 31**

	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>100,472,255</b>	<b>176,873,637</b>	<b>31,765,844</b>	<b>70,233,515</b>	<b>17,541,318</b>	<b>212,451,986</b>
<b>Cost of Power and Related Costs</b>	<b>79,395,286</b>	<b>146,358,604</b>	<b>26,320,401</b>	<b>57,947,018</b>	<b>14,268,224</b>	<b>170,875,496</b>
<b>Distribution Revenue</b>	<b>21,076,969</b>	<b>30,515,033</b>	<b>5,445,443</b>	<b>12,286,498</b>	<b>3,273,094</b>	<b>41,576,490</b>
Other Income (Loss)	<b>2,722,529</b>	<b>2,486,569</b>	<b>319,680</b>	<b>907,965</b>	<b>450,281</b>	<b>2,335,558</b>
<b>Expenses</b>						
Operating	2,556,656	4,985,677	623,207	925,842	927,458	7,384,102
Maintenance	1,928,683	2,678,573	521,538	1,829,166	488,484	1,302,582
Administrative	8,455,217	11,453,412	1,730,360	4,055,292	1,360,610	10,066,282
Depreciation & Amortization	5,450,293	7,818,837	886,207	2,981,841	365,512	10,249,156
Financing	3,796,814	2,753,254	452,494	1,077,167	154,872	5,910,826
	22,187,662	29,689,754	4,213,808	10,869,308	3,296,935	34,912,949
<b>Net Income Before Taxes</b>	<b>1,611,836</b>	<b>3,311,848</b>	<b>1,551,316</b>	<b>2,325,154</b>	<b>426,440</b>	<b>8,999,099</b>
<b>PILs and Income Taxes</b>						
Current	-	(353,819)	84,440	122,584	46,018	748,373
Deferred	2,024,446	1,294,775	52,997	70,068	4,400	448,674
	2,024,446	940,956	137,437	192,652	50,418	1,197,047
<b>Net Income (Loss)</b>	<b>(412,610)</b>	<b>2,370,893</b>	<b>1,413,879</b>	<b>2,132,502</b>	<b>376,022</b>	<b>7,802,052</b>
Other Comprehensive Income (Loss)	-	-	-	(194,340)	-	(591,946)
<b>Comprehensive Income (Loss)</b>	<b>(412,610)</b>	<b>2,370,893</b>	<b>1,413,879</b>	<b>1,938,162</b>	<b>376,022</b>	<b>7,210,107</b>

**Income Statement  
For the Year Ended  
December 31**

	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>34,500,251</b>	<b>46,140,457</b>	<b>140,011,682</b>	<b>26,113,443</b>	<b>108,306,275</b>	<b>95,172,243</b>
<b>Cost of Power and Related Costs</b>	<b>29,083,782</b>	<b>37,557,570</b>	<b>114,841,747</b>	<b>21,206,228</b>	<b>93,519,827</b>	<b>75,976,750</b>
<b>Distribution Revenue</b>	<b>5,416,469</b>	<b>8,582,887</b>	<b>25,169,935</b>	<b>4,907,215</b>	<b>14,786,448</b>	<b>19,195,493</b>
Other Income (Loss)	<b>322,297</b>	<b>(220,202)</b>	<b>1,668,956</b>	<b>373,986</b>	<b>1,661,174</b>	<b>2,484,111</b>
<b>Expenses</b>						
Operating	525,906	1,103,884	1,995,035	513,327	2,566,915	4,151,708
Maintenance	433,085	1,095,091	1,019,828	645,567	611,103	2,150,538
Administrative	2,524,845	2,870,868	10,026,951	2,201,240	5,587,681	5,167,949
Depreciation & Amortization	831,605	1,292,714	5,702,887	756,784	3,605,000	3,908,810
Financing	493,413	895,275	2,131,016	249,341	1,619,092	3,133,430
	4,808,854	7,257,832	20,875,717	4,366,260	13,989,791	18,512,434
<b>Net Income Before Taxes</b>	<b>929,911</b>	<b>1,104,853</b>	<b>5,963,173</b>	<b>914,941</b>	<b>2,457,831</b>	<b>3,167,170</b>
<b>PILs and Income Taxes</b>						
Current	28,369	28,000	749,446	199,672	383,833	126,958
Deferred	-	206,000	-	-	267,000	-
	28,369	234,000	749,446	199,672	650,833	126,958
<b>Net Income (Loss)</b>	<b>901,542</b>	<b>870,853</b>	<b>5,213,727</b>	<b>715,269</b>	<b>1,806,998</b>	<b>3,040,211</b>
Other Comprehensive Income (Loss)	-	(51,429)	-	(198,786)	55,400	-
<b>Comprehensive Income (Loss)</b>	<b>901,542</b>	<b>819,424</b>	<b>5,213,727</b>	<b>516,483</b>	<b>1,862,398</b>	<b>3,040,211</b>

**Income Statement  
For the Year Ended  
December 31**

	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>12,614,771</b>	<b>15,764,150</b>	<b>10,831,645</b>	<b>143,724,384</b>	<b>24,028,421</b>	<b>3,639,873,855</b>
<b>Cost of Power and Related Costs</b>	<b>10,598,417</b>	<b>13,029,710</b>	<b>8,719,662</b>	<b>117,786,149</b>	<b>20,335,413</b>	<b>2,899,657,485</b>
<b>Distribution Revenue</b>	<b>2,016,354</b>	<b>2,734,440</b>	<b>2,111,983</b>	<b>25,938,236</b>	<b>3,693,008</b>	<b>740,216,370</b>
Other Income (Loss)	<b>37,587</b>	<b>226,687</b>	<b>137,725</b>	<b>1,693,388</b>	<b>289,782</b>	<b>56,509,015</b>
<b>Expenses</b>						
Operating	273,099	335,193	576,175	3,369,004	644,867	48,274,875
Maintenance	149,456	470,618	144,225	5,514,649	210,034	63,749,097
Administrative	941,198	1,471,055	835,407	8,275,792	2,018,225	155,964,893
Depreciation & Amortization	196,438	386,765	281,825	4,276,353	563,440	257,806,819
Financing	233,727	85,479	103,542	1,366,083	87,460	83,668,797
	1,793,917	2,749,110	1,941,174	22,801,880	3,524,025	609,464,482
<b>Net Income Before Taxes</b>	<b>260,024</b>	<b>212,017</b>	<b>308,535</b>	<b>4,829,743</b>	<b>458,764</b>	<b>187,260,903</b>
<b>PILs and Income Taxes</b>						
Current	3,067	-	43,966	133,503	(68,633)	33,104,051
Deferred	76,966	41,445	(27,646)	1,126,766	-	194,916
	80,033	41,445	16,320	1,260,269	(68,633)	33,298,967
<b>Net Income (Loss)</b>	<b>179,991</b>	<b>170,572</b>	<b>292,215</b>	<b>3,569,475</b>	<b>527,397</b>	<b>153,961,936</b>
Other Comprehensive Income (Loss)	-	(7,331)	-	(216,560)	-	-
<b>Comprehensive Income (Loss)</b>	<b>179,991</b>	<b>163,241</b>	<b>292,215</b>	<b>3,352,915</b>	<b>527,397</b>	<b>153,961,936</b>

**Income Statement  
For the Year Ended  
December 31**

	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	Westario Power Inc.	Total Industry
	\$	\$	\$	\$	\$	\$
<b>Power &amp; Distribution Revenue</b>	<b>20,322,093</b>	<b>208,827,324</b>	<b>54,653,956</b>	<b>13,998,599</b>	<b>59,941,991</b>	<b>17,819,934,221</b>
<b>Cost of Power and Related Costs</b>	<b>15,895,035</b>	<b>173,595,406</b>	<b>44,518,077</b>	<b>11,387,649</b>	<b>49,234,428</b>	<b>13,898,076,722</b>
<b>Distribution Revenue</b>	<b>4,427,058</b>	<b>35,231,918</b>	<b>10,135,880</b>	<b>2,610,950</b>	<b>10,707,563</b>	<b>3,921,857,499</b>
Other Income (Loss)	<b>540,721</b>	<b>372,036</b>	<b>752,277</b>	<b>180,838</b>	<b>740,932</b>	<b>199,949,169</b>
<b>Expenses</b>						
Operating	38,450	6,269,001	1,330,026	407,117	655,009	358,665,216
Maintenance	855,276	1,497,703	2,270,810	214,209	1,480,065	453,891,574
Administrative	2,606,574	7,193,031	3,350,204	1,210,317	3,823,544	855,779,967
Depreciation & Amortization	629,912	9,970,370	1,565,041	441,386	1,685,681	1,040,194,821
Financing	145,296	5,054,496	952,876	208,541	1,178,636	461,806,643
	4,275,508	29,984,601	9,468,958	2,481,569	8,822,934	3,170,338,220
<b>Net Income Before Taxes</b>	<b>692,271</b>	<b>5,619,353</b>	<b>1,419,199</b>	<b>310,219</b>	<b>2,625,560</b>	<b>951,468,447</b>
<b>PILs and Income Taxes</b>						
Current	89,618	(121,376)	17,460	(896)	126,000	74,532,838
Deferred	92,593	(576,719)	52,452	-	(49,000)	15,529,016
	182,211	(698,095)	69,912	(896)	77,000	90,061,854
<b>Net Income (Loss)</b>	<b>510,060</b>	<b>6,317,448</b>	<b>1,349,286</b>	<b>311,116</b>	<b>2,548,560</b>	<b>861,406,593</b>
Other Comprehensive Income (Loss)	-	428,531	-	-	(26,634)	(11,715,018)
<b>Comprehensive Income (Loss)</b>	<b>510,060</b>	<b>6,745,979</b>	<b>1,349,286</b>	<b>311,116</b>	<b>2,521,926</b>	<b>849,691,575</b>

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Alectra Utilities Corporation	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brantford Power Inc.
Current Ratio (Current Assets/Current Liabilities)	0.82	0.69	1.35	1.13	1.60
Debt Ratio (Debt/Total Assets)	0.42	0.49	0.11	0.26	0.42
Debt to Equity Ratio (Debt/Total Equity)	1.16	1.36	0.17	0.69	1.07
Interest Coverage (EBIT/Interest Charges)	2.72	2.23	5.58	3.88	2.28
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.52%	2.88%	2.79%	4.04%	2.00%
Financial Statement Return on Equity (Total Net Income/Total Equity)	6.93%	8.07%	4.27%	10.67%	5.13%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Burlington Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Cooperative Hydro Embrun Inc.
Current Ratio (Current Assets/Current Liabilities)	2.07	0.28	1.28	3.04	2.03
Debt Ratio (Debt/Total Assets)	0.31	0.45	0.37	-	0.06
Debt to Equity Ratio (Debt/Total Equity)	0.75	2.92	0.98	-	0.09
Interest Coverage (EBIT/Interest Charges)	2.58	2.03	1.65	16.12	18.73
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.50%	2.08%	2.20%	3.24%	3.60%
Financial Statement Return on Equity (Total Net Income/Total Equity)	6.09%	13.41%	5.83%	3.90%	4.87%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	E.L.K. Energy Inc.	Ellexicon Energy Inc.	Energy+ Inc.	Entegrus Powerlines Inc.	ENWIN Utilities Ltd.
		*			
Current Ratio (Current Assets/Current Liabilities)	2.95	1.04	0.60	1.41	2.13
Debt Ratio (Debt/Total Assets)	0.11	0.34	0.37	0.39	0.23
Debt to Equity Ratio (Debt/Total Equity)	0.28	0.91	0.99	1.20	0.75
Interest Coverage (EBIT/Interest Charges)	6.31	2.49	2.68	2.78	4.34
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.83%	1.26%	2.65%	3.25%	1.17%
Financial Statement Return on Equity (Total Net Income/Total Equity)	6.85%	3.42%	7.01%	10.03%	3.89%

\* Ellexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.



**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	EPCOR Electricity Distribution Ontario Inc.	ERTH Power Corporation	Espanola Regional Hydro Distribution Corporation	Essex Powerlines Corporation	Festival Hydro Inc.
Current Ratio (Current Assets/Current Liabilities)	1.04	0.76	0.83	0.57	0.53
Debt Ratio (Debt/Total Assets)	0.45	0.33	0.76	0.41	0.40
Debt to Equity Ratio (Debt/Total Equity)	1.86	1.00	(22.35)	1.31	1.11
Interest Coverage (EBIT/Interest Charges)	0.24	2.52	0.15	3.14	2.09
Financial Statement Return on Assets (Total Net Income/Total Assets)	-1.03%	2.80%	-1.63%	2.52%	2.68%
Financial Statement Return on Equity (Total Net Income/Total Equity)	-4.23%	8.53%	47.87%	8.10%	7.32%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited
Current Ratio (Current Assets/Current Liabilities)	4.44	1.48	1.03	0.86	2.05
Debt Ratio (Debt/Total Assets)	-	0.40	0.37	0.56	0.13
Debt to Equity Ratio (Debt/Total Equity)	-	1.76	1.26	2.34	0.28
Interest Coverage (EBIT/Interest Charges)	7.64	1.58	3.31	0.76	3.51
Financial Statement Return on Assets (Total Net Income/Total Assets)	0.64%	1.52%	2.97%	-0.28%	2.49%
Financial Statement Return on Equity (Total Net Income/Total Equity)	1.09%	6.74%	10.02%	-1.15%	5.19%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
Current Ratio (Current Assets/Current Liabilities)	1.22	1.77	0.62	1.14	1.06
Debt Ratio (Debt/Total Assets)	-	0.27	0.43	0.56	0.50
Debt to Equity Ratio (Debt/Total Equity)	-	0.77	1.61	1.90	1.60
Interest Coverage (EBIT/Interest Charges)	2.26	2.27	3.40	2.73	2.67
Financial Statement Return on Assets (Total Net Income/Total Assets)	0.94%	1.79%	4.24%	2.94%	3.30%
Financial Statement Return on Equity (Total Net Income/Total Equity)	2.21%	5.04%	15.88%	9.91%	10.47%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
Current Ratio (Current Assets/Current Liabilities)	1.47	1.56	1.32	1.69	1.36
Debt Ratio (Debt/Total Assets)	0.39	0.23	0.36	0.37	0.34
Debt to Equity Ratio (Debt/Total Equity)	1.11	0.49	1.02	1.18	0.88
Interest Coverage (EBIT/Interest Charges)	2.89	3.77	1.48	4.21	3.15
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.70%	3.26%	0.93%	2.74%	2.62%
Financial Statement Return on Equity (Total Net Income/Total Equity)	7.72%	6.77%	2.64%	8.72%	6.83%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Milton Hydro Distribution Inc.	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited
Current Ratio (Current Assets/Current Liabilities)	1.56	1.37	2.26	0.56	1.69
Debt Ratio (Debt/Total Assets)	0.38	0.32	0.39	0.26	0.39
Debt to Equity Ratio (Debt/Total Equity)	1.28	1.19	0.99	0.57	1.03
Interest Coverage (EBIT/Interest Charges)	2.07	1.42	2.20	4.43	3.16
Financial Statement Return on Assets (Total Net Income/Total Assets)	1.33%	-0.24%	1.11%	3.54%	2.05%
Financial Statement Return on Equity (Total Net Income/Total Equity)	4.43%	-0.91%	2.80%	7.84%	5.44%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.
Current Ratio (Current Assets/Current Liabilities)	1.70	1.25	1.74	0.61	1.25
Debt Ratio (Debt/Total Assets)	0.34	0.29	0.41	0.36	0.36
Debt to Equity Ratio (Debt/Total Equity)	0.92	0.92	1.15	1.14	1.15
Interest Coverage (EBIT/Interest Charges)	3.75	2.52	2.88	2.23	3.80
Financial Statement Return on Assets (Total Net Income/Total Assets)	3.42%	2.56%	2.85%	1.75%	3.14%
Financial Statement Return on Equity (Total Net Income/Total Equity)	9.30%	8.06%	7.96%	5.55%	9.98%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.
Current Ratio (Current Assets/Current Liabilities)	1.44	1.59	0.94	1.09	0.82
Debt Ratio (Debt/Total Assets)	0.29	0.32	0.58	0.27	0.14
Debt to Equity Ratio (Debt/Total Equity)	0.80	1.01	2.03	0.74	0.37
Interest Coverage (EBIT/Interest Charges)	4.67	2.52	2.01	2.11	3.48
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.88%	1.68%	2.50%	1.62%	1.57%
Financial Statement Return on Equity (Total Net Income/Total Equity)	7.96%	5.27%	8.75%	4.47%	4.19%

**Financial Ratios  
For the Year Ended  
December 31**
**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Wasaga Distribution Inc.
Current Ratio (Current Assets/Current Liabilities)	0.87	1.79	2.82	0.93	1.53
Debt Ratio (Debt/Total Assets)	0.12	0.36	0.17	0.40	0.18
Debt to Equity Ratio (Debt/Total Equity)	0.36	0.76	0.31	1.15	0.29
Interest Coverage (EBIT/Interest Charges)	3.98	4.54	6.25	3.24	5.76
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.98%	2.05%	2.48%	2.74%	2.51%
Financial Statement Return on Equity (Total Net Income/Total Equity)	8.98%	4.29%	4.54%	7.91%	4.13%



**Financial Ratios  
For the Year Ended  
December 31**

**Liquidity Ratios**

Current Ratio  
(Current Assets/Current Liabilities)

**Leverage Ratios**

Debt Ratio  
(Debt/Total Assets)

Debt to Equity Ratio  
(Debt/Total Equity)

Interest Coverage  
(EBIT/Interest Charges)

**Profitability Ratios**

Financial Statement Return on Assets  
(Total Net Income/Total Assets)

Financial Statement Return on Equity  
(Total Net Income/Total Equity)

	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	Westario Power Inc.
Current Ratio (Current Assets/Current Liabilities)	0.93	1.44	0.96	1.27
Debt Ratio (Debt/Total Assets)	0.40	0.34	0.44	0.28
Debt to Equity Ratio (Debt/Total Equity)	1.13	0.83	1.44	0.65
Interest Coverage (EBIT/Interest Charges)	2.11	2.49	2.49	3.23
Financial Statement Return on Assets (Total Net Income/Total Assets)	2.20%	3.07%	2.06%	3.10%
Financial Statement Return on Equity (Total Net Income/Total Equity)	6.16%	7.46%	6.73%	7.10%

**General Statistics  
For the Year Ended  
December 31**

	Alectra Utilities Corporation	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brantford Power Inc.
Residential	956,265	11,692	1,383	32,878	36,806
General Service < 50 kW	84,405	-	230	3,483	2,828
General Service >= 50 kW	13,910	40	16	378	490
Large User	33	-	-	4	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>1,054,613</b>	<b>11,732</b>	<b>1,629</b>	<b>36,743</b>	<b>40,124</b>
Rural Service Area (sq km)	392	14,197	-	113	-
Urban Service Area (sq km)	1,532	3	380	95	74
<b>Total Service Area (sq km)</b>	<b>1,924</b>	<b>14,200</b>	<b>380</b>	<b>208</b>	<b>74</b>
Overhead Circuit km of Line	14,239	2,150	90	563	270
Underground Circuit km of Line	35,371	16	2	210	245
<b>Total Circuit km of Line</b>	<b>49,610</b>	<b>2,166</b>	<b>92</b>	<b>773</b>	<b>515</b>
Winter Peak (kW)	4,127,385	48,304	6,295	135,801	146,981
Summer Peak (kW)	4,962,217	33,373	5,437	151,868	183,514
Average Peak (kW)	4,110,960	36,879	5,356	126,329	146,341
<b>Full-time Equivalent Number of Employees</b>	<b>1,566</b>	<b>61</b>	<b>7</b>	<b>122</b>	<b>61</b>

**General Statistics  
For the Year Ended  
December 31**

	Burlington Hydro Inc.	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Cooperative Hydro Embrun Inc.
Residential	61,502	26,773	6,324	1,060	2,182
General Service < 50 kW	5,681	2,494	782	150	174
General Service >= 50 kW	1,022	188	50	12	10
Large User	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>68,205</b>	<b>29,455</b>	<b>7,156</b>	<b>1,222</b>	<b>2,366</b>
Rural Service Area (sq km)	90	284	-	-	-
Urban Service Area (sq km)	98	73	11	14	5
<b>Total Service Area (sq km)</b>	<b>188</b>	<b>357</b>	<b>11</b>	<b>14</b>	<b>5</b>
Overhead Circuit km of Line	852	1,488	78	51	18
Underground Circuit km of Line	687	114	81	3	18
<b>Total Circuit km of Line</b>	<b>1,539</b>	<b>1,602</b>	<b>159</b>	<b>54</b>	<b>36</b>
Winter Peak (kW)	254,447	78,312	24,141	7,121	6,354
Summer Peak (kW)	323,414	92,987	24,218	5,774	6,429
Average Peak (kW)	256,490	74,399	21,519	4,397	5,367
<b>Full-time Equivalent Number of Employees</b>	<b>90</b>	<b>88</b>	<b>15</b>	<b>5</b>	<b>3</b>

**General Statistics  
For the Year Ended  
December 31**

	E.L.K. Energy Inc.	Elexicon Energy Inc.	Energy+ Inc.	Entegrus Powerlines Inc.	ENWIN Utilities Ltd.
		*			
Residential	10,963	154,711	59,270	53,550	80,456
General Service < 50 kW	1,418	11,535	6,463	5,695	7,893
General Service >= 50 kW	97	1,403	786	563	1,203
Large User	-	4	2	2	9
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>12,478</b>	<b>167,653</b>	<b>66,521</b>	<b>59,810</b>	<b>89,561</b>
Rural Service Area (sq km)	-	451	458	-	-
Urban Service Area (sq km)	23	337	104	132	121
<b>Total Service Area (sq km)</b>	<b>23</b>	<b>788</b>	<b>562</b>	<b>132</b>	<b>121</b>
Overhead Circuit km of Line	89	1,967	983	1,882	2,700
Underground Circuit km of Line	76	1,856	540	1,201	1,990
<b>Total Circuit km of Line</b>	<b>165</b>	<b>3,823</b>	<b>1,523</b>	<b>3,083</b>	<b>4,690</b>
Winter Peak (kW)	50,790	565,125	277,499	194,207	381,700
Summer Peak (kW)	62,827	648,618	302,619	229,174	454,300
Average Peak (kW)	48,506	534,745	261,474	190,625	375,033
<b>Full-time Equivalent Number of Employees</b>	<b>17</b>	<b>251</b>	<b>119</b>	<b>106</b>	<b>170</b>

\* Elexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.

**General Statistics  
For the Year Ended  
December 31**

	<b>EPCOR Electricity Distribution Ontario Inc.</b>	<b>ERTH Power Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>	<b>Festival Hydro Inc.</b>
Residential	16,013	20,848	2,901	28,134	19,082
General Service < 50 kW	1,774	2,326	380	1,997	2,075
General Service >= 50 kW	129	203	28	262	224
Large User	-	3	-	-	1
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>17,916</b>	<b>23,380</b>	<b>3,309</b>	<b>30,393</b>	<b>21,382</b>
Rural Service Area (sq km)	-	1,830	83	31	-
Urban Service Area (sq km)	45	65	26	62	43
<b>Total Service Area (sq km)</b>	<b>45</b>	<b>1,895</b>	<b>109</b>	<b>93</b>	<b>43</b>
Overhead Circuit km of Line	210	295	130	611	165
Underground Circuit km of Line	161	142	11	1,005	96
<b>Total Circuit km of Line</b>	<b>371</b>	<b>437</b>	<b>141</b>	<b>1,616</b>	<b>261</b>
Winter Peak (kW)	56,139	111,736	16,594	74,088	99,067
Summer Peak (kW)	50,107	111,366	9,914	120,116	103,142
Average Peak (kW)	47,039	102,695	11,328	85,194	94,289
<b>Full-time Equivalent Number of Employees</b>	<b>29</b>	<b>45</b>	<b>7</b>	<b>46</b>	<b>41</b>

**General Statistics  
For the Year Ended  
December 31**

	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Halton Hills Hydro Inc.	Hearst Power Distribution Company Limited
Residential	3,306	43,049	10,726	20,476	2,253
General Service < 50 kW	428	4,173	799	1,824	408
General Service >= 50 kW	39	503	106	228	39
Large User	-	-	-	-	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>3,773</b>	<b>47,725</b>	<b>11,631</b>	<b>22,528</b>	<b>2,700</b>
Rural Service Area (sq km)	-	120	50	255	-
Urban Service Area (sq km)	32	290	19	26	93
<b>Total Service Area (sq km)</b>	<b>32</b>	<b>410</b>	<b>69</b>	<b>281</b>	<b>93</b>
Overhead Circuit km of Line	71	762	356	932	81
Underground Circuit km of Line	10	253	333	754	16
<b>Total Circuit km of Line</b>	<b>81</b>	<b>1,015</b>	<b>689</b>	<b>1,686</b>	<b>97</b>
Winter Peak (kW)	16,574	176,843	36,109	83,054	15,777
Summer Peak (kW)	11,585	133,162	55,347	99,439	12,972
Average Peak (kW)	12,220	135,940	40,541	81,867	13,296
<b>Full-time Equivalent Number of Employees</b>	<b>12</b>	<b>59</b>	<b>17</b>	<b>51</b>	<b>7</b>

**General Statistics  
For the Year Ended  
December 31**

	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
Residential	1,092	4,856	1,222,662	311,464	17,409
General Service < 50 kW	139	611	111,878	25,080	1,140
General Service >= 50 kW	13	82	8,817	3,216	83
Large User	-	-	-	11	-
Sub Transmission Customers	-	-	602	-	-
<b>Total Customers</b>	<b>1,244</b>	<b>5,549</b>	<b>1,343,959</b>	<b>339,771</b>	<b>18,632</b>
Rural Service Area (sq km)	-	-	960,174	662	215
Urban Service Area (sq km)	9	8	909	454	77
<b>Total Service Area (sq km)</b>	<b>9</b>	<b>8</b>	<b>961,083</b>	<b>1,116</b>	<b>292</b>
Overhead Circuit km of Line	18	57	113,390	2,742	837
Underground Circuit km of Line	3	14	9,749	3,094	618
<b>Total Circuit km of Line</b>	<b>21</b>	<b>71</b>	<b>123,139</b>	<b>5,836</b>	<b>1,455</b>
Winter Peak (kW)	5,210	29,923	6,291,230	1,257,219	54,784
Summer Peak (kW)	3,329	24,174	5,788,225	1,348,215	59,938
Average Peak (kW)	3,694	23,882	5,400,669	1,093,533	46,996
<b>Full-time Equivalent Number of Employees</b>	<b>3</b>	<b>5</b>	<b>4,581</b>	<b>624</b>	<b>49</b>

**General Statistics  
For the Year Ended  
December 31**

	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
Residential	24,528	88,630	9,300	11,478	146,208
General Service < 50 kW	2,927	8,114	1,136	2,148	12,800
General Service >= 50 kW	320	950	110	136	1,589
Large User	3	1	-	-	1
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>27,778</b>	<b>97,695</b>	<b>10,546</b>	<b>13,762</b>	<b>160,598</b>
Rural Service Area (sq km)	-	300	-	128	260
Urban Service Area (sq km)	37	125	28	19	163
<b>Total Service Area (sq km)</b>	<b>37</b>	<b>425</b>	<b>28</b>	<b>147</b>	<b>423</b>
Overhead Circuit km of Line	227	1,010	156	263	1,393
Underground Circuit km of Line	108	970	65	95	1,667
<b>Total Circuit km of Line</b>	<b>335</b>	<b>1,980</b>	<b>221</b>	<b>358</b>	<b>3,060</b>
Winter Peak (kW)	126,161	295,990	43,615	50,163	507,683
Summer Peak (kW)	109,499	342,588	41,163	45,670	647,506
Average Peak (kW)	106,267	281,833	38,126	39,175	502,272
<b>Full-time Equivalent Number of Employees</b>	<b>-</b>	<b>186</b>	<b>16</b>	<b>21</b>	<b>319</b>



**General Statistics  
For the Year Ended  
December 31**

	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
Residential	37,321	39,473	50,792	8,060	21,276
General Service < 50 kW	2,697	3,970	4,475	1,371	2,658
General Service >= 50 kW	367	488	800	126	265
Large User	3	-	-	1	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>40,388</b>	<b>43,931</b>	<b>56,067</b>	<b>9,558</b>	<b>24,199</b>
Rural Service Area (sq km)	312	3	759	119	279
Urban Service Area (sq km)	56	94	68	14	51
<b>Total Service Area (sq km)</b>	<b>368</b>	<b>97</b>	<b>827</b>	<b>133</b>	<b>330</b>
Overhead Circuit km of Line	769	469	1,717	236	494
Underground Circuit km of Line	1,954	559	1,495	132	79
<b>Total Circuit km of Line</b>	<b>2,723</b>	<b>1,028</b>	<b>3,212</b>	<b>368</b>	<b>573</b>
Winter Peak (kW)	145,493	136,839	189,815	38,880	99,886
Summer Peak (kW)	169,704	166,024	251,133	49,550	80,442
Average Peak (kW)	139,177	95,190	191,557	37,498	78,314
<b>Full-time Equivalent Number of Employees</b>	<b>52</b>	<b>65</b>	<b>121</b>	<b>16</b>	<b>45</b>

**General Statistics  
For the Year Ended  
December 31**

	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>	<b>Orangeville Hydro Limited</b>	<b>Orillia Power Distribution Corporation</b>	<b>Oshawa PUC Networks Inc.</b>
Residential	5,165	66,521	11,360	12,756	54,588
General Service < 50 kW	742	5,753	1,160	1,443	4,047
General Service >= 50 kW	70	859	132	167	547
Large User	-	-	-	-	1
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>5,977</b>	<b>73,133</b>	<b>12,652</b>	<b>14,366</b>	<b>59,183</b>
Rural Service Area (sq km)	-	30	-	-	49
Urban Service Area (sq km)	28	109	17	27	96
<b>Total Service Area (sq km)</b>	<b>28</b>	<b>139</b>	<b>17</b>	<b>27</b>	<b>145</b>
Overhead Circuit km of Line	367	489	75	172	547
Underground Circuit km of Line	3	1,425	146	72	463
<b>Total Circuit km of Line</b>	<b>370</b>	<b>1,914</b>	<b>221</b>	<b>244</b>	<b>1,010</b>
Winter Peak (kW)	23,352	259,547	43,212	55,924	200,174
Summer Peak (kW)	18,301	337,953	45,153	52,271	213,296
Average Peak (kW)	19,047	258,581	39,868	48,836	173,752
<b>Full-time Equivalent Number of Employees</b>	<b>4</b>	<b>102</b>	<b>20</b>	<b>35</b>	<b>90</b>

**General Statistics  
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	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.
Residential	9,888	33,488	29,897	3,829	5,113
General Service < 50 kW	1,283	3,401	3,388	460	735
General Service >= 50 kW	149	359	362	36	62
Large User	-	2	-	-	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>11,320</b>	<b>37,250</b>	<b>33,647</b>	<b>4,325</b>	<b>5,910</b>
Rural Service Area (sq km)	-	-	284	-	7
Urban Service Area (sq km)	35	68	58	13	11
<b>Total Service Area (sq km)</b>	<b>35</b>	<b>68</b>	<b>342</b>	<b>13</b>	<b>18</b>
Overhead Circuit km of Line	366	385	616	73	95
Underground Circuit km of Line	144	188	122	8	12
<b>Total Circuit km of Line</b>	<b>510</b>	<b>573</b>	<b>738</b>	<b>81</b>	<b>107</b>
Winter Peak (kW)	35,702	132,028	132,818	14,544	20,248
Summer Peak (kW)	34,100	136,317	84,220	14,253	18,760
Average Peak (kW)	27,767	111,975	97,163	12,381	17,001
<b>Full-time Equivalent Number of Employees</b>	<b>28</b>	<b>32</b>	<b>80</b>	<b>10</b>	<b>15</b>

**General Statistics  
For the Year Ended  
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	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Wasaga Distribution Inc.
Residential	2,395	50,731	6,368	695,377	13,133
General Service < 50 kW	403	5,440	662	71,643	834
General Service >= 50 kW	50	529	99	10,841	36
Large User	-	-	-	43	-
Sub Transmission Customers	-	-	-	-	-
<b>Total Customers</b>	<b>2,848</b>	<b>56,700</b>	<b>7,129</b>	<b>777,904</b>	<b>14,003</b>
Rural Service Area (sq km)	533	208	2	-	8
Urban Service Area (sq km)	6	203	22	630	53
<b>Total Service Area (sq km)</b>	<b>539</b>	<b>411</b>	<b>24</b>	<b>630</b>	<b>61</b>
Overhead Circuit km of Line	645	997	71	15,480	168
Underground Circuit km of Line	67	271	61	13,407	118
<b>Total Circuit km of Line</b>	<b>712</b>	<b>1,268</b>	<b>132</b>	<b>28,887</b>	<b>286</b>
Winter Peak (kW)	21,743	180,436	29,913	3,917,482	26,544
Summer Peak (kW)	9,466	145,528	34,047	4,271,851	31,880
Average Peak (kW)	13,787	147,504	29,006	3,637,084	23,676
<b>Full-time Equivalent Number of Employees</b>	<b>8</b>	<b>136</b>	<b>20</b>	<b>1,517</b>	<b>19</b>

**General Statistics  
For the Year Ended  
December 31**

	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	Westario Power Inc.
Residential	51,216	21,721	3,314	20,983
General Service < 50 kW	5,892	1,777	476	2,598
General Service >= 50 kW	746	166	40	193
Large User	1	-	-	-
Sub Transmission Customers	-	-	-	-
<b>Total Customers</b>	<b>57,855</b>	<b>23,664</b>	<b>3,830</b>	<b>23,774</b>
Rural Service Area (sq km)	618	36	-	64
Urban Service Area (sq km)	65	45	14	-
<b>Total Service Area (sq km)</b>	<b>683</b>	<b>81</b>	<b>14</b>	<b>64</b>
Overhead Circuit km of Line	1,072	335	148	393
Underground Circuit km of Line	576	155	60	167
<b>Total Circuit km of Line</b>	<b>1,648</b>	<b>490</b>	<b>208</b>	<b>560</b>
Winter Peak (kW)	240,428	63,018	16,845	80,824
Summer Peak (kW)	271,173	73,288	15,949	70,762
Average Peak (kW)	228,082	60,325	15,324	66,918
<b>Full-time Equivalent Number of Employees</b>	<b>122</b>	<b>38</b>	<b>12</b>	<b>39</b>

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	<b>Alectra Utilities Corporation</b>	<b>Algoma Power Inc.</b>	<b>Atikokan Hydro Inc.</b>	<b>Bluewater Power Distribution Corporation</b>	<b>Brantford Power Inc.</b>
# of Customers per square km of Service Area	548.25	0.83	4.29	176.65	542.22
# of Customers per km of Line	21.26	5.42	17.71	47.53	77.91
Total kWh Delivered (excluding losses)	26,489,522,357	235,942,510	29,574,080	974,925,248	994,307,847
Total kWh Delivered on Long-Term Load Transfer	470,357	-	-	-	-
Total Distribution Losses (kWh)	880,333,110	20,327,911	2,391,574	27,654,910	12,370,053
<b>Total kWh Distributed</b>	<b>27,370,325,824</b>	<b>256,270,421</b>	<b>31,965,654</b>	<b>1,002,580,158</b>	<b>1,006,677,900</b>
Average Monthly kWh Delivered per Customer	2,093.15	1,675.92	1,512.90	2,211.14	2,065.07
Average Peak (kW) per Customer	3.90	3.14	3.29	3.44	3.65
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	529.74	2,055.08	868.68	604.83	435.76
Per Total kWh Delivered	0.02	0.10	0.05	0.02	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,778.24	2,214.61	2,279.08	2,615.54	2,932.19
Per Total kWh Delivered	0.11	0.11	0.13	0.10	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>253.93</b>	<b>1,047.24</b>	<b>681.34</b>	<b>371.34</b>	<b>278.30</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>118.03</b>	<b>326.78</b>	<b>83.75</b>	<b>105.28</b>	<b>60.96</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>3,969.62</b>	<b>9,962.59</b>	<b>2,157.71</b>	<b>1,971.48</b>	<b>2,144.88</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>396,096,369</b>	<b>9,442,000</b>	<b>302,664</b>	<b>9,551,186</b>	<b>9,196,377</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>1,745,077</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	<b>Burlington Hydro Inc.</b>	<b>Canadian Niagara Power Inc.</b>	<b>Centre Wellington Hydro Ltd.</b>	<b>Chapleau Public Utilities Corporation</b>	<b>Cooperative Hydro Embrun Inc.</b>
# of Customers per square km of Service Area	362.79	82.51	631.60	90.52	473.20
# of Customers per km of Line	44.32	18.39	45.01	22.63	65.72
Total kWh Delivered (excluding losses)	1,530,473,908	469,366,151	140,210,973	25,322,589	28,622,487
Total kWh Delivered on Long-Term Load Transfer	-	-	-	-	-
Total Distribution Losses (kWh)	65,492,696	24,105,298	7,068,249	1,143,937	1,524,411
<b>Total kWh Distributed</b>	<b>1,595,966,604</b>	<b>493,471,449</b>	<b>147,279,221</b>	<b>26,466,526</b>	<b>30,146,898</b>
Average Monthly kWh Delivered per Customer	1,869.94	1,327.92	1,632.79	1,726.85	1,008.12
Average Peak (kW) per Customer	3.76	2.53	3.01	3.60	2.27
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	457.12	644.79	525.67	737.26	477.23
Per Total kWh Delivered	0.02	0.04	0.03	0.04	0.04
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,808.66	1,911.62	2,450.21	2,495.61	1,484.48
Per Total kWh Delivered	0.13	0.12	0.13	0.12	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>288.18</b>	<b>347.75</b>	<b>362.98</b>	<b>680.90</b>	<b>296.26</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>78.71</b>	<b>95.62</b>	<b>74.54</b>	<b>85.79</b>	<b>101.91</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>2,184.32</b>	<b>3,942.27</b>	<b>2,463.56</b>	<b>1,320.98</b>	<b>1,827.10</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>20,639,511</b>	<b>15,443,000</b>	<b>1,948,108</b>	<b>124,117</b>	<b>200,621</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	-	-	<b>225,269</b>	-	-

**Unitized & Other Statistics  
For the Year Ended  
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	<b>E.L.K. Energy Inc.</b>	<b>Elexicon Energy Inc.</b>	<b>Energy+ Inc.</b>	<b>Entegrus Powerlines Inc.</b>	<b>ENWIN Utilities Ltd.</b>
		*			
# of Customers per square km of Service Area	554.58	212.76	118.36	453.11	740.17
# of Customers per km of Line	75.62	43.85	43.68	19.40	19.10
Total kWh Delivered (excluding losses)	243,325,668	3,443,454,455	1,731,125,076	1,179,530,899	2,328,876,329
Total kWh Delivered on Long-Term Load Transfer	-	-	391,257	-	-
Total Distribution Losses (kWh)	5,606,152	150,445,231	46,710,176	51,425,821	56,657,088
<b>Total kWh Distributed</b>	<b>248,931,820</b>	<b>3,593,899,686</b>	<b>1,778,226,509</b>	<b>1,230,956,720</b>	<b>2,385,533,417</b>
Average Monthly kWh Delivered per Customer	1,625.03	1,711.60	2,168.64	1,643.44	2,166.94
Average Peak (kW) per Customer	3.89	3.19	3.93	3.19	4.19
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	284.54	344.21	517.03	436.48	573.82
Per Total kWh Delivered	0.01	0.02	0.02	0.02	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,498.67	1,759.19	2,734.48	2,435.28	2,829.61
Per Total kWh Delivered	0.13	0.09	0.11	0.12	0.11
<b>OM&amp;A per Customer (\$)</b>	<b>231.66</b>	<b>187.19</b>	<b>281.45</b>	<b>237.59</b>	<b>292.94</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>61.30</b>	<b>45.11</b>	<b>98.27</b>	<b>93.86</b>	<b>46.32</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>753.33</b>	<b>3,004.84</b>	<b>3,007.85</b>	<b>2,166.90</b>	<b>2,697.78</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>1,094,569</b>	<b>58,740,871</b>	<b>17,007,795</b>	<b>13,523,377</b>	<b>19,657,749</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>-</b>	<b>-</b>	<b>34,153</b>	<b>-</b>	<b>815,690</b>

\* Elexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.



**Unitized & Other Statistics  
For the Year Ended  
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	<b>EPCOR Electricity Distribution Ontario Inc.</b>	<b>ERTH Power Corporation</b>	<b>Espanola Regional Hydro Distribution Corporation</b>	<b>Essex Powerlines Corporation</b>	<b>Festival Hydro Inc.</b>
# of Customers per square km of Service Area	398.13	12.34	30.36	327.51	492.45
# of Customers per km of Line	48.29	53.50	23.47	18.81	81.92
Total kWh Delivered (excluding losses)	303,302,344	665,204,221	57,432,524	538,071,920	610,599,810
Total kWh Delivered on Long-Term Load Transfer	-	542,263	-	-	-
Total Distribution Losses (kWh)	8,195,864	28,484,225	2,530,674	16,278,020	15,848,688
<b>Total kWh Distributed</b>	<b>311,498,208</b>	<b>694,230,709</b>	<b>59,963,198</b>	<b>554,349,941</b>	<b>626,448,498</b>
Average Monthly kWh Delivered per Customer	1,410.76	2,370.99	1,446.37	1,475.32	2,379.73
Average Peak (kW) per Customer	2.63	4.39	3.42	2.80	4.41
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	403.74	575.95	493.80	407.83	537.03
Per Total kWh Delivered	0.02	0.02	0.03	0.02	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,016.36	2,864.39	2,097.16	2,032.15	3,319.92
Per Total kWh Delivered	0.12	0.10	0.12	0.11	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>366.13</b>	<b>315.50</b>	<b>501.73</b>	<b>243.16</b>	<b>285.95</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>(27.13)</b>	<b>106.23</b>	<b>(66.94)</b>	<b>74.18</b>	<b>90.83</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>1,661.17</b>	<b>2,742.56</b>	<b>2,558.82</b>	<b>2,117.62</b>	<b>2,654.84</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>5,508,633</b>	<b>7,596,241</b>	<b>452,495</b>	<b>7,192,771</b>	<b>3,482,951</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	<b>Fort Frances Power Corporation</b>	<b>Greater Sudbury Hydro Inc.</b>	<b>Grimsby Power Incorporated</b>	<b>Halton Hills Hydro Inc.</b>	<b>Hearst Power Distribution Company Limited</b>
# of Customers per square km of Service Area	117.91	116.40	168.57	80.17	29.03
# of Customers per km of Line	46.58	47.02	16.88	13.36	27.84
Total kWh Delivered (excluding losses)	73,492,994	870,983,035	229,447,872	493,960,561	77,748,076
Total kWh Delivered on Long-Term Load Transfer	-	-	-	457,037	22,087
Total Distribution Losses (kWh)	3,650,068	36,732,544	10,535,903	22,202,963	2,944,520
<b>Total kWh Distributed</b>	<b>77,143,062</b>	<b>907,715,579</b>	<b>239,983,774</b>	<b>516,620,561</b>	<b>80,714,683</b>
Average Monthly kWh Delivered per Customer	1,623.22	1,520.84	1,643.94	1,827.21	2,399.63
Average Peak (kW) per Customer	3.24	2.85	3.49	3.63	4.92
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	508.70	501.11	474.40	483.69	454.24
Per Total kWh Delivered	0.03	0.03	0.02	0.02	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,293.83	2,199.13	2,340.14	2,645.40	3,349.09
Per Total kWh Delivered	0.12	0.12	0.12	0.12	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>471.27</b>	<b>330.68</b>	<b>276.58</b>	<b>284.79</b>	<b>408.05</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>17.70</b>	<b>43.71</b>	<b>96.68</b>	<b>(16.05)</b>	<b>69.09</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>1,098.27</b>	<b>1,996.78</b>	<b>2,506.66</b>	<b>4,681.34</b>	<b>642.17</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>453,421</b>	<b>10,201,364</b>	<b>2,337,779</b>	<b>30,952,185</b>	<b>179,444</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>7,227</b>	<b>-</b>	<b>-</b>	<b>23,494,533</b>	<b>-</b>

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
# of Customers per square km of Service Area	138.22	693.63	1.40	304.45	63.81
# of Customers per km of Line	59.24	78.15	10.91	58.22	12.81
Total kWh Delivered (excluding losses)	20,990,744	141,271,360	35,743,765,149	7,273,713,842	270,098,352
Total kWh Delivered on Long-Term Load Transfer	-	-	1,303,586	1,484	-
Total Distribution Losses (kWh)	1,488,066	4,975,636	2,105,660,523	225,519,962	10,483,185
<b>Total kWh Distributed</b>	<b>22,478,810</b>	<b>146,246,996</b>	<b>37,850,729,258</b>	<b>7,499,235,288</b>	<b>280,581,537</b>
Average Monthly kWh Delivered per Customer	1,406.13	2,121.57	2,216.32	1,783.97	1,208.04
Average Peak (kW) per Customer	2.97	4.30	4.02	3.22	2.52
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	427.16	305.93	1,185.63	552.92	603.51
Per Total kWh Delivered	0.03	0.01	0.04	0.03	0.04
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	1,538.58	1,618.31	2,308.44	2,625.96	1,692.68
Per Total kWh Delivered	0.09	0.06	0.09	0.12	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>408.60</b>	<b>201.03</b>	<b>419.58</b>	<b>254.69</b>	<b>312.27</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>19.99</b>	<b>43.45</b>	<b>311.36</b>	<b>110.96</b>	<b>141.69</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>670.49</b>	<b>1,239.41</b>	<b>6,134.38</b>	<b>3,235.50</b>	<b>3,040.16</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>156,525</b>	<b>168,650</b>	<b>673,946,978</b>	<b>239,750,697</b>	<b>8,585,117</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>-</b>	<b>-</b>	<b>3,659,551</b>	<b>29,717,361</b>	<b>-</b>

**Unitized & Other Statistics  
For the Year Ended  
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	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.
# of Customers per square km of Service Area	758.96	229.87	383.49	93.62	379.57
# of Customers per km of Line	82.92	49.34	47.72	38.44	52.48
Total kWh Delivered (excluding losses)	695,884,997	1,784,948,278	238,722,517	291,492,966	3,120,062,340
Total kWh Delivered on Long-Term Load Transfer	-	-	-	-	-
Total Distribution Losses (kWh)	21,446,275	55,503,326	15,975,428	11,502,574	106,115,325
<b>Total kWh Distributed</b>	<b>717,331,271</b>	<b>1,840,451,604</b>	<b>254,697,945</b>	<b>302,995,540</b>	<b>3,226,177,665</b>
Average Monthly kWh Delivered per Customer	2,087.64	1,522.55	1,886.36	1,765.08	1,618.98
Average Peak (kW) per Customer	3.83	2.88	3.62	2.85	3.13
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	448.73	429.63	414.10	579.84	420.77
Per Total kWh Delivered	0.02	0.02	0.02	0.03	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,875.57	2,079.20	2,800.27	2,666.10	2,292.99
Per Total kWh Delivered	0.11	0.11	0.12	0.13	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>259.62</b>	<b>202.23</b>	<b>254.29</b>	<b>351.32</b>	<b>250.00</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>88.53</b>	<b>110.52</b>	<b>25.52</b>	<b>98.07</b>	<b>74.53</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>2,162.16</b>	<b>2,666.39</b>	<b>1,833.84</b>	<b>2,606.45</b>	<b>2,158.51</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>4,744,359</b>	<b>20,078,437</b>	<b>1,394,845</b>	<b>3,473,540</b>	<b>42,135,702</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>-</b>	<b>1,480,467</b>	<b>-</b>	<b>-</b>	<b>-</b>

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	<b>Milton Hydro Distribution Inc.</b>	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>
# of Customers per square km of Service Area	109.75	452.90	67.80	71.86	73.33
# of Customers per km of Line	14.83	42.73	17.46	25.97	42.23
Total kWh Delivered (excluding losses)	912,441,091	824,527,684	1,207,710,843	229,312,805	495,761,810
Total kWh Delivered on Long-Term Load Transfer	-	-	2,309,236	-	-
Total Distribution Losses (kWh)	32,111,997	25,752,476	42,346,659	7,678,461	18,386,013
<b>Total kWh Distributed</b>	<b>944,553,088</b>	<b>850,280,160</b>	<b>1,252,366,738</b>	<b>236,991,266</b>	<b>514,147,823</b>
Average Monthly kWh Delivered per Customer	1,882.66	1,564.06	1,795.04	1,999.31	1,707.24
Average Peak (kW) per Customer	3.45	2.17	3.42	3.92	3.24
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	444.71	479.77	544.26	569.73	507.73
Per Total kWh Delivered	0.02	0.03	0.03	0.02	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,641.04	1,807.27	2,610.42	2,753.76	2,394.60
Per Total kWh Delivered	0.12	0.10	0.12	0.11	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>249.63</b>	<b>294.57</b>	<b>340.98</b>	<b>300.81</b>	<b>281.43</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>49.47</b>	<b>(9.39)</b>	<b>42.29</b>	<b>147.93</b>	<b>88.12</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>2,760.96</b>	<b>2,885.28</b>	<b>2,602.22</b>	<b>3,272.71</b>	<b>2,998.51</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>11,765,970</b>	<b>6,043,598</b>	<b>16,947,193</b>	<b>2,617,182</b>	<b>7,098,154</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>-</b>	<b>-</b>	<b>199,245</b>	<b>285,746</b>	<b>-</b>

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.
# of Customers per square km of Service Area	213.46	526.14	744.24	532.07	408.16
# of Customers per km of Line	16.15	38.21	57.25	58.88	58.60
Total kWh Delivered (excluding losses)	117,455,380	1,558,929,221	252,258,410	317,292,421	1,048,925,886
Total kWh Delivered on Long-Term Load Transfer	-	-	-	-	-
Total Distribution Losses (kWh)	4,397,800	54,536,810	9,683,744	9,732,239	46,319,567
<b>Total kWh Distributed</b>	<b>121,853,180</b>	<b>1,613,466,031</b>	<b>261,942,154</b>	<b>327,024,660</b>	<b>1,095,245,453</b>
Average Monthly kWh Delivered per Customer	1,637.60	1,776.36	1,661.52	1,840.53	1,476.95
Average Peak (kW) per Customer	3.19	3.54	3.15	3.40	2.94
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	547.61	568.51	428.11	597.44	425.29
Per Total kWh Delivered	0.03	0.03	0.02	0.03	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	2,387.19	2,336.50	2,298.75	2,614.34	1,940.45
Per Total kWh Delivered	0.12	0.11	0.12	0.12	0.11
<b>OM&amp;A per Customer (\$)</b>	<b>464.54</b>	<b>256.42</b>	<b>275.36</b>	<b>352.91</b>	<b>220.36</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>62.91</b>	<b>106.68</b>	<b>71.26</b>	<b>60.62</b>	<b>88.10</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>1,195.28</b>	<b>3,106.95</b>	<b>1,654.68</b>	<b>2,398.47</b>	<b>2,149.71</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>724,051</b>	<b>28,947,764</b>	<b>1,368,228</b>	<b>4,421,840</b>	<b>29,297,558</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	-	-	-	-	-

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.
# of Customers per square km of Service Area	323.43	547.79	98.38	332.69	328.33
# of Customers per km of Line	22.20	65.01	45.59	53.40	55.23
Total kWh Delivered (excluding losses)	183,512,928	761,662,426	631,945,814	86,384,757	100,219,091
Total kWh Delivered on Long-Term Load Transfer	-	-	-	-	-
Total Distribution Losses (kWh)	8,749,211	33,229,683	28,477,358	3,886,912	4,957,712
<b>Total kWh Distributed</b>	<b>192,262,140</b>	<b>794,892,109</b>	<b>660,423,172</b>	<b>90,271,668</b>	<b>105,176,803</b>
Average Monthly kWh Delivered per Customer	1,350.95	1,703.94	1,565.14	1,664.45	1,413.13
Average Peak (kW) per Customer	2.45	3.01	2.89	2.86	2.88
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	433.50	396.95	570.50	466.21	462.68
Per Total kWh Delivered	0.03	0.02	0.03	0.02	0.03
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	1,873.34	2,510.60	2,258.05	2,450.50	2,204.69
Per Total kWh Delivered	0.12	0.12	0.12	0.12	0.13
<b>OM&amp;A per Customer (\$)</b>	<b>296.83</b>	<b>235.32</b>	<b>340.90</b>	<b>315.32</b>	<b>385.26</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>63.19</b>	<b>48.51</b>	<b>90.36</b>	<b>41.62</b>	<b>28.86</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>1,086.94</b>	<b>2,213.13</b>	<b>2,847.35</b>	<b>1,709.91</b>	<b>1,164.70</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>1,487,372</b>	<b>5,016,000</b>	<b>5,835,537</b>	<b>755,474</b>	<b>571,427</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	-	-	<b>233,949</b>	-	-

**Unitized & Other Statistics  
For the Year Ended  
December 31**

	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited	Wasaga Distribution Inc.
# of Customers per square km of Service Area	5.28	137.96	297.04	1,234.77	229.56
# of Customers per km of Line	4.00	44.72	54.01	26.93	48.96
Total kWh Delivered (excluding losses)	80,537,724	977,539,621	174,174,760	23,973,976,183	133,654,395
Total kWh Delivered on Long-Term Load Transfer	-	351,277	-	4,893,827	-
Total Distribution Losses (kWh)	3,733,563	40,403,044	3,538,554	743,602,280	6,180,975
<b>Total kWh Distributed</b>	<b>84,271,287</b>	<b>1,018,293,942</b>	<b>177,713,314</b>	<b>24,722,472,290</b>	<b>139,835,370</b>
Average Monthly kWh Delivered per Customer	2,356.56	1,436.71	2,035.99	2,568.22	795.39
Average Peak (kW) per Customer	4.84	2.60	4.07	4.68	1.69
<b>Distribution Revenue (\$)</b>					
Per Customer Annually	741.57	457.46	518.03	951.55	316.15
Per Total kWh Delivered	0.03	0.03	0.02	0.03	0.03
<b>Average Cost of Power &amp; Related Costs (\$)</b>					
Per Customer Annually	3,061.68	2,077.36	2,852.49	3,727.53	1,135.12
Per Total kWh Delivered	0.11	0.12	0.12	0.12	0.12
<b>OM&amp;A per Customer (\$)</b>	<b>546.28</b>	<b>302.64</b>	<b>403.02</b>	<b>344.50</b>	<b>249.97</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>102.60</b>	<b>62.95</b>	<b>73.98</b>	<b>197.92</b>	<b>36.43</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>2,081.32</b>	<b>2,368.46</b>	<b>2,205.66</b>	<b>6,377.94</b>	<b>986.08</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>360,556</b>	<b>14,277,590</b>	<b>3,531,644</b>	<b>504,959,941</b>	<b>3,530,236</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	-	-	-	<b>10,608,856</b>	-



**Unitized & Other Statistics  
For the Year Ended  
December 31**

	<b>Waterloo North Hydro Inc.</b>	<b>Welland Hydro- Electric System Corp.</b>	<b>Wellington North Power Inc.</b>	<b>Westario Power Inc.</b>
# of Customers per square km of Service Area	84.71	292.15	273.57	371.47
# of Customers per km of Line	35.11	48.29	18.41	42.45
Total kWh Delivered (excluding losses)	1,438,045,053	370,608,216	98,574,327	443,657,476
Total kWh Delivered on Long-Term Load Transfer	-	-	-	-
Total Distribution Losses (kWh)	44,607,408	14,048,881	6,340,259	25,804,889
<b>Total kWh Distributed</b>	<b>1,482,652,461</b>	<b>384,657,097</b>	<b>104,914,586</b>	<b>469,462,365</b>
Average Monthly kWh Delivered per Customer	2,071.34	1,305.11	2,144.79	1,555.12
Average Peak (kW) per Customer	3.94	2.55	4.00	2.81
<b>Distribution Revenue (\$)</b>				
Per Customer Annually	608.97	428.32	681.71	450.39
Per Total kWh Delivered	0.02	0.03	0.03	0.02
<b>Average Cost of Power &amp; Related Costs (\$)</b>				
Per Customer Annually	3,000.53	1,881.26	2,973.28	2,070.94
Per Total kWh Delivered	0.12	0.12	0.12	0.11
<b>OM&amp;A per Customer (\$)</b>	<b>258.57</b>	<b>293.74</b>	<b>478.24</b>	<b>250.64</b>
<b>Net Income (Loss) Per Customer (\$)</b>	<b>109.19</b>	<b>57.02</b>	<b>81.23</b>	<b>107.20</b>
<b>Net PP&amp;E per Customer (\$)</b>	<b>4,280.42</b>	<b>1,382.51</b>	<b>2,511.69</b>	<b>2,633.43</b>
<b>Gross Capital Additions for the Year (\$)</b>	<b>19,651,071</b>	<b>3,771,953</b>	<b>664,109</b>	<b>4,651,442</b>
<b>High Voltage Capital Additions for the Year (\$)</b>	<b>184,374</b>	-	-	-

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Alectra Utilities Corporation	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brantford Power Inc.	Burlington Hydro Inc.
<b>Residential Customers</b>						
Number of Customers	956,265	11,692	1,383	32,878	36,806	61,502
Metered kWh	7,409,613,789	119,602,504	9,094,656	251,122,547	293,885,135	509,468,913
Distribution Revenue (\$)	300,908,965	19,743,062	787,730	12,394,725	10,201,944	19,038,123
Metered kWh per Customer	7,748	10,229	6,576	7,638	7,985	8,284
Distribution Revenue per Customer (\$)	315	1,689	570	377	277	310
<b>General Service &lt;50kW Customers</b>						
Number of Customers	84,405	-	230	3,483	2,828	5,681
Metered kWh	2,729,854,474	-	4,649,965	101,723,566	93,960,118	169,313,389
Distribution Revenue (\$)	77,681,761	-	238,814	3,180,913	1,765,006	4,277,731
Metered kWh per Customer	32,342	-	20,217	29,206	33,225	29,803
Distribution Revenue per Customer (\$)	920	-	1,038	913	624	753
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	13,910	40	16	378	490	1,022
Number of Large Users	33	-	-	4	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	16,188,521,519	115,631,850	15,421,989	615,944,678	556,095,249	843,009,648
Distribution Revenue (\$)	172,002,117	4,036,900	282,294	5,562,266	5,027,050	7,470,865
Metered kWh per Customer	1,161,050	2,890,796	963,874	1,612,421	1,134,888	824,863
Distribution Revenue per Customer (\$)	12,336	100,923	17,643	14,561	10,259	7,310
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	11,276	-	-	254	408	579
Metered kWh	46,077,372	-	-	2,202,857	1,568,213	3,144,305
Distribution Revenue (\$)	1,814,637	-	-	115,255	77,147	116,159
Metered kWh per Connection	4,086	-	-	8,673	3,844	5,431
Distribution Revenue per Customer (\$)	161	-	-	454	189	201

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Elexicon Energy Inc.
						*
<b>Residential Customers</b>						
Number of Customers	26,773	6,324	1,060	2,182	10,963	154,711
Metered kWh	208,333,696	45,878,451	14,383,418	20,253,193	92,484,569	1,319,309,098
Distribution Revenue (\$)	11,581,161	2,185,778	594,029	897,214	2,405,228	51,270,659
Metered kWh per Customer	7,781	7,255	13,569	9,282	8,436	8,528
Distribution Revenue per Customer (\$)	433	346	560	411	219	331
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,494	782	150	174	1,418	11,535
Metered kWh	68,296,620	22,669,052	4,959,666	4,605,655	28,348,056	383,429,432
Distribution Revenue (\$)	2,627,213	711,742	173,816	138,352	414,337	9,490,526
Metered kWh per Customer	27,384	28,989	33,064	26,469	19,992	33,241
Distribution Revenue per Customer (\$)	1,053	910	1,159	795	292	823
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	188	50	12	10	97	1,403
Number of Large Users	-	-	-	-	-	4
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	183,204,908	70,525,161	5,682,647	3,459,712	59,632,442	1,717,482,272
Distribution Revenue (\$)	4,245,281	797,751	97,465	60,707	611,997	15,275,690
Metered kWh per Customer	974,494	1,410,503	473,554	345,971	614,767	1,220,670
Distribution Revenue per Customer (\$)	22,581	15,955	8,122	6,071	6,309	10,857
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	46	13	4	17	32	1,191
Metered kWh	1,299,487	585,041	2,892	93,084	246,885	6,471,332
Distribution Revenue (\$)	61,562	8,092	1,213	5,751	2,830	251,529
Metered kWh per Connection	28,250	45,003	723	5,476	7,715	5,434
Distribution Revenue per Customer (\$)	1,338	622	303	338	88	211

\* Elexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Energy+ Inc.	Entegrus Powerlines Inc.	ENWIN Utilities Ltd.	EPCOR Electricity Distribution Ontario Inc.	ERTH Power Corporation	Espanola Regional Hydro Distribution Corporation
<b>Residential Customers</b>						
Number of Customers	59,270	53,550	80,456	16,013	20,848	2,901
Metered kWh	482,224,300	411,936,660	612,218,753	125,942,764	167,036,482	31,650,061
Distribution Revenue (\$)	19,524,204	16,015,566	25,614,610	4,848,856	8,088,417	1,036,893
Metered kWh per Customer	8,136	7,693	7,609	7,865	8,012	10,910
Distribution Revenue per Customer (\$)	329	299	318	303	388	357
<b>General Service &lt;50kW Customers</b>						
Number of Customers	6,463	5,695	7,893	1,774	2,326	380
Metered kWh	204,991,223	153,655,138	198,954,290	46,523,087	63,692,910	10,390,794
Distribution Revenue (\$)	4,468,329	3,772,039	5,882,765	1,120,724	1,553,051	329,968
Metered kWh per Customer	31,718	26,981	25,206	26,225	27,383	27,344
Distribution Revenue per Customer (\$)	691	662	745	632	668	868
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	786	563	1,203	129	203	28
Number of Large Users	2	2	9	-	3	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	893,837,422	612,422,878	1,508,168,929	129,239,782	414,257,143	14,904,000
Distribution Revenue (\$)	9,383,658	5,836,807	17,976,094	1,062,469	2,554,650	206,720
Metered kWh per Customer	1,134,311	1,083,934	1,244,364	1,001,859	2,010,957	532,286
Distribution Revenue per Customer (\$)	11,908	10,331	14,832	8,236	12,401	7,383
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	483	228	715	30	104	21
Metered kWh	2,219,033	1,276,935	2,257,371	393,942	526,702	123,304
Distribution Revenue (\$)	66,327	28,617	92,131	4,966	38,421	5,464
Metered kWh per Connection	4,594	5,601	3,157	13,131	5,064	5,872
Distribution Revenue per Customer (\$)	137	126	129	166	369	260

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Halton Hills Hydro Inc.
<b>Residential Customers</b>						
Number of Customers	28,134	19,082	3,306	43,049	10,726	20,476
Metered kWh	254,037,914	143,256,844	36,831,505	375,118,358	94,082,684	202,110,918
Distribution Revenue (\$)	8,841,842	6,385,363	1,300,173	14,136,090	3,638,371	6,831,674
Metered kWh per Customer	9,030	7,507	11,141	8,714	8,771	9,871
Distribution Revenue per Customer (\$)	314	335	393	328	339	334
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,997	2,075	428	4,173	799	1,824
Metered kWh	65,528,509	62,985,946	15,052,601	135,968,289	19,809,070	50,654,668
Distribution Revenue (\$)	1,641,599	1,882,917	377,887	3,979,485	579,650	1,230,024
Metered kWh per Customer	32,813	30,355	35,170	32,583	24,792	27,771
Distribution Revenue per Customer (\$)	822	907	883	954	725	674
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	262	224	39	503	106	228
Number of Large Users	-	1	-	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	181,081,623	401,127,852	21,114,088	350,908,707	65,434,374	239,001,465
Distribution Revenue (\$)	1,542,970	3,068,776	206,163	5,002,895	739,121	2,614,408
Metered kWh per Customer	691,151	1,782,790	541,387	697,632	617,305	1,048,252
Distribution Revenue per Customer (\$)	5,889	13,639	5,286	9,946	6,973	11,467
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	129	229	6	293	65	183
Metered kWh	1,542,193	648,488	62,628	1,133,887	336,466	962,029
Distribution Revenue (\$)	56,365	28,439	3,422	38,551	37,336	23,367
Metered kWh per Connection	11,955	2,832	10,438	3,870	5,176	5,257
Distribution Revenue per Customer (\$)	437	124	570	132	574	128

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
<b>Residential Customers</b>						
Number of Customers	2,253	1,092	4,856	1,222,662	311,464	17,409
Metered kWh	22,186,869	12,741,870	50,127,667	12,824,526,886	2,263,214,648	161,284,520
Distribution Revenue (\$)	750,645	415,310	955,971	1,125,975,525	104,856,328	9,054,177
Metered kWh per Customer	9,848	11,668	10,323	10,489	7,266	9,264
Distribution Revenue per Customer (\$)	333	380	197	921	337	520
<b>General Service &lt;50kW Customers</b>						
Number of Customers	408	139	611	111,878	25,080	1,140
Metered kWh	10,694,021	3,995,371	17,967,957	3,096,685,858	724,761,279	42,480,663
Distribution Revenue (\$)	191,544	77,539	218,289	204,760,670	25,095,042	964,496
Metered kWh per Customer	26,211	28,744	29,407	27,679	28,898	37,264
Distribution Revenue per Customer (\$)	469	558	357	1,830	1,001	846
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	39	13	82	8,817	3,216	83
Number of Large Users	-	-	-	-	11	-
Number of Sub Transmission Customers	-	-	-	602	-	-
Metered kWh	44,408,913	4,084,117	72,109,765	9,103,058,183	4,239,487,324	65,090,125
Distribution Revenue (\$)	224,857	28,099	303,848	207,760,008	56,075,974	941,780
Metered kWh per Customer	1,138,690	314,163	879,387	966,457	1,313,755	784,218
Distribution Revenue per Customer (\$)	5,766	2,161	3,705	22,058	17,377	11,347
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	-	4	11	5,606	3,321	74
Metered kWh	-	17,280	513,610	31,619,462	14,549,690	485,587
Distribution Revenue (\$)	-	1,511	1,613	3,421,601	557,692	22,016
Metered kWh per Connection	-	4,320	46,692	5,640	4,381	6,562
Distribution Revenue per Customer (\$)	-	378	147	610	168	298

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Milton Hydro Distribution Inc.
<b>Residential Customers</b>						
Number of Customers	24,528	88,630	9,300	11,478	146,208	37,321
Metered kWh	186,981,944	662,646,396	74,788,047	110,764,100	1,099,830,560	318,352,600
Distribution Revenue (\$)	7,532,148	23,745,598	2,519,014	4,915,479	42,826,304	12,490,788
Metered kWh per Customer	7,623	7,477	8,042	9,650	7,522	8,530
Distribution Revenue per Customer (\$)	307	268	271	428	293	335
<b>General Service &lt;50kW Customers</b>						
Number of Customers	2,927	8,114	1,136	2,148	12,800	2,697
Metered kWh	88,540,325	236,185,689	34,815,930	59,310,241	395,444,422	84,295,111
Distribution Revenue (\$)	1,970,221	5,775,712	617,927	1,739,615	9,281,935	2,084,905
Metered kWh per Customer	30,250	29,108	30,648	27,612	30,894	31,255
Distribution Revenue per Customer (\$)	673	712	544	810	725	773
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	320	950	110	136	1,589	367
Number of Large Users	3	1	-	-	1	3
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	417,149,959	857,231,716	127,383,696	120,095,757	1,602,119,576	501,864,845
Distribution Revenue (\$)	2,920,355	11,898,954	1,130,172	1,166,414	14,275,335	3,256,382
Metered kWh per Customer	1,291,486	901,400	1,158,034	883,057	1,007,622	1,356,391
Distribution Revenue per Customer (\$)	9,041	12,512	10,274	8,577	8,978	8,801
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	166	915	82	54	1,551	179
Metered kWh	1,206,871	3,983,324	613,165	172,797	5,501,898	1,076,380
Distribution Revenue (\$)	27,870	136,650	27,940	14,006	162,456	37,102
Metered kWh per Connection	7,270	4,353	7,478	3,200	3,547	6,013
Distribution Revenue per Customer (\$)	168	149	341	259	105	207

**Statistics by Customer Class  
For the Year Ended  
December 31**

	<b>Newmarket-Tay Power Distribution Ltd.</b>	<b>Niagara Peninsula Energy Inc.</b>	<b>Niagara-on-the- Lake Hydro Inc.</b>	<b>North Bay Hydro Distribution Limited</b>	<b>Northern Ontario Wires Inc.</b>	<b>Oakville Hydro Electricity Distribution Inc.</b>
<b>Residential Customers</b>						
Number of Customers	39,473	50,792	8,060	21,276	5,165	66,521
Metered kWh	320,084,397	434,759,152	75,007,658	197,847,018	38,802,690	567,759,053
Distribution Revenue (\$)	12,840,625	19,823,369	2,819,516	7,232,640	2,332,140	23,873,917
Metered kWh per Customer	8,109	8,560	9,306	9,299	7,513	8,535
Distribution Revenue per Customer (\$)	325	390	350	340	452	359
<b>General Service &lt;50kW Customers</b>						
Number of Customers	3,970	4,475	1,371	2,658	742	5,753
Metered kWh	111,142,850	126,745,089	42,102,477	80,410,230	17,709,286	175,932,753
Distribution Revenue (\$)	3,556,976	3,917,774	1,174,117	2,259,697	607,194	5,485,625
Metered kWh per Customer	27,996	28,323	30,709	30,252	23,867	30,581
Distribution Revenue per Customer (\$)	896	875	856	850	818	954
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	488	800	126	265	70	859
Number of Large Users	-	-	1	-	-	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	389,079,641	642,357,416	111,093,673	215,306,284	60,254,777	763,032,199
Distribution Revenue (\$)	4,211,228	6,320,654	1,150,710	2,296,100	304,270	10,796,646
Metered kWh per Customer	797,294	802,947	874,753	812,477	860,783	888,280
Distribution Revenue per Customer (\$)	8,630	7,901	9,061	8,665	4,347	12,569
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	56	335	30	9	23	733
Metered kWh	942,615	1,560,915	254,508	39,490	164,178	4,458,138
Distribution Revenue (\$)	6,807	259,440	8,418	1,126	7,515	135,147
Metered kWh per Connection	16,832	4,659	8,484	4,388	7,138	6,082
Distribution Revenue per Customer (\$)	122	774	281	125	327	184



**Statistics by Customer Class  
For the Year Ended  
December 31**

	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.
<b>Residential Customers</b>						
Number of Customers	11,360	12,756	54,588	9,888	33,488	29,897
Metered kWh	89,136,603	108,411,124	482,531,158	82,177,395	288,364,567	296,035,266
Distribution Revenue (\$)	3,660,094	4,685,175	16,200,563	3,051,849	9,139,861	11,296,365
Metered kWh per Customer	7,847	8,499	8,840	8,311	8,611	9,902
Distribution Revenue per Customer (\$)	322	367	297	309	273	378
<b>General Service &lt;50kW Customers</b>						
Number of Customers	1,160	1,443	4,047	1,283	3,401	3,388
Metered kWh	34,866,355	43,510,954	117,191,070	29,422,595	111,271,364	91,718,380
Distribution Revenue (\$)	829,487	1,520,865	3,049,445	763,518	2,275,587	3,118,156
Metered kWh per Customer	30,057	30,153	28,958	22,933	32,717	27,072
Distribution Revenue per Customer (\$)	715	1,054	754	595	669	920
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	132	167	547	149	359	362
Number of Large Users	-	-	1	-	2	-
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	126,893,894	161,923,489	444,629,031	70,116,063	356,641,131	240,708,316
Distribution Revenue (\$)	875,428	2,025,250	5,105,764	953,747	2,801,258	4,411,624
Metered kWh per Customer	961,317	969,602	811,367	470,578	987,926	664,940
Distribution Revenue per Customer (\$)	6,632	12,127	9,317	6,401	7,760	12,187
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	97	150	248	88	413	23
Metered kWh	375,339	748,392	820,268	586,438	2,147,760	866,480
Distribution Revenue (\$)	10,873	26,479	77,988	5,695	70,776	35,221
Metered kWh per Connection	3,869	4,989	3,308	6,664	5,200	37,673
Distribution Revenue per Customer (\$)	112	177	314	65	171	1,531

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited
<b>Residential Customers</b>						
Number of Customers	3,829	5,113	2,395	50,731	6,368	695,377
Metered kWh	29,818,828	42,182,601	37,877,347	361,177,587	51,714,847	4,979,715,255
Distribution Revenue (\$)	1,231,095	1,623,209	1,416,255	15,707,584	2,392,225	289,381,074
Metered kWh per Customer	7,788	8,250	15,815	7,119	8,121	7,161
Distribution Revenue per Customer (\$)	322	317	591	310	376	416
<b>General Service &lt;50kW Customers</b>						
Number of Customers	460	735	403	5,440	662	71,643
Metered kWh	11,527,811	19,700,297	13,922,618	159,451,992	20,922,569	2,358,432,334
Distribution Revenue (\$)	357,722	531,693	372,204	4,730,941	556,373	111,097,282
Metered kWh per Customer	25,060	26,803	34,547	29,311	31,605	32,919
Distribution Revenue per Customer (\$)	778	723	924	870	840	1,551
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	36	62	50	529	99	10,841
Number of Large Users	-	-	-	-	-	43
Number of Sub Transmission Customers	-	-	-	-	-	-
Metered kWh	43,765,859	37,004,001	28,585,057	450,402,941	100,632,725	16,480,740,523
Distribution Revenue (\$)	377,557	460,313	305,570	5,200,895	695,316	320,339,392
Metered kWh per Customer	1,215,718	596,839	571,701	851,423	1,016,492	1,514,217
Distribution Revenue per Customer (\$)	10,488	7,424	6,111	9,832	7,023	29,432
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	38	57	-	444	63	12,180
Metered kWh	176,820	542,146	-	2,167,107	338,998	40,347,093
Distribution Revenue (\$)	9,469	14,140	-	71,913	8,875	3,865,658
Metered kWh per Connection	4,653	9,511	-	4,881	5,381	3,313
Distribution Revenue per Customer (\$)	249	248	-	162	141	317

**Statistics by Customer Class  
For the Year Ended  
December 31**

	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	Westario Power Inc.	Total Industry
<b>Residential Customers</b>						
Number of Customers	13,133	51,216	21,721	3,314	20,983	4,754,995
Metered kWh	95,046,949	406,423,263	165,806,296	25,253,896	188,724,159	40,381,980,426
Distribution Revenue (\$)	3,623,034	19,194,343	7,159,469	1,431,751	6,948,791	2,351,372,911
Metered kWh per Customer	7,237	7,935	7,633	7,620	8,994	8,493
Distribution Revenue per Customer (\$)	276	375	330	432	331	495
<b>General Service &lt;50kW Customers</b>						
Number of Customers	834	5,892	1,777	476	2,598	442,696
Metered kWh	17,600,016	198,022,375	50,506,434	11,138,172	72,750,960	13,351,192,367
Distribution Revenue (\$)	427,246	5,537,888	1,143,864	450,900	1,741,407	535,802,504
Metered kWh per Customer	21,103	33,609	28,422	23,400	28,003	30,159
Distribution Revenue per Customer (\$)	512	940	644	947	670	1,210
<b>General Service &gt;50kW, Large User (&gt;5000kW) and Sub Transmission</b>						
Number of GS >50kW Customers	36	746	166	40	193	54,734
Number of Large Users	-	1	-	-	-	125
Number of Sub Transmission Customers	-	-	-	-	-	602
Metered kWh	20,079,351	788,351,872	151,352,404	61,506,028	179,642,752	64,284,293,740
Distribution Revenue (\$)	259,499	10,407,367	1,697,564	699,750	1,541,984	948,885,180
Metered kWh per Customer	557,760	1,055,357	911,761	1,537,651	930,791	1,159,090
Distribution Revenue per Customer (\$)	7,208	13,932	10,226	17,494	7,990	17,109
<b>Unmetered Scattered Load Connections</b>						
Number of Connections	35	532	261	4	50	44,138
Metered kWh	154,158	2,771,071	952,930	6,288	222,617	193,558,256
Distribution Revenue (\$)	3,251	106,553	39,742	929	7,299	12,061,353
Metered kWh per Connection	4,405	5,209	3,651	1,572	4,452	4,385
Distribution Revenue per Customer (\$)	93	200	152	232	146	273

**Service Quality Requirements  
For the Year Ended  
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**Service Quality Requirements | OEB  
Min. Standard**

	Alectra Utilities Corporation	Algoma Power Inc.	Atikokan Hydro Inc.	Bluewater Power Distribution Corporation	Brantford Power Inc.	Burlington Hydro Inc.
	%	%	%	%	%	%
Low Voltage Connections   > 90%	92.59	97.10	100.00	99.77	100.00	100.00
High Voltage Connections   > 90%	100.00	—	—	—	—	100.00
Telephone Accessibility   > 65%	75.78	81.61	100.00	87.40	71.54	81.43
Appointments Met   > 90%	98.75	100.00	—	100.00	99.82	100.00
Written Response to Enquiries   > 80%	86.47	100.00	100.00	99.59	100.00	98.83
Emergency Urban Response   > 80%	96.64	—	—	100.00	100.00	93.33
Emergency Rural Response   > 80%	—	93.33	100.00	—	—	—
Telephone Call Abandon Rate   < 10%	2.08	6.73	—	2.85	4.09	5.31
Appointments Scheduling   > 90%	88.19	99.76	100.00	99.20	99.91	45.87
Rescheduling a Missed Appointment   > 100%	99.84	—	—	100.00	100.00	100.00
Reconnection Performance Standards   > 85%	99.61	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	78.26	—	—	—	—	100.00
Billing Accuracy   > 98%	99.58	99.87	99.17	99.99	99.92	99.97
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	1.40	16.23	0.62	3.35	1.10	2.09
SAIFI Avg. outage frequency (interruptions / customer)	1.54	4.92	1.20	2.93	1.37	1.42
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	1.32	13.64	0.42	1.88	0.62	2.09
SAIFI Avg. outage frequency (interruptions / customer)	1.30	4.26	0.19	1.87	1.10	1.42
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	1.07	7.33	0.42	1.88	0.62	1.05
SAIFI Avg. outage frequency (interruptions / customer)	1.26	3.39	0.19	1.87	1.10	0.75

**Service Quality Requirements  
For the Year Ended  
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	Canadian Niagara Power Inc.	Centre Wellington Hydro Ltd.	Chapleau Public Utilities Corporation	Cooperative Hydro Embrun Inc.	E.L.K. Energy Inc.	Elexicon Energy Inc.
	%	%	%	%	%	%*
<b>Service Quality Requirements   OEB Min. Standard</b>						
Low Voltage Connections   <b>&gt; 90%</b>	93.27	100.00	100.00	100.00	99.34	96.40
High Voltage Connections   <b>&gt; 90%</b>	—	100.00	—	—	—	100.00
Telephone Accessibility   <b>&gt; 65%</b>	79.73	98.16	97.90	96.38	97.69	76.01
Appointments Met   <b>&gt; 90%</b>	100.00	100.00	100.00	100.00	100.00	99.74
Written Response to Enquiries   <b>&gt; 80%</b>	82.93	100.00	100.00	100.00	98.00	99.77
Emergency Urban Response   <b>&gt; 80%</b>	100.00	100.00	100.00	100.00	100.00	99.08
Emergency Rural Response   <b>&gt; 80%</b>	90.91	—	—	—	100.00	100.00
Telephone Call Abandon Rate   <b>&lt; 10%</b>	6.64	0.09	—	3.62	0.34	1.79
Appointments Scheduling   <b>&gt; 90%</b>	83.77	81.34	100.00	100.00	98.95	94.07
Rescheduling a Missed Appointment   <b>&gt; 100%</b>	—	100.00	—	—	—	96.89
Reconnection Performance Standards   <b>&gt; 85%</b>	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected   <b>&gt;90%</b>	—	—	—	—	—	100.00
Billing Accuracy   <b>&gt; 98%</b>	99.92	99.97	100.00	99.84	99.96	99.92
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	11.38	0.45	38.48	0.03	2.66	1.63
SAIFI Avg. outage frequency (interruptions / customer)	3.48	0.48	5.06	0.09	1.31	1.28
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	10.22	0.45	6.91	0.03	1.85	1.34
SAIFI Avg. outage frequency (interruptions / customer)	3.08	0.48	2.56	0.09	0.72	1.05
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	3.01	0.45	6.91	0.03	1.85	1.34
SAIFI Avg. outage frequency (interruptions / customer)	2.00	0.48	2.56	0.09	0.72	1.05

\* Elexicon Energy Inc.'s figures are based on only 9 months of data due to their merger.

**Service Quality Requirements  
For the Year Ended  
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**Service Quality Requirements | OEB  
Min. Standard**

	Energy+ Inc.	Entegrus Powerlines Inc.	ENWIN Utilities Ltd.	EPCOR Electricity Distribution Ontario Inc.	ERTH Power Corporation	Espanola Regional Hydro Distribution Corporation
	%	%	%	%	%	%
Low Voltage Connections   > 90%	97.19	98.04	100.00	93.39	97.60	100.00
High Voltage Connections   > 90%	—	—	—	—	100.00	100.00
Telephone Accessibility   > 65%	84.89	65.61	77.19	76.49	96.52	63.04
Appointments Met   > 90%	99.94	99.53	99.94	99.40	100.00	98.55
Written Response to Enquiries   > 80%	99.84	100.00	100.00	95.55	100.00	100.00
Emergency Urban Response   > 80%	100.00	83.61	98.29	—	88.89	—
Emergency Rural Response   > 80%	100.00	—	—	—	—	—
Telephone Call Abandon Rate   < 10%	2.72	3.04	2.26	1.65	3.48	8.35
Appointments Scheduling   > 90%	96.55	86.83	93.92	96.10	73.76	99.72
Rescheduling a Missed Appointment   > 100%	100.00	100.00	100.00	100.00	—	100.00
Reconnection Performance Standards   > 85%	100.00	100.00	100.00	97.95	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	100.00	100.00	100.00	—	—	—
Billing Accuracy   > 98%	99.99	99.90	99.97	99.96	98.49	99.98
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	1.12	3.37	0.97	3.56	2.72	0.54
SAIFI Avg. outage frequency (interruptions / customer)	1.95	1.99	2.52	1.69	1.22	0.26
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.92	1.73	0.88	1.65	0.94	0.35
SAIFI Avg. outage frequency (interruptions / customer)	1.53	1.02	2.23	0.82	0.56	0.17
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.92	1.73	0.88	1.65	0.94	0.35
SAIFI Avg. outage frequency (interruptions / customer)	1.53	1.02	2.23	0.82	0.56	0.17

**Service Quality Requirements  
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December 31**

	Essex Powerlines Corporation	Festival Hydro Inc.	Fort Frances Power Corporation	Greater Sudbury Hydro Inc.	Grimsby Power Incorporated	Halton Hills Hydro Inc.
	%	%	%	%	%	%
<b>Service Quality Requirements   OEB Min. Standard</b>						
Low Voltage Connections   > 90%	94.78	96.99	100.00	99.38	100.00	100.00
High Voltage Connections   > 90%	—	100.00	—	—	—	—
Telephone Accessibility   > 65%	82.62	88.45	97.62	71.26	90.24	96.43
Appointments Met   > 90%	93.15	98.50	100.00	99.78	100.00	97.66
Written Response to Enquiries   > 80%	97.64	100.00	100.00	99.18	99.87	99.86
Emergency Urban Response   > 80%	100.00	100.00	100.00	91.67	100.00	100.00
Emergency Rural Response   > 80%	—	—	—	—	100.00	100.00
Telephone Call Abandon Rate   < 10%	0.94	0.92	2.30	1.32	0.51	3.51
Appointments Scheduling   > 90%	93.11	97.92	100.00	98.67	89.80	100.00
Rescheduling a Missed Appointment   > 100%	100.00	100.00	—	—	100.00	100.00
Reconnection Performance Standards   > 85%	97.46	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	100.00	—	—	100.00	100.00	—
Billing Accuracy   > 98%	99.96	99.99	99.77	99.93	99.98	99.88
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	3.13	2.22	0.54	2.40	5.54	1.61
SAIFI Avg. outage frequency (interruptions / customer)	2.34	2.73	1.39	1.14	3.97	1.83
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	1.27	1.79	0.54	1.89	5.00	1.60
SAIFI Avg. outage frequency (interruptions / customer)	0.84	1.78	1.39	1.03	3.44	1.70
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	1.27	1.79	0.54	1.89	5.00	1.60
SAIFI Avg. outage frequency (interruptions / customer)	0.84	1.78	1.39	1.03	3.44	1.70

**Service Quality Requirements  
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**Service Quality Requirements | OEB  
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	Hearst Power Distribution Company Limited	Hydro 2000 Inc.	Hydro Hawkesbury Inc.	Hydro One Networks Inc.	Hydro Ottawa Limited	Innpower Corporation
	%	%	%	%	%	%
Low Voltage Connections   > 90%	100.00	100.00	91.30	99.81	100.00	99.56
High Voltage Connections   > 90%	—	—	100.00	—	100.00	—
Telephone Accessibility   > 65%	92.14	99.74	99.97	76.83	86.15	90.40
Appointments Met   > 90%	100.00	100.00	98.86	100.00	99.59	98.40
Written Response to Enquiries   > 80%	99.65	100.00	99.80	100.00	99.93	99.90
Emergency Urban Response   > 80%	—	100.00	100.00	—	97.63	—
Emergency Rural Response   > 80%	—	—	—	86.52	—	97.92
Telephone Call Abandon Rate   < 10%	—	0.26	—	2.01	0.80	2.21
Appointments Scheduling   > 90%	100.00	100.00	97.63	100.00	100.00	95.88
Rescheduling a Missed Appointment   > 100%	—	—	100.00	100.00	100.00	100.00
Reconnection Performance Standards   > 85%	100.00	100.00	100.00	99.77	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	—	—	—	96.43	100.00	—
Billing Accuracy   > 98%	99.91	99.93	99.98	99.41	99.90	99.88

**System Reliability Indicators**
**Total Outages**

SAIDI Avg. outage duration (hours)	11.00	0.02	3.91	9.96	1.30	1.57
SAIFI Avg. outage frequency (interruptions / customer)	4.31	1.69	1.16	3.46	1.08	0.63

**Loss of Supply Adjusted**

SAIDI Avg. outage duration (hours)	2.48	0.02	1.01	8.92	0.92	1.52
SAIFI Avg. outage frequency (interruptions / customer)	1.18	1.10	0.68	2.78	0.83	0.61

**Loss of Supply and Major Events Adjusted**

SAIDI Avg. outage duration (hours)	2.48	0.02	1.01	7.04	0.77	1.52
SAIFI Avg. outage frequency (interruptions / customer)	1.18	1.10	0.68	2.50	0.75	0.61



**Service Quality Requirements  
For the Year Ended  
December 31**
**Service Quality Requirements | OEB  
Min. Standard**

	Kingston Hydro Corporation	Kitchener-Wilmot Hydro Inc.	Lakefront Utilities Inc.	Lakeland Power Distribution Ltd.	London Hydro Inc.	Milton Hydro Distribution Inc.
	%	%	%	%	%	%
Low Voltage Connections   > 90%	100.00	98.53	97.57	100.00	99.32	99.88
High Voltage Connections   > 90%	—	—	—	—	100.00	—
Telephone Accessibility   > 65%	64.63	90.14	94.10	89.61	76.79	84.44
Appointments Met   > 90%	99.73	99.39	100.00	100.00	100.00	100.00
Written Response to Enquiries   > 80%	100.00	98.69	98.97	96.43	100.00	100.00
Emergency Urban Response   > 80%	92.31	91.30	—	100.00	98.29	100.00
Emergency Rural Response   > 80%	—	100.00	—	100.00	—	100.00
Telephone Call Abandon Rate   < 10%	4.24	1.87	1.05	1.05	2.85	0.68
Appointments Scheduling   > 90%	96.79	96.66	97.01	80.99	100.00	100.00
Rescheduling a Missed Appointment   > 100%	100.00	100.00	—	—	—	—
Reconnection Performance Standards   > 85%	100.00	100.00	100.00	100.00	99.74	99.32
New Micro-embedded Generation Facilities Connected   >90%	100.00	—	—	—	100.00	—
Billing Accuracy   > 98%	92.04	99.99	99.95	99.94	99.74	100.00
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	2.17	1.17	3.39	7.67	1.37	0.37
SAIFI Avg. outage frequency (interruptions / customer)	0.97	1.15	1.51	3.72	2.09	0.83
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	2.17	1.17	0.76	1.29	1.14	0.33
SAIFI Avg. outage frequency (interruptions / customer)	0.97	1.14	0.68	0.66	1.33	0.58
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.88	1.02	0.76	1.29	0.80	0.33
SAIFI Avg. outage frequency (interruptions / customer)	0.73	1.05	0.68	0.66	1.14	0.58

**Service Quality Requirements  
For the Year Ended  
December 31**
**Service Quality Requirements | OEB  
Min. Standard**

	Newmarket-Tay Power Distribution Ltd.	Niagara Peninsula Energy Inc.	Niagara-on-the- Lake Hydro Inc.	North Bay Hydro Distribution Limited	Northern Ontario Wires Inc.	Oakville Hydro Electricity Distribution Inc.
	%	%	%	%	%	%
Low Voltage Connections   > 90%	100.00	93.57	100.00	100.00	100.00	94.72
High Voltage Connections   > 90%	100.00	100.00	100.00	100.00	—	—
Telephone Accessibility   > 65%	68.58	84.67	86.80	95.65	100.00	85.90
Appointments Met   > 90%	99.90	99.50	100.00	100.00	100.00	100.00
Written Response to Enquiries   > 80%	99.95	88.87	100.00	100.00	100.00	99.94
Emergency Urban Response   > 80%	100.00	97.65	100.00	100.00	100.00	—
Emergency Rural Response   > 80%	—	94.34	100.00	—	—	—
Telephone Call Abandon Rate   < 10%	4.98	0.94	0.59	1.58	—	0.93
Appointments Scheduling   > 90%	98.85	100.00	100.00	100.00	100.00	100.00
Rescheduling a Missed Appointment   > 100%	100.00	100.00	—	—	—	—
Reconnection Performance Standards   > 85%	100.00	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	—	100.00	100.00	—	—	—
Billing Accuracy   > 98%	79.61	98.79	99.81	99.87	99.85	99.96
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	1.52	2.43	0.50	1.75	4.58	0.79
SAIFI Avg. outage frequency (interruptions / customer)	1.17	1.83	0.38	3.85	2.77	1.35
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.90	2.03	0.50	1.16	2.87	0.74
SAIFI Avg. outage frequency (interruptions / customer)	0.81	1.63	0.38	1.35	1.63	1.19
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.78	2.03	0.50	1.16	2.87	0.74
SAIFI Avg. outage frequency (interruptions / customer)	0.70	1.63	0.38	1.35	1.63	1.19

**Service Quality Requirements  
For the Year Ended  
December 31**
**Service Quality Requirements | OEB  
Min. Standard**

	Orangeville Hydro Limited	Orillia Power Distribution Corporation	Oshawa PUC Networks Inc.	Ottawa River Power Corporation	Peterborough Distribution Incorporated	PUC Distribution Inc.
	%	%	%	%	%	%
Low Voltage Connections   > 90%	100.00	100.00	100.00	100.00	97.44	100.00
High Voltage Connections   > 90%	—	100.00	—	—	100.00	100.00
Telephone Accessibility   > 65%	99.90	98.83	94.13	99.95	75.60	72.43
Appointments Met   > 90%	100.00	100.00	100.00	98.15	100.00	98.65
Written Response to Enquiries   > 80%	99.58	100.00	100.00	100.00	100.00	100.00
Emergency Urban Response   > 80%	—	100.00	98.55	100.00	93.55	100.00
Emergency Rural Response   > 80%	—	—	100.00	—	—	—
Telephone Call Abandon Rate   < 10%	0.06	—	0.23	0.05	2.90	4.65
Appointments Scheduling   > 90%	100.00	97.66	92.51	97.94	89.38	78.45
Rescheduling a Missed Appointment   > 100%	—	—	100.00	100.00	100.00	100.00
Reconnection Performance Standards   > 85%	95.88	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	—	—	—	—	—	—
Billing Accuracy   > 98%	100.00	99.99	99.91	99.96	99.89	99.98
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	1.05	0.86	0.98	21.59	2.13	13.04
SAIFI Avg. outage frequency (interruptions / customer)	1.08	0.57	1.09	3.33	2.75	3.43
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.33	0.82	0.98	7.53	1.75	12.95
SAIFI Avg. outage frequency (interruptions / customer)	0.39	0.54	1.09	1.35	2.26	3.30
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.33	0.82	0.98	7.53	1.42	1.15
SAIFI Avg. outage frequency (interruptions / customer)	0.39	0.54	1.09	1.35	1.60	1.19

**Service Quality Requirements  
For the Year Ended  
December 31**
**Service Quality Requirements | OEB  
Min. Standard**

	Renfrew Hydro Inc.	Rideau St. Lawrence Distribution Inc.	Sioux Lookout Hydro Inc.	Synergy North Corporation	Tillsonburg Hydro Inc.	Toronto Hydro- Electric System Limited
	%	%	%	%	%	%
Low Voltage Connections   > 90%	100.00	100.00	100.00	99.67	99.56	99.74
High Voltage Connections   > 90%	—	—	—	100.00	—	99.28
Telephone Accessibility   > 65%	98.78	80.36	94.41	90.86	84.59	74.77
Appointments Met   > 90%	100.00	100.00	100.00	100.00	98.44	99.04
Written Response to Enquiries   > 80%	99.39	83.98	99.09	98.62	100.00	99.35
Emergency Urban Response   > 80%	100.00	100.00	100.00	100.00	100.00	92.41
Emergency Rural Response   > 80%	—	—	—	100.00	—	—
Telephone Call Abandon Rate   < 10%	0.07	0.32	—	0.42	2.85	3.49
Appointments Scheduling   > 90%	99.26	100.00	99.31	99.21	97.08	91.81
Rescheduling a Missed Appointment   > 100%	100.00	—	100.00	100.00	100.00	100.00
Reconnection Performance Standards   > 85%	100.00	100.00	100.00	100.00	100.00	99.94
New Micro-embedded Generation Facilities Connected   >90%	—	—	100.00	100.00	100.00	100.00
Billing Accuracy   > 98%	99.95	99.67	99.86	99.92	99.83	99.21
<b>System Reliability Indicators</b>						
<b>Total Outages</b>						
SAIDI Avg. outage duration (hours)	0.55	4.24	3.13	1.94	8.32	0.82
SAIFI Avg. outage frequency (interruptions / customer)	1.23	1.80	1.99	2.79	2.57	1.30
<b>Loss of Supply Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.46	1.43	0.85	1.41	0.96	0.73
SAIFI Avg. outage frequency (interruptions / customer)	0.23	0.72	0.47	2.25	0.56	1.09
<b>Loss of Supply and Major Events Adjusted</b>						
SAIDI Avg. outage duration (hours)	0.46	1.43	0.85	1.41	0.96	0.73
SAIFI Avg. outage frequency (interruptions / customer)	0.23	0.72	0.47	2.25	0.56	1.09

**Service Quality Requirements  
For the Year Ended  
December 31**
**Service Quality Requirements | OEB  
Min. Standard**

Low Voltage Connections | > 90%  
High Voltage Connections | > 90%  
Telephone Accessibility | > 65%  
Appointments Met | > 90%  
Written Response to Enquiries | > 80%  
Emergency Urban Response | > 80%  
Emergency Rural Response | > 80%  
Telephone Call Abandon Rate | < 10%  
Appointments Scheduling | > 90%  
Rescheduling a Missed Appointment | > 100%  
Reconnection Performance Standards | > 85%  
New Micro-embedded Generation Facilities Connected | >90%  
Billing Accuracy | > 98%

**System Reliability Indicators**
**Total Outages**

SAIDI Avg. outage duration (hours) 4.76  
SAIFI Avg. outage frequency (interruptions / customer) 2.17

**Loss of Supply Adjusted**

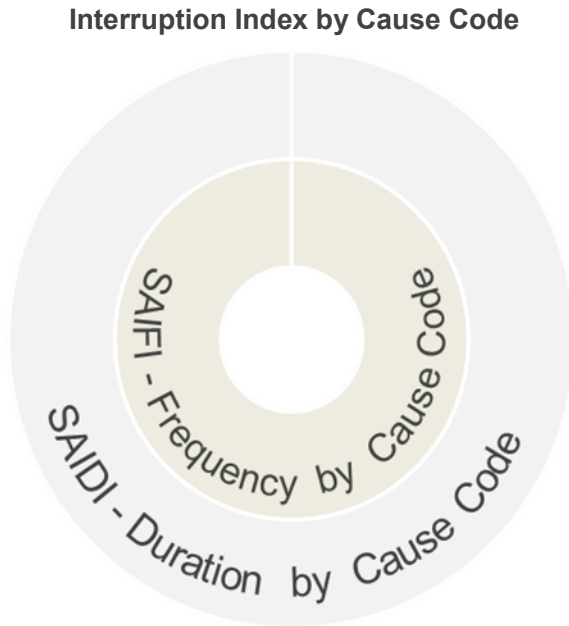
SAIDI Avg. outage duration (hours) 3.03  
SAIFI Avg. outage frequency (interruptions / customer) 0.95

**Loss of Supply and Major Events Adjusted**

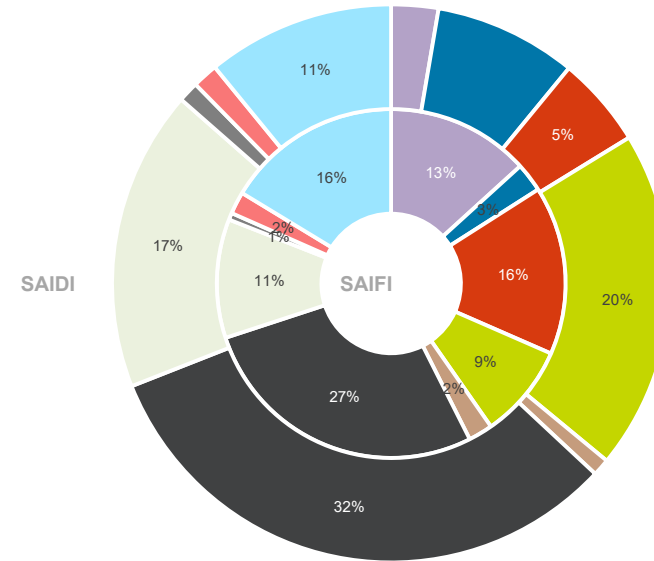
SAIDI Avg. outage duration (hours) 1.39  
SAIFI Avg. outage frequency (interruptions / customer) 0.61

	Wasaga Distribution Inc.	Waterloo North Hydro Inc.	Welland Hydro- Electric System Corp.	Wellington North Power Inc.	Westario Power Inc.
	%	%	%	%	%
Low Voltage Connections   > 90%	100.00	100.00	94.82	100.00	91.83
High Voltage Connections   > 90%	—	100.00	—	—	—
Telephone Accessibility   > 65%	99.98	90.73	88.90	99.00	85.86
Appointments Met   > 90%	100.00	98.58	93.16	98.11	95.02
Written Response to Enquiries   > 80%	100.00	100.00	100.00	97.35	97.71
Emergency Urban Response   > 80%	100.00	92.11	100.00	100.00	—
Emergency Rural Response   > 80%	—	100.00	—	—	100.00
Telephone Call Abandon Rate   < 10%	—	0.57	3.29	0.04	1.75
Appointments Scheduling   > 90%	99.81	84.40	96.82	99.37	57.69
Rescheduling a Missed Appointment   > 100%	—	100.00	100.00	100.00	100.00
Reconnection Performance Standards   > 85%	100.00	100.00	100.00	100.00	100.00
New Micro-embedded Generation Facilities Connected   >90%	100.00	100.00	—	—	100.00
Billing Accuracy   > 98%	99.97	99.89	99.99	99.49	99.77
<b>System Reliability Indicators</b>					
<b>Total Outages</b>					
SAIDI Avg. outage duration (hours)	4.76	1.13	1.79	0.84	4.59
SAIFI Avg. outage frequency (interruptions / customer)	2.17	1.84	2.48	2.05	1.22
<b>Loss of Supply Adjusted</b>					
SAIDI Avg. outage duration (hours)	3.03	1.08	1.71	0.24	1.12
SAIFI Avg. outage frequency (interruptions / customer)	0.95	1.44	2.41	0.20	0.38
<b>Loss of Supply and Major Events Adjusted</b>					
SAIDI Avg. outage duration (hours)	1.39	0.85	1.71	0.24	1.12
SAIFI Avg. outage frequency (interruptions / customer)	0.61	1.29	2.41	0.20	0.38

**System Reliability by Cause of Interruptions for Loss of Power  
For the Year Ended  
December 31**



**Alectra Utilities Corporation**



The percentage amounts shown in the distributors' charts represent the total of Non-Major Events and Major Events amounts.

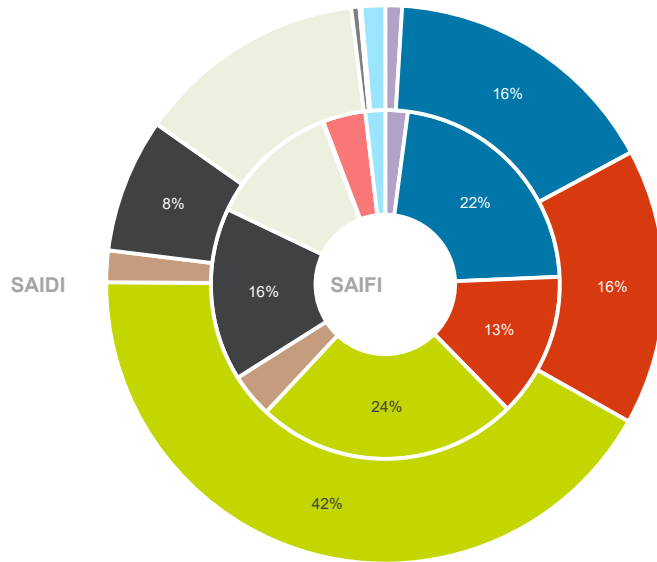
**Customers Interrupted** is the total **number of customers** affected by all interruptions. See Glossary for more information.

**Customer Hours Interrupted** is the cumulative **number of hours** of interruptions that all customers experienced (for all hours of interruptions). See Glossary for more information.

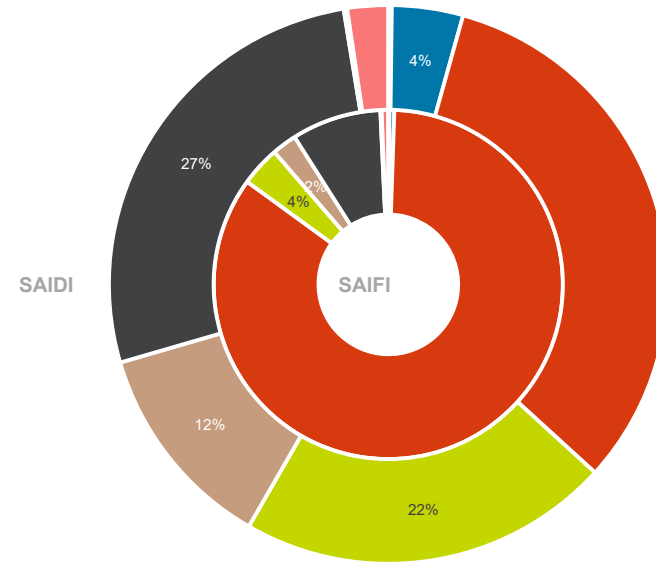
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	214,697	959	35,796	4,524
1 Scheduled Outage	43,601	67	121,609	240
2 Loss of Supply	254,378	0	77,603	0
3 Tree Contacts	123,075	19,033	158,403	132,117
4 Lightning	36,527	0	14,829	0
5 Defective Equipment	445,205	157	471,943	645
6 Adverse Weather	160,696	18,655	132,983	124,425
7 Adverse Environment	10,021	265	15,330	2,142
8 Human Element	33,752	0	21,761	0
9 Foreign Interference	265,275	43	160,597	93
<b>Sub-Totals</b>	<b>1,587,227</b>	<b>39,179</b>	<b>1,210,854</b>	<b>264,186</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**Algoma Power Inc.**



**Atikokan Hydro Inc.**

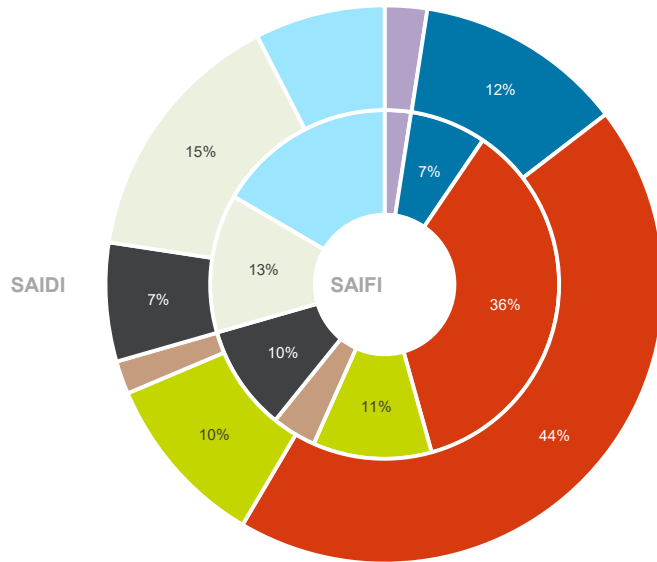


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1,198	0	1,858
1 Scheduled Outage	10,557	2,279	29,283	1,557
2 Loss of Supply	7,708	0	30,522	0
3 Tree Contacts	11,643	2,412	29,091	50,926
4 Lightning	2,349	0	3,484	0
5 Defective Equipment	9,277	3	14,803	21
6 Adverse Weather	1,416	5,523	3,816	21,563
7 Adverse Environment	55	0	918	0
8 Human Element	2,279	0	190	0
9 Foreign Interference	1,070	1	2,615	9
<b>Sub-Totals</b>	<b>47,552</b>	<b>10,218</b>	<b>116,581</b>	<b>74,076</b>

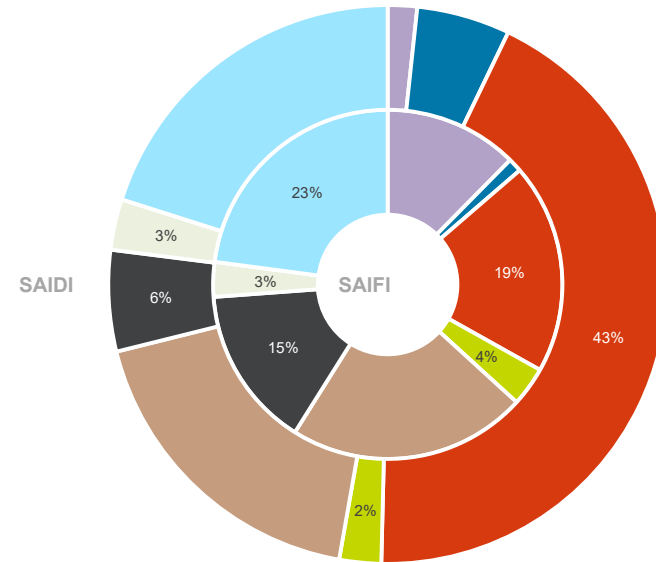
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	2	0	2
1 Scheduled Outage	9	0	42	0
2 Loss of Supply	1,650	0	330	0
3 Tree Contacts	72	0	219	0
4 Lightning	45	0	124	0
5 Defective Equipment	162	0	274	0
6 Adverse Weather	2	0	2	0
7 Adverse Environment	0	0	0	0
8 Human Element	12	0	24	0
9 Foreign Interference	0	0	0	0
<b>Sub-Totals</b>	<b>1,954</b>	<b>0</b>	<b>1,017</b>	<b>0</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**Bluewater Power Distribution Corporation**



**Brantford Power Inc.**



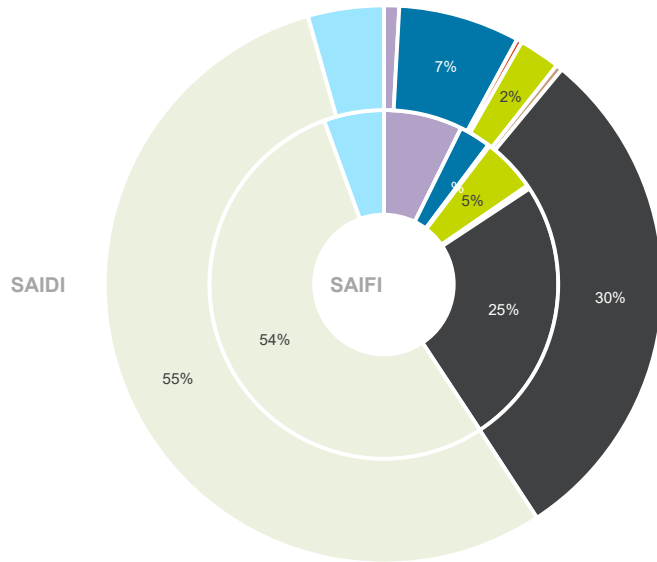
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	2,624	0	3,035
1 Scheduled Outage	7,652	0	14,948	0
2 Loss of Supply	38,989	0	54,253	0
3 Tree Contacts	11,897	0	12,496	0
4 Lightning	4,467	0	2,374	0
5 Defective Equipment	10,534	0	8,500	0
6 Adverse Weather	13,853	0	18,564	0
7 Adverse Environment	0	0	0	0
8 Human Element	10	0	1	0
9 Foreign Interference	17,915	0	9,317	0
<b>Sub-Totals</b>	<b>107,941</b>	<b>0</b>	<b>123,488</b>	<b>0</b>

Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	6,756	0	743
1 Scheduled Outage	710	0	2,372	0
2 Loss of Supply	10,655	0	18,999	0
3 Tree Contacts	1,991	0	1,062	0
4 Lightning	12,084	0	8,059	0
5 Defective Equipment	8,170	0	2,572	0
6 Adverse Weather	1,755	0	1,289	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	12,532	0	8,811	0
<b>Sub-Totals</b>	<b>54,653</b>	<b>0</b>	<b>43,907</b>	<b>0</b>

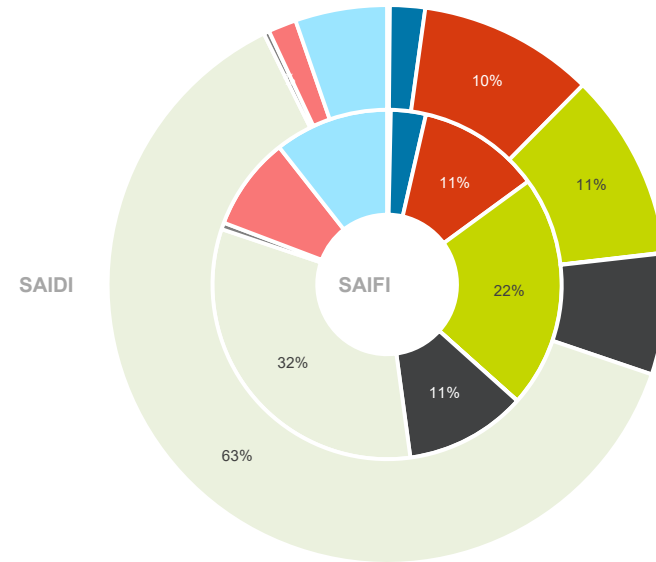
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



**Burlington Hydro Inc.**



**Canadian Niagara Power Inc.**

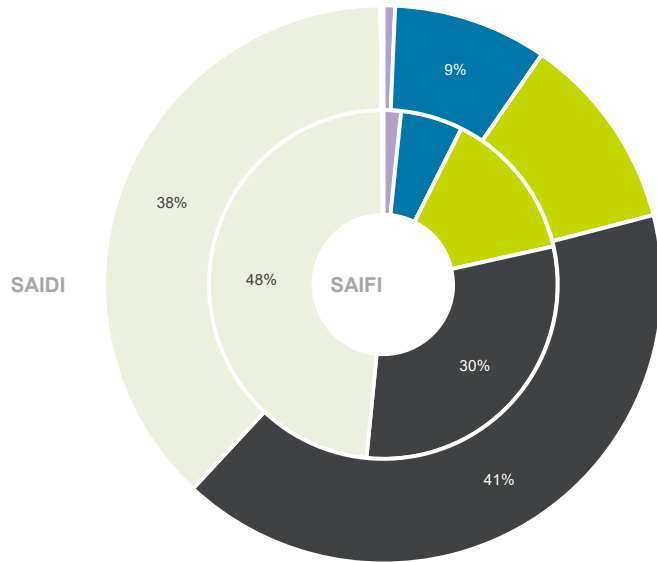


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	7,059	0	1,250	0
1 Scheduled Outage	2,758	65	8,956	1,089
2 Loss of Supply	134	0	451	0
3 Tree Contacts	4,853	1	3,418	1
4 Lightning	306	0	524	0
5 Defective Equipment	24,128	11	42,409	10
6 Adverse Weather	6,781	45,080	8,873	69,341
7 Adverse Environment	0	0	0	0
8 Human Element	2	0	8	0
9 Foreign Interference	5,360	2	6,257	6
<b>Sub-Totals</b>	<b>51,381</b>	<b>45,159</b>	<b>72,145</b>	<b>70,447</b>

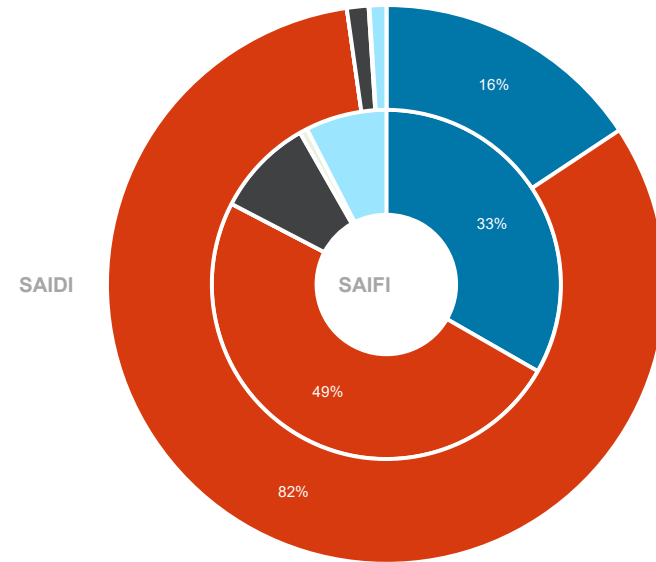
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	365	0	544	0
1 Scheduled Outage	3,303	0	6,763	0
2 Loss of Supply	11,680	0	34,034	0
3 Tree Contacts	17,216	4,939	17,585	18,680
4 Lightning	14	0	102	0
5 Defective Equipment	11,516	23	23,323	154
6 Adverse Weather	9,108	23,957	17,642	191,668
7 Adverse Environment	613	0	1,076	0
8 Human Element	5,906	2,970	3,618	1,799
9 Foreign Interference	10,856	0	17,822	0
<b>Sub-Totals</b>	<b>70,577</b>	<b>31,889</b>	<b>122,511</b>	<b>212,301</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

Centre Wellington Hydro Ltd.



Chapleau Public Utilities Corporation

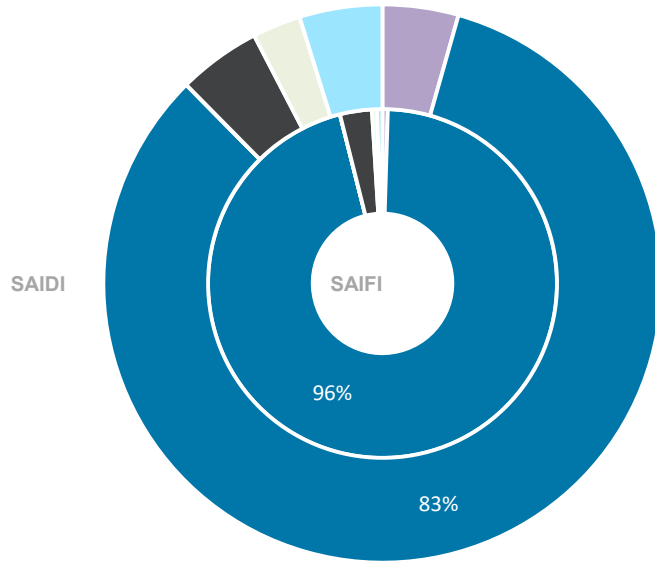


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	56	0	22
1 Scheduled Outage	197	0	283	0
2 Loss of Supply	0	0	0	0
3 Tree Contacts	481	0	361	0
4 Lightning	0	0	0	0
5 Defective Equipment	1,026	0	1,297	0
6 Adverse Weather	1,650	0	1,201	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	5	0	5	0
<b>Sub-Totals</b>	<b>3,415</b>	<b>0</b>	<b>3,169</b>	<b>0</b>

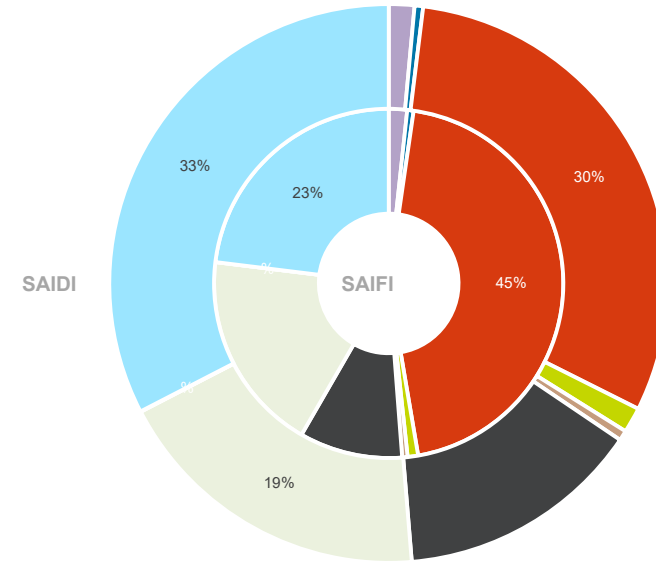
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1	0	10
1 Scheduled Outage	2,076	0	7,444	0
2 Loss of Supply	3,082	0	38,942	0
3 Tree Contacts	0	0	0	0
4 Lightning	0	0	0	0
5 Defective Equipment	569	0	596	0
6 Adverse Weather	47	0	24	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	468	0	458	0
<b>Sub-Totals</b>	<b>6,243</b>	<b>0</b>	<b>47,473</b>	<b>0</b>

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Cooperative Hydro Embrun Inc.



E.L.K. Energy Inc.

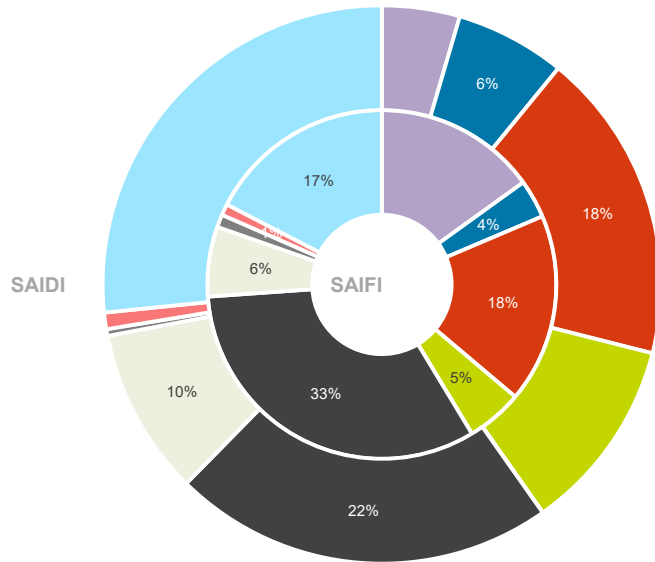


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	1	0	3	0
1 Scheduled Outage	195	0	52	0
2 Loss of Supply	0	0	0	0
3 Tree Contacts	0	0	0	0
4 Lightning	0	0	0	0
5 Defective Equipment	6	0	3	0
6 Adverse Weather	1	0	2	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	1	0	3	0
<b>Sub-Totals</b>	<b>204</b>	<b>0</b>	<b>63</b>	<b>0</b>

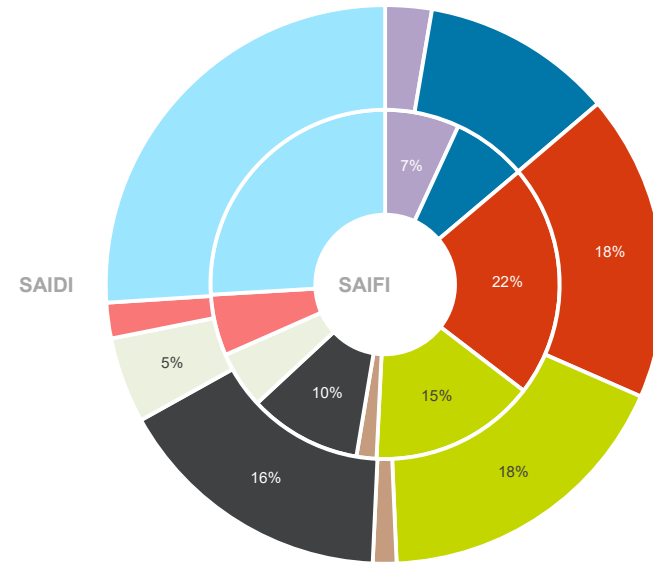
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	270	0	477	0
1 Scheduled Outage	95	0	161	0
2 Loss of Supply	7,154	0	9,784	0
3 Tree Contacts	154	0	474	0
4 Lightning	79	0	189	0
5 Defective Equipment	1,518	0	4,568	0
6 Adverse Weather	2,962	0	6,019	0
7 Adverse Environment	2	0	4	0
8 Human Element	0	0	0	0
9 Foreign Interference	3,661	0	10,477	0
<b>Sub-Totals</b>	<b>15,895</b>	<b>0</b>	<b>32,152</b>	<b>0</b>

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**Ellexicon Energy Inc.**



**Energy+ Inc.**

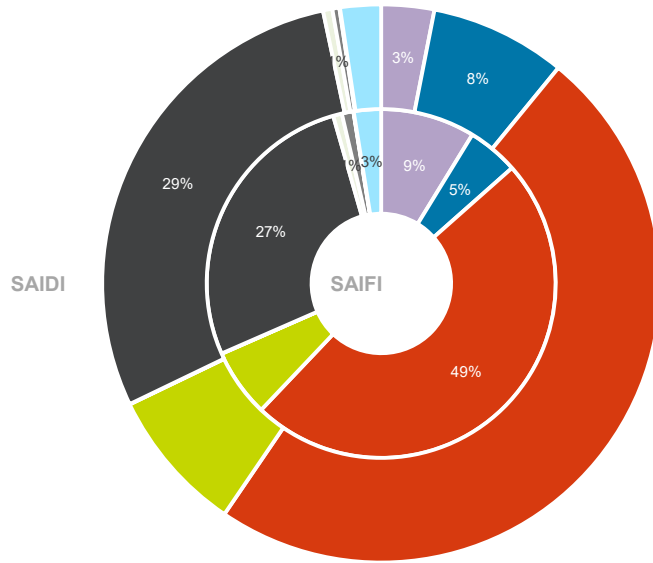


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	32,129	0	12,316	0
1 Scheduled Outage	7,582	0	17,481	0
2 Loss of Supply	37,442	0	49,448	0
3 Tree Contacts	11,101	0	30,762	0
4 Lightning	1	0	2	0
5 Defective Equipment	69,447	0	60,551	0
6 Adverse Weather	13,789	0	26,495	0
7 Adverse Environment	2,501	0	1,058	0
8 Human Element	2,247	0	2,604	0
9 Foreign Interference	37,176	0	72,781	0
<b>Sub-Totals</b>	<b>213,415</b>	<b>0</b>	<b>273,498</b>	<b>0</b>

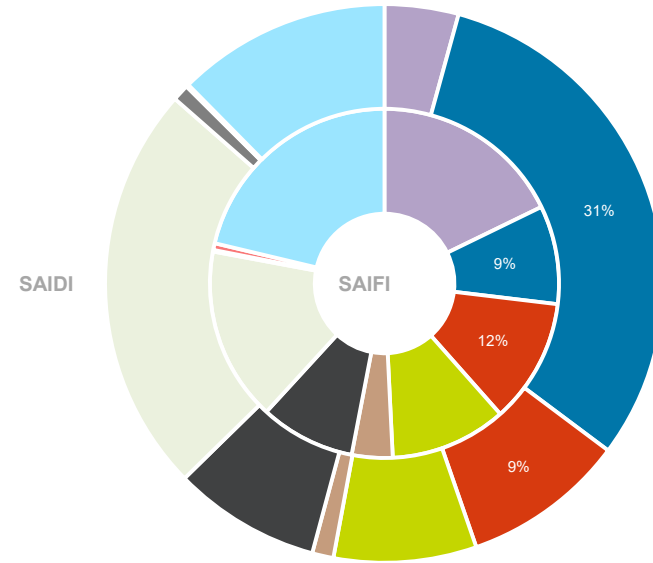
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	8,974	0	2,023	0
1 Scheduled Outage	9,016	0	8,309	0
2 Loss of Supply	28,020	0	13,320	0
3 Tree Contacts	19,962	0	13,314	0
4 Lightning	2,418	0	1,018	0
5 Defective Equipment	13,607	0	12,156	0
6 Adverse Weather	6,845	0	3,726	0
7 Adverse Environment	0	0	0	0
8 Human Element	7,372	0	1,534	0
9 Foreign Interference	33,714	0	19,514	0
<b>Sub-Totals</b>	<b>129,928</b>	<b>0</b>	<b>74,913</b>	<b>0</b>

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Entegrus Powerlines Inc.



EnWin Utilities Ltd.

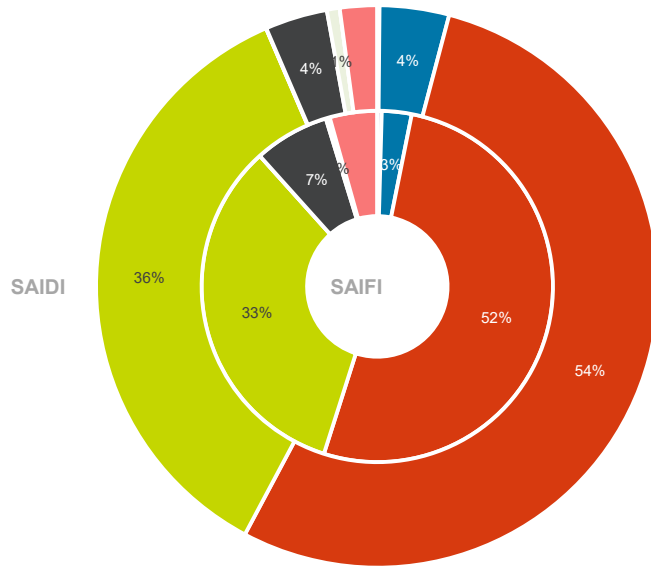


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	10,336	0	6,112	0
1 Scheduled Outage	5,643	0	15,813	0
2 Loss of Supply	57,545	0	97,182	0
3 Tree Contacts	7,470	0	16,764	0
4 Lightning	22	0	39	0
5 Defective Equipment	32,144	0	57,547	0
6 Adverse Weather	952	0	1,090	0
7 Adverse Environment	1,258	0	834	0
8 Human Element	34	0	64	0
9 Foreign Interference	3,015	0	4,741	0
<b>Sub-Totals</b>	<b>118,419</b>	<b>0</b>	<b>200,186</b>	<b>0</b>

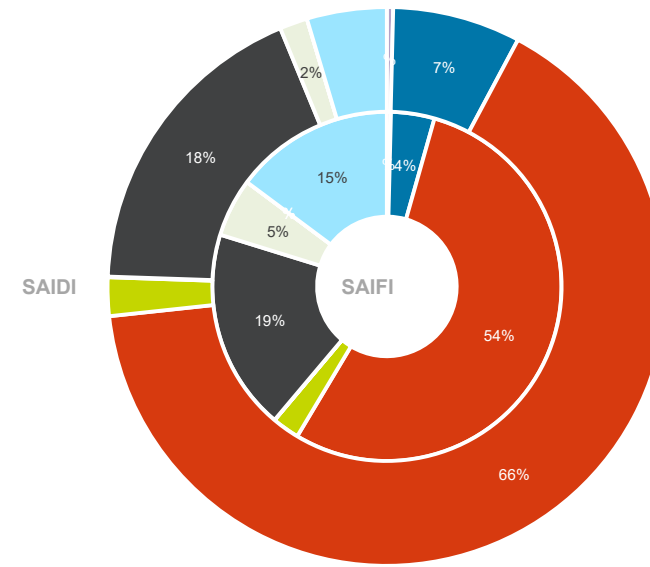
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	40,886	0	3,779	0
1 Scheduled Outage	20,972	0	27,295	0
2 Loss of Supply	26,577	0	8,334	0
3 Tree Contacts	24,858	0	7,301	0
4 Lightning	8,652	0	1,084	0
5 Defective Equipment	20,311	0	7,543	0
6 Adverse Weather	37,035	0	20,990	0
7 Adverse Environment	293	0	846	0
8 Human Element	1,439	0	131	0
9 Foreign Interference	49,011	0	10,937	0
<b>Sub-Totals</b>	<b>230,034</b>	<b>0</b>	<b>88,241</b>	<b>0</b>

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**EPCOR Electricity Distribution Ontario Inc.**



**ERTH Power Corporation**

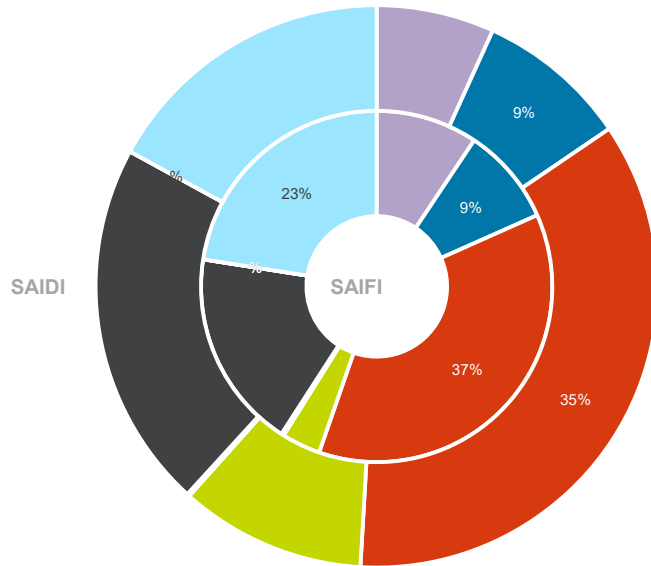


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	119	0	80
1 Scheduled Outage	827	0	2,518	0
2 Loss of Supply	15,502	0	33,792	0
3 Tree Contacts	10,004	0	22,480	0
4 Lightning	1	0	11	0
5 Defective Equipment	2,078	0	2,258	0
6 Adverse Weather	101	0	459	0
7 Adverse Environment	0	0	0	0
8 Human Element	1,313	0	1,355	0
9 Foreign Interference	0	0	0	0
<b>Sub-Totals</b>	<b>29,945</b>	<b>0</b>	<b>62,953</b>	<b>0</b>

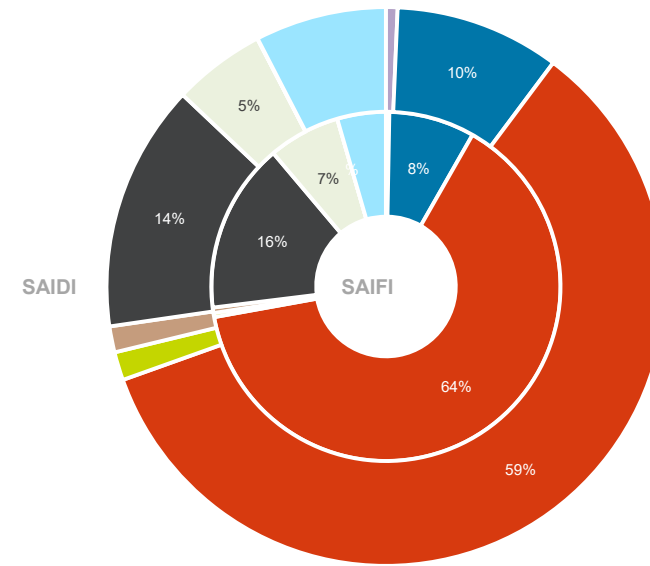
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	109	0	231
1 Scheduled Outage	1,179	0	4,832	0
2 Loss of Supply	15,830	0	42,636	0
3 Tree Contacts	740	0	1,457	0
4 Lightning	3	0	23	0
5 Defective Equipment	5,452	0	11,843	0
6 Adverse Weather	1,581	0	1,049	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	4,324	0	3,007	0
<b>Sub-Totals</b>	<b>29,218</b>	<b>0</b>	<b>65,078</b>	<b>0</b>

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**Espanola Regional Hydro Distribution Corporation**



**Essex Powerlines Corporation**

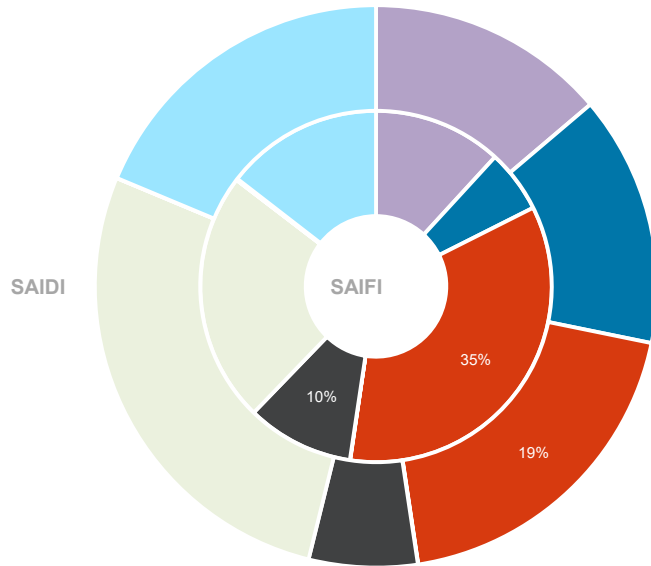


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	81	0	122	0
1 Scheduled Outage	78	0	157	0
2 Loss of Supply	320	0	635	0
3 Tree Contacts	31	0	192	0
4 Lightning	2	0	3	0
5 Defective Equipment	159	0	380	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	195	0	306	0
<b>Sub-Totals</b>	<b>866</b>	<b>0</b>	<b>1,793</b>	<b>0</b>

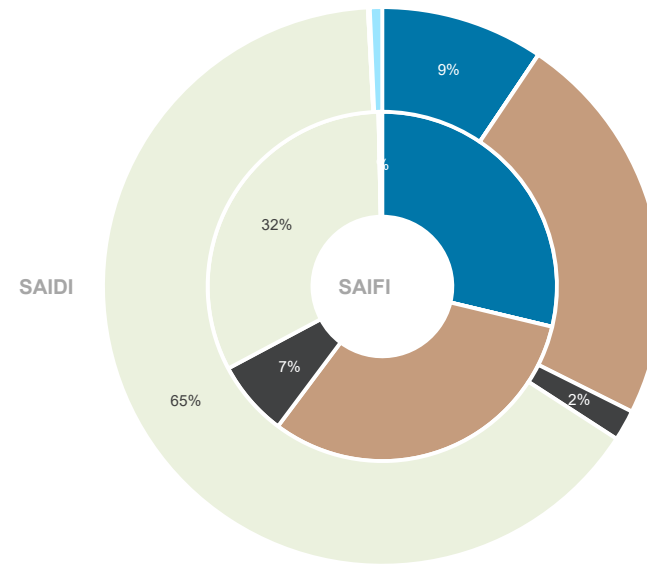
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	219	0	635	0
1 Scheduled Outage	5,651	0	9,065	0
2 Loss of Supply	45,323	0	56,318	0
3 Tree Contacts	272	0	1,547	0
4 Lightning	352	0	1,428	0
5 Defective Equipment	11,179	0	13,588	0
6 Adverse Weather	4,715	0	5,071	0
7 Adverse Environment	0	0	0	0
8 Human Element	11	0	20	0
9 Foreign Interference	3,190	0	7,221	0
<b>Sub-Totals</b>	<b>70,912</b>	<b>0</b>	<b>94,893</b>	<b>0</b>

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**Festival Hydro Inc.**



**Fort Frances Power Corporation**



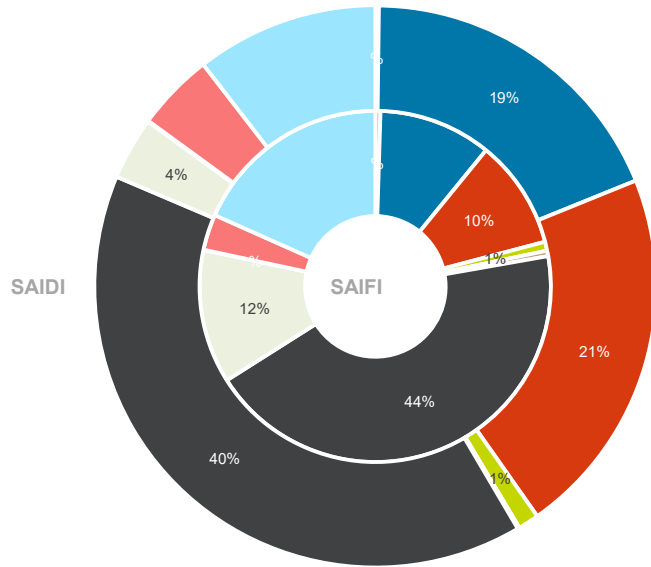
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	6,949	0	6,576
1 Scheduled Outage	3,404	0	6,886	0
2 Loss of Supply	20,431	0	9,236	0
3 Tree Contacts	1	0	7	0
4 Lightning	0	0	0	0
5 Defective Equipment	5,812	0	2,982	0
6 Adverse Weather	13,585	0	13,080	0
7 Adverse Environment	1	0	1	0
8 Human Element	75	0	4	0
9 Foreign Interference	8,520	0	8,913	0
<b>Sub-Totals</b>	<b>58,778</b>	<b>0</b>	<b>47,685</b>	<b>0</b>

Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	1,503	0	192	0
2 Loss of Supply	0	0	0	0
3 Tree Contacts	0	0	0	0
4 Lightning	1,646	0	468	0
5 Defective Equipment	368	0	36	0
6 Adverse Weather	1,696	0	1,324	0
7 Adverse Environment	0	0	0	0
8 Human Element	1	0	2	0
9 Foreign Interference	18	0	15	0
<b>Sub-Totals</b>	<b>5,232</b>	<b>0</b>	<b>2,037</b>	<b>0</b>

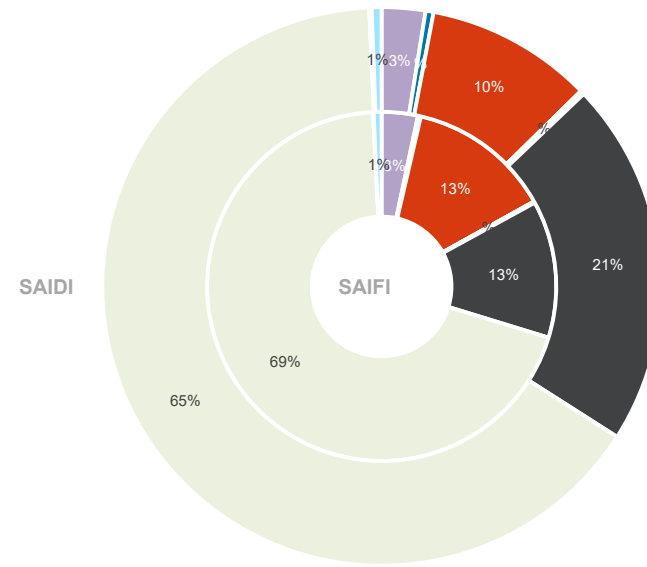
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Greater Sudbury Hydro Inc.



Grimsby Power Incorporated

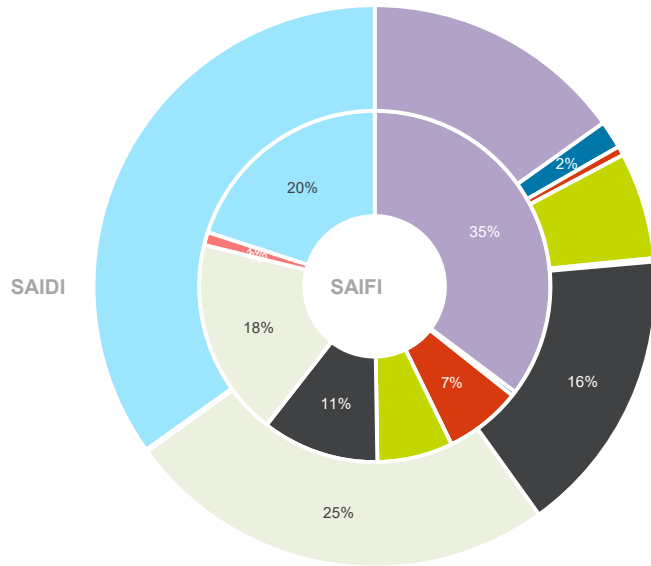


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	266	0	225
1 Scheduled Outage	5,708	0	21,519	0
2 Loss of Supply	5,515	0	24,623	0
3 Tree Contacts	467	0	1,391	0
4 Lightning	264	0	131	0
5 Defective Equipment	24,087	0	45,917	0
6 Adverse Weather	6,755	0	4,158	0
7 Adverse Environment	22	0	48	0
8 Human Element	1,799	0	5,158	0
9 Foreign Interference	10,093	0	12,102	0
<b>Sub-Totals</b>	<b>54,976</b>	<b>0</b>	<b>115,272</b>	<b>0</b>

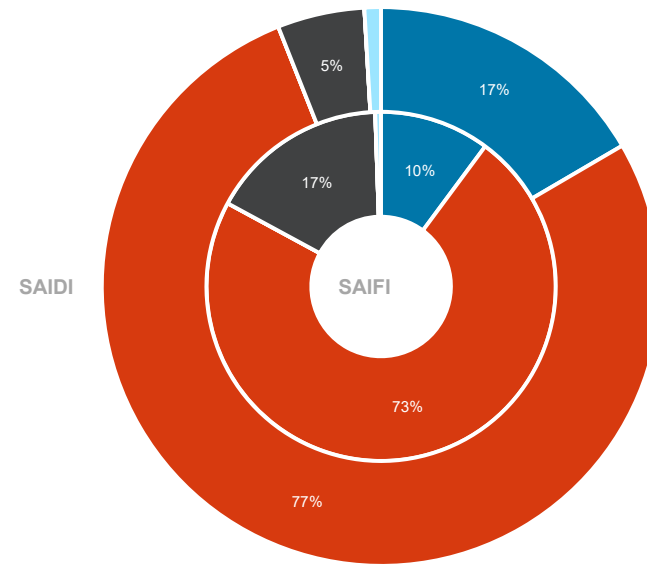
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1,552	0	1,628
1 Scheduled Outage	122	0	296	0
2 Loss of Supply	6,155	0	6,258	0
3 Tree Contacts	26	0	41	0
4 Lightning	47	0	112	0
5 Defective Equipment	5,896	0	13,688	0
6 Adverse Weather	32,205	0	42,178	0
7 Adverse Environment	30	0	93	0
8 Human Element	0	0	0	0
9 Foreign Interference	338	0	371	0
<b>Sub-Totals</b>	<b>46,371</b>	<b>0</b>	<b>64,665</b>	<b>0</b>

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**Halton Hills Hydro Inc.**



**Hearst Power Distribution Company Limited**

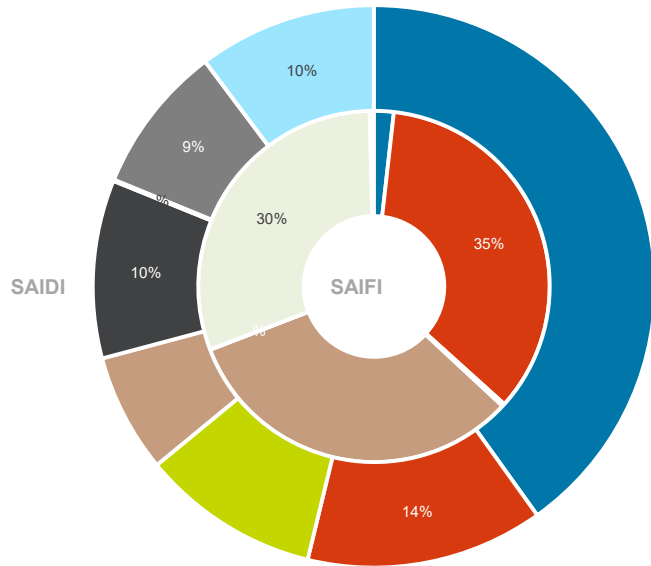


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	14,858	0	5,612
1 Scheduled Outage	172	0	594	0
2 Loss of Supply	3,003	0	200	0
3 Tree Contacts	2,935	0	2,278	0
4 Lightning	11	0	76	0
5 Defective Equipment	4,540	0	6,121	0
6 Adverse Weather	7,700	0	9,258	0
7 Adverse Environment	0	0	0	0
8 Human Element	502	0	50	0
9 Foreign Interference	8,427	0	12,952	0
<b>Sub-Totals</b>	<b>42,148</b>	<b>0</b>	<b>37,141</b>	<b>0</b>

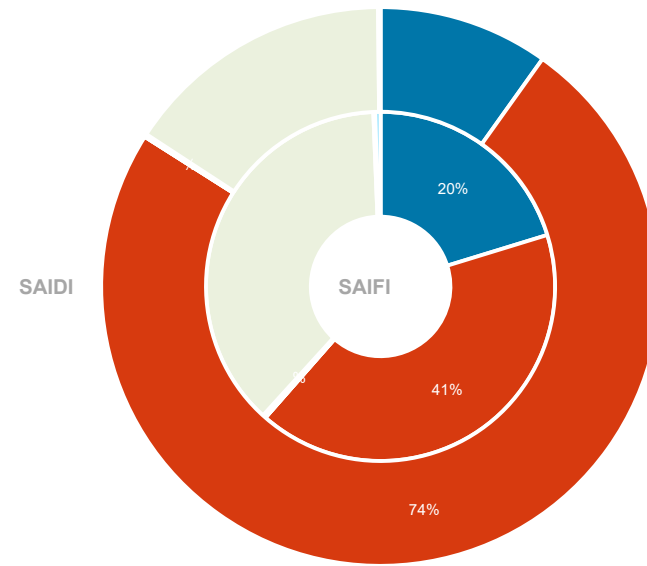
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	1,213	0	5,036	0
2 Loss of Supply	8,656	0	23,508	0
3 Tree Contacts	0	0	0	0
4 Lightning	0	0	0	0
5 Defective Equipment	1,970	0	1,529	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	65	0	293	0
<b>Sub-Totals</b>	<b>11,904</b>	<b>0</b>	<b>30,367</b>	<b>0</b>

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Hydro 2000 Inc.



Hydro Hawkesbury Inc.

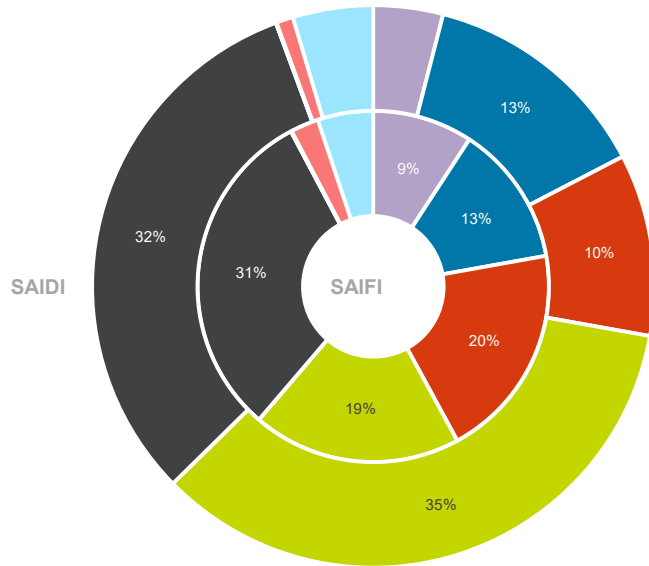


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	38	0	12	0
2 Loss of Supply	725	0	4	0
3 Tree Contacts	5	0	3	0
4 Lightning	669	0	2	0
5 Defective Equipment	1	0	3	0
6 Adverse Weather	633	0	0	0
7 Adverse Environment	2	0	3	0
8 Human Element	0	0	0	0
9 Foreign Interference	6	0	3	0
<b>Sub-Totals</b>	<b>2,079</b>	<b>0</b>	<b>29</b>	<b>0</b>

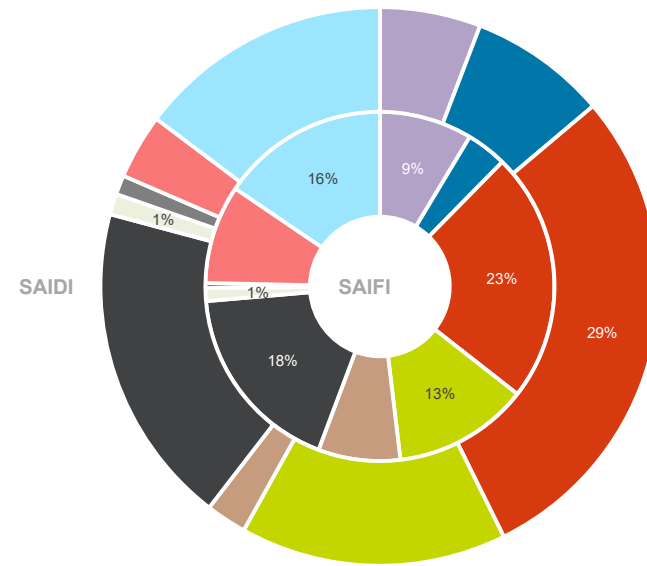
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	1,304	0	2,147	0
2 Loss of Supply	2,658	0	16,170	0
3 Tree Contacts	0	0	0	0
4 Lightning	0	0	0	0
5 Defective Equipment	21	0	35	0
6 Adverse Weather	2,421	0	3,421	0
7 Adverse Environment	11	0	8	0
8 Human Element	0	0	0	0
9 Foreign Interference	32	0	23	0
<b>Sub-Totals</b>	<b>6,447</b>	<b>0</b>	<b>21,804</b>	<b>0</b>

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Hydro One Networks Inc.



Hydro Ottawa Limited

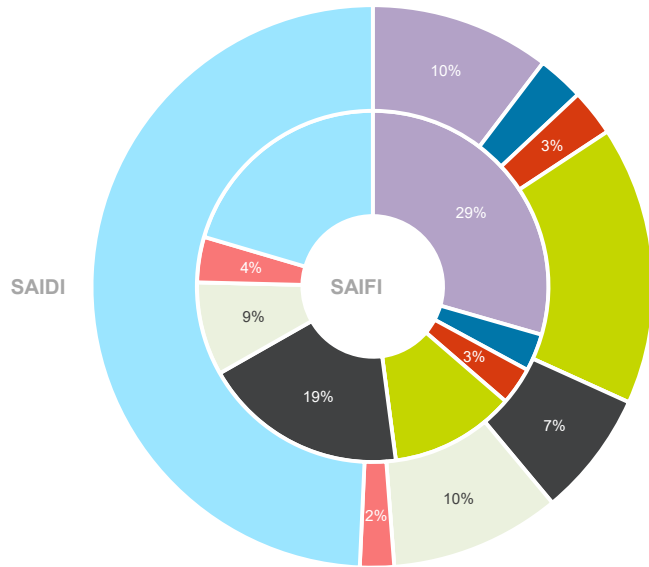


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	417,372	26,228	435,843
1 Scheduled Outage	616,713	8,026	1,812,867	32,705
2 Loss of Supply	916,555	38,151	1,361,155	88,141
3 Tree Contacts	737,994	186,875	3,280,659	1,532,716
4 Lightning	0	0	0	0
5 Defective Equipment	1,335,747	152,153	3,488,228	900,627
6 Adverse Weather	0	0	0	0
7 Adverse Environment	2,522	1	5,355	2
8 Human Element	118,567	6,440	131,527	4,015
9 Foreign Interference	241,467	4,657	616,744	22,243
<b>Sub-Totals</b>	<b>4,386,937</b>	<b>422,531</b>	<b>11,132,377</b>	<b>2,698,468</b>

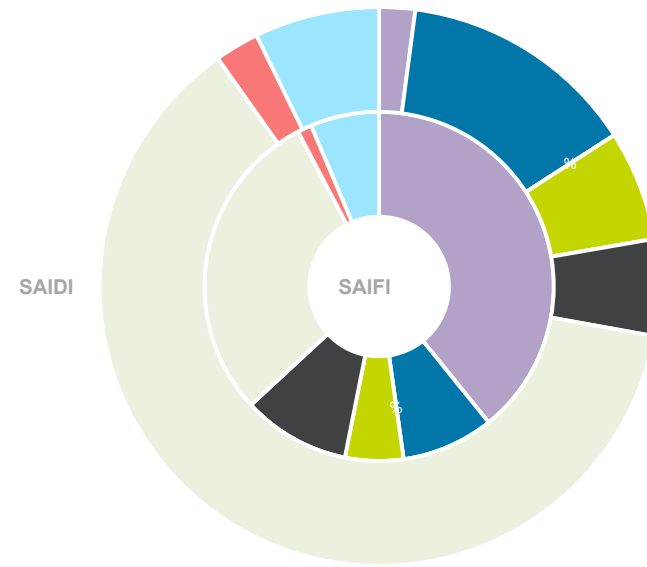
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	31,447	26	25,623
1 Scheduled Outage	13,621	47	34,807	92
2 Loss of Supply	44,089	40,645	42,548	84,052
3 Tree Contacts	32,418	13,370	35,526	32,129
4 Lightning	24,659	3,090	8,284	1,989
5 Defective Equipment	64,747	699	79,803	2,186
6 Adverse Weather	3,671	655	4,237	1,107
7 Adverse Environment	1,327	383	2,190	2,660
8 Human Element	33,391	0	16,452	0
9 Foreign Interference	47,360	9,381	51,891	12,851
<b>Sub-Totals</b>	<b>296,730</b>	<b>68,296</b>	<b>301,361</b>	<b>137,109</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**Innpower Corporation**



**Kingston Hydro Corporation**

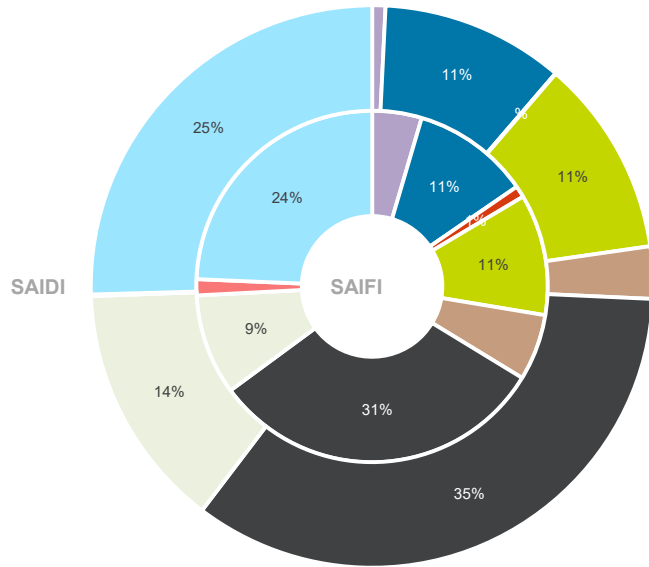


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	3,488	0	3,035	0
1 Scheduled Outage	406	0	781	0
2 Loss of Supply	413	0	785	0
3 Tree Contacts	1,367	0	4,701	0
4 Lightning	0	0	0	0
5 Defective Equipment	2,237	0	2,112	0
6 Adverse Weather	1,017	0	2,867	0
7 Adverse Environment	0	0	0	0
8 Human Element	493	0	576	0
9 Foreign Interference	2,424	0	14,424	0
<b>Sub-Totals</b>	<b>11,845</b>	<b>0</b>	<b>29,280</b>	<b>0</b>

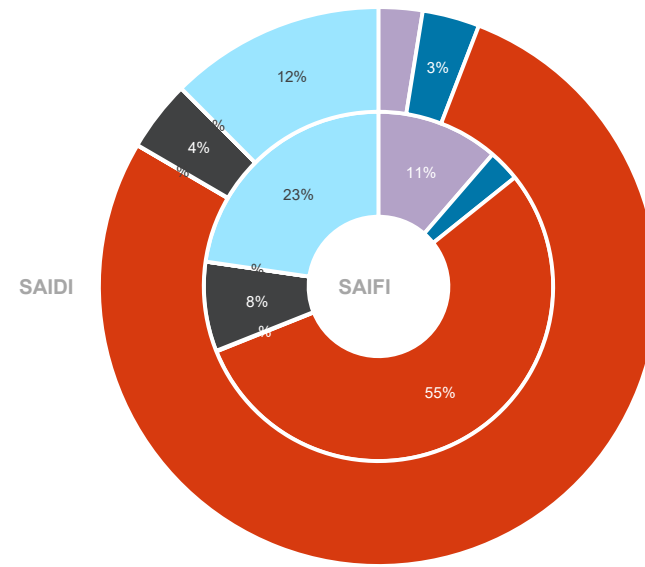
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	10,520	0	1,244	0
1 Scheduled Outage	2,291	0	8,292	0
2 Loss of Supply	0	0	0	0
3 Tree Contacts	1,449	0	3,824	0
4 Lightning	0	0	0	0
5 Defective Equipment	2,677	0	3,340	0
6 Adverse Weather	1,063	6,775	1,621	35,770
7 Adverse Environment	0	0	0	0
8 Human Element	355	0	1,548	0
9 Foreign Interference	1,702	0	4,332	0
<b>Sub-Totals</b>	<b>20,057</b>	<b>6,775</b>	<b>24,201</b>	<b>35,770</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

**Kitchener-Wilmot Hydro Inc.**



**Lakefront Utilities Inc.**

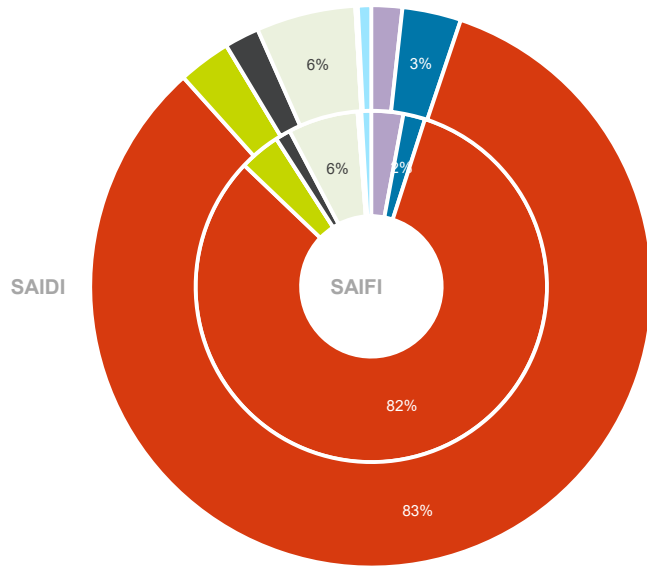


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	5,148	0	870
1 Scheduled Outage	12,209	0	12,109	0
2 Loss of Supply	1,214	0	48	0
3 Tree Contacts	12,604	0	13,033	0
4 Lightning	6,863	0	3,442	0
5 Defective Equipment	35,227	0	39,745	0
6 Adverse Weather	1,702	8,745	1,130	15,086
7 Adverse Environment	0	0	0	0
8 Human Element	1,665	0	87	0
9 Foreign Interference	27,461	0	29,228	0
<b>Sub-Totals</b>	<b>104,093</b>	<b>8,745</b>	<b>99,693</b>	<b>15,086</b>

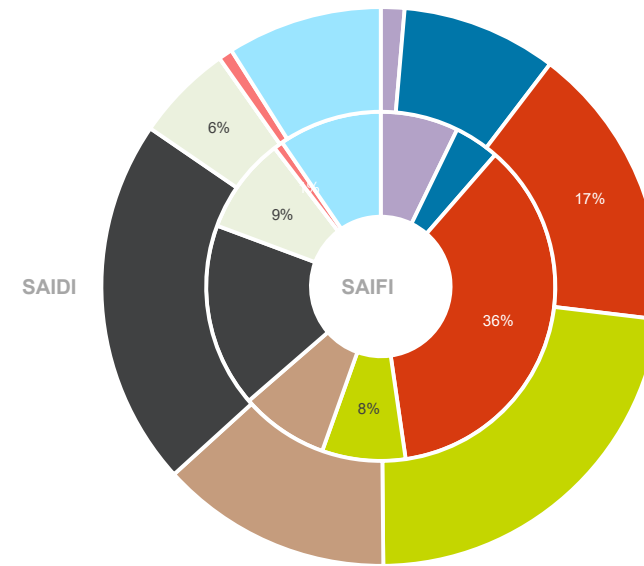
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1,810	0	914
1 Scheduled Outage	470	0	1,188	0
2 Loss of Supply	8,732	0	27,886	0
3 Tree Contacts	8	0	6	0
4 Lightning	0	0	0	0
5 Defective Equipment	1,323	0	1,466	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	0	0	0	0
8 Human Element	1	0	1	0
9 Foreign Interference	3,631	0	4,482	0
<b>Sub-Totals</b>	<b>15,975</b>	<b>0</b>	<b>35,943</b>	<b>0</b>

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Lakeland Power Distribution Ltd.



London Hydro Inc.

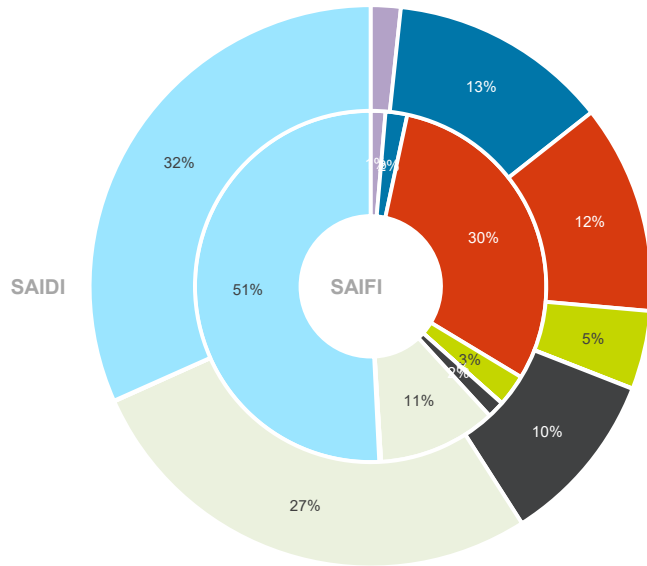


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1,507	0	1,883
1 Scheduled Outage	1,015	0	3,572	0
2 Loss of Supply	42,095	0	87,916	0
3 Tree Contacts	1,927	0	3,206	0
4 Lightning	1	0	3	0
5 Defective Equipment	720	0	2,106	0
6 Adverse Weather	3,306	0	6,047	0
7 Adverse Environment	0	0	0	0
8 Human Element	169	0	143	0
9 Foreign Interference	469	0	819	0
<b>Sub-Totals</b>	<b>51,209</b>	<b>0</b>	<b>105,695</b>	<b>0</b>

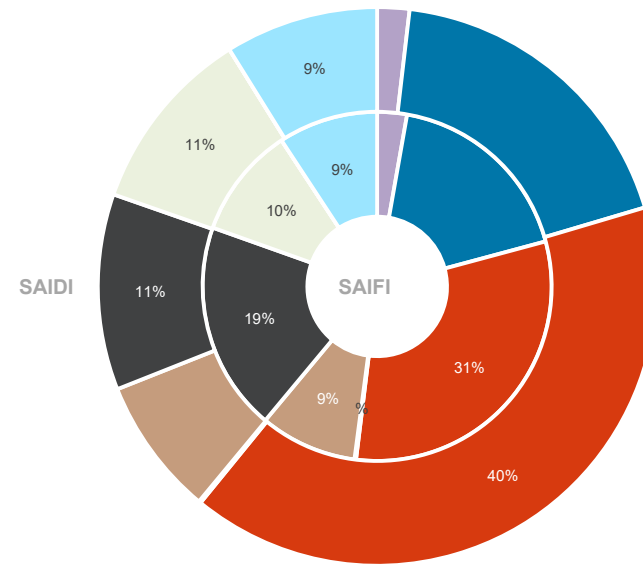
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	24,152	1	2,995
1 Scheduled Outage	13,943	0	19,670	0
2 Loss of Supply	91,800	29,692	15,037	21,119
3 Tree Contacts	16,302	9,618	17,696	32,594
4 Lightning	6,204	21,155	6,483	22,879
5 Defective Equipment	56,971	0	46,618	0
6 Adverse Weather	29,804	0	12,318	0
7 Adverse Environment	0	0	0	0
8 Human Element	2,934	0	1,819	0
9 Foreign Interference	31,949	0	19,645	0
<b>Sub-Totals</b>	<b>274,059</b>	<b>60,466</b>	<b>142,281</b>	<b>76,597</b>

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Milton Hydro Distribution Inc.



Newmarket-Tay Power Distribution Ltd.



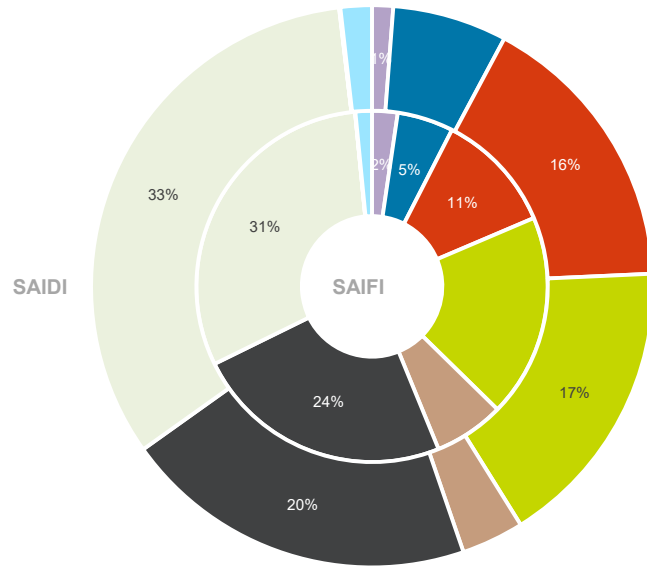
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	453	0	262	0
1 Scheduled Outage	673	0	1,922	0
2 Loss of Supply	10,218	0	1,828	0
3 Tree Contacts	989	0	686	0
4 Lightning	4	0	4	0
5 Defective Equipment	535	0	1,523	0
6 Adverse Weather	3,674	0	4,156	0
7 Adverse Environment	0	0	0	0
8 Human Element	52	0	4	0
9 Foreign Interference	17,127	0	4,814	0
<b>Sub-Totals</b>	<b>33,725</b>	<b>0</b>	<b>15,199</b>	<b>0</b>

Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	1,414	0	1,243	0
1 Scheduled Outage	9,337	0	12,372	0
2 Loss of Supply	16,028	0	26,958	0
3 Tree Contacts	74	0	80	0
4 Lightning	0	4,633	0	5,328
5 Defective Equipment	9,999	0	7,557	0
6 Adverse Weather	5,318	0	7,171	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	4,753	0	5,918	0
<b>Sub-Totals</b>	<b>46,923</b>	<b>4,633</b>	<b>61,301</b>	<b>5,328</b>

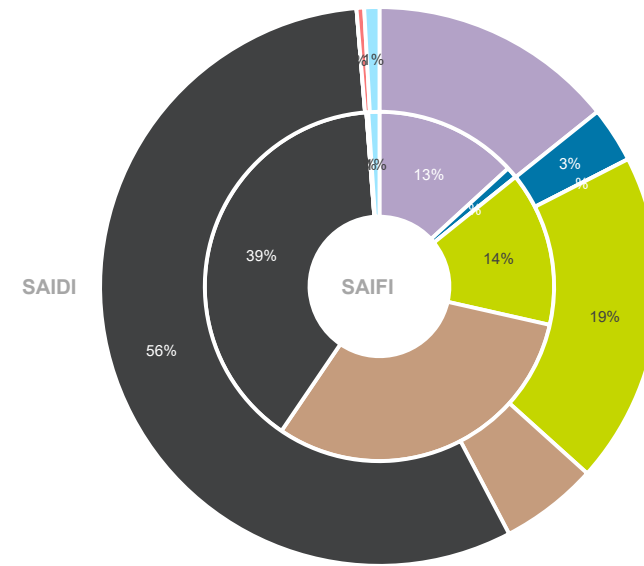
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



Niagara Peninsula Energy Inc.



Niagara-on-the-Lake Hydro Inc.

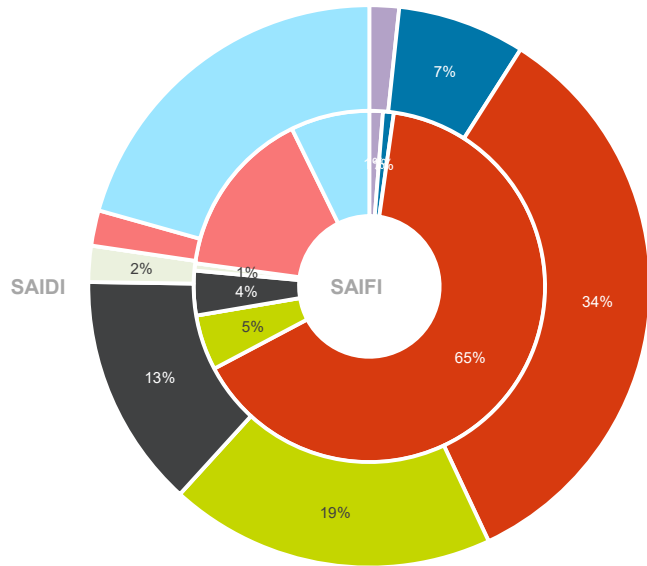


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	2,397	0	1,651
1 Scheduled Outage	5,293	0	8,961	0
2 Loss of Supply	11,432	0	22,409	0
3 Tree Contacts	19,180	0	22,935	0
4 Lightning	6,652	0	4,890	0
5 Defective Equipment	24,494	0	27,796	0
6 Adverse Weather	31,493	0	44,834	0
7 Adverse Environment	7	0	21	0
8 Human Element	48	0	86	0
9 Foreign Interference	1,552	0	2,451	0
<b>Sub-Totals</b>	<b>102,548</b>	<b>0</b>	<b>136,032</b>	<b>0</b>

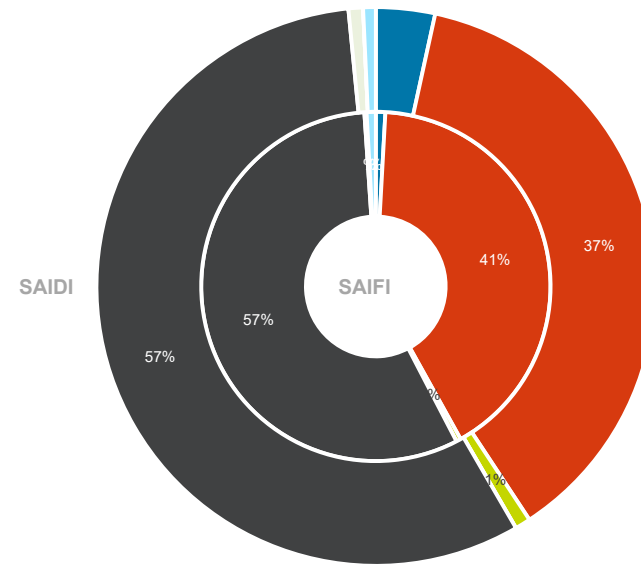
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	482	0	683
1 Scheduled Outage	37	0	155	0
2 Loss of Supply	0	0	0	0
3 Tree Contacts	523	0	921	0
4 Lightning	1,131	0	272	0
5 Defective Equipment	1,436	0	2,704	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	0	0	0	0
8 Human Element	7	0	21	0
9 Foreign Interference	37	0	43	0
<b>Sub-Totals</b>	<b>3,653</b>	<b>0</b>	<b>4,799</b>	<b>0</b>

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North Bay Hydro Distribution Limited



Northern Ontario Wires Inc.

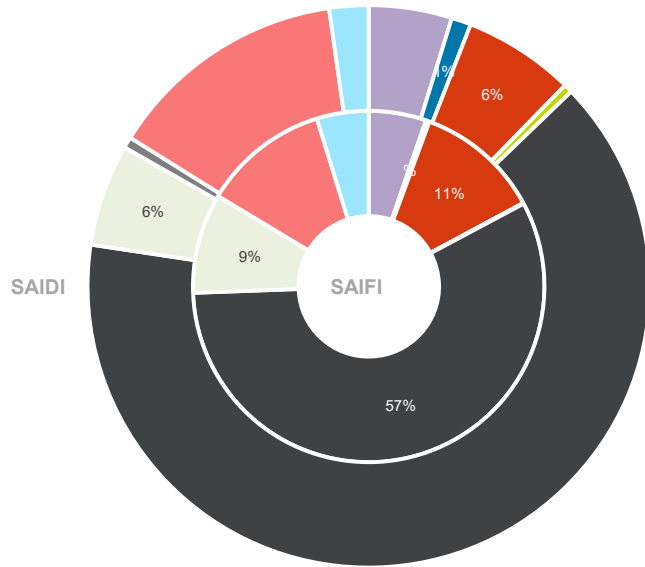


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1,172	0	726
1 Scheduled Outage	925	0	3,126	0
2 Loss of Supply	60,864	0	14,489	0
3 Tree Contacts	4,772	0	7,991	0
4 Lightning	0	0	0	0
5 Defective Equipment	3,847	0	5,747	0
6 Adverse Weather	609	0	878	0
7 Adverse Environment	0	0	0	0
8 Human Element	14,621	0	870	0
9 Foreign Interference	6,810	0	8,800	0
<b>Sub-Totals</b>	<b>93,620</b>	<b>0</b>	<b>42,627</b>	<b>0</b>

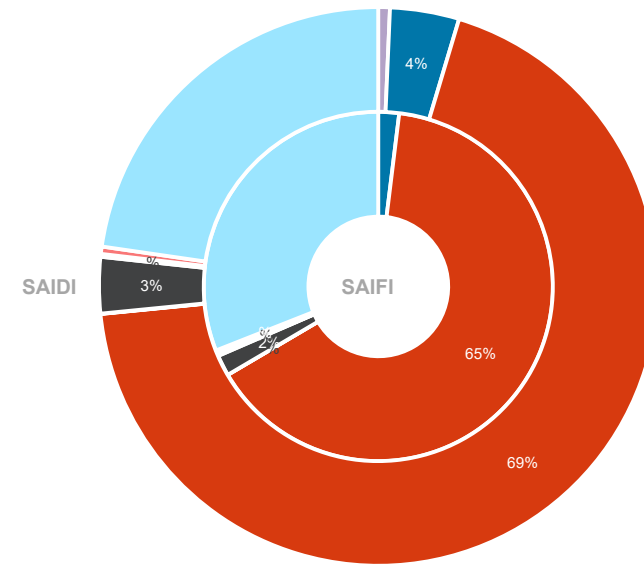
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	142	0	930	0
2 Loss of Supply	6,787	0	10,182	0
3 Tree Contacts	69	0	243	0
4 Lightning	0	0	0	0
5 Defective Equipment	9,349	0	15,487	0
6 Adverse Weather	35	0	232	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	139	0	200	0
<b>Sub-Totals</b>	<b>16,521</b>	<b>0</b>	<b>27,274</b>	<b>0</b>

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Oakville Hydro Electricity Distribution Inc.



Orangeville Hydro Limited

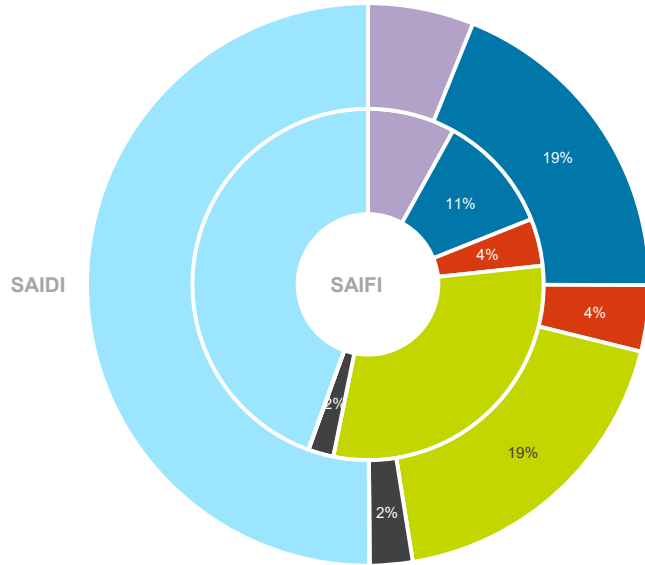


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	5,216	0	2,775
1 Scheduled Outage	341	0	652	0
2 Loss of Supply	11,364	0	3,709	0
3 Tree Contacts	85	0	295	0
4 Lightning	0	0	0	0
5 Defective Equipment	56,591	0	37,464	0
6 Adverse Weather	9,037	0	3,403	0
7 Adverse Environment	35	0	367	0
8 Human Element	11,504	0	8,039	0
9 Foreign Interference	4,711	0	1,313	0
<b>Sub-Totals</b>	<b>98,884</b>	<b>0</b>	<b>58,016</b>	<b>0</b>

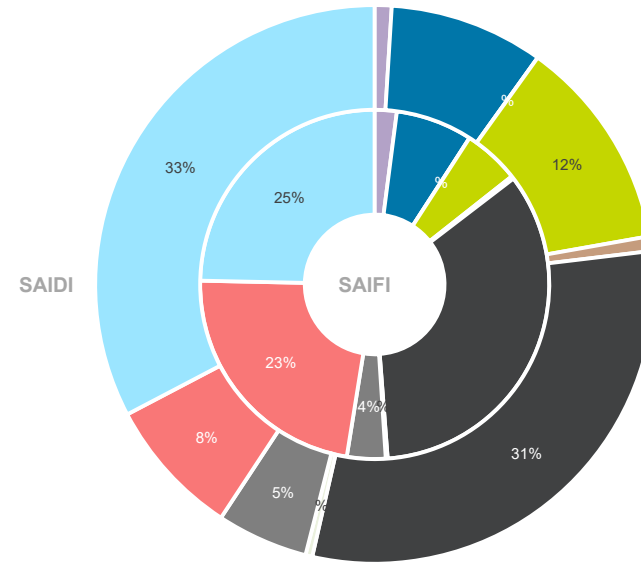
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	92	0	90
1 Scheduled Outage	259	0	534	0
2 Loss of Supply	8,779	0	9,147	0
3 Tree Contacts	1	0	2	0
4 Lightning	1	0	1	0
5 Defective Equipment	262	0	431	0
6 Adverse Weather	12	0	12	0
7 Adverse Environment	12	0	12	0
8 Human Element	49	0	54	0
9 Foreign Interference	4,207	0	3,024	0
<b>Sub-Totals</b>	<b>13,674</b>	<b>0</b>	<b>13,307</b>	<b>0</b>

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Orillia Power Distribution Corporation



Oshawa PUC Networks Inc.

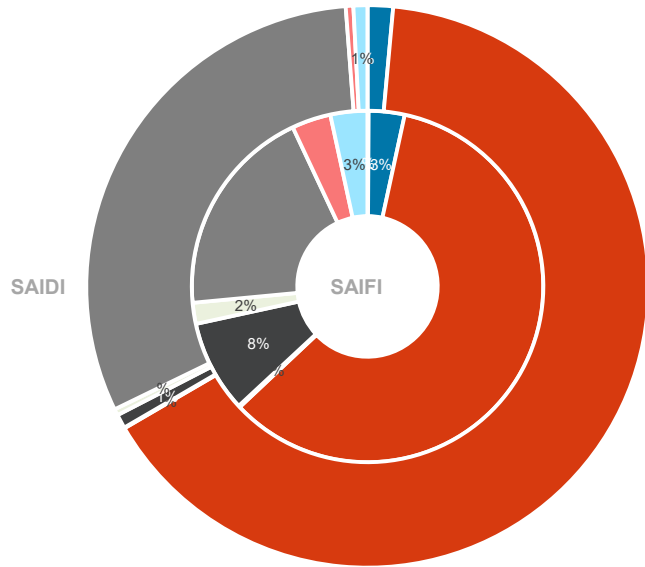


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	646	0	740	0
1 Scheduled Outage	876	0	2,308	0
2 Loss of Supply	351	0	462	0
3 Tree Contacts	2,401	0	2,265	0
4 Lightning	0	0	0	0
5 Defective Equipment	188	0	298	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	2	0	4	0
8 Human Element	0	0	0	0
9 Foreign Interference	3,573	0	6,092	0
<b>Sub-Totals</b>	<b>8,037</b>	<b>0</b>	<b>12,169</b>	<b>0</b>

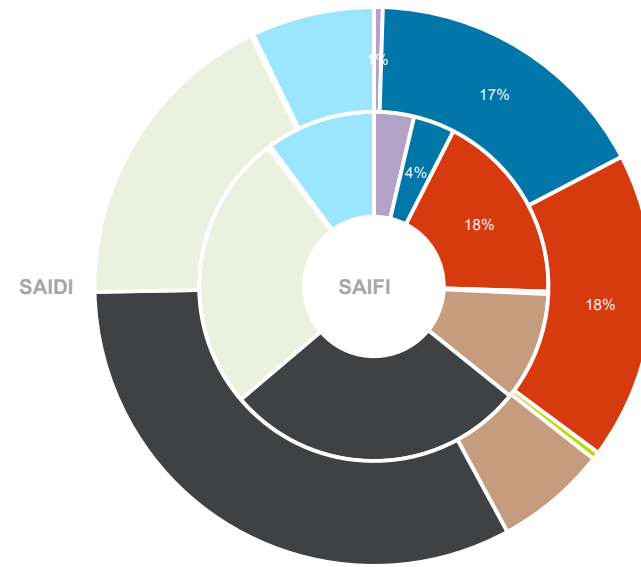
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	1,316	0	568	0
1 Scheduled Outage	4,586	0	5,212	0
2 Loss of Supply	0	0	0	0
3 Tree Contacts	3,365	0	7,174	0
4 Lightning	172	0	487	0
5 Defective Equipment	22,052	0	17,773	0
6 Adverse Weather	99	0	225	0
7 Adverse Environment	2,314	0	3,079	0
8 Human Element	14,695	0	4,683	0
9 Foreign Interference	15,906	0	19,044	0
<b>Sub-Totals</b>	<b>64,505</b>	<b>0</b>	<b>58,245</b>	<b>0</b>

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Ottawa River Power Corporation



Peterborough Distribution Incorporated

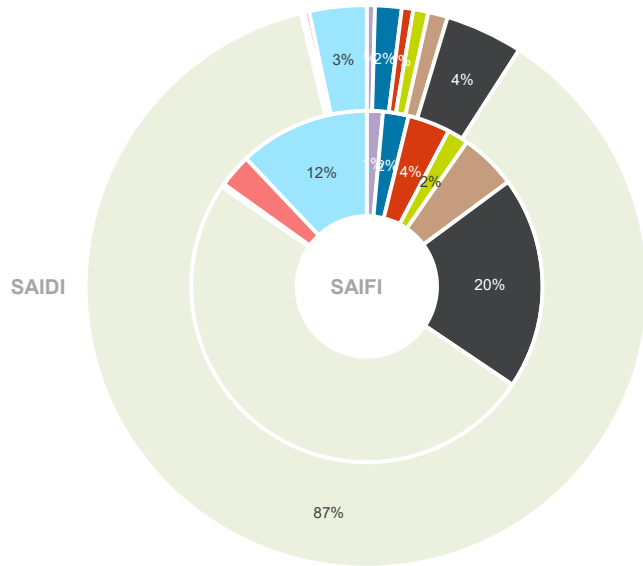


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	45	0	21
1 Scheduled Outage	1,239	0	3,581	0
2 Loss of Supply	22,510	0	159,735	0
3 Tree Contacts	60	0	102	0
4 Lightning	0	0	0	0
5 Defective Equipment	3,207	0	1,969	0
6 Adverse Weather	728	0	883	0
7 Adverse Environment	7,372	0	75,932	0
8 Human Element	1,357	0	1,081	0
9 Foreign Interference	1,286	0	1,966	0
<b>Sub-Totals</b>	<b>37,804</b>	<b>0</b>	<b>245,270</b>	<b>0</b>

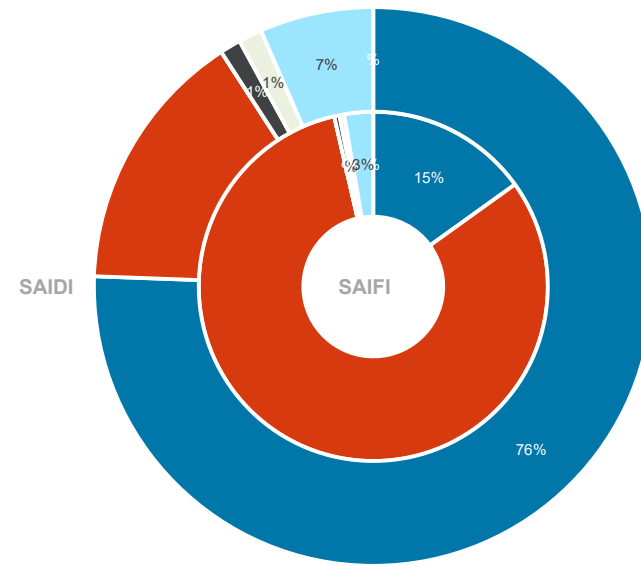
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	3,849	0	412
1 Scheduled Outage	3,957	0	13,413	0
2 Loss of Supply	18,528	0	14,229	0
3 Tree Contacts	218	0	353	0
4 Lightning	10,436	0	5,161	0
5 Defective Equipment	28,945	0	26,020	0
6 Adverse Weather	1,870	24,818	2,084	12,342
7 Adverse Environment	42	0	5	0
8 Human Element	243	0	109	0
9 Foreign Interference	10,444	0	5,663	0
<b>Sub-Totals</b>	<b>78,532</b>	<b>24,818</b>	<b>67,448</b>	<b>12,342</b>

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**PUC Distribution Inc.**



**Renfrew Hydro Inc.**

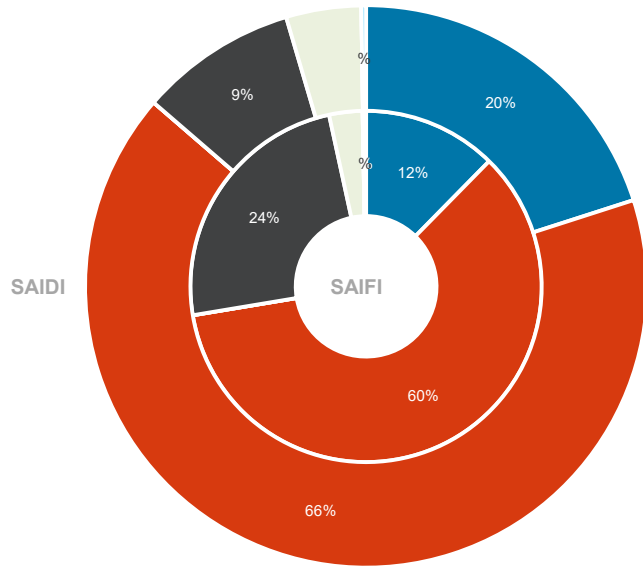


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	1,689	0	2,059	0
1 Scheduled Outage	2,728	0	6,695	0
2 Loss of Supply	4,465	0	2,869	0
3 Tree Contacts	2,231	0	3,765	0
4 Lightning	6,015	0	4,958	0
5 Defective Equipment	22,571	0	19,546	0
6 Adverse Weather	6,099	51,622	8,524	372,885
7 Adverse Environment	373	0	1,007	0
8 Human Element	3,532	0	1,152	0
9 Foreign Interference	12,002	1,864	8,681	5,705
<b>Sub-Totals</b>	<b>61,705</b>	<b>53,486</b>	<b>59,255</b>	<b>378,590</b>

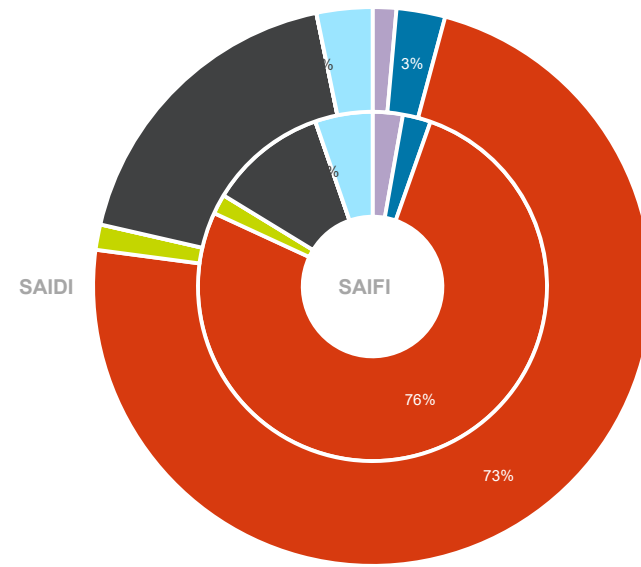
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	0	0	0	0
1 Scheduled Outage	801	0	1,782	0
2 Loss of Supply	4,322	0	360	0
3 Tree Contacts	0	0	0	0
4 Lightning	0	0	0	0
5 Defective Equipment	26	0	28	0
6 Adverse Weather	23	0	32	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	142	0	155	0
<b>Sub-Totals</b>	<b>5,314</b>	<b>0</b>	<b>2,358</b>	<b>0</b>

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Rideau St. Lawrence Distribution Inc.



Sioux Lookout Hydro Inc.

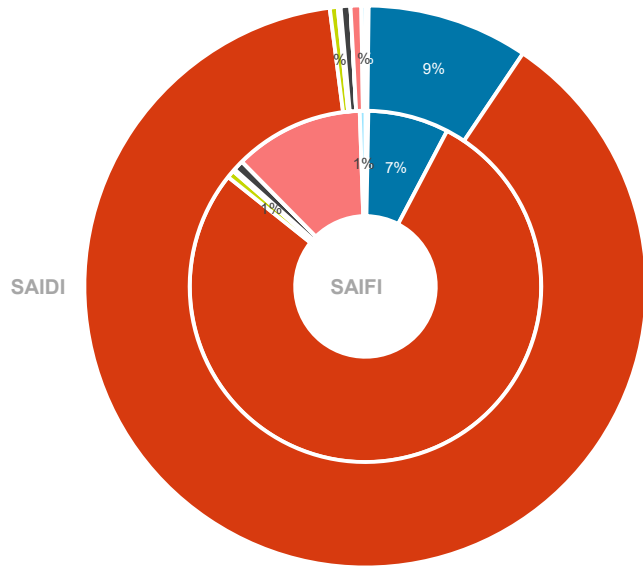


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	1,316	0	5,029	0
2 Loss of Supply	6,395	0	16,650	0
3 Tree Contacts	0	0	0	0
4 Lightning	0	0	0	0
5 Defective Equipment	2,583	0	2,267	0
6 Adverse Weather	325	0	1,085	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	35	0	70	0
<b>Sub-Totals</b>	<b>10,654</b>	<b>0</b>	<b>25,101</b>	<b>0</b>

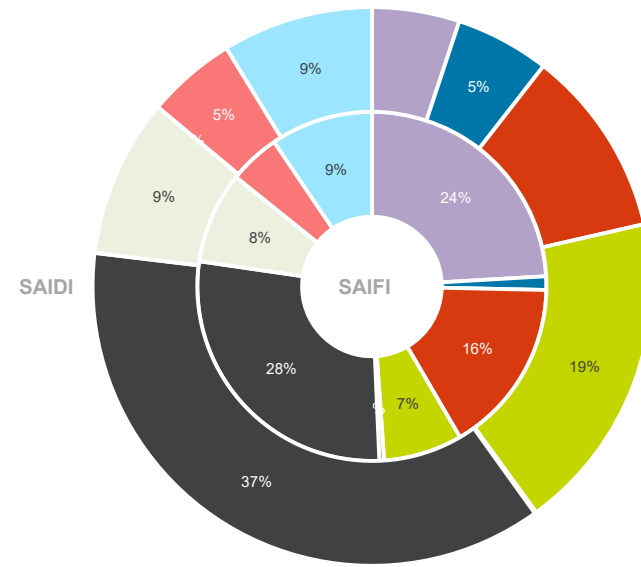
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	158	0	122
1 Scheduled Outage	149	0	251	0
2 Loss of Supply	4,344	0	6,498	0
3 Tree Contacts	105	0	130	0
4 Lightning	0	0	0	0
5 Defective Equipment	621	0	1,623	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	302	0	287	0
<b>Sub-Totals</b>	<b>5,679</b>	<b>0</b>	<b>8,912</b>	<b>0</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

Tillsonburg Hydro Inc.



Toronto Hydro-Electric System Limited



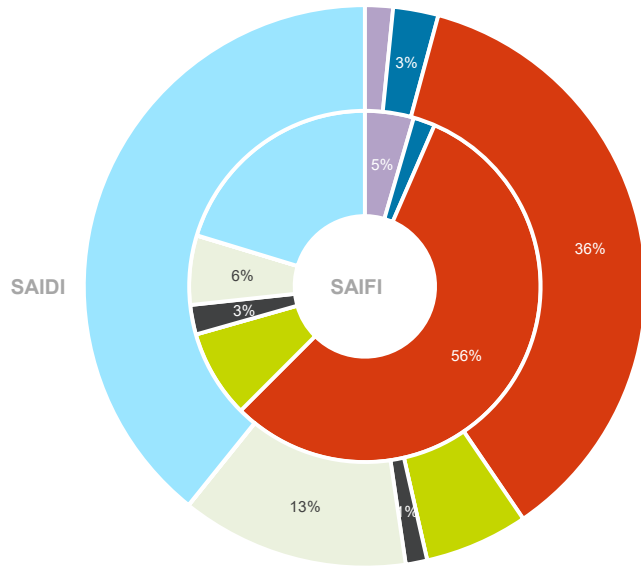
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	47	0	114
1 Scheduled Outage	1,417	0	5,719	0
2 Loss of Supply	14,860	0	54,547	0
3 Tree Contacts	131	0	281	0
4 Lightning	42	0	95	0
5 Defective Equipment	183	0	350	0
6 Adverse Weather	0	0	0	0
7 Adverse Environment	0	0	0	0
8 Human Element	2,269	0	379	0
9 Foreign Interference	97	0	148	0
<b>Sub-Totals</b>	<b>19,046</b>	<b>0</b>	<b>61,632</b>	<b>0</b>

Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	240,491	0	31,812
1 Scheduled Outage	12,452	0	34,377	0
2 Loss of Supply	162,433	0	68,436	0
3 Tree Contacts	73,108	0	116,665	0
4 Lightning	4,346	0	601	0
5 Defective Equipment	279,474	0	231,449	0
6 Adverse Weather	84,803	0	57,672	0
7 Adverse Environment	5	0	9	0
8 Human Element	47,271	0	32,542	0
9 Foreign Interference	94,716	0	54,799	0
<b>Sub-Totals</b>	<b>999,099</b>	<b>0</b>	<b>628,362</b>	<b>0</b>

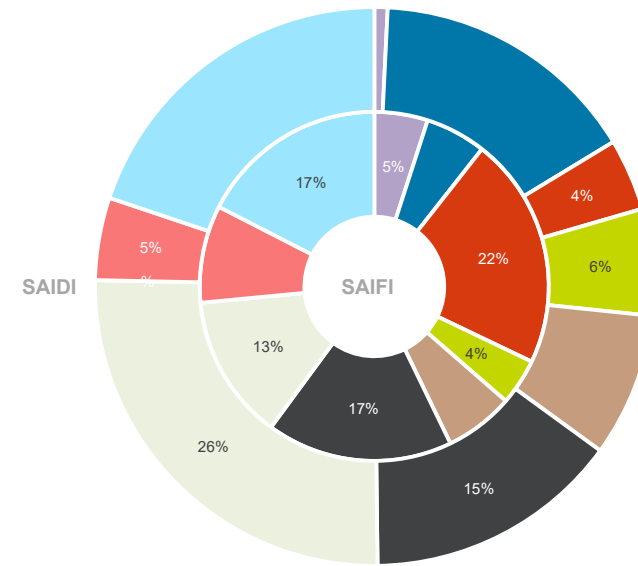
The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



Wasaga Distribution Inc.



Waterloo North Hydro Inc.

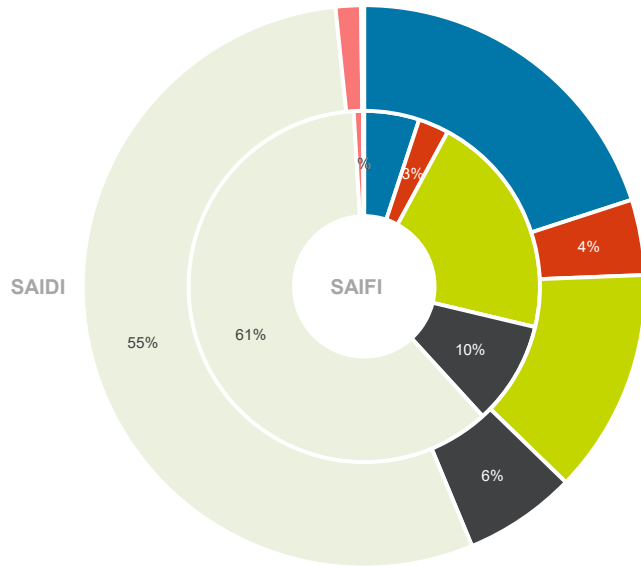


Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	1,361	0	1,073
1 Scheduled Outage	605	0	1,722	0
2 Loss of Supply	8,692	8,225	10,720	13,332
3 Tree Contacts	2,447	0	3,962	0
4 Lightning	0	0	0	0
5 Defective Equipment	818	0	809	0
6 Adverse Weather	1,919	0	8,711	0
7 Adverse Environment	0	0	0	0
8 Human Element	14	0	4	0
9 Foreign Interference	1,395	4,737	3,098	22,900
<b>Sub-Totals</b>	<b>17,251</b>	<b>12,962</b>	<b>30,099</b>	<b>36,232</b>

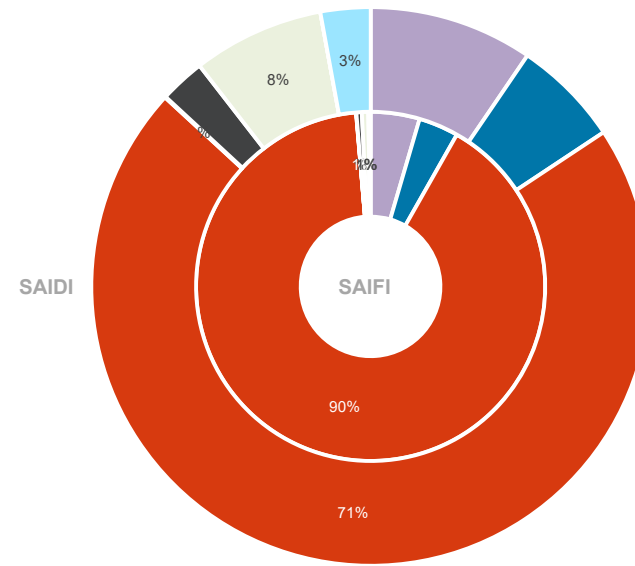
Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	5,237	0	503
1 Scheduled Outage	5,965	2	10,085	15
2 Loss of Supply	20,767	2,002	2,598	100
3 Tree Contacts	4,581	0	4,007	0
4 Lightning	6,762	1	5,384	7
5 Defective Equipment	18,284	0	9,604	0
6 Adverse Weather	5,388	8,842	3,479	13,095
7 Adverse Environment	0	0	0	0
8 Human Element	9,539	0	3,089	0
9 Foreign Interference	18,348	151	12,789	97
<b>Sub-Totals</b>	<b>94,871</b>	<b>10,998</b>	<b>51,538</b>	<b>13,313</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

Welland Hydro-Electric System Corp.



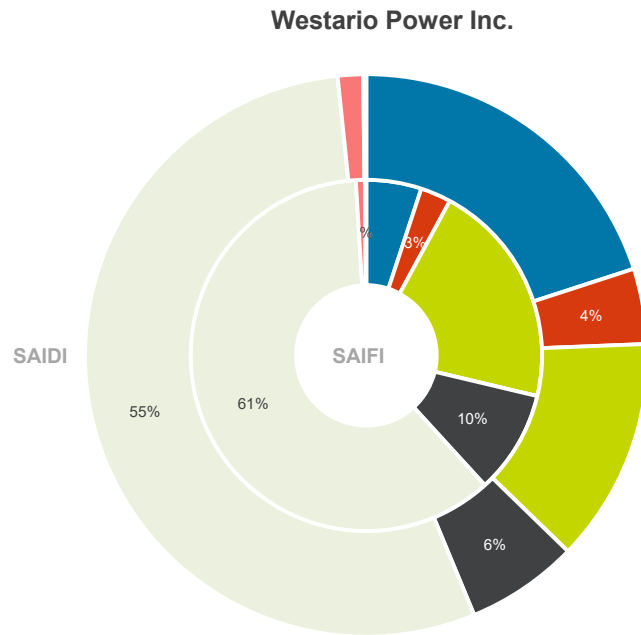
Wellington North Power Inc.



Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	0	0	0
1 Scheduled Outage	2,959	0	8,435	0
2 Loss of Supply	1,645	0	1,823	0
3 Tree Contacts	12,171	0	5,449	0
4 Lightning	0	0	0	0
5 Defective Equipment	5,552	0	2,723	0
6 Adverse Weather	35,536	0	23,027	0
7 Adverse Environment	0	0	0	0
8 Human Element	495	0	612	0
9 Foreign Interference	66	0	72	0
<b>Sub-Totals</b>	<b>58,424</b>	<b>0</b>	<b>42,141</b>	<b>0</b>

Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
	0 Unknown/Other	356	0	305
1 Scheduled Outage	291	0	200	0
2 Loss of Supply	7,115	0	2,289	0
3 Tree Contacts	1	0	2	0
4 Lightning	0	0	0	0
5 Defective Equipment	40	0	85	0
6 Adverse Weather	48	0	244	0
7 Adverse Environment	0	0	0	0
8 Human Element	0	0	0	0
9 Foreign Interference	16	0	93	0
<b>Sub-Totals</b>	<b>7,867</b>	<b>0</b>	<b>3,218</b>	<b>0</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.



Cause Code No. & Description	SAIFI (Customers Interrupted)		SAIDI (Customer Hours Interrupted)	
	Non-Major Events	Major Events	Non-Major Events	Major Events
0 Unknown/Other	551	0	928	0
1 Scheduled Outage	4,108	0	17,598	0
2 Loss of Supply	19,902	0	82,068	0
3 Tree Contacts	854	0	2,294	0
4 Lightning	1	0	3	0
5 Defective Equipment	3,411	0	5,458	0
6 Adverse Weather	10	0	76	0
7 Adverse Environment	120	0	30	0
8 Human Element	6	0	37	0
9 Foreign Interference	3	0	16	0
<b>Sub-Totals</b>	<b>28,966</b>	<b>0</b>	<b>108,508</b>	<b>0</b>

The information under Major Events includes the different causes of outages that happened during a Major Event (including low impact causes). Each outage and its cause may not individually constitute a Major Event but when considered in total, the cumulative outages reached the threshold of a Major Event.

Glossary of Terms | **Financial Information**

	<b>Financial Statement Line Items</b>	<b>Related Uniform System of Accounts (RRR 2.1.7)</b>
<b>Balance Sheet</b>	Cash & Cash Equivalents	1005 - 1070
	Receivables	1100 - 1170
	Inventory	1305 - 1350
	Inter-company Receivables	1200   1210
	Other Current Assets	1180   1190   2290 Debit   2296 Debit
	Property, Plant & Equipment	1606 - 2075   2440
	Accumulated Depreciation & Amortization	2105 - 2180
	Net Property, Plant & Equipment	1606 - 2075   2440   2105 - 2180
	Regulatory Assets	1505 - 1595   2405   2425 Debit
	Inter-company Investments	1480 - 1490
	Other Non-current Assets	1405 - 1475   1495 Debit   2350 Debit
	Accounts Payable & Accrued Charges	2205 - 2220   2250 - 2256   2294
	Other Current Liabilities	2264   2285   2290 Credit   2292   2296 Credit
	Inter-company Payables	2240   2242
	Loans / Notes Payable & current portion of Long-term Debt	2225   2260   2262   2268   2270   2272
	Long-term Debt	2505 - 2525
	Inter-company Long-term Debt & Advances	2530   2550
	Total Debt	2225   2242   2260   2262   2270   2505 - 2525   2550
	Regulatory Liabilities	1505 - 1595   2405   2425 Credit
Other Deferred Amounts & Customer Deposits	2305   2308   2310   2315 - 2348   2410   2415   2435	
Employee Future Benefits	2265   2306   2312   2313	
Deferred Taxes	2350 Credit   1495 Credit	
Shareholders' Equity	3005 - 3090	
<b>Income Statement</b>	Power and Distribution Revenue	4006 - 4080
	Cost of Power and Related Costs	4705 - 4751
	Other Income (Loss)	4082 - 4245   4305 - 4420   6305
	Operating Expense	5005 - 5096
	Maintenance Expense	5105 - 5195
	Administrative Expense	5205 - 5215   5305 - 5695   6105   6205 - 6225   6310 - 6415
	Depreciation and Amortization Expense	5705 - 5740
	Financing Expense	6005 - 6045
	Current Tax	6110
	Deferred Tax	6115
	Other Comprehensive Income	7005 - 7030

## Glossary of Terms | **Financial Ratios**

**Liquidity Ratios** measure the business' ability to cover short-term debt obligations.

**Current Ratio** measures whether the business has enough resources to pay its short-term debt obligations over the next 12 months.

**Leverage Ratios** determine the degree to which the business is leveraging itself through its use of borrowed money.

**Debt to Equity Ratio** measures the proportion of total debt and shareholders' equity to assess actual capital structure.

**Debt Ratio** measures debt financing as a proportion of total assets.

**Interest Coverage Ratio** measures the business' ability to pay interest on outstanding debt.

**Profitability Ratios** measure the business' use of its assets and control of its expenses to generate an acceptable rate of return.

**Return on Assets Ratio** measures how the business is efficiently using its assets to generate returns.

**Return on Equity Ratio** measures the actual rate of return on the balance sheet shareholders' equity.

## Glossary of Terms | General

**Residential Customers** applies to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation.

**General Service < 50 kW Customers** applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW.

**General Service 50 to 4,999 kW Customers** applies to a non residential account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 50 kW but less than 5,000 kW.

**Large User Customers** applies to an account whose average monthly maximum demand used for billing purposes is greater than, or is forecast to be greater than, 5,000 kW.

**Sub Transmission** applies to an account who has embedded supply to Local Distribution Companies or an account that is directly connected to and supplied by the distributor's assets.

**Unmetered Scattered Load** refers to certain instances where connections can be provided without metering.

**Total kWh Distributed** represents total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid or from a host distributor and from all embedded generation facilities.

**Total kWh Delivered (excluding losses)** represents the total kWhs of electricity delivered to all customers in the distributor's licensed service area, including wholesale market participants and any embedded distributors.

**Total kWh Delivered on Long-Term Load Transfer** represents the total kWhs of electricity delivered to load transfer customers from a geographic distributor to a physical distributor. A load transfer arrangement optimizes load service to specific customers where the geographic distributor is constrained in its ability to otherwise provide that load service. The geographic distributor is licensed to service the load transfer customer. The physical distributor provides the delivery of electricity to the load transfer customer.

**Total Distribution Losses (kWh)** is the sum of distribution system line losses, metering error and energy theft.

**Winter Peak (kW)** is the peak load on the distributor system for the period from November 1st to April 30th including load of embedded distributors.

**Summer Peak (kW)** is the peak load on the distributor system for the period from May 1st to October 31st including load of embedded distributors.

**Average Peak (kW)** is the average of the totalized distributor's monthly or hourly peaks including load of embedded distributors.

**Capital Additions (\$)** represent the investment for assets (including high voltage assets) placed in-service.

**High Voltage Capital Additions (\$)** represent the investment for high voltage assets placed in-service.

**Metered kWh (meter read)** refers to the yearly billed kWhs without the loss factor.

## Glossary of Terms | Service Quality Requirements

**Low Voltage Connections** is the percentage of new low voltage (<750 Volts) connection requests where the connection is made within 5 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**High Voltage Connections** is the percentage of new high voltage (>=750 Volts) connection requests where the connection is made within 10 working days of all prerequisites (engineering, safety, etc.) being met. Must be met 90% of the time.

**Telephone Accessibility** is the percentage of calls to the utility's general inquiry number that are answered in person within 30 seconds. Must be met 65% of the time.

**Appointments Met** is the percentage of appointments met where customer presence is required. Must be met 90% of the time.

**Written Response to Enquiries** is the percentage of customer inquiries relating to a customer's account and requiring a written response where the response is provided within 10 working days of receipt of the inquiry. Must be met 80% of the time.

**Emergency Urban Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 60 minutes of the call. Urban areas are defined by the respective municipality. Must be met 80% of the time.

**Emergency Rural Response** is the percentage of emergency (fire, police, etc.) trouble calls where a qualified service person is on site within 120 minutes of the call. Rural areas are defined by the respective municipality. Must be met 80% of the time.

**Telephone Call Abandon Rate** is the percentage of qualified calls (abandoned after 30 seconds) to a distributor's customer care telephone number that are abandoned before they are answered. Must be less than 10%.

**Appointment Scheduling** is the percentage of when a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days. Must be met 90% of the time.

**Rescheduling a Missed Appointment** is the percentage of missed appointments that the customer is contacted within 1 business day to reschedule the appointment. Must be met 100% of the time.

**Reconnection Performance Standard** is the percentage of customers disconnected for non-payment who were reconnected within two business days. Must be met 85% of the time.

**New Micro-embedded Generation Facilities Connected** is the percentage of new micro-embedded generation facilities connected to its distribution system within 5 business days. Must be met 90% of the time.

**Billing Accuracy Measure** is the percentage of accurate bills expressed as a percentage of total bills issued. Must be met 98% of the time.

## Glossary of Terms | System Reliability Indicators

**Average Number of Customers Served** (by month) by a distributor is the average number of customers served in the distributor's licensed service area during the month. It is calculated by adding the total number of customers served on the first day of the month and the total number of customers served on the last day of the month and dividing by two. On an annual basis, the average number of customers served is calculated as the sum of 12 months, divided by 12.

**Interruption** is the loss of electrical power, being a complete loss of voltage, of a duration of one minute or more, to one or more customers, including planned interruptions scheduled by the distributor but excluding part power situations, outages scheduled by a customer, interruptions by order of emergency services, disconnections for non-payment or power quality issues such as sags, swells, impulses or harmonics. The "cause of interruption codes" are provided below.

**Customer Hours Interrupted** is the total number of hours of interruptions that all customers experienced for all hours of interruptions. As an example, if a distributor experienced 2 interruptions, where the first affected 100 customers for 1 hour, and the second affected 200 customers for 1.5 hours, the total customer-hours of interruption would be 400 customer-hours.

**Customers Interrupted** is the total number of customers affected by all interruptions. As an example, if a distributor experienced 2 interruptions where the first affected 100 customers, and the second affected 200 customers, then the total customers interrupted would be 300.

**SAIDI (System Average Interruption Duration Index)** is an index of system reliability that expresses the average amount of time per reporting period that the supply to a customer is interrupted. It is calculated by dividing the total monthly duration of all interruptions experienced by all customers, in hours, by the average number of customers served.

It is expressed as follows:  $\text{Total Customer Hours Interrupted} / \text{Average Number of Customers Served}$ .

**SAIFI (System Average Interruption Frequency Index)** is an index of system reliability that expresses the number of times per reporting period that the supply to a customer is interrupted. The index is calculated by dividing the total number of interruptions experienced by all customers, by the Average Number of Customers Served.

It is expressed as follows:  $\text{Total Customers Interrupted} / \text{Average Number of Customers Served}$ .

**Loss of Supply Adjusted System Reliability Indicators** exclude outages caused by a loss of supply. Loss of supply refers to customer interruptions due to problems in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on established ownership demarcation points.

**Loss of Supply and Major Event Adjusted System Reliability Indicators** exclude outages caused by a loss of supply and outages related to Major Event(s).



## Glossary of Terms | Cause of Interruption Codes

**Cause Code 0** (Unknown/Other) includes customer interruptions with no apparent cause that contributed to the outage.

**Cause Code 1** (Scheduled Outage) includes customer interruptions due to the disconnection at a selected time for the purpose of construction or preventive maintenance.

**Cause Code 2** (Loss of Supply) includes customer interruptions due to problems associated with assets owned and/or operated by another party, and/or in the bulk electricity supply system. For this purpose, the bulk electricity supply system is distinguished from the distributor's system based on ownership demarcation.

**Cause Code 3** (Tree Contacts) includes customer interruptions caused by faults resulting from tree contact with energized circuits.

**Cause Code 4** (Lightning) includes customer interruptions due to lightning striking the distribution system, resulting in an insulation breakdown and/or flash-overs.

**Cause Code 5** (Defective Equipment) includes customer interruptions resulting from distributor equipment failures due to deterioration from age, incorrect maintenance, or imminent failures detected by maintenance.

**Cause Code 6** (Adverse Weather) includes customer interruptions resulting from rain, ice storms, snow, winds, extreme temperatures, freezing rain, frost, or other extreme weather conditions (exclusive of Code 3 and Code 4 events).

**Cause Code 7** (Adverse Environment) includes customer interruptions due to distributor equipment being subject to abnormal environments, such as salt spray, industrial contamination, humidity, corrosion, vibration, fire, or flowing.

**Cause Code 8** (Human Element) includes customer interruptions due to the interface of distributor staff with the distribution system.

**Cause Code 9** (Foreign Interference) includes customer interruptions beyond the control of the distributor, such as those caused by animals, vehicles, dig-ins, vandalism, sabotage, and foreign objects.

**Major Event** is defined as an event that is beyond the control of the distributor and is:

- a) unforeseeable; b) unpredictable; c) unpreventable; or d) unavoidable.

Such events disrupt normal business operations and occur so infrequently that it would be uneconomical to take them into account when designing and operating the distribution system. Such events cause exceptional and/or extensive damage to assets, they take significantly longer than usual to repair, and they affect a substantial number of customers.

"Beyond the control of the distributor" means events that include, but are not limited to, force majeure events and Loss of Supply events.

Distributors shall include all outages that occurred during the Major Event, including those that may be unrelated to the event itself, but occurred at the same time.