



December 1, 2017

Vince Mazzone
Advisor, Application Policy & Climate Change
Ontario Energy Board
2300 Yonge Street, 27th Floor
Toronto, ON M4P 1E4

Dear Vince,

Enbridge Gas Distribution “Enbridge” and Union Gas “Union” are providing a joint response in regards to the ABC/DCB retailer service charges.

Enbridge and Union agree the current practices for setting the prices of existing services provided by gas distributors to energy retailers are appropriate, fair and should remain unchanged. The two participating gas distributors support their respective costing methodologies and pricing mechanisms used to determine the type of energy retailer service charges. Should the Board consider making changes to the gas distributors’ current ABC/DCB programs the gas distributors request that they be able to adjust rates accordingly.

Enbridge and Union would both support a new switch letter charge of \$1.25 per letter which includes current preparation and postage costs. This could increase over time as the underlying costs increase.

Sincerely,

Rob DiMaria
Manager, Large Volume Customer Strategy
and Direct Purchase

ENBRIDGE GAS DISTRIBUTION INC.

Tom Byng
Manager, Contracting and Customer Support

UNION GAS LIMITED

