



YEAR ONE FOCUS
5-YEAR STRATEGIC PLAN

2021/22 - 2025/26



**EVOLVE
TOWARDS
BECOMING A
TOP QUARTILE
REGULATOR**

The first phase of this Strategic Plan will have a substantial focus on this strategic goal as a foundation for the OEB's other strategic goals.

- Review and implement best practices for ensuring procedural fairness, while improving the efficiency of adjudication

**PROTECT
THE PUBLIC**

This goal will mature over the course of the five-year Strategic Plan and will begin with considering partnership opportunities.

- Consideration of pilot projects and partnerships focused on consumers

**DRIVE
ENERGY
SECTOR
PERFORMANCE**

For this strategic goal, we will begin with focusing on the right data points to then drive the energy sector's performance throughout the duration of the Strategic Plan.

- Review of Reporting & Record-keeping Requirements

**FACILITATE
INNOVATION**

The first phase of the plan will focus on reviewing our Innovation Sandbox and focusing on identifying, reviewing and removing limitations to desired innovation outcomes.

- Review of Innovation Sandbox