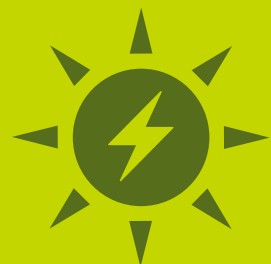


Power Purchase Agreement

Important information about the Power Purchase Agreement (PPA):

1. No one can sign you up for a PPA while they are at your home. A PPA is for the purchase of the electricity generated by the Renewable Generation System.
2. Your PPA is separate from the Associated Equipment Agreement (AEA). Read both contracts carefully.
3. Before you sign a PPA, make sure to contact your Electricity Utility to see if you are eligible for net metering.
4. Take your time. Don't feel pressured.
5. Know your rights. Read this first.



Know the Facts



Know your rights

The Energy Retailer's salesperson must give you a business card and show their company ID badge.

Your utility bill is private. It contains personal information like your account number and energy usage. You do not have to provide your utility bill to a salesperson if you don't want to.

You will have electricity whether or not you enter into a PPA.



A PPA is different from your AEA

Your AEA is your contract with the Energy Retailer for the Renewable Generation System.

The terms of the AEA are not regulated by the OEB. Read it carefully and ask questions such as:

1. If I cancel the agreement, will I have to pay a fee or penalty?
2. What happens to the system if I move to a different house?
3. Who is liable if something happens to the system? Who is responsible for system maintenance and repair? What insurance do I need for the system?
4. How much electricity will the system produce? How have you determined how much electricity the system will produce?
5. What will you do in the event of unanticipated reductions in energy production, like from tree or building shade?



Energy Retailers can't sign you up for a PPA while they are at your home

You have a choice: You may decide to enter into a PPA with a licensed Energy Retailer to purchase electricity generated by a Renewable Generation System. If you have already entered into an AEA with the retailer, not entering into the PPA may result in penalties or fees under the AEA.

You will get a bill under the PPA for electricity generated from the Renewable Generation System. You will still receive a bill from your Electricity Utility for delivery and regulatory charges, including for any additional electricity you may require.



Savings are not guaranteed

A PPA may not save you money. Take the time to review the terms of the PPA and the prices charged by your utility. Make sure you understand what you will pay under the PPA.



Who sets the prices?

The OEB does not set prices included in an Energy Retailer's PPA or in the AEA. Make sure you understand what you will pay under the terms of both agreements.



Next steps: If you choose a PPA

Make sure you receive a copy of the PPA, a Disclosure Statement and a Price Comparison from the Energy Retailer.

Enter into a Net Metering agreement with your Electricity Utility to send excess power to the grid in exchange for on-bill credits.

We're here to help

Contact us if you have questions or concerns:

Ontario Energy Board Public Information Centre

8:30AM – 5PM, Monday to Friday

In Toronto: 416-314-2455 | Toll-free: 1-877-632-2727

TTY: 1-844-621-9977 (toll-free within Ontario)

publicinformation@oeb.ca



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