



OEB E-Filing Services – Consumer Complaint Response Contacts

Regulated entities must have an e-mail address that is monitored at all times for the purposes of the OEB's Consumer Complaint Response Process. In addition, regulated entities are to provide the OEB with information for the person designated as the contact for complaints as well as for the person that individual reports to. To create or update your complaint contact, please complete and email this form to BoardSec@oeb.ca or fax it to (416) 440-7656.

Regulated Entity Information	
Name	Licence Number
Consumer Complaint Response Process e-mail address (must be monitored at all times during regular business hours)	

Complaint Response Contact Person		
First Name	Last Name	Job Title
Direct Phone Number	Direct Email	
Mailing Address		

Direct Report for Complaint Response Contact Person		
First Name	Last Name	Job Title
Direct Phone Number	Direct Email	
Mailing Address		

Submitted by (name, title)	
Date	