

3. Please indicate if you have started to deploy any AMI systems or structures? If so, please indicate the status of your AMI system and when it will be fully operational. If not, please indicate when you plan to start to deploy AMI systems or structures, and the date by which you plan to have the AMI system fully operational.

A3 Whitby Hydro has started deployment of the AMI system. The system is expected to be fully operational by November 30, 2010

4. Please indicate whether you have started to integrate your meters and systems with the provincial MDM/R. If so, please identify: (a) the status of that integration, based on the following four steps of the MDM/R integration process: testing, meter registration, meter data, billing data acquisition; and (b) the date on which you plan to have the integration completed. If not, please indicate when you plan to start to integrate your meters and systems with the provincial MDM/R and the date on which you plan to have the integration completed.

A4 Whitby Hydro has not commenced integration of meters with the provincial MDM/R. It is anticipated that integration will commence in March 2011 and be completed by July 2011. While these dates are forecasted at this time, we expect to start work with the IESO in late January to confirm integration timelines.

5. Please indicate whether you have started to make changes to your business processes and systems related to MDM/R and TOU implementation, including your Customer Information Systems ("CIS"), that may be required to implement TOU billing. If so, please provide the current status of those changes and the date on which the necessary changes are planned to be completed. If not, please indicate when you plan to start making any necessary changes and when those changes are planned to be completed.

A5 Whitby Hydro has been proactive in preparing for smart metering and TOU implementation. We upgraded our CIS system in 2008, installed meter management software in early 2009 and are currently reviewing internal business processes. We expect that billing department restructuring for TOU implementation will be complete by September 2010.

6. Please indicate whether you have developed a plan for the implementation of web presentment of TOU data to each RPP-eligible consumer requesting the data. If so, please describe that plan. If not, please indicate when you expect to develop that plan.

A6 Whitby Hydro has not developed a plan for the implementation of web presentment of TOU data. We are currently reviewing options available and expect that the plan will be developed by September 2010.

7. Please indicate whether you have started to implement a consumer education program with respect to the implementation of TOU pricing and billing for RPP-eligible consumers. If so, please provide the date on which the first consumer education material was provided to RPP-eligible consumers. If not, please

A7 To date we have not implemented a TOU consumer education program. Consumer education will commence in January of 2011 in preparation for TOU billing in 2011.

Appendix B

Baseline Report: Part II

Please complete the following form using actual (to July 1, 2009) and planned (July 1, 2009 to June 30, 2011) information, based on the last day of the month.

Month	Residential				GS<50kW			
	Meters Installed	Meters Enrolled	ToU Notice Sent	ToU Billing	Meters Installed	Meters Enrolled	ToU Notice Sent	ToU Billing
May-09	198	0	0	0	62	0	0	0
Jun-09	452	0	0	0	63	0	0	0
Jul-09	792	0	0	0	65	0	0	0
Aug-09	1,132	0	0	0	66	0	0	0
Sep-09	1,382	0	0	0	67	0	0	0
Oct-09	1,729	0	0	0	71	0	0	0
Nov-09	2,104	0	0	0	73	0	0	0
Dec-09	2,269	0	0	0	79	0	0	0
Jan-10	2,305	0	0	0	79	0	0	0
Feb-10	2,341	0	0	0	79	0	0	0
Mar-10	2,377	0	0	0	79	0	0	0
Apr-10	2,413	0	0	0	79	0	0	0
May-10	2,449	0	0	0	79	0	0	0
Jun-10	2,485	0	0	0	79	0	0	0
Jul-10	8,921	0	0	0	385	0	0	0
Aug-10	15,037	0	0	0	691	0	0	0
Sep-10	22,753	0	0	0	997	0	0	0
Oct-10	28,869	0	0	0	1,303	0	0	0
Nov-10	35,305	0	0	0	1,609	0	0	0
Dec-10	37,119	0	0	0	1,909	0	0	0
Jan-11	37,155	0	37,155	0	1,909	0	1,909	0
Feb-11	37,191	0	37,191	0	1,910	0	1,910	0
Mar-11	37,227	37,227	37,227	0	1,910	1,910	1,910	0
Apr-11	37,263	37,263	37,263	0	1,910	1,910	1,910	0
May-11	37,299	37,299	37,299	0	1,910	1,910	1,910	0
Jun-11	37,335	37,335	37,335	0	1,911	1,911	1,911	0

Note

While Whitby Hydro's smart meter installation plan is well documented, we are just now beginning to work with the IESO in terms of understanding the integration process and setting timelines.

Appendix C

Quarterly Reporting

A completed copy of the table below must be provided quarterly, by the tenth day of the month following each calendar quarter. The first quarterly filing is due in respect of the quarter ending **December 31, 2009**.

Distributor name: Whitby Hydro Electric Corporation			
Quarter ending: December 31, 2009			
	RPP-eligible Consumers: Residential Class	RPP-eligible Consumers: General Service Less Than 50kW Class	Total
Total number of RPP-eligible consumers	36,762	1,926	38,688
Number of smart meters installed in the quarter	887	12	899
Number of smart meters registered with the MDM/R in the quarter	0	0	0
Number of RPP consumers being charged TOU prices added in the quarter	0	0	0
Total cumulative number of smart meters installed in the service area at the end of the quarter	2,269	79	2,348
Total cumulative number of smart meters registered with the MDM/R at the end of the quarter	0	0	0
Total cumulative number of consumers being charged TOU prices at the end of the quarter	0	0	0
Percentage of total RPP-eligible consumers with smart meters installed at the end of the quarter	6.2%	4.1%	6.1%
Percentage of total smart meters installed that are registered with the MDM/R at the end of the quarter	0	0	0
Percentage of total RPP-eligible consumers being charged TOU prices at the end of the quarter	0	0	0

In addition, confirmation of the following should be provided in the report for the relevant quarter in which the activity occurred:

- i. Date on which MDM/R testing was completed. **(N/A)**
- ii. Date on which AMI system installation and integration was completed. **(N/A)**

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