

# STAKEHOLDER ENGAGEMENT FRAMEWORK

## PROGRESS REPORT

### OEB Stakeholder Engagement Purpose

The OEB engages with stakeholders to build mutually beneficial, enduring and trusted relationships with those affected by its work. Engagement is an integral part of the OEB's ability to execute its mandate, gain insights and deliver sound policy decisions that support sector sustainability and innovation, Ontario's economy and to protect consumers and provide public value.



Engaging with stakeholders is an important part of what we do in performing our mandate. We met with 114 stakeholders from April to June, 2021 on important OEB initiatives and consultations.



We met with stakeholders on 4 different initiatives to provide opportunities for meaningful input and allow the OEB to hear and incorporate feedback into its work.



We engaged with 15 diverse stakeholder types that represent consumers, governments, intervenors, energy associations, interest groups, opinion leaders & academics, municipal, provincial and shareholder communities and regulated entities partners.



We consider stakeholder input consistently, transparently, and meaningfully across the OEB's work. We met with stakeholders 7 times to create transparent and ongoing dialogue with our stakeholders from the strategic planning stage to the project implementation stage.

### ENGAGEMENTS

- Regional Planning Process Advisory Group (RPPAG)
- Stakeholder meeting: Activity and Program-based Benchmarking (APB)
- Working Group for Small Utilities Filing Requirements
- Framework for Energy Innovation Working Group Meeting

### OUTCOMES & EVALUATION

The OEB is committed to improving the effectiveness and efficiency of its engagement with stakeholders over time and will monitor and measure its progress. The OEB will regularly review the Stakeholder Engagement Framework (SEF) and will always welcome input from sector participants on improvement opportunities. This is our first progress report and covers the period from April – June 2021.

### MODERNIZATION

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- OEB Five-Year Strategic Plan published
- Chief Commissioner Plan Initiatives published
- Letter to stakeholders on modernization progress issued
- Stakeholder Engagement Framework published
- Energy [X] Change established
- Digital First strategy adopted

Details: [oeb.ca/modernization-oeb](https://oeb.ca/modernization-oeb)