



October 9, 2009

Ontario Energy Board
P.O. Box 2319
27th Floor
2300 Yonge Street
Toronto, ON M4P 1E4

Attention: Ms. Kirsten Walli
Board Secretary

Subject: Haldimand County Hydro Inc.: Smart Meter/TOU Filing

Dear Ms. Walli:

Haldimand County Hydro Inc. remains committed to installing all smart meters throughout our service area by the end of December, 2009 and rolling out time-of-use (TOU) pricing for consumers that are eligible for the Regulated Price Plan by June, 2011.

As of September 30, 2009, the status of our deployment of smart meters in Haldimand County, the integration of the meters and systems with the provincial meter data management and meter data repository (MDM/R), and the plan for implementing TOU and billing RPP-eligible consumers is outlined in the attached appendices.

If there are any questions, please contact me at 905-765-5344 (ext. 2243) or egalinski@hchydro.ca or our Paul Heeg, Meter Supervisor (ext. 2247) or pheeg@hchydro.ca.

Yours truly,
HALDIMAND COUNTY HYDRO INC.

Original Signed by Ed Galinski

Ed Galinski, P. Eng.
Engineering Manager

EG: nm

Attached

- Appendices A, B & C

Appendix A

Baseline Report: Part I

1. *"Please indicate whether you have entered into any contracts with an advanced metering infrastructure ("AMI") system vendor. If so, please provide the name of the vendor, the date of the contract, and the percentage of your total number of smart meters that will be acquired from the vendor. If you have entered into contracts with multiple vendors, please provide the requested information for each vendor."*

Response:

AMI Contract: Agreement signed as of July 8, 2009.

Vendor: Sensus Metering Systems Inc.

Contract Date: Vendor negotiations have been completed and the contract has been signed by both parties.

Percentage to be acquired: 100%

2. *"Please indicate whether you have started to install smart meters for RPP-eligible consumers in your service area. If so, please indicate the following: (a) the date on which you started that deployment; (b) the total number of RPP-eligible consumers, by customer class; (c) the number of smart meters that have been installed for RPP-eligible consumers, by customer class; and (d) the percentage of each such customer class for which smart meters have been installed."*

Response:

Installation begun: Yes

a) Date mass installation began: July 22, 2009

b) Total number of RPP-eligible consumers, by customer class:

i) General Service <50 kW DRC exempt: 1

ii) General Service <50 kW: 2,352

iii) General Service <50 kW multi-residential: 5

iv) Residential Suburban: 5,747

v) Residential Urban: 12,494

c) Number of smart meters that have been installed for RPP-eligible consumers, by customer class:

i) General Service <50 kW DRC exempt: 0

ii) General Service <50 kW: 501

iii) General Service <50 kW multi-residential: 0

iv) Residential Suburban: 2,408

v) Residential Urban: 4,779

d) The percentage of each such customer class for which smart meters have been installed:

- i) General Service <50 kW DRC exempt: 0.00%
 - ii) General Service <50 kW: 21.30%
 - iii) General Service <50 kW multi-residential: 0.00%
 - iv) Residential Suburban: 41.90%
 - v) Residential Urban: 38.25%
3. *"Please indicate if you have started to deploy any AMI systems or structures? If so, please indicate the status of your AMI system and when it will be fully operational. If not, please indicate when you plan to start to deploy AMI systems or structures, and the date by which you plan to have the AMI system fully operational."*

Response:

Installation has begun on AMI systems/structures: Yes

Current Status: AMCC and AMRC are installed. Smart meter installation began July 22, 2009

Target installation completion date: December 31, 2009

4. *"Please indicate whether you have started to integrate your meters and systems with the provincial MDM/R. If so, please identify: (a) the status of that integration, based on the following four steps of the MDM/R integration process: testing, meter registration, meter data, billing data acquisition; and (b) the date on which you plan to have the integration completed. If not, please indicate when you plan to start to integrate your meters and systems with the provincial MDM/R and the date on which you plan to have the integration completed."*

Response:

We have not begun integration with the provincial MDM/R.

- a) Planned date to begin integration: January 1, 2010
 - b) Planned integration completion date: December 31, 2010
5. *"Please indicate whether you have started to make changes to your business processes and systems related to MDM/R and TOU implementation, including your Customer Information Systems ("CIS"), that may be required to implement TOU billing. If so, please provide the current status of those changes and the date on which the necessary changes are planned to be completed. If not, please indicate when you plan to start making any necessary changes and when those changes are planned to be completed."*

Response:

We have not begun to make changes to our business processes and systems related to MDM/R and TOU.

Planned Start Date: December 1, 2009

Planned Completion Date: June 30, 2010

6. *“Please indicate whether you have developed a plan for the implementation of web presentment of TOU data to each RPP-eligible consumer requesting the data. If so, please describe that plan. If not, please indicate when you expect to develop that plan.”*

Response:

We are interested in learning more about the IESO web presentment options that will be available to utilities and await further information before developing a more detailed plan.

7. *“Please indicate whether you have started to implement a consumer education program with respect to the implementation of TOU pricing and billing for RPP-eligible consumers. If so, please provide the date on which the first consumer education material was provided to RPP-eligible consumers. If not, please indicate the date(s) on which you plan to commence the delivery of consumer education materials.”*

Response:

Our Smart Meter Information Booklet (left with customers at the time of Smart Meter installation) does provide education on TOU rates. Our intent is to provide further TOU education closer to the implementation date for TOU rates. Our Smart Meter mass rollout began July 22, 2009.

Appendix B

Baseline Report: Part II

The following form has been completed using actual information to September 30, 2009 and planned information from October 1, 2009 to June 30, 2011, based on the last day of the month.

	Residential				GS<50kW			
Month	Meters Installed	Meters Enrolled	ToU Notice Sent	ToU Billing	Meters Installed	Meters Enrolled	ToU Notice Sent	ToU Billing
Apr 09	12	0	0	0	8	0	0	0
May 09	2	0	0	0	1	0	0	0
June 09	22	0	0	0	9	0	0	0
July 09	876	0	0	0	16	0	0	0
Aug 09	2,844	0	0	0	167	0	0	0
Sept 09	3,431	0	0	0	300	0	0	0
Oct 09	3,685	0	0	0	619	0	0	0
Nov 09	3,685	0	0	0	619	0	0	0
Dec 09	3,684	0	0	0	619	0	0	0
Jan 10								
Feb 10								
Mar 10								
Apr 10								
May 10								
June 10								
July 10								
Aug 10								
Sep 10								
Oct 10								
Nov 10								
Dec 10		18,241				2,358		
Jan 11								
Feb 11								
Mar 11								
Apr 11								
May 11								
June 11								

Appendix C

First Quarter Reporting

Distributor name: Haldimand County Hydro Inc.			
First Quarterly Reporting: As of September 30, 2009			
	RPP-eligible Consumers: Residential Class	RPP-eligible Consumers: General Service Less Than 50kW Class	Total
Total number of RPP-eligible consumers	18,241	2,358	20,599
Number of smart meters installed in the quarter	7,151	483	7,634
Number of smart meters registered with the MDM/R in the quarter	0	0	0
Number of RPP consumers being charged TOU prices added in the quarter	0	0	0
Total cumulative number of smart meters installed in the service area at the end of the quarter	7,187	501	7,688
Total cumulative number of smart meters registered with the MDM/R at the end of the quarter	0	0	0
Total cumulative number of consumers being charged TOU prices at the end of the quarter	0	0	0
Percentage of total RPP-eligible consumers with smart meters installed at the end of the quarter	39.40%	21.25%	37.32%
Percentage of total smart meters installed that are registered with the MDM/R at the end of the quarter	0	0	0
Percentage of total RPP-eligible consumers being charged TOU prices at the end of the quarter	0	0	0

In addition, confirmation of the following should be provided in the report for the relevant quarter in which the activity occurred:

- i. Date on which MDM/R testing was completed.

Response:

No activity in first quarter.

- ii. Date on which AMI system installation and integration was completed.

Response:

No activity in first quarter.