

Decision on Burlington Hydro's Application to Change its Electricity Rates

On November 25, 2025, the Ontario Energy Board (OEB) issued its [Decision and Order](#) approving a settlement proposal related to Burlington Hydro Inc.'s (Burlington Hydro) application for January 1, 2026 electricity distribution rates. The OEB approved the settlement proposal having found that it results in a reasonable outcome for ratepayers.

The estimated total bill impact for a typical residential customer with a monthly consumption of 750 kWh will be an increase of \$3.93 per month (or 2.95%) before taxes and the Ontario Electricity Rebate.

The Decision enables new investments by Burlington Hydro of \$21.6M to support the reliability and quality of service for its customers for the next five years.

It also reflects a reduction in the originally proposed capital and operating budgets of \$3.25M (-13%) and \$4.2M (-14%) respectively. The OEB accepts that with these lower budgets, Burlington Hydro will deliver cost-effective service to consumers and maintain a reliable distribution system.

INTERVENORS

Intervenors are individuals or groups who have permission to participate in a hearing before the OEB because they have a substantial interest in the proceeding. A list of the seven parties that were approved as intervenors in this proceeding is available on page one of this Decision.

ABOUT THE OEB

The OEB is the independent regulator of Ontario's electricity and natural gas sectors. It protects the interests of consumers and supports the delivery of clean, reliable, secure and affordable energy for the people, farms and businesses of Ontario and enables economic growth in the province. Its goal is to deliver public value through prudent regulation and independent adjudicative decision-making which contributes to Ontario's economic, social and environmental development. You can learn more about the OEB at oeb.ca.

Independence in the hearing and determination of matters is a key element of the OEB's mandate, established through legislative structures, the [Memorandum of Understanding](#) between the Minister of Energy and Electrification and the Chair of the OEB, and by-laws that set out clear lines of communication between government and the OEB. Commissioner panels hear and determine matters independently, with legislative protections and other instruments to ensure decisions are free from interference by the CEO, the Board of Directors and government. This also includes the Chief Commissioner when not assigned to the specific case.

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Ce document est aussi disponible en français.

This Backgrounder was prepared by OEB staff to inform Ontario's energy consumers about the OEB's decision and is not for use in legal or regulatory proceedings. It is not part of the OEB's reasons for decision; those may be found in the Decision on Settlement Proposal and Rate Order issued November 25, 2025, which is the official OEB document.