

# STAKEHOLDER ENGAGEMENT FRAMEWORK

## PROGRESS REPORT

### OEB Stakeholder Engagement Purpose

The OEB engages with stakeholders to build mutually beneficial, enduring and trusted relationships with those affected by its work. Engagement is an integral part of the OEB's ability to execute its mandate, gain insights and deliver sound policy decisions that support sector sustainability and innovation, Ontario's economy and to protect consumers and provide public value.



Engaging with stakeholders is an important part of what we do in performing our mandate. We met with 184 stakeholders from October to December, 2021 on important OEB initiatives and consultations.



We met with stakeholders on 8 different initiatives to provide opportunities for meaningful input and allow the OEB to hear and incorporate feedback into its work.



We engaged with 15 diverse stakeholder types that represent consumers, governments, intervenors, energy associations, interest groups, opinion leaders & academics, municipal, provincial and shareholder communities and regulated entities partners.



We consider stakeholder input consistently, transparently, and meaningfully across the OEB's work. We met with stakeholders 12 times to create transparent and ongoing dialogue with our stakeholders from the strategic planning stage to the project implementation stage.

### CONSULTATIONS

- Green Button
- Distributed Energy Resources (DER) Connections Working Group
- Stakeholder meeting to discuss Activity and Program-based Benchmarking (APB)
- Small Utilities Filing Requirements Working Group
- Framework for Energy Innovation – FEIWG
- Energy [X] Change meeting
- Webinar: Overview of Changes to the Filing Requirements for Small Utilities
- A Conversation with the Intervenor Community

### OUTCOMES & EVALUATION

The OEB is committed to improving the effectiveness and efficiency of its engagement with stakeholders over time and will monitor and measure its progress. The OEB will regularly review the Stakeholder Engagement Framework (SEF) and will always welcome input from sector participants on improvement opportunities. This is our first progress report and covers the period from October – December 2021.

### MODERNIZATION

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- First meeting of the OEB Innovation Task Force (ITF) held
- New utility service areas GIS map developed
- Adjudicative reporting dashboard introduced
- Inaugural Compliance Report issued
- Year 2 Stakeholder Survey launched
- Meeting with Intervenor to discuss the jurisdictional review on intervenor processes and framework
- New, enhanced website introduced

Details: [oeb.ca/modernization-oeb](https://oeb.ca/modernization-oeb)