

RRR FILING GUIDE

FOR ELECTRICITY DISTRIBUTORS' REPORTING AND RECORD KEEPING REQUIREMENTS (RRR)

PREPARED BY OEB-STAFF

April 2015

Updated (Apr 17, 2015)

DISCLAIMER NOTICE

The RRR Filing Guide has been prepared by OEB staff as an operational document and is not intended to create any new OEB policy or to re-define the existing in the Electricity Reporting and Record Keeping Requirements (RRR) or other documents of the OEB. Where needed, it provides a reference for further information, or examples to clarify reporting requirements given the various scenarios that arise for different distributors.

All examples presented in the RRR Filing Guide are for general illustration purposes only, and may not address the specific circumstances of any one distributor.

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PURPOSE

The purpose of this RRR Filing Guide is to aid distributors complete their annual RRR filings due on April 30 and quarterly filings due on February 28, May 31, August 31 and November 30 of each year.

OEB-staff receive inquiries from electricity distributors on reporting requirements and/or new or modified forms in the RRR e-filing system. This update serves to provide guidance on these issues to assist distributors.

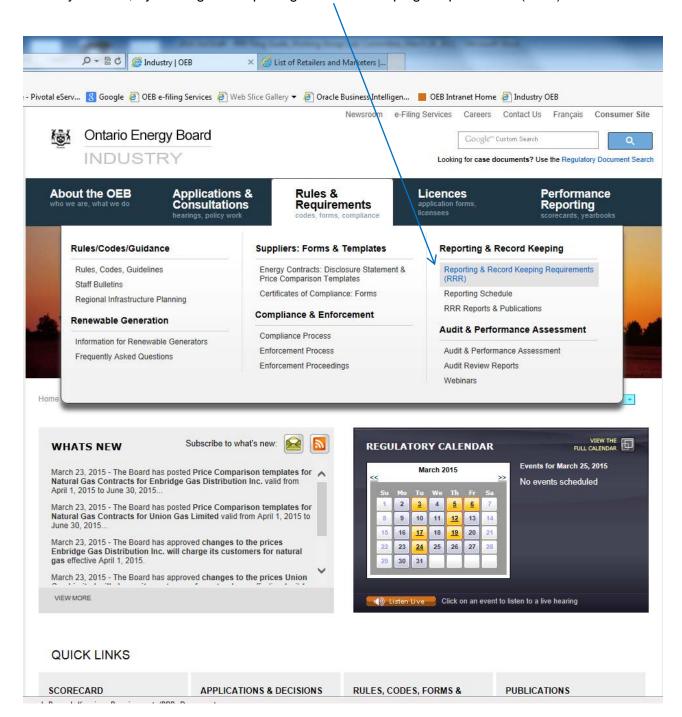
AUTHORITY

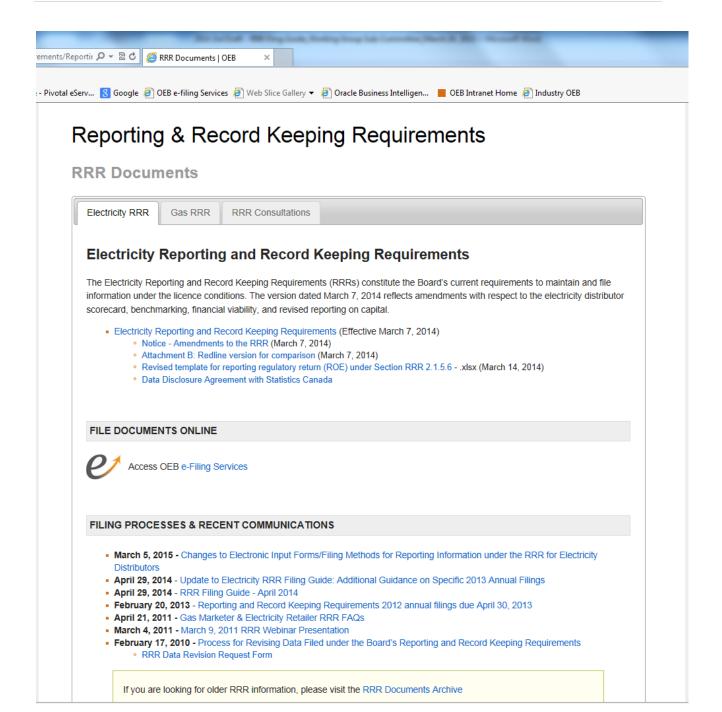
The OEB's authority to collect the information required under the RRR is derived from electricity distributors' licences which have a condition of licence requiring electricity distributors to provide specified information in the form and manner as required by the OEB. The OEB's Decision and Order RP-2002-0140 of October 23, 2002 established the OEB's policies for reporting and record keeping requirements for electricity distributors which are set out in the document "Electricity Reporting & Record Keeping Requirements."

These reporting and record keeping requirements set the minimum reporting and record keeping requirements with which a licensee must comply. Other reporting and record keeping requirements specific to a licensee may also be contained in codes, individual licences or regulatory instruments specific to a licensee (for example, in a rate order).

LOCATION OF RRR INFORMATION

The RRR Reporting portal is accessed through the "Rules and Requirements" tab on the OEB Industry website, by clicking on "Reporting & Record Keeping Requirements (RRR)."





Highlights of the RRR reporting web pages are:

"Electricity RRR" tab contains current documents and recent communications from the OEB. The RRR Filing Guide is also available on this page.

e-Filing Services – The user request form ("Electronic User Form") for changing user information is found here. This page also provides links to view changes to upcoming filings for electricity distributors, and the reporting schedules for all filers. The link to the RRR filing portal is found on this page.

RRR Consultations - Past and present stakeholder consultations are listed in this section.

Reporting Schedule – This section contains the filing schedule for electricity/gas distributors, retailers, marketers, electricity transmitters and the IESO; the count down for impending filing deadlines and a link to the upcoming changes in filings for electricity distributors.

RRR Reports & Publications - The Yearbook of Electricity Distributors are found in this section. In addition users can view past reports created from RRR data.

Key Addresses

RRR Filing Schedule -

(http://www.ontarioenergyboard.ca/oeb/Industry/Rules%20and%20Requirements/Reporting%20and%20 Record%20Keeping%20Requirements/RRR%20Reporting%20Schedule)

RRR Filing Portal (https://www.pes.ontarioenergyboard.ca/eservice/)

RRR Documents

(http://www.ontarioenergyboard.ca/OEB/Industry/Rules+and+Requirements/Reporting+and+Record+Ke eping+Requirements/RRR+Documents)

RRR Archives

(http://www.ontarioenergyboard.ca/oeb/Industry/Rules%20and%20Requirements/Reporting%20and%20Record%20Keeping%20Requirements/RRR%20Documents%20Archive)

<u>E-filing Services</u> (http://www.ontarioenergyboard.ca/OEB/Industry/Regulatory+Proceedings/e-Filing+Services)

RRR User Add/Remove Request Form (http://www.ontarioenergyboard.ca/oeb/_Documents/e-Filing/RRR-SM-TOU-user form.pdf)

RRR Revision Request Form

(http://www.ontarioenergyboard.ca/oeb/_Documents/RRR/RRR_data_revision_request_form.pdf)

REGISTRATION

Registered User Privileges

Registration of at least one RRR user is necessary in order to fulfill the condition of licence which requires submission of information "in the form and manner required by the Board."

Only RRR registered users can access input forms for filing, based on the personal password issued to them by the OEB. The name of the RRR user is recorded in the OEB database as the submitter of the filing.

Registered users can view and revise past filings.

Registered users annually give or deny consent to the OEB to submit the annual Electric Utility Financial Report to Statistics Canada on behalf of their distributor using the information submitted to the OEB in their RRR 2.1.5 (PBR) and RRR 2.1.7 (trial balance) filings.

Removing or Adding a registered user

When the job function of a registered user changes, or when an employee leaves the distributor, the OEB should be informed, so that the RRR password assigned to the person can be cancelled.

To remove or add a RRR user, the primary regulatory contact for the distributor should complete the "Electronic User Form" found on the e-Filing Services page of the OEB website (link: http://www.ontarioenergyboard.ca/OEB/ Documents/e-Filing/RRR-SM-TOU- user form.pdf)

The email address used by the primary regulatory contact in sending the request should match the contact email on record with the OEB.

Other passwords

Passwords are also issued by the OEB to an executive signing officer(s) of the distributor (e.g. Chief Executive Officer or Chief Financial Officer), to enable:

- 1. Electronic submission of certificate for compliance with the Affiliate Relationships Code (RRR Section 2.2.1). In 2015, this certification must be provided electronically, i.e. paper submissions are no longer an option.
- 2. Electronic sign-off on the distributor's Scorecard.
- 3. Electronic sign-off on quarterly and annual distributor's RRR filings.

SCHEDULE

The OEB generates a filing schedule each year, which can be found on the Rules and Requirements section of the OEB Industry website, under <u>"Reporting Schedule"</u>. The filing schedule is as follows:

RRR Section	Jan 31	Feb 28	Mar 31	Apr 30	May 31	Jun 30	Jul 31	Aug 31	Sep 30	Oct 31	Nov 30	Dec 31
2.1.1		✓			✓			✓			✓	
2.1.2		✓			✓			✓			✓	
2.1.4				✓								
2.1.5				✓								
2.1.5.6				✓								
2.1.6				Upload								
2.1.7				✓								
2.1.8				✓								
2.1.10				✓								
2.1.11				✓								
2.1.13				Upload								
2.1.14				✓								
2.1.15		✓			1			✓			✓	
2.1.16				✓								
2.1.17				✓								
2.1.18		I	I	I	1	Email as	needed	1	I	1	l	l .
2.1.19				✓								
2.2				✓								

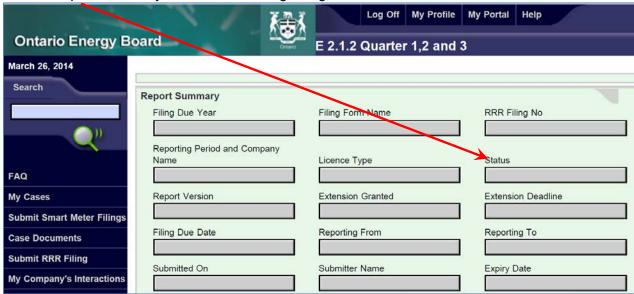
✓ = Electronic submission

If the "due date" above falls on a day that is a Saturday, Sunday, or legal holiday in the Province of Ontario, then the due date is the next business day (Section 1.3 of the RRR- Electricity document).

SUBMISSION

Filing Status

To make sure your work has been saved or submitted, as desired, always check the Status box on the "Report Summary" section at the beginning of the form.



The **Status box** will show one of the following:

Blank: At the time of opening the form.

Work in progress: After saving the form.

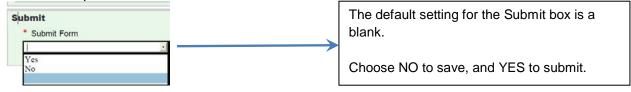
Submitted: When the information is filed successfully with the OEB.

Revised: When the information is re-filed subsequent to the first filing.

Submitted after deadline: When the information is filed with the OEB after due date.

Submit Box

The status changes based on the choice made on the submit box which is found at the end of each RRR input form.



Viewing of RRR Information

OEB staff can view filings only after successful submission. The first submitted filing is "version 0" of the filing. Subsequent submissions are numbered sequentially. Work in progress filings, that is, filings that have been saved but not submitted, are not available for viewing by OEB staff.

REVISIONS

After due date:

At the end of the due date, the RRR portal is closed, and no further submissions can be made. The last submitted filing is the filing on OEB's record.

After the filing due date, if the contents of the input form are changed, these will appear in the input form, but on clicking "Save" the following message appears, and changes will not be saved or submitted:



For revisions to filings after the due date, please refer to the <u>OEB letter</u> dated February <u>17, 2010</u> to licensed electricity distributors which states the expectation that revisions will be required only in exceptional circumstances.

Before due date:

If a filing has been submitted before the due date, it can be changed and submitted again as long as the due date has not passed. The latest submission overrides all previously submitted filings.

Extension for filing

If you know in advance that your filing will be delayed beyond the due date, you can request an extension in filing date by emailing staff listed in the Contacts section of this RRR Filing Guide. Please note that annual filings due April 30 must be submitted accurately and on time to enable the timely implementation of the scorecard.

RETENTION

No retention limits for RRR information are specified by the OEB. Distributors are expected to follow the provincial, tax and other retention obligations. In case of an audit, distributors should have the ability to demonstrate the calculation for the reported numbers. The OEB does not specify any particular format for the backup information.

Archives

All submitted filings are archived in the OEB's database. RRR registered users can view past filings through the same portal where filings are submitted. However, the historical view is available only for information that is currently collected.

For example, the collection of information on service charges in RRR Section 2.1.1 is now discontinued. As a result, this historical information on service charges can no longer be viewed through the RRR portal by the RRR user. However the information resides in the OEB's database, and can be obtained on request.

CONTACTS

Issue	Name	Email
IT issues including submission difficulties (e.g. log-in, passwords, unable to save, submission or upload attachment difficulties)	IT Help	lt.help@ontarioenergyboard.ca
RRR clarifications/enquiries	Industry Relations Hotline	IndustryRelations@ontarioenergyboard.ca
Add/Remove RRR User,	Stephanie Chan, Analyst	Stephanie.Chan@ontarioenergyboard.ca
Extension and Revisions	Anshula Ohri, Project Advisor	Anshula.Ohri@ontarioenergyboard.ca
	Ben Baksh, Senior Advisor	Ben.Baksh@ontarioenergyboard.ca
Any other RRR matter	Daria Babaie, Manager, Audit & Performance Assessment	Daria.Babaie@ontarioenergyboard.ca

FORM BY FORM EXPLANATION

Layout

- A. A summary description of what is required to be filed, changes to the electronic input form, and tips for filing.
- B. A reproduction of the electronic input form available to the RRR filer for input.
- C. Each electronic form contains instructions.

Benefits

- All information on each reporting requirement is contained in one place.
- All information for each reporting requirement is accessible to all persons at the distributor through this RRR Filing Guide.

2.1.1 - Deferral and Variance Accounts

2.1.1 Deferral & variance accounts

Content

Deferral and variance accounts opening balance, accruals, carrying charges and adjustments in the quarter, and closing balance for the quarter.

New on Form

New:

Added: New sub-account added: 1595 sub-account for disposition of account balances approved in 2015.

Deleted: Sub-account deleted: 1508 sub-account financial assistance payment and recovery variance – OCEB Act.

These changes will be reflected in the quarterly filing for Q1 2015 due on May 31, 2015.

Tips

Accounting standard:

There are two separate forms for reporting the trial balances. Only one is required to be submitted but the choice of form selection would depend on which accounting standard is being used by the distributor.

At the beginning of the form, after instruction #5, you are required to select one of two options to inform the OEB of the accounting standard being used for reporting to the OEB. If the distributor's distribution rates for the reporting period were set using Modified International Financial Reporting Standards (MIFRS), you may choose the MIFRS option. If this however was not the case, then you may choose second option which includes reporting under Canadian GAAP (which is in effect for many distributors to the end of 2014), Accounting Standards for Private Enterprises (ASPE), or US GAAP.

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Opening balance discrepancy:

If you find that the closing balance from the previous quarter in your general ledger does not match the auto-populated opening balance on your input form for the current quarter, two options are available to you:

- If the change is not material (either in absolute terms or in terms of impact on the regulated entity), enter the difference between the reported and actual closing balance for the previous quarter in column 5 (Other Adjustments this Period).
- If the change is material, email a completed RRR Data Revision Request Form to OEB staff. If your request is approved, access will be provided to you to revise the ending balance for the previous quarter. The revised ending balance from the previous quarter will automatically populate your current quarter opening balance.

Alignment with annual filing:

For the December 31 quarterly filing, please ensure that the account balances reported match the RRR Section 2.1.7 (trial balance) reporting.

Net accruals:

In the RRR 2.1.1 form, net accruals generally represent all recorded transactions associated with a specific deferral or variance account in the three-month reporting period. The basis of the accounting is prescribed in the OEB's Accounting Procedures Handbook (APH), APH-FAQs or other sources of OEB-issued accounting guidance. It follows then that the reporting of the account balances should follow the basis of the accounting and specified procedures.

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1595 sub-accounts:

The sub-accounts of 1595 are for transfer of recovery/refund amounts on disposition of an account. When an account balance is moved to the 1595 recovery/refund account, the sub-account to which it is transferred should correspond to the year in which the disposition rate rider became effective. For example, if a disposition was ordered via an OEB rate order with an effective date for the rate rider of January 1, 2015 or May 1, 2015, the transferred amount should be recorded in the "2015" sub-account of 1595.

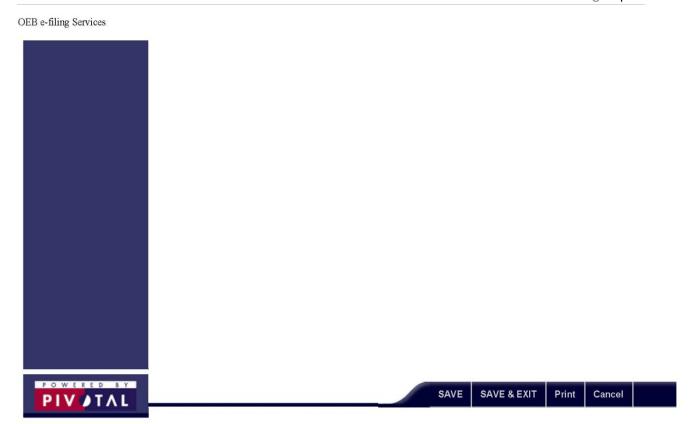
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Ontario Energy B	oard 💮 🚘	E2.1.1	l Deferral <i>l</i> Va	riance Ad	counts	
March 30, 2015		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
Search	Report Summary					
	Filing Due Year	Filing F	orm Name	F	RRR Filing No	
<u> </u>	_					j
	Reporting Period and Company		tours.			
FAQ	Name	Licence	Туре		Status	
My Cases	Report Version	Extension	on Granted		Extension Deadline	
Submit Smart Meter Filings	Tropost Yoldon		or o		- Action to a damino	
Case Documents	Filing Due Date	Reportir	ng From	F	Reporting To	
Water Andrews Commission						
Submit RRR Filing SOP: ViewWork-In-	Submitted On	Submitt	erNam e		Expiry Date	
270 100 000	7.5					
Progress Application	NO. 90. 1989					
SOP Application	Instructions					
Submit an Application	To submit this filing, the contact balance as reported in your				must equal the	closing
Submit Other Documents	2. The closing balance from the current form is generate in your general ledger since and the change is not mater make a manual entry in the balance for the current quarks. 3. Debit amounts are reporte numbers. 4. To delete a value that she 5. Clicking Save will not autithe page, select Yes in the SPlease indicate the accountity Accounting Standard Menu Selection 1525 should in Note: Account 1525 should in Note: Acc	d. If the closi you filed the rial enough to "Other Adjus ter. ed as positive ould have be omatically sul Submit drop ng standard u ection	ng account balar information i justify a revision tment this Period numbers and co en blank you mu bmit this filing. T down then click t used in preparing	n to the prev d" column to redit amount st delete the o submit this the Save but g the reporte	evious quarter h ious quarter's 2 report the corre s are reported a value and ente s filing, scroll to tton. d financial infori	nas changed 1.1 filing, ct closing s negative r O. the end of mation.
	Account	Quarter Opening Balance	Carrying Charges this Period	Net Accruals this Period	Other Adjustment this Period	Quarter Closing Balance
	1508 Other Regulatory Assets					
	1518 RCVA Retail					
	1521 Special Purpose Charge Assessment Variance Account					
						JI I

t			
Renewable Connection tal Deferral Account			
Renewable Connection A Deferral Account			
Renewable Generation nection Funding Adder rral Account			
Smart Grid Capital			
Smart Grid Capital OM&A			
Smart Grid Funding Adder			
RCVA STR			
LV Variance Account			
Smart Metering Entity ge Variance Account			
Smart Meter Capital and overy Offset Variance			
Smart Meter OM&A			
Deferred Payments in Lieu			
PILs Contra Account			
Board-Approved CDM ance Account			
Extraordinary Event Costs			
Deferred Rate Impact unts			
IFRS-CGAAP Transitional E Amounts			
CGAAP Accounting			
RSVA WMS			
RSVA One-time			
RSVA NW			
RSVA CN			
RSVA Power			
RSVA GA			
PLS & Tax Variance			
Disposition and Recovery egulatory Balances Control out			
Other Deferred Credits		1	
Disposition and Recovery egulatory Balances Control out			

OEB e-filing Services

Sub-account	Opening Balance	Charges this Period	Accruals this Period	Adjustment this Period	Closing Balance
1595 Sub-account Disposition of Account Balances Approved in 2008]
1595 Sub-account Disposition of Account Balances Approved in 2009]
1595 Sub-account Disposition of Account Balances Approved in 2010]
1595 Sub-account Disposition of Account Balances Approved in 2011]
1595 Sub-account Disposition of Account Balances Approved in 2012]
1595 Sub-account Disposition of Account Balances Approved in 2013					
1595 Sub-account Disposition of Account Balances Approved in 2014]
1595 sub-account Disposition of Account Balances Approved in 2015					

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2.1.2 - Customer Numbers

2.1.2 Customer numbers

Content

To minimize reporting of this requirement, the number of retailer customers is reported in aggregate for the first three quarters Q1, Q2 and Q3. In the final quarter of the year (Q4), reporting of retailer customer numbers is required by individual retailer.

Q1, Q2 & Q3:

Table 1: Captures distributor (Standard Supply Service – SSS) customers on RPP and non-RPP prices along with the number of units in multi-unit properties, by rate class.

Table 2: Distributors at less than 98% implementation of Time of Use (TOU) billing are required to provide a breakdown of the number customers on TOU or not.

Table 3: Captures *aggregate* retailer customers along with the number of units in multi-unit properties, by rate class.

Q4:

Tables 1 & 2: Same as in Q1/Q2/Q3 above.

Table 3a: Captures *individual* retailer customers along with the number of units in multi-unit properties, by rate class.

Table 3b: Auto-calculated table which aggregates all retailer customers.

Table 4: Auto-calculated table which aggregates all distributor (SSS) and retailer customers.

The above description applies to the 2.1.2 form that will be available for Q2, Q3 & Q4 2015. For Q1 2015, changes will be made to the 2.1.2 form consistent with those made in form 2.1.5.4 (Demand & Revenue tab in the 2.1.5 form) to capture information specific to a distributor's own detailed rate classes as described below in the "New on Form" section.

In subsequent years, the information according to distributor-specific rate classes will be collected in the fourth quarter of the year, i.e. with the Q4 form.

Since the 2.1.2 form for Q1 2015 is not available at this time, a copy of the form is not included in this Guide at this time.

New on Form

New: Wholesale market participant information is captured in separate table of the form. As a result, the row for wholesale market participant information has been removed from the table.

New: Reporting by distributor-specific rate classes:

Previously, the OEB requested distributors to report customer number information for rate classes on an aggregate level that was common to all distributors (e.g.,

Residential, GS < 50 kW, GS > 50 kW, etc.). Effective for the 2014 fiscal year reporting, the data input forms are formatted for the input of information specific to a distributor's approved set of rate classes. Distributors will input and report customer number information at this level of detail. This additional information is intended to enable further streamlining of the application process for formulaic adjustments to rates during an incentive rate-setting period.

To transition this change in reporting, these changes will be reflected in the quarterly filing for Q1 2015 due May 31, 2015. In subsequent years, only the Q4 filing will require the distributor-specific rate class information.

Tips

Table 1 – SSS only:

The first table is for reporting SSS customers only. Do not report any retailer customers in the first table.

Connections only:

For unmetered scattered load, street lighting and sentinel lighting, please report number of connections, and not number of accounts.

2.1.3 - Blank

This filing has been discontinued.

2.1.4.1 – Service Quality

2.1.4.1 Service Quality Requirements

Content

Electricity Service Quality Requirements (ESQRs):

This section requires information on the OEB's Service Quality Requirements and new microembedded generation facilities from Electricity Distributors as described in the Distribution System Code (DSC) for the following performance standards:

- 1. Connection Of New Services
- 2. Appointment Scheduling
- 3. Appointments Met
- 4. Rescheduling A Missed Appointment
- 5. Telephone Accessibility
- 6. Telephone Call Abandon Rate
- 7. Written Response To Enquires
- 8. Emergency Response
- 9. Reconnection Standards
- 10. New Micro-Embedded Generation Facilities

New on Form

The form will not submit if any input field is blank. Please remove blanks by entering "0" before submitting.

New: A summary table showing whether the OEB standards are met or not met in accordance with the standard for each requirement reported. The purpose of this summary tab is to serve as a checklist to assist a distributor with the verification of the information reported in this section for ESQRs. The resulting "achieved" metrics from entering the data in the relevant forms should match that of the "expected" results from the distributor's own records. Please review your data entries if the achieved and expected results do not match and correct the entries, if necessary.

In the event you do not have any activities to report for an ESQR (e.g., New Microembedded Generation Facilities Connected on Time), your results would show 0% and labelled as "Not Met". Please disregard the label message. For purposes of this requirement in the yearbook, the result will be shown as a "N/A" and for the scorecard it will be shown as a "blank" for your distributor.

Please note that in order to see the calculated numbers you must select NO or YES in the Submit box, and then SAVE or SAVE & EXIT.

2.1.4.1 - Tables 1 & 2 - New LV & HV Connections

Table 1: Connection of new low voltage connections – DSC 7.2

Table 2: Connection of new high voltage connections – DSC 7.2

Tables 1 & 2:

On Electronic Filing Form enter:

- a) Total number of new low voltage services connected in each month:
- Number of new low voltage services connected in each month for which the service quality requirement set out in section 7.2 of the Distribution System Code was met;
- c) Percentage of (b) with respect to (a);
- Total number of new high voltage services connected in each month;
- e) Number of new high voltage services connected in each month for which the service quality requirement set out in section 7.2 of the Distribution System Code was met; and
- f) Percentage of (e) with respect to (d).

The requirement must be met 90% of the time.

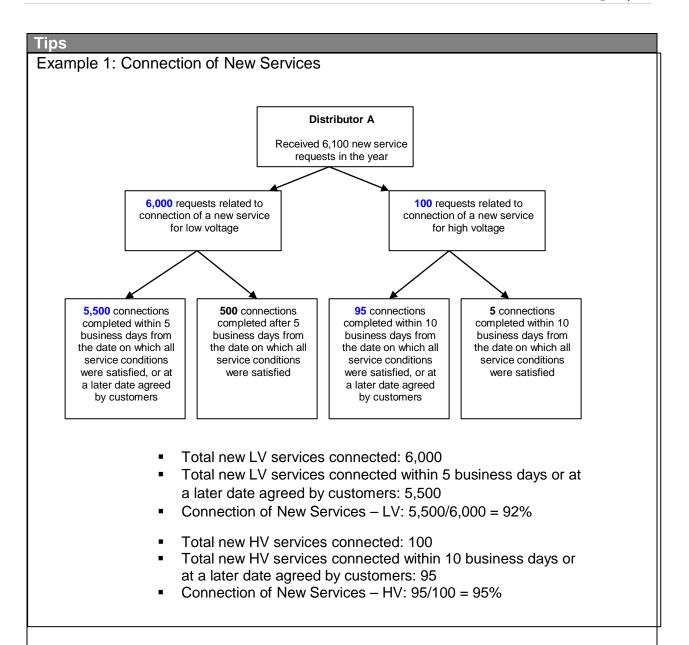
Please see below for Tips on filing.

Definitions from Section 7.1 of the DSC

- The "new service" means a connection that requires an Electrical Safety Authority (ESA) certificate before the connection can be completed. This includes, but is not limited to, connections associated with a service upgrade and connections that involve the installation of an additional meter on the distribution system where no meter previously existed. Solely replacing an existing meter is not a new service.
- "service conditions" means any condition that must be satisfied before the service
 will be provided and may include the payment of connection fees, the signing of
 an offer to connect, the completion of a distribution system expansion, the delivery
 of any necessary equipment and the receipt of an ESA certificate.

Section 7.2 of the DSC states:

Must be completed within 5 business days from the day on which all applicable service conditions are satisfied, or at such later date as agreed to by the customer and distributor.



New service:

Please note that the definition of a new service as per the DSC refers to the need for a certificate from the ESA. For example, if the connection of a generation meter requires an ESA certificate, then this should be included in the new service metric.

According to Section 7.2 of the DSC, solely replacing an existing meter is not regarded as a new service. (This includes, but is not limited to, connections associated with a service upgrade and connections that involve the installation of an additional meter on the distribution system where no meter previously existed.)

New service request for connection of micro-embedded generation:

When reporting on new low voltage service requests connected on time, do not include requests for connection of micro-embedded generation facilities. The timeliness of the connection of micro-embedded generation facilities is now reported separately since 2013.

New service request with customer present:

If a New Residential LV connection has a request from the customer to be present, this measure is counted for both New LV Connection and Appointments Met if all the proper conditions are met.
Tracking of events Important dates such as the date when the distributor was first approached by the customer, when the appointment was made and when it was completed should be tracked by the distributor in order to ensure accurate reporting under this requirement. The date log will also provide the necessary backup to support the reporting.

2.1.4.1 – Table 3 – Appointment Scheduling

Table 3: Appointment scheduling – DSC 7.3

Table 3:

On Electronic Filing Form enter:

- a) Total number of appointments described in section 7.3 of the Distribution System Code requested in each month;
- Number of appointments in each month for which the service quality requirement set out in section 7.3 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a).

The requirement must be met 90% of the time.

Please see below for Tips on filing.

Section 7.3 of the DSC:

- 7.3.1 When a customer or a representative of a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days of the day on which all applicable service conditions are satisfied or on such later date as may be agreed upon by the customer and distributor.
- 7.3.2 Where the appointment in section 7.3.1 requires the presence of the customer or the customer's representative, the distributor shall fulfil the requirements set out in section 7.4.1.
- 7.3.3 Where the appointment in section 7.3.1 does not require the presence of the customer or the customer's representative, the distributor shall arrive for the appointment on the day scheduled under section 7.3.1.
- 7.3.5 All of the actions set out in:
- (a) section 7.3.1; and
- (b) section 7.3.2 or section 7.3.3, as applicable, must be completed in order to fulfil this service quality requirement.
- 7.3.6 This service quality requirement applies regardless of whether or not the presence of the customer or the customer's representative is required.
- 7.3.7 This service quality requirement does not apply to appointments that are subject to the requirements in sections 7.2.1 and 7.2.2.

Section 7.4.1 of the DSC:

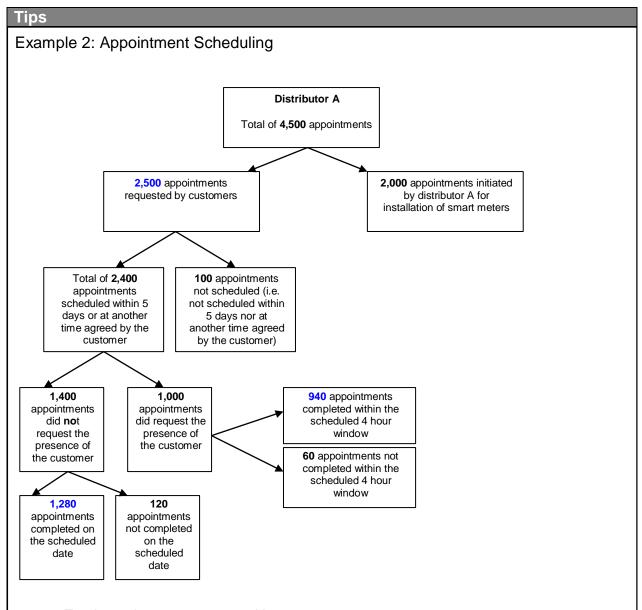
- 7.4.1 When an appointment is either:
 - a. requested by a customer or a representative of a customer with a distributor; or
 - b. required by a distributor with a customer or representative of a customer, the distributor must offer to schedule the appointment during the distributor's regular hours of operation within a window of time that is no greater than 4 hours (i.e., morning, afternoon or, if available, evening). The distributor must then arrive for the appointment within the scheduled timeframe.

Sections 7.2.1 & 7.2.2 of the DSC:

- 7.2.1 A connection for a new service request for a low voltage (<750 volts) service must be completed within 5 business days from the day on which all applicable service conditions are satisfied, or at such later date as agreed to by the customer and distributor.
- 7.2.2 A connection for a new service request for a high voltage (>750 volts) service must be completed within 10 business days from the day on which all applicable service conditions are satisfied, or at such later date as agreed to by the customer and distributor.

Section 7.5 of the DSC states:

- 7.5.1 When an appointment to which sections 7.3.1, 7.3.3, or 7.4.1 apply is missed or is going to be missed, the distributor must:
- (a) attempt to contact the customer before the scheduled appointment to inform the customer that the appointment will be missed; and
- (b) attempt to contact the customer within one business day to reschedule the appointment.
- 7.5.5 The rescheduled appointment becomes a new appointment for the purposes of sections 7.3.1 or 7.4.1 as appropriate.



- Total appointments requested by customers: 2,500
- Total appointments scheduled as required: 1,280 + 940 = 2,220
- Appointments Scheduled metric: 2,220 / 2,500 = 89%

Generation meter installation:

Installation of a generation meter is counted under the Appointments Scheduling measure.

2.1.4.1 – Table 4 – Appointments Met

Table 4: Appointments met – DSC 7.4

Table 4:

On Electronic Filing Form enter:

- a) Total number of appointments described in section 7.4 of the Distribution System Code requested or required in each month;
- Number of appointments in each month for which the service quality requirement set out in section 7.4 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a).

The requirement must be met 90% of the time.

Please see below for Tips on filing.

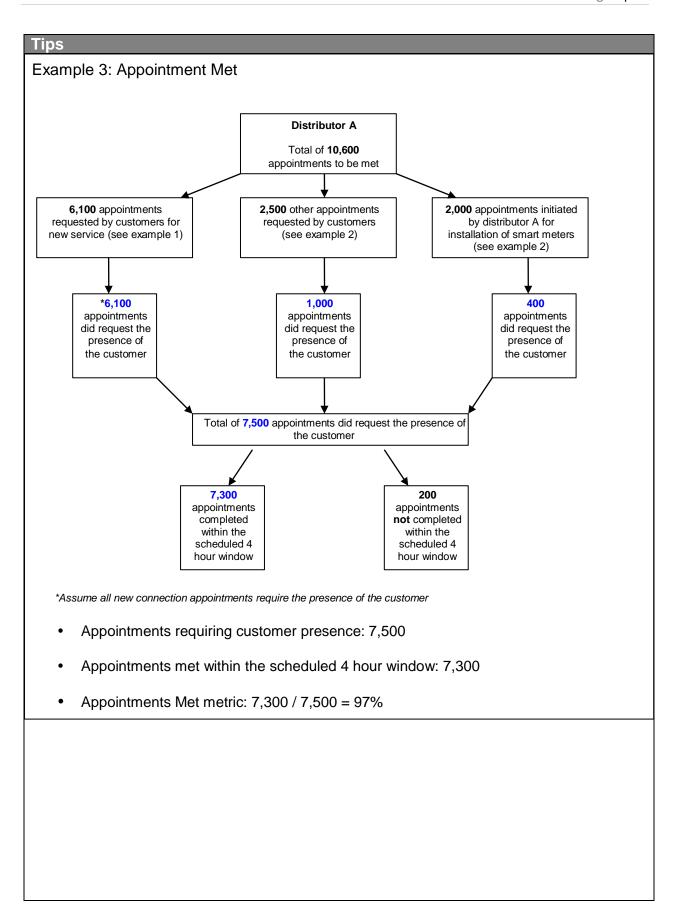
Section 7.4 of the .S. C. states:

- 7.4.1 When an appointment is either:
- (a) requested by a customer or a representative of a customer with a distributor; or
- (b) required by a distributor with a customer or representative of a customer, the distributor must offer to schedule the appointment during the distributor's regular hours of operation within a window of time that is no greater than 4 hours (i.e., morning, afternoon or, if available, evening). The distributor must then arrive for the appointment within the scheduled timeframe.
- 7. 4. 3 Both of the actions set out in section 7.4.1 must be completed in order to fulfill this service quality requirement.
- 7.4.4 If the distributor arrives at the scheduled appointment within the required time period but the appointment cannot be met because the customer failed to attend the appointment, the distributor may consider the appointment to have been met for the purpose of determining its performance with the standard.
- 7.4.5 This service quality requirement applies to appointments that:
- (a) require the presence of the customer or the customer's representative;
- (b) are scheduled to occur at the distributor's office, the customer's premises, business or work site, or at another location agreed to by the distributor and customer; and
- (c) are a frequently recurring part of the distributor's normal course of business, including, but not limited to, the following:
 - i) disconnecting and/or reconnecting service to effect maintenance or upgrades;
 - ii) connecting a new customer;

- iii) connecting a new service for an existing customer;
- iv) providing underground cable locates;
- v) inspections;
- vi) gaining access to read or replace an inside meter or to provide the customer with instructions on the proper use of a prepaid meter or similar device; and
- vii)appointments that are rescheduled as required by section 7.5.1.

Section 7.5 of the DSC states:

- 7.5.1 When an appointment to which sections 7.3.1, 7.3.3, or 7.4.1 apply is missed or is going to be missed, the distributor must:
- (a) attempt to contact the customer before the scheduled appointment to inform the customer that the appointment will be missed; and
- (b) attempt to contact the customer within one business day to reschedule the appointment.
- 7.5.5 The rescheduled appointment becomes a new appointment for the purposes of sections 7.3.1 or 7.4.1 as appropriate.



2.1.4.1 – Table 5 – Rescheduling a Missed Appointment

Table 5: Rescheduling a missed appointment – DSC 7.5

Table 5:

On Electronic Filing Form enter:

- a) Total number of missed appointments described in section 7.5 of the Distribution System Code in each month;
- Number of missed appointments in each month for which the service quality requirement set out in section 7.5 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a).

The requirement must be met 100% of the time.

Please see below for Tips on filing.

Section 7.5 of the DSC states:

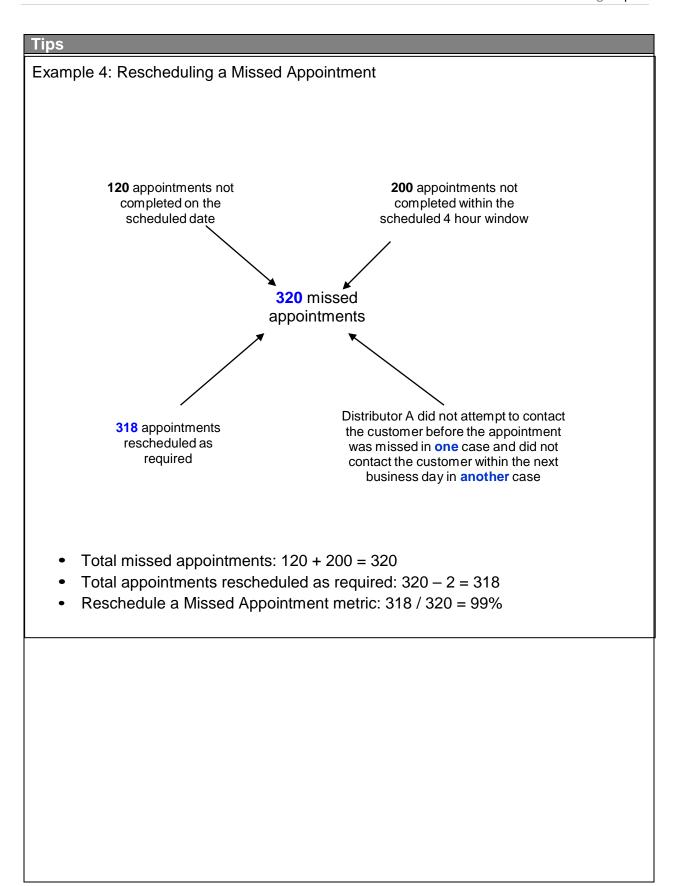
- 7.5.1 When an appointment to which sections 7.3.1, 7.3.3, or 7.4.1 apply is missed or is going to be missed, the distributor must:
- (a) attempt to contact the customer before the scheduled appointment to inform the customer that the appointment will be missed; and
- (b) attempt to contact the customer within one business day to reschedule the appointment.
- 7.5.3 Both of the actions set out in section 7.5.1 must be completed in order to fulfil this service quality requirement.
- 7.5.4 This requirement does not apply if the appointment is missed due to the failure of the customer or the representative of the customer to attend the appointment.

Section 7.3.1, 7.3.3 & 7.4.1 of the DSC:

7.3.1 When a customer or a representative of a customer requests an appointment with a distributor, the distributor shall schedule the appointment to take place within 5 business days of the day on which all applicable service conditions are satisfied or on such later date as may be agreed upon by the customer and distributor.

7.3.3 Where the appointment in section 7.3.1 does not require the presence of the customer or the customer's representative, the distributor shall arrive for the appointment on the day scheduled under section 7.3.1.

- 7.4.1 When an appointment is either:
 - a. requested by a customer or a representative of a customer with a distributor; or
 - b. required by a distributor with a customer or representative of a customer, the distributor must offer to schedule the appointment during the distributor's regular hours of operation within a window of time that is no greater than 4 hours (i.e., morning, afternoon or, if available, evening). The distributor must then arrive for the appointment within the scheduled timeframe.



2.1.4.1 – Tables 6 & 7 – Telephone Accessibility & Abandon Rate

Table 6: Telephone accessibility – DSC 7.6 Table 7: Telephone call abandon rate – DSC 7.7

Table 6:

On Electronic Filing Form enter:

- a) Total number of qualified incoming calls in each month;
- Number of qualified incoming calls in each month for which the service quality requirement set out in section 7.6 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a).

The requirement must be met at least 65% of the time.

Table 7:

- a) Total number of qualified incoming calls in each month;
- b) Number of qualified incoming calls in each month that were abandoned before they were answered as described in section 7.7.2 of the Distribution System Code; and;
- c) Percentage of (b) with respect to (a).

The requirement must be met 10% or less.

Please see below for Tips on filing

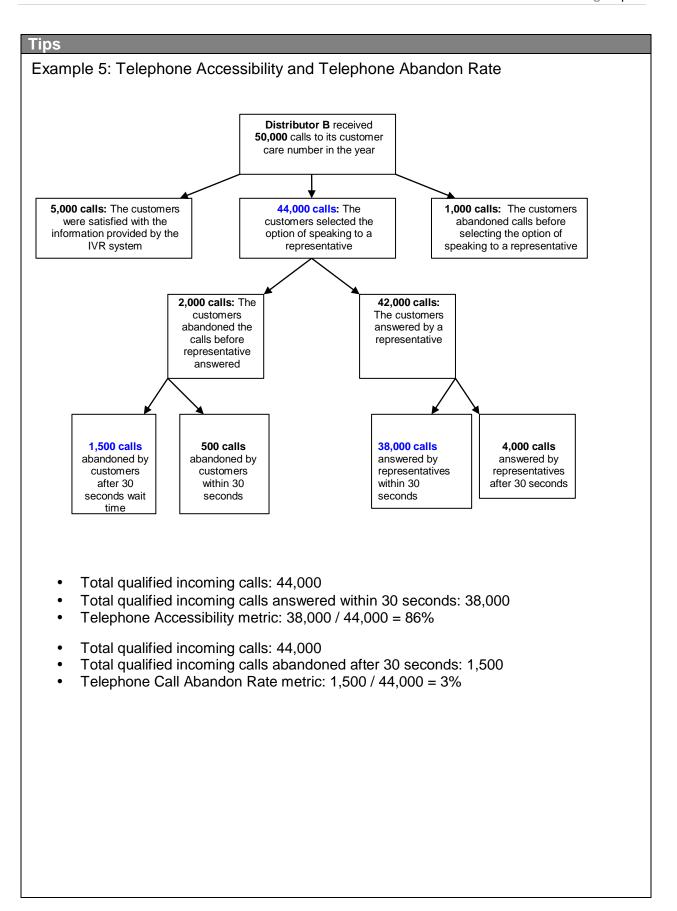
Definitions from Section 7.1 of the DSC

- "answered" means connected to a person that is a representative of the distributor. Connection to a voice mailbox or an answering machine, or placing a person in a queue, does not constitute answering.
- "customer care telephone number" means any telephone number that is
 dedicated exclusively to, and given to the public by the distributor for, the
 purpose of contacting the distributor on matters concerning customer care,
 including customer account enquiries and other customer service enquiries.
 Where a distributor does not have a telephone number dedicated exclusively to
 matters concerning customer care, any telephone number given to the public for
 the purpose of making enquiries of the distributor shall be deemed to be a
 "customer care telephone number".
- "qualified incoming calls" means calls that are received during the regular hours of operation of a distributor's customer call centre and are either:

- (a) telephone calls for which the customer normally reaches a customer service representative directly or has been transferred to a customer care line by a general operator; or
- (b) telephone calls in which the customer has reached the distributor's Interactive Voice Response ("IVR") system and selected the option of speaking to a customer service representative.
- The following are not "qualified incoming calls":
 - (a) telephone calls that are abandoned by the customer prior to asking for a customer service representative; and
 - (b) telephone calls for which the customer elects IVR self-service.

From Section 7.6 & 7.7 of the DSC:

- 7.6.1 Qualified incoming calls to the distributor's customer care telephone number must be answered within the 30 second time period established under section 7.6.3.
- 7.6.3 For qualified incoming calls that are transferred from the distributor's IVR system, the 30 seconds shall be counted from the time the customer selects to speak to a customer service representative. In all other cases, the 30 seconds shall be counted from the first ring.
- 7.7.2 For the purposes of section 7.7.1, a qualified incoming call will only be considered abandoned if the call is abandoned after the 30 second period established under section 7.6.1 has elapsed.



2.1.4.1 – Table 8 – Written Response to Qualified Enquiries

Table 8: Written response to enquiries - DSC 7.8

Table 8:

On Electronic Filing Form enter:

- a) Total number of qualified enquiries received in each month;
- b) Number of qualified enquiries in each month for which the service quality requirement set out in section 7.8 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a).

The requirement must be met 80% of the time.

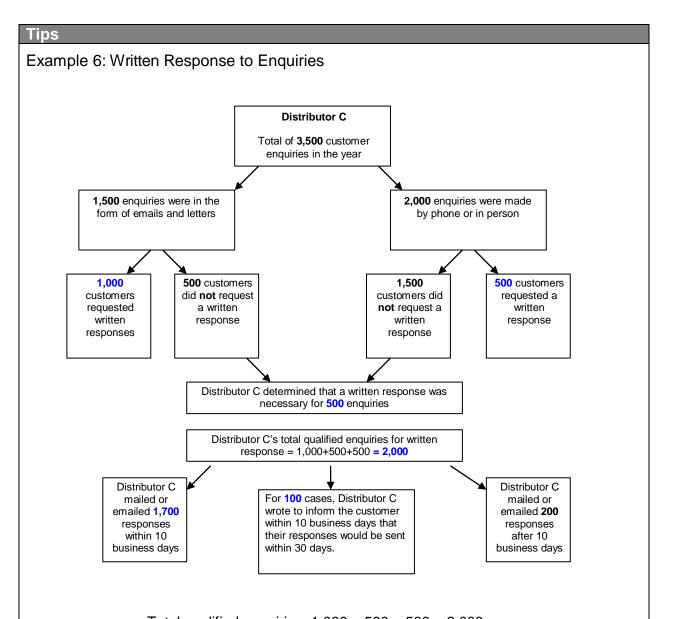
Please see below for Tips on filing.

Definitions from Section 7.1 of the DSC

"qualified enquiry" means an enquiry received by a distributor from a customer
or representative of a customer pertaining to the customer's existing or
prospective service in which a written response is requested by the customer or
representative of the customer or determined by the distributor to be necessary.
A "qualified enquiry" does not include any of the following, which shall be
addressed in accordance with other applicable requirements: cable locate
requests; retailer Service Transaction Requests; and enquiries of a general
nature not relating specifically to service currently provided to a customer or to a
new service being requested by a customer.

Section 7.8 of the DSC:

- 7.8.3 The 10 business days shall be counted from the date on which any conditions associated with the enquiry have been satisfied (such as the date of a move where there is a request for a final statement of account) or, if there are no such conditions, from the date of receipt of the enquiry.
- 7.8.4 A distributor may consider a written response to have been sent if the distributor sends a written acknowledgement of receipt of the qualified enquiry and includes a specific date in which a complete response to the qualified enquiry will be provided.
- 7.8.5 A written response shall be deemed to have been sent on the date on which it is faxed, mailed or e-mailed by the distributor.



- Total qualified enquiries: 1,000 + 500 + 500 = 2,000
- Total qualified enquiries that were responded by the distributor within 10 business days: 1,700 + 100 = 1,800
- Written Response to Enquiries metric: 1,800 / 2,000 = 90%

Enquiries with no specific timeline per province or OEB:

At times, provincial regulation or the DSC prescribes a specific timeline for the processing of certain requests. Customer enquiries, for which there is no specific timeline under provincial regulation, or a code of the OEB, should be counted towards the ESQR for written enquiries. For example, with respect to a request for an information package for a generation connection, Section 6.2.3 of the DSC states that "A distributor shall promptly make available a generation connection information package (the "package") to any person who requests this package." Since a specific timeline is not prescribed in the code, a written enquiry requesting an information package for a new generation connection could be counted as a qualifying enquiry for the ESQR on written responses.

2.1.4.1 – Tables 9 & 10 – Emergency Response

Table 9: Emergency response urban – DSC 7.9 Table 10:Emergency response rural – DSC 7.9

Tables 9 & 10:

On Electronic Filing Form enter:

- a) Total number of emergency calls received in each month;
- Number of emergency calls in each month for which the service quality requirement set out in section 7.9 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a)

The requirement must be met 80% of the time.

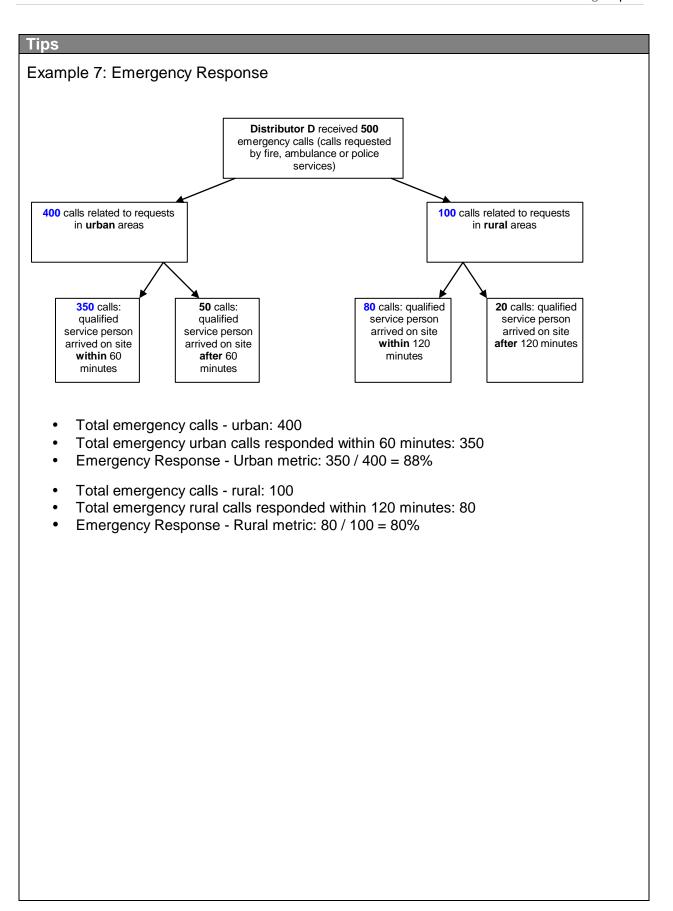
Please see below for Tips on filing.

Definitions from Section 7.1 of the DSC

• "emergency call" means a call where the assistance of the distributor has been requested by fire, ambulance or police services.

Section 7.9 of the DSC:

- 7.9.1 Emergency calls must be responded to within 120 minutes in rural areas and within 60 minutes in urban areas.
- 7.9.3 The definition of "rural" and "urban" should correspond to the municipality's definition.
- 7.9.4 The arrival of a qualified service person on site will constitute a response.



2.1.4.1 - Table 11 - Reconnection Performance

Table 11: Reconnection performance standards - DSC 7.10

Table 11:

On Electronic Filing Form enter:

- a) Total number of reconnections in each month;
- Number of reconnections in each month for which the service quality requirement as set out in section 7.10 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a)

The requirement must be met 85% of the time.

Please see below for Tips on filing.

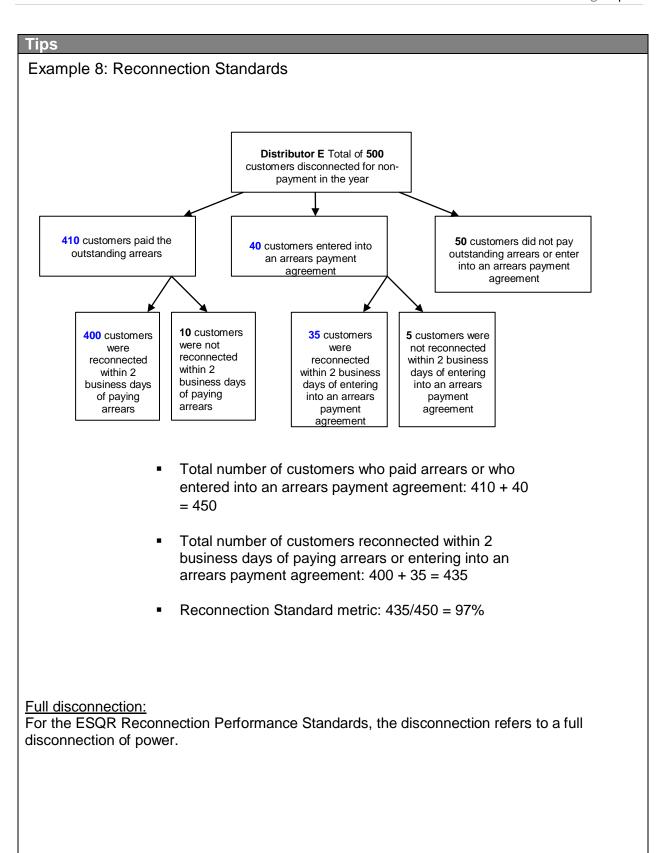
Section 7.10 of the DSC:

- 7.10.1Where a distributor has disconnected the property of a customer for non-payment, the distributor shall reconnect the property within 2 business days, as defined in section 2.6.7, of the date on which the customer:
- (a) makes payment in full of the amount overdue for payment as specified in the disconnection notice: or
- (b) enters into an arrears payment agreement with the distributor referred to in section 2.7.1A.

Section 2.6.7 of the DSC:

- 2.6.7 For the purposes of section 2.6, a distributor shall apply the following rules relating to the computation of time:
- (a) where there is reference to a number of days between two events, the days shall be counted by excluding the day on which the first event happens and including the day on which the second event happens;
- (b) where the time for doing an act expires on a day that is not a business day, the act may be done on the next day that is a business day;
- (c) where an act, other than payment by a customer, occurs on a day that is not a business day, it shall be deemed to have occurred on the next business day;
- (d) where an act, other than payment by a customer, occurs after 5:00 p.m., it shall be deemed to have occurred on the next business day; and
- (e) receipt of a payment by a customer is effective on the date that the payment is made, including payments made after 5:00 p.m.

For the purposes of this section, a "business day" is any day other than a Saturday or a holiday as defined in section 88 of the Legislation Act, 2006



2.1.4.1 – Table 12 – Micro-embedded Generation Facilities

Table 12: Micro-embedded generation facilities - DSC 6.2.7

Table 12:

On Electronic Filing Form enter:

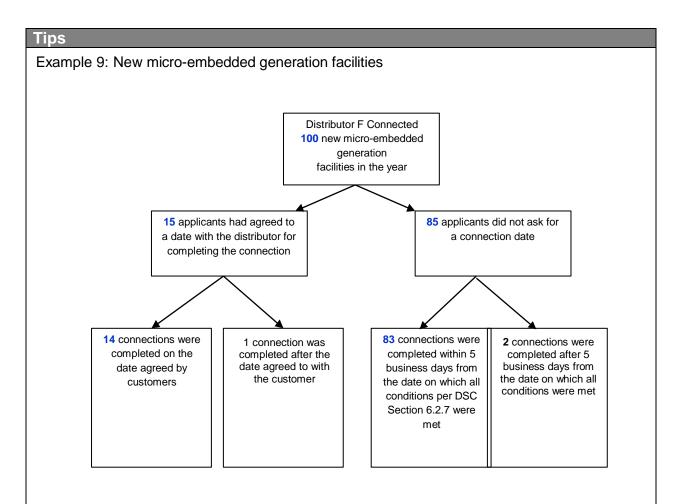
- a) Total number of new micro-embedded generation facilities connected in each month;
- b) Number of new micro-embedded generation facilities connected in each month for which the service quality requirement as set out in section 6.2.7 of the Distribution System Code was met; and
- c) Percentage of (b) with respect to (a)

The requirement must be met 90% of the time.

Please see below for Tips on filing.

Section 6.2.7 of the DSC:

6.2.7 The distributor shall connect the applicant's micro-embedded generation facility to its distribution system within 5 business days, or at such later date as agreed to by the applicant and the distributor, of the applicant informing the distributor that it has satisfied all applicable service conditions and received all necessary approvals, providing the distributor with a copy of the authorization to connect from the ESA, entering into a Connection Agreement in the form set out in Appendix E and paying the distributor for the connection costs, including costs for any necessary new or modified metering.



- Total number of connections of new micro-embedded generation facilities: 100
- Total number of facilities connected within 5 business days or at a later date agreed by customers: 14 + 83 = 97
- Connection of new micro-embedded generation facilities: 97/100 = 97%

2.1.4.2 – Service Reliability

2.1.4.2 Reliability

Content

The RRR input forms in this section are redesigned to include the complete collection of information required for reporting under RRR sections 2.1.4.2.5, 2.1.4.2.6 and 2.1.4.2.7.

As a result of new forms to capture the reporting of specific Cause Codes, information previously requiring input entries for the RRR sections 2.1.4.2.1, 2.1.4.2.2, 2.1.4.2.3 and 2.1.4.2.4 are now auto-calculated and auto-populated.

New on Form

New: Tab titled "Cause Codes" requires completion of outage information for each type of cause code from 0 to 9. Please note that the entries for the average number of customers are required for any one of the Cause Codes. Once the entries for average number of customers for any Cause Code are made and saved, the fields for average number of customers for remaining Cause Codes will be automatically populated.

New: Tab titled "Reliability Summary" auto-calculates the overall and adjusted SAIDI/SAIFI measures from the cause code information entered.

New: Tab titled "New Practices" requires reporting in accordance with RRR sections 2.1.4.2.6 and 2.1.4.2.7 requirements on

- new measuring and reporting practices with respect to reliability, and
- identification of outage start times

Deleted: Table for collecting MAIFI information

Tips

The formulas for calculation of SAIFI and SAIDI are provided in the Electricity RRR Document.

Please note that in order to see the calculated numbers you must select NO or YES in the Submit box, and then SAVE or SAVE & EXIT.

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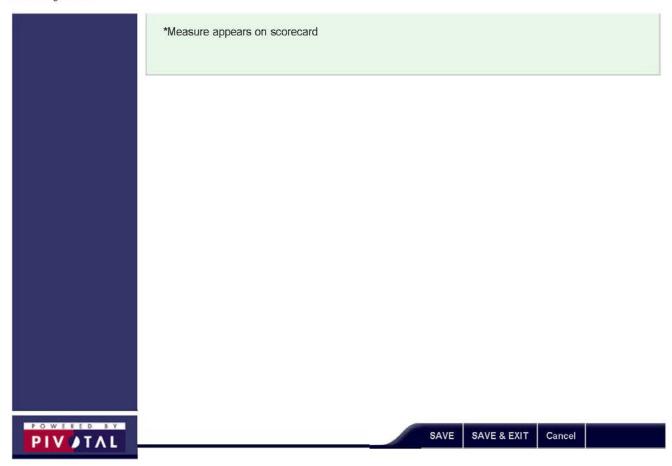
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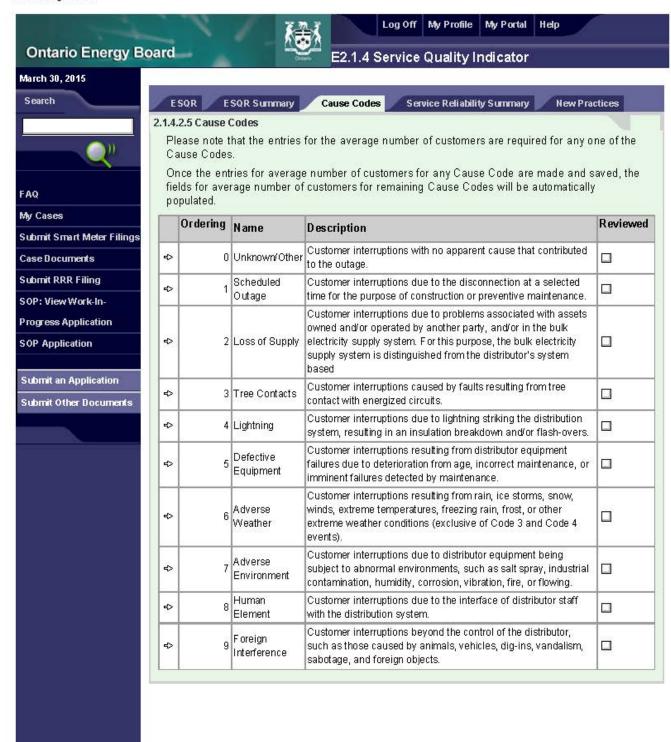
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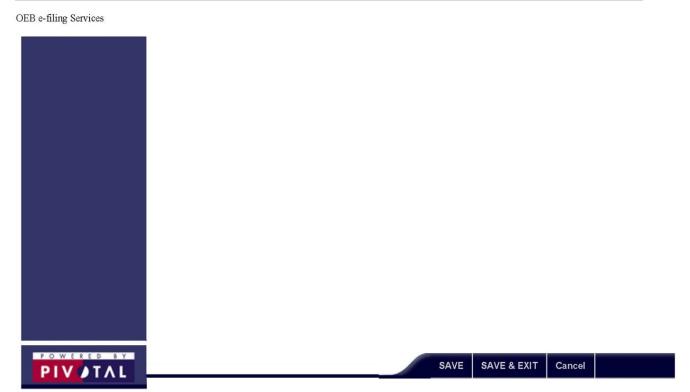
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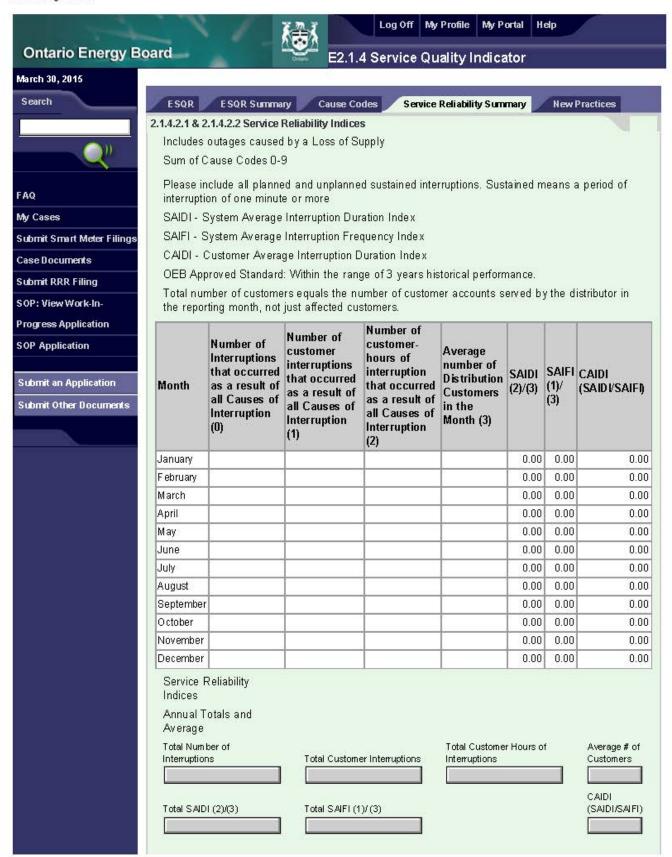


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1	Summary of Service Quality	y Performance Results		
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2.1.4.2.3 & 2.4.2.4 Adjusted SRI

Excludes outages caused by a Loss of Supply (Sum of Cause Codes 0-1 and 3-9)

Please deduct interruptions caused by Loss of Supply (Cause Code 2) from all planned and unplanned sustained interruptions. Sustained means a period of interruption of one minute or more

SAIDI - System Average Interruption Duration Index

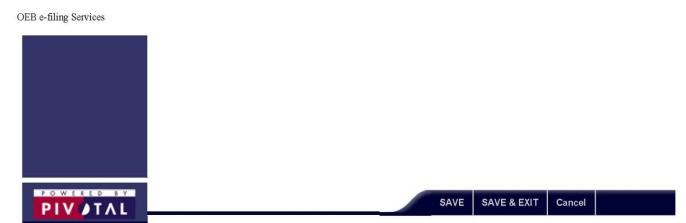
SAIFI - System Average Interruption Frequency Index

CAIDI - Customer Average Interruption Duration Index

Total number of customers equals the number of customer accounts served by the distributor in the reporting month

OEB Approved Standard: Within the range of 3 years historical performance.

Month			Number of customer- hours of interruption excluding those resulting from the Bulk Electricity System (Code 2 Outages) (2)	Average number of Distribution Customers in the Month (3)	SAIDI (2)/(3)	SAIFI (1)/ (3)	CAIDI (SAIDI/SAIFI)
January					0.00	0.00	0.00
February					0.00	0.00	0.00
March					0.00	0.00	0.00
April					0.00	0.00	0.00
May					0.00	0.00	0.00
June					0.00	0.00	0.00
July					0.00	0.00	0.00
August					0.00	0.00	0.00
September					0.00	0.00	0.00
October					0.00	0.00	0.00
November					0.00	0.00	0.00
December					0.00	0.00	0.00
Service F Indices Annual T Average	otals and				22		N 0 MN 0
Total numb	1.6% 66	Adjusted Custo Interruptions		Adjusted Custon of Interruptions	ner Hours]	Average # of Customers
Adjusted S	AIDI (2)/(3)	Adjusted SAIFI	(1)/(3)				Adjusted CAIDI (Adjusted SAIDI/Adjusted SAIFI)



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Ontario Energy Boa	ard	E2.1.	4 Service	Quality I	ndicator	
Warch 30, 2015						
Search	ESQR ESQR Sum	mary Cause Co	odes Ser	vice Reliabili	ty Summary	New Practices
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	b) the time at which th	ne distributor other	wise determi	ined that the	e interruptio	n began.
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	*					
	3					
9	Submit?					
	* Submit Form					





2.1.5 - Performance Based Regulation (PBR) - General Tips related to RRR

2.1.5 Performance Based Regulation

General Tips

General:

 The 2.1.5 form will appear on your portal only after the document asking for "Consent to File with Statistics Canada" is completed. Information about the consent form and the data sharing agreement with Statistics Canada is available at http://www.ontarioenergyboard.ca/documents/oeb_statisticscanada_initiative.pdf and at http://www.ontarioenergyboard.ca/documents/tools/efiling/statscan_signed_agreemen t_2008.pdf.

2.1.5.1 - Labour

2.1.5.1 Labour

Content

Labour:

Line crew wage rate (average)

Effective date of new line crew wage rate

New line crew wage rate (average)

Number of full-time equivalent employees

Information required for completing Statistics Canada's "Annual Electric Utility Financial Report" by OEB on behalf of electricity distributors:

- Average number and salaries of employees whose wages are charged to current operating expense
- Average number and salaries of employees whose wages are charged to new construction

New on form

No changes.

Tips

FTE – Contract staff:

Contract staff on the distributor payroll should be included in the FTE count. The same goes for paid summer students, Co-ops and interns. Third party contractors that are not on the distributor payroll should not be included in the FTE count.

FTE - Yearbook:

The number of full-time equivalent employees reported in this section is published in the Electricity Distributors' Yearbook.

Multiple categories of line crew:

For distributors with multiple categories of line crews an acceptable approach is to calculate total line crew wages / Full time equivalent line crew employees.

.....

Effective date:

For distributors where there is more than one line crew wage rate in effect the effective date is the latest date when the wage rate was changed.

Example

Example 1: Labour

Full Time Equivalent employee calculation:

The distributor employs 10 full time and 5 part time (half time) employees. In addition, in the current calendar year, 3 employees were employed part-time as follows:

Employee #1: Jan - Mar for 3 months

Employee #2: Feb - August for 6 months, and

Employee #3: Mar – Oct for 8 months.

Number of Full Time Equivalent employees (FTEs)

- = Sum of (employee x % year worked)
- = (10 employees x 100%) + (5 employees x 50%) + (1 employee x 25%) + (1 employee x 50%) + (1 employee x 67%)
- = (10 + 2.5 + 0.25 + 0.5 + 0.67) FTEs
- = 13.92 full time equivalent employees

2.1.5.2 - Capital

2.1.5.2 Capital

Content

Capital:

Changes in gross capital assets (all) consisting of:

- Capital additions
- Retirements/write offs/sales/asset impairment losses
- Contributed capital, and
- Other

Changes in gross capital assets (high voltage only), consisting of:

- High voltage capital additions
- High voltage retirements/write offs/sales/asset impairment losses
- High voltage contributed capital, and
- High voltage other

Capital expenditures, consisting of:

- Direct labour (including benefits etc.)
- Equipment and materials
- Capitalized overhead
- Contract services
- Other

New on Form

There is no change to the required content for the filing.

Tips

Gross Capital Additions:

Electricity distributors are required to separately report the total capital additions and high voltage (HV) assets additions.

RRR 2.1.5 Capital tab, Section A) Total Capital Additions (including high voltage assets)" should include gross capital additions for the current year, contributed capital and retirements/write offs/sales/asset impairment losses and exclude CWIP.

RRR 2.1.5 Capital tab, Section A) High Voltage Capital Additions Only:

HV assets are those assets that are used for conveying electricity at voltages higher than 50 kilovolts. These assets are regarded as HV assets, regardless of whether or not they have been deemed as distribution assets or regardless of where their financial information are recorded and reported in the distributor's trial balance accounts (RRR 2.1.7). HV assets are used in connection with "electricity transmission lines" which means a line, transformers, plant or equipment used for conveying electricity at voltages higher than 50 kilovolts (see Section 89 of the OEB Act).

At present, the electricity distributors are required to separately report the HV assets without any allocation of common costs. The expenditures that are common to HV assets and low

voltage (LV) assets are not to be allocated to these assets. The allocation of common costs between HV assets and LV assets may be subject to a future review. At present, only HV assets without any allocation are to be reported separately under Section RRR 2.1.5.2. a).

Retirements/write offs/sales/asset impairment losses:

This requires the reporting of the dollar amount of capital retired, written off, sold or impaired (i.e.; gross asset value removed from PP&E). This figure should not reflect proceeds or net book loss/gain.

Capital Expenditure:

RRR 2.1.5 Capital tab, Section B) "Capital Expenditure" should not include CWIP or assets acquired through contributed capital. The intent of Capital Expenditure is to provide a distributor's spending on capital additions for the reporting year broken down by direct labour, equipment and material, capitalized overhead, contract services, etc.

Capitalized overhead:

The reporting on capitalized overhead includes is based on each distributor's capitalization policy for overhead capitalized in PP&E. This may include overhead charges or labour or both, according to the capitalization policy.

OEB's Notice on changes to capital reporting:

For further information on changes to the capital section, please refer to the <u>OEB's notice of RRR amendments addressed to all licensed electricity distributors dated March 7, 2014.</u>

Business Rule:

If a figure is entered in "Other", must enter text in Other description or form will not submit.

Example:

The example below illustrates how the capital assets data from a distributor's records is used to calculate the "Change in Gross Capital Assets" under "Total Capital Additions", and how this information is entered in the form.

In 2014, assume a distributor's records show capital assets information as follows: gross capital additions for the current year are \$700,000; contributed capital received is \$50,000; retirements in the current year are \$150,000 and there were no other values.

The "Change in Gross Capital Assets" for the current year is calculated as follows:

	Change in Gross Capital Assets for the Current Year:	\$500,000
iv.	Less: Other – value:	\$0
iii.	Less: Contributed capital:	\$(50,000)
ii.	Less: Retirements/write-offs/sales/asset impairment losses	: \$(150,000)
İ.	Gross capital additions for the current year:	\$700,000

The information from the distributor's records outlined above is entered in Section A) "Total Capital Additions (including high voltage assets)" of the form, as follows:

Gross capital additions for the current year: \$700,000	
Retirements/write-offs/sales/asset impairment losses:	\$150,000
Contributed capital: \$50,000	
Other: \$0	

Please note that the numbers in this example are inputted as positive numbers in the form.

2.1.5.3 – Supply & Delivery

2.1.5.3 Supply & Delivery

Content

A) Supply

- Total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid including long-term load transfer supplied, or flowed into the distribution system of a host distributor
- ii. Total kWhs of electricity that has flowed into the distributor's distribution system from all embedded generation facilities

B) Delivery

- i. Total kWhs of electricity delivered to all customers in the distributor's licensed service area and to any embedded distributors.
- ii. Total kWhs of electricity delivered on long-term load transfer arrangements.

C) Distribution Losses

Distribution Loss in kWhs: Calculated by taking the sum of A(i) and A(ii) to arrive at total supply and reducing it and reducing it by deliveries reported at B(i) and B(ii).

D) Amount Charges (\$)
 Amount charged by any host distributor for transmission or low voltage service in the vear.

New on Form

New: Box B(ii) – see above – for capturing long-term load transfer information is new.

Tips

No loss-adjustment:

All kWhs reported in 2.1.5 (other than in relation to distribution losses) are reported based on a reading of the applicable meter, without being grossed up for loss factor.

Unbilled adjustment:

To match the reporting period of January 1 to December 31 of the year, supplied kWhs and delivered kWh should be adjusted for unbilled kWh.

Supply A(i):

Under section A i) "Total kWhs of electricity that has flowed into the distributor's distribution system from the IESO-controlled grid, including long-term load transfer supplied, or the distribution system of a host distributor" the kWhs reported should also include kWhs related to an embedded wholesale market participant (WMP).

Host distributor charges in (D):

A host distributor is a distributor that supplies transmission services to other distributors. This section is asking for the amount charged by a host distributor to an embedded distributor for transmission or low voltage services, not electricity charges or delivery charges. For example, if an LDC is embedded with Hydro One this would include the costs invoiced to the LDC for Network, Connection and Low Voltage ("Common ST Line") charges.

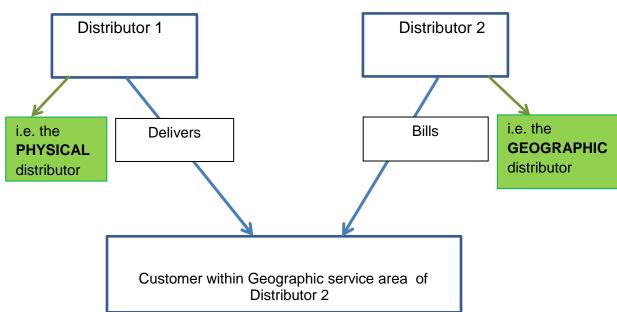
Long-Term Load Transfer Arrangements:

From Feb 20, 2015 Notice of Proposal to Amend a Code: Proposed Amendments to the Distribution System code: Board File No.: EB-2015-0006, page 1:

"A load transfer arrangement involves two distributors. One is referred to as the geographic distributor and the other is referred to as the physical distributor. While the customer ("load transfer customer") is located in the licensed service area of the geographic distributor, the load transfer customer is physically connected to the physical distributor's distribution system because the geographic distributor does not have existing assets in close proximity to serve the load transfer customer. It is therefore the physical distributor that provides the delivery of electricity to the load transfer customer. However, the customer is billed by the geographic distributor (i.e. pays geographic distributor's distribution rates which may be higher or lower than physical distributor's rates)."

Only the physical distributor, as defined by the DSC, is required to report the LTLT kWh under RRR 2.1.5.3 sections A(i) and B(ii). The geographic distributor is not required to report the LTLT kWh under RRR 2.1.5.3 sections A(i) and B(ii).

Example:



- Distributor 1 reports the delivered kWhs in box B(ii) in the Supply & Delivery section of the 2.1.5 input form.
- Distributor 2 does not report any kWhs in box B(ii) in the Supply & Delivery section of the 2.1.5 input form.

Business rule:

Distribution losses are calculated on the input form as the difference between the supply as reported in A(i) and A(ii) less delivery as reported in B(i) and B(ii). The form cannot be submitted unless this calculation is correct.

2.1.5.4 – Demand & Revenue

2.1.5.4 Demand & Revenue

Content

The information collected in RRR 2.1.5.4 is intended to capture detailed information on the revenues and energy-related billing determinants (i.e. demand kW and consumption kWh) within each of a distributor's own specific rate classes. As with RRR 2.1.2, this information is filed in order to enable further streamlining of the application process for formulaic adjustments to rates during an incentive rate-setting period. In addition, the information will be automatically tabulated at the generic rate class level that is customary for the RRR.

Table 0: SSS Metered Consumption by Rate Class – this table requires input by distributor-specific rate class.

Table 1: SSS Metered Consumption by Generic Rate Class – this table is auto-populated when Table 0 is completed and the form is Saved. It contains annual consumption for distribution customers (SSS only) broken down by:

- a) Metered consumption for customers on RPP kWh, by rate class
- b) Metered consumption for customers on RPP kW, by rate class
- c) Metered consumption for customers not on RPP kWh, by rate class
- d) Metered consumption for customers not on RPP kW, by rate class
- Auto-calculated column for total consumption for distribution customers kWh (a+c), by rate class
- Auto-calculated total consumption for distribution customers kW, by rate class (b+d)

Energy Sales with each Retailer: This section requires input into individual forms for each retailer. The forms require information on

- Metered consumption in kWhs, by generic rate class
- Metered consumption in kW, by rate class by generic rate class

Table 2a: Auto-calculated table which aggregates consumption from retailer customers, by generic rate class.

Table 2b: This table requires aggregation of all retailer demand and consumption by distributor-specific rate class. Aggregation must be performed manually for each detailed rate class. The information in Table 2b is vital to ensure that Table 3a is complete.

Table 3a: Total metered demand and consumption (SSS + retailer customers). This is an auto-calculated table which aggregates tables 1 & 2b. This table calculates total metered demand and consumption for all distributor-specific rate classes.

Table 3b: The first two columns of this table are auto-calculated with total metered demand and consumption by generic rate class. The third column for annual billings by rate class requires manual input.

Table 4: Wholesale market participant information.

New on form

New: Reporting by distributor-specific rate classes:

Previously, the OEB requested distributors to report information for rate classes on an aggregate level that was common to all distributors (e.g., Residential, GS < 50 kW, GS > 50 kW, etc.). Effective for the 2014 fiscal year reporting, the data input forms are formatted for the input of information specific to a distributor's approved set of rate classes. Distributors will input and report information at this level of detail. This additional information is intended to enable further streamlining of the application process for formulaic adjustments to rates during an incentive rate-setting period.

New: The table for wholesale market participant information is new. The information was previously captured through an additional row in tables 1, 2 and 3. There is no change in the content of the filing.

Tips

Unbilled:

The metered kWhs reported in this subsection represent the consumption as read by the meter, that is, it is not loss adjusted. The demand and supply under RRR 2.1.5.4 require the reporting of total annual metered consumption. This information should be reported based on the actual consumption for the calendar year since any unbilled year-end accruals would have been reversed, and thus the actual consumption would be known to distributors by the time of their filings in April.

No loss adjustment:

Section 2.1.5.4.1 of the RRR came into effect on January 1, 2013. All energy sales are required to be reported on a non-loss adjusted basis. The notice for the changes was issued on December 20, 2012 and on page 3 it states, "Although the electricity charge on customer bills is currently calculated on a loss-adjusted basis, this data is required to be provided on a non-loss-adjusted basis so that the total reflects the kilowatt-hours or kilowatts actually delivered."

Retailer-enrolled customers and "Not on RPP":

Table 1 does not include any information for Retail customers. The "Not on RPP" phrase means "Utility (SSS) customers who are not on RPP" i.e.; those paying hourly pricing.

Reporting of kW and kWhs:

Please note that when the distributor bills in kWhs, only kWhs are to be reported. When the distributor bills in kWs, then both kWs and kWhs are to be reported.

Annual billings:

Please note that annual billings are a breakdown of the 4080 account balance by rate class. The total distribution revenue for all rate classes should equal account 4080 on the trial balance.

Business Rules:

If metered consumption reported (in kW or kWh), then annual billings for that rate

class must be reported i.e. both cells for metered consumption and annual billings must have a value.

• If annual billings reported then should report metered consumption reported (in kW or kWh), for that rate class i.e. both cells for metered consumption and annual billings must have a value.

2.1.5.5 – Utility Characteristics

2.1.5.5 Utility Characteristics

Content

- A) Licensed Service Area
 - Total service area (sq. km.)
 - Rural service area (sq. km.)
 - Urban service area (sq. km.)
- B) Maximum Monthly Peak Load (kW)
 - Utility winter max monthly peak load (kW) with embedded generation
 - Utility winter max monthly peak load (kW) without embedded generation
 - Utility summer max monthly peak load (kW) with embedded generation
 - Utility summer max monthly peak load (kW) without embedded generation
- C) Average Peak Load (kW)
 - Average peak load with embedded
 - Average peak load without embedded
- D) Average Load Factor
 - Average load factor with embedded
 - Average load factor without embedded
- E) Total Circuit Kilometers of Line
 - Circuit kilometers of line (auto-calculated sum)
 - · Overhead circuit kilometers of line
 - Underground circuit kilometers of line
- F) Circuit Kilometers of Line by Type
 - 3 phase
 - 2 phase
 - Single phase
 - Total of all phases (auto-calculated sum)
- G) Number of Distribution and Transmission Stations
 - Distribution and Transmission Stations
 - Number of stations classified as >= 50 kV
 - Number of stations classified as < 50 kV</p>
 - Number of stations in total
 - Transformers at Stations >= 50 kV
 - Number of transformers >=50 kV at stations classified as >= 50 kV
 - Number of transformers < 50 kV at stations classified as >= 50 kV
 - > Total number of transformers at stations classified as >= 50 kV
 - Transformers at Stations < 50 kV
 - ➤ Number of transformers >=50 kV at stations classified as < 50 kV
 - Number of transformers < 50 kV at stations classified as < 50 kV</p>
 - > Total number of transformers at stations classified as < 50 kV

New on form

New: Layout for collection transformer information in g) above has been improved. There is no change to the data contents of the filing.

2.1.5.5 b, c & d – Peak load, Average load & Average load factor

Monthly peak, Average Peak & Average Load Factor

Tips

FIT and micro-FIT:

Please also note that FIT and micro-FIT contracts are included in the calculation of peak loads.

Average load factor:

The utility average peak load refers to the annual average hourly peak load. The average peak load based on daily peak loads may be used to determine the average load factor.

Business Rules:

Maximum Monthly Peak Load (kW): "Utility Winter Max Monthly Peak Load with embedded generation", "Utility Winter Max Monthly Peak Load without embedded generation", Utility Summer Max with Embedded" and "Utility Summer Max without Embedded" must be greater than 0 and cannot be 0 or blank.

2.1.5.5 e & f - Circuit kilometers of line

Circuit Kilometers of Line – Under/Overground & By Type

Tips

CEA definition:

Circuit Kilometers - refer to the Canadian Electricity Association website for the definition

(http://www.electricity.ca/media/pdfs/Performance%20Excellence/Circuit%20Length% 20Definition%5B1%5D.pdf).

Circuit kilometers per CEA:

For clarity, circuit length is distinct from conductor length in that one or more conductors may be employed to create a circuit. CEA's intention is to report circuit length. The best analogy is to consider a single line diagram representation. For instance, a 1 km long three-phase grounded interconnection between two points which is built with one conductor per phase plus one neutral conductor has a total of 4 km of conductor; however, it is only 1 km long circuit (CEA).

Totals:

The total overhead and underground circuit kilometers of line should be equal to the total of all phases (3 phase, 2 phase, and single phase).

Submarine cables:

Submarine cables are reported in the underground cables category.

Example

Utility Characteristics - Circuit Kilometers of Line

The total distance of the feeders is 7,225 kilometers. 1,800 kilometers of the feeders are three phase, 425 kilometers is two phase and 5,000 kilometers is single phase. There is no over build or under build of single, two phase and three phase lines in the utility's service territory.

5,500 kilometers of line is overhead, 1,725 kilometers is underground. There is also no overlapping between overhead and underground wiring and all cables are in their own trench.

Reporting:

	Overhead Cir Km	Underground Cir Km	Total Circuit KM
1 phase	4,000	1,000	5,000
2 phase	300	125	425
3 phase	1,200	600	1,800
Total	5,500	1,725	7,225

Example 2a: Utility Characteristics - Circuit Kilometers of Line with overbuild Using example 2's data with overbuild for ALL 3 phase Overhead conductor the circuit kms become twice their original size. This means there are 2 – 3 phase circuits on the same set of poles.

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	Overhead Cir Km	Underground Cir Km	Total Circuit KM
1 phase	4,000	1,000	5,000
2 phase	300	125	425
3 phase	2,400	600	3,000
Total	6,700	1,725	8,425

2.1.5.5 g – Station types & transformers

Distribution & Transmission Stations & Transformers

Tips

Reporting in prior years:

Distributors should continue reporting the number of Distribution and Transformer Stations as they have done in previous years.

Station classification:

The classification of stations in each category is at the discretion of the distributor.

Transformers:

The OEB also requires the number of transformers within each station type. Each transformer station reported can have more than one transformer, e.g. three single phase transformers.

Transformer classification:

The transformers within each station type are reported according to the classification of the individual transformer as greater than or equal to 50 kV or less than 50 kV within the station. The classification of the individual transformer is based on the output voltage of the transformer.

Ownership criterion:

For further clarity, this reporting includes transformer stations that are owned by the distributor. Please do not report any transformer stations if you do not own, as may happen with some embedded distributors, or where the transformer stations are owned by utility's customer. The utility is expected to report all transformer stations that it owns including the transformers that may be located on customer's site.

Example

A: Utility Characteristics - Distribution & Transmission Stations A

distributor has two stations, each with two transformers as follows:

Station #1 contains a 230 kV transformer and a 44 kV transformer.

Station #2 contains a 44 kV transformer and a 13.8 kV transformer.

Under RRR Section 2.1.5.5 g):

Station #1 will be reported in the category "Greater than or equal to 50 kV." Station #2 will be reported in the category "Less than 50 kV."

B: Utility Characteristics – Transformers within Stations

Transformers within the two categories of stations (>50kV and <50 kV) will be reported as:

Transformers within stations greater than or equal to 50 kV: 2 in total

- 1 transformer in the category greater than or equal to 50 kV
- 1 transformer in the category less than 50 kV

Transformers with stations less than 50 kV: 2 in total

- 0 transformers in the category greater than or equal to 50 kV 2 transformer in the category less than 50 kV $\,$

2.1.5.6 – Regulated Return on Equity (ROE)

2.1.5.6 Regulated Return on Equity (ROE)

Content

Calculation of Rate of Return on Equity on a Deemed Regulatory basis.

New on form

Calculation template is now in a form provided in the RRR portal instead of an excel spreadsheet. Hence, there is no requirement to email the calculation on an excel spreadsheet to the OEB.

Comment boxes are provided against each input cell to enable the distributor to provide any clarifications or explanations for the numbers used in the ROE calculation.

Inputs required to complete the calculation:

From trial balance & audited financial statements (RRR 2.1.7 & 2.1.6):

- 1. Net income
- 2. Future/deferred taxes
- 3. Non rate regulated items
- 4. Cost of power
- 5. Operating expenses
- 6. Opening fixed Assets (net book value)
- 7. Closing fixed assets (net book value)
- 8. Interest expense

From last cost of service proceeding:

- 1. OEB-approved working capital allowance percentage
- 2. OEB-approved capital structure short term debt percentage
- 3. OEB-approved capital structure long term debt percentage
- 4. OEB-approved capital structure deemed equity percentage
- 5. OEB-approved deemed return on equity percentage
- 6. OEB-approved short term debt rate
- 7. OEB-approved long term debt rate
- 8. Utility tax rate from last OEB proceeding (IRM or CoS)

Tips

Excel before portal:

In 2015, the ROE calculation will also be submitted within the RRR portal. The calculation in the RRR portal is the same as the calculation on the Excel template posted on the OEB website. It is recommended that distributors complete the Excel template before completing the data entry of the calculation requirements in the RRR portal.

Reminder:

The OEB reminds distributors that the Report of the Board on 3rd Generation Incentive Regulation for Ontario's Electricity Distributors (the "IR Report") issued on July 15, 2008 established a trigger mechanism with an annual ROE dead band of ±300 basis

points. When a distributor performs outside of this earnings dead band, a regulatory review may be initiated. The OEB intends to use the information filed by distributors under RRR Section 2.1.5.6 to assess if further action is warranted. The Achieved and Deemed ROE% appears on the distributor's scorecard.

Net income:

Regulatory net income should include all one-time or unusual events such as PILS disposition amounts, LRAM, Smart meter dispositions etc. that have flowed into the income statement. Any unrealized gains/losses on bank loan swaps should also be reported as part of the regulatory net income in the ROE calculation template, especially if these were considered at the time of setting short and long term debt rates in the last cost of service (CoS) proceeding.

Please note that unless the OEB has authorized inclusion of certain costs or revenues in the CoS proceeding, the distributor is expected to follow reporting of cost according to the accounts specified on the form and should not include those certain costs or revenues in the calculation of actual ROE.

Non rate-regulated income/expense:

Non rate-regulated income/expense should not be included in the ROE calculation unless authorized by the OEB to be included in the revenue requirement in the last Cost of Service proceeding.

Additional information:

Distributors are encouraged to use the comment boxes provided on the ROE form to explain and include financial information for any unusual items that would generally not otherwise be included as part of the information being reported (see one-time events above in Net Income), and as such, could be used to subsequently "normalize" the data in the ROE calculation. The reporting of this information is very useful to OEB staff conducting analysis and presenting findings on review of distributors' achieved ROE.

Future/deferred taxes:

Future/deferred taxes shown on the ROE calculation should match the balance in account 6115 (provision for future income taxes) in the regulatory trial balance submitted to the OEB under RRR Section 2.1.7. Future/deferred taxes shown on the income statement of the audited financial statements (AFS) should be shown in account 6115 and on the ROE calculation as this impacts the reported net income for the year.

Any future/deferred tax amounts not appearing on the income statement of the AFS should be reported in RRR Section 2.1.7 on the balance sheet (account 2205 for example) and not in account 6115. These tax amounts do not impact the regulatory net income, and hence do not appear on the ROE calculation.

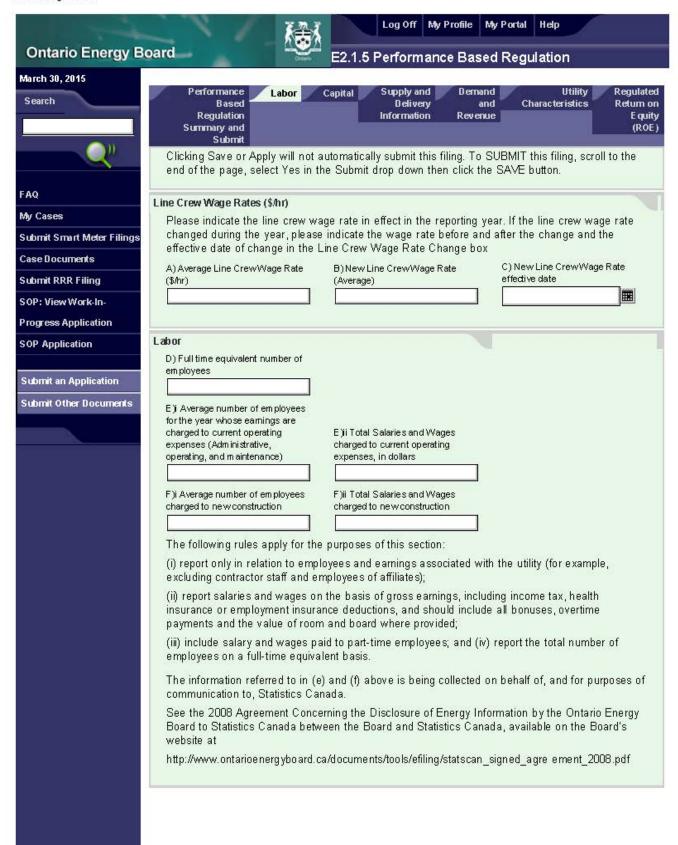
Donations:

Please note that donations cannot be deducted from operating costs for purposed of the ROE calculation. Only LEAP donation may be deducted.

	Common errors:	
		Nature of error
1	Net Income Difference	Caused by removing from Net Income, disposition amounts for LRAM, smart meter and PILS, and in some cases unrealized gain on interest rate swaps. These should be left in the net income to match the income reported in the trial balance.
		Including certain revenues and costs that the OEB did not approve in the distributor's last CoS application such as the revenues and costs for water and sewage related activities, etc.
2	Future Tax Difference	Caused by entering the future tax with the wrong sign, or the future tax amount did not match the balance in 6115, or the future tax amount was reported on the Audited Financial Statements but not reported in 6115, or the future tax amount was a future tax liability on the AFS balance sheet, but was incorrectly shown as a future tax amount in 6115.
3	Non-Utility Difference	Caused by not inputting non-utility amounts in the template, or by including LRAM, smart meter and PILS disposition amounts as non-utility amounts, or non rate-regulated income/expense is not consistent with the authorized revenue requirement in the last cost of service proceeding.
4	COP Difference	Cost of Power inputted does not match to the sum of accounts listed under "Staff Comments."
5	Operating Expense Difference	Operating expense inputted does not match to the sum of accounts listed under "Staff Comments."
6	Avg. Fixed Assets Difference	AFS fixed assets were commonly used, these did not match to the fixed assets as reported in the yearbook of electricity distributors. Non-regulated assets were included as well. WIP may have been included.
7	Interest Expense Difference	Interest expense - Incorrect amount, or omitted.
8	Working Capital Allowance Difference	Working capital allowance % - Discrepancy between staff and distributor percentages.
9	Approve ROE Difference	Approved ROE % - Discrepancy between staff and distributor percentages.
10	Short-term Debt Rate Difference	Short term debt rate % - Discrepancy between staff and distributor percentages.
11	Long-term Debt Rate Difference	Long term debt rate % - Discrepancy between staff and distributor percentages.
12	Tax Rate Difference	Tax Rate - Discrepancy between staff and distributor percentages.
Exam	ple	
	An <u>example</u> of the o	completed ROE calculation is provided on the OEB website.

1	緣	Log Off My Profile M	y Portal Help
Ontario Energy Bo	pard	E2.1.5 Performance Based	l Regulation
March 30, 2015			
Search	Performance Labor Based	Capital Supply and Demand Delivery and	
	Regulation Summary and	Information Revenue	E quity (ROE)
	Submit		
	Report Summary Filing Due Year	Filing Form Name	RRR Filing No
FAQ	Filling Due Year	Filling Form Name	KKK Filling No
My Cases	Reporting Period and Company		
Submit Smart Meter Filings	Name	Licence Type	Status
Case Documents			
Submit RRR Filing	Report Version	Extension Granted	Extension Deadline
SOP: View Work-In-	Filing Due Date	Reporting From	Reporting To
Progress Application		Topolary Tom	
SOP Application	Submitted On	Submitter Name	Expiry Date
30r Application			
Submit an Application			
Submit Other Documents	Instructions		
		acquired subsequent to the reporting d prior to the merger or acquisition.	
		nue tab, for Sentinel and Street Lig	
		stributor(s), please enter the numbe	er of distributors embedded
		have been blank you must delete t	he value and enter 0.
	5. Clicking Save will not automa	tically submit this filing. To submit t Summary and Submit tab, scroll to t	his filing, go to the
	6. The Print All button will print	all tabs.	
	7. Please go to the ROE tab to entered, this form cannot be sub	input the ROE values for the scored omitted	card. If these values are not
		standard used in preparing the repoit andards for Private Enterprises (AS Standards.	
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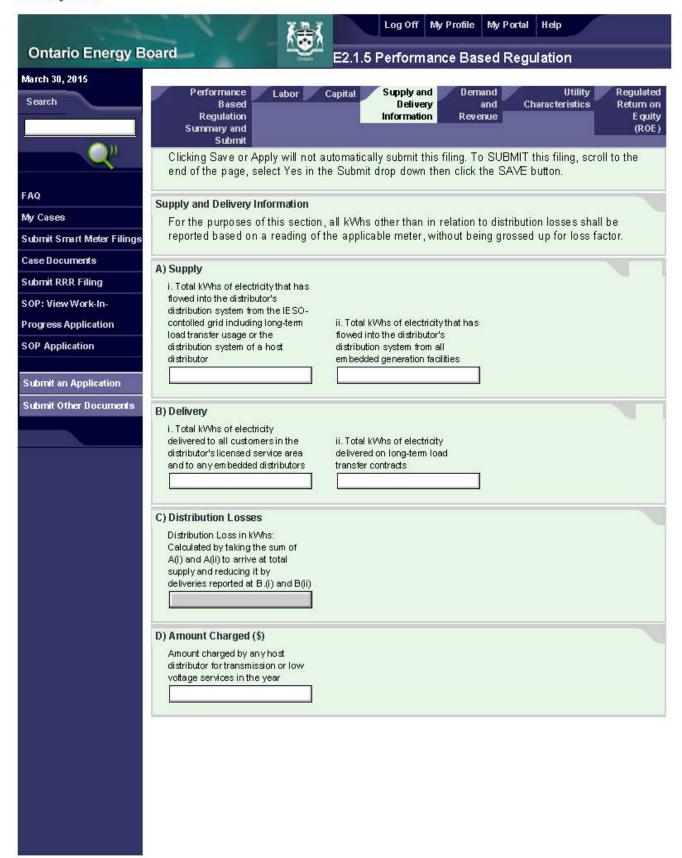




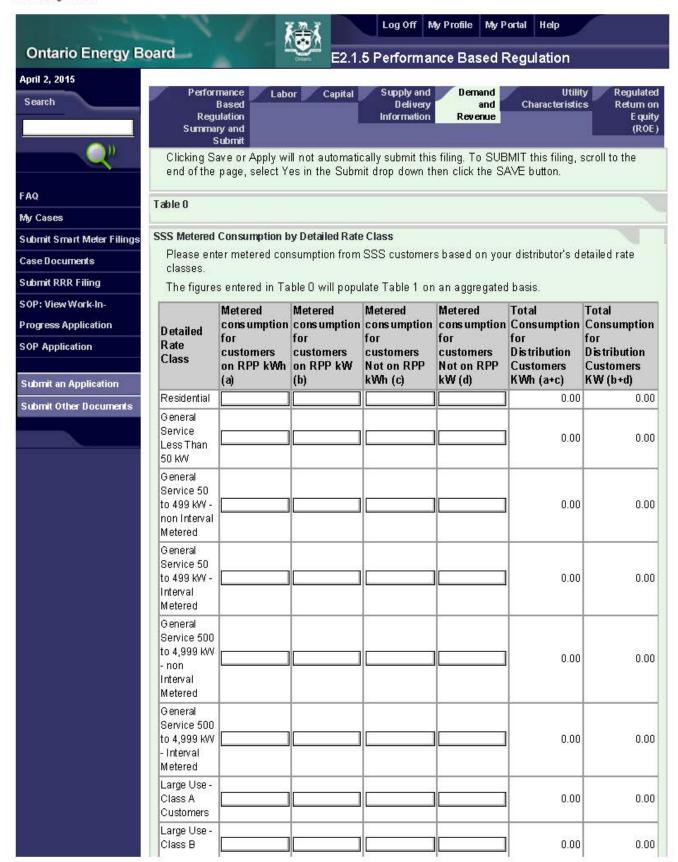


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Ontario Energy Bo	E2.1.5 Performance Based Regulation	
March 30, 2015	Defended Developed Develop	
Search	Performance Labor <u>Capital</u> Supply and Demand Utility Regulat Based Delivery and Characteristics Return	5007
	Regulation Information Revenue E qu Summary and (RO Submit	10.00
Q "	Clicking Save or Apply will not automatically submit this filing. To SUBMIT this filing, scroll to the end of the page, select Yes in the Submit drop down then click the SAVE button.	
FAQ	Capital (in dollars)	
My Cases	Please enter all amounts as positive numbers.	
Submit Smart Meter Filings	Changes in Gross Capital Assets (for total capital additions including high voltage assets)	
Case Documents	onanges in cross capital rissels (for total capital additions including high rollage assets)	
Submit RRR Filing	A) Changes in Gross Capital Assets	Ų
SOP: View Work-In-	TOTAL CAPITAL ADDITIONS (including high voltage assets)	
Progress Application	Gross capital additions for the current year Retirements/write offs/sales/asset impairment losses	
SOP Application		
	Contributed capital	
Submit an Application	Other - value Other - P lease explain the nature of the other value	
Submit Other Documents	Otter - Piedase explain the nature of the other value	
	HIGH VOLTAGE CAPITAL ADDITIONS ONLY	
	Gross capital additions for the current year Retirements/write offs/sales/asset impairment losses	
	Contributed capital	
	Other - Please explain the nature of the other value Other - please explain	
	B) Capital Expenditure	
	Direct labour	
	Equipment and materials Capitalized overhead	
	Contract services	
	Contract Sci Webs	
	Other - Please explain the nature of the other value Other - please explain	
		170
	Please provide an explanation if information in any of the categories is not available in the format required above	N.









Customers			
Street Lighting		0.00	0.00
Unmetered Scattered Load		0.00	0.00

Table 1

SSS Metered Consumption by Generic Rate Class

Table 1 will be auto-populated when entries in Table 0 are entered and saved.

Please verify that the classes in Table 0 have been accurately aggregated into the generic class groupings identified below.

Generic Rate Class	Metered consumption for customers on RPP kWh (a)	for customers	Metered consumption for customers Not on RPP kWh (c)	Metered consumption for customers Not on RPP kW (d)	Total Consumption for Distribution Customers KWh (a+c)	Total Consumption for Distribution Customers KW (b+d)
Residential						
General Service < 50 kW						
General Service >= 50 kW						
Large User						
Sub Transmission Customers						
Embedded Distributor(s)						
Street Lighting Connections						
Sentinel Lighting Connections						
Unmetered Scattered Load Connections						
Total (Auto- Calculated)						

Energy Sales with Retailer

Please enter metered consumption for customers successfully enrolled with a retailer broken down by individual retailer.

4	Retailer	Is this Retailer complete?	
		No Records	

Please note that Table 2a ("Aggregate Consumption

("Total Metered Consumption") will not update unless you have answered "Yes" and saved	with Retailers") and Table 3b	
Have you entered all retailers? update unless you have answered "Yes" and saved	("Total Metered	
Have you entered all retailers? answered "Yes" and saved	Consumption") will not	
answered "Yes" and saved	update unless you have	
	answered "Yes" and saved	
the form.	the form.	
≣₹		("Total Metered Consumption") will not update unless you have answered "Yes" and saved

Table 2a

Aggregated Consumption of Retailer Customers by Generic Rate Class

The figures in Table 2a are auto-calculated. When all retailer tables have been entered, select "Yes" above and click Save to record the entries from each retailer table and allow Table 2a to be populated.

Please verify that the classes have been accurately aggregated into the generic class groupings identified below.

Generic Rate Class	Metered Consumption in kWhs (e)	Metered Consumption in kWs (f)
Residential		
General Service < 50 kW		
General Service >= 50 kW		
Large User		
Sub Transmission Customers		
Embedded Distributor(s)		
Street Lighting Connections		
Sentinel Lighting Connections		
Unmetered Scattered Load Connections		
Total (Auto-Calculated)		

Table 2b

Aggregated Consumption from Retailer Customers by Detailed Rate Class

Please enter aggregate consumption from retailer customers based on your distributor's detailed rate class.

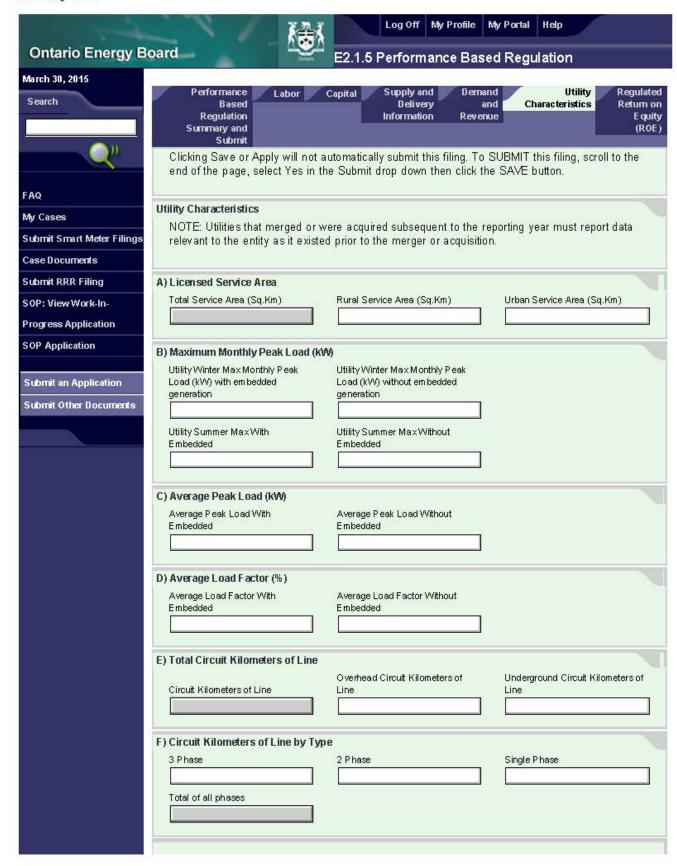
These figures are entered to populate Table 3a which will be used to further streamline the application process for formulaic adjustments to rates during an incentive rate-setting period.

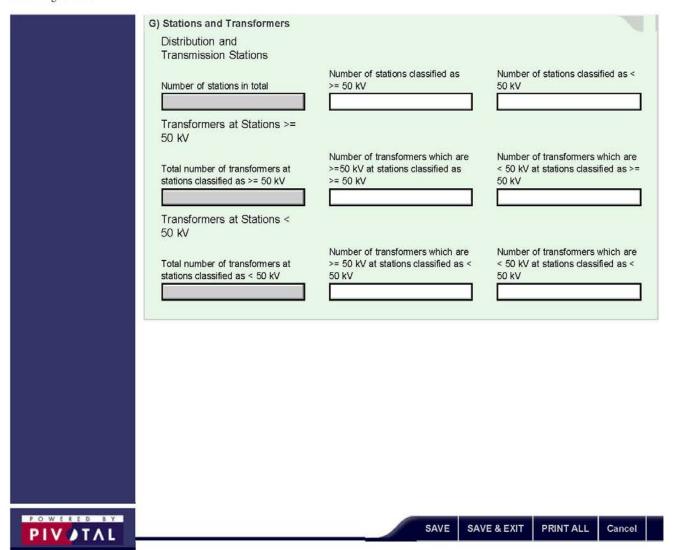
Detailed Rate Class	Metered Consumption in kWhs (e)	Metered Consumption in kWs (f)
Residential		
General Service Less Than 50 kW		
General Service 50 to 499 kW - non Interval Metered		
General Service 50 to 499 kW - Interval Metered		
General Service 500 to 4,999 kW - non Interval Metered		
General Service 500 to 4,999 kW - Interval Metered		
Large Use - Class A Customers		
Large Use - Class B Customers		

Street Lighting				
Unmetered Scattered Load				
able 3a				
Total Metered Cons	sumption (SSS + I	Retailer) by Detailed Rate Cla	ass
Metered consumpti	on in kWhs and k	W will a	uto-populate from Ta	ble 0 and Table 2b
			to further streamline entive rate-setting per	the application process for riod.
Detailed Rate Class		Metered consumption in kWhs (a+c+e)		Metered consumption in kWs (b+d+f)
Residential				
General Service Less	Than 50 kW			
General Service 50 to Interval Metered	499 kW - non			
General Service 50 to Metered	499 kW - Interval			
General Service 500 t Interval Metered	o 4,999 kW - non			
General Service 500 to Interval Metered	o 4,999 kW -			
Large Use - Class A C	Customers			
Large Use - Class B C	ustomers			
Street Lighting				
Unmetered Scattered	Load			
able 3b		447. 1217	0 1010 012000	
				by Generic Rate Class
			auto-populate from Ta	
			c rate class. The sum RRR 2.1.7 Trial Bala	of annual billings for all rate
Generic Rate Metered consum				on Annual Bilings - Distributio
Class	in kWhs (a+c+e)		in kWs (b+d+f)	Revenue (Acct. 4080)
Residential				
General Service < 50 kW				
General Service >= 50 kW				
Large User				
Sub Transmission Customers				
Embedded Distributor(s)				
Street Lighting Connections				
grown and a personal resemble 2003.	-		-	-

Unmetered Scattered Load Connections Total (Auto-





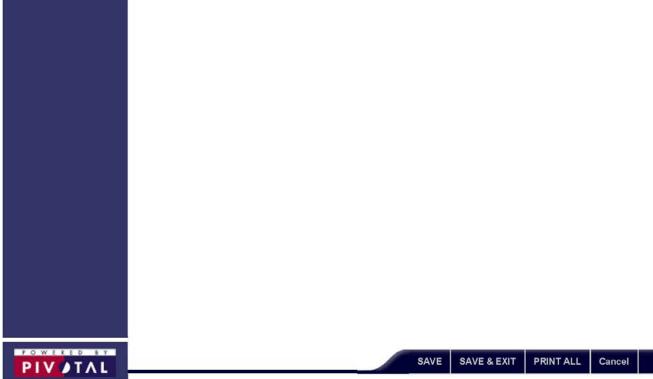


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Ontario Energy B	oard	E2.1.5 Performance Base	d Regulation	
March 30, 2015				
Search	Performance Labor Based	Capital Supply and Deman Delivery an		
	Regulation Summary and	Information Revenu	e Equity (ROE)	
	Submit		(KOE)	
		automatically submit this filing. To S he Submit drop down then click the		
FAQ	Regulated Return on Equity (ROE)			
My Cases	A distributor shall report, in the form and manner determined by the Board, the regulatory return			
Submit Smart Meter Filings	on equity earned in the precedir	A	177 3	
Case Documents	The reported return is to be calculated on the same basis as was used in establishing the distributor's base rates.			
Submit RRR Filing	distributor s base rates.			
SOP: View Work-In-				
Progress Application	Regulated Net Income Calculation			
SOP Application		Comments		
		May be adjusted to match the regulated net income on		
Submit an Application	Regulated net income, as per RRR	the 2.1.13 template. Input		
Submit Other Documents	2.1.7 (a)	net surplus as positive number and net deficit as a	Explain	
		negative number.		
		Must match account 6115.		
		Input deferred tax expense		
	Future Deferred taxes (b)	as a negative number and deferred tax income as a	Explain	
		positive number.		
		As an example, non rate regulated items may include		
		income/expenses associated	Explain	
	Non rate regulated items (c)	with generation or CDM.		
	0			
	0			
	Deemed Equity Calculation:			
	Rate Base:			
	Nate Dase.	Must match sum of accounts		
	Cost of power (f)	4705 to 4751 inclusive. Input	Explain	
		as positive number.		
		Must approximate sum of accounts 4505-4640, 4805-		

Operating expenses (g)	5695, 6105, 6205 (LEAP donations only), 6210-6225, 6310-6415. Input as positive number.	Explain
Total (h = f + g)		
Working capital allowance % (i)	Must match percentage allowance in last approved CoS rate proceeding	
Total working capital allowance (j = h * i)		
Fixed Assets		
Opening balance - regulated fixed assets (NBV) (k1)	Please make the necessary adjustments to bring the fixed assets reported in the Audited Financial Statements to reflect the regulated rate base.	Explain
Closing balance - regulated fixed assets (NBV) (k2)	NBV = Net Book Value	Explain
Average regulated fixed assets	k3 = (k1 + k2) / 2 0	
Total rate base	l = j + k3	
Capital Structure per Rate Base:		
Regulated deemed short-term debt % (m)	m1 = I * m	
Regulated deemed long-term debt % (n)	n1 = I * n	
Regulated deemed equity % (p)	p1 = I * p	
Regulated Rate of Return on Deem	ed Equity	
Achieved ROE % (Appears on Scorecard)	q = e /p1 (%) 0.00	Comments
Deemed ROE% (from most recent cost of service application)(Appears on Scorecard)	(r) (%)	Must match approved ROE from last CoS rate proceeding
Difference - maximum deadband 3%	s = q - r (%) 0.00	
Interest adjustment on deemed deb	t:	
Regulated deemed short-term debt - as above (m1)	m2 = m1 / t (%)	

Regulated deemed short-term debt - as above (n1)	n2 = n1 / t (%)	
- as above (n1)	n2 = n1 / t (%) 0.00	1
t = m1 + n1	Total (%)	1
0	0.00	J
Approved Short-term debt rate %	m3 = m2 * u (%)	Interest rate on short-ter
(u)	0.00	debt from last approved
	0.00	rate proceeding
Approved long-term debt rate % (v)	n3 = n2 * v (%)	Interest rate on long-terr
	0.00	debt from last approved rate proceeding
	p2 = m3 + n3 (%)	- isas processing
Weighted Average debt rate (%)	0.00	1
2.1	= t	•
Regulated deemed debt - as above	0	1
		•
Weighted Average debt rate	p3 = p2 (%) 0.00	T
(%)		•
	x = t * p3	1
Deemed interest		•
Interest expense as per the	(y)	Must match sum of acco
OEB trial balance		6005-6045
	z = x - y	1
Difference	0	J
		Distributor's Board-appro
	(aa) (%)	tax rate from the distribution (IRM)
Utility tax rate		CoS).
Tax effect on interest	ab = z * aa	
expense	0	
	ac = z - ab	
Interest adjustment on deemed debt:	0	1





2.1.6 - Audited Financial Statements

2.1.6 Audited Financial Statements (AFS)

Content

Audited Financial Statements (AFS) for the preceding calendar year.

New on form

New: This year, the AFS will be uploaded into the RRR portal. The AFS should not be sent by email/mail to OEB staff or to the Board Secretary's office. In case of any difficulties with the upload, please contact ITHelp at it.help@ontarioenergyboard.ca.

Tips

Format:

Please ensure your statements are in searchable PDF format. You may not be able to upload the audited financial statements for the purpose of the filing if the statements are created by scanning from a printer. Word or Excel documents cannot be submitted. The PDF file must be generated from a software.

Only one version is submitted to the Board. If multiple uploads are made, the latest version will override previously uploaded versions. Alternatively, to remove an attached file, click on the "x" to delete the row and click save.

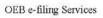
Size & Path:

The file size must be less than 2 GB, and the file name (including path) should be less than 255 characters in order to upload.

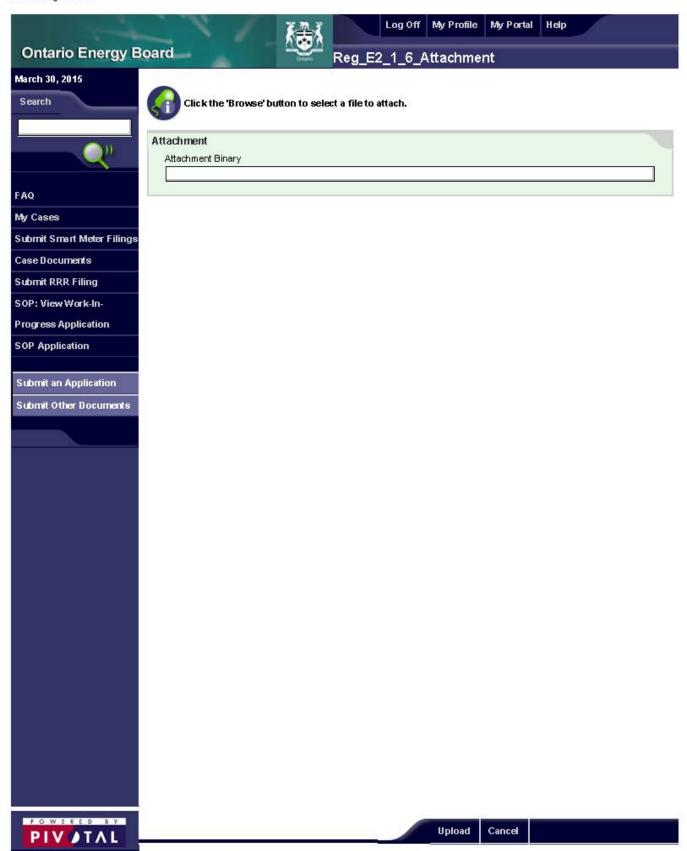
Business Rule:

Must attach a PDF document or cannot submit filing.

-	X ∰X	Log Off My Profile	My Portal Help		
Ontario Energy Bo	pard	E2 1 6			
March 30, 2015					
Search	Report Summary Filing Due Year Reporting Period and Company Name	Filing Form Name	RRR Filing No		
FAQ My Cases	Report Version	Extension Granted	Extension Deadline		
Submit Smart Meter Filings	Filing Due Date	Reporting From	Reporting To		
Case Documents	r ming Due Date	Repolling From	Repoiling 10		
Submit RRR Filing	Submitted On	Submitter Nam e	Expiry Date		
SOP: View Work-In-					
Progress Application	Instructions				
SOP Application	Clicking Save will not automatic	ally submit this filing. To SUBMIT drop down then click the SAVE b	this filing, scroll to the end of the utton.		
Submit an Application			ACCOUNT		
Submit Other Documents	A distributor shall provide the Board annually, by April 30, audited financial statements for the preceding calendar year for the corporate entity regulated by the Board. Where the financial statements of the corporate entity regulated by the Board contain material businesses not regulated by the Board, or where the regulated entity conducts more than one activity regulated by the Board, or where the regulated by the Board, or where the regulated by the Board, the distributor shall disclose separately. Please attach a PDF of the audited financial statements. (Maximum size is 2gb)				
	Please attach a searchable PDF of the audited financial statements.				
	Attachment Binary				
	No Records Maximum length of filename should be less than 255 characters including filepath. Only PDF documents can be attached. Only one version is submitted to the Board. If multiple uploads are made, the latest version override previously uploaded versions. Alternatively, to remove an attached file, click on the delete the row and click save.				
	Submit? * Submit Form				







2.1.7 - Trial Balance

2.1.7 Trial Balance

Content

Trial balance in the format specified in the Accounting Procedures Handbook for Electricity Distributors.

New on form

New: The following accounts have been added/deleted to the Trial Balance for reporting under MIFRS and CGAAP:

Added:

1557	Meter Cost Deferral Account
1508	Sub-account (Incremental Capital Expenditures) Accumulated Depreciation
2105	Sub-account Accumulated Depreciation for Specifically Identified Asset Accounts
1595	Sub-account Principal Balances Approved in 2014
1595	Sub-account Carrying Charges Approved in 2014
1595	Sub-account Carrying Charges for Net Principal in 2014

Deleted:

1508	Sub-account Incremental Capital Charges
1508	Sub-account Financial Assistance Payment and Recovery variance - Ontario Clean Energy Benefit
1592	Sub-account HST/OVAT Input Tax Credits
1595	Sub-account Principal Balances Approved in 2013 – comment – are there no utilities with residual balances in these accounts or have all LDCs disposed of final residual balances?
1595	Sub-account Carrying Charges Approved in 2013
1595	Sub-account Carrying Charges for Net Principal in 2013

A new tab has been created for reporting of Group 1 account balances. Distributors are to input the principal and interest balances separately at the fiscal-year end for each account in the designated fields in a new form. This additional information is intended to enable further streamlining of the application process for formulaic adjustments to rates during an incentive rate-setting period.

Account Description	Account Number	Principal (A)	Interest (B)	Total Balance (A+B)
LV Variance Account	1550	(4)	(6)	(A+b)
Smart Metering Entity Charge Variance Account	1551			0
RSVA - Wholesale Market Service Charge	1580			0
RSVA - Retail Transmission Network Charge	1584			0
RSVA - Retail Transmission Connection Charge	1586			0
RSVA - Power (excluding Global Adjustment)	1588			0
RSVA - Global Adjustment	1589			0
Disposition and Recovery/Refund of Regulatory Balances (2008)	1595			0
Disposition and Recovery/Refund of Regulatory Balances (2009)	1595			0
Disposition and Recovery/Refund of Regulatory Balances (2010)	1595			0
Disposition and Recovery/Refund of Regulatory Balances (2011)	1595			0
Disposition and Recovery/Refund of Regulatory Balances (2012)	1595			0
Disposition and Recovery/Refund of Regulatory Balances (2013)	1595			0
Disposition and Recovery/Refund of Regulatory Balances (2014)	1595			0

Tips

To see form:

The 2.1.7 form will appear on your portal only after the document asking for "Consent to File with Statistics Canada" is completed. Information about the consent form and the data sharing agreement with Statistics Canada is available on the OEB website.

Accounting Standard:

The RRR 2.1.7 Trial Balance provides two separate trial balances, as shown in the "Accounting Standard Menu Selection" drop-down menu. Distributors shall use this menu depending on the accounting standard that the distributor was approved to use for ratemaking and regulatory accounting and reporting to the OEB.

If your last distribution rates were set using MIFRS, as discussed below, you should choose the MIFRS option. If this was not the case, you should choose the Canadian GAAP/ASPE/US GAAP option as discussed below.

Once the choice for the trial balance is made, and the form is saved, the appropriate trial balance for your use will be generated by the system. Once the form is generated, the same template will appear every time you access the system. It is not possible to change your choice of accounting standard once the trial balance has been generated.

MIFRS:

Distributors that have filed cost of service applications on a fully Modified International Financial Reporting Standards (MIFRS) basis, which was approved by the OEB, and therefore whose distribution rates are set under MIFRS should use the MIFRS trial balance. This trial balance is based on the chart of accounts (Article 210) in the revised 2012 Accounting Procedures Handbook for Electricity Distributors.

CGAAP:

Distributors using Canadian GAAP, Accounting Standards for Private Enterprises (ASPE), or distributors approved to use US GAAP for ratemaking and reporting purposes shall use the trial balance "Canadian GAAP/ ASPE & USGAAP".

USGAAP:

Distributors reporting under US GAAP should note that while there are many similarities as compared to reporting under previous Canadian GAAP, there may be instances where the "old" trial balance may not include specified accounts for certain accounting transactions under US GAAP. If this circumstance arises, these distributors should advise the OEB by email, regarding the nature and type of transactions, and the amounts and the account(s) that was used to report these amounts in the old trial balance.

Input sequence:

Complete the income statement first, and ensure that the net profit/loss appears in Account 3046 in the balance sheet, as well as in the "balancing factor" box on the trial balance summary page.

Complete the Assets tab and the Liabilities and Equity tab after the income statement is complete. This will ensure fewer error messages on saving during the process of entry, before the input is complete on all tabs.

Sub-account tab:

The sub-accounts tab has been provided for distributors to report the balances for specified sub-accounts. This template is applicable to all distributors whether reporting under the MIFRS trial balance or the "CGAAP" trial balance.

Please report only sub-account balances in this separate stand-alone template. The amounts reported for the sub-accounts are independent of, and are not "rolled up" or added to their respective "control" account in either the MIFRS or old trial balance.

Saving and Submitting:

As the 2.1.7 form is large, it takes longer to open and save, as compared to other smaller forms. In order to ensure that the form is saved, or submitted as desired, make sure to check the Status box in the Report Summary section before exiting the form.

Sub-account 2105 (New):

With this March 2015 Guidance, the OEB established a sub-account under Account 2105 Accumulated Depreciation of Electric Utility Plant – Property, Plant and Equipment, Sub-account Accumulated Depreciation for Specifically Identified Asset Accounts, to record the total amount of accumulated depreciation or accumulated amortization related to certain asset accounts. This sub-account will be reported in RRR beginning in April 2015 for balances as at December 31, 2014. Grouping accumulated depreciation in this sub-account will allow simpler analysis of net assets and returns than is currently provided by data contained in RRR and financial statements. The accounts below must be combined to determine the amounts to be posted to the new sub-account.

A5. This sub-account will record the total amount of accumulated depreciation or accumulated amortization related to the following detailed asset accounts:

Electric Plant in Service - Detailed Accounts

- B. Generation Plant
 - o 1615 Land
 - o 1616 Land Rights
 - 1620 Buildings and Fixtures

- o 1630 Leasehold Improvements
- C. Transmission Plant
 - o 1705 Land
 - o 1706 Land Rights
 - o 1708 Buildings and Fixtures
 - o 1710 Leasehold Improvements
- D. Distribution Plant
 - o 1805 Land
 - o 1806 Land Rights (if applicable)*
 - 1808 Buildings and Fixtures
 - o 1810 Leasehold Improvements
- E. General Plant
 - o 1905 Land
 - o 1906 Land Rights (if applicable)*
 - o 1908 Buildings and Fixtures
 - o 1910 Leasehold Improvements
 - o 1915 Office Furniture and Equipment
 - o 1920 Computer Equipment Hardware
 - o 1925 Computer Software
 - o 1930 Transportation Equipment

Other Capital Assets

2005 Property Under Finance Leases

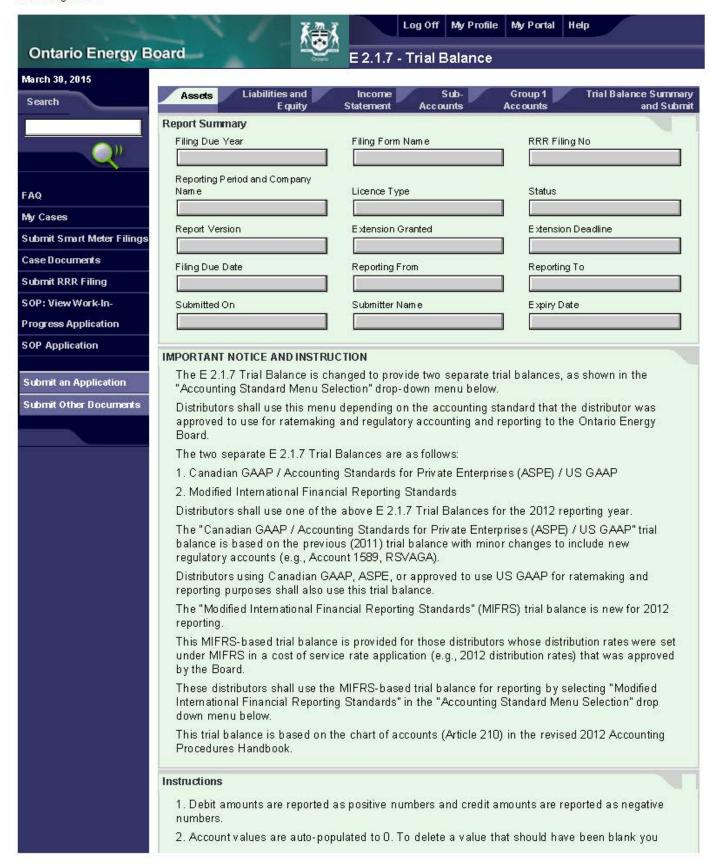
Business Rules:

- Sum of accounts
 - 1005 +1010 +1020 +1030 +1040 +1060+ 1070

("cash & equivalents") cannot be less than 0 as a negative amount for these accounts should be reported as a liability. Please reclassify the negative balance in Accounts 1005-1070 to Account 2225 Notes and Loans Payable.

- Sum of accounts 1200 and 1210 (intercompany receivables) cannot be less than 0
 as any credit balances should be reported as a payable. Please reclassify this
 credit balance in either Account 2240 or Account 2242.
- Sum of accounts 2240 and 2242 (intercompany payables) cannot be greater than 0
 as any debit balances should be reported as a receivable. Please reclassify this
 debit balance in either Account 1200 or Account 1210.

^{*}Accounts 1806 and 1906 are no longer in use under MIFRS, amounts previously recorded in these accounts are to be recorded in Account 1612 under MIFRS.



must delete the value and enter 0.

- 3. If the trial balance does not balance, you will receive an error message when trying to save. Under the TRIAL BALANCE SUMMARY & SUBMIT tab, the Final Total/balancing factor value should be 0 in order to balance.
- 4. Clicking Save will not automatically submit this filing. To submit this filing, click on the SUMMARY/SUBMIT tab, scroll to the end of the page, select Yes in the Submit drop down then click the Save button.
- 5. The Print All button will print all tabs.
- 6. The reporting of sub-accounts is required in the "Sub-Accounts" tab. The reporting includes all Board-approved sub-accounts.
- 7. The following instruction is provided for reporting of Account 3090 under Modified International Financial Reporting Standards.

The Other Comprehensive Income (OCI) 7000 account series amounts are not included in the net totaling of the trial balance.

To determine the amount to be included and reported in Account 3090 for the current year, add the sum of the 7000 accounts (if applicable) plus the prior year's Accumulated OCI amount (if applicable).

There may have been an amount reported for the prior years' Accumulated OCI in the previous year's RRR 2.1.7 submission (e.g. included in other accounts of the 3000 series since Account 3090 was not then available).

If this is the case, the distributor will need to adjust such an amount of the Accumulated OCI included in the other account(s) of the 3000 series to offset the Accumulated OCI amount now being included and reported in Account 3090.

The absence of such adjustment may result in the trial balance not balancing to zero. Refer to Article 220 (page 109) of the revised 2012 Accounting Procedures Handbook for the description of Account 3090.

After selection of the accounting standard, click on the "Trial Balance Summary and Submit" tab, select "No" for Submit, then click "Save" and then the accounts will be generated.

You will not be able to change the accounting standard once you have made your selection.

Accounting	Standard	Menu	Selection

Current Assets

Account Description	Account No	Amount
Cash	1005	
Cash Advances and Working Funds	1010	
Interest Special Deposits	1020	
Dividend Special Deposits	1030	
Other Special Deposits	1040	
Term Deposits	1060	
Current Investments	1070	
Customer Accounts Receivable	1100	
Accounts Receivable - Services	1102	
Accounts Receivable - Recoverable Work	1104	
Accounts Receivable - Merchandise Jobbing, etc.	1105	

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	1210	ļL	
Account	No	Amou	nt
1305			
1330			
1340			
1350			
		-01	
Account Description		ount No	Amount
Long Term Investments in Non-Associated Companies			
Long Term Receivable - Street Lighting Transfer			
		Ş	
	1415		
	1425		
	1445		
Unamortized Discount on Long-Term DebtDebit Unamortized Deferred Foreign Currency Translation Gains and Losses			
	1460		
	1465		
	1470		
	1475		
	1480		
ence	1485		
-	1490		
			A.
	Acc	ount No	Amount
	150	5	
	150	2005 2010	
	Leaven Commence	8	
	150	8	
	150	8 0 5	
	Account 1305 1330 1340 1350	1140 1150 1170 1180 1190 1200 1210 Account No 1305 1330 1340 1350 Accc 1405 1408 1410 1415 1425 1445 1445 1460 1460 1465 1470 1475 1480 ence 1485	1120

Franchises and Consents	1608		
Organization	1606		
Account Description	Account No	Amount	
.Intangible Plant			
Electric Plant in Service - Control Account	. 10	5005	0.0
Account Description		605	
	la.	ccount No	Amount
lectric Plant and Service - Detailed			
Disposition and Recovery/Refund of Regu Account	llatory Balances Control	1595	
2006 PILs & Taxes Variance	1000 - 2000 - 200	1592	
RSVAGA		1589	
RSVAPOWER		1588	
RSVACN		1586	
RSVANW		1584	
RSVAONE-TIME		1582	
RSVAWMS		1580	
CGAAP Accounting Changes		1576	
IFRS-CGAAP Transitional PP&E Amount	5	1575	
Deferred Rate Impact Amounts		1574	
Extraordinary Event Costs		1572	
LRAM Variance Account		1568	
Board-Approval CDM Variance Account		1567	
Deferred PILs Contra Account		1563	
Deferred Payments in Lieu of Taxes		1562	
Deferred Development Costs		1560	
Meter Cost Deferral Account		1557	
Smart Meter OM&A Variance		1556	
Smart Meter Capital and Recovery Offset	Variance Account	1555	
Smart Metering Entity Charge Variance A	ccount	1551	
LV Variance Account		1550	
RCVASTR		1548	
Unamortized Loss on Reacquired Debt		1540	
Smart Grid Funding Adder Deferral Accou	int	1536	
Smart Grid Capital OM&A Account		1535	
Smart Grid Capital Deferral Account		1534	
Renewable Generation Connection Fundi	ng Adder Deferral Accoun	t 1533	
Renewable Connection OM&A Deferral Ad	ccount	1532	
Renewable Connection Capital Deferral A	ccount	1531	11. 12
Deferred Losses from Disposition of Utility	Plant	1530	
Miscellaneous Deferred Debits		1525	
Special Purpose Charge Assessment Vari	iance Account	1521	

Account Description	Account	t No Ar	nount
Land	1615		
_and Rights	1616		
Buildings and Fixtures	1620		
Leasehold Improvements	1630		
Boiler Plant Equipment	1635		
Engines and Engine-Driven Generators	1640		
Turbogenerator Units	1645		
Reservoirs, Dams and Waterways	1650		
Water Wheels, Turbines and Generators	1655	i .	
Roads, Railroads and Bridges	1660		
Fuel Holders, Producers and Accessories	1665		
Prime Movers	1670		
Generators	1675		
Accessory Electric Equipment	1680		
Miscellaneous Power Plant Equipment	1685		
.Transmission Plant	·	·	
Account Description	Account I	No Am	ount
Land	1705		
_and Rights	1706		
Buildings and Fixtures	1708		
_easehold Improvements	1710		
Station Equipment	1715		
owers and Fixtures	1720		
Poles and Fixtures	1725		
Overhead Conductors and Devices	1730		
Underground Conduit	1735		
Underground Conductors and Devices	1740		
Roads and Trails	1745		
Distribution Plant			
Account Description		Account No	Amount
Land		1805	
Land Rights		1806	
Buildings and Fixtures		1808	
easehold Improvements		1810	
ransformer Station Equipment - Normally Prim	nary above 50 kV	1815	
Distribution Station Equipment - Normally Prima	ary below 50 kV	1820	
Storage Battery Equipment		1825	
Poles, Towers and Fixtures		1830	
Overhead Conductors and Devices		1835	
derground Conduit		1840	

Underground Conductors and Devices	1845	
Line Transformers	1850	
Services	1855	
Meters	1860	
Other Installations on Customer's Premises	1865	
Leased Property on Customer Premises	1870	
Street Lighting and Signal Systems	1875	

E.General Plant

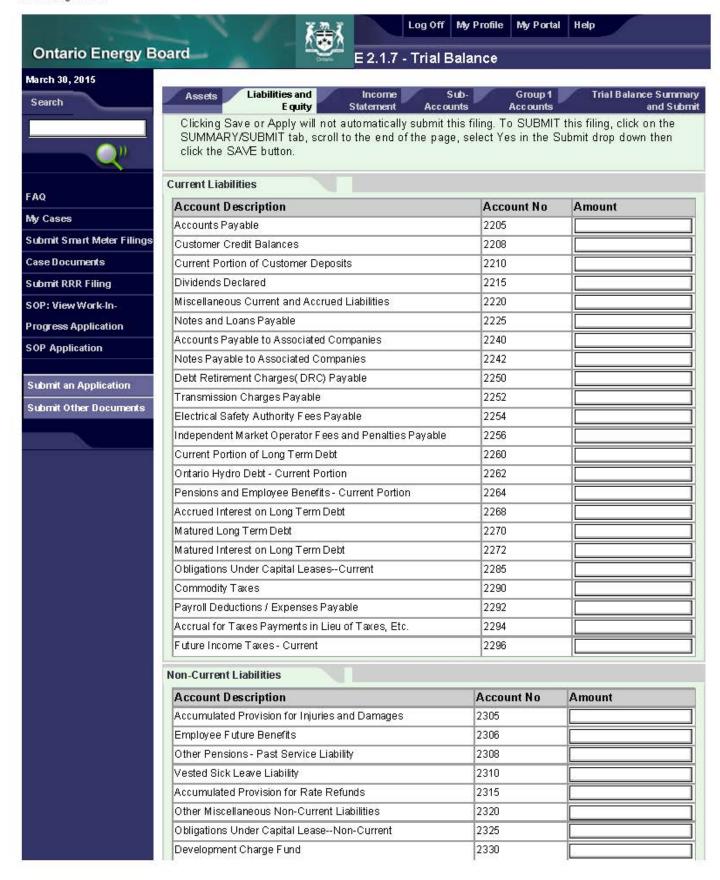
Account Description	Account No	Amount
Land	1905	
Land Rights	1906	
Buildings and Fixtures	1908	
Leasehold Improvements	1910	
Office Furniture and Equipment	1915	
Computer Equipment - Hardware	1920	
Computer Software	1925	
Transportation Equipment	1930	
Stores Equipment	1935	
Tools, Shop and Garage Equipment	1940	
Measurement and Testing Equipment	1945	
Power Operated Equipment	1950	
Communication Equipment	1955	
Miscellaneous Equipment	1960	
Water Heater Rental Units	1965	
Load Management Controls - Customer Premises	1970	
Load Management Controls - Utility Premises	1975	
System Supervisory Equipment	1980	
Sentinel Lighting Rental Units	1985	
Other Tangible Property	1990	
Contributions and Grants - Credit	1995	

Other capital Assets

Account Description	Account No	Amount
Property Under Capital Leases	2005	
Electric Plant Purchased or Sold	2010	
Experimental Electric Plant Unclassified	2020	
Electric Plant and Equipment Leased to Others	2030	
Electric Plant Held for Future Use	2040	
Completed Construction Not ClassifiedElectric	2050	
Construction Work in ProgressElectric	2055	
Electric Plant Acquisition Adjustment	2060	
Other Electric Plant Adjustment	2065	
Other Utility Plant	2070	
Non-Utility Property Owned or Under Capital Leases	2075	

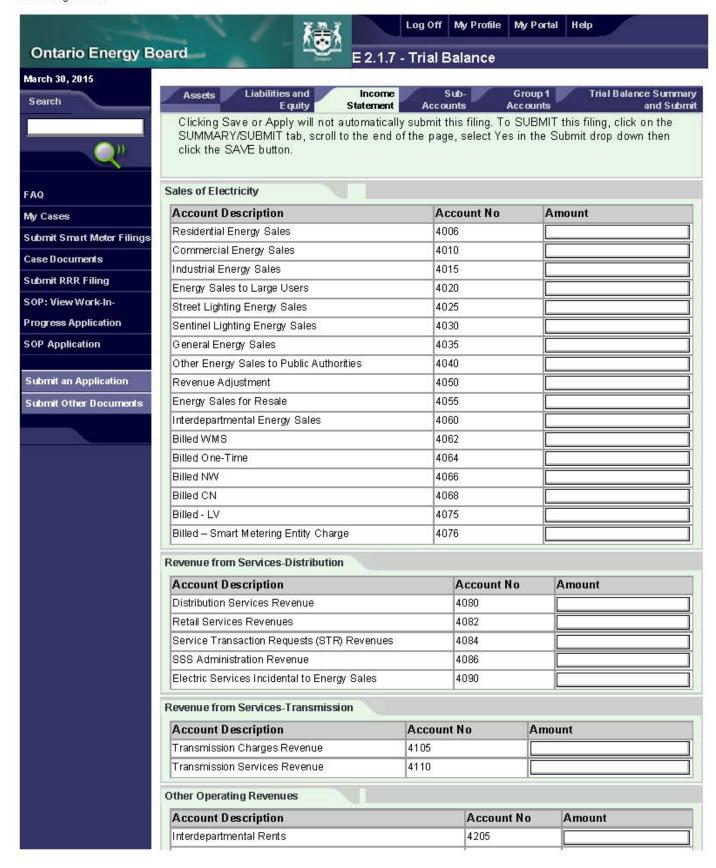
Account Description	Account No	Amount
Accumulated Amortization of Electric Utility Plan - PP	2105	
Accumulated Amortization of Electric Utility Plant - Intangibles	2120	
Accumulated Amortization of Electric Plant Acquisition Adjustment	2140	
Accumulated Amortization of Other Utility Plant	2160	
Accumulated Amortization of Non-Utility Property	2180	





Appropriations of Retained Earnings - Current Period Dividends Payable-Preference Shares Dividends Payable-Common Shares Adjustment to Retained Earnings Unappropriated Undistributed Subsidiary Earnings	3048 3049 3055 3065 3075		
Unappropriated Retained Earnings Appropriations of Retained Earnings - Current Period Dividends Payable-Preference Shares Dividends Payable-Common Shares Adjustment to Retained Earnings Unappropriated Undistributed Subsidiary Earnings Non-Utility Shareholders' Equity	3049 3055 3065		
Appropriations of Retained Earnings - Current Period Dividends Payable-Preference Shares Dividends Payable-Common Shares Adjustment to Retained Earnings	3049 3055		
Appropriations of Retained Earnings - Current Period Dividends Payable-Preference Shares Dividends Payable-Common Shares	3049		
Appropriations of Retained Earnings - Current Period Dividends Payable-Preference Shares			
Appropriations of Retained Earnings - Current Period	3048		
5 YEAR 5 19 200 21 COMMENT OF CAPE SARE DE COMMENT OF COMMENT OF COMMENT OF CAPE SARE OF CAPE SA			
Unappropriated Retained Earnings	3047		
Unanana data d Batalanad Caralana	3045		
Appropriated Retained Earnings	3040		
Installments Received on Capital Stock	3035		
Miscellaneous Paid-In Capital	3030		
Capital Stock Held in Treasury	3026		
Development Charges Transferred to Equity	3022		
Donations Received	3020		
Contributed Surplus	3010		
Preference Shares Issued	3008		
Common Shares Issued	3005		
Account Description	Account	No Amou	int
hareholders' Equity			
Advances from Associated Companies	2550		
Ontario Hydro Debt Outstanding - Long Term Portion			
Term Bank Loans - Long Term Portion	2525		
Other Long Term Debt	2520		
Reacquired Bonds	2515		
Debenture Advances	2510		
Debentures Outstanding - Long Term Portion	2505		
Account Description	Account	No Amou	nt
ong Term Debt		. I.	600460
Tame Dalle			
Accrued Rate-Payer Benefit	2435		
Other Deferred Credits	2425		
Unamortized Gain on Reacquired Debt	2415		
Deferred Gains from Disposition of Utility Plant	2410		
Other Regulatory Liabilities	2405		7.0
Account Description	Account No	Amount	•
ther Liabilities and Deferred Credits			
Future Income Tax - Non-Current	2350		
O.M.E.R.S Past Service Liability - Long Term Porti	on 2348		
Unamortized Premium on Long Term Debt	2345		
	2340		
Collateral Funds Liability	2335		





Rent from Electric Property 42°		10		
Other Utility Operating Income 421		15		
Other Electric Revenues	42	20		
Late Payment Charges	42	25		
Sales of Water and Water Power	42	30		
Miscellaneous Service Revenues	42	35		
Provision for Rate Refunds	42	40		
Government Assistance Directly Credited to Income	42	45		
ther Income / Deductions				
Account Description		Account	No Amount	
Regulatory Debits		4305		
Regulatory Credits		4310		
Revenues from Electric Plant Leased to Others		4315		
Expenses of Electric Plant Leased to Others		4320		
Special Purpose Charge Recovery		4324		
Revenues from Merchandise Jobbing, Etc.		4325		
Costs and Expenses of Merchandising Jobbing, Etc.	8	4330		
Profits and Losses from Financial Instrument Hedge	s	4335		
Profits and Losses from Financial Instrument Investr	ments	4340		
Gains from Disposition of Future Use Utility Plant		4345		
Losses from Disposition of Future Use Utility Plant		4350		
Gain on Disposition of Utility and Other Property		4355		
Loss on Disposition of Utility and Other Property		4360		
Gains from Disposition of Allowances for Emission		4365		
Losses from Disposition of Allowances for Emission		4370		
Revenues from Non-Utility Operations		4375		
Expenses of Non-Utility Operations		4380		
Non-Utility Rental Income		4385		
Miscellaneous Non-Operating Income		4390		
Rate-Payer Benefit Including Interest		4395		
Foreign Exchange Gains and Losses, Including Amo	ortization	4398		
vestment Income				
Account Description	Accou	ınt No	Amount	
Interest and Dividend Income	4405			
Equity in Earnings of Subsidiary Companies	4415			
eneration Expenses - Operation				
Account Description	Accou	ınt No	Amount	
Operation Supervision and Engineering	4505			
Fuel	4510			
Steam Expense	4515			

4520 4525

Steam From Other Sources

Steam Transferred -- Credit

	4530		
Water For Power	4535		
Water Power Taxes	4540		
Hydraulic Expenses	4545		
Generation Expense	4550		
Miscellaneous Power Generation Expenses	4555		
Rents	4560		
Allowances for Emissions	4565		
eneration Expenses - Maintenance			
Account Description		Account No	Amount
Maintenance Supervision and Engineering		4605	
Maintenance of Structures		4610	
Maintenance of Boiler Plant		4615	
Maintenance of Electric Plant		4620	
Maintenance of Reservoirs, Dams and Waterway	/s	4625	
Maintenance of Water Wheels, Turbines and Ge		4630	
Maintenance of Generating and Electric Plant		4635	
Maintenance of Miscellaneous Power Generation	n Plant	4640	
ther Power Supply Expenses	·		
Account Description	Account	t No A	mount
Power Purchased	4705		
Charges - Global Adjustment	4707		
Charges-WMS	4708		
	4708 4710		
Cost of Power Adjustments	1 100000		
Cost of Power Adjustments Charges-One-Time	4710		
Charges-WMS Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching	4710 4712		
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching	4710 4712 4714		
Cost of Power Adjustments Charges-One-Time Charges-NW	4710 4712 4714 4715		
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN	4710 4712 4714 4715 4716		
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense	4710 4712 4714 4715 4716 4720		
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV	4710 4712 4714 4715 4716 4720 4725		
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge	4710 4712 4714 4715 4716 4720 4725 4750		
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation	4710 4712 4714 4715 4716 4720 4725 4750	Account N	o Amount
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation Account Description	4710 4712 4714 4715 4716 4720 4725 4750	Account N	o Amount
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation Account Description Operation Supervision and Engineering	4710 4712 4714 4715 4716 4720 4725 4750	4805	o Amount
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation Account Description Operation Supervision and Engineering Load Dispatching	4710 4712 4714 4715 4716 4720 4725 4750	4805 4810	o Amount
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation Account Description Operation Supervision and Engineering Load Dispatching Station Buildings and Fixtures Expenses	4710 4712 4714 4715 4716 4720 4725 4750 4751	4805 4810 4815	o Amount
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation Account Description Operation Supervision and Engineering Load Dispatching Station Buildings and Fixtures Expenses Transformer Station Equipment - Operating Labo	4710 4712 4714 4715 4716 4720 4725 4750 4751	4805 4810 4815 4820	o Amount
Cost of Power Adjustments Charges-One-Time Charges-NW System Control and Load Dispatching Charges-CN Other Expenses Competition Transition Expense Charges - LV Charges - Smart Metering Entity Charge ransmission Expenses - Operation Account Description Operation Supervision and Engineering Load Dispatching Station Buildings and Fixtures Expenses	4710 4712 4714 4715 4716 4720 4725 4750 4751	4805 4810 4815 4820	o Amount

Transmission of Electricity by Others

4840

Miscellaneous Transmission Expense	4845	
Rents	4850	

Transmission Expenses - Maintenance

Account Description	Account No	Amount
Maintenance Supervision and Engineering	4905	
Maintenance of Transformer Station Buildings and Fixtures	4910	
Maintenance of Transformer Station Equipment	4916	
Maintenance of Towers, Poles and Fixtures	4930	
Maintenance of Overhead Conductors and Devices	4935	
Maintenance of Overhead Lines - Right of Way	4940	
Maintenance of Overhead Lines - Roads and Trails Repairs	4945	
Maintenance of Overhead Lines - Snow Removal from Roads and Trails	4950	
Maintenance of Underground Lines	4960	
Maintenance of Miscellaneous Transmission Plant	4965	

Distribution Expenses - Operation

Account Description	Account No	Amount
Operation Supervision and Engineering	5005	
Load Dispatching	5010	
Station Buildings and Fixtures Expense	5012	
Transformer Station Equipment - Operation Labour	5014	
Transformer Station Equipment - Operation Supplies and Expenses	5015	
Distribution Station Equipment - Operation Labour	5016	
Distribution Station Equipment - Operation Supplies and Expenses	5017	
Overhead Distribution Lines and Feeders - Operation Labour	5020	
Overhead Distribution Lines and Feeders - Operation Supplies and Expenses	5025	
Overhead Subtransmission Feeders - Operation	5030	
Overhead Distribution Transformers- Operation	5035	
Underground Distribution Lines and Feeders - Operation Labour	5040	
Underground Distribution Lines and Feeders - Operation Supplies and Expenses	5045	
Underground Subtransmission Feeders - Operation	5050	
Underground Distribution Transformers - Operation	5055	
Street Lighting and Signal System Expense	5060	
Meter Expense	5065	
Customer Premises - Operation Labour	5070	
Customer Premises - Materials and Expenses	5075	
Miscellaneous Distribution Expense	5085	
Underground Distribution Lines and Feeders - Rental Paid	5090	
Overhead Distribution Lines and Feeders - Rental Paid	5095	
Other Rent	5096	

Account Description	Account N		No Amoun
Maintenance Supervision and Engineering		5105	
Maintenance of Buildings and Fixtures - Distribution S	5110		
Maintenance of Transformer Station Equipment	aintenance of Transformer Station Equipment		
Maintenance of Distribution Station Equipment		5114	
Maintenance of Poles, Towers and Fixtures	es, Towers and Fixtures		
Maintenance of Overhead Conductors and Devices		5125	
Maintenance of Overhead Services		5130	
Overhead Distribution Lines and Feeders - Right of W	/ay	5135	
Maintenance of Underground Conduit		5145	
Maintenance of Underground Conductors and Device	s	5150	
Maintenance of Underground Services		5155	
Maintenance of Line Transformers		5160	
Maintenance of Street Lighting and Signal Systems		5165	
Sentinel Lights - Labour		5170	
Sentinel Lights - Materials and Expenses		5172	
Maintenance of Meters		5175	
Customer Installations Expenses- Leased Property		5178	
Water Heater Rentals - Labour		5185	
Water Heater Rentals - Materials and Expenses		5186	
Water Heater Controls - Labour		5190	
Water Heater Controls - Materials and Expenses		5192	
Maintenance of Other Installations on Customer Prem	nises	5195	
ther Expenses			
Account Description	Ac	count No	Amount
Purchase of Transmission and System Services	520	15	
Transmission Charges	521	0	
Transmission Charges Recovered	521	5	
illing And Collecting			
Account Description	Acce	ount No	Amount
Supervision	5305		
Meter Reading Expense	5310		
Customer Billing	5315		
Collecting	5320		
Collecting- Cash Over and Short	5325		
Collection Charges	5330		
Bad Debt Expense	5335		
Miscellaneous Customer Accounts Expenses	5340		

Account Description

Supervision

Amount

Account No

5405

7.701.0007.401.004.005.70.11007.007		5410		
Energy Conservation			5415	
Community Safety Program		5420		
Miscellaneous Customer Service and Informatio	nal Expenses	5425		
ales Expenses				
Account Description	Account N	lo ,	Amount	
Supervision	5505			
Demonstrating and Selling Expense	5510			
Advertising Expense	5515			
Miscellaneous Sales Expense	5520			
dministr and Gen Expenses				
Account Description	Ac	count No	Amount	
Executive Salaries and Expenses	560	05		
Management Salaries and Expenses	561	10		
General Administrative Salaries and Expenses	561	15		
Office Supplies and Expenses	562	20		
Administrative Expense Transferred/Credit	562	25		
Outside Services Employed	563	30		
Property Insurance	563	35		
njuries and Damages	564	10		
Employee Pensions and Benefits	177 Nov. 31 11850 1890 1890 1890			
Franchise Requirements	565	50		
Regulatory Expenses	565	55		
General Advertising Expenses	566	30		
Miscellaneous General Expenses	566	§5		
Rent	567	70		
Maintenance of General Plant	567	675		
Electrical Safety Authority Fees	568	30		
Special Purpose Charge Expense	568	31		
ndependent Market Operator Fees and Penaltie	es 568	35		
OM&A Contra	569	95		
mortization Expenses				
Account Description		Account	No Amou	ınt
Amortization Expense - Property Plant, and Equipment		5705		
Amortization of Limited Term Electric Plant		5710		
Amortization of Intangibles and Other Electric Plant		5715		
Amortization of Electric Plant Acquisition Adjustments		5720		
Miscellaneous Amortization		5725		
Amortization of Unrecovered Plant and Regulatory Study Costs		5730		
Amortization of Deferred Development Costs		5735		
Amortization of Deferred Charges		5740		

Interest Expenses **Account No Account Description** Amount Interest on Long Term Debt 6005 Amortization of Debt Discount and Expense 6010 6015 Amortization of Premium on Debt/Credit Amortization of Loss on Reacquired Debt 6020 Amortization of Gain on Reacquired Debt--Credit 6025 Interest on Debt to Associated Companies 6030 Other Interest Expense 6035 6040 Allowance for Borrowed Funds Used During Construction--Credit Allowance For Other Funds Used During Construction 6042 Interest Expense on Capital Lease Obligations 6045 Taxes **Account No** Amount **Account Description** Taxes Other Than Income Taxes 6105 6110 Income Taxes Provision for Future Income Taxes 6115 Other Deductions **Account Description** Account No Amount Donations 6205 6210 Life Insurance 6215 Penalties Other Deductions 6225 Extraordinary Items **Account Description** Account No Amount Extraordinary Income 6305 6310 Extraordinary Deductions

Discontinued Operations

Income Taxes: Extraordinary Item

Account Description	Account No	Amount
Discontinued Operations - Income/ Gains	6405	
Discontinued Operations - Deductions/ Losses	6410	
Income Taxes, Discontinued Operations	6415	

6315

Other Comprehensive Income

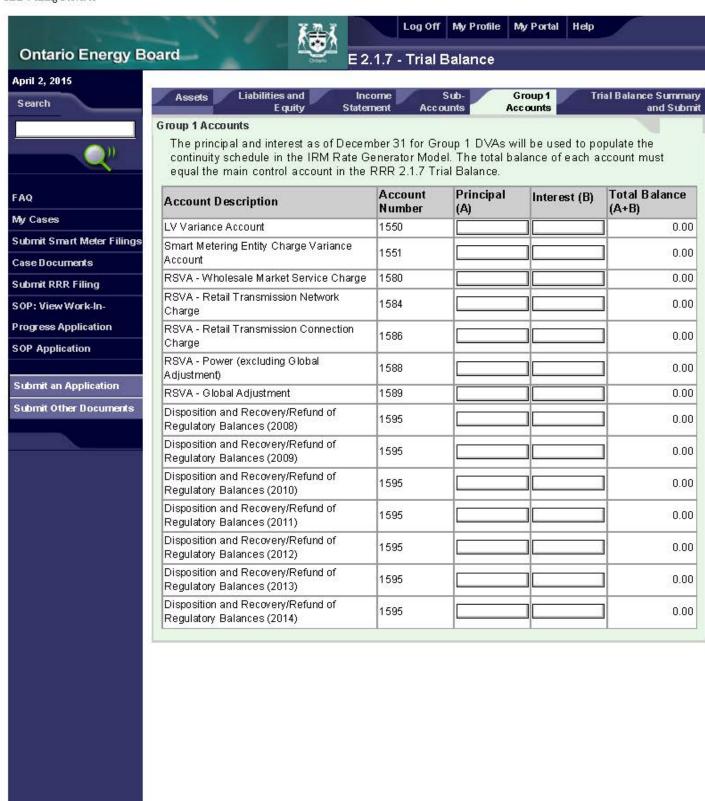
In the following section Other Comprehensive Income, the amounts reported in these accounts are for INFORMATION PURPOSES ONLY.

The aggregate of the amounts reported in these accounts shown below should be included in the balance reported in Account 3090, Accumulated Other Comprehensive Income in this form. See the RRR Filing Guide for additional information.

Account Description	Account No	Amount
	No Records	



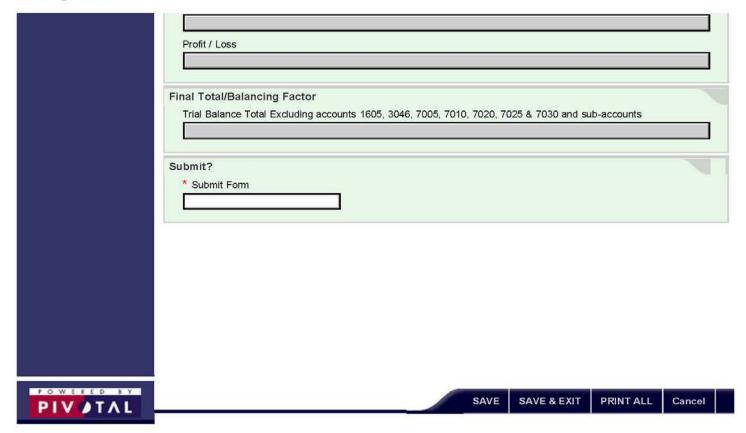


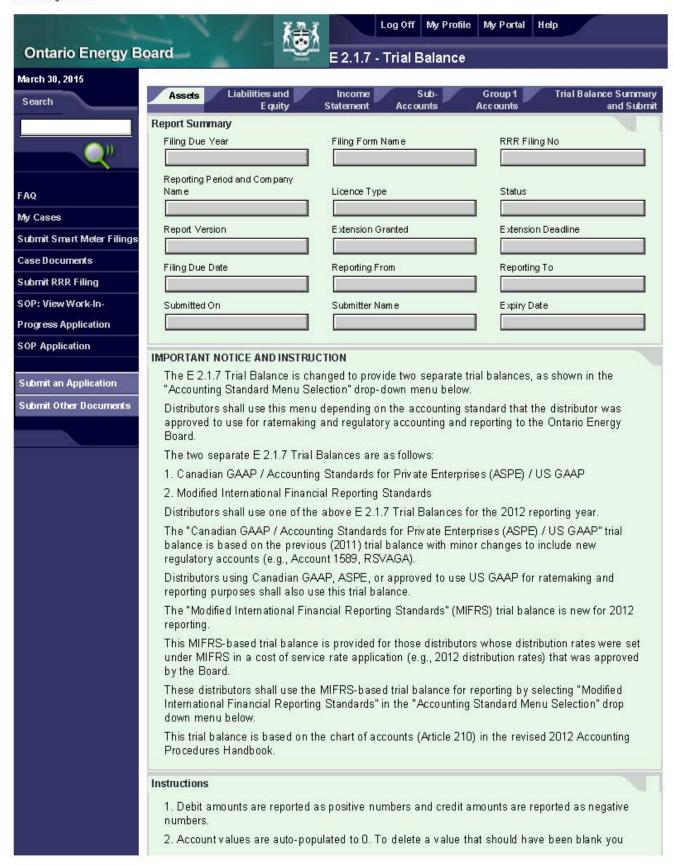




	Log Off My Profile My Portal Help
Ontario Energy Bo	E 2.1.7 - Trial Balance
March 30, 2015	
Search	Assets Liabilities and Income Sub- Group 1 Trial Balance Summary Equity Statement Accounts Accounts and Submit
Q"	Clicking Save or Apply will not automatically submit this filing. To SUBMIT this filing, click on the SUMMARY/SUBMIT tab, scroll to the end of the page, select Yes in the Submit drop down then click the SAVE button.
FAQ	Assets
My Cases	Cash
Submit Smart Meter Filings	Total Inter-company Receivables
Case Documents	
Submit RRR Filling	Current Assets
SOP: View Work-In-	
Progress Application	Inventory
SOP Application	Non-current Assets
Submit an Application	Other Assets and Deferred Charges
Submit Other Documents	
	Capital Assets
	Accumulated Amortization
	Accumulated Amortization
	Net Assets
	Liabilities and Equity
	Total Inter-company Payables
	Non-current Liabilities
	Current Liabilities
	Other Liabilities Deferred Credit & Long term debt
	Shareholders' E quity
	Net Liabilities and Equity
	Revenues
	Sales of Electricity

Revenues from Service		
Other Operating Reven	es	
Other Income / Deducti	ns	
Investment Income		
Total Revenues		
xpenses		
Generation Expenses		
Office Review Complete Fo		
Other Power Supply Ex	enses	
Transmission Expenses		
Distribution Expenses		
Other Expenses		
•		
Billing Collecting		
Community Relations		
Commenty relations		
Sales Expenses		
Administration Coursel		
Administration General	xpenses	
Amortization Expense		
Interest Expense		
Taxes		
Other Deductions		
Extraordinary Items		
Discontinued Operation		
Total Expenses		





must delete the value and enter 0.

- If the trial balance does not balance, you will receive an error message when trying to save. Under the TRIAL BALANCE SUMMARY & SUBMIT tab, the Final Total/balancing factor value should be 0 in order to balance.
- 4. Clicking Save will not automatically submit this filing. To submit this filing, click on the SUMMARY/SUBMIT tab, scroll to the end of the page, select Yes in the Submit drop down then click the Save button.
- 5. The Print All button will print all tabs.
- 6. The reporting of sub-accounts is required in the "Sub-Accounts" tab. The reporting includes all Board-approved sub-accounts.
- 7. The following instruction is provided for reporting of Account 3090 under Modified International Financial Reporting Standards.

The Other Comprehensive Income (OCI) 7000 account series amounts are not included in the net totaling of the trial balance.

To determine the amount to be included and reported in Account 3090 for the current year, add the sum of the 7000 accounts (if applicable) plus the prior year's Accumulated OCI amount (if applicable).

There may have been an amount reported for the prior years' Accumulated OCI in the previous year's RRR 2.1.7 submission (e.g. included in other accounts of the 3000 series since Account 3090 was not then available).

If this is the case, the distributor will need to adjust such an amount of the Accumulated OCI included in the other account(s) of the 3000 series to offset the Accumulated OCI amount now being included and reported in Account 3090.

The absence of such adjustment may result in the trial balance not balancing to zero. Refer to Article 220 (page 109) of the revised 2012 Accounting Procedures Handbook for the description of Account 3090.

After selection of the accounting standard, click on the "Trial Balance Summary and Submit" tab, select "No" for Submit, then click "Save" and then the accounts will be generated.

You will not be able to change the accounting standard once you have made your selection.

Accounting S	tandard N	Menu	Selection
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orting Standards (MIFRS

Current Assets

Account Description	Account No	Amount
Cash	1005	
Cash Advances and Working Funds	1010	
Interest Special Deposits	1020	
Dividend Special Deposits	1030	
Other Special Deposits	1040	
Term Deposits	1060	
Current Investments	1070	
Customer Accounts Receivable	1100	
Accounts Receivable - Services	1102	
Accounts Receivable - Recoverable Work	1104	
Accounts Receivable - Merchandise Jobbing, etc.	1105	

ventory		
Notes Receivable from Associated Companies	1210	
Accounts Receivable from Associated Companies	1200	
Miscellaneous Current and Accrued Assets	1190	
Prepayments	1180	
Notes Receivable	1170	
Rents Receivable	1150	
nterest and Dividends Receivable	1140	
Accumulated Provision for Uncollectible AccountsCredit	1130	
Accrued Utility Revenues	1120	
Other Accounts Receivable	1110	

Account Description	Account No	Amount
Fuel Stock	1305	
Plant Materials and Operating Supplies	1330	
Merchandise	1340	
Non Rate-Regulated Materials and Supplies	1350	

Non-Current Assets

Account Description	Account No	Amount
Non-Current Investments in Non-Associated Companies	1405	
Finance Lease Receivable	1407	
Long Term Receivable - Street Lighting Transfer	1408	
Other Special or Collateral Funds	1410	
Sinking Funds	1415	
Unamortized Debt Expense	1425	
Unamortized Discount on Long-Term DebtDebit	1445	
Unamortized Deferred Foreign Currency Translation Gains and Losses	1455	
Other Non-Current Assets	1460	
Portfolio Investments - Associated Companies	1480	
Investment in Equity - Accounted Joint Venture	1481	
Investment in Associated Companies - Significant Influence	1485	
Investment in Subsidiary Companies	1490	
Deferred Taxes - Non-Current Assets	1495	

Other Assets and Deferred Charges

1505 1508 1510	
1000000	
1510	
1010	
1515	
1516	
1518	
	127.1578

Special Purpose Charge Assessment Variable Miscellaneous Deferred Debits			15	25	
Deferred Losses from Disposition of Utility	Plant		-	30	
Renewable Connection Capital Deferral Ad			15	(C. 100)	
Renewable Connection OM&A Deferral Ac			-	32	
Renewable Generation Connection Fundir		eferral Account	-	33	
Smart Grid Capital Deferral Account	ng / tador D	oroniary toodane	1 2 2 2	34	
Smart Grid OM&A Deferral Account			1,000	35	
Smart Grid Funding Adder Deferral Accou	ınt			36	
Unamortized Loss on Reacquired Debt	0.000			40	
RCVASTR				48	
LV Variance Account			-	50	
	nart Metering Entity Charge Variance Account			51	
Smart Meter Capital and Recovery Offset Variance Account			7000	55	
Smart Meter OM&A Variance Account		96-57-58-58-6 		56	
Meter Cost Deferral Account			1557		
Deferred Payments in Lieu of Taxes			-	62	
Contra Asset - Deferred Payments In Lieu	of Taxes		1000	63	
Board-Approval CDM Variance Account			15	67	
LRAM Variance Account			15	68	
Extraordinary Event Costs			15	72	
Deferred Rate Impact Amounts			15	74	
IFRS-CGAAP Transitional PP&E Amounts	3		15	75	
CGAAP Accounting Changes	2001		15	76	
RSVAWMS			15	80	i
RSVAONE-TIME			15	82	
RSVANW			15	84	
RSVACN			15	86	
RSVAPOWER			15	88	
RSVAGA			15	89	
PILs and Tax Variance for 2006 and Subs	sequent Ye	ars	15	92	
Disposition and Recovery/Refund of Regu Account	latory Bala	nces Control	15	95	
Electric Plant and Service - Detailed					
Account Description		Account No		1	Amount
	No	Records			
.Intangible Plant		733-004			
Account Description	Acc	ount No		Amount	
Organization	160	6			
Franchises and Consents	160	8			
Capital Contributions Paid	160	9			
Miscellaneous Intangible Plant	161	0			
Computer Software	161	4			

3.Generation Plants	I.		
Account Description	Account	No An	nount
Land	1615		
Land Rights	1616		
Buildings and Fixtures	1620		
Leasehold Improvements	1630		
Boiler Plant Equipment	1635		
Engines and Engine-Driven Generators	1640		
Turbogenerator Units	1645		
Reservoirs, Dams and Waterways	1650		
Water Wheels, Turbines and Generators	1655		
Roads, Railroads and Bridges	1660		
Fuel Holders, Producers and Accessories	1665		
Prime Movers	1670		
Generators	1675		
Accessory Electric Equipment	1680		
Miscellaneous Power Plant Equipment	1685		
Cransmission Plant Account Description	Account N	lo Amo	ount
Land	1705		
Land Rights	1706		
Buildings and Fixtures	1708		
Leasehold Improvements	1710		
Station Equipment	1715		
Towers and Fixtures	1720		
	1725		
Poles and Fixtures			
	1730		
Overhead Conductors and Devices	1730 1735		
100	J11/J1789		
Overhead Conductors and Devices Underground Conduit	1735		
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails	1735 1740		
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant	1735 1740	Account No	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant	1735 1740	Account No	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant Account Description Land	1735 1740		Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant Account Description Land Buildings and Fixtures	1735 1740	1805	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant Account Description	1735 1740 1745	1805 1808	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant Account Description Land Buildings and Fixtures Leasehold Improvements	1735 1740 1745 Primary above 50 kV	1805 1808 1810	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant Account Description Land Buildings and Fixtures Leasehold Improvements Transformer Station Equipment - Normally	1735 1740 1745 Primary above 50 kV	1805 1808 1810 1815	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails D.Distribution Plant Account Description Land Buildings and Fixtures Leasehold Improvements Transformer Station Equipment - Normally Distribution Station Equipment - Normally F	1735 1740 1745 Primary above 50 kV	1805 1808 1810 1815 1820	Amount
Overhead Conductors and Devices Underground Conduit Underground Conductors and Devices Roads and Trails Distribution Plant Account Description Land Buildings and Fixtures Leasehold Improvements Transformer Station Equipment - Normally Distribution Station Equipment - Normally F Storage Battery Equipment	1735 1740 1745 Primary above 50 kV	1805 1808 1810 1815 1820 1825	Amount

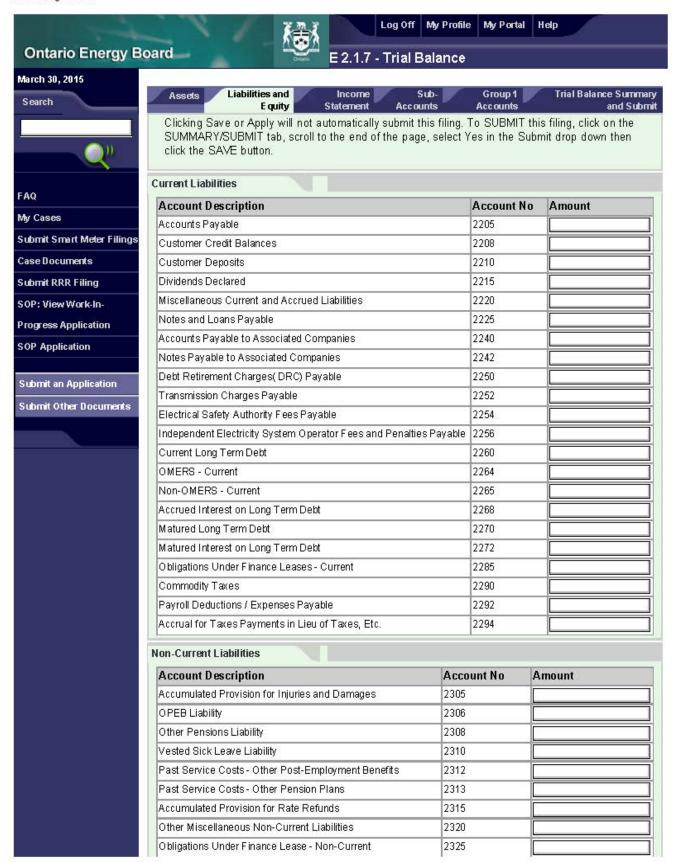
Non Rate-Regulated Utility Property Owned or Under Fi	nance Leases	2075		
Other Utility Plant		2070		
Other Electric Plant Adjustment		2065		
Electric Plant Acquisition Adjustment		2060		
Section of the sectio		2055		
		2050		
Electric Plant and Equipment Leased to Others Electric Plant Held for Future Use		2040		
Electric Plant and Equipment Leased to Others		2030		
Experimental Electric Plant Unclassified		2020		
Electric Plant Purchased or Sold		2010		
Property Under Finance Leases		2005		
Account Description		Accoun	t No	Amount
ther capital Assets				
Contributions and Grants - Credit	1995			
Other Tangible Property	1990		<u> </u>	
Sentinel Lighting Rental Units		1985		
System Supervisory Equipment	1980		_ _	
Load Management Controls - Utility Premises	1975			
Load Management Controls - Customer Premises	1970		F	
Miscellaneous Equipment	1960		<u> </u>	
Communication Equipment	1955		- =	
Power Operated Equipment	1950		늗	
			<u> </u>	
Fools, Shop and Garage Equipment Veasurement and Testing Equipment	1940		<u> </u>	
PODONOLIPA COMMENTE PODONOPOROS.	SNEWSON.		늗	
Stores Equipment	1935			
Fransportation Equipment	1930		늗	
Computer Equipment - Hardware	1920		-	
Office Furniture and Equipment	1915		H	
Leasehold Improvements	1910		E	
Buildings and Fixtures	1908		F	
Land	1905			
Account Description	Accou	nt No	Δn	nount
General Plant				
Street Lighting and Signal Systems		1875		
Leased Property on Customer Premises		1870		
Other Installations on Customer's Premises		1865		
Meters		1860		
Services		1855		
Line Transformers 18		1850		
		1845		

Account Description

Account No Amount

Accumulated Depreciation of Electric Utility Plant - Property, Plant and Equipment	2105	
Accumulated Amortization of Electric Utility Plant - Intangibles	2120	
Accumulated Amortization of Electric Plant Acquisition Adjustment	2140	
Accumulated Depreciation of Other Utility Plant	2160	
Accumulated Depreciation of Non Rate-Regulated Utility Property	2180	





Non-Current Customer Deposits	2335	
Collateral Funds Liability	2340	
Unamortized Premium on Long Term Debt	2345	
OMERS - Long-Term	2348	
Deferred Tax - Non-Current Liability	2350	

Other Liabilities and Deferred Credits

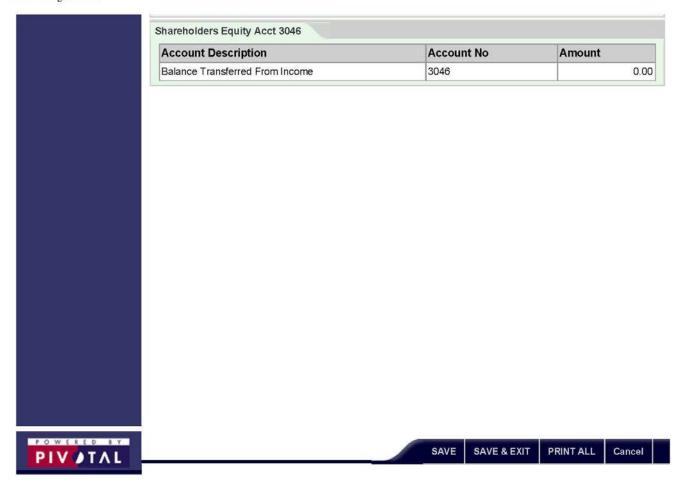
Account Description	Account No	Amount
Other Regulatory Liabilities or Credits	2405	
Deferred Gains from Disposition of Utility Plant	2410	
Unamortized Gain on Reacquired Debt	2415	
Other Deferred Credits	2425	
Accrued Rate-Payer Benefit	2435	
Deferred Revenues	2440	

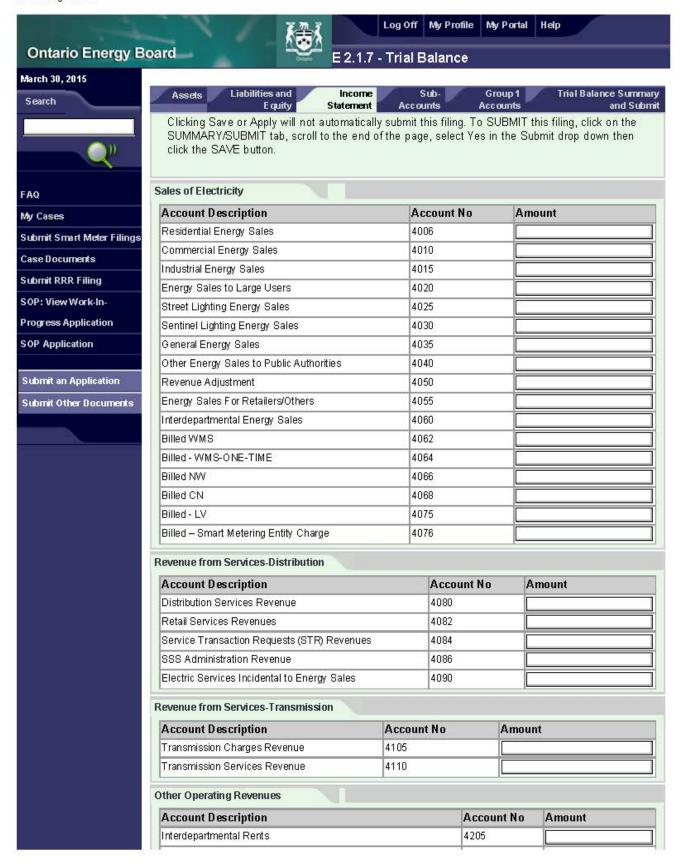
Long Term Debt

Account Description	Account No	Amount
Debentures Outstanding - Long Term	2505	
Debenture Advances	2510	
Reacquired Bonds	2515	
Other Non-Current Debt	2520	
Term Bank Loans - Long Term	2525	
Advances from Associated Companies	2550	

Shareholders' Equity

Account Description	Account No	Amount
Common Shares Issued	3005	
Preference Shares Issued	3008	
Contributed Surplus	3010	
Donations Received	3020	
Development Charges Transferred to Equity	3022	
Capital Stock Held in Treasury	3026	
Miscellaneous Paid-In Capital	3030	
Installments Received on Capital Stock	3035	
Appropriated Retained Earnings	3040	
Unappropriated Retained Earnings	3045	
Appropriations of Retained Earnings - Current Period	3047	
Dividends Payable-Preference Shares	3048	
Dividends Payable-Common Shares	3049	
Adjustment to Retained Earnings	3055	
Unappropriated Undistributed Subsidiary Earnings	3065	
Non Rate-Regulated Utility Shareholders' Equity	3075	
Current Taxes - Shareholders' Equity	3080	
Deferred Taxes - Shareholders' Equity	3081	
Accumulated Other Comprehensive Income	3090	





Account Description	Account N	- T	Amount
eneration Expenses - Operation			
Share of Profit or Loss of Joint Venture	4420		
Equity in Earnings of Subsidiary Companies	4415		
Lessor's Net Investment in Finance Lease	4410		7)
Interest and Dividend Income	4405		
Account Description	Account N	lo .	Amount
vestment Income			
Foreign Exchange Gains and Losses, Including Amortiza	ation 439	98	
Rate-Payer Benefit Including Interest	439	95	
Miscellaneous Non-Operating Income	439	90	
Non Rate-Regulated Utility Rental Income	438	35	
Expenses of Non Rate-Regulated Utility Operations	438	30	
Revenues from Non Rate-Regulated Utility Operations	437	75	
Losses from Disposition of Allowances for Emission	437	70	
Gains from Disposition of Allowances for Emission		35	
Loss from Retirement of Utility and Other Property		32	
Loss on Disposition of Utility and Other Property		30	
Gain from Retirement of Utility and Other Property	435	57	
ain on Disposition of Utility and Other Property		55	
Losses from Disposition of Future Use Utility Plant		50	
Gains from Disposition of Future Use Utility Plant		15	
Profits and Losses from Financial Instrument Investments		10	
Profits and Losses from Financial Instrument Hedges		35	
Costs and Expenses of Merchandising		30	
Revenues from Merchandise	432	25	
Special Purpose Charge Recovery	432	24	
Expenses of Electric Plant Leased to Others	432	20	
Revenues from Electric Plant Leased to Others	43	15	
Regulatory Credits	43	10	Ì
Regulatory Debits	430	05	
Account Description	Δc	count No	Amount
ther Income / Deductions		a. 7111	
Government and Other Assistance Directly Credited to I	ncome 42	245	
Provision for Rate Refunds	42	240	
Miscellaneous Service Revenues	42	235	
Sales of Water and Water Power	42	230	
Late Payment Charges	42	25	
Other Electric Revenues	42	220	
Other Utility Operating Income	42	215	
Rent from Electric Property	42	210	

4505

Operation Supervision and Engineering

Fuel	4510	
Steam Expense	4515	
Steam From Other Sources	4520	
Steam Transferred Credit	4525	
Electric Expense	4530	
Water For Power	4535	
Water Power Taxes	4540	
Hydraulic Expenses	4545	
Generation Expense	4550	
Miscellaneous Power Generation Expenses	4555	
Rents	4560	
Allowances for Emissions	4565	i i

Generation Expenses - Maintenance

Account Description	Account No	Amount
Maintenance Supervision and Engineering	4605	
Maintenance of Structures	4610	
Maintenance of Boiler Plant	4615	
Maintenance of Electric Plant	4620	
Maintenance of Reservoirs, Dams and Waterways	4625	
Maintenance of Water Wheels, Turbines and Generators	4630	
Maintenance of Generating and Electric Plant	4635	
Maintenance of Miscellaneous Power Generation Plant	4640	

Other Power Supply Expenses

Account Description	Account No	Amount
Power Purchased	4705	
Charges - Global Adjustment	4707	
Charges-WMS	4708	
Cost of Power Adjustments	4710	
Charges-One-Time	4712	
Charges-NW	4714	
System Control and Load Dispatching	4715	
Charges-CN	4716	
Other Expenses	4720	
Charges - LV	4750	
Charges - Smart Metering Entity Charge	4751	

Transmission Expenses - Operation

Account Description	Account No	Amount
Operation Supervision and Engineering	4805	
oad Dispatching	4810	
Station Buildings and Fixtures Expenses	4815	
Transformer Station Equipment - Operating Labour	4820	
Transformer Station Equipment - Operating Supplies and Expense	4825	

Overhead Line Expenses	4830	
Underground Line Expenses	4835	
Transmission of Electricity by Others	4840	
Miscellaneous Transmission Expense	4845	
Rents	4850	

Transmission Expenses - Maintenance

Account Description	Account No	Amount
Maintenance Supervision and Engineering	4905	
Maintenance of Transformer Station Buildings and Fixtures	4910	
Maintenance of Transformer Station Equipment	4916	
Maintenance of Towers, Poles and Fixtures	4930	
Maintenance of Overhead Conductors and Devices	4935	
Maintenance of Overhead Lines - Right of Way	4940	
Maintenance of Overhead Lines - Roads and Trails Repairs	4945	
Maintenance of Overhead Lines - Snow Removal from Roads and Trails	4950	
Maintenance of Underground Lines	4960	
Maintenance of Miscellaneous Transmission Plant	4965	

Distribution Expenses - Operation

Account Description	Account No	Amount
Operation Supervision and Engineering	5005	
Load Dispatching	5010	
Station Buildings and Fixtures Expense	5012	
Transformer Station Equipment - Operation Labour	5014	
Transformer Station Equipment - Operation Supplies and Expenses	5015	
Distribution Station Equipment - Operation Labour	5016	
Distribution Station Equipment - Operation Supplies and Expenses	5017	
Overhead Distribution Lines and Feeders - Operation Labour	5020	
Overhead Distribution Lines and Feeders - Operation Supplies and Expenses	5025	
Overhead Subtransmission Feeders - Operation	5030	
Overhead Distribution Transformers- Operation	5035	
Underground Distribution Lines and Feeders - Operation Labour	5040	
Underground Distribution Lines and Feeders - Operation Supplies and Expenses	5045	
Underground Subtransmission Feeders - Operation	5050	
Underground Distribution Transformers - Operation	5055	
Street Lighting and Signal System Expense	5060	
Meter Expense	5065	
Customer Premises - Operation Labour	5070	
Customer Premises - Materials and Expenses	5075	
Miscellaneous Distribution Expense	5085	
Underground Distribution Lines and Feeders - Rental Paid	5090	

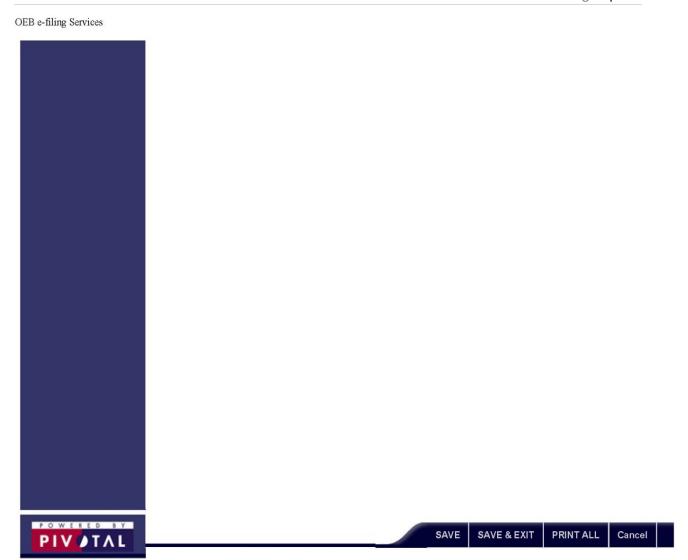
Overhead Distribution Lines and Feeders - Rental Paid			5 }	
Other Rent				
istribution Expenses - Maintenance				
Account Description		Account N	ю	Amount
Maintenance Supervision and Engineering		5105		
Maintenance of Buildings and Fixtures - Distribution Sta	ations	5110		
Maintenance of Transformer Station Equipment		5112		
Maintenance of Distribution Station Equipment		5114		Š
Maintenance of Poles, Towers and Fixtures		5120		8
Maintenance of Overhead Conductors and Devices		5125		
Maintenance of Overhead Services		5130		
Overhead Distribution Lines and Feeders - Right of Wa	у	5135		
Maintenance of Underground Conduit		5145		
Maintenance of Underground Conductors and Devices		5150		
Maintenance of Underground Services		5155		
Maintenance of Line Transformers		5160		
Maintenance of Street Lighting and Signal Systems		5165		
Sentinel Lights - Labour		5170		
Sentinel Lights - Materials and Expenses		5172		
Maintenance of Meters	5175			
iviaintenance or ivieters		E-2012000		
]		5178		
Customer Installations Expenses- Leased Property	ses	5178 5195		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses	ses			
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis ther Expenses			A	mount
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis ther Expenses Account Description Purchase of Transmission and System Services		5195 ount No	Aı	mount
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis ther Expenses Account Description Purchase of Transmission and System Services Transmission Charges	Acc	5195 ount No	Aı	mount
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis ther Expenses Account Description Purchase of Transmission and System Services Transmission Charges	Acc 5205	5195 Dunt No	A	mount
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered	Acc 5205	5195 Dunt No	A C C	mount
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Silling And Collecting	5205 5210 5215	5195 Dunt No		mount
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered filling And Collecting Account Description	5205 5210 5215	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Silling And Collecting Account Description Supervision	5205 5210 5215	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis	5205 5210 5215 Accol	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered iilling And Collecting Account Description Supervision Meter Reading Expense Customer Billing	5205 5210 5215 Accor 5305 5310	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Culling And Collecting Account Description Supervision Meter Reading Expense Customer Billing Collecting	Acc ot 5205 5210 5215 Acc ot 5305 5310 5315	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Billing And Collecting Account Description Supervision Meter Reading Expense	5205 5210 5215 Accor 5305 5310 5315 5320	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Gilling And Collecting Account Description Supervision Meter Reading Expense Customer Billing Collecting Collecting Collecting- Cash Over and Short Collection Charges	Accor 5205 5210 5215 Accor 5305 5310 5315 5320 5325	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Billing And Collecting Account Description Supervision Meter Reading Expense Customer Billing Collecting Collecting- Cash Over and Short	5205 5210 5215 Accor 5305 5310 5315 5320 5325 5330	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Silling And Collecting Account Description Supervision Meter Reading Expense Customer Billing Collecting Collecting Collecting- Cash Over and Short Collection Charges Bad Debt Expense	Accor 5205 5210 5215 Accor 5305 5310 5315 5320 5325 5330 5335	5195 Dunt No		
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Billing And Collecting Account Description Supervision Meter Reading Expense Customer Billing Collecting Collecting Collecting- Cash Over and Short Collection Charges Bad Debt Expense Miscellaneous Customer Accounts Expenses	Accor 5205 5210 5215 Accor 5305 5310 5315 5320 5325 5330 5335	5195 Dunt No	An	
Customer Installations Expenses- Leased Property Maintenance of Other Installations on Customer Premis Other Expenses Account Description Purchase of Transmission and System Services Transmission Charges Transmission Charges Recovered Billing And Collecting Account Description Supervision Meter Reading Expense Customer Billing Collecting Collecting Collecting Collecting Cash Over and Short Collection Charges Bad Debt Expense Miscellaneous Customer Accounts Expenses Community Relations	Accor 5205 5210 5215 Accor 5305 5310 5315 5320 5325 5330 5335	5195 Dunt No	An	nount

Community Safety Program	5420		
Miscellaneous Customer Service and Informational	5425		
ales Expenses			
Account Description	Account No	Am	ount
Supervision	5505		
Demonstrating and Selling Expense	5510		
Advertising Expense	5515		
Miscellaneous Sales Expense	5520		
dministr and Gen Expenses			
Account Description	Acc	ount No	Amount
Executive Salaries and Expenses	5605	i	
Management Salaries and Expenses	5610)	
General Administrative Salaries and Expenses	5615	5	
Office Supplies and Expenses	5620)	
Administrative Expense Transferred/Credit	5625	,	
Outside Services Employed	5630)	
Property Insurance	5635	i	
Injuries and Damages	5640)	
OMERS Pensions and Benefits	5645		
Employee Pensions and OPEB	5646	1	
Employee Sick Leave	5647	r)	
Franchise Requirements	5650)	
Regulatory Expenses	5655	j	
General Advertising Expenses	5660)	
Miscellaneous General Expenses	5665	ii .	
Rent	5670)	
Lease Payment Expense	5672	5672	
Maintenance of General Plant	5675		
Electrical Safety Authority Fees	5680):	
Special Purpose Charge Expense	5681		
Independent Market Operator Fees and Penalties	5685	i	
OM&A Contra	5695		
mortization Expenses			
Account Description		Account No	Amount
Depreciation Expense - Property Plant, and Equipme	ent	5705	
Amortization of Limited Term Electric Plant		5710	
Amortization of Intangible Assets		5715	
Amortization of Electric Plant Acquisition Adjustmen	ts	5720	
Miscellaneous Depreciation		5725	
	5730		

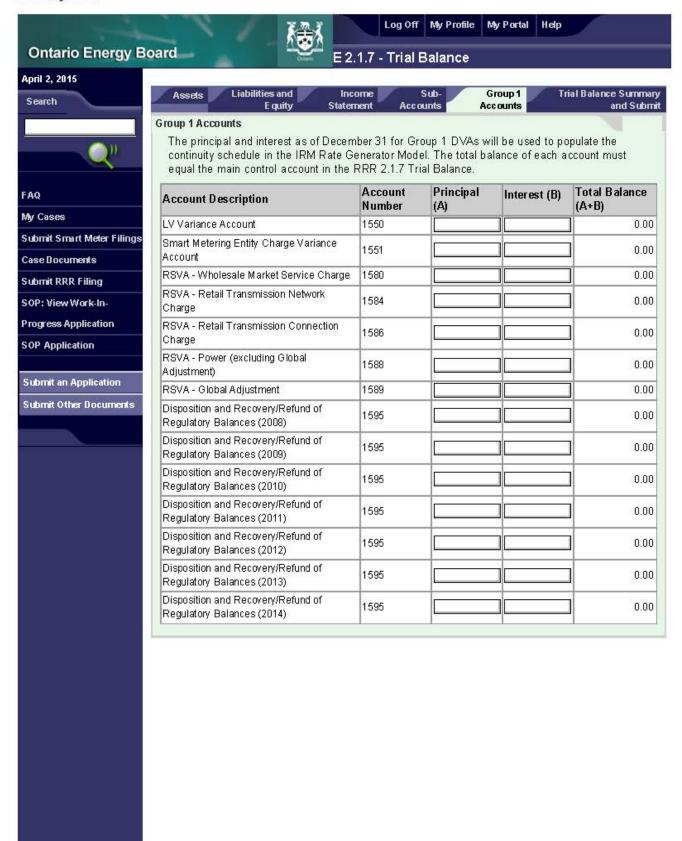
Interest Expenses **Account Description Account No** Amount Interest on Long Term Debt 6005 6010 Amortization of Debt Discount and Expense Amortization of Premium on Debt/Credit 6015 Amortization of Loss on Reacquired Debt 6020 6025 Amortization of Gain on Reacquired Debt--Credit Interest on Debt to Associated Companies 6030 Other Interest Expense 6035 Allowance For Borrowing Costs Applied to CWIP - Credit 6040 Allowance For Other Borrowing Costs Applied to CWIP - Credit 6042 Interest Expense on Finance Capital Lease Obligations 6045 Taxes **Account No Account Description** Amount Taxes Other Than Income Taxes 6105 Income Taxes 6110 Provision for Deferred Taxes - Income Statement 6115 Other Deductions **Account Description Account No** Amount Donations 6205 Life Insurance 6210 Penalties 6215 Other Deductions 6225 Extraordinary Items **Account Description** Account No Amount 6305 Unusual Income **Unusual Deductions** 6310 6315 Income Taxes, Unusual Items **Discontinued Operations Account Description** Account No **Amount** Discontinued Operations - Income/ Gains 6405 6410 Discontinued Operations - Deductions/ Losses Income Taxes, Discontinued Operations 6415 Other Comprehensive Income In the following section Other Comprehensive Income, the amounts reported in these accounts are for INFORMATION PURPOSES ONLY. The aggregate of the amounts reported in these accounts shown below should be included in the balance reported in Account 3090, Accumulated Other Comprehensive Income in this form. See the RRR Filing Guide for additional information. Account **Account Description** Amount

No

Available-for-Sale Financial Asset or Cash Flow Hedge - Other Comprehensive Income	7005	
Pension Actuarial Gains or Losses or Remeasurement Adjustment - Other Comprehensive Income	7010	
Current Taxes - Other Comprehensive Income	7020	
Deferred Taxes - Other Comprehensive Income	7025	
Miscellaneous - Other Comprehensive Income	7030	



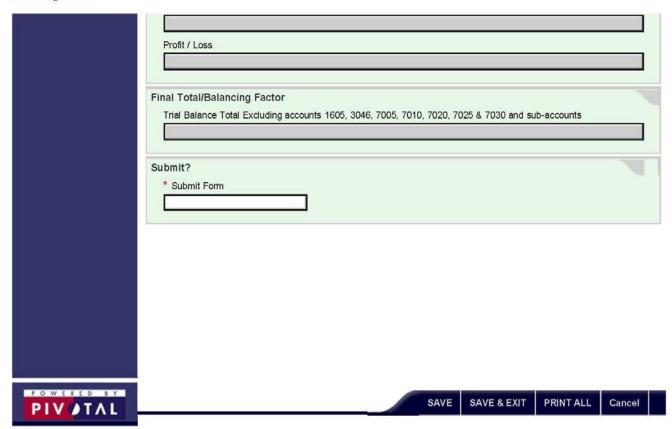








Revenues from Services Other Operating Revenues Other Income / Deductions Investment Income Investment Income Expenses Generation Expenses Other Power Supply Expenses Distribution Expenses Distribution Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Extraordinary Items Extraordinary Items Extraordinary Items Discontinued Operations		
Other Operating Revenues Other Income / Deductions Investment Income Total Revenues Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Taxes Other Deductions Extraordinary Items	L	
Other Income / Deductions Investment Income Total Revenues Expenses Generation Expenses Other Power Supply Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Extraordinary Items	Revenues from Services	
Other Income / Deductions Investment Income Total Revenues Expenses Generation Expenses Other Power Supply Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Extraordinary Items		
Investment income Total Revenues Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Taxes Other Deductions Extraordinary Items	Other Operating Revenues	
Investment income Total Revenues Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Taxes Other Deductions Extraordinary Items		
Investment Income Total Revenues Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Taxes Other Deductions Extraordinary Items	Other Income / Deductions	
Total Revenues Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Interest Expense Extraordinary Items		
Total Revenues Expenses Generation Expenses Other Power Supply Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items	***************************************	
Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Taxes Other Deductions Extraordinary Items	investment income	
Expenses Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items		
Generation Expenses Other Power Supply Expenses Transmission Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items	Total Revenues	
Generation Expenses Other Power Supply Expenses Transmission Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items		
Generation Expenses Other Power Supply Expenses Transmission Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items		
Other Power Supply Expenses Transmission Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Extraordinary Items		
Transmission Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items	Generation Expenses	
Transmission Expenses Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items		
Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Cother Deductions Extraordinary Items	Other Power Supply Expenses	
Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Cother Deductions Extraordinary Items		
Distribution Expenses Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Cother Deductions Extraordinary Items	Transmission Expenses	
Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Other Deductions Extraordinary Items	i i	
Other Expenses Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Interest Expense Cother Deductions Extraordinary Items	Distribution Expanses	
Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items	Distribution Expenses	
Billing Collecting Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items		
Community Relations Sales Expenses Administration General Expenses Interest Expense Taxes Other Deductions Extraordinary Items	Other Expenses	
Community Relations Sales Expenses Administration General Expenses Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items	The second secon	
Sales Expenses Administration General Expenses Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items	Billing Collecting	
Sales Expenses Administration General Expenses Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items	<u> </u>	
Administration General Expenses Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items	Community Relations	
Administration General Expenses Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items		
Administration General Expenses Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items	Sales Expenses	
Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items		
Amortization Expense Interest Expense Taxes Other Deductions Extraordinary Items	Administration General Expenses	
Interest Expense Taxes Other Deductions Extraordinary Items	Transmissiation Control Expenses	
Interest Expense Taxes Other Deductions Extraordinary Items	L	
Taxes Other Deductions Extraordinary Items	Amortization Expense	
Taxes Other Deductions Extraordinary Items		
Other Deductions Extraordinary Items	Interest Expense	
Other Deductions Extraordinary Items		
Extraordinary Items	Taxes	
Extraordinary Items		
	Other Deductions	
	Extraordinary Itoms	
Discontinued Operations	Extraordinary items	
Discontinued Operations	L	
	Discontinued Operations	
	4	
Total Expenses		



2.1.8 - Customer Service

2.1.8 Customer Service

Content

For the prior calendar year, the following data is required separately for residential customers and eligible low-income customers:

- Number of customer accounts
- Number of customer accounts disconnected
- Number of accounts in arrears
- Dollar amount in arrears
- Number of arrears payment agreements
- Total owing under arrears payment agreements
- Number of arrears payment agreements cancelled due to non-payment
- Number of accounts written off in whole or in part
- Dollar amount of write off
- Billing frequency
- Equal billing plan or equal payment plan offer
- Number customer accounts enrolled in equal billing plan
- Number customer accounts enrolled in equal payment plan
- Number of customer accounts with security deposits
- Dollar amount of security deposits
- Number of customer accounts where load limiter devices installed
- Number of customer accounts where timed load interrupter devices installed

Please look to the Electricity RRR document for full details of the reporting requirements.

New on form

No changes to form.

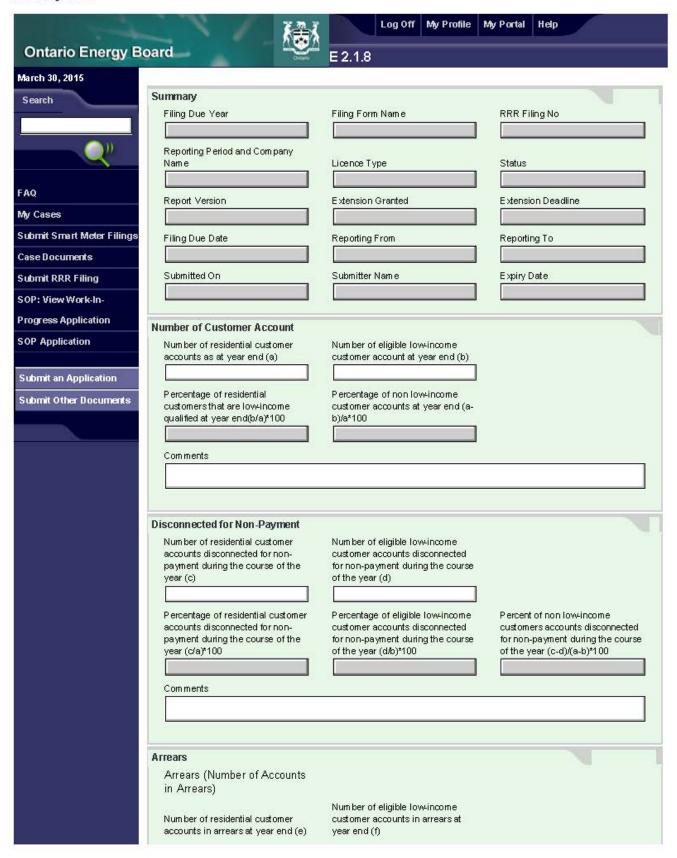
Tips

Multiple disconnections in a year:

The requirement is to report the number of customer accounts in which disconnection occurred. In case of multiple disconnections in an account in the year, the account will be counted once for purposes of reporting in this section.

Total amount owing under arrears payment agreements:

Please report the total amount owing throughout the course of the year, and not just at year end.

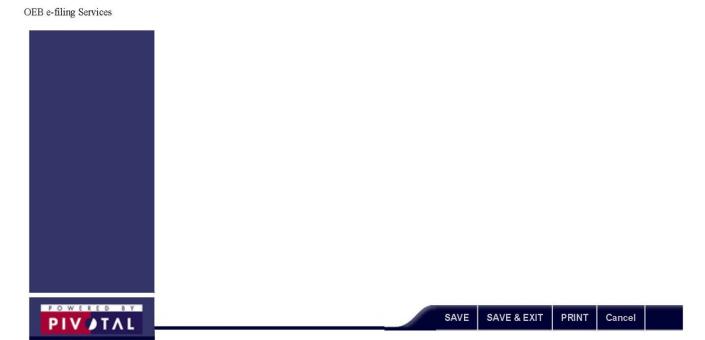


Percentage of residential customer accounts in arrears at year end (e/a)*100	Percentage of eligible low-income customer accounts in arrears at year end (f/b)*100	Percentage of non low-income customer accounts in arrears at year end (e-f)/(a-b)*100
Total Dollar Amount in Arrears Total dollar amount of arrears for residential customer accounts in arrears at year end (g) Average dollar amount of arrears per residential customer account in arrears at year end (g/e) Comments	Total dollar amount of arrears for eligible low-income customer accounts in arrears at year end (h) Average dollar amount of arrears per eligible low-income customer account in arrears at year end (h/f)	Average dollar amount of arrears per non low-income customer account in arrears at year end (g-h)/(e-f)
Arrears Agreements Number of Arrears Payment		
Agreements Number of arrears payment agreements entered into during the course of the year with residential customers (i) Percentage of arrears payment agreements entered into during the course of the year with	Number of arrears payment agreements entered into during the course of the year with eligible low-income customers (j) Percentage of arrears payment agreements entered into during the course of the year with eligible	Percentage of arrears payment agreements entered into during the course of the year with non low-
Total amount of monies owning under arrears payment agreement entered into during the course of the year with residential customers (k)	Total amount of monies owing under arrears payment agreements entered into during the course of the year with eligible low-income customers (I)	income customers (i-j)/(a-b)*100
Average dollar amount of monies owing per residential customer entered into an arrears agreement during the course of the year (k/i) Number of arrears payment agreements with residential customers that were cancelled	Average dollar amount of monies owing per eligible low-income customer entered into an arrears agreement during the course of the year (I/j) Number of arrears payment agreements with eligible low-income customers that were	Average dollar amount of monies owing per non low-income customer entered into arrears agreement during the course of the year (K-I)/(i-j)
during the course of the year due to non-payment (m) Percentage of residential customer arrears agreements cancelled during the course of the year due	cancelled during the course of the year due to non-payment (n) Percentage of eligible low-income customer arrears agreements cancelled during the course of the	Percentage of non low-income customer arrears agreements cancelled during the course of the year due to non-payment (m-n/(i-

		j)*100
Comments		
Vrite-offs	100 B S W 64P B S	
Number of residential customer accounts written off in whole or in part during the course of the year (o)	Number of eligible low-income customer accounts written off in whole or in part during the course of the year (p)	
Percentage of residential customer accounts written off in whole or in	Percentage of eligible low-income customer accounts written off in	Percentage of non low-income customer accounts written off
part during the course of the year (o/a)*100	whole or in part during the course of the year (p/b)*100	during the course of the year (p)/(a-b)*100
Total dollar amount of write offs for residential customer accounts	Total dollar amount of write-offs for eligible low-income customer accounts during the course of the	
during the course of the year (q)	year (r)	
Average dollar amount written off per residential customer account which was written off during the course of the year (q/0)	Average dollar amount written off per eligible low-income customer account which was written off during the course of the year (r/p)	Average dollar amount written per non low-income customer account which was written off during the course of the year (
course of the year (q/o)	during the course of the year (i/p)	r)/(o-p)
No.		
Comments		
Equal Billing and Equal Payment Pla What is the billing frequency for your residential customers - Monthly	ans What is the billing frequency for your residential customers Bi- Monthly	What is the billing frequency for your residential customers Quarterly
Equal Billing and Equal Payment Pl What is the billing frequency for your residential customers - Monthly	What is the billing frequency for your residential customers Bi-	your residential customers
Equal Billing and Equal Payment Pl. What is the billing frequency for your residential customers - Monthly Has your utility extended its equal billing plan or equal payment plan to residential customers enrolled with an electricity retailer (yes or	What is the billing frequency for your residential customers Bi-	your residential customers
Qual Billing and Equal Payment Pl. What is the billing frequency for your residential customers - Monthly Has your utility extended its equal billing plan or equal payment plan to residential customers enrolled with an electricity retailer (yes or no) Number of residential customer accounts enrolled in equal billing	What is the billing frequency for your residential customers Bi-Monthly Number of eligible low-income customer accounts enrolled in	your residential customers

accounts enrolled in equal monthly payment plans at year end (u)	equal monthly payment plans at year end (v)	
Percentage of residential customer accounts enrolled in an equal monthly payment plan at year end (u/a) *100	Percentage of eligible low-income customer accounts enrolled in an equal monthly payment plan at year end (v/b)*100	Percentage of non low-income customer accounts enrolled in an equal monthly payment plan at year end (u-v)/(a-b)*100
Comments		
Į.		
Security Deposits	V/4	
Number of residential customer accounts with security deposits held at year end (w)	Number of eligible low-income customer accounts with security deposits held at year end (x)	
Percentage of residential customer accounts with security deposits held at year end (w/a)*100	Percentage of eligible low-income customer accounts with security deposits held at year end (x/b) *100	Percentage of non low-income customer accounts with security deposits held at year end (w-x/(a-b) *100
Total dollar amount of security deposits held in respect of residential customers at year end (y)	Total dollar amount of security deposits held in respect of eligible low-income customer accounts at year end (z)	
Average amount of security deposit per residential customer account with a deposit held at year end (y/w)	Average amount of security deposit per eligible low-income customer account with a deposit held at year end (z/x)	Average amount of security deposit per non low-income customer account with a deposit held at year end (y-z)/(w-x)
Comments		
Number of residential customer accounts where load limiter devices were installed during the course of the year (y)	Number of eligible low-income customer accounts where load limiter devices were installed during the course of the year (z)	
Percentage of residential customer accounts where a load limiter device was installed during the course of the year (y/a)*100	Percentage of eligible low-income customer accounts where a load limiter device was installed during the course of the year (z/b)*100	Percentage of non low-income customer accounts where a load limiter device was installed during the course of the year (y-z)/(a-b)*100
Number of residential customer accounts where timed load interrupter devices were installed during the course of the year (aa)	Number of eligible low-income customer accounts where timed load interrupter devices were installed during the course of the year (bb)	
*		

Percentage of residential customer accounts where a timed load interrupter device was installed during the course of the year (aa/a) *100	Percentage of eligible low-income customer accounts where a timed load interrupter device was installed during the course of the year (bb/b)*100	Percentage of eligible non low- income customer accounts where a timed load interrupter device was installed during the course of the year (aa-bb)/(a-b)*100
Comments		
Submit * Submit Form		



2.1.9 - Blank

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2.1.10 - Affiliate Transactions

2.1.10 Affiliate Transactions

Content

The following information is required to be entered:

For purchase of service to affiliate:

Name of affiliate

Number of contracts with each named affiliate

Total annual dollar value of transactions for each contract with the affiliate

For sale of service to affiliate:

Name of affiliate

Number of contracts with each named affiliate

Total annual dollar value of transactions for each contract with the affiliate

Highest total value of financial support to affiliate(s) outstanding

A comment box is provided on the electronic input form for additional explanations.

New on form

There are no changes to the contents of the input form.

Tips

Reminder for electronic submission of Affiliate Relationships Code (ARC) certification by CEO is triggered by Saving or Submitting 2.1.10 RRR filings.

Example

The reporting distributor has 5 contracts for provision of services to affiliate ABC. The dollar value of transactions under each of the five contracts is:

Contract 1 - \$100,000

Contract 2 - \$200,000

Contract 3 - \$300,000

Contract 4 - \$400,000

Contract 5 - \$500,000

Total of all 5 contracts - \$1,500,000

Affiliate contracts (Distributor to Affiliate)

,	7 Himate Contracte Distributor to 7 Himate							
Name of Affiliate		Number of	Total annual dollar value of		Ī			
		contracts with	transactions for each contract					
		the affiliate	with affiliate					
	ABC	5	1,500,000	X	Ī			

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Ontario Energy Board	L		E2.1.10) AffiliateTransacti	on Distribution
March 30, 2015					
F [ort Summary iling Due Year eporting Period	and Company	Filing For		RRR Filing No
N	ame		Licence T	уре	Status
1	eport Version		Extension	n Granted	Extension Deadline
My Cases					
A STATE OF THE STA	iling Due Date		Reporting	From	Reporting To
Case Documents		-			
Submit RRR Filing	ubmitted On		Submitter	Name	Expiry Date
SOP: View Work-In-		-			
Progress Application Inst	ructions				
SOP Application	o delete a va	lue that should hav	e been b	lank you must delete the	e value and enter 0
				this filing. To SUBMIT then click the SAVE but	his filing, scroll to the end of the ton.
Submit Other Documents					
Affil	liate contracts	(Distributor To Aff	iliate)	_	
4	Name of affiliate	Number contract the affiliate	ts with	Total annual dollar va each contract with aff	ilue of transactions for liliate
				No Records	
Affil	liate contracts	s (Affiliate to Distrib	utor)		
4	Name of affiliate	Number contract the affiliate	ts with	Total annual dollar va each contract with aff	lue of transactions for iliate
				No Records	
H	al Value ighest total valu om ments	e of financial support t	o affiliates	outstanding	
	mit? Submit Form				





2.1.11 – Service Agreements & Billing Options

2.1.11 Service Agreements & Billing Options

Content

This form requires these inputs:

- Name of all retailers doing business with the distributor,
- Confirmation that they have a service agreement with the distributor, and
- An indication of billing option in place with the retailer if different from distributor consolidated billing.

New on form

New: This form will auto-populate from the prior year's annual filing and can then be revised, if required.

Tips

None.

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2.1.12 - Blank

This filing has been discontinued.

2.1.13 - Reconciliation

2.1.13 Reconciliation

Content

This filing consists of an excel spreadsheet showing the trial balance submitted under RRR Section 2.1.7 mapped and reconciled to the audited financial statements.

New on form

New: This year, the Excel spreadsheet will be uploaded into the RRR portal. This should not be sent by email/mail to OEB staff or to the Board Secretary's office. In case of any difficulties with the upload, please contact ITHelp at it.help@ontarioenergyboard.ca.

Tips

Size & Path:

The file size must be less than 2 GB, and the file name (including path) should be less than 255 characters in order to upload.

Reconciliation:

The complete mapping under this requirement consists of showing which trial balance accounts are grouped together to form the financial statement groupings on the audited financial statements.

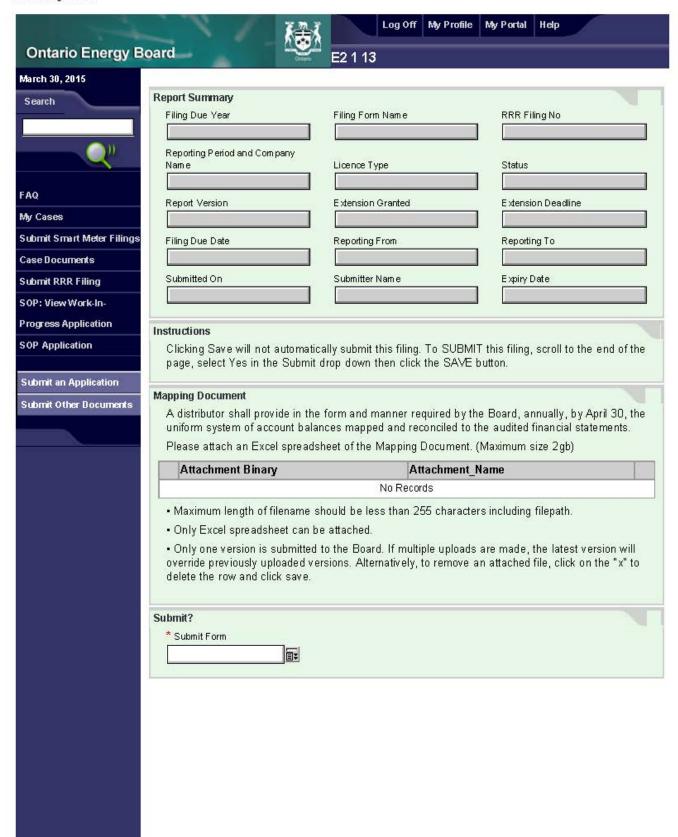
Explanatory notes:

Please provide notes on the excel spreadsheets which explain the reason for any discrepancy between the regulatory trial balance and the audited financial statements.

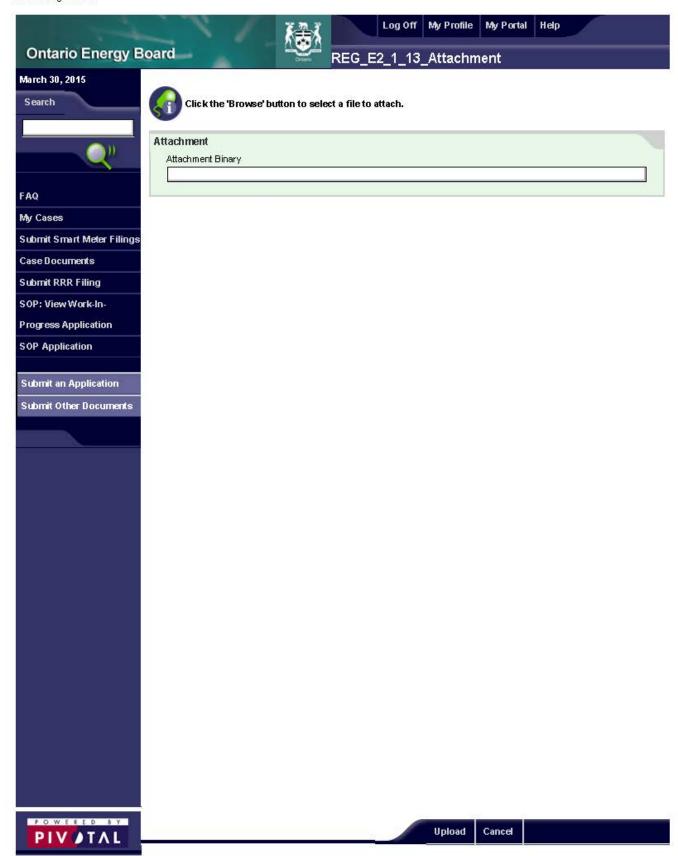
Business Rule:

Must attach an Excel spreadsheet or cannot submit.

Only one version is submitted to the Board. If multiple uploads are made, the latest version will override previously uploaded versions. Alternatively, to remove an attached file, click on the "x" to delete the row and click save.







2.1.14 – Net Metering & Embedded Generation

2.1.14 Net Metering & Embedded Generation

Content

This section requires reporting of the number of net metered generators and their installed capacity in kW. These net metered generators are distinct from generators financed under the Renewable Energy Standard Offer Program ("RESOP") or Feed-in Tariff Program ("FIT") administered by the Ontario Power Authority. The required information is broken down into the following categories by type: wind, water, solar and biomass.

In addition, the total number and installed capacity of all embedded generation facilities, excluding net metered facilities reported under sub-sections a) and b), are also required.

New on form

There is no change to the required content for the filing.

Tips

Conversion to RESOP/FIT:

Net metering accounts which have been converted to RESOP or FIT accounts should not be reported in the first table where net metering facilities are reported. These customers should be reported as embedded generators. Please note that a customer cannot be both RESOP and net metered.

Embedded generation:

Embedded generation facilities, including FIT, microFIT, RESOP and all others which have not been reported under the net metering category should be included in the reporting of embedded generation facilities.

Average installed capacity:

For each type of generation, the average installed capacity per facility should generally not exceed 500 kW.

Business Rule:

For each type of facility, if kW is reported, then the number of generators must be reported.

If a number for generators is reported, a KW amount must be reported.

Additional column in far right calculates "Total installed capacity (kW) per net metered generator" for each type (biomass, solar, water, wind). If any of the 4 averages exceeds 500 kW, a warning will appear to review the entered figures.

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rd		E 2.1.14 Net Met	ering	
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2.1.15 – Connection Impact Assessments

2.1.15 Connection Impact Assessments

Content

This requirement was created to capture the information required by the provincial government under Ontario Regulation 326/09 (Mandatory Information re Connections) made on September 9, 2009.

It requires the number of connection impact assessments completed in the quarter, by month. It further requires the installed capacity of the completed assessments, and requires the number of completed assessments which met the timeline prescribed by legislation, as well as the number of completed assessments that took longer.

The section also asks for the number of offers made to connect micro generation facilities in the quarter, by month, and the installed capacity of these facilities.

New on form

There is no change to the required content for the filing.

New: The layout of the form has been improved by changing the order of the columns and adding an auto-calculated column for totals.

Tips

Report COMPLETED assessments, not connections:

Please do not report the number of facilities connected in the month. The requirement is to report the number of assessments completed.

CURRENT month reporting only, not cumulative:

Please report the offers to connect made in the month in the "Number of Offers to Connect Micro (<= 10kW)" column. This is **not** a cumulative number, but rather the number of offers for the current reporting month only.

Net metering applications included:

Please also note that completion of assessment for net metering applications facilities is to be included in the reporting in this section as well.

Business Rules:

- Table has been re-arranged with the 3rd column "Number of Connection Impact Assessments (CIAs) Completed in this Quarter (>10kW)" auto calculated as sum of CIAs within prescribed time + CIAs not within prescribed time.
- If there are CIAs reported in the month, then Total kW renewable facilities >10kW must be entered.
- If Total kW renewable facilities >10kW reported, then number CIAs completed must be entered.
- If there are number of offers to connect reported in the month, then Total kW

renewable facilities <10kW must be entered.

 If Total kW renewable facilities <10kW reported, then offers to connect must be entered.

Example

October

Distributor completed 9 Connection Impact Assessments within the quarter, and all were completed within 120 days of the application being received by the distributor. Each of these projects had a capacity of 15kW.

The Distribution also received 5 applications for connection of micro-generation facilities (<=10kW). Of these 4 offers were made for connection of micro renewable facilities with a total combined capacity of 1 kW.

November

Distributor completed 7 Connection Impact Assessments within the quarter, and all were completed within 120 days of the application being received by the distributor. Each of these projects had a capacity of 15kW.

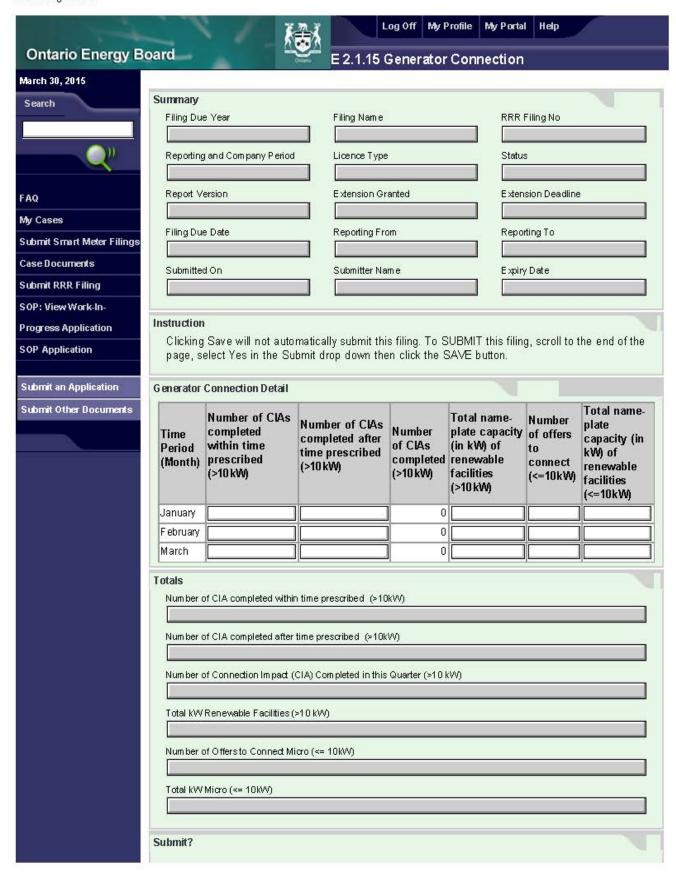
The Distribution also received 5 applications for connection of micro-generation facilities (<=10kW). Of these 4 offers were made for connection of micro renewable facilities with a total combined capacity of 1 kW.

December

Distributor completed 6 Connection Impact Assessments within the quarter, and 5 of the assessments were completed within 120 days of the application being received by the distributor, and one was completed after 120 days. Each of these projects had a capacity of 15kW.

The Distribution also received 5 applications for connection of micro-generation facilities (<=10kW). Of these 4 offers were made for connection of micro renewable facilities with a total combined capacity of 1 kW.

Time Period (Month)	Number of Connection Impact (CIA) Completed in this Quarter (>10 kW)	Total kW Renewable Facilities (>10kW)	Number of CIA completed within time prescribed (>10kW)	Number of CIA completed after time prescribed (>10kW)	Number of Offers to Connect Micro (<= 10kW)	Total kW Micro
October	9	135	9	0	4	1
November	7	105	7	0	4	1
December	6	90	5	1	4	1





2.1.16 - LEAP

2.1.16 LEAP

Content

The information collected in this form is compiled by the distributor from reports received from social service agency partners regarding financial assistance provided under the LEAP program.

Information asked for includes: source of LEAP funds, how the funds were spent, and the number of applicants who applied for funding, and were assisted or denied. It asks for the month in which the LEAP funds were depleted.

The input form auto-calculates the average grant disbursed per accepted LEAP application. Finally, it asks for the distributor's confirmation that the LEAP Emergency Financial Assistance Manual was adhered to by the social agency partner(s) of the distributor.

New on form

There is no change to the required content for the filing.

Tips

Please refer to the LEAP manual on the OEB website.

Business Rule:

Total number of LEAP Applicants should equal the sum of Total applicants Assisted and Total applicants Denied.

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Ontario Energy B	oard	E 2.1.1	6 LEAP Emergency F	inancial Ass	istance
March 30, 2015					
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				0.00	0.00
	Total unused funds				
	* Month in which LE AP funds	were depleted			

Distributor customers	Unit sub-metered custo	mers**	Total
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Distributor customers	Unit sub-metered customers	;**	Total assisted
	The same included and same in	10.	Total applica
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Distributor customers	Unit sub-metered customer	'S**	Total denied
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* Submit Form			



2.1.17 - Large Customer Identification

2.1.17 Large Customer Identification

Content

To facilitate the OEB's monitoring of financial viability, the OEB has introduced the reporting requirement in Section RRR 2.1.17 to report details on any customer whose annual distribution revenue exceeds 5% of the distributor's annual distribution revenue.

New on form

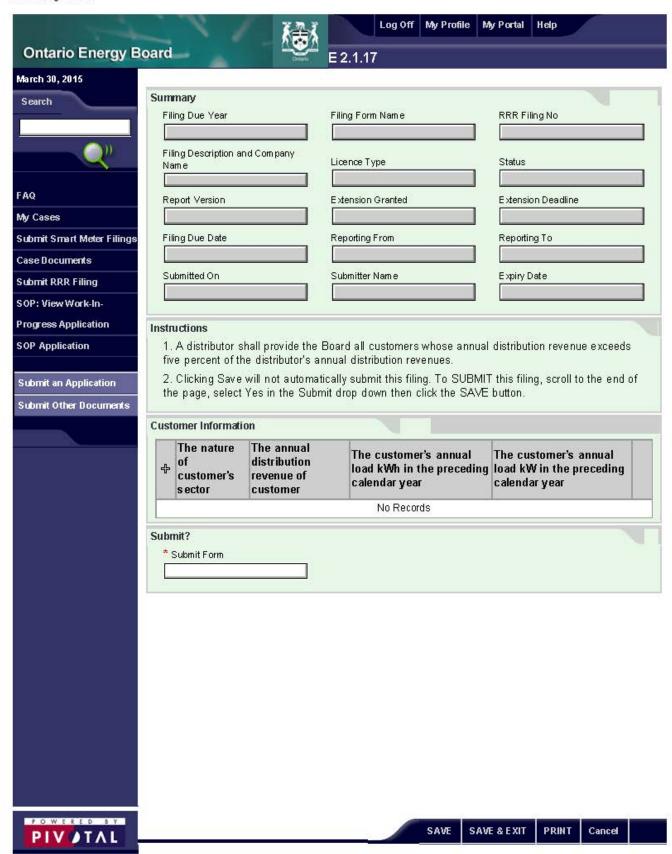
There are no changes to the content of this filing.

Tips

There is no need to provide the names of the customers, only the sector in which they operate.

Multiple accounts:

If a customer has multiple accounts, the sum of distribution revenues arising from all accounts must be used.



2.1.18 – Loss of Large Customer

2.1.18 Loss of Large Customer

Content

Section RRR 2.1.18 has been introduced for a distributor to report, on an exception basis, when a material loss of load is incurred or is expected to be incurred to facilitate the OEB's monitoring of financial viability.

The section reads as follows:

"A distributor shall immediately report to the Board any concern for a potential loss of customer(s) or an incurred loss of customer(s) as well as any material* reduction in customer load, as reported in its last annual filing.

*Materiality for a customer load reduction is considered when there is an impact of five percent or more on the distributor's annual distribution revenues."

New on form

Not applicable as there is no form for this filing.

The required information must be emailed to Board Secretary as soon as it is known to the distributor. This can happen at any time during the year.

Tips

None

2.1.19 – Evolving Performance Measures

2.1.19 Evolving Performance Measures

General Tips

General:

- Distributors were required to implement all evolving measures (First contact resolution, Customer satisfaction survey results and Distribution system plan implementation progress) in place by July 1, 2014. All distributors will be required to report on their performance results against all Scorecard measures with their annual Electricity Reporting and Record Keeping Requirements filings starting on April 30, 2015.
- The evolving measures will also ultimately have definitions established by the OEB by no later than 2018 to ensure consistency in reporting and comparability of results. During this period of transition, the OEB will be less prescriptive with respect to most of the evolving measures, allowing distributors some initial discretion on definition and implementation.
- 3. Scorecard information:

For more details on the scorecard, please refer to the Report of the Board: Performance Measurement for Electricity Distributors: A Scorecard Approach (EB-2010-0379) dated March 5, 2014.

2.1.19a - First Contact Resolution

2.1.19a First Contact Resolution

Content

First Contact Resolution is a measure of a distributor's effectiveness at satisfactorily addressing customers' complaints.

The OEB has determined that distributors will be required to measure First Contact Resolution and report their results annually for the Scorecard. Distributors will be permitted discretion as to how they implement this measure, but will be required to describe their measure in the notes.

New on form

There are no changes to the content of this filing.

Tips

- 1. The data entered for the First Contact Resolution measure will be shown on the scorecard. Due to the column limitation on the scorecard this field has a limit of 20 characters.
- 2. The data entered in "Notes" column will not appear on the scorecard and will be used by the OEB for analysis. Please provide detailed information about the measure, its description, the calculation methodology including source data and any other information including tracking and record keeping. If the measure is reported as a numeric figure, please provide the numerator and the denominator if applicable. There is no character limit in this field.

2.1.19b – Billing Accuracy

2.1.19b Billing Accuracy

Content

The OEB developed and implemented a uniform measure for billing accuracy in its July 17, 2014 <u>letter</u> and subsequently established a 98% target for the measure.

A Uniform Billing Accuracy Measure

The billing accuracy measure is defined as the accurate bills issued expressed as a percentage of total bills issued. It is calculated as,

Percentage of bills accurately issued = (Total number of bills issued for the year – Number of inaccurate bills issued for the year)/ Total number of bills issued for the year

Industry-wide Billing Accuracy Performance Target

The OEB has set a minimum industry-wide billing accuracy performance target of 98%. The OEB will review this target level and may refine it in the future, as the OEB monitors distributors' performance and data and as distributors learn from each other and enhance their billing operational and business practices.

Implementation Dates for Tracking and Reporting

Distributors are required to implement and start tracking the billing accuracy measure effective on October 1, 2014.

New on form

Distributors will have to report two new inputs:

- A) Number of inaccurate bills issued for the year and;
- B) Total number of bills issued for the year.

The Annual Percentage of bills accurately issued will be automatically calculated as (B-A)/B upon saving and compared against the OEB's minimum 98% standard.

Tips

The first reporting period (October to December 2014) of the measure will be due on April 30, 2015.

Additional definitions to ensure consistency in defining the billing accuracy measure include:

Accurate Bill

An accurate bill is a bill that contains correct meter readings, customer information and rates resulting in an accurately calculated bill.

Bills Issued

The total number of bills issued for the year includes original and re-issued bills that are issued in the calendar year.

As specified by the Distribution System Code section 2.6.4, a bill is considered issued:

 a) if sent by mail, on the third day after the date on which the bill was printed by the distributor;

- b) if made available over the internet, on the date on which an e-mail is sent to the customer notifying the customer that the bill is available for viewing over the internet;
- c) if sent by e-mail, on the date on which the e-mail is sent; or
- d) if sent by more than one of the methods listed in paragraphs (a) to (c), on whichever date of deemed issuance occurs last.

Inaccurate Bill Issued

A bill is considered inaccurate if:

- The bill has been issued to the customer and subsequently cancelled due to a billing error and/or;
- ii) There has been a billing adjustment in a subsequent billing(s) as a result of a previous billing error.

Note: Accurate bills that need to be cancelled in order to correct another bill should not be counted.

Please note that all estimated bills are considered inaccurate bills.

Billing Adjustments

For the purpose of calculating billing accuracy, the distributor should include all billing adjustments arising from billing errors in lieu of cancelling and rebilling the original bill.

2.1.19c - Customer Satisfaction Survey Results

2.1.19c Customer Satisfaction Survey Results

Content

The OEB has determined that distributors will be required to survey customer satisfaction and report the results for the Scorecard. Distributors will have discretion to determine how to conduct their customer satisfaction surveys (e.g., annual perception survey, on-going transactional survey, focus group, telephone, "in-house", outsourced, joint, etc.). However, the OEB expects distributors' to adhere to the following principles:

- Surveys will, at a minimum, canvass customer satisfaction in the following key areas: (a) power quality and reliability; (b) price; (c) billing and payment; (d) communications; and (e) the customer service experience.
- Distributors will follow good survey practices (examples may include: survey goals
 are clear and specific; selected samples well represent the population to be
 studied; care is taken in matching question wording to the concepts being
 measured and the population studied; appropriate statistical analytic and reporting
 techniques are used; all methods of the survey are disclosed to allow for evaluation
 and replication; etc.), having regard to the body of literature on the subject.

The OEB accepts that distributors use different tools to assess customer satisfaction (e.g., perception surveys, transactional surveys, focus group surveys, town hall meeting surveys, in-depth interview surveys, etc.). At this time, the OEB thinks that the costs of requiring all distributors to conduct the same survey may outweigh the benefits of allowing distributors to tailor their surveys to meet the needs and characteristics of their respective customer bases. The OEB recognizes that allowing flexibility in survey type and frequency permits distributors to use their surveys to measure other performance outcomes of interest to their organizations.

Distributors will be required to report their results on a biennial basis (i.e., every second year), at a minimum.

New on form

There are no changes to the content of this filing.

Tips

- 1. The data entered for the Customer Satisfaction Survey Results measure will be shown on the scorecard. Due to the column limitation on the scorecard this field has a limit of 20 characters.
- 2. The data entered in "Notes" column will not appear on the scorecard and will be used by the OEB for analysis. Please provide detailed information about the measure, its description, the calculation methodology including source data and any other information including tracking and record keeping. If the measure is reported as a numeric figure, please provide the numerator and the denominator if applicable. There is no character limit in this field.

2.1.19d - Public Safety

2.1.19d Public Safety

Content

The OEB is consulting with the Electrical Safety Authority to identify and recommend a public safety measure.

New on form

There are no changes to the content of this filing.

Tips

None.

2.1.19e – Distribution System Plan Implementation Progress

2.1.19e Distribution System Plan Implementation Progress

Content

The OEB will initiate a consultation process to further examine options for and to develop a quantifiable distribution system plan execution measure for the Scorecard. The work has been initiated by the Distribution Network Investment Planning Working Group.

The OEB has determined that distributors will be required to measure Distribution System Plan Implementation Progress and report their results annually for the Scorecard. Distributors will be permitted discretion as to how they implement this measure, but will be required to describe their measure in the notes.

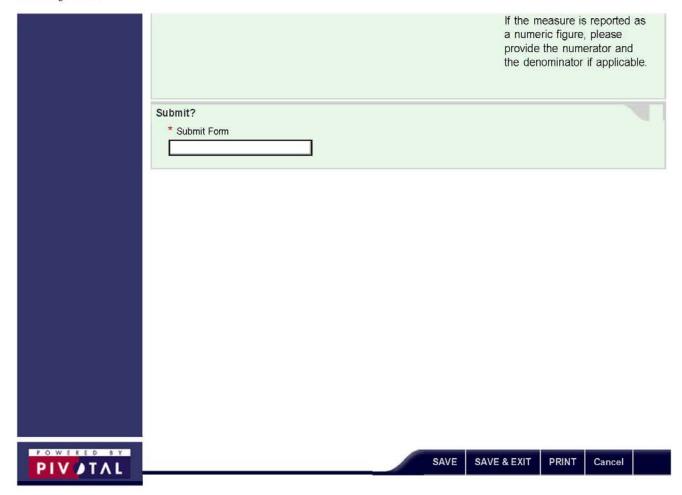
New on form

There are no changes to the content of this filing.

Tips

- 1. The data entered for the Distribution System Plan Implementation Progress measure will be shown on the scorecard. Due to the column limitation on the scorecard this field has a limit of 20 characters.
- 2. The data entered in "Notes" column will not appear on the scorecard and will be used by the OEB for analysis. Please provide detailed information about the measure, its description, the calculation methodology including source data and any other information including tracking and record keeping. If the measure is reported as a numeric figure, please provide the numerator and the denominator if applicable. There is no character limit in this field.

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			calculation methodology including source data and
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2.2 – ARC Self-Certification

2.2 ARC Self-Certification

Content

An electronic self-certification statement signed by the chief executive officer of the utility confirming that the chief executive officer is satisfied that the utility has complied with the Affiliate Relationships Code for Electricity Distributors and Transmitters (ARC).

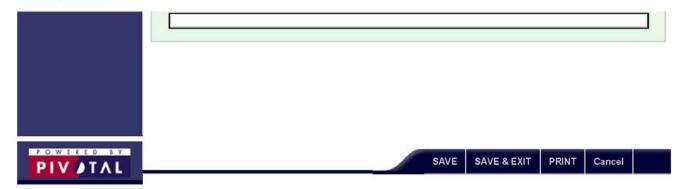
New on form

New: The electronic filings of CEO's self-certifications are mandatory for all distributors. No hardcopies of this document will be accepted.

Tips

None.

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Executive Certification on RRR Filings

Executive RRR Certification

Content

To underscore the importance that the OEB places on the accuracy and integrity of distributor RRR reporting, particularly in the context of the new performance based regulatory framework, the OEB requires that both quarterly and annual RRR filings with the OEB be certified by an executive signing officer of the company (e.g., Chief Executive Officer, Chief Financial Officer, or other officer of the company with equivalent executive signing authority).

The executive signing officer of the company shall certify, on behalf of the company, that:

- The information filed under the OEB's Reporting and Record-Keeping Requirements is complete and accurate.
- Adequate processes and controls including quality assurance and quality control are in place to ensure that the information filed under the OEB's Reporting and Record-Keeping Requirements is accurate.
- The company is able to provide records substantiating the filings made under the OEB's Reporting and Record-Keeping Requirements on request.

It is an offence under section 126(1)(b) of the Ontario Energy Board Act, 1998 to knowingly furnish false or misleading information in any application, statement or return made under that Act or in any circumstances where information is required or authorized to be provided under that Act.

New on form

New: The electronic executive certification for RRR is mandatory for all distributors. The RRR submission for the distributor is complete after the certification is filed.

Tips

Certification by:

The certification can be completed by an executive signing officer of the company e.g., Chief Executive Officer, Chief Financial Officer, President, President & CEO, or other officer of the company with equivalent executive signing authority. Please specify the job title in the field called "Other" when the job title in the drop-down menu is not listed.

Completeness of Filing:

All filings must be completed before the task for executive certification can be performed.

The RRR filings with the OEB will not be successful unless the executive certification of the RRR is completed.



	.7							
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