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**BY EMAIL AND WEB POSTING**

December 3, 2020

**To: Enbridge Gas Inc.  
Evaluation Advisory Committee (EAC)  
Participants in EB-2019-0271**

**Re: 2019 Natural Gas Demand Side Management Program Results Report  
(EB-2015-0245)**

The Ontario Energy Board (OEB) has posted the final 2019 Natural Gas Demand Side Management (DSM) Annual Verification Report. The 2019 Annual Verification Report was developed by the OEB's Evaluation Contractor (EC), DNV GL. The report includes the evaluation, measurement and verification (EM&V) results of Enbridge Gas Inc.'s 2019 DSM programs.<sup>1</sup>

As was the case with the [2017](#) and [2018](#) DSM program results, the finalization of the 2019 DSM program results were the culmination of months of analysis and review by the EC, with input from a variety of experts and stakeholders that form the OEB's Evaluation Advisory Committee (EAC), as well as OEB staff. The OEB thanks all participants in the 2019 program evaluation process.

The final 2019 OEB DSM results are posted on the OEB's [website](#). Enbridge Gas Inc. is expected to file its application to clear the 2019 DSM deferral and variance account balances based on the results contained in the 2019 DSM Annual Verification Report. The application will be subject to an adjudicative process.

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<sup>1</sup> Enbridge Gas Distribution Inc. and Union Gas Limited amalgamated effective January 1, 2019 to become Enbridge Gas Inc.; however, because the programs will continue to be implemented individually through the remainder of the current framework, the EC evaluated each program by utility.

## 2019 DSM Results Reports

The OEB's 2019 Natural Gas DSM Annual Verification Report summarize the total verified savings achieved by all 2019 DSM programs, including custom and prescriptive programs. The EC reviewed program documentation and results and completed calculations to determine eligible shareholder incentive amounts, lost revenues and cost-effectiveness results to inform its final opinion on the 2019 DSM Results.

Due to physical distancing requirements related to COVID-19, the OEB did not complete the planned detailed verification study of the Custom Commercial & Industrial programs. Instead, the EC used the same adjustment factors resulting from custom projects implemented in the 2017 and 2018 program years, adjusted for the mix of projects installed in 2019.

Consistent with past Annual Verification Reports, the 2019 report includes recommendations from the EC that focus primarily on issues related to program data and databases, program definitions, energy modelling, and cost effectiveness. The EC's recommendations are provided in an effort to reduce costs (evaluation or program or both), improve savings accuracy, and decrease risk (such as risk of savings adjustments for the utility).

## 2020 DSM Evaluation

The deadline for Enbridge Gas Inc. to submit Draft 2020 DSM Results Reports for both legacy Enbridge Gas Distribution Inc. and legacy Union Gas Limited DSM programs is April 1, 2021. However, the OEB expects Enbridge Gas Inc. to work with the EC in order to provide documentation in a timely manner to facilitate an efficient evaluation process.

The OEB will address cost awards for EAC activities to-date by separate correspondence in the near term. Questions about the 2019 DSM results reports and 2020 DSM evaluation should be directed to Josh Wasylyk at [josh.wasylyk@oeb.ca](mailto:josh.wasylyk@oeb.ca) or 416-440-7723.

Yours truly,

*Original Signed By*

Christine E. Long  
Registrar